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Guide to Federal Programs and Services

1990

10th EDITION

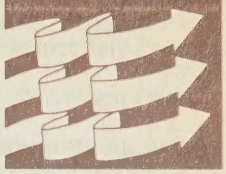
1990



Canada

Guide to Federal Programs and Services

1990



10th EDITION

Supply and
Services Canada
Ottawa, Ontario
KIA 0S5

Tenth Edition

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Preface

This is the tenth edition of the *Index to Federal Programs and Services*, now entitled *Guide to Federal Programs and Services*. A compendium of information about federal activities of interest to the public, the *Guide* is designed to improve access to government. Its aim is to guide readers through the bureaucracy as directly as possible to the source of information they are seeking.

For the first time, this completely updated and redesigned edition includes all central agencies as well as line departments. Although these agencies do not administer programs directly to the public, their role has a major impact on the policies and activities of line departments which do.

The first section of the book, Telephone Services, includes Reference Canada telephone numbers across Canada, toll-free listings for all federal departments and telephone services for hearing-impaired people.

An extensive subject index enables the reader to find information easily in the Programs and Services section, which contains data on 145 federal organizations at all levels — agencies, Crown corporations and departments, as well as the Judiciary and Parliament of Canada.

Part II consists of addresses and phone numbers (where available) of federal, regional, district and branch offices throughout Canada.

The *Guide* is the only federal publication to include a complete integrated listing of toll-free telephone services and office addresses of all federal departments.

We would like to express our appreciation for the co-operation and support of all those individuals who worked on the production of the *Guide*. In this catch-up year (there was no publication in 1989), the workload was particularly heavy and their assistance has been invaluable. In particular we would like to thank the federal department co-ordinators who worked so diligently to provide accurate and up-to-date information about the programs, services and office addresses of their respective organizations, and the staff of the Reference Canada offices across Canada who tirelessly updated the federal office listings in their regions, a mammoth task.

Final update was 1 February 1990.

Canada Service Bureau Program
Supply and Services Canada
Ottawa, Ontario
KIA 0S5
(819) 956-3341

Table of Contents

List of Organizations by Acronym vi
List of Organizations by Title viii
How to Use the *Guide* x

Telephone Services 1

Telephone Referral Services (TRS) 3
Toll-free Telephone Services 5
Telephone Services for the Hearing-impaired 25

Subject Index 29

Part I

Programs and Services 99

Parliament 101
Judiciary 105
Departments, Agencies and Crown Corporations 109

Part II

Federal Government Offices Throughout Canada 247

Associated Bookstores for the Sale of Federal Government Publications 425
Depository Libraries 435

List of Organizations by Acronym

The acronyms used here are not necessarily the official ones. Because they are used for internal sorting purposes in this book, it has sometimes been necessary to change them in order to avoid duplication.

Note: the alphabetical order of the departments in both the programs and services section and the address section of the *Guide* is by acronym.

Parliament		**101**
GG	Governor General	103
HOC	House of Commons	103
LP	Library of Parliament	103
SEN	The Senate	104
Judiciary		**105**
CJC	Canadian Judicial Council	107
CMAC	Court Martial Appeal Court of Canada	107
FCTC	Federal Court of Canada	107
SUPC	Supreme Court of Canada	108
TCC	Tax Court of Canada	108
Departments, Agencies and Crown Corporations		**109**
ACOA	Atlantic Canada Opportunities Agency	111
AECB	Atomic Energy Control Board	112
AECL	Atomic Energy of Canada Limited	112
AGC	Agriculture Canada	112
BC	Bank of Canada	116
CACSW	Canadian Advisory Council on the Status of Women	116
CASB	Canadian Aviation Safety Board	117
CBC	Canadian Broadcasting Corporation	117
CC	The Canada Council	118
CCA	Consumer and Corporate Affairs Canada	119
CCC	Canadian Commercial Corporation	121
CCMD	Canadian Centre for Management Development	121
CCOHS	Canadian Centre for Occupational Health and Safety	122
CCU	Canadian Commission for Unesco	122
CDC	Canadian Dairy Commission	122
CDIC	Canada Deposit Insurance Corporation	123
CDVIC	Canada Development Investment Corporation	123
CGC	Candian Grain Commission	123
CHPC	Canada Harbour Place Corporation	123
CHRC	Canadian Human Rights Commission	124
CI	Correctional Investigator (Office of the)	124
CICS	Canadian Intergovernmental Conference Secretariat	124
CIDA	Canadian International Development Agency	125
CIGI	Canadian International Grains Institute	126
CIIPS	Canadian Institute for International Peace and Security	126
CITT	Canadian International Trade Tribunal	127
CLC	Canada Lands Company	127

CLRB	Canada Labour Relations Board	128
CMC	Canadian Museum of Civilization	128
CMHC	Canada Mortgage and Housing Corporation	128
CN	Canadian National	129
COGLA	Canada Oil and Gas Lands Administration	130
CPC	Canada Post Corporation	130
CPDL	Canadian Patents and Development Limited	131
CRBC	Copyright Board Canada	132
CRTC	Canadian Radio-television and Telecommunications Commission	132
CSC	Correctional Service Canada	132
CSFC	Canadian Saltfish Corporation	133
CSPA	Canadian Space Agency	134
CT	Competition Tribunal	135
CWB	Canadian Wheat Board	135
CWM	Canadian War Museum	135
DCC	Defence Construction Canada	135
DEVCO	Cape Breton Development Corporation	136
DND	Department of National Defence	136
DOC	Department of Communications	137
EAITC	External Affairs and International Trade Canada	141
EC	Environment Canada	146
ECC	Economic Council of Canada	152
EDC	Export Development Corporation	152
EIC	Employment and Immigration Canada	153
ELC	Elections Canada	158
EMR	Energy, Mines and Resources Canada	158
EPC	Emergency Preparedness Canada	168
F&O	Fisheries and Oceans	169
FASC	Fitness and Amateur Sport Canada	169
FBDB	Federal Business Development Bank	170
FC	Department of Finance Canada	171
FCC	Farm Credit Corporation Canada	171
FFMC	Freshwater Fish Marketing Corporation	171
FJA	Federal Judicial Affairs (Office of the Commissioner for)	171
FNCC	Foreign Claims Commission	172
FORC	Forestry Canada	172
FPRO	Federal-Provincial Relations Office	172
HC	Harbourfront Corporation	173
HWC	Health and Welfare Canada	173
IC	Investment Canada	178
ICC	Information Commissioner of Canada	178
ICOD	International Centre for Ocean Development	178
IDRC	International Development Research Centre	178
IJC	International Joint Commission	179
INAC	Indian and Northern Affairs Canada	179
IRB	Immigration and Refugee Board	184
ISTC	Industry, Science and Technology Canada	184
JUST	Department of Justice Canada	192
LC	Labour Canada	194
LFBC	Livestock Feed Board of Canada	196
LRC	Law Reform Commission of Canada	196
MA	Marine Atlantic Inc	196
MRC	Medical Research Council Canada	197
NAC	National Arts Centre	197
NACA	National Advisory Council on Aging	197
NARC	National Archives of Canada	198
NBC	National Battlefields Commission, The	198
NCC	National Capital Commission	199
NCW	National Council of Welfare	200
NEB	National Energy Board	200
NFB	National Film Board	201
NFPMC	National Farm Products Marketing Council	201
NGC	National Gallery of Canada	201
NLC	National Library of Canada	201
NMNS	National Museum of Natural Sciences	203
NMST	National Museum of Science and Technology	203
NPAC	Northern Pipeline Agency Canada	204
NPB	National Parole Board	204
NRC	National Research Council Canada	204
NSERC	Natural Sciences and Engineering Research Council of Canada	207
NSRS	National Search and Rescue Secretariat	208
NTA	National Transportation Agency	208
OAG	Office of the Auditor General of Canada	209
OCOL	Office of the Commissioner of Official Languages	209
OPRA	Office of Privatization and Regulatory Affairs	209
OSFI	Office of the Superintendent of Financial Institutions	210
PAB	Pension Appeals Board	210
PC	Petro-Canada	210
PCC	Privacy Commissioner of Canada	211
PCO	Privy Council Office	211
PFRA	Prairie Farm Rehabilitation Administration	212
PMO	Prime Minister's Office	212
PMPRB	Patented Medicine Prices Review Board	212
PRC	Ports Canada	213
PSC	Public Service Commission	213
PSSRB	Public Service Staff Relations Board	215
PWC	Public Works Canada	215
RCCE	Revenue Canada, Customs and Excise	217
RCM	Royal Canadian Mint	219
RCMP	Royal Canadian Mounted Police	219
RCMPC	Royal Canadian Mounted Police Public Complaints Commission	220
RCMPR	Royal Canadian Mounted Police External Review Committee	220
RCT	Revenue Canada Taxation	221
SC	Statistics Canada	223
SCC	Science Council of Canada	225
SGC	Solicitor General Canada	225
SIRC	Security Intelligence Review Committee	226
SLSA	The St Lawrence Seaway Authority	226
SS	Secretary of State	227
SSC	Supply and Services Canada	231
SSHRC	Social Sciences and Humanities Research Council of Canada	234
STCC	Standards Council of Canada	235
SWC	Status of Women Canada	235
TB	Treasury Board of Canada	236
TC	Transport Canada	237
TFC	Telefilm Canada	243
VA	Veterans Affairs	243
VIA	VIA Rail Canada Inc	245
WED	Western Economic Diversification, Department of	245

List of Organizations by Title

Parliament		**101**
Governor General	GG	103
House of Commons	HOC	103
Library of Parliament	LP	103
The Senate	SEN	104
Judiciary		**105**
Canadian Judical Council	CJC	107
Court Martial Appeal Court of Canada	CMAC	107
Federal Court of Canada	FCTC	107
Supreme Court of Canada	SUPC	108
Tax Court of Canada	TCC	108
Departments, Agencies and Crown Corporations		**109**
Agriculture Canada	AGC	112
Atlantic Canada Opportunities Agency	ACOA	111
Atomic Energy Control Board	AECB	112
Atomic Energy of Canada Limited	AECL	112
Auditor General of Canada, Office of the	OAG	209
Bank of Canada	BC	116
Canada Council	CC	118
Canada Deposit Insurance Corporation	CDIC	123
Canada Development Investment Corporation	CDVIC	123
Canada Harbour Place Corporation	CHPC	123
Canada Labour Relations Board	CLRB	128
Canada Lands Company	CLC	127
Canada Mortgage and Housing Corporation	CMHC	128
Canada Oil and Gas Lands Administration	COGLA	130
Canada Post Corporation	CPC	130
Canadian Advisory Council on the Status of Women	CACSW	116
Canadian Aviation Safety Board	CASB	117
Canadian Broadcasting Corporation	CBC	117
Canadian Centre for Management Development	CCMD	121
Canadian Centre for Occupational Health and Safety	CCOHS	122
Canadian Commercial Corporation	CCC	121
Canadian Commission for Unesco	CCU	122
Canadian Dairy Commission	CDC	122
Canadian Human Rights Commission	CHRC	124
Canadian Institute for International Peace and Security	CIIPS	126
Canadian Intergovernmental Conference Secretariat	CICS	124
Canadian International Development Agency	CIDA	125
Canadian International Grains Institute	CIGI	126
Canadian International Trade Tribunal	CITT	127
Canadian Museum of Civilization	CMC	128
Canadian National	CN	129
Canadian Patents and Development Limited	CPDL	131
Canadian Radio-television and Telecommunications Commission	CRTC	132
Canadian Saltfish Corporation	CSFC	133
Canadian Space Agency	CSPA	134

Canadian War Museum	CWM	135
Canadian Wheat Board	CWB	135
Candian Grain Commission	CGC	123
Cape Breton Development Corporation	DEVCO	136
Communications, Department of	DOC	137
Competition Tribunal	CT	135
Consumer and Corporate Affairs Canada	CCA	119
Copyright Board of Canada	CRBC	132
Correctional Investigator (Office of the)	CI	124
Correctional Service Canada	CSC	132
Defence Construction Canada	DCC	135
Economic Council of Canada	ECC	152
Elections Canada	ELC	158
Emergency Preparedness Canada	EPC	168
Employment and Immigration Canada	EIC	153
Energy, Mines and Resources Canada	EMR	158
Environment Canada	EC	146
Export Development Corporation	EDC	152
External Affairs and International Trade Canada	EAITC	141
Farm Credit Corporation Canada	FCC	171
Federal Business Development Bank	FBDB	170
Federal Judicial Affairs (Office of the Commissioner for)	FJA	171
Federal-Provincial Relations Office	FPRO	172
Finance Canada, Department of	FC	171
Fisheries and Oceans	F&O	169
Fitness and Amateur Sport Canada	FASC	169
Foreign Claims Commission	FNCC	172
Forestry Canada	FORC	172
Freshwater Fish Marketing Corporation	FFMC	171
Harbourfront Corporation	HC	173
Health and Welfare Canada	HWC	173
Immigration and Refugee Board	IRB	184
Indian and Northern Affairs Canada	INAC	179
Industry, Science and Technology Canada	ISTC	184
Information Commissioner of Canada	ICC	178
International Centre for Ocean Development	ICOD	178
International Development Research Centre	IDRC	178
International Joint Commission	IJC	179
Investment Canada	IC	178
Justice Canada, Department of	JUST	192
Labour Canada	LC	194
Law Reform Commission of Canada	LRC	196
Livestock Feed Board of Canada	LFBC	196
Marine Atlantic Inc	MA	196
Medical Research Council of Canada	MRC	197
National Advisory Council on Aging	NACA	197
National Archives of Canada	NARC	198
National Arts Centre	NAC	197
National Battlefield Commission, The	NBC	198
National Capital Commission	NCC	199
National Council of Welfare	NCW	200
National Defence, Department of	DND	136
National Energy Board	NEB	200
National Farm Products Marketing Council	NFPMC	201
National Film Board	NFB	201
National Gallery of Canada	NGC	201
National Library of Canada	NLC	201
National Museum of Natural Sciences	NMNS	203
National Museum of Science and Technology	NMST	203
National Parole Board	NPB	204
National Research Council Canada	NRC	204
National Search and Rescue Secretariat	NSRS	208
National Transportation Agency	NTA	208
Natural Sciences and Engineering Research Council	NSERC	207
Northern Pipeline Agency Canada	NPAC	204
Office of Privatization and Regulatory Affairs	OPRA	209
Official Languages, Office of the Commissioner for	OCOL	209
Patented Medicine Prices Review Board	PMPRB	212
Pension Appeals Board	PAB	210
Petro-Canada	PC	210
Ports Canada	PRC	213
Prairie Farm Rehabilitation Administration	PFRA	212
Prime Minister's Office	PMO	212
Privacy Commissioner of Canada	PCC	211
Privy Council Office	PCO	211
Public Service Commission	PSC	213
Public Service Staff Relations Board	PSSRB	215
Public Works Canada	PWC	215
Revenue Canada, Customs and Excise	RCCE	217
Revenue Canada Taxation	RCT	221
Royal Canadian Mint	RCM	219
Royal Canadian Mounted Police	RCMP	219
Royal Canadian Mounted Police External Review Committee	RCMPR	220
Royal Canadian Mounted Police Public Complaints Commission	RCMPC	220
St Lawrence Seaway Authority, The	SLSA	226
Science Council of Canada	SCC	225
Secretary of State	SS	227
Security Intelligence Review Committee	SIRC	226
Social Sciences and Humanities Research Council of Canada	SSHRC	234
Solicitor General Canada	SGC	225
Standards Council of Canada	STCC	235
Statistics Canada	SC	223
Status of Women Canada	SWC	235
Superintendent of Financial Institutions, Office of the	OSFI	210
Supply and Services Canada	SSC	231
Telefilm Canada	TFC	243
Transport Canada	TC	237
Treasury Board of Canada	TB	236
Veterans Affairs	VA	243
VIA Rail Canada Inc	VIA	245
Western Economic Diversification, Department of	WED	245

How to Use the *Guide*

The *Guide* is a compendium of federal government information, including programs and services of interest to the public, regional address for federal offices across the country, federal bookstore agents, depository libraries, federal toll-free telephone numbers, phone services for hearing-impaired people and Reference Canada general information listings. Each section of the *Guide* is complete in itself, but also linked to the information in other parts of the book.

Telephone Services

The Telephone Referral Services section includes the local, toll-free and Zenith numbers of a national network of government information referral offices.

The Toll-free Telephone Services section lists federal toll-free numbers throughout Canada. Numbers are included for specific programs such as the income tax information service, or for general information on departments, as for the Information and Privacy Commissioners of Canada.

The Telephone Services for the Hearing-Impaired section includes numbers for federal TDDs (Telphone Device for the Deaf), (VEs) Visual Ears and TTYs.

Part I Programs and Services

This section includes the Parliament of Canada, the Judiciary and federal departments, agencies and Crown corporations. These are organized alphabetically according to the department acronym. Each organization's section includes a head office address, a general inquiry number, the title of the minister or agent through whom it reports to Parliament, a brief summary of responsibilities, and descriptions of the individual programs or services for which the organization is responsible.

The subject index eliminates the need for the reader to know anything about the hierarchy of government or the workings of the bureaucracy. It provides a direct route to a specific program description by topic. Sorted alphabetically, each key word gives the page number of the program description, the institution identifier, and the program number.

Part II Federal Government Offices Throughout Canada

This section contains a listing of all federal government offices throughout Canada. The addresses are sorted by department first, then province, city and then department branch. Most office listings include a branch or division name, street address, postal address, postal code and telephone number.

Associated Bookstores for the Sale of Government Publications

This section includes the addresses of bookstores throughout Canada that sell government publications. It is organized alphabetically by province and then city.

Depository Libraries

This section lists the towns, sorted by province, where there are depository libraries — libraries that stock all government publications.

Telephone Services

1. Reference Canada (Telephone Referral Services)
2. Toll-free Telephone Services
3. Telephone Services for the Hearing-impaired





Reference Canada (Telephone Referral Services)

Information on federal government programs and services is available by calling the local or toll-free numbers of this national telephone referral service operating in each province and territory. In some instances, Reference Canada operates in conjunction with a province or territory, in which case, the name of the provincial service is used. All offices answer general questions, but refer more complex inquiries to the appropriate authority in government.

Province	Number	Telephone Referral Service
Alberta	1-800-232-9481	Reference Canada
	495-2021	Edmonton (local calls)
	495-4161	Edmonton (Telecommunications Device for the Deaf)
British Columbia	1-800-663-1381	Reference Canada
	666-5555	Vancouver (local calls)
	666-2560	Vancouver (Telecommunications Device for the Deaf)
Manitoba	1-800-282-8060	Citizens' Inquiry Service[1]
	945-3744	Winnipeg (local calls)
	945-4796	Winnipeg (Telecommunications Device for the Deaf)
New Brunswick	1-800-442-4400	New Brunswick Inquiries[1]
	453-2525	Fredericton (local calls)
Newfoundland	1-800-563-2432	Reference Canada
	772-4365	St John's (local calls)
	722-6226	St John's (Telecommunications Device for the Deaf)
Northwest Territories	495-2021	From Area Code 403, call collect to Reference Canada in Edmonton
	1-800-267-0340	From Area Code 819, calls received by Reference Canada in Ottawa
Nova Scotia	1-426-8092	Reference Canada
	426-8092	Halifax (local calls)
	426-6696	Halifax (Telecommunications Device for the Deaf)
Ontario	1-800-387-0700	Reference Canada (Toronto) serving area codes 416 and 519
	973-1993	Toronto (local calls)
	973-8099	Toronto (Telecommunications Device for the Deaf)
	1-800-267-0340	Reference Canada (Ottawa/Hull) serving area code 613 and the Outaouais
	995-7151	Ottawa/Hull (local calls)
	952-0845	Ottawa/Hull (Telecommunications Device for the Deaf)
	1-800-461-1664	Reference Canada (North Bay) serving area codes 807 and 705
	476-4910	North Bay (local calls)
	476-7788	North Bay (Telecommunications Device for the Deaf)
Prince Edward Island	1-368-5050	Island Inquiries[1]
	368-5050	Charlottetown (local calls)

[1] Federal-provincial telephone referral service

Province	Number	Telephone Referral Service
Quebec	Dial 0 and ask for Zenith Communication-Quebec. For the following locations, dial	Communications-Quebec[1]
	589-2244	Baie-Comeau (local calls)
	477-7272	Drummondville (local calls)
	368-2550	Gaspé (local calls)
	375-5664	Granby (local calls)
	772-3232	Hull (local calls)
	986-3222	Îles-de-la-Madeleine (local calls)
	759-6440	Joliette (local calls)
	547-6601	Jonquière (local calls)
	873-5555	Laval (local calls)
	873-8989	Longueuil (local calls)
	873-2111	Montreal (local calls — French and English)
	873-6449	Montreal (local calls — Cambodian)
	873-6448	Montreal (local calls — Chinese)
	873-6450	Montreal (local calls — Creole)
	873-6451	Montreal (local calls — Greek)
	873-6441	Montreal (local calls — Italian)
	873-6443	Montreal (local calls — Portuguese)
	873-6445	Montreal (local calls — Spanish)
	873-6448	Montreal (local calls — Vietnamese)
	643-1344	Quebec (local calls)
	722-3939	Rimouski (local calls)
	764-3241	Rouyn-Noranda (local calls)
	679-0433	Saint-Félicien (local calls)
	227-1122	Saint-Georges (local calls)
	778-1123	Saint-Hyacinthe (local calls)
	346-6879	Saint-Jean-sur-Richelieu (local calls)
	438-1282	Saint-Jérôme (local calls)
	371-9111	Salaberry-de-Valleyfield
	968-2806	Sept Îles (local calls)
	820-3000	Sherbrooke (local calls)
	338-0181	Thetford-Mines (local calls)
	379-2636	Trois-Rivières (local calls — effective March 1990, dial 371-6121)
	825-3166	Val-d'Or (local calls)
	873-4626	Montreal (local calls — for the hearing impaired with TDD/TTY device)
	1-800-361-9596	All other locations — for the hearing impaired with a TDD/TTY device
Saskatchewan	1-800-667-7160	Government Inquiry Centre[1]
	780-6683	Regina (local calls)
	780-7565	Regina (Telecommunications Device for the Deaf)
Yukon	1-800-661-0408	Yukon Inquiry Centre[2]
	667-5811	Whitehorse (local calls)

[1] Federal-provincial telephone referral service
[2] Federal-territorial telephone referral service



Toll-free Telephone Services

The toll-free numbers below, listed by department, apply to those programs for which information is frequently requested by the public. Please note that not all departments have toll-free numbers, and that some departments listed below may not have a toll-free number that applies in your area. In the case of collect calls, dial the operator and request a collect call for the desired number. All other numbers may be dialled direct.

Department and program	Number	Calls made from the following areas
(ACOA) Atlantic Canada Opportunities Agency		**New Brunswick**
	1-800-561-4030	Fredericton
	1-800-561-7862	Moncton
	1-800-563-5767	**Newfoundland** (St John's)
		Nova Scotia
	1-800-565-1228	Mainland
	1-800-565-9460	Cape Breton
	1-800-565-0228	**Prince Edward Island** (Charlottetown)
Atlantic Enterprise Program	1-800-561-7862	**Throughout Canada**
	954-5557	Ottawa/Hull (local calls)
(AECL) Atomic Energy of Canada Limited		
Candu Operations/customer service hot line	1-800-268-5877	**Throughout Canada and the United States**
(AGC) Agriculture Canada		
Farm Debt Review Board	1-800-265-7285	**Ontario** Guelph (Area Code 519)
		Ontario
Food Production and Inspection	1-800-461-3213	Area Code 705 only
	1-800-465-8509	Area Code 807 only
National Pesticide Call Line	1-800-267-6315	**Throughout Canada**
	(613) 993-4544	**Northwest Territories and Yukon** (call collect)
(CBC) Canadian Broadcasting Corporation		
CBC Enterprises	1-800-268-1121	**Throughout Canada**
	(514) 597-4040	Montreal (local calls)
	(416) 975-3500	Toronto (local calls)
English and French Services	1-800-561-7010	**New Brunswick** (Moncton)
(CCA) Consumer and Corporate Affairs	1-800-263-8269	**Ontario** (Hamilton area)
(CCOHS) Canadian Centre for Occupational Health and Safety		
CCINFO	1-800-263-8340	**Throughout Canada**
Inquiries service	1-800-263-8466	**Throughout Canada**

Department and program	Number	Calls made from the following areas
(CDIC) Canada Deposit Insurance Corporation		
Information	1-800-267-1999	**Throughout Canada**
(CGC) Canadian Grain Commission		
Information in French	Zenith 07520	**Manitoba**
	983-2770	Winnipeg (local calls)
(CHRC) Canadian Human Rights Commission	1-800-565-1752	**Nova Scotia**
	426-8380	Halifax (local calls)
(CLC) Canada Lands Company		
	1-800-363-2503	**Quebec** (Mirabel)
(CPC) Canada Post		
National Philatelic Centre	1-800-565-4362	**Throughout Canada**
Service Centres	1-800-262-9071	**Alberta**
	292-5514	Calgary (local calls)
	495-4540	Edmonton (local calls)
	1-800-565-1037	**Atlantic Provinces**
	426-7061	Halifax (local calls)
	1-800-663-0702	**British Columbia**
	666-2008	Vancouver (local calls)
	1-800-665-0110	**Manitoba, Northwestern Ontario and Saskatchewan**
	983-6994	Winnipeg (local calls)
		Ontario
	1-800-263-0831	Toronto area
	629-3278	Toronto (local calls)
	1-800-265-9925	Southwestern Ontario
	645-4355	London (local calls)
	1-800-267-6338	All other points
	993-3281	Ottawa (local calls)
		Quebec
	1-800-361-8711	Montreal area
	283-2387	Montreal (local calls)
	1-800-463-5226	All other points
	648-3442	Quebec City (local calls)
Service in French	1-800-267-6369	**Ontario** (Toronto area)
Customer service for the hearing impaired	1-800-267-2797	**Throughout Canada**
(CSC) Correctional Service Canada		
CORCAN (*see* Part I *under* Correctional Service Canada for program description)	1-800-267-0354	**Throughout Canada**
	996-2425	Ottawa/Hull (local calls)
		Ontario
Parole Office	1-800-265-2830	Guelph
	1-800-668-9414	Hamilton

Department and program	Number	Calls made from the following areas
(DEVCO) Cape Breton Development Corporation		
	1-800-565-9460	**Nova Scotia (Cape Breton only)**
(DND) Department of National Defence		
Recruiting	1-800-666-9721	**Alberta**
	1-800-663-0942	**British Columbia**
	1-800-222-9506	**New Brunswick**
	1-800-563-8868	**Newfoundland**
		Ontario
	1-800-461-7346	North Bay
	1-800-461-6713	Sudbury
	1-800-461-7346	Toronto
	1-368-0180	**Prince Edward Island**
		Quebec
	1-800-463-6570	Chicoutimi
	1-800-463-1768	Sept-Îles
Rescue Co-ordination	1-800-565-1582	**Nova Scotia**
(DOC) Department of Communications		
Communications information (e.g., on radio station licenses, interference with radio and television reception, radio operator examinations)		**Alberta**
	Zenith 22127	Fort McMurray, Lloydminster, and Red Deer
	495-2470	Edmonton (local calls)
		Ontario
	1-800-265-1273	Area Code 519
	1-800-461-0807	Area Code 705 and 807
	1-800-267-2132	Belleville and area
		Quebec
	1-800-463-9810	Chicoutimi, Lac Saint-Jean, and Rouyn-Noranda area
	549-5781	Chicoutimi (local calls)
	1-800-252-9046	Côte-Nord, Gaspésie, and Îles-de-la-Madeleine area
	722-3070	Rimouski (local calls)
	1-800-463-2309	Quebec City region
	1-800-567-3425	Trois-Rivières and area
	1-800-567-3498	Sherbrooke area
	565-4917	Sherbrooke (local calls)
Information about establishing French communications services	1-800-665-3421	**Alberta, Manitoba and Saskatchewan**
	983-4391	Winnipeg (local calls)

Department and program	Number	Calls made from the following areas
(EAITC) External Affairs and International Trade Canada		
Canada/US Free Trade Agreement	1-800-267-8488	**Throughout Canada**
Info Export	1-800-267-8376	**Throughout Canada**
	993-6435	Ottawa/Hull (local calls)
Passport Information — general inquiries regarding all mailed in applications (*see* Part I *under* External Affairs and International Trade Canada for program description)	1-800-567-6844	**Eastern Canada**
	1-800-567-6868	**Western Canada**
	994-3500	Ottawa/Hull (local calls)
Passport Information — regarding applications forwarded to regional offices (*see* Part I *under* External Affairs and International Trade Canada for program description)	1-800-232-9475	**Alberta**
	495-2622	Edmonton (local calls)
	292-5171	Calgary (local calls)
	1-800-663-1656	**British Columbia**
	666-0221	Vancouver (local calls)
	388-0213	Victoria (local calls)
	Zenith 00770	**Northern British Columbia**
	1-800-542-3407	**Manitoba**
	983-2190	Winnipeg (local calls)
	1-800-565-7762	**New Brunswick, Newfoundland, Nova Scotia and Prince Edward Island**
	1-800-567-9615	Inquiries in French
	452-3900	Fredericton (local calls)
	426-2770	Halifax (local calls)
	772-4616	St John's (local calls)
	1-800-232-9475	**Northwest Territories**
	1-800-387-3000	**Ontario**
	572-2217	Hamilton (local calls)
	645-4366	London (local calls)
	994-3500	Ottawa (local calls)
	343-5591	Thunder Bay (local calls)
	973-3251	Toronto (local calls)
	253-3507	Windsor (local calls)
	1-800-361-7699	**Quebec**
	542-0877	Jonquière (local calls)
	283-2152	Montreal
	648-4990	Quebec (local calls)
	1-800-667-1144	**Saskatchewan**
	780-7520	Regina (local calls)
	975-5106	Saskatoon (local calls)
	Zenith 00770	**Yukon**

Department and program	Number	Calls made from the following areas
(EC) Environment Canada		
Environmental Protection Emergency — Coast Guard Traffic Centre	1-800-565-1633	**New Brunswick, Nova Scotia and Prince Edward Island**
	426-6200	Dartmouth
Parks	1-800-362-3343	**Manitoba** (Northern prairie region only)
Regional Communications Office	1-800-463-4311	**Quebec**
(EIC) Employment and Immigration Canada		
Canadian Government Annuities Office (*see* Part I *under* Employment and Immigration Canada for program description)	1-800-561-7922	**Throughout Canada**
	548-7972	Bathurst (NB) (local calls)
Employment inquiries		**Alberta**
	Zenith 22106 Zenith 22105	(Service in French)
		Edmonton (local calls) *see* Part II *under* nearest Canada Employment Centre
		British Columbia
	286-6212 1-800-232-8379	Campbell River (local calls) Campbell River area
	1-800-262-2384	Cranbrook
	782-5877 1-800-282-6110	Dawson Creek (local calls) Dawson Creek area
	Zenith 10300	**Manitoba**
		Winnipeg (local calls) *see* Part II *under* nearest Canada Employment Centre
		New Brunswick
	773-5847 1-800-332-3092	Chatham (local calls) Chatham area
	365-7775 1-800-332-3071	Doaktown (local calls) Doaktown area
	392-5537 1-800-442-4447	Florenceville (local calls) Florenceville area
	452-3650 1-800-442-4910	Fredericton (local calls) Fredericton area
	473-1873 1-800-442-4431	Grand Falls (local calls) Grand Falls area
	857-6676 1-800-332-3097	Moncton (local calls) Moncton area
	627-2000 1-800-561-2202	Newcastle (local calls) Newcastle area
	523-4437 1-800-332-3098	Richibucto (local calls) Richibucto area

Department and program	Number	Calls made from the following areas
(EIC) Employment and Immigration Canada *(continued)*		**New Brunswick** *(continued)*
	536-3822 1-800-332-3938	Sackville (local calls) Sackville area
	648-4919 1-800-332-3938	Saint John (local calls) Saint John area
	466-6700 1-800-222-9754	St Stephen (local calls) St Stephen area
	433-4920 1-800-222-9618	Sussex (local calls) Sussex area
	328-2398 1-800-442-9788	Woodstock (local calls) Woodstock area
	1-800-563-5455	**Newfoundland**
	772-4700 772-5627	St John's (local calls)
		Northwest Territories
		Call collect to nearest Canada Employment Centre *see* Part II
		Nova Scotia
		Call collect to nearest Canada Employment Centre *see* Part II
		Ontario
	Zenith 235000	Arnprior, Campbellford, Gananoque, Lansdowne, Moosonee, Napanee, Orillia, Perth, Prescott and Smiths Falls
	1-800-267-3996	Athens (Frontenac-Leeds-Grenville County only)
	728-2468 1-800-461-4301	Barrie (local calls) Barrie area
	1-800-461-4211	Bracebridge
	1-800-263-7734	Coburg
	869-4552 1-800-461-4047	Espanola (local calls) Espanola area
	1-800-265-9393	Fergus
	1-800-465-2910	Fort Frances
	524-8342 1-800-265-5185	Goderich (local calls) Goderich area
	468-3301 1-800-465-1106	Kenora (local calls) Kenora area
	Zenith 235000	Leamington (Essex County)

Department and program	Number	Calls made from the following areas
(EIC) Employment and Immigration Canada *(continued)*		**Ontario** *(continued)*
	291-2920 1-800-265-3595	Listowel (local calls) Listowel area
	472-3700 1-800-461-9557	North Bay (local calls) North Bay area
	1-800-461-5422	Parry Sound
	735-0681 1-800-267-3904	Pembroke (local calls) Pembroke area
	745-0551 1-800-461-7652	Peterborough (local calls) Peterborough area
	1-800-461-9850	Timmins
	332-0050 1-800-265-7576	Sarnia (local calls) Sarnia area
	245-5101 1-800-461-5101	Sault Ste Marie (local calls) Sault Ste Marie area
	1-800-267-4107	Vankleek Hill
		Prince Edward Island
	566-7749 Zenith 07796	Charlottetown (local calls) Charlottetown area
	436-4821 Zenith 07735	Crapaud (local calls) Crapaud area
	838-3315 Zenith 07797	Montague (local calls) Montague area
	687-3161 Zenith 07798	Souris (local calls) Souris area
		Quebec
	1-800-463-5907	Lévis
	1-800-463-1255	Rivière-du-Loup
	1-800-463-4903	Roberval
	1-800-567-6382	Rouyn-Noranda
	1-800-567-6713	Saint-Agathe
	1-800-463-1757	Sept-Îles
	1-800-567-6474	Val-d'Or
		Other areas, call collect to nearest Canada Employment Centre *see* Part II

Department and program	Number	Calls made from the following areas
(EIC) Employment and Immigration Canada *(continued)*		**Saskatchewan**
	425-2229 1-800-772-4072	La Ronge (local calls) La Ronge area
	693-0555 1-800-552-1266	Moose Jaw (local calls) Moose Jaw area
	953-8439 1-800-772-4890	Prince Albert (local calls) Prince Albert area
	780-6130 1-800-552-7188	Regina (local calls) Regina area
	975-4510 1-800-772-3033	Saskatoon (local calls) Saskatoon area
	783-9421 1-800-667-1484	Yorkton (local calls) Yorkton area
		Other areas call collect to nearest Canada Employment Centre *see* Part II
	(403) 667-5050	**Yukon** (call collect to Whitehorse)
Unemployment insurance inquiries	Zenith 22106	**Alberta** Edmonton (local calls) *see* Part II *under* nearest Canada Employment Centre
	1-800-563-2484	**New Brunswick**
	1-800-563-5455 772-4700	**Newfoundland, including Labrador** St John's (local calls)
	1-800-263-7720	**Ontario** (Pickering only)
		Elsewhere in Canada *see* above *under* Employment inquiries
Record of Employment Office	1-800-263-8364	**Throughout Canada**
Wage loss insurance	1-800-561-7923	**Throughout Canada**
Immigration inquiries	Zenith 22800	**Alberta** Edmonton (local calls) *see* Part II *under* nearest Canada Immigration Centre
		British Columbia Call collect to nearest Canada Immigration Centre *see* Part II

Department and program	Number	Calls made from the following areas
(EIC) Employment and Immigration Canada *(continued)*		
	Zenith 16400	**Manitoba**
		Winnipeg (local calls) *see* Part II *under* nearest Canada Immigration Centre
	1-800-563-5455	**Newfoundland, including Labrador**
	737-5388	St John's (local calls)
	256-6570	Gander (local calls)
	(403) 873-2746	**Northwest Territories** (call collect to Yellowknife)
		Nova Scotia
		Call collect to nearest Canada Immigration Centre *see* Part II
		Ontario
	1-800-465-7768	Fort Frances
	744-4161	Kitchener (local calls)
	1-800-265-2138	Kitchener area
	326-9421	Orillia (local calls)
	1-800-461-0230	Orillia area
	579-2002	Oshawa (local calls)
	1-800-236-3982	Oshawa area
	Zenith 11600	All other points
	Zenith 07799	**Prince Edward Island**
	566-7735	Charlottetown (local calls)
		Quebec
	1-800-567-6474	Val-d'Or
		Other areas, call collect to nearest Canada Immigration Centre *see* Part II, Addresses
		Saskatchewan Call collect to nearest Canada Immigration Centre *see* Part II
	(403) 667-5010	**Yukon** (call collect to Whitehorse)
(ELC) Elections Canada General information (e.g., concerning the electoral system, political parties, statistics, publications)	1-800-267-8683	**Throughout Canada**
	993-2975	Ottawa/Hull (local calls)
(FBDB) Federal Business Development Bank General information	1-800-361-2126	**Throughout Canada**

Department and program	Number	Calls made from the following areas
(FC) Finance Canada		
Information for small business		**Throughout Canada**
— GST	1-800-267-6620	Service in English
	1-800-267-6640	Service in French
	1-800-267-6650	TDD
(FFMC) Freshwater Fish Marketing Corporation		
General Information	1-800-665-4813	**Saskatchewan and Northwestern Ontario**
(HWC) Health and Welfare Canada		**New Brunswick**
Income Security Programs (*see* Part I *under* Health and Welfare Canada for program description)	1-800-552-5418	North eastern region
	1-800-332-3827	South eastern region
	1-800-222-9635	South western region
	1-800-222-9537	Western region
	1-800-442-4905	Woodstock region
	1-800-563-1173	**Newfoundland**
		Nova Scotia
	1-863-3540	Antigonish area and counties north
	1-564-7350	Cape Breton
	1-426-3711	Dartmouth, Halifax area and counties west
		Ontario
	1-800-267-9690	Brockville, Hawkesbury, Pembroke and Smiths Falls
	1-800-265-9480	Chatham, Guelph, Kitchener and Windsor areas
	1-800-263-8391	Hamilton
	1-800-387-5280	Oshawa
	1-800-461-9881	Timmins
		Prince Edward Island
	1-566-7850	Charlottetown area
		Quebec
	1-800-463-9154	Chicoutimi area
	549-7412	Chicoutimi (local calls)
	1-800-567-0970	Drummondville area
	1-800-567-6839	Gatineau
	1-800-361-3755	Montreal
	1-800-463-5081	Quebec City area
	648-3332	Quebec City (local calls)
	1-800-252-9072	Rimouski area
	722-3025	Rimouski (local calls)
	1-800-252-1724	Sept Îles area
	962-7116	Sept Îles (local calls)
	1-800-567-6965	Sherbrooke
	1-800-567-6460	Val-d'Or
(ICC) Information Commissioner of Canada	1-800-267-0441	**Throughout Canada**
(INAC) Indian and Northern Affairs Canada		
Service to regions without bilingual service	1-800-567-9604	**Throughout Canada**

Department and program	Number	Calls made from the following areas
(JUST) Justice Canada		
Victims Resource Centre	1-800-267-0454	**Throughout Canada**
	995-7126	Ottawa/Hull (local calls)
(LC) Labour Canada		
Bureau of Labour Information	1-800-567-6866	**Throughout Canada**
(MA) Marine Atlantic Inc		
Ferry Reservations	1-800-565-9470	**New Brunswick, Nova Scotia and Prince Edward Island**
	855-2030	Borden, Prince Edward Island (local calls)
	538-7654	Cape Tormentine, New Brunswick (local calls)
	245-2116	Digby, Nova Scotia (local calls)
	648-4048	Saint John, New Brunswick (local calls)
	564-3400	North Sydney, Nova Scotia (local calls)
	742-3513	Yarmouth, Nova Scotia (local calls)
		Newfoundland, including Labrador
Coastal Reservations	1-800-7336	
Gulf Reservations	1-800-563-7701	
	227-2311	Argentia (local calls)
	896-2253	Goose Bay (local calls)
	535-6874	Lewisporte (local calls)
	695-2125	Port-aux-Basques (local calls)
	1-800-565-9411	**Ontario** (Area Code 705 and east) and **Quebec**
	1-800-341-7981	**United States** (except Maine)
	1-800-432-7344	Maine
	288-3395	Bar Harbor, Maine (local calls)
(NCC) National Capital Commission		
Information on visitor services	1-800-267-7285	**East of Toronto**
	1-800-267-0450	West of Toronto
	778-2222	Hull (local calls)
	992-5473	Ottawa (local calls)
(NFB) National Film Board		
Film and video reservations	1-800-561-7104	**Maritimes**
	1-800-267-7710	**Ontario**
	1-800-363-0328	**Quebec**
	1-800-661-9867	**Western and Northern Canada**

Department and program	Number	Calls made from the following areas
(OCOL) Office of the Commissioner of Official Languages	1-800-661-3642	**Alberta**
	495-3111	Edmonton (local calls)
	1-800-665-8731	**Manitoba**
	983-2111	Winnipeg (local calls)
	1-800-561-7109	**New Brunswick**
	857-7047	Moncton (local calls)
	1-800-387-0635	**Ontario**
	973-1903	Toronto (local calls)
	1-800-363-0628	**Quebec**
	283-4996	Montreal (local calls)
(PCC) Privacy Commissioner of Canada	1-800-267-0441	**Throughout Canada**
(PSC) Public Service Commission		
Employment inquiries	1-800-387-0776	**Ontario** (except Area Code 519)
	973-3122	Toronto (local calls)
(PWC) Public Works Canada		
General information	1-800-361-7768	**Central and northern Ontario** (excluding Area Codes 519 and 705), **eastern Quebec**, and **eastern Northwest Territories**
Research Office	1-800-361-3309	**Quebec** (Area Code 514 only)
(RCCE) Revenue Canada, Customs and Excise	1-800-472-9719	**Alberta**
	1-800-282-3916	**Northern Alberta**
	1-800-667-7165	**Saskatchewan**
Free trade inquiries	1-800-565-1280	**Atlantic region**
International Mail Clearance	1-800-565-1112	**Atlantic Canada**
Postal inquiries	1-800-267-9609	**Throughout Canada**
	1-800-265-5945	**Ontario** (London, Windsor areas)
(RCM) Royal Canadian Mint		
Canadian collector coins, orders	1-800-267-1871	**Throughout Canada**

Department and program	Number	Calls made from the following areas
(RCMP) Royal Canadian Mounted Police		**New Brunswick**
Emergency service (if local detachment does not answer)	1-800-442-9722	St John area
	1-800-561-4035	Campbellton, Caraquet and Jacquet River area
	1-800-332-3974	Sussex area
		Nova Scotia
	1-426-1323	Halifax area, Annapolis Valley/Kings and Hants counties/South shore east
	1-742-1323	Annapolis County
	1-564-1323	Cape Breton
	1-893-1323	North east Nova Scotia
	1-742-1323	South shore west
	1-800-387-0020	**Ontario**
	566-7100	**Prince Edward Island** (call collect to Charlottetown)
	Zenith 50000	**Saskatchewan**
Inquiries	1-800-387-0020	**Ontario**
Telecommunications Device for the Deaf	1-800-442-9747	**New Brunswick** (24-hour service)
	1-800-563-2172	**Newfoundland** (24-hour service)
(RCMPC) Royal Canadian Mounted Police Public Complaints Commission	1-800-267-6637	**Throughout Canada**
	952-1471	Ottawa (local calls)
	666-7363	Vancouver (local calls)
(RCT) Revenue Canada Taxation		
Income tax information	Telecommunications Device for the Deaf	
	1-800-665-0354	**Throughout Canada**
		Alberta
	1-800-232-1966	Northern Alberta
		Edmonton (local calls)
	420-3510	-general inquiries
	420-3577	-inquiries in French
	420-3544	-requests for forms
	420-3500	-refund inquiries
		Southern Alberta
	1-800-332-1410	-general inquiries
	1-800-472-9701	-requests for forms
	1-800-472-9702	-refund inquiries
		Calgary (local calls)
	292-4101	-general inquiries
	292-4118	-inquiries in French
	292-4225	-requests for forms
	292-4147	-refund inquiries

Department and program	Number	Calls made from the following areas
(RCT) Revenue Canada Taxation *(continued)*		**British Columbia**
	1-800-642-8259	Penticton area
	492-9200	local calls
	1-800-663-9033	Vancouver area
		local calls
	689-5411	-general inquiries
	666-6236	-inquiries in French
	666-0337	-requests for forms
	689-8671	-refund inquiries
	1-800-742-6108	Victoria area
		local calls
	388-0121	-general inquiries
	388-3291	-requests for forms
	388-0120	-refund inquiries
	1-800-661-6451	Northeastern British Columbia
		Manitoba
		Winnipeg (local calls)
	983-6350	-general inquiries
	983-6188	-inquiries in French
	983-3942	-requests for forms
	983-3933	-refund inquiries
		Other areas
	1-800-282-8079	-general inquiries
	1-800-362-3302	-inquiries in French
	1-800-282-8076	-refund inquiries
	1-800-222-9622	**New Brunswick**
		Bathurst (local calls)
	548-7100	-general inquiries
	548-7911	-refund inquiries
		Saint John (local calls)
	648-4600	-general inquiries
	648-4618	-requests for forms
		Newfoundland, including Labrador
	1-800-563-2600	general inquiries
	1-800-563-4572	inquiries in French
	1-800-563-2650	refund inquiries
		St John's (local calls)
	772-2610	-general inquiries
	772-4572	-inquiries in French
	772-5088	-requests for forms
	772-2660	-refund inquiries

Department and program	Number	Calls made from the following areas
(RCT) Revenue Canada Taxation *(continued)*	1-800-661-6451	**Northwest Territories**
		Nova Scotia
		Cape Breton Island residents
	1-564-7081	-general inquiries
	1-564-7359	-inquiries in French
		Sydney (local calls)
	564-7080	-general inquiries
	564-7359	-inquiries in French
	564-7120	-requests for forms
	564-7085	-refund inquiries
		Mainland residents
	1-426-2210	-general inquiries
	1-426-9310	-inquiries in French
	1-451-1323	-refund inquiries
		Halifax (local calls)
	426-2210	-general inquiries
	426-9310	-inquiries in French
	426-2151	-requests for forms
	451-1370	-refund inquiries
		Ontario
		Belleville area
	1-800-267-2130	-general inquiries
	1-800-267-2139	-requests for forms
	1-800-267-2165	-refund inquiries
	1-800-267-2835	-service in French
		local calls
	962-8611	-general inquiries
	962-8619	-requests for forms
	962-7344	-refund inquiries
		Hamilton area
		from Area Code 416
	1-800-263-9200	-general inquiries
	1-800-263-9205	-refund inquiries
		from Area Code 519
	1-800-263-9210	-general inquiries
	1-800-263-9215	-refund inquiries
		local calls
	522-8671	-general inquiries
	572-2609	-requests for forms
	522-7902	-refund inquiries
		Kingston area
	1-800-267-9447	-general inquiries
	1-800-267-2139	-requests for forms
		local calls
	545-8371	-general inquiries
	545-8385	-refund inquiries
		Kitchener area
	1-800-265-2530	-general inquiries
	1-800-265-2210	-requests for forms
	1-800-265-2133	-refund inquiries
		local calls
	579-2230	-general inquiries
	579-8951	-requests for forms
	745-6868	-refund inquiries

Department and program	Number	Calls made from the following areas
(RCT) Revenue Canada Taxation *(continued)*		**Ontario** *(continued)*
		London area
	1-800-265-4900	-general inquiries
	1-800-265-1504	-refund inquiries
		local calls
	679-4211	-general inquiries
	679-4244	-requests for forms
	679-4273	-refund inquiries
		Ottawa area
		from Area Code 613
	1-800-267-8440	-general inquiries
	1-800-267-8442	-refund inquiries
		from Area Code 819
	1-800-267-4735	-general inquiries
	1-800-267-4736	-refund inquiries
		local calls
	598-2275	-general inquiries
	598-2298	-inquiries in French
	598-2300	-requests for forms
	598-2290	-refund inquiries
		St Catharines area
	1-800-263-5672	-general inquiries and requests for forms
	1-800-263-3654	-French services
	1-800-263-7255	-refund inquiries
		local calls
	688-4000	-general inquiries and requests for forms
	688-4006	-refund inquiries
		Scarborough *see* Toronto
		Sudbury area
	1-800-461-4060	-general inquiries
	1-800-461-6258	-inquiries in French
	1-800-461-4066	-refund inquiries
		local calls
	675-0581	-general inquiries
	675-0582	-inquiries in French
	675-0596	-requests for forms
	675-0500	-refund inquiries
	1-800-465-6981	Thunder Bay area
		local calls
	623-3443	-general inquiries
	623-2751	-requests for forms
	623-2346	-refund inquiries
		Toronto area
	1-800-387-1700	from Area Code 416
	1-800-387-1710	from Area Codes 519 and 705
		local calls
	869-1500	-general inquiries
	296-1950	-inquiries from Scarborough
	973-3704	-French services
	865-9469	-requests for forms
	368-7431	-refund inquiries
	1-800-265-4841	Windsor area (Essex County only)
	1-800-265-5135	French services (including Windsor)
		local calls
	258-8302	-general inquiries
	258-8080	-refund inquiries
	252-3611	-requests for forms

Department and program	Number	Calls made from the following areas
(RCT) Revenue Canada Taxation *(continued)*		**Prince Edward Island**
	1-566-7200	-refund and general inquiries
	1-566-7225	-inquiries in French
		Charlottetown (local calls)
	566-7200	-refund and general inquiries
	566-7250	-requests for forms
	566-7225	-inquiries in French
		Quebec
	1-800-463-4421	Chicoutimi area
	545-8026	Chicoutimi (local calls)
	1-800-361-2808	Laval area
	1-800-361-8761	Telerefund
		local calls
	283-5300	-general inquiries
	335-8658	-requests for forms
	283-4714	-Telerefund
	1-800-361-2808	Montreal area
	1-800-361-8761	Telerefund
		local calls
	283-5300	-general inquiries
	283-5623	-requests for forms
	283-4714	-Telerefund
	1-800-361-2808	Quebec area
		local calls
	648-3180	-general inquiries
	648-4083	-requests for forms
	648-4931	-refund inquiries
	1-800-463-4421	Rimouski area
	722-3111	local calls
		Rouyn area
	1-800-567-6428	from Area Code 418
	1-800-567-6403	from Area Code 819
		local calls
	764-5171	-general inquiries
	764-5151	-requests for forms and refund inquiries
	1-800-361-2808	Saint-Hubert area
	1-800-361-8761	Telerefund
		local calls
	283-5300	-general inquiries
	445-5264	-requests for forms
	283-4714	-Telerefund
		Sherbrooke area
	1-800-567-6184	-general inquiries
	1-800-567-6186	-refund inquiries
		local calls
	565-4888	-general inquiries
	821-8565	-requests for forms
	565-4989	-refund inquiries
	1-800-567-9325	Trois-Rivières
	373-2723	local calls

Department and program	Number	Calls made from the following areas
(RCT) Revenue Canada Taxation *(continued)*		**Saskatchewan**
	1-800-667-7555	Regina area local calls
	780-6015	-general inquiries
	780-6079	-requests for forms
	780-5944	-refund inquiries
	780-6724	-French services
	1-800-667-2083	Saskatoon area local calls
	975-4595	-general inquiries
	975-4577	-requests for forms
	975-4580	-refund inquiries
	975-4627	-French services
	1-800-663-0451	**Yukon**
Non-profit organization information	1-800-267-2384	**Throughout Canada**
(SC) Statistics Canada Advisory services		**Alberta**
	1-800-282-3907 495-3027	Northern Alberta Edmonton (local calls)
	1-800-472-9708 292-6717	Southern Alberta Calgary (local calls)
		British Columbia
	1-800-663-1551	Southern and central British Columbia
	Zenith 08913	Northern British Columbia (served by NorthwesTel)
	666-3691	Vancouver (local calls)
	1-800-542-3404	**Manitoba**
	983-4020	Winnipeg (local calls)
	1-800-565-7192	**New Brunswick, Nova Scotia and Prince Edward Island**
	426-5331	Halifax (local calls)
	1-800-563-4255	**Newfoundland, including Labrador**
	772-4073	St John's (local calls)
	(403) 495-3028	**Northwest Territories** (call collect to Edmonton)
	1-800-263-1136	**Ontario**
	951-8116 973-6586	Ottawa/Hull (local calls) Toronto (local calls)
	1-800-361-2831	**Quebec**
	283-5725	Montreal (local calls)
	1-800-667-7164	**Saskatchewan**
	780-5405	Regina (local calls)
	Zenith 08913	**Yukon and Northern British Columbia** (areas served by NorthwesTel)

Department and program	Number	Calls made from the following areas
(SEN) The Senate	1-800-267-7362 995-1900	**Throughout Canada** Ottawa/Hull (local calls)
(SS) Secretary of State General information (e.g., citizenship inquiries)	1-426-6227	**Nova Scotia**
(SSC) Supply and Services Canada		
Canadian Armed Forces Pension (*see* Part I *under* Supply and Services Canada for program description)	1-800-267-0350	**Throughout Canada**
	996-4577 or 996-0755	Ottawa/Hull (local calls)
Superannuation/federal employees and public service insurance plans (*see* Part I *under* Supply and Services Canada for program description)	1-800-561-7930	**Throughout Canada**
	532-1700	Moncton/Shediac (local calls)
(STCC) Standards Council of Canada		
Sales of standards (*see* Part I *under* Standards Council of Canada for program description)	1-800-267-8220	**Throughout Canada**
(TC) Transport Canada		
Rescue Co-ordination Centre	1-800-565-1582	**New Brunswick, Newfoundland, Nova Scotia, Prince Edward Island and Quebec**
	1-800-1742	
	1-800-267-7270 1-800-267-6687	**Central and northern Ontario** Area Code 705 (Port Severn and Snug Harbour)
		Other areas — nearest rescue centre (collect calls accepted)
	(403) 973-4402 (604) 388-1543 (604) 732-4141	Edmonton Victoria Vancouver (local calls)
Coast Guard/oil spills, aids to navigation, and other marine and environmental emergencies (*see* Part I *under* Transport Canada for program descriptions)	1-800-565-1633	**Magdalen Islands, New Brunswick, Nova Scotia and Prince Edward Island**
General information/air	1-800-252-9071	Mont-Joli (Quebec) and area
Flight service station	1-800-663-9993	**British Columbia** (Vancouver)
		Quebec
	1-800-463-4200 1-800-567-6883	Gaspé (Area Code 418 only) Gatineau

Department and program	Number	Calls made from the following areas
(VA) Veterans Affairs		
	1-800-663-1931	**British Columbia**
	666-7942	Vancouver (local calls)
	1-800-461-6549	**Ontario** Toronto area
	1-800-645-3420	**Prairie region**
	1-800-663-0239	**Yukon**
Pharmacy/Drug Line	1-800-565-1657	**New Brunswick, Nova Scotia and Prince Edward Island**
War Veterans Allowance	1-800-565-1528	**New Brunswick and Prince Edward Island**
	1-426-8199	**Nova Scotia**
(VIA) VIA Rail Canada Inc		
Reservations	1-800-665-8630	**Alberta, British Columbia, Northwest Territories, Saskatchewan and Yukon**
	1-800-282-8070	**Manitoba**
	949-1830	Winnipeg (local calls)
	1-800-561-3952	**New Brunswick, Nova Scotia and Prince Edward Island**
	489-8421	Halifax (local calls)
	557-9830	Moncton (local calls)
	642-2916	St John (local calls)
	1-800-561-3926	**Newfoundland**
		Ontario
	1-800-288-9511	From Area Code 416
	522-7533	Hamilton (local calls)
	366-8411	Toronto (local calls)
	1-800-266-9620	From Area Codes 519, 613 and 705
	544-5600	Kingston (local calls)
	672-5722	London (local calls)
	238-8289	Ottawa (local calls)
	258-5511	Windsor (local calls)
	1-800-665-8630	From Area Code 807
	1-800-361-5390	**Quebec**
	871-1331	Montreal (local calls)
	692-3940	Quebec (local calls)



Telephone Services for the Hearing-impaired

The following telephone numbers are provided by certain departments for use by the hearing-impaired who have access to a Telephone Device for the Deaf (TDD), a Teletype (TTY) or a Visual Ear (VE). Please note the type of service available in each case.

Department and Province	Number	City
Reference Canada (Telephone Referral Services)		
Alberta	(403) 495-4161	Edmonton (TDD)
British Columbia	(604) 666-2560	Vancouver (TDD)
Manitoba	(204) 945-4796	Winnipeg (Citizens' Inquiry Service[1]) (TDD)
Newfoundland	(709) 722-6226	St John's (TDD)
Nova Scotia	(902) 426-6696	Halifax (TDD)
Ontario	(705) 476-7788	North Bay (TDD)
	(613) 952-0845	Ottawa (TDD)
	(416) 873-4626	Toronto (TDD)
Quebec	1-800-361-9596	
	(514) 873-4626	Montreal (Communication Quebec[1]) (TTY/TDD)
Saskatchewan	(306) 780-7565	Regina (Government Inquiry Centre[1]) (TDD)
(CBC) Canadian Broadcasting Corporation		
Ontario	(613) 733-8868	Ottawa (TDD)
	(416) 975-6688	Toronto (TDD)
Quebec	(514) 597-6013	Montreal (TDD)
(CCA) Consumer and Corporate Affairs		
Ontario/Quebec	(819) 994-0067	Ottawa/Hull (TDD)
(CHRC) Canadian Human Rights Commission		
Alberta	(403) 495-4108	Edmonton (VE)
British Columbia	(604) 666-3071	Vancouver (VE)
Manitoba	(204) 983-2882	Winnipeg (VE)
Nova Scotia	(902) 426-9345	Halifax (VE)
Ontario	(613) 996-5211	Ottawa (National Office) (VE)
	(613) 998-5927	Ottawa (National Capital Region) (VE)
	(416) 973-8912	Toronto (VE)
Quebec	(514) 283-1869	Montreal (VE)

[1] Federal-provincial telephone referral service

Department and Province	Number	City
(CPC) Canada Post Corporation		
Throughout Canada	1-800-267-2797	
(CRTC) Canadian Radio-television and Telecommunications Commission		
Ontario/Quebec	(819) 994-0423	Ottawa/Hull (TDD)
(DOC) Department of Communications		
Ontario/Quebec	(613) 998-3750	Ottawa/Hull (TDD)
(EATIC) External Affairs and International Trade Canada		
Ontario	(613) 994-3560	Ottawa/Hull (passport information) (VE)
(EC) Environment Canada		
New Brunswick	(506) 976-2405	Kent County (Kouchibouguac Park) (VE)
(EIC) Employment and Immigration Canada		
Manitoba	(204) 983-3975	Winnipeg (VE)
New Brunswick	(506) 548-7972	Bathurst (annuities) (TDD)
	(506) 548-7906	Bathurst (employer registration) (TDD)
	(506) 452-4033	Fredericton (regional office) (TDD)
	(506) 452-3707	Fredericton (Canada Immigration Centre) (TDD)
	(506) 452-3464	Fredericton (VE)
	(506) 867-6888	Moncton (sub-regional office) (TDD)
	(506) 857-6746	Moncton (Canada Employment Centre) (VE)
Nova Scotia	(902) 426-2282	Halifax (Canada Employment Centre) (VE)
	(902) 895-1647	Truro (Canada Employment Centre) (VE)
Quebec	(514) 283-7708	Montreal (VE)
	(514) 273-3311	Montreal (Saint-Denis/Rosemont) (VE)
	(514) 471-3722	Terrebonne (VE)
(FC) Finance Canada		
Throughout Canada	1-800-267-6650	Toll-free information for small business about the GST (TDD)
(HOC) House of Commons		
Ontario/Quebec	(613) 995-2266	Ottawa/Hull (TDD)
(HWC) Health and Welfare Canada		
New Brunswick	(506) 648-4527	Saint John (Income Security Programs) (VE)
(MA) Marine Atlantic Inc		
Nova Scotia	(902) 794-8109	North Sydney (TDD)
(PSC) Public Service Commission		
Alberta	(403) 495-3130	Edmonton (VE)
British Columbia	(604) 666-6868	Vancouver (VE)
Manitoba	(204) 983-6066	Winnipeg
New Brunswick	(506) 857-6624	Moncton (VE)
Newfoundland	(709) 772-4317	St John's (VE)
Nova Scotia	(902) 426-6246	Halifax (VE)

Department and Province	Number	City
(PSC) Public Service Commission *(continued)*		
Ontario	(416) 973-2269	Toronto (VE)
	(613) 996-1205	Ottawa (VE)
Prince Edward Island	(902) 566-7039	Charlottetown (VE)
Quebec	(514) 283-2467	Montreal (VE)
Saskatchewan	(306) 780-6719	Saskatoon (VE)
(RCCE) Revenue Canada, Customs and Excise		
Nova Scotia	(902) 426-2135	Halifax (VE)
(RCMP) Royal Canadian Mounted Police (24-hours; collect calls accepted where 800 Toll-free is not available)		
Alberta	(403) 471-9675	Edmonton (TDD)
British Columbia	(604) 738-3332	Vancouver (TDD)
Manitoba	(204) 983-4205	Winnipeg (TDD)
New Brunswick	1-800-442-9747	Toll-free in New Brunswick (TDD)
Newfoundland	1-800-634-2172	Toll-free in Newfoundland (TDD)
Northwest Territories	(403) 738-3332	Yellowknife (TDD)
Nova Scotia	(902) 426-7766	Halifax (TDD)
	(902) 421-1212	(MT&T TDD long distance operator)
Ontario	(613) 993-2232	Ottawa (TDD)
	(416) 973-9785	Toronto (TDD)
Prince Edward Island	(902) 566-7155	Charlottetown (TDD)
Quebec	(514) 283-3833	Montreal (TDD)
Saskatchewan	(306) 780-6788	Regina (TDD)
Yukon	(403) 667-5502	Whitehorse (TDD)
(RCT) Revenue Canada Taxation		
Throughout Canada	1-800-665-0354	Toll-free across Canada (TDD)
(SS) Secretary of State		
New Brunswick	(506) 857-6988	Moncton (TDD)
Nova Scotia	(902) 426-9522	Halifax (TDD)
Ontario	(819) 997-8776	Ottawa/Hull (TDD)
Prince Edward Island	(902) 566-7344	Charlottetown (TDD)

Department and Province	Number	City
(SC) Statistics Canada		
Atlantic Provinces	1-800-565-7192	Toll-free (VE)
Manitoba	(204) 983-0050	Winnipeg (TDD)
Newfoundland	(709) 772-4564	St John's (TDD)
Nova Scotia	(902) 426-5331	Halifax (VE)
Ontario	(416) 973-6001	Toronto (TDD)
Quebec	(514) 283-9397	Montreal (TDD)
Saskatchewan	(306) 780-7289	Regina (TDD)
(VA) Veterans Affairs		
Prince Edward Island	(902) 566-8587	Charlottetown (management services) (VE)
	(902) 566-8394	Charlottetown (personnel) (VE)
(VIA) VIA Rail		
New Brunswick	(506) 693-9001	Saint John (VE)



Subject Index



Subject Index

Subject	Page	Code
A		
abduction		
of children, international	141	EAITC 6
Aboriginal Economic Programs	186	ISTC 15
Aboriginal Peoples' Program	214	PSC 9
Aboriginal Representative Organizations Program	228	SS 11
Aboriginal Women's Program	228	SS 13
abortions		
statistics	224	SC 15
access for disabled people		
NCC special events	199	NCC 6
Access Program for Disabled People	214	PSC 11
Access Register	236	TB 3
"Access Small Business"	231	SSC 2
Access Small Business Program (ASBP)	185	ISTC 1
access to federal information	178	ICC 1
complaints	178	ICC 1
divorce registry	194	JUST 18
government information holdings	236	TB 3
personnel records	198	NARC 7
request forms	236	TB 3
Access to Legal Information Fund	193	JUST 2
Accessible-Vehicle Acquisition Program	242	TC 67
accidents		
aviation	117	CASB 1
civil defence/workers' compensation	169	EPC 3
courses in prevention	195	LC 2
dangerous goods/emergency response	241	TC 56
industrial, transportation measures	241	TC 54
marine/investigations	240	TC 41
military flying	137	DND 13
statistics	224	SC 15
workers' compensation	195	LC 7
accommodation		
federal institutions	216	PWC 12
Indian and Inuit students	180	INAC 6
military/for civilian use	136	DND 6
traveller/statistics	224	SC 19
accounting		
counselling for small business	170	FBDB 4
federal government	233	SSC 16
acid rain		
federal program for	149	EC 26
health	173	HWC 2
research	147	EC 11
ACOA Action Program	111	ACOA 1
ACOA Co-operation Activity	111	ACOA 3
Act for the Preservation and Enhancement of Multiculturalism	230	SS 32
actuarial services, federal government	210	OSFI 3
addiction		
native peoples	175	HWC 22
treatment and rehabilitation	176	HWC 31
adjudication/public service grievances	215	PSSRB 2
Adjudicator Appointment Index	194	LC 1
Adjustment Assistance Program immigrants	157	EIC 50
admiralty proceedings, court hearings	107	FCTC 1
adoption		
Indian children	181	INAC 24
inter-provincial, international	176	HWC 32
leave benefits	156	EIC 39
ADTR Agreements (Alcohol and Drug Treatment and Rehabilitation)	176	HWC 31
Adult Criminal Legal Aid Program	193	JUST 5
Advance Payment for Crops Act	114	AGC 18
Advanced Industrial Materials Networks	185	ISTC 2
Advanced Manufacturing Technology Application Program (AMTAP)	185	ISTC 3
Advanced Material Science Laboratory	204	NRC 1
Advanced Train Control System Program	185	ISTC 4
advertising		
consumer protection	119	CCA 2
federal government	233	SSC 22
mail	131	CPC 7
misleading, complaints	119	CCA 5
Advertising Management Group	233	SSC 22
Advisory Committee on Vital Points	168	EPC 1
aerial photography	163	EMR 55
aerodynamics research and development	206	NRC 15
aeromedicine research	175	HWC 15
aeronautical charts	238	TC 9
air distances	163	EMR 54
sales	163	EMR 50
aeronautical charts and publications		
mail order sales	163	EMR 53
over-the-counter sales	163	EMR 51
aeronautical flight safety	237	TC 2
aeronautical inspections of navigation aids	238	TC 13

Subject	Page	Code
aeronautical products, airworthiness	238	TC 12
aeronautical publications sales	163	EMR 50
aeronautics research and development	206	NRC 15
aerospace industry		
DHC-7 and DHC-8 Sales Financing Program	187	ISTC 20
international marketing of machines and consulting	143	EAITC 18
productivity program	187	ISTC 19
research and development	206	NRC 15
Aerospace Industry Pilot Project	185	ISTC 4
affidavits, Canadian		
authentication for use abroad	141	EAITC 2
Africa, famine recovery	125	CIDA 8
age discrimination	124	CHRC 1
aging, information/public discussion	197	NACA 1
Agricultural Employment Services Offices	154	EIC 7
agricultural products		
agri-food industry research	113	AGC 4
consumer protection	119	CCA 2
emergency relief	115	AGC 27
export insurance	152	EDC 3
grading/import and export inspection	113	AGC 5
guarantees, export-related	153	EDC 7
import/export controls	145	EAITC 33
market development, situation and information	115	AGC 24
marketing agencies and boards	115	AGC 27
medium-term bulk agricultural credits insurance	152	EDC 3
short-term bulk agricultural credits insurance	152	EDC 2
trade development	144	EAITC 26
Agricultural Products Board	115	AGC 27
Agricultural Stabilization Board	114	AGC 16
agriculture (*see also* livestock)		
biotechnology research	206	NRC 10
business assistance in Northern Ontario	188	ISTC 29
Canadian Rural Transition Program	155	EIC 29
census	223	SC 2
climate impact	147	EC 5
co-operatives	115	AGC 31
crop development and research	114	AGC 21
exhibitions and fairs, funding	115	AGC 29
farm improvement loans	114	AGC 19
fellowships	113	AGC 1
financial assistance in Northern Ontario	188	ISTC 27
international programs	115	AGC 30
job placement	154	EIC 7
licensing/certification	113	AGC 5
loans/co-operative ownership	171	FCC 2
marketing agencies	201	NFPMC 1

Subject	Page	Code
agriculture *(continued)*		
Mexican and Caribbean workers	154	EIC 15
mortgage loans	171	FCC 1
museum	203	NMST 3
penitentiaries/agribusiness	133	CSC 8
plant and plant product control	113	AGC 10
regulating production	113	AGC 5
research	113	AGC 2
research aid/developing countries	126	CIDA 9
research and development inventory	113	AGC 4
research grants/university	113	AGC 1
soil conservation, financial assistance	115	AGC 32
statistics	223	SC 2
weather services	146	EC 3
Agriculture and Food Market Situation and Outlook Program	115	AGC 24
Agriculture Museum	203	NMST 3
agri-food industry *see* agriculture; agricultural products		
aid, foreign (*see also* developing countries)		
Africa	125	CIDA 8
disaster preparedness	126	CIDA 10
food	125	CIDA 7
institutional co-operation	125	CIDA 5
international organizations	126	CIDA 9
Third World countries	125	CIDA 1
	125	CIDA 2
AIDS		
control and prevention	174	HWC 5
disease identification and surveillance	174	HWC 4
funding/research	175	HWC 12
national strategy	174	HWC 5
personal information/policy	174	TB 9
public service/policy	174	TB 9
testing/policy	174	TB 9
air carriers *see* air transportation; aviation		
air cushion vehicles *see* hovercraft	239	TC 26
air distances	163	EMR 54
air quality		
indoors/research	173	HWC 2
research	147	EC 11
air shows	238	TC 10
air surveillance		
North American air defence	184	INAC 46
air transportation (*see also* aircraft; airports; aviation; transportation)		
carriers/dispute resolution	208	NTA 3
carriers/licensing	209	NTA 6
carriers/mergers	208	NTA 3
carriers/operating certificates	237	TC 3
carriers/tax	218	RCCE 19
elderly and disabled persons	242	TC 66
flight test standards	237	TC 1
navigation charts/sales	163	EMR 50

Subject	Page	Code
air transportation *(continued)*		
regulations enforcement	238	TC 11
statistics	225	SC 33
subsidies	208	NTA 1
terminal buildings/simulation models	238	TC 19
traffic control	237	TC 5
traffic controllers/licensing, careers	237	TC 1
traffic controllers/medical assessment	175	HWC 15
transportation of dangerous goods	241	TC 55
Air Transportation Tax	218	RCCE 19
air weather services	146	EC 2
aircraft (*see also* air transportation; airports; aviation; transportation)		
certification/airworthiness standards	238	TC 12
crash, firefighting and rescue services	238	TC 17
engineers' examinations	237	TC 1
military/air infractions	137	DND 13
military/civilian use	136	DND 7
navigation aids inspection	238	TC 13
noise/complaints	137	DND 13
registration and special flight standards	237	TC 8
regulations enforcement	238	TC 11
research	206	NRC 15
safety information and audiovisual material	237	TC 4
sales support	187	ISTC 20
search and rescue alert	238	TC 14
services	238	TC 15
airlifts		
military	136	DND 7
airports (*see also* air transportation; aircraft; aviation)		
air traffic control	237	TC 5
commercial development	238	TC 18
crash, firefighting and rescue services	238	TC 17
duty-free shops	218	RCCE 10
forecasting models	237	TC 7
local and commercial/financial assistance	238	TC 21
noise complaints	137	DND 13
rental rates/passenger vehicles	234	SSC 27
security	238	TC 21
services information	238	TC 9
services standards and guidelines	238	TC 20
simulation models	238	TC 19
tax statistics	225	SC 33
technical assistance and construction standards	238	TC 16
airspace		
design and organization	237	TC 6
information	238	TC 9

Subject	Page	Code
Alaska Highway gas pipeline	200	NEB 6
	204	NPAC 1
alcohol abuse (*see also* drugs and narcotics)		
community action programs	174	HWC 10
native programs	175	HWC 22
treatment program for offenders	133	CSC 6
alcohol and drug abuse funding/research	175	HWC 12
Alcohol and Drug Treatment and Rehabilitation Agreements (ADTR)	176	HWC 31
alimony		
garnishment, civil servants	194	JUST 16
Alternative Energy Development Agreement for PEI	162	EMR 36
Alternative Entreprise Initiative (AEI)	114	AGC 21
Alzheimer's disease, research/support	174	HWC 9
amateur athletic associations, taxation	222	RCT 10
amateur radio operators examination	139	DOC 19
amateur sport		
Canada Games	170	FASC 4
fitness program	169	FASC 2
funding	169	FASC 1
ambassadors to Canada		
Letters of Credence	103	GG 1
American Association of Railways	185	ISTC 4
ammunition		
abandoned, military investigation of	136	DND 7
Anik satellite, leased channels	117	CBC 1
Animal Disease and Protection Act	107	FCTC 1
animals (*see also* agriculture; livestock)		
agricultural/research	113	AGC 2
compensation decisions/appeals	107	FCTC 2
disease protection	113	AGC 8
disease research and testing	113	AGC 3
endangered species	148	EC 12
exotic, import/export	148	EC 12
medicated feeds/requests	174	HWC 7
anniversaries		
Canadian Anniversaries Program	228	SS 16
anti-discrimination		
human rights	124	CHRC 1
Anti-Doping Program	169	FASC 3
Anti-Drug Profiteering Program	220	RCMP 9
anti-dumping		
appeals and investigations	217	RCCE 1
appeals		
animal diseases/compensation	107	FCTC 2
anti-dumping	217	RCCE 1
band elections/Indians	181	INAC 21
court martials	107	CMAC 1
deportation	184	IRB 1
employment equity/federal	155	EIC 21

Subject	Page	Code
appeals *(continued)*		
hearings/Federal Court of Appeal	107	FCTC 1
immigration	157	EIC 53
	184	IRB 1
income tax assessments	221	RCT 2
pensions	210	PAB 1
pesticide residue compensation	107	FCTC 2
plant quarantine compensation	107	FCTC 2
public service staffing	214	PSC 20
RCMP members	220	RCMPR 1
refugee	184	IRB 1
tax	108	TCC 1
unemployment insurance	156	EIC 34
veterans pensions	245	VA 7
applications		
federal government forms	131	CPC 9
aquaculture		
market development	144	EAITC 28
arbitration		
public service	215	PSSRB 1
Arbritral Award Indexing and retrieval system	194	LC 1
arbritration and concilation/labour disputes	194	LC 1
archaeology, Canadian	128	CMC 1
architecture		
archives	198	NARC 3
federal projects	215	PWC 2
housing-related research	129	CMHC 11
inventory of pre-1914 buildings	151	EC 39
archives (*see also* libraries)		
architectural drawings	198	NARC 3
audiovisual material	198	NARC 5
cartoons	198	NARC 8
foreign	198	NARC 2
historical papers and records	198	NARC 2
historical records, unpublished	198	NARC 6
intergovernmental documents	125	CICS 1
National Map Collection	198	NARC 3
personnel records	198	NARC 7
photograph and art collection	198	NARC 4
Arctic		
climate impact on development/transportation	147	EC 5
housing research	206	NRC 12
icebreaking	239	TC 23
marine research	206	NRC 14
research support	165	EMR 71
sealift	239	TC 24
armed forces		
accommodation for civilians	136	DND 6
cadet services	136	DND 4
careers/recruiting	136	DND 1
claims against	137	DND 12
construction and maintenance contracts	135	DCC 1
decorations	136	DND 5

Subject	Page	Code
armed forces *(continued)*		
decorations, lost	244	VA 1
education and training	136	DND 1
emergency aid to civil authorities	136	DND 7
employment for retiring personnel	154	EIC 8
exhibitions and displays	137	DND 10
financial assistance	244	VA 4
history	136	DND 9
insurance and retirement plans	137	DND 14
military bands	137	DND 10
military colleges	136	DND 2
military installations/addresses	136	DND 8
oceanographic services	147	EC 4
pensions	233	SSC 18
personnel records	198	NARC 7
property, civilian use of	136	DND 6
teaching positions abroad	136	DND 3
tours	136	DND 6
veterans pensions	244	VA 6
veterans pensions/legal service	244	VA 5
weather services	147	EC 4
armouries, civilian use	136	DND 6
arms control		
research	127	CIIPS 1
voluntary groups/funding	142	EAITC 9
Army Benevolent Fund	244	VA 4
art (*see also* culture)		
archive collection	198	NARC 4
copyright	120	CCA 11
financial assistance	118	CC 1
Indian collections	179	INAC 1
insurance/travelling exhibitions	138	DOC 10
international exchanges	138	DOC 9
Inuit	179	INAC 3
National Gallery of Canada	201	NGC 1
organizations/funding	137	DOC 1
Art Bank grants	118	CC 1
artificial intelligence research	207	NRC 20
artists		
financial assistance	118	CC 1
grants for international tours and exhibitions	142	EAITC 11
Inuit/assistance	179	INAC 3
statistics	224	SC 18
Arts Award Service	118	CC 1
arts, performing		
financial assistance	118	CC 1
Inuit	179	INAC 3
National Capital Region	179	NAC 2
orchestra promotion	137	DOC 1
royalty payments	132	CRBC 1
statistics	224	SC 18
visual, grants	142	EAITC 11
Arts Promotion Program	142	EAITC 11
Assessor		
animal disease and protection/appeals	107	FCTC 2

Subject	Page	Code
assistance, financial (*see also* funding; grants; scholarships)		
adoption benefits	156	EIC 39
advanced technology	143	EAITC 23
agricultural commodities/price supports	114	AGC 16
agricultural exhibits and fairs	115	AGC 29
agri-food products marketing	115	AGC 25
airports, local and commercial	238	TC 21
armed forces	244	VA 4
arts and culture	137	DOC 1
arts, performing/visual	142	EAITC 11
arts/artists	118	CC 1
book publishing	139	DOC 14
business	170	FBDB 1
business loans, Atlantic region	111	ACOA 1
business loans, student	154	EIC 11
Canada Day celebrations	229	SS 18
Canadian Heritage Rivers Board	150	EC 37
Canadian studies and learning materials	229	SS 21
Community Futures Program/employment	155	EIC 24
community groups	227	SS 3
commuter air carriers	187	ISTC 20
court challenge	227	SS 6
crime victims	193	JUST 8
dairy products/export	122	CDC 1
developing countries	125	CIDA 2
developing countries/interest-free loans	126	CIDA 9
disabled persons programs	177	HWC 37
disabled persons/vehicles	242	TC 67
disasters	169	EPC 3
emergency preparedness projects	169	EPC 4
employer-employee consultation service	154	EIC 20
energy conservation	150	EC 31
	161	EMR 29
	161	EMR 31
environmental clean-ups	151	EC 47
environmental protection/Indian reserves	180	INAC 10
equality rights	227	SS 6
exploration incentive program/oil and gas	159	EMR 7
export activities	144	EAITC 31
export promotion	191	ISTC 53
exporters	143	EAITC 15
Farm Debt Review Board	114	AGC 20
farmers	155	EIC 29
film and video industry	138	DOC 2
film marketing, production and distribution	243	TFC 1
fish/fisheries	243	F&O 1
fishermen/unemployment insurance benefits	156	EIC 34
foreign policy conferences	141	EAITC 4
foreign technology/import	143	EAITC 23
forestry research	172	FORC 4
grain farmers	114	AGC 15

Subject	Page	Code
assistance, financial *(continued)*		
guarantees/export	153	EDC 7
health research programs	175	HWC 12
health research workshops and conferences	175	HWC 12
health services	174	HWC 9
housing for seniors and disabled people	129	CMHC 9
housing in rural communities	129	CMHC 7
housing rehabilitation	128	CMHC 6
housing research	129	CMHC 11
housing/co-operatives	129	CMHC 8
human rights organizations	227	SS 5
illness and injury benefits/unemployment	156	EIC 34
immigrants/adjustment	157	EIC 50
import of technology	144	EAITC 24
Indian businesses	182	INAC 34
Indian businesses/renewable resources	183	INAC 36
Indian Community Human Resource Strategy	183	INAC 37
Indian legal aid	182	INAC 26
Indian legal aid/Bill C-31	182	INAC 27
industrial development, Cape Breton	111	ACOA 2
industrial development in Laprade/Thetford Mines	189	ISTC 40
industrial development in Quebec	187	ISTC 24
industrial research	207	NRC 19
Industry Energy Research and Development Program	160	EMR 28
institutions/international development	125	CIDA 5
integrated research	190	ISTC 50
international development	125	CIDA 1
international development/NGOs	125	CIDA 4
Inuit businesses	182	INAC 34
Inuit/counselling	183	INAC 39
Inuit/performing artists and authors	179	INAC 3
labour market innovations	155	EIC 28
Labour Outreach Initiative	195	LC 9
labour relations	195	LC 9
language rights	227	SS 6
language teachers	229	SS 25
learned societies	234	SSHRC 1
libraries/peace and security issues	127	CIIPS 2
manufacturing/processing, Atlantic region	111	ACOA 1
maternity benefits/unemployment	156	EIC 39
microelectronics research	190	ISTC 48
mineral exploration and development	167	EMR 92
mining/eastern Quebec	167	EMR 93
minority language communities	230	SS 28
multiculturalism	230	SS 35
museums	139	DOC 13

Subject	Page	Code
assistance, financial *(continued)*		
native associations	228	SS 11
native broadcasting	228	SS 14
Native Communications Program	228	SS 10
native people/postsecondary education	180	INAC 5
native people/law students	193	JUST 10
native peoples/cultural educational centres	179	INAC 2
native peoples/educational support services	180	INAC 6
native peoples/job mobility	183	INAC 38
native peoples/student allowance	180	INAC 6
Natural Gas Fueling Station Program	162	EMR 41
Natural Gas Vehicle Program	162	EMR 40
non-profit organizations, anniversaries	228	SS 16
Non-theatrical Production Fund	138	DOC 3
northern native research	184	INAC 47
Northern Ontario businesses	188	ISTC 26
	188	ISTC 27
northern research/training	180	INAC 7
occupational training	156	EIC 36
older workers	195	LC 11
pollution control/St Lawrence River	192	ISTC 60
Prairies	212	PFRA 1
provincial programs/health	174	HWC 11
Quebec/manufacturing productivity	190	ISTC 45
recovery program for East-End Montreal	188	ISTC 33
refugees, settlement assistance	157	EIC 51
research *see* research and development		
science projects	191	ISTC 54
senior citizens' community projects	176	HWC 27
senior's programs	176	HWC 28
soil conservation	115	AGC 32
sound recording industry	138	DOC 4
	138	DOC 5
strategic grants	234	SSHRC 2
student loans	229	SS 22
student summer employment	154	EIC 12
technological change/labour research	195	LC 9
technology application	191	ISTC 59
technology centres	192	ISTC 62
technology transfer projects	144	EAITC 24
tobacco farmers	114	AGC 21
tourism product development	192	ISTC 64
trade associations	139	DOC 14
transportation subsidies	208	NTA 1
unemployment insurance	156	EIC 34
University and College Entrance Preparation Program	180	INAC 5
university research policy	192	ISTC 66
veterans/Armed Benevolent Fund	244	VA 4
veterans/benefits	244	VA 3
voluntary groups/consumer issues	119	CCA 1
voluntary organizations/minority language communities	230	SS 28
volunteer organizations	227	SS 3
women/equity in the workplace	195	LC 10
women/farm	115	AGC 33
writing and publishing	118	CC 1
youth involved in international development projects	126	CIDA 13
assistance, technical		
airport construction	238	TC 16
Canadian Heritage Rivers Board	150	EC 37
developing countries	125	CIDA 2
developing countries/industrial aid	125	CIDA 6
environmental impact	150	EC 34
environmental management	150	EC 34
forestry	172	FORC 2
Indian reserves/construction	180	INAC 8
Indian reserves/environmental protection	180	INAC 10
multiculturalism	230	SS 35
museums	139	DOC 13
Native Communication Program	228	SS 10
non-traditional markets	145	EAITC 38
ocean use management	178	ICOD 1
pollution management	149	EC 30
protection of investments	145	EAITC 38
Regional Transportation Energy Program	162	EMR 42
resource development, off-reserve	182	INAC 32
resource development, on-reserve	182	INAC 30
resource projects	182	INAC 31
telecommunications	140	DOC 34
telecommunications, exporting	140	DOC 33
volunteer organizations	227	SS 3
water supply/Prairies	212	PFRA 1
Assistant Deputy Registrar General	119	CCA 7
	121	CCA 16
Association of Universities and Colleges of Canada		
emergency preparedness research fellowship	169	EPC 5
official language fellowships	229	SS 24
astronaut program	134	CSPA 2
Space Station work	134	CSPA 3

Subject	Page	Code
astronomy		
museum	203	NMST 1
observation, Mauna Kea	206	NRC 9
research and observatories	205	NRC 8
athletic associations, taxation	222	RCT 10
Atlantic Enterprise Program	185	ISTC 6
Atlantic Pilotage Authority	241	TC 52
Atlantic region		
financial assistance/ business	111	ACOA 1
Atlantic Research Laboratory/NRC	207	NRC 17
Atlantic Richfield	211	PC 4
Atlas, Canada Gazetteer	162	EMR 44
atlas, ice	147	EC 10
Atlas of Canada, National	162	EMR 45
atmospheric circulation statistics	147	EC 7
atmospheric research	147	EC 11
atomic energy *see* nuclear energy		
Atomic Energy Control Act	112	AECB 1
audio recordings (record and cassette)		
sales	118	CBC 7
audiovisual material *see* film and video		
Audit Services Bureau	233	SSC 17
audits		
federal government	209	OAG 1
federal, internal	236	TB 4
income tax	222	RCT 18
services for federal governments	233	SSC 17
authentication of documents	141	EAITC 2
Auto Pact, tariff benefits	185	ISTC 9
automation		
electrical engineering research	205	NRC 4
office/research	140	DOC 27
Automotive Components Initiative	185	ISTC 7
Automotive Duty Remission Program	185	ISTC 8
automotive industry		
joint industry-government initiatives	188	ISTC 34
aviation (*see also* air transportation; aircraft; airports)		
accident investigation	117	CASB 1
careers	237	TC 1
charts, sales	163	EMR 50
civil/personnel licensing	237	TC 1
Confidential Aviation Safety Report	117	CASB 1
events, standards for	237	TC 4
flight information	237	TC 2
flight records	237	TC 8
health safety	175	HWC 15
museum	203	NMST 2
navigation aids/ development	237	TC 6
safety aids	237	TC 2
safety research	237	TC 4
special events	238	TC 10
statistics	225	SC 33
weather services	146	EC 2
Aviation Enforcement Program	238	TC 11
Aviation Weather Information Service (AWIS)	237	TC 2
awards and prizes		
arts and culture	118	CC 3
business	186	ISTC 12
Canada Export Award	145	EAITC 38
Canada volunteer Award	177	HWC 37
citizenship awards/voluntary contribution	227	SS 4
Environmental Achievement Awards	151	EC 45
health and welfare	177	HWC 37
international development research	179	IDRC 1
Native Educational Awards Program	130	CN 5
physical fitness	169	FASC 2
public service incentive awards	236	TB 6
second official language studies	229	SS 24
Thérèse Casgrain Award	177	HWC 37
voluntary contribution	177	HWC 37
	227	SS 4

B

baby bonuses	177	HWC 39
baby products, safety	119	CCA 4
backpacking/hiking/national parks	150	EC 36
balance of payments, statistics	224	SC 21
Band Membership Rules Implementation Grant	181	INAC 20
bands, military	137	DND 10
Bank Acts	210	OSFI 2
bank balances, unclaimed safekeeping	116	BC 4
bank notes, damaged	116	BC 5
Bank of Canada *Monthly Review*	116	BC 6
Bank of Canada *Weekly Financial Statistics*	116	BC 6
Bankruptcy Act	120	CCA 9
banks		
chartered, inspection of	210	OSFI 2
deposit insurance	210	CDIC 1
labour relations	128	CLRB 1
statistics	225	SC 31
banks, foreign		
lines of credit for Canadian goods	153	EDC 7
barley		
price support	114	AGC 16
sales and transportation	135	CWB 1
battlefields, Quebec	198	NBC 1
beacons/marine navigation	239	TC 30
beef cattle		
genetic improvement programs	114	AGC 22
showcase herds	114	AGC 23
Bell Canada, regulation of	132	CRTC 1
bequests		
foreign/customs duty	218	RCCE 7
to the Crown	233	SSC 23

Subject	Page	Code
bereavement leave	195	LC 2
betting practices at racetracks	113	AGC 9
bibliographic services		
Canadian studies	202	NLC 9
native land claims	202	NLC 3
bibliography, national	202	NLC 2
bicycle paths		
Gatineau Park	199	NCC 3
National Capital Region	199	NCC 1
bicycling		
national parks	150	EC 36
Bill C-31 Test Case Funding Program	182	INAC 27
Binational Secretariat	145	EAITC 37
biochemistry and biophysics research and development	205	NRC 3
biodegradable products	151	EC 46
Bioenergy Supply Technologies Program	161	EMR 35
biological agents registration	161	AGR 3
biological sciences research	205	NRC 3
biomass processing/research	166	EMR 84
biomedical engineering research	205	NRC 4
biosafety/laboratories	174	HWC 4
biotechnology		
genetic research	206	NRC 11
plant-related research	206	NRC 10
protein structure	205	NRC 7
Biotechnology Research Institute	206	NRC 11
birds, migratory		
conservation/research	148	EC 14
	148	EC 15
ecology/research	148	EC 12
	148	EC 13
birth certificates		
authentication for use abroad	141	EAITC 2
document searches	223	SC 9
birth statistics	223	SC 10
BMC (Bureau of Management Consulting)	233	SSC 19
Board of Internal Economy	103	HC 1
boats (*see also* marine; ships/shipping)		
accidents/investigations	240	TC 41
licences	218	RCCE 20
navigation information	240	TC 42
navigational services/St Lawrence Seaway	226	SLSA 1
regulations/St Lawrence Seaway	226	SLSA 2
rentals/Gatineau Park	199	NCC 3
search and rescue service	240	TC 43
small/licensing	239	TC 33
small/regulations	240	TC 39
bombs, military investigation of	136	DND 7
Bonaventure Autoroute	227	SLSA 4
bonded carriers	217	RCCE 2
bonded warehouses, regulations and procedures	217	RCCE 2
bonds		
Canada savings	116	BC 1
Government of Canada (Direct Marketable)	116	BC 2
performance	152	EDC 4
bonds *(continued)*		
performance and bid security	153	EDC 7
book exchange centre	202	NLC 12
book publishing		
centre, federal	232	SSC 6
financial assistance	118	CC 1
	139	DOC 14
Book Publishing Industry Development Program	139	DOC 14
books		
Canadian libraries	202	NLC 1
Canadiana	202	NLC 2
deposit of new publications	202	NLC 5
library exchange	202	NLC 12
manuscript collection	202	NLC 6
non-official languages	202	NLC 7
prohibited import	218	RCCE 14
rare	202	NLC 4
Bora Laskin National Fellowship in Human Rights Research	235	SSHRC 3
botany museum	203	NMNS 1
boundary, Canada–United States	163	EMR 58
boundary surveys, provincial and territorial	163	EMR 57
BP Refining and Marketing Canada	211	PC 4
braille union catalogue	202	NLC 10
Branch Line Rehabilitation Program	243	TC 71
breakwaters, design and construction services	216	PWC 5
bridges		
Champlain Bridge	227	SLSA 4
construction and maintenance	216	PWC 7
Jacques Cartier Bridge	227	SLSA 4
Seaway International Bridge	227	SLSA 3
St Lawrence Seaway	227	SLSA 4
British Columbia Telephone Company		
regulation of	132	CRTC 1
British Columbia–Canada		
co-operative market development/wood products	186	ISTC 17
overseas market development/wood products	187	ISTC 18
broadcasting (*see also* communications; telecommunications)		
AM, FM, television frequency assignment	139	DOC 18
CBC all-news network	118	CBC 8
engineering advisory support	139	DOC 21
engineering expertise, sale of	117	CBC 6
labour relations	128	CLRB 1
native communications societies	228	SS 14
native languages	117	CBC 4
program subsidies	243	TFC 1
radio/television national service	117	CBC 1

Subject	Page	Code
broadcasting *(continued)*		
regulation of	132	CRTC 1
statistics	224	SC 14
technical certification/AM, FM and television	139	DOC 16
building permits		
statistics	225	SC 32
Building Standards for the Handicapped	206	NRC 12
buildings (*see also* construction)		
architectural drawings/archives	198	NARC 3
federal heritage	151	EC 39
heritage, preservation	151	EC 43
Indian reserves/technical services	180	INAC 8
inventory of pre-1914	151	EC 39
leasing of federal	216	PWC 12
master specification system	217	PWC 16
research	206	NRC 12
standards	235	STCC 1
Bulletin of the Supreme Court	108	SUPC 2
bullion coins	219	RCM 3
Bureau of Competition Policy	120	CCA 10
Bureau of Labour Information	196	LC 12
Bureau of Management Consulting (BMC)	233	SSC 19
Bureau of Pension Advocates	244	VA 5
burial grants/veterans	244	VA 3
burial sites, Commonwealth war graves	245	VA 8
bursaries *see* scholarships and fellowships		
business and small business		
anti-competitive trade practices	135	CT 1
assistance/Northern Ontario	188	ISTC 29
Atlantic region, development	111	ACOA 1
awards for excellence	186	ISTC 12
bankruptcy	120	CCA 9
bilingualism	229	SS 23
counselling progrmas	170	FBDB 4
courses	170	FBDB 5
employer-employee consultation	154	EIC 20
employment statistics	225	SC 26
entrepreneurship promotion	187	ISTC 25
executive exchange	213	PSC 7
export financing	153	EDC 6
export insurance	152	EDC 1
export promotion assistance	191	ISTC 53
federal government opportunities	231	SSC 3
financial assistance for technology centres	192	ISTC 62
financial assistance/ Northern Ontario	188	ISTC 27
financial assistance/Quebec	190	ISTC 45
financial planning assistance	170	FBDB 3
financing	170	FBDB 1
free trade information clinics	188	ISTC 30
free trade, travel under	157	EIC 58
government contracts	231	SSC 2
government investments/management	123	CDVIC 1

Subject	Page	Code
business and small business *(continued)*		
government involvement in	224	SC 11
guarantees, export-related	153	EDC 7
hazardous materials information	196	LC 13
incorporation	120	CCA 8
Interfirm Comparison Program	189	ISTC 37
international development	125	CIDA 3
labour market innovations funding	155	EIC 28
loans	191	ISTC 58
management assistance	170	FBDB 1
management workshops	190	ISTC 44
multinational firms	225	SC 28
native peoples/financial institutions, support of	182	INAC 34
native peoples/support	186	ISTC 15
new business opportunities	187	ISTC 21
new skills/worker assistance	155	EIC 27
opportunities information	186	ISTC 11
Small Business Information Service	170	FBDB 6
Small Business Training	155	EIC 27
statistics	225	SC 30
strategic planning	225	FBDB 10
support in Northern Ontario	188	ISTC 26
training in small communities	170	FBDB 7
venture capital investment	170	FBDB 2
Western region, development	245	WED 1
Business Development Centre	155	EIC 24
Business Information Centres	170	FBDB 6
Business Opportunities Sourcing System (BOSS)	186	ISTC 11
Business Service Centres	186	ISTC 10
Business/Government Executive Exchange Program	213	PSC 7
butane, information	159	EMR 16
Buy America Act	143	EAITC 19

C

CA identification numbers	119	CCA 6
Cabinet committees, information	211	PCO 1
cable television (*see also* broadcasting; telecommunications)		
national service	117	CBC 2
regulation of	132	CRTC 1
statistics	224	SC 14
cadet services	136	DND 4
calibration services	205	NRC 2
electrical engineering	205	NRC 4
CALURA (Corporations and Labour Unions Returns Act)		
foreign ownership	225	SC 29
labour union activites	225	SC 27

Subject	Page	Code
camping		
Gatineau Park	199	NCC 3
national parks	150	EC 36
CANAC International Inc.	129	CN 3
Canada Assistance Plan	176	HWC 25
Canada Awards for Business Excellence	186	ISTC 12
Canada Business Corporations Act		
incorporations	120	CCA 8
Canada Centre for Remote Sensing (CCRS)	165	EMR 76
Canada Corporations Act		
document registration	121	CCA 16
incorporations	120	CCA 8
Canada Day	229	SS 18
festivals	199	NCC 4
organization and protocol	227	SS 2
Canada Eldor Inc.	123	CDVIC 1
Canada Elections Act	158	ELC 1
Canada Employment Centres		
job placement/counselling	154	EIC 17
Canada Employment Centres on Campus	154	EIC 10
Canada Export Award	145	EAITC 38
Canada Fitness Award Programs	169	FASC 2
Canada Games	170	FASC 4
Canada Gazette	232	SSC 9
Canada Gazetteer Atlas	162	EMR 44
Canada Health Act administration	174	HWC 11
Canada Institute for Scientific & Technical Information (CISTI)	207	NRC 18
Canada Labour Code		
aviation regulations	238	TC 11
fire safety	196	LC 15
industrial relations/collective bargaining industry	194	LC 1
labour standards	195	LC 2
occupational health and safety	128	CLRB 1
	195	LC 2
Canada Land Data System	149	EC 23
Canada Land Inventory	149	EC 23
Canada Lands (*see also* Crown land; land, federal; land, Indian)		
granting rights	164	EMR 61
oil and gas revenue/royalties	159	EMR 12
Canada Pension Plan (*see also* Quebec Pension Plan)		
appeals	210	PAB 1
	108	TCC 1
contributions/eligibility	223	RCT 21
information	177	HWC 38
statistics	224	SC 16
Canada Petroleum Resources Act		
frontier royalty	159	EMR 12
Canada Place	124	CHPC 1
Canada Research Fellowships	235	SSHRC 3
Canada Savings Bonds	116	BC 1
Canada Scholarships Program	186	ISTC 14
Canada Service Bureau Program		
telephone referral service	233	SSC 20
Canada Shipping Act and Regulations	240	TC 47
Canada Student Loans Program	229	SS 22
Canada-British Columbia		
co-operative industrial and market development	186	ISTC 17
overseas market development/wood products	187	ISTC 18
Canada-Export	146	EAITC 42
Canada-France-Hawaii Telscope (CFHT)	206	NRC 9
Canada-Newfoundland Offshore Petroleum Board	130	COGLA 2
Canada-Nova Scotia Offshore Petroleum Board	130	COGLA 3
Canada-Quebec		
overseas market development/wood products	187	ISTC 18
Canada-Quebec agreements		
development opportunities	186	ISTC 13
Canadarm	134	CSPA 3
Canada's Career Week	154	EIC 11
Canada's Year in Trade 1988-89	146	EAITC 42
Canada-United States Automotive Products Agreement	185	ISTC 9
Canada-US border	163	EMR 58
water and air quality	179	IJC 1
Canada-US Defence Production Sharing Arrangement (DPSA)	143	EAITC 19
Canada-US Defense Development Sharing Agreement (DDSA)	143	EAITC 20
Canada-US regulations		
St Lawrence Seaway	226	SLSA 2
Canadian Aboriginal Economic Development Strategy	186	ISTC 15
Canadian Agri-food Development Initiative	115	AGC 25
Canadian Anniversaries Program	228	SS 16
Canadian Armed Forces *see* armed forces		
Canadian Army Welfare Fund	244	VA 4
Canadian Astronaut Program	134	CSPA 2
Canadian Audio-Visual Certification Office		
film certification	138	DOC 6
Canadian Book Exchange Centre	202	NLC 12
Canadian Broadcast Program Development Fund	243	TFC 1
Canadian Centre for Caricature	198	NARC 8
Canadian Centre for Information and Documentation on Archives	198	NARC 1
Canadian Centre for Justice Statistics	224	SC 12
Canadian Charter of Rights and Freedoms	184	IRB 1
	227	SS 6
Canadian Climate Centre		
climate impact analysis	147	EC 5
climate research	147	EC 7
marine applications	147	EC 8
publications/custom computer analyses	147	EC 6

Subject	Page	Code
Canadian Coast Guard		
Arctic sealift	239	TC 24
construction in navigable waters	240	TC 48
fishing vessel standards	240	TC 36
hovercraft licensing	239	TC 26
maintenance of waterways	239	TC 31
marine accidents	240	TC 41
marine cargo inspection	239	TC 32
marine emergencies	240	TC 49
marine engineers examinations	239	TC 27
marine safety	240	TC 42
offshore drilling units	240	TC 37
port facilities	240	TC 46
search and rescue service	240	TC 43
ship hull standards	239	TC 35
ship pollution regulations	240	TC 38
ship registration	239	TC 33
ship safety regulations	239	TC 34
ships' survival equipment	240	TC 45
small boat regulations	240	TC 39
vessel traffic services	240	TC 40
Canadian Coast Guard College	241	TC 51
Canadian Conservation Institute	138	DOC 11
Canadian Conspectus Search Services	202	NLC 11
Canadian Construction Research Board	206	NRC 12
Canadian Council on Social Development	227	SS 6
Canadian economy research/publications	152	ECC 1
Canadian emblems pins and stickers	227	SS 2
Canadian Emergency Preparedness College	169	EPC 6
Canadian Environmental Protection Act	149	EC 28
Canadian Exhibit Program	229	SS 17
Canadian Exploration and Development Incentive Program (CEDIP)	160	EMR 24
Canadian Exploration Incentive Program	159	EMR 7
Canadian Film and Video Service Org. Contributions Program	138	DOC 2
Canadian Forces Pension Office	233	SSC 18
Canadian Forces Personnel Assistance Fund	244	VA 4
Canadian Forces Second Career Assistance Network (CF SCAN)	154	EIC 8
Canadian Forces Weather Service	147	EC 4
Canadian General Standards Board	233	SSC 15
Canadian Government Annuity Program	156	EIC 43
Canadian Government Expositions and Audio-Visual Centre	138	DOC 3
	231	SSC 5
Canadian Government Printing Services	232	SSC 8
Canadian Government Publishing Centre	232	SSC 6
Canadian Government Terminology Bank (TERMIUM)	230	SS 30
Canadian Heraldic Authority	103	GG 1
	103	GG 2
Canadian Heritage Information Network	139	DOC 12
Canadian Heritage Rivers Board	150	EC 37
Canadian Home Builders' Association (CHBA)	160	EMR 27
Canadian Honours System	103	GG 1
Canadian Housing Information Centre	128	CMHC 1
Canadian Human Rights Act	124	CHRC 1
Canadian Ice Island Research Station	165	EMR 71
Canadian Indian Rights Collection	202	NLC 3
Canadian Industry Program for Energy Conservation (CIPEC)	161	EMR 29
Canadian Institute of Industrial Technology	207	NRC 20
electrical engineering research	205	NRC 4
Canadian International Development Agency telecommunications/ assistance to developing countries	140	DOC 34
Canadian International Trade Tribunal	217	RCCE 1
Canadian Inventory of Historic Buildings (CHIB)	151	EC 39
Canadian Jobs Strategy (*see also* employment)		
Challenge Program	154	EIC 11
Community Futures Program	155	EIC 24
Job Development Program	155	EIC 26
Job Entry Program	155	EIC 25
National Labour Market Innovations Program	155	EIC 28
Skill Investment Program	155	EIC 27
Canadian Law Scholarship/SSHRC Legal Research Scholarship	235	SSHRC 3
Canadian Manufacturing Advanced Technology Exchange	189	ISTC 36
Canadian Mineral Yearbook	167	EMR 90
Canadian Multiculturalism Advisory Committee	230	SS 32
Canadian Museum of Contemporary Photography	201	NGC 2
Canadian National Exhibition	229	SS 17
Canadian Nosology Reference Centre	224	SC 15
Canadian Occupational Interest Inventory	153	EIC 4
Canadian Olympic Association	169	FASC 3
Canadian Pension Commission	244	VA 6
Canadian Permanent Committee on Geographical Names	165	EMR 73
Canadian Plumbing Code	206	NRC 12
Canadian Polar Research Commission	184	INAC 48
Canadian Police College	220	RCMP 5

Subject	Page	Code
Canadian Police Information Centre	219	RCMP 2
missing persons' file	220	RCMP 8
Canadian Production Marketing Assistance Fund	243	TFC 1
Canadian Program of Science & Tech. in Support of Law Enforcement	205	NRC 7
Canadian Rural Transition Program (CRTP)	155	EIC 29
Canadian Security Intelligence Service (CSIS)	226	SGC 3
Canadian Shield Foundation Research Awards	208	NSERC 3
Canadian Socio-Economic Information Management System (CANSIM)	225	SC 34
Canadian Sound Recording Service Organizations Contributions Program	138	DOC 5
Canadian Studies Programs	229	SS 21
Canadian urban victimization survey, (1982)	193	JUST 9
Canadian Urban Victimization Survey (1982)	193	JUST 9
Canadian Wheat Board (*see also* table of contents)	114	AGC 15
	114	AGC 16
Canadian Wildlife Service		
birds, hunting regulations	148	EC 14
birds, migratory	148	EC 13
ecology/habitats	148	EC 12
endangered species	148	EC 12
Canadian Workplace Automation Research Centre (CWARC)	140	DOC 27
Canadiana collection	202	NLC 2
rare books	202	NLC 4
Canadiana/national bibliography	202	NLC 2
canals		
heritage	151	EC 38
heritage/volunteer program	151	EC 41
navigational services/St Lawrence Seaway	226	SLSA 1
Canarctic Shipping Company	239	TC 25
cancer statistics	224	SC 15
CANDU reactors		
design	112	AECL 2
maintenance	112	AECL 1
marketing	112	AECL 3
CANSIM (Canadian Socio-Economic Information Management System)	225	SC 34
CANUTEC (information and emergency centre/dangerous goods)	241	TC 56
CAP (Career Assignment Program)	213	PSC 5
CAP (Communications Applications Program)	140	DOC 30
Cape Breton Loan Program (CBLP)	111	ACOA 2
Cape Breton Topping-Up Assistance Program (CBTUA)	111	ACOA 2
Capital Cost Allowance	159	EMR 13
car seats, child		
safety standards	242	TC 64
Carbohydrate Laboratory	205	NRC 3
carbon dioxide		
climatic impacts	147	EC 7
levels/future scenarios	158	EMR 3
reduction of emissions	166	EMR 83
Carcross Highway	183	INAC 44
Career Assignment Program (CAP)	213	PSC 5
career week, Canada's	154	EIC 11
Career-Oriented Summer Employment Program	213	PSC 2
law students	194	JUST 14
cargo		
bonded carriers/customs control	217	RCCE 2
handling/ships	240	TC 45
inventory/customs	217	RCCE 3
ship/inspection and standards	239	TC 32
Caribbean farm workers/seasonal	154	EIC 16
Caricature, Canadian Centre for	198	NARC 8
Carillon Canal	151	EC 38
cartographic archives	198	NARC 3
cartoons archives	198	NARC 8
CASE (Counselling Assistance to Small Enterprises)	170	FBDB 4
case management/offenders	133	CSC 3
catering facilities	200	NCC 8
cattle price support	114	AGC 16
CBC Entreprises	118	CBC 7
CBC National Satellite Channel	117	CBC 2
census		
CANSIM	225	SC 34
constituency delineation	103	HC 1
constituency maps	163	EMR 47
geographical information	223	SC 8
maps	223	SC 8
microdata tapes	223	SC 1
population	223	SC 7
Census of Agriculture	223	SC 2
Census on Population and Housing	223	SC 1
Centennial Towers - conference facilities	217	PWC 15
Central Divorce Registry	194	JUST 18
Central Registry of Divorce Proceedings	194	JUST 18
Central Registry of Seamen	241	TC 53
Centre for Protein Structure and Design	205	NRC 7
ceramics		
research on industrial processes	207	NRC 17
certification (*see also* inspections; licensing)		
air carriers	237	TC 3
aircraft/airworthiness	238	TC 12
authentication for use abroad	141	EAITC 2
bargaining units/public service	215	PSSRB 1
broadcasting	139	DOC 16
channel assignment/AM, FM, TV broadcasting	139	DOC 18

Subject	Page	Code
certification *(continued)*		
communications terminal attachments	139	DOC 24
customs documentation	217	RCCE 4
electric power lines	200	NEB 2
fishing vessels	240	TC 36
health facilities	175	HWC 13
hospitals	175	HWC 13
hovercraft	239	TC 26
Indian status	181	INAC 17
marine engineers	239	TC 27
mariners	239	TC 27
pipelines	200	NEB 5
products and services	233	SSC 15
radio broadcasting and equipment	139	DOC 19
seafarers	239	TC 28
ship hulls	239	TC 35
ship machinery installations	239	TC 34
standards for	235	STCC 1
statutory payments/elections	158	ELC 1
telecommunications terminal equipment	139	DOC 23
certified mail	130	CPC 1
Certigard vehicle maintenance	211	PC 2
CF SCAN (Canadian Forces Second Career Assistance Network)	154	EIC 8
CFHT Corporation	206	NRC 9
CHALLENGE Program		
student employment	154	EIC 11
Chambly Canal	151	EC 38
Changing of the Guard ceremony	137	DND 11
chaplaincy programs in federal institutions	133	CSC 2
charitable organizations *see* non-profit organizations		
Charter of Rights and Freedoms	227	SS 6
CHBA (Canadian Home Builders' Association)	160	EMR 27
Chemical and Process Technologies Laboratory	204	NRC 1
chemicals		
environmental assessment	149	EC 27
household/safety	119	CCA 4
pesticides	113	AGC 7
research	204	NRC 1
toxic, controls	149	EC 27
toxic, management	149	EC 28
trade development	144	EAITC 29
chemistry		
atmospheric	147	EC 11
cheques, fraudulent		
RCMP services to police	219	RCMP 3
chicken marketing agency	201	NFPMC 1
Chief Electoral Officer of Canada	158	ELC 1
child abuse		
information services	176	HWC 30
child car seats, safety standards and complaints	242	TC 64
child care		
day care	177	HWC 33
Child Care Initiatives Fund (CCIF)	177	HWC 33
child care, leave for	195	LC 2
child sexual abuse	175	HWC 12
child tax credit		
reports on	200	NCW 1
statistics	224	SC 16
child welfare		
research	200	NCW 1
children		
abuse	176	HWC 30
community action programs/health	174	HWC 10
kidnapped	141	EAITC 6
missing	220	RCMP 8
poverty	200	NCW 1
safety of sleepwear, cribs, toys	119	CCA 4
sexual abuse/research funding	175	HWC 12
CHOICES Program	153	EIC 5
CIHB (Canadian Inventory of Historic Buildings)	151	EC 39
CIIT (Canadian Institute of Industrial Technology)	207	NRC 20
CISTI (Canada Institute for Scientific & Technical Information)	207	NRC 18
Citation for Citizenship Award	227	SS 4
Cite du Havre	127	CLC 1
CITES (Convention on International Trade in Endangered Species)	148	EC 12
citizenship		
appeals	107	FCTC 1
applications for	227	SS 1
awards	227	SS 4
Canada Day celebrations	229	SS 18
Canadian Anniversaries Program	228	SS 16
certificates	227	SS 1
document searches	223	SC 9
Japanese Canadians	227	SS 6
registration/courts	227	SS 1
civil authorities, aid to	136	DND 7
civil aviation medicine	175	HWC 15
civil defence		
courses	169	EPC 6
workers' compensation	169	EPC 3
Civil Law/Common Law Exchange Program	194	JUST 12
claims		
against foreign countries	141	EAITC 7
against the military	137	DND 12
foreign	172	FNCC 1
medical	176	HWC 24
native/research funding	181	INAC 14
native/specific claims negotiations	181	INAC 13
Class 34 Energy Conservation Equipment Tax Incentive Program	161	EMR 31
clemency		
federal offences	204	NPB 2
climate (*see also* weather services)		
data	147	EC 6
marine applications	147	EC 8
research and services	147	EC 7

Subject	Page	Code
climate *(continued)*		
weather research	147	EC 11
closed captioning for the hearing-impaired		
funding	243	TFC 1
clothing industry		
import/export controls	145	EAITC 33
CN business enterprises	129	CN 3
CN Exploration	129	CN 3
CN Investment Division	129	CN 3
CN line/abandonment	208	NTA 2
CN Real Estate	129	CN 3
CN Tower Limited	129	CN 3
CNCP telecommunications		
regulation of	132	CRTC 1
coal		
Atlantic region research	207	NRC 17
combustion	166	EMR 83
energy technology	166	EMR 81
identification of resources	158	EMR 6
policy and technical studies	158	EMR 4
production	136	DEVCO 1
research	166	EMR 79
	166	EMR 83
research and development	159	EMR 18
reserve appraisal	158	EMR 5
technology	166	EMR 83
coal-water fuel	136	DEVCO 1
Coast Guard College	241	TC 51
Coastal Transport Ltd	197	MA 1
coats of arms	103	GG 2
codfish, marketing	133	CSFC 1
coins		
collectors'	219	RCM 1
counterfeit/prohibited import	218	RCCE 14
foreign countries	219	RCM 4
Maple Leaf bullion	219	RCM 3
museum	116	BC 7
collective agreements		
expiry dates/data	196	LC 12
collective bargaining		
arbitration services	194	LC 1
information service	196	LC 12
public service	215	PSSRB 1
rights	128	CLRB 1
collectives, copyright	120	CCA 12
College militaire royal de Saint-Jean	136	DND 2
colleges		
campus employment centres	154	EIC 10
Coast Guard	241	TC 51
Customs and Excise	218	RCCE 21
military	136	DND 2
Saskatchewan Indian Federated	180	INAC 5
Commercial Development Program	238	TC 18
Commercial, Institutional, Agricultural Energy Management Task Force	161	EMR 30
Commercial Mobile Satellite System	140	DOC 31
commercial products, export sales	121	CCC 1
Commission for Fair Play	170	FASC 5
Committee on the Recovery of Nationally Endangered Wildlife (RENEW)	148	EC 12
Committee on the Status of Endangered Wildlife in Canada (COSEWIC)	148	EC 12
commodities		
minerals/information	166	EMR 85
Commonwealth War Graves Commission	245	VA 8
communications (*see also* broadcasting; telecommunications)		
aeronautical/development	237	TC 6
applications	140	DOC 30
computer networks	140	DOC 26
federal government/planning services	232	SSC 12
grants	228	SS 10
industry development	140	DOC 32
labour relations	128	CLRB 1
language services for government	230	SS 29
museum	203	NMST 1
native broadcast societies/assistance	228	SS 14
personal/research and development	140	DOC 28
prizes	118	CC 3
research and development	140	DOC 32
services/federal government	232	SSC 11
space/European research	134	CSPA 5
statistics	224	SC 14
trade	142	EAITC 14
Communications Applications Program (CAP)	140	DOC 30
Communications Research Centre	140	DOC 32
Community Business Initiative	170	FBDB 7
community colleges, campus employment centres	154	EIC 10
community development		
business loans	155	EIC 24
economic/native peoples	182	INAC 35
research	128	CMHC 1
standards	128	CMHC 4
voluntary action	200	NCW 1
community economic development organizations		
native peoples	182	INAC 35
Community Futures Program	155	EIC 24
community group grants/citizen participation	227	SS 3
community health consulting services	174	HWC 9
Community Initiatives Fund	155	EIC 24
community pastures, Prairie provinces	212	PFRA 1
community programs and services		
alcohol and drug use	174	HWC 10
children and youth	174	HWC 10
disabled persons	174	HWC 10
economically disadvantaged persons	174	HWC 10
housing/senior citizens	128	CMHC 2
nutrition	174	HWC 10
Outreach Program	153	EIC 6

Subject	Page	Code
community programs and services *(continued)*		
senior citizens	174	HWC 10
tobacco use	174	HWC 10
women	174	HWC 10
community projects		
environmental clean-ups	151	EC 47
New Horizons	176	HWC 27
senior citizens/grants	176	HWC 27
Seniors Independence Program	176	HWC 28
community release programs, offenders	133	CSC 6
COMPASS (job search)	153	EIC 2
compensation		
animal diseases/appeals	107	FCTC 2
foreign claims	172	FNCC 1
foreign governments to Canadian citizens	141	EAITC 7
Japanese Canadians	227	SS 6
pesticide residue/appeals	107	FCTC 2
plant quarantine/appeals	107	FCTC 2
workers'	195	LC 7
Competition Act		
complaints and investigations	120	CCA 10
marketing practices	119	CCA 5
complaints		
access to government information	178	ICC 1
airport noise and sonic booms	137	DND 13
consumer/health and safety	174	HWC 8
discrimination	124	CHRC 1
federally appointed judges	107	CJC 1
government contracts	121	CCA 19
harassement/public service	214	PSC 20
Human Rights Commission/security	214	SIRS 1
invasion of privacy	211	PCC 1
penitentiary inmates	124	CI 1
	133	CSC 9
public service staffing	214	PSC 20
radio interference/ investigations	139	DOC 19
RCMP	220	RCMPC 1
security clearance/ employment	220	SIRS 1
trade practices, mergers	120	CCA 10
unfair labour practices	128	CLRB 1
use of English and French	209	OCOL 1
composite leading index, statistics	224	SC 22
Comptroller General of Canada	236	TB 4
Compulsory Inspection Program	139	DOC 20
conciliation/labour disputes	194	LC 1
conference facilities	217	PWC 15
conferences		
export awareness	142	EAITC 13
First Ministers'	125	CICS 1
foreign policy/financial assistance	141	EAITC 4
health research/funding	175	HWC 12
intergovernmental	125	CICS 1
legal/funding	193	JUST 1
mineral outlook	167	EMR 88
natural sciences	203	NMNS 1
conferences *(continued)*		
peace and security/international	127	CIIPS 1
trade/arrangement of	143	EAITC 15
Conflict of Interest & Post-Employment Code, Public Office Holder	119	CCA 7
congratulatory messages	212	PMO 1
conservation		
areas	199	NCC 2
art and artifacts	138	DOC 11
buildings/national historical significance	216	PWC 3
endangered species	148	EC 12
heritage architecture	151	EC 39
heritage rivers	150	EC 37
migratory birds	148	EC 13
mineral resources	168	EMR 95
northern non-renewable resources	183	INAC 41
renewable energy	166	EMR 79
soil	115	AGC 32
wetlands	148	EC 16
wildlife	148	EC 16
wildlife/habitats	148	EC 12
Consolidated Revenue Fund		
audits	209	OAG 1
Indian bank funds	181	INAC 22
payments from	233	SSC 16
constituency		
members of Parliament	103	HC 1
Constitution Act	158	ELC 1
Manitoba Act	227	SS 6
Constitution of Canada	103	HC 1
	227	SS 6
construction (*see also* buildings)		
building research	206	NRC 12
defence contracts	135	DCC 1
energy efficient housing/funding	160	EMR 27
federal buildings	217	PWC 14
housing standards	128	CMHC 4
in navigable waters	240	TC 48
investment/statistics	225	SC 31
master specification system	217	PWC 16
standards	235	STCC 1
statistics	225	SC 32
consular services, foreign travel and residence	141	EAITC 3
Consultation and Development Fund	193	JUST 1
consumer bankruptcy	120	CCA 9
Consumer Grants and Contributions Program	119	CCA 1
consumer income and expenditure statistics	224	SC 25
consumer issues		
financial assistance	119	CCA 1
Consumer Price Index (CPI)	224	SC 24
consumer protection		
agri-food	113	AGC 11
dairy products	113	AGC 12
food production and inspection	113	AGC 5
fresh fruit and vegetables	114	AGC 14

Subject	Page	Code
consumer protection *(continued)*		
health	173	HWC 2
inspection of goods	119	CCA 2
processed foods	114	AGC 13
safety of products	119	CCA 4
weighing and measuring devices	119	CCA 3
consumer services	119	CCA 1
continental shelf		
Arctic	165	EMR 71
surveys	164	EMR 65
Continuity of Government Program	168	EPC 1
contracts		
federal buildings, construction	217	PWC 14
federal government procurement	185	ISTC 1
federal/business opportunities	231	SSC 3
federal/complaints	121	CCA 19
federal/employment equity	155	EIC 21
federal/information on contracts awarded	231	SSC 3
federal/procurement	231	SSC 2
federal/space-related	134	CSPA 1
government/review	121	CCA 19
government-to-government	121	CCC 1
management/communications	232	SSC 11
native peoples	180	INAC 9
security clearance	234	SSC 28
contracts, Canadian		
authentication for use abroad	141	EAITC 2
Convention on International Trade in Endangered Species (CITES)	148	EC 12
co-operative credit societies		
supervision	210	OSFI 1
co-operative housing assistance	129	CMHC 8
Co-operative Industrial and Market Development Program	186	ISTC 17
co-operative marketing		
agricultural products	115	AGC 24
financial assistance, agri-food industry	115	AGC 25
Co-operative Overseas Market Development Program	187	ISTC 18
co-operatives		
agricultural	115	AGC 31
international development	125	CIDA 5
Co-operatives Secretariat	115	AGC 31
co-production agreements		
film and video	243	TFC 2
copyright		
maps	163	EMR 49
registration	120	CCA 11
results of publically-funded research	132	CPDL 1
royalties payable under	132	CRBC 1
Copyright Board (*see also* table of contents)	120	CCA 12
copyright collectives	120	CCA 12
CORCAN trademark	133	CSC 7
corn price support	114	AGC 16

Subject	Page	Code
corporations		
federal/incorporation	120	CCA 8
statistics	225	SC 30
Corporations and Labour Unions Returns Act (CALURA)		
foreign ownership	225	SC 29
labour union activities	225	SC 27
correctional services, statistics	224	SC 12
cosmetics, safety information	174	HWC 8
cost-of-living index	224	SC 24
counselling		
export	143	EAITC 15
Indian and Inuit students	180	INAC 6
Inuit/southern Canada	183	INAC 39
offenders	132	CSC 1
	133	CSC 3
	133	CSC 5
Counselling Assistance to Small Enterprises (CASE)	170	FBDB 4
Counterfeit Detection Bulletin	220	RCMP 7
counterfeiting, suppression of	220	RCMP 7
courier services, Priority	131	CPC 4
Court Challenges Program	227	SS 6
court hearings		
federal courts	107	FCTC 1
transportation	209	NTA 8
court martial convictions	107	CMAC 1
court of appeal		
criminal and civil cases	108	SUPC 1
Federal Court of Appeal	107	FCTC 1
CP line/abandonment	208	NTA 2
CPI (Consumer Price Index)	224	SC 24
craft fairs, National Capital Region	199	NCC 4
credit societies, deposit insurance	199	CDIC 1
Cree broadcasting		
northern Canada	117	CBC 4
northern Quebec	117	CBC 5
Cree-Naskapi (of Quebec) Act	181	INAC 16
crime		
compensation for victims of	193	JUST 8
Victim Resource Centre	193	JUST 9
crime, organized		
security	193	SIRS 1
criminal courts statistics	224	SC 12
criminal injuries compensation statistics	224	SC 16
Criminal Law Reform Fund	193	JUST 3
criminal offences		
legal aid	193	JUST 5
pardon	204	NPB 2
criminal procedure/research	196	LRC 1
criminal records		
comuterized information	219	RCMP 2
RCMP services to police	219	RCMP 3
Criminal Records Act	204	NPB 2
criminology documentation centre	226	SGC 1
crop insurance	114	AGC 17
crops		
research	113	AGC 2
statistics	223	SC 2
Crown		
Canada Land Company holdings	127	CLC 1
claims against	137	DND 12
relationship to House of Commons	103	HC 1

Subject	Page	Code
Crown *(continued)*		
surplus assets/distribution centres	232	SSC 14
Crown Assets Distribution Centres	232	SSC 14
Crown corporations		
audits	209	OAG 1
directorate	236	TB 5
labour relations	128	CLRB 1
privatization	210	OPRA 1
Crown land (*see also* land, federal; land, Indian)		
facilities for public use	199	NCC 7
grants/document registration	121	CCA 16
Harbourfront Corporation	103	HC 1
land use planning	183	INAC 40
oil and gas reserves	183	INAC 41
register of interests	180	INAC 11
Yukon and Northwest Territories	183	INAC 40
CSIS (*see also* table of contents)	226	SGC 3
Cultural Initiatives Program	137	DOC 1
Cultural Property Export and Import Act	138	DOC 8
Cultural Property Export Review Board	138	DOC 8
culture (*see also* arts)		
development and preservation of native	228	SS 12
Indian and Inuit/educational centres	179	INAC 2
Indian art	179	INAC 1
international events/grants	142	EAITC 11
Inuit/development	179	INAC 3
museum	128	CMC 1
organizations/funding	137	DOC 1
organizations/United Nations	122	CCU 1
property protection	138	DOC 8
statistics	224	SC 18
Culture Canada	199	NCC 4
currency exchange rates/imports	218	RCCE 12
Currency Museum	116	BC 7
custom house brokers	217	RCCE 2
customs		
automated systems	217	RCCE 3
bonded warehouses	217	RCCE 2
cargo control regulations	217	RCCE 2
documents	217	RCCE 4
duty/allowances	218	RCCE 5
duty/defence supplies and services/US	143	EAITC 19
duty/foreign bequests	218	RCCE 7
duty/re-appraisal	218	RCCE 6
duty/refund, remissions, drawback	218	RCCE 8
free trade	219	RCCE 22
regulations/tourists	218	RCCE 5
ships' stores	217	RCCE 2
transportation control policy	218	RCCE 9
unclaimed goods	217	RCCE 2
Customs and Excise College	218	RCCE 21

D

Subject	Page	Code
dairy cattle		
registration/genetic improvement programs	114	AGC 22
showcase herds	114	AGC 23
dairy products		
exports/assistance	122	CDC 1
import/export controls	145	EAITC 33
industrial, price support	114	AGC 16
inspection	113	AGC 12
quotas, support prices, marketing	122	CDC 1
subsidies	122	CDC 1
Dalhousie University, law exchange program	194	JUST 12
dams		
construction, maintenance, operation	216	PWC 5
Prairies/engineering	212	PFRA 2
Prairies/financial assistance	212	PFRA 1
dangerous goods and hazardous products		
accident information	241	TC 56
in the workplace	195	LC 4
mailing	131	CPC 8
radioactive materials/control and regulation	112	AECB 1
transportation	241	TC 54
transportation/inspection	241	TC 55
workplace	196	LC 13
Data Reduction Centre	140	DOC 29
David Florida Laboratory	134	CSPA 6
day care centres/certification, tax refunds	175	HWC 13
de Havilland		
sales financing	187	ISTC 20
death		
Canada Pension Plan benefits	177	HWC 38
statistics	223	SC 10
debt		
income tax	221	RCT 5
Decorations for Bravery	103	GG 1
defence		
development projects/ Canada - US	143	EAITC 20
NATO - military affairs	137	DND 17
NATO projects	143	EAITC 22
NORAD	137	DND 18
research	127	CIIPS 1
research, development and production agreements	143	EAITC 21
supplies and services to the US	143	EAITC 19
voluntary groups/funding	142	EAITC 9
Defence Industrial Research Program	137	DND 15
defence industry		
construction contracts	135	DCC 1
export trade opportunities	143	EAITC 17
industrial research program	137	DND 15
international marketing	143	EAITC 18
international production agreements	143	EAITC 17

Subject	Page	Code
Defence Industry Productivity Program (DIPP)	187	ISTC 19
Defence Programs and Advanced Technology	143	EAITC 17
demography estimates and projections	223	SC 7
Dempster Highway	183	INAC 44
dental research	197	MRC 1
deportation		
appeals	184	IRB 1
visitors/permanent residents	157	EIC 54
deposit insurance	123	CDIC 1
depository libraries	232	SSC 7
Depository Services Program	232	SSC 7
design		
housing	128	CMHC 4
hovercraft	239	TC 26
industrial/registration	120	CCA 11
ships and marine materials and equipment	239	TC 35
designated employees/public service	215	PSSRB 1
detergents, technical information	113	AGC 7
developing countries *see* international development		
diplomas, school and university authentication for use abroad	141	EAITC 2
Direct Marketable Bonds	116	BC 2
directories, telephone/Government of Canada	139	DOC 15
Directory of the Canadian Trade Commissioner Service	142	EAITC 14
	146	EAITC 42
disabled persons		
aids, research	205	NRC 4
benefits/CPP	177	HWC 38
blind persons/free mail service	131	CPC 7
building research	206	NRC 12
building standards	206	NRC 12
community action programs	174	HWC 10
discrimination	124	CHRC 1
employers' consulting services	156	EIC 33
employment equity	236	TB 7
employment equity/federal contractors	155	EIC 21
	155	EIC 22
	155	EIC 23
fitness award program	169	FASC 2
funding, closed caption films	243	TFC 1
grants for housing improvements	128	CMHC 3
Handicapped Refugee Program	157	EIC 52
housing standards	128	CMHC 4
housing/financial assistance	129	CMHC 9
integration and participation	228	SS 9
Job Accommodation Network	156	EIC 33
legal organizations/funding	193	JUST 2
Minister responsible for	228	SS 8
National Library services	202	NLC 10

Subject	Page	Code
disabled persons *(continued)*		
native persons/friendship centre project	228	SS 12
NCC services	199	NCC 6
parking	242	TC 66
pensions for veterans	244	VA 6
policy development and assistance	228	SS 8
print-impaired/library materials	202	NLC 1
programs to live and work in the community	177	HWC 35
recruitment and referral/public service	214	PSC 11
sign language interpretation	230	SS 29
statistics	224	SC 15
Status of Disabled Persons Secretariat	228	SS 8
tax filing assistance	222	RCT 13
TDD information service/CBC	117	CBC 1
Technical Aid Loan Bank	214	PSC 11
transportation	242	TC 66
transportational mobility	209	NTA 5
vehicle identification	242	TC 66
vehicle purchasing	242	TC 67
vocation rehabilitation program	177	HWC 34
Disabled Persons Participation Program	228	SS 9
Disabled Persons Unit	177	HWC 35
disarmament		
research	127	CIIPS 1
voluntary organizations/ funding	142	EAITC 9
disasters (*see also* emergencies and emergency planning)		
assistance/international	126	CIDA 10
emergency health services	175	HWC 17
emergency preparedness	187	ISTC 23
relief/federal-provincial	169	EPC 3
research	169	EPC 5
discrimination (*see also* employment equity)	155	EIC 23
racial	230	SS 33
wages/federal industries	195	LC 3
women	116	CACSW 1
disease		
alcohol and drug abuse	174	HWC 10
Alzheimer's/research	174	HWC 9
animals used for food	113	AGC 3
cancer/statistics	224	SC 15
control/training programs	174	HWC 4
identification and surveillance	174	HWC 4
immunization/travellers abroad	175	HWC 16
infectious/identification of agents	174	HWC 4
kidney/statistics	224	SC 15
occupational	122	CCOHS 1
smoking	174	HWC 10
tuberculosis/statistics	224	SC 15
Display Centre, office ergonomic furniture	232	SSC 13

Subject	Page	Code
DISTCovery Program	187	ISTC 21
divorce		
registry	194	JUST 18
statistics	223	SC 10
Divorce Act, 1985	194	JUST 18
DOBIS catalogue	103	LP 1
DOBIS Search Service	202	NLC 11
DOBIS Search Service/national bibliography	202	NLC 2
document registration	121	CCA 16
documentary art and photography	198	NARC 3
Documents on Canadian External Relations	141	EAITC 5
donations to the federal government	233	SSC 23
dosimetry control and assessment	173	HWC 2
drawback		
tariff relief	218	RCCE 8
dredging services	216	PWC 5
Driedger-Pigeon Fellowships	194	JUST 13
Drug Prevention Program	220	RCMP 9
drugs and narcotics (*see also* alcohol abuse)		
abuse/community action programs	174	HWC 10
abuse/funding/research	175	HWC 12
abuse/native programs	175	HWC 22
adverse reactions to	174	HWC 6
AIDS	174	HWC 5
control	174	HWC 6
control, marketing, and standards	174	HWC 6
coping skills for offenders	132	CSC 1
dangerous/licensing	174	HWC 6
education, prevention and control	220	RCMP 9
importers and manufacturers/inspection	173	HWC 3
patented medicine price control	212	PMPRB 1
research	175	HWC 12
safety information	174	HWC 8
trafficking, control of	220	RCMP 9
treatment and rehabilitation	176	HWC 31
treatment programs for offenders	133	CSC 6
use in sports	169	FASC 3
use on horses/research	113	AGC 9
veterinary/control/research	174	HWC 7
dry docks		
construction, maintenance, operation	216	PWC 5
Duff-Rinfret Scholarship Program	194	JUST 12
duty, countervailing		
investigation and enforcement	217	RCCE 1
duty remission information services	187	ISTC 22
duty-free goods		
regulations	218	RCCE 5
tourist exemptions	218	RCCE 5
duty-free shops		
regulations	218	RCCE 10

E

Subject	Page	Code
earthquakes		
management/federal buildings	216	PWC 3
reports/research	165	EMR 70
Eastern Arctic sealift operation	239	TC 24
Eastern Quebec Development Initiative	167	EMR 93
Ecological Land Surveys	149	EC 23
ecology *see* environment		
Economic and Regional Development Agreement for PEI	162	EMR 36
economic development (*see also* business and small business; economy)		
Atlantic region	111	ACOA 3
business, Cape Breton	111	ACOA 2
financial assistance, Western region	245	WED 2
new products/processes, Atlantic region	111	ACOA 1
Third World countries	125	CIDA 1
economic indicators/statistics	224	SC 25
economy		
leading indicators/statistics	224	SC 22
review and research	152	ECC 1
economy, Canadian		
research/publications	152	ECC 1
education (*see also* training)		
AIDS	174	HWC 5
allowances/children of deceased Armed Forces Personel	233	SSC 18
aviation safety	237	TC 4
Canadian Studies	229	SS 21
consumer protection	119	CCA 4
courses/public service	214	PSC 17
drugs/National Drug Strategy	220	RCMP 9
fur trapping/native peoples	183	INAC 45
health services/Yukon	175	HWC 19
heritage cultures and languages	230	SS 34
human rights/grants	227	SS 5
immigrants	157	EIC 56
job-entry program	155	EIC 25
labour programs	195	LC 8
learning materials/funding	229	SS 21
military cadet corps	136	DND 4
military colleges	136	DND 2
military enrollment	136	DND 1
native awards program	130	CN 5
native peoples	179	INAC 4
native peoples/cultural	179	INAC 2
native peoples/educational support	180	INAC 6
native peoples/financial assistance	180	INAC 5
native peoples/law students	193	JUST 10
native peoples/student allowances, counselling, transportation	180	INAC 6
northern research	180	INAC 7

Subject	Page	Code
education *(continued)*		
offenders	132	CSC 1
second official language studies	229	SS 24
seminars for judges	107	CJC 1
seminars on export/trade	142	EAITC 13
seminars/small business training seminars	170	FBDB 5
statistics	223	SC 7
	224	SC 13
student loans/ postsecondary	229	SS 22
taxation/learning materials	222	RCT 16
veterans/assistance	244	VA 3
educational institutions tax credit	155	EIC 27
egg marketing agencies	201	NFPMC 1
elderly *see* senior citizens		
Eldorado Nuclear Limited	123	CDVIC 1
elections		
federal/administration	158	ELC 1
Indian bands	181	INAC 21
members of Parliament	181	HOC 1
political activities/public servants	214	PSC 19
electoral boundaries	158	ELC 1
constituency maps	163	EMR 47
Electoral Boundaries Readjustment Act	158	ELC 1
	158	HOC 1
electric power/CANDU reactors	112	AECL 1
electrical engineering research	205	NRC 4
electrical equipment/trade data base	189	ISTC 43
electrical power statistics	159	EMR 11
electrical standards for ships	239	TC 34
electricity		
certification of power lines	200	NEB 2
emergency energy planning	160	EMR 25
export licences and orders	200	NEB 3
licensing of exports	200	NEB 1
meter inspection	119	CCA 3
policies	159	EMR 11
research	166	EMR 79
statistics	159	EMR 11
electronic mail		
EnvoyPost	131	CPC 3
Telepost	131	CPC 5
volume mailing	131	CPC 6
electronics		
international marketing	144	EAITC 25
emblems		
Canadian flag pins and stickers	227	SS 2
emergencies and emergency planning		
accidents/dangerous goods	241	TC 56
aircraft search and rescue	238	TC 14
co-ordination of federal planning courses	169	EPC 6
disaster assistance/international	126	CIDA 10
energy	160	EMR 25
environmental	149	EC 29
federal government	168	EPC 1

Subject	Page	Code
emergencies and emergency planning *(continued)*		
financial assistance to provinces	169	EPC 4
food aid to developing countries	125	CIDA 7
health and social services	175	HWC 17
marine communications service	240	TC 40
marine training	239	TC 28
marine/non-SAR	240	TC 49
measures to meet	217	PWC 17
military aid	136	DND 7
peacetime and wartime communications service	217	PWC 17
research fellowships and reports	169	EPC 5
shelter for victims of family violence	129	CMHC 10
transportation	238	TC 21
Emergency Preparedness Program	187	ISTC 23
emergency relief		
food	115	AGC 27
Employability Enhancement Agreements	176	HWC 29
employees		
awards/public service	236	TB 6
Canada Pension Plan contributions	223	RCT 21
employers		
accommodating disabled workers	156	EIC 33
education/tax credit	155	EIC 27
federally regulated/employment equity	155	EIC 22
financial assistance/employees training program	154	EIC 19
payroll deductions/information kit	222	RCT 9
seminars/local labour market	154	EIC 18
Employer's Wage Loss Replacement Plan		
unemployment insurance	156	EIC 40
employment (*see also* training; unemployment insurance)		
agricultural services	154	EIC 7
aptitude tests	153	EIC 4
articling students	194	JUST 14
Canada Employment Centres	154	EIC 17
Career Assignment Program/public service	213	PSC 5
careers/aviation	237	TC 1
careers/military	136	DND 1
casual labour	155	EIC 30
CHOICES/occupational guidance	153	EIC 5
Community Futures Program	155	EIC 24
competition notices, federal	215	PSC 21

Subject	Page	Code
employment *(continued)*		
computer search for occupations and training programs	153	EIC 5
conditions	195	LC 2
conditions of work	215	PSSRB 3
conselling/occupational interest assessment	153	EIC 4
disabled persons	214	PSC 11
employer-employee consultation/funding	154	EIC 20
equal access	124	CHRC 1
financial support of pilot programs	155	EIC 28
fingerprinting for applications	219	RCMP 3
foreign workers	154	EIC 15
government statistics	224	SC 11
immigrants, authorization	156	EIC 44
international development	126	CIDA 11
international organizations	213	PSC 8
job creation/unemployment insurance	156	EIC 37
Job Entry and Re-entry Program	155	EIC 25
Job Finding Club	153	EIC 3
job search techniques	153	EIC 2
law students/summer	194	JUST 14
lawyers/public service	193	JUST 11
native peoples	183	INAC 37
native peoples/job mobility	183	INAC 38
native peoples/on-the-job training	183	INAC 38
native peoples/public service	214	PSC 9
	214	PSC 10
native sudent summer employment	154	EIC 14
new skills training	155	EIC 27
offenders/job training	132	CSC 1
offenders/sales of goods and services	133	CSC 7
Official Language Monitor Program	229	SS 25
opportunities, inventory of	153	EIC 1
Outreach Program	153	EIC 6
policies/reports on	200	NCW 1
programs/social assistance recipients	176	HWC 29
public service/CO-OP program	213	PSC 3
public service/management	213	PSC 5
public service/policies and regulations	214	PSC 18
public service/university graduates	213	PSC 1
recruiting abroad	142	EAITC 8
retired armed forces personnel	154	EIC 8
Skill Shortages Program	154	EIC 19
standards/federal	195	LC 2
statistics	225	SC 26
student and graduate centres (on campus)	154	EIC 10
student jobs	154	EIC 11
students/summer employment	154	EIC 12
summer/public service	213	PSC 2
teaching positions abroad	136	DND 3
unemployment benefits while training	156	EIC 36
visa applications	156	EIC 44
women	196	LC 14
women/blue-collar careers	130	CN 4
women's counselling centres	156	EIC 31
youth/disadvantaged	154	EIC 13
employment equity (*see also* discrimination)		
employer consultative services	155	EIC 23
employment	124	CHRC 1
equal pay for work of equal value	195	LC 3
federal government	236	TB 7
federally regulated employers	155	EIC 22
government suppliers	155	EIC 21
human rights	124	CHRC 1
policies	236	TB 7
private sector	155	EIC 23
status of women in the federal government	235	SWC 1
status of women/research	116	CACSW 1
Visible Minority Employment Program	214	PSC 15
women in management categories	214	PSC 14
women in non-traditional occupations	214	PSC 12
women/CN scholarships for	130	CN 4
women/financial assistance	195	LC 10
women/work force	196	LC 14
Employment Equity Act	155	EIC 22
Endangered Species Recovery Fund (ESRF)	148	EC 12
energy (*see also* energy conservation; fuel)		
alternative energy technology	161	EMR 33
bioenergy conversion technologies	161	EMR 35
coal resources and reserve appraisal	158	EMR 5
electrical engineering research	205	NRC 4
emergency planning	160	EMR 25
forecasts of supply and demand	200	NEB 3
geothermal research	165	EMR 70
identification and estimate of non-renewable	158	EMR 6
income tax on resource income	159	EMR 13
management in federal buildings	216	PWC 3
motor vehicles	241	TC 60
national supply	211	PC 2
policies and programs	158	EMR 1

Subject	Page	Code
energy *(continued)*		
public information	158	EMR 1
recovery projects/funding	150	EC 31
regulatory powers	200	NEB 1
research	166	EMR 79
research and development/efficiency	160	EMR 28
research/storage and distribution	166	EMR 84
resources/coal	136	DEVCO 1
solar/climate impact	147	EC 5
solar/research	147	EC 11
statistics	158	EMR 2
	223	SC 5
supply and demand outlook	158	EMR 3
supply and use	166	EMR 81
technology	166	EMR 81
use of biomass/PEI	162	EMR 36
wind/climate impact	147	EC 5
wind/research	147	EC 11
energy conservation (*see also* energy)		
commercial, institutional and agricultural sectors	161	EMR 30
federal policy	158	EMR 1
housing	128	CMHC 3
information for fishermen, marine industry	161	EMR 33
research and development/technologies	162	EMR 37
R-2000 homes	160	EMR 27
tax incentive program	161	EMR 31
trucks	162	EMR 43
Energy Conservation Equipment Tax Incentive Program, Class 34	161	EMR 31
Energy Diversification Research Laboratory	166	EMR 84
Energy Monitoring Act	160	EMR 23
Energy Supplies Allocation Board	160	EMR 25
	160	EMR 26
Energy Supplies Emergency Act	160	EMR 26
ENERSTAT	158	EMR 2
engineering		
broadcast/expertise for sale	117	CBC 6
civil/master specification system	217	PWC 16
construction/geological surveys	164	EMR 64
drawings/archives	198	NARC 3
electrical/research	205	NRC 4
federal projects	215	PWC 2
grants/university-industry	207	NSERC 1
housing-related research	129	CMHC 11
industrial research grants	208	NSERC 2
prizes	118	CC 3
qualifications abroad	142	EAITC 8
research and development	205	NRC 5
research grants	165	EMR 78
scholarships	186	ISTC 14
services/Prairies	212	PFRA 2
support/broadcasting	139	DOC 21
wind	206	NRC 15
enrolment, educational statistics	224	SC 13
enRoute Card Inc.	233	SSC 24
Enterprise Cape Breton Program (ECBP)	111	ACOA 2
Enterprise Development Program	187	ISTC 24
Entrepreneurship Awareness Program	187	ISTC 25
environment (*see also* pollution control)		
acid rain pollution control	149	EC 26
Alaska Highway pipeline	204	NPAC 1
assessment and review	151	EC 44
clean-ups	151	EC 47
emergencies/spills	149	EC 29
endangered species habitats	148	EC 12
federal workplaces/health	175	HWC 21
Globe '90 Trade Fair	188	ISTC 31
habitat management	148	EC 12
health hazards	173	HWC 2
impact analysis/protection	150	EC 34
impact of human activities on	150	EC 35
joint industry-government initiatives	188	ISTC 34
migratory birds habitats	148	EC 13
North American Air Defence Modernization Project	184	INAC 46
ocean management	178	ICOD 1
pollution control/St Lawrence River	192	ISTC 60
pollution/Canada-US border	179	IJC 1
protection measures	150	EC 32
protection/from pollutants and waste	150	EC 33
protection/frontier lands	130	COGLA 1
protection/Indian reserves	180	INAC 10
protection/nuclear waste disposal	112	AECL 5
protection/recycled products	151	EC 46
regulatory impact statements	150	EC 32
space materials/effects	134	CSPA 1
spill prevention/emergencies	149	EC 29
State of the Environment Reporting Process	150	EC 35
studies/Prairies	212	PFRA 3
sustainable development	149	EC 25
technical advice on protection	149	EC 30
toxic chemical management	149	EC 28
toxic commercial chemical controls	149	EC 27
waterfowl habitats	148	EC 16
week/awards	151	EC 45
wildlife habitats	148	EC 12
Environment Week	151	EC 45
Environmental Achievement Awards	151	EC 45
Environmental Assessment and Review Process	150	EC 34
Environmental Choice Program	151	EC 46
environmental management geological surveys	164	EMR 64
Environmental Partners Fund	151	EC 47
Environmental Protection Act, Canadian	149	EC 28
EnvoyPost	131	CPC 3

Subject	Page	Code
epidemics		
investigation and control	174	HWC 4
equal opportunities *see* employment equity		
equality rights, funding	227	SS 6
equity financing	170	FBDB 2
Eskimo Loan Fund	182	INAC 34
Essential Records Program	168	EPC 1
estate tax act, appeals	107	FCTC 1
ethane information	159	EMR 16
ethnic groups *see* multiculturalism		
ethno-cultural communities, library services	202	NLC 7
European Space Agency, Canadian involvement in	134	CSPA 5
evacuations, military	136	DND 7
exchange programs		
art exhibitions	138	DOC 9
health sciences/funding	197	MRC 1
international	142	EAITC 12
law students	194	JUST 12
public servants	213	PSC 7
	213	PSC 8
youth travel	228	SS 15
youth/international development	126	CIDA 13
exchange rates		
currency/imports	218	RCCE 12
information	116	BC 6
excise tax (*see also* income tax; taxation)		
air transportation	218	RCCE 19
federal	218	RCCE 19
gasoline/refund	218	RCCE 18
payment of duties	218	RCCE 17
petroleum	218	EMR 1 3
refunds - certified institutions	175	HWC 14
softwood lumber	218	RCCE 19
telecommunication programming	218	RCCE 19
Excise Tax Act	175	HWC 14
hospital certification	175	HWC 13
exhibitions		
agricultural	115	AGC 29
	203	NMST 3
Canadian Exhibit Program	229	SS 17
Canadian Museum of Civilization	128	CMC 1
Canadian War Museum	135	CWM 1
federal	231	SSC 5
insurance	138	DOC 10
international/museums	138	DOC 9
military	137	DND 10
national	227	SS 2
National Gallery of Canada	201	NGC 1
exploration incentive program/mining	159	EMR 7
Explorations Program		
grants	118	CC 1
explosives		
military investigation of abandoned	136	DND 7
Explosives Act	168	EMR 100
Expo-Quebec	229	SS 17

Subject	Page	Code
export		
agricultural products	113	AGC 5
	115	AGC 27
agri-food products	144	EAITC 26
animal inspection and testing	113	AGC 8
assistance to Canadian business	121	CCC 1
awards	145	EAITC 38
bid security guarantee	153	EDC 7
bonded carriers/control	217	RCCE 2
Canadian publications/funding	139	DOC 14
computer industry/directory	144	EAITC 25
consortium insurance	152	EDC 4
controls	145	EAITC 33
cultural property	138	DOC 8
dairy products/financial assistance	122	CDC 1
data bank	145	EAITC 40
data base	144	EAITC 32
defence/international marketing	143	EAITC 17
defence/market development	143	EAITC 18
defence/technology	143	EAITC 17
duty refund	218	RCCE 8
electricity	200	NEB 1
exotic plants and animals	148	EC 12
financial assistance	144	EAITC 31
financing advice	142	EAITC 13
financing/loans to foreign buyers	153	EDC 6
fish products/services	144	EAITC 28
food/agricultural products	113	AGC 5
foreign invesment insurance	152	EDC 5
GATT inquiry point in Canada	235	STCC 1
grain/market development	126	CIGI 1
guarantees	153	EDC 7
identification of markets	143	EAITC 16
information hotline	145	EAITC 41
information technology/advice	144	EAITC 25
insurance	152	EDC 1
insurance/medium-term	152	EDC 3
insurance/short-term	152	EDC 2
international trade/information	143	EAITC 15
licences/electric power/natural gas/oil	200	NEB 3
manufacturing industry	145	EAITC 38
market development assistance	191	ISTC 53
market identification and development	145	EAITC 40
meat inspection	113	AGC 6
natural gas/pricing	159	EMR 17
nuclear materials/licences	112	AECB 1
plant and plant product inspection and testing	113	AGC 10
regulations	218	RCCE 11
returned to Canada/customs duty	218	RCCE 5
statistics	224	SC 20
subsupplier insurance	152	EDC 3

Subject	Page	Code
export *(continued)*		
telecommunications equipment	140	DOC 33
trade commissioners	142	EAITC 14
trade information servcies	142	EAITC 13
training program/US border states	145	EAITC 34
training program/US South	145	EAITC 35
training program/western Europe	145	EAITC 36
wood products	187	ISTC 18
Export Guide - A Practical Approach	146	EAITC 42
Export Market Development (PEMD), Program for	144	EAITC 31
Export Marketplace	142	EAITC 13
Export Trade Month	142	EAITC 13
export/import (*see also* imports)		
duty remission information services	187	ISTC 22
machinery and electrical equipment data base	189	ISTC 43
market reports/manufacturing	190	ISTC 47
new exporters programs	190	ISTC 51
Extended Training Leave	155	EIC 27
extradition of kidnapped children	141	EAITC 6

F

Fall Rhapsody		
festival, National Capital Region	199	NCC 4
family allowances		
application forms	131	CPC 9
information	177	HWC 39
reports	200	NCW 1
statistics	224	SC 16
Family Class Program		
Canadian citizens/permanent residents	157	EIC 45
Family Orders and Agreements Enforcement Assistance Unit	194	JUST 17
family violence	175	HWC 12
emergency shelter for victims	129	CMHC 10
information services	176	HWC 30
famine		
aid to Africa	125	CIDA 8
international aid	125	CIDA 7
Farm Credit Act		
loans to farmers	171	FCC 1
Farm Debt Review Board	114	AGC 20
Farm Syndicates Credit Act	171	FCC 2
farm/farmers (*see also* agriculture)		
advance payment for storable crops	114	AGC 18
Agricultural Employment Services Offices	154	EIC 7
alternatives for tobacco farmers	114	AGC 21
commodity price support	114	AGC 16
crop insurance	114	AGC 17
Farm Debt Review Board	114	AGC 20
farm improvement loans	114	AGC 19
farm statistics	223	SC 2
financial assistance/transition to other employment	155	EIC 29
income stabilization	114	AGC 15
loans for improvement of farms	114	AGC 19
loans/co-operative ownership	171	FCC 2
loans/mortgage credit	171	FCC 1
machine development	206	NRC 16
Prairie provinces	212	PFRA 1
products marketing council	201	NFPMC 1
seasonal labour	154	EIC 16
Western Grain Stabilization Program	114	AGC 15
women/financial assistance	115	AGC 33
FEARO (Federal Environmental Assessment Review Office)	151	EC 44
Feature Film Distribution Fund	243	TFC 1
federal buildings working environment	175	HWC 21
Federal Centre for AIDS (FCA)	174	HWC 5
Federal Contractors Program		
consultative services and training	155	EIC 23
enforcement of employment equity	155	EIC 21
Federal Court of Appeal	107	FCTC 1
	108	SUPC 1
Federal Court of Canada	107	FCTC 1
Federal Environmental Assessment Review Office (FEARO)	151	EC 44
federal government (*see also* public service)		
access to information/complaints	178	ICC 1
access to information/policies and publications	236	TB 3
actuarial services	210	OSFI 3
archives, unpublished	198	NARC 6
audit services	233	SSC 17
audits	209	OAG 1
awards/public service	236	TB 6
bilingual services	236	TB 1
collection of personal information	211	PCC 1
communications	232	SSC 11
communications planning and implementation services	232	SSC 12
continuance during war	168	EPC 1
continuity of emergency operations centres	217	PWC 17
emergency planning co-ordination	169	EPC 2

Subject	Page	Code
federal government *(continued)*		
employment statistics	225	SC 26
environmental assessement	151	EC 44
expositions	231	SSC 5
financial management	236	TB 4
forms	131	CPC 9
graphics and design	236	TB 2
handbook/rental rates for passenger vehicles	234	SSC 27
information for business	186	ISTC 10
investments in business	123	CDVIC 1
isolated post alllowances	236	TB 8
joint industry-government initiatives	188	ISTC 34
land management policy	216	PWC 11
official languages/policies	236	TB 1
official publications	236	NCL 9
oil and gas policy	183	INAC 41
printing services	232	SSC 8
procurement	185	ISTC 1
programs and services/Guide	233	SSC 21
property management administrative services	216	PWC 10
property/architectural and engineering services	215	PWC 2
	216	PWC 3
property/emergency protection	168	EPC 1
property/inventory	216	PWC 12
property/management and emergency preparedness	216	PWC 11
publications/collection	202	NLC 2
publications/marketing and sales	232	SSC 6
realty services	215	PWC 1
records/protection during disasters	168	EPC 1
review of procurement practices	190	ISTC 52
science and technology strategy	189	ISTC 36
statistics	224	SC 11
supplier development in Northern Ontario	188	ISTC 28
surplus goods/sale	232	SSC 14
telephone directories	139	DOC 15
telephone referral service	233	SSC 20
travel services	234	SSC 25
working papers/law	196	LRC 1
workplace conditions/health and safety	195	LC 4
Federal Heritage Buildings Review Office	151	EC 39
	216	PWC 4
Federal Identity Program (FIP)	231	SSC 5
	236	TB 2
Federal Post-Secondary Education and Health Contributions Act, 1977	174	HWC 11
federal procurement "Access Small Business"	231	SSC 2
Federal Study Centre	217	PWC 15

Subject	Page	Code
federal-provincial		
alcohol and drug rehabilitation	176	HWC 31
assistance for crop insurance costs	114	AGC 17
Canada Assistance Plan	176	HWC 25
federal assistance	172	FPRO 1
forest management	172	FORC 2
health	174	HWC 11
mineral development	167	EMR 92
regional development, Atlantic	111	ACOA 3
status of women	235	SWC 1
Federal-Provincial Fiscal Arrangements	174	HWC 11
FedNor		
Core Industrial Program	188	ISTC 26
Loan Insurance Program	188	ISTC 27
Procurement Initiative	188	ISTC 28
Rural Small Business Assistance Program	188	ISTC 29
feed		
animal/medicated	174	HWC 7
livestock	196	LFBC 1
Feed Freight Assistance Program	196	LFBC 2
ferry services		
access for elderly and disabled persons	242	TC 66
Atlantic region	197	MA 1
reservations	242	TC 69
fertilizers, testing for agricultural use	113	AGC 10
Festival of Spring	199	NCC 4
festivals		
fireworks/New Year's Eve, Ottawa	199	NCC 4
grants/film	243	TFC 1
National Capital Region	199	NCC 4
film and video		
archival services	198	NARC 5
aviation safety	237	TC 4
certification	138	DOC 6
co-production agreements	138	DOC 7
	243	TFC 2
elderly abuse	176	HWC 30
family violence	176	HWC 30
financial assistance	138	DOC 2
funding/broadcast	243	TFC 1
funding/closed captioning	243	TFC 1
government audiovisual centre	231	SSC 5
housing for senior citizens	128	CMHC 2
housing standards	128	CMHC 4
international events, Canadian participation	243	TFC 1
National Gallery of Canada	201	NGC 1
natural sciences/museum	203	NMNS 1
non-theatrical/funding	138	DOC 3
peace and security issues	127	CIIPS 1
prohibited import	218	RCCE 14
promotion/international	243	TFC 2
sexual abuse	176	HWC 30
statistics	224	SC 18
taxation	222	RCT 8
video sales/CBC	118	CBC 7

Subject	Page	Code
Film Festivals		
grants	243	TFC 1
film marketing/financial assistance	243	TFC 1
finance		
government statistics	224	SC 11
markets	152	ECC 1
statistics	225	SC 31
financial assistance *see* assistance, financial; funding; grants; scholarships and fellowships		
financial institutions		
deposit insurance	225	CDIC 1
export, loan guarantees	153	EDC 7
guarantees	152	EDC 4
statistics	225	SC 31
supervision	210	OSFI 1
financial management, federal/policies	236	TB 4
financial management, federal/studies	209	OAG 1
financial planning		
business/assistance	170	FBDB 3
financial statements, federal government	233	SSC 16
fingerprints		
RCMP services and non-criminal searches	219	RCMP 3
FIP (Federal Identity Program)	231	SSC 5
	236	TB 2
Fire Commissioner of Canada	195	LC 5
fire prevention		
building design research	206	NRC 12
education/municipalities	238	TC 17
federal buildings	195	LC 5
product testing/flammability	119	CCA 4
firearms		
national parks	150	EC 36
registration and index	220	RCMP 4
fires		
national parks	150	EC 36
statistics	195	LC 5
fireworks/control	168	EMR 100
First Ministers' Conference	125	CICS 1
fish/fisheries		
all major federal programs	169	F&O 1
codfish/marketing	133	CSFC 1
commercial/climatological information	147	EC 8
export	144	EAITC 28
freshwater/sales, marketing and trade	171	FFMC 1
ice conditions	147	EC 9
Indian rights/policy	182	INAC 29
information on energy efficiency	161	EMR 32
market development	144	EAITC 28
national parks	150	EC 36
sales, marketing, trade for freshwater	171	FFMC 1
trade promotion	144	EAITC 28
unemployment insurance benefits for fishermen	156	EIC 34
vessels/certification, standards, regulations	240	TC 36

Subject	Page	Code
fish/fisheries *(continued)*		
vessels/machinery standards	239	TC 34
weather services	146	EC 3
weather/warning and forecasts	146	EC 1
fitness		
funding and standards	169	FASC 2
international promotion/Canada	142	EAITC 10
flight instructor courses	237	TC 1
flight safety and services *see* air transportation; aircraft		
flood control		
climate applications	147	EC 8
folk culture museum	128	CMC 1
Food and Drugs Act	173	HWC 1
food and food products (*see also* agricultural products)		
additives	173	HWC 1
agri-food safety	113	AGC 11
aid to developing countries	125	CIDA 7
chemical hazards in	173	HWC 1
emergency and overseas aid	115	AGC 27
fresh fruit and vegetables	114	AGC 14
importers and manufacturers/inspection	173	HWC 3
inspections	113	AGC 5
	173	HWC 1
labelling/consumer protection	119	CCA 2
market assessment	115	AGC 24
market practices	115	AGC 26
marketing assistance	115	AGC 25
meat inspection	113	AGC 6
nutritional value, quality, safety	173	HWC 1
preparation and preservation/research	113	AGC 2
preparation/research	115	AGC 26
processed fruits, vegetables, honey, maple	114	AGC 13
processing services for penitentiaries	133	CSC 8
research aid	126	CIDA 9
research and development inventory	113	AGC 4
safety information	174	HWC 8
salmonella poisoning	173	HWC 1
footwear industry		
import/export controls	145	EAITC 33
foreign affairs		
history	141	EAITC 5
foreign governments		
export sales	121	CCC 1
property claims of Canadian citizens	141	EAITC 7
foreign investment		
promotion of	144	EAITC 25
foreign ownership		
statistics	225	SC 29
foreign policy		
information	141	EAITC 4

Subject	Page	Code
foreign property compensation	172	FNCC 1
foreign residence assistance Canadian citizens	141	EAITC 3
foreign service careers	213	PSC 4
foreign students customs allowances	218	RCCE 5
foreign travel assistance/Canadian citizens	141	EAITC 3
foreign workers admission to Canada	156	EIC 44
exchange	154	EIC 15
forensic services RCMP	220	RCMP 6
forest products trade development	144	EAITC 29
forestry biotechnology research	206	NRC 10
business assistance in Northern Ontario	188	ISTC 29
climate applications	147	EC 5
federal-provincial agreements	172	FORC 2
financial assistance in Northern Ontario	188	ISTC 27
national forest inventory	172	FORC 3
penitentiary programs	133	CSC 8
protection on Indian reserves	182	INAC 33
research	172	FORC 1
research, technical and financial services	172	FORC 2
statistics	223	SC 3
timber registration marks	120	CCA 11
tree production research	206	NRC 10
weather service	146	EC 3
Formal Documents Regulations	121	CCA 16
fossil fuels research	166	EMR 80
fossils identification	164	EMR 67
foundry technology	166	EMR 82
franchising trade mark registration	120	CCA 14
Franco-Ontarian Festival/National Capital Region	199	NCC 4
Fraser Institute	191	ISTC 56
fraud UIC investigation	156	EIC 42
free trade (*see also* trade) Auto Pact tariff benefits	185	ISTC 9
Binational Secretariat	145	EAITC 37
business travel	157	EIC 58
customs inquiries	219	RCCE 22
dispute settlement	145	EAITC 37
federal procurements	231	SSC 3
government contracts	121	CCA 19
information clinics	188	ISTC 30
Freedom space station	134	CSPA 2
freedom of information complaints	178	ICC 1
policies and publications	236	TB 3

Subject	Page	Code
freight Atlantic region subsidies	208	NTA 1
ferry services/Atlantic region	197	MA 1
national railway	129	CN 1
service/Newfoundland and Labrador	242	TC 69
friction research	206	NRC 16
frontier lands, oil and gas	130	COGLA 1
fruit and vegetables *see* food and food products		
fuel alternative/transportation	161	EMR 33
	162	EMR 38
coal-water	136	DEVCO 1
consumption/standards legislation	162	EMR 39
economy/motor vehicle testing	242	TC 65
economy/motor vehicles	241	TC 60
efficiency/research and development	162	EMR 37
emission standards	241	TC 61
liquid, new/research	166	EMR 79
metallurgical/research	166	EMR 83
natural gas/motor vehicles	162	EMR 40
nuclear facilities/licensing	112	AECB 1
production from natural gas/research	166	EMR 84
statistics	223	SC 5
Fuel Consumption Guide	241	TC 60
fuel expense public servants	233	SSC 24
funding (*see also* assistance, financial; grants) advanced manufacuring technology	185	ISTC 3
advanced train control technology	185	ISTC 4
amateur sport	169	FASC 1
arts, performance/visual	142	EAITC 11
Atlantic region/business development	111	ACOA 1
automotive components industry	185	ISTC 7
community action programs	174	HWC 10
cultural and artistic organizations	137	DOC 1
defence industry	137	DND 15
disabled persons advocacy groups	228	SS 9
disabled persons projects/native	228	SS 12
endangered species/recovery projects	148	EC 12
energy-efficient housing	160	EMR 27
ferry services	242	TC 69
films and videos	243	TFC 1
fitness	169	FASC 2
Indian access to off-reserve resource development	182	INAC 32
Indian on-reserve resource development/negotiations	182	INAC 30
Indian school boards and committees	180	INAC 6
international standards activities	235	STCC 1

Subject	Page	Code
funding *(continued)*		
labour issues	195	LC 9
law reform	193	JUST 3
legal aid research	193	JUST 6
legal research	193	JUST 1
	193	JUST 2
literacy	156	EIC 32
medical research	175	HWC 23
native friendship centres	228	SS 12
native peoples/environmental protection	180	INAC 10
native peoples/educational programs	179	INAC 4
native peoples/educational support services	180	INAC 6
native peoples/land claims research	181	INAC 14
native peoples/law students	193	JUST 10
negotiations/major resource projects	182	INAC 31
official languages in education	230	SS 27
Quebec/natural gas	160	EMR 22
rail passenger services and branch lines	208	NTA 1
research on drug use in sports	169	FASC 3
research/conditions of work	195	LC 2
research/developing countries	179	IDRC 1
research/human rights protection	193	JUST 4
science and technology/public awareness	231	SSC 4
transportation	208	NTA 1
transportation/feed grain	196	LFBC 2
VIA Rail Canada Inc	242	TC 70
voluntary groups/disarmament	142	EAITC 9
waterfowl management	148	EC 16
Western region/business development	245	WED 2
wetlands conservation	148	EC 16
fungicides, technical information	113	AGC 7
Fur Development Program	183	INAC 45
fur industry, native participation	183	INAC 45
furniture, children's/safety	119	CCA 4

G

Subject	Page	Code
garnishment of wages and other income		
income tax arrears	221	RCT 5
gas *see* oil and gas		
Gas and Petroleum Revenue Tax Act		
appeals	108	TCC 1
gasification research	166	EMR 83
Gaspé		
industrial support	185	ISTC 6
Gatineau Park		
camping	199	NCC 3
disabled persons, services for	199	NCC 6
recreation activities	199	NCC 3
recreational pathways	199	NCC 1
GATT (General Agreement on Tariffs and Trade)		
federal procurements	231	SSC 3
inquiry point in Canada	235	STCC 1
Gazetteer, Canada Atlas	162	EMR 44
Gazetteer of Canada	165	EMR 74
genealogical research		
documentation/archives	198	NARC 2
General Surgical Medical Insurance Plan (GSMIP)	233	SSC 16
generating stations, statistics	159	EMR 11
genetic engineering research	206	NRC 11
genetics		
improvement programs for livestock breeding	114	AGC 22
plant-related research	206	NRC 10
geochemical surveys/mineral exploration	164	EMR 66
geodetic surveys	164	EMR 59
geodynamics research	165	EMR 70
Geographic Information Systems (GIS)	163	EMR 56
geographic trade divisions	143	EAITC 16
geographical maps	162	EMR 44
	162	EMR 45
	163	EMR 46
statistical and standard areas	223	SC 8
geographical names		
Canadian Permanent Committee	165	EMR 73
Gazetteer of Canada	165	EMR 74
geographical places		
longitude and latitude	165	EMR 74
geological maps and reports		
sales	163	EMR 52
geological surveys	164	EMR 64
geomagnetism forecasts	165	EMR 70
geophysical studies	165	EMR 70
geophysical surveys	164	EMR 66
GEOSCAN Centre, National	165	EMR 72
geothermal energy research	165	EMR 70
gerontology reference services	197	NACA 1
gift bank, federal departments	227	SS 2
gifts, foreign		
customs duty	218	RCCE 7
Ginn Publishing Canada Inc.	123	CDVIC 1
GIS (Geographic Information Systems)	163	EMR 56
GIS (Guaranteed Income Supplement)	177	HWC 41
statistics	224	SC 16
Glen Gould Prize	118	CC 3
Globe '90 Trade Fair	188	ISTC 31
"Going Global"	146	EAITC 43
gold refining	219	RCM 1
Goods and Services Tax (GST)	159	EMR 13
	171	FC 1
Government Business Opportunities	231	SSC 3

Subject	Page	Code
Government Conference Centre	217	PWC 15
Government of Canada (Direct Marketable) Bonds	116	BC 2
government publications	232	SSC 6
Government Telecommunications Branch	139	DOC 15
Governor General's Literary Awards	118	CC 3
Governor-in-Council appointments	121	CCA 16
Governors of the Provinces, Office of the	227	SS 2
grain		
elevator licences and insurance	123	CGC 1
futures trading, supervision of	123	CGC 1
grading and inspection	123	CGC 1
guaranteed sales	115	AGC 28
handling, statistics	123	CGC 1
income stabilization	114	AGC 15
livestock (*see also* agriculture)	196	LFBC 2
livestock feed	196	LFBC 1
marine loading inspections	239	TC 32
marketing and trade	115	AGC 28
research	123	CGC 1
sales and transportation	135	CWB 1
transportation	243	TC 71
transportation problems and co-operation	243	TC 72
Grain Marketing Bureau	115	AGC 28
Grain Transportation Administrator	243	TC 72
grain-handling industry		
labour relations	128	CLRB 1
grains and oilseeds		
market development	126	CIGI 1
policy and planning	116	AGC 34
trade policy and development	115	AGC 28
Grains 2000	116	AGC 34
Grand Trunk Corporation	129	CN 1
grants (*see also* assistance, financial; funding; scholarships)		
agriculture/university research	113	AGC 1
artists, performing arts	142	EAITC 11
arts/artists	118	CC 1
Atlantic region/business development	111	ACOA 2
consumer issues	119	CCA 1
criminal research	119	SGC 8
energy conservation	128	CMHC 3
energy research	166	EMR 79
engineering	207	NSERC 1
engineering, research	165	EMR 78
film and video festivals fund	243	TFC 1
film directors/international tours and exhibitions	142	EAITC 11
health sciences/symposia	197	MRC 1
housing for disabled persons	128	CMHC 3
housing improvements	128	CMHC 3
housing in rural communities	129	CMHC 7
human rights	227	SS 5
grants *(continued)*		
humanities	234	SSHRC 1
	234	SSHRC 2
Inuit culture	179	INAC 3
labour education	195	LC 8
medical research	197	MRC 1
municipal/federal properties	216	PWC 11
	217	PWC 13
native law students	193	JUST 10
native peoples/band membership rules development	181	INAC 20
natural sciences	207	NSERC 1
natural sciences, research	165	EMR 78
peace and security issues	127	CIIPS 1
	127	CIIPS 2
physical science, research	165	EMR 78
publishers/international tours and exhibitions	142	EAITC 11
purchase of cultural property	138	DOC 8
research	234	SSHRC 1
research/national concern	234	SSHRC 2
social sciences	234	SSHRC 1
	234	SSHRC 2
social sciences, research	165	EMR 78
veterans	244	VA 3
welfare services	176	HWC 26
women's groups	230	SS 28
writers/international tours and exhibitions	142	EAITC 11
Grants to Canadian Film and Video Festivals Fund	243	TFC 1
graphic arts		
federal services	232	SSC 8
graphics/federal activities		
standardization	236	TB 2
gravity maps	165	EMR 70
Great Lakes Pilotage Authority Limited	241	TC 52
Great Seal of Canada		
keeper of	121	CCA 16
Greenbelt		
conservation areas	199	NCC 2
disabled persons, services for	199	NCC 6
greenhouse effect		
predictions	158	EMR 3
grievances		
arbitration	194	LC 1
public service	215	PSSRB 2
RCMP members	220	RCMPR 1
Gross Domestic Product, statistics	224	SC 23
group homes/certification, tax refunds	175	HWC 14
GSMIP (General Surgical Medical Insurance Plan)	233	SSC 16
GST (Goods and Services Tax)	159	EMR 13
	171	FC 1
Guaranteed Income Supplement (GIS)	177	HWC 41
statistics	224	SC 16
guarantees		
export-related	153	EDC 7

Subject	Page	Code
Guide to Federal Programs and Services	233	SSC 21
Guides for Canadian Exporters	146	EAITC 42
Gulf Products Canada	211	PC 4

H

Subject	Page	Code
Hague Convention on Aspects of International Child Abduction	141	EAITC 6
Halifax Port Corporation	213	PRC 1
ham operators examinations	139	DOC 19
Handicapped Refugee Program	157	EIC 52
harassment in employment	124	CHRC 1
harassment public service	214	PSC 20
harbours administration and policy	213	PRC 1
harbours facilities/commercial marine transportation	240	TC 46
harbours Toronto harbourfront	103	HC 1
harbours and ports administration	213	PRC 1
hazardous products *see* dangerous goods and hazardous products		
Hazardous Products Act consumer protection	119	CCA 4
health air traffic controllers/assessment	175	HWC 15
health assessment/immigrants	175	HWC 19
health certification of facilities	175	HWC 13
health climate applications	147	EC 5
health consulting services	174	HWC 9
health consumer complaints	174	HWC 8
health consumer products	173	HWC 2
health dangerous drug control	174	HWC 6
health dosimetry	173	HWC 2
health emergency service/immigrants and refugees	175	HWC 20
health environmental pollutant control	150	EC 33
health environmental quality	173	HWC 2
health federal employees abroad	175	HWC 19
health federal public servants	175	HWC 21
health funding/exchange of scientists	197	MRC 1
health information services	177	HWC 36
health insurance reports	200	NCW 1
health medical devices	173	HWC 2
health medicine prices review	120	CCA 15
health medicines/licensing	174	HWC 6
health mining and extraction industries	168	EMR 99
health national/international standards	205	NRC 4
health native peoples/education	175	HWC 18
health native peoples/services	175	HWC 18
health offenders/services	133	CSC 4
health patented medicine price control	212	PMPRB 1
health pilots/assessment	175	HWC 15
health promotion programs	174	HWC 10
health protection/travellers in Canada	175	HWC 16
health reports on services	200	NCW 1
health research/financial assistance	175	HWC 12
health services	174	HWC 9
health services/federal public service	175	HWC 21
health services/insurance plans	174	HWC 11
health standards/industry compliance	173	HWC 3
health statistics	224	SC 15
health surveillance/Canadians	174	HWC 4
health toxic chemicals, impact of	149	EC 27
health veterans services	244	VA 3
health work environment/public service	175	HWC 21
health Yukon/services	175	HWC 19
health and safety (*see also* safety standards and regulations) agri-food products	113	AGC 11
health and safety dairy products	113	AGC 12
health and safety federal workplace	195	LC 4
health and safety food standards	173	HWC 1
health and safety fresh fruit and vegetables	114	AGC 14
health and safety monitoring of legislation	195	LC 4
health and safety occupational	122	CCOHS 1
health and safety occupational radiation exposure/evaluation	173	HWC 2
health and safety occupational standards	195	LC 2
health and safety processed food products	114	AGC 13
health and safety radiation exposure evaluation	173	HWC 2
health and safety radioactive materials	112	AECB 1
health and safety research grants and scholarships	197	MRC 1
health sciences prizes	118	CC 3
hearing impaired *see* disabled persons		
heating energy-efficient housing	160	EMR 27
Hebraica, rare	202	NLC 4
Helen Sawyer Hogg Observatory	203	NMST 1
herbicides research	205	NRC 7
herbicides technical information	113	AGC 7
heritage preservation of cultures	230	SS 34
heritage buildings federal	151	EC 39
heritage buildings preservation	151	EC 43
heritage buildings statistics	224	SC 18
Heritage Buildings Review Office, Federal	216	PWC 4
heritage collections conservation	138	DOC 11
heritage collections information	139	DOC 12
heritage collections museum assistance	139	DOC 13
Herzberg Institute of Astrophysics	205	NRC 8
Hibernia project	211	PC 1

Subject	Page	Code
highway carriers		
transportation of dangerous goods	241	TC 55
hiking		
Gatineau Park	199	NCC 3
national parks	150	EC 36
historic sites		
Quebec City	198	NBC 1
Historic Sites and Monuments Board of Canada	151	EC 43
history		
Canadian archival	198	NARC 2
Canadian foreign affairs	141	EAITC 5
film and television	198	NARC 5
military	136	DND 9
social, museum	128	CMC 1
war	135	CWM 1
HIV infection		
control and prevention	174	HWC 5
hogs		
price support	114	AGC 16
holidays, paid	195	LC 2
horseback riding		
national parks	150	EC 36
hospital-acquired infection	174	HWC 4
hospitals		
certification	175	HWC 13
statistics	224	SC 15
Host Program for Refugee Settlement	157	EIC 51
hotel accommodation		
CN hotels and tower	129	CN 3
hotel directory for public servants	234	SSC 26
House of Commons (*see also* table of contents)		
televised proceedings	117	CBC 2
housing		
co-operatives/financial assistance	129	CMHC 8
emergency shelter for battered women	129	CMHC 10
energy-efficient/funding	160	EMR 27
improvements/funding	128	CMHC 3
mortgage insurance	128	CMHC 5
mortgage interest rate protection	129	CMHC 12
native students	180	INAC 6
non-profit	129	CMHC 9
rehabilitation	128	CMHC 6
rehabilitation/native peoples and rural communities	129	CMHC 7
research funds and scholarships	129	CMHC 11
R-2000 homes	160	EMR 27
senior citizens	128	CMHC 2
standards and design	128	CMHC 4
starts and completions	225	SC 32
statistics	223	SC 7
	224	SC 25
technical information	128	CMHC 1
Housing Technology Incentives Program	128	CMHC 3
hovercraft		
certification and licensing	239	TC 26
Hull Cycling Festival	199	NCC 4

Subject	Page	Code
human rights		
Court Challenges Program	227	SS 6
discrimination	124	CHRC 1
fellowships/research	235	SSHRC 3
grants	227	SS 5
Human Rights Law Fund	193	JUST 4
humanitarian assistance		
international	126	CIDA 10
humanitarian programs/refugees	157	EIC 46
humanities		
grants	234	SSHRC 1
	234	SSHRC 2
reference services	202	NLC 9
scholarships	235	SSHRC 3
hunting regulations		
migratory game birds	148	EC 14
hydrocarbon development		
environmental aspects	147	EC 11
hydrodynamics		
marine	206	NRC 14
research and development	205	NRC 5
hydrological systems		
climate applications	147	EC 8
hydrology		
research	148	EC 20

I

ice		
icebreaking and information/Arctic	239	TC 23
icebreaking research	206	NRC 14
icebreaking/MV Arctic	239	TC 25
studies/statistics/atlases	147	EC 10
Ice Centre		
forecasts, charts, consultation	147	EC 9
ice conditions		
forecasts	147	EC 9
research	147	EC 11
ice islands/research station	165	EMR 71
identification services		
RCMP	219	RCMP 3
IDP (Investment Development Program)	144	EAITC 25
IERD (Industry Energy Research and Development Program)	160	EMR 28
Immigrant Settlement and Adaptation Program	157	EIC 49
immigration		
admissibility loans	157	EIC 47
citizenship application	227	SS 1
community support	230	SS 35
court appeals	184	IRB 1
customs allowances	218	RCCE 5
departure notices/deportation orders/exclusion orders	157	EIC 54
entrepreneurs/assisted relatives/retired people	156	EIC 44
examinations	156	EIC 44
Family Class Program	157	EIC 45

Subject	Page	Code
immigration *(continued)*		
financial assistance/adjustment	157	EIC 50
free-trade business travel	157	EIC 58
health assessment of immigrants	175	HWC 20
Host Program for Refugee Settlement	157	EIC 51
Immigration Detention Centre	157	EIC 55
inquiries (hearings)	157	EIC 53
language training	155	EIC 25
language training for immigrants	157	EIC 56
medical services	175	HWC 20
passports	141	EAITC 1
program delivery, abroad	142	EAITC 8
refugees	157	EIC 46
research	184	IRB 2
returning residents' permits	156	EIC 44
selection criteria	156	EIC 44
settlement of immigrants	157	EIC 49
Special-Needs Program	157	EIC 52
sponsorship of relatives	157	EIC 45
statistics	157	EIC 56
	223	SC 7
transportation loans	157	EIC 48
visa applications	156	EIC 44
women	235	SWC 1
Immigration Detention Centre	157	EIC 55
immunization for travellers abroad	175	HWC 16
immunology research	206	NRC 11
IMPAC (Improvement in Management Practices and Controls)	236	TB 4
imports		
aircraft	237	TC 8
animal inspection and testing	113	AGC 8
anti-dumping/investigations and enforcements	217	RCCE 1
bonded carriers/control	217	RCCE 2
controls	145	EAITC 33
countervailing duty	217	RCCE 1
currency rates of exchange	218	RCCE 12
customs duty	218	RCCE 5
data bank	145	EAITC 40
drugs/inspection	173	HWC 3
duty-free/vehicles, parts and accessories	185	ISTC 9
exotic plants and animals	148	EC 12
explosives	168	EMR 100
food/agricultural products	113	AGC 5
food/inspection	173	HWC 3
importer numbers	218	RCCE 13
licences/natural gas	200	NEB 3
meat inspection	113	AGC 6
medical devices/inspection	173	HWC 3
motor vehicles	241	TC 61
nuclear materials/licences	112	AECB 1
plant and plant product inspection and testing	113	AGC 10
prohibited goods	218	RCCE 14
release of	218	RCCE 15
security deposits	218	RCCE 15

Subject	Page	Code
imports *(continued)*		
statistics	224	SC 20
surtax	218	RCCE 16
tariff relief	218	RCCE 8
technology	143	EAITC 23
temporary entry into Canada	218	RCCE 15
value for duty	218	RCCE 16
vehicles/duty remission	185	ISTC 8
Incentive Awards Program	236	TB 6
income		
Labour Force Survey	225	SC 26
statistics	224	SC 25
income support programs		
Canada Assistance Plan	176	HWC 25
Canada Pension Plan	177	HWC 38
Family Allowances Program	177	HWC 39
Guaranteed Income Supplement (GIS)	177	HWC 41
old age pension	177	HWC 40
research	200	NCW 1
spouse's allowance	177	HWC 42
unemployment insurance	156	EIC 34
unemployment insurance/training	156	EIC 36
veterans	244	VA 3
work-sharing benefits	156	EIC 35
income tax (*see also* excise tax; taxation)		
advance rulings	221	RCT 6
	222	RCT 17
appeals	107	FCTC 1
	221	RCT 2
	108	TCC 1
Canada Pension Plan contributions	222	RCT 9
capital cost allowance/ships	191	ISTC 57
closed-captioned television	222	RCT 7
collection of arrears	221	RCT 5
credits for political donations	158	ELC 1
deductions/charitable organizations	222	RCT 10
deductions/film investment	138	DOC 6
energy conservation equipment	161	EMR 31
filing assistance	222	RCT 14
filing assistance/disabled people	222	RCT 13
filing assistance/native peoples	222	RCT 15
filing/media information	222	RCT 7
forms	131	CPC 9
incentive program/energy conservation	161	EMR 31
incentives/cultural property	138	DOC 8
inquiry service	222	RCT 11
instalment payments	221	RCT 3
interpretation bulletins	221	RCT 6
learning materials	222	RCT 16
non-residents	221	RCT 4
objections	221	RCT 2
publications	222	RCT 16
resource income/petroleum	159	EMR 13
resource packages	222	RCT 7
returns	221	RCT 1
returns/audits	222	RCT 18

Subject	Page	Code
income tax *(continued)*		
returns/voluntary disclosure	222	RCT 9
seasonal tax offices	222	RCT 12
source deductions	221	RCT 2
withholding tax	221	RCT 4
Income Tax Act	108	TCC 1
incomes, statistics	223	SC 7
incorporation of businesses, federal	120	CCA 8
Indian *see* native peoples		
Indian Act	181	INAC 18
band elections	181	INAC 21
band membership control	181	INAC 19
Bill C-31	182	INAC 27
by-laws/bands	181	INAC 16
certificates/Indian status	181	INAC 17
Indian Art Centre	179	INAC 1
Indian Band Election Regulations	181	INAC 21
Indian Community Human Resource Strategy (ICHRS)	183	INAC 37
Indian Economic Development Fund (IEDF)	182	INAC 34
Indian reserves (*see also* land, Indian; native peoples)		
administration	181	INAC 15
building assistance	180	INAC 8
by-laws	181	INAC 16
construction/buildings and infrastructure	180	INAC 8
contract claims and disputes	180	INAC 9
environmental protection	180	INAC 10
major resource projects nearby	182	INAC 31
on-reserve resource development	182	INAC 30
Indian Studies Support Program	180	INAC 5
Indian Test Case Funding Program	182	INAC 26
Industrial Adjustment Service	154	EIC 20
Industrial and Professional Development Fund	243	TFC 1
Industrial Co-operation Program	125	CIDA 6
industrial design		
climate impact	147	EC 5
registration	120	CCA 11
results of publically-funded research	132	CPDL 1
Industrial Design Act	120	CCA 11
Industrial Materials Research Institute	206	NRC 13
ceramics/research	207	NRC 17
Industrial Production Index	224	SC 23
industrial productivity		
applied research	205	NRC 5
industrial property proceedings		
court hearings	107	FCTC 1
industrial relations		
adjudication	128	CLRB 1
Industrial Research Assistance Program (IRAP)	207	NRC 19
industrial security		
contractors	234	SSC 28

Subject	Page	Code
industry (*see also* business and small business)		
advice on capital projects	186	ISTC 16
advisory board on science and technology	190	ISTC 49
benefits policy	188	ISTC 32
bilingualism	229	SS 23
business service centres	186	ISTC 10
communications technologies	140	DOC 32
co-operation with developing countries	125	CIDA 6
employment statistics	225	SC 26
energy conservation	161	EMR 30
environmental protection measures	150	EC 33
federal laboratories	192	ISTC 61
financial assistance for integrated research	190	ISTC 50
financial statistics	225	SC 31
forestry sector/research	172	FORC 4
funding/automotive parts companies	185	ISTC 7
health and safety	122	CCOHS 1
health standards/compliance	173	HWC 3
high technology, physics research in	205	NRC 2
information technologies workshops	189	ISTC 35
innovation	189	ISTC 36
input-output statistics	224	SC 23
international agreements	189	ISTC 38
international development	144	EAITC 25
international development projects	125	CIDA 3
joint government industry initiatives	188	ISTC 34
Manufacturing Visits Program	190	ISTC 46
marketing information	186	ISTC 16
markets/networking	185	ISTC 2
materials manufacuring research	206	NRC 13
materials processing, in space	134	CSPA 4
museum	203	NMST 1
non-funded support programs	185	ISTC 1
occupational aptitude tests	153	EIC 4
Quebec/development opportunities	186	ISTC 13
Quebec/financial assistance for development in	187	ISTC 24
recovery program for East-End Montreal	188	ISTC 33
research and development/financial assistance	207	NRC 19
space-based manufacturing	134	CSPA 4
special assistance, Laprade/Thetford Mines	189	ISTC 40
support in Northern Ontario	188	ISTC 26
support to firms investing in the Gaspé and Magdalen	185	ISTC 6
trade policy and information	145	EAITC 38

Subject	Page	Code
industry *(continued)*		
weather/environmental disasters	146	EC 3
wood products/market development	186	ISTC 17
wood products/overseas market development	187	ISTC 18
Industry Development Office	207	NRC 19
Industry Energy Research and Development Program (IERD)	160	EMR 28
Info Export	145	EAITC 41
information access complaint process	178	ICC 1
Information Act	236	TB 3
information processing employment, for offenders	133	CSC 7
information technologies information workshops	189	ISTC 35
injury and illness benefits unemployment insurance	156	EIC 34
inmates *see* offenders; penitentiaries		
InnovAction	189	ISTC 36
innovation patents	120	CCA 13
Innovations Program labour market	155	EIC 28
insecticides research	205	NRC 7
technical information	113	AGC 7
inspections (*see also* certification; licensing)		
aeronautical	238	TC 13
animals and animal products/imports	113	AGC 8
consumer product safety	119	CCA 4
consumer products	119	CCA 2
dairy products	113	AGC 12
fishing vessels	240	TC 36
fresh fruit and vegetables	114	AGC 14
health/manufacuring and import operations	173	HWC 3
plants, plant products, seeds	113	AGC 10
processed fruit, vegetables, honey and maple	114	AGC 13
railways	241	TC 58
ship cargoes	239	TC 32
ship electronic systems	240	TC 44
ship hulls	239	TC 35
ship machinery	239	TC 34
survival and life-saving equipment/vessels	240	TC 45
transportation of dangerous goods	241	TC 55
weighing and meauring devices	119	CCA 3
Inspector General, Office of the	226	SGC 4
Instalment Guide for Farmers and Fishermen	221	RCT 3
Instalment Guide for Individuals	221	RCT 3
Institute for Marine Dynamics	206	NRC 14
Institute for Research in Construction	206	NRC 12
Institute for Research on Public Policy	191	ISTC 56
insurance agricultural products	152	EDC 2
armed forces	137	DND 14
bank deposits	123	CDIC 1
capital goods	152	EDC 3
companies/supervision	210	OSFI 1
export	152	EDC 1
export subsuppliers	152	EDC 3
foreign buyers	153	EDC 6
foreign investment	152	EDC 5
GSMIP (medical)	233	SSC 16
health care plans	174	HWC 11
loans/Atlantic region	111	ACOA 1
mail	131	CPC 7
medium-term export credits insurance	152	EDC 3
mortgage	128	CMHC 5
mortgage/interest rates	129	CMHC 12
performance-related export	152	EDC 4
political risk, equipment	152	EDC 3
short-term export credit	152	EDC 2
travelling exhibitions	138	DOC 10
USA commercial risk insurance	152	EDC 2
Intelpost	131	CPC 2
Interchange Canada	213	PSC 7
interest buy-downs financial assistance, Atlantic region	111	ACOA 1
financial assistance, Cape Breton	111	ACOA 2
interest rate information	116	BC 6
Interfirm Comparison Program	189	ISTC 37
intergovernmental conferences	125	CICS 1
Interim Financing Fund	243	TFC 1
international agreements industrial co-operation	189	ISTC 38
international art exchange	138	DOC 9
International Boundary Commission	163	EMR 58
international development agriculture	115	AGC 30
employment	126	CIDA 11
food aid	125	CIDA 7
government-to-government assistance	125	CIDA 2
industry co-operation	125	CIDA 6
institutional co-operation	125	CIDA 5
investment	144	EAITC 25
multilateral aid	126	CIDA 9
non-government organizations	125	CIDA 4
ocean resources	178	ICOD 1
oil and gas development	211	PC 3
private-sector involvement	125	CIDA 3
research awards, facilities	179	IDRC 1
telecommunications	140	DOC 34
Third World countries	125	CIDA 1
trade/Western region	245	WED 1
youth involvement/funding	126	CIDA 13
International Electrotechnical Commission		
standards, publication of	235	STCC 1
standards, sales of	235	STCC 2

Subject	Page	Code
international events		
sports	142	EAITC 10
international exchange programs	142	EAITC 12
International Fund for Agricultural Development	126	CIDA 9
International Organization for Standardization		
standards, publication of	235	STCC 1
standards, sales of	235	STCC 2
International Program		
art exhibitions	138	DOC 9
International Programs		
careers	213	PSC 8
international relations		
information	141	EAITC 4
International Space Station Project	134	CSPA 3
International Standard Book Number (ISBN)	232	SSC 10
International System of Units	121	CCA 17
International Telecommunication Union		
assistance to developing countries	140	DOC 34
World Administrative Radio Conferences	140	DOC 25
international trade		
service industries studies	191	ISTC 56
International Trade Centres	142	EAITC 13
	143	EAITC 15
International Trade Data Bank	145	EAITC 40
interpretation		
sign language, federal government	230	SS 29
interpretation services		
federal government	230	SS 29
private and non-federal public sector	229	SS 23
Inuit *see* native peoples		
Inuit Development Corporation	239	TC 24
Inuktitut		
promotion/written and in media	179	INAC 3
Inuktitut broadcasting		
northern Canada	117	CBC 4
inventions		
granting of patents	120	CCA 13
investment		
foreign/insurance	152	EDC 5
government	123	CDVIC 1
information services	178	IC 1
public and private/statistics	225	SC 32
statistics	225	SC 31
investment banking/business	170	FBDB 2
Investment Canada Act	178	IC 1
investment companies		
federal/incorporation	120	CCA 8
supervision	210	OSFI 1
Investment Development Program (IDP)	144	EAITC 25
Ionospheric Data Reduction Centre	140	DOC 29
ionospheric telecommunications service	140	DOC 29
IRAP (Industrial Research Assistance Program)	207	NRC 19
irrigation		
Prairie provinces/water supply	212	PFRA 1
Prairies/engineering	212	PFRA 2
ISBN (International Standard Book Number)		
federal publications	232	SSC 10
Isolated Post Allowance	236	TB 8
Izaak Walton Killam Memorial Prizes	118	CC 3

J

Subject	Page	Code
Japanese Canadian Redress Secretariat	227	SS 6
Jazz Festival/National Capital Region	199	NCC 4
JEPP (Joint Emergency Preparedness Program)	169	EPC 4
Job Accommodation Network	156	EIC 33
job bank		
computerized national inventory	153	EIC 1
job creation		
innovations program/assistance	155	EIC 28
Job Development Program	155	EIC 26
Job Entry	155	EIC 25
Job Finding Club	153	EIC 3
job placement		
agriculture	154	EIC 7
Canada Employment Centres	154	EIC 17
jobs *see* employment		
Joint Assistance Program	157	EIC 52
Joint Emergency Preparedness Program (JEPP)	169	EPC 4
judges		
complaints against	107	CJC 1
continuing education	107	CJC 1
language training	171	FJA 1
salaries	171	FJA 1
Jules and Gabrielle Léger Fellowship	235	SSHRC 3
justice, criminal		
documentation centre	226	SGC 1
justice, criminal and civil		
court of appeal	108	SUPC 1
justice, statistics	224	SC 12
juvenile offenders *see* offenders		

K

Subject	Page	Code
Killam prizes and scholarships	118	CC 3
kinesiology, research grants	208	NSERC 2

L

Subject	Page	Code
labelling		
CA identification numbers	119	CCA 6
consumer protection	119	CCA 2
environmentally friendly products	151	EC 46
laboratories		
Advanced Material Science Laboratory	204	NRC 1
aerospace research	206	NRC 15
analysis, environmentally hazardous materials	149	EC 30
Atlantic Research Laboratory	207	NRC 17
Carbohydrate Laboratory	205	NRC 3
Chemical and Process Technologies Laboratory	204	NRC 1
David Florida Laboratory	134	CSPA 6
disease surveillance	174	HWC 4
forensic services	220	RCMP 6
industry-oriented federal	192	ISTC 61
mechanical engineering	205	NRC 5
Medical Biosciences Laboratory	205	NRC 3
Molecular Science Laboratory	204	NRC 1
Protein Laboratory	205	NRC 3
RCMP	220	RCMP 6
Tribiology and Applied Mechanics, Western Laboratory	206	NRC 16
Laboratory Centre for Disease Control	174	HWC 4
Laboratory for Advanced Material Science	204	NRC 1
Laboratory for Chemical and Process Technologies	204	NRC 1
Laboratory for Molecular Science	204	NRC 1
labour		
arbitration/grievances	194	LC 1
assignment of temporary staff	195	LC 9
conditions/data	196	LC 12
conditions/research	215	PSSRB 3
conditions/research funding	195	LC 2
disputes/mediation and conciliation	194	LC 1
education	195	LC 8
equal pay for work of equal value	195	LC 3
issues/funding	195	LC 9
library	196	LC 15
pay and benefits recovery	195	LC 6
practices	128	CLRB 1
production statistics	224	SC 23
safety and health standards	195	LC 2
workers' compensation/federal employees	195	LC 7
Labour Assignment Program	195	LC 9
labour force	128	CLRB 1
innovations program/assistance	155	EIC 28
opportunities for women	196	LC 14
seminars	154	EIC 18
statistics	223	SC 7
	225	SC 26
Labour Force Survey (LFS)	225	SC 26
Labour Issues Assistance Fund	195	LC 9
Labour Outreach Initiative	195	LC 9
labour relations		
regulation of practices	128	CLRB 1
labour unions, statistics	225	SC 27
Lake Ontario		
water level regulation	239	TC 29
land administrations/veterans	244	VA 2
Land Border Duty-free Shop Program	218	RCCE 10
land claims		
native/library services	202	NLC 3
North American Air Defence Modernization Project	184	INAC 46
land, federal (*see also* Crown land)		
granting rights	164	EMR 61
real estate services	216	PWC 11
resource management	149	EC 24
surveys	164	EMR 61
land, Indian (*see also* Crown land; Indian reserves; native peoples)		
administration of reserves	181	INAC 15
by-laws/reserves	181	INAC 16
claims/research funding	181	INAC 14
entitlement	180	INAC 11
environmental protection	180	INAC 10
land surveys, records of	164	EMR 63
management	180	INAC 11
register	180	INAC 11
surveys	164	EMR 62
land management program		
Yukon and Northwest Territories	183	INAC 40
land, military		
civilian use of	136	DND 6
land registry		
Indian and Crown lands	180	INAC 11
land resources		
data collection/remote sensing	165	EMR 76
land surveys		
federal	164	EMR 62
Indian reserves	164	EMR 62
Indian reserves/records	164	EMR 63
markers	164	EMR 59
national parks	164	EMR 62
territorial and offshore lands	164	EMR 63
land use		
data systems	149	EC 23
geological data	164	EMR 64
maps and publications	149	EC 23
planning/geological surveys	164	EMR 64
planning/Yukon and NWT	183	INAC 40
statistics	223	SC 2
lands, Indian		
specific claims negotiations	181	INAC 13
Landsat imagery	163	EMR 55

Subject	Page	Code
landslides		
research	164	EMR 64
language (*see also* official languages)		
foreign library materials	202	NLC 7
learning	230	SS 34
public service/training	214	PSC 16
statistics	223	SC 7
Language Acquisition Development Program (LAD)	230	SS 27
language rights		
funding	227	SS 6
language training		
immigrants	157	EIC 56
Laprade and Thetford Mines region		
special assistance	189	ISTC 40
lasers, research	205	NRC 2
Last Post Fund	244	VA 3
Laurentian Pilotage Authority	241	TC 52
Laurier House	151	EC 42
law		
civil and common	108	SUPC 1
consultations and research/funding	193	JUST 1
Court Challenges Program	227	SS 6
criminal/research	196	LRC 1
education/native peoples	193	JUST 10
fellowships	235	SSHRC 3
human rights	193	JUST 4
issues and proceedings	107	FCTC 1
legal aid research	193	JUST 6
legislative drafting/fellowships	194	JUST 13
recruitment/articling students	194	JUST 14
reform/funding	193	JUST 3
scholarships	194	JUST 12
student exchange	194	JUST 12
students/job experience	194	JUST 14
students/summer employment	194	JUST 14
law enforcement		
police training	220	RCMP 5
research	205	NRC 7
statistics	224	SC 12
laws and acts		
publication	232	SSC 9
lawyers		
graduate studies/funding	194	JUST 12
layoffs, permanent		
assistance	195	LC 11
Le Frigo convenience stores	211	PC 2
legal aid		
adult criminals	193	JUST 5
funds for research	193	JUST 6
Indians	182	INAC 26
Indians/Bill C-31	182	INAC 27
Native Courtworkers Program	193	JUST 10
statistics	224	SC 12
	224	SC 16
young offenders	193	JUST 5
Legal Aid Program	193	JUST 5
Legal Deposit Office/National Library	202	NLC 5
legal education organizations		
funding	193	JUST 2
legal proceedings		
Registry	107	FCTC 1
legal research		
funding	193	JUST 1
	193	JUST 2
legal services		
veterans	244	VA 5
Legal Studies for Aboriginal People Program	193	JUST 10
Legislated Employment Equity Program		
consultative services	155	EIC 23
legislation		
daily record	103	LP 1
labour/trends	196	LC 12
role of Governor General	103	GG 1
legislative drafting/research	196	LRC 1
LFS (Labour Force Survey)	225	SC 26
Liard Highway	183	INAC 44
libraries (*see also* archives)	207	NRC 18
Canadian Conspectus data base	202	NLC 11
CISTI	207	NRC 18
collection, data base on	202	NLC 11
depository	232	SSC 7
DOBIS Search Service	202	NLC 11
federal/book exchange	202	NLC 12
foreign language materials	202	NLC 7
holdings/list	202	NLC 1
labour	196	LC 15
Parliamentary	103	LP 1
public lending rights	118	CC 2
licensing (*see also* certification)		
agricultural products/food	113	AGC 5
air/water carriers, domestic/international	209	NTA 6
aircraft	237	TC 8
aviation personnel	237	TC 1
biological agents	113	AGC 3
custom house brokers	217	RCCE 2
dangerous drugs	174	HWC 6
export/oil, natural gas, electric power	200	NEB 3
grain dealers and elevator operators	123	CGC 1
hovercraft	239	TC 26
nuclear facilities and materials	112	AECB 1
patents	120	CCA 13
pest-control products	113	AGC 3
radio stations and equipment	139	DOC 19
small boats	218	RCCE 20
	239	TC 33
trustees-in-bankruptcy	120	CCA 9
veterinary products	113	AGC 3
lifejacket regulations		
small vessels	240	TC 39
liquor import regulations	218	RCCE 5
literacy		
national secretariat	229	SS 20
Literacy Corps Program	156	EIC 32
literary awards	118	CC 3

Subject	Page	Code
literary works		
copyright	120	CCA 11
livestock (*see also* agriculture)		
breeding bulls/Prairies	212	PFRA 1
consultative services	113	AGC 3
disease protection	113	AGC 8
feed board	196	LFBC 1
feed freight assistance	196	LFBC 2
registration/genetic improvement programs	114	AGC 22
showcase herds	114	AGC 23
statistics	223	SC 2
loan companies		
federal/incorporation	120	CCA 8
supervision	210	OSFI 2
loan guarantees		
export financing	153	EDC 6
loans (*see also* assistance financial; funding; grants)		
business	170	FBDB 1
Canadian exporters	153	EDC 6
Eskimo Loan Fund	182	INAC 34
export financing	153	EDC 7
farm improvement and produce marketing	114	AGC 19
farmers	171	FCC 1
farmers/farm syndicates	171	FCC 2
food production research	126	CIDA 9
foreign buyers	153	EDC 6
housing for native and rural people	129	CMHC 7
insurance/financing, Atlantic region	111	ACOA 1
insured	189	ISTC 42
refugees and immigrants/medical examinations	157	EIC 47
refugees and immigrants/transportation	157	EIC 48
small business	191	ISTC 58
students	229	SS 22
support to firms investing in the Gaspé and Magdalen	185	ISTC 6
Lobbyists Registration Act	121	CCA 18
Local Commercial Airports Financial Assistance Program	238	TC 21
lock boxes	130	CPC 1
lockouts		
adjudication	128	CLRB 1
data	196	LC 12
locks		
construction, maintenance, operation	216	PWC 5
navigational services	226	SLSA 1
Log Farm/National Capital Region	199	NCC 2
logging industry		
machine development	206	NRC 16
statistics	223	SC 3
Long-Range Transport of Air Pollutants (LRTAP) research	147	EC 11
longshoring		
labour relations	128	CLRB 1
low-income families		
housing assistance/co-operatives	129	CMHC 8
housing assistance/non-profit	129	CMHC 9
LRC trains	245	VIA 1

M

Subject	Page	Code
Mackenzie Highway	183	INAC 44
Mackenzie King Estate	199	NCC 3
magazines		
prohibited import	218	RCCE 14
Magdalen Islands		
industrial support	185	ISTC 6
magnetic charts	165	EMR 70
magnetic storms/research	165	EMR 70
mail *see* postal services		
management		
development/public service	121	CCMD 1
federal government audit	209	OAG 1
management services		
consulting/Bureau of Management Consulting	233	SSC 19
management studies		
fellowships	235	SSHRC 3
management training		
business	170	FBDB 5
mandatory supervision	204	NPB 1
Manual of Special Aviation Events	238	TC 10
manufacturing		
advanced technology/funding	185	ISTC 3
business assistance in Northern Ontario	188	ISTC 29
dangerous goods/inspection	241	TC 55
employment for offenders	133	CSC 7
financial assistance for development in Quebec	187	ISTC 24
financial assistance in Northern Ontario	188	ISTC 27
financial assistance/Quebec	190	ISTC 45
industrial design/registration	120	CCA 11
industrial materials	206	NRC 13
market intelligence reports	190	ISTC 47
prison labour/prohibited import	218	RCCE 14
regulations on goods	218	RCCE 19
space-based, Space Station	134	CSPA 4
standards	235	STCC 1
statistics	225	SC 30
technology research	205	NRC 5
trade information	145	EAITC 38
trade marks	120	CCA 14
visits program for managers	190	ISTC 46
Manufacturing Productivity Improvement Program	190	ISTC 45
Manufacturing Visits Program	190	ISTC 46
manuscripts		
historical/reference collections	198	NARC 2
National Library	202	NLC 6

Subject	Page	Code
Maple Leaf bullion coin	219	RCM 3
mapping		
geodetic surveys	164	EMR 59
topographic	164	EMR 60
mapping, statistical		
assistance service	223	SC 8
maps and charts		
aeronautical charts	238	TC 9
aeronautical charts/sales	163	EMR 50
aeronautical/over-the-counter sales	163	EMR 51
air distance/charts	163	EMR 54
authorization to use	163	EMR 49
cash sales	163	EMR 50
constituency	163	EMR 47
continental shelf	164	EMR 65
copyrights	163	EMR 49
data/bedrock	164	EMR 64
demographic	223	SC 8
electoral boundaries	158	ELC 1
for mineral exploration	164	EMR 66
geographical	162	EMR 44
	162	EMR 45
	163	EMR 46
geographical/over-the-counter sales	163	EMR 51
geographical/reproduction material	163	EMR 48
	163	EMR 49
geological/sales	163	EMR 52
ice conditions	147	EC 9
ice/data	147	EC 10
international	163	EMR 46
land use	149	EC 23
magnetic charts	165	EMR 70
mail orders	163	EMR 50
national atlas	162	EMR 45
National Map Collection	198	NARC 3
population distribution	158	ELC 1
regional gravity maps	165	EMR 70
topographical/over-the-counter sales	163	EMR 51
topographical/reproduction material	163	EMR 48
	163	EMR 49
topographical/sales	163	EMR 50
marinas		
business assistance in Northern Ontario	188	ISTC 29
marine (*see also* ships/shipping; transportation)		
accidents/investigations	240	TC 41
biotechnology research	207	NRC 17
cargo/standards	239	TC 32
climate information	147	EC 8
emergencies	240	TC 49
geosciences	165	EMR 70
ice conditions	147	EC 9
information on energy efficiency	161	EMR 32
master specification system	217	PWC 16
mortgages	239	TC 33
navigation aids	239	TC 30
pollution claims fund	240	TC 50
pollution regulations	240	TC 38

Subject	Page	Code
marine *(continued)*		
products/international marketing	143	EAITC 18
research/ship performance testing	206	NRC 14
search and rescue	208	NSRS 1
search and rescue service	240	TC 43
traffic services	240	TC 40
transportation of dangerous goods	241	TC 55
transportation regulations	240	TC 47
transportation/maintenance of facilities	216	PWC 5
water carriers/licensing	209	NTA 6
weather services	146	EC 1
Marine Emergency Duties Certificates	239	TC 28
mariner safety notices	240	TC 42
Marion V. Royce Memorial Grants Program	195	LC 10
marketing		
advice to industry	186	ISTC 16
agri-food products	115	AGC 24
	115	AGC 25
assistance to food industry	115	AGC 26
boards and agencies	115	AGC 27
CANDU reactors	112	AECL 3
CBC Entreprises	118	CBC 7
communications industry, international	140	DOC 32
counselling for small business	170	FBDB 4
Crown-owned technology	132	CPDL 1
deceptive practices	119	CCA 5
defence industry exports	143	EAITC 17
export development assistance	191	ISTC 53
farm produce, loan guarantees to co-operatives	114	AGC 19
forestry sector	172	FORC 4
freshwater fish products	171	FFMC 1
grain	126	CIGI 1
	135	CWB 1
grain and oilseeds	115	AGC 28
international/electronics, information technologies	144	EAITC 25
manufacturing reports	190	ISTC 47
oil and gas	211	PC 1
	211	PC 2
publications, federal	232	SSC 6
research/financial assistance	111	ACOA 1
restriction, appeals	135	CT 1
wood products industry	186	ISTC 17
wood products overseas	187	ISTC 18
marketing agencies		
farm products	201	NFPMC 1
Marketing Assistance Program	232	SSC 13
marriage certificates		
authentication for use abroad	141	EAITC 2
marriage statistics	223	SC 10
Master's Scholarships in Science Policy	235	SSHRC 3

Subject	Page	Code
maternity benefits		
leave	195	LC 2
medical screening of claimants	176	HWC 24
unemployment insurance	156	EIC 39
mathematics research grants	208	NSERC 2
McLuhan Teleglobe Canada Award	118	CC 3
measurements - metric and imperial	121	CCA 17
Measures for Energy Conservation in New Buildings	206	NRC 12
measuring devices		
inspection	119	CCA 3
meat inspection	113	AGC 6
mechanical engineering	205	NRC 5
mechanics, applied		
research	206	NRC 16
research and development	205	NRC 5
medals		
archive collection	198	NARC 3
military/lost	244	VA 1
minting of	219	RCM 2
replacement of	136	DND 5
media statistics	224	SC 18
mediation/labour disputes	194	LC 1
medical aids and devices (*see also* health; health and safety)		
clinical assessment and research	173	HWC 2
importers and manufacturers/inspection	173	HWC 3
safety information	174	HWC 8
standards	173	HWC 2
Medical Biosciences Laboratory	205	NRC 3
medical qualifications		
foreign evaluation	142	EAITC 8
medical research grants	197	MRC 1
medical supplies		
stockpile	175	HWC 17
medicine *see* health		
Meech Lake - conference facilities	217	PWC 15
Meech Lake Accord	172	FPRO 1
Meeting the Challenge of Global Competition	146	EAITC 42
members of Parliament	146	HOC 1
mental health		
consulting services	174	HWC 9
statistics	224	SC 15
Mer Bleue/National Capital Region	199	NCC 2
merchant seafarers		
records of sea service	241	TC 53
workers' compensation	195	LC 7
mergers	120	CCA 10
anti-competitive	135	CT 1
transportation companies	208	NTA 3
message service		
EnvoyPost	131	CPC 3
metals		
applied research	166	EMR 80
fatigue and fracture	166	EMR 82
meteorological research	147	EC 11
meteorology		
weather information	147	EC 4
meteors/observatory	205	NRC 8
meters, inspection of	119	CCA 3
metric information	121	CCA 17
metrology		
electrical engineering research	205	NRC 4
physics research	205	NRC 2
Mexican farm workers/seasonal	154	EIC 16
microbiology		
research and development	205	NRC 3
Microelectronics and Systems Development Program	190	ISTC 48
microwave		
telecommunications	117	CBC 1
microwave radio		
frequency channelling	139	DOC 17
migration statistics	223	SC 7
migratory bird sanctuaries	148	EC 13
military *see* armed forces		
military history		
exhibitions and re-enactments	135	CWM 1
military weather service	147	EC 4
milk products		
production subsidies, quotas, export	122	CDC 1
Minding Your Own Business	170	FBDB 6
Mineral Bulletins	167	EMR 90
Mineral Outlook Conference	167	EMR 88
mineral sciences		
museum	203	NMNS 1
minerals		
applied research	166	EMR 80
commodities/information	166	EMR 85
conservation of resources	168	EMR 95
consultative service	167	EMR 91
exploration and development	167	EMR 92
foreign policies	168	EMR 94
formation of deposits	164	EMR 64
geophysical surveys	164	EMR 66
identification	164	EMR 67
industry/economic conference	167	EMR 88
inventory/consultative service	167	EMR 86
processing technology/information	168	EMR 96
producers	166	EMR 85
production/consultative service	168	EMR 98
publications	167	EMR 90
reserve appraisal/coal	158	EMR 5
resource identification and estimates	158	EMR 6
resources and reserves	167	EMR 86
resources on Indian lands	182	INAC 30
statistics/consultative service	167	EMR 89
surveys and research	164	EMR 64
trade development	144	EAITC 29
trade/consultative service	168	EMR 94
Yukon and Northwest Territories resources	183	INAC 41

Subject	Page	Code
mining		
consultative service/minerals	167	EMR 91
corporations/consultative service	168	EMR 98
development/Sydney	168	DEVCO DEV
environmental conditions	168	EMR 99
exploration	167	EMR 92
exploration and development/railway lands	129	CN 3
exploration incentive program	159	EMR 7
financial assistance in Northern Ontario	188	ISTC 27
health and safety conditions	168	EMR 99
oil and gas	211	PC 1
statistics	223	SC 4
technology/information	168	EMR 97
uranium/labour relations	128	CLRB 1
uranium/technical feasibility	159	EMR 8
Yukon and Northwest Territories	183	INAC 41
Minister of State for Multiculturalism		
literacy	229	SS 20
Minister Responsible for the Status of Disabled Persons	228	SS 8
minority language groups (*see also* multiculturalism)		
bursaries for teachers	229	SS 25
financial assistance	230	SS 28
student fellowships	229	SS 24
MINPROC	168	EMR 96
mint		
circulating coins and blanks	219	RCM 4
collectors' and numismatic coins	219	RCM 1
gold refining	219	RCM 1
Maple Leaf bullion coin	219	RCM 3
medals/tokens/trade dollars/plaques/badges	219	RCM 2
tours	219	RCM 5
Mirabel	127	CLC 1
Misleading Advertising Bulletin	119	CCA 5
Missing Children Registry	220	RCMP 8
mobile radio		
licensing	139	DOC 19
mobile radio systems		
frequency channelling	139	DOC 17
Mobile Servicing System, Space Station	134	CSPA 3
Molecular Science Laboratory	204	NRC 1
Molson prizes for arts, humanities and social sciences	118	CC 3
money museum	116	BC 7
money orders	130	CPC 1
Montreal		
recovery program for the East-End	188	ISTC 33
Montreal Port Corporation	213	PRC 1
mortgage companies		
supervision	210	OSFI 2
Mortgage Rate Protection Program	129	CMHC 12
mortgages		
credit/farm syndicates	171	FCC 2
credit/farmers	171	FCC 1
insurance	128	CMHC 5
marine/registration	239	TC 33
protection for homeowners	129	CMHC 12
Motor Vehicle Fuel Consumption Program	162	EMR 39
Motor Vehicle Test Centre	242	TC 65
motor vehicles		
child car seats/safety standards	242	TC 64
defects/investigation	241	TC 59
fuel consumption	241	TC 60
fuel consumption standards/legislation	162	EMR 39
imported, regulations	241	TC 61
natural gas fuel grants	162	EMR 40
natural gas fueling facilities/grants	162	EMR 41
purchasing for disabled persons	242	TC 67
recall register	242	TC 63
registration statistics	225	SC 33
safety regulations	241	TC 61
tariff filing	208	NTA 4
testing	242	TC 65
tires/safety standards, regulations and research	242	TC 62
trucks/energy conservation	162	EMR 43
mountaineering		
national parks	150	EC 36
Moving Image and Sound Archives	198	NARC 5
MPs and senators		
messages to	131	CPC 5
MSAT (Commercial Mobile Satellite System)	140	DOC 31
multiculturalism		
assistance to federal institutions	231	SS 36
Canadian Multiculturalism Advisory Committee	230	SS 32
education	230	SS 34
ethnic groups, archives	198	NARC 2
ethnic groups, museum	128	CMC 1
ethnic groups, statistics	223	SC 7
financial assistance	230	SS 35
heritage cultures and languages	230	SS 34
policy implementation	231	SS 36
program	230	SS 35
race relations	230	SS 33
Multiculturalism Secretariat	231	SS 36
multinational enterprises		
statistics	225	SC 28
Municipal Policing Agreement, RCMP	219	RCMP 1
municipalities		
airport firefighters/training	238	TC 17
airport operations	238	TC 18
Community Futures Program	155	EIC 24
disease identification	174	HWC 4
emergency preparedness projects/funding	169	EPC 4

Subject	Page	Code
municipalities *(continued)*		
environmental health advice	173	HWC 2
government statistics	224	SC 11
grants	217	PWC 13
information for business	186	ISTC 10
job creation projects	156	EIC 37
RCMP services	219	RCMP 1
services/advisory support	216	PWC 7
spills of hazardous materials	149	EC 30
summer employment/wage subsidies	154	EIC 12
transportation energy	162	EMR 42
waste treatment monitoring	179	IJC 1
Museum Assistance Programs (MAP)	139	DOC 13
museums		
Agriculture Museum	203	NMST 3
Canadian Museum of Civilization	128	CMC 1
Canadian War Museum	135	CWM 1
Currency Museum	116	BC 7
financial and technical assistance	139	DOC 13
heritage canals	151	EC 38
information network	139	DOC 12
international exhibitions and exchanges	138	DOC 9
money	116	BC 7
National Aviation Museum	203	NMST 2
National Gallery of Canada	201	NGC 1
National Museum of Natural Sciences	203	NMNS 1
National Museum of Science and Technology	203	NMST 1
restoration of art and artifacts	138	DOC 11
statistics	224	SC 18
music		
aid to artists and arts organizations	118	CC 1
copyright	120	CCA 11
orchestra promotion	137	DOC 1
prizes	118	CC 3
recording industry/financial assistance	138	DOC 4
music scores		
deposit of new publications	202	NLC 5
MV Arctic	239	TC 25

N

Subject	Page	Code
NAP (Northern Affairs Program)	183	INAC 41
National Adoption Desk	176	HWC 32
National Advisory Board on Science and Technology	190	ISTC 49
National Aeronautical Establishment		
aerospace research	206	NRC 15
National AIDS Strategy	174	HWC 5
National Air Photo Library	163	EMR 55
National Association of Japanese Canadians		
redress agreement	227	SS 6
national atlas maps	162	EMR 45
National Atlas of Canada	162	EMR 45
National Aviation Museum	203	NMST 2
National Building Code for Canada	206	NRC 12
National CFR (crash, firefighting and rescue) Program	238	TC 17
National Clearinghouse on Family Violence	176	HWC 30
National Coal Inventory Program	158	EMR 4
National Crime Prevention Week	158	SGC 7
National Currency Collection	116	BC 7
National Dairy Program	122	CDC 1
National Drug Strategy		
education, prevention and control	220	RCMP 9
native peoples	175	HWC 22
National Emergency Agency for Energy	160	EMR 25
National Emergency Transitional Powers Act	227	SS 6
National Environmental Emergency Centre	149	EC 29
National Fire Code for Canada	206	NRC 12
National Gallery of Canada	201	NGC 1
National GEOSCAN Centre	165	EMR 72
National Grains Bureau	116	AGC 34
National Health Research and Development Program (NHRDP)	175	HWC 12
National Hydrology Research Institute	148	EC 20
National Indigenous Development Program	214	PSC 10
National Initiatives Program	125	CIDA 1
National Job Bank	153	EIC 1
National Labour Market Innovations Program	155	EIC 28
National Literacy Secretariat	229	SS 20
National Map Collection	198	NARC 3
National Master Specification (NMS)	217	PWC 16
National Mineral Inventory	167	EMR 86
	168	EMR 98
National Native Alcohol and Drug Abuse Program	175	HWC 22
national parks *see* parks		
National Soil Conservation Program	212	PFRA 4
National Standards Laboratory physics	205	NRC 2
National Standards of Canada	235	STCC 1
National Topographic System	165	EMR 74
National Victims Resource Centre	193	JUST 9
National Volunteer Program	151	EC 41
National Water Research Institute	148	EC 20
national welfare grants	176	HWC 26
national wildlife areas	148	EC 13
Native Communications Program	228	SS 10
Native Courtworkers Program	193	JUST 10
Native Educational Awards Program	130	CN 5
Native Friendship Centre Program	228	SS 12

Subject	Page	Code
Native Internship Program	154	EIC 14
native languages		
development and preservation	228	SS 12
northern Quebec	117	CBC 5
radio and television services	117	CBC 4
native peoples		
adopted children	181	INAC 24
advice/infrastructure	216	PWC 8
alcohol and drug abuse services	175	HWC 22
art	179	INAC 1
band amalgamation and division	181	INAC 22
band elections	181	INAC 21
band funds administration	181	INAC 23
band membership control	181	INAC 19
band membership rules development and implementation	181	INAC 20
broadcasts/financial assistance	228	SS 14
business development support	186	ISTC 15
certification of status	181	INAC 17
communications program/grants	228	SS 10
community economic services	182	INAC 35
constitutional issues	172	FPRO 1
contract administration	180	INAC 9
courtworkers program	193	JUST 10
cultural/educational centres/assistance	179	INAC 2
culture and linguistics/grants	179	INAC 3
education/elementary and secondary	179	INAC 4
education/health	175	HWC 18
education/program funding	179	INAC 4
education/student allowances	180	INAC 6
educational awards program	130	CN 5
employment	183	INAC 37
employment equity	236	TB 7
employment equity/federal contractors	155	EIC 21
	155	EIC 22
	155	EIC 23
employment/public service	214	PSC 10
entitlement determination	181	INAC 17
entrepreneurial development	183	INAC 37
environmental protection/Indian reserves	180	INAC 10
Eskimo Loan Fund	182	INAC 34
estate administration	182	IAC 28
financial assistance program	228	SS 11
financial assistance/business ventures	183	INAC 36
financial assistance/individuals and businesses	182	INAC 34
financial assistance/job mobility	183	INAC 38

Subject	Page	Code
native peoples *(continued)*		
fishing policy	182	INAC 29
forest management	182	INAC 33
health services	175	HWC 18
housing/grants and loans	129	CMHC 7
Indian Economic Development Fund	182	INAC 34
land claim funding	181	INAC 14
land entitlement, management, register	180	INAC 11
lands/mineral resources	182	INAC 30
language training	155	EIC 25
law students/grants	193	JUST 10
legal assistance	182	INAC 26
legal assistance/Bill C-31	182	INAC 27
legal organizations/funding	193	JUST 2
library services	202	NLC 3
major resource projects near reserves	182	INAC 31
National Indigenous Development Program	214	PSC 10
Native Friendship Centre Program	228	SS 12
Northern Careers Program	214	PSC 10
northern research/financial assistance	184	INAC 47
occupational training	183	INAC 38
offenders	133	CSC 10
off-reserve resource development	182	INAC 32
on-the-job training	183	INAC 38
postsecondary education assistance	180	INAC 5
recruitment and referral/public service	214	PSC 9
register and band membership	181	INAC 18
self-government	181	IAC 28
social and cultural development	228	SS 12
specific claims negotiations	181	INAC 13
student accommodation, counselling, transportation	180	INAC 6
student summer employment	154	EIC 14
summer employment/subsidies	154	EIC 12
technical assistance/buildings	180	INAC 8
training	183	INAC 37
trappers/education programs	183	INAC 45
treaty obligations	180	INAC 12
women's economic development	235	SWC 1
women's participation in society	228	SS 13
Native Peoples Outreach Program	222	RCT 15
Native Social and Cultural Development Program	228	SS 12
NATO	143	EAITC 22
military affairs	137	DND 17
NATO Science Fellowships	208	NSERC 3

Subject	Page	Code
natural gas (*see also* oil and gas; pipelines)		
Alaska Highway pipeline	204	NPAC 1
domestic pricing/markets	159	EMR 17
emergency energy planning	160	EMR 25
export and import licences and orders	200	NEB 3
export pricing	159	EMR 17
fueling station program	162	EMR 41
information on domestic markets and prices	159	EMR 15
licensing	200	NEB 1
meter inspection	119	CCA 3
Natural Gas Vehicle Program	162	EMR 40
pipelines	200	NEB 5
reserves	200	NEB 4
review of supply	200	NEB 1
Natural Gas Fueling Station Program	162	EMR 41
Natural Gas Laterals Program	160	EMR 22
natural gas liquids		
information on supply	159	EMR 16
Natural Gas Vehicle Program	162	EMR 40
natural sciences		
grants/university-industry	207	NSERC 1
museum	203	NMNS 1
research grants	165	EMR 78
scholarships	186	ISTC 14
nature walks		
Fall Rhapsody, National Capital Region	199	NCC 4
Gatineau Park	199	NCC 3
National Capital Region/Greenbelt	199	NCC 2
NCC/for disabled persons	199	NCC 6
Navigable Waters Protection Act	240	TC 48
navigation (*see also* marine; ships/shipping)		
aids/flight inspection services	238	TC 13
canals	151	EC 38
channels maintenance	216	PWC 5
maintenance of waterways	239	TC 31
marine aids	239	TC 30
research, ship/navigational performance trials	206	NRC 14
safety notices	240	TC 42
ship safety information	240	TC 40
St Lawrence Seaway	226	SLSA 1
Neighbours convenience stores	211	PC 2
nerve gas testing	137	DND 16
Networks of Centres of Excellence	190	ISTC 50
New Energy Supply Technologies Program	161	EMR 34
New Exporters to Border States (NEBS) Program	145	EAITC 34
	190	ISTC 51
New Exporters to Overseas Markets (NEXOS) Program	145	EAITC 36
	190	ISTC 51
New Exporters to the US South (NEXUS) Program	145	EAITC 35
	190	ISTC 51
New Horizons	176	HWC 27
Newfoundland Dockyard	197	MA 1
newpapers		
statistics	224	SC 18
newspapers		
Canadian libraries	202	NLC 1
Canadiana collection	202	NLC 2
reference services/library	202	NLC 9
Newsworld		
CBC news network	118	CBC 8
NEXOS (New Exporters to Overseas)	145	EAITC 36
	190	ISTC 51
NEXUS (New Exporters to the US South)	145	EAITC 35
	190	ISTC 51
NGOs (non-government organizations)		
bilingualism	229	SS 23
consultation on women	235	SWC 1
funding for international development	126	CIDA 13
international development	125	CIDA 4
non-profit housing assistance	129	CMHC 9
non-profit organizations		
agricultural exhibits and fairs, funding	115	AGC 29
anniversary celebration, funding	228	SS 16
co-operation with parks services	151	EC 40
	151	EC 43
facilities for/National Capital Region	199	NCC 7
parks co-operation	151	EC 40
sale of heritage items	151	EC 40
	151	EC 43
summer employment/wage subsidies	154	EIC 12
taxation	222	RCT 10
Non-Theatrical Production Fund	138	DOC 3
	231	SSC 5
NORAD	137	DND 18
Nordion International Inc.	123	CDVIC 1
North American Air Defence Modernization Project (NAADM)	184	INAC 46
North American Waterfowl Management Plan (NAWMP)	148	EC 16
North Atlantic Alliance	143	EAITC 22
North Canol Highway	183	INAC 44
North Water Navigation Limited	239	TC 25
Northern Affairs Program (NAP)	183	INAC 41
Northern Careers Program	214	PSC 10
northern development		
climate impact	147	EC 5
economic agreements	183	INAC 43
environmental aspects	147	EC 11
mining/Yukon and Northwest Territories	183	INAC 41
native broadcasting	228	SS 14
road construction	183	INAC 44
northern health services	175	HWC 19
northern hydrocarbon development	183	INAC 42
Northern Land Use Information Mapping	149	EC 23

Subject	Page	Code
Northern Native Broadcast Access Program	228	SS 14
Northern Oil and Gas Action Program (NOGAP)	183	INAC 42
Northern Ontario		
economic development initiative	188	ISTC 26
federal government supplier development	188	ISTC 28
Loan Insurance Program	188	ISTC 27
small business assistance	188	ISTC 29
Northern Pipeline Act	200	NEB 6
Northern Pipeline Agency	200	NEB 6
Northern Radio Service	117	CBC 4
Northern Scientific Training Program (NSTP)	180	INAC 7
Northern Television Service	117	CBC 4
Northwest Territories (*see also* Yukon and Northwest Territories)		
economic development agreements	183	INAC 43
industries/labour relations	128	CLRB 1
mining	183	INAC 41
oil and gas	130	COGLA 1
radio and television services	117	CBC 4
summer cottage subdivision	183	INAC 40
NorthwesTel Inc.		
regulation of	132	CRTC 1
nuclear attack		
emergency plans	168	EPC 1
nuclear energy		
CANDU reactors	112	AECL 1
	112	AECL 2
	112	AECL 3
control/regulations	112	AECB 1
fusion/research	166	EMR 79
policy	159	EMR 10
research	112	AECL 4
technology/research and development	159	EMR 9
nuclear waste disposal		
research	112	AECL 5
Numerical Weather Prediction (NWP)		
research	147	EC 11
numismatic coins	219	RCM 1
nurses, registered		
statistics	224	SC 15
nursing homes		
certification, tax refunds	175	HWC 14
statistics	224	SC 15
nursing research	197	MRC 1
nutrition		
health promotion	174	HWC 10
quality in food	173	HWC 1
reports on	200	NCW 1

O

Subject	Page	Code
oats price support	114	AGC 16
observatories		
astrophysical	205	NRC 8
Helen Sawyer Hogg Observatory	203	NMST 1
NRC/Mauna Kea	206	NRC 9
seismological, magnetic, and geodynamic	165	EMR 70
occupational health and safety *see* health and safety		
occupations		
computer data base	153	EIC 5
statistics	153	EIC 4
	223	SC 7
	225	SC 26
Ocean Mining Citation Retrieval System (OMCRS)	167	EMR 87
ocean resources		
bibliographic data bases	167	EMR 87
data collection/remote sensing	165	EMR 76
international co-operation	178	ICOD 1
oceanography		
weather information	147	EC 4
offenders (*see also* young offenders)		
case classification and management	133	CSC 3
chaplaincy care	133	CSC 2
complaints from penitentiary inmates	124	CI 1
educational, occupational and personal training	132	CSC 1
health care	133	CSC 4
industrial operations programs	133	CSC 7
inmates' rights	133	CSC 9
native peoples	133	CSC 10
psychological services	133	CSC 5
supervised conditional release	133	CSC 6
offenders, juvenile		
policy and programs	193	JUST 7
office automation		
research	140	DOC 27
Office of the Comptroller General of Canada	236	TB 4
Office of the Custodian	234	SSC 29
Office of the Inspector General	226	SGC 4
Office of the Treaty Commissioner in Saskatchewan	180	INAC 12
Official Language Monitor Program	229	SS 25
official languages		
awards and fellowships	229	SS 24
bursaries for teachers	229	SS 25
complaints	209	OCOL 1
funding	230	SS 27
guidelines policies	236	TB 1
information	209	OCOL 1
minority groups	230	SS 28
monitor program	229	SS 25

Subject	Page	Code
official languages *(continued)*		
private and non-federal public sectors	229	SS 23
public service/training	214	PSC 16
summer immersion studies/bursaries	229	SS 26
Official Languages Act	209	OCOL 1
Official Languages Program	236	TB 1
offshore development		
environmental aspects	147	EC 11
offshore drilling		
oil and gas	130	COGLA 2
	130	COGLA 3
	211	PC 1
oil and gas activities	130	COGLA 1
safety operations	240	TC 45
standards and regulations	240	TC 37
offshore exploration		
geological surveys	164	EMR 64
ice charts	147	EC 9
offshore lands		
land surveys, records of	164	EMR 63
surveys	164	EMR 62
offshore structures		
performance testing	206	NRC 14
offshore workers		
agricultural workers	154	EIC 16
oil		
emergency energy planning	160	EMR 25
oil and gas (*see also* pipelines)		
development/incentive program	160	EMR 24
domestic markets/information	160	EMR 21
drilling/research	206	NRC 14
emergency allocation	160	EMR 26
emergency energy planning	160	EMR 25
energy conservation	161	EMR 31
exploration and production	211	PC 1
exploration incentive program	159	EMR 7
exploration, marketing and research	211	PC 1
exploration/incentive program	160	EMR 24
export advice to government	200	NEB 3
export licences and orders	200	NEB 3
federal research and planning	183	INAC 42
foreign development	211	PC 3
frontier lands/regulation	130	COGLA 1
frontier royalty	159	EMR 12
gas meter inspection	119	CCA 3
gas sales/statistics	225	SC 33
gasoline dispensers/inspection	119	CCA 3
gasoline excise tax refund	218	RCCE 18
gasoline excise tax refund/forms	131	CPC 9
government policy	183	INAC 41
identification of resources	158	EMR 6
income tax deductions	159	EMR 13
Indian lands	182	INAC 30
international markets	159	EMR 14
licensing	200	NEB 1

Subject	Page	Code
oil and gas *(continued)*		
marketing, transportation	211	PC 2
monitoring agency	160	EMR 23
offshore	130	COGLA 2
	130	COGLA 3
off-shore drilling	211	PC 1
offshore drilling units/safety	240	TC 37
petroleum refinery technology	160	EMR 20
petroleum revenue tax/appeals	108	TCC 1
pipeline tariffs	200	NEB 1
pipelines	200	NEB 5
production	211	PC 1
refining	211	PC 2
research	166	EMR 79
research and development	159	EMR 18
research and development/oil sands	160	EMR 19
reserves	200	NEB 4
Yukon and Northwest Territories	183	INAC 41
oil sands mining		
exploration and production	211	PC 1
research and development	160	EMR 19
oil spills		
claims for loss and damage	240	TC 50
prevention	149	EC 29
prevention/regulations	240	TC 38
oilseeds		
research	123	CGC 1
old age pension		
application forms	131	CPC 9
Old Age Security (*see also* income support programs; senior citizens)		
pensions	177	HWC 40
spouse's allowance	177	HWC 42
statistics	224	SC 16
supplement	177	HWC 41
Old Age Security Act	108	TCC 1
older workers		
financial assistance	195	LC 11
Olympic Torch Legacy Fund	211	PC 2
Olympus satellite	134	CSPA 5
ombudsman		
for inmates	124	CI 1
OMCRS (Ocean Mining Citation Retrieval System)	167	EMR 87
Open House Canada Program	228	SS 15
Operation Africa 2000	125	CIDA 8
Operation Lifesaver	129	CN 2
optics research	205	NRC 2
OPTIMUM Bureau of Management Consulting	233	SSC 19
OPTION program		
women in the public service	214	PSC 12
orchestra promotion	137	DOC 1
Order of Military Merit	103	GG 1
Order-of-Canada	103	GG 1
Orders-in-Council	211	PCO 1
Orphans' Benefit Program/CPP	177	HWC 38
osteoporosis research/support	174	HWC 9
Outreach Program	153	EIC 6
ozone research	147	EC 11

Subject	Page	Code
P		
Pacific National Exhibition	229	SS 17
Pacific Petroleums	211	PC 4
Pacific Pilotage Authority	241	TC 52
packaging *see* labelling		
paleobiology	203	NMNS 1
Pan Pacific Vancouver Hotel	124	CHPC 1
parachuting regulations	237	TC 1
pardons		
federal offences	204	NPB 2
pari-mutuel betting		
auditing of betting activities	113	AGC 9
parks		
activities, fees, regulations	150	EC 36
canals	151	EC 38
co-operation with non-profit organizations	151	EC 40
Des Braves Park	198	NBC 1
facilities for public use	199	NCC 7
Gatineau Park	199	NCC 3
heritage rivers	150	EC 37
historic sites	151	EC 43
land surveys, records of	164	EMR 63
National Battlefield Park/Quebec	198	NBC 1
Plains of Abraham	198	NBC 1
road and bridge construction	216	PWC 4
St Denis Park	198	NBC 1
surveys	164	EMR 62
volunteer program	151	EC 41
Parliament		
functions of Governor General	103	GG 1
House of Commons	103	HOC 1
legislation	103	HOC 1
Upper House	104	SEN 1
Parliament Hill		
Changing of the Guard	137	DND 11
use of/public events	227	SS 2
parliamentarians		
reference services	103	LP 1
parliamentary reports/law	196	LRC 1
parole		
day	204	NPB 1
day/mandatory supervision	133	CSC 6
federal penitentiaries	204	NPB 1
mandatory supervision	204	NPB 1
Partnership Program	125	CIDA 1
passports		
application	141	EAITC 1
application forms	131	CPC 9
patent applications, Canadian		
authentication for use abroad	141	EAITC 2
Patent Office	120	CCA 13
Patented Medicine Prices Review Board (*see also* table of contents)	120	CCA 15
patents		
authentication for use abroad/applications	141	EAITC 2
issuing of	120	CCA 13
medicine	120	CCA 15
patents *(continued)*		
results of publicly-funded research	132	CPDL 1
searches/Canadian and foreign	120	CCA 13
statistics	223	SC 7
pay and benefits		
public service	233	SSC 16
recovery	195	LC 6
sex equality	195	LC 3
Pay Research Bureau	215	PSSRB 3
Payload and Spacecraft Development and Experimentation Program	134	CSPA 5
payroll		
public service/management	233	SSC 16
payroll deductions		
income tax	221	RCT 2
	222	RCT 9
peace and security issues		
grants/public awareness	127	CIIPS 2
publications	127	CIIPS 1
scholarships	127	CIIPS 2
penitentiaries *see* offenders		
penitentiaries		
goods made by inmates	218	RCCE 14
inmates/workers' compensation	195	LC 7
pardon/federal offences	204	NPB 2
pension plans		
statistics	224	SC 17
supervision	210	OSFI 1
pensions		
agreements with foreign countries	177	HWC 38
appeals	210	PAB 1
armed forces	233	SSC 18
Canada Pension Plan/benefits	177	HWC 38
Canada Pension Plan/eligibility	223	RCT 21
document searches	223	SC 9
garnishment, civil servants	194	JUST 16
Guaranteed Income Supplement (GIS)	177	HWC 41
Old Age Security	177	HWC 40
Quebec Pension Plan	177	HWC 38
reform	200	NCW 1
Spouse's Allowance	177	HWC 42
veterans	244	VA 6
veterans/appeals	245	VA 7
veterans/legal service	244	VA 5
periodicals		
Canadian	202	NLC 2
Canadian libraries	202	NLC 1
deposit of new publications	202	NLC 5
permafrost research	164	EMR 66
personal information		
collection by federal departments	211	PCC 1
treatment of/non-federal institutions	211	PCC 2
Personal Information Index	236	TB 3
Personnel Records Centre	198	NARC 7

Subject	Page	Code
pesticides		
health hazards	173	HWC 2
licensing of products	113	AGC 3
residue		
compensation/appeals	107	FCTC 2
technical information	113	AGC 7
Petro-Canada International Assistance Corporation	211	PC 3
petrochemicals trade development	144	EAITC 29
Petrofina Canada	211	PC 4
Petroleum and Gas Revenue Tax Act	108	TCC 1
petroleum and petroleum products *see* oil and gas		
Petroleum Monitoring Agency (PMA)	160	EMR 23
petrology		
geological surveys	164	EMR 64
photographs		
aerial	163	EMR 55
archive collection	198	NARC 3
Canadian Museum of Contemporary Photography	201	NGC 2
copyright	120	CCA 11
photovoltaics research	166	EMR 84
physical sciences research grants	165	EMR 78
physics research	205	NRC 2
pilotage authorities	241	TC 52
pilots		
examinations/licences	237	TC 1
information	238	TC 9
medical assessment	175	HWC 15
services	237	TC 2
pilots, marine		
qualifications	241	TC 52
pipelines (*see also* oil and gas)		
Alaska Highway gas	204	NPAC 1
certification/Alaska Highway	200	NEB 6
corrosion and inspection/metals	166	EMR 82
natural gas	159	EMR 17
oil and gas	211	PC 1
oil/information	160	EMR 21
regulations	200	NEB 5
research	164	EMR 64
statistics	225	SC 33
Place du Portage III & IV - conference facilities	217	PWC 15
Plant Biotechnology Institute	206	NRC 10
plants		
biotechnology research	206	NRC 10
disease and pest control	113	AGC 10
exotic, import/export	148	EC 12
quarantine/appeals	107	FCTC 2
PMA (Petroleum Monitoring Agency)	160	EMR 23
Polar Continental Shelf Project	165	EMR 71
polar research	184	INAC 48
police		
college/RCMP instruction	220	RCMP 5
information centre	219	RCMP 2
laboratories	220	RCMP 6
law enforcement, research	205	NRC 7
RCMP grievances and appeals	220	RCMPR 1
police *(continued)*		
RCMP identification services	219	RCMP 3
RCMP services	219	RCMP 1
RCMP/complaints	220	RCMPC 1
statistics	224	SC 12
policing		
RCMP agreements	219	RCMP 1
political activities/public servants	214	PSC 19
political donations, tax credit receipts	158	ELC 1
political parties, registry	158	ELC 1
polls, electoral	158	ELC 1
pollution control (*see also* environment)		
acid rain	149	EC 26
atmospheric research	147	EC 11
chemicals, use/control	149	EC 27
claims fund	240	TC 50
environmental contaminants, research	150	EC 35
environmental protection	150	EC 33
financial assistance/St Lawrence River	192	ISTC 60
health hazards	173	HWC 2
marine	240	TC 49
research/freshwater	148	EC 20
ships/regulations	240	TC 38
spills/emergency prevention	149	EC 29
technology transfer	149	EC 30
toxic chemicals/environmental management of	149	EC 28
population		
census	223	SC 7
Port of Quebec Corporation	213	PRC 1
ports *see* harbours		
postal code directory	131	CPC 10
postal services		
delivery categories	130	CPC 1
electronic mail	131	CPC 6
EnvoyPost	131	CPC 3
Intelpost	131	CPC 2
mail classes and rates	131	CPC 7
mail insurance	131	CPC 7
postal code directory	131	CPC 10
Priority Courier	131	CPC 4
prohibited mail	131	CPC 8
public opinion messages	131	CPC 5
Telepost	131	CPC 5
volume mailing	131	CPC 6
poverty		
cost-sharing assistance programs	176	HWC 25
reports, statistics	200	NCW 1
POWA (Program for Older Worker Adjustment)	195	LC 11
powers of attorney, Canadian		
authentication for use abroad	141	EAITC 2
Prairies		
environmental, social and economic studies	212	PFRA 3
farm assistance	212	PFRA 1
irrigation and water development	212	PFRA 2

Subject	Page	Code
Prairies *(continued)*		
railway line rehabilitation	243	TC 71
soil conservation program	212	PFRA 4
pregnancy leave	156	EIC 39
President of the Privy Council	211	PCO 1
price changes		
statistics	224	SC 24
price fixing	120	CCA 10
prices		
control/patented medicines	212	PMPRB 1
natural gas	159	EMR 17
Prime Minister		
office of	212	PMO 1
responsibilities	211	PCO 1
Prince Rupert Port Corporation	213	PRC 1
printing services, federal	232	SSC 8
Priority Courier	131	CPC 4
prisoners of war		
compensation	244	VA 6
Privacy Act	236	TB 3
complaints under	211	PCC 1
divorce registry	194	JUST 18
individual rights under	211	PCC 2
privacy legislation		
personnel records	198	NARC 7
private sector		
bilingualism	229	SS 23
executive exchange	213	PSC 7
investment banking	170	FBDB 2
privatization		
Crown corporations	210	OPRA 1
federal government holdings	123	CDVIC 1
prizes *see* awards and prizes		
procurement, federal		
complaints	121	CCA 19
goods and services	231	SSC 1
government	185	ISTC 1
marketing assistance	232	SSC 13
method of acquisition	231	SSC 2
notices of	231	SSC 3
review	190	ISTC 52
supplier development	188	ISTC 28
Procurement Review Board of Canada	121	CCA 19
productivity		
statistics	224	SC 23
Pro-fisher Program	161	EMR 32
Profits	170	FBDB 6
Program for Export Market Development (PEMD)	144	EAITC 31
	191	ISTC 53
Program for Older Worker Adjustment (POWA)	195	LC 11
Program of Compliance		
competition policy	120	CCA 10
misleading advertising	119	CCA 5
prohibited mail	119	COC 8
Project Haven	129	CMHC 10
propaganda, prohibited import	218	RCCE 14
propane information	159	EMR 16
property		
claims against foreign governments	141	EAITC 7
World War II/custodian	234	SSC 29
property, foreign		
compensation	172	FNCC 1
property management		
federal property	215	PWC 1
	216	PWC 12
federal/administrative services	216	PWC 10
protection of life legislation		
research	196	LRC 1
protein engineering research	206	NRC 11
Protein Laboratory	205	NRC 3
	205	NRC 7
protocol/affairs of state	227	SS 2
Pro-trucker Program	162	EMR 43
provincial boundaries/surveys	163	EMR 57
provincial government		
information for business	186	ISTC 10
statistics	224	SC 11
Provincial Policing Agreement, RCMP	219	RCMP 1
psychology research grants	208	NSERC 2
Public Accounts of Canada	233	SSC 16
audits	209	OAG 1
Public Lending Rights Commission	118	CC 2
public opinion messages	131	CPC 5
Public Register of Arms, Flags and Badges of Canada	103	GG 2
Public Registry	119	CCA 7
public service (*see also* federal government)		
AIDS policy	119	TB 9
appeals	214	PSC 20
archival records	198	NARC 7
Automated Notice System	215	PSC 21
bargaining units	215	PSSRB 1
collective bargaining/regulation	215	PSSRB 1
conflict of interest	119	CCA 7
CO-OP employment	213	PSC 3
credit cards	233	SSC 24
designated employees	215	PSSRB 1
discrimination/investigation	214	PSC 20
employment/visible minorities	214	PSC 15
exchange programs	213	PSC 8
executive exchange	213	PSC 7
grievances	215	PSSRB 2
health services	175	HWC 21
health services abroad	175	HWC 20
hotel directory	234	SSC 26
incentive awards	236	TB 6
information centre	214	PSC 18
labour conditions	215	PSSRB 3
language training	214	PSC 16
lawyers/recruitment	193	JUST 11
management category	213	PSC 5
National Indigenous Development Program	214	PSC 10
native peoples/careers	214	PSC 9
Northern Careers Program	214	PSC 10
Official Languages Act	209	OCOL 1
official languages/policies	236	TB 1
pay	233	SSC 16
personnel records	198	NARC 7

Subject	Page	Code
public service *(continued)*		
political activities/public servants	214	PSC 19
recruitment/disabled people	214	PSC 11
recruitment/foreign service	213	PSC 4
recruitment/university graduates	213	PSC 1
rental rates for passenger vehicles	234	SSC 27
senior appointments	212	PMO 1
senior management training	121	CCMD 1
senior managers/careers	213	PSC 5
staff development	214	PSC 17
staffing investigations	214	PSC 20
summer employment	213	PSC 2
superannuation	233	SSC 16
travel reservations	234	SSC 25
women/career counselling	214	PSC 13
women/career development	214	PSC 14
women/employment	214	PSC 12
women/status of	235	SWC 1
work environment surveillance	175	HWC 21
publications (*see also* individual departments)		
business	170	FBDB 6
Canada Gazette	232	SSC 9
copyright	120	CCA 11
depository libraries	232	SSC 7
document registration	121	CCA 16
export	146	EAITC 42
federal information holdings	236	TB 3
Government Business Opportunities	231	SSC 3
Guide to Federal Programs and Services	233	SSC 21
health and welfare	177	HWC 36
heritage canals	151	EC 38
ISBN numbers/federal publications	232	SSC 10
labour issues	195	LC 9
Labour Outreach Initiative	195	LC 9
mineral	167	EMR 90
new/deposit at National Library	202	NLC 5
occupational safety and health	195	LC 4
promotion of Canadian symbols	229	SS 19
sale of federal	232	SSC 6
trade	143	EAITC 15
	146	EAITC 42
women's workplace issues/funding	195	LC 10
publishers		
royalties for lending rights	118	CC 2
publishing		
book/financial assistance	139	DOC 14
books, statistics	224	SC 18
grants	142	EAITC 11
manuscript collection	202	NLC 6
pulp and paper industry statistics	223	SC 3
Purchase of Training Program	155	EIC 24
	155	EIC 27

Q

Subject	Page	Code
quarantine		
agricultural products	155	AGR 5
imports/animals and animal products	113	AGC 8
imports/plants and plant products	113	AGC 10
plants/appeals	107	FCTC 2
travellers abroad	175	HWC 16
Quebec		
industrial development assistance	189	ISTC 40
industrial development support	187	ISTC 24
Manufacturing Productivity Improvement Program	190	ISTC 45
northern service	117	CBC 5
Quebec Deposit Insurance Board	123	CDIC 1
Quebec Pension Plan (*see also* Canada Pension Plan		
appeals	210	PAB 1
statistics	224	SC 16
Quebec-Canada		
overseas market development/wood products	187	ISTC 18
Quebec-Canada agreements		
development opportunities	186	ISTC 13
Queen Elizabeth Silver Jubilee Endowment Fund Awards Program	229	SS 24
Queen's Fellowships	235	SSHRC 3
Queen's representative in Canada	103	GG 1
Quorum	103	LP 1

R

Subject	Page	Code
race horses		
drug-use, research	113	AGC 9
race relations		
information	230	SS 33
racetrack surveillance	113	AGC 9
racial discrimination	124	CHRC 1
radar		
assistance/air	237	TC 5
beacons	239	TC 30
facilities/flight inspection	238	TC 13
satellites	134	CSPA 7
radar-radio navigation systems		
frequency channelling	139	DOC 17
RADARSAT	134	CSPA 7
remote sensing satellite	165	EMR 76
radiation (*see also* nuclear energy)		
emitting devices/safety information	174	HWC 8
exposure evaluation	173	HWC 2
non-iodizing	173	HWC 2
radiation, atmospheric		
research	147	EC 11

Subject	Page	Code
radio		
aids to marine navigation	239	TC 30
broadcasting, national	117	CBC 1
Commercial Mobile Satellite System	140	DOC 31
communications research	140	DOC 32
communications/native peoples	228	SS 10
conferences, world administrative	140	DOC 25
equipment certification and testing	139	DOC 19
equipment standards	139	DOC 17
equipment testing and test methodology	139	DOC 22
frequency assignment	139	DOC 18
investigation of interference complaints	139	DOC 19
marine stations	240	TC 40
operators' examination program	139	DOC 19
regulation of	132	CRTC 1
shortwave service/Radio Canada International	117	CBC 3
spectrum management	139	DOC 19
statistics	224	SC 14
systems/Compulsory Inspection Program	139	DOC 20
technical standards of broadcasting	139	DOC 16
Radio Canada International	117	CBC 3
Radio Communication Act	139	DOC 19
Radio Equipment List, The	139	DOC 19
Radio Operators Examination Program	237	TC 1
radioactive materials		
licensing and regulations	112	AECB 1
radioactivity		
environmental	173	HWC 2
research and development/ores	159	EMR 9
radio-carbon dating	164	EMR 68
radiopharmaceuticals, control and assessment	173	HWC 2
rail tranportation		
network/branch changes	208	NTA 2
Railway Act		
document registration	121	CCA 16
Railway Association of Canada	185	ISTC 4
railways (*see also* transportation)		
Advanced Train Control System Program	185	ISTC 4
CN services	129	CN 3
dangerous goods	241	TC 55
elderly and disabled persons	242	TC 66
freight	129	CN 1
freight services	243	TC 71
grain/co-ordination	243	TC 72
grain/maintenance of branch lines	243	TC 71
grain/rates	208	NTA 1
interswitching	208	NTA 3
passenger services	245	VIA 1
passenger services/studies	242	TC 70
safety	129	CN 2
safety legislation	241	TC 57

Subject	Page	Code
railways *(continued)*		
safety/inspection	241	TC 58
short-line, licensing	209	NTA 6
statistics	225	SC 33
studies on	243	TC 71
subsidies	208	NTA 1
tariff filing	208	NTA 4
rate disputes		
copyright	120	CCA 12
rationing		
energy supplies	160	EMR 26
RCMP (*see also* table of contents)		
death and disability pensions	244	VA 6
grievance and appeal rulings	220	RCMPR 1
law enforcement, research	205	NRC 7
RCMP Drug Prevention Program	220	RCMP 9
RDP Agreements	143	EAITC 21
Receiver General for Canada		
cheques	233	SSC 16
Record of Performance programs		
livestock breeding	114	AGC 22
recording industry statistics	224	SC 18
Recovery endangered species newsletter	148	EC 12
recreation		
climate impact	147	EC 5
National Capital Region	199	NCC 1
statistics	224	SC 18
	225	SC 26
waterways	151	EC 38
recruitment		
armed forces	136	DND 1
foreign service	213	PSC 4
lawyers/public service	193	JUST 11
of employees abroad	142	EAITC 8
of immigrants and refugees abroad	142	EAITC 8
public service	213	PSC 1
public service/disabled	214	PSC 11
public service/management category	213	PSC 5
Redress Agreements		
Japanese Canadians	227	SS 6
Reference Canada	233	SSC 20
refining (*see also* oil and gas)		
bitumens/research	160	EMR 19
heavy oil/research	160	EMR 19
oil and gas	211	PC 2
petroleum/information	160	EMR 20
refugees (*see also* immigration)		
admissibility loans	157	EIC 47
admission to Canada	157	EIC 46
claims	184	IRB 1
immigration policy	142	EAITC 8
medical services	175	HWC 20
research	184	IRB 2
settlement assistance	157	EIC 51
Special-Needs Program	157	EIC 52
transportation loans	157	EIC 48
Regional Transportation Energy Program	162	EMR 42
registered mail	130	CPC 1

Subject	Page	Code
registration		
firearms	220	RCMP 4
imported aircraft	237	TC 8
livestock for genetic improvement	114	AGC 22
ships	218	RCCE 20
trade marks	120	CCA 14
registry		
legal proceedings	107	FCTC 1
lobbyists	121	CCA 18
missing children	220	RCMP 8
political parties/elections	158	ELC 1
Regular Officer Training Plan	136	DND 2
regulations (*see also* safety standards and regulations)		
access to information	236	TB 3
aeronautical	238	TC 9
bonded warehouses	217	RCCE 2
customs	218	RCCE 5
customs cargo control	217	RCCE 2
dangerous goods	241	TC 54
declaration of exported goods	218	RCCE 11
duty-free shops	218	RCCE 10
environmental	150	EC 32
environmental protection	150	EC 33
excise duties	218	RCCE 17
federal/revision and consolidation	194	JUST 15
fishing vessels	240	TC 36
food safety	173	HWC 1
foreign bequests/customs duty	218	RCCE 7
health protection/travellers in Canada	175	HWC 16
hunting/migratory game birds	148	EC 14
Indian timber	182	INAC 33
manufactured goods tax	218	RCCE 19
marine transportation	240	TC 47
national parks	150	EC 36
nuclear energy/radioactive materials	112	AECB 1
offshore drilling units	240	TC 37
parachuting	237	TC 1
patented medicines	212	PMPRB 1
pollution from ships	240	TC 38
radio, international	140	DOC 25
ship electronic systems	240	TC 44
ship machinery	239	TC 34
ships' stores/customs	217	RCCE 2
St Lawrence Seaway/Canada-US navigation	226	SLSA 2
St Lawrence Seaway/pleasure craft	226	SLSA 2
transportation	209	NTA 7
unclaimed goods at customs	217	RCCE 2
Regulatory Impact Analysis Statement (RIAS)	150	EC 32
	150	EC 35
regulatory reform	210	OPRA 1
rehabilitation		
alcohol and drugs/funding	176	HWC 31
vocational programs for the disabled	177	HWC 34
religion		
chaplaincy programs in penitentiaries	133	CSC 2
Relocation and Exploratory Assistance Program	155	EIC 24
remissions		
customs	218	RCCE 8
remote control radio devices		
frequency channelling	139	DOC 17
remote sensing		
Canada Centre for	165	EMR 76
data base	165	EMR 77
RADARSAT	134	CSPA 7
space/European research	134	CSPA 5
Remote Sensing On-line Retrieval System (RESORS)	165	EMR 77
rent statistics	225	SC 32
Research Agreements Program	165	EMR 78
research and development		
advanced train control technology/funding	185	ISTC 4
aeromedicine	175	HWC 15
aerospace industry	187	ISTC 19
	206	NRC 15
aging	197	NACA 1
agriculture	113	AGC 2
agriculture/grants	113	AGC 1
AIDS/vaccines	174	HWC 5
alternative energy technology	161	EMR 33
alternative fuels	162	EMR 38
Arctic	165	EMR 71
astronomy/Canada-France-Hawaii Telescope	206	NRC 9
astronomy/Herzberg Institute of Astrophysics	205	NRC 8
Atlantic region	207	NRC 17
atmospheric	147	EC 11
bibliographic	198	NARC 1
bioenergy conversion technologies	161	EMR 35
biological sciences	205	NRC 3
biomass processing	166	EMR 84
biomass research	161	EMR 35
biotechnology	206	NRC 11
botany	203	NMNS 1
Canadian history and culture	128	CMC 1
cereal grains and oilseeds	123	CGC 1
chemistry	204	NRC 1
child care	177	HWC 33
climate	147	EC 7
clinical	173	HWC 2
coal	158	EMR 4
	159	EMR 18
	166	EMR 79
coal combustion	166	EMR 83
coal technologies	158	EMR 5
coastal and marine geological hazards	164	EMR 64
coastal engineering	216	PWC 5
Commercial Mobile Satellite System (MSAT)	140	DOC 31
communications	140	DOC 28
	140	DOC 30
communications/computer networks	140	DOC 26

Subject	Page	Code
research and development *(continued)*		
conservation	166	EMR 79
construction	206	NRC 12
cosmetics safety	174	HWC 6
defence industry	143	EAITC 17
	187	ISTC 19
defence industry/technological development	137	DND 15
disabilities, seniors	174	HWC 9
documentary art and photography collection	198	NARC 3
drugs	174	HWC 6
drugs in sport/funding	169	FASC 3
drugs used on horses	113	AGC 9
drugs/funding	205	NRC 7
earth physics	165	EMR 70
earthquakes	165	EMR 70
economic	152	ECC 1
electrical engineering	205	NRC 4
electricity	166	EMR 79
emergency planning	169	EPC 5
energy	166	EMR 79
energy conservation technology	162	EMR 37
energy efficiency	160	EMR 28
energy, renewable	166	EMR 79
energy storage and distribution	166	EMR 84
energy technology	166	EMR 81
enzymes/funding	205	NRC 7
exhibitions	231	SSC 5
federal laboratories	192	ISTC 61
film and video	231	SSC 5
food preparation and practices	115	AGC 26
food preparation and preservation	113	AGC 2
foods	173	HWC 1
forestry	172	FORC 2
freshwater	148	EC 17
	148	EC 20
gasification	166	EMR 83
genealogical	198	NARC 2
geological	164	EMR 64
health promotion	174	HWC 10
health sciences/funding	197	MRC 1
health services	175	HWC 12
heat upgrading	166	EMR 84
heavy oils	159	EMR 18
	166	EMR 79
historical	198	NARC 2
housing	128	CMHC 1
housing and housing-related fields/funding	129	CMHC 11
hydrocarbon production/natural gas	166	EMR 84
hydrodynamics	205	NRC 5
hydrologic appraisals	149	EC 22
hydrology	148	EC 20
industrial	207	NRC 19
industrial materials and techniques	206	NRC 13
industrial productivity	205	NRC 5
industrial technology	185	ISTC 2
	207	NRC 20
industry	132	CPDL 1
inland waters	148	EC 17
institutions/grants	165	EMR 78
interdisciplinary/funding	208	NSERC 2
international peace and security	127	CIIPS 1
labour conditions	215	PSSRB 3
labour conditions/funding	195	LC 2
labour information	196	LC 12
landslides	164	EMR 64
law reform	193	JUST 3
	196	LRC 1
legal/funding	193	JUST 1
literacy	229	SS 20
manufacturing	205	NRC 5
mechanical engineering	205	NRC 5
mechanics, applied	205	NRC 5
medical devices	173	HWC 2
medical services	175	HWC 23
metallurgical fuels	166	EMR 83
metals technology	166	EMR 82
meteorological	147	EC 11
microelectronics/funding	190	ISTC 48
migratory birds	148	EC 15
mineral processing	168	EMR 96
mineral sciences	203	NMNS 1
minerals and energy	166	EMR 80
mining and extraction industries	168	EMR 99
mining technology	168	EMR 97
mining/productivity enhancement	168	EMR 99
natural gas	166	EMR 84
natural sciences and engineering grants	207	NSERC 1
Networks of Centres of Excellence	190	ISTC 50
new liquid fuels	166	EMR 79
North Pole	184	INAC 48
northern, assistance/training	180	INAC 7
northern hydrocarbon development	183	INAC 42
northern native organizations	184	INAC 47
Northern Ontario/funding	188	ISTC 27
NSERC fellowships and awards	208	NSERC 3
nuclear energy	112	AECL 4
nuclear energy technology	159	EMR 9
nuclear fusion	166	EMR 79
nuclear waste disposal	112	AECL 5
nutrients	173	HWC 1
ocean management	178	ICOD 1
office automation	140	DOC 27
official languages teaching	230	SS 27
oil and gas	166	EMR 79
	211	PC 2
oil sands recovery and processing	160	EMR 19
paleobiology	203	NMNS 1
patented medicines	120	CCA 15
	212	PMPRB 1

Subject	Page	Code
research and development *(continued)*		
permafrost	164	EMR 64
pesticides/funding	205	NRC 7
pharmaceutical	212	PMPRB 1
photovoltaics	166	EMR 84
physics	205	NRC 2
pipelines	164	EMR 64
plant biotechnology	206	NRC 10
pollution control/St Lawrence River	192	ISTC 60
pollution technology	149	EC 30
poverty	200	NCW 1
Prairies	212	PFRA 3
privacy rights	211	PCC 2
public opinion	232	SSC 11
public service management	121	CCMD 1
radio and satellite communications	140	DOC 32
rare and endangered animal species	148	EC 12
refining/bitumen and heavy oils	160	EMR 19
refugees/immigration issues	184	IRB 2
rocks	165	EMR 70
science and technology policy	225	SCC 1
science and technology/statistics	223	SC 6
security and international peace	127	CIIPS 1
service industries studies	191	ISTC 56
social sciences and humanities grants	234	SSHRC 1
soil stability	164	EMR 64
solar energy technologies	161	EMR 34
space	134	CSPA 2
Space Program/policy	134	CSPA 8
space science/astronomical observations	205	NRC 8
space shuttle	134	CSPA 2
Space Station Program	134	CSPA 3
space technology	134	CSPA 1
space/Europe	134	CSPA 5
space-based manufacturing	134	CSPA 4
support in Northern Ontario	188	ISTC 26
technological change in the workplace	195	LC 9
technology application/funding	191	ISTC 59
technology/construction	216	PWC 9
thermodynamics	205	NRC 5
Third World development	179	IDRC 1
tourism	192	ISTC 65
transportation	205	NRC 5
	242	TC 68
transportation corridors	164	EMR 64
transportation efficiency	162	EMR 38
tribology	206	NRC 16
university matching policy	192	ISTC 66
university research funding	189	ISTC 36
unprocessed bitumens	159	EMR 18
veterinary medicine/grants	113	AGC 1
videos	231	SSC 5
waste disposal	164	EMR 64
water management	148	EC 18
water quality	149	EC 21
water quantity	149	EC 22
waterfowl management	148	EC 16
welfare reports	200	NCW 1
welfare services	176	HWC 26
wetlands conservation	148	EC 16
wildlife/habitats	148	EC 12
women's issues	116	CACSW 1
Young Offenders Act	193	JUST 7
zoology	203	NMNS 1
Research, Development and Production (RDP) Agreements	143	EAITC 21
Research Grant Program peace and security issues	127	CIIPS 2
Reserve Entry Training Plan	136	DND 2
residence abroad assistance/Canadian citizens	141	EAITC 3
Residential Rehabilitation Assistance Program (RRAP)	128	CMHC 6
residential standards	206	NRC 12
residents, permanent immigration examinations	156	EIC 44
residents returning to Canada permits	156	EIC 44
residue management research and development	156	ECEC 30
Resource and Energy Conservation Technologies	150	EC 31
RESPROC	168	EMR 96
résumé writing/Job Finding Club	153	EIC 3
Retail Food Price Report	115	AGC 24
retirement benefits Canada Pension Plan	177	HWC 38
RIAS (Regulatory Impact Analysis Statement)	150	EC 32
Rideau Canal	151	EC 38
Winterlude	199	NCC 5
rivers, heritage	150	EC 37
Roadcruiser bus servivce/Newfoundland access for elderly and disabled persons	242	TC 66
roads (*see also* transportation) construction and maintenance	216	PWC 4
Yukon and Northwest Territories	183	INAC 44
robotics electrical engineering research	205	NRC 4
space	134	CSPA 1
robotics and automation research	207	NRC 20
rock and mineral sets/sale	164	EMR 69
Rockliffe Air Base National Aviation Museum	203	NMST 2
rocks dating/radiocarbon/isotopes	164	EMR 68
formation/research	164	EMR 64
identification	164	EMR 68
research	165	EMR 70
Royal Assent Senate	104	SEN 1

Subject	Page	Code
Royal Family		
exercise of prerogatives	227	SS 2
Royal Military College	136	DND 2
Royal Roads Military College	136	DND 2
royalties		
fixing of payments	132	CRBC 1
oil and gas revenue	159	EMR 12
Royce Memorial Grants Program, Marion V.	195	LC 10
Rural and Native Housing Program (RNHP)	129	CMHC 7
Rural Transition Program (Agriculture Canada and EIC)	155	EIC 29
Rural Water Development Program	212	PFRA 1
R-2000 homes	160	EMR 27

S

Subject	Page	Code
safety standards and regulations *(see also* health and safety; regulations; standards)		
aeronautical, research and development	206	NRC 15
air carrier certificates	237	TC 3
air lights	237	TC 2
aviation	117	CASB 1
aviation events	237	TC 4
buildings	235	STCC 1
child car seats	242	TC 64
consumer products	119	CCA 4
cosmetics	174	HWC 6
dangerous drugs	174	HWC 6
fire/Canada Labour Code provisions	195	LC 5
fishing vessels	240	TC 36
flight	237	TC 4
food and food additives	173	HWC 1
manufactured goods	235	STCC 1
marine radio services	240	TC 40
mining and extraction industries	168	EMR 99
monitoring of legislation	195	LC 4
motor vehicles	241	TC 59
	241	TC 61
motor vehicles/testing	242	TC 65
motor vehicles/vehicle recall	242	TC 63
nuclear energy	112	AECB 1
offshore drilling units	240	TC 37
	240	TC 45
pipelines	200	NEB 5
railways	129	CN 2
	241	TC 57
railways/inspection	241	TC 58
ship cargoes	239	TC 32
ship electronic systems	240	TC 44
ship hulls	239	TC 35
ship machinery	239	TC 34
ship navigation and communications	240	TC 42
ships	240	TC 45
small boat	240	TC 39
safety standards and regulations *(continued)*		
tire recalls	242	TC 63
tires, motor vehicle	242	TC 62
working conditions	195	LC 2
workplace – hazardous materials	196	LC 13
workplace/complaints	128	CLRB 1
workplace/information	122	CCOHS 1
salaries		
garnishment, civil servants	194	JUST 16
salary research	215	PSSRB 3
sales, government surplus	232	SSC 14
sales, government-to-government	121	CCC 1
sales, retail		
statistics	224	SC 20
sales tax on manufactured goods	218	RCCE 19
sales tax refunds/certified institutions	175	HWC 14
saltfish, marketing	133	CSFC 1
salvage, marine	240	TC 41
Sarsparilla Trail	199	NCC 6
Saskatchewan Indian Federated College	180	INAC 5
Saskatchewan Irrigation Development Centre	212	PFRA 1
satellites		
assembly/testing	134	CSPA 6
Canadian participation in European research	134	CSPA 5
Commercial Mobile Satellite (MSAT) System	140	DOC 31
communications research	140	DOC 32
data, research/weather and environmental	147	EC 11
ice conditions	147	EC 9
imagery, ice studies	147	EC 10
Intelpost	131	CPC 2
RADARSAT	134	CSPA 7
	165	EMR 76
radio systems	139	DOC 17
Sault Ste Marie Canal	151	EC 38
savings bonds, Canada	116	BC 1
scales		
inspection	119	CCA 3
scholarships, fellowships and bursaries (*see also* assistance, financial; funding; grants)		
agriculture	113	AGC 1
emergency planning research	169	EPC 5
engineering and natural sciences	208	NSERC 3
housing and housing-related fields/research	129	CMHC 11
humanities	235	SSHRC 3
interdisciplinary research	208	NSERC 2
international development	126	CIDA 12
international peace and security	127	CIIPS 2
international peace and security issues	127	CIIPS 2
joint initiatives	235	SSHRC 3
Killam prizes	118	CC 3
law graduates	194	JUST 12
law/legislative drafting	194	JUST 13

Subject	Page	Code
scholarships, fellowships and bursaries *(continued)*		
medical research	197	MRC 1
natural sciences and engineering	186	ISTC 14
	207	NSERC 1
official language study	229	SS 24
second official language studies	229	SS 26
social sciences	235	SSHRC 3
teachers	229	SS 25
women/blue-collar careers	130	CN 4
science and technology (*see also* technology)		
astronaut research	134	CSPA 2
business service centres	186	ISTC 10
chemical research	204	NRC 1
defence industry/export	143	EAITC 17
federal strategy	189	ISTC 36
funding for projects	191	ISTC 54
imports	143	EAITC 23
inflow program	144	EAITC 24
information	207	NRC 18
international agreements	189	ISTC 38
international collaboration	207	NSERC 1
international marketing/information technologies	144	EAITC 25
international policy	143	EAITC 23
museum	203	NMST 1
national advisory board	190	ISTC 49
organizations/United Nations	122	CCU 1
patents	120	CCA 13
policy issues	225	SCC 1
public awareness campaign	191	ISTC 55
public awareness program	231	SSC 4
Quebec/development opportunities	186	ISTC 13
research	207	NRC 19
research and development in small scale technologies	206	NRC 16
research publications	225	SCC 1
space	134	CSPA 6
Space Program/policy	134	CSPA 8
Space Station Program	134	CSPA 3
statistics	223	SC 6
Science Culture Canada	231	SSC 4
Science Culture Canada Program	191	ISTC 54
sciences prizes	118	CC 3
sealift/Arctic	239	TC 24
seamen		
record of sea service	241	TC 53
search and rescue (*see also* Canadian Coast Guard)		
aircraft	238	TC 14
marine service	240	TC 43
meteorological/oceanographic support	147	EC 4
secretariat	208	NSRS 1
support services/air	237	TC 2
Seasonal Tax Assistance Centres (STACs)	222	RCT 12
seaweed harvesting/Atlantic region		
research	207	NRC 17
Sector Competitiveness Initiatives	188	ISTC 34
security		
Canadian institute	127	CIIPS 2
Canadian Security Intelligence Service	226	SGC 3
clearances/contractors	234	SSC 28
clearances/public servants	234	SSC 28
deposits/imported goods	218	RCCE 15
designated public servants	215	PSSRB 1
intelligence review committee	226	SIRC 1
review/CSIS	226	SGC 4
transportation	238	TC 21
voluntary groups/funding	142	EAITC 9
SEED (Summer Employment Experience Development)	154	EIC 12
seeds *see* plants		
seismological studies	165	EMR 70
self-employed persons		
Canada Pension contributions	223	RCT 21
Self-Employment Initiative		
Community Futures Program	155	EIC 24
Senate (*see also* table of contents)		
committees proceedings and debates/index	103	LP 1
relationship to House of Commons	103	HOC 1
senior citizens (*see also* income support programs; Old Age Security)		
abuse	176	HWC 30
Canada Pension Plan	177	HWC 38
community action programs	174	HWC 10
community services/planning	128	CMHC 2
discrimination	124	CHRC 1
Guaranteed Income Supplement (GIS)	177	HWC 41
housing/financial assistance	129	CMHC 9
housing/planning and construction	128	CMHC 2
housing/statistics	224	SC 15
Old Age Security pension	177	HWC 40
older workers/financial assistance	195	LC 11
pensions/document searches	223	SC 9
quality of life	176	HWC 28
reports	200	NCW 1
representation/policy making	197	NACA 1
research/funding	175	HWC 12
Spouse's Allowance	177	HWC 42
transportation	242	TC 66
Seniors Independence Program	176	HWC 28
Seniors Independence Research Program	174	HWC 9
service bureau program		
telephone referral service	233	SSC 20

Subject	Page	Code
Service Income Security Insurance Plan	137	DND 14
Service Industries Studies Program	191	ISTC 56
service stations		
national corporation	211	PC 2
Serviceman's Retirement Savings Plan	137	DND 14
Settlement Language Training Program	157	EIC 56
severance benefits		
unemployment insurance	156	EIC 34
Severely Disadvantaged Employment Option		
financial assistance/ employment	155	EIC 25
sex discrimination	124	CHRC 1
public service	214	PSC 20
women	116	CACSW 1
sexual harrassment		
employment-related	124	CHRC 1
SHARP	140	DOC 32
sheep		
registration/genetic improvement programs	114	AGC 22
showcase herds	114	AGC 23
ships/shipping (*see also* marine; transportation)		
cargo inspection	239	TC 32
design/performance testing	206	NRC 14
dispute resolution	208	NTA 3
engineers/certificates	239	TC 27
fishing vessels/standards	240	TC 36
hulls/regulations	239	TC 35
ice conditions/charts	147	EC 9
icebreaking services/Arctic	239	TC 23
inspection of radio equipment	139	DOC 20
machinery/regulations	239	TC 34
maintenance of waterways	239	TC 31
mariners/examination and certification	239	TC 27
mergers	208	NTA 3
movement/services	240	TC 40
navigation and communications safety	240	TC 42
pollution regulations	240	TC 38
ports administration	213	PRC 1
registration	218	RCCE 20
registration/transfer of ownership	239	TC 33
safety systems	240	TC 44
search and rescue service	240	TC 43
stores/customs regulations	217	RCCE 2
survival equipment/ standards and inspection	240	TC 45
tariff filing	208	NTA 4
taxes	191	ISTC 57
transportation of dangerous goods	241	TC 55
weather services	146	EC 1
Ship-Source Oil Pollution Fund	240	TC 50
shipwrecks		
investigation/statistics	240	TC 41
shortwave broadcasts, international	117	CBC 3
sickness benefits		
medical screening of claimants	176	HWC 24
Side Looking Airborne Radar, (SLAR)	147	EC 10
sign language interpretation, federal government	230	SS 29
sign language interpretation, private and non-federal public sector	229	SS 23
signage services/federal	231	SSC 5
signature authentication		
Canadian documents for use abroad	141	EAITC 2
silviculture/penitentiary programs	133	CSC 8
SIN (Social Insurance Number) registration	154	EIC 9
Sire Loan Program	114	AGC 22
skiing		
Gatineau Park	199	NCC 3
national parks	150	EC 36
Skill Investment Program	155	EIC 27
Skill Shortages Program	154	EIC 19
Skills Career Opportunity Program Element (SCOPE)	183	INAC 37
SLAR (Side Looking Airborne Radar)		
ice data	147	EC 10
Small Area Data Program	223	SC 1
small business *see* business and small business		
Small Business Loans Act	191	ISTC 58
Small Business Training	155	EIC 27
smoking		
health improvement	174	HWC 10
snowmobiles/national parks	150	EC 36
Social Insurance Number (SIN) registration	154	EIC 9
social policy		
reports	200	NCW 1
social sciences		
grants	234	SSHRC 1
	234	SSHRC 2
reference services	202	NLC 9
research grants	165	EMR 78
social security *see* income support programs		
Softwood Lumber Products Export Charge Act	218	RCCE 19
Soil and Water Conservation Service	212	PFRA 1
soil conservation		
Prairies/financial assistance	212	PFRA 1
Soil Conservation Initiative	115	AGC 32
soil conservation program	212	PFRA 4
soil stability research	164	EMR 64
sonic boom/complaints	137	DND 13
Sound and Light/Parliament Hill	199	NCC 4
Sound Recording Development Program	138	DOC 4
sound recordings		
Canadian libraries	202	NLC 1
deposit/National Library	202	NLC 5
service organizations/financial assistance	138	DOC 5

Subject	Page	Code
source deductions		
income tax	221	RCT 2
soybeans price support	114	AGC 16
space		
assembling and testing craft	134	CSPA 6
astronauts research	134	CSPA 2
astronauts' work station	134	CSPA 3
international policy	143	EAITC 23
mobile satellite system (MSAT)	140	DOC 31
research	205	NRC 8
research and development/with Europe	134	CSPA 5
Space Program policy	134	CSPA 8
space-based manufacturing	134	CSPA 4
station	134	CSPA 2
technology/research	206	NRC 15
technology/research and development	134	CSPA 1
User Development Program	134	CSPA 4
Space Station Program	134	CSPA 3
Speaker		
House of Commons	134	HOC 1
special delivery		
mail service	130	CPC 1
Special Projects - Legal Aid Program	193	JUST 6
Special Purpose Dextrous Manipulator		
Space Station	134	CSPA 3
Speech from the Throne	103	GG 1
sponsorship		
Family Class Program	157	EIC 45
refugees/private organizations	157	EIC 46
relatives/immigration	157	EIC 45
Sport Canada	169	FASC 1
sports		
amateur/fitness	169	FASC 2
amateur/funding	169	FASC 1
associations/taxation	222	RCT 10
Canada Games	170	FASC 4
drug use	169	FASC 3
facilities/National Capital Region	199	NCC 7
international events	142	EAITC 10
statistics	224	SC 18
violence in sports	170	FASC 5
Spouse's Allowance		
benefits	177	HWC 42
statistics	224	SC 16
St John's Port Corporation	213	PRC 1
St Lawrence River		
navigation/dredging	239	TC 31
water level control	239	TC 29
St Lawrence River Environmental Technology Development Program	192	ISTC 60
St Ours Canal	151	EC 38
St Peters Canal	151	EC 38
STACs (Seasonal Tax Assistance Centres)	222	RCT 12
staffing		
public service	214	PSC 18
public service/appeals and investigations	214	PSC 20

Subject	Page	Code
standards (*see also* regulations; safety standards and regulations)		
activities/international participation	235	STCC 1
aeronautical product design	238	TC 12
audiovisual material	235	STCC 1
broadcasting	139	DOC 16
classification/hazardous materials in the workplace	196	LC 13
communications, personal	140	DOC 28
conditions of work	195	LC 2
electrical/ships	239	TC 34
federal activities identification	236	TB 2
fishing vessels	240	TC 36
flight tests	237	TC 1
health/monitoring	173	HWC 3
housing and community development	128	CMHC 4
hovercraft	239	TC 26
international	235	STCC 1
manufacuring processes, food	173	HWC 1
marine pilotage	241	TC 52
medical devices	173	HWC 2
motor vehicle fuel consumption	162	EMR 39
motor vehicles	241	TC 61
national	235	STCC 1
preparation and dissemination	233	SSC 15
radio equipment	139	DOC 17
	139	DOC 19
radio equipment testing	139	DOC 22
sales of the ISO and IEC standards	139	STCC 2
ship cargoes	239	TC 32
ship hulls	239	TC 35
ship radio equipment/inspection	139	DOC 20
survival and life-saving equipment/vessels	240	TC 45
telecommunications terminal equipment	139	DOC 24
testing/radio apparatus	139	DOC 19
veterinary drugs	174	HWC 7
state ceremonies		
protocol	227	SS 2
State of the Environment Reporting Process	150	EC 35
statistical services		
mapping	223	SC 8
municipal and postal code area data	223	SC 1
small area data	223	SC 1
Telichart	225	SC 34
statistics		
accidents	224	SC 15
agriculture	223	SC 2
artists and performing arts	224	SC 18
balance of payments	224	SC 21
banks	225	SC 31
births	223	SC 10

Subject	Page	Code
statistics *(continued)*		
book publishing and distribution	224	SC 18
building permits	225	SC 32
business	225	SC 30
Canada Pension Plan	224	SC 16
cancer	224	SC 15
child tax credit	224	SC 16
climate/long-range predictions	147	EC 7
climatological	147	EC 6
communications/radio and television	224	SC 14
construction	225	SC 32
consumer income and expenditure	224	SC 25
Consumer Price Index	224	SC 24
consumer services trade	224	SC 20
correctional services	224	SC 12
criminal and civil courts	224	SC 12
criminal injuries compensation	224	SC 16
cultural activities	224	SC 18
culture/government expenditures	224	SC 18
deaths	223	SC 10
disabled persons	224	SC 15
disease	224	SC 15
divorces	223	SC 10
education	224	SC 13
electric power/policy	159	EMR 11
employment	225	SC 26
employment/government	224	SC 11
energy	223	SC 5
energy supply and demand	158	EMR 2
ethnicity	223	SC 7
exports	224	SC 20
family allowances	224	SC 16
films	224	SC 18
finance/government	224	SC 11
financial	225	SC 31
fires	195	LC 5
foreign ownership/ corporation and unions	225	SC 29
forestry	172	FORC 3
	223	SC 3
freshwater	148	EC 17
fuel	223	SC 5
fuel sales	225	SC 33
generating stations	159	EMR 11
government enterprises	225	SC 31
government involvement in business	224	SC 11
grain-handling	123	CGC 1
gross domestic product	224	SC 23
Guaranteed Income Supplement	224	SC 16
health	224	SC 15
heritage buildings	224	SC 18
hospitals	224	SC 15
housing	225	SC 32
immigration	157	EIC 56
imports	224	SC 20
income	223	SC 7
industrial corporations	225	SC 31
industrial production index	224	SC 23
industry	223	SC 7
	224	SC 23
inland waters	148	EC 17
inter-corporate ownership	225	SC 29
international trade	144	EAITC 32
	145	EAITC 40
investment, public and private	225	SC 31
justice	224	SC 12
juveniles	224	SC 12
kidney disease	224	SC 15
labour force	225	SC 26
labour information	196	LC 12
labour unions/foreign control	225	SC 29
leading indicators/economy	224	SC 22
legal aid	224	SC 12
	224	SC 16
lending institutions	225	SC 31
manufacturing	225	SC 30
marriages	223	SC 10
migration	223	SC 7
mineral	167	EMR 89
mining	223	SC 4
motor vehicles	225	SC 33
multinational enterprises	225	SC 28
museums	224	SC 18
newpapers and periodicals	224	SC 18
occupations	223	SC 7
	225	SC 26
Old Age Security	224	SC 16
pension plans	224	SC 17
police	224	SC 12
population	223	SC 7
poverty	200	NCW 1
price changes	224	SC 24
productivity	224	SC 23
publications	223	SC 1
Quebec Pension Plan	224	SC 16
recording industry	224	SC 18
recreation	224	SC 18
salaries	225	SC 26
science and technology	223	SC 6
shipwrecks	240	TC 41
social security	200	NCW 1
socio-economic	225	SC 34
sports	224	SC 18
Spouse's Allowance	224	SC 16
technology transfer	223	SC 6
telephone companies	224	SC 14
tourism	224	SC 19
tourism/information abroad	145	EAITC 39
trade	224	SC 20
transport	225	SC 33
tuberculosis	224	SC 15
unemployment	156	EIC 41
	225	SC 26
unemployment insurance	224	SC 16
workers' compensation	224	SC 16
Status of Disabled Persons Secretariat	228	SS 8
Statute Revision Commission	194	JUST 15

Subject	Page	Code
statutes		
federal/revision and consolidation	194	JUST 15
statutory regulations		
publication	210	OPRA 1
	232	SSC 9
Ste Anne Canal	151	EC 38
steel technology	166	EMR 82
Stony Swamp Interpretation Centre		
National Capital Region	199	NCC 2
Strategic Planning Service	199	FBDB 10
Strategic Technologies Program	191	ISTC 59
strikes		
adjudication of unlawful	128	CLRB 1
data	196	LC 12
Student Business Loans	154	EIC 11
students (*see also* scholarships, fellowships and bursaries; youth)		
bursaries/summer language immersion studies	229	SS 26
customs allowances	218	RCCE 5
employment	154	EIC 11
employment training	155	EIC 25
enrolment statistics	224	SC 13
exchange travel program	228	SS 15
financial assistance/northern research	180	INAC 7
foreign service/recruitment	213	PSC 4
foreign/admission to Canada	156	EIC 44
foreign/customs allowance	218	RCCE 5
graduate scholarships in housing-related fields	129	CMHC 11
international development/scholarships	126	CIDA 12
law scholarships	194	JUST 12
law/exchange	194	JUST 12
loans/postsecondary education	229	SS 22
military careers/armed forces	136	DND 1
military careers/cadet corps	136	DND 4
native/accommodation	180	INAC 6
native/counselling	180	INAC 6
native/education allowances	180	INAC 6
native/summer employment	154	EIC 14
native/transportation	180	INAC 6
official language fellowships	229	SS 24
Official Language Monitor Program	229	SS 25
on-campus employment centres	154	EIC 10
public service careers	213	PSC 1
public service/CO-OP employment	213	PSC 3
summer employment/federal public service	213	PSC 2
summer employment/subsidies	154	EIC 12
training program, disadvantaged youth	154	EIC 13
Summer Employment/Experience Development (SEED)	154	EIC 12
Summer Language Bursary Program	229	SS 26
Super Energy Efficient Home Program (SEEH)	160	EMR 27
superannuation		
public service	233	SSC 16
supplemental unemployment benefit plans	156	EIC 38
suppliers (*see also* contracts/contractors)		
federal government/goods and services	231	SSC 1
federal government/procurement	231	SSC 2
federal/guide for	231	SSC 1
federal/marketing assistance	232	SSC 13
listings/contracts	231	SSC 3
Supreme Court of Canada		
appeals/court martial	107	CMAC 1
surplus, government		
sale of	232	SSC 14
Surveyor General of Canada	164	EMR 62
survivors' benifits		
Canada Pension Plan	177	HWC 38
Sustaining Contribution Program	177	SGC 8
Sustaining Grants Program		
health services	174	HWC 9
SVP Service/terminology	230	SS 30
swearing in		
Chief Justice/Supreme Court of Canada	103	GG 1
ministers	103	GG 1
swine		
registration/genetic improvement programs	114	AGC 22
showcase herds	114	AGC 23
Sydney coalfields		
mining development	136	DEVCO 1
Syncrude oil sands	211	PC 1
System Improvement Reserve Program	243	TC 72

T

Subject	Page	Code
tariff classification		
free trade	219	RCCE 22
re-appraisal	218	RCCE 6
tariff regulations		
information	187	ISTC 22
tariffs		
Alaska Highway gas pipeline	200	NEB 6
marine/motor vehicle transport	208	NTA 4
oil and gas pipelines	200	NEB 1
pipeline companies/regulations	200	NEB 5
relief programs	218	RCCE 8
Tax Rebate Discounting Act	119	CCA 1

Subject	Page	Code
taxation (*see also* excise tax; income tax)		
air transportation	218	RCCE 19
educational employers	155	EIC 27
federal sales/petroleum	159	EMR 13
films	222	RCT 8
Goods and Services Tax (GST)	159	EMR 13
	171	FC 1
refunds - certified institutions	175	HWC 14
reports	200	NCW 1
Taxation Statistics	221	RCT 6
teachers		
bursaries/minority or second official language	229	SS 25
positions abroad with armed forces	136	DND 3
statistics	224	SC 13
Teaching Taxes Program	222	RCT 8
Technical Aid Loan Bank (TALB)		
public service	214	PSC 11
technology		
advanced industrial materials	185	ISTC 2
advanced manufacuring/funding	185	ISTC 3
aerospace industry	185	ISTC 4
business service centres	186	ISTC 10
centres policy	192	ISTC 61
change/social effects	195	LC 9
employer-employee adjustment	154	EIC 20
energy conservation	150	EC 31
environmental protection	150	EC 33
financial assistance/research	191	ISTC 59
industrial research	207	NRC 19
industrial/research	207	NRC 20
information/workshops	189	ISTC 35
Manufacturing Visits Program	190	ISTC 46
monitoring service	207	NRC 18
new employment skills/training	155	EIC 27
Quebec/development opportunities	186	ISTC 13
shared laboratories	192	ISTC 61
trade shows	192	ISTC 63
train control/standards	185	ISTC 4
transfer/biotechnology research	205	NRC 3
transfer/building research	216	PWC 9
transfer/defence industry	137	DND 15
transfer/federal strategies	189	ISTC 36
transfer/industrial research	207	NRC 19
transfer/natural sciences and engineering grants	207	NSERC 1
transfer/radio and satellite communications	140	DOC 32
transfer/solar energy research	161	EMR 34
transfer/space technologies	134	CSPA 1
transfer/training/ environment	149	EC 30
Technology Impact Program	195	LC 9
Technology Inflow Program (TIP)	143	EAITC 23
	144	EAITC 24
Technology Outreach Program	192	ISTC 62
Telechart	225	SC 34
Telecommunication Programming Services Tax	218	RCCE 19
telecommunications (*see also* communications)		
consulting services	139	DOC 15
co-ordination/federal government services	139	DOC 15
data transmission	139	DOC 15
exporting	140	DOC 33
federally regulated carriers	132	CRTC 1
international policy	143	EAITC 23
ionospheric data	140	DOC 29
marketing, international	144	EAITC 25
national services/radio and television	117	CBC 1
personal communications/policy	140	DOC 28
physics research	205	NRC 2
statistics	224	SC 14
technical assistance to developing coutries	140	DOC 34
terminal equipment approval	139	DOC 23
terminal equipment technical standards	139	DOC 24
World Administrative Radio Conferences	140	DOC 25
Telecommunications Executive Management Institute of Canada	140	DOC 34
Telecommunications Laboratory		
terminal equipment certificates	139	DOC 23
Telefilm Canada (*see also* table of contents)		
co-production agreements	138	DOC 7
Teleglobe Canada		
regulation of	132	CRTC 1
telephone		
Commercial Mobile Satellite System	140	DOC 31
Government of Canada directories	139	DOC 15
toll-free/referral services	233	SSC 20
telephone company statistics	224	SC 14
telephone networks		
terminal attachments	139	DOC 24
Telepost	131	CPC 5
Telesat		
Commercial Mobile Satellite System	140	DOC 31
regulation of	132	CRTC 1
television		
broadcasting/channel assignment	139	DOC 18
broadcasting/national	117	CBC 1
broadcasting/native languages	117	CBC 4
broadcasting/native languages/production resources	228	SS 14
broadcasting/royalties for retransmission	132	CRBC 1

Subject	Page	Code
television *(continued)*		
broadcasting/technical certification	139	DOC 16
broadcasting/technical standards	139	DOC 16
closed-captioned/income tax	222	RCT 7
historical	198	NARC 5
parliamentary network	117	CBC 2
programs/sales	118	CBC 7
regulation of	132	CRTC 1
statistics	224	SC 14
tenders		
defence construction	135	DCC 1
federal buildings, construction	217	PWC 14
federal/goods and services	231	SSC 3
Terminal Attachment Program	139	DOC 24
terminology		
federal services	230	SS 30
TERMIUM (Canadian Government Terminology Bank)	230	SS 30
Terra Nova oil field	211	PC 1
Terra Nova Telecommunications		
regulation of	132	CRTC 1
territorial boundaries/surveys	163	EMR 57
territorial lands		
records of surveys	164	EMR 63
surveys	164	EMR 62
Territorial Lands Act and Regulations	183	INAC 40
Territorial Policing Agreement, RCMP	219	RCMP 1
textile industry		
CA numbers	119	CCA 6
import/export controls	145	EAITC 33
Textile Labelling and Advertising Regulations	119	CCA 6
theatres/National Arts Centre	119	NAC 2
Theratronics International Limited	123	CDVIC 1
Thérèse Casgrain Award	177	HWC 37
Thérèse F. Casgrain Fellowship	235	SSHRC 3
thermodynamics, research and development	205	NRC 5
theses		
Canadian	202	NLC 2
Canadian/bibliographies/ consultation	202	NLC 8
Thetford Mines and Laprade region		
special assistance	189	ISTC 40
Third World *see* international development		
thorium/nuclear policy	159	EMR 10
Timber Marketing Act	120	CCA 11
time standard		
radio/telephone service	205	NRC 2
Tire Recall Register	242	TC 63
tires, motor vehicles		
safety standards and regulations	242	TC 62
tobacco		
growers/alternative crops	114	AGC 21
products/health hazards	173	HWC 2
use/community action programs	174	HWC 10
Tobacco Transition Adjustment Initiative (TTAI)	114	AGC 21
toll-free telephone service		
referral services	233	SSC 20
topographic maps	164	EMR 60
mail orders	163	EMR 50
Toronto harbourfront	103	HC 1
tourism (*see also* travel)		
business assistance in Northern Ontario	188	ISTC 29
climate impact	147	EC 5
financial assistance in Northern Ontario	188	ISTC 27
market development abroad	145	EAITC 39
product development/financial assistance	192	ISTC 64
Quebec	186	ISTC 13
research	192	ISTC 65
statistics	224	SC 19
tourists		
admission to Canada	156	EIC 44
customs exemptions	218	RCCE 5
National Capital, disabled persons	199	NCC 6
National Capital Region activities	199	NCC 4
tours		
arts/financial assistance	118	CC 1
Gatineau Park/National Capital Region	199	NCC 3
military establishments and ships	136	DND 6
National Battlefields Park	198	NBC 1
National Gallery of Canada	201	NGC 1
Royal Canadian Mint	219	RCM 5
Supreme Court of Canada	108	SUPC 1
war museum	135	CWM 1
toys		
safety	119	CCA 4
standards	235	STCC 1
trade (*see also* free trade)		
advanced technology	143	EAITC 23
aerospace, marine, and defence products	143	EAITC 18
agriculture	144	EAITC 26
anti-competitive practices	135	CT 1
aquaculture	144	EAITC 28
associations/financial assistance	139	DOC 14
business assistance in Northern Ontario	188	ISTC 29
business service centres	186	ISTC 10
commissioners	142	EAITC 13
	142	EAITC 14
consumer products	145	EAITC 38
defence industry	143	EAITC 17
development strategy	146	EAITC 43
development/defence industry	143	EAITC 17
export information services	142	EAITC 13

Subject	Page	Code
trade *(continued)*		
fisheries	144	EAITC 28
food industries	144	EAITC 26
foreign/assistance to Canadian business	121	CCC 1
foreign/performance and bid security	153	EDC 7
foreign/trade commissioners	142	EAITC 14
freshwater fish	171	FFMC 1
Globe '90 fair	188	ISTC 31
guarantees, foreign/export financing	153	EDC 6
information by country or world region	143	EAITC 16
information hotline	145	EAITC 41
international/data bank	145	EAITC 40
international/development	142	EAITC 13
international/statistics	144	EAITC 32
international/Western region	245	WED 1
machinery	145	EAITC 38
manufacturing industries	145	EAITC 38
promotion assistance	191	ISTC 53
resources and chemicals	144	EAITC 29
service industries	145	EAITC 38
services/exporters	143	EAITC 15
statistics	224	SC 20
transportation equipment	145	EAITC 38
trade dollars		
minting of	219	RCM 2
trade marks		
authentication for use abroad/applications	141	EAITC 2
computerized list of	120	CCA 14
registration	120	CCA 14
results of publicly-funded research	132	CPDL 1
trade missions		
company selection	144	EAITC 25
trail bikes/national parks	150	EC 36
trails		
bicycle	199	NCC 1
National Capital Region	199	NCC 2
ski	199	NCC 1
training (*see also* education; employment)		
Canadian Coast Guard College	241	TC 51
Canadian Rural Transition Program	155	EIC 29
Community Futures Program	155	EIC 24
conference facilities	217	PWC 15
contract-related issues/native peoples	180	INAC 9
customs and excise	218	RCCE 21
disadvantaged youth/employment workshops	154	EIC 13
employers/employment equity	155	EIC 23
epidemiology	174	HWC 4
exporters/US border states	145	EAITC 34
exporters/US South	145	EAITC 35
exporters/western Europe	145	EAITC 36
extended training leave	155	EIC 27

Subject	Page	Code
training *(continued)*		
federal returning officers/elections	158	ELC 1
fire prevention/federal public service	195	LC 5
firefighters/municipalities	238	TC 17
hazardous materials in the workplace	196	LC 13
health promotion	174	HWC 10
health research workers	175	HWC 12
insurance staff/medical claims	176	HWC 24
job search techniques	153	EIC 2
marine survival	239	TC 28
native peoples	183	INAC 37
native peoples/band by-laws	181	INAC 16
native peoples/occupational	183	INAC 38
native peoples/on-the-job	183	INAC 38
native peoples/public service careers	214	PSC 10
new skills/worker assistance	155	EIC 27
offenders	132	CSC 1
offenders/manufacture and marketing	133	CSC 7
police/RCMP	220	RCMP 5
public servants	121	CCMD 1
public service	214	PSC 17
public service/official languages	214	PSC 16
schools, computer data base	153	EIC 5
skill shortages/employer subsidy	154	EIC 19
small business	170	FBDB 5
small business/community	170	FBDB 7
social assistance recipients	176	HWC 29
technical/telecommunications	140	DOC 34
unemployed workers	155	EIC 26
unemployment insurance support	156	EIC 36
women's programs	214	PSC 14
workers entering labour force	155	EIC 25
Training Trust Fund		
new skills training	155	EIC 27
trains *see* railways; transportation		
transfer payments		
federal-provincial/health	174	HWC 11
translation		
services/federal government	230	SS 29
services/private and non-federal public sector	229	SS 23
terminology assistance	230	SS 30
Transport Development Centre	242	TC 68
transportation (*see also* air transportation; marine; railways; ships/shipping)		
airports	216	PWC 6
alternative fuels	161	EMR 33
Arctic, climate impact	147	EC 5
container traffic	213	PRC 1
corridors research	164	EMR 64
court cases	209	NTA 8

Subject	Page	Code
transportation *(continued)*		
dangerous goods	241	TC 54
dangerous goods/inspection	241	TC 55
disabled persons, complaints	209	NTA 5
elderly and disabled persons	242	TC 66
energy	162	EMR 42
engine efficiency	162	EMR 38
explosives	168	EMR 100
feed grain	196	LFBC 1
feed grain/subsidies	196	LFBC 2
ferries	197	MA 1
foreign/customs control	218	RCCE 9
fuel efficiency	162	EMR 38
grain	126	CIGI 1
	135	CWB 1
	243	TC 71
grain/co-ordination	243	TC 72
international oil markets	159	EMR 14
labour relations	128	CLRB 1
licensing/air carriers	209	NTA 6
licensing/water carriers	209	NTA 6
loans to immigrants	157	EIC 48
marine/ice conditions	147	EC 9
marine/weather information	147	EC 8
motor vehicle fuel consumption standards	162	EMR 39
motor vehicle safety research	241	TC 61
National Aviation Museum	203	NMST 2
National Museum of Science and Technology	203	NMST 1
Native Education Awards Program	130	CN 5
native students	180	INAC 6
natural gas	159	EMR 17
Natural Gas Vehicle Program	162	EMR 40
natural gas/information	159	EMR 15
oil	160	EMR 21
policy/regulation	209	NTA 7
port facilities	240	TC 46
Pro-trucker Program	162	EMR 43
public hearings	209	NTA 8
rail freight	129	CN 1
rail safety	129	CN 2
rail services	129	CN 3
rail/passenger services	245	VIA 1
railway network planning	208	NTA 2
rates and services dispute resolution	208	NTA 3
research	205	NRC 5
road and bridge construction	216	PWC 6
statistics	225	SC 33
subsidies	208	NTA 1
tariffs/contracts	208	NTA 4
Transport Development Centre	242	TC 68
vehicle efficiency	162	EMR 38
Yukon and Northwest Territories	183	INAC 44
Transportation Efficiency and Alternative Fuels Program	162	EMR 38
travel (*see also* tourism)		
disease control/quarantine	175	HWC 16
documents	141	EAITC 1
elderly and disabled persons	242	TC 66
foreign/assistance	141	EAITC 3
free-trade regulations	157	EIC 58
hotel directory for public servants	234	SSC 26
immunization	175	HWC 16
promotion of Canadian tourism abroad	145	EAITC 39
public servants	234	SSC 25
public servants/credit cards	233	SSC 24
public servants/hotels	234	SSC 26
rental rates for passenger vehicles	234	SSC 27
statistics	224	SC 19
	225	SC 33
youth exchange	228	SS 15
Treasury Bills	116	BC 3
treaties		
obligations to Indians	180	INAC 12
Treaty Commissioner in Saskatchewan, Office of the	180	INAC 12
tree nursery/Prairies	212	PFRA 1
Trent-Severn Waterway	151	EC 38
Tribology and Applied Mechanics, Western Laboratory	206	NRC 16
trucking		
Atlantic region/eastern Quebec	208	NTA 1
energy efficiency information	162	EMR 43
mergers and acquisitions	208	NTA 3
trust companies, supervision of	210	OSFI 2
trustees in bankruptcy	120	CCA 9
Tubercular Refugee Program	157	EIC 52
turkey marketing agency	201	NFPMC 1

U

Subject	Page	Code
UFO sightings	205	NRC 8
Unaccompanied Minors Program	157	EIC 52
unemployment (*see also* employment)		
unemployment benefits for older workers	195	LC 11
unemployment insurance		
adoption benefits	156	EIC 39
appeals	156	EIC 34
benefits/general	156	EIC 34
eligibility	223	RCT 22
fishermen/benefits	156	EIC 34
fraud investigation	156	EIC 42
illness and injury benefits	156	EIC 34
job creation	156	EIC 37
maternity benefits	156	EIC 39
medical screening of claimants	176	HWC 24
premium reduction	156	EIC 40
severance benefits/workers over 65	156	EIC 34
statistics	224	SC 16

Subject	Page	Code
unemployment insurance *(continued)*		
supplemental unemployment benefit plans	156	EIC 38
while training	156	EIC 36
work-sharing benefits	156	EIC 35
Unemployment Insurance Act appeals	108	TCC 1
unemployment statistics	156	EIC 41
UNESCO audiovisual certification program	138	DOC 6
unfair labour practice complaints	128	CLRB 1
unions employment equity consultation services	155	EIC 23
financial assistance	195	LC 8
international development	125	CIDA 5
United Nations educational organization	122	CCU 1
United Nations Convention relating to the Status of Refugees	184	IRB 1
universities (*see also* scholarships, fellowships and bursaries; students) campus employment centres	154	EIC 10
financial assistance for integrated research	190	ISTC 50
financial assistance/technological research	191	ISTC 59
grants/agricultural research	113	AGC 1
grants/veterinary medicine	113	AGC 1
industrial research co-operation	185	ISTC 2
industry collaboration	189	ISTC 36
international development	125	CIDA 5
natural sciences and engineering grants	207	NSERC 1
public service careers for graduates	213	PSC 1
research matching policy	192	ISTC 66
statistics	224	SC 13
training/northern research	180	INAC 7
University and College Entrance Preparation Program financial assistance	180	INAC 5
University of Ottawa fellowships/law	194	JUST 13
University of Sherbrooke civil/common law exchange program	194	JUST 12
Unsollicited Proposals Program solar energy research	161	EMR 34
uranium export/import control and refining regulations	112	AECB 1
identification and estimates	159	EMR 8
identification of resources	158	EMR 6
mining/labour relations	128	CLRB 1
nuclear policy	159	EMR 10
technology/research and development	159	EMR 9
urban migration/native peoples	228	SS 12
urban planning housing-related research	129	CMHC 11
User Development Program	134	CSPA 4

V

vaccines veterinary/control	113	AGC 8
Vancouver Port Corporation	124	CHPC 1
	213	PRC 1
Vancouver Trade and Convention Centre	124	CHPC 1
Varity Corporation	123	CDVIC 1
Vehicle Recall Register	242	TC 63
venture capital	170	FBDB 2
Versioning Assistance Fund	243	TFC 1
veterans appeals/allowances and pensions	245	VA 7
Army Benevolent Fund	244	VA 4
Commonwealth war graves	245	VA 8
land administration	244	VA 2
pensions	244	VA 6
pensions/legal service	244	VA 5
services	244	VA 3
statistics	224	SC 16
Veterans Appeal Board	245	VA 7
Veterans Independence Program	244	VA 3
Veterans Land Administration	244	VA 2
veterinary medicine research	174	HWC 7
research funding	113	AGC 1
research grants	208	NSERC 2
vaccine control	113	AGC 8
veterinary products registration	113	AGC 3
veterinary research/human aspects	197	MRC 1
victims of crime compensation for	193	JUST 8
information data bases	193	JUST 9
services	193	JUST 9
Victims Resource Centre	193	JUST 9
Victoria Island	200	NCC 8
video *see* film and video		
Vieux-Port de Montreal	127	CLC 1
visas employment, student, visitor, immigrant	156	EIC 44
visible minorities employment equity	236	TB 7
employment equity/federal contractors	155	EIC 21
	155	EIC 22
	155	EIC 23
employment/public service	214	PSC 15
women	235	SWC 1
Visible Minority Employment Program	214	PSC 15
Vision 2000	140	DOC 28
Visiting Fellowships in Canadian Government Laboratories	208	NSERC 3

Subject	Page	Code
visitors to Canada		
visa application	156	EIC 44
Vital Points Program	168	EPC 1
Vocational Rehabilitation of Disabled Persons Program	177	HWC 34
Voluntary Action Program	227	SS 3
voluntary organizations		
bilingualism	229	SS 23
Consumer Grants and Contributions	119	CCA 1
consumer/financial	119	CCA 1
disabled persons/financial assistance	228	SS 9
disabled persons/program development	228	SS 8
disarmament funding	142	EAITC 9
funding	227	SS 3
health/financial assistance	174	HWC 9
literacy	229	SS 20
minority groups/financial assistance	230	SS 28
refugees/Convention class	157	EIC 46
settlement assistance to immigrants	157	EIC 49
Voluntary Survey Program		
Canadian Inventory of Historic Buildings	151	EC 39
Volunteer Program		
tax filing assistance	222	RCT 14
volunteers		
parks services	151	EC 41
voting eligibility	158	ELC 1

W

Subject	Page	Code
wage, minimum	195	LC 2
wage rates *see* employment		
wage subsidies *see* employment		
war graves/Commonwealth	245	VA 8
War Measures Act		
Japanese Canadians	227	SS 6
war medals	244	VA 1
war museum	135	CWM 1
War Veterans Allowance Act	108	TCC 1
waste management *see* environment; pollution control		
water development		
Prairie provinces	212	PFRA 1
Prairies/engineering	212	PFRA 2
water management		
Canada-US border	179	IJC 1
information	148	EC 18
Lake Ontario and St Lawrence River	239	TC 29
legislative initiatives	148	EC 18
research	148	EC 18
water policy		
federal	148	EC 19
water quality		
drinking/health hazards	173	HWC 2
national guidelines and objectives	149	EC 21
research	148	EC 20
water supply		
climate applications	147	EC 8
research	149	EC 21
waterways		
construction in	240	TC 48
recreational	151	EC 38
waves research	147	EC 11
weapons/prohibited import	218	RCCE 14
weather		
research	147	EC 11
weather services (*see also* climate)		
agriculture, fishing, forestry	146	EC 3
armed forces	147	EC 4
forecasts, public and marine	146	EC 1
marine	147	EC 11
Weekly Checklist of Canadian Government Publications	232	SSC 7
weighing devices		
inspection	119	CCA 3
weights and measures		
inspection	119	CCA 3
welfare (*see also* income support programs)		
Canada Assistance Plan	176	HWC 25
citizens' advisory body	200	NCW 1
grants for services	176	HWC 26
information services	177	HWC 36
Western Accord		
oil export advice	200	NEB 3
Western Diversification Fund	245	WED 2
Western Diversification Initiative	115	AGC 32
Western Grain Stabilization Program	114	AGC 15
Western region		
business development	245	WED 1
funding/business development	245	WED 2
wheat		
price support	114	AGC 16
sales and transportation	135	CWB 1
wildlife		
National Capital Region sanctuary	199	NCC 2
research/ecology	148	EC 12
research/migatory birds	148	EC 13
winter carnival, National Capital Region	199	NCC 5
Wolf Lake heavy oil project	211	PC 1
women		
abuse	176	HWC 30
blue-collar careers/scholarships	130	CN 4
community action programs	174	HWC 10
emergency shelters	129	CMHC 10
employment equity/federal contractors	155	EIC 21
	155	EIC 22
	155	EIC 23
engineering and natural sciences scholarships	186	ISTC 14
equal opportunities/public service	214	PSC 12
equal pay	195	LC 3
equity in the workplace/funding	195	LC 10

Subject	Page	Code
women *(continued)*		
farmers/financial assistance	115	AGC 33
fellowships/research	235	SSHRC 3
grants to women's groups	230	SS 28
in the work force	196	LC 14
job re-entry/assistance	155	EIC 25
native/participation in society	228	SS 13
poverty	200	NCW 1
public service/counselling	214	PSC 13
public service/promotion of equity	214	PSC 14
research on women's issues	116	CACSW 1
status of	235	SWC 1
Women's Career Counselling and Referral Bureau	214	PSC 13
Women's Employment Counselling Centres	156	EIC 31
Women's Program	230	SS 28
Women's Programs	214	PSC 14
wood preservatives		
technical information	113	AGC 7
wood products industry (*see also* forestry)		
joint industry-government initiatives	188	ISTC 34
market development	186	ISTC 17
overseas market development	187	ISTC 18
wool price support	114	AGC 16
Work Orientation Workshops (WOW)	154	EIC 13
Work Sharing Program	156	EIC 35
workers (*see also* employment)		
compensation	195	LC 7
foreign/admission to Canada	156	EIC 44
Mexican and Caribbean/farm	154	EIC 16
occupational diseases, health and safety	122	CCOHS 1
older/benefits	195	LC 11
recruitment program for foreign	154	EIC 15
statistics on compensation	224	SC 16
workplace		
automation/research	140	DOC 27
data on conditions	196	LC 12
hazardous material	196	LC 13
Workplace Hazardous Materials Information System (WHMIS)	196	LC 13
World Administrative Radio Conferences (WARC)	140	DOC 25
World Environment Day	151	EC 45
World Food Day	115	AGC 30
World Information Network (WIN)	144	EAITC 32
World Trade Centre, Vancouver	124	CHPC 1
World War II		
Japanese Canadians/ redress	227	SS 6
World Wildlife Fund (Canada)	148	EC 12
WOW (Work Orientation Workshops)	154	EIC 13
writers		
Canadian/manuscripts	202	NLC 6
financial assistance	118	CC 1
Inuit/assistance	179	INAC 3
royalties for lending rights	118	CC 2

X

Subject	Page	Code
x-rays		
health hazards	173	HWC 2

Y

Subject	Page	Code
young offenders (*see also* offenders)		
legal aid	193	JUST 5
policy and programs	193	JUST 7
Young Offenders Act	193	JUST 5
youth (*see also* students)		
cadet services	136	DND 4
community action programs	174	HWC 10
employment training	155	EIC 25
exchange program	228	SS 15
funding for international exchanges	126	CIDA 13
funding for science projects	191	ISTC 54
immigration/Unaccompanied Minors Program	157	EIC 52
justice policy and programs	193	JUST 7
juvenile justice	193	JUST 7
legal aid for offenders	193	JUST 7
literacy	156	EIC 32
military careers	136	DND 1
proof of age I.D. searches	223	SC 9
science and technology, public awareness	191	ISTC 55
work orientation workshops	154	EIC 13
Youth Initiatives Fund	126	CIDA 13
Yukon		
economic development agreements	183	INAC 43
health services	175	HWC 19
industries/labour relations	128	CLRB 1
mining	183	INAC 41
oil and gas	130	COGLA 1
radio and television service	117	CBC 4
Yukon and Northwest Territories *(see also* Northwest Territories)		
land management	183	INAC 40
land use planning	183	INAC 40
oil, gas, and mineral resources	183	INAC 41
road construction	183	INAC 44

Subject	Page	Code
Z		
zoology		
museum	203	NMNS 1

Part I
Programs and Services

1. Parliament
2. Judiciary
3. Departments, Agencies and Crown Corporations





Parliament

Governor General (GG)

Government House
1 Sussex Drive
Ottawa, Ontario
K1A 0A1

Information: Ottawa/Hull (613) 991-2249.

GG 1
Governor General of Canada: Canada's Head of State is the Queen who is represented federally by the Governor General of Canada. The Governor General, appointed by the Queen on the advice of the Canadian Prime Minister, holds office for five years.

The Governor General summons, prorogues and dissolves Parliament; gives Royal Assent to bills passed by the House of Commons and the Senate; delivers the Speech from the Throne at the opening of sessions; presides over the swearing-in of the Prime Minister, the Chief Justice of the Supreme Court of Canada, Cabinet ministers and many other members of the Privy Council; and signs state documents such as Orders-in-Council, commissions and pardons. In addition to receiving Letters of Credence of newly-appointed Ambassadors to Canada and Letters of Commission of High Commissioners to Canada, the Governor General receives the Queen, other members of the Royal Family, visiting Heads of State and foreign dignitaries. Additional responsibilities include overseeing the Canadian Honours System (for example, The Order of Canada, the Order of Military Merit, The Decorations for Bravery and the Canadian Heraldic Authority).

GG 2
Canadian Heraldic Authority: created 4 June 1988, the Authority provides a mechanism for granting new coats of arms to Canadian communities, corporations, associations and individuals. Many records created by the Authority are accessible to the public. The Public Register of Arms, Flags and Badges of Canada is an index that records, pictorially and textually, all registrations once they are officially approved and sealed. A fee is charged for heraldic research and design.

House of Commons (HOC)

Ottawa, Ontario
K1A 0A6

Information: Ottawa/Hull (613) 992-4793;
Telecommunications Device for the Deaf, Ottawa/Hull (613) 995-2266.

HC 1
The House of Commons is the elected legislative chamber of Canada's Parliament, the other component parts of which are the Senate and the Crown. To become law, all federal legislation must be passed by the House of Commons and the Senate, and then receive Royal Assent.

The House of Commons comprises 295 elected members of Parliament representing 295 constituencies, or ridings, across Canada. The size of each constituency is roughly based on population; the number and boundaries of constituencies are reviewed after every decennial census pursuant to the Constitution and to the Electoral Boundaries Readjustment Act. Under the Constitution, members are elected by universal suffrage; general elections must be held at least every five years.

The Speaker of the House of Commons, a sitting Member of the Housee who is elected to the speakership by his peers, presides over the deliberations of the House and is the senior administrative officer of the House. In his administrative duties, the speaker receives management direction from the Board of Internal Economy. The board is comprised of government and opposition members of the House of Commons and is chaired by the Speaker.

Library of Parliament (LP)

Parliament Buildings
Wellington Street
Ottawa, Ontario
K1A 0A9

Information: Ottawa/Hull (613) 995-1166.

Members responsible:
Speaker of the Senate and Speaker of the House of Commons

LP 1
The Library of Parliament offers reference, research and information services and resources to parliamentarians. Library publications include: a selection of national press clippings *Quorum*; Current Issue Reviews, Legislative summaries, backgrounders; and an index to current Senate committee proceedings and debates. Research officers provide research studies, oral briefings and assistance to parliamentary committees. The Library has access to over 1500 computerized data bases in addition to its own DOBIS on-line catalogue of collection resources.

The Senate (SEN)

Parliament Buildings
Wellington Street
Ottawa, Ontario
K1A 0A4

Information: Ottawa/Hull (613) 995-1900; Information Services (Media and public relations) (613) 992-1149; toll-free from anywhere in Canada: 1-800-267-7362.

SEN 1
The Senate, created to protect regional and minority interests, has 104 members: 30 from the Atlantic provinces, 24 from Quebec, 24 from Ontario, 24 from the Western provinces and one each from the Yukon Territory and the Northwest Territories. Senators are appointed by the Prime Minister to hold office till age 75, but until 1965, they were appointed for life. In its legislative role, the Senate accepts, amends or rejects all bills passed by the House of Commons. As well, some legislation originates in the Upper House. Both Houses of Parliament must give approval to a bill before it can receive Royal Assent. The Senate also has a number of committees that study legislation as well as social, public and international problems or issues concerning Canadians.



Judiciary

Canadian Judicial Council (CJC)

112 Kent Street
Room 450
Ottawa, Ontario
K1A 0W8

Information: Ottawa/Hull (613) 998-5182.

Minister responsible:
Minister of Justice

CJC 1
The Council promotes efficiency, uniformity and improved judicial service in superior and county courts. It organizes seminars for the continuing education of judges and also conducts inquiries into complaints against federally appointed judges.

Court Martial Appeal Court of Canada (CMAC)

Federal Court of Canada Building
Kent and Wellington Streets
Ottawa, Ontario
K1A 0H9

Information: Ottawa/Hull (613) 955-1870.

CMAC 1
The Court Martial Appeal Court of Canada is a superior court of record. This court has the same jurisdiction in appeals of convictions by courts martial as do provincial and territorial courts of appeal in the case of criminal convictions, except in the area of severity of sentence, which comes under the authority of the Minister of National Defence. There is no right to appeal an acquittal by a court martial. An appeal to the Supreme Court of Canada is allowed, howver, by leave of that court or where there has been a dissenting judgement on any question of law.

While the Rules of Practice and Procedure of the Court Martial Appeal Court are largely similar to those of the provincial and territorial courts of appeal in criminal appeals, they differ in some respects. Under the Rules, the Chief Justice may authorize appointment of counsel for an appellant at public expense. Furthermore, any member in good standing of a law society in Canada is entitled to appear before the Court, as are officers of the Judge Advocate General's Branch of the Department of National Defence.

Federal Court of Canada (FCTC)

Principal Office
Federal Court of Canada Building
Kent and Wellington Streets
Ottawa, Ontario
K1A 0H9

Information: Ottawa/Hull (613) 995-6719; for other offices *see* Part II, Addresses.

The Federal Court of Canada, as constituted by the Federal Court Act, is a court of law, equity and admiralty, and a superior court of record having civil and criminal jurisdiction. It consists of the Federal Court of Appeal, with the Chief Justice and ten judges, and the Federal Court – Trial Division, with the Associate Chief Justice and 13 judges. One judge from the Federal Court of Appeal and two from the Trial Division have elected to take supernumerary status.

FCTC 1
Hearings and appeals: the Federal Court of Canada has one Registry for the entire country, which is responsible for administration of the Court's legal proceedings. The Trial Division has jurisdiction in cases in which relief is claimed against the Crown, and in cases in which relief is claimed by the Crown or the Attorney General of Canada. It also conducts hearings on industrial property proceedings; income tax and estate tax appeals; citizenship appeals; and admiralty proceedings. The Federal Court of Appeal hears appeals from the Trial division and reviews decisions of federal boards. Hearings may be held anywhere in the country at times convenient to the litigants.

FCTC 2
Appeals to the Assessor: owners of animals that have been destroyed under the provisions of the Animal Disease and Protection Act may appeal compensation decisions to the Assessor. Farmers may appeal to the Assessor when pesticide residue compensation has been denied or is less than reasonable. The Assessor also receives appeals concerning plant quarantine.

Supreme Court of Canada (SUPC)

Supreme Court of Canada Building
Wellington Street
Ottawa, Ontario
K1A 0J1

Information: Ottawa/Hull (613) 995-4330.

SUPC 1

The Supreme Court of Canada is the highest court of the land. It is a general court of appeal for both criminal and civil cases. Its jurisdiction embraces the common law of the nine common-law provinces and two territories, as well as the civil law of the province of Quebec. The Court reviews cases from the 10 provincial Courts of Appeal and from the Federal Court of Appeal. In most cases it will hear appeals only if permission to appeal is first granted. The Court may also hear cases referred by the Governor-in-Council on constitutional questions. The Supreme Court sits in Ottawa and holds three sessions during the year. Hearings are open to the public. During the summer months, guided tours of the Supreme Court of Canada Building are available; group visits are possible through prior arrangement during the rest of the year. The Supreme Court Building is open to the public from 9:00 a.m. to 5:00 p.m.

SUPC 2

Bulletin of the Supreme Court: the Bulletin is issued weekly when the Court is in session. The annual subscription is $120.00.
Inquiries: Ottawa/Hull (613) 996-7567.

Tax Court of Canada (TCC)

200 Kent Street, 3rd Floor
Ottawa, Ontario
K1A 0M1

Information: Ottawa/Hull (613) 992-0901; regional offices *see* Part II, Addresses.

TCC 1

The Tax Court of Canada was established in 1983 to replace the Tax Review Board, whose members became judges. On 22 September 1988, An Act to amend the Tax Court of Canada Act received Royal Assent. This new legislation will not only delegate additional responsibilities to the Court but will necessitate its restructuring.

Under the prior legislation, the Court is vested with exclusive jurisdiction to hear and determine references and appeals on matters arising under the Income Tax Act, the Canada Pension Plan, the Old Age Security Act, the Petroleum and Gas Revenue Tax Act and Part IV of the Unemployment Insurance Act. The Court also hears and determines appeals under the War Veterans Allowance Act and the Civilian War Pensions and Allowances Act from an adjudication of the Veterans Appeal Board regarding what constitutes income.

With the new legislation, the Court will consist of the Chief Judge, Associate Chief Judge and not more than 16 other judges. Income tax appeals shall continue to be heard in major centres throughout Canada, but appeals under the Unemployment Insurance Act, 1971, the Canada Pension Plan, the Old Age Security Act, the Petroleum and Gas Revenue Tax Act, the War Veterans Allowance Act and the Civilian War Pensions and Allowances Act will be held in smaller communities as well.



Departments, Agencies, Crown Corporations

Atlantic Canada Opportunities Agency (ACOA)

Head Office
644 Main Street
P O Box 6051
Moncton, New Brunswick
E1C 9J8

Information: Moncton (506) 857-2271, or toll-free 1-800-561-7862; regional offices *see* Part II, Addresses.

Minister responsible:
Minister responsible for the Atlantic Opportunities Agency

The Agency's mandate is to co-ordinate and plan all federal activities contributing to the economic growth of the Atlantic region — in particular, procurement, training and skills development, job creation, technology infrastructure development and local investment promotion. The Agency is responsible for federal policy and programs regarding small and medium-sized business and industrial development in the region and works closely in co-operation with provincial governments and the private sector.

ACOA 1

ACOA Action Program: designed to foster entrepreneurial development, to increase the rate of new business formation and to improve the competitiveness of small and medium-sized business in the Atlantic provinces, this program provides assistance to small and medium-sized businesses in eligible sectors. ACOA is responsive to commercial capital investment projects with eligible costs of up to $20 million.

Through the Innovation Element, ACOA may contribute up to 60 percent of the eligible cost of a project to advance the level of technology in use in the region, improve productivity or develop new or improved products.

Depending on viability and economic benefit, a project with up to $200 000 in eligible capital costs may receive up to 50 percent of the capital costs to establish a new facility. This does not apply to mergers, acquisitions or refinancing, however. Up to 30 percent of capital costs may be available for expansion for modernization of existing facilities, including replacement or relocation.

A project with eligible costs of up to $20 million may be eligible for loan insurance for new capital investments. Such insurance is not available for mergers, acquisitions or refinancing.

Interest Buy-Down may be provided on new business term-loans (up to a maximum of seven years) by as much as six percentage points.

The Business Studies Element may assist in the cost of engaging qualified consultants to investigate ideas and improve the quality of management. Studies that seek to improve the viability of an operation, establish a marketing plan or support an Innovation project may receive up to 75 percent of eligible costs. Furthermore, business plan/feasibility studies in support of establishment, modernization or expansion projects may receive up to 50 percent of eligible costs.

Under the Business Support Element, assistance may be provided for up to 50 percent of the eligible cost of non-commercial projects that provide a service to small and medium-sized businesses, such as training and technology transfer. Such projects are limited to $200 000 in eligible costs.

ACOA 2

Enterprise Cape Breton Program (ECBP): the objective of this program, delivered by Enterprise Cape Breton, is to foster a favourable climate for private-sector investment, entrepreneurship and increased industrial and commercial activity in the Cape Breton area. As an umbrella program, the ECBP provides financial assistance under various programs administered separately by ACOA and the Enterprise Cape Breton Corporation. Programs delivered by the ECBP are the Cape Breton Topping-Up Assistance (CBTUA) Program and the Cape Breton Loan Program (CBLP). Financial assistance is in the form of grants, contributions (both repayable and non-repayable), interest buy-downs, loan insurance, loans, equity and the loan program. Various economic sectors are eligible for support under the ECB program.

ACOA 3

Co-operation Activity: aimed at taking advantage of opportunities for economic development in Atlantic Canada, this program co-ordinates federal and provincial spending on areas of agreed priority. Federal expenditures are aimed at sectoral development activities that are not firm-specific and that are in keeping with the key themes of entrepreneurship; innovation and technology transfer, marketing and trade development, human resource development, the environment and the supporting themes of resource competitiveness, rural diversification, and strategic infrastructure. Priorities for funding are the subject of annual review and discussion with the four Atlantic provinces. The Minister responsible for ACOA and Atlantic ministers play a key role in managing the agreements.

Atomic Energy Control Board (AECB)

Head Office
Martel Building
270 Albert Street
(P O Box 1046)
Ottawa, Ontario
K1P 5S9

Information: Ottawa/Hull (613) 995-5894; Regional Offices *see* Part II, Addresses.

Minister responsible:
Minister of Energy, Mines and Resources

AECB 1
The Atomic Energy Control Board administers and enforces the Atomic Energy Control Act and corresponding regulations by licensing all uses of radioactive materials and activities that concern nuclear energy, and monitoring the health, safety and security aspects of nuclear energy.

Atomic Energy of Canada Limited (AECL)

Corporate Office
344 Slater Street
Ottawa, Ontario
K1A 0S4

Information: Ottawa/Hull (613) 237-3270; CANDU Operations customer service hot line, toll-free 1-800-268-5877; regional offices *see* Part II, Addresses.

Minister responsible:
Minister of Energy, Mines and Resources

Atomic Energy of Canada Limited is responsible for the research and development of peaceful uses of nuclear energy, including the development of nuclear power systems and the application of radioisotopes and radiation in medicine and industry.

AECL 1
CANDU reactors/maintenance: AECL Candu Operations maintains the CANDU reactor, which uses natural uranium to produce heat through fission for the generation of electrical power.
Inquiries: Mississauga (416) 823-9040; Montreal (514) 871-1116; or call toll-free 1-800-268-5877.

AECL 2
CANDU Reactors/design: AECL Candu Operations is responsible for the design (in accordance with Atomic Energy Control Board guidelines) of CANDU nuclear reactors.
Inquiries: Mississauga (416) 823-9040.

AECL 3
CANDU reactors/marketing: Candu Operations has full responsibility for the international marketing of the CANDU reactor system and related technologies.
Inquiries: Mississauga (416) 823-9040.

AECL 4
Atomic energy/research: the Atomic Energy of Canada Research Company carries out basic research, supports Canada's nuclear power program, develops new applications for nuclear energy products and produces radioisotopes for medical and industrial uses.

Inquiries: Ottawa/Hull (613) 236-6444; Chalk River (613) 584-3311; Pinawa (204) 753-2311.

AECL 5
Atomic waste disposal/research: the Atomic Energy of Canada Research Company carries out research on methods of permanent and safe disposal of nuclear wastes.
Inquiries: Whiteshell Nuclear Research Establishment, Pinawa (204) 753-2311.

Agriculture Canada (AGC)

Head Office
Sir John Carling Building
Central Experimental Farm
930 Carling Avenue
Ottawa, Ontario
K1A 0C5

Information: Ottawa/Hull (613) 995-8963; other offices, experimental farms and research stations: *see* Part II, Addresses. For the Agricultural Stabilization Board *see* AGC 16 below; for the Farm Debt Review Board *see* AGC 20 below; for information on pesticides *see* the Toll-free Telephone Service section; for recorded information regarding market prices for livestock call (819) 953-6691 (English) or (819) 953-6693 (French).

Minister responsible:
Minister of Agriculture

The Department is responsible for federal policies, programs and regulations relating to agriculture and food, as well as for the Prairie Farm Rehabilitation Administration. It is involved in such activities as grading and inspection, seed certification, the regulation of pesticides, feeds and fertilizers, scientific research, international agricultural liaison, farm loan and advisory services and the dissemination of information. Diagnostic and control programs for animal diseases, market development programs, and market forecasts and reports also come under the Department's jurisdiction.

AGC 1
Research grants: promoting the federal government's objective of encouraging industry to participate in funding research, this program supports graduate students and post-doctoral fellows working in disciplines and on projects consistent with the specific needs of Canadian agriculture. The program is open to Canadian faculties of agriculture and veterinary medicine. Other faculties may participate by submitting joint proposals with a faculty of agriculture or veterinary medicine either in their university or in another university.

AGC 2
Internal research programs: the Research Branch programs are designed to determine optimum conditions for crop and livestock production; to reduce crop loss caused by diseases, weeds and insects; to improve crop management techniques and animal husbandry through biological and engineering studies; to develop new and improved methods for the preparation and preservation of food; and to ensure the safety and nutritive value of food.

AGC 3
Animal pathology/disease research and testing: the Health of Animals Laboratory Division with six laboratories, conducts research on diseases of food animals, provides laboratory, diagnostic and consultative services to the animal health and agri-food safety programs of the Department, and acts as consultant on the registration, licensing and use of biological agents and other veterinary and pest control products sold in Canada.

AGC 4
Agricultural research/inventory: the Department maintains inventories of agricultural and food-related research and development in Canadian universities and industry as well as in the provincial and federal governments.

AGC 5
Consumer protection/food inspection: through the Food Production and Inspection Branch, the Department is responsible for grading, inspecting, licensing, regulating agricultural production inputs, import and export inspection services and certification, quarantine controls and eradication procedures.

AGC 6
Meat inspection: the meat inspection program deals with the inspection of meats for interprovincial movement, as well as exported and imported meat products.

AGC 7
Agricultural chemicals/technical information: technical pesticide information is available from the Pesticides Directorate. All products registered under the Pest Control Products Act such as insecticides, fungicides, herbicides, detergents, pool chemicals and wood preservatives are included in the program.
Inquiries: Ottawa/Hull (613) 993-4544 or toll-free 1-800-267-6315, except from the Northwest Territories and Yukon where collect calls are accepted at the Ottawa/Hull number.

AGC 8
Animal disease and protection: the Health of Animals and Operations directorates are responsible for the control and eradication of livestock diseases within Canada. The directorates aim to prevent the introduction of serious animal diseases into the country by regulating importation; by inspecting and testing imported animals, animal products and by-products; and by operating a quarantine program. The directorates carry out the required inspection, testing and certification for the export of livestock. The Veterinary Biologics and Biotechnology Program ensures that vaccines and sera are pure, potent, safe and effective.

AGC 9
Racetrack supervision: the Racetrack Division protects the wagering public against fraudulent practices by ensuring the integrity of pari-mutuel betting on racehorses. The Division conducts daily on-site auditing of betting activities, and provides photo-finish, video race surveillance and equine drug-control services. It also performs extensive research relating to the use of drugs on horses.

AGC 10
Plant health: the Plant Health and Operations directorates are responsible for the control and eradication of plant diseases and pests in Canada. The directorates aim to prevent the introduction of foreign pests and diseases into the country by regulating importation, by inspecting and testing plants and plant products and by operating a quarantine program. The directorates also carry out inspection, testing and certification required for the export of plants and plant products. The laboratory testing program ensures the safety, purity, potency and efficacy of seeds and fertilizers.

AGC 11
Agri-food product safety: the agri-food product inspection system protects consumers from chemical, physical and biological hazards as well as from fraudulent labelling of agri-food products produced in or imported into Canada. Inspection programs, based on principles of sound epidemiologic and risk assessment, minimize risks for consumers, while label review and approval prevents fraud as well as reflecting health and safety standards. Product analysis and plant inspection programs provide scientific and technical information.
Inquiries: Ottawa/Hull (613) 995-5433 or any regional office *see* Part II, Addresses.

AGC 12
Dairy products: dairy products which are imported, exported or moved from federally registered plants are subject to inspection to ensure that they are safe, wholesome and graded for economically significant factors as well as labelled and packaged to prevent fraud.
Inquiries: Ottawa/Hull (613) 995-5433 or nearest regional office *see* Part II, Addresses.

Agriculture Canada *(continued)*

AGC 13
Processed products inspection: processed fruit and vegetables as well as honey and maple products must be inspected in order to be imported, exported or moved interprovincially. To ensure that such products are safe, wholesome, inspected for economically significant factors (i.e., graded to federal government standards) and labelled to avoid fraud, all must be inspected, analysed and graded. Processed product plants are inspected and registered.
Inquiries: Ottawa/Hull (613) 995-5433 or nearest regional office *see* Part II, Addresses.

AGC 14
Fresh fruit and vegetable inspection: domestic and imported produce is inspected for compliance with federal standards before either international or interprovincial trade of fresh fruit and vegetables. This ensures that produce imported, exported or moved domestically is safe, wholesome and graded for economically significant factors as well as packed, labelled and traded in accordance with law. Produce dealers and warehouses are also registered annually. Disputed produce transactions are arbitrated, and a licensing and arbitration manual is published.
Inquiries: Ottawa/Hull (613) 995-5433, or nearest inspection office.

AGC 15
Western Grain Stabilization Program: this program is based on the joint participation of grain producers and the federal government. Its operation is aimed at protecting farmers in the area of Western Canada designated by the Canadian Wheat Board against severe fluctuations in income from the sale of eligible grains.

AGC 16
The Agricultural Stabilization Board: the Board supports prices by making deficiency payments to producers at a fixed rate. It assures price support for specific commodities: cattle, hogs, lambs, wool, industrial milk and cream, corn, soybeans, and wheat, oats and barley grown outside the area administered by the Canadian Wheat Board.

AGC 17
Crop insurance: the Crop Insurance Program protects farmers against crop losses caused by natural perils. Under this federal-provincial program, financial contributions are made towards farmers' premium costs and, in Quebec and Newfoundland, their administration costs.

AGC 18
Advance payments for crops: the Advance Payments for Crops Act provides producers with an incentive to store products by supplying advance payments. The Minister of Agriculture guarantees these advances through eligible producer organizations, which must administer this program on behalf of their members. The Act applies to all storable crops grown in Canada, except grains grown within the area administered by the Canadian Wheat Board.

AGC 19
Farm improvement and marketing co-operatives loans: this program guarantees loans made by banks and other designated lenders to farmers for the improvement and development of farms. Loans are available for major repairs to implements and equipment, construction, repairs of farm buildings, purchase of livestock or additional land, land clearing and irrigation systems as well as for processing, distribution or marketing of farm products by co-operative associations.

AGC 20
Farm Debt Review Board: the Board administers the Farm Debt Review Act in every province, ensuring that farms experiencing either financial difficulty or insolvency have access to an impartial, third-party review of the individual farms' circumstances and of possible financing or refinancing options. The purpose of the review is to achieve a voluntary and mutually satisfactory agreement between farmer and creditor(s).

AGC 21
Financial assistance to tobacco producers: the department assists tobacco producers in adjusting to the decline of the industry and in finding suitable alternatives to tobacco production. There are two programs: the Alternative Enterprise Initiative (AEI) and the Tobacco Transition Adjustment Initiative (TTAI). The AEI is designed to assist tobacco growers who are switching to other crops. The program supports crop development projects and research activities. The TTAI provides transition payments to growers wishing to leave the tobacco industry.

AGC 22
Genetic improvement programs: Record of Performance programs for dairy, beef, sheep and swine improve production and product quality through identification of genetically superior breeding stock. The Sire Loan Program provides high-quality tested sires to assist in the development of artificial insemination technology in swine and sheep. Livestock registration provides authentication for the purebred registration system in Canada, which strengthens both foreign and domestic sales capabilities.

AGC 23
Showcase herds: the Department maintains showcase herds in Ottawa of dairy and beef cattle, sheep and swine available in Canada. These herds provide foreign and domestic visitors with a display of modern production practices and have become the focal point of potential buyers of Canadian livestock.

AGC 24
Agricultural products/market development and information: the Agriculture Development Branch is responsible for market expansion and increased marketing effectiveness for Canadian agricultural products. It arranges co-operative marketing, provides market information reports and assistance in product promotion, and analyses trends of developments in agriculture and related sectors of the economy. The Agriculture and Food Market Situation Program provides information on current and prospective markets for agricultural products. The Branch publishes the Retail Food Price Report which includes the weekly average cost of food for a family of four in Canada's urban centres.

AGC 25
Canadian Agri-food Development Initiative: this program provides financial assistance for projects that aim to increase the use of Canadian agri-food products in domestic markets, as well as to projects that attempt to develop improved marketing systems in the agri-food sector. Organizations eligible for project funding include corporations, co-operatives, partnerships, universities, industry associations and non-profit organizations.

AGC 26
Food Development Division: to increase sales of Canadian food products, the Food Development Division provides advice to the food industry on marketing practices. It carries out research in methods of food preparation and encourages good food practices.

AGC 27
Marketing boards: under the Agricultural Products Marketing Act, provincial commodity marketing boards and agencies may assume authority to market their agricultural commodities in interprovincial and export trade. The boards and agencies are empowered to collect levies applied to these commodities where applicable under provincial legislation. The federal Agricultural Products Board may buy, sell or export agricultural products. It may also hold reserve stocks of agricultural products for later sale, for emergency relief purposes in Canada and for overseas food assistance programs.

AGC 28
The Grain Marketing Bureau: the Bureau is responsible for the co-ordination and implementation of trade development activities. Duties include the development of trade policy, marketing, and the processing and production of grains and oilseeds and their products. Its main component is a government-guaranteed grain credit sales facility. The Bureau works closely with grain trading firms, the Canadian Wheat Board, and various other Crown agencies and quasi-government bodies involved in the grain industry.

AGC 29
Fairs and Exhibitions Program: financial assistance is available to fairs and exhibits, producer associations and non-profit organizations in the agricultural sector to assist in funding local, national and international events that improve Canadian agricultural production. The program supports four objectives: marketing, technology transfer/education, training and development of rural people, and agricultural awareness.

AGC 30
The International Programs Branch: the International Programs Branch represents the Department's interests and responsibilities in international affairs. It is responsible for agricultural aid programs and technical assistance missions, and provides international agricultural intelligence for the Department. In addition, it co-ordinates the Department's efforts in World Food Day activities.

AGC 31
Co-operatives Secretariat: the Department provides administrative services to the Co-operatives Secretariat which was established on 1 April 1987. Its mandate is to support the Minister of State (Grains and Oilseeds) in his or her responsibilities related to the co-operative sector, to provide services to the Interdepartmental Committee on Co-operatives and to liaise with Canadian co-operatives. The objective of the Secretariat is to focus on the federal government's commitment to the co-operative sector, including co-ordinating the development and implementation of national policies that address the contribution of co-operatives to the economic and social growth of the country.

AGC 32
Soil Conservation Initiative: this program addresses both the deterioration of agricultural soil and the maintenance of agricultural and natural resources. In co-operation with provincial governments, the Department provides financial assistance for projects promoting and developing soil conservation practices. In the Western provinces, the focus is on conversion of marginal lands from annual cultivation to long-term vegetative cover. This program also increases opportunities for agricultural diversification into special crops, forage and livestock production. Funding in Western Canada is committed under the Western Diversification Initiative.

AGC 33
Farm Women's Advancement Program: the program provides financial assistance to Canadian farm women's organizations for selected information, education, participation, promotion and organizational activities to further the equality of Canadian farm women. The program focusses on economic and social issues. It supports activities sponsored by farm women's organizations to increase farm women's access to land, capital, credit, economic development programs and appropriate production and management training.

Agriculture Canada *(continued)*

AGC 34
National Grains Bureau: the Bureau, the national policy and planning arm of the Grains and Oilseeds Branch, is the focal point for the federal government to participate more effectively in and respond to grains-related issues. Grains 2000 is a program within the National Grains Bureau whereby private sector individuals are recruited to work at the Bureau in researching grains policy.

Bank of Canada (BC)

234 Wellington Street
Ottawa, Ontario
K1A 0G9

Information: Ottawa/Hull (613) 782-8111; regional offices *see* Part II, Addresses.

Minister responsible:
Minister of Finance

The Bank of Canada formulates and implements monetary policy and acts as fiscal agent to the Government of Canada. The Bank of Canada Act gives the Bank the sole right to issue notes intended for circulation in Canada.

BC 1
Canada Savings Bonds: the Bank of Canada provides services to the public related to the sale and administration of Canada Savings Bonds.

BC 2
Government of Canada (Direct Marketable) Bonds: Government of Canada bonds are issued for terms of from two to 25 years by allocation and auction to chartered banks and investment dealers in denominations from $1000 to $1 million. The bonds carry a fixed interest rate, but are bought and sold in the secondary market by corporations and individuals at a price to give a yield to maturity which reflects market interest rates at the time of the transaction.

BC 3
Treasury bills: treasury bills are short-term debt obligations of the government issued for 90, 180 or 365 days. Available in denominations from $1000 to $1 million, they are sold for a discount at a weekly auction to chartered banks and investment dealers, and may subsequently be resold before maturity to corporations, individuals and other financial institutions. They are available in denominations from $1000 to $1 million.

BC 4
Unclaimed bank balances: the Bank Act requires that accounts of individuals and corporations at chartered banks which have been dormant for 10 years be transferred to the Bank of Canada, where they are held in safekeeping. After a further period of 20 years, small balances are transferred to the Consolidated Revenue Fund.

BC 5
Damaged bank notes: as the sole bank note issuer in Canada, the Bank of Canada will refund full or even partial value for notes which have been damaged or mutilated while in the hands of the public. Identifiable remnants may be forwarded by any financial institution to the Bank of Canada on a collection basis. Valuation is based on the proportion of the physical note which is identifiable.

BC 6
Exchange and interest rate information: together with other economic and financial statistics, the Bank of Canada publishes selected exchange and interest rate information in its *Monthly Review* and *Weekly Financial Statistics*, both of which are available by subscription.

BC 7
Currency Museum: the galleries of the Currency Museum display money and artifacts that served as money in both the Old World and the New World. This comprehensive display of Canadian and foreign notes and coins is part of the National Currency Collection.

Canadian Advisory Council on the Status of Women (CACSW)

110 O'Connor Street
9th Floor
P O Box 1541, Station B
Ottawa, Ontario
K1P 5R5

Information: Ottawa/Hull (613) 992-4975; regional and local offices *see* Part II, Addresses.

Minister responsible:
Minister Responsible for the Status of Women

The Canadian Advisory Council on the Status of Women was established in 1973 to advise the federal government on issues affecting women and to promote public awareness of those issues. The Council co-operates with national women's groups and provincial advisory councils on the status of women on a regular basis. It also maintains a documentation centre where a variety of books, periodicals and documents on women's issues are available to researchers and the public.

CACSW 1
Research/women's issues: the Council conducts research into women's issues to make recommendations to the government and inform the public. In addition to its research results being made available to women's groups, governments and the public the Council distributes its publications to universities, colleges, regional and public libraries and ministries of education, and to offices of federal government women's programs.

Canadian Aviation Safety Board (CASB)

Head Office
Place du Centre, 4th Floor
Hull, Quebec
(Mail: P O Box 9120, Alta Vista Terminal, Ottawa, Ontario K1G 3T8)

Information: Ottawa/Hull (819) 994-3741; regional offices *see* Part II, Addresses.

Minister responsible:
Minister of Transport

Established in 1984, the Canadian Aviation Safety Board is an independent body concerned with aviation safety. The Board investigates aviation accidents and incidents, reports publicly on its findings and makes recommendations designed to improve safety.

CASB 1
Aviation accidents and incidents/reporting and investigation: the Board is empowered to conduct investigations and, if necessary, public inquiries into aviation accidents and incidents in order to determine the contributing factors and causes. Reporting is mandatory for all accidents and for specified types of incidents. The Board's comprehensive reporting system has a central data base that helps to identify safety deficiencies. People who voluntarily report to the Board using the Confidential Aviation Safety Report form are assured protection of their identity. These forms are available from CASB offices and at airports, flight service stations and air traffic control units across Canada.

Canadian Broadcasting Corporation (CBC)

Head Office
1500 Bronson Avenue
(P O Box 8478)
Ottawa, Ontario
K1G 3J5

Information: Ottawa/Hull (613) 724-1200;
Headquarters, Regional Offices or local offices *see* Part II, Addresses.

Minister responsible:
Minister of Communications

The CBC is a publicly owned corporation established by an act of the Canadian Parliament to provide the national broadcasting service in Canada.

CBC 1
National Broadcasting Service: the CBC operates several national services which maintain high levels of Canadian content - English and French television networks, and English and French AM radio and FM stereo networks. Many of the programs on both the English and French television networks are available with closed captions for the hearing impaired. Transmission methods include leased channels on the Canadian space satellite Anik, as well as more than 100 000 km of microwave and landline connections. Information is communicated to the hearing impaired via Telecommunications Device for the Deaf (TDD).

CBC 2
CBC National Satellite Channel: the channel makes available to Canadians via satellite and cable the proceedings of the House of Commons as well as other special national events, such as public hearings and provincial election coverage.

CBC 3
Radio Canada International: this CBC radio service on shortwave is, in effect, Canada's voice abroad. RCI's information programming reflects Canada's political, economic, social and cultural spectrum to an international audience, broadcasting in 12 languages. The service also produces programs for use by leading broadcasters in the world's major radio markets.

CBC 4
Northern Radio and Television Service: the Northern Radio Service provides locally produced programs in English and native languages, as well as national network programs, to Yukon, the Northwest Territories and Arctic Quebec. The Northern Television Service broadcasts on more than 100 northern television transmitters on two satellite channels across four time zones. Production facilities exist in Whitehorse, Yellowknife, Ottawa and Montreal. The service supplements network programs with shows produced by Northern Service or procured from outside the Corporation. In addition to these shows, Northern Service also broadcasts programming produced by independent native broadcasters operating under the federal Northern Native Broadcast Access Program. Northern Service produces programs in English, Inuktitut, Slavey, Dogrib, Chipewyan, Loucheux and Cree.

CBC 5
Northern Quebec Service: the service provides most of the CBC's French and English radio and television programming, as well as some programming in Cree, to residents of Quebec's North.

CBC 6
Engineering Headquarters: the CBC's Engineering Department has begun marketing its broadcast engineering expertise abroad, in co-operation with the private sector. Its involvement in foreign projects is limited to providing broadcast engineering knowledge and skills, while the private sector supplies the necessary equipment and services.

Canadian Broadcasting Corporation *(continued)*

CBC 7
CBC Enterprises: established in 1983, this division of the CBC markets the Corporation's productions and program assets at home and abroad. Television program sales include programs for broadcast and institutional use as well as for the domestic and foreign home video markets. While these sales represent 50 percent of all revenue-generating activity, book publishing and merchandising of audio recordings and program-related products are equally important in promoting Canadian talent domestically and in more than 70 countries internationally. Through text, pictures or transcripts, publications of CBC Enterprises attempt to extend audience experience of a range of CBC programs. Audio recordings in the form of records and cassettes are sold through mail order and retail sale.

CBC 8
Newsworld: this 24-hour national satellite-delivered English language news and information specialty service is operated by the CBC. More information will be available at a later date.

The Canada Council (CC)

Head Office
99 Metcalfe Street
(P O Box 1047)
Ottawa, Ontario
K1P 5V8

Information: Ottawa/Hull (613) 598-4365
(station-to-station collect calls accepted). Other offices, *see* Part II, Addresses.

The Canada Council reports to Parliament through the Minister of Communications.

The Canada Council is an independent agency created by the Parliament of Canada in 1957 to foster and promote the arts. The Council provides a wide range of grants and services to professional Canadian artists and arts organizations in dance, media arts, music, opera, theatre, writing, publishing and the visual arts. It awards about 4000 grants each year: 2800 to professional arts organizations such as opera, dance and theatre companies, orchestras, film and video organizations, public art galleries, book and periodical publishers and artists' centres; and 1200 to individual artists to create works of art, research or further their training and development. To apply for grants, artists must be Canadian citizens or permanent residents of Canada.

CC 1
Aid to professional artists and arts organizations: the Canada Council has developed over 130 programs of support which are modified regularly to meet the changing needs of the arts community. Six sections responsible for the overall development of specific art forms are: dance, music and opera, theatre, writing and publishing, visual arts and media arts. Four other sections complementing their work are: the Arts Awards Service, which administers an extensive program of grants to individual artists; the Explorations Program, which supports innovative projects by individuals, groups and non-profit organizations that venture into new artistic territory; the Arts Bank, which purchases works by visual artists and rents them for display in government departments and non-profit organizations across Canada; and the Touring Office, which provides services and grants to promote touring of artists and companies in dance, theatre, music and opera.

CC 2
Public Lending Right Commission: consisting of authors, librarians and publishers, the Public Lending Right Commission was established in 1986 to administer a program of payments to Canadian authors for their eligible books catalogued by libraries across Canada. PLR payments are determined by sampling the holdings of a representative number of libraries; the more libraries in which an eligible title is found, the larger the PLR payment. The available budget determines both the dollar value of a library "hit" and the maximum an author can earn. Cheques are issued each spring.
Inquiries: Ottawa/Hull (613) 598-4378 (Collect calls will not be accepted.)

CC 3
Other activities: in addition to its primary role in the arts, the Council maintains the Secretariat for the Canadian Commission for Unesco and administers the Killam Program of prizes and fellowships to scholars of exceptional ability engaged in significant research projects. The Council also recognizes distinguished achievement through a number of prestigious prizes, including: the Governor General's Literary Awards, Canada's premier literary prizes, valued at $10 000 each; the $50 000 Molson Prizes for outstanding achievement in the arts, humanities or social sciences; the $50 000 international Glenn Gould Prize for exceptional contribution to music and its communication through the use of any of the communications technologies; the $50 000 McLuhan Teleglobe Canada Award for exceptional contribution to a better understanding of the influence of communications media and communications technology on society; and the $50 000 Izaak Walton Killam Memorial Prizes for recognition of a distinguished career in and contribution to the fields of the natural sciences, the health sciences and engineering.

Consumer and Corporate Affairs Canada (CCA)

Head Office
Place du Portage
50 Victoria Street
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0C9)

Information: Ottawa/Hull (819) 997-2938;
Telecommunications Device for the Deaf,
(819) 994-0067; for other offices *see* Part II,
Addresses.

Minister responsible:
Minister of Consumer and Corporate Affairs

The principal role of Consumer and Corporate Affairs Canada is to promote the fair and efficient operation of the Canadian marketplace and to balance the interests of consumers and business. Its mission includes the establishment and administration of rules and guidelines for business conduct, the transmission of accurate information to consumers, the maintenance and stimulation of competition among businesses, the establishment and enforcement of standards for trade in commodities and services, the protection from product-related hazards, and the disclosure and diffusion of technological information.

CCA 1
Consumer services: the Consumer Policy and Services Branch identifies, analyses and articulates consumer issues and works together in resolving such issues with the business community, voluntary organizations and government departments. It also administers the Consumer Grants and Contributions Program (which supports the voluntary sector in addressing marketplace issues affecting consumers across the country) and the Tax Rebate Discounting Act.

CCA 2
Consumer protection against misrepresentation and economic loss: the Consumer Products Branch is responsible for the enforcement of legislation and the administration of voluntary programs to prevent product misrepresentation in the market place. Through its compliance activities, the Branch detects and prevents fraud and deception in the packaging, labelling, quality, quantity, composition and advertising of a wide range of food and non-food products. The Consumer Products Branch also ensures that consumers have accurate information necessary to choose between products.

CCA 3
Consumer protection — approval and inspection of weighing and measuring devices: the Legal Metrology Branch is responsible for ensuring accurate measurement of goods and services sold on the basis of measure in the Canadian marketplace. Any weighing or measuring device must first receive approval from the Legal Metrology Branch before it can be used in a trade application in Canada. A device is inspected upon installation, and thereafter periodically, by field staff who verify that it conforms to relevant legislation and specifications. These procedures apply to weighing and measuring devices of all types, such as light- and heavy-duty scales, electricity meters, natural gas meters, and gasoline dispensers.

CCA 4
Product safety: the Product Safety Branch develops and enforces regulations concerning the safety of consumer products and promotes consumer and trader understanding of product safety issues. It administers and enforces the Hazardous Products Act which covers such products as household chemicals, toys, cribs and children's sleepwear. The Branch also promotes voluntary and education programs for consumer protection and tests potentially hazardous products for characteristics such as flammability and chemical composition.

CCA 5
Misleading advertising: the Marketing Practices Branch investigates complaints concerning violations of the misleading advertising and deceptive marketing practices provisions of the Competition Act. Under its program of compliance, the Branch provides opinions on the application of the Act to proposed advertisements and promotional contests. The Misleading Advertising Bulletin, published quarterly, contains summaries of prosecutions that resulted in convictions as well as policy statements on various issues.

CCA 6
CA identification numbers: under the Textile Labelling and Advertising Regulations, textile dealers in Canada may obtain CA identification numbers to use on their labels in place of their names and addresses. The Department maintains an up-to-date record of all registered CA numbers and, upon request, will provide the company name and address corresponding to a given number.

CCA 7
Conflict of interest: the Assistant Deputy Registrar General administers the Conflict of Interest and Post-Employment Code for Public Office Holders. It is also responsible for the application of the conflict of interest compliance measures to ministers of the Crown, their staff, parliamentary secretaries, Governor-in-Council appointees and ministerial appointees. The Public Registry contains public documents stating methods of compliance as well as declarations made by public office holders in compliance with these measures.

Consumer and Corporate Affairs Canada
(continued)

CCA 8
Incorporation of businesses: the Corporations Directorate administers several federal acts, including the Canada Corporations Act and the Canada Business Corporations Act. All federal business corporations, with the exception of financial intermediaries, are incorporated under the Canada Business Corporations Act, while all federal non-profit corporations are established under Part II of the Canada Corporations Act. The Corporations Directorate processes submissions made by federal corporations in accordance with the acts it administers. It also provides public access to corporate statutory filings and ensures compliance with the applicable legislation.

CCA 9
Bankruptcy: the Bankruptcy Branch is given authority by the Bankruptcy Act to provide assistance in filing consumer bankruptcies and to protect the rights and interests of both creditors and debtors during bankruptcy proceedings. It regulates the bankruptcy process through the licensing and supervision of trustees-in-bankruptcy and is responsible for the detection of abuses of the process both before and after bankruptcy. Where required, the Branch ensures that investigations and prosecution take place. It also maintains and disseminates general and statistical information on bankruptcy.

CCA 10
Competition policy: the Director of Investigation and Research of the Bureau of Competition Policy conducts examinations and inquiries into possible contraventions of the Competition Act. Trade practices reviewable under the Act include mergers, abuses of position, price fixing and refusal to deal. Under the provisions contained in Part VII of the Competition Act, prenotification is required for all merger proposals that exceed certain size thresholds.

CCA 11
Copyright and industrial design: the Copyright and Industrial Design Branch administers the Copyright Act, which provides for the voluntary registration of copyright for original artistic, dramatic, literary or musical works; the Industrial Design Act, which provides for the registration of industrial designs of original shape or pattern, or in the form of ornamentation applied to a useful article of manufacture; and the Timber Marking Act, which provides for the registration of marks that are used to identify the ownership of timber floated down inland waterways in Quebec, Ontario and New Brunswick.

CCA 12
Copyright board: established on 1 February 1989 as a result of amendments to Canada's Copyright Act, the Board has the jurisdiction to resolve rate disputes between copyright collectives and user groups.

CCA 13
Patents: the Patent Office not only issues patents but gathers and disseminates technological information found in the world's patent documents. A patent provides protection from others making, using or selling an invention and enables the inventor to sell or license his product. The first inventor to file an application or an invention is entitled to the patent. Although it is possible for an individual to apply for a patent, a registered patent agent should be consulted. Patents come into force on their date of issue and expire 20 years after filing (or earlier if maintenance fees are not paid). Protection, however, which is dependent on the granting of patents, becomes retroactive to the date of publication, 18 months after filing. The Canadian Patent Office will conduct a state-of-the-art search of technological information in Canadian and foreign patents to provide technology-based small businesses with a sample of what patents are available in their field of interest. The information can be used, among other things, to prevent duplication of research, find solutions to technological problems and identify new products for marketing.

CCA 14
Trade marks: the Trade Marks Office registers trade marks, words, slogans, designs or any combination of these elements that serve to distinguish the goods and services of one person or firm from those of another. Trade mark owners have the right to prevent others from using their trade marks for the same goods or services. Although it is not necessary to register a trade mark to acquire ownership of such a mark, registration does establish broader rights, such as national protection and the right to allow others to use the trade mark. (For example, franchising requires registration of the trade mark and of the franchisee as a registered user of the trade mark.) The Office also provides and maintains a computerized data base of all registered trade marks, their owners with their addresses, the goods and services sold under trade mark, pending and refused applications, and other commercially valuable information.

CCA 15
Patented Medicine Prices Review Board: the Board regulates the prices of patented medicines and reports on the research and development performance of patentees in Canada. It reviews the prices of and, in some cases, the cost of making patented medicines; holds hearings during which patentees are given the opportunity to present evidence; and makes findings on whether the price of a medicine is excessive. If the price is deemed to be too high, the patentee may be ordered to drop the price, or the patent exclusivity may be revoked. The Board consists of not more than five members, who are named for a period of five years but are eligible to be reappointed for one further term.

CCA 16
Document registration: the Registration Division of the Office of the Assistant Deputy Registrar General is a central depository for documents issued or registered by the Registrar General of Canada under the Formal Documents Regulations and other statutes. These include, among others, documents on appointments by the Governor-in-Council and land grants from the Crown, as well as those concerning the Railway Act and the Canada Corporations Act. The Office of the Assistant Deputy Registrar General is also the keeper of the Great Seal of Canada.

CCA 17
Information on measurement: this office provides information to the public on all matters related to measurement, in particular the International System of Units (SI). It is also responsible for the distribution of material published by the former Metric Commission, abolished in 1985.

CCA 18
Lobbyists' registration: the Lobbyists Registration Act requires the registration of individuals who are paid to engage in certain lobbying activities. The Act distinguishes between two types of lobbyists. A Tier I lobbyist is an individual who is paid to provide certain types of lobbying services on behalf of a client. This group includes professional lobbyists such as government relations consultants as well as lawyers, accountants and other professional advisors who provide lobbying services for their clients. A Tier II lobbyist is an employee whose job involves a significant amount of lobbying for his or her employer.

CCA 19
Procurement Review Board of Canada: the Procurement Review Board has the authority to receive, review and decide upon complaints about federal government procurements which come under the jurisdiction of the Free Trade Agreement (FTA). Any stage of the procurement process up to and including the awarding of a contract may be subject for a complaint before the Board, although complaints about procurements falling outside the FTA should be addressed to the department or agency responsible for carrying out the procurement. The Board determines whether FTA requirements prescribed in the Regulation have been followed in the awarding of a contract.

Canadian Commercial Corporation (CCC)

Metropolitan Centre, 11th Floor
50 O'Connor Street
Ottawa, Ontario
K1A 0S6

Information: Ottawa/Hull (613) 996-0034.

Minister responsible:
Minister for International Trade

CCC 1
By serving as prime contractor in government-to-government sales transactions, the Canadian Commercial Corporation facilitates the export of a wide range of goods and services from Canadian sources. It responds to requests by foreign governments and international agencies for individual products or services, by identifying Canadian firms capable of meeting the customer's requirements. The Corporation executes prime as well as back-to-back contracts and follow through with the contract management, inspection, acceptance and payment aspects of each sale.

Canadian Centre for Management Development (CCMD)

Office of the Principal
La Salle Campus
373 Sussex Drive
Ottawa, Ontario
K1N 8V4

Tourraine Campus

645 Principale Street
Tourraine, Quebec
(Mail: Ottawa, Ontario, K1N 8V4)

Information: Ottawa/Hull (613) 992-8062; Tourraine (819) 997-4163.

Minister responsible:
Deputy Prime Minister

CCMD 1
Established in 1988, the Centre focusses on the training, orientation and development of senior managers in the federal sector. It has four major programs:

Orientation: mandatory for each member of the Management Category, the Orientation Program is directed at senior managers (SMs), executives (EXs), assistant deputy ministers (ADMs), deputy ministers (DMs) and Governor-in-Council appointees (GiCs). As part of the program, the Centre offers a nine-week Career Assignment Program (CAP) to middle managers who want to become candidates for senior positions. The CAP course is also offered in Western Canada.

Management Development and Case Studies: these week-long courses, focussed on a particular function, skill or management situation, are optional, usually residential and are offered at the Tourraine Campus or elsewhere in Canada.

Canadian Centre for Management Development
(continued)

Management Issues and Seminars: a broad range of sessions focussing on government and management-related issues is available in this program. These optional one or two-day sessions can take the form of short courses, seminars, updates, briefings, conferences and round tables. When offered in the National Capital Region, these courses and seminars are held at either the Tourraine or De La Salle campuses. Some courses and seminars are also available in other parts of the country.

Research: directed toward the needs of public service managers, CCMD's active research program concentrates on management organization and administration. The Centre publishes annually a Research Agenda outlining priorities for the coming year and invites proposals for research studies on topics relating to one or more of these priorities.

Canadian Centre for Occupational Health and Safety (CCOHS)

250 Main Street East
Hamilton, Ontario
L8N 1H6

Information: Hamilton, Ontario (416) 572-2981; Inquiries Services: Hamilton (Ont) (416) 572-4400 or toll-free 1-800-263-8466; CCINFO Helpline: Hamilton (Ont) (416) 572-4444 or toll-free 1-800-263-8340.

Minister responsible:
Minister of Labour

CCOHS 1
CCOHS serves as the national information resource in occupational health and safety. Created by an Act of Parliament in 1978 "to promote the fundamental right of Canadians to a healthy and safe working environment," it is funded chiefly by the federal government and is governed by a council representative of governments, labour and employers. The objective of CCOHS is to provide Canadians with trustworthy, comprehensive and intelligible occupational health and safety information to facilitate responsible decision-making, promote change in the workplace, increase awareness of a healthy and safe working environment and support related education and training activities. CCOHS provides occupational health and safety information through responses to inquiries, its publications and CCINFO, its computerized information service. The computerized information is available both online (CCINFOline) and on CD-ROM (CCINFOdisc). CCOHS also holds workshops on issues in occupational health and safety.

Canadian Commission for Unesco (CCU)

99 Metcalfe Street
(P O Box 1047)
Ottawa, Ontario
K1P 5V8

Information: Ottawa/Hull (613) 598-4325.

The Canadian Commission for Unesco is an agency of the Canada Council, which reports direct to Parliament.

CCU 1
The Canadian Commission for UNESCO co-operates with governments, organizations, institutions and individuals in Canada that are interested in the activities of the United Nations Educational, Scientific and Cultural Organization. It also works with the UNESCO Secretariat in Paris and with national commissions in other member states in implementing UNESCO programs, and advises the Canadian government through the Department of External Affairs on all matters relating to UNESCO. The Commission publishes a Bulletin available free of charge, four times a year.

Canadian Dairy Commission (CDC)

Pebb Building
2197 Riverside Drive
Ottawa, Ontario
K1A 0Z2

Information: Ottawa/Hull (613) 998-9490.

Minister responsible:
Minister of Agriculture

CDC 1
The Canadian Dairy Commission administers a national dairy policy whose objective is to achieve a healthy, viable dairy industry. It aims both to provide efficient milk and cream producers with the opportunity to obtain a fair return for their labour and investment, and to provide consumers with a continuous and adequate supply of high-quality dairy products. The National Dairy Program co-ordinates the establishment of quotas, establishes government-approved support prices for some dairy products and pays for export assistance on products approved for export.

Canada Deposit Insurance Corporation (CDIC)

Head Office
320 Queen Street, 22nd Floor
(P O Box 2340, Station D)
Ottawa, Ontario
K1P 5W5

Information: Ottawa/Hull (613) 996-2081; Toronto (416) 973-3887; or toll-free 1-800-267-1999.

Minister responsible:
Minister of Finance

The Canada Deposit Insurance Corporation was established in 1967 to provide deposit insurance against the loss of deposits made with members, to promote standards of sound business and financial practices for members and to contribute to the stability and competitiveness of Canada's financial system. Member institutions include banks, trust companies and loan companies. To obtain membership, an application must be submitted and approved. As a lender of last resort, the CDIC may provide short-term loans under the provisions of the Investment Companies Act and the Co-operative Credit Associations Act.

CDIC 1
Deposit insurance: the maximum deposit insurance for each person in each member institution is $60 000; this amount applies to the combined total of all the insurable deposits a person may have with the same member. Insurable deposits include savings and chequing accounts, money orders, deposit receipts, guaranteed investment certificates and debentures issued by mortgage loan companies. Term deposits are insurable only if they are redeemable either on demand, or on or before the expiration of five years from the date of deposit. The Province of Quebec has a deposit insurance plan of its own, administered by the Quebec Deposit Insurance Board (QDIB). Under the terms of an agreement between the CDIC and the QDIB, deposits made in Quebec with provincially incorporated members are guaranteed by the QDIB; deposits made outside Quebec with such members are insured by the CDIC. The maximum repayment from both agencies would not exceed $60 000.

Canada Development Investment Corporation (CDVIC)

1 First Canadian Place
Suite 4520
P O Box 138
Toronto, Ontario
M5X 1A4

Information: Toronto (416) 864-0333.

Minister responsible:
Minister of Privatization and Regulatory Affairs

CDVIC 1
The Canada Development Investment Corporation was established under the Canada Business Corporations Act in May 1982 as a holding company to manage the federal government's investments in the business sector, to privatize these holdings where feasible, to advise the government on issues of industrial assistance when that advice is sought, and to be available to the government as a vehicle to hold and manage possible future investments. The Corporation currently manages the federal government's investments in Canada Eldor Inc. (formerly Eldorado Nuclear Limited), Ginn Publishing Canada Inc., Nordion International Inc. (formerly the Radiochemical Company Division of Atomic Energy of Canada Limited) and Theratronics International Limited (formerly the Medical Products Division of Atomic Energy of Canada Limited). It also manages the federal government's shares in Varity Corporation.

Canadian Grain Commission (CGC)

Head Office
303 Main Street, Suite 600
Winnipeg, Manitoba
R3C 3G8

Information: Winnipeg (204) 983-2749; regional offices: *see* Part II, Addresses.

Minister responsible:
Minister of State (Grains and Oilseeds)

CGC 1
The Canadian Grain Commission is responsible for the official inspection and grading of grain and for grade specifications and standards. It issues licences to grain elevator operators and grain dealers, supervises bonding of licensees and insurance coverage on grain in licensed elevators. It also provides registration and documentation services, compiles and publishes grain handling statistics, maintains a laboratory for basic and applied research relating to cereal grains and oilseeds, and supervises the weighing of grain at terminal and transfer elevators. The Commission also supervises grain futures trading.

Canada Harbour Place Corporation (CHPC)

World Trade Centre
999 Canada Place
Suite 690
Vancouver, British Columbia
V6C 3C1

Information: Vancouver (604) 666-7200

Minister responsible:
Minister of Transport

Canada Harbour Place Corporation *(continued)*

CHPC 1
The Canada Harbour Place Corporation is a Crown corporation established in June 1982 by federal-provincial agreement to design and construct Canada Place in Vancouver. The project includes the Vancouver Trade and Convention Centre, (converted from space used for the Canada Pavilion at Expo 86); the Pan Pacific Vancouver Hotel, built for Tokyo Canada Corporation; the World Trade Centre; and a cruise ship facility, built for the Vancouver Ports Corporation (Ports Canada). The Canada Place complex is federally owned and operated by the Corporation.

Canadian Human Rights Commission (CHRC)

Headquarters
Place de Ville, Tower A, 13th Floor
320 Queen Street
Ottawa, Ontario
K1A 1E1

Information: Ottawa/Hull (613) 995-1151; Telecommunications Device for the Deaf (TDD) Ottawa/Hull (613) 996-5211; Regional Offices *see* Part II, Addresses. (Collect calls are accepted throughout Canada.)

The Canadian Human Rights Commission reports to Parliament through the Minister of Justice.

CHRC 1
The Canadian Human Rights Commission administers the Canadian Human Rights Act, which requires employers and employees under federal jurisdiction to provide equal access to goods, services, facilities, accommodation or employment, without discrimination because of pregnancy or childbirth, or on the grounds of race, colour, national or ethnic origin, religion, age, sex, marital status, family status, pardoned conviction or disability (both physical and mental, including alcohol or drug dependence). Harassment on any of these grounds is prohibited. The Act also requires that men and women be paid equally for work of equal value. The Commission investigates complaints of discrimination lodged against organizations under federal jurisdiction.

Correctional Investigator (Office of the) (CI)

P O Box 2324, Station D
Ottawa, Ontario
K1P 5W5

Information: Ottawa/Hull (613) 993-6425.

Minister responsible:
Solicitor General of Canada

CI 1
The Office of the Correctional Investigator investigates complaints from inmates. It also reports on problems of inmates, raised through complaints, that come within the responsibility of the Solicitor General of Canada, except for problems where the complainant has not, in the opinion of the Correctional Investigator, exhausted all available legal or administrative remedies. Other problems not covered are those that ceased to exist or to be the subject of complaint more than one year before the lodging of the complaint with the Commissioner (Correctional Investigator), and problems coming under the responsibility of the Solicitor General of Canada that touch on material to be considered by the National Parole Board. Furthermore, the Commissioner does not investigate a complaint if it has previously been investigated or if, in the opinion of the Commissioner, a person complaining has no valid interest in the matter.

Canadian Intergovernmental Conference Secretariat (CICS)

110 O'Connor Street, 10th Floor
(Mail: P O Box 488, Station A)
Ottawa, Ontario
K1N 8V5

Information: Ottawa/Hull (613) 995-2341.

Minister responsible:
Prime Minister

CICS 1
The Canadian Intergovernmental Conference Secretariat (CICS) was created by the First Ministers of Canada to provide all services required for the organization and administration of federal-provincial and interprovincial meetings of First Ministers, ministers and deputy ministers. Services include provision of a conference secretary and liaison with delegations on behalf of the chair; the preparation and circulation of the agenda, conference program and related correspondence; the translation, printing and distribution of conference documents; the provision of interpretation, media and security services; the preparation of summaries of proceedings; and the distribution of verbatim transcripts and other records of conference activities. The Secretariat arranges for the coding of conference documents and maintains a document archives for the use of governments. It is also the principal source of unclassified intergovernmental conference documentation for legislative, university and municipal libraries in Canada. The Secretariat, as an agency of both the federal and provincial governments acts as a neutral intergovernmental body. Its budget is supported by both orders of government and its staff includes both federal and provincial public servants. Operations are reviewed by federal and provincial senior officials designated by their First Ministers. The Secretariat reports to Parliament through the Prime Minister; the Secretary reports to all governments annually.

Canadian International Development Agency (CIDA)

Place du Centre
200 Promenade du Portage
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0G4)

Information: Ottawa/Hull (819) 997-5006 (Public Inquiries Centre); (819) 997-5456 (reception).

Minister responsible:
Minister of State for External Relations and International Development

CIDA 1
International development assistance: CIDA is responsible for about three quarters of Canada's official aid to developing countries. Its goal is to help the peoples and countries of the Third World achieve self-sustaining social and economic development. Canada's official development assistance (ODA) is divided into two categories. One half of the funding is a Partnership Program shaped by the initiatives of the government's partners in development (such as non-governmental organizations and institutions, business and multilateral organizations). These groups are responsible for planning and carrying out their own programs and projects. The other half of ODA supports Canada's National Initiatives Program of bilateral assistance and other contributions to development projects approved by the government.

CIDA 2
Government-to-government assistance: this program provides direct assistance to eligible developing countries in Africa, Asia, the Caribbean and Latin America. Funding is provided for specific projects that respond to the needs and priorities of developing countries; Canadian goods and services must be used. (This initiative was formerly called bilateral development assistance.)

CIDA 3
Participation of Canadian business in Government-to-government Assistance Program: CIDA establishes and develops working relationships with Canadian industry and calls on its expertise and products to implement development projects.

CIDA 4
Non-Governmental organizations: CIDA helps Canadian voluntary organizations participate in international development efforts. Non-governmental organizations, in partnership with developing country counterparts, sponsor projects in more than a hundred countries. Funded by voluntary contributions from Canadians matched with grants from CIDA, the projects spark development at the grassroots level.

CIDA 5
Institutional co-operation: CIDA helps Canadian institutions (such as educational institutions, co-operatives and unions, and other social institutions) become involved in joint ventures with similar institutions in developing countries.

CIDA 6
Industrial Co-operation Program: CIDA promotes Third World industrial development through co-operative efforts with Canada's private sector. The Industrial Co-operation Program, through various contribution mechanisms, helps their Canadian companies and counterparts in developing countries. Preference is given to small and medium-sized enterprises.

CIDA 7
Food aid: Canadian food aid serves both humanitarian and developmental objectives. Bilateral food aid goes direct to the recipient government, which most often sells it to provide money for agricultural projects, incentive schemes to help local farmers, or other long-term solutions to food problems. Multilateral food aid contributions are directed to the United Nations World-Food Program, which uses them to meet emergency needs and to help developing countries become more self-reliant.

CIDA 8
Operation Africa 2000: this program represents a 15-year commitment by Canada to the recovery and long-term development of Africa in the wake of the 1984-85 famine crisis. CIDA assists groups and individuals who wish to contribute to and participate in the Operation.

Canadian International Development Agency
(continued)

CIDA 9
International organizations: through its multilateral aid program, Canada, together with other donor countries, supports the work of international development organizations. CIDA contributes to the United Nations agencies, Commonwealth and Francophonie institutions, multilateral development banks such as the World Bank, which offers loans interest-free to developing countries, and the International Fund for Agricultural Development, which works to boost food production and overcome malnutrition.

CIDA 10
International humanitarian assistance: Canadian help flows to disaster victims either direct or through contributions to the work of international institutions, and Canadian and international non-governmental organizations. Canada can thereby respond quickly to emergency appeals, provide longer-term support for international humanitarian institutions and help Third World countries strengthen their ability to cope with the consequences of disasters.

CIDA 11
International development work: CIDA publishes a guide which briefly describes the various job possibilities in the international development field, both overseas and in Canada.

CIDA 12
Scholarships: these awards are offered each year to Canadian citizens who have completed an undergraduate program of studies and have indicated a definite commitment to, and suitability for, a career in international development. Applicants wishing to use an award to pursue a PhD program are not eligible.

CIDA 13
Youth Initiatives Fund: this program helps fund the initiatives of non-governmental agencies, institutions, schools and private sector firms to involve young people in international development through exchange programs, short-term training, placements overseas and awareness programs. Its aim is to increase the awareness among young Canadians of the issues, challenges and opportunities affecting developing countries, to foster links between Canadian youth and their counterparts in developing countries and to develop a growing community in Canada committed to constructive relations with the developing world. Inquiries: Ottawa/Hull (819) 997-5042.

Canadian International Grains Institute (CIGI)

303 Main Street, Suite 1000
Winnipeg, Manitoba
R3C 3G7

Information: Winnipeg (204) 983-5344.

Minister responsible:
Minister of State (Grains and Oilseeds)

CIGI 1
The Canadian International Grains Institue is a non-profit corporation offering instructional programs in grain handling, transportation, marketing and technology, to provide market development support for Canada's grain and oilseed industry. The Institute is affiliated with the Canadian Wheat Board and the Canadian Grain Commission and works closely with Agriculture Canada, the grain business and academic communities. By providing buyers and potential buyers of Canadian grain with a better understanding of both the Canadian and the world grain industry, the Institute contributes to the maintenance and enlargement of markets for Canadian grain and oilseeds and their products. Course participation is by invitation only.

Canadian Institute for International Peace and Security (CIIPS)

360 Albert Street, Suite 900
Ottawa, Ontario
K1R 7X7

Information: Ottawa/Hull (613) 990-1593;
(613) 563-0894; Fax: (613) 563-0894.

Minister responsible:
Secretary of State for External Affairs

The Canadian Institute for International Peace and Security was established in 1984 to increase knowledge and understanding of issues relating to international peace and security.

CIIPS 1
The Institute conducts research on issues relating to international peace and security, from a Canadian perspective. Areas of particular concern are arms control, disarmament, defence and conflict resolution. To aid research, the Institute provides to the public and private organizations, universities and individuals conducting projects on issues related to international peace and security, library facilities and assistance as well as access to several data bases. Institute publications aim to encourage public discussion of peace and security issues and serve as a source of background information and analysis for the media. Teachers may obtain educational materials for classroom study and discussion. The Institute also organizes or contracts out the organization of various conferences and seminars on topics related to peace and security.

CIIPS 2
Grants and awards programs: to encourage public discussion of issues of international peace and security, the Institute offers grants to non-governmental organizations, public interest groups and individuals in support of their work in this area. Activities eligible for grants include conferences, seminars, lectures, workshops, publications and special projects, such as theatre productions or TV and radio programs. CIIPS also funds projects undertaken in co-operation with libraries, and provides grants to public libraries for the acquisition of publications on issues of peace and security. Canadian researchers may receive funding for projects conducted in the area of international peace and security that provide a Canadian perspective and that complement the research activities of the Institute. The Institute allocates awards and bursaries to encourage study in the field of international peace and security, to develop Canadian expertise in the field and to foster the exchange of ideas on peace and security issues between Canadians and researchers in other countries.

Canadian International Trade Tribunal (CITT)

Journal Tower South, 21st Floor
365 Laurier Avenue West
Ottawa, Ontario
K1A 0G7

Information: Ottawa/Hull (613) 993-4601.

Minister responsible:
Minister of Finance

CITT 1
An independent quasi-judicial body, the Canadian International Trade Tribunal took over the inquiry and appeal functions of the Tariff Board, the Canadian Import Tribunal and the Textile and Clothing Board as of 31 December 1988. The Tribunal has rules and procedures similar to those of a court of law but not quite as strict. It hears appeals from Revenue Canada, Customs and Excise decisions on customs tariff classifications, excise tax and related matters; conducts inquiries and determines whether Canadian producers are either being injured by the imports which benefit from tariff concessions for developing countries (GPT & CARIBCAN) or seriously injured by imports from all sources; and also conducts inquiries at the request of the government on any matter related to the economic, trade or commercial interests of Canada. Decisions of the Tribunal may be appealed to the Federal Court of Canada, to GATT dispute settlement panels and to binational (Canada-US) panels.

Canada Lands Company (CLC)

c/o Public Works Canada
Crown Corporations Directorate
Sir Charles Tupper Building
Riverside Drive
Ottawa, Ontario
K1A 0M2

Information: Ottawa/Hull (613) 736-2222

Minister responsible:
Minister of Public Works

CLC 1
The Canada Lands Company is a corporate structure under which subsidiary Crown corporations have been established and assigned management and development responsibilities for the properties involved, under agreement with the Minister of Public Works. The subsidiaries are the Canada Lands Company (Vieux-Port de Montréal) Limited, which has a mandate to implement a plan to revitalize and manage lands owned by the Crown in Montreal in the area between Amherst Street and the Bonaventure Highway at the south of Commune Street, including the Cité du Havre; the Canada Lands Company (Vieux-Port de Québec) Inc., which ceased operations in March 1988; the Canada Lands Company (Mirabel) Limited, whose mandate is to administer the Mirabel Peripheral Lands and to prepare and execute a plan for disposal of lands no longer required for the protection of the airport. Inquiries: Montreal (514) 283-5256, Mirabel (514) 258-2451.

Canada Labour Relations Board (CLRB)

Head Office
C.D. Howe Building
4th Floor West
240 Sparks Street
Ottawa, Ontario
K1A 0X8

Information: Ottawa/Hull (613) 996-9466; Regional Offices *see* Part II, Addresses.

Minister responsible:
Minister of Labour

CLRB 1
The Canada Labour Relations Board is an adjudicative, quasi-judicial, administrative tribunal with statutory powers and functions deriving from Part I and Part II of the Canada Labour Code. The Board's jurisdiction in industrial relations and safety covers federal works, undertakings and businesses, including all forms of interprovincial or international transportation of goods or passengers; broadcasting; communications; longshoring; grain-handling; banking; uranium mining; and certain Crown corporations. The Board's principal activities are the granting or revoking of collective bargaining rights; the mediation or adjudication of complaints of unfair labour practice and allegations of unlawful strike or lockout including the issue of restraining or cease-and-desist orders; the settlement of complaints regarding the exercise of rights under safety legislation; and the disposition of referrals concerning the existence of danger. In Yukon and the Northwest Territories, the Board's activities also cover those that would normally fall under provincial jurisdiction.

Canadian Museum of Civilization (CMC)

100 Laurier Street
P O Box 3100, Station B
Hull, Quebec
J8X 4H2

Information: Ottawa/Hull (819) 997-6873.

Minister responsible:
Minister of Communications

CMC 1
The Canadian Museum of Civilization traces more than 25 000 years of human presence in Canada in its exhibits of archaeology, ethnology, folk culture and social history. The museum also conducts research, collects and preserves artifacts and disseminates information about these fields.

Canada Mortgage and Housing Corporation (CMHC)

Head Office
682 Montreal Road
Ottawa, Ontario
K1A 0P7

Information: Ottawa/Hull (613) 748-2000; regional or local offices *see* Part II, Addresses.

Minister responsible:
Minister of State (Housing)

The Canada Mortgage and Housing Corporation administers the National Housing Act and is authorized to insure mortgage loans made by approved lenders for new and existing homeowner housing, new and existing rental housing, and dwellings built by co-operative and non-profit associations.

CMHC 1
Canadian Housing Information Centre: policy studies and technical reports on various aspects of Canadian housing and community development are available from the Canadian Housing Information Centre.

CMHC 2
Housing for senior citizens/advisory services: CMHC undertakes studies on the planning and construction of housing and the planning of community services for senior citizens. Films, slides and publications are available to the public.

CMHC 3
Housing Technology Incentives Program: grants are available to any Canadian individual or company with practical ideas for improving housing for Canadians. Energy conservation, housing rehabilitation, and innovations to make housing more livable for disabled persons are priorities.

CMHC 4
Standards and guidelines/housing and community development: the Corporation provides guidelines and standards, as well as design and performance criteria relating to building components, housing units and community environments. These guidelines include housing requirements for the physically disabled. Publications and audio-visual materials dealing with housing-related topics are available to the public.

CMHC 5
Mortgage insurance: mortgage insurance is available to approved private lenders, such as banks, trust companies and life insurance companies that make mortgage loans for all types of residential accommodation. The Corporation insures against loss in the event of default by the borrower.

CMHC 6
Residential Rehabilitation Assistance Program (RRAP): financial assistance is available to help residential property owners bring their properties up to minimum health and safety standards.

CMHC 7
Rural and Native Housing Program (RNHP): this program combines all the resources of the National Housing Act for the benefit of rural and native peoples. Financial support is available through a variety of grant and loan arrangements to help families living in rural communities of 2500 people or less improve their housing conditions.

CMHC 8
Co-operative housing: financial assistance is available to support the efforts of continuing co-operative groups to provide and operate modest housing for members who have low or moderate incomes.

CMHC 9
Non-profit housing: financial assistance is available to support the efforts of community-sponsored groups whose members take responsibility for planning and operating modest housing on their own behalf or for other families and individuals of low and moderate incomes, including elderly, physically or mentally disabled persons.

CMHC 10
Project Haven: Project Haven is a special initiative to address the emergency shelter needs of victims of family violence. Any proposed project to provide emergency hostel accommodation for battered women is eligible for financial assistance of up to 100 percent of project capital costs. To receive contributions, groups must be private non-profit corporations whose primary objective is the operation of an emergency shelter for battered women.

CMHC 11
Research funding and scholarships: funds are available to individuals wishing to carry out approved research projects. Eligible studies include the social, legal, administrative, economic and technical aspects of housing. Scholarships for graduate studies in housing-related fields are available to full-time students at Canadian and foreign universities; eligible studies at the graduate level include urban planning, law, engineering, public administration, economics, psychology, landscape architecture, sociology and architecture. Candidates must be Canadian citizens or must have obtained permanent resident status in Canada two years before the date of application.

CMHC 12
Mortgage Rate Protection Program: in return for the payment of a premium under this program, homeowners are provided with a safety net against extraordinary increases in mortgage interest rates.

Canadian National (CN)

Corporate Headquarters
935 De La Gauchetière Street West
Montreal, Quebec
(Mail: P O Box 8100, Station A, Montreal, Quebec H3C 3N4)

Other Offices: *see* Part II, Addresses.

Business Unit Headquarters: Calgary (CN Exploration), Toronto (CN Real Estate and CN Tower), Montreal (CANAC International Inc. and CN Investment Division), Detroit, USA (Grand Trunk Corporation).

Information: Montreal (514) 399-5430 (general inquiries); regional and other offices, business unit headquarters *see* Part II, Addresses.

Minister responsible:
Minister of Transport

Canadian National, a Crown corporation, offers nationwide transportation, distribution and related services to Canadian industry and the public.

CN 1
Freight Services: CN operates Canada's largest railway network. CN Rail, the company's core business division, provides freight transportation in all 10 provinces and the Northwest Territories, and offers container and intermodal services to domestic and international shippers. As well, a U.S. subsidiary, Grand Trunk Corporation, serves 28 states through connections with major American railways.

CN 2
Operation Lifesaver: CN supports this public awareness and education campaign which was launched in 1981 to prevent accidents at railway level crossings. In co-operation with the Railway Association of Canada, Transport Canada and the Canada Safety Council, CN offers speakers, literature and audio-visual material to government departments and agencies, public schools, driving schools, commercial vehicle operators and other organizations. There are campaign contacts in every mainland province.
Inquiries: CN Public Affairs, Corporate Headquarters, Montreal (514) 399-7210.

CN 3
Business Units: CN's non-rail business units provide the following services–real estate development of railway lands (CN Real Estate); transmission of communications and tourist attractions (CN Tower Limited); exploration and development of mineral resources on railway lands (CN Exploration); international consulting and contracting services in transportation and telecommunications (CANAC International Inc.); pension trust fund investment (CN Investment Division).
Inquiries: Business unit headquarters, *see* Part II, Addresses.

Canadian National *(continued)*

CN 4
Scholarships for Women: a special initiative of CN to promote employment equity, CN Scholarships for Women are designed to encourage women to seek careers in non-traditional fields such as welding, mechanics, carpentry, electronic technology and drafting. Each summer, scholarships valued at $600 each are available to 68 women who have been accepted by participating Canadian educational institutions for the fall semester of technical or skilled trade courses.
Inquiries: CN Employment Equity, Corporate Headquarters, Montreal (514) 399-7675.

CN 5
Native Educational Awards Program: CN established this program in 1988 to help native peoples (Inuit, status and non-status Indians, and Métis) who want to do post-secondary studies leading to a career in a transportation-related field. Five scholarships of $2000 each are awarded each year to native students across the country. Although CN does not guarantee permanent employment to any scholarship recipient, CN will try to provide summer employment to award recipients.
Inquiries: CN Employment Equity, Corporate Headquarters, Montreal (514) 399-7676.

Canada Oil and Gas Lands Administration (COGLA)

Headquarters
Tower B, 15th Floor
355 River Road
Ottawa, Ontario
K1A 0E4

Information: Ottawa/Hull (613) 993-3760; regional offices *see* Part II, Addresses.

Ministers responsible:
Minister of Energy, Mines and Resources and
Minister of Indian Affairs and Northern Development

COGLA 1
The Canada Oil and Gas Lands Administration was established in 1981 by a memorandum of understanding between the Minister of Energy, Mines and Resources and the Minister of Indian Affairs and Northern Development. COGLA is the Government of Canada's principal contact with the oil and gas industry in matters relating to the regulation of oil and gas activity on Canada's frontier lands. These lands include Yukon Territory, the Northwest Territories, Hudson Bay and most of the country's offshore areas. COGLA's prime responsibility is the regulation of the exploration for and the development and production of oil and gas on frontier lands in a manner that promotes safety of the worker, effective resource conservation, protection of the environment, and full and fair access by Canadians to the benefits arising from activities related to hydrocarbon resources.

COGLA 2
Canada-Newfoundland Offshore Petroleum Board: the Atlantic Accord, signed in 1985, gave this organization the authority to administer oil and gas activities in offshore Newfoundland and Labrador.

COGLA 3
Canada-Nova Scotia Offshore Petroleum Board: a new Canada-Nova Scotia Offshore Petroleum Board with authority to administer oil and gas activities in the Nova Scotia offshore will be established on proclamation of legislation implementing the Canada-Nova Scotia Accord.

Canada Post Corporation (CPC)

Head Office
Sir Alexander Campbell Building
Confederation Heights
Ottawa, Ontario
K1A 0B1

Information: Ottawa/Hull (613) 734-7575 (Customer Service); divisional offices *see* Part II, Addresses.

Minister responsible:
Minister of Industry, Science and Technology

CPC 1
Delivery Services:
Bulk mail: bag service is available when an individual or firm receives volumes of mail too great to be placed in a regular lock box, or when no box is available.

Certified mail: this service is to be restructured sometime during the next year when a new service is introduced. At that time certified mail will be offered under contract only.

COD (cash on delivery): this service ensures that the customer pays the amount due for merchandise when delivery is made within Canada.

Lock box: mail delivery is available to numbered, locked compartments.

Money orders: funds may be transferred through the mail by money order.

Redirected mail: mail is redirected for individuals and firms that have moved or changed address.

Registered mail: this service is for Lettermail only and carries no indemnity insurance coverage. Registered mail is processed through regular Lettermail stream.

Security registered mail: this system is the most secure mail service available; a receipt is issued at time of mailing, a record is kept of the article while in the post, and a signature is obtained from the addressee or representative before delivery is completed. Protection for loss exists in the form of indemnity coverage.

Special Lettermail: mail receives priority handling and offers guaranteed delivery standards between most major Canadian centres.

CPC 2
Intelpost: this service, offered by the Corporation in conjunction with Teleglobe Canada, provides facsimile transmission of printed material via microwave between 79 Canadian centres and via satellite to 64 countries. There are Intelpost centres at a number of Canada Post counters and at all new Direction Outlets.

CPC 3
EnvoyPost: this electronic mail service, offered by Canada Post Corporation and Telecom Canada, uses the Corporation's electronic mail printing and delivery service to allow subscribers of Telecom Canada's computer-based, electronic messaging service, Envoy 100, to send messages through its national mail stream to any address in Canada and the United States.

CPC 4
Priority Courier: this service provides next-business-day delivery of letters and parcels between most major centres in Canada. Parcels or letters may be dropped off at a post office, or customers may call for pick up. Priority Courier also offers international service, linking with 66 countries around the world.

CPC 5
Telepost: provided by Canada Post Corporation and CNCP Telecommunications, this service combines telex and letter mail delivery for same- or next-day delivery in major centres. Messages may be sent through the nearest CNCP message office or via telex.

Personal opinion messages: an extension of Telepost, this service enables citizens to send their opinions on current public issues to MPs and senators via electronic mail. Such messages are limited to 15 words, cost less than a regular telegram or telepost message, and may be sent by calling any CNCP public message office. The dictated message will be delivered the next day.

CPC 6
Volume Electronic Mail: this service enables users to send all types of large volume business mail electronically. Such mail may include direct mail promotions, newsletters, notices, invoices, statements or surveys. There are nine locations where bulk mailings may be placed in the mailstream for local delivery - Vancouver, Calgary, Winnipeg, London, Toronto, Ottawa, Montreal and Quebec.

CPC 7
Mail Classes/rates: mail classes have been replaced by product names: First Class (now called Lettermail): mail at the regular postal rate by the fastest scheduled transportation.

Second Class (now Publications Mail): a service available to publishers for the mailing of newspapers and periodicals.

Third Class: now broken down into three categories - Admail addressed, Admail unaddressed (householder) and Bookmail.

First and Fourth Class Parcels (now called Parcel mail): this service is available to firms or individuals sending parcels and quantity items weighing up to 30 kg for domestic mailing and 10 kg for international surface and air at a lower rate than Lettermail delivery.

Free and special rates: letters to the Governor General, Parliamentary Library, senators and MPs are free. Special rates are available for the mailing of educational films and library books. Literature for the blind is free.

Mail insurance: First and Fourth Class items mailed in Canada for delivery in Canada may be insured against loss in transit. However, fragile or perishable items can be insured against loss only.

CPC 8
Prohibited Mail: it is illegal to send in the mail dangerous, toxic, explosive or flammable substances, or anything likely to injure persons or property; quickly decayable matter; intoxicating liquors; obscene or immoral matter. All parcels mailed in Canada require a signed sticker, declaring them free of any dangerous products.

CPC 9
Federal government forms: some post offices serve as distribution outlets for federal government application forms for passports, family allowances, old age security pensions, refunds of federal excise tax on gasoline, and individual income tax returns.

CPC 10
Postal Code Directory: the four regional postal code directories have been combined into one volume containing the postal codes for every address in the country. The new directory costs $10.00 plus tax, and is available in all postal offices and retail outlets for general public use. If ordering from the National Philatelic Centre, cheques or money orders should be made payable to Canada Post Corporation.

Canadian Patents and Development Limited (CPDL)

275 Slater Street, 17th Floor
Ottawa, Ontario
K1A 0R3

Information: Ottawa/Hull (613) 990-6100.

Minister responsible:
Minister of Industry, Science and Technology

Canadian Patents and Development Limited
(continued)

CPDL 1
The main objective of Canadian Patents and Development Limited is to make public the industrial and intellectual property that results from publicly-funded research and development. CPDL protects and markets Crown-owned technology, as well as technology developed by universities, provincial research institutes and other non-profit organizations. These technologies are administered by the Corporation in the form of patents, registered copyrights, trade marks and industrial design. As the central agency of the government involved in technology transfer, the Corporation provides many services to its sources, including educational programs, publications and pre-project searches.

Copyright Board Canada (CRBC)

171 Slater Street, Suite 501
Ottawa, Ontario
K1A 0C9

Information: Ottawa/Hull (613) 952-8621.

Minister responsible:
Minister of Consumer and Corporate Affairs

CRBC 1
Copyright Board Canada has jurisdiction over: the fixing of royalties payable to licensing bodies for the performance of musical and dramatic-musical works; the fixing of royalties payable to collecting bodies for the retransmission of distant radio and television signals; the fixing of royalties payable to licensing bodies for any other acts protected by copyright where there is disagreement between the licensing body and the users, or when the Director of Investigation and Research, appointed under the Competition Act, considers that an agreement filed with the Board is contrary to the public interest and requests the Board to examine this agreement; the issuance of non-exclusive licenses for any act protected by copyright, with respect to published works, where the owner of the copyright cannot be located; and, conducting studies, if requested to do so by the Minister of Consumer and Corporate Affairs.

Canadian Radio-television and Telecommunications Commission (CRTC)

Les Terrasses de la Chaudière
Central Building
1 Promenade du Portage
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0N2)

Information: Ottawa/Hull (819) 997-0313; regional offices *see* Part II, Addresses.

Minister responsible:
Minister of Communications

CRTC 1
The Canadian Radio-television and Telecommunications Commission regulates and supervises all aspects of the Canadian broadcasting system (radio, television, cable television, pay television and specialty services). It has authority over federally regulated telecommunications carriers (Bell Canada, the British Columbia Telephone Company, CNCP Telecommunications, Teleglobe Canada, Telesat Canada, Terra Nova Telecommunications Inc. and NorthwesTel Inc.).

Correctional Service Canada (CSC)

Head Office
Sir Wilfrid Laurier Building
340 Laurier Avenue West
Ottawa, Ontario
K1A 0P9

Information: Ottawa/Hull (613) 992-5891; regional offices, district offices or institutions *see* Part II, Addresses.

Minister responsible:
Solicitor General of Canada

The Correctional Service of Canada is responsible for all federal penitentiaries, parole offices and community correctional centres. It administers sentences of two years or more imposed by the courts. As part of the criminal justice system, the Correctional Service contributes to the protection of society by actively encouraging and assisting offenders to become law-abiding citizens, while exercising reasonable, safe, secure and humane control.

CSC 1
Education, personal and occupational development programs: these programs help offenders acquire educational certification, develop personal and social skills, and deal with alcohol and drug problems. In addition, this Division is responsible for recreational activities such as sports, hobbycraft, library visits and other social development programs.

Educational programs cover a broad spectrum from basic literacy to university-level education, and include vocational education in a variety of trades and technological professions at the secondary and postsecondary levels; as well as computer applications and programs in living and life skills. These programs are conducted either by Correctional Service personnel, offender and volunteer tutors or through contract by school boards, provincial departments of education and universities. A variety of educational approaches are used including classroom, shop and individualized instruction, computer-assisted learning and distance education. Educational assessment and counselling are provided in connection with all vocational and educational services. The occupational programs are intended to help offenders re-enter society by providing them with marketable employment skills and work habits.

CSC 2
Chaplaincy programs: the Correctional Service employs on a full- or part-time basis both Protestant and Roman Catholic chaplains at each institution, who provide pastoral care and religious services as well as co-ordinating a ministry to offenders of all faiths.

CSC 3
Case management services: this program ensures the proper assessment, classification, counselling, program planning and supervision of offenders throughout their sentence.

CSC 4
Medical and health care: the CSC provides medical and health care services for offenders, including general medical, surgical, dental, psychiatric and nursing care.

CSC 5
Psychological services: these services, available to offenders at all operational units, include assessment; counselling; therapy; program development, delivery and evaluation; crisis intervention and case consultation.

CSC 6
Community release programs and services: these programs and services are directed at offenders still under sentence but who are in the community under some form of supervised conditional release (temporary absence, day parole, parole or mandatory supervision). Areas covered by release programs and services include housing, employment, a variety of treatment programs (alcohol and substance abuse, psychiatric and psychological, sexual or life skills) and recreational programs.

CSC 7
Industrial operations programs: under these programs, offenders manufacture products such as upholstered and modular furniture, computer work stations, ergonomic chairs, mail transfer boxes, mail bags, shoes and clothing. Included are a number of information processing services such as data entry, microfilming, distribution of documents, and word and data processing. These goods and services are marketed and sold under the CORCAN trade mark.

CSC 8
Agribusiness: the Correctional Service operates horticultural, agricultural, food processing and forestry programs that supply staples solely for institutional use.

CSC 9
Inmate affairs: the Correctional Service ensures that inmates are treated with justice and equity throughout their sentence by providing them with the means of obtaining redress and protecting their rights. The Service monitors decisions affecting inmates to ensure their fairness.

CSC 10
Native offenders: this program provides aboriginal offenders with services appropriate to their cultural and spiritual needs such as traditional spiritual rites, cultural skills training and addiction counselling. Native liaison workers facilitate communication between native inmates and the predominantly non-native staff. Information about native cultures is provided to staff through native awareness training to promote a greater sensitivity to the offenders' needs.

Canadian Saltfish Corporation (CSFC)

Torbay Road
(P O Box 9440)
St John's, Newfoundland
A1A 2Y3

Information: St John's (709) 772-6080.

Minister responsible:
Minister of Fisheries and Oceans

CSFC 1
The Corporation is the sole buyer and seller of cured codfish in the province of Newfoundland and in part of the province of Quebec. This power is based on federal legislation (the Saltfish Act) and supporting legislation from the provinces of Newfoundland and Quebec.

Canadian Space Agency (CSPA)

Montreal Office
Banque nationale de Paris Tower, Suite 535
1981 McGill College Avenue
Montreal, Quebec
H3A 2X1
Ottawa Office
240 Sparks Street, 8th Floor
Ottawa, Ontario
K1A 1A1

Information: Montreal (514) 496-4000; Ottawa/Hull (613) 998-5263.

Minister responsible:
Minister of Industry, Science and Technology

The Canadian Space Agency promotes the peaceful use and development of space for the social and economic benefit of Canadians. It ensures that space technology is developed to meet Canadian needs and encourages the development of competitive space industries by promoting the development, transfer and diffusion of space technology into the Canadian industrial infrastructure. The Agency co-ordinates civilian space activities remaining in other federal departments, such as weather services, remote sensing and communications applications. It is also responsible for relations with space agencies in other countries, notably NASA and ESA.

CSPA 1
Space mechanics: the Space Mechanics Directorate is both the space technology research arm of the Agency and a source of scientific and technical expertise for major space program activities. Space technology research and technology transfer are carried out through in-house research, contracts to Canadian industries, and co-operative activities with Canadian and foreign agencies, universities and industries. Current areas of research are: large space structures technology; advanced computing for space applications; space materials and environmental effects; space vehicle technologies; and space robotics and teleoperation.

CSPA 2
Canadian Astronaut Program: the Canadian Astronaut Program gives Canada's space community the opportunity to acquire hands-on research skills for experiments aboard NASA's Space Shuttle. Canadian astronauts receive training in the operation of space shuttle systems, but are mainly concerned with specific experiments in orbit. Among other ground duties, the astronauts conduct research in a variety of space-related fields. They also work closely with Canadian universities and industry to conduct experiments aboard specially equipped aircraft. Ultimately, Canadian astronauts will also serve as crew members aboard the international space station (Freedom).

CSPA 3
Space Station Program: the Mobile Servicing System (MSS) is Canada's contribution to the space station. The MSS will play the main role in assembling and maintaining the space station, moving equipment and supplies around the station, releasing and capturing satellites, supporting astronauts working in space, and servicing instruments and other payloads attached to the space station. The entire system will consist of equipment located both in space and on the ground. Features of the Mobile Servicing System include the next generation of the Canadarm and the Special Purpose Dextrous Manipulator (SPDM). The first of the MSS equipment is scheduled to be flown to space station orbit in the mid-1990s.

CSPA 4
User Development Program: the program encourages the development of Canadian industrial capabilities to use the space station for space-based manufacturing (processing of materials in space).

CSPA 5
Participation in European Space Agency activities: the Canadian Space Agency is responsible for Canadian involvement in European Space Agency (ESA) projects. Through co-operative agreements signed in 1978 and 1984, Canada has not only participated in major ESA programs in communications and remote sensing but has had a voice in shaping these programs to suit Canadian needs. Canada has contributed to projects such as the Payload and Spacecraft Development and Experimentation Program (PSDE) and the Olympus satellite.

CSPA 6
David Florida Laboratory (DFL): this laboratory is one of the most advanced aerospace testing facilities in the world. The DFL provides a clean, controlled environment for the assembly of satellites and other space equipment. To evaluate the performance of equipment, it simulates the conditions a piece of hardware will have to endure leaving the launch pad and orbiting in outer space. The development of innovative test technologies for space hardware is an ongoing element of DFL activity.

CSPA 7
RADARSAT: RADARSAT is a Canadian-led project involving the United States, several provinces and the private sector. Its focus is the development of a satellite which will use radar to obtain detailed images of the Earth in darkness and through clouds. This satellite will supply timely and reliable information on ice and sea conditions in the Arctic and coastal regions. Its sensitivity to moisture in the ground and vegetation could also assist in monitoring agricultural and forestry conditions.

CSPA 8
Space policy: a Space Advisory Board made up of key representatives from the space science community and the private sector, including the space industry, will advise the Minister and provide an ongoing appraisal of the Canadian Space Program and the work of the Agency.

Competition Tribunal (CT)

Royal Bank Centre, Room 600
90 Sparks Street
Ottawa, Ontario
K1P 5B4
(Mail: P O Box 1899, Station B,
Ottawa, Ontario K1P 5R5)

Information: Ottawa/Hull (613) 957-3172.

Minister responsible:
Minister of Consumer and Corporate Affairs

CT 1
Established in June 1986 by the Competition Tribunal Act, the Competition Tribunal has original jurisdiction to hear and determine civil reviewable matters under Part VIII of the Competition Act (including mergers, abuse of dominant position and other anti-competitive trade practices). The orders of the Tribunal may be appealed to the Federal Court, Appeal Division. The Tribunal, as stated by the Competition Tribunal Act, consists of up to four judges of the Trial Division of the Federal Court and up to eight lay members. Although it has its headquarters in Ottawa, the Tribunal may hold hearings throughout Canada as circumstances require. Parties may appear in person or be represented by counsel at such hearings, which are open to the public.

Canadian Wheat Board (CWB)

423 Main Street
(P O Box 816)
Winnipeg, Manitoba
R3C 2P5

Information: Winnipeg (204) 983-3421; Regional Offices *see* Part II, Addresses.

Minister responsible:
Minister of State (Grains and Oilseeds)

CWB 1
The Canadian Wheat Board has sole jurisdiction over export sales of wheat and barley produced in Western Canada, and over the domestic sale of these grains for human consumption. It also controls the delivery of these and other major grains, and co-ordinates their movement to terminal elevators.

Canadian War Museum (CWM)

330 Sussex Drive
Ottawa, Ontario
K1A 0M8

Information: Ottawa/Hull (613) 996-1422.

Minister responsible:
Minister of Communications

CWM 1

The Canadian War Museum collects, conserves, researches and displays objects associated with Canada at war and at peace. Nearly one million artifacts, memorabilia, documents and war art preserve the record of Canada's military history. Besides the permanent exhibitions chronicling events from the earliest European contact through to the Second World War, the museum mounts special exhibits and stages historical re-enactments of military drills and engagements. Guided tours are also available to students and special interest groups from September to May.

Defence Construction Canada (DCC)

Head Office
Sir Charles Tupper Building
Riverside Drive, 3rd Floor, A Wing
Ottawa, Ontario
K1A 0K3

Site Offices: on various Canadian Forces bases across the country.

Information: Ottawa/Hull (613) 998-9548; for other offices *see* Part II, Addresses.

Minister responsible:
Minister of Public Works

DCC 1
Defence Construction Canada (Defence Construction [1951] Limited). Contracting for the major military construction, repair and maintenance requirements of the Department of National Defence is the responsibility of Defence Construction Canada. DCC often maintains offices on project sites for the duration of a project.

Cape Breton Development Corporation (DEVCO)

P O Box 2500
Sydney, Nova Scotia
B1P 6K9

Information: Sydney, Nova Scotia, (902) 564-7775.

Minister responsible:
Minister for the purposes of the Atlantic Opportunities Agency Act

This Crown corporation is the largest coal producer in Eastern Canada. Current operations consist of three producing collieries and support facilities for the preparation and local transportation of coal. The Corporation distributes coal in Canadian and international markets. It also markets coal-water fuel, an alternative for heavy fuel oil.

DEVCO 1
The Cape Breton Development Corporation is responsible for the development and operation of mines and related facilities in the Sydney coalfields.

Department of National Defence (DND)

Headquarters
101 Colonel By Drive
Ottawa, Ontario
K1A 0K2

Information: Ottawa/Hull (613) 995-2534 or 996-2353 (media calls); Offices of Information and Recruiting Centres *see* Part II, Addresses.

Minister responsible:
Minister of National Defence

The Department controls and manages the Canadian Armed Forces and all matters relating to national defence, including civil defence. It is responsible for the construction and maintenance of all defence establishments and facilities required for the defence of Canada.

DND 1
Armed forces careers: the Department handles enrolment in the Canadian Armed Forces, the reserves (naval, air, militia and communications), and military colleges. Recruitment in the reserves is handled by local reserve organizations; if none are nearby, recruitment is handled by the nearest Canadian Forces Recruiting Unit.

DND 2
Military colleges: Canada's military colleges develop and train officers to serve in the land, sea and air elements of the Canadian Forces. There are three institutions: the Royal Military College (RMC) in Kingston, renowned for its engineering programs; Royal Roads Military College (RRMC) in Victoria, specializing in physics and physical oceanography courses; and the Collège militaire royal de Saint-Jean (CMR), which offers courses in arts, administration and science. Candidates wishing to take a specialized degree course not offered at a military college may be sponsored to attend a recognized Canadian postsecondary institution under the Regular Officer Training Plan. The Reserve Entry Training Plan provides education and training to individuals who wish to serve in the Reserve Forces, but who are not yet committed to a career in the regular forces. They receive the same education, but must pay fees and certain expenses and take summer military training.

DND 3
Teaching positions abroad: information on teaching at the elementary and secondary DND dependants' schools in Europe is available through the Department.

DND 4
Cadets: cadet corps, open to anyone from age 13 to 18, are sponsored by local boards of education (school corps) or by units of the Canadian Armed Forces, service clubs or similar organizations in cities and towns across Canada.

DND 5
Military decorations: the Department is responsible for decisions on entitlement to, and recommendations for, military decorations. It also makes decisions concerning the replacement of long-service military decorations, to released personnel.

DND 6
Military installations: the Department provides information to civilians regarding the use of National Defence facilities and property (records, titles, deeds, leases, expropriations and grazing rights.) Civilians may also arrange visits to military installations, Canadian Armed Forces bases, and Armouries. In certain circumstances, the Department may authorize accommodation for government and civilian personnel.

DND 7
Emergencies/military aid: the Department is responsible for providing military aid to civil authorities in times of emergency. It also investigates suspected explosives discovered on private and military property.

DND 8
Armed forces addresses: listings of addresses of military bases, camps, stations and units both in Canada and abroad are available from the Department.

DND 9
Military history: the Department makes available historical information on the Canadian Armed Forces.

DND 10
Military bands, exhibitions and displays: military bands and equipment may be authorized for official ceremonies, state occasions and specific functions. Military exhibitions and displays are also available.

DND 11
Changing of the Guard: the Department organizes the Changing of the Guard on Parliament Hill, weather permitting. The first parade is held the Saturday before Canada Day. Parades continue every day at 10 o'clock until the last Sunday in August.

DND 12
Claims against the military: the Department is responsible for the settlement of claims against the Crown (military damage to private property and other claims).

DND 13
Military air infractions: the Department investigates and reports on military flying infractions. Complaints regarding aircraft and airport noise and sonic booms are also evaluated.

DND 14
Servicemen's insurance and retirement savings plans: National Defence offers insurance and retirement savings plans to Canadian Armed Forces personnel and their spouses. The Service Income Security Insurance Plan (SISIP) provides benefits to dependants in the case of death or long-term disability. Coverage under the plan continues after a member's release from the armed forces. The Department also offers the Serviceman's Retirement Savings Plan. Information on this plan is available at Canada Trust offices.

DND 15
Defence Industrial Research Program: this program is designed to improve the capability for innovation and technological development in Canadian industry. The Department of National Defence provides financial support to applied research projects relevant to defence technologies. To be eligible for grants of up to 50 percent, companies must be incorporated in Canada.

DND 16
Nerve gas testing during 1960s: Canadians with concerns about their participation in nerve gas testing in the 1960s should contact the Department of National Defence.

DND 17
NATO - Military Affairs: the North Atlantic Treaty Organization is a political and military alliance of 16 democratic nations in Western Europe and North America acting collectively to deter and, if necessary, defend against any aggression, in accordance with the terms of Article 51 of the United Nations Charter. The primary purpose of the Alliance is to defend the NATO area through the collective military capabilities of Alliance members. It also serves a political role as the central Western forum for consulting on developments of common interest, particularly on the means of reducing East-West tensions and maintaining international peace and security. The 16 allies are Belgium, Canada, Denmark, France, the Federal Republic of Germany, Greece, Iceland, Italy, Luxembourg, the Netherlands, Norway, Portugal, Spain, Turkey, the United Kingdom and the United States. The Department of National Defence is responsible for Canada's military commitments under the treaty.

DND 18
NORAD: the North American Aerospace Defence Command is the US-Canadian command for the strategic aerospace defence of the North American continent. NORAD provides surveillance and control of the airspace of Canada and the United States, would respond against air attack, and would provide warning and assessment of the attack.

Department of Communications (DOC)

Head Office
Journal Tower North
300 Slater Street
Ottawa, Ontario
K1A 0C8

Information: Ottawa/Hull (613) 990-4842; Cultural Property Export Review Board *see* DOC 8 below; Canadian Conservation Institute *see* DOC 11 below; for other offices *see* Part II, Addresses.

Minister responsible:
Minister of Communications

The Department of Communications is responsible for projects, facilities, systems and services that concern communications and telecommunications.

DOC 1
Cultural Initiatives Program: this program responds to the demonstrated needs of Canadian artistic and cultural organizations. It has three components: support to innovative management development projects; capital assistance to cultural organizations; and support to festivals and special events of national character or significance.

Department of Communications *(continued)*

DOC 2
Canadian Film and Video Service Organizations Contributions Program: the program was created in 1984-85 with an annual budget of $250 000. Its objective is to provide financial assistance in the form of contributions to Canadian service organizations for projects and services involving the film and video industry. To be eligible for contributions, organizations must be non-profit and have been in operation for at least one year. They must also be effective representatives of their client groups, making an active contribution to the development of the Canadian film and video industry.

DOC 3
Non-theatrical Production Fund: the Department provides funding to assist the non-theatrical film and video sector in initiating, completing and distributing original productions that have a demonstrable market and viable distribution potential. The program strives to improve the capacity of the Canadian private sector to develop, produce and distribute Canadian non-theatrical film and videotape productions, and to promote the development of Canada's regional film industries by making the funding available in all regions of Canada. The quantity of new Canadian non-theatrical film and videotape productions in educational institutions, libraries, social agencies, industries and other traditional non-theatrical markets would be increased through this funding. The program, although funded by the Department, is administered by the Department of Supply and Services Canadian Government Expositions and Audio-Visual Centre.
Inquiries: Ottawa/Hull (613) 993-4959.

DOC 4
Sound Recording Development Program: Canadian-owned companies that produce, publish, distribute, market or promote Canadian-content music are eligible for assistance in the following areas: production of sound recordings, music videos or syndicated radio programs; production and distribution of specialized music; international touring and export marketing; and business development. National trade associations are also eligible for assistance in the areas of export marketing and business development.

DOC 5
Canadian Sound Recording Service Organizations Contributions Program: this program was created in 1988-89 with an annual budget of $350 000. It provides financial assistance in the form of contributions to Canadian service organizations for projects and services involving the sound recording industry. To be eligible for contributions, an organization must be recognized as a professional, non-profit Canadian sound recording service organization functioning as a major representative of sound recording industry professionals.

DOC 6
Film and video certification: the Canadian Audio-Visual Certification Office (CAVCO) certifies that a film or video production is Canadian and that it meets the criteria set out in the Income Tax Regulations. Canadian taxpayers may deduct from their taxable income 30 percent of the amount of their investment in certified Canadian productions on film and video tape. CAVCO also administers the UNESCO audiovisual certification program, which facilitates the international circulation of visual and auditory materials of an educational, scientific and cultural character.

DOC 7
Film co-productions agreements: the Department is responsible for negotiating film co-production agreements that are then administered by Telefilm Canada. Such agreements are legal accords between two governments that decrease the cost and risk of film production by allowing producers to draw on public and private resources in both countries. They also help to increase foreign distribution of films by giving the producers access to international markets. Canada signed its first film co-production agreement in 1963 with France. Since then, feature film agreements with Italy, the Federal Republic of Germany, Israel and the United Kingdom have been made. The latter two accords have been expanded to include video, animation and other forms of production. Additional film agreements have been signed with Spain, Algeria, Belgium, the People's Republic of China and more recently, Czechoslovakia, Hungary, the Kingdom of Morocco, New Zealand and Switzerland. The Director, International Cultural Affairs, negotiates and finalizes the agreements.

DOC 8
Cultural property/protection: the Cultural Property Export and Import Act controls the import and export of cultural property. Through the Cultural Property Export Review Board, the Department offers tax incentives to Canadian taxpayers who give or sell certified cultural property to designated Canadian institutions. Grants are available to help designated institutions purchase important cultural property that has come onto the market outside Canada or that has been stopped by the export control system.

DOC 9
International Program: the International Program facilitates the exchange of exhibitions to and from Canada and fosters interest in international museum activities.

DOC 10
Insurance program for travelling exhibitions: this program provides insurance coverage for travelling exhibitions valued in excess of one million dollars. National and international exhibitions hosted by Canadian institutions are eligible for coverage through this program.

DOC 11
Canadian Conservation Institute (CCI): the CCI provides specialized conservation services, research, training and information to protect heritage treasures in public collections. Its professional staff visit museums in all parts of the country.
Inquiries: Ottawa/Hull (613) 998-3721.

DOC 12
Canadian Heritage Information Network (CHIN): this program assists museums in the development of automated and manual systems for the preservation and management of information about their collections. It provides a computerized mechanism for the sharing of that information. With over 250 institutions participating in the program, the Network now contains data on more than five million objects.

DOC 13
Museum Assistance Programs (MAP): these programs provide financial and technical assistance to qualifying public museums, art galleries and other related institutions, to increase access to and ensure the preservation of Canada's cultural heritage.

DOC 14
Book Publishing Industry Development Program: Canadian-owned publishing firms that publish Canadian titles are eligible for financial assistance in the following areas: sale and marketing of textbooks and trade publications; management and operations; consolidation ventures; export marketing; sale of foreign rights; and professional development. National trade associations are also eligible for such assistance in the areas of professional development, research and documentation.

DOC 15
Government Telecommunications Branch: this branch of DOC provides a full range of telecommunications facilities and services to federal departments and agencies. Services include shared and customized voice and data transmission, Government of Canada telephone directories and consulting services. The Branch also handles the overall planning and co-ordination of telecommunications services on behalf of the federal government.

DOC 16
AM, FM and television broadcasting/technical standards: the Department sets procedures and guidelines in AM and FM radio broadcasting and in television broadcasting. It is responsible for the technical evaluation of broadcasting applications and the issue of technical construction, and operating, certificates. Technical data are also compiled and disseminated to Canadian and foreign broadcast engineering consultants and the general public by the Department.

DOC 17
Radio systems/standards: the Department is responsible for the development of frequency channelling plans for all types of radio systems (land, marine and aeronautical; mobile; satellite, microwave and radar-radio navigation systems; and remote control devices), as well as the development of standards for radio equipment to be used in Canada.

DOC 18
AM, FM and TV broadcasting/frequency (channel) assignment: the Department determines and amends frequency assignment plans used in the clearance and certification process associated with AM and FM radio and television broadcasting.

DOC 19
Radio spectrum management: the Department is given responsibility for radio spectrum management by the Radio Communication Act. It issues licences to radio stations (mobile radio systems, amateur radio stations and general radio service) and monitors these stations to ensure they conform to the regulations. The Department also establishes operating procedures and conducts examinations for radio operator certificates. Radio spectrum management also involves the development of standards for radio equipment, and for the testing and approval of radio apparatus for Canadian use. The Department prepares the Radio Equipment List, published four times a year, which includes a list of radio equipment certified as type-approved or technically acceptable for use in Canada.

DOC 20
Compulsory Inspection Program: on-site inspections are carried out on ships fitted with compulsory radio equipment to ensure that they conform with operational and technical standards set by regulations.

DOC 21
Broadcasting/engineering support: engineering advisory support services are made available to task forces, technical committees of the Canadian Radio-television and Telecommunications Commission, broadcasters (of AM and FM radio and television), provincial governments, hydroelectric companies and the public.

DOC 22
Radio equipment test methodology development and radio equipment testing: the Department develops test methods for inclusion in departmental standards used for proof-of-performance testing of radio equipment, such testing being for type approval, evaluation or audit. At the manufacturer's or distributor's request, radio equipment testing for type approval is performed on a cost-recoverable, first-come-first-served basis.
Inquiries: Ottawa/Hull (613) 990-4030.

DOC 23
Terminal equipment certification: the Telecommunications Laboratory examines technical data and certifies terminal equipment for connection to the networks of the federally regulated telecommunications carriers, to establish the right of users to connect certified equipment in accordance with Canadian Radio-television and Telecommunications Commission tariffs. It will also test such terminal equipment on request.
Inquiries: Ottawa/Hull (613) 990-4030.

DOC 24
Communications/Terminal Attachment Program: the Department sponsors the development of technical standards and procedures for testing and certifying the attachment of communications terminal equipment to the public switched-telephone networks, where permitted by regulation.
Inquiries: Ottawa/Hull (613) 990-4030.

Department of Communications *(continued)*

DOC 25
World Administrative Radio Conferences: the Department is responsible for Canadian participation in future scheduled International Telecommunication Union World Administrative Radio Conferences dealing with international radio regulations.

DOC 26
Communications/computer networks: the Department's development of communications and computer systems and networks involves the standardization of network interfaces and protocols, and the development of formal descriptions and conformance testing techniques for communications protocols.

DOC 27
Canadian Workplace Automation Research Centre (CWARC): the Centre, located in Laval, Quebec, carries out research and development projects covering technical, human and organizational aspects of workplace automation. Its research program, based on applications and concepts that respond to user needs in workplace automation, is developed through the negotiation of partnerships with industry, universities and the government.

DOC 28
Vision 2000: this is a major national industry-led technology initiative focussed on collaborative research and development among industry, universities and government in the field of personal communications. Its implementation will enable all Canadians to communicate with anyone, anywhere and at any time. The Department is allocating funding and has established a project office to work with and support industry. The office will also co-ordinate the integration of Vision 2000 with the work of the Department in such areas as standards, telecommunications policy, spectrum planning, financing, field trials, procurement, applications, and research and development. Inquiries: Ottawa/Hull (613) 990-4923.

DOC 29
Telecommunications/Ionospheric Data Reduction Centre: ionospheric data are recorded at field stations in Resolute, Churchill and Ashton, and are available from the Data Reduction Centre in Ottawa. Inquiries: Ottawa/Hull (613) 990-4030.

DOC 30
Communications Applications Program (CAP): this program encourages the development and use of communications technologies in Canada. Among its activities are the identification of potential applications made possible by emerging technologies, and support to Canadian industry in supplying domestic and foreign markets.

DOC 31
Commercial Mobile Satellite (MSAT) System: MSAT is expected to deliver portable, two-way radio, telephone and data transmission services anywhere in the country by the early 1990s. The federal government is allocating funding to provide technology and product development to support a bulk-service lease with Telesat for the government's use of MSAT, and to sponsor pre-launch and post-launch field trials for this program.

DOC 32
Research and industry development, technology transfer and international marketing support: the Communications Research Centre, a facility of the Department located in Ottawa, undertakes research in radio and satellite communications systems and services, including radio propagation, mobile satellite and SHARP; broadcasting and interactive video technologies; and high-frequency microwave and optical communications systems. As an extension of this research program, the Department assists industry in identifying and exploiting international marketing opportunities (by providing technical information, holding technical seminars, leading missions abroad and assisting with contract negotiations). Activities include the provision of information on supplier and user markets; the development of policies, strategies, plans and technology-related programs; and the management of industrial and regional development and industrial research programs. Technology is transferred from DOC laboratories through licensing agreements, which are sometimes supplemented by support programs of the National Research Council and Supply and Services Canada.

DOC 33
Telecommunications equipment/export: the Department supports the activities of Canadian exporters of telecommunications equipment and services. This assistance includes providing technical information to complement exporters' marketing plans.

DOC 34
Assistance to developing countries/ telecommunications: in conjuncton with the Canadian International Development Agency (CIDA), and international organizations (notably the International Telecommunication Union or ITU), and national organizations such as the Telecommunications Executive Management Institute of Canada (TEMIC), the Department contributes to the planning, implementation and co-ordination of technical assistance for developing countries in telecommunications. The Department carries out studies on specific aspects of telecommunications and development, and assists in evaluating and responding to requests for technical training and assistance.

External Affairs and International Trade Canada (EAITC)

Head Office
Lester B Pearson Building
125 Sussex Drive
Ottawa, Ontario
K1A 0G2

Passport Offices: *see* program EAITC 1 below. General information (613) 996-9134; Visual Ear (613) 996-9136, *see* also the Toll-free Telephone Service section; for passport information, nearest regional passport office *see* Part II, Addresses or *see* the Toll-free Telephone Service section; for export and trade information *see* the toll-free number for Info Export in the Toll-free Telephone Service section.

Minister responsible:
Secretary of State for External Affairs

The main functions of External Affairs and International Trade Canada are the execution of the federal government's foreign policy through supervision of relations between Canada and other countries; the representation of Canada in foreign countries and at international conferences; the development and promotion of Canada's international trade; and assistance to Canadians travelling abroad. The Department manages Canada's immigration program abroad and co-ordinates external aspects of immigration policies and programs. It also contributes to the formulation of Canadian aid policy and implements the Official Development Assistance Program in the field.

Documents, international relations, claims, immigration, disarmament (EAITC 1 – EAITC 9)

EAITC 1
Passports: passport services are available to Canadian citizens in person or by mail from passport offices throughout Canada. Applications must be delivered by hand to regional passport offices or mailed to the Passport Office.

EAITC 2
Canadian certificates and documents authentication: the Department authenticates or certifies signatures on Canadian documents for use abroad (birth and marriage certificates, school and university diplomas, powers of attorney, contracts, affidavits, and government documents such as patent and trade mark applications). Legal Advisory Division.
Inquiries: Ottawa/Hull (613) 995-1050.

EAITC 3
Travel outside Canada: the Department provides consular protection, assistance and information for Canadian citizens travelling or residing outside Canada. Consular Operations Division.
Inquiries: Ottawa/Hull (613) 996-4376.

EAITC 4
Foreign policy/international relations: the Department provides information on all aspects of Canadian foreign policy and international relations. It organizes briefings by departmental officers at Canadian universities, media outlets, service clubs and non-governmental organizations. It also arranges visits for Canadian journalists and academics to multilateral institutions in Europe, and provides financial assistance to universities and organizations sponsoring Canadian foreign policy conferences in Canada. Domestic Communications Division.
Inquiries: Ottawa/Hull (613) 996-3709; Visual Ear (613) 996-9136.

EAITC 5
History/Canadian foreign affairs: the Department provides, on request, information pertaining to the history of Canadian foreign affairs. It publishes the series *Documents on Canadian External Relations*, the official published record of Canadian foreign policy, and will provide speakers on historical aspects of Canadian external relations to organizations such as universities, service clubs and professional associations. An official history of the Department between 1909 and 1968 will be published in two volumes, the first (1907–1946) to appear early in 1990 and the second (1946–1968), in 1991. Historical Division.
Inquiries: Ottawa/Hull (613) 992-6282.

EAITC 6
International child abduction: the legal services unit of the Department of Justice at External Affairs and International Trade Canada acts as the federal central authority for the purposes of the Hague Convention on the Civil Aspects of International Child Abduction. The purpose of this convention is to promptly return children to the state of their habitual residence from where they were wrongfully removed or when they have been retained in a foreign jurisdiction. Provinces and territories in Canada have enacted this convention into their respective legislations; central authorities have been appointed to carry out the functions of the convention. The federal central authority acts to co-ordinate, assist and respond to issues which are encountered by central authorities in and outside of Canada. Domestic Legal Services.
Inquiries: Ottawa/Hull (613) 992-6300.

EAITC 7
Property claims of Canadians against foreign governments: the Department provides assistance (including, in some instances, formal support of claims) to Canadian citizens for taking of property by foreign governments or their agencies. Economic and Trade Law Division.
Inquiries: Ottawa/Hull (613) 995-7511.

External Affairs and International Trade Canada *(continued)*
Documents, international relations, claims, immigration, disarmament *(continued)*

EAITC 8
Immigration/consular operations: the Department implements, outside of Canada, immigration policies established by Employment and Immigration Canada. Canadian embassies abroad participate in the recruitment and selection of immigrants and refugees. Embassies and consulates also advise Canadian employers recruiting abroad, and co-ordinate and oversee evaluation abroad of medical and engineering qualifications on behalf of Canadian professional organizations. External Affairs provides information to the Canadian public, lawyers and non-government organizations regarding department involvement in immigration program delivery. The release of information concerning individual cases is, however, the responsibility of Employment and Immigration Canada. Immigration Affairs Division.
Inquiries: Ottawa/Hull (613) 995-1249.

EAITC 9
Disarmament, arms control, defence, security: the Arms Control and Disarmament Division provides information on funding for voluntary associations and private research groups.
Inquiries: Ottawa/Hull (613) 992-3430.

Sports and cultural programs (EAITC 10 – EAITC 12)

EAITC 10
International sports relations: the Department assists the Canadian sport community in participating in activities outside Canada. Services include briefings on conditions abroad, advice on political implications of international sporting activities, use of Canadian missions, negotiating assistance and advice on protocol. The Department also manages a program aimed at promoting Canada internationally through sport and fitness by arranging visits of high-profile athletes and teams to targeted countries and by providing sport aid to targeted countries in the form of coaching, training, and the provision of equipment and manuals. International Sports Section.
Inquiries: Ottawa/Hull (613) 995-2486.

EAITC 11
Arts Promotion Program: grants are made to Canadian performers, visual artists, writers, agents, producers, film directors, impresarios, curators and publishers to enable them to undertake international tours and exhibitions. Some assistance is also available to help bring similar people from overseas as resource persons and as participants in international cultural events. Funding is limited to professionals. Arts Promotion Division.
Inquiries: Ottawa/Hull (613) 992-1557.

EAITC 12
International exchange programs: these programs permit Canadian and foreign post-secondary students or young workers to work temporarily in other countries on an exchange basis. In doing so, they acquire new skills, exposure to the values of the host country and a better understanding and appreciation of other cultures. Academic Relations Division.
Inquiries: Ottawa/Hull (613) 992-6284.

International trade and investment (EAITC 13 – EAITC 43)

EAITC 13
International trade development: External Affairs carries out its responsibility for the development of foreign trade through a network of trade commissioners abroad who are concerned with trade development, industrial development and the expansion of tourism to Canada. In Canada, the Branch co-ordinates programs and services to current and potential exporters through International Trade Centres. International marketing units based on industry sectors provide business clientele with the total market picture across the spectrum of exportable products and services. Trade experts in the defence, agriculture, fisheries, information technologies, aerospace, machinery, consumer products and resource sectors provide an industry-specific export information service. The Department also organizes export awareness projects including seminars, conferences and trade shows as well as Canada Export Trade Month and Export Marketplace.

EAITC 14
Trade commissioners: a network of over 800 trade commissioners in Canada and abroad is in place to assist Canadian exporters and promote Canadian trade, investment and tourism. The commissioners abroad, who number approximately 540, help Canadian exporters undertake activities in individual markets around the world by promoting the Canadian company to local customers; offering advice on marketing channels; recommending participation in trade fairs; identifying suitable foreign firms to act as agents; helping to find credit and business information on potential foreign partners; solving problems respecting duties, taxes or foreign exchange; advising on a country's current trade, business and financial environment and practices; and assisting in foreign joint ventures and licensing. EAITC's *Directory of the Canadian Trade Commissioner Service* lists the addresses and telephone numbers of all trade commissioners in Canada and abroad.
Inquiries: Ottawa/Hull (613) 993-6435 or call Info Export, 1-800-267-8376.

EAITC 15
International Trade Centres: these centres provide one-stop trade services to new and experienced Canadian exporters. Services include basic export counselling; identification of market opportunities; help in developing a foreign marketing plan; information on technology transfer and joint venture opportunities; assistance in finding financial support, such as through the Program for Export Market Development; recruitment of participants for trade fairs and missions abroad; arranging trade-related conferences and seminars; and providing EAITC and other federal trade publications. Each centre is linked to EAITC's computerized trade information network, WIN Exports.

EAITC 16
Geographic trade divisions: EAITC has five geographic branches within which geographic trade divisions have been set up to provide advice and information about doing business in a particular country or region of the world. Trade officers for individual countries are able to identify promising export markets, help companies prepare for visits to potential markets, arrange participation in trade fairs and involve exporters in visits to Canada by foreign buyers.

EAITC 17
Defence programs and advanced technology: the Defence Programs and Advanced Technology Bureau is the focal point within the Canadian government for the development and management of defence and related high-technology export trade. It is responsible for market access negotiations with all friendly countries; the identification and evaluation of defence and related export trade opportunities; and the creation of policy and the formulation of strategies to exploit such opportunities. These opportunities include those created by DND major procurements. The Bureau is also responsible for international defence research and development, and production agreements with allied and friendly countries; the management of Canadian participation in NATO industrial activities and issues; and support of Canadian industry in both general and specific export marketing activities.

EAITC 18
Aerospace, marine and defence products: the Aerospace, Marine and Defence Products Division is responsible for the international marketing of marine products and services, aerospace machines and consulting services, space-based technologies, and various defence or military related products which can be used for either defence or civil purposes. As these products are often subject to export controls, the Division provides information to help exporters of these specialized products.

EAITC 19
Canada - US Defence Production Sharing Arrangement (DPSA): this arrangement gives Canadian manufacturers the opportunity to provide defence supplies and services to the US military and to US defence contractors. Under this program, Canadian firms are able to compete with their American counterparts because, in most cases, the US government waives customs duties and the application of its Buy America Act. No financial assistance is provided under this program — only improved market access.
Inquiries: Ottawa/Hull (613) 996-1814.

EAITC 20
Canada - US Defence Development Sharing Agreement (DDSA): this program, a companion to the DPSA, enables the Canadian government to share in the cost of a US Department of Defence development project. Qualified Canadian companies act as prime contractors for approved projects.
Inquiries: Ottawa/Hull (613) 996-1814.

EAITC 21
Research, Development and Production (RDP) Agreements: Canada maintains bilateral defence Research, Development and Production Agreements with nine European partners (Belgium, Denmark, France, West Germany, Italy, the Netherlands, Norway, Sweden and the United Kingdom). The objective of these agreements is to find projects of interest that would warrant bilateral support.
Inquiries: Ottawa/Hull (613) 996-1816.

EAITC 22
The NATO market: as a member of the North Atlantic Alliance, Canada contributes to NATO infrastructure projects and co-operative armaments projects. These projects, which require a wide range of goods and services, present opportunities for Canadian companies to participate.
Inquiries: Ottawa/Hull (613) 996-1816.

EAITC 23
Marketing/advanced technology: the Science and Technology Division is responsible for policies designed to protect and advance Canada's international interests in science and technology, including space and telecommunications. It gives special attention to the inflow of foreign technology to be used by the private sector. Financial assistance is provided for the initial stages of projects aimed at seeking foreign technology, and for the support of international co-operation in information technologies. The Technology Inflow Program is one of these assistance programs. The Division is also the focal point for the management of Canada's relations with multilateral organizations having science and technology functions, including UN agencies and the OECD.

External Affairs and International Trade Canada *(continued)*
International trade and investment *(continued)*

EAITC 24
Technology Inflow Program (TIP): this program helps Canadian businesses acquire foreign technology to develop new Canadian products, processes or services. It is open to all companies but is intended especially for small and medium-sized firms. EAITC helps Canadian companies identify sources for the technology they need and opportunities to collaborate with the foreign companies concerned. Financial assistance is provided for technology transfer projects such as exploratory or longer-term working visits abroad by individual Canadian companies; group technology awareness visits abroad by individual Canadian professional or trade associations; or visits by foreign technical experts to companies in Canada. Science and Technology Division.
Inquiries: Ottawa/Hull (613) 996-0971.

EAITC 25
Information technologies and electronics marketing: the Information Technologies and Electronics Division is responsible for the international marketing of products and services in these sectors. It maintains current product information and expertise on the export capability of Canadian industry; produces sectoral data bases and publications on such topics as telecommunications products, computer products and other technologies for use by trade commissioners and foreign buyers; carries out company selection and strategic planning for incoming and outgoing trade missions in co-operation with DRIE and External Affairs Geographic Bureaux; and provides advice on exporting information technologies and electronics products.

EAITC 26
Agri-Food Division: the Agri-Food Division acts as the focal point for trade development activities for primary agricultural products, such as livestock, seeds, pulse crops, special crops, floriculture and horticulture products, hides, skins and furs. It also deals with processed foods such as dairy products, eggs, pasta, maple syrup, honey, bakery and confectionery products, snack foods, fruits and vegetables, meats and beverages.

EAITC 27
Capital projects and secondary industries: this Branch is responsible for co-ordinating export financing policy and operations. It provides information on counter-trade, and assistance and protection for Canadian investments in non-traditional markets. It also acts as the focal point for trade development in the consumer products section, the machinery and transportation equipment industries, and in the secondary and service industries.

EAITC 28
Fisheries Division: the Fisheries Division co-ordinates trade promotion and market development activities for fisheries and fish products including aquaculture. It works in conjunction with Fisheries and Oceans, Industry, Science and Technology Canada, the provinces and industry/trade associations.

EAITC 29
Resources and Chemicals Division: this Division manages trade development activities for forest products, metals and minerals (including peat moss) and chemicals (including petrochemicals, fertilizers, biologicals and pharmaceuticals).

EAITC 30
Investment Development Program (IDP): this program encourages foreign corporations and other potential investors to bring new capital and technology into Canada. It also facilitates joint ventures and strategic partnerships between Canadian and foreign firms. IDP activities are carried out by investment officers and counsellors at 43 EAITC trade offices around the world. The program is directed to countries which represent major traditional sources of foreign investment in Canada: the United States, the United Kingdom, France, Germany, Japan and Holland. Promotional campaigns, direct mail, seminars and other activities focus on sectors where Canada has demonstrated expertise and opportunities. A major selling point is the improved access Canada offers to the US market under the Canada-US Free Trade Agreement. The Department works closely with Investment Canada, Industry, Science and Technology Canada and provincial and municipal governments to identify investment priorities in Canada.
Inquiries: Ottawa/Hull (613) 996-7155.

EAITC 31
Program for Export Market Development (PEMD): this financial assistance program, aimed at small to medium-sized companies, is designed to help share the risk entailed in pursuing export markets. It pays up to 50 percent of expenses for export market exploration costs, foreign trade fair participation and other trade-related activities. The program also covers project bidding, the establishment of permanent sales offices abroad, and special trade activities related to food, agriculture and fish. PEMD contributions are repayable if sales result from these activities. Applicants must be export-ready Canadian companies registered in WIN Exports (*see* EAITC 32).

EAITC 32
World Information Network for Exports (WIN): WIN Exports is a computerized directory of Canadian exporters designed to help trade development officers respond to market opportunities identified in all parts of the world. This electronic sourcing system gives up-to-the-minute lists of Canadian companies ready and able to meet the product and service requirements of potential customers in foreign countries. It currently lists over 24 000 Canadian firms and includes for each: products and services available for export; foreign markets/countries in which the firm is currently active or is considering; and contacts within the company responsible for export activities. Direct access to this directory is available only to the Department and other federal and provincial departments and agencies involved in trade promotion and export development activities. Trade officers consult this information to assist potential exporters. The Trade Planning and WIN Exports Division produces activity reports which are integrated into the information network.
Inquiries: Ottawa/Hull (613) 996-7182.

EAITC 33
Export and import controls: Canada has established export and import controls on a number of products to support domestic policies, and international commitments and agreements. Export controls impose restrictions on goods that may be sold or sent from Canada to other countries. Import controls impose restrictions on goods that may be brought into Canada. Controls for a particular product may vary, depending on which other country is involved. EAITC provides advice on export/import quotas or restrictions that may apply to a particular product as well as advice on export/import permits or other documentation that may be required.
Inquiries: Ottawa/Hull (613) 996-2387 (export controls); (613) 996-3711 (import controls on textiles and clothing); (613) 995-8104 (import controls on agriculture, footwear and other products).

EAITC 34
New Exporters to Border States (NEBS): NEBS is a training program for small and medium-sized Canadian companies which have not previously exported but which are "export-ready". Participants go to a Canadian trade office across the US border for a one or two-day "walk-through" course on the entire process of exporting. Experts give information on documentation and customs procedures, banking, insurance, agents, distributors and other topics. Canadian trade commissioners advise on marketing strategies and help identify contacts for follow-up meetings with manufacturers' representatives and potential US buyers. The program pays return transportation costs.
Inquiries: Ottawa/Hull (613) 993-5726.

EAITC 35
New Exporters to the US South (NEXUS): this training program is for small and medium-sized Canadian companies that have traditionally exported to only one US regional market, usually in the northern United States. Using a NEBS-style workshop format, NEXUS provides information and contacts to help expand into other US markets, particularly in the southern United States. NEXUS also usually includes a visit to a local trade fair or event. The program pays return economy airfare to the NEXUS site.
Inquiries: Ottawa/Hull (613) 993-5726.

EAITC 36
New Exporters to Overseas (NEXOS): this training program extends the NEBS/NEXUS concept to help exporters new to western Europe learn the essentials of doing business there. Each NEXOS mission focuses on a specific sector in a specific country (for example, an automotive mission to France, an aerospace mission to Germany) and includes a visit to a major sectoral trade fair. The program pays for return economy airfare, ground transportation and some hospitality.
Inquiries: Ottawa/Hull (613) 996-3298.

EAITC 37
Binational Secretariat: the Canadian section of the Canada - United States Free Trade Agreement Binational Secretariat is responsible for a permanent binational panel system which will replace domestic courts in certain cases specified under the FTA. The Secretariat makes decisions concerning the operation of the dispute settlement system based on its interpretation of legal and administrative provisions of the FTA, of US and Canadian legislation, and of rules which describe the role of the Secretariat. It also records all orders and decisions of the panels and publishes notices of decisions in the *Canada Gazette*.

EAITC 38
Canada Export Award: awards are granted annually to Canadian exporting companies in acknowledgement of outstanding achievement. To qualify, a company must have shown significant increases in export trade, broken successfully into new export markets, and introduced new export products.

EAITC 39
Tourism market development abroad: EAITC helps the Canadian tourism industry promote Canada as a destination for foreign tourists. Tourism officers at trade offices abroad: provide tourism market data (such as foreign contacts, reports on market development opportunities, foreign local business customs and distribution channels); initiate Canadian participation in travel shows and promotions abroad; organize Canadian tours and site inspections for foreign tourism media, the travel trade and meeting/convention organizers; disseminate information about new Canadian tourism and travel products; and represent the interests of all Canadian provinces in all foreign markets, especially in areas where they do not have provincial representatives. Twenty EAITC posts around the world (15 in the United States plus one in each of Paris, London, Frankfurt, Tokyo and Hong Kong) have full-time tourism officers. In addition, 77 commercial officers at other EAITC posts around the world provide tourism marketing support.

EAITC 40
International trade data bank: EAITC operates an International Trade Data Bank to help provide up-to-date trade statistics to Canadian business, government officials and others interested in international trade. The bank stores a wide range of computerized trade information from the United Nations. It can provide export and import data on 66 major trading nations, as well as for groupings such as the European Economic Community (EEC) and the Organization for Economic Co-operation and Development (OECD). Customized analyses are prepared upon request. Library Services Division.
Inquiries: Ottawa/Hull (613) 992-6941.

EAITC 41
Info Export: Info Export is the Department's export trade information and national toll-free assistance hotline. Staff provide advice on the full range of EAITC trade publications, programs and services.
Inquiries: Ottawa/Hull (613) 993-6435 or toll-free 1-800-267-8376.

External Affairs and International Trade Canada *(continued)*
International trade and investment *(continued)*

EAITC 42
Export publications: EAITC's bi-monthly trade newsletter *CanadExport*, keeps 56 000 readers informed of tender calls and other international market opportunities. It also provides information on new projects offering export potential, government programs and services to assist Canadian exporters, forthcoming events (such as trade fairs, missions and conferences) and export "success" stories and winning strategies.

The Department also publishes a wide range of trade and economic publications. The *Directory of the Canadian Trade Commissioner Service* lists EAITC officers and trade commissioners abroad with foreign trade, tourism and investment responsibilities; the *Export Guide — A Practical Approach* provides information on developing a corporate trade strategy, export pricing, trade terms and more; *Guides for Canadian Exporters* is a series of short guides to individual countries which provide information on the country's economy, tips on doing business, local customs and foreign exchange information; and *Meeting the Challenge of Global Competition: Canada's Year in Trade 1988 89* provides an overview of major developments in international trade, including Canadian activities in three global mega-markets: the United States, the European community and the Asia-Pacific region.
Inquiries: Info Export, 1-800-267-8376.

EAITC 43
"Going Global": this is a new trade development strategy, announced by the Prime Minister in mid-October 1989, which focusses on trade, investment and technology initiatives in three major world markets: the United States, the European Community and the Asia-Pacific region. EAITC, as the leading federal department responsible for international trade and export development, is central to this new strategy.

Environment Canada (EC)

Head Office
Les Terrasses de la Chaudière
10 Wellington Street
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0H3)

Information: Ottawa/Hull (819) 997-2800; for other offices *see* Part II, Addresses; for information on environmental emergencies in the maritime provinces, and the public relations and information service in Ontario and Quebec *see* the Toll-free Telephone Service section.

Minister responsible:
Minister of the Environment

Responsibilities of the Department include the protection and enhancement of the quality of the natural environment, including water, soil and air; the provision of information on weather, climate, ice and sea conditions, and air quality; the conservation of renewable water, land and wildlife resources; and the management and protection of migratory birds.

Atmospheric Environment Service (EC 1 – EC 11)

Headquarters
4905 Dufferin Street
Downsview, Ontario
M3H 5T4

Information: Toronto (Downsview) (416) 739-4763 or any regional office *see* Part II, Addresses.

EC 1
Public and marine weather services: the Atmospheric Environment Service (AES) provides Canadians with around-the-clock weather warnings, forecasts and information covering periods of up to five days. These services deal with all weather conditions, from tropical hurricanes to Arctic blizzards. The AES prepares forecasts for major cities and 172 public forecast districts. Its marine weather warnings, forecasts and information serve fishermen as well as shipping and recreational boaters in 95 different marine areas, including coastal and inland waters and the Arctic. Both public and marine forecasts cover a geographical area second in size only to the USSR.
Inquiries: Toronto (Downsview) (416) 739-4977.

EC 2
Aviation weather services: the AES provides weather warnings, forecasts and observations to 170 airports and 113 aviation areas to further air safety for Canadian travellers and the economy of aviation operations. Through ICAO international agreements, it also offers air weather services covering an area out to 30°W over the north Atlantic. These services are integrated with those of Transport Canada's Air Transportation Administration (CATA).
Inquiries: Toronto (Downsview) (416) 739-4978.

EC 3
Economic weather services: the AES provides weather information and advice for the safety and efficiency of agriculture, fishing and forestry operations and other weather-sensitive economic sectors. These services also aim to minimize the possibility of an industrial disaster that could harm the environment.
Inquiries: Toronto (Downsview) (416) 739-4977.

EC 4
Military weather services: the Atmospheric Environment Service assists the Department of National Defence in meeting the meteorological and oceanographic requirements of the Canadian Armed Forces. For example, it provides such services for ground, sea, air and antisubmarine operations over a geographic area including all of Canada, the Arctic and the adjacent oceans, extending to the mid-Pacific and over the Atlantic almost to Europe. Other activities include provision of forecasts and weather warnings, as well as meteorological and oceanographic support to military operations, support to search and rescue, and advice and consultation. While the Atmospheric Environment Service supplies the professional forecast staff and management, DND provides the technical support. The AES' civilian weather service is integrated with the Canadian Forces Weather Service.
Inquiries: Ottawa/Hull (613) 995-4173.

EC 5
Climate applications: the Canadian Climate Centre analyses and interprets climatic data; assesses the effect of climate on agricultural production, industrial design, arctic development and transportation, wind and solar energy, recreation and tourism; and provides information and consultation services to individuals concerned with policy, planning and design, forest management and human health.
Inquiries: Toronto (Downsview) (416) 739-4370.

EC 6
Climate services: climatological data (publications, statistical abstracts, microfilm, digital data or custom computer analysis) is available to the general public and to specialized users, such as engineers, lawyers and architects.
Inquiries: Canadian Climate Centre, Toronto (Downsview) (416) 739-4335 (computer products); (416) 739-4328 (publications).

EC 7
Climate research: the Canadian Climate Centre provides atmospheric circulation statistics and diagnoses, and carries out research on climate modelling, carbon dioxide impacts, climate sensitivity, climatic trends, climatic variability, climate monitoring, general circulation modelling, energy budget studies, radiative-photochemical models, thermodynamic models and statistical long-range prediction.
Inquiries: Canadian Climate Centre, Toronto (Downsview) (416) 739-4430.

EC 8
Hydrometeorological and marine applications of climate information: the Canadian Climate Centre provides products and analyses that are specially tailored to aid in the design and operation of water supply, flood control and other hydrological structures and systems. Rainfall, snowfall, snowmelt and evaporation are among the subjects that receive special attention. The Centre also offers advice, consultation and specialized climatological analyses of the winds and weather over, and sea-state of, Canadian lakes and oceans areas (as indicated by such factors as wave heights and water temperature). These services are available to the general public and to the transportation, fishing, hydrocarbon, and marine or coastal engineering industries.
Inquiries: Canadian Climate Centre, Toronto (Downsview) (416) 739-4343.

EC 9
Ice conditions: the Ice Centre in Ottawa provides daily analyses of ice conditions in Canada's navigable coastal and contiguous waters and in the Great Lakes - St Lawrence River System. Reports are based on aerial reconnaissance flights, imagery from earth-orbiting satellites, commercial and government ships and other sources. From this information, the Ice Centre prepares composite charts of ice conditions, which it distributes by mail and by radio facsimile, to support marine transportation, fishing activities and offshore resource exploration. The Centre also prepares seasonal outlooks and operational forecasts for short-term and for 30-day periods. These are broadcast over marine radio stations, but are also accessible through dial-in telex. In addition to these services, the Ice Centre provides telephone information and consultation.
Inquiries: Ice Forecasting Centre, Ottawa/Hull (613) 996-5236.

EC 10
Archived ice data: the Ice Climatology and Applications Division makes available for inspection and analysis ice charts, satellite imagery, ice thickness measurements and records of remotely sensed data obtained from SLAR (Side Looking Airborne Radar), laser profilometers and cameras. The Division also prepares ice atlases, ice studies and statistical analyses, and provides advice and consultation. Considerable international ice data are available.
Inquiries: Ottawa/Hull (613) 996-4214.

EC 11
Meteorological and atmospheric research: the Atmospheric Environment Service conducts research on LRTAP (Long-Range Transport of Air Pollutants), acid rain, weather, ice, the effect of wind on waves, forecasting systems, the ozone layer, atmospheric radiation, numerical weather prediction (NWP), the physics of clouds and precipitation, weather radar, weather and environmental satellite data reception and processing, atmospheric chemistry, air quality, atmospheric contaminants, man-made pollutants, wind and solar energy, the environmental (atmospheric-related) aspects of northern and offshore hydrocarbon development, agro/forest/aeronautical meteorology, meso-scale/boundary-layer meteorology and atmospheric dispersion.
Inquiries: Toronto (Downsview) (416) 739-4995.

Environment Canada *(continued)*

Canadian Wildlife Service (EC 12 – EC 16)

Place Vincent Massey
17th Floor
351 Saint-Joseph Boulevard
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0H3)

Information: Ottawa/Hull (819) 997-1095, or any regional office *see* Part II, Addresses.

EC 12
Endangered species: in addition to managing threatened or endangered migratory birds, the Canadian Wildlife Service researches and provides advice on other species at risk and their habitats. Its aim is to prevent loss of wild species from Canada and to support national actions to understand and re-establish healthy populations of species currently at risk. Secretariat services are provided for two federal/provincial/territorial/non-governmental bodies: the Committee on the Status of Endangered Wildlife in Canada (COSEWIC); and the committee on the Recovery of Nationally Endangered Wildlife (RENEW). Together with the World Wildlife Fund (Canada), CWS provides the Endangered Species Recovery Fund (ESRF) to support species recovery projects. The service administers the Convention on International Trade in Endangered Species (CITES) to regulate the Canadian import and export of endangered plant and animal species. It also provides information and publications with respect to COSEWIC and RENEW, and issues a newsletter entitled *Recovery* .
Endangered Species and Transboundary Wildlife Division, Migratory Birds and Wildlife Conservation Branch.
Inquiries: Ottawa/Hull (819) 953-1429, (819) 997-1840.

EC 13
Habitat management/ecological assessment: the Canadian Wildlife Service manages habitats through a network of national wildlife areas and migratory bird sanctuaries to ensure the preservation of wildlife in Canada. It also conducts research and conservation programs, providing research results and advice on the ecology of migratory birds.
Inquiries: Ottawa/Hull (819) 953-1421 or any regional Canadian Wildlife Service office *see* Part II, Addresses.

EC 14
Hunting regulations for migratory game birds: the Canadian Wildlife Service sets regulations governing the hunting, handling and use of migratory game birds.

Inquiries: Ottawa/Hull (819) 955-4383 or any regional Canadian Wildlife Service office *see* Part II, Addresses.

EC 15
Migratory birds/conservation: the Canadian Wildlife Service is responsible for the protection and management of migratory birds. It carries out research and surveys on the distribution, status, population dynamics and ecological requirements of, and the effects of toxic chemicals on, migratory birds.
Inquiries: Ottawa/Hull (819) 953-1425.

EC 16
North American Waterfowl Management Plan (NAWMP): this plan is a Canada-US, public/private partnership program in wetlands and wildlife conservation. It sets goals for the protection and improvement of waterfowl habitat and the restoration of waterfowl populations. The Canadian Wildlife Service funds the Canadian federal portion of the plan and provides information and advice on plan activities. The NAWMP Implementation Branch co-ordinates the research, monitoring, evaluation and information.
NAWMP Implementation Branch.
Inquiries: Ottawa/Hull (819) 997-2392, (819) 997-1303.

Inland Waters and Lands (EC 17 – EC 25)

Place Vincent Massey
351 Saint-Joseph Boulevard
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0H3)

Information: Inland Waters and Lands: Ottawa/Hull (819) 997-2601 or any regional office *see* Part II, Addresses.

EC 17
Inland waters: the Inland Waters Directorate collects and analyses data, and provides information on the quantity, quality and uses of freshwater in rivers and lakes as well as information on groundwater. It interprets information and undertakes research to address issues, predict trends and develop the scientific base that will protect long-term national freshwater interests.

EC 18
Water management: the Water Planning and Management Branch develops policy and undertakes legislative initiatives; promotes the use of demand management strategies; provides support for inter-jurisdictional studies and agreements; conducts engineering studies; analyses water resource systems; promotes water awareness; and provides water management information.
Inquiries: Ottawa/Hull (819) 997-1721.

EC 19
Program analysis and co-ordination: the Program Analysis and Co-ordination Branch develops water policy and is responsible for setting the long-term goals of the Inland Waters Directorate through strategic planning. The Branch acts as a catalyst for the implementation of federal water policy and is accountable for the integration of water programs at the federal, national and international levels.
Inquiries: Ottawa/Hull (819) 997-1523.

EC 20
Freshwater research: the National Water Research Institute in Burlington conducts research on the impacts of toxic chemicals on surface and groundwater; the impacts of atmospheric change on water quality; pollution and restoration of regional freshwaters; and methods for aquatic modelling and assessment.
Inquiries: Toronto (Burlington) (416) 336-4981.

EC 21
Water quality data, information and advice: the Water Quality Branch collects information and data on the quality of the aquatic environment. It develops and promotes the use of national water quality guidelines and objectives. The Branch also assesses the state of the resource and detects emerging problems and trends.
Inquiries: Ottawa/Hull (819) 997-1920.

EC 22
Water Quantity data and advice: as provided under federal-provincial agreements, the Water Resources Branch collects data on water levels, stream flow and sediment transport according to national standards. It analyses and interprets the collected data to plan the network of 2750 observation sites. The Branch also carries out hydrologic appraisals designed to evaluate the state of the resource and provide information relevant to current water issues.
Inquiries: Ottawa/Hull (819) 997-1508.

EC 23
Land inventory monitoring and data system: the Environmental Information Systems Division maintains a national, multi-disciplinary land data base for policy, program and research purposes. This program carries out inventories on land capability, use and characteristics including the Canada Land Inventory, Northern Land Use Information Mapping, and Ecological Land Surveys. The Canada Land Data System provides an extensive digital data base for Canada that can be accessed through regional terminals.

EC 24
Sustainable development research: research is conducted by Inland Waters and Lands on major national and regional resources problems to inform the public and decision-makers of their causes, solutions and importance to the nation. Programs analyses issues such as the loss of agricultural land, the preservation of special resource lands, and federal involvement in the solution of land-use problems. Examples of current initiatives are the analysis of degradation and stress on land resources; the sustainable development of natural resources; the development of conservation strategies; and evaluation of the impact of federal programs on the nation's land resources. This program also provides land planning assistance to the Environmental Assessment and Review Process (EARP) and to other federal departments in resolving their land problems.

EC 25
Centre for Sustainable Development: the Centre will promote internationally the concept of environmentally sustainable economic development through the recommendation of policies, management practices and decision-making processes in government, industry, public and private institutions and non-governmental organizations. It will address issues related to the building and refinement of institutions and the development and transfer of skills, knowledge and technology to assure sustainable development.

Conservation and Protection Service (EC 26 – EC 35)

Environmental Protection Program
Place Vincent Massey
351 Saint-Joseph Boulevard
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0H3)

Information: Ottawa/Hull (819) 997-0310; for other offices *see Part II, Addresses.*

EC 26
Acid rain: in addition to planning, co-ordinating and managing Environment Canada's acid rain program, Conservation and Protection provides leadership and co-ordination for the overall federal program.

EC 27
Commercial chemicals: Conservation and Protection assesses new chemicals and the use patterns of existing chemicals. It also develops and implements strategies to control commercial chemicals that present an unacceptable level of risk to human health or the environment.

EC 28
Toxic chemicals management: the Canadian Environmental Protection Act provides a framework for protecting Canadians from all forms of pollution caused by toxic substances. Conservation and Protection plans, co-ordinates and manages this program to prevent or control entry of harmful quantities of toxic chemicals into the environment — air, water, land plants, animals and humans.

EC 29
Environmental emergencies: Conservation and Protection stimulates the development and application of spill preparedness and various measures to prevent or lessen the impact of environmental emergencies, such as those associated with oil or toxic chemical spills. It maintains the National Environmental Emergency Centre on a 24-hour basis to respond quickly to emergencies, and it supports the improvement of countermeasures.

EC 30
Technology development and technical services: this program promotes the development, demonstration and transfer of new technology for efficient effluent treatment and residue management, and for responding to spills of environmentally hazardous materials. Information and advice concerning new technology is of particular value for municipalities. Other activities include air pollution measurement for stationary and mobile sources; the operation of analytical laboratories; the development of technical training packages; and the provision of technical advice concerning the protection of the environment.

Environment Canada *(continued)*
Conservation and Protection Service *(continued)*

EC 31
Development and Demonstration of Resource and Energy Conservation Technology (DRECT) Program: the DRECT program provides financial assistance to industry and municipalities for the development and demonstration of new and innovative technologies that are intended to save energy and conserve resources through the reduction and recovery of wastes. DRECT pays up to 50 percent of the total estimated project costs, to an annual maximum of $200 000.

EC 32
Regulatory Impact Analysis Statements: all regulatory initiatives must be accompanied by a Regulatory Impact Analysis Statement (RIAS). The RIAS includes a description of the proposal, the alternatives to regulation which were considered and the reasons for their rejection, and a thorough assessment of the anticipated costs and benefits. Information on the resultant paperburden to industry, the consultations which have taken place and a description of the enforcement mechanisms to ensure compliance are also included.

EC 33
Environmental Protection from Human Activities: this program is aimed at protecting the quality of the environment from the harmful effects of air and water pollutants as well as solid and hazardous wastes. It addresses both private and public sources of pollution. Within the framework of this program, Environmental Protection develops regulations, guidelines and codes of practice to prevent, reduce and control the release of toxic pollutants into the environment. Conservation and Protection implements these control options to prevent and alleviate environmental problems, and undertakes inspection programs and investigations to ensure compliance with the regulations.

EC 34
Environmental Impact Assessment: Conservation and Protection ensures that new departmental initiatives are subject to the environmental assessment and review process so that the environment is not adversely affected. Technical and scientific advice are provided to clients on impact assessment and management. Liaison is maintained with other national and international organizations such as the Federal Environmental Assessment and Review Office.

EC 35
State of the environment reporting process: Environment Canada reports on the state of the environment by developing and providing information on the impact of human activities on the environment. As well, the sources, types and quantities of contaminants released into the environment are studied to interpret the relative significance of pollution sources; identify priorities for corrective action; and analyse pollution trends. The service provides the commercial and economic analyses to be incorporated into the design of alternative intervention strategies, and to be provided in the Regulatory Impact Assessment Statement to the public in the case of proposed formal regulations. It also documents and communicates the relationships between the environment and the economy, providing advice on the economic implications of options open to the government to improve the quality of the environment.

Canadian Parks Service (EC 36 – EC 42)

Head Office
Les Terrasses de la Chaudière
10 Wellington Street
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0H3)

Information: Ottawa/Hull (819) 997-2800 or (819) 994-2534, or any regional office *see* Part II, Addresses.

EC 36
National parks: the protection, development and operation of national parks in Canada are the responsibility of the Canadian Parks Service. Information concerning national parks, including fees, regulations on pets, firearms and visitor activities such as horseback riding, trail biking, bicycling, snowmobiling, mountaineering, backpacking, hiking, camping, fishing and cross-country skiing as well as garbage disposal and fires is provided.

EC 37
Canadian heritage rivers: the Canadian Parks Service provides technical, financial and promotional support to the Canadian Heritage Rivers Board. The Board consists of one representative from each of the Canadian Parks Service, Indian and Northern Affairs Canada, and participating provincial and territorial governments. The Service may also nominate rivers within national parks to be included within the system. The objectives of the Canadian Heritage Rivers System are to give national recognition to the important rivers of Canada and to ensure long-term management which will conserve their natural, historical and recreational values.

EC 38
Heritage canals: the Canadian Parks Service administers the nine canal systems declared to be of national historic significance by the Minister of the Environment. The St Peters Canal, Chambly Canal, St Ours Canal, Ste Anne Canal, Carillon Canal, Rideau Canal, Trent-Severn Waterway and Sault Ste Marie Canal are all operated as "historic canals" for navigation purposes; the Sault Ste Marie Canal waterway, however, is currently closed due to structural failure. The Lachine Canal is not open to through navigation. Interpretive programs, including museums, theatres, guided walks, exhibits and publications, have been developed at many of the lock stations. Information concerning these programs may be obtained from the lockmasters.

EC 39
Historic buildings/inventory and policy: the Canadian Inventory of Historic Buildings (CIHB) maintains records and photographs of examples of pre-1914 architecture in Canada. The Inventory, relying heavily on public participation, invites individuals and groups to participate in the CIHB Volunteer Survey Program. The Exterior Recording Training Manual, available on request, describes the survey methodology and selection criteria.

The Federal Heritage Building Review Office is responsible for the application of federal government policy regarding federal heritage buildings. It identifies and evaluates heritage buildings as well as encourages other levels of government and the private sector to conserve their own heritage buildings.

EC 40
Co-operating associations: the Canadian Parks Service seeks the co-operation of non-profit organizations in supporting its objectives through such ventures as the sale of heritage items and the provision of additional public services. Visitor Activities Branch.
Inquiries: Ottawa/Hull (819) 994-2746.

EC 41
National Volunteer Program: the Canadian Parks Service encourages and welcomes volunteers, be they individuals, families or clubs, so that they may help protect and promote public enjoyment of Canada's heritage in National and historic parks and heritage canals. Co-operative Activities.
Inquiries: Ottawa/Hull (819) 994-5127.

EC 42
Laurier House: the Canadian Parks Service maintains Laurier House, the home of two prime ministers, Sir Wilfrid Laurier and William Lyon Mackenzie King. Open to the general public, Laurier House has been restored to its original condition to reflect the lifestyles of the two prime ministers and the eras in which they lived.

Historic Sites and Monuments Board of Canada (EC 43)

Les Terrasses de la Chaudière
10 Wellington Street
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0H3)

Information: Ottawa/Hull (819) 997-4059.

EC 43
Historic Sites and Monuments Board of Canada: as provided in the Historic Sites and Monuments Act of 1953, the Board acts as an advisor on historical matters to the Minister of the Environment, who is responsible for commemorating historic sites of national significance. In rare cases, if the Board deems a certain structure to be of exceptional significance, it may recommend to the Minister that the Department enter into cost-sharing agreements with municipal and provincial governments as well as private, non-profit organizations to aid in the building's acquisition or restoration.

Federal Environmental Assessment Review Office (EC 44)

Fontain Building, 13th Floor
200 Sacré-Coeur Boulevard
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0H3)

Information: Ottawa/Hull (819) 997-2727 or (819) 997-1000, for other offices *see* Part II, Addresses.

EC 44
Federal Environmental Assessment Review Office (FEARO): this office administers a process to ensure that potential environmental and directly related social effects are taken into account early in the planning of proposals that are implemented or funded by the federal government or carried out on federal lands.

EC 45
Environmental Week: Environment Canada is responsible for organizing Canadian Environment Week each year — the week that includes 5 June (World Environment Day). During the week, Environmental Achievement Awards recognizing the achievements and dedication of Canadians in protecting and restoring our environment, are presented.

EC 46
Environmental Choice Program: Environment Canada has set up this program to help Canadian consumers identify products that minimize the burden on the environment. Once tested and approved, these everyday products will be identified by an easy-to-recognize label. Such products, for example, could be made from recycled materials or be recyclable, biodegradable or free of ozone-depleting gases.

EC 47
Environmental Partners Fund: this $50-million, five-year program assists community projects that clean up, restore or enhance the natural environment. Community groups, service clubs, environmental organizations, schools and youth groups can apply to Environment Canada for matching funds to support such work. Projects may receive up to $200 000 over three years. The fund is not intended to support conferences, seminars or lectures.

Economic Council of Canada (ECC)

Tower A, 18th Floor
Place de Ville
320 Queen Street
(P O Box 527, Station B)
Ottawa, Ontario
K1P 5V6

Information: Ottawa/Hull (613) 952-1711.

Minister responsible:
Prime Minister

ECC 1
The Council is an independent, advisory body that prepares and publishes an annual review of the country's economic problems and medium-term prospects. It also conducts economic studies on its own initiative or at the request of the government. The results of its research are available to the public in the form of published reports and research studies.

Export Development Corporation (EDC)

Head Office
151 O'Connor Street
(P O Box 655)
Ottawa, Ontario
K1P 5T9

Information: Ottawa/Hull (613) 598-2500; for other offices *see* Part II, Addresses.

Minister responsible:
Minister for International Trade

The Export Development Corporation, Canada's official export credit agency, is a Crown corporation that provides export insurance, financing and guarantee services to Canadian exporters. These services are designed to assist competitive Canadian firms in pursuing sales abroad more effectively. EDC's services are available to all Canadian exporters, there being no restrictions on size or amount of sales in order to qualify.

EDC 1
Export insurance service: EDC insurance protects Canadian exporters against 90 percent of losses resulting from commercial and political risks related to export sales. These risks include buyer insolvency, payment default, repudiation or termination of a contract by the buyer, blockage of funds or transfer difficulties, war, revolution, insurrection, or cancellation of import and export permits. EDC provides insurance in the form of short-term export credits insurance, medium-term export credits insurance, performance-related insurance and foreign investment insurance.

EDC 2
Short-term export credit insurance: these programs are designed for sales made on credit terms of up to 180 days, principally covering the risk of non-payment by the foreign buyer. They include the global comprehensive policy, EDC's most popular program, the USA commercial risk (small business) policy and the USA commercial risk (deductible) policy. EDC's short-term bulk agricultural credits insurance, covering the sale of agricultural commodities sold under irrevocable letters of credit, is available for credit terms of up to 360 days.

EDC 3
Medium-term export credits insurance: these programs provide insurance coverage for one-time sales and for sales on credit terms of one to five years. They include specific transaction insurance, which is especially useful to insure sales of capital goods; medium-term bulk agricultural credits insurance; a special equipment (political risk) insurance policy which covers political risks on Canadian equipment used on a foreign job-site; and specific transaction subsupplier insurance which protects a Canadian firm supplying goods or services to a Canadian exporter from non-payment by either the exporter or the foreign buyer.

EDC 4
Performance-related insurance: these programs are for exporters in consortia, or whose foreign buyers require some form of bid or performance security as a condition to awarding the contract. EDC's bid security insurance and performance security insurance cover against wrongful calls of the bid or performance instrument, or against rightful calls for reasons beyond the exporter's control. Similarly, EDC will insure a surety company that posts a performance bond to a foreign buyer on an exporter's behalf. Where another financial institution provides the performance instrument for an exporter, EDC can guarantee that institution against any loss if the instrument is called. A related program, EDC's consortium insurance, protects the individual members of an exporting consortium against a wrongful call of a performance instrument, or a rightful call resulting from the non-performance of another member.

EDC 5
Foreign investment insurance: EDC covers new Canadian investments abroad for up to 15 years against war, revolution or inability to repatriate earnings. This applies to direct investment in a foreign firm, or indirect investment through a related company.

EDC 6
Export financing services: EDC lends money to foreign buyers so that they can buy Canadian exports. It provides medium and long-term export financing for up to 85 percent of the Canadian contract value of goods and services sold. Financing, available at fixed and floating rates of interest in a variety of currencies, may be in the form of direct loans, multiple disbursement agreements, lines of credit and protocols, note purchases, forfeiting or specialised credits. EDC can also offer insurance protection for production risks in a transaction, from the effective date of EDC financing until disbursement takes place under the loan agreement. There is no limit on the size of a transaction that EDC will finance, but the following conditions apply: the foreign borrower and country must be credit-worthy; there must be adequate Canadian content; and the financial and technical capabilities of the exporter must ensure that the proposed transaction will be completed.

EDC 7
Export-related guarantee services: EDC co-operates with other financial institutions to meet exporters' needs. It guarantees a financial institution against loss when it issues either bid or performance securities on behalf of an exporter; provides direct financing for export transactions; buys promissory notes from exporters; finances sales of bulk agricultural products on terms of up to three years; or extends lines of credit to foreign banks which in turn finance purchases of Canadian goods sold on short-term credit.

Employment and Immigration Canada (EIC)

National Headquarters
Place du Portage, Phase IV
140 Promenade du Portage
Hull, Quebec
Mail: Ottawa, Ontario K1A 0J9

Agricultural Employment Services offices: 99 throughout Canada.

Canada Employment Centres: 466 throughout Canada.

Canada Immigration Centres: 107 throughout Canada.

Information: Ottawa/Hull (819) 994-6313; regional offices, Agricultural Employment Services offices, Canada Employment Centres and Canada Immigration Centres *see* Part II, Addresses or *see* the Toll-free Telephone Service section; Canadian Government Annuities office and information on wage loss and unemployment insurance *see* the Toll-free Telephone Service section.

Ministers responsible:
Minister of Employment and Immigration,
Minister of State (Employment and Immigration) and
Minister of State (Youth)

The Department is responsible for the development and utilization of human resources. Its jurisdiction also includes the provision of employment and immigration services and the administration of income maintenance benefits.

Employment (EIC 1 – EIC 43)

EIC 1
National Job Bank: the Commission maintains a computerized list of hard-to-fill jobs currently available across the country, including a complete profile of each job with details such as salary and required experience. The National Job Bank allows workers to explore Canadian employment opportunities by listing employers' labour requirements.

EIC 2
Job search techniques: the Department helps job seekers undertake independent job searches. Canada Employment Centres offer two-day Job Search Strategy Sessions which provide training on various job search techniques. Participants receive written material and practice what they learn in a group setting. The Canada Employment Centre also offers three-hour Group Information Sessions which provide tips on job hunting.

EIC 3
Job Finding Club: EIC sponsors agencies that run three-week Job Finding Clubs to help chronically unemployed clients find a job quickly.

EIC 4
Canadian Occupational Interest Inventory: the Inventory aids in assessing an individual's occupational interests. Tests are conducted to determine employment aptitudes, particularly for occupations in industry.

EIC 5
CHOICES Program: CHOICES is a computer data base containing information on occupations, programs of study and Canadian educational institutions. Individuals may enter such information as their interests, aptitudes, education and salary expectations into the CHOICES computer and in return obtain a printout listing suitable occupations. Additional information can be obtained on educational programs and the Canadian schools offering them, occupational characteristics and the links between occupations and programs of study.

EIC 6
Outreach: funded by EIC, community-based Outreach projects improve the employment prospects of individuals who have difficulty in obtaining or holding a job. Outreach projects are specifically designed to assist these persons when the local Canada Employment Centre is not equipped with the necessary employment services.

Employment and Immigration Canada *(continued)*
Employment *(continued)*

EIC 7
Agricultural job placement: in 99 agricultural communities across Canada, Agricultural Employment Services offices work in conjunction with Canada Employment Centres to match farm employment vacancies with suitable farm workers. Related employment services at these offices include human resource planning, training referrals and transportation assistance for agricultural dayworkers.

EIC 8
Armed Forces/employment for retiring personnel: EIC helps personnel retiring from the Canadian Armed Forces obtain civilian employment.

EIC 9
Social Insurance Number registration: Canadian citizens, permanent residents and others who may qualify are entitled to receive a social insurance number. This service includes any amendments to existing social insurance numbers, such as change of name and loss of card.

EIC 10
Canada Employment Centres on Campus: these centres co-ordinate an on-campus recruitment program and offer employment-related assistance to graduating students at approximately 100 postsecondary institutions across Canada.

EIC 11
CHALLENGE Program: as the Government of Canada's summer employment program for students, CHALLENGE involves the private, public and non-profit sectors along with provincial student employment programs. It offers business loans of up to $3000, interest-free, to students who operate their own business during the summer. Only full-time students who will be returning to school in the fall and who are legally entitled to work in Canada are eligible.

EIC 12
Summer Employment/Experience Development (SEED): EIC provides students with job experience which helps prepare them for future labour market participation. Subsidies are provided to private businesses, non-profit organizations, municipalities, public health and educational institutions and native bands.

EIC 13
Work Orientation Workshops (WOW): this program offers workshop sessions combined with on-the-job experience to encourage potential and recent school dropouts to further their education or seek specific skills training. Workshops cover a range of skills needed in day-to-day life while work experience makes participants aware of the training and education necessary to survive in an increasingly skills-driven labour market.

EIC 14
Native Internship Program: this program offers employment to native students during the summer months in various offices of Employment and Immigration Canada.

EIC 15
Foreign worker recruitment: permission is given to employers to recruit foreign workers whose employment will not adversely affect employment and career opportunities for Canadians. In deciding on these requests, EIC considers such factors as the availability of qualified Canadians, wages and working conditions and additional employment or training opportunities that are expected to be created for Canadians as a result of the recruitment of foreign workers.

EIC 16
Agricultural workers from Mexico and the Caribbean: foreign seasonal agricultural workers from Mexico and the Caribbean, commonly referred to as offshore workers, may enter Canada on a temporary basis to meet labour requirements that cannot be met within Canada. Wage guarantees, housing standards, transportation costs, medical arrangements and working conditions are included in the agreement between the workers, the employer and the foreign government.

EIC 17
Employment Centres: centres located throughout Canada provide job search assistance and labour information through various related programs. Job placement and employment counselling services are offered by Canada Employment Centres across the country to match workers and employers.

EIC 18
Local Employer Seminars: organized by Canada Employment Centres, these seminars offer employers the opportunity to learn about EIC programs and services, to discuss problems they encounter in their daily operations and to understand better the functioning of the local labour market. A fee of $25 is charged to cover incidental costs.

EIC 19
Skill Shortages: this program helps employers find workers with skills designated as being in short supply at the regional or national level. Three training options exist to match workers with available employment. Workplace-Based Training provides financial assistance to employers to train employees in designated occupational skills. Direct Purchase of Training permits the purchase of training from public or private institutions for unemployed workers. N.B. Relocation and Travel Assistance can cover costs for job interviews and short-term employment in addition to the relocation expenses of workers and their families.

EIC 20
Industrial Adjustment Service: this service provides a forum for employers and employees to solve problems together. By encouraging industry and labour to plan jointly for the future it can help enterprises adapt to growth and technological change and ease the burden on individuals during times of retrenchment and by helping laid-off workers find new jobs. The IAS program is available to all kinds of businesses and non-profit organizations.

EIC 21
Federal Contractors Program: this program aims to ensure that suppliers of goods and services to federal government departments maintain fairness in their work force. Applying to suppliers who have 100 or more employees and who are bidding on contracts worth $200 000 or more, it ensures that women, aboriginal peoples, visible minorities and persons with disabilities are fairly treated and appropriately represented in employment. A free consulting service is available on request to advise on and assist in implementing employment equity.

EIC 22
Legislated Employment Equity Program: this program administers the Employment Equity Act, which requires federally regulated employers with 100 or more employees to implement employment equity and to report annually on their results. EIC consolidates employers' reports and analyses their data in an annual report to Parliament. The program also provides technical expertise to employers on the requirements of the Employment Equity Act.

EIC 23
Employment Equity Consultative Services: this group helps private-sector employers review and analyse their work force and their employment practices in order to maintain fair representation of designated groups at all levels within their organizations. The group consults private-sector employers and unions on the development of employment equity plans and maintains ongoing liaison with representatives of designated groups.

EIC 24
Community Futures: this program helps communities adapt to a changing economic environment and expand permanent employment. Eligible communities are those outside metropolitan areas facing chronic high unemployment or a major permanent layoff. Through a local Community Futures Committee they can obtain five different forms of assistance: services and loans to small businesses (Business Development Centre); income support to unemployed who are establishing their own business (Self-Employment Initiative); relocation and exploratory assistance; institutional training to workers to meet skill needs and to increase prospect of employment; and support for innovative proposals from the Community Futures Committee for stimulating growth and recovery (Community Initiatives Fund).

EIC 25
Job Entry: this program helps people who are having difficulty making the transition from school or home to the labour market. It specifically targets youth, women, students and individuals facing severe barriers to employment by offering training and work experience. It also provides language training to immigrants, interprovincial migrants and native people who are not fluent in either official language.

EIC 26
Job Development: this program helps the chronically unemployed participate effectively in the labour market. Participants, who must normally have been jobless for 24 of the preceding 30 weeks, are placed in subsidized projects or individually subsidized jobs for up to 52 weeks. Businesses, individuals, groups, municipalities and school boards are eligible sponsors under Job Development and provide training and work experience to clients.

EIC 27
Skill Investment: this program helps workers whose jobs are threatened by changing technology and market conditions, and offers four options: Small Business Training helps small businesses train workers; the Training Trust Fund encourages employees and employers to share the responsibility for training, through Trust Fund contributions; Extended Training Leave encourages employers to permit employees to take skill development leave; and Purchase of Training assists employed workers to take part-time institutional training in anticipation of job changes.

EIC 28
Innovations: the National Labour Market Innovations Program provides financial assistance for pilot and demonstration projects and other short-term activities that test new and cost-effective ways to improve the functioning of the labour market. Proposals are accepted from individuals and groups such as businesses, educational bodies, provincial or territorial institutions, labour organizations and certain Crown corporations. Funding and duration are flexible.

EIC 29
Canadian Rural Transition Program (CRTP): under this program, farmers and eligible members of their families who must stop farming because of financial difficulties can obtain assistance in adjusting to a new way of life. The program offers a variety of forms of support, including grants and assistance for transition, relocation or self-employment, incentives to employers to hire eligible clients and special counselling. It also includes a training option, whereby applicants may be trained for entry into a new occupation. The program is a joint undertaking between Agriculture Canada and Employment and Immigration Canada.

EIC 30
Casual Labour: EIC defines casual labour as labouring jobs lasting no more than one week. In some cities, casual labour requests from employers are submitted to a special Canada Employment Centre, while in other areas they are posted on job information boards of regular Employment Centres. Workers can go to the appropriate office daily to inquire about the availability of work. Employers must pay casual labourers daily.

Employment and Immigration Canada *(continued)*
Employment *(continued)*

EIC 31
Women's Employment Counselling Centres: the centres, operating in selected Canada Employment Centres, are dedicated to the special employment needs of women, particularly those over 25 who have been out of work for at least a year. The program aims to develop skills that will improve women's access to employment, especially in non-traditional jobs. Centres administered by Outreach are located in Halifax, Toronto, Winnipeg, Vancouver, Regina and Calgary.

EIC 32
Literacy Corps Program: this program is one of several initiatives undertaken by the federal government in the field of literacy. Intended for young adults it provides funding for non-profit organizations to enlist and train volunteers to teach literacy on a one-to-one basis.

EIC 33
Job Accommodation Network (JAN): JAN is a telephone consulting service whose data bank can help employers successfully accommodate their disabled workers. Employers can get information from the data bank, advice from a trained consultant and the name of an employer who has successfully accommodated similar limitations.

Unemployment Insurance (EIC 34 – EIC 41)

EIC 34
Unemployment Insurance: local Employment Centres provide temporary financial aid to qualified unemployed workers who are seeking jobs, qualified unemployed fishermen, workers who reach age 65, and qualified workers who are off work due to illness, injury or quarantine. Claimants and employers have the right to appeal to a federally appointed independent body against decisions on claims for Unemployment Insurance.

EIC 35
Unemployment Insurance/Work Sharing Program: this program enables employers to avoid layoffs during periods of retrenchment by permitting employees to reduce their work week temporarily and draw Unemployment Insurance benefits for the days not worked. Employees may use their work-sharing days for training. Management and employees must agree to work sharing and must jointly request it.

EIC 36
Unemployment Insurance/Employment Training: income support is available for unemployed workers undergoing job training.

EIC 37
Unemployment Insurance/Job Creation: this program allows individuals eligible for Unemployment Insurance benefits to maintain their skills and gain work experience while receiving an enhanced benefit and continuing to search for employment. Participants work on projects of between six and 52 weeks duration. Organizations, businesses and individuals may submit proposals. A municipality may also do so if the provincial government raises no objections.

EIC 38
Unemployment Insurance/Supplemental Benefit: employers, either on their own initiative or through the collective bargaining process, may introduce a Supplemental Unemployment Benefit (SUB) plan for their employees that increases the Unemployment Insurance benefit paid to workers during periods of unemployment. SUB plans must be approved by EIC so that SUB payments are not considered as earnings for Unemployment Insurance purposes and are not deducted from unemployment insurance benefits.

EIC 39
Unemployment Insurance/Maternity and Adoption: temporary financial aid is available to qualified workers who are off work because of pregnancy or adoption.

EIC 40
Unemployment Insurance/Reduction of Employer's Premium: a reduction of the employer's Unemployment Insurance premium may be obtained through registration of an Employer's Wage Loss Replacement Plan.

EIC 41
Unemployment Statistics: statistics on Unemployment Insurance recipients, such as reasons for claiming benefits (job loss, maternity leave, illness) and duration of UIC claims, are available through this program. Prepared studies and figures broken down by region, province, gender, and age group are also available.

EIC 42
UIC Fraud Investigation: investigators review cases of overpayment of UIC benefits. In each case, the investigators determine whether the overpayment resulted from an error or an intentional attempt to defraud the government and they assess the amount to be repaid.

EIC 43
Canadian Government Annuity Program: the Canadian Government Annuity Program pays out annuities that have come due and administers those that have not yet matured.

Immigration (EIC 44 – EIC 58)

EIC 44
Entry to Canada: persons seeking to enter Canada must be interviewed by an immigration officer at the port of entry to determine whether they may be legally admitted. Applications are available overseas for employment, student, visitor and immigration visas. Sponsored relatives, retired people, entrepreneurs, the self-employed and others applying on their own initiative are eligible to enter to Canada as immigrants. EIC advises permanent residents intending to remain outside Canada for more than 183 days in any 12 month period to obtain a Returning Resident's Permit.

EIC 45
Sponsoring a relative/Family Class: anyone who is 18 years of age or over and is a Canadian citizen or a permanent resident may sponsor close relatives for immigration to Canada under the Family Class Program. The sponsor must sign a legally binding agreement promising support for a specific period of time. Canada Immigration Centres assist those who wish to sponsor or help a relative to immigrate to Canada.

EIC 46
Convention Refugees and Special Designated Class Immigration: convention refugees include people unable or unwilling to return to their country because they fear persecution for reasons of race, religion, nationality, political opinion and/or membership in a particular social group. These persons must prove they could successfully settle in Canada with the assistance provided by the Government or voluntary organizations. Special designated classes of refugees include the self-exiled, political prisoners and oppressed persons. This category also includes persons admitted for humanitarian reasons. Private organizations may apply to sponsor refugees or Designated Class persons.

EIC 47
Admissibility Loans: loans for medical examinations are available to refugees and other persons in the Designated Class.

EIC 48
Transportation Loans: loans are available to refugees, members of the Designated Class and other immigrants for the cost of transportation to their destination in Canada as well as related admission costs.

EIC 49
Immigrant Settlement and Adaptation Program: in addition to the settlement services offered by the federal and provincial governments, a variety of settlement services are purchased by EIC from voluntary organizations across the country to help immigrants successfully adapt to life in Canada.

EIC 50
Adjustment Assistance Program: the Department provides financial assistance to certain indigent immigrants to Canada who are in need of help until their available income matches their needs. The Settlement Branch, Immigration, is responsible for the development and overall management of the program, but it is delivered by the Employment Branch through the local Canada Employment Centre.

EIC 51
Host Program for Refugee Settlement: this is a pilot program designed to facilitate the settlement of government-assisted refugees and Designated Class persons who require financial support under the Adjustment Assistance Program and who would benefit from the assistance of a host group. Host groups provide emotional support to and help integrate both government- and privately sponsored refugees.

EIC 52
Programs for Special-Needs Refugees: EIC provides for the admission and settlement of special-needs refugees and members of a Designated Class who would not normally qualify for admission to Canada, but who, with some additional settlement assistance, would be capable of achieving self-sufficiency within a reasonable period of time. There are four programs for refugees with special needs: the Handicapped Refugee Program, the Tubercular Refugee Program, the Joint Assistance Program, and the Unaccompanied Minors Program.

EIC 53
Immigration inquiries: anyone denied permission to enter or remain in Canada has the right to be heard at an immigration inquiry. It is a violation of the Immigration Act not to be present for an inquiry.

EIC 54
Deportation: visitors or permanent residents whose presence in Canada may endanger public health or welfare or who are otherwise in violation of the Immigration Act may be required to leave after an immigration inquiry.

EIC 55
Immigration Detention Centres: persons seeking admission to Canada, or others already in Canada who are in violation of the Immigration Act, may be detained if they are a danger to the public or will not appear for immigration hearings. Detention facilities range from hotels to jails.

EIC 56
Immigration Statistics: this program provides statistics on permanent residents under the following headings: country of birth, country of citizenship, country of last permanent residence and destination within Canada. Additional information is available upon request.

EIC 57
Settlement Language Training Program (SLTP): this program provides language training for immigrants who will not immediately enter the labour market but who require a basic vocabulary to function in the community. SLTP is a pilot project in which participants will receive approximately 300-500 hours of language instruction, as field trips, hands-on experience with banks and clinics, on-site child-minding services and transportation expenses.

EIC 58
Free Trade: Canada and the United States have adopted immigration regulations and procedures that make business travel for citizens of the two countries easier. In order to gain entry to Canada, a businessperson from the United States must be an American citizen and must qualify for entry in general (i.e., must meet normal public health, safety and national security requirements). The four categories of businesspersons are Business Visitors, Traders and Investors, Professionals, and Intra-Company Transferees. For further information, contact a Canadian Consulate or a Consulate General in the United States or a Canada Immigration Centre in Canada. For precise legal information, consult chapter 15 of the Free Trade Agreement.

Elections Canada (ELC)

440 Coventry Road
Ottawa, Ontario
K1A 0M6

Information: Ottawa/Hull (613) 993-2975 or toll-free 1-800-267-8683.

The Chief Electoral Officer reports direct to Parliament.

ELC 1
The Chief Electoral Officer of Canada supervises the administrative conduct of federal elections in Canada and ensures that all provisions of the Canada Elections Act are complied with and enforced. Major activities include the training of returning officers; the revision of polling division boundaries; the acquisition of election material and supplies; the maintenance of a registry of political parties; and the certification of statutory payments to be made to auditors, political parties and candidates under the election expenses provisions of the Act. In accordance with the Electoral Boundaries Readjustment Act and following each decennial census, the Chief Electoral Officer calculates the number of electoral districts to be assigned to each province according to rules contained in Section 51 of the Constitution Act, and prepares population distribution maps for use by the electoral boundaries commissions that are responsible for readjusting federal electoral district boundaries. Maps indicating federal electoral boundaries are prepared for Elections Canada by the Department of Energy, Mines and Resources; they are distributed by Elections Canada on request.

Energy, Mines and Resources Canada (EMR)

Head Office
580 Booth Street
Ottawa, Ontario
K1A 0E4

Information: Ottawa/Hull (613) 995-0947; for other offices *see* Part II, Addresses; for Energy Supplies Allocation Board *see* EMR 26 below; for International Boundary Commission *see* EMR 58 below; for the Petroleum Monitoring Agency *see* EMR 23 below.

Maps: Ottawa/Hull (613) 952-7000.

Minister responsible:
Minister of Energy, Mines and Resources

The Department's objective is to advance the development of Canada's economy in a manner consistent with federal environmental and social objectives by contributing to the timely and efficient development and use of Canada's mineral and energy resources, and advancing knowledge of the Canadian landmass through scientific and science-related activities.

Energy resources (EMR 1 – EMR 11)

EMR 1
Energy policies and programs: general inquiries on the Government of Canada's energy policies and programs may be directed to the Communications Branch, Ottawa/Hull (613) 995-0947.

EMR 2
Energy supply and demand statistics: these statistics are maintained on an automated data base (ENERSTAT) and cover all energy commodities, including international energy statistics, trade and pricing data. Economic and Financial Analysis Branch, Monitoring and Energy Statistics.
Inquiries: Ottawa/Hull (613) 996-2874.

EMR 3
Energy supply and demand outlook: the future demand and supply for Canada's major energy commodities are important factors in determining Canada's future energy balance. Models of these fuels and demand sectors are simulated under different price scenarios for policy advisory purposes. EMR's reference and selected alternative scenarios are published in the form of a working paper. The current version of the paper, entitled *2020 Vision: Canada's Long-term Energy Outlook*, will be released in early 1990. The models are often used to project levels of carbon dioxide and related greenhouse gases produced from energy consumption in Canada. Economic and Financial Analysis Branch.
Inquiries: Ottawa/Hull (613) 995-5602.

EMR 4
National Coal Inventory Program: the Calgary office of the Geological Survey of Canada identifies, evaluates and estimates the quality, quantity and distribution of coal. Geological Survey of Canada.
Inquiries: Calgary (403) 292-7051.

EMR 5
Coal resources and reserve appraisal/research and development: the Canada Centre for Mineral and Energy Technology investigates the quality and recoverability of coal. It researches and develops technologies related to coal mining and beneficiation, coal carbonization, coal combustion, transportation by slurry pipeline, gasification and liquefaction. Coal Research Laboratories, CANMET, Mineral and Energy Technology Sector.
Inquiries: Edmonton (403) 987-8214; Ottawa/Hull (613) 996-4570, ext 140.

EMR 6
Non-renewable energy and mineral resources/identification and estimates: the Geological Survey is responsible for the identification and evaluation of non-renewable energy sources (oil, gas, coal and uranium) and mineral resources, and for the provision of estimates of their quality, quantity and distribution. Geological Survey of Canada.
Inquiries: Ottawa/Hull (613) 995-4142; Calgary (403) 292-7009.

EMR 7
Canadian Exploration Incentive Program (CEIP): this program is intended to assist junior mining and oil and gas companies in raising new equity through the issuance of flow-through shares. Payments are made to explorers on the basis of a 30 percent cash incentive of their eligible exploration expenses. An applicant may receive cash incentives of up to $3 million annually. Eligible expenses must be incurred on or after 1 October 1988 for oil and gas companies, and on or after 1 January 1989 for mining companies. Mineral Policy Sector.
Inquiries: Calgary (403) 292-4055; Ottawa/Hull (613) 267-7654; toll-free 1-800-267-7654.

EMR 8
Uranium mining and processing: the Canada Centre for Mineral and Energy Technology monitors the development of Canada's uranium resources and provides biennial assessments of ore reserves, existing productive capacity, and the technical feasibility of potential uranium mines and uranium processing establishments. Mining Research Laboratories, CANMET, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 996-8519.

EMR 9
Nuclear energy technology/research and development: the Canada Centre for Mineral and Energy Technology conducts research on radioactive ores to develop uranium extraction and chemical analysis techniques. Mineral Sciences Laboratories, CANMET, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 995-4088.

EMR 10
Nuclear policy: information on Canadian uranium, thorium and nuclear potential, as well as advice and guidance on uranium, nuclear energy and radioactive waste management policies and related matters is available from the Uranium and Nuclear Energy Branch, Energy Commodities Sector.
Inquiries: Ottawa/Hull (613) 992-3370.

EMR 11
Electrical policy and power: the Energy Sector maintains electrical statistics, including information on electrical policy, pricing, utilities and generating stations.
Inquiries: Ottawa/Hull (613) 995-7060.

Oil and Gas Industry (EMR 12 – EMR 26)

Taxation and transport (EMR 12 – EMR 13)

EMR 12
Frontier royalty: under the Canada Petroleum Resources Act, a two-part, profit-sensitive royalty is applied to new projects in the Canada Lands (being, essentially, lands north of 60°). The royalty regulations are currently in draft stage; they are expected to be promulgated jointly by the ministers of Energy, Mines and Resources and Indian Affairs and Northern Development in late 1990. Economic and Financial Analysis Branch.
Inquiries: Ottawa/Hull (613) 995-5602.

EMR 13
Income tax on resource income: the tax regime on resource income from the petroleum industry is similar to the income tax on other types of income. However, a number of deductions specific to the resource sector are allowed in addition to more general deductions, such as the Capital Cost Allowance. These include Canadian exploration expenses, Canadian development expenses, Canadian oil and gas property expenses, depletion, exploration tax credit and the resource allowance. Depletion and the exploration tax credit are to be phased out, however, under tax reform.

Certain petroleum products are subject to the federal sales tax and the excise tax. As of 1991, the federal sales tax will be replaced by the Goods and Services Tax (GST). All domestically consumed energy products will be subject to the GST. Economic and Financial Analysis Branch.
Inquiries: Ottawa/Hull (613) 995-5601.

Pricing (EMR 14 – EMR 17)

EMR 14
International oil markets: information on international oil market developments, including supply, demand, transportation and pricing is available from the Oil and Gas Branch, Energy Sector.
Inquiries: Ottawa/Hull (613) 992-9780.

EMR 15
Domestic natural gas: information on domestic markets and prices for natural gas, including information on related pipeline matters, direct sales, competitive marketing programs and transportation services offered by distributors is available from the Oil and Gas Branch, Energy Sector.
Inquiries: Ottawa/Hull (613) 992-8376.

EMR 16
Natural gas liquids: information on domestic and export supply, markets, transportation and pricing of natural gas liquids (ethane, butane and propane) is available from the Oil and Gas Branch, Energy Sector.
Inquiries: Ottawa/Hull (613) 992-7462.

EMR 17
Natural gas export: information on federal natural gas export and pricing policy and related pipeline matters, Canadian gas export performance, international natural gas markets and specific Canadian export projects is available from the Oil and Gas Branch, Energy Sector.
Inquiries: Ottawa/Hull (613) 995-4535.

Oil and gas/research and development (EMR 18 – EMR 22)

EMR 18
Oil resources: the Canada Centre for Mineral and Energy Technology investigates oil resources through characterization of the chemical and physical properties of unprocessed bitumens and heavy oils, and of the conversion products from bitumens, heavy oils and coal. Energy Research Laboratories, CANMET, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 996-8201.

Energy, Mines and Resources Canada *(continued)*
Oil and Gas Industry *(continued)*

EMR 19
Oil technology: research is conducted in oil sands recovery and processing methods, and in refining processes for bitumen and heavy oils. Energy Research Laboratories, CANMET, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 996-8201.

EMR 20
Petroleum refinery technology: information is provided on the Canadian refining system, refining technology and the abilities of Canadian refiners to meet present and projected demands for petroleum products. Oil and Gas Branch, Energy Sector.
Inquiries: Ottawa/Hull (613) 992-7462.

EMR 21
Domestic oil markets: information on domestic markets and prices as well as related pipeline matters for crude oil and oil products, including supply, demand, transportation and market structure, is available from the Oil and Gas Branch, Energy Sector.
Inquiries: Ottawa/Hull (613) 992-8779.

EMR 22
Natural Gas Laterals Program: under this program, Canada funded the construction of natural gas laterals in the province of Quebec. No further laterals will be constructed under the program, although operation and maintenance subsidies will be paid until 1991. Oil and Gas Branch, Energy Sector.
Inquiries: Ottawa/Hull (613) 992-8376.

Petroleum monitoring and incentives (EMR 23 – EMR 24)

EMR 23
Petroleum Monitoring Agency (PMA): this fact-finding organization was established in 1980 under the Inquiries Act; today it derives its authority from the Energy Monitoring Act. The Agency provides public and private users with information about the status and performance of the oil and gas industry in Canada. It reports semi-annually on production, revenue and profits, flow of funds, capital expenditures, ownership and control, and other results and measures of industry performance.
Inquiries: Ottawa/Hull (613) 992-6780.

EMR 24
Canadian Exploration and Development Incentive Program (CEDIP): since April 1987, this program paid a cash incentive to qualified persons who participated in oil and gas exploration and development activities in Canada. The April 1989 budget announced the immediate termination of CEDIP, except for grandfathered expenses (which continued to qualify for incentives until 31 December 1989, when CEDIP was completely phased out). Mineral Policy Sector.
Inquiries: Calgary (403) 292-6787; Ottawa/Hull (613) 995-6043.

Emergency supplies (EMR 25 – EMR 26)

EMR 25
Energy emergency planning: information on energy emergency planning, including the Energy Supplies Allocation Board, the National Emergency Agency for Energy and related emergency planning matters pertaining to oil, natural gas and electricity, is available from the Oil and Gas Branch, Energy Sector.
Inquiries: Ottawa/Hull (613) 992-0617.

EMR 26
Energy Supplies Allocation Board: established by the Energy Supplies Emergency Act, the Board is responsible, in a national emergency, for allocating crude oil to refiners and refined petroleum products to wholesale customers and for administering a rationing program. When there is no emergency, the Board monitors trends in petroleum supply and demand. If necessary, it may recommend a mandatory allocation program, as provided by the Act. Energy Supplies Allocation Board (ESAB).
Inquiries: Ottawa/Hull (613) 992-0617.

Energy Conservation (EMR 27 – EMR 43)

Home energy (EMR 27)

EMR 27
Buildings and residences/Super Energy Efficient Home (SEEH) Program: this program provides a total of $50 million to encourage the construction of up to 20 000 super energy efficient, R-2000 homes across the country over the seven-year period from 1984-85 to 1990-91. Funding available under the program is used to provide assistance for the design, evaluation and identification of houses constructed to the R-2000 standard; to train builders and tradespeople in the appropriate techniques involved in R-2000 construction; and to increase the public's awareness of the benefits of owning a super energy efficient, R-2000 home. EMR developed this program in co-operation with various industry groups, particularly the Canadian Home Builders' Association (CHBA), which is the primary delivery agent for the program. Efficiency and Alternative Energy Branch, Energy Sector.
Inquiries: Ottawa/Hull (613) 996-7512.

Energy conservation in industry, commerce, agriculture (EMR 28 – EMR 32)

EMR 28
Industry Energy Research and Development Program (IERD): this program promotes the development of new and improved processes, systems, products and equipment that will increase the efficiency of energy use throughout industry, and encourages the widest possible use of the technology developed under the program. The IERD Program can contribute up to 50 percent of the eligible costs of approved projects undertaken by companies, trade and research organizations, and consulting firms established in Canada. Efficiency and Alternative Energy Technology Branch, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 996-2480.

EMR 29
Canadian Industry Program for Energy Conservation (CIPEC): under this program, industry works in co-operation with the federal government to meet national energy conservation objectives. All major industrial sectors are represented through 14 task forces covering the following areas: chemicals, electrical and electronic equipment, ferrous metals, food and beverage, general manufacturing, industrial minerals, machinery, mining and metallurgy, petroleum refining, plastics, pulp and paper, textiles, transportation (manufacturing) and wood products (western and eastern). These task forces rely on trade associations and their established communication networks for the conduct of CIPEC activities. They promote energy conservation in industry, report on conservation efforts and maintain a dialogue with the federal and provincial governments. Individual task forces are engaged in information exchange programs, recruitment, publications, technical meetings and seminars.

CIPEC has achieved substantial progress toward energy efficiency goals. In 1985, one year ahead of time, industry met its goal to improve energy efficiency by 23 percent. Financial support for CIPEC is provided by EMR. Efficiency and Alternative Energy Branch, Energy Sector.
Inquiries: Ottawa/Hull (613) 995-6769.

EMR 30
Commercial, Institutional, Agricultural Energy Management Task Force: this program promotes energy conservation and the efficient use of energy resources in these sectors. There are six national task forces and 10 regional task forces currently operating under the program. Their main functions are to exchange and disseminate energy conservation information and accomplishments; to assist in overcoming constraints to energy efficiency, whether technical, procedural or financial; to establish targets for improvement in energy use and to develop a system for annual reporting of progress; and to serve as a communications link on energy matters between government, the commercial and agricultural sectors, institutions, the media and the public. Efficiency and Alternative Energy Branch, Energy Sector.
Inquiries: Ottawa/Hull (613) 995-6769.

EMR 31
Class 34 Energy Conservation Equipment Tax Incentive Program: this incentive is an accelerated capital cost allowance designed to encourage business and industry to reduce energy waste, decrease their dependence on oil and switch to renewable energy resources. Efficiency and Alternative Energy Technology Branch, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 996-6612.

EMR 32
Pro-fisher Program: this program provides information on energy efficiency to fisherman, boat designers, builders and others in the marine industry. Transportation Energy Division.
Inquiries: Ottawa/Hull (613) 995-8961.

Alternative energy/research, development and demonstration (EMR 33 – EMR 37)

EMR 33
Efficiency and alternative energy technology: to encourage the development of cost-effective and environmentally sound technologies, this program provides general and technical information on energy efficiency (including that in industrial processes, buildings and HRVs), alternative transportation fuels (such as natural gas, alcohol and propane) and renewable energy (biomass, solar and wind power and small hydro). Other activities include financial support for research and development and the transfer of project results to the public, commercial, industrial and institutional sectors. A key element in this strategy is co-operation with the private sector as well as the provincial and territorial governments. Efficiency and Alternative Energy Technology Branch, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 996-6220.

EMR 34
The New Energy Supply Technologies Program: this program supports research and development in solar energy technologies (active solar, passive solar, photovoltaics, small and low head hydro and wind energy) which are capable of providing a growing contribution to Canada's energy supply. Research and development is carried out through cost-sharing agreements with industry. Proposals are accepted in response to periodic requests or through the Unsolicited Proposals Program of Supply and Services Canada. To be eligible, proposed projects should respond to the program's scientific needs and should demonstrate potential results. Efficiency and Alternative Energy Technology Branch, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 996-6087.

EMR 35
Bioenergy Supply Technologies Program: this program promotes the research and development of bioenergy conversion technologies, including biomass, garbage and peat combustion, materials handling and densification, thermochemical conversion (gasification and liquefaction) and biochemical conversion (alcohol production and anaerobic digestion). The program is conducted almost entirely through contracting out research and development to Canadian industry and other organizations, including municipalities. Biomass research projects are selected from proposals received primarily in response to an annual request for proposals. In research and development projects, private-sector cost sharing is greatly encouraged. Research results are transferred to industry through information dissemination and the licensing of intellectual property. Efficiency and Alternative Energy Technology Branch, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 996-6195.

Energy, Mines and Resources Canada *(continued)*
Energy Conservation *(continued)*

EMR 36
Alternative Energy Development and Energy Efficiency Agreement for PEI: as part of the Economic and Regional Development Agreement for PEI, this federal-provincial initiative encourages the use of biomass as an energy source in commercial, industrial and institutional applications. It also encourages the introduction of energy-efficient technologies and practices. The Agreement is administered by EMR in conjunction with the Atlantic Canada Opportunities Agency (ACOA) and the provincial government.
Inquiries: Ottawa/Hull (613) 996-6776; Charlottetown (provincial government) (902) 368-5210.

EMR 37
Energy conservation technology/research and development: investigations into techniques and technologies to increase energy conservation and fuel efficiency, while minimizing pollutant emissions and mitigating global warming trends, for residential, commercial and industrial systems are conducted in the areas of conventional fuel combustion processes, biomass combustion, new combustion and heat transfer/energy recovery processes, and integrated energy systems, including co-generation and district heating/cooling. Energy Research Laboratories, CANMET, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 996-3186.

Transportation/alternative fuels (EMR 38 – EMR 43)

EMR 38
Transportation Efficiency and Alternative Fuels Program: this program promotes and conducts research, development and the demonstration of technology which will lead to increased efficiency and diversification in the use of transportation energy, such as alternative transportation fuels (ethanol, propane and alcohol) and to increased efficiency in vehicles and engines. Research and development through cost-sharing agreements with industry is encouraged. Proposals are accepted in response to periodic requests for them. To be eligible, proposed projects should respond to the program's scientific needs. Efficiency and Alternative Energy Technology Branch, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 996-5965.

EMR 39
Motor Vehicle Fuel Consumption Program: a voluntary program of standards has been operating since 1977. Because of its success, legislation passed in 1982 to control the standards has not been enforced. Future standards and related public information programs are now under consideration. For interested consumers, the program provides information on vehicle fuel efficiency. Transportation Energy Division, Energy Sector.
Inquiries: Ottawa/Hull (613) 996-6001.

EMR 40
Natural Gas Vehicle Program: federal contributions of $500 are offered to individuals and fleet operators for each vehicle converted to or purchased new with a natural gas system. Beginning in 1991, the program is to be expanded to include an additional $1000 contribution for individuals or fleet operators who install a small natural gas "home" compressor. Transportation Energy Division, Energy Sector.
Inquiries: Ottawa/Hull (613) 995-5415.

EMR 41
Natural Gas Fueling Station Program: federal contributions of up to $50 000 are provided to individuals or companies who install public or commercial fueling facilities for natural gas vehicles (NGV). Transportation Energy Division, Energy Sector.
Inquiries: Ottawa/Hull (613) 995-5415.

EMR 42
Regional Transportation Energy Program: the purpose of this program is to provide municipal and regional transportation planners with technical information on transportation energy systems, studies and measures that have been carried out or experienced by other Canadian municipalities. Transportation Energy Division, Energy Sector.
Inquiries: Ottawa/Hull (613) 995-8961.

EMR 43
Pro-trucker Program: energy efficiency information is available to companies and drivers involved with the trucking industry in Manitoba, Quebec and the Atlantic provinces through a co-operative arrangement between the federal and provincial governments and industry. Transportation Energy Division, Energy Sector.
Inquiries: Ottawa/Hull (613) 995-8961.

Earth Sciences (EMR 44 – EMR 75)

Maps/charts/aerial photographs (EMR 44 – EMR 55)

EMR 44
Atlas/*Canada Gazetteer Atlas*: this atlas contains maps and an index of the populated places of Canada as well as maps of major cultural and physical features. National Atlas Information Service; Canada Centre for Mapping; Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 992-4030.

EMR 45
Atlas/*National Atlas of Canada*: maps on the historical, human, economic and physical geography of Canada are produced by the Geographical Services Division; Canada Centre for Mapping; Surveys, Mapping and Remote Sensing Sector. They are available from the Canada Map Office.
Inquiries: Ottawa/Hull (613) 992-4030; Canada Map Office (613) 952-7000.

EMR 46
Geographical maps: information on geographical maps and on the *National Atlas of Canada*, the *Canada Gazetteer Atlas*, the *International Map of the World*, and general-purpose base maps of Canada and its regions is available from the National Atlas Information Service; Canada Centre for Mapping; Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 992-4030.

EMR 47
Constituency maps: these maps indicating federal boundaries for each province and territory are published following a major census; they are prepared by the National Atlas Information Service for the Chief Electoral Office.
Inquiries and map orders: call Elections Canada toll-free 1-800-267-2380.

EMR 48
Maps/reproduction and distribution: reproduction material for topographical and geographical maps may be purchased. Cartographic Information and Distribution Centre; Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 995-0314.

EMR 49
Maps/authorization to use: authorization to reproduce topographical and geographical maps is given by the Copyright Co-ordinator, Cartographic Information and Distribution Centre; Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 995-0314.

EMR 50
Maps/mail orders: written orders and inquiries concerning topographical, geographical and general-purpose maps of Canada, as well as aeronautical charts and publications may be addressed to the Canada Map Office, 615 Booth Street, Ottawa, Ontario K1A 0E9. Prepayment is required unless an active account has been established.
Inquiries: Ottawa/Hull (613) 952-7000.

EMR 51
Maps/over-the-counter sales: EMR topographical and geographical maps, aeronautical charts and publications are sold on a cash-and-carry basis by Canada Map Office agents in large urban centres and various provincial and government offices in each provincial capital and various federal government offices across Canada.
Inquiries: Ottawa/Hull (613) 952-7000; Whitehorse (403) 668-5151; Yellowknife (403) 920-8299; Vancouver (604) 666-6840; Calgary (403) 284-0110; Amherst (902) 667-7231; any regional Surveys, Mapping and Remote Sensing Office *see* Part II, Addresses.

EMR 52
Geological maps and reports/sales: geological maps and reports can be bought.
Inquiries: Ottawa/Hull (613) 995-4342.

EMR 53
Aeronautical charts and publications: these are available by mail order from the Canada Map Office and from authorized aeronautical chart dealers across Canada.
Inquiries: Ottawa/Hull (613) 952-7000.

EMR 54
Air distances: direct air distances expressed in kilometres, statute miles and nautical miles between two geographical positions are used by various agencies to determine measures such as tariffs on transporting goods by air. Geographical Services Division; Canada Centre for Mapping; Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 995-4150.

EMR 55
Aerial photography: the National Air Photo Library processes, reproduces and sells aerial photographs; colour microfiche flight indexes; Landsat 35-mm, colour slide collections; Landsat monochrome and colour mosaics; 16-mm microfilm cartridges of monochrome photo imagery; and air photo coverage catalogues.

Two locations take orders for reproductions: Ottawa/Hull (613) 995-4560; and Calgary (403) 284-0110. Other information centres: Whitehorse (403) 668-2636; Yellowknife (403) 920-8295; Victoria (604) 387-1441; Edmonton (403) 427-3519; Winnipeg (204) 994-6669; Amherst (902) 667-7231; and St John's (709) 576-3305.

Surveys and mapping (EMR 56 – EMR 66)

EMR 56
Geographic Information Systems Division: this Division develops and disseminates national GIS standards; provides federal interagency co-ordination on matters related to GIS; provides consulting services for GIS demonstration applications development; and provides support for the Canadian GIS industry. Its objective is to ensure that the Surveys, Mapping and Remote Sensing Sector provides and maintains national leadership in the area of Geographic Information Systems.
Inquiries: Ottawa/Hull (613) 996-2812.

EMR 57
Boundaries/provincial and territorial/surveys: provincial and territorial boundaries set by federal-provincial boundary commissions are surveyed by the Legal Surveys Division. Canada Centre for Surveying; Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 995-4570.

EMR 58
Boundary/Canada-United States/surveys: the International Boundary Commission, in conjunction with External Affairs Canada and in co-operation with the United States, is responsible for the maintenance, inspection and resurveying of the Canada-United States boundary, and for enforcing the regulations controlling construction adjacent to the boundary. International Boundary Commission; Canada Centre for Surveying; Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 995-4960.

Energy, Mines and Resources Canada *(continued)*
Earth Sciences *(continued)*

EMR 59
Geodetic surveys: the Geodetic Survey provides national geodetic control survey data, advisory services on geodesy, field survey methods and instrumentation, computations, adjustments and technological research. Its national networks of control survey markers provide precise geographic positions used for mapping, land information management systems and natural resource development. Geodetic Survey; Canada Centre for Surveying; Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 995-4421.

EMR 60
Topographic mapping: the Topographical Mapping Division is responsible for topographic mapping, at scales of 1:50 000 and 1:250 000, that portrays the Canadian landmass in detail, showing relief elevations and features, such as lakes, rivers, roads, buildings and boundaries. The Division has also begun to accumulate the information as digital data. Topographical Mapping Division; Canada Centre for Mapping; Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 995-4945.

EMR 61
Land subdivision system/federal: the Legal Surveys Division is responsible for the procedures used to subdivide and designate Canada Lands for right-granting purposes. Legal Surveys Division; Canada Centre for Surveying; Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 995-4570 or any regional Legal Surveys office *see* Part II, Addresses.

EMR 62
Land surveys/federal: the Legal Surveys Division carries out surveys of Indian reserves, national parks, and territorial and offshore lands to establish rights for oil, gas, minerals, fee-simple ownership and leases as well as surface rights and rights-of-way. Legal Surveys Division; Canada Centre for Surveying; Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 995-4570 or any regional Legal Surveys office *see* Part II, Addresses.

EMR 63
Land survey records/federal: the Surveyor General of Canada has custody of survey records and documents of Indian reserves, national parks, and territorial and offshore lands. Copies of these records are available to the public. Legal Surveys Division; Canada Centre for Surveying; Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 995-4570 or any regional Legal Surveys office *see* Part II, Addresses.

EMR 64
Geological surveys and research: the Geological Survey of Canada provides data on the nature and magnitude of past and present processes that affect the evolution of the landscape and seafloor; information on the formation of igneous, sedimentary and metamorphic rocks and mineral deposits through field and laboratory studies; data for maps and reports describing Canada's bedrock features; data on Canada's onshore and offshore surficial deposits for land use planning, construction engineering, environmental management and regional development; data, technology and expertise needed for the safe and effective use of terrain and seabed; and research on soil stability, permafrost, transportation corridors, waste disposal, pipelines, landslides and coastal and marine geological hazards. Geological Survey of Canada Sector.
Inquiries: Ottawa/Hull (613) 995-4142; Vancouver (604) 666-0529; Sidney (BC) (604) 365-6500; Calgary (403) 292-7000; Quebec (418) 654-2603; Halfax and Dartmouth (902) 426-2367.

EMR 65
Continental shelf surveys: offshore geological and geophysical surveys are carried out to prepare maps and reports on Canada's continental shelves and slopes. Geological Survey of Canada Sector.
Inquiries: Ottawa/Hull (613) 995-4142; Sidney (BC) (604) 356-6500; Halifax and Dartmouth (902) 426-2367.

EMR 66
Geophysical and geochemical surveys: geophysical and geochemical surveys are carried out to prepare maps useful for mineral exploration. Geological Survey of Canada Sector.
Inquiries: Ottawa/Hull (613) 995-4142.

Rocks and minerals (EMR 67 – EMR 69)

EMR 67
Fossil, mineral and rock identification: the Geological Survey identifies rock, mineral and fossil samples submitted by the public. Geological Survey of Canada Sector.
Inquiries: Ottawa/Hull (613) 995-4982 (minerals and rocks); (613) 995-2329 (fossils); Calgary (403) 292-7000.

EMR 68
Geological dating of rocks: the Geological Survey is responsible for the dating of consolidated and surficial materials as an aid to correlation of strata. Geological Survey of Canada Sector.
Inquiries: Ottawa/Hull (613) 995-4142.

EMR 69
Rock and mineral sets: representative collections of Canadian rocks and minerals are for sale to the general public. Geological Survey of Canada Sector.
Inquiries: Ottawa/Hull (613) 995-4342.

Research and information (EMR 70 – EMR 75)

EMR 70
Geophysical research and information: the Geological Survey of Canada operates seismological, geomagnetic and geodynamic observatories; produces geomagnetic charts, regional gravity maps and geomagnetic forecasts; and studies earthquakes, seismic risk, geothermal energy, magnetic storms, compass variation, earth structure and dynamics, the physical properties of rocks, the interior of the earth, and both onshore and offshore natural and induced geophysical hazards. Accounts of personal experiences of earthquakes may be sent to Earthquake Reports, Geophysics Division, Geological Survey of Canada, 1 Observatory Crescent, Ottawa, Ontario K1A 0Y3, or Pacific Geoscience Centre, P O Box 6000, Sidney, British Columbia, V8L 4B2.
Inquiries: Ottawa/Hull (613) 992-1299 (geomagnetic forecasts); Ottawa/Hull (613) 995-5558, or (613) 995-4142 (general inquiries); Sidney (604) 356-6500.

EMR 71
Arctic research support: the Polar Continental Shelf Project co-ordinates and provides logistical support (aircraft, accommodation, radio network) and advice for government, university and other scientific parties; liaises with Inuit councils on scientific activity in their areas; and operates the Canadian Ice Island Research Station. Polar Continental Shelf Project, Geological Survey of Canada Sector.
Inquiries: Ottawa/Hull (613) 990-6990.

EMR 72
Geosciences/exploration and development information: the National GEOSCAN Centre co-ordinates the identification and indexing of publicly available Canadian geoscience documents for input into the GEOSCAN bibliographic data base. The 120 000 records in GEOSCAN represent the co-operative efforts of 14 federal and provincial geoscience agencies. Public documents of the Geological Survey of Canada are included. National GEOSCAN Centre, Geological Survey of Canada Sector.
Inquiries: Ottawa/Hull (613) 992-9550; search requests (613) 995-4142.

EMR 73
Geographical names: information on geographical names is available from the Secretariat; Canadian Permanent Committee on Geographical Names and the National Atlas Information Service; Canada Centre for Mapping; Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 992-3405.

EMR 74
Gazetteer of Canada: the *Gazetteer of Canada* is a series of 11 volumes (one for each province and territory except Quebec, which produces its own), which contain approved Canadian geographical names, the National Topographic System map sheet number on which the names were approved, and the latitude and longitude of the location where the names apply. National Atlas Information Service; Canada Centre for Mapping; Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 992-3647.

EMR 75
Library services: six libraries provide bibliographic and computer-based information services to EMR personnel, other federal departments, academic and research institutions, and the general public. The collections include 8000 journals, half a million bound volumes, as well as scientific reports, maps, pictures and other information formats.
Inquiries: Ottawa/Hull (613) 995-4132 (CANMET); (613) 995-4151 (Geological Survey); (613) 995-5558 (Geophysics Collection); (613) 996-8282 (Mineral and Energy Sectors); (613) 952-2701 (Remote Sensing); (613) 995-4071 (Surveys and Mapping).

Research and technology (EMR 76 – EMR 84)

EMR 76
Remote sensing: the Canada Centre for Remote Sensing (CCRS) is the nucleus of a national program involving federal and provincial governments, industry and universities. It is responsible for research and development relating to the acquisition and analysis of remote sensing data from aircraft and satellites. Its purpose is to assist in the development of effective information and management systems for Canada's land and ocean resources and environment. The first Canadian remote-sensing satellite, Radarsat, will be launched in 1994; CCRS is responsible for the ground system and for a new program to develop applications for radar data. Canada Centre for Remote Sensing; Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 952-2717 (User Assistance and Marketing Unit); (613) 998-3101 (Airborne Data Acquisition Section).

EMR 77
Remote sensing research, technology and applications information: the Technical Information Service collects and indexes international remote sensing literature for input into the Remote Sensing On-line Retrieval System (RESORS). The more than 75 000 records in the RESORS data base are publicly accessible from any computer terminal via the Canadian DATAPAC network.
Inquiries: Canada Centre for Remote Sensing, Ottawa, Ontario K1A 0Y7, (613) 952-2706.

EMR 78
Research Agreements Program: grants are awarded to universities, museums and established Canadian research organizations for proposals in engineering and the natural, physical and social sciences. The program aims to encourage the exchange of knowledge within the Canadian research community. Eligible proposals are those that support departmental programs and that may produce original, creative approaches to current problems. Preference is given to proposals that correspond to departmental priorities in areas where research is most urgently needed.
Inquiries: Ottawa/Hull (613) 992-1806.

Energy, Mines and Resources Canada *(continued)*
Research and technology *(continued)*

EMR 79
Research and development/energy: the Office of Energy Research and Development is responsible for the policy and strategy and for the co-ordination of an interdepartmental program covering research and development in conservation, new liquid fuels, renewable energy, nuclear fusion, coal, heavy oils, oil and gas, and electricity. Resources for research and development projects are allotted by EMR, on the recommendation of the Interdepartmental Panel on Energy research and development, to participating federal departments and research organizations. They, in turn, contract out much of the work to Canadian private sector research and development performers through cost-shared programs with the private sector, as well as grants, contributions and contracts. Office of Energy Research and Development, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 995-0478.

EMR 80
Research and development services/minerals and energy: the Canada Centre for Mineral and Energy Technology (CANMET) conducts, sponsors and contracts out work for applied research and development on mineral, metal and fossil fuel technology. Its work reflects national and regional needs and complements research by the private sector. The resulting technical knowledge is transferred to industry by research staff and information specialists. CANMET's laboratory facilities carry out research projects for industry on a full or partial cost-recovery basis. Some of the continuing studies include those relating to coal and mineral resource assessment, mining technology, and the health and safety of miners; fuel combustion and energy conservation technology; health, safety and pollution control in the mineral industries; improved recovery from oil sands and heavy oil; explosives testing; improved quality of mineral-based materials; nuclear and mineral waste disposal; development of standards and specifications for improved recovery from low-grade ores; and chemical analysis. Technology Marketing Division, CANMET, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 992-0340.

EMR 81
Energy technology: CANMET researchers develop and promote new technologies to improve domestic energy supply and use in an environmentally sustainable way. Part of this effort includes participating in international technical information-sharing arrangements to benefit the Canadian energy industry and Canadians as energy consumers. Three computerized data bases are made available to Canadians as a result of this co-operation: IEA COAL (coal science and technology); IEA COALPRO (current research projects on coal); and IEA ETDE (energy sciences and technology). Library and Documentation Services Division, CANMET, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 995-4059.

EMR 82
Metals technology: the Metals Technology Laboratories (MTL) assist industry in improving the production, processing, fabrication, use and inspection of metals and alloys through the application of new technologies. Major areas of activity include research in foundry technology, steel technology, fatigue and fracture, marine materials, corrosion and inspection of pipelines, and non-ferrous advanced materials. Metals Technology Laboratories, CANMET.
Inquiries: Ottawa/Hull (613) 995-8006.

EMR 83
Coal technology: research is conducted in: coal combustion (pulverized coal combustion, circulating fluidized-bed combustion, coal-liquid mixture firing and micronized coal firing — current programs being strongly oriented to the suppression of nitrous oxide and sulferous oxide emissions and the reduction of carbon dioxide production through enhanced efficiency); metallurgical fuels (characterization of coals for coke-making and pulverized coal injection into the blast furnace, as well as the use of co-carbonizing binders for marginal coking coals); and gasification (entrained bed gasification pilot plant and hot gas clean-up). Energy Research Laboratories, CANMET.
Inquiries: Ottawa/Hull (613) 996-8201.

EMR 84
Energy Diversification Research Laboratory (ERDL): located in Varennes, Quebec, this new laboratory will conduct and support research and development on new and environmentally sound technologies related to heat upgrading, energy storage and distribution, biomass processing, production of fuels and other hydrocarbon compounds from natural gas, and photovoltaics. Research is aimed at helping industry develop and adopt energy efficient and alternative energy technologies. Most of the research and development will be carried out in-house with some cost-shared projects contracted out to industry. Periodic requests for proposals will be issued to prospective proponents. Energy Efficiency and Alternative Energy Technology Branch, CANMET.
Inquiries: Varennes (514) 652-9966; Ottawa/Hull (613) 996-6126.

Minerals and explosives (EMR 85 – EMR 100)

EMR 85
Minerals/commodity-specific information, consultative service: information on mineral and metal commodities, including coal, based on domestic and foreign sources (producers, suppliers, markets and prices) is provided. Non-confidential files may be viewed on the premises. Mineral and Metal Commodities Branch, Mineral Policy Sector.
Inquiries: Ottawa/Hull (613) 992-4483.

EMR 86
Mineral inventory/consultative service: the National Mineral Inventory maintains records of known mineral deposits and occurrences (excluding petroleum and natural gas) throughout Canada. Some 21 000 records have been completed to date. Each record contains narrative-form summaries of the history of exploration, development and production, and a geological description of the deposit; details on location, map references and bibliography are also included. Current Canadian resource/reserve/production data by deposit are maintained, and occasionally, compilations of mineral occurrences and resources are published. Records are available to the public on a fixed fee-per-unit basis and on a cost-recovery basis for computer files. Economic and Financial Policy Analysis Branch, National Mineral Inventory, Mineral Policy Sector.
Inquiries: Ottawa/Hull (613) 992-8205.

EMR 87
Ocean Mining Citation Retrieval System (OMCRS): the OMCRS is a computerized, bibliographic data base containing information on the geological, oceanographic, environmental, economic and legal aspects of ocean resource development and management. Ocean Mining Division, Mineral Policy Sector.
Inquiries and search requests: Ottawa/Hull (613) 992-3058.

EMR 88
Mineral Outlook Conference: this annual event, usually held in May, provides an open forum to consider the economic issues facing the mineral industry and to increase public awareness and understanding of these issues. Mineral Policy Sector.
Inquiries: Ottawa/Hull (613) 996-7788.

EMR 89
Mineral statistics: a consultative service is offered on mineral statistical problems and on data collection, availability and interpretation. Statistics are compiled on mineral exploration expenditures, value of production, inventories, shipments, production of refined minerals and metals, minerals and metal prices, operating costs, trade by country, consumption by end use, employment and wages. Mineral and Metal Statistics Division, Mineral Policy Sector.
Inquiries: Ottawa/Hull (613) 992-6439.

EMR 90
Mineral publications: the Mineral Policy Sector produces scientific and technical publications, such as Mineral Bulletins (MR series) and Mineral Reports (MRI series) as well as other documents on the mineral industry in Canada. It also publishes a reference book, the *Canadian Minerals Yearbook*, which is a comprehensive review of some 55 mineral commodities. These publications can be purchased from the Canadian Government Publishing Centre, Supply and Services Canada, Ottawa, Ontario K1A 0S9.
Inquiries: Ottawa/Hull (819) 997-2560.

Other materials, such as mineral fact sheets, posters, pamphlets and the Mineral Policy Sector Publications Catalogue are available to the public through EMR Communications regional information offices.
Inquiries: Ottawa/Hull (613) 995-3065 or any regional information office *see* Part II, Addresses.

EMR 91
Mineral exploration/development/supply/resources and ore reserves — consultative service: information is provided on resource concepts, classification and terminology, reserves and additional resources, mineral exploration trends and effectiveness, mine and concentrator operations, and long-range mine supply capability. Economic and Financial Policy Analysis Branch, Mineral Policy Sector.
Inquiries: Ottawa/Hull (613) 992-2709 or (613) 992-4666.

EMR 92
Federal-Provincial Mineral Development Agreements: under these agreements the provincial, territorial and federal governments combine their resources and expertise to carry out a variety of programs designed to encourage mineral exploration and development. All the agreements involve a range of geoscientific studies for the generation of data to stimulate exploration. They may also include investigations of improvements in mining and processing technology; studies, such as market assessments, for the identification of development opportunities; direct assistance to industry to assess opportunities and stimulate investment; and public information services. In some of the agreements, projects relate to specific mining operations or community-centred areas that can be of benefit to the local economy. Overall administration of the agreements is the responsibility of the Regional and Intergovernmental Affairs Division, Mineral Policy Sector.
Inquiries: Ottawa/Hull (613) 995-8839.

EMR 93
Eastern Quebec Development Initiative — Mineral Component: this program aims to encourage mineral exploration in the Lower St Lawrence and Gaspésie regions. The first stage of the plan involves geoscientific studies using innovative techniques new to the regions. In the second stage, financial assistance is offered to prospectors or aspiring prospectors for costs incurred during their activities. Funding covers living and travel expenses, the cost of bore samples, as well as costs for basic prospecting activities, such as trenching, blasting, certain drilling activities and the rental of prospecting equipment. In addition, mining companies are eligible for reimbursement of a portion of the costs incurred either to explore property claimed by prospectors or to hire prospectors to explore their own property. Regional and Intergovernmental Affairs Division, Mineral Policy Sector.
Inquiries: Ottawa/Hull (613) 995-0530.

Energy, Mines and Resources Canada *(continued)*
Minerals and explosives *(continued)*

EMR 94
Mineral trade/consultative service: an information service is offered on foreign interests competing with Canadian mineral producers, foreign investment opportunities for Canadian firms, and foreign policies on mineral trade. International Mineral Relations Division, Mineral Policy Sector.
Inquiries: Ottawa/Hull (613) 995-2096.

EMR 95
Mineral resources/conservation: current information is available on conservation measures applicable to the mineral industry and on recommended actions that government, industry and the public can take to conserve mineral resources. Mineral Sciences Laboratories, CANMET, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 995-4088.

EMR 96
Mineral processing technology: CANMET develops and promotes technology to increase the recovery value of known Canadian mineral deposits. It has developed two computerized data bases: MINPROC refers to technical publications and reports on mineral processing technology pertinent to the needs of Canadian industry; and RESPROC provides information on current Canadian research projects in mineral processing. Library and Documentation Services Division, CANMET, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 992-8837 or QL Systems Limited, Ottawa/Hull (613) 238-3499.

EMR 97
Mining technology: CANMET develops and promotes technology that will benefit the Canadian mining industry. Two computerized data bases — MINTEC, which refers to technical reports and other publications on mining technology pertinent to the needs of Canadian industry, and RESMIN, which provides information on current Canadian research projects — are accessible directly on-line. Library and Documentation Services Division, CANMET, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 992-8837 or QL Systems Limited, Ottawa/Hull (613) 238-3499.

EMR 98
Mining corporations consultative service: the National Mineral Inventory offers a reference and information service on corporations which have interests in mining, exploration, development and the production of minerals. Economic and Financial Policy Analysis Branch, National Mineral Inventory, Mineral Policy Sector.
Inquiries: Ottawa/Hull (613) 992-8205.

EMR 99
Mining industry/health and safety conditions; productivity enhancement: CANMET is responsible for improving the safety, health and environmental conditions of the mining and extraction industries, as well as for research and technology development that would lead to improved productivity in these industries. Mining Research Laboratories, CANMET, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 996-4570, ext. 150.

EMR 100
Explosives Act/administration: the Explosives Division administers and enforces the Explosives Act in the interest of public safety and security. Through a system of tests, licences and permits supported by inspections, the Division controls the authorization, manufacture, importation, sale, purchase, possession and storage of explosives. It also jointly controls road transport with Transport Canada. The term *explosives* includes blasting explosives, detonators, propellants, sporting and industrial ammunition, and all types of fireworks and pyrotechnic devices. Explosives Division, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 995-2388 or any regional Explosives Division office *see* Part II, Addresses.

Emergency Preparedness Canada (EPC)

Head Office
Jackson Building, 2nd Floor
122 Bank Street
Ottawa, Ontario
K1A 0W6

Information: Ottawa/Hull (613) 991-7077; for other offices *see* Part II, Addresses.

Minister responsible:
Minister responsible for Emergency Preparedness (Minister of National Defence)

Emergency Preparedness Canada is responsible for co-ordinating federal civil emergency planning for peace and wartime emergencies as well as for encouraging a uniform level of emergency preparedness across the country. .

EPC 1
Emergency planning: in the event of a nuclear attack on North America, the Continuity of Government Program would provide for the relocation to protected sites across Canada of essential government personnel and staff responsible for conducting survival operations. Under the Essential Records Program, essential government records would be preserved in the event of a nuclear attack or other major disaster. EPC also chairs the Advisory Committee on Vital Points (ACVP) which is responsible for identifying federal and provincial facilities that would require special protection against attack or disruption during a wartime or peacetime emergency.

EPC 2
Federal emergency preparedness: EPC co-ordinates emergency planning by federal departments, agencies and Crown corporations. A regional director in each provincial capital maintains contact with federal departments in the area and with the emergency preparedness agencies of the provincial and territorial governments.

EPC 3
Disaster financial assistance agreements: through worker's compensation agreements, the federal government assumes 75 percent of the cost involved in payments to civil defence workers injured during the course of civil defence training or duties. The federal government also has disaster financial assistance arrangements with the provinces to help them deal with the economic effects of a disaster. According to a formula based on provincial population, the federal government absorbs a proportion of eligible provincial expenditures for disaster relief. Municipalities are reimbursed by the provincial government.

EPC 4
Joint Emergency Preparedness Program (JEPP): under this program, costs for approved emergency preparedness projects are shared with the provinces and territories. Municipalities may submit project proposals to their provincial or territorial government for consideration and approval. If projects are approved at that level, they are then forwarded to the federal government for consideration.

EPC 5
Research fellowships: EPC funds and conducts research into various aspects of disasters. Each year it offers a postgraduate fellowship for research into aspects of emergency preparedness.
Inquiries: Association of Universities and Colleges of Canada, 151 Slater Street, Ottawa, Ontario, K1P 5N1, (613) 563-1236.

EPC 6
Canadian Emergency Preparedness College: the College offers 100 courses to 3000 students a year including mayors and elected officials, emergency planners and emergency response personnel from all orders of government, and emergency planning personnel from industry.

Fisheries and Oceans (F&O)

Head Office
Centennial Towers
200 Kent Street
Ottawa Ontario
K1A 0E6

Information: Ottawa/Hull (613) 993-0999; regional offices *see* Part II, Addresses.

Minister responsible:
Minister of Fisheries and Oceans

F&O 1
Fisheries and Oceans has authority in such areas as sea coast and inland fisheries, small craft harbours, hydrography and marine sciences.

The Department provides programs and services ranging from loans and insurance for fisherman and vessels to licensing, inspection, research and pollution control.

Fitness and Amateur Sport Canada (FASC)

Head Office
Journal Tower South
365 Laurier Avenue West
Ottawa, Ontario
K1A 0X6

Information: Ottawa/Hull (613) 992-0181.

Minister responsible:
Minister of State (Fitness and Amateur Sport)

Fitness and Amateur Sport Canada aims to improve the fitness of Canadians and their participation and excellence in amateur sport.

FASC 1
Amateur sport/funding: Sport Canada provides funding to national sport organizations to encourage the development of programs that will raise the competitive level of excellence in national and international amateur sport.

FASC 2
Fitness Canada: Fitness Canada aims to raise the fitness level of Canadians and improve lifestyles by encouraging participation in physical activity. FASC has developed national fitness standards and testing, and makes available fitness-related information on request. The Canada Fitness Award Program has been developed for youths between the ages of 6 and 17 for use in schools and similar organizations. Under the program, FASC supplies fitness testing materials and, upon receipt of the test results, awards crests and certificates. A test is also available for trainable mentally disabled persons. (The regular test can be adapted for physically disabled persons.) Fitness Canada also provides funding for fitness programs.

FASC 3
Anti-Doping Program: Sport Canada opposes improper drug use in sport and is trying to eradicate such use by Canadian athletes, while encouraging the implementation of similar measures internationally. In support of this position, Sport Canada co-ordinates efforts and provides consultation and financial support. It also collaborates with the Canadian Olympic Association and other major games organizations on doping control before and during events under the jurisdiction of these agencies. It also initiates and funds research related to the drug issue.

Fitness and Amateur Sport Canada *(continued)*

FASC 4
Canada Games: the Canada Games provide a focus for the growth and development of amateur sport at the provincial level and provide an opportunity for high calibre, national competition for a maximum number of participants from all provinces who have undergone special selection and training.

FASC 5
Commission for Fair Play: the Commission for Fair Play was established in 1986 in response to a growing concern on the part of Canadians about the level of violence in sport. The objectives of the Commission are to ensure an ethical environment for sport development at all levels and in all competitive sports, and to curb sport violence.

Federal Business Development Bank (FBDB)

Head Office
800 Place Victoria
(P O Box 335)
Montreal, Quebec
H4Z 1L4

Information: Montreal (514) 283-7515; for other offices *see* Part II, Addresses; for Business Information Centres in the Maritimes, financial and management services and CASE *see* the Toll-free Telephone Service section.

Minister responsible:
Minister of Industry, Science and Technology

The Federal Business Development Bank is a Crown corporation that assists in the establishment and development of business enterprises in Canada by providing them with financial and management services.

FBDB 1
Financial services: the FBDB extends financial assistance to almost every type of new or existing Canadian business that does not have other sources of financing available to it on reasonable terms and conditions. Loans, loan guarantees, interim financing, venture capital or any combination of these, according to the specific needs of the business, are available. Particular attention is given to smaller organizations. FBDB provides term loans with interest rates fixed for one to seven years, as well as floating-rate loans that can be switched to fixed rates at the borrower's option.

FBDB 2
Venture capital: in co-operation with the private sector, FBDB serves as a catalyst to attract more equity financing from private financial institutions. Although FBDB's financial participation in companies is temporary in nature, it is planned for a period of time sufficient to provide a durable benefit to the company and a return for the Bank that is commensurate with the risk.

FBDB 3
Financial Planning Program: this program offers a series of do-it-yourself financial planning kits, a package service and a service to assist small and medium-sized firms in preparing and presenting their business plans. A fee is charged for this service.

FBDB 4
CASE (Counselling Assistance to Small Enterprises): FBDB's counselling program, CASE, uses the expertise of retired, successful business people to assist small firms in improving their methods of doing business. For a moderate fee, experienced counsellors provide advice in all areas of business management, including accounting, marketing, production and personnel. It is not necessary to be a borrower from FBDB to obtain CASE services.

FBDB 5
Training: to help owners and managers of small Canadian businesses improve their management skills, FBDB conducts management training seminars in towns and cities throughout Canada. These training services include: full- and half-day seminars on various business topics; joint seminars organized in co-operation with professional or industrial associations or groups; and business management courses developed by FBDB for the provincial and territorial ministries of education. (The courses are offered to the public through the adult education departments of community colleges across Canada.) FBDB also organizes management workshops locally.

FBDB 6
Publications: FBDB publishes a pocketbook series entitled *Minding Your Own Business*, that covers a variety of business-related topics; and a quarterly tabloid entitled *Profit$*, that is mailed to businesses in Canada without charge.

FBDB 7
Community Business Initiative Program: this program provides business people in smaller communities with training and counselling tailored to their specific needs. It runs for twelve months and calls for group workshops and individualized counselling at the participant's place of business. The cost of the program, partly funded by Employment and Immigration Canada, is a deductible business expense.

FBDB 8
Strategic planning service: this service helps owners and managers identify attainable objectives and plan step-by-step activities that can be implemented immediately in their businesses. The planning process is used to identify major opportunities, threats, strengths and weaknesses of a business.

Department of Finance Canada (FC)

L'Esplanade Laurier, East Tower
140 O'Connor Street
Ottawa, Ontario
K1A 0G5

Information: Ottawa/Hull (613) 992-1573; concerning tariffs - (613) 996-6477 or 992-6885.

Minister responsible:
Minister of Finance

The Department of Finance acts as chief advisor for the government in economic and financial affairs, and provides information on the federal budget.

FC 1
Goods and Services Tax: the Goods and Services Tax (GST) will replace the existing federal sales tax on 1 January 1991. It will be charged at a rate of 7 percent and will apply on final sales of goods and services. Although the GST will apply to many goods and services, no tax will be charged on sales of basic groceries, prescription drugs, medical devices, residential rents, most health and dental services, hospital and nursing home services, day care, legal aid services and most educational services. Inquiries: toll-free: 1-800-267-6620; for hearing-impaired callers: 1-800-267-6650 (TDD).

Farm Credit Corporation Canada (FCC)

Head Office
434 Queen Street
P O Box 2314, Postal Station D
Ottawa, Ontario
K1P 6J9

Information: Ottawa/Hull (613) 996-6606; for itinerant service to Emo, Dryden, Gore Bay, Kapuskasing, Matheson, Sault Ste Marie, Sudbury and Thunder Bay, call the North Bay office (705) 474-4240; for other offices *see* Part II, Addresses.

Minister responsible:
Minister of Agriculture

Farm Credit Corporation Canada was established to help farmers, and persons wishing to become farmers, purchase, develop and maintain viable farm businesses. An advisory committee composed of farmers and other qualified persons appointed by the Minister advises the Corporation with respect to policy and other matters.

FCC 1
Farm Credit Act: long-term mortgage loans are available to Canadian farmers for the development of viable family farm units.

FCC 2
Farm Syndicates Credit Act: co-operative ownership loans are available to Canadian farmers who decide to share the high cost of owning machinery, buildings or installed equipment that they would have otherwise bought individually.

Freshwater Fish Marketing Corporation (FFMC)

1199 Plessis Road
Winnipeg, Manitoba
R2C 3L4

Information: Winnipeg (204) 983-6600; in Saskatchewan and Manitoba *see* the Toll-free Telephone Service section.

Minister responsible:
Minister of Fisheries and Oceans

FFMC 1
The Corporation markets and processes freshwater fish landed by commercial fishermen in Manitoba, Saskatchewan, Alberta, the Northwest Territories and parts of northwestern Ontario, so as to increase returns to the fishermen. It receives and exercises grants, rights, franchises, privileges and concessions from governments (foreign and provincial) and individuals.

Federal Judicial Affairs (Office of the Commissioner for) (FJA)

110 O'Connor Street, 11th Floor
Ottawa, Ontario
K1A 1E3

Information: Ottawa/Hull (613) 992-3107, or 992-9175 (media).

Minister responsible:
Minister of Justice

FJA 1
The Office of the Commissioner for Federal Judicial Affairs administers Part I of the Judges Act which provides for the payment of salaries, allowances and annuities to the judges of the Federal Court of Canada, the Tax Court of Canada and all other federally appointed judges of the superior, county and district courts of the provinces and territories. It also provides administrative services to the Canadian Judicial Council and is responsible for the preparation of budgetary submissions of the Federal Court of Canada, the Tax Court of Canada and the Canadian Judicial Council. Also included in the services provided by the Office are language training for federally appointed judges, the publication of the Federal Court Reports and the administration of the twelve advisory committees on judicial appointments.

Foreign Claims Commission (FNCC)

L B Pearson Building
Tower C, 7th Floor
125 Sussex Drive
Ottawa, Ontario
K1A 0G2
(Mail: P O Box 432, Ottawa, Ontario K1N 8V5)

Information: Ottawa/Hull (613) 995-2064.

Ministers responsible:
Secretary of State for External Affairs and
Minister of Finance.

FNCC 1
The Foreign Claims Commission deals with claims against foreign countries with which Canada has agreements or is in the process of negotiating agreements, for compensation to Canadians whose property has been nationalized or similarly affected without compensation. When such an agreement has been concluded, the Commission makes recommendations to the Secretary of State for External Affairs and the Minister of Finance on the eligibility of individual claimants for compensation and on amounts of compensation to be awarded.

Forestry Canada (FORC)

Place Vincent Massey
351 Saint-Joseph Boulevard
Hull, Quebec
(Mail: Ottawa, Ontario K1A 1G5)

Information: Ottawa/Hull (819) 997-1107, or any regional office or Institute; *see* Part II, Addresses.

Minister responsible:
Minister of Forestry

Forestry Canada is responsible for the integrated management of Canada's forest resources in order to meet the economic, social and environmental needs of the present and future generations of Canadians. The Department works together with the provinces as well as private industry to achieve its aims.

FORC 1
Research: the Department manages a significant forest science research program that includes biotechnology, genetics and techniques to improve growth and yield. Forest management techniques such as tree spacing, forest fertilization and pest control are studied. The Department makes available the results of its research to other federal departments, to the provinces and to the private sector.

FORC 2
Development: since 1949, the federal government has negotiated and administered federal-provincial forest resource agreements in order to encourage and protect a sustained supply of wood in Canada. In the past ten years, forest management activities have tripled: the Department continues to spearhead the support of innovative forest development approaches with provincial and industry partners, as well as individual wood-lot owners.

FORC 3
Economics and statistics: as a leader in developing national strategies for forest management, the Department maintains a comprehensive national forest inventory and makes available statistics and economic information to user groups in the forestry sector.

FORC 4
Industry and trade: Forestry Canada identifies market and trade opportunities, defines the constraints on industrial competitiveness, and fosters technological innovation and product development in the forestry sector. To this end, the Department administers a program of contributions to industrial research institutes in Canada.

Federal-Provincial Relations Office (FPRO)

Langevin Building
Mail: 59 Sparks Street, Room 309
Postal Station B Building
Ottawa, Ontario
K1A 0A3

Information: Ottawa/Hull (613) 957-5302.

Ministers responsible:
Prime Minister
Minister of State (Federal-Provincial Relations)

FPRO 1
The FPRO provides advice to the Prime Minister, the Minister of State for Federal-Provincial Relations, other members of Cabinet and departments and agencies. Areas of concern are management of the government's federal-provincial relations priorities including aboriginal and other constitutional affairs, as well as continuing relations with provincial governments. The FPRO also assists Cabinet in examining federal-provincial issues, and promotes federal-provincial co-operation and consultation. The FPRO publishes an annual directory entitled *Federal-Provincial Programs and Activities*, which provides descriptions of current federal-provincial programs and activities.

Harbourfront Corporation (HC)

410 Queen's Quay West
Suite 500
Toronto, Ontario
M5V 2Z3

Information: Toronto (416) 973-3000.

Minister responsible:
Minister of Public Works

HC 1
Harbourfront Corporation: this Crown corporation is responsible for operating, managing, maintaining and developing a 37-hectare site bordering Lake Ontario in Toronto, a popular urban attraction featuring marine activities, restaurants, theatres and special events.

Health and Welfare Canada (HWC)

Head Office
Brooke Claxton Building
De la Colombine Boulevard
Tunney's Pasture
Ottawa, Ontario
K1A 0K9

Information: Ottawa/Hull (613) 957-2991; for other offices *see* Part II, Addresses.

Minister responsible: Minister of National Health and Welfare

Health and Welfare Canada is responsible for promoting and preserving the health, social security and social welfare of Canadians. Its activities include investigation and research into public health and welfare; medical assessment and care of immigrants and seamen; supervision of the public health facilities of rail, water and other types of transportation; and supervision of such income programs as the Canada Pension Plan, Family Allowances and Old Age Security.

Health Protection Branch (HWC 1 – HWC 8)

Head Office
Health Protection Building
Holland Avenue
Tunney's Pasture
Ottawa, Ontario
K1A 0L2

Information: Ottawa/Hull (613) 957-2990; for other offices *see* Part II, Addresses.

HWC 1
Food safety and quality: activities of the Food Directorate are associated with the safety, quality and nutritional value of food. Legal standards for food safety are developed under the Food and Drugs Act. A range of regulatory and research activities to identify and control risks associated with the nutritional quality of foods, and microbiological and chemical hazards in the food supply are carried out. The Directorate researches and evaluates scientific data on existing foods, food constituents and nutrients, micro-organisms and microbial toxins, additives, agricultural chemicals, and chemical and biological contaminants in relation to actual or proposed use and occurrence in the Canadian diet. Such research assists in establishing standards and guidelines for products, manufacturing processes and nutrient intakes, and in advising other departments, agencies and organizations concerned with food.

HWC 2
Environmental quality and hazards: the Environmental Health Directorate serves to protect and improve the well-being of the Canadian public by assessing and managing the risk to health associated with the natural and technological environment, particularly of marketed radiation-emitting and medical devices, consumer products and environmental pollutants. Its work focusses on the following areas: environmental radioactivity and human monitoring; X-rays; non-ionizing radiation; radiation dosimetry and occupational monitoring; radiopharmaceuticals; occupational radiation exposure evaluation; pre-market review and notification of medical devices; device research and criteria; operations support systems and communications; post-market surveillance of medical devices; device standards; clinical research and criteria; consumer product safety; drinking water; environmental contaminants criteria; pesticides; long-range transport of air pollutants; indoor air quality and energy; tobacco products; environmental pollutants; and industrial and commercial chemicals. Advice on environmental health problems is available to municipalities upon request.

HWC 3
Industry compliance/health standards: to minimize health hazards in foods, drugs and medical devices, the Field Operations Directorate ensures industry compliance with applicable standards and regulations. This is done by inspecting the operations of manufacturers and importers of food, drugs and medical devices, and by conducting analytical monitoring surveys of their products.

Health and Welfare Canada *(continued)*
Health Protection Branch *(continued)*

HWC 4
Disease identification/health surveillance: the Laboratory Centre for Disease Control is responsible for disease surveillance; the assessment of the health status of Canadians and, in collaboration with provincial health departments, epidemic investigation and control. It conducts training programs in laboratory medicine and epidemiology, and provides national reference laboratory services for the identification of infectious disease agents. The Centre also develops strategies to manage new diseases, such as AIDS, and operates programs on hospital-acquired infection and laboratory biosafety. Municipal institutions such as health units and hospitals may consult or liaise with the Centre regarding a hospital-acquired infection or disease outbreak.

HWC 5
Federal Centre for AIDS (FAC): established in 1987, the Federal Centre for AIDS aims to control and prevent the spread of HIV infection and to reduce the health, social and economic impacts of HIV infection/AIDS. It will implement the National AIDS Strategy; continue to increase public awareness and knowledge of AIDS; encourage and co-ordinate Canadian trials of potentially useful AIDS drugs; continue research on potential vaccines; improve diagnostic techniques; stimulate and conduct epidemiological research; maintain and improve surveillance systems; strengthen community services related to AIDS; and establish an active international arm to liaise with the World Health Organization and other appropriate international agencies.

HWC 6
Drug safety and regulation/dangerous drugs and cosmetics: the Drugs Directorate aims to ensure that the drugs and cosmetics sold in Canada are safe and, in the case of drugs, both effective and used properly. Some of its many research and regulatory programs include the study of drug regulations for use in establishing policy guidelines; the review of applications for the registration of proprietary medicines; the review of the safety, efficacy, quality and availability of other over-the-counter drugs; the safety, quality, manufacturing and marketing of prescription drugs; the control of imports, exports, regulations and rulings; as well as maintaining records on contamination, additives, preservatives, adverse reactions, the sale of products, and on inquiries regarding product safety, availability and ingredients. The Directorate also licenses manufacturers of biological drugs and psycho-active drugs. Other responsibilities include the administration of controls to limit drug misuse and abuse, and the fulfilment of obligations under international drug treaties.

HWC 7
Veterinary drugs: the Drugs Directorate is responsible for monitoring the safety and effectiveness of veterinary drugs available in Canada; adverse reactions caused by veterinary drugs; and drug residues in food derived from animals. It considers requests involving the addition of medication to feeds, and authorizes the research and testing of veterinary drugs.

HWC 8
Consumer complaints and inquiries: the Health Protection Branch investigates consumer complaints relating to illness, injury, spillage or ineffectiveness associated with food, drugs, cosmetics and medical devices. It also provides information in these areas, as well as on radiation-emitting devices, to ensure their safe use by consumers.

Health Services and Promotion Branch (HWC 9 – HWC 14)

Head Office
Jeanne Mance Building, Room 462
De l'Églantine Street
Tunney's Pasture
Ottawa, Ontario
K1A 1B4

Information: Ottawa/Hull (613) 954-8576.

HWC 9
Health Services: the Health Services Directorate provides program support and consulting services to various levels of government and to professional organizations. It also provides financial assistance through the Sustaining Grants Program to national voluntary health organizations so that they may develop and improve effective health services. Areas of concern include preventive services, mental health, community health, human resources planning in the area of health, and institutional and professional services. The Directorate also co-ordinates the Seniors Independence Research Program, which supports research into disabilities affecting seniors' independence, namely Alzheimer's disease and osteoporosis.

HWC 10
Health Promotion: in co-operation with provincial governments, voluntary and professional organizations, and the private sector, the Health Promotion Directorate develops and supports health promotion programs. It provides training, research, program and organizational development, and community action programs relating to alcohol, drug and tobacco use, nutrition, children and youth, women, elderly and disabled people, and the economically disadvantaged. It also provides funding for community action programs in such areas as alcohol, drug and tobacco use, seniors' issues, AIDS, child sexual abuse and other health promotion initiatives.

HWC 11
Health/federal-provincial programs: the Health Insurance Directorate administers the Canada Health Act as well as monthly transfer payments under the Federal-Provincial Fiscal Arrangements and Federal Post-Secondary Education and Health Contributions Act, 1977.

HWC 12
National Health Research and Development Program (NHRDP): this program provides support for health research and related scientific activities, as well as support for the training and career development of research personnel needed in areas related to public health and health services. The NHRDP also contributes towards the cost of workshops and conferences oriented to health research. The program is designed to encourage and support research projects, studies, and demonstration and evaluation projects. Particular emphasis is currently placed on the organization and delivery of health care; health promotion and disease prevention; risk assessment; the health of native peoples; rehabilitation; population immune status and communicable disease control; and the dissemination of health services research results. Special programs funded through the NHRDP are those relating to AIDS, alcohol and drug abuse, seniors' independence, family violence and child sexual abuse.
Inquiries: Ottawa/Hull (613) 954-8554.

HWC 13
Certification of public hospitals: under the Excise Tax Act and the Excise Act, health facilities recognized by the province as public hospitals can be certified. The facility must operate primarily for the medical/surgical treatment of patients and provide traditional in-patient services. Thus, out-patient centres, health clinics and health units are excluded. The program does not apply to federal hospitals.

HWC 14
Certified institutions: under the Excise Tax Act, certified institutions are entitled to the refund of sales and excise taxes paid. A certified institution is a bona fide public institution whose principal purpose is to provide care for children or aged, infirm or incapacitated persons and which receives aid annually from the provincial or federal government. Certification of an institution is considered by the Department of Health and Welfare Canada.

Medical Services Branch (HWC 15 – HWC 24)

Jeanne Mance Building
De l'Églantine Street
Tunney's Pasture
Ottawa, Ontario
K1A 0L3

Information: Ottawa/Hull (613) 957-7701; for other offices *see* Part II, Addresses.

HWC 15
Civil aviation medicine: the Medical Services Branch is responsible for protecting aircrews and passengers from health-related flight hazards; ensuring the medical fitness of pilots and air traffic controllers; promoting health and safety in the field of aviation; and closing gaps in the scientific knowledge of Canadian aeromedicine.

HWC 16
Disease immunization/travellers: quarantine services as well as information for prospective travellers on immunization requirements and health measures to observe while abroad are among the responsibilities of the Medical Services Branch. The Branch also regulates health protection services for travellers in Canada.

HWC 17
Emergency services: the Medical Services Branch is responsible for maintaining a national capability to provide health and social services in peace-time disasters or national emergencies and for providing assistance to foreign countries in times of peace-time disasters. The Branch also maintains a stockpile of emergency health and social service supplies.

HWC 18
Indian and northern health services: the Medical Services Branch provides health services, including treatment services, public health services, health education and preventive health programs, and environmental health services, for Canadian Indians on reservations and to Canadian Inuit in northern communities.

HWC 19
Health services/Yukon: the Medical Services Branch provides health services for residents of the Yukon, including public health care, health education, preventive health programs and environmental health services.

HWC 20
Immigration and overseas health services: the Medical Services Branch is responsible for identifying those immigrants, refugees and certain classes of visitors who are medically fit for admission to Canada; ensuring their access to emergency health services if indigent; and assisting federal employees and their dependents in remaining healthy while living abroad.

HWC 21
Public service health: the Medical Services Branch provides health services to public servants and monitors the working environment in federal workplaces.

HWC 22
The National Native Alcohol and Drug Abuse Program (NNADAP): the program provides a range of culturally and linguistically appropriate preventive and treatment services to Canada's aboriginal Indian and Inuit populations. NNADAP is also responsible for the development and implementation of initiatives under the National Drug Strategy for aboriginal Canadians.

HWC 23
Research and development: to ensure that research and development activity in Canada includes the investigation of problems and issues which are a priority to the Medical Services Branch, this program establishes the Branch's research priorities; informs the Canadian research community of the Branch's research needs; helps researchers search for funds to carry out relevant studies; and provides funding for specific, short-term projects. Health Advisory Services.
Inquiries: Ottawa/Hull (613) 957-7666.

Health and Welfare Canada *(continued)*
Medical Services Branch *(continued)*

HWC 24
Medical Advisory Unit - Employment and Immigration Canada: this program was established to assist Employment and Immigration Canada in expeditiously screening claimants for unemployment insurance, sickness and maternity benefits. Its objectives are to develop a means of collecting disability information on claimants in a manner which meets the ethical standards of the medical profession; assist in training Employment and Immigration insurance office staff; liaise with the national and provincial medical associations and individual physicians; and develop methods which ensure that claims are handled quickly and without hardship to legally entitled claimants. The unit is able to render a medical decision on a claimant's submission for access to benefits within 24 hours. It also advises Employment and Immigration on any developing problem with the Sickness and Maternity Benefit Program so that corrective action may be taken. Health Advisory Services.
Inquiries: Ottawa/Hull (613) 994-2483.

Social Service Programs Branch (HWC 25 – HWC 35)

Head Office
Brooke Claxton Building
De la Colombine Boulevard
Tunney's Pasture
Ottawa, Ontario
K1A 1B5

Information: Ottawa/Hull (613) 957-2953; for other offices *see* Part II, Addresses.

HWC 25
Canada Assistance Plan: agreements with the provinces and territories under this authority provide for cost sharing of provincial programs to assist persons in need, and for welfare services provided to persons in need or to persons likely to be in need.

HWC 26
National welfare grants: grants are available to assist in the development and strengthening of welfare services in Canada. Financial and consultative support is also provided to organizations for research, demonstration and human resource development projects.

HWC 27
New Horizons: contributions are available to groups of older, retired persons, comprising no less than 10 volunteers, to enable them to carry out projects of their own choice and design that will benefit themselves and others in the community.

HWC 28
Seniors Independence Program: an amount of $20 million is awarded annually for projects that improve the quality of life of seniors by fostering independence. The emphasis is on community-based projects that recognize and support the self-care and mutual aid efforts of seniors; that relieve the burden of care for many seniors assumed by their spouses, family and friends; and that encourage the training and skill development of seniors on issues and services of relevance to them. Priority is given to those activities providing support to seniors who are less advantaged as a result of life circumstances and to projects for specific target groups, such as older women and seniors living in rural and remote areas. Voluntary, non-government, non-profit groups or organizations may apply. Such groups should be composed mainly of seniors, be run by seniors, or be able to demonstrate that seniors will be actively involved in their projects.

HWC 29
Employability enhancement initiatives: the Employability Enhancement Agreements between the Department, Employment and Immigration, all provinces and the Northwest Territories provide for new and enhanced delivery of employment and training programs for social assistance recipients.
Inquiries: Ottawa/Hull (613) 957-2913.

HWC 30
Family violence initiative: as the lead department responsible for co-ordinating federal initiatives, Health and Welfare Canada works closely with other federal departments and levels of government involved in the development of policies and programs aimed at curbing family violence. The Department's National Clearinghouse on Family Violence is designed to enhance public awareness and increase information dissemination on family violence problems. Current print and audiovisual resource materials are available on the causes and prevention of all forms of family violence, including child sexual abuse, spousal abuse and abuse of the elderly.

HWC 31
Alcohol and Drug Treatment and Rehabilitation Agreements (ADTR): under these agreements, signed by eight provinces (excluding Manitoba and Prince Edward Island), the Department gives financial contributions to the provinces and territories for alcohol and drug treatment and rehabilitation services.
Inquiries: Ottawa/Hull (613) 957-0663.

HWC 32
National Adoption Desk: the National Adoption Desk facilitates international and inter-provincial adoptions. International adoption agreements have been established with countries wanting to place children in Canada.
Inquiries: Ottawa/Hull (613) 957-2870.

HWC 33
Child Care Initiatives Fund: this fund is designed to encourage innovation and to enhance the development of approaches and services as they relate to child care issues. Eligible proposals include demonstration or development projects, as well as applied research. Priority is given to knowledge or services involving the needs of families in unique circumstances or underserved areas. Before submitting an application, interested groups are encouraged to contact the CCIF to discuss the project.

HWC 34
Vocational Rehabilitation of Disabled Persons Program: agreements with the provinces and territories provide for cost sharing of provincial and territorial programs for the vocational rehabilitation of physically and mentally disabled persons.

HWC 35
Disabled Persons Unit: assistance is available to non-governmental organizations to develop programs and initiatives which enhance opportunities for disabled persons to live and work within the community. Inquiries: Ottawa/Hull (613) 957-2888.

HWC 36
Information services: the Information Systems Directorate provides a range of information services and products in the health and welfare field. These include publications, computer-based information and retrieval programs, and responses to specific information requests. On the health side, major topics include physicians' earnings, national health expenditures and health manpower. In the social security field, major topics include expenditures and client characteristics, as well as legislation and administration associated with all federal and most provincial programs.

HWC 37
Awards/health and welfare: the Ministry of Health and Welfare presents two awards annually — the Canada Volunteer Award and the Thérèse Casgrain Award. The first award recognizes and encourages those Canadians who make an outstanding voluntary contribution towards improving the health and well-being of their fellow citizens. The Thérèse Casgrain Award is presented to men and women whose pioneering spirit, social commitment and persistent endeavours contribute significantly to the advancement of a social cause.

Income Security Programs (HWC 38 – HWC 42)

Brooke Claxton Building
De la Colombine Boulevard
Tunney's Pasture
Ottawa, Ontario
K1A 0L4

Information: Ottawa/Hull (613) 990-1500; regional offices and client service centres *see* Part II, Addresses.

HWC 38
Canada Pension Plan: this is a contributory social insurance program that provides protection against the contingencies of retirement, disability and death. The Plan provides for an earnings-related retirement pension payable as early as age 60. Monthly pensions are payable to disabled contributors and dependent children. Death benefits are paid in a lump sum to the estate following the death of a qualified contributor, and survivors' benefits are payable in the form of a monthly pension for the surviving spouse and monthly benefits for dependent children. CPP pension credits earned by both spouses during the period of cohabitation in a legal or common-law marital relationship of at least one year's duration, may be divided equally between them when the relationship ceases. (Credit-splitting is not mandatory in Saskatchewan.) Contributions made to the social insurance program of another country with which Canada has signed an agreement on social security may be used to meet the qualifying period for a Canada Pension Plan benefit. The Plan operates in all parts of Canada, except in the province of Quebec, where there is a closely co-ordinated social insurance counterpart.

HWC 39
Family Allowances: the Family Allowances Program supplements the income of Canadian families by providing monthly payments for children under the age of 18 who are supported by their parents or guardians.

HWC 40
Old Age Security (OAS) Pension: monthly benefits are paid to all persons 65 years of age and over who satisfy certain basic Canadian residence requirements. Periods of residence in another country with which Canada has signed an agreement on social security may be used to meet the residency requirements.

HWC 41
Guaranteed Income Supplement (GIS): additional monthly payments may be made to pensioners who have little or no income beyond their basic Old Age Security pension.

HWC 42
Spouse's Allowance: a monthly income-tested benefit may be paid to spouses of Old Age Security pensioners, based on the combined income of the couple, and to widows and widowers. To be eligible the spouse or widowed person must be between 60 and 65 years of age and meet residency requirements. Periods of residence in another country with which Canada has signed an agreement on social security may be used to meet the residency requirements.

Investment Canada (IC)

C D Howe Building
5th Floor West
240 Sparks Street
P O Box 2800, Station D
Ottawa, Ontario
K1P 6A5

Information: Ottawa/Hull (613) 995-0465.

Minister responsible:
Minister of Industry, Science and Technology

IC 1
Investment Canada encourages and facilitates investment in Canada by Canadians and non-Canadians by offering information and other investment services, in collaboration with other departments and agencies of the federal and provincial governments and with the private sector in Canada and abroad. The Agency also provides advice and assistance to the Minister responsible for Investment Canada concerning investment proposals that are subject to review under the Investment Canada Act.

Information Commissioner of Canada (ICC)

Place de Ville
Tower B, 3rd Floor
112 Kent Street
Ottawa, Ontario
K1A 1H3

Information: Ottawa/Hull (613) 995-2410 or 1-800-267-0441 (toll-free throughout Canada).

The Information Commissioner of Canada reports direct to Parliament.

ICC 1
The Information Commissioner is appointed by Parliament to deal with complaints concerning rights under the Access to Information Act. These rights are extended to *all* Canadians, permanent residents, non-permanent residents and corporations present in Canada. The Information Commissioner may appear in Federal Court on behalf of a complainant who has been denied access under the Act. In addition to making annual reports, the Information Commissioner may make special reports to Parliament at any time.

International Centre for Ocean Development (ICOD)

5670 Spring Garden Road, 9th Floor
Halifax, Nova Scotia
B3J 1H6

Other Offices: *see* Part II, Addresses.

Information: Halifax (902) 426-1512; Ottawa (613) 954-1920; Vancouver (604) 641-1206.

Minister responsible:
Minister for External Relations and International Development

ICOD 1
The International Centre for Ocean Development was established in 1985 in response to the 1982 United Nations Conference on the Law of the Sea, which introduced a strategy for sharing the world's ocean resources. ICOD's goal is to help developing countries increase their expertise in ocean management so that they can use these resources in a better and sustainable manner. It supports improved and innovative approaches to the use of ocean resources by developing countries; it fosters the development of Canadian expertise in ocean use management and makes this expertise available to developing countries. The Corporation also provides training programs, technical assistance, and advisory services; it collects produces and distributes information and, to a limited extent, sponsors research consistent with its mandate. Many Canadian training and research centres already have strong links with foreign institutions and international development projects. ICOD's initiatives are designed to complement their work and the work of other national and international organizations involved in ocean development.

International Development Research Centre (IDRC)

250 Albert Street
(P O Box 8500)
Ottawa, Ontario
K1G 3H9

Other Offices: Bogota, Cairo, Dakar, Nairobi, New Delhi, Singapore.

Information: Ottawa/Hull (613) 236-6163.

Minister responsible:
Minister for External Affairs and International Trade

IDRC 1
The International Development Research Centre aims to stimulate and financially support research for the benefit of developing countries. The Centre funds research collaboration between Canada and Third World countries and offers research awards to graduate students of Canadian universities for a one-year tenure with a research institution in a developing country. The Centre's library provides information to the public on the social and economic aspects of Third World development.

International Joint Commission (IJC)

Canadian Section
Berger Building, 18th Floor
100 Metcalfe Street
Ottawa, Ontario
K1P 5M1

Great Lakes Regional Office: Windsor, Ontario
(519) 256-7821.

United States Section: 2001 'S' Street N.W., 2nd Floor, Washington, D.C. (202) 673-6222. Information: Ottawa/Hull (613) 995-2984.

Minister responsible:
Minister for External Affairs and International Trade.

IJC 1
The International Joint Commission was established under the 1909 Boundary Waters Treaty to assist in the solution and prevention of disputes on questions arising along the common frontier of Canada and the United States. It consists of three Canadian and three United States commissioners who adjudicate applications for construction and operation of works that would affect water levels and flows on boundary and transboundary waters. The Commission also investigates problems referred by the two governments, including water quality issues, particularly those relating to the Great Lakes. Another aspect of the Commission's mandate is to alert both governments of air quality problems in boundary areas. The Commission also has certain monitoring responsibilities relating to municipal waste treatment works. It monitors municipal treatment works in the Red, Rainy and St Croix rivers.

Indian and Northern Affairs Canada (INAC)

Head Office
Les Terrasses de la Chaudière
North Tower
10 Wellington Street
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0H4)

Information: Ottawa/Hull, general inquiries (819) 997-0380; *Indian Services* (819) 994-7555; *Finance and Professional Services* (819) 997-0020; *Lands, Revenues and Trusts* (819) 953-5577; *Self-government* (819) 953-3180; *Economic Development* (819) 994-8140; *Northern Affairs* (819) 994-3517; for other offices, *see* Part II, Addresses; for information on publications, amendments to the Indian Act, registration in the Indian Register and the Band Membership Rules Implementation Grant *see* the Toll-free Telephone Service section.

Minister responsible:
Minister of Indian Affairs and Northern Development

Indian and Inuit Culture (INAC 1 – INAC 3)

INAC 1
Indian arts and crafts: the Department promotes and documents native art, offers support to native artists and maintains representative collections of Indian artwork.

INAC 2
Indian and Inuit cultural/educational centres: financial, professional, administrative and other forms of assistance are available to Indian and Inuit peoples for the establishment and operation of cultural/educational centres.

INAC 3
Inuit cultural development and linguistics: the Department promotes Inuit culture, values, lifestyles and linguistics through a variety of programs, including cultural grants, publication of the Inuktitut magazine, and a program for facilitating the contemporary use of the Inuit language, Inuktitut, in its written forms and in the various communications media in the North. It promotes contemporary Inuit art at the national and international levels and provides assistance to Inuit artists in various media.
Inquiries: Ottawa/Hull (819) 997-8308

Indian and Inuit education and training (INAC 4 – INAC 7)

INAC 4
Elementary/secondary education: the Department provides or purchases a full range of education services for eligible elementary/secondary Indian students who reside on reserves or Crown lands and attend federal, band or provincial schools.

Indian and Northern Affairs Canada *(continued)*
Indian and Inuit education and training *(continued)*

INAC 5
Postsecondary education: financial support is provided to eligible treaty/status Indian and Inuit students attending degree, diploma and certificate granting postsecondary institutions which are recognized by a province, including students supported under the University and College Entrance Preparation (UCEP) Program. Under the Indian Studies Support Program (ISSP), the Department also contributes funding to Indian education organizations, Indian postsecondary institutions and other postsecondary institutions for the development and delivery of special programs, and operational funding to the Saskatchewan Indian Federated College (SIFC).

INAC 6
Student and educational support services for elementary and secondary education: the Department provides for daily or seasonal transportation and grants a living allowance for students who must leave their communities to attend school. It also provides guidance, counselling and, if necessary, accommodation in group homes or student residences.

Indian school boards and committees are also funded. In keeping with the departmental policy of Indian control of Indian education, the Department provides advice and assistance to bands planning to take over the administration of education programs, including the operation of schools.

INAC 7
Northern Scientific Training Program (NSTP): this program, managed by the Department since 1961, supports Canadian universities in providing training that gives advanced students professional experience in the Canadian North and encourages them to develop a commitment to northern work. It aims to increase the number of graduates and other advanced students in Canadian universities who have specialized in some aspect of northern studies and who have northern research experience. The program provides supplementary financial assistance to university students to offset the logistical cost of conducting research in the North.
Inquiries: Circumpolar and Scientific Affairs Directorate, Ottawa/Hull (819) 997-9666.

Indian reserves (INAC 8 – INAC 12)

INAC 8
Indian reserves/technical services: through Public Works Canada, the Department provides a range of planning, design, construction, technical operations and asset management services indirectly in the form of advice and support and directly by managing some projects, for the infrastructure and buildings on Indian reserves.

INAC 9
Indians/contracting: the Department provides contract administration and advisory services, including policy development for consulting and non-consulting types of contracts. It also provides tendering and contract award services (including arrangements for temporary help) as well as training on contract-related issues. In addition, contract training packages and contracting guidelines are developed and made available to bands.

INAC 10
Indian reserves/environmental protection: the Environment Directorate provides technical, financial and other assistance direct to Indian communities to deal with environmental issues on their reserves that affect their interests. For example, in 1988/89 Indian groups received over $500 000 to participate in environmental assessment and regulatory processes, undertake clean-up activities, negotiate compensation and hold environmental workshops. The Directorate also assists other sectors of the Indian and Inuit Program with respect to their environmental and assessment and planning activities. In addition, it works with other federal departments, particularly Environment Canada and Health and Welfare Canada, which monitor environmental issues that affect Indian lands and people. In this regard, the Directorate seeks to ensure that federal environmental policies and programs are responsive to Indian interests and are developed through direct Indian consultations.

Indian lands (INAC 11 – INAC 16)

INAC 11
Indian and Crown lands: the Department operates a land registry and keeps records of legal interests in Indian lands and of transactions affecting those interests. It researches departmental and other records to determine the status of Indian and other lands. Certified copies of documents showing evidence of interest in Indian and Crown lands of Canada are provided to bands, individual band members and the public. The Department manages property and usufructuary interests in Indian reserves, and designated and surrendered lands; it also acquires land for addition to reserves.

INAC 12
Indians/treaty obligations: the Department is responsible for the administration of the federal government's treaty obligations to the Indian people, including treaty payments and the provision of hunting, fishing and clothing supplies. It co-ordinates policy development on treaty issues and supports the Office of the Treaty Commissioner in Saskatchewan. It aims to ensure that all legal obligations of the federal government under treaties are fulfilled, and that policies and programs delivered by the Department conform with the spirit and intent of treaties, where appropriate.
Inquiries: Ottawa/Hull (819) 994-0979.

INAC 13
Specific claims/claims negotiation: specific claims are those based on grievances that Indian people might have about either the federal government's past administration of Indian lands and other assets under the various acts affecting Indians and reserve lands, or about the federal government's fulfilment of the Indian treaties and other agreements. The Specific Claims Branch reviews specific claims that have been presented to the government to identify and analyse the historical and factual elements relating to the claims. It consults with the Department of Justice respecting the legal basis of such claims. The Branch also represents the Minister of Indian Affairs and Northern Development and the federal government in specific claims negotiations with Indian bands across the country. Other activities include identifying policy issues and making recommendations concerning their resolution.

INAC 14
Indian and Inuit/land claim funding: funding is provided for Indian bands as well as Indian and Inuit associations to undertake research and negotiations on specific and comprehensive land claims.

INAC 15
Indian reserves administration: the Department processes and provides advice concerning quasi-judicial appointments (such as justices of the peace and commissioners for oaths) made to provide services for the Indian people.

INAC 16
Indian band by-laws: ministerial discretion is exercised pursuant to the Indian Act and the Cree-Naskapi (of Quebec) Act to let band by-laws come into force or to disallow them. This service includes recording by-laws, giving training sessions and responding to related inquiries with respect to existing policies and procedures.

Indian band membership and administration (INAC 17 – INAC 28)

INAC 17
Indians/status and entitlement: the INAC Registrar determines whether individuals are entitled, under the Indian Act, to be registered as Indians and be members of a band. It also provides, on request, certificates of Indian status to persons registered as Indians under the Indian Act.

INAC 18
Indian Register: the Department maintains the Indian Register and band lists containing the names of all persons registered as Indians under the Indian Act. It also maintains band lists for bands whose membership is recorded by the Department.

INAC 19
Band control of membership and band list: the Membership and Entitlement Directorate administers the provisions of the Indian Act respecting band membership control and transfer to a band of the responsibility for maintaining the band list. The Directorate processes the notice to the Minister from the council of a band, analyses the band's membership rules to determine whether they protect the acquired rights of persons, and reviews the consent given by the electors of the band concerning the membership rules and the band's intention to assume control of its own membership. Where the conditions of the Indian Act are met, the Minister notifies the band that it has assumed control of its own membership; the Registrar then provides the band with a copy of the band list maintained in the Department.

INAC 20
Band Membership Rules Development and Implementation Grants: the purpose of the Development Grant is to help Indian bands develop membership rules. Bands are eligible to apply for assistance separately, jointly or through an umbrella organization. The Implementation Grant helps Indian bands implement a system for administering their own membership provisions. Bands that have been given the mandate to assume control of their own membership by obtaining the consent of a majority of the electors of the band are eligible for the grant. The amount of assistance is determined by a formula based on the registered band membership on the date the band primarily assumes control of this function.

INAC 21
Indians band elections: the Department administers sections 74 to 80 of the Indian Act and the Indian Band Election Regulations, including appointing electoral officers, presiding over elections, recording results and handling election appeals. This covers work associated with by-elections, electoral vacancies, disqualifications, changes in composition of councils or electoral districts, responding to inquiries, and providing advice and assistance to bands. It may also involve reverting bands to custom election.

INAC 22
Indians/band amalgamation: the Department administers requests from Indian bands wishing to amalgamate or divide.

INAC 23
Indian/band funds administration: the Department, on behalf of the Indian people, administers and provides advice concerning Indian band funds (capital and revenue) held in the Consolidated Revenue Fund.

INAC 24
Indians/funds involving Indian children: the Department maintains records and administers the funds of Indian children adopted by non-Indians.

INAC 25
Self-government negotiations: the Department offers conditional assistance in the negotiation and development process regarding self-government proposals that are community-based and involve changes outside the Indian Act.

Indian and Northern Affairs Canada *(continued)*
Indian band membership and administration *(continued)*

INAC 26
Indian Test Case Funding Program: to facilitate the resolution of legal issues and build up a body of legal precedents for the benefit of both the Indian people and the federal government, this program contributes to the legal and associated costs of approved Indian-related litigation which has potential to become of judicial precedence. Funds are available at the appeal level only. The yearly budget for this program is $300 000.
Inquiries: Litigation Support Directorate, Ottawa/Hull (819) 994-6732.

INAC 27
Bill C-31 Test Case Funding Program: to ensure that individuals, groups, organizations and bands have recourse to the courts in matters where they allege that their rights may be affected by Bill C-31 legislation, this program contributes to the legal and associated costs of actions related specifically to the implementation of Bill C-31, an Act to amend the Indian Act. The program's budget for 1989-90 is $400 000.
Inquiries: Litigation Support Directorate, Ottawa/Hull (819) 994-6732.

INAC 28
Indians/estate administration: the Department is responsible for the administration of the estates of deceased, mentally incompetent and infant Indian people.

Indian resources/policy regulations (INAC 29 – INAC 33)

INAC 29
Indian fishing policy: the Indian Fishing Policy Branch provides policy advice to the Minister of Indian Affairs and Northern Development on Indian fishing issues. It analyses and provides options and recommendations regarding the role of status Indians in fisheries management; economic development opportunities; the exercise of treaty and aboriginal rights; and the development of Indian self-government through fisheries co-management. The Branch also represents the Department or the federal government in the formal negotiation of Indian fishing agreements with Indian groups and other levels of government. Its work necessitates close liaison with the Department of Fisheries and Oceans.

INAC 30
Indian on-reserve resource development: the Department supports enhanced Indian benefits from on-reserve resources through activities which include: developing inventories by staff and third parties; economic evaluations; developing resource management plans and strategies; establishing royalties; managing the disposition of on-reserve minerals, oil and gas, forests and other resources; issuing leases, permits and licences; formulating, maintaining and enforcing regulations and policies; ensuring communities are aware of the implications of development; providing technical advice to Indian bands through staff, other federal departments and Indian sectoral institutions; and providing funding for negotiations involving the disposition of Indian minerals, and oil and gas resources.

INAC 31
Indian involvement in major resource projects near reserves: the department supports greater Indian involvement in major resource projects near Indian reserves and Inuit communities. Activities include: providing funding for negotiations involving Indian access to employment, business and other benefits related to major resource projects; technical advice to Indian bands and Inuit communities; and advocacy and advocacy support, on behalf of Indians, with major resource project developers and government regulators.

INAC 32
Indian access to off-reserve resources: the Department supports Indian access to and control over off-reserve renewable resources through activities which include: providing technical advice to Indian bands and Inuit communities; funding negotiations with provinces, federal government departments and other users or owners of off-reserve resources to enhance Indian access to and use of such resources; and advocacy and policy support on behalf of Indians in negotiations with provinces, federal departments and other groups.

INAC 33
Indian timber regulations: the Department administers Indian timber regulations, implements forest fire protection agreements with the provinces and maintains trust responsibility for forest resources on Indian reserves.

INAC 34
Indian/Inuit business development: through the Indian Economic Development Fund and the Eskimo Loan Fund, assistance is available in the form of direct loans and bank loan guarantees to Indian and Inuit individuals and businesses.

INAC 35
Community economic services: these services are to provide a framework and support for transferring the responsibility of economic development program delivery from the Department to community economic development organizations, as well as to further the capacity for such development.

INAC 36
Indian renewable resource development: both directly and through a variety of Indian-run economic institutions, the Department provides funding to encourage the development of Indian business in forestry, agriculture, fisheries, wild rice and other sectors.

Training and employment (INAC 37 – INAC 39)

INAC 37
Indian Community Human Resource Strategy (ICHRS): the purpose of this program is to enable Indian, Inuit and Innu adult members of their respective communities to pursue initiatives oriented toward individual training, employment and entrepreneurial development both on and off reserves. The Department provides financial assistance in co-ordination with other public and private sector funding. There are six components to this program: institutional training; on-the-job training; mobility; entrepreneurial development; skills career opportunity program element (scope); and community investment.

INAC 38
Indian and Inuit/employment training and job mobility: the Department provides occupational training and enters into training contracts with employers to offer on-the-job experience to Indians and Inuit to supplement Employment and Immigration Canada's programs when necessary. Financial assistance is available to workers to look for work in the nearest area when suitable employment is not available locally and to move to the area where work is found.

INAC 39
Inuit counselling: the Department assists an Inuit organization in Ottawa in providing counselling services to Inuit who have moved to southern Canada so that they may adapt to the southern urban environment. An annual financial contribution to cover the costs of a basic counselling service is provided through this program.
Inquiries: Ottawa/Hull (819) 997-9316.

Natural resources and economic development (INAC 40 – INAC 45)

INAC 40
Northern land use and management: the Department is responsible for a comprehensive program of regional land use planning; the land involved includes the inland waters and the offshore areas. The program aims to improve management of land and resources in the North, and to resolve conflicting interests of government departments, native people, developers, conservationists and others who use the resources of the Yukon and Northwest Territories. The Department manages the disposal of surface rights and controls the use of Crown lands in the Yukon and the Northwest Territories in accordance with the Territorial Lands Act and Regulations. It also acts as land agent for summer cottage subdivision under the Territorial Lands Act.

INAC 41
Northern non-renewable resources: the Department is responsible for mineral resources, including oil and gas, in the Northwest Territories, Yukon and the adjacent continental shelf. It exercises this responsibility by developing and implementing policies, legislation, plans and procedures that encourage exploration, development and conservation of northern non-renewable resources. The Northern Affairs Program has joint responsibility with the Canada Oil and Gas Lands Administration for developing and managing hydrocarbon resources policy and for co-ordinating oil and gas activities. The Department also grants and maintains mineral rights north of 60 degrees latitude, and collects Crown revenues from northern mining.

INAC 42
Northern Oil and Gas Action Program (NOGAP): this program, which began in 1984-85 and will continue to 1992-93, aims to accelerate the socio-economic, environmental and technical research and planning activities of concerned federal departments and the territorial governments; to support government policy, regulatory and management responsibilities; and to achieve a state of preparedness for northern hydrocarbon production in the early 1990s.

INAC 43
Northern economic development: the Department has the federal lead for the development and management of co-operative federal-territorial economic development agreements designed to enhance the economic circumstances and opportunities of northern residents.

INAC 44
Northern development/infrastructure: the Department is responsible for the construction of new roads the in Yukon and Northwest Territories, and for specific inter-territorial road reconstruction works such as the Dempster, North Canol, Carcross, Liard and Mackenzie Highways. Policy and planning for the implementation of a northern transportation infrastructure and its individual components, such as roads, is the responsibility of the Infrastructure Division of the Mining Management and Infrastructure Directorate. The Division also contributes to the policies of other federal departments and agencies on airports, railways, maritime services and pipelines, in support of northern development projects. In its activities, the Infrastructure Division uses the services of both territorial governments and federal agencies, such as Public Works Canada. Work is well under way to transfer this program to the Territories.

INAC 45
Fur development program: the Department encourages and supports the cultural, social and economic significance of trapping to native and northern peoples. Other aspects of the program include greater co-operation and participation by federal, territorial and provincial agencies, and native and private groups in organizing and delivering trapper education courses, as well as investigating opportunities for extending native and northern participation into other sectors of the fur industry.

Indian and Northern Affairs Canada *(continued)*

Strategic planning and research (INAC 46 – INAC 48)

INAC 46
North American Air Defence Modernization Project (NAADM): the NAADM Project, under the leadership of the Department of National Defence, is modernizing the air surveillance system around the perimeter of North America. This entails, in part, the construction, operation and maintenance of new radar sites and up-graded northern airfields. As a member of the inter-departmental project team, the Department of Indian Affairs and Northern Development manages and co-ordinates policies, strategies and processes for environmental and regulatory review, approval, inspection and enforcement; develops and implements policies and programs that will produce northern economic benefits from NAADM activities; incorporates the provisions of native land claims settlements and negotiations into NAADM activities; co-ordinates and manages participation of the territorial governments and native associations in the Project; and, in collaboration with DND, undertakes an information program to keep northern governments and communities, native associations, business interests and the general public up-to-date on all aspects of the NAADM Project.
Inquiries: Ottawa/Hull (819) 996-6919.

INAC 47
Northern native research and consultation contributions: the Department assists northern native organizations in engaging in research or conducting consultations in matters of social, political or economic importance or concern to them. Assistance is provided in the form of financial contributions, primarily to cover salaries and travel costs.
Inquiries: Ottawa/Hull (819) 997-9316.

INAC 48
Canadian Polar Research Commission: the Commission will play a key role in the development and dissemination of polar knowledge in Canada. Its main tasks will be to monitor the state of polar research in the North and to provide advice to government, industry and other institutions on polar issues. It will also promote Canadian Arctic Sovereignty and will provide Canada with a higher profile in international circumpolar research and co-operation.

Immigration and Refugee Board (IRB)

Head Office
116 Lisgar Street
Ottawa, Ontario
K1A 0K1

Information: Ottawa/Hull (613) 995-6486; regional offices *see* Part II, Addresses.

Minister responsible:
Minister of Employment and Immigration

IRB 1
The Immigration and Refugee Board (IRB) is an independent administrative tribunal consisting of two distinct divisions: the Immigration Appeal Division (IAD) and the Convention Refugee Determination Division (CRDD).

The Appeal Division hears appeals from people such as permanent residents of Canada and holders of valid visitors' visas who have been denied entry to, or ordered removed from, Canada. The Appeal Division also hears appeals from Canadian citizens and permanent residents who have sponsored applications by close family members wishing to immigrate to Canada, which have been refused by a visa officer.

The CRDD, or Refugee Division, adjudicates refugee claims in accordance with the Canadian Charter of Rights and Freedoms, the United Nations Convention relating to the Status of Refugees and Canada's humanitarian traditions. It seeks to provide refugee claimants with a fair, honest and efficient appraisal of their claims.

IRB 2
Documentation Centre: the Centre is the principal source in Canada of credible and trustworthy information on refugee and immigration issues. While it was established to meet the information needs of the IAD and the CRDD, the Documentation Centre also serves as a public affairs and education resource.

Industry, Science and Technology Canada (ISTC)

Head Office
C. D. Howe Building
235 Queen Street
Ottawa, Ontario
K1A 0H5

Information: Ottawa/Hull (613) 995-8900; regional and local offices *see* Part II, Addresses.

Ministers responsible:
Minister of Industry, Science and Technology and
Minister of
State for Small Businesses and Tourism.

ISTC 1
Access Small Business Program (ASBP): announced in July 1988 and delivered by both ISTC and Supply and Services Canada, this program consists of a series of non-funded initiatives aimed at improving access by small businesses to government procurement. The four components of the ASBP are sub-contractors' opportunities, source development initiatives, access enhancement opportunities and regular industry support programs. Procurement, Planning and Analysis Division, Planning and Analysis Directorate, Aerospace, Defence and Industrial Benefits Branch.
Inquiries: Ottawa/Hull (613) 954-3748 or Fax (613) 998-6703.

ISTC 2
Advanced Industrial Materials Networks: this program encourages and supports co-operation among businesses, research centres, universities and associations in the area of advanced industrial materials. It also promotes non-profit, private-sector national networks of scientists, industrialists and engineers. Such networks improve information exchanges; identify emerging technologies and applications; identify domestic and international markets of strategic importance; facilitate joint planning between researchers and current and potential producers and users in various areas; accelerate the removal of barriers to advanced technology application; and encourage university collaboration in research and co-operation across disciplines and sectors. Advanced Industrial Materials Directorate, Resource Processing Industries Branch.
Inquiries: Ottawa/Hull (613) 954-3114 or Fax (613) 954-3079; or any ISTC regional office, *see* Part II, Addresses.

ISTC 3
Advanced Manufacturing Technology Application Program (AMTAP): AMTAP provides funding for qualified firms to engage outside expertise to assess the feasibility of upgrading manufacturing operations through the application of advanced manufacturing technology. Technology Applications Directorate, Information Technologies Industry Branch.
Inquiries: Ottawa/Hull (613) 954-3315 or Fax (613) 952-8419; or any ISTC regional office, *see* Part II, Addresses.

ISTC 4
Advanced Train Control System Program: financial assistance is available to Canadian companies that carry out research, development and testing of components and subsystems in support of the introduction of advanced train control technology in North America. Development initiatives must meet the system requirements and specifications defined jointly by the Railway Association of Canada and the American Association of Railways, which were designed to standardize components and compatibility among railway networks. Marine, Urban and Rail Directorate, Surface Transportation and Machinery Branch.
Inquiries: Ottawa/Hull (613) 954-3443 or Fax (613) 954-1894; or any ISTC regional office, *see* Part II, Addresses.

ISTC 5
Aerospace Industry Pilot Project: a consultant has been hired to assist Quebec machine shops engaged in subcontracting work in the aerospace industry. This consultant will review participating businesses and identify, where necessary, the appropriate technology that can help these firms enhance their competitiveness.
Inquiries: ISTC Quebec Regional Office, *see* Part II, Addresses.

ISTC 6
Atlantic Enterprise Program: qualified firms investing in the Gaspé and Magdalen Islands regions of Quebec are offered reduced loan rates and special loan insurance. The program is directed at the establishment of economically viable facilities as well as expansion or modernization projects that could not otherwise be carried out.
Inquiries: Rimouski (418) 722-3282 or Fax (418) 722-3285; or the ISTC Quebec Regional Office, *see* Part II, Addresses.

ISTC 7
Automotive Components Initiative: automotive parts companies are helped to improve their current manufacturing operations. Direct contributions are made toward the cost of obtaining and implementing the recommendations of a qualified consultant. Automotive Corporate Development Division, Surface Transportation and Machinery Branch.
Inquiries: Ottawa/Hull (613) 954-3725 or Fax (613) 954-1894; or any ISTC regional office, *see* Part II, Addresses.

ISTC 8
Automotive Duty Remission Program: duties are forgiven on imported vehicles containing Canadian-made parts. Foreign vehicle manufacturers with assembly facilities in Canada can also obtain a remittance of duties on imported vehicles and parts in return for Canadian value added in the vehicle and parts produced in Canada. Automotive Data and Analysis Division, Surface Transportation and Machinery Branch.
Inquiries: Ottawa/Hull (613) 954-3441 or Fax (613) 954-3430; or any ISTC regional office, *see* Part II, Addresses.

ISTC 9
Auto Pact Tariff benefits: the Canada-United States Automotive Products Agreement of 1965 allows certain motor vehicle manufacturers duty-free entry into Canada for vehicles, parts and accessories. To be eligible, manufacturers must have been in production in the 1963-64 fiscal year and have met certain safeguards related to the production and sales of vehicles in Canada. For companies not in production in that year, similar benefits were extended by special Orders-in-Council if they met similar conditions. The provisions of the Free Trade Agreement limit this program to existing participants as of 31 July 1989. Automotive Data and Analysis Division, Surface Transportation and Machinery Branch.
Inquiries: Ottawa/Hull (613) 954-3441 or Fax (613) 954-1894; or any ISTC regional office, *see* Part II, Addresses.

Industry, Science and Technology Canada
(continued)

ISTC 10
Business Service Centres: ISTC Business Service Centres provide information on federal, provincial and municipal government services and programs related to industry, trade, technology and science.
Inquiries: any ISTC regional office, *see* Part II, Addresses.

ISTC 11
Business Opportunities Sourcing System (BOSS): BOSS is a sourcing system containing basic information on over 25 000 Canadian companies. It maintains a computer listing of Canadian manufacturers, international trading houses, freight forwarders and service firms. Over 6500 domestic and international users consult BOSS to locate Canadian suppliers, identify products and services for sourcing, obtain market intelligence and assess market opportunities. Services to Business Branch.
Inquiries: Ottawa/Hull (613) 954-5048 or Fax (613) 954-1894; or any ISTC regional office, *see* Part II, Addresses.

ISTC 12
Canada Awards for Business Excellence: these annual awards honour outstanding business achievers in nine categories: Invention, Innovation, Industrial Design, Labour/Management Co-operation, Entrepreneurship, Marketing, Productivity, Small Business and Quality. They are open to businesses of all sizes and in all fields of economic activity. Independent private-sector experts select three award winners in each category - gold, silver and bronze - winners may use the CABE logo on their products and publications. In 1990 the Awards will include an Environment category. Services to Business Branch.
Inquiries: Ottawa/Hull (613) 954-4068 or Fax (613) 954-1894; or any ISTC regional office, *see* Part II, Addresses.

ISTC 13
Canada-Quebec agreements: under a number of subsidiary agreements, the governments of Canada and Quebec have agreed to work together to facilitate the implementation of new industrial, scientific and technological development opportunities, and to enhance the economic impact of tourism in Quebec. Both governments have also agreed to establish programs aimed at the specific needs of the regions of Quebec.
Inquiries: the ISTC Quebec Regional Office, *see* Part II, Addresses.

ISTC 14
Canada Scholarships Program: this national program recognizes outstanding students and encourages them to pursue undergraduate studies in the natural sciences, engineering and related disciplines. A total of 2500 new scholarships, each worth $2000 per year, are awarded annually to top Canadian students entering undergraduate studies in eligible fields. Scholarships are renewable for up to three additional years, for a maximum of $8000 over four years. At least half of the scholarships are awarded to women, and residents of each province and territory are awarded a minimum of 10 scholarships. Research Grants and Scholarship Policy Division, Science Sector.
Inquiries: Ottawa/Hull (613) 990-6149 or Fax (613) 991-0363; or any ISTC regional office, *see* Part II, Addresses.

ISTC 15
Canadian Aboriginal Economic Development Strategy: ISTC helps aboriginal peoples develop and expand commercial enterprises and obtain long-term employment. It provides assistance in business development, joint ventures and capital corporations. Further aid is provided by Indian Affairs and Northern Development in the fields of community development and access to resources, and by Employment and Immigration Canada, which promotes skill development and urban employment. Research and Advocacy Communications, Aboriginal Economic Programs.
Inquiries: Ottawa/Hull (613) 954-4064 or Fax (613) 957-7010; or any Aboriginal Economic Development Program office, *see* Part II, Addresses.

ISTC 16
Capital projects: ISTC promotes Canadian access to capital projects through advice on international opportunities, partnerships and joint venture strategies and through co-ordination of international marketing programs and services for capital projects. Access to domestic capital projects is promoted by reviewing potential major projects within Canada, providing advice on potential opportunities for participation of Canadian companies in such projects, advising project sponsors on Canadian capabilities and recommending Canadian content. Capital Projects Division, Surface Transportation and Machinery Branch.
Inquiries: Ottawa/Hull (613) 954-3778 or Fax (613) 954-3403; or any ISTC regional office, *see* Part II, Addresses.

ISTC 17
Co-operative Industrial and Market Development Program: this five-year, cost-shared program is supported by the governments of Canada and British Columbia and the secondary wood products industry in Canada. Industry growth is encouraged by improving the quality and timeliness of market and technical information, providing advice and encouraging better use of resources in the production and export of industry products. Resource Processing Industries Branch.
Inquiries: Ottawa/Hull (613) 954-3031 or Fax (613) 954-3079; or the ISTC British Columbia Regional Office, *see* Part II, Addresses.

ISTC 18
Co-operative Overseas Market Development Program: based on tripartite agreements between the Government of Canada, individual provinces and certain wood products industry associations, this program aims to expand and protect overseas markets for solid wood products. Efforts are concentrated on developing new markets and protecting existing ones, identifying new product opportunities and monitoring attempts to introduce tariff and non-tariff barriers against Canadian exports. Currently, only two such agreements exist, with British Columbia and the Council of Forest Industries of British Columbia, and with Quebec and the Quebec Lumber Manufacturers Association. Resource Processing Industries Branch.
Inquiries: Ottawa/Hull (613) 954-3031 or Fax (613) 954-3079; or the ISTC British Columbia Regional Office, *see* Part II, Addresses.

ISTC 19
Defence Industry Productivity Program (DIPP): DIPP helps aerospace and defence-related industries across Canada compete successfully in domestic and export markets. Included in the program are research and development (defence and defence-related products and associated technologies), source establishment (qualified Canadian suppliers of defence and defence-related products), capital assistance (the acquisition of advanced product equipment and modernization or upgrading of engineering or manufacturing capabilities), and market feasibility studies (specifications for defence-related products and market characteristics for products). Aerospace, Defence and Industrial Benefits Branch.
Inquiries: Ottawa/Hull (613) 954-3526 or Fax (613) 998-6703; or any ISTC regional office, *see* Part II, Addresses.

ISTC 20
DHC-7 and DHC-8 Sales Financing Program: this program provides default insurance to lenders and lessors in financing the purchase of DHC-7 and DHC-8 aircraft by commuter air carriers in Canada and the United States, thereby enabling de Havilland to compete more effectively with other manufacturers of commuter aircraft. Credit Insurance and Recoveries, Crown Investments and Guarantees Branch.
Inquiries: Ottawa/Hull (613) 954-5602 or Fax (613) 954-1894; or any ISTC regional office, *see* Part II, Addresses.

ISTC 21
DISTCovery Program: the DISTCovery Program assists entrepreneurs in identifying new business opportunities. It includes a library of Canadian and foreign technology and products directories, brochures and newsletters, as well as a data base of business ideas, products, processes and services from sources in Canada and throughout the world. Services to Business Branch.
Inquiries: Ottawa/Hull (613) 954-4966 or Fax (613) 954-1894; or the ISTC New Brunswick Office, *see* Part II, Addresses.

ISTC 22
Duty remission services: advice, examples of past decisions and consultation are provided to assist industry in dealing with the Customs Tariff Regulations and amendments to current legislation. Information on each case is entered into a data base that provides a tracking mechanism for current cases (approximately 1000 per year) as well as a record of previous cases of the same type or from the same applicant, including the final decision to approve or reject the claim. Duty Remission Section, International Affairs Branch.
Inquiries: Ottawa/Hull (613) 954-5298 or Fax (613) 954-2682; or any ISTC regional office, *see* Part II, Addresses.

ISTC 23
Emergency Preparedness Program: this program deals with civil emergency industrial preparedness plans for all natural or man-made disasters and emergencies in times of peace, crisis or war. Preparations is co-ordinated both nationally and internationally. Emergency Planning Division, Aerospace, Defence and Industrial Benefits Branch.
Inquiries: Ottawa/Hull (613) 954-3774 or Fax (613) 998-6703; or any ISTC regional office, *see* Part II, Addresses.

ISTC 24
Enterprise Development Program: this program encourages industrial diversification in the resource regions of Quebec. It promotes the establishment, expansion and modernization of businesses, particularly small and medium-sized ones, as well as technological development and economic adjustment. It focusses primarily on manufacturing and processing, but includes other sectors in the resource regions of the province. Financial assistance under the program may be used for consultant costs; for establishing, expanding or modernizing a facility; for pooling services to business; for market studies or participation in trade fairs, seminars or special events; and for identifying business opportunities.
Inquiries: the ISTC Quebec Regional Office, *see* Part II, Addresses.

ISTC 25
Entrepreneurship Awareness Program: this program promotes entrepreneurship, makes Canadians more aware of its social, economic and cultural benefits and encourages a positive attitude toward self-employment. Operations Directorate, Entrepreneurship and Small Business Office.
Inquiries: Ottawa/Hull (613) 954-5446 or Fax (613) 954-5492; or any ISTC regional office, *see* Part II, Addresses.

Industry, Science and Technology Canada
(continued)

ISTC 26
FedNor - Core Industrial Program: the Federal Economic Development Initiative in Northern Ontario (FedNor) provides assistance for new and existing businesses in Northern Ontario. It helps in the following areas: establishing new facilities; research and development of new products and processes;, market development; and feasibility studies. Eligible sectors include manufacturing or processing, aquaculture, repair and other business services.
Inquiries: Sault Ste. Marie (705) 942-1327 or Fax (705) 942-5434; Thunder Bay (807) 623-4436 or Fax (807) 623-5392; Sudbury (705) 671-0711 or Fax (705) 671-0717 *See also* the Toll-free Telephone Service section.

ISTC 27
FedNor - Loan Insurance Program: this program encourages private-sector capital investment in viable commercial operations. Designed to complement other FedNor financial assistance programs, it assists eligible businesses in Northern Ontario to obtain long-term financing that would otherwise be unavailable. Eligible business sectors include: aquaculture; specified agricultural and business services; commercial research and development facilities; logging and forestry; manufacturing and packaging; mining; storage and warehousing; recreational facilities; tourism accommodation; and food and beverage services.

ISTC 28
FedNor - Procurement Initiative: through this program, Supply and Services Canada assists FedNor's supplier development programs in Northern Ontario. Its main goal is to increase purchases by the federal government of goods and services from businesses in the region. The program provides information on selling to the federal government (how to bid and what to sell) and assists in upgrading quantity or quality of supplier facilities.

ISTC 29
FedNor - Rural Small Business Assistance Program: this program provides assistance to new and existing small businesses in rural Northern Ontario. It helps establish new facilities and modernize or expand existing operations. Eligible sectors include: logging and forestry; marinas; manufacturing and processing; aquaculture; storage and warehousing; wholesale trade; computers and related services; tourist accommodation; retail trade; and repair services to other businesses.
Inquiries: Sault Ste. Marie (705) 942-1327 or Fax (705) 942-5434; Thunder Bay (807) 623-4436 or Fax (807) 623-5392; Sudbury (705) 671-0711 or Fax (705) 671-0717. *See also* the Toll-free Telephone Service section.

ISTC 30
Free-trade clinics: day-long information sessions on free trade are available to entrepreneurs and professionals in the business community. Free-trade clinics provide information on the content of the Free Trade Agreement and its impact on the Canadian economy. They also provide information on successful exporting to the United States.
Inquiries: the ISTC Quebec Regional Office, *see* Part II, Addresses.

ISTC 31
Globe '90: ISTC is the lead department in co-ordinating the federal government's representation at the Globe '90 Trade Fair, an international trade fair and conference on environmental industries to be held in Vancouver in March 1990. Environment Industries and Projects Division, Surface Transportation and Machinery Branch.
Inquiries: Ottawa/Hull (613) 954-5608 or Fax (613) 954-3430; or any ISTC regional office, *see* Part II, Addresses.

ISTC 32
Industrial benefits policy: the industrial benefits policy, implemented through permanent project offices and ad-hoc review committees, promotes long-term achievements in industrial and regional development as well as short-term economic benefits. Procurement Planning and Analysis, Aerospace, Defence and Industrial Benefits Branch.
Inquiries: Ottawa/Hull (613) 954-3422 or Fax (613) 998-6703; or any ISTC regional office, *see* Part II, Addresses.

ISTC 33
Industrial recovery program for East-End Montreal: this program aims to strengthen and diversify the industrial base of East-End Montreal. It attracts new investment and encourages the development of new enterprises, particularly small and medium-size businesses. Financial assistance under this program may be directed to the establishment of a new business; the expansion or modernization of an existing business; an innovation project; the cost of project development studies or consultant services; or the cost of common services.
Inquiries: ISTC Quebec Regional Office, *see* Part II, Addresses.

ISTC 34
Sector Competitive Initiatives: assistance is provided for joint industry-government initiatives to improve the international competitiveness of specific Canadian industries, especially in terms of the application of technologies and innovations. To date, campaigns have been approved in the areas of automotive components, manufactured wood products and environmental industries. Policy, Co-ordination and Control Branch.
Inquiries: Ottawa/Hull (613) 954-2897 or Fax (613) 954-1894; or any ISTC regional office, *see* Part II, Addresses.

ISTC 35
Information technologies industry workshops: this is a pilot project that brings together industry executives, equipment suppliers and technology experts to identify opportunities for enhancing the use of information technologies in selected industries. It focusses on creating and using information technologies for competitive advantage and on encouraging collaboration in advanced applications. Resource and Services Industries Division, Information Technologies Industry Branch.
Inquiries: Ottawa/Hull (613) 954-3472 or Fax (613) 952-8419; or any ISTC regional office, *see* Part II, Addresses.

ISTC 36
InnovAction: the Government of Canada's strategy for science and technology focusses on five critical areas: strategic technologies; industrial innovation and technology diffusion; management of federal science and technology resources; human resources for science and technology; and public education and awareness of science and technology. Specific initiatives include: a national microelectronics strategy; the Canadian Manufacturing Advanced Technology Exchange; a technology-centres policy; centres of excellence based on industry-university collaboration; the Canada Scholarships Program; increased funding for university-research granting councils; and a national effort to increase public awareness of the importance of science and technology. Science Strategy and Federal Research Branch, Science Sector.
Inquiries: Ottawa/Hull (613) 990-6256 or Fax (613) 991-0363; or any ISTC regional office, *see* Part II, Addresses.

ISTC 37
Interfirm Comparison Program: this program helps businesses improve productivity, profitability and competitiveness by measuring their performance with that of other firms involved in the same type of activity. Each participating firm receives a report which reviews the firm's strengths and weaknesses. The data collected from each firm is treated confidentially. Productivity Improvement Service, Services to Business Branch.
Inquiries: Ottawa/Hull (613) 954-4971 or Fax (613) 954-1894; or any ISTC regional office, *see* Part II, Addresses.

ISTC 38
International agreements: ISTC develops, negotiates and administers international agreements in industrial co-operation and science and technology. It also develops strategies for priority countries and assists in specific international initiatives. International Initiatives Directorate, International Affairs Branch.
Inquiries: Ottawa/Hull (613) 957-8480 or Fax (613) 954-2682; or any ISTC regional office, *see* Part II, Addresses.

ISTC 39
International planning: ISTC outlines a plan detailing its international strategies and priorities as well as planned activities in support of these strategies. In addition, a foreign travel plan provides information on all ISTC travel abroad (excluding the United States). Planning and Operations, International Affairs Branch.
Inquiries: Ottawa/Hull (613) 954-5298 or Fax (613) 954-2682; or any ISTC regional office, *see* Part II, Addresses.

ISTC 40
Laprade and Thetford Mines regions special program: this special assistance program channels contributions and grants to the Laprade and Thetford Mines regions. Contributions are directed toward projects that enhance industry and tourism, as well as toward community projects and public infrastructure projects. Grants are made to local development corporations that provide financing to projects that contribute to the economic development of these regions.
Inquiries: ISTC Quebec Regional Office, *see* Part II, Addresses.

ISTC 41
Laprade and Thetford Mines regions programs: assistance is offered in the Laprade and Thetford Mines regions for conducting studies; for establishment, expansion or modernization projects; for marketing activities; and for innovation and tourism projects. The programs also provide supplementary assistance for existing projects and fund projects that do not qualify for assistance under other programs.
Inquiries: ISTC Quebec Regional Office, *see* Part II, Addresses.

ISTC 42
Loan insurance and recoveries: the Department administers and monitors its portfolio of insured loans (credit insurance and guarantees) in various programs. Appropriate action is taken where it is necessary to recover amounts due to the Crown. Credit Insurance and Recoveries, Crown Investments and Guarantees.
Inquiries: Ottawa/Hull (613) 954-5602 or Fax (613) 954-1894; or any ISTC regional office, *see* Part II, Addresses.

ISTC 43
Machinery and Electrical Equipment Trade Data Base: this data base provides pertinent data from Statistics Canada on exports and imports. Both standard and country-breakdown reports are provided to measure trends in the machinery and electrical equipment sectors. Machinery Directorate, Surface Transportation and Machinery Branch.
Inquiries: Ottawa/Hull (613) 954-3211 or Fax (613) 954-3430; or any ISTC regional office, *see* Part II, Addresses.

Industry, Science and Technology Canada
(continued)

ISTC 44
Management workshops: ISTC organizes workshops for groups of 10 to 15 managers to discuss various issues relating to the management of small and medium-size businesses. Topics include production challenges, managing for the present and for the future, innovators and marketing strategies. Each half-day workshop, led by a consultant, serves as a forum for ideas on these topics.
Inquiries: ISTC Quebec Regional Office, *see* Part II, Addresses.

ISTC 45
Manufacturing Productivity Improvement Program: this program helps manufacturing and processing firms in urban Quebec become more competitive through the acquisition of advanced technologies. The program provides contributions to eligible businesses, particularly small and medium-size ones, for the purchase of new production equipment or for consultant studies.
Inquiries: ISTC Quebec Regional Office, *see* Part II, Addresses.

ISTC 46
Manufacturing Visits Program: this service organizes structured visits for senior managers of manufacturing companies to firms currently employing new manufacturing technologies. A pilot series of visits in 1989 and 1990 has been organized for Manitoba, New Brunswick and Nova Scotia. Manufacturing Industries Division, Technology Applications Directorate, Information Technologies Industry Branch.
Inquiries: Ottawa/Hull (613) 954-3290 or Fax (613) 954-1894; or any ISTC regional office, *see* Part II, Addresses.

ISTC 47
Market intelligence reports: these reports analyse products that could lead to new or expanded manufacturing in Canada. An additional series of publications describes Canadian production, imports and importers, exports and exporters, tariffs, products and markets. Market Intelligence Division, Services to Business Branch.
Inquiries: Ottawa/Hull (613) 954-4977 or Fax (613) 954-1894; or any ISTC regional office, *see* Part II, Addresses.

ISTC 48
Microelectronics and Systems Development Program: financial assistance is provided to Canadian companies undertaking the research and development of innovative, generic microelectronic components and of systems based on advanced microelectronics and information technologies. Programs and Planning, Information Technologies Industry Branch.
Inquiries: Ottawa/Hull (613) 954-3470 or Fax (613) 952-8419; or any ISTC regional office, *see* Part II, Addresses.

ISTC 49
National Advisory Board on Science and Technology: created in 1986 and chaired by the Prime Minister, NABST advises on domestic and international developments in science and technology that affect industry. It also advises on the co-ordination of efforts by governments, universities and the private sector to respond to international competition; works with private industry to review federal science and technology programs; and recommends to industry a list of priorities for these fields. National Advisory Board on Science and Technology Secretariat, Science Sector.
Inquiries: Ottawa/Hull (613) 993-0308 or Fax (613) 990-2007; or any ISTC regional office, *see* Part II, Addresses.

ISTC 50
Networks of Centres of Excellence: this program promotes excellence in basic and applied research relevant to Canada's international competitiveness. Multi-year financial assistance through university granting councils helps to integrate industry, universities and government into national research networks. These networks link the natural and medical sciences and engineering with manufacturing, resource and high technology sectors. The networks are selected on the basis of recommendations from an international review committee and an advisory committee of eminent Canadians. Networks of Centres of Excellence, Science Sector.
Inquiries: Ottawa/Hull, (613) 993-6857 or Fax (613) 991-0363; or any ISTC regional office, *see* Part II, Addresses.

ISTC 51
New Exporters programs: assistance to newly exporting Canadian companies is provided through several programs. The New Exporters to Border States (NEBS) Program familiarizes companies with American and Canadian customs offices and importers and agents, and arranges briefings by Canadian consular staff. The New Exporters to Overseas Markets (NEXOS) Program assists companies currently exporting only to the United States in selling to overseas markets. The New Exporters to the U.S. South (NEXUS) Program helps exporters already successful in the northern United States to penetrate markets in the American South and Southwest.
Inquiries: any ISTC regional office, *see* Part II, Addresses.

ISTC 52
Procurement review: when contracting for the supply of goods and services it is almost always the government's policy to get the best value for its money and provide equal opportunity to tender. There are, however, occasions when exceptions are made to take advantage of social or economic benefits beyond the impact of the procurement itself. ISTC provides Supply and Services Canada, through the inter-departmental Procurement Review Committee, with information on the socio-economic aspects of bids for tender valued above two million dollars. Procurement Planning and Analysis, Aerospace, Defence and Industrial Benefits Branch.
Inquiries: Ottawa/Hull (613) 954-3422 or Fax (613) 998-6703; or any ISTC regional office, *see* Part II, Addresses.

ISTC 53
Program for Export Market Development (PEMD): PEMD is a trade promotion program of External Affairs and International Trade Canada, implemented jointly with ISTC. It offers financial assistance to Canadian businesses for export promotion. To reduce the risks involved in penetrating a foreign market and to encourage companies to become exporters, the program shares the costs of activities that Canadian companies could not or would not undertake alone. In addition, existing Canadian exporters are encouraged to enter new geographic and product markets. All activities under PEMD are aimed at generating export sales and involve such undertakings as trade fairs; trade missions; visits outside Canada; visits of foreign buyers; project bidding; permanent sales offices abroad; marketing agreements; and special activities.
Inquiries: any ISTC regional office or International Trade Centre, *see* Part II, Addresses; or the Export and Investment Programs Division, Department of External Affairs and International Trade, Ottawa/Hull (613) 996-7155 or Fax (613) 996-9103. Hot-line service 1-800-267-8376 (Ottawa/Hull callers, please use (613) 993-6435).

ISTC 54
Science Culture Canada Program: funding is available for projects and activities which increase public awareness of the significance of science and technology in our lives. Support is divided among project funding, general core funding and youth core funding. Competitions for funding are held twice a year, with applications judged by a non-government evaluation committee composed of science and technology experts. The program is administered by Supply and Services Canada, under the direction of a management committee chaired by an ISTC representative. Science and Technology Public Awareness Campaign Secretariat, Science Sector.
Inquiries: Ottawa/Hull (613) 993-5249 or Fax (613) 991-0363; or any ISTC regional office, *see* Part II, Addresses.

ISTC 55
Science and Technology Public Awareness Campaign: this program is designed to make Canadians, particularly young people, more aware of the integral role played by scientific and technological developments in their lives, in terms of both national economic well-being and international competitiveness. It also seeks to encourage young Canadians to consider career opportunities in various scientific and technological fields. Science and Technology Public Awareness Campaign Secretariat, Science Sector.
Inquiries: Ottawa/Hull (613) 990-6121 or Fax (613) 991-0363; or any ISTC regional office, *see* Part II, Addresses.

ISTC 56
Service Industries Studies Program: since its inception in 1986, this program has studied the service sector and its component industries through research by the Fraser Institute, the Institute for Research on Public Policy and Statistics Canada. The program has produced more than eighty separate studies plus numerous overview reports covering service sector growth, international trade and statistics. Commercial Services Industries Directorate, Service Industries and Consumer Goods Branch.
Inquiries: Ottawa/Hull (613) 954-2994 or Fax (613) 954-3107 or (613) 954-1894; or any ISTC regional office, *see* Part II, Addresses.

ISTC 57
Ship taxes: income tax regulations permit accelerated capital cost allowance for the construction of new vessels and for the conversion of ships in Canada. Certification is provided to the registered owners of new vessels or converted vessels. Programs, Analysis and Co-ordination Division, Surface Transportation and Machinery Branch.
Inquiries: Ottawa/Hull (613) 954-3386 or Fax (613) 954-1894; or any ISTC regional office, *see* Part II, Addresses.

ISTC 58
Small Businesses Loans Act: this act helps small businesses obtain intermediate-term loans to finance specified fixed-asset needs, including purchase or upgrading of premises or equipment and purchase of land. These loans are made directly by approved lenders to small enterprises, with ISTC providing for loss-sharing arrangements between the lenders and the federal government. Small Business Loans Administration, Crown Investments and Guarantees.
Inquiries: Ottawa/Hull (613) 954-5539 or Fax (613) 952-2635; or any ISTC regional office, *see* Part II, Addresses.

ISTC 59
Strategic Technologies Program: financial assistance is provided to support alliances in research, development and technology applications in the fields of information technology, biotechnology and advanced industrial materials. These industry-led alliances can involve foreign firms, universities or research institutes that want to pool resources on research and development and on pre-commercial technology application projects.

Inquiries: Programs and Planning, Information Technologies Industry Branch, Ottawa/Hull (613) 954-3470 or Fax (613) 952-8419; Advanced Industrial Materials Directorate, Resource Processing Industries Branch, Ottawa/Hull (613) 954-3114 or Fax (613) 954-3079; Biotechnology Division, Resource Processing Industries Branch, Ottawa/Hull (613) 954-3042 or Fax (613) 954-3079; or any ISTC regional office, *see* Part II, Addresses.

Industry, Science and Technology Canada
(continued)

ISTC 60
St. Lawrence River Environmental Technology Development Program: funds are provided for the development and application of new or improved technology to help reduce industrial pollution in the St Lawrence River. These technologies focus on toxic substances in the waste of six major industrial sectors along the river. Environmental Industries and Projects Division, Surface Transportation and Machinery Branch.
Inquiries: Ottawa/Hull (613) 954-3225 or Fax (613) 954-3430; or any ISTC regional office, *see* Part II, Addresses.

ISTC 61
Technology centres policy: the Department encourages certain industry-oriented federal laboratories to be more responsive to the needs of users through the work of industry-led advisory boards. The boards oversee the setting of laboratory research priorities, operations and financing, represent industry and regional interests, and help laboratories develop as commercially viable entities. Participating laboratories are expected to increase their cost recovery and can retain part of incremental revenues from cost recovery and joint projects. Science Strategy and Federal Research Branch, Science Sector.
Inquiries: Ottawa/Hull (613) 990-6256 or Fax (613) 991-0363; or any ISTC regional office, *see* Part II, Addresses.

ISTC 62
Technology Outreach Program: financial support is provided to specialized technology centres for national activities and services that accelerate the acquisition, development and diffusion of technology and critical management skills in industry. Special emphasis is placed on small and medium-size enterprises. Technology Outreach Program, Industry and Technology Sector.
Inquiries: Ottawa/Hull (613) 954-2907 or Fax (613) 954-1894; or any ISTC regional office, *see* Part II, Addresses.

ISTC 63
Technology networking trade shows: these one and two-day exhibitions involve between 15 and 80 Canadian and international technology specialists who also provide a series of seminars. Exhibitors include government specialists (federal, provincial and foreign), universities, technology associations, specialized institutes and data base specialists. Technology Liaison Directorate, Industry and Technology Sector.
Inquiries: Ottawa/Hull (613) 954-5256 or Fax (613) 954-1894; or any ISTC regional office, *see* Part II, Addresses.

ISTC 64
Tourism product development: financial assistance is provided to the tourism industry through federal-provincial sub-agreements for the development of tourism across Canada. Sponsored programs involve national and international buyers, public awareness activities and training on audio-visual financing and marketing management for industry entrepreneurs.
Inquiries: Ottawa/Hull (613) 954-3946 or Fax (613) 945-1894; or any ISTC regional office, *see* Part II, Addresses.

ISTC 65
Tourism research: studies are undertaken to obtain information necessary for the development of the Canadian tourism industry. Tourism documentation is obtained through the Tourism Reference and Documentation Centre, which maintains the most comprehensive collection of tourism information in Canada. Tourism Reference and Documentation Centre, Tourism Canada.
Inquiries: Ottawa/Hull (613) 954-3942 or Fax (613) 954-1894; or any ISTC regional office, *see* Part II, Addresses.

ISTC 66
University research matching policy: in conjunction with the three federal research granting councils, ISTC co-ordinates the evaluation of the matching policy for university research, and the development of policies and programs to stimulate university-industry research collaboration. The matching policy provides granting councils with funds to match private-sector contributions to university research. University Affairs Branch, Science Sector.
Inquiries: Ottawa/Hull (613) 993-6856 or Fax (613) 991-0363; or any ISTC regional office, *see* Part II, Addresses.

Department of Justice Canada (JUST)

Head Office
Justice Building
239 Wellington Street
Ottawa, Ontario
K1A 0H8

Information: Ottawa/Hull (613) 957-4222; for the Statute Revision Commission *see* JUST 15 below; for other offices *see* Part II, Addresses.

Minister responsible:
Minister of Justice and Attorney General of Canada

The Department of Justice Canada is responsible for the legal affairs of the federal government and for ensuring that federal laws, bills and regulations are effectively administered, being both fair and responsive to Canadian needs. It also serves as legal advisor to the Governor General, represents the Crown in litigation and provides legal counsel to all federal departments and agencies.

JUST 1
Consultation and Development Fund: the Consultation and Development Fund makes contributions for legal research and publication projects; consultations in the area of civil and administrative law; and non-government conferences of interest to the Department.
Inquiries: Ottawa/Hull (613) 957-9315.

JUST 2
Access to Legal Information Fund: the Access to Legal Information Fund provides start-up funding to public legal education organizations and community associations that provide information to special groups, such as disabled people, women, native people, youth or visible minorities.
Inquiries: Ottawa/Hull (613) 957-4344.

JUST 3
Criminal Law Reform Fund: the Department makes contributions through the Criminal Law Reform Fund to support the development of demonstration projects to assess the impact of proposed law reforms. Funding is also available for conferences and seminars as well as the production of information materials.
Inquiries: Ottawa/Hull (613) 957-4344.

JUST 4
Human Rights Law Fund: this program provides financial assistance to groups and individuals who inform Canadians about the Canadian Charter of Rights and Freedoms, human rights legislation and the international human rights obligations of Canada.
Inquiries: Ottawa/Hull (613) 957-4944.

JUST 5
Legal aid: this provincially administered program ensures a minimum level of legal aid in criminal matters across Canada. Legal aid is provided to eligible adults for indictable offenses, summary conviction offenses and some federal statute offenses. This program also supports the legal aid services provided by each province to eligible young offenders for matters that come under the Young Offenders Act.
Inquiries: Ottawa/Hull (613) 957-7661.

JUST 6
Special Projects/Legal Aid Program: through this program, the Department encourages experimental and research work in the delivery of legal aid.
Inquiries: Ottawa/Hull (613) 957-4344.

JUST 7
Young offenders/policy and programs: to develop and improve juvenile justice policy and programs in Canada, the Department takes part in research and evaluation pertaining to the Young Offenders Act and related policies, supports information systems development as well as innovative community-based programs and projects, and contributes to juvenile justice services through federal-provincial cost-sharing programs.
Inquiries: Ottawa/Hull (613) 957-4344.

JUST 8
Programs and services for victims of crime: in recognition of the special circumstances and needs of crime victims, the Department has entered into cost-sharing agreements with the provinces and territories. The resulting programs and services, which are provincially legislated and administered, provide: firstly, compensation to innocent victims (or their dependants) who have been injured or killed in trying to prevent a crime or arrest an offender, or as a result of a crime committed by another person; and secondly, support for the development, implementation and enhancement of other victims, services and programs to serve a broader constituency of crime victims.
Inquiries: Ottawa/Hull (613) 957-4344.

JUST 9
Victims' Resource Centre: this national repository of information on victims of crime permits automated access by federal and provincial agencies, voluntary and community groups, and interested individuals, to information on family violence, victim services and crime prevention. The Centre's collection includes documents (books, periodicals and articles) primarily of Canadian origin; an inventory of victim/witness programs across Canada and detailed information on the range of services provided at each location; descriptions of all the victim-related initiatives supported by the Office of the Solicitor General and Justice Canada (such as research and demonstration projects, conferences and workshops); an inventory of audiovisual information on victims; results of the Canadian Urban Victimization Survey (1982) and of research related to victims; and evaluation data related to victim services.
Inquiries: National Victims Resource Centre, Toll-free 1-800-267-0454.

JUST 10
Native programs: the Legal Studies for Aboriginal People Program provides financial assistance to Métis and non-status native students who wish to become lawyers. The Native Courtworkers Program assists native adults or young offenders charged with an offence by helping clients to understand their legal rights and to obtain legal assistance. The Department supports native courtworkers through cost-shared agreements with all provinces and territories except Saskatchewan, New Brunswick, Nova Scotia and Prince Edward Island.
Inquiries: Ottawa/Hull (613) 957-4344.

JUST 11
Employment/lawyers: the Department recruits lawyers for positions as legal officers within the Department of Justice as well as within other federal departments and agencies.
Inquiries: Ottawa/Hull (613) 995-9169.

Department of Justice Canada *(continued)*

JUST 12
Scholarships and Civil Law/Common Law Exchange Program: the Duff-Rinfret Scholarship Program offers six scholarships to Canadian law graduates for pursuit of a Master's degree in federal law at a Canadian law school. The Civil Law/Common Law Exchange Program involves 40 students from across Canada. It fosters a better knowledge of the civil and common law systems and promotes bilingualism by holding the civil law course in French at the University of Sherbrooke and the common law course in English at Dalhousie University.
Inquiries: Ottawa/Hull (613) 957-4344.

JUST 13
Driedger-Pigeon Fellowships: the Department offers fellowships in legislative drafting to law graduates at the University of Ottawa.
Inquiries: Ottawa/Hull (613) 957-0013.

JUST 14
Law students: the Department recruits graduates from across the country to become qualified articling students. Law students may also apply for summer employment with the Department through the federal government's Career-Oriented Summer Employment Program.
Inquiries: Ottawa/Hull (613) 996-8280.

JUST 15
Statute Revision Commission: the Commission is responsible for the revision and consolidation of federal statutes and regulations.
Inquiries: Ottawa/Hull (613) 957-0056.

JUST 16
Public service salary and pension garnishment: the Department handles garnishment of salaries and pensions of federal public servants and retirees (excluding members of the Canadian Forces). Salaries may be garnisheed for family maintenance obligations and commercial debt while pensions may be garnisheed only for family maintenance obligations.
Inquiries: for information on salaries, call Ottawa/Hull (613) 957-4885 or any regional office, *see* Part II, Addresses; for information on pensions, call Ottawa/Hull (819) 956-0986.

JUST 17
Family Orders and Agreements Enforcement Assistance Unit: the Department has established this unit to implement the garnishment and tracing provisions of the Family Orders and Agreements Enforcement Assistance Act, which enables the enforcement of family support orders and agreements. This unit handles garnishment of designated federal monies payable to debtors.
Inquiries: Toll-free 1-800-267-7777; hearing-impaired: TDD 1-800-267-7676.

JUST 18
Central Registry of Divorce Proceedings: the CRDP primarily acts as an early-warning system to alert the courts, and the parties involved, of two pending divorce applications with respect to the same marriage. The jurisdictional rules of the Divorce Act, 1985, indicate which application may proceed and which is nullified for lack of jurisdiction. The CRDP, in conformity with the Privacy Act and the Access to Information Act, also provides the database for national divorce statistics published by Statistics Canada, as well as information on the status of an individual's divorce and identifying information about that divorce, such as the date it was granted, the court location and the file number assigned to the divorce application.
Inquiries: Ottawa/Hull (613) 957-4518.

Labour Canada (LC)

Headquarters
Place du Portage, Phase II
165 Hôtel de Ville Street
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0J2)

Information: Ottawa/Hull (819) 997-2617; media inquiries: (819) 994-2238; Bureau of Labour information, call toll-free 1-800-567-6866 (in Ottawa/Hull, (819) 997-3117); regional, field and district offices and Federal Mediation and Conciliation Service Field offices, *see* Part II, Addresses.

Minister responsible:
Minister of Labour

Labour Canada promotes stable industrial relations by maintaining a balanced legislative framework; by providing assistance in overcoming industrial relations problems; by establishing appropriate standards for wages, conditions of employment, and occupational safety and health; by providing non-legislative programs designed to achieve understanding and co-operation in industrial relations; and by strengthening the Canadian contribution to the improvement of labour conditions throughout the world.

Arbitration and conciliation (LC 1)

LC 1
Arbitration and conciliation: the Department appoints arbitrators and adjudicators in grievance disputes and maintains an arbitral award indexing and retrieval system for the public. It also provides conciliation and mediation assistance in collective bargaining disputes involving enterprises subject to the industrial relations provisions of the Canada Labour Code.

Working conditions (LC 2 – LC 5)

LC 2
Employment conditions: the Department is responsible both for enforcing standards governing conditions of work, including minimum wage, maternity and child care leave, bereavement leave and paid holidays; and for ensuring the application of occupational safety and health standards (including accident prevention education) in enterprises subject to the Canada Labour Code. Through the provision of information and funding for conferences, seminars, workshops and workplace experiments, the Department encourages employee-employer collaboration and participation regarding working conditions and employment relations.
Inquiries: any regional office *see* Part II, Addresses.

LC 3
Equal pay for work of equal value: through education, client consultation and inspections, the Department promotes the elimination of sex discrimination in pay within industries under federal jurisdiction.
Inquiries: Ottawa/Hull (819) 997-2861 or any regional office *see* Part II, Addresses.

LC 4
Occupational safety and health: this program monitors and develops federal workplace safety and health legislation; inspects workplaces in the federal jurisdiction; and assists employees and employers in establishing joint safety and health committees as well as resolving problems related to workplace hazards and refusals to work in dangerous conditions. The Department's Occupational Safety and Health Branch maintains an information resource centre and publishes numerous pamphlets on workplace hazards and safe work procedures. Occupational Safety and Health Branch, Regional Operations.
Inquiries: Ottawa/Hull (819) 997-2617 or any regional office *see* Part II, Addresses.

LC 5
Fire prevention: the Fire Commissioner of Canada is responsible for the fire safety provisions of the Canada Labour Code, and for providing fire protection service to departments and agencies in the federal public service. The Fire Prevention Branch carries out fire protection engineering, inspection, education and training, investigations, and the compilation and publication of statistics related to fires and fire losses in Canada.

Work benefits (LC 6 – LC 7)

LC 6
Pay and benefits recovery: the Department collects pay and benefits owing to workers under federal jurisdiction who have left their jobs without receiving full remuneration, and strives to restore the money to the rightful owners.

LC 7
Workers' compensation: compensation for job-related injuries and illnesses to federal government employees, merchant seafarers and federal penitentiary inmates is a responsibility of the Department.

LC 8
Grants/labour education: financial assistance is available to unions in Canada for educational programs that enable members to perform their duties and responsibilities in the union movement more effectively.
Inquiries: Ottawa/Hull (613) 997-2861.

LC 9
Labour Outreach Initiative: this program has two major components: the Labour Assignment Program, which encourages the temporary assignment of staff between labour organizations and the federal public service as well as the assignment of staff from either labour or government to joint labour-management organizations; and the Technology Impact Program, which provides support for research and demonstration projects of labour organizations and interest groups (including women's groups), that deal with the social effects of technological change in the workplace. A third component, the Labour Issues Assistance Fund, offers limited financial assistance to promote the participation of organized labour in public policy issues and to enhance labour-government and labour-management relations. Funding is also available for special studies, conferences, seminars and publications that are relevant to and are of a quality consistent with criteria set by the program.

LC 10
Marion V. Royce Memorial Grants Program: this program, operated by the Women's Bureau of the Department, with an annual budget of $25 000, was established in 1985 to provide financial assistance for projects that contribute to equity for women in the workplace. It supplies grants to a maximum of $5000 to individuals, women's organizations, unions and other interested groups to assist in the study of workplace and related women's issues; to defray the costs of holding or attending conferences and seminars; and to permit the publication of materials dealing with women's workplace issues. Federal, provinical, territorial and municipal government or agency projects are not eligible for funding. The Women's Bureau gives preference to projects that focus on issues in federal jurisdiction. An evaluation is required from successful applicants within two months of completion of the project.

LC 11
The Program for Older Worker Adjustment (POWA): this program provides assistance to workers involved in major permanent layoffs. POWA directs support to workers between the ages of 55 and 64 who have been in the labour force for 15 of the last 20 years. The program is not designed to encourage early retirement, since all avenues to re-employment must be exhausted before it can be made available. The program involves the financial participation of both federal and provincial governments, as well as the maximum feasible contribution from the employer.

Labour Canada *(continued)*

Labour information services (LC 12 – LC 15)

LC 12
Bureau of Labour Information: this one-stop service, designed to meet the information needs of individuals and organizations involved in collective bargaining and industrial relations, provides policy and research data on strikes, lockouts, wage rates, collective agreement expiry dates and working conditions in Canada. It also reports on situations, trends and anomalies in labour legislation to provide a better basis of information for enacting and modifying labour laws.
Inquiries: Ottawa/Hull (613) 997-3117 or call toll-free 1-800-567-6866.

LC 13
Workplace Hazardous Materials Information System (WHMIS): WHMIS is a national system designed to ensure that all employers obtain information needed to make their employees aware of hazardous materials used in the workplace and to provide their workers with appropriate training. Through legislation enacted in each jurisdiction, the WHMIS consensus establishes uniform requirements to ensure that hazards found in materials used in Canadian workplaces are identified by suppliers and employers using standard classification criteria.

LC 14
Women in the work force: the Women's Bureau provides information regarding equal opportunities and the status of women in the work force.

LC 15
Labour library: the Department maintains a comprehensive library that focusses on labour matters and includes a computerized literature research facility. Researchers in unions, industries and universities may use this resource in person or through interlibrary loans.
Inquiries: Ottawa/Hull (819) 997-3541 (reference service); (819) 997-3540 (interlibrary loans).

Livestock Feed Board of Canada (LFBC)

Head Office
5180 Queen Mary Road, Suite 400
(Mail: P O Box 177, Snowdon Station, Montreal, Quebec H3X 3T4)

Information: Montreal (514) 283-7505; regional offices: *see* Part II, Addresses.

Minister responsible:
Minister of State (Grains and Oilseeds)

LFBC 1
The Livestock Feed Board of Canada aims to ensure that feed grain is available to meet the needs of livestock feeders, that adequate storage space is available in Eastern Canada and British Columbia, and that stability and fair equalization in the price of feed grains prevail within Eastern Canada, British Columbia, and Yukon and the Northwest Territories. The Board publishes *Grain Facts*, a bi-weekly review of the feed grain market including a statistical section on prices, stocks and replacement values; an annual report and annual reviews of the domestic feed grain market; and pamphlets describing the role and functions of the Board.

LFBC 2
Feed Freight Assistance Program: this program subsidizes a portion of the transportation costs involved in movement of Canadian feed grain for use by livestock feeders in feed-grain deficit areas of the country.

Law Reform Commission of Canada (LRC)

Head Office
Varette Building, 7th Floor
130 Albert Street
Ottawa, Ontario
K1A 0L6

Information: Ottawa/Hull (613) 995-2535; regional offices, *see* Part II, Addresses.

Minister responsible:
Minister of Justice

LRC 1
The Commission carries out research in the areas of criminal law, criminal procedure, administrative law and protection of life. Parliamentary reports, working papers and study papers are available free of charge to the public on written request.

Marine Atlantic Inc (MA)

Head Office
100 Cameron Street
Moncton, New Brunswick
E1C 5Y6

Information: Moncton (506) 858-3600; for other offices *see* Part II, Addresses, or *see* the Toll-free Telephone Service section.

Minister responsible:
Minister of Transport

MA 1
Marine Atlantic Inc. is an independent Crown corporation that operates passenger, auto and freight ferry services. The company provides year-round transportation between Bar Harbor (Maine) and Yarmouth (NS); Digby (NS) and Saint John (NB); Cape Tormentine (NB) and Borden (PEI); as well as North Sydney (NS) and Port-aux-Basques (Nfld). A summer-only service runs between North Sydney and Argentia (Nfld). In addition, Marine Atlantic operates a fleet of smaller passenger and freight vessels, which sail seasonally along the coast of Newfoundland and into Labrador. The Corporation manages these services under operating contracts with the federal government through the Minister of Transport; services are funded through the contract payments and user revenue. Marine Atlantic ferries carry more than two million passengers and one million vehicles annually. Marine Atlantic has two subsidary companies: the Newfoundland Dockyard in St John's, and Coastal Transport Ltd, which operates a ferry service in southern New Brunswick.

Medical Research Council of Canada (MRC)

Jeanne Mance Building, 20th Floor
Tunney's Pasture
Ottawa, Ontario
K1A 0W9

Information: Ottawa/Hull (613) 954-1958.

Minister responsible:
Minister of National Health and Welfare

MRC 1
The Council provides grants to help defray the cost of basic, applied, experimental or clinical research, and provides salary support to a limited number of investigators and research trainees in Canadian universities. It sponsors programs to develop research in highly productive fields where major contributions may be expected, and in areas where research is not adequately developed. The Council makes available limited support for approved symposia and workshops, and for the exchange of scientists within universities and industry.

National Arts Centre (NAC)

53 Elgin Street
Confederation Square
(P O Box 1534, Station B)
Ottawa, Ontario
K1P 5W1

Information: Ottawa/Hull (613) 996-5051.

Minister responsible:
Minister of Communications

NAC 1
The National Arts Centre Corporation is responsible for the operation of the National Arts Centre in Ottawa and the development of the performing arts in the National Capital Region. It contributes to artistic life in the Regional Municipality of Ottawa-Carleton, from which it receives a grant each year. The NAC also assists the Canada Council in developing the performing arts throughout Canada.

National Advisory Council on Aging (NACA)

Brooke Claxton Building, Room 340
Tunney's Pasture
Ottawa, Ontario
K1A 0K9

Information: Ottawa/Hull (613) 957-1968.

Minister responsible:
Minister of National Health and Welfare

NACA 1
This 18-member Council assists and advises the Minister of National Health and Welfare on issues related to the aging of the Canadian population and the quality of life of seniors. NACA reviews the needs and problems of seniors and recommends remedial action, liaises with other groups interested in the seniors population, encourages public discussion and publishes and disseminates information on aging. NACA also works closely with the Minister of State for Seniors.

National Archives of Canada (NARC)

Head Office
395 Wellington Street
Ottawa, Ontario
K1A 0N3

Information: Ottawa/Hull (613) 995-5138; Federal Records Centres: *see* Part II, Addresses.

Minister responsible:
Minister of Communications

As a research institution, the National Archives of Canada is responsible for acquiring important records of any kind concerning the different aspects of Canadian life and the country's development. The National Archives also provides the services and facilities needed to make these records accessible to the public across Canada.

NARC 1
The Canadian Centre for Information and Documentation on Archives: the Centre provides information services and bibliographic research to professionals and the general public.

NARC 2
Historical papers and records: the Archives collects, preserves and makes available private papers from individuals, records from organizations of national significance, certain pre-1867 public records and copies of documents in foreign archives relating to Canadian history.

NARC 3
Cartographic and architectural archives: this collection contains over a million early and current maps of Canada and foreign countries, plans, architectural drawings of private and public buildings, atlases and globes.

NARC 4
Documentary art and photography: this collection consists of approximately 11 million photographs and over 100 000 paintings, drawings, prints, posters and medals which are available to the public for research purposes.

NARC 5
Moving image and sound archives: historical films, television and sound recordings, and videotapes of national interest are collected and conserved; viewing, reproduction, consultation and documentation services are available.

NARC 6
Government archives/unpublished: the Archives is responsible for the acquisition, appraisal and custody of unpublished historical records in textual or computerized form, which have been created or received by federal government departments and agencies.

NARC 7
Personnel records/public service and the armed forces: the Archives retains personnel records of former federal public servants and the armed forces, which are used to substantiate individual claims and to respond to inquiries under current Access to Information and Privacy legislation.

NARC 8
Canadian Centre for Caricature: the Centre was established as a program of the Documentary Art and Photography Division, with the mandate to acquire, preserve and make accessible Canada's heritage in the area of Canadian cartooning.

The National Battlefields Commission (NBC)

390 De Bernières Avenue
Quebec, Quebec
G1R 2L7

Information: Quebec (418) 648-3506.

Minister responsible:
Minister of the Environment

NBC 1
The Commission was established to acquire, conserve and develop the historic battlefields of the city of Quebec and to create a national battlefields park. The Commission's property includes the Plains of Abraham, Des Braves Park, St Denis Park, the three Martello Towers and two large avenues, Des Braves and De Laune. The Visitor Reception Centre offers information on the battlefields and the services currently offered which include bus tours, guided tours, free publications and tourist maps. The Commission also provides a number of sports and recreation facilities including football, soccer and baseball fields, a bicycle path, a running track, foot paths and cross-country ski trails. Inquiries: (418) 648-4071.

National Capital Commission (NCC)

Head Office
161 Laurier Avenue West
Ottawa, Ontario
K1P 6J6

Visitor Centres: *see* Part II, Addresses.

Information: Canada's Capital Visitor Centre, 14 Metcalfe Street, Ottawa (613) 239-5000 or toll-free in Western Canada 1-800-267-0450; in Eastern Canada 1-800-267-7285; recorded messages (613) 232-1234; visitor centres at Gatineau Park, Old Chelsea, Lac Philippe; Sainte-Cecile-de-Masham (open daily from the third weekend in June to the first weekend in September and on weekends during the rest of the year; (819) 827-2020 for all locations.) The NCC also manages an Infotent on Parliament Hill from June to August inclusive, and satellite centres at the Ottawa bus and train terminals in July and August.

Minister responsible:
Minister of Public Works

Since its creation as a Crown agency in 1958, the NCC has overseen the creation of a Capital Region that reflects its national significance. This task is accomplished by organizing, sponsoring and promoting public activities in the region that enrich Canada's multicultural fabric. The NCC's objectives are to make the Capital a meeting place for all Canadians; to create a Capital that represents all Canadians; and to safeguard and preserve the Capital's natural and urban environments.

NCC 1
Recreational Pathways: over 130 kilometres of recreational urban pathways on federal land and about 20 kilometres of recreational pathways and 70 kilometres of mountain bike trails in the Gatineau Park are maintained by the NCC.

NCC 2
Greenbelt: The NCC maintains the Greenbelt, which includes conservation areas offering trails, such as Mer Bleue, a bog area near Ottawa; the Stony Swamp Nature Centre; and the Log Farm, a 40-hectare farm typical of those of 1875, which has been restored. Interpretive programs are conducted on-site.

NCC 3
Gatineau Park: The NCC maintains Gatineau Park, an area of 35 600 hectares, on the Quebec side of the National Capital Region. For summer activities, there are about 250 campsites, two different sectors within the Park, several picnic areas, five supervised beaches, boat rentals, an 20-kilometre bicycle path and a 34-kilometre network of scenic parkways leading to lookouts, the Mackenzie King Estate and other points of interest. The Park offers a variety of nature programs, including guided tours, and reservations may be made for groups. For winter activities, there are four winter campgrounds, two toboggan runs and over 190 kilometres of ski trails. The Park is the site of an annual international ski race, the Gatineau 55.

NCC 4
National events: the NCC co-sponsors various regional festivals including the Festival of Spring (mid-May), which features the National Capital Marathon, the Rideau Canal flotilla, and fireworks; the Franco-Ontarien Festival (mid-June), which includes music, food, arts and crafts; the Jazz Festival (early July); and the Hull Cycling Festival (August). The NCC also organizes events promoting the Capital, such as Winterlude (early February)-see NCC 5; Canada Day (July 1st), a series of concerts, fireworks and other entertainment reflecting our cultural identity; Culture Canada (summer-long), a series of shows from across the country; Sound and Light (summer-long), a multi-media presentation on Parliament Hill; Christmas lights (December-January), a program that involves provincial capitals; New Year's Eve, festivites on Parliament Hill; and Fall Rhapsody (end of September to mid-October), which celebrates autumn colours with fall tours and interpretation programs in both Gatineau Park and the Capital's core.

NCC 5
Winterlude: the NCC sponsors Winterlude, a ten-day festival of sport and cultural activities fro the able and disabled people that is mainly concentrated on the Rideau Canal in Ottawa and in Jacques Cartier Park in Hull. Winterlude is designed to celebrate the climate, activities and a way of life that is uniquely Canadian. Competitors, artists and exhibitors now come to Winterlude from all over Canada and the northern world to participate.

NCC 6
Services for the Disabled: the mandate of this program is to enhance and promote opportunities for involvement as well as to ensure access for disabled persons to every NCC-sponsored special event. For example, during Winterlude the NCC provides information to the blind in Braille as well as audio cassettes to describe guided tours. The NCC also provides outdoor areas with services and equipment specifically for disabled people. These include the Sarsparilla Trail in the Greenbelt and the Hickory Trail and Mulvihill Lake in the Gatineau Park. Paved paths and picnic facilities beside the lake as well as interpretive nature walks enable disabled people to participate in outdoor activities.

NCC 7
Facilities for public use: the public may use some federal lands and facilities for non-profit, sport, social, touristic and cultural events after acquiring permission from the NCC. A special permit may be issued in the case of events of a charitable or fund-raising nature or for commercial activities which meet commission objectives and have a cultural, recreational or social purpose.
Inquiries: for information relating to user fees Ottawa/Hull (613) 239-5440.

National Capital Commission *(continued)*

NCC 8
Facilities for catered social events: Victoria Island, east of Portage bridge, is available from May 15 to October 31 annually for short-term social events to which admittance is restricted and at which food and beverages are provided and served by a professional catering oragnization for a fee.
Inquiries: for information relating to user fees Ottawa/Hull (613) 239-5440.

National Council of Welfare (NCW)

Brooke Claxton Building, Room 566
Tunney's Pasture
Ottawa, Ontario
K1A 0K9

Information: Ottawa/Hull (613) 957-2961.

Minister responsible:
Minister of National Health and Welfare

NCW 1
The Council is a citizens' advisory body to the Minister of National Health and Welfare. It publishes and makes available, free of charge, reports on poverty and social policy relating to the aged, community organizing, employment policy, income security, legal services, low-income consumers, medicare, nutrition, pension reform, poverty lines and statistics, social services, taxation, and women and children in poverty.

National Energy Board (NEB)

Head Office
Trebla Building
473 Albert Street
Ottawa, Ontario
K1A 0E5

Information: Ottawa/Hull (613) 998-7204; Reserves offices, *see* Part II, Addresses.

Minister responsible:
Minister of Energy, Mines and Resources

NEB 1

The National Energy Board is a federal regulatory tribunal with the authority to hold inquiries into any aspect of energy matters under its jurisdiction. It also advises the government on the development and use of energy resources. The Board's regulatory powers under the National Energy Board Act include the licensing of oil, natural gas and electricity exports; the certification of interprovincial and international power lines; and the setting of tolls and tariffs for oil and gas pipelines under federal jurisdiction. The Board also reviews the Canadian supply of all major energy commodities, with emphasis on electricity, oil, natural gas and their by-products.

NEB 2
Electric power lines/certification: the Board issues certificates for the construction and operation of international electric power lines and some interprovincial lines.

NEB 3
Energy/trade: the Board considers applications for licences and orders for the export of oil, natural gas and electric power, and the import of natural gas. It also prepares long-term forecasts of energy supply and demand and reports on oil export matters involving the Western Accord.

NEB 4
Reserves/information: NEB's reserves office in Calgary, which is part of the Energy Supply Branch, provides information on reserves of crude oil and natural gas.
Inquiries: Calgary (403) 292-6700.

NEB 5
Pipelines: the Board issues certificates for the construction and operation of international and interprovincial pipelines carrying oil, natural gas or petroleum products. The Board also regulates pipeline safety, carries out on-site inspections, and regulates tolls and tariffs of pipeline companies under federal jurisdiction.

NEB 6
Northern Pipeline Act: under the Act, which authorizes construction of the Alaska Highway gas pipeline, the Board's responsibilities relate mainly to financing and tariffs, approval of pipe specifications, granting of leave-to-open orders, and regulation of the operation of the line.

National Film Board (NFB)

Operational Headquarters
3155 Côte de Liesse Road
Saint-Laurent, Quebec
(Mail: P O Box 6100, Station A,
Montreal, Quebec H3C 3H5)

Head Office
150 Kent Street
Ottawa, Ontario
K1A 0M9

Information: Ottawa/Hull (613) 996-4259; Montreal (514) 283-9000 (Communications); regional or other offices *see* Part II, Addresses.

Minister responsible:
Minister of Communications

The National Film Board initiates and promotes the production, marketing and distribution of films and other audiovisual materials designed to show Canada to Canadians and other nations. The Film Board also researches and develops projects to advance the art and technology of audiovisual communication.

NFB 1
Films and other audiovisual materials/distribution: the National Film Board markets and distributes 16 mm films, video cassettes and other audiovisual materials both in Canada and abroad. It accomplishes this through direct and indirect sale, rental, loan and contract bookings to cinemas, television and commercial distributors.

National Gallery of Canada (NGC)

380 Sussex Drive
Ottawa, Ontario
K1N 9N4

Information: Ottawa/Hull (613) 990-1985.

Minister responsible:
Minister of Communications

NGC 1
The National Gallery of Canada is housed in a new three-story building containing three interior courts, a glassed Great Hall, hallways and ramps, an auditorium, seminar rooms, restaurants and a parking garage. Special features, unique to the National Gallery, are the skylights, which introduce natural light to both the upper and lower levels of the Canadian and European galleries, and the reconstructed 19th-century Rideau Chapel. The various collections include 40 000 works in the following areas: Canadian historic art; European, American and Asian art; contemporary art; European, American and Canadian prints and drawings; photographs; and Inuit art.

NGC 2
Canadian Museum of Contemporary Photography: the Canadian Museum of Contemporary Photography collects works of Canadian contemporary photographers. The museum provides works of selected photographers to Canadian and international art galleries for use in special exhibitions. In late 1990, the museum plans to open its new building on Ottawa's Confederation Square to the public.

National Farm Products Marketing Council (NFPMC)

Martel Building
270 Albert Street, 13th Floor
(P O Box 3430, Station D)
Ottawa, Ontario
K1P 6L4

Information: Ottawa/Hull (613) 995-2297.

Minister responsible:
Minister of Agriculture

NFPMC 1
The Council advises the Minister of Agriculture on the establishment and operation of national agricultural marketing agencies, and works with these agencies and provincial governments in promoting more effective marketing of farm products. Marketing agencies for table eggs, turkey, chicken and broiler hatching eggs have already been established.

National Library of Canada (NLC)

395 Wellington Street
Ottawa, Ontario
K1A 0N4

Information: Ottawa/Hull (613) 995-7969.

Minister responsible:
Minister of Communications

The National Library promotes knowledge and use of the published heritage of Canada, ensures its acquisition and preservation and supports Canadian studies. It fosters library development throughout the country and facilitates Canadian library and information resource sharing. The Library Development Centre offers reference and documentation services on all aspects of library and information science to the Canadian library community. It also provides work-related information to staff of the National Library and to federal government librarians as well as specialized services regarding library services for disabled persons.

National Library of Canada *(continued)*

NLC 1
Canadian library holdings: Union catalogues list the holdings (books, official publications, newspapers, periodicals, special format materials for reading-impaired people, as well as music and sound recordings) of over 350 Canadian libraries.

NLC 2
Canadiana collection: the National Library has a comprehensive collection of works published or printed in Canada, written or edited by Canadians, or dealing with Canadian topics and published anywhere in the world. The collection consists of works in all formats: books, government publications, microforms, serials, newspapers, theses, music and sound recording, both current and retrospective, with no language limitation. This material is available to researchers at the National Library or on interlibrary loans.

Canada's national bibliography, *Canadiana* provides a standardized listing of these publications, and is available for purchase in printed and microfiche formats. Bibliographic records for the collection are also available on magnetic tape and on the DOBIS online data base.

NLC 3
Canadian Indian Rights Collection: the National Library offers reference and bibliographic services relating to native land claims, rights and law.

NLC 4
Rare books: collections of rare books in the National Library include retrospective Canadiana, Canadian limited editions, Canadian livres d'artistes and Hebraica. These materials are for reference only.

NLC 5
Legal deposit: Canadian publishers send to the National Library copies of all new books, periodicals, music scores, educational kits and microforms published in Canada, as well as sound recordings with Canadian content.

NLC 6
Manuscript collections: the Library has available manuscripts and papers from Canadian writers as well as from Canadian individuals and organizations in fields such as publishing and the book arts, librarianship and bookselling.

NLC 7
Books in non-official languages: to improve services to Canada's ethno-cultural communities, reading materials in non-official languages are available on long-term loan to Canadian public libraries through designated provincial deposit centres.

NLC 8
Theses: microfiches of masters and doctoral theses completed at Canadian universities are available from the National Library for purchase, consultation or interlibrary loan. Bibliographies and lists of Canadian theses are also available.

NLC 9
Reference and information services: the National Library offers reference and information services specializing in Canadian studies, particularly in the social sciences and humanities, in response to requests received by telephone, telex, electronic or regular mail, FAX or in person. Access to the library's collection of Canadian newspapers, official publications (Canadian, international and foreign) and online data bases may also be provided through these services.

NLC 10
Service for disabled persons: the National Library offers information and consultation concerning Canadian library services for disabled persons. It also produces the Union catalogue of alternate format materials (braille, large print and talking books), including works in progress, to improve information access for visually and physically disabled persons.

NLC 11
Data base services: the National Library's online data base, DOBIS, containing more than five million records of library materials, is available to libraries and information centres across Canada. The Canadian Conspectus data base, an online inventory, contains assessments of the collections of participating Canadian libraries.

NLC 12
Canadian Book Exchange Centre: the Centre accepts unwanted materials from federal government and other libraries and redistributes them to libraries that need them.

NLC 13
Children's literature: the National Library offers consultative, reference and bibliographic services on children's literature, especially Canadian children's literature. These services include the preparation of bibliographies.

NLC 14
Music: reference and bibliographic services supported by a collection of musical Canadiana and an international reference collection are provided to the public and libraries.

NLC 15
Lending and document delivery: National Library collections are available, with some exceptions, through interlibrary loan, to users requesting material through their local library and to researchers at the National Library who are eligible to use the collections on the premises. The National Library participates in a variety of document delivery services which ensure prompt delivery of loaned items.

NLC 16
Network development: the National Library facilitates the development of decentralized, electronic Canadian library and information networking through research in computer and telecommunications technology; development of library applications of these technologies; design and co-ordination of pilot projects to test applications developed; and provision of networking co-ordination and liaison.

NLC 17
Cataloguing in publication: designated libraries across Canada provide Canadian publishers with pre-publication cataloguing records to be printed in their forthcoming books. The information is distributed promptly to libraries and booksellers, here and abroad, through the "Forthcoming Books" insert to *Quill & Quire*, *Livre d'ici*, and through all the bibliographic products of the National Library of Canada.

NLC 18
ISBN and ISSN: standard identification numbers are assigned to books (ISBN) and serial publications (ISSN) published in Canada. ISBN numbers for federal publications are assigned by the Canadian Government Publishing Centre.

NLC 19
Library facilities and cultural activities: the National Library runs a cultural events program throughout the year to make Canada's literary and musical heritage known and to support Canadian studies. The program consists of exhibitions, author's readings, lectures, musical events and films. Throughout the year, the National Library makes its conference facilities available to the public on a limited basis. Group tours of the Library may be arranged in advance.

National Museum of Natural Sciences (NMNS)

McLeod Street at Elgin Street
(Mail: P O Box 3443, Station D)
Ottawa, Ontario
K1P 6P4

Information: Ottawa/Hull (613) 996-3102.

Minister responsible:
Minister of Communications

NMNS 1
The National Museum of Natural Sciences maintains collections and conducts research in the fields of botany, zoology, mineral sciences and paleobiology. Its natural history displays are presented in six permanent halls as well as in temporary and travelling exhibitions. Knowledge derived from the museum's research and collections is made available through a variety of popular and scientific publications, educational programs, loans of specimens, films, workshops, conferences, performances and nature excursions.

National Museum of Science and Technology (NMST)

1867 St Laurent Boulevard
(PO Box 9724, Ottawa Terminal, K1A 5A3)
Ottawa, Ontario

Information: Ottawa/Hull (613) 991-3044.

Minister responsible:
Minister of Communications

The National Museum of Science and Technology is dedicated to the collection, preservation and public display of scientific and technological objects. The National Aviation Museum and the Agriculture Museum fall under its auspices.

NMST 1
Exhibits: the museum collects and preserves objects and data relating to Canadian scientific and technological history and development. Both permanent and temporary exhibits emphasize visitor participation and cover the following major subject areas: pure science (mathematics, physics, chemistry), astronomy, transportation, communications and space, agriculture, forestry, fishing, extractive industries, industrial technology, energy, marine technology, fire technology, civil and structural engineering, computer technology, meteorology, graphic arts technology, medical technology and photography. The museum contains the Helen Sawyer Hogg Observatory that houses Canada's largest refracting telescope, used for evening educational programs. Public activities and services include star-gazing, demonstrations, regional science fairs, special tours and films, travelling exhibits and publications.

NMST 2
The National Aviation Museum: this new museum, which opened in 1988, houses 113 aircraft; a memorial to the Royal Canadian Air Force entitled the "Place of Tribute"; and the main exhibit hall featuring a "Walkway of Time" that guides the visitor through the eras of aviation from the turn of the century to the present.

NMST 3
Agriculture Museum: the museum was opened in 1983 under the joint control of NMST and Agriculture Canada. Housed in the loft of the historic dairy barn of the Central Experimental Farm in Ottawa, the museum features two permanent exhibitions, "Haying in Canada" and "An Ontario Barn in the 1920s", assembled with restored artifacts from the NMST's National Agricultural Collection.

Northern Pipeline Agency Canada (NPAC)

Lester B. Pearson Building
125 Sussex Drive
Ottawa, Ontario
K1A 0G2

Information: Ottawa/Hull (613) 993-7466.

Minister responsible:
President of the Queen's Privy Council

NPAC 1
The Agency was established to oversee the planning and construction, by Foothills Pipe Lines Ltd, of the Alaska Highway gas pipeline from the Alaska-Yukon border to the lower 48 states. The aim of its activities is to maximize economic benefits and minimize adverse effects on people and the environment along the route.

National Parole Board (NPB)

Headquarters
Sir Wilfrid Laurier Building
340 Laurier Avenue West
Ottawa, Ontario
K1A 0R1

Information: Ottawa/Hull (613) 995-1308; regional offices *see* Part II, Addresses.

Minister responsible:
Solicitor General of Canada

The National Parole Board has absolute discretion to grant, deny, terminate or revoke parole for inmates in federal and territorial institutions and in provincial institutions in all provinces except Quebec, Ontario and British Columbia; each of the latter provinces maintains a provincial parole board. The Board also makes recommendations for pardon and the royal prerogative of mercy.

NPB 1
Parole: parole is a form of conditional release that allows prisoners to serve the remainder of their sentence in the community, provided they abide by specified conditions. While it is a way of helping to protect society by significantly increasing an offender's chances for success, parole in no way shortens an offender's sentence, only the way that sentence is served. Day parole helps inmates re-enter society gradually by enabling them to participate in treatment programs, take additional training or look for employment. Temporary absences for medical or humanitarian reasons also fall under the authority of the Board. Risk to the community is the basis on which the Board makes decisions about parole; most negative decisions may be re-examined by the Appeal Division at the request of an inmate.

NPB 2
Pardons: a pardon may be granted under the Criminal Records Act to assist people who have been found guilty of a criminal offence and who, having satisfied the sentence imposed, have subsequently shown that they are law-abiding citizens. The Clemency and Pardons Division of the Board co-ordinates the investigation required for each case, after which the Board submits a recommendation to the Solicitor General on whether a pardon should be granted. The Solicitor General refers the recommendation to the Governor-in-Council (the Cabinet), which makes the decision.

National Research Council Canada (NRC)

Head Office
Montreal Road
Ottawa, Ontario
K1A 0R6

Information: Ottawa/Hull (613) 993-9101; other offices, *see* Part II, Addresses.

Minister responsible:
Minister for Industry Science and Technology

The National Research Council was established in 1916 with a broad mandate to co-ordinate and promote scientific and industrial research in Canada. Today, NRC is Canada's leading science and technology agency, fulfilling three main responsibilities: as a partner with industry in research and development; as a source of basic scientific and engineering strength for the national interest; and as a contributor to the development of the national science and technology infrastructure.

NRC 1
Chemistry: the focus of research and development in this Division is on materials, processes, methods, devices and techniques which relate to the present and projected scientific and technological needs of the country.

The Laboratory for Advanced Material Science identifies, prepares, modifies, characterizes and evaluates new or improved materials with superior performance and extended service life, and assists Canadian industry in incorporating this knowledge in novel and useful technologies.

The Laboratory for Chemical and Process Technologies identifies new processes and other technologies, and develops their application in Canadian industry. Currently, emphasis is on separation process and combustion technologies, and relevant innovations are being introduced to the Canadian minerals, fuels, chemical and utility industries.

The Laboratory for Molecular Science improves the understanding of chemical, photochemical and physical processes at the molecular level with advanced experimental and theoretical studies in specific areas such as medicine and health.

NRC 2
Physics: fabricating new materials with optical and electrical properties for the telecommunications industry, lasers, thin films and optics are among the many areas of research in the Division of Physics.

As the National Standards Laboratory for Canada, the Division disseminates, maintains and improves the basic standards of measurement. In addition to the six basic measurement quantities (length, mass, time, temperature, electrical and light units), the Division maintains a number of derived standards, such as those for ionizing radiation, acoustics, colour and pressure. Calibration services for measuring instruments directly related to the other standards are provided for industry, universities and government agencies.

The Division supports research in physics, or the resolution of materials problems, in areas of relevance to high-technology industry. Other programs support industrial or social development. The Division also operates major national facilities for the industrial and scientific communities.

As a public service, the NRC provides the exact time of day via radio and television.

NRC 3
Biological sciences: the Division collaborates with private industry to further the development and transfer of biotechnology. The Carbohydrate Laboratory deals mostly with carbohydrate antigens, vaccines, and diagnostics for human and veterinary pathogens, and with microbiological and enzymatic conversions of or to useful products related to carbohydrates. The Medical Biosciences Laboratory studies socially and commercially significant problems of abnormal physiology at the whole-animal, cellular and molecular levels. The Protein Laboratory is involved in studies of the properties, design and modification of proteins with novel, industrially important functions.

NRC 4
Electrical engineering: this Division undertakes a wide range of work from basic research and the acquisition of engineering knowledge to applied research and development. Research includes that relating to the frequency spectrum from DC to optical wavelengths, electronics (both digital and analogue), computer technology and biomedical engineering. The range of applications includes industrial technology, energy, metrology and health (both instrumentation and aids to disabled persons, as well as national and international health standards).

A large proportion of the research activity is related to the application of computer technology to industry. Areas of particular interest include artificial intelligence, robotics and automation for the manufacturing, resource and health care industries. This work is done in the Division's laboratories in Ottawa, as well as at the Canadian Institute of Industrial Technology in Winnipeg, where staff work with industrial participants on projects specifically defined by industry. The Division serves a broad clientele of manufacturers, health care institutions, electrical utilities and other government agencies by providing information, calibration and testing.

NRC 5
Mechanical engineering: research and development activities cover thermodynamics, applied mechanics and hydrodynamics. The Division of Mechanical Engineering works closely with Canadian industry to address problems of both long and short-term concern. The main research effort is related to Canadian transportation problems while another significant program concentration is the development and application of technology to increase industrial productivity. Vital to all application areas is a continuing accumulation of basic engineering data and expertise as well as the operation of several national facilities for engineering research and development. The Division operates eight laboratories in Ottawa and one in Vancouver.

NRC 6
Public Security Program: this provides a focal point for all law enforcement research projects carried out at the NRC. Through the Solicitor General of Canada, a Canadian Program of Science and Technology in Support of Law Enforcement has been established, whereby the RCMP as lead agency and NRC as research performer co-operate to work on problems facing the Canadian police community.

NRC 7
Centre for Protein Structure and Design: the Centre is a national resource for assisting industrial and academic researchers working on enzymes, drugs and pesticides of economic significance in Canada. Its internal research program supports protein engineering and rational drug design activities. Research efforts focus on practical applications, namely the production of new proteins, insecticides or herbicides and the improvement of vaccines and diagnostic tests. Co-operative research may involve direct financial support to companies through contracts or cost-shared joint ventures. The Centre also provides a range of research support to industry and universities.

NRC 8
The Herzberg Institute of Astrophysics: named after NRC's nobel laureate Dr. Gerhard Herzburg, the Institute operates and maintains astronomical observatories as national facilities available to all interested scientists. The institute conducts its own research programs in the fields of astronomy, space science and molecular spectroscopy, and is engaged in the development of new techniques and instruments for collecting and assessing observational data.

National Research Council Canada *(continued)*

NRC 9
Canada-France-Hawaii Telescope (CFHT): one of the most powerful instruments in the world for astronomical research is operated by the CFHT Corporation and situated on the summit of Mauna Kea in the Hawaiian Islands. The 3.6 m telescope is shared by the three member nations and is used by astronomers from around the world.

NRC 10
Plant Biotechnology Institute: the Institute is Canada's national laboratory for advanced research on biotechnologies for higher plants, especially those important in agriculture, forestry and industrial processing. It is one of three NRC co-ordinated laboratory divisions devoted to biotechnology research and development, the others being the Division of Biological Sciences and the Biotechnology Research Institute. The aim of the Institute is to produce new, exploitable biotechnology for Canada, concentrating on techniques of cell and molecular biology, and of biological chemistry.

NRC 11
Biotechnology Research Institute: a component of the national biotechnology network, the Institute conducts research in biochemical engineering, genetic engineering, protein engineering and immunology. Its objective is to establish, in partnership with Canadian industries, universities and public research agencies, a strong national research program that will have extensive and eventually dominant private-sector involvement. The program is designed to sustain industrial activity, make commercialization easier and support the rapid expansion of a range of competitive biotechnology products.

NRC 12
Institute for Research in Construction: the Institute carries out studies to develop the technology needed for the design, construction and use of buildings in a cold climate. Research on the properties of materials, building design, energy efficiency, climatic loads and geotechnical areas is particularly important in preventing problems such as deterioration, condensation, air leakage and structural instability. Other studies are carried out on fire safety design, sound insulation and acoustics, air quality, building systems and services, and the economics of construction and rehabilitation. The Canadian Construction Research Board which assesses, on a continuing basis, the knowledge and research needs of the construction industry in Canada, provides policy and program direction to the Institute. The Institute also provides technical support for the National Building Code for Canada, the National Fire Code for Canada, the Measures for Energy Conservation in New Buildings, Building Standards for the Handicapped, Residential Standards and the Canadian Plumbing Code. The national model codes are published on a five-year cycle for adoption by provincial and municipal authorities.

NRC 13
Industrial Materials Research Institute: the objective of the Institute is to increase productivity and to improve the performance and durability of materials with industrial applications. The Institute is responsible for major research and development projects in the industrial and manufacturing sectors in Canada - projects which deal with a vast range of materials including metals, glass, concrete, plastics and ceramics. Researchers study: manufacturing processes used for making these materials; resistance to corrosion, chemical degradation, wear, aging and fatigue; and the establishment of mathematical models of moulding, assembling and finishing processes.

NRC 14
Institute for Marine Dynamics (IMD): the Institute, located in St John's, Newfoundland, devises testing programs for ships and offshore structures. Its facilities include a towing tank, an ice tank, a cavitation tunnel, an advanced seakeeping basin and a computer-controlled milling machine. These facilities make IMD one of the most important research institutes for marine hydrodynamics in the world. The Institute is active in the design of vessels as well as model construction and performance trials, including "scaling-up" of results to be applied to full-sized ships.

NRC 15
The National Aeronautical Establishment (NAE): the Establishment carries out research and development in support of the Canadian aerospace community. Its expertise is directed not only to matters of aeronautical and aerospace concern, but also to programs related to airborne research, safety, industrial aerodynamics and wind engineering. NAE maintains a number of national facilities including various sizes of wind tunnels, specially equipped research aircraft and structural test equipment, all of which may be used on a commercial fee-for-service basis as well as for research and development projects.

NRC 16
Tribology and Applied Mechanics, Western Laboratory: the Laboratory specializes in scaled tests that simulate end-use conditions of friction and wear in the materials and components of mechanical systems involving sliding, rolling and impact motion. Experiments are conducted on brake friction in a vacuum; rolling contact wear of railway wheels and rails; sliding wear of gas-turbine seal materials; impact/fretting wear of metals; and boundary lubrication effectiveness of oils and lubricant additives for machine tool ways. The Laboratory also performs work in the development and assessment of new mechanical devices suitable for small-scale, decentralized economic development, such as equipment for small-scale farming and logging operations.

NRC 17
Atlantic Research Laboratory: the Laboratory performs research and development mainly in marine sciences and on industrial materials and processes relevant to the economy of the Atlantic provinces. The marine-related research includes studies of the biology, biotechnology and chemistry of organisms (particularly marine plants) and the development of marine analytical chemistry methodologies and standards. The Laboratory's role in marine biotechnology and associated analytical methods is being expanded to create a national program that is fully integrated with the national biotechnology strategy. At the same time, the Laboratory's ceramics program is being transferred to NRC's Industrial Materials Research Institute to concentrate research and development efforts.

NRC 18
Canada Institute for Scientific and Technical Information (CISTI): as the country's largest technical information service, the Institute provides instant on-line access to North America's most extensive collection of scientific and technical data. Its services include customized literature searches, the development of highly specialized data banks, and expertise in finding answers to complex questions. CISTI responds to nearly half a million requests for technical documents each year.

CISTI's technology monitoring service provides participating firms with the progress of technology and its application in 35 fields - from robotics to microelectronics. This service is especially targetted to small firms.

NRC 19
Industrial Research Assistance Program (IRAP): this program is managed by the Industry Development Office (IDO), which assists with and promotes the use of technology in Canadian firms where technology can help to improve their competitiveness in world markets. In 1988-89 IRAP provided more than 5000 Canadian firms with easy access to a broad range of mature to leading edge technologies. Firms were located in every region of Canada, operating within the local economy as well as the international marketplace. Technologies included informatics and artificial intelligence, advanced materials, biotechnology, construction, agriculture, aquaculture, medicine and health care, and manufacturing.

The IRAP Network brings together with NRC some 70 associate organizations from other federal departments, provincial agencies, universities and colleges, institutes and other professional bodies.

The Field Network is composed of technology advisors - engineers or scientists with considerable industrial experience - from NRC and its IRAP associate organizations. They provide Canadian firms with services, ranging from the delivery of personal professional guidance and technical advice to the transfer and adaptation of needed technology, from a vast array of government laboratories and research facilities both nationally and internationally. This Network tends to focus on the short- and medium-term needs of firms.

The Laboratory Network is composed of project managers - scientists and engineers with industrial research and development experience - who provide Canadian firms with access to the scientific and technical resources of all major research and development establishments. These both managers are located both at NRC and at the facilities of science-based federal departments. The Network also sponsors technology transfer officers at 14 Canadian universities and is responsible for managing IRAP's cost-shared funds for support of major collaborative projects involving Canadian firms, government and university laboratories and foreign sources of technology.

NRC 20
Canadian Institute of Industrial Technology: opened for a little more than a year, the Canadian Institute of Industrial Technology now has more than 30 partners. It provides a complete research environment for technical teams from industry, universities and government to work on co-operative projects in areas such as artificial intelligence and expert systems, computer-integrated manufacturing and sensor-based robotics. All research projects are initiated by the partners. Commitments can range from basing an entire operation at the Institute to posting a small research team or a technical group with a specific problem to solve.

Natural Sciences and Engineering Research Council of Canada (NSERC)

Centennial Towers, 5th Floor
200 Kent Street
Ottawa, Ontario
K1A 1H5

Information: Ottawa/Hull (613) 995-5992.

Minister responsible:
Minister of State for Science and Technology

The Natural Sciences and Engineering Research Council is the largest research granting agency in Canada, supporting advanced research and development in the natural sciences and engineering at Canadian universities. It also encourages collaboration between the academic and industrial sectors.

NSERC 1
Program of Scholarships and Grants in Aid of Research: the aims of this program are to support a diversified base of high-quality research in the natural sciences and engineering; to help in the provision and development of highly qualified personnel; to promote and support targeted research in fields of national importance; and to forge closer links between the university research community and other sectors of the economy. The Program is divided into three major activities: Research Base, Targeted Research and Scholarships and International Programs.

Natural Sciences and Engineering Research Council of Canada *(continued)*

NSERC 2
Interdisciplinairy research: in collaboration with the Medical Research Council and the Social Sciences and Humanities Research Council, NSERC considers applications for support of major interdisciplinary research in overlapping subject areas. These areas include kinesiology, physical education, psychology, veterinary medicine, industrial engineering, resource management and applied mathematics.

NSERC 3
Awards administered by NSERC: the Agency administers awards on behalf of other organizations. These are visiting Fellowships in Canadian Government Laboratories, NATO Science Fellowships and the Canadian Shield Foundation Research Awards.

National Search and Rescue Secretariat (NSRS)

Journal Tower South, 17th Floor
365 Laurier Avenue West
Ottawa, Ontario
K1A 0K2

Information: Ottawa/Hull (613) 990-1574. For toll-free numbers (emergency marine or air search and rescue only) *see* the Toll-free Telephone Section.

Minister responsible:
Lead Minister for Search and Rescue
(Minister of National Defence)

NSRS 1
In 1986, following the inquiry of the Royal Commission on the Ocean Ranger Marine Disaster, the federal government decided to set up a distinct program to manage search and rescue activities in Canada. The Secretariat is responsible for the new National Search and Rescue Program, co-ordinating the collective efforts of all levels of government and other sectors of society. It also develops search and rescue policy and supports the Minister of Defence in his role as Lead Minister for Search and Rescue.

National Transportation Agency (NTA)

Head Office
Les Terrasses de la Chaudière
15 Eddy Street, Room 1910
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0N9)

Information: Ottawa/Hull (819) 997-0344; or regional offices: *see* Part II, Addresses.

Minister responsible:
Minister of Transport

The National Transportation Agency performs all the functions vested in it by the National Transportation Act, 1987. It is responsible for the economic regulation of all aspects of the transportation sector in Canada under federal jurisdiction, including transport by rail, air, water and commodity pipeline, as well as certain types of interprovincial commercial motor transport.

NTA 1
Subsidies: the Agency administers several programs to support transportation services, including subsidies for uneconomic railway branch lines, uneconomic railway passenger services, eastern grain and flour transportation, western grain transportation, and truck transportation in Atlantic Canada and eastern Quebec. In addition to payment of subsidies, the Agency determines the rates for the movement of western grain and canola products.

NTA 2
Rail network rationalization: under this program, the Agency evaluates applications from railway companies to abandon rail lines and to make other adjustments to their networks, and makes rulings allowing abandonment, authorizing subsidization or recommending other courses of action.

NTA 3
Dispute resolution: the Agency helps resolve disputes over rates and services between carriers and shippers or travellers. Its methods include formal and informal investigations, mediation and final offer arbitration. Other areas of responsibility include interswitching between rail lines and acquisitions of large transportation companies, including air carriers, railway, shipping and trucking companies.

NTA 4
Tariffs and official filings: the Agency analyses and maintains a wide range of tariffs, agreements and other documents dealing with rates and conditions of carriage. These include confidential contracts between railways and shippers; tariffs filed by rail, water and motor vehicle carriers in support of subsidy claims; shipping conference agreements, marine pilotage tariffs and international air tariffs.

NTA 5
Transportation of disabled people: the Agency can assess, on its own initiative or in response to a complaint, whether the way a federally-regulated transportation service is being provided is an obstacle to the mobility of disabled persons. The Agency can order removal of that obstacle. It may also order the carrier to pay compensation.

NTA 6
Market entry: under this program, the Agency is responsible for the licensing of Canadian and foreign air carriers operating in Canada, the licensing of domestic air carriers operating internationally, the licensing of marine resupply services to the North, the issuance of rail certificates of fitness, and the assessment of applications from foreign registered vessels to engage in coasting trade in Canadian waters. As of 1988, according to the new Act, rail companies may sell parts of their rail lines to persons wishing to operate short-line railways. The Market Entry & Analysis Branch reviews such agreements.

NTA 7
Industry Monitoring and Analysis: the Agency monitors the impact of economic regulations on the transport industry, and provides information to governments and others who are involved in the analysis and formulation of transport policy, including an annual review to Parliament. These reports are based on implementation of both the National Transportation Act, 1987, the Shipping Conferences Exemption Act, 1987 and the Motor Vehicle Transport Act.

NTA 8
Secretariat: this office is responsible for the recording of NTA decisions, issuing decisions and orders, drafting and processing of regulations in accordance with government policy, the co-ordination of ministerial and executive correspondence, and the administration of public hearings conducted by the NTA.

Office of the Auditor General of Canada (OAG)

Head Office
C D Howe Building, 11th Floor, West Tower
240 Sparks Street
Ottawa, Ontario
K1A 0G6

Information: Ottawa/Hull (613) 995-3766; regional offices, *see* Part II, Addresses.

The Auditor General reports direct to Parliament.

OAG 1
The Office of the Auditor General of Canada is responsible for examining the Public Accounts of Canada, including those relating to the Consolidated Revenue Fund, public property and various Crown corporations. The Auditor General performs comprehensive audits of departments, agencies and certain Crown corporations, and conducts government-wide studies of issues involving the management of financial, physical and human resources of the federal government. The Auditor General reports annually to the House of Commons, but may make a special report to the House on any matter that he believes should not be deferred until the annual report.

Office of the Commissioner of Official Languages (OCOL)

Head Office
110 O'Connor Street
Ottawa, Ontario
K1A 0T8

Information: Ottawa/Hull (613) 992-5264 (collect calls are accepted); for other offices *see* Part II, Addresses.

The Commissioner reports direct to Parliament.

The Commissioner of Official Languages ensures that Canada's two official languages, English and French, enjoy equality of status and equal rights and privileges in all federal institutions.

OCOL 1
Information and complaints/official languages: information is provided on any matter related to the Official Languages Act, the Commissioner's mandate, language of service or of work, and equitable participation of anglophones and francophones in federal institutions. The Office of the Commissioner of Official Languages receives complaints from the general public and public servants concerning English and French as languages of work and their use of these languages in providing service to the public. It also conducts inquiries into complaints involving the implementation of the Official Languages Act in federal departments and institutions.

Office of Privatization and Regulatory Affairs (OPRA)

Head Office
155 Queen Street
Ottawa, Ontario
K1A 1J2

Information: Ottawa/Hull (613) 952-3450

Minister responsible:
Minister of State (Privatization and Regulatory Affairs)

Office of Privatization and Regulatory Affairs
(continued)

OPRA 1
The Office is responsible for policy development and program co-ordination concerning aspects of twp major instruments of the federal government's economic strategy: ownership of Crown corporations and regulatory intervention.

The Privatization Branch reviews all Crown corporations to determine which are suitable for privatization. Those corporations that can be commercially viable and for which government ownership is no longer necesary to meet national and regional policy objectives are potential candidates for transfer to the private sector.

The Regulatory Affairs Branch promotes efficiency and effectiveness in the federal regulatory system and co-ordinator regulatory priorities, planning and policies. Each year, the Branch publishes the *Federal Regulatory Plan* listing the government's regulatory agenda for the coming year.

Office of the Superintendent of Financial Institutions (OSFI)

Head Office
Kent Square
255 Albert Street
Ottawa, Ontario
K1A 0H2

Information: Ottawa/Hull (613) 990-7788; for other offices *see* Part II, Addresses.

Minister responsible:
Minister of State for Finance (under the authority of the Minister of Finance)

OSFI 1
The Office of the Superintendent of Financial Institutions is the federal organization responsible for the supervision of all federally registered or licensed financial institutions including chartered banks. It also has responsibility for the supervision of employer-sponsored pension plans relative to employments under federal jurisdiction.

OSFI 2
Banking: The OSFI administers the Bank Act and inspects chartered banks in Canada. It is also responsible for supervising federally regulated trust, mortgage loan and insurance companies and financial co-operatives.

OSFI 3
Actuarial Service: the Office is responsible for the provision of actuarial advice to other departments and performs extensive actuarial services in the valuation of government pension and insurance programs.

Pension Appeals Board (PAB)

381 Kent Street, Room 327
(P O Box 8567)
Ottawa, Ontario
K1G 3H9

Information: Ottawa/Hull (613) 995-0612; Fax: (613) 995-6834.

Minister responsible:
Minister of Health and Welfare

PAB 1
The Pension Appeals Board is a tribunal created by Parliament following an agreement with the Government of Quebec. It hears appeals arising from decisions of the Minister of National Revenue and the Minister of National Health and Welfare under the Canada Pension Plan Act (CPP), from decisions of the Minister of Revenue of Quebec under the Quebec Pension Plan Act (QPP), and in some circumstances, from decisions of the Commission des affaires sociales, also under the Quebec Pension Plan Act.

Petro-Canada (PC)

Head Office
P O Box 2844
Calgary, Alberta
T2P 3E3

Information: Calgary (403) 296-5850; Ottawa/Hull (613) 238-8951; other offices *see* Part II, Addresses.

Minister responsible:
Minister of Energy, Mines and Resources

Petro-Canada is Canada's national energy corporation. Formed by an Act of Parliament in 1975, it is wholly owned by the Government of Canada. As the largest Canadian-owned energy company with assets close to $7 billion and revenues in 1988 of almost $8 billion, Petro-Canada operates in a commercial fashion, on the same basis as other integrated oil and gas companies. It is active in all aspects of the oil and gas business, including frontier exploration, conventional mainland oil and gas exploration and production, oil sands mining and heavy oil production, pipelining, refining, distribution and refined products marketing.

PC 1
Petro-Canada Resources Division explores for, produces and markets crude oil, natural gas and natural gas liquids. As one of the largest holders of conventional oil and natural gas rights in Canada's Western provinces, the company operates more than 70 conventional oil and gas production facilities in Western Canada and is a partner in many others operated by other companies. Petro-Canada also has a 50 percent interest in the Wolf Lake heavy oil project and a 17 percent interest in the Syncrude oil sands operation. In 1988 Petro-Canada accounted for more than 5.5 per cent of domestic oil and field natural gas liquids production and close to six per cent of domestic natural gas production.

Petro-Canada also has significant potential reserves off Canada's East Coast, participating in 128 wells, (80 per cent of the industry total). It also has a 25 percent interest in the Hibernia project and operates the Terra Nova oil field.

PC 2
Petro-Canada Products Division refines, distributes and markets petroleum products and supplies about one-fifth of the country's gasoline market through its retail network of over 3400 outlets. Industrial and commercial customers are served through more than 30 terminals, 400 bulk plants and 118 Petro-Pass truck fuelling facilities. Petro-Canada operates five refineries in Quebec, Ontario, Alberta and British Columbia, and a lubricants plant in Ontario. Together, these constitute about one-fifth of the country's refining capacity. The Company also operates Neighbours and Le Frigo convenience stores, car washes and Certigard vehicle maintenance and repair.

Corporate sponsorship ranges from funding local community charities and events to supporting major national arts initiatives, including the United Way and the Olympic Torch Legacy Fund.

PC 3
Petro-Canada International Assistance Corporation: this non-profit subsidiary of Petro-Canada is funded by the Canadian government to help emerging nations find and develop their own oil and gas resources using Canadian goods, services and expertise wherever possible.

PC 4
Acquisitions: Petro-Canada has acquired the following companies since its inception in 1976: Atlantic Richfield in 1976, Pacific Petroleums in 1979, Petrofina Canada in 1980, BP Refining and Marketing Canada in 1983, and Gulf Products Canada in 1985.

Privacy Commissioner of Canada (PCC)

Place de Ville
Tower B, 3rd Floor
112 Kent Street
Ottawa, Ontario
K1A 1H3

Information: Ottawa/Hull (613) 995-2410 or toll-free 1-800-267-0441.

The Privacy Commissioner of Canada reports direct to Parliament.

PCC 1
The Privacy Commissioner, a special ombudsman appointed by Parliament, investigates complaints from individuals who allege that the federal government has not respected their personal information rights as set out in the Privacy Act. The Commissioner also has the power to audit federal government collection, use, handling and disposal of personal information to ensure that it complies with the Privacy Act.

PCC 2
Privacy/studies: at the request of the Minister of Justice, the Privacy Commissioner undertakes studies relating to the privacy of individuals, the extension of individual rights under the Privacy Act, and the treatment of personal information by institutions other than those under the legislative authority of Parliament. The Privacy Commissioner reports annually and may submit special reports to Parliament.

Privy Council Office (PCO)

Langevin Block
80 Wellington Street
Ottawa, Ontario
K1A 0A3

Information: Ottawa/Hull (613) 992-4211.

Minister responsible:
President of the Privy Council

PCO 1
For administrative purposes, the Privy Council Office is regarded as a department of the government under the Prime Minister. The PCO provides advice to the Prime Minister with respect to his prerogatives and his responsibilities for the organization of the Government of Canada. It provides secretariat support to the Cabinet, its committees and their chairpersons, and advice on the overall effective conduct of the government.

Prairie Farm Rehabilitation Administration (PFRA)

Head Office
Motherwell Building
1901 Victoria Avenue
Regina, Saskatchewan
S4P 0R5

Information: Regina (306) 780-5088, or other offices *see* Part II, Addresses.

Minister responsible:
Minister of Agriculture

PFRA activities are related to soil conservation, water development and land use adjustment in the Prairie provinces.

PFRA 1
Soil and water conservation: the Soil and Water Conservation Service operates irrigation projects, 87 community pastures, an irrigation demonstration farm and a tree nursery facility. It also provides technical and financial assistance for water development and soil conservation projects. In southwest Saskatchewan the Service operates 23 rural community water storage projects and six irrigation projects which provide water for forage crop production. The Rural Water Development Program provides technical and financial assistance for on-farm wells, dugouts, dams, reservoirs and rural regional pipelines. The Saskatchewan Irrigation Development Centre at Outlook, Saskatchewan, provides information and undertakes research on irrigation techniques, irrigated crops and fertilizer use. The community pastures maintained throughout the three Prairie provinces provide grazing for cattle. The Shelterbelt Centre at Indian Head, Saskatchewan, provides tree and shrub seedlings for field and farmstead shelterbelts.

PFRA 2
Engineering Service: the Engineering Service investigates development opportunities and carries through various works involving water development, irrigation and water infrastructure programs in the three Prairie provinces. Specialized activities in the areas of hydrology and geology encompass air photo interpretation, geotechnical services, hydraulic and structural design, and dam construction and safety evaluation.

PFRA 3
Policy and Analysis Service: the Policy and Analysis Service measures and evaluates for PFRA programs and policies; conducts environmental, social and economic studies; and provides information on the PFRA.

PFRA 4
National Soil Conservation Program: this program encourages producers to implement management practices that sustain the long-term productivity of their soil. PFRA will be administering various aspects of the program across the Prairies by providing technical and financial assistance as well as equipment rentals.

Prime Minister's Office (PMO)

Langevin Block
80 Wellington Street
Ottawa, Ontario
K1A 0A3

Information: Ottawa/Hull (613) 992-4211.

Minister responsible:
Prime Minister of Canada

PMO 1
The Prime Minister's Office provides political advice and support to the Prime Minister on matters of policy, senior appointments, political liaison and media relations. It also provides support in the areas of scheduling, travel and speaking engagements, and correspondence.

Patented Medicine Prices Review Board (PMPRB)

Legion Building
359 Kent Street
Ottawa, Ontario K1A 0C9

Information: Ottawa/Hull (613) 952-7630.

Minister responsible:
Minister of Consumer and Corporate Affairs

The Patented Medicine Prices Review Board, an independent quasi-judicial agency, was created in December 1987 as part of the amendments to the Patent Act.

PMPRB 1
The Board monitors prices charged by patentees for patented medicines, using factors set out in the Patent Act and the price guidelines established by the Board. If the price of a patented medicine appears excessive, the Board has the power to call public hearings which may result in an order for a price reduction or removal of the exclusive right to market the product in Canada. Although the Board reports on all medicines, it can only regulate the manufacturing, not retail, prices of those which are patented. The Board reports not only on its regulatory activities, but also on levels of pharmaceutical patentees' research and development by the industry in Canada.

The Board publishes an annual report which details its findings on price trends of medicines, excessive price enforcement activities, and pharmaceutical patentees' research and development activities in Canada.

Ports Canada (PRC)

National Office
99 Metcalfe Street
Ottawa, Ontario
K1A 0N6

Information: Ottawa/Hull (613) 957-6787 (95-PORTS); local port corporations and non-corporate ports *see* Part II, Addresses.

Minister responsible:
Minister of Transport

PRC 1
Ports Canada operates a federal system of ports on a decentralized basis. Seven of the ports are local, autonomous port corporations that function in accordance with common commercial principles. The other non-corporate ports are directly administered by Ports Canada. Nearly half of all Canadian port traffic and more than 95 percent of container traffic are handled by the Corporation. Ports Canada is also responsible for implementing the national port policy, which provides for the services necessary to Canada's international shipping trade at national, regional and local levels.

Public Service Commission (PSC)

Head Office
L'Esplanade Laurier, West Tower
300 Laurier Avenue West
Ottawa, Ontario
K1A 0M7

Information: Ottawa/Hull (613) 996-5010; regional and district offices *see* Part II, Addresses; for employment inquiries from within Ontario *see* the Toll-free Telephone Service section.

Minister responsible:
Secretary of State

The Commission is the staffing arm of the federal public service. Its responsibilities include hearing appeals, conducting investigations, training staff and administering the provisions of the Public Service Employment Act regarding political activities.

PSC 1
Employment opportunities: the Commission recruits from outside the public service to staff departments with personnel of the highest quality. It also recruits qualified university graduates in various disciplines through its annual postsecondary recruitment campaign.

PSC 2
Student summer employment: the Commission establishes policies and collects data on employment for the summer placement of secondary and postsecondary students in clerical, secretarial and general labour jobs in federal departments and of postsecondary students in the Career-Oriented Summer Employment Program. Recruitment and referral are the responsibility of Employment and Immigration Canada.

PSC 3
CO-OP employment for students: the Commission is responsible for recruiting and appointing students to CO-OP work terms in government departments. Most postsecondary institutions in Canada offer co-operative education programs allowing students to alternate terms of work and study.

PSC 4
Foreign Service Officer recruitment: the Commission recruits university graduates and graduating students for Foreign Service Officer positions in the Department of External Affairs. The recruitment competition is usually held in September and October each year. To qualify, candidates must be Canadian citizens.

PSC 5
Career Assignment Program: the Commission administers the Career Assignment Program, the federal government's development program for middle managers and professionals with senior management potential. Participation is open to nominees from federal, provincial, municipal and foreign governments and from private-sector organizations, international agencies and universities. Nominees must meet CAP's basic selection criteria and be willing to relocate. The Program operates in the National Capital Region and in the Western and Northwestern regions.

PSC 6
Management personnel: the Commission is responsible for assisting and improving management in the public service through a comprehensive process of promotion, recruitment, selection, placement and career counselling for executives and senior managers. The Commission recruits from inside the public service or from the general public, depending on its needs.

PSC 7
Exchanges: the Interchange Canada program co-ordinates assignments of senior officers and professionals between the federal public service and organizations in the public and private sectors. The Business/Government Executive Exchange Program arranges the temporary exchanges of selected senior executives between the public service and the business community. The purpose of this program is to strengthen relations between the federal government and the business sector in Canada.

PSC 8
International Programs: the Commission supports government initiatives to improve the representation of Canadians in the secretariats of international organizations and promotes the exchange of public servants between Canada and other countries.

Public Service Commission *(continued)*

PSC 9
Aboriginal Peoples Programs: the Aboriginal Peoples Programs provide assistance to aboriginal persons seeking employment in the federal public service. Aboriginal people include status Indians, non-status Indians, Métis and Inuit.

PSC 10
The Northern Careers Program: this program provides training and development for aboriginal persons residing north of 60 degrees latitude who would like to work with the federal public service in Yukon and the Northwest Territories. The National Indigenous Development Program provides similar opportunities throughout Canada for aboriginal persons seeking positions at the officer, middle and senior management levels or advisory positions.

PSC 11
Disabled Persons Programs: the Commission recruits and refers qualified persons with disabilities who seek employment in the federal public service. The ACCESS Program for Disabled Persons provides on-the-job training to disabled persons who, though qualified in other respects, lack required work experience. The Commission also administers the Technical Aids Loan Bank (TALB) which makes short-term loans of adaptive equipment used by disabled persons in the workplace.

PSC 12
Women in Non-Traditional Occupations: the Commission administers OPTION, a training and apprenticeship program aimed at increasing the number of women in non-traditional occupations in the federal public service. The OPTION Program provides on-the-job training, work experience and career planning assistance.

PSC 13
Women's Career Counselling and Referral Bureau: this is a national program for women just below the Management category. Participants receive career counselling and, where appropriate, referrals for developmental assignments in their own category or for competition at the first two levels of the Management category.

PSC 14
Women's Programs: the Commission promotes the equitable representation of women below Management category in the federal public service through the OPTION Program (see above, PSC 12), through special training activities aimed at advancing career opportunities for women and through policies designed to remove discriminatory barriers against women.

PSC 15
Visible Minority Groups Programs: the Visible Minority Employment Program promotes equal opportunity and equal access to public service employment for members of visible minorities groups. Other services for members of visible minority groups include employment counselling for job interviews and assessment by employment equity co-ordinators, referral for regular staffing and advice on obtaining education equivalencies if education has been obtained abroad. These services vary among regions, depending upon regional job needs.

PSC 16
Language training: the Commission provides language training in both official languages to public servants and to referred employees of various Crown corporations. Clients are taught language skills suited to their professional needs. The Commission also assesses candidates' potential to succeed at language training, develops training programs and provides assistance and advice to clients in the public and private sectors.

PSC 17
Training courses and related services: the Commission offers courses in management of human resources, finance and materiel, as well as courses on selected subjects such as informatics and auditing. These courses are available in both official languages to public servants and employees of other organizations. The Commission also provides consulting and advisory services in many areas of training, including training technology, methods, needs analysis, evaluation testing and guidance. It is also involved in developing specialized courses at the request of departments. An information service provides up-to-date information on training courses and services available across Canada.

PSC 18
Information Centre: the Centre provides general information on all matters under the authority of the Public Service Commission, including employment information and posters. It also answers inquiries from government employees and the public on the Public Service Employment Act and on regulations, policies and directives.

PSC 19
Political activities of public servants: the Commission administers Section 32 of the Public Service Employment Act concerning the political activities of public servants.

PSC 20
Appeals and investigations: the Commission handles appeals by federal public servants against alleged breaches of the Public Service Employment Act and Regulations that may affect their careers (appointment, promotion, demotion, release). It also investigates complaints from employees and the general public concerning the application of the Act, for which there is no right of appeal. These complaints may relate to competitions open to the public, the administration of eligibility lists, rejection on probation, surplus status, layoffs and resignations. As well, the Commission handles complaints alleging personal harassment on the job.

PSC 21
Automated Notice System: the Automated Notice System provides competition notices, notices of the right to appeal and notices of appointment without competition. The Commission publishes, translates and distributes posters on behalf of government departments and agencies across Canada. It also maintains a master file of all government department and agency locations.

PSC 22
Audit: the Commission audits staffing activities to ensure that they are conducted in accordance with the Public Service Employment Act. It also conducts special studies and project audits on specific aspects of the staffing system and carries out audits on other personnel management functions pursuant to an agreement with Treasury Board of Canada.

Public Service Staff Relations Board (PSSRB)

C D Howe Building
West Tower, 6th Floor
240 Sparks Street
(P O Box 1525, Station B)
Ottawa, Ontario
K1P 5V2

Information: Ottawa/Hull (613) 990-1800.

Minister responsible:
President of the Privy Council

PSSRB 1
The Board administers the Public Staff Relations Act which governs collective bargaining, certification of Bargaining Units, the grievance process and the adjudication procedure for the federal public service. The Board also designates federal public servants whose duties are necessary to the safety or security of the public.

PSSRB 2
Grievances: the Board processes and resolves grievances that have been referred for adjudication.

PSSRB 3
Research on Labour Conditions: the Pay Research Bureau carries out research on rates of pay, employee earnings, conditions of employment and related practices both inside and outside the federal public service. Its findings are available to municipal governments.

Public Works Canada (PWC)

Head Office
Sir Charles Tupper Building
Riverside Drive
Ottawa, Ontario
K1A 0M2

Information: Ottawa/Hull (613) 736-2400; for other offices *see* Part II, Addresses.

Minister responsible:
Minister of Public Works Canada

Public Works Canada is responsible for the management of real property of the Government of Canada; it provides planning, design, construction and realty services to government institutions, departments and agencies. The Minister of Public Works is also responsible for various Crown Corporations: Canada Lands Company — Canada Lands Company (Mirabel) Limited; Canada Lands Company (Vieux-Port de Québec) Inc.; Canada Lands Company (Vieux-Port de Montréal) Ltd; Harbourfront Corporation; Canada Museums Construction Corporation Inc; National Capital Commission; and Defence Construction (1951) Limited.

Activities of the Department are grouped into three programs: the Services Program, which provides a range of professional and technical services in architecture, engineering and realty; the Real Property Program; and the Crown Corporations Program.

PWC 1
Realty services: part of the Services Program, this section provides, at market-based rates, real property services required by the federal government. Services include the acquisition, leasing, letting, development, survey, management, operation, maintenance, repair and disposal of real property. Public Works acts as the service agent in providing these services under the terms of negotiated agreements reached with clients. Fees, recovered from clients according to the terms of the service agreements, include an amount to cover the overhead, both within the activity and for the common support services used.

PWC 2
Architectural and engineering services: this section of the Services Program delivers architectural and engineering services to the federal government at market-based rates. Services include planning, design, construction, evaluation, investigations and related activities; the management of fixed assets such as bridges, dry docks, locks and dams, construction management in support of day labour projects, and dredging and fleet services in support of the dredging of waterways, channel obstruction clearance and hydrographic surveys. Services are decentralized through the regions, leaving headquarters to establish policies, develop national plans and provide technical leadership to ensure a national direction to the Program. There are seven product sectors which are described in the following sections.

Public Works Canada *(continued)*

PWC 3
Buildings Product Sector: this sector provides all architectural and engineering services related to federal buildings. In addition to offices, special purpose buildings such as research laboratories, museums, penitentiaries, agricultural buildings, RCMP detachments and post offices are provided. Specialized building, architectural and engineering services are also available in fields such as landscape architecture, illumination engineering, urban design and planning, agricultural engineering, central utilities, earthquake protection, and building controls and energy management control systems.

PWC 4
Environment Canada Product Sector: this sector provides services for the three Environment Canada Services - Parks, Atmospheric Environment and Conservation and Protection - to conserve historic assets, including fortifications, buildings and canals of national historical significance. It provides asset management support to national park maintenance operations, builds visitor reception centres and weather station; and provides technical support and expertise to the Federal Heritage Buildings Review Office.

PWC 5
Marine Works Product Sector: this sector looks after Canada's coastline. It does shoreline protection work, such as the construction of breakwaters to reduce erosion; it builds wharves, marinas, lighthouses and ferry terminals, dredges and clears obstructions from navigable waterways, manages and operates the Department's fleet of dredges and work boats, and conducts coastal engineering research in conjunction with the National Research Council (e.g., building models to test breakwater design, and researching the ice forces which wharves and drilling platforms can withstand).

PWC 6
Air Transportation Product Sector: this sector provides airport facilities (such as passenger terminals, power plants, control towers, firehalls and garages); airside facilities (such as runways, taxiways, aprons and lighting) and access roads, parking lots, garages and related structures to about 1300 licensed airports. It also procures equipment, provides architectural and engineering advice, and conducts reliability and performance studies.

PWC 7
Land Transportation Product Sector: this sector provides specialized services related to highways (traffic and planning studies, interchange design and geotechnical investigations), bridges (design and planning of bridges, bridge inspections and evaluations, and project delivery), and municipal services (support and advice on planning, design and construction, and inspection).

PWC 8
Indian Affairs and Northern Development Product Sector: this sector serves Indian and Northern Affairs Canada by providing technical advice and support to Indian bands, and advises on the management of capital projects such as schools, roads and sewage treatment plants. It also provides fire protection advice and support to volunteer fire departments, and provides technical training to Indian bands on project management as well as operation and maintenance.

PWC 9
Technology Services Product Sector: this sector provides technical advice to the federal government; adapts advance technology to meet departmental requirements; undertakes applied research projects, often in conjunction with the academic community and the private sector; and acts as a focal point for technology transfer between the Department and the community.

PWC 10
Corporate and administrative services: this section of the Services Program provides executive direction, corporate management and general administrative services, as well as advice in support of all departmental activities. The type of services provided include financial, informatic, administrative, safety and security, corporate communications, program evaluation and audit, and ministerial services.

PWC 11
Program co-ordination: this section of the Real Property Program provides policy and operational advice to the Department. Policies and standards developed by this section include those for the financial and operational planning, reporting and controls used to manage federal investment in specific real properties under Public Works' custody; those to regulate and protect these assets; and those to manage accommodation in support of other departments. This latter function includes the development of plans for emergency preparedness (*see* PWC 17), the payment of grants in lieu of taxes, and research and development in support of the Department's portfolio of assets.

PWC 12
Accommodation: Public Works provides and maintains a comprehensive portfolio of office and common-use facilities to support government operations. This includes space that is owned by the federal government and managed by PWC, and leased space that is owned by the private sector and leased to PWC, usually for federal client departments. The provision of office facilities is managed through the office facilities section of the Real Property Program; the investment and divestment of federal facilities in the Department's custody (including federal buildings, surplus properties, land banks, dry docks, highways, bridges, locks, dams, emergency shelters, residential housing and land development projects) is managed by the federal facilities section of the Real Property Program.

PWC 13
Municipal grants: this section of the Real Property Program manages the payment of federal grants in lieu of municipal or provincial taxes in recognition of the benefits to federal real property provided by local government services.

PWC 14
Construction/contracts and tenders: contracts for the construction of government buildings are granted by the Department. The respective PWC regional offices are responsible for publicizing construction projects, receiving tenders and awarding contracts.

PWC 15
Conference facilities: PWC co-ordinates the reservations for government-owned conference facilities in the National Capital Region. Facilities include the Government Conference Centre and conference rooms at Meech Lake, Place du Portage (Phases 3 and 4) and Centennial Towers. in addition, the Federal Study Centre is reserved for use as a training centre for government departments. Departments may reserve classroom space and service facilities on first-come, first-served basis.

PWC 16
Master Specification Secretariat: the Secretariat serves the public and private sectors on matters pertaining to the National Master Specification (NMS). The NMS is not a standard specification; it contains most of the specifications required for buildings, as well as marine and heavy civil engineering works. Stored on a computer, it must be edited by the designer to suit individual project requirements. The Secretariat's services include the development, maintenance and update of the NMS; provision of computer tapes on the NMS (via Supply and Services Canada) to private-sector distributors for sale in hard copy or on diskettes (for word processors and minicomputers); provision of advice, assistance and training courses on NMS usage; and production of reports, schedules, manuals and the Addenda newsletter.

PWC 17
Emergency preparedness: the Department is responsible for the control and regulation of engineering and construction resources in a national emergency, and for plans and arrangements in collaboration with municipal, provincial and territorial governments to protect the population against the wartime effects of radioactive fallout and other weapons. It is also responsible for the provision and maintenance of emergency operations centres for continuity of government and for timely emergency response during peacetime and wartime emergencies.

Revenue Canada, Customs and Excise (RCCE)

Head Office
Connaught Building
Mackenzie Avenue
Ottawa, Ontario
K1A 0L5

Information: Ottawa/Hull (613) 957-0275; other offices and ports of entry *see* Part II, Addresses.

Minister responsible:
Minister of National Revenue

Customs and Excise is responsible for assessing and collecting duties and taxes on imported and domestically produced goods on the transportation of persons by air. It monitors the international movement of persons and goods, and provides Canadian industry with the protection to which it is entitled under customs laws. The Customs Act, the Customs Tariff, the Special Import Measures Act, the Excise Act, the Excise Tax Act and the Softwood Lumber Products Export Charge Act are administered by Customs and Excise, as are statutes of other government departments and agencies that relate to the international movement of persons and goods.

RCCE 1
Anti-dumping and countervailing duties: the Department investigates complaints of material injury to Canadian producers arising from the alleged dumping or unfair subsidization of imports into Canada. It enforces the findings of the Canadian International Trade Tribunal and reappraises imports into Canada when importers file appeals against the assessment of an anti-dumping duty or countervailing duty.

RCCE 2
Bonding/carriers, warehouses and custom-house brokers: the Department oversees regulations governing international cargo in bonded carriers, as well as the regulations and procedures governing bonded and sufferance warehouses, ships' stores and the disposal of unclaimed goods at Customs. It is also responsible for the examination, licensing and bonding of custom-house brokers.

RCCE 3
Customs automated systems: the Department maintains an automated system for monitoring most goods imported into Canada. The system is composed of the following sub-systems: Carrier/Cargo Control; Release; Accounting; Selection; Adjustment; Technical Reference System; Records Control; and Retrieval and Customs Automated Data Exchange.

RCCE 4
Customs documents: the Department reproduces and certifies customs documents and searches for customs records upon request.

Revenue Canada, Customs and Excise
(continued)

RCCE 5
Customs duty/rates, allowances, goods returned: the Department provides information on the following: tariff classification and rates of customs duty payable on imported goods; exemptions from duty on goods brought into Canada by foreign students, non-residents, immigrants, Canadian students returning from study abroad and Canadian residents returning after lengthy absences; personal exemptions for liquor and tobacco products; and customs duty regulations applicable to goods exported from Canada and returned after repair in a foreign country.

RCCE 6
Customs duty/request for redetermination and re-appraisal: the Department considers requests for adjustment of tariff classification, the rate of customs duty applied, the origin of goods imported from the United States, and the value placed on imported goods.

RCCE 7
Customs duty/foreign gifts, postal parcels and bequests: information is available regarding duty allowances on gifts received from abroad, rates of duty on parcels arriving from outside Canada and allowances on goods received by Canadian residents from foreign countries as bequests as a result of, or in anticipation of, death.

RCCE 8
Customs duty/refunds, remissions, drawbacks: refunds, remissions or drawbacks of customs duty are available on specific exported or imported goods.

RCCE 9
Customs transportation control policy: customs transportation control policies govern the use of foreign, non-duty-paid vessels, aircraft, containers, highway equipment and railway rolling stock.

RCCE 10
Land Border Duty-free Shop Program: the Department is responsible for the location of and regulations governing duty-free shops in Canada. The objectives of this program are to promote the sale of domestic goods; to offer the travelling public significant savings; to create new employment; and to encourage private-sector involvement in this field. Only Canadian citizens and landed immigrants residing in Canada may operate these stores. Approximately 35 shops will operate along the border when the Program is fully implemented.

RCCE 11
Exports/identification: goods for export must be reported and identified. Information on regulations concerning the declaration of goods exported from Canada is available from the Department.

RCCE 12
Imports/currency: information is available on post and current rates of exchange used for commercial imports into Canada.

RCCE 13
Imports/importer numbers and maintenance of records: requests for the issuance of importer numbers and verification of existing numbers should be directed to regional Customs offices. Importers in Canada must maintain comprehensive records.

RCCE 14
Prohibited goods: goods prohibited from entry into Canada include white phosphorous matches, certain weapons, counterfeit coins, metallic trading checks, goods manufactured by prison labour, and books, drawings, paintings, photographs or representations of any kind that are deemed to be treasonable, seditious, obscene or hate propaganda. A full list of prohibited goods is available from the Department.

RCCE 15
Imports/security deposits: the Department accepts inquiries concerning the following: security deposits for the payment of duty by uncertified cheque; the release of imported goods prior to the payment of duties and taxes; and the temporary entry of imported goods into Canada.

RCCE 16
Imports/value for duty and surtax: the Department provides information on the value for duty of imported goods and enforces surtax on imports into Canada.

RCCE 17
Excise duties: the Department provides information relating to excise duties, which are payable under the provisions of the Excise Act and Regulations.

RCCE 18
Excise gasoline tax refunds and rebates: the Department is responsible for the refund program relating to the excise tax on gasoline and for the rebate program on gasoline or diesel fuel tax.

RCCE 19
Federal sales and excise taxes: the Department is responsible for the administration of Excise Tax Act and Regulations governing the taxation of manufactured goods. The Department is also responsible for the administration of the Air Transportation Tax (collected from licensed carriers), the Telecommunication Programming Services Tax, the Telecommunication Services Tax and the Softwood Lumber Products Export Charge Act.

RCCE 20
Ship registration: the licensing of small vessels (boats) and registration of Canadian ships come under the jurisdiction of Customs and Excise.

RCCE 21
Customs and Excise College: the College is a training institute for Revenue Canada Customs and Excise employees. Courses are offered in management, customs regulations and procedures, excise tax interpretation and collection, and microcomputers. Since its opening in 1980, the College has also trained personnel from other countries.

RCCE 22
Free trade inquiries: customs or tariff-related questions regarding the Canada-U.S. Free Trade Agreement should be directed to the nearest regional Customs office or the Origin Determination Directorate in Ottawa.
Inquiries: Ottawa/Hull (613) 954-6874.

Royal Canadian Mint (RCM)

Head Office
320 Sussex Drive
Ottawa, Ontario
K1A 0G8

Information: Ottawa/Hull (613) 993-3500 (administration); for Canadian Collector coins call: toll-free 1-800-267-1871.

Minister responsible:
Minister of Supply and Services

The Mint produces Canada's coins, and mints coinage for other countries.

RCM 1
Gold and numismatic coins: the Mint produces Canadian numismatic coins for sale around the world. It maintains a mailing list for customers in North America and provides order forms and brochures on request. Numismatic coins are also struck for foreign countries. The Mint accepts deposits of gold to be refined.

RCM 2
Medals and medallions: the Mint produces medals, medallions, tokens, trade dollars, plaques and badges for institutions, societies and federal government departments.

RCM 3
Bullion coin: the Mint produces the gold, silver and platinum Maple Leaf bullion coins which may be purchased from major banks, brokerage firms and coin dealers around the world.

RCM 4
Foreign coinage: the Mint produces circulating and numismatic coins and blanks for foreign countries.

RCM 5
Tours: guided tours of the Royal Canadian Mints in Ottawa and in Winnipeg are available, but must be booked in advance.

Royal Canadian Mounted Police (RCMP)

Head Office
Headquarters Building
1200 Vanier Parkway
Ottawa, Ontario
K1A 0R2

Information: Ottawa/Hull (613) 993-7267; for other offices *see* Part II, Addresses or *see* the Toll-free Telephone Service section.

Minister responsible:
Solicitor General of Canada

As the federal police force, the Royal Canadian Mounted Police is responsible for the prevention and detection of offences committed against federal statutes and for the provision of investigative and protective services to federal departments and agencies.

RCMP 1
Police services: the RCMP provides police services, under the terms of policing agreements, to the territories and all provinces except Ontario and Quebec, and, under separate municipal policing agreements, to 186 municipalities in eight provinces. Under the terms of the policing agreements, the RCMP serves as a provincial police force to enforce the Criminal Code, provincial statutes or territorial ordinances, and as a municipal police force to enforce the Criminal Code, provincial statutes and municipal by-laws. Provisions within the provincial policing agreements stipulate the population level at which a community must provide its own police service (in Saskatchewan, Nova Scotia, Alberta - 1500; New Brunswick - 2500; Manitoba, British Columbia and Prince Edward Island - 5000). Provincial legislation allows communities in excess of these population levels to either establish their own municipal police force or enter into a RCMP Municipal Policing Agreement, through an application to the Solicitor General of Canada. The current provincial, territorial and municipal policing agreements cover the period from 1 March 1981 to 31 March 1991. The costs of each agreement are shared between the province, territory or municipality, and the federal government.

RCMP 2
The Canadian Police Information Centre: the Centre comprises a nation-wide police computer network shared by all accredited police agencies in Canada.

RCMP 3
Identification Services: the RCMP provides identification services (fingerprints, photographs, criminal records and fraudulent cheques) to accredited police agencies. It also carries out fingerprint searches for non-criminal reasons as required for certain foreign travel and visa applications or certain employment applications.

Royal Canadian Mounted Police *(continued)*

RCMP 4
Firearms registration and index: the RCMP maintains an index of all firearms registered, lost, missing or stolen in Canada. Information regarding firearm registration and acquisition certificates is available from any RCMP office.

RCMP 5
Police training: the RCMP provides instruction to all accredited Canadian police agencies in matters dealing with law enforcement, administration and training.

RCMP 6
Forensic laboratory services: these services are provided by the RCMP to Canadian police agencies, other government agencies and the courts.

RCMP 7
Counterfeiting: the Counterfeit Section assists Canadian law enforcement agencies and solicits their assistance in the suppression of counterfeiting in Canada. It also distributes *The Counterfeit Detection Bulletin* for use by both law enforcement agencies and the general public.

RCMP 8
Missing Children Registry: the Registry, linked to the missing persons' file at the Canadian Police Information Centre, receives automatically any additions or changes to the missing children's file. It also receives statistics on a weekly basis of all cases on the system. As Canada's clearinghouse for missing children, the Registry facilitates contact between Canadian police agencies, provincial and federal departments, U.S. agencies and other foreign police departments.

RCMP 9
Drugs - education, prevention and control: this initiative encompasses a variety of programs under the National Drug Strategy which relate to drug education, drug abuse prevention and the control of drug profiteering. The RCMP Drug Prevention Program facilitates RCMP co-operation with local police forces, non-governmental organizations and addictions foundations in the promotion of drug awareness. Activities include training programs, school demonstrations and public service announcements. The Anti-Drug Profiteering Program facilitates RCMP enforcement efforts relating to organized crime groups involved in drug trafficking.

Royal Canadian Mounted Police Public Complaints Commission (RCMPC)

Head Office
60 Queen Street, 3rd Floor
P O Box 3423, Station D
Ottawa, Ontario
K1P 6L4

Information: Ottawa/Hull (613) 952-1471 or call toll-free 1-800-267-6637; for other offices *see* Part II, Addresses.

Minister responsible:
Solicitor General of Canada

RCMPC 1
The RCMP Public Complaints Commission receives and examines complaints regarding the conduct of members of the RCMP in the performance of their duties. It provides the public with an opportunity to make such complaints and to have the complaints examined by an external body in an independent and impartial manner. The Commission may conduct investigations, hold public hearings, summon witnesses, administer oaths and accept such evidence as it sees fit. It makes findings and recommendations to the Commissioner of the RCMP and the Solicitor General of Canada for tabling in both Houses of Parliament; these set out a summary of its activities and a list of recommendations made during the year.

Royal Canadian Mounted Police External Review Committee (RCMPR)

P O Box 1159, Station B
Ottawa, Ontario
K1P 5R2

Information: Ottawa/Hull (613) 990-1860

Minister responsible:
Solicitor General of Canada

RCMPR 1
The RCMP External Review Committee is a neutral third party providing independent and impartial review of certain types of grievances, discharge and demotion appeals involving members of the RCMP. These cases are referred to the committee by the RCMP Commissioner.

Revenue Canada Taxation (RCT)

Head Office
875 Heron Road
Ottawa, Ontario
K1A 0L8

Information: any district taxation office *see* Part II, Addresses, or *see* the Toll-free Telephone Service section.

Minister responsible:
Minister of National Revenue

Revenue Canada Taxation administers the government's tax policy, which is initiated by the Department of Finance. It assesses and collects individual and corporate income taxes under the Income Tax Act of Canada. Individual income tax is collected for all provinces except Quebec, and corporate tax is collected for all provinces except Quebec, Ontario and Alberta. The Department also collects Canada Pension Plan contributions and unemployment insurance premiums.

Income tax collection (RCT 1 – RCT 5)

RCT 1
Income tax returns: Revenue Canada Taxation mails personalized Federal and Provincial Individual Income Tax Returns (T1 forms) automatically to previous filers. Either the T1 General or the T1 Special is sent, according to the information reported in the previous year's return. The T1 Special is available in the personalized format only, and is sent to taxpayers whose tax affairs appear uncomplicated. In addition to its personalized format, which is mailed, the T1 General is available in a non-personalized format from district taxation offices and post offices for taxpayers who have never filed a tax return, did not file a return for the previous year, can no longer use the T1 Special because of a change in their tax affairs, or have lost or did not receive their personalized T1 General or T1 Special.

RCT 2
Source deductions: most taxpayers pay their income tax through deductions from their pay cheques. Their employers remit these funds to Revenue Canada Taxation each month, either through their banks or direct to the taxation centre. The Department records all employer deductions on computer files.

RCT 3
Instalment payments: taxpayers must pay their income tax in instalments if tax is not deducted at source from at least three-quarters of their net income, and if their net federal tax payable for the current or preceding year exceeds $1000. An *Instalment Guide for Individuals* and an *Instalment Guide for Farmers and Fishermen* are available from all district taxation offices.

RCT 4
Non-residents: with a few exceptions, individuals who are not resident in Canada must pay tax on certain income from Canadian sources, including interest, dividends, management fees, income from estates and trusts, rents, royalties, alimony, pensions and annuities. This tax is referred to as withholding tax, since the organization or individual making the payment to Revenue Canada Taxation is required to withhold the tax at source. The statutory rate of withholding tax is 25 percent unless otherwise stated in a provision of the Income Tax Act or one of the many tax treaties concluded with foreign countries to prevent double taxation.

RCT 5
Collection of tax arrears: in fairness to the majority of taxpayers who pay their taxes by the due date, the Department takes a firm approach in dealing with those who do not. It sends delinquent remitters letters to remind them of their debt and to request payment. If no response is received, it issues a demand for payment along with a written notice that describes the taxpayer's legal rights and provides information about contacting the Department to discuss the taxpayer's particular circumstances. If neither payment nor a mutually satisfactory arrangement is made as a result of this notice, collections officers will make every effort to contact the taxpayer directly, before proceeding with contemplated legal action. This prevents surprises and allows the taxpayer and the collections officer to work out an acceptable schedule for payment. When these efforts do not result in the settlement of a taxpayer's debt, taxes and other amounts owing may be collected by means of garnishment of wages, bank deposits and other income, or by means of seizure and sale of assets.

Income tax information and publications (RCT 6 – RCT 10)

RCT 6
Taxation publications: in addition to the income tax guide that accompanies each tax return, other guides designed to meet the needs of specific groups of taxpayers are available at all district taxation offices. Various series of publications in everyday language dealing with specific aspects of taxation, as well as technical interpretation bulletins, information circulars, and certain advance income tax rulings intended for accountants, lawyers, tax specialists and individuals requiring more detailed explanations are also available from these offices.

Taxation Statistics, an annual in-depth analysis of tax returns, is available from the Canadian Government Publishing Centre, Supply and Services Canada, Ottawa, Ontario K1A 0S9, or from associated bookstores; *see* Bookstores and Libraries section.

Revenue Canada Taxation *(continued)*
Income tax information and publications *(continued)*

RCT 7
Media information: the Department prepares resource packages for daily and community newspapers and for certain foreign-language media serving areas with large ethnic populations. It also distributes public service announcements giving answers to common taxpayer questions or information on changes in tax legislation to radio and television stations during the filing period. In addition, it offers closed-captioned television programs on completing tax returns to TV stations across the country during the filing period.

RCT 8
Films: the Department has produced several films dealing with various aspects of Canada's tax system, including animated films and feature-length dramas. All are available from local National Film Board offices; *see* Part II, Addresses.

RCT 9
Employer's kit: every district taxation office provides employer's kits for new employers. The kit explains the procedures for payroll deductions of income tax, Canada Pension Plan contributions and unemployment insurance premiums, and contains the registration form necessary to obtain an employer number.

RCT 10
Information on charities: taxpayers with questions about registration guidelines, departmental policies, and other administrative and legislative matters relating to registered charities and Canadian amateur athletic associations can contact the Charities Division of the Department by calling Ottawa/Hull, toll-free 1-800-267-2384.

Income tax services (RCT 11 – RCT 17)

RCT 11
Inquiry service: the Department answers all questions from taxpayers on tax deductions, exemptions and credits; provides information on filing and the status of returns and refunds; and explains assessment notices through its telephone and counter inquiry service in all district taxation offices. From February to April, the public inquiries telephone service of all district taxation offices provides service beyond normal working hours.

RCT 12
Seasonal tax offices: from February to April, Seasonal Tax Assistance Centres (STACs) provide an over-the-counter general tax and filing information service to residents of various communities at some distance from a district taxation office. Opening of the STACs is advertised in advance through the local media.

RCT 13
Assistance to the visually and hearing-impaired: all district taxation offices provide audiotape versions of the general tax guide for visually impaired taxpayers. Hearing-impaired taxpayers may obtain tax information and assistance by using a Telephone Device for the Deaf and calling toll-free 1-800-665-0354.

RCT 14
Volunteer Program: this program is designed to help taxpayers who cannot complete their own returns because of age, infirmity, language or other reasons. District taxation office staff offer special training sessions to teach representatives of community organizations and other interested individuals how to complete basic tax returns. These volunteers then assist other taxpayers free of charge.

RCT 15
Native Peoples Outreach Program: this program trains volunteers of Indian and Metis communities to help members of their band complete their tax returns.

RCT 16
Teaching Taxes Program: this program provides learning materials for students of economics, mathematics, business, social studies, consumer education — any subject related to taxation.

RCT 17
Advance income tax rulings: on request, the Department will provide taxpayers with a binding ruling advising them how it will interpret specific provisions of the tax law that apply to transactions they are contemplating. The Department is unable to rule on certain matters, however. Requests should be sent to the Rulings Directorate, Revenue Canada Taxation, 875 Heron Road, Ottawa, Ontario K1A 0L8. There is a fee for this service.

Income tax audits and appeals (RCT 18 – RCT 20)

RCT 18
Audits: to ensure compliance with tax laws, the Department carries out random audits of individual and corporate returns filed and investigates suspected tax evaders.

RCT 19
Voluntary disclosure: any person who has failed to file a return required under any section of the legislation administered by the Department, or who has filed incorrect returns and subsequently makes a voluntary disclosure pertaining to those returns that is substantially complete, will be permitted to settle any liability of tax with statutory interest and late-filing penalties. The Department will not prosecute such persons or impose civil penalties for gross negligence or wilful evasion. The identity of anyone making a voluntary disclosure is held in confidence, as are all matters between the Department and persons filing returns.

RCT 20
Objections and appeals: taxpayers who receive a notice of assessment or reassessment that they disagree with should contact the nearest district taxation office for an explanation. If a difference of opinion persists after discussions with the district office, taxpayers may request an independent second opinion by filing a notice of objection. If they are still dissatisfied, they may have the right to appeal to the Tax Court of Canada; the Federal Court of Canada, Trial Division; the Federal Court of Appeal; and, in some cases, the Supreme Court of Canada.

Canada Pension Plan and Unemployment Insurance (RCT 21 – RCT 22)

RCT 21
Canada Pension Plan: the Department determines eligibility of contributors to the Canada Pension Plan and collects contributions from employers and self-employed persons. Health and Welfare Canada administers benefits.

RCT 22
Unemployment insurance: the Department determines eligibility of contributors for unemployment insurance and collects premiums from both employers and employees. Employment and Immigration Canada makes benefit payments.

Statistics Canada (SC)

Head Office
R.H. Coats Building
Tunney's Pasture
Ottawa, Ontario
K1A 0T6

Information: Ottawa/Hull (613) 951-8116; for statistical information and consultative services *see* the Toll-free Telephone Service section.

Minister responsible:
Minister of Industry, Science and Technology

As Canada's central statistical agency, Statistics Canada collects, processes, analyses and disseminates data on many social and economic aspects of the nation. Its Inquiry and Consultative Service answers requests for statistical information from academics, businesses, labour unions, federal departments and agencies, municipal and provincial governments, Canadian and international statistical organizations, professional groups and the media. The Service also provides advice on statistical methodology and survey design and participates in special surveys for clients. The Agency maintains a variety of social and economic models for use by analysts in both public and private agencies.

SC 1
Information services: Statistics Canada provides statistics in various forms. A full range of publications is available on microfilm, microfiche or computer tape. For some programs, including the Census of Population and Housing, Statistics Canada provides unaggregated records of individual respondents on computer tape. These records allow users to perform cross-tabulations tailored to their needs. (Entries are screened to prevent disclosure of confidential information.) Statistics not available through Statistics Canada's standard products can be provided in the form of special tabulations. The Small Area Data Program provides users with new small area data sets which correspond to specific postal code areas.

SC 2
Agriculture: statistics are available on key aspects of Canadian agriculture, such as land use, crop and livestock production, farm incomes and expenses, farm energy use and the socio-economic characteristics of farm operators. These statistics are collected via the Census of Agriculture which surveys all Canadian farms.

SC 3
Forestry: Statistics Canada provides data on Canada's forest lands and logging and allied industries.

SC 4
Mining: Statistics Canada maintains data on the number of mines in Canada and on finances and production.

SC 5
Energy: statistics are available on household and industrial consumption, shipments, price levels and the supply and demand for all types of fuels in Canada.

SC 6
Science and technology: Statistics Canada maintains information on research and development by federal and provincial governments, industry and non-profit organizations. It also maintains statistics on other indicators of science and technology activities, including patents, the work of scientists and engineers and international flows of technology.

SC 7
Population: every five years Statistics Canada conducts a survey of all Canadians which provides basic demographic data on geographic population distributions, family characteristics, language, education, ethnicity, income, industries, occupations and dwellings. Population estimates are revised five times a year in non-census years for the country and the constituent provinces and territories. Annual population estimates by age, sex and marital status, and total population by age and sex for census divisions and census metropolitan areas are also available. The Department also provides statistics on international and interprovincial migration, migration within provinces and related projections.

SC 8
Geographical and mapping services: Statistics Canada conducts research projects to assist users by defining geographical areas that will be compatible with their needs. Maps depicting the boundaries of the various statistical and standard geographical areas are available. Machine-readable cartographic boundary files are also available to assist users in producing their own maps.

SC 9
Searches/pensions and citizenship: searches are carried out on behalf of persons needing documentation of proof of age, place of birth or length of residence in Canada for pension and citizenship purposes.

SC 10
Vital Statistics: Statistics Canada records births, marriages, divorces, deaths and causes of death.

Statistics Canada *(continued)*

SC 11
Governments: nationally and internationally comparable statistics on the revenue, expenditures, assets, liabilities and employment of federal, provincial and local governments are available. Data on individual governments' involvement in the business sector may also be obtained.

SC 12
Justice: statistics are available on law enforcement, criminal and civil courts, juveniles, legal aid, correctional services and the costs of criminal prosecutions. The Canadian Centre for Justice Statistics co-ordinates the compilation of information and statistics on the Canadian judicial system, both federally and provincially.

SC 13
Education: statistics are available on enrolment, graduates, teaching staff and finances for all levels of education in Canada; on minority and second-language enrolment for elementary and secondary levels; and on university tuition.

SC 14
Communications: statistics are available on the finances and operations of radio and television broadcasting stations, cable television services and telecommunications carriers, including telephone companies.

SC 15
Health: Statistics Canada maintains statistics on beds, services, staff and finances of hospitals, mental institutions, nursing homes and homes for the aged; on the characteristics of in-patients in hospitals and mental institutions; and on registered nurses, therapeutic abortions, and on disabled persons. It also has detailed information on cancer, tuberculosis and kidney disease in Canada. Statistics Canada houses the Canadian Nosology Reference Centre which classifies such data on health as diagnoses, accidents and medical procedures.

SC 16
Social security: statistics are available on Canadian social programs such as the Canada Pension Plan, the Quebec Pension Plan, Unemployment Insurance, family allowances, the child tax credit, Old Age Security, Guaranteed Income Supplement, Spouse's Allowance, social allowances and services, war veterans programs, workers' compensation, criminal injuries compensation and legal aid.

SC 17
Pensions: statistics are available on the income, expenditures and assets of all trusteed pension plans, and on the terms, conditions and coverage of all employer-sponsored plans.

SC 18
Culture and recreation: statistics are available on book publishing and distribution, newspapers and periodicals, the media, films, the performing arts, heritage institutions, Canada's artists, the recording industry, government expenditures on culture and use of leisure time by Canadians. Statistics are also maintained on participation in recreation and sports activities, as well as on production and sales of recreational equipment.

SC 19
Travel and tourism: statistics are kept concerning travel by Canadians in Canada and other countries, travel by visitors to Canada, travel to work, tourist accommodation, the travel price index and other tourism indicators.

SC 20
Trade: the International Trade Division provides statistics on the type, quantity and value of exports and imports by country of destination or origin and by commodity. Domestic trade statistics are available on retail sales of chain and independent stores by type of business, as well as on the sales and inventories of wholesale merchants and the consumer services trade.

SC 21
Balance of payments: statistics are available on current and capital account transactions between Canada and other countries, and on year-end claims and liabilities of non-residents.

SC 22
Leading indicators: Statistics Canada maintains statistics on a group of economic indicators, such as automobile sales and the average work week in manufacturing, that often lead cyclical movements in the economy and illuminate future economic events. Statistics Canada's composite leading index summarizes these in a single monthly indicator.

SC 23
Domestic production: Statistics Canada publishes quarterly and annual estimates of the total value of production and consumption of goods and services at market prices and in inflation-adjusted dollars. Statistics are available on monthly domestic production generated within Canadian borders for all industries, on commodities produced and used by domestic industries and on expenditure on gross domestic product. Indexes of output per person, output per person-hour and unit labour cost are also available.

SC 24
Prices: Statistics Canada maintains information on various price changes in the economy, including construction, farming and manufacturing, and consumer prices. The Consumer Price Index (CPI) monitors retail prices for consumer goods and services by regularly recording the prices of a typical basket of purchased items. These statistics are made available each month.

SC 25
Consumer income and expenditure: Statistics Canada maintains measures of income, expenditures, housing and other indicators of the economic status of Canadians.

SC 26
Employment: statistics are maintained on all important aspects of the employment of Canadians, including levels and duration of periods of employment and unemployment; employee levels, hours and earnings in businesses, institutions and governments; industries and occupations; the labour market; and place of work in major urban areas. Much of this information is supplied by the monthly Labour Force Survey, which surveys employment patterns among Canadians aged 15 years and older.

SC 27
Labour unions: statistics are available describing the activities of labour unions in Canada and their associations with international unions, as reported under the Corporations and Labour Unions Returns Act (CALURA).

SC 28
Multinational enterprises: Statistics Canada conducts statistical analyses of multinational firms.

SC 29
Foreign ownership and control: statistics on the level of foreign ownership and control of Canadian corporations and on inter-corporate ownership are produced from various surveys, including those under the Corporations and Labour Unions Returns Act (CALURA).

SC 30
Business: a wide range of data is available on business in Canada, including finances, production, sales, inventories, employment, salaries, wages, industries and commodities. Statistics specific to the manufacturing industries are available. These describe inventories, shipments, orders, capacity, utilization and materials used for all types of manufacturing.

SC 31
Financial statistics: Statistics Canada provides financial data and performance ratios for industrial corporations, financial institutions and certain unincorporated and government enterprises, as well as statistics on the borrowing and lending activities of the various sectors of the Canadian economy. Statistics are also available on capital and repair expenditures for construction, machinery and equipment in Canada and in each province, and for selected manufacturing industry groups in metropolitan areas.

SC 32
Housing and construction: statistics are kept on building permits, housing starts and completions, the construction industry, private and public investment in Canada and the stocks and industrial use of fixed assets. Statistics are also available on housing types, rooms per dwelling, values, rents, fuels, period of construction, household facilities, shelter expenditures and building permits.

SC 33
Transport: Statistics Canada provides data on the operations of air, rail, motor and water carriers, including passengers and cargoes carried, finances and traffic. It also has data on pipeline transport. Statistics on motor vehicle registration by provincial and territorial governments, as well as statistics on motor fuel sales, are also available.

SC 34
CANSIM: the Canadian Socio-Economic Information Management System is a statistical data bank accessible to the public through computer terminals and on computer tapes. It contains more than 400 000 time-series data, a bank of socio-economic data, and all data from the 1976, 1981 and 1986 censuses of population. A folder for potential users describing this service is available on request. Telichart provides colour graphics of key economic series from CANSIM on personal computer or Telidon terminals. It is particularly useful to businesses and research organizations.

Science Council of Canada (SCC)

Berger Building, 17th Floor
100 Metcalfe Street
Ottawa, Ontario
K1P 5M1

Information: Ottawa/Hull (613) 996-1729.

Minister responsible:
Minister of State (Science and Technology)

SCC 1
The Science Council's primary functions are to analyse science and technology policy issues, recommend policy directions to government, alert Canadians to the impact of science and technology on their lives, and stimulate discussion of science and technology policy among governments, industry and academic institutions. The Council operates at arm's length from government, designing its own programs of research and publishing its findings at its own discretion.

Solicitor General Canada (SGC)

Central Office
Sir Wilfrid Laurier Building
340 Laurier Avenue West
Ottawa, Ontario
K1A 0P8

Information: Ottawa/Hull (613) 991-3283.

Minister responsible:
Solicitor General of Canada

Solicitor General Canada *(continued)*

The Ministry of the Solicitor General comprises a Secretariat, the Royal Canadian Mounted Police, Correctional Service Canada, the National Parole Board and the Canadian Security Intelligence Service. The Ministry brings together the major operational elements of the federal government concerned with the administration of the criminal justice system including policing, corrections, parole and national security.

SGC 1
Ministry Library and Reference Centre: the Centre provides library and reference services to the Ministry of the Solicitor General and to individuals seeking information related to criminal justice. It also handles unpublished documents originating within the Ministry Secretariat, Correctional Service Canada and the National Parole Board.
Inquiries: Ottawa/Hull (613) 991-2787.

SGC 2
Publication program: this program provides information on policies and programs of the Ministry to the general public. Publications are available upon request from the Communications Group.
Inquiries: Ottawa/Hull (613) 990-2744.

SGC 3
Canadian Security Intelligence Service (CSIS): CSIS was established in July 1984 to maintain internal security in Canada. Part of its work is to collect and analyse information on any activity that may constitute a threat to the internal security of Canada. It also provides security assessments to federal government departments and agencies (except the RCMP and the Department of National Defence).
Inquiries: Ottawa/Hull (613) 993-9620.

SGC 4
Office of the Inspector General: the Office is responsible for the independent review of Canadian Security Intelligence Service operations. It reports to the Solicitor General on CSIS' adherence to policy and its use of powers. Under the direction of the Security Intelligence Review Committee, the Office of the Inspector General may also review specific CSIS activities and report on them to the Committee.
Inquiries: Ottawa/Hull (613) 990-3270

Security Intelligence Review Committee (SIRC)

Head Office
365 Laurier Avenue West, 14th Floor
P O Box 2430, Station D
Ottawa, Ontario
K1P 5W5

Information: Ottawa/Hull (613) 990-8441.

The Security Intelligence Review Committee reports to Parliament through the Solicitor General of Canada.

SIRC 1
The independent, external review of the Canadian Security Intelligence Service (CSIS) and the investigation of complaints about CSIS activities fall under the authority of the Security Intelligence Review Committee by the Canadian Security Intelligence Service Act. The Review Committee also investigates complaints from individuals who have had their employment prospects affected by the denial of a security clearance, and complaints referred to it by the Human Rights Commission. Reports made to the Committee by the Secretary of State, the Minister of Immigration or the Solicitor General of Canada respecting national security or an individual's involvement in organized crime are also examined by this body.

The St Lawrence Seaway Authority (SLSA)

Head Office
Constitution Square
360 Albert Street, 14th Floor
Ottawa, Ontario
K1R 7X7

Information: Ottawa/Hull (613) 598-4614; regional offices *see* Part II, Addresses.

Minister responsible:
Minister of Transport

The Authority was incorporated for the purposes of constructing, operating and maintaining, either on its own in Canada or in conjunction with works undertaken by an appropriate authority in the United States, a deep waterway between the Port of Montreal and Lake Erie; constructing, operating and maintaining alone or in conjunction with an appropriate authority in the United States, bridges connecting Canada with the United States; acquiring shares or property of any bridge company; and operating and managing bridges. The SLSA provides information concerning the history, facilities and operation of the St Lawrence Seaway.

SLSA 1
Navigation/St Lawrence Seaway: the St Lawrence Seaway Authority provides navigational services through locks and canals on the St Lawrence River between the Port of Montreal and Lake Ontario, and through the Welland Canal.

SLSA 2
Seaway regulations: the St Lawrence Seaway Authority is responsible, in conjunction with the Saint Lawrence Seaway Development Corporation of the United States, for the establishment and enforcement of joint Canada-US regulations concerning the transit of vessels on the St Lawrence Seaway and for transit of pleasure craft through its locks and canals.

SLSA 3
The Seaway International Bridge Corporation, Ltd: a subsidiary of The St Lawrence Seaway Authority, this Corporation operates and maintains an international toll bridge between Cornwall (Ont) and Rooseveltown (NY).

SLSA 4
The Jacques Cartier and Champlain Bridges Incorporated: a subsidiary of The St Lawrence Seaway Authority, this Corporation operates and maintains the Jacques Cartier Bridge, the Champlain Bridge (toll) and a portion of the Bonaventure Autoroute. The bridges connect the Island of Montreal to the South Shore.

Secretary of State (SS)

Head Office
Jules Léger Building
25 Eddy Street
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0M5)

Information: Ottawa/Hull (819) 997-0055; for other offices *see* Part II, Addresses, or *see* the Toll-free Telephone Service section.

Minister responsible:
Secretary of State and Minister of State for Multiculturalism and Citizenship

The Department of the Secretary of State is distinct from that of Multiculturalism and Citizenship but both departments have complementary mandates. Secretary of State activities seek to foster a sense of belonging to Canada, to assist Canadians to understand and celebrate their identity, to assist Canadians to opportunities for the enjoyment of our country's educational, social, political and cultural resources. The Department does this by providing support for post secondary education, assisting individuals, groups and private institutions in appropriate projects, and encouraging communication in both official languages.

Multiculturalism and Citizenship will have the task of strengthening the solidarity of the Canadian people by enabling each person to participate fully and without discrimination in our society. This goal will be accomplished through promotion of a Canadian pluralism that recognizes and values the full diversity of the population, and through the encouragement of an active and informed citizenry.

Canadian citizenship and protocol (SS 1–SS 2)

SS 1
Citizenship applications: the Citizenship Registration Branch is responsible for the interpretation and administration of the Citizenship Act. It receives applications for Canadian citizenship, conducts examinations of applications in the various citizenship courts, issues certificates and proof of citizenship, and provides advice to the public on citizenship.

SS 2
Protocol/rules and advice: the Department organizes state ceremonies and national events, establishes rules and provides advice on matters of precedence and protocol for affairs of state. It administers statutes and regulations for the protection of national symbols, the exercise of prerogatives of members of the Royal Family and the use of Parliament Hill for public events. A gift bank for federal government departments is provided by this Department. The Office of the Lieutenant Governors of the Provinces, also administered by the Department, provides support to the Lieutenant Governors in the performance of their duties.

Citizen participation and human rights (SS 3 – SS 9)

SS 3
Voluntary Action Program: this program supports the growth and diversity of the voluntary sector and promotes the concept of volunteerism by helping voluntary organizations obtain financial assistance and technical expertise and by developing financing techniques for their benefit.

SS 4
Citation for Citizenship Award: these awards recognize and honour individual Canadians and organizations whose voluntary contributions exemplify the principles and values of Canadian citizenship.

SS 5
Human rights/grants: the Department makes grants to organizations, institutions and groups involved in human rights education and promotion activities.

SS 6
Court Challenges Program: this program provides financial assistance to eligible individuals and non-profit groups to litigate test cases clarifying rights guaranteed by the Canadian Charter of Rights and Freedoms and by certain provisions of the Constitution of Canada, the Constitution Act (1867 and 1982) and the Manitoba Act (1870). The Secretary of State subsidizes the program, but administration is handled by the Canadian Council on Social Development, a non-government, non-profit organization. The selection of cases to receive funding is carried out by two panels - one for language rights, the other for equality rights. Both are composed of individuals serving on a voluntary basis who are experienced on the various issues related to their respective mandates. Maximum assistance under the program is $35 000 for each stage of litigation (trial, appeal, Supreme Court) up to a total of $105 000.

Secretary of State *(continued)*
Citizen participation and human rights *(continued)*

SS 7
Japanese Canadian Redress Secretariat: on 22 September 1988, an agreement was signed by the National Association of Japanese Canadians and the Government of Canada offering redress to Japanese Canadians who were affected by injustices committed by the Government of Canada during and after World War II. Under the terms of the agreement, the Government offers a tax-free, lump sum symbolic redress payment of $21 000 to all eligible applicants of Japanese ancestry who, during this period, were interned, relocated, deported or who lost property or were otherwise deprived of the full enjoyment of fundamental rights and freedoms based solely on the fact that they were of Japanese ancestry. In addition, the governement offers: subject to application by eligible persons to clear the names of persons of Japanese ancestry who were convicted of violations under the War Measures Act or the National Emergency Transitional Powers Act; and to grant Canadian citizenship to persons of Japanese ancestry still living who were expelled from Canada or had their citizenship revoked during the period from 1941 to 1949, and to their living descendants.

On behalf of the federal government, the Japanese Canadian Redress Secretariat administers these aspects of the agreement and makes recommendations on applications received. The Secretariat is also committed to provide, through contractual arrangements, up to $3 million to the national Association of Japanese Canadians (NAJC) for their assistance in the administration of redress over a five-year period.

SS 8
Status of Disabled Persons Secretariat: the Secretariat helps the Minister Responsible for the Status of Disabled Persons (the Secretary of State) in the role of advocate of the quality of life of disabled citizens. Through consultation, promotion activities and research, the Secretariat assists in the development of programs and policies concerning the status of disabled persons. It promotes public understanding of the rights and interests of disabled Canadians and works with all levels of government, the voluntary and private sectors, and international bodies to co-ordinate activities relating to disabled persons.

SS 9
Disabled Persons Participation Program: this program provides financial aid totalling $3.2 million per year as well as advice and information to disabled persons, voluntary organizations and advocacy groups that promote the integration and participation of disabled persons in canadian Society. The funding aims to allow disabled persons to represent their rights and responsibilities as Canadian citizens, to support community initiatives for overcoming attitudinal, institutional and informational barriers, and to support innovative approaches by disabled persons to participation in Canadian social and economic life.

Native citizens (SS 10 – SS 14)

SS 10
Native Communications Program: professional and financial assistance is available to native communications societies so that native people may develop and control modern communications networks.

SS 11
Aboriginal Representative Organizations Program: financial assistance is available to provincial, territorial and national native associations to help their members make their concerns known and enable them to participate in the political, social and economic institutions that control their collective destiny.

SS 12
Native Social and Cultural Development Program: the Department is concerned with the social and cultural needs of native peoples, and tries to ensure the preservation and development of native cultures and languages in the context of Canadian society. It provides funds for the establishment of Native Friendship Centres, which aim to help migrating native peoples adjust to an urban environment. Funding is also available for projects that will improve the ability of local communities to assist disabled native persons.

SS 13
Aboriginal Women's Program: this program supports and encourages projects and activities for the participation of native women in contemporary society.

SS 14
Northern Native Broadcast Access Program: this program provides independent native communications societies in the two territories and northern portions of seven provinces with the resources to produce regional radio and television programming in the native languages and cultures of these regions.

SS 15
Open House Canada Program: a year-round exchange program offers young Canadians the opportunity to travel and discover Canada.

SS 16
Canadian Anniversaries Program: this program aims at promoting a clearer sense of Canadian heritage, identity and citizenship by supporting the celebration of a wide range of anniversaries in all regions of Canada at local, provincial/territorial and national levels. The Secretary of State offers many services, such as advice and assistance in the organization of ceremonies, commemorative certificates as well as limited financial assistance in the form of "seed money" grants. Priority is given to "milestone" anniversaries (25th, 50th, 75th, 100th, etc). Applicants must be non- profit organizations.

SS 17
Canadian Exhibit Program: the program participates annually in three national exhibitions (the Canadian National Exhibition in Toronto, the Pacific National Exhibition in Vancouver and Expo-Quebec in Quebec City) as well as up to 25 regional fairs across Canada. In addition, an travelling exhibit, house in three tractor trailers, visits remote Canadian communities. The exhibits show Canadians in an entertaining and informative way all about Canada and its achievements.

SS 18
Canada Day: the Canada Day Program aims to foster pride in Canada and participation in the celebration of the nation and Canadian citizenship. Leadership is provided to organizing committees by 12 provincial/territorial committees, which operate out of the regional offices of the Department, and a national secretariat in Ottawa. Various forms of assistance are made available to local Canada Day committees, including limited (''seed money'') grants.

SS 19
Symbols Promotion: one of the responsibilities of the Department is to advance an awareness and appreciation of Canada, its institutions and many colourful symbols. Targeted to the entire population but with a focus on school children, publications produced under the Symbols Promotion Division are designed to spark popular interest in areas that are uniquely Canadian. In its work, Symbols Promotion creates a link between the issues of national pride, civic involvement and citizenship appreciation.

SS 20
National Literacy Secretariat: the Secretariat assists the Minister of State for Multiculturalism and Citizenship in the role of lead minister in the development and implementation of a strategy to improve the level of literacy in Canada. The Secretariat co-ordinates these initiatives with other federal government departments; liaises with provincial and territorial governments, the private sector, labour and media organizations; and establishes close contacts with national voluntary organizations working to improve Canadian literacy. It also works with international organizations such as UNESCO and OECD to further interests of international literacy. Policy development and research are two important aspects of the Secretariat's activities.

SS 21
Canadian Studies Programs: financial assistance is available for projects and activities that encourage the development of learning materials in specific designated content areas, and for distance learning and public education projects. The Department offers a special private-sector matching dollar program, limited to $25 000 per project, and designed to encourage Canadian corporations and foundations to support Canadian studies. All aspects of the programs involve competitive processes and external evaluation.

SS 22
Student loans/postsecondary education: financial assistance is available to full- and part-time postsecondary students through the Canada Student Loans Program.
Inquiries: Student Assistance Branch, Secretary of State, P O Box 2090, Station D, Ottawa, Ontario K1P 6C6, (819) 994-1844.

Official language programs (SS 23 – SS 30)

SS 23
Bilingualism in the private and non-federal public sectors: the Department promotes the use of both official languages in the private sector by providing advice and financial and technical assistance to voluntary organizations. Such advice and assistance is also provided to the non-federal public sector.

SS 24
Official language fellowships & awards: the Department offers language fellowships through provincial and territorial departments of education. Postsecondary students pursuing studies in their second official language, and students belonging to the minority official language community in a province or territory who wish to study in their mother tongue are eligible. Certain provinces also offer a travel allowance to students belonging to the official language minority community.

The Queen Elizabeth Silver Jubilee Endowment Fund Awards Program provides awards to second-year university students who intend to pursue their undergraduate studies in their second official language. The fund is administered on behalf of the Department by the Association of Universities and Colleges of Canada.

SS 25
Official language/funding for teachers and monitors: through provincial and territorial departments of education, the Department provides funding for second official language and minority official language teachers or education students to improve their teaching and linguistic skills. The Official Language Monitor Program enables students enroled full-time in a postsecondary educational institution to work part-time as official language monitors. In semi-urban or rural areas, a number of monitors work full-time, assisting English second-language teachers and French second- and first-language teachers at all levels of the educational system.

SS 26
Summer Language Bursary Program: each summer, departmental funds enable postsecondary students to take a six-week immersion course in their second official language at accredited institutions either in their province of residence or in another province. Bursaries are also granted to francophone students outside Quebec, eligible from their second to last year of high school, who wish to improve their skills in their own language.

Secretary of State *(continued)*
Official language programs *(continued)*

SS 27
Language Acquisition Development (LAD) Program: the Department makes contributions to voluntary organizations, professional associations and Canadian universities for the collection and dissemination of information on official languages in education and for the development and improvement of methods and techniques for teaching official languages.

SS 28
Official language communities: this program supports the development of institutions in official language communities through financial or technical assistance and through cost-sharing agreements with federal and provincial departments. The program also provides financial and technical assistance in such areas as education, legal rights and access to services, to the network of organizations created by minority communities. Organizations that provide direct services to minorities in their own language are also assisted under this program.

SS 29
Translation and interpretation: the Translation Bureau of the Department provides Parliament and the Government of Canada with translation and interpretation services in French and English. It also provides services, as required, in any modern language in current use, to help the federal government with international communications and correspondence with Canada's ethnocultural groups and private citizens. In addition, the Bureau provides sign language interpretation to help public servants communicate with Canadians who suffer from impaired hearing.

SS 30
Terminology: federal departments and agencies, provincial governments, institutions and specialized groups meeting certain conditions may have access to TERMIUM, the Canadian Government Terminology Bank, through a network of terminals. A phone-in service for proper names as well as terminological and linguistic information, known as the SVP Service, is also available.

Women's Program (SS 31)

SS 31
Resources for women's groups: the Women's Program provides financial assistance in the form of operational and project funding to women's groups and other voluntary organizations working to improve the economic, social and legal situation of women, whether in the home, the workplace or the community. The objectives of the Program are: to increase public understanding to encourage action on women's equality issues; to promote the organizational development of women's groups to increase their effectiveness in working towards equality for women; and to promote actions by institutions to incorporate women's equality issues into their decision-making structures, policies and programs. The document entitled 'Dimensions of Equality: A Federal Work Plan for Women: outlines the federal government's plan for equality for women.

Multiculturalism (SS 32 – SS 36)

SS 32
Canadian Multiculturalism Advisory Committee: pursuant to section 7(1) of the Act for the Preservation and Enhancement of Multiculturalism in Canada, the Minister may establish an advisory committee to advise and assist him on the implementation of the Act and any other matter relating to multiculturalism. As of 1 November 1989, the members of this committee had not been appointed.

SS 33
Race relations and cross-cultural understanding: this program promotes among Canadians and in Canadian institutions the appreciation, acceptance and implementation of the principles of racial equality and multiculturalism. The Secretary of State provides assistance to community-based organizations in their efforts to promote racial equality and cross-cultural understanding and helps institutions adapt to the multicultural/multiracial reality of Canadian society. It also supports public education and awareness activities that demonstrate the benefits of multiculturalism to Canadian society and aims to create a national information and resource base on race relations.

SS 34
Heritage cultures and languages: the purpose of this program is to assist Canadians in preserving, enhancing and sharing their cultures, languages and ethnocultural group identities. Resources will focus on heritage language learning in community-based supplementary language schools, the professional development of teachers and the development of Canadian Content Curriculum materials. Support is also provided for Canadian ethnic studies, and literary, performing and visual arts, as well as film video projects which reflect Canada's Cultural diversity.

SS 35
Community support and participation: this program supports the full and equitable participation in Canadian life of individuals and communities from Canada's racial and ethnocultural minorities and of first-generation Canadians (those born outside of Canada). The program assists non-profit, community-based organizations in their efforts to identify, respond to and advocate for community concerns, including issues affecting special needs groups such as women, youth and seniors. The Community Support component helps ethnocultural and multicultural groups maintain a sense of community and develop a stronger capability in responding to, and advocating on behalf of, community needs. The Citizenship and Community Participation component helps immigrant-serving agencies and advocacy groups carry out initiatives that assist first-generation Canadians in participating as full and equal citizens.

SS 36
Cross-government commitment to multiculturalism: the Multiculturalism Secretariat encourages and assists federal institutions in implementing the Multiculturalism Policy of Canada within their mandates, and monitors and reports on progress towards this goal. It encourages implementation of the Policy through liaison, co-ordination, advocacy, sensitization and promotion. Joint pilot projects may be entered into with federal institutions where appropriate.

Supply and Services Canada (SSC)

Head Office
Place du Portage
Phase III
11 Laurier Street
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0S5)

Information: Ottawa/Hull (819) 997-6363; Crown Assets Distribution Centres, Ottawa/Hull (819) 994-0074; for other Crown Assets Distribution Centres, regional offices and other offices *see* Part II, Addresses; for associated bookstores *see* Part II; for superannuation and public service insurance plans call toll-free 1-800-561-7930; for the Canadian General Standards Board *see* SSC 15 below.

Minister responsible:
Minister of Supply and Services

Supply and Services Canada is the chief purchasing agent and central accountant for the Government of Canada. Its functions include procurement, supply, and printing and publishing. Other responsibilities are in accounting, payment, audit and management advisory services.

Supply Program (SSC 1 – SSC 14)

SSC 1
Provision of goods and services: Supply and Services Canada acquires goods and services for federal departments and agencies. The *Suppliers' Guide* includes an application for source listing and a list of major goods and services purchased by Supply and Services Canada on behalf of departments and agencies of the Canadian government. Information on the purchase of policy manuals covering the supply program can be obtained from the Canadian Government Publishing Centre.

SSC 2
Federal procurement/method of acquisition: to fill federal government requirements, Supply and Services Canada solicits bids from firms listed on its headquarters or regional source lists. Under the Automated Vender Rotation System, suppliers are chosen on a rotating basis for invitations to bid. A series of initiatives under the program 'Access Small Business' have been introduced to streamline these procurement procedures. The program is designed to promote the participation of small business in government procurement and to assist the business community in understanding the federal procurement process.

SSC 3
Government Business Opportunities: this is the Canadian government publication which officially announces upcoming procurements. It is the only source of information on thousands of federal procurement opportunities affected by the Canada-US Free Trade Agreement (FTA) and the General Agreement on Tariffs and Trade (GATT). The publication includes the resulting GATT/FTA Contract Award Notices, the General Contract Award Notices and miscellaneous announcements of interest to the supplier community. *Government Business Opportunities* is published every Wednesday; issues may be bought individually or on an annual subscription basis. Canada Gazette Section, Canadian Government Publishing Centre.
Inquiries: Ottawa/Hull (819) 997-1988.

SSC 4
Science Culture Canada: the purpose of this program is to promote a more science-oriented culture in Canada. The program aims to increase public awareness of and interest in scientific achievements, improve communications between scientists and users of technology and develop greater interest in science and technology among young people. Three different funding categories are available: general core funding; youth core funding; and project funding. Eligible organizations include both non-profit and profit-oriented institutions, providing that the proposals are not intended to promote self-interest.

SSC 5
The Canadian Government Expositions and Audio-Visual Centre: the Centre provides federal departments and agencies with a range of exhibit, film, video and photographic services to support their communications objectives. These services include research and design; project management for exhibits; film and video products; fabrication and refurbishment of exhibits and displays; and signage services conforming to the Federal Identity Program guidelines. The Centre also provides departments with consulting, programming, production and administrative services in the audiovisual arts. These services are provided by in-house facilities as well as purchased from the private sector, both in Canada and abroad.

Supply and Services Canada *(continued)*
Supply Program *(continued)*

SSC 6
Canadian Government Publishing Centre: through the Canadian Government Publishing Centre, the Department publishes, markets and sells the publications of federal departments and agencies, both in Canada and abroad. These publications may be viewed at depository libraries in Canada and are also sold through bookstores associated with the Canadian Government Publishing Centre.

SSC 7
Depository Libraries: the Depository Services Program enables designated libraries across Canada to obtain Government of Canada publications free of charge. Full depository libraries automatically receive one free copy of all publications appearing in the *Weekly Checklist of Canadian Government Publications* (a listing of parliamentary and departmental publications that have been released during the week by the Canadian Government Publishing Centre). Selective depository libraries are entitled to receive, upon request, one free copy of any title listed in that publication.

SSC 8
Printing Services: Canadian Government Printing Services is responsible for supplying Parliament as well as federal government departments and agencies with a wide range of graphic arts services. These are supplied through the Canadian Government Printing Services' printing facilities in the National Capital Region, as well as through its regional facilities and through commercial suppliers.

SSC 9
Canada Gazette: the *Canada Gazette* is published in English and French in three parts and is sold individually and by subscription. Part I, published every Saturday, contains material that federal statute or regulation requires to be published in the *Canada Gazette* (other than items identified for parts II and III). Part II, published every second Wednesday, contains statutory regulations and other classes of statutory instruments and documents. Part III contains the public acts of Parliament and their enactment proclamations; it is published at irregular intervals as soon as possible after royal assent.

SSC 10
ISBN/federal publications: the Canadian Government Publishing Centre assigns international standard book numbers (ISBN) to all books published by the federal government.

SSC 11
Communications/contract management: the Communications Professional Services Branch of the Communications Services Directorate manages contracts for advertising, public opinion research, creative research, public relations and other communication services, on behalf of federal departments and agencies. Its activities include contracting; purchasing media space and time through the Agency of Record; performing central auditing, account payment and billing services; and maintaining a contract management information system.

SSC 12
Professional Communications planning and implementation services: the Communications Professional Services Branch of the Communications Services Directorate provides a customized service to support the communications programs of client departments. This service covers all aspects of communications programs or projects, from strategy development through to implementation, monitoring and evaluation.

SSC 13
Marketing assistance program: the Client Relations and Supplier Marketing Assistance Group conducts a number of activities that assist Canadian suppliers to the Office Automation, Services and Information Systems (OASIS) Directorate in their marketing efforts aimed at the federal government. These activities include advanced notice of potential government procurement, the provision of lists of contacts in the federal government, and individual and group consultations on the procurement process as well as the Directorate's marketing assistance initiatives. To keep federal departments and agencies informed on new technologies and increase business opportunities for suppliers, the Client Relations and Supplier Marketing Assistance Group also participates in trade shows, organizes product presentations, and gives seminars on doing business with the federal government.

OASIS also operates and maintains a Display Centre for office ergonomic furniture and EDP hardware and software. The objective of the Centre is to offer federal and Crown corporation employees an opportunity to view, use and evaluate office automation equipment and software, and to enable suppliers to display their latest products. Client Relations and Supplier Marketing Assistance Group.
Inquiries: Ottawa/Hull (819) 956-2747.

SSC 14
Crown Assets Distribution Centres: at these Centres, federal government surplus equipment and material is for sale to the general public, private industry, and other governments and agencies in Canada and abroad.

Canadian General Standards Board (SSC 15)

SSC 15
The Canadian General Standards Board (CGSB): CGSB is accredited by the Standards Council of Canada as a national standards-writing organization as well as a national certification organization. The Board regularly develops new standards and revises existing ones, and manages certification listing programs for products and services. The standards and listing programs are used by the three levels of government and the private sector for procurement, legislative and other purposes. Standards are developed through a consensus process, with the participation of manufacturers, business associations, consumers and research and testing bodies. The listing process, which involves CGSB as a third party, permits manufacturers or contractors to demonstrate the ability of their products and services to conform to the requirements of specific standards.
Inquiries: Ottawa/Hull (819) 956-0400.

Services Program (SSC 16 – SSC 28)

SSC 16
Accounting services: on behalf of the Receiver General for Canada, the Services Program receives public funds and issues all payments from the Consolidated Revenue Fund. It reconciles all cheques and other bills paid by the government, keeps up-to-date, central accounts of federal government finances, and produces monthly financial statements and the annual Public Accounts of Canada. The Department also maintains the public service payroll and superannuation systems. Payroll for public servants includes the General Surgical Medical Insurance Plan (GSMIP), the administration of which is the responsibility of a private sector insurance company.

SSC 17
Audit Services Bureau: the Bureau performs all types of audits, including contract audits, contribution audits, information management audits, internal audits and special audits, such as regulatory compliance audits. Its services are available on request, on a fee-for-service basis, to all federal departments, Crown corporations, agencies, boards and commissions, as well as to provincial governments and international agencies. It has a professional staff of 211 auditors that is supplemented by private-sector firms when the workload warrants it.

SSC 18
Armed forces pensions: the Canadian Forces Pension Office answers inquiries concerning pensions for former members of the Armed Forces and for the spouses of deceased Armed Forces personnel, as well as inquiries concerning education allowances for children of deceased personnel. Veterans Affairs handles inquiries on veterans' pensions and benefits related to death or disability resulting from active service (Disability and Survivors' Pensions).

SSC 19
Bureau of Management Consulting (BMC): this office offers a wide range of management consulting services on a fee-for-service basis to all federal departments, agencies, boards, commissions and corporations of the Government of Canada, as well as to the provincial governments. The Bureau also undertakes international consulting assignments on behalf of federal departments and agencies.

BMC publishes a quarterly publication entitled *OPTIMUM — A Forum for Management*, which carries a wide variety of articles dealing with management practices.

SSC 20
Telephone referral centre: the Canada Service Bureau Program operates toll-free telephone referral services across Canada to help the public find answers to questions concerning the federal government. In some cases, where the telephone referral services operate in conjunction with a province or territory to direct people to the appropriate office, the name of the provincial or territorial inquiry centre is used, but the service is the same.

SSC 21
Canada Service Bureau Program/publications: the program is responsible for the publication of the *Guide to Federal Programs and Services* previously titled *Index to Federal Programs and Services*, a reference source containing descriptions of the programs and services of federal departments, agencies and Crown corporations. The Guide also lists the addresses and phone numbers of local, district and regional federal government offices.

SSC 22
Advertising Management Group: the Advertising Management Group is responsible for the management of federal government advertising. This includes maintaining a list of qualified local and regional media who solicit advertisements from the federal government.

SSC 23
Bequests to the Crown: individuals can donate their property to the Government of Canada. Such bequests often take the form of art, land, cash, etc.

SSC 24
Credit cards for public servants: upon departmental approval, travel cards for public servants and fuel cards for government vehicles are available. The enRoute Card Inc. was selected to provide a corporate travel card system which is used for hotel accommodation, meals, car rentals, taxis and Petro Canada/Irving Oil fuel expenses incurred while on government business. Each department is responsible for establishing the government officials who have access to the enRoute credit cards. Fuel credit cards are assigned upon departmental authorization for all modes of transportation (air, rail, marine and surface).

Supply and Services Canada *(continued)*
Services Program *(continued)*

SSC 25
Government travel services: this office co-ordinates all travel arrangements for all public servants. Reservations are made only after the public servant has authorization from his/her department. For travel, both within Canada and to other countries, this service arranges transportation reservations, car rentals and accommodation.

SSC 26
Hotel directory for government employees: the Directory provides federal employees with information on establishments that have offered preferred rates to the Government of Canada. It gives interested establishments an opportunity to bid competitively for government business. In addition, established guidelines for making government business travel reservations are provided. Each edition of the Directory is effective for one calendar year.

SSC 27
Government handbook — rental rates for passenger vehicles at Canadian airports: the handbook provides federal employees with information on suppliers of rental cars that have offered preferred rates to the Government of Canada. It gives interested firms an opportunity to compete for government business. In addition, established guidelines for making reservations are provided. Each edition of the handbook is effective for one calendar year.

SSC 28
Security clearances: the Industrial and Corporate Security Branch provides consultation and advice to existing and potential prime contractors or sub-contractors on industrial security matters. The Branch reviews contracts where access to classified material and/or controlled areas is required. It also processes visit clearance requests for access to controlled areas on behalf of representatives from Canadian and foreign governments, and industry.

SSC 29
Office of the Custodian: during World War II, Canadian property owned by the enemy or by those in enemy-occupied countries was vested in the Custodian (Minister of Supply and Services). The office is not in operation at this time, although it continues to exist legally.

Social Sciences and Humanities Research Council of Canada (SSHRC)

255 Albert Street
(P O Box 1610)
Ottawa, Ontario
K1P 6G4

Information: Ottawa/Hull (613) 992-0682.

Minister responsible:
Secretary of State

The Council's objective is to promote and assist research and scholarship in the social sciences and humanities. In pursuit of this goal, it administers fellowship programs for research training and grants for research, international scholarly exchanges, scholarly publishing, conferences and other research-related activities. In addition, the Council conducts inquiries and performs a leadership role in research policy in Canada, and fulfils a liaison function with government and the scholarly community.

SSHRC 1
Research grants: the research grants program administers: major research grants to groups of researchers, Canadian citizens or permanent residents who undertake large-scale research or editorial projects; standard research grants which support advanced scholarly research in the humanities and social sciences by an individual or group of scholars, Canadian citizens or permanent residents; and general research grants for Canadian universities to cover certain research costs of faculty members.
Inquiries: Ottawa/Hull (613) 992-3145.

SSHRC 2
Strategic grants: strategic grants assist the development of research and scholarship in areas of national importance, as defined in consultation with the research community. This objective is made operational through, firstly, the special areas programs, which are designed to fill gaps in knowledge or redress imbalances through the support of infrastructure, and secondly, the thematic programs, which support research on delineated issues of national concern.
Inquiries: Ottawa/Hull (613) 992-3027.

SSHRC 3
Scholarships and fellowships: the purpose of the Council's fellowships program is to support the training of new Canadian research talent in the humanities and social sciences and to ensure a supply of highly qualified personnel to meet Canada's research needs. To this end, the Council offers doctoral and postdoctoral fellowships. The Fellowships Division also administers the NSERC/SSHRC Master's Scholarships in Science Policy; the Jules and Gabrielle Léger Fellowship for research and writing on the historical and contemporary contribution of the Crown and its representatives, (federal and provincial) to the political, constitutional, cultural, intellectual and social life of the country; the Bora Laskin National Fellowship in Human Rights Research; the Thérèse F.-Casgrain Fellowship for research on women and social change in Canada; the Queen's Fellowships; the Canadian Law Scholarship Foundation/SSHRC Legal Research Scholarship; Doctoral Fellowships in Management Studies; and the SSHRC/FCAR/NSERC Joint Initiative to encourage students to change their linguistic milieu and their place of study from Quebec to another province and vice versa. (Note: FCAR stands for - "Fonds pour la formation de chercheurs et l'aide à la recherche."
Inquiries: Ottawa/Hull (613) 992-3202.

SSHRC 4
Research Communication and International Relations: this Division administers the following programs: aid to learned journals; aid to scholarly publications; aid to occasional scholarly conferences in Canada; administration grants to the Canadian Federation for the Humanities (CFH), the Social Sciences Federation of Canada (SSFC), and the Association canadienne-française pour l'avancement des sciences (ACFAS); aid and attendance grants to scholarly association; Canadian research institutes abroad; grants for international congresses in Canada; travel grants for international representation; and infrastructure support to the Canadian Institute for Historical Microreproductions.
Inquiries: Ottawa/Hull (613) 992-3131.

Standards Council of Canada (STCC)

Head Office
350 Sparks Street, Suite 1200
Ottawa, Ontario
K1P 6N7

Information: Ottawa/Hull (613) 238-3222.

Minister responsible:
Minister of Consumer and Corporate Affairs

The Council promotes voluntary standardization in fields relating to the construction, manufacture, production, quality, performance and safety of buildings, structures, manufactured articles, products and other goods not expressly provided for by law. It represents Canada in international standards activities, particularly in the work of the International Organization for Standardization (ISO) and the International Electrotechnical Commission (IEC).

STCC 1
Standards information: the Council offers free information on standards, certification systems, technical regulations and requirements in various areas, including information on the existence, availability, point of sale and scope of these technical specifications. The Council's information service is the official GATT (General Agreement on Tariffs and Trade) inquiry point for Canada, and provides information on National Standards of Canada, other Canadian standards, and on international and foreign national standards. These include copies of the standards of the International Organization for Standardization and the International Electrotechnical Commission.

Status of Women Canada (SWC)

151 Sparks Street, Room 1005
Ottawa, Ontario
K1A 1C3

Information: Ottawa/Hull (613) 995-7835.

Minister responsible:
Minister responsible for the Status of Women

SWC 1
Status of Women Canada promotes equality for women in all spheres of society. It develops policy initiatives and analyses federal policies and programs with respect to their impact on women. It ensures federal-provincial and non-governmental consultation on issues of concern to women, and communicates with them and selected publics on federal policies and programs of interest to women.

SWC's goals for 1989-1990 are: to promote the integration of work and family responsibilities; to encourage the economic development of aboriginal women; to encourage the full and active participation of immigrant and visible minority women in Canadian society; and to promote global equality of women through specific actions.

Treasury Board of Canada (TB)

L'Esplanade Laurier
9th Floor, East Tower
140 O'Connor Street
Ottawa, Ontario
K1A 0R5

Information: Ottawa/Hull (613) 957-2400; Comptroller General of Canada, 9th Floor, West Tower, 300 Laurier Avenue West, Ottawa, Ontario, K1A 1E4.

Minister responsible:
President of the Treasury Board

The Treasury Board of Canada advises Cabinet on the selection of programs and projects that will achieve the government's objectives in the most effective manner in accordance with its priorities. The Treasury Board Secretariat examines all proposed spending programs and keeps them under review. It is responsible for: administrative policies; the Official Languages policies and programs in all federal institutions; and real property management in the public service. It proposes personnel management policy, and as the employer, negotiates collective agreements with public service bargaining agents.

TB 1
Official languages: the Treasury Board Secretariat is responsible for the general direction and co-ordination of the official languages policies relating to service to the public, language of work and equitable participation in all federal institutions. This includes the development, interpretation and communication of the official languages policies and programs and their implementation within federal institutions, and the evaluation of the effectiveness and impact of the official languages program, as well as the efficiency of program administration.

TB 2
Federal Identity Program (FIP): through this program, the government aims to identify federal activities in a consistent manner; to improve service to the public by facilitating access to federal programs and services; to project the equality of status of the two official languages; to save money through standardization; and to promote the effectiveness and efficiency of design in all applications of the Program.

TB 3
Access to information and privacy: the Treasury Board Secretariat prepares and distributes publications describing government institutions and their information holdings, enabling the public to obtain access to this information. It is also responsible for issuing policies and regulations to federal government institutions on the operation of the Access to Information and Privacy Acts.

TB 4
Comptroller General of Canada: the Office of the Comptroller General of Canada (OCG) serves the President of the Treasury Board. By ensuring the establishment and maintenance of sound financial management, internal audit and program evaluation, the Office plays a key role in cost-effective and accountable management in departments and agencies of the federal government. OCG officials establish policies and provide guidance to departmental specialists and program managers on financial control, management accounting and reporting, financial management systems, internal audit and program evaluation. The OCG also pays a leadership role in the professional development of the financial, program evaluation and internal audit communities.

TB 5
Crown Corporations: the Crown Corporations Directorate serves jointly the President of the Treasury Board and the Minister of Finance, advising both ministers on matters pertaining to Crown corporations and acting as the main liaison between the federal government and Crown corporations. The Directorate analyses the corporate plans and budgets of Crown corporations in order to advise Treasury Board ministers during their annual review of corporate plans and approval of budgets; monitors compliance with the reporting requirements of the Financial Administration Act; recommends legislative amendments; develops regulations; and makes policy recommendations on cross-corporation issues.

TB 6
Incentive Awards Plan: this plan encourages and rewards the flow of ideas, innovations and energy that are vital to the health of the public service. The six basic award programs are: Suggestion Awards for ideas that improve the public service; Merit Awards for service of exceptional merit; Long Service Awards to mark 25 and 35 years; Senior Officer Retirement Certificates, to honour senior officers for their contribution to the public service; Outstanding Achievement Awards, for career employees who have given distinguished service; and Awards of Excellence, for the best contributions from departmental Suggestion and Merit Awards.

TB 7
Employment equity: the program aims to implement policies to ensure equitable employment practices in the public service and Crown corporations for specific target groups. These groups are women, aboriginal peoples, disabled persons and visible minorities. The office establishes and funds special measures to assist government managers in meeting employment targets for each group. In addition, it monitors the performance of departments and Crown corporations.

TB 8
Isolated Post Allowance: government employees working at isolated posts in Canada are compensated in the form of financial assistance to cover expenses such as utilities, food, vacations and travel expenses or evacuation for health reasons. Government departments submit a request for isolated post allowance to the Treasury Board Secretariat on behalf of the employees.

TB 9
Public service policy on AIDS: the federal government's policy on AIDS applies to all employees of the Public Service of Canada. The policy states that under normal working conditions employees who have AIDS do not pose a health risk and that all employee benefits must continue to be provided. Employees whose work brings them in contact with body fluids must be protected by well-enforced infection-control procedures. AIDS testing is not a condition of employment in the public service, but can be provided for employees who travel abroad on government business. All government records containing AIDS-related information of a personal nature must be protected in accordance with the Privacy Act.

Transport Canada (TC)

Head Office
Transport Canada Building
Place de Ville
Tower C, 21st Floor
330 Sparks Street
Ottawa, Ontario
K1A 0N5

Other offices: *see* Part II, Addresses.

Information: Ottawa/Hull (613) 990-6663; regional, pilotage authority and other offices *see* Part II, Addresses; for Coast Guard/marine emergencies (search and rescue) and information, environmental emergencies and airport flight services *see* the Toll-free Telephone Service section.

Ministers responsible:
Minister of Transport and Minister of State (Transport)

The jurisdiction of the Department covers all federally regulated railways, as well as the Aviation, Airports, Marine and Surface Groups.

Aviation Group (TC 1 – TC 21)

TC 1
Aviation careers: Transport Canada offers career opportunities for pilots, aircraft engineers, air traffic controllers, flight service station operators, civil aviation inspectors and other technical aviation personnel. The Aviation Regulation Directorate is responsible for pilot and aircraft engineer licensing examinations and for flight instructor courses. The Directorate develops study and reference guides for written examinations as well as standards and guides for practical flight tests, both of which are prerequisites for flight crew licences. Under Canadian Air Regulation 515, parachuting falls within the jurisdiction of the Aircraft Registration and Special Flight Standards Division.

TC 2
Flight services: flight service stations provide pre-flight, in-flight and post-flight information services to help pilots fly. Users may request such services as electronic navigational aids, communications, VFR (Visual Flight Rules), flight planning, aeronautical and meteorological briefings (AWIS) and VHF/DF Navigation Services.

TC 3
Air Carrier Operation Certificates: the Aviation Group issues operating certificates guaranteeing that a carrier is flightworthy.

TC 4
Aviation safety information and standards: the Department establishes guidelines for sponsors of special aviation events and sets standards and recommended practices for both public and aircraft safety. The Aviation Safety Branch also provides the aviation community with educational programs, which include flight safety literature and audiovisual material, and undertakes studies to identify shortcomings in aviation safety.

TC 5
Air traffic control: the Aviation Group is responsible for the movement of air traffic and provides air traffic control services to aircraft operating in Canadian airspace and in international airspace for which Canada has accepted responsibility. Control towers provide air traffic control services to aircraft operating at or near airports. Terminal control units and area control centres provide the same to aircraft operating in controlled airspace. These services include information on air transportation administration, radar traffic observation and VHF direction-finding assistance. Certain air operations in controlled airspace require reservations.

TC 6
Airspace: the Aviation Group is responsible for developing Canada's airspace, navigational aids and aeronautical communication facilities to meet forecasted demands.

TC 7
Direct Aviation Activity Forecasting Models: the Department maintains a set of models for the purpose of forecasting future levels of direct aviation activity for the Canadian Civil Aviation system. These models provide the Ministry with projections for activities such as aircraft, passenger and cargo movements at individual airports and for the whole country.

TC 8
Aircraft Registration and Special Flight Standards: the Aircraft Registration and Special Flight Standards Division publishes the Canadian Civil Aircraft Register, an alphabetical listing of all registered owners by name and address, aircraft registration mark and aircraft type. For a nominal fee, clients may consult the Register on microfiche. The Division also provides information on the import and subsequent registration of aircraft in Canada and is responsible for the registration of, and operation restrictions governing, aircraft flown under Restricted Category Flight Authority, such as ultra-light or amateur-built craft.

Transport Canada *(continued)*
Aviation Group *(continued)*

TC 9
Aeronautical Information Services: the Aviation Group provides printed information on airspace, airports, navigation and communication facilities, maps and aeronautical charts; and aeronautical rules, regulations, procedures, services and hazards, as well as other information used by pilots for pre-flight planning and in-flight navigation.

TC 10
Air shows: special aviation events come under the jurisdiction of the Aircraft Registration and Special Flight Standards Division. The Division produces the Manual of Special Aviation Events, which provides information on the requirements for air shows in Canada.

TC 11
Aviation Enforcement Program: the Department is responsible for punishing violators of the Aeronautics Act and the Air Regulations and Air Navigation Orders through fines, suspension of Canadian aviation documents, prosecution and enforcements of Part II of the Canada Labour Code and of the Aviation Occupational Safety and Health Regulations.

TC 12
Aircraft/airworthiness: the Aviation Regulation Directorate, Airworthiness Branch, is responsible for standards, procedures and approval of aircraft, engine and aeronautical product design; issuing certificates of airworthiness, flight permits and other flight authorizations; standards, procedures, approval and control of aeronautical product manufacturers, maintenance organizations and personnel; in-service difficulty investigations and issuing airworthiness directives and other airworthiness information; and the design and maintenance of requirements and procedures required by the Air Regulations and Air Navigation Orders.

TC 13
Navigational Aid Flight Inspection: the Aviation Group is responsible for navigational aid flight inspection services for instrument landing systems, VHF omni-ranges (VOR) and radar and non-directional beacon (NDB) facilities owned and operated by the Department.

TC 14
Aircraft search and rescue alert: the Aviation Group co-ordinates search and rescue operations for aircraft, and alerts crash-equipment and ambulance supervisors, doctors and other search and rescue personnel.

TC 15
Aircraft services: the Aircraft Services Directorate provides aircraft services, such as operations, training, maintenance and project management, to government departments and agencies.

TC 16
Airport facilities: the Professional and Technical Services Directorate of the Airports Group provides standards and technical advice regarding the planning, design, cost-estimation, scheduling, construction, procurement, operation and maintenance of mobile equipment and airport facilities and surroundings.

TC 17
Crash, Firefighting and Rescue (CFR) Services: at designated Canadian airports the National CFR Program provides crash, firefighting and rescue services. At the municipal level the program offers mutual-aid fire protection, cross-training of firefighters between municipal and industrial departments, disaster emergency planning and exercises, and fire prevention education and tours.

TC 18
Commercial Development Program: the Commercial Development Directorate of the Airports Group establishes policies, standards and guidelines for commercial development at airports. It is responsible for a national program for the development of airport products, services, facilities and revenue-generating contracts and initiatives. It also administers fees, charges and various customer-related programs. Leasing arrangements with municipalities, the operation of municipal airports and other operational matters affecting municipal governments, such as ground transportation, also come under the Directorate's authority.

TC 19
Airport operations/simulation models: the Airports Group maintains a number of computerized simulation models for use in airport planning and operations. The models analyse gate use under varying operational rules and gate-assignment strategies; simulate passenger and baggage flow in different kinds of terminals; and measure traffic flow and parking demand on the airport road system and parking facilities.

TC 20
Airport Services Program: the Operations Directorate develops operational requirements, standards, guidelines and programs for the provision of safe and efficient airport services.

TC 21
Local/Local-Commercial Airports Financial Assistance Program: this program, under the direction of the Minister of Transport, provides financial assistance to planning and capital improvement projects at local or local-commercial airports not owned by the federal government.

Security and Emergency Planning (TC 22)

TC 22
Security of the national transportation system: the Security and Emergency Planning Group is responsible for the security and emergency preparedness of the Department and of the national transportation system (air, marine and land). The Group's responsibility extends to transportation contingency planning in case of war or national disaster. Key elements of transportation security include the development of transportation security legislation and standards; the monitoring and enforcement of mandatory security measures; the co-ordination of national transportation security programs; and training.
Inquiries: Ottawa/Hull: Legislation and Regulations: (613) 991-0163; and Operations and Equipment: (613) 990-1089; Vancouver (604) 666-5656; Edmonton (403) 495-2537; Winnipeg (204) 983-2143; Toronto (416) 224-3462; Montreal (514) 633-3557; Dartmouth (902) 426-5636.

Marine Group (TC 23 – TC 53)

TC 23
Icebreaking: the Canadian Coast Guard provides ice information and icebreaking services for commercial shipping in Canadian waters.

TC 24
Eastern Arctic Sealift: the Canadian Coast Guard operates the Eastern Arctic Sealift on behalf of the federal, provincial and Northwest Territories governments, the United States Air Force, and commercial and private shippers, except in the District of Keewatin, which is served by the NUNASI and Inuit Development Corporation in conjunction with the Northern Transportation Company Ltd.

TC 25
Canarctic: the federal government holds a controlling interest in the Canarctic Shipping Company, which operates the MV *Arctic*, an icebreaking cargo ship. The remaining shares in Canarctic are owned by North Water Navigation Limited. Canarctic's head office is in Ottawa and company operations are managed by the executive vice-president. The government's interest in the company is co-ordinated through the office of the Assistant Deputy Minister, Marine.

TC 26
Air-cushion vehicles licensing and examination: the Canadian Coast Guard establishes standards for the design and construction of air-cushion vehicles. The Department also inspects and certifies air-cushion vehicles according to its own safety criteria. Air-cushion vehicle operators and maintenance engineers must be licensed by the Department.

TC 27
Marine engineer and crew examinations: the Canadian Coast Guard awards Certificates of Competency for engineers on ships registered in Canada and determines the service, training and examination requirements for masters, mates and crews.

TC 28
Marine Emergency Duties Certificates: all seafarers are required to take a training course in marine firefighting, lifesaving equipment and survival at sea. Information concerning the location of training schools and the type of qualifications necessary for employment at sea is available from the Department.

TC 29
Lake Ontario water levels: on behalf of the International Joint Commission, the Canadian Coast Guard assists in the control of water levels and outflows of Lake Ontario. This work is of importance to riparian, navigation and electric power companies on the lake and the downstream portion of the St. Lawrence River.

TC 30
Marine aids to navigation: the Canadian Coast Guard provides visual, aural and radio aids for marine navigation, including a detailed listing of the characteristics, geographical locations and services of lighted aids, sound signals and electronic navigational facilities operated in Canada and of the Coast Guard radio stations.

TC 31
Maintenance and development of waterways: the Canadian Coast Guard undertakes sounding and dredging operations in commercial channels, including various Canada Ports Corporation ports and harbours. The Coast Guard also builds and maintains certain structures required for main channels, such as breakwaters and river training structures. The Coast Guard also helps to protect shoreline property along commercial waterways against erosion caused by commercial navigation.

TC 32
Marine cargo inspection: the Canadian Coast Guard oversees the regulation carriage of marine cargoes and the construction of freight containers. Mandatory loading inspections of grain, mineral concentrates and timber deck cargoes are performed by port wardens.

TC 33
Ship registration and tonnage measurement: the Canadian Coast Guard administers the registration of ships and marine mortgages, the transfer of ownership (title) of ships, the approval of names and measurements of ships for tonnage prior to registration, and the licensing of small vessels (boats). These programs are administered in conjunction with Revenue Canada, Customs and Excise.

TC 34
Ship safety electrical standards and machinery regulations: the Canadian Coast Guard is responsible for the standards and regulations governing the design and construction of marine machinery, materials and equipment. It is also responsible for the approval of designs and for safety inspections onboard ships.

TC 35
Ship hull standards and regulations: the Canadian Coast Guard is responsible for the standards, regulations and certification of ship's hulls.

Transport Canada *(continued)*
Marine Group *(continued)*

TC 36
Fishing vessel standards and regulations: the Canadian Coast Guard is responsible for the standards and regulations governing the design and construction of fishing vessels, as well as the approval of designs and safety inspection and certification.

TC 37
Mobile Offshore Drilling Units standards and regulations: the Canadian Coast Guard is responsible for the standards and regulations governing the design, construction and operation of Canadian-registered Mobile Offshore Drilling Units (MODUs) worldwide. The Coast Guard also inspects foreign MODUs operating in Canadian jurisdiction under agreements with the Canada Oil and Gas Lands Administration (COGLA) or the appropriate provincial energy authority.

TC 38
Ship pollution regulations: the Canadian Coast Guard is responsible for the administration and enforcement of regulations governing the discharge of oil, garbage and other pollutants from ships into Canadian waters and fishing zones.

TC 39
Small vessel regulations: the Canadian Coast Guard is responsible for the administration of small vessel regulations, including the calculation of safe-load and engine power ratings, the establishment of standards for small vessel construction, the issuance of construction compliance decals and capacity plates, the regulation of safety equipment for small vessels, and the approval of lifejackets and personal flotation devices.

TC 40
Vessel Traffic Services: the Canadian Coast Guard promotes the safe and efficient movement of marine traffic through a system of Vessel Traffic Services (VTS) regulations and operational facilities. It also provides mariners with navigational safety and ice information via VTS communication facilities. The Marine Radio Communications Service provides the communication network for the Eastern Canada Vessel Traffic System (ECAREG) and the Northern Canada Vessel Traffic System (NORDREG). This service also monitors international distress frequencies and acts as a link between vessels and rescue co-ordination centres. Further information on VTS can be found in the publication *Notices to Mariners - Annual Edition*.

TC 41
Marine accidents: the Canadian Coast Guard administers laws governing marine wrecks.

TC 42
Marine navigational safety: the Canadian Coast Guard is responsible for regulations and standards governing the safe navigation and conduct of ships. The Coast Guard provides information, chart amendments and associated nautical publications required by mariners for safe navigation. It also oversees ship safety communications, the equipping of ships with navigational and radio equipment and the regulation of restricted waters.

TC 43
Search and rescue service: the Canadian Coast Guard maintains a search and rescue service to respond to distress calls originating in waters under Canadian jurisdiction. The service also promotes safety awareness for small craft.

TC 44
Ship electronic equipment: the Canadian Coast Guard is responsible for regulations and standards governing the performance characteristics, inspection and installation of shipborne electronic equipment used for communication and navigation.

TC 45
Survival equipment on ships: the Canadian Coast Guard sets the standards for and inspects survival systems, lifesaving equipment and emergency safety procedures on passenger and commercial vessels and on marine offshore drilling units. It ensures safe working practices and inspects cargo-handling equipment on ships.

TC 46
Port facilities: the Canadian Coast Guard provides public facilities at approximately 389 locations for the berthing and servicing of vessels and the handling of cargo. Nine other harbours at Port Alberni, Nanaimo, Fraser River, North Fraser, Thunder Bay, Windsor, Hamilton, Toronto and Oshawa operate under autonomous harbour commissions and report directly to the Minister of Transport.

TC 47
Marine transportation regulations: a pocket-size, consolidated publication of the Canada Shipping Act and Regulations, including an amendment service, is available to the marine industry and the private sector.

TC 48
Construction in navigable waters: under the Navigable Waters Protection Act, individuals wishing to construct works in navigable waters must apply to the Canadian Coast Guard, Aids and Waterways Directorate.

TC 49
Marine emergencies, other than SAR (search and rescue): the Canadian Coast Guard develops and co-ordinates policies, contingency plans and management directives aimed at providing an effective response to marine environmental (non-SAR) emergencies.

TC 50
Ship-Source Oil Pollution Fund: This fund, established under the Canada Shipping Act, compensates individuals who have suffered damage or loss of income from an oil spill that cannot be legally recovered from the owner of the responsible ship.

TC 51
Canadian Coast Guard College: the Coast Guard College is part of the Training Directorate of the Personnel Group, Transport Canada. The College provides basic training in navigation and marine engineering to future Coast Guard officers, and in-house training to Coast Guard employees. It also houses the Canadian Marine Training Assistance Program, which trains fleet personnel (officers and crew) for various Caribbean Governments. College facilities are sometimes used by other federal government departments for meetings and in-house training.
Inquiries: Coast Guard regional offices or Canadian Coast Guard College, P.O. Box 4500, Sydney, Nova Scotia, B1P 6L1, (902) 564-3660.

TC 52
Pilotage authorities: pilotage authorities ensure the safe and orderly passage of ships in waters designated as compulsory pilotage zones. They may, with Governor-in-Council approval, make regulations and prescribe tariffs. The four pilotage authorities, all Crown corporations, are: the Atlantic Pilotage Authority, responsible for Canadian waters on the east coast; the Laurentian Pilotage Authority, responsible for the Gulf of St. Lawrence the St. Lawrence River and connecting waters as far as the entrance to the St. Lawrence Seaway at Saint-Lambert Lock; the Great Lakes Pilotage Authority Limited, responsible for waters from Saint-Lambert Lock to the head of the Great Lakes and in the Port of Churchill; and the Pacific Pilotage Authority, responsible for Canadian waters on the west coast. National pilotage standards and regulations are set by Transport Canada, Marine Groups, which establishes the minimum professional qualifications for pilots and maintains contact with the pilotage authorities, the private sector, the United States Coast Guard and other interested parties.

TC 53
Central Registry of Seamen: the Registry contains names, dates and places of birth, records of vessels and periods of service for merchant seamen in the Canadian Merchant Navy. The records cover the period from 1939 to the present, including World War II and the Korean War. They are used by a variety of individuals and organizations requesting confirmation of sea service, such as veterans, next-of-kin, Veterans Affairs Canada, the Canadian Pension Commission, the Bureau of Pensions Advocates, Supply and Services Canada Superannuation, the Royal Canadian Legion, and the Last Post Fund.

Surface Group (TC 54 – TC 72)

TC 54
Dangerous goods regulations: regulations and awareness programs for the handling, offering for transport, and transportation of dangerous goods throughout Canada and by any mode of transport are the responsibility of the Surface Group, Transport Dangerous Goods Directorate.

TC 55
Transport of dangerous goods inspection: inspection of the transportation of dangerous goods is divided into the following jurisdictions: Surface Group, Transport Dangerous Goods Directorate, for shippers of dangerous goods and manufacturers of containers and packagings; the Canadian Coast Guard, Ship Safety Branch, for marine transportation; the Aviation Group, Operations and Inspections Division, for air transportation; the National Transportation Agency, for rail transportation; and provincial governments, for highway transportation.

TC 56
CANUTEC: this round-the-clock centre for emergencies involving dangerous goods provides scientific and emergency response information and co-ordinates services and communication links in such emergencies. The centre also furnishes information on dangerous goods regulations and support programs offered by the Transport Dangerous Goods Directorate.

TC 57
Railway safety: under the Railway Safety Act, Transport Canada is responsible for the regulation and enforcement of safety on federally regulated railways in Canada; funding is available for projects that improve railway safety.

Note: Railway accident investigation remains temporarily the responsibility of the National Transportation Agency.

TC 58
Railway safety inspection: inspection of railway safety is carried out by the Surface Group, Railway Safety Directorate. Its duties include the inspection of equipment, railway operations, railway engineering, and safety programs.

TC 59
Motor vehicles defects: the Road Safety Directorate is responsible for the investigation of alleged defects in the construction, design or function of motor vehicles or motor vehicle tires that may affect the safety of any person.

TC 60
The Fuel Consumption Guide: the Guide, published by the Road Safety Directorate, shows the fuel consumption ratings of new vehicles sold in Canada. The Directorate also responds to inquiries and public complaints about vehicle fuel economy.

TC 61
Motor vehicle safety regulations: the Road Safety Directorate is responsible for developing and enforcing motor vehicle safety and emissions standards for imported or domestically manufactured motor vehicles. It also answers inquiries about safety standards for all types of on-road vehicles and is responsible for regulations concerning the private importation of motor vehicles.

Transport Canada *(continued)*
Surface Group *(continued)*

TC 62
Motor vehicle tire safety regulations: the Road Safety Directorate is responsible for enforcing safety standards for imported or domestically manufactured motor vehicle tires. It also answers inquiries about safety standards for all types of on-road vehicle tires.

TC 63
Motor Vehicle and Tire Recall Registers: the Motor Vehicle Register lists motor vehicle recalls involving safety-related defects or non-compliance with Canadian motor vehicle safety standards. The Tire Recall Register lists motor vehicle tire recall campaigns.

TC 64
Child seats and restraints for vehicles: the Road Safety Directorate is responsible for safety standards for motor vehicle child restraints and investigates complaints concerning their safety.

TC 65
Motor vehicle testing: the Motor Vehicle Test Centre in Blainville, Quebec, performs tests necessary for the enforcement of federal motor vehicle safety and fuel economy standards. It offers a wide range of vehicle test facilities to government, industry and private research agencies.

TC 66
Elderly and disabled travellers: the Department promotes accessibility for elderly and disabled travellers on all forms of transportation under federal jurisdiction, including air transportation, VIA Rail, the Roadcruiser bus in Newfoundland, east coast ferries that receive federal subsidies, rural transportation that receive federal capital assistance, extraprovincial bus undertakings and commuter rail. It funds a program that undertakes research and development and demonstration activities aimed at easing travel for disabled and elderly persons. Various workshops and seminars held annually further advance the Department's goals, supplemented by publications on such subjects as accessible vehicles, mobility clubs and the needs of hearing- and visually-impaired travellers.

TC 67
Accessible-Vehicle Acquisition Program: small urban and rural communities intending to improve vehicle access for disabled persons may obtain two types of capital subsidies from the Department: a) $25 000 or 80 percent, whichever is less, towards the purchase price of a new or used accessible vehicle; b) $5000 or 80 percent, whichever is less, towards the cost of modifying new or existing vehicles to improve accessibility (maximum of five vehicles). Public and private organizations wishing to provide transportation services for disabled persons in communities with a maximum population of 10 000 are eligible.

TC 68
Transportation Development Centre: the Centre (TDC) is Transport Canada's chief research and development organization, furnishing the Department with expertise on transportation technology and innovation. TDC manages an average of 300 research and development projects each year, the majority of which are tendered to the private sector with the assistance of Supply and Services Canada.

TDC supports prototype development and test programs aimed at improving conventional transportation systems and undertakes research in new technology. The Centre sponsors field testing and evaluation of innovative concepts and encourages projects aimed at improving the safety, efficiency, reliability and accessibility of the Canadian transportation system.

TDC's project officers distribute the Centre's findings to the transportation community through project reports, publications in scientific and professional journals, and participation in scientific symposia and conferences. Technology transfer is also promoted through articles in trade journals; publication and distribution of a biennial Project Directory; participation in numerous provincial and national associations involved in transportation research and development; collaboration on research projects with industry and other levels of government; and through a close working relationship with Canadian Patents and Development Limited, a Crown corporation.

Proposals for research and development projects can be made directly to TDC (prior inquiry recommended). Inquiries: Transportation Development Centre, Guy Favreau Complex, 200 Dorchester Blvd. West, West Tower, Suite 601, Montreal, Quebec, H2Z 1X4, (514) 283-0000.

TC 69
Ferry services: the Marine Policy and Programs Directorate subsidizes Marine Atlantic passenger and vehicle ferry services, as well as a number of privately owned ferry services, including a year-round passenger and vehicle service between Black's Harbour and Grand Manan. Other subsidized passenger and vehicle services during the ice-free season run between St Barbe (Nfld) and Blanc-Sablon (Que), Wood Islands (PEI) and Caribou (NS), and Souris (PEI) and Iles-de-la-Madeleine (Que). The Directorate also subsidizes local services between three isolated communities on Placentia Bay and Argentia (Nfld), and between Jackson's Arm and Harbour Deep (Nfld).

TC 70
Surface passenger transportation: the Passenger Policy and Programs Branch is responsible for policy development and analysis of surface passenger transportation in Canada. This involves the development and administration of rail passenger legislation and regulations, as well as the setting of federal policies and programs for intercity bus and urban transportation. The Branch reviews and administers a variety of programs including the provision of operating and capital subsidies to VIA Rail Canada and a program of labour assistance.

TC 71
Railway and grain transportation: Transport Canada monitors, evaluates and advises on policy provisions and new needs in the following areas: shipper access to railway freight services; railway capacity, efficiency and effectiveness; railway commercial viability and competitiveness; rail network rationalization; and many other rail freight topics. It also provides advice and guidelines on grain transportation and handling. Under the Branch Line Rehabilitation Program, Prairie branch lines are upgraded to handle modern railway grain cars. The Rail Freight Policy Branch also undertakes or participates in studies on a wide range of topics, including railway electrification, railway joint track usage, truck-rail competition and environmental and economic concerns.

TC 72
Grain transportation co-ordination: the Grain Transportation Administrator is responsible for the co-ordination and allocation of grain cars to the Canadian Wheat Board and to the grain industry. The Administrator also facilitates the movement of grain and ensures the efficiency of the grain transportation system. Under the System Improvement Reserve Program, the Administrator funds innovative alternatives to branch lines.

TC 73
Highway policy and programs: Transport Canada assists financially in the operation of certain federal highway facilities and in the construction of provincial highways in accordance with regional development agreements. Its objective is to stimulate economic development in depressed regions by helping provinces build efficient highway networks.

Telefilm Canada (TFC)

Head Office
National Bank of Canada Tower, 14th Floor
600 De la Gauchetière Street West
Montreal, Quebec
H3B 4L2

Information concerning programs: Montreal (514) 283-6363; regional offices: *see* Part II, Addresses.

International offices: Los Angeles (213) 859-0268, 144 South Beverly Drive, Suite 400, Beverly Hills, California, USA 90212; Paris (33) 45.63.70.45, 15 De Berri Street, 75008 Paris, France; London (44) 437-8308, 55/59 Oxford Street, 4th Floor, London, England WIR IRD.

Minister responsible:
Minister of Communications

Telefilm Canada is a Crown corporation with a mandate to develop Canada's film, television and video industry. Its goal is to strengthen the competitive position of Canadian films, television programs and videos, as well as to raise the export profile of Canadian companies and assist them in developing marketing and promotion strategies.

TFC 1
Funds: Telefilm Canada provides support, as a partner, to the private sector for the production of film and broadcast material, either in the form of investment funds or through a variety of resources at Telefilm's disposal. Support is available at all stages of the process — screen play development to final production and beyond to the distribution and marketing of the finished product in Canada and abroad. The corporation also co-ordinates Canada's participation in international festivals and administers a program of grants to Canadian festivals.

Telefilm's funds include the Canadian Broadcast Program Development Fund, the Feature Film Fund, the Feature Film Distribution Fund, the Interim Financing Fund, the Versioning Assistance Fund, the Canadian Production Marketing Assistance Fund, the Industrial and Professional Development Fund, the Grants to Canadian Film and Video Festivals Fund, long-term corporate loans and funding for closed captioning for the hearing impaired.

Telefilm Canada has published a series of bilingual brochures, for the benefit of its clientele, describing the policies and procedures with respect to its funding programs. These brochures and other information are available from all of Telefilm's offices in Canada and abroad.

TFC 2
Official co-productions, co-ventures, production packages and twinning arrangements with Canada: Telefilm Canada is responsible for managing the co-production agreements for film or television programs signed by Canada with foreign countries, including: Algeria, Argentina, Belgium, China, Czechoslovakia, the Federal Republic of Germany, France, Hungary, Ireland, Israel, Italy, Morocco, the Netherlands, New Zealand, Spain, Switzerland, the United Kingdom and Yugoslavia. Among other provisions, the agreements stipulate that a co-production is treated exactly like a domestic production in each of the partner countries.

Veterans Affairs (VA)

The Veterans Portfolio is composed of the Department of Veterans Affairs and three associated agencies: the Bureau of Pensions Advocates, the Canadian Pension Commission and the Veterans Appeal Board.

Minister responsible:
Minister of Veterans Affairs

The Minister of Veterans Affairs is also the Canadian agent for the Commonwealth War Graves Commission.

Veterans Affairs *(continued)*

Department of Veterans Affairs (VA 1 – VA 2)

Head Office
Daniel J MacDonald Building
161 Grafton Street
(P O Box 7700)
Charlottetown, Prince Edward Island
C1A 8M9
Operations Branch: East Memorial Building, 5th Floor, 284 Wellington Street, Ottawa, Ontario, K1A 0P4

Information: Charlottetown (902) 566-8457; Ottawa/Hull (613) 992-4234.

The Department provides support for the economic, social, mental and physical wellbeing of veterans, certain civilians and their dependants.

VA 1
Lost war medals and decorations: veterans of World Wars I and II who have lost medals or decorations can buy replacements through application to the Department. The veteran's regimental number and full signature are necessary on the application.

Veterans Land Administration (VA 2)

Head Office
Federal Building
Queen Street
(P O Box 7700)
Charlottetown, Prince Edward Island
C1A 8M9

Information: Charlottetown (902) 566-8434; other offices *see* Part II, Addresses.

VA 2
Land sale agreements: this branch of the Department administers land sale agreements concluded with veterans or their heirs or representatives. Lending activities were discontinued on 31 March 1977, but the branch continues to be responsible for outstanding loans and property management.

Programs Branch (VA 3 – VA 4)

Daniel J MacDonald Building, 4th Floor
161 Grafton Street
(P O Box 7700)
Charlottetown, Prince Edward Island
C1A 8M9

Information: Charlottetown (902) 566-8089; other offices *see* Part II, Addresses.

VA 3
Programs: this branch of the Department provides benefits to eligible veterans and their dependants and survivors. These services include medical and dental care, provision of prosthetic appliances, income support programs, emergency financial assistance and counselling, educational assistance for veterans and orphans, and burial grants for veterans. Further assistance is available under the Veterans Independence Program to enable eligible veterans to continue to live independently and comfortably in their own homes.

VA 4
Army Benevolent Fund: this fund provides a one-time grant of up to $300 to army veterans who served between 1939 and 1946 and who are experiencing financial hardship and cannot obtain help through veterans' legislation or other social services. The Army Benevolent Fund also administers the Canadian Army Welfare Fund, which provides one-time grants of last resort of up to $500 to veterans who served between 1946 and 1968, and the Canadian Forces Personnel Assistance Fund, which will provide loans of last resort to former or current members of the Canadian Forces who are under financial duress.

Bureau of Pensions Advocates (VA 5)

Head Office
Daniel J MacDonald Building, 2nd Floor
161 Grafton Street
(P O Box 7700)
Charlottetown, Prince Edward Island
C1A 8M9

Information: Charlottetown (902) 566-8641 or nearest district office *see* Part II, Addresses.

VA 5
Legal assistance: the Bureau of Pensions Advocates provides free legal service to applicants and pensioners in accordance with the Pension Act and related statutes and orders. This service includes counselling and the preparation and presentation of claims to adjudicating bodies, the Canadian Pension Commission and the Veterans Appeal Board.

Canadian Pension Commission (VA 6)

Head Office
Daniel J MacDonald Building, 2nd Floor
161 Grafton Street
(P O Box 9900)
Charlottetown, Prince Edward Island
C1A 8V6

Information: Charlottetown (902) 566-8851 or 566-8869, or nearest district office *see* Part II, Addresses.

VA 6
Pensions: the Canadian Pension Commission administers pensions granted as compensation for disability or death related to military service and as compensation to former prisoners of war.

Veterans Appeal Board (VA 7)

Head Office
Daniel J MacDonald Building
161 Grafton Street
PO Box 7700
Charlottetown, Prince Edward Island
C1A 8M9

Information: Charlottetown (902) 566-8620.

VA 7
Appeals/pension and allowance: the Veterans Appeal Board acts as a court of appeal for allowance and pension applicants and recipients. The Board makes its decisions based on specific sections of enabling legislation. It also interprets pertinent acts and regulations and advises the Minister of Veterans Affairs on such regulations.

Commonwealth War Graves Commission (VA 8)

Canadian Agency
East Memorial Building, 1st Floor
284 Wellington Street
Ottawa, Ontario
K1A OP4

Information: Ottawa/Hull (613) 992-3224.

VA 8
Commonwealth War Graves and Memorials: this Commission's duties are to mark and maintain the graves of members of the Commonwealth Forces who died in the two World Wars, to build memorials to those whose graves are unknown and to keep records and registers. The Canadian agency carries out these duties in North America. It also provides information to the public on the location of Commonwealth war graves and memorials throughout the world.

VIA Rail Canada Inc (VIA)

Head Office
2 Place Ville Marie
Montreal, Quebec
H3B 2C9

Information: Montreal (514) 871-6000; regional offices *see* Part II, Addresses.

Minister responsible:
Minister of Transport

VIA 1
This Corporation manages all rail passenger services in Canada. Its coast-to-coast network links several hundred communities with services ranging from transcontinental trains to the fast intercity trains in parts of Eastern Canada. VIA's fleet of rolling stock includes conventional trains (locomotives, coaches, sleeping cars, dining cars) and the modern LRC (light, rapid, comfortable) trains. The Corporation also owns and operates station and maintenance facilities across the country and negotiates contracts with CN and CP Rail for the use of their tracks. Management is centralized at Montreal headquarters, and field operations are handled from four major centres (Halifax, Montreal, Toronto, Winnipeg).

Department of Western Economic Diversification (WED)

Head Office
Canada Place, Suite 1500
9700 Jasper Avenue
Edmonton, Alberta
T5J 4H7

Information: Head Office, Edmonton (403) 495-4164; Ottawa Liaison Office (613) 952-9378; regional offices *see* Part II, Addresses.

Minister responsible:
Minister, Western Economic Diversification

The Department is responsible for federal economic activities in Western Canada, particularly those aimed at developing new businesses, industries and related business infrastructure. The essential requirement that will determine the acceptability of proposals will be the contribution each project or activity would make to the diversification of the Western economy.

WED 1
Co-ordination of Business Development: Western Economic Diversification helps to make easier the creation of new enterprises and businesses consistent with federal international trade policy. It represents Western Canadian interests in the development of national policies and the design of national programs, and ensures that Western Canada is effectively linked with decision-making in Ottawa.

WED 2
The Western Diversification Fund: this fund, which represents a commitment of $1.5 billion, is designed to assist projects of strategic importance to the West. Help will be given to projects that would not proceed without support from the Department. A key feature of the Program is that service and resource-related industries as well as non-profit business organizations will be eligible for funding.

Part II
Federal Government Addresses Throughout Canada



Federal Offices across Canada

Note: addresses are in alphabetical order by city within department and province.

Atlantic Canada Opportunities Agency (ACOA)

New Brunswick

590 Brunswick Street
Post Office Box 578
Fredericton
E3B 5A6
(506) 452-3184

Head Office
644 Main Street, 3rd Floor
Post Office Box 6051
Moncton
E1C 9J8
(506) 857-6523

Newfoundland

Atlantic Place
215 Water Street, Suite 801
Mail: Post Office Box 1060, Station C
St John's
A1C 5M5
(709) 772-4126

Nova Scotia

The Brewery, Suite 3000
1489 Hollis Street
Mail: Post Office Box 2284, Station M
Halifax
B3J 3C8
(902) 426-8361

Enterprise Cape Breton
15 Dorchester Street
Mail: Post Office Box 2001
Sydney
B1P 6K7
(902) 564-3614

Enterprise Cape Breton
Sydport Industrial Park
470 Gateway Avenue
Post Office Box 1750
Sydney
B1P 6T7
(902) 564-3600

For Telephone Services *see* pages 3 to 28

Atlantic Canada Opportunities Agency *(continued)*

Ontario

270 Albert Street, 14th Floor
Mail: Post Office Box 3442, Station D
Ottawa
K1P 6N8
(613) 954-2422

Prince Edward Island

75 Fitzroy Street, 3rd Floor
Charlottetown
C1A 1R6
(902) 566-7492

Atomic Energy Control Board (AECB)

Alberta

Western Regional Office
Harry Hays Building, Suite 850
220 4th Avenue South East
Post Office Box 2948, Station M
Calgary
T2P 2M7
(403) 292-5181

Ontario

Regional Office
Veltri Complex
68 King Street East
Bowmanville
L1C 3X2
(416) 623-8258

Regional Office
Algo Centre
151 Ontario Avenue
Elliot Lake
P5A 2T2
(705) 848-7123

Regional Office
6711 Mississauga Road, Suite 704
Mississauga
L5N 2W3
(416) 821-7760

Head Office
Martel Building
270 Albert Street
Post Office Box 1046, Station B
Ottawa
K1P 5S9
Public Information Office:
(613) 995-5894
Library:
(613) 995-1359

Quebec

Regional Office
2 Place Laval, Suite 220
Ville Laval
Montreal
H7N 5N6
(514) 667-6360

Atomic Energy of Canada Limited (AECL)

Manitoba

Research Company
Whiteshell Nuclear Research Establishment
Pinawa
R0E 1L0
(204) 753-2311

Ontario

Chalk River Nuclear Laboratories
Chalk River
K0J 1J0
(613) 584-3311
(613) 687-5581

CANDU Operations
Engineering Company
Sheridan Park Research Community
Mississauga
L5K 1B2
(416) 823-9040

Corporate Office
344 Slater Street
Ottawa
K1A 0S4
(613) 237-3270

Quebec

CANDU Operations — Montreal
1155 Metcalfe Street, 2nd Floor
Montreal
H3B 2V6
(514) 871-1116

Agriculture Canada (AGC)

Alberta

Food Production and Inspection
4902 49th Street
Post Office Box 690
Athabasca
T0G 0B0
(403) 675-2129

Research Branch
Research Station
Post Office Box 29
Beaverlodge
T0H 0C0
(403) 354-2212

Food Production and Inspection
Federal Building
108 1st Street West
Post Office Box 1329
Brooks
T0J 0J0
(403) 362-3539

Food Production and Inspection
Regional Office
200 4th Avenue South East
Calgary
T2P 3C3
(403) 292-5635

Food Production and Inspection
District Office
Alberta Stockyards
2635 Portland Street South East, Room 207
Calgary
T2G 4M8
(403) 292-4687

Food Production and Inspection
Lab Services Division
Western Laboratory
102 11th Avenue South East
Calgary
T2G 0X5
(403) 292-5741

Food Production and Inspection
Federal Building
4901 50th Avenue
Camrose
T4V 0S2
(403) 672-3563

Food Production and Inspection
Customs and Immigration Building
Post Office Box 130
Coutts
T0K 0N0
(403) 344-3808

Food Production and Inspection
Federal Building
196 3rd Avenue West
Post Office Box 1930
Drumheller
T0J 0Y0
(403) 823-2280

Agricultural Development Branch
Regional Office
Canada Place, Suite 810
9700 Jasper Avenue
Edmonton
T5J 4G5
(403) 420-4141

Farm Debt Review Board
Canada Place, Suite 815
9700 Jasper Avenue
Edmonton
T5J 4G5
(403) 420-4764

For Telephone Services *see* pages 3 to 28

Food Production and Inspection
District Office
Canada Place, 8th Floor
9700 Jasper Avenue
Edmonton
T5J 4G4
(403) 420-2800

Food Production and Inspection
Federal Building
2210 2nd Avenue
Post Office Box 310
Fort Macleod
T0L 0Z0
(403) 553-4121

Research Branch
Experimental Farm
Post Office Box 126
Fort Vermilion
T0H 1N0
(403) 927-3253

Food Production and Inspection
Federal Building
10001 1st Avenue
Grande Prairie
T8V 0X9
(403) 532-3202

Research Branch
Postal Bag 5000
Lacombe
T0C 1S0
(403) 782-3316

Food Production and Inspection
Post Office Box 3015
Lethbridge
T1J 4A9
(403) 327-3758

Food Production and Inspection
Health of Animals Directorate
Animal Diseases Research Institute
Post Office Box 640
Lethbridge
T1J 3Z4
(403) 381-8182

Research Station
Post Office Box 3000
Lethbridge
T1J 4B1
(403) 327-4561

Food Production and Inspection
Fiesta Plaza, Bay 1
4530 49th Avenue
Post Office Box 1329
Olds
T0M 1P0
(403) 556-3568

Food Production and Inspection
10031 100th Street
Post Office Box 6840
Peace River
T8S 1S6
(403) 624-3222

Food Production and Inspection
4711 51st Avenue, Suite 203
Red Deer
T4N 4H1
(403) 340-4202
(403) 346-7033

Food Production and Inspection
Post Office Building
5104 50th Avenue
Post Office Box 1330
Stettler
T0C 2L0
(403) 742-2970

Food Production and Inspection
Sub-District Office
5038 50th Avenue
Vermilion
T0B 4M0
(403) 853-4426

Food Production and Inspection
11209 97th Avenue
Post Office Box 1537
Westlock
T0G 2L0
(403) 349-3095

Food Production and Inspection
Federal Building
4811 51st Street
Post Office Box 6507
Wetaskiwin
T9A 2G2
(403) 352-3955

British Columbia

Food Production and Inspection
33827 South Fraser Way, Room B103
Abbotsford
V2S 2C4
(604) 854-2548

Research Branch
Research Station
6947 Highway 7
Post Office Box 1000
Agassiz
V0M 1A0
(604) 796-2221

Food Production and Inspection
456 North West Boulevard
Post Office Box 217
Creston
V0B 1G0
(604) 428-2522

Food Production and Inspection
1005 104th Avenue, Room 102
Dawson Creek
V1G 2H9
(604) 782-5682

Food Production and Inspection
Post Office Building
Grand Forks
V0H 1H0
(604) 442-3942 (Seasonal Office)

Research Branch
3015 Ord Road
Kamloops
V2B 8A9
(604) 376-5565

Food Production and Inspection
District Office
1921 Kent Road
Kelowna
V1Y 7S6
(604) 861-6048

Farm Debt Review Board
620 Royal Avenue
Post Office Box 2522
New Westminster
V3L 5A8
(604) 666-6344

Food Production and Inspection
620 Royal Avenue, Suite 202
Post Office Box 2526
New Westminster
V3L 5A8
District Office:
(604) 666-0593
Regional Office:
(604) 666-6513
Dairy, Fruit and Vegetable Division:
(604) 666-0975
Livestock and Poultry Division:
(604) 666-0312
Plant Health and Plant Products Directorate:
(604) 666-0593

Food Production and Inspection
Race Track Division
Federal Building, Room 200
549 Columbia Street
New Westminster
V3L 1B3
(604) 666-3556

Food Production and Inspection
Highway 97
Post Office Box 1300
Osoyoos
V0H 1V0
(604) 495-6574

Food Production and Inspection
Post Office Box 397
Penticton
V2A 6K6
(604) 494-7711

Research Branch
Rural Route 8, RMD 6
Prince George
V2N 4M6
(604) 963-9632

Food Production and Inspection
Federal Building, Room B4
417, 2nd Avenue West
Prince Rupert
V8J 1G8
(604) 627-3033

For Telephone Services *see* pages 3 to 28

Agriculture Canada *(continued)*
BRITISH COLUMBIA *(continued)*

Food Production and Inspection
Saanichton Plant Quarantine Station
8801 East Saanich Road
Sidney
V8L 1H3
(604) 356-6640
Golden Nematode Laboratory:
(604) 356-6634

Research Branch
Research Station
Summerland
V0H 1Z0
(604) 494-7711

Food Production and Inspection
Customs and Immigration Building
28 176th Street, Rural Route 8
Surrey
V3S 5J9
(604) 538-3656

Food Production and Inspection
215 Commercial Drive
Vancouver
V5L 4X1
Plant Health and Plant Products:
(604) 666-8593
Ship and Commodity Inspection:
(604) 666-3837

Food Production and Inspection
Terminal Building
Vancouver International Airport
Vancouver
V7B 1T8
Animal Health:
(604) 666-7073
Plant Health and Plant Products:
(604) 666-7042

Research Branch
Research Station
6660 North West Marine Drive
Vancouver
V6T 1X2
(604) 224-4355

Food Production and Inspection
Federal Building, 2nd Floor
3205 32nd Street
Vernon
V1T 5M7
(604) 549-5171

Food Production and Inspection
District Office
Canada Custom House
816 Government Street
Victoria
V8W 1W9
(604) 388-3421

Food Production and Inspection
Federal Building, Room 102
153 Borland Street
Williams Lake
V2G 1R1
(604) 392-4845

Food Production and Inspection
Bottom Woods Lake Road
(604) 766-2377

MANITOBA

Food Production and Inspection
Post Office Building
Post Office Box 696
Boissevain
R0K 0E0
(204) 534-6288

Food Production and Inspection
136 11th Street
Brandon
R7A 6A3
(204) 726-7548
Veterinary Inspection:
(204) 726-7556

Research Branch
Brandon Research Station
Corner of 18th Street North and Valley Road
Post Office Box 610
Brandon
R7A 5Z7
(204) 728-7234

Food Production and Inspection
19 Main Street
Post Office Box 569
Carman
R0G 0J0
(204) 745-2292

Food Production and Inspection
317 Main Street North, Room 202
Dauphin
R7N 1C5
(204) 638-3322

Food Production and Inspection
Post Office Box 146
Emerson
R0A 0L0
(204) 373-2346

Food Production and Inspection
Post Office Building
Post Office Box 37
Minnedosa
R0J 1E0
(204) 867-3241

Food Production and Inspection
Post Office Box 571
Morden
R0G 1J0
(204) 822-3266

Research Branch
Morden Research Station
Post Office Box 3001
Morden
R0G 1J0
(204) 822-4471

Food Production and Inspection
Post Office Building, Room 207
Post Office Box 925
Portage la Prairie
R1N 3C4
(204) 857-4171

Agriculture Development Branch
Kensington Building, Room 303
275 Portage Avenue
Winnipeg
R3B 2B3
(204) 983-3032

Farm Debt Review Board
207 Notre Dame Avenue, Room 302
Winnipeg
R3B 1M9
(204) 983-8621

Farm Income Services
Western Grain Stabilization Administration
Canadian Grain Commission Building, Room 935
303 Main Street
Winnipeg
R3C 3H5
(204) 983-3384

Food Production and Inspection
Regional Office
Federal Building, Room 624
269 Main Street
Winnipeg
R3C 1B2
(204) 983-2200

Research Branch
Winnipeg Research Station
195 Dafoe Road
Winnipeg
R3T 2M9
(204) 269-2100

NEW BRUNSWICK

Research Branch
Senator Hervé J Michaud Experimental Farm
Post Office Box 667
Buctouche
E0A 1G0
(506) 743-2464

Food Production and Inspection
Carrefour Assomption
121 Church Street
Post Office Box 36
Edmundston
E3V 3K7
(506) 735-5263

Food Production and Inspection
Post Office Box 6
Florenceville
E0J 1K0
(506) 392-5566

For Telephone Services *see* pages 3 to 28

Agriculture Development Branch
633 Queen Street, Room 213
Fredericton
E3B 1C3
(506) 452-3706

Farm Debt Review Board
633 Queen Street, 2nd Floor
Fredericton
E3P 1C3
(506) 452-3691

Food Production and Inspection
District Office
Fredericton Research Station
Post Office Box 20280
Fredericton
E3B 4Z7
(506) 452-4962

Research Branch
Fredericton Research Station
Post Office Box 20280
Fredericton
E3B 5G4
(506) 452-3260

Food Production and Inspection
Post Office Box 609
Grand Falls
E0J 1M0
(506) 473-1162

Food Production and Inspection
Post Office Box 446
Hartland
E0J 1N0
(506) 375-4314

Food Production and Inspection
Atlantic Region
Federal Building
30 Highfield Street, 4th Floor
Moncton
E1C 8R2
(506) 857-7670

Food Production and Inspection
Moncton Field Office
310 Baig Boulevard
Post Office Box 1065
Moncton
E1C 8P2
(506) 857-7676

Food Production and Inspection
Post Office Box 486
Perth-Andover
E0J 1V0
(506) 273-2227

Food Production and Inspection
Health of Animals Laboratory
10 Salem Street
Post Office Box 1410
Sackville
E0A 3C0
(506) 536-0135

Food Production and Inspection
Customs Building
189 Prince William Street
Post Office Box 6219, Station A
Saint John
E2L 4R7
(506) 648-4550
(506) 648-4568
(506) 648-4987

Food Production and Inspection
District Office
Federal Post Office Building
680 Main Street
Post Office Box 429
Woodstock
E0J 2B0
(506) 328-2172

NEWFOUNDLAND

Food Production and Inspection
Post Office Box 1088
Channel — Port-aux-Basques
A0M 1C0
(709) 695-2136
(709) 695-2822

Food Production and Inspection
New Federal Building, Room 204
Fisher Hill, Main Street
Post Office Box 146
Corner Brook
A2H 6C7
(709) 637-4388

Food Production and Inspection
Post Office Box 335
Grand Falls
A2A 2J7
(709) 489-4257

Agricultural Development Branch
354 Water Street, 2nd Floor
Post Office Box 1878
St John's
A1C 5R4
(709) 772-4063

Farm Debt Review Board
354 Water Street, 2nd Floor
St John's
A1C 5R4
(709) 772-2306

Food Production and Inspection
District Office
Cormack Building
2 Steer's Cove
Post Office Box 5609
St John's
A1C 5W8
(709) 772-5030

Research Branch
Research Station
Brookfield Road
Post Office Box 7098
St John's
A1E 3Y3
(709) 772-4619

NOVA SCOTIA

Food Production and Inspection
Race Track Division
1600 Bedford Highway, Suite 416
Bedford
B4A 1E8
(902) 426-9114

Food Production and Inspection
Tower 1, Suite 316
7001 Mumford Road
Halifax
B3L 4N9
(902) 426-3874

Food Production and Inspection
Ralston Building, Room B-19
1557 Hollis Street
Post Office Box 1153
Halifax
B3J 2X1
(902) 426-2125

Food Production and Inspection
Kentville Agricultural Centre
Kentville
B4N 1J5
(902) 678-2171

Research Branch
Kentville Agricultural Centre
Kentville
B4N 1J5
(902) 678-2171

Research Branch
Nappan Experimental Farm
Nappan
B0L 1C0
(902) 667-3827

Food Production and Inspection
Arts Building
196 George Street
Sydney
B1P 1J3
(902) 564-7399

Food Production and Inspection
Veterinary Inspection Directorate
Gainers Inc
Post Office Box 10
Sydney
B1P 6J4

Agriculture Development Branch
Bank of Montreal Building
35 Commercial Street, Suite 200
Post Office Box 698
Truro
B2N 5E5
(902) 893-0068

Farm Debt Review Board
35 Commercial Street, Suite 200
Post Office Box 1800
Truro
B2N 5Z5
(902) 893-0051

For Telephone Services *see* pages 3 to 28

Agriculture Canada *(continued)*

NOVA SCOTIA *(continued)*

Food Production and Inspection
New Post Office Building
664 Prince Street
Post Office Box 368
Truro
B2N 5C5
(902) 893-3735

ONTARIO

Food Production and Inspection
370 Dunlop Street West, Unit 17
Barrie
L4N 5R7
(705) 728-0161

Food Production and Inspection
228 Dundas Street East
Belleville
K8N 1E4
(613) 968-6437
General Inquiries:
(613) 969-3333
Veterinary Inspection Directorate:
(613) 969-3320

Food Production and Inspection
New Federal Building
41 Temperance Street
Bowmanville
L1C 3A5
(416) 623-5759

Food Production and Inspection
20 Nelson Street West
Brampton
L6X 2M5
(416) 451-4963

Food Production and Inspection
Federal Building
Corner of Dalhousie and Queen Streets
Post Office Box 637
Brantford
N3T 5P9
(519) 753-3478

Food Production and Inspection
36 George Street
Post Office Box 578
Brockville
K6V 5V7
(613) 342-2740
(613) 342-3682

Food Production and Inspection
48 5th Street
Post Office Box 392
Chatham
N7M 5K5
(519) 352-4290

Food Production and Inspection
New Federal Building, Mezzanine
10 Centre Street, Room MZ104
Post Office Box 669
Chatham
N7M 5K8
(519) 352-9510
(519) 352-9396

Food Production and Inspection
Federal Building
45 2nd Street East
Post Office Box 1027
Cornwall
K6H 5V1
(613) 933-5825

Research Branch
Research Station
Post Office Box 186
Delhi
N4B 2W9
(519) 582-1950

Food Production and Inspection
211 Concession Road
Post Office Box 96
Fort Erie
L2A 5M6
(416) 871-4000
(416) 871-4046

Food Production and Inspection
301 Scott Street
Post Office Box 456
Fort Frances
P9A 3M8
(807) 274-5214

Agricultural Development Branch
450 Speedvale Avenue West, Room 104
Guelph
N1H 7Y7
(519) 763-5433

Farm Debt Review Board
456 Speedvale Avenue West, Room 624
Guelph
N1H 7Y9
(519) 836-8188

Food Production and Inspection
70 Fountain Street East
Guelph
N1H 3N6
(519) 821-4160
Animal Health Division:
(519) 822-1931

Food Production and Inspection
Health of Animals Laboratory
110 Stone Road West
Guelph
N1G 3W4
(519) 822-3300

Food Production and Inspection
95 Meridian Avenue
Post Office Box 548
Haileybury
P0J 1K0
(705) 672-3031

Food Production and Inspection
1033 Main Street West
Hamilton
L8S 1B7
(416) 572-2201
(416) 523-2343

Research Branch
Harrow Research Station
Harrow
N0R 1G0
(519) 738-2251

Food Production and Inspection
Race Track Division
15 Sunnyridge Road
Rural Route 1
Jerseyville
L0R 1R0
(416) 648-3033

Research Branch
Kapuskasing Experimental Farm
Kapuskasing
P5N 2X9
(705) 335-6148

Food Production and Inspection
863 Norwest Road
Kingston
K7P 2N2
(613) 384-1230

Food Production and Inspection
70 King Street North
Kitchener-Waterloo, Ontario
N2J 2X1
(519) 886-3210

Food Production and Inspection
Agricultural Inspection Directorate
75 Erie Street South
Post Office Box 119
Leamington
N8H 3W1
(519) 326-9047

Food Production and Inspection
Dominion Public Building
457 Richmond Street
Post Office Box 577, Station B
London
N6A 4W8
(519) 679-4021

Research Branch
London Research Centre
1400 Western Road
London
N6G 2V4
(519) 645-4452

For Telephone Services *see* pages 3 to 28

Food Production and Inspection
Queenston Bridge
Post Office Box 193
Niagara Falls
L2E 6T3
(416) 262-5331

Food Production and Inspection
101 Worthington Street East
Post Office Box 554
North Bay
P1B 8J1
(705) 472-9570

Head Office
Sir John Carling Building
Central Experimental Farm
930 Carling Avenue
Ottawa
K1A 0C7
(613) 995-8963

Central Experimental Farm
960 Carling Avenue
Ottawa
K1A 0C6
Research Program Service:
(613) 995-7084
Animal Research Centre:
(613) 993-6002
Biosystematics Research Centre:
(613) 996-1665
Food Research Centre:
(613) 995-3722
Plant Research Centre:
(613) 995-3700
Land Resource Research Centre:
(613) 995-5011

Farm Income Services
Sir John Carling Building
930 Carling Avenue
Ottawa
K1A 0C5
(613) 995-5880
Agricultural Stabilization Board:
(613) 957-7078

Food Production and Inspection
Race Track Division
62 Auriga Drive, Room 102
Ottawa
K2E 7W6
(613) 998-4922
(613) 998-8784

Food Production and Inspection
Federal Building, Room 204
901 3rd Avenue East
Post Office Box 666
Owen Sound
N4K 5R4
(519) 376-9772

Food Production and Inspection
Animal Health Division
201 Charlotte Street, Suite 222
Post Office Box 491
Peterborough
K9J 6Z6
(705) 745-5613

Food Production and Inspection
10077G Yonge Street
Richmond Hill
L4C 1T7
(416) 883-1600

Food Production and Inspection
15 St Catharine Street
Post Office Box 579
St Thomas
N5P 3V6
(519) 631-5330

Food Production and Inspection
1 Bridge Street
Point Edward
Post Office Box 636
Sarnia
N7T 7J7
(519) 332-3031

Food Production and Inspection
New Dominion Building, Room 202
451 Queen Street East
Post Office Box 968
Sault Ste Marie
P6A 5N5
(705) 256-7451

Food Production and Inspection
Federal Building
52 Main Street
Post Office Box 730
Seaforth
N0K 1W0
(519) 527-1470

Food Production and Inspection
New Federal Building
75 Waterloo Street
Post Office Box 307
Stratford
N5A 6T3
(519) 271-9582

Food Production and Inspection
33 South Court Street, Room 203
Thunder Bay
P7B 2W6
(807) 345-1031
(807) 475-7761

Research Branch
Thunder Bay Experimental Farm
Post Office Box 158
Thunder Bay
P7C 4V8
(807) 939-2523

Food Production and Inspection
Ontario Regional Office
4900 Yonge Street
Willowdale
Toronto
M2N 6G6
(416) 226-9262

Food Production and Inspection
Toronto District Office
150 Bridgeland Avenue
Toronto
M6A 6B9
(416) 781-6118
Plant Health Division:
(416) 781-4611

Food Production and Inspection
Toronto Airport
Post Office Box 11
Toronto AMF
Toronto
L5P 1A2
(416) 676-2545

Food Production and Inspection
Race Track Division
6700 Finch Avenue West, Suite 603
Rexdale
Toronto
M9W 5P5
(416) 675-6125

Research Branch
Smithfield Experimental Farm
Post Office Box 340
Trenton
K8V 5R5
(613) 392-3527

Research Branch
Research Station
Vineland Station
L0R 2E0
(416) 562-4113

Food Production and Inspection
220 Trillium Court
Post Office Box 158
Walkerton
N0G 2V0
(519) 881-0804
(519) 881-2431

Food Production and Inspection
441 University Avenue West, Suite 208
Windsor
N9A 5P9
(519) 252-6559
(519) 252-7095

Food Production and Inspection
2000 Continental Avenue
Windsor
N9E 3P1
(519) 969-1121
(519) 969-1128

Food Production and Inspection
69 Light Street
Post Office Box 428
Woodstock
N4S 7Y5
(519) 539-8505

For Telephone Services *see* pages 3 to 28

Agriculture Canada *(continued)*

Prince Edward Island

Food Production and Inspection Branch
Rail Potato Loading Point
Albany
C0B 1A0
(902) 855-2118

Food Production and Inspection Branch
Post Office Box 207
Alberton
C0B 1B0
(902) 853-3349

Agriculture Development Branch
141 Kent Street, 2nd Floor
Post Office Box 2949
Charlottetown
C1A 8C5
(902) 566-7300

Farm Debt Review Board
97 Queen Street, Room 204
Charlottetown
C1A 8C5
(902) 566-7302

Food Production and Inspection Branch
Dominion Building
97 Queen Street
Post Office Box 1205
Charlottetown
C1A 7M8
(902) 566-7290
(902) 566-7621

Food Production and Inspection Branch
Charlottetown Sub-District Office
Mount Edward Road, Building 19
Post Office Box 1240
Charlottetown
C1A 7M8
(902) 566-7631

Research Branch
Charlottetown Research Station
440 University Avenue
Post Office Box 1210
Charlottetown
C1A 7M8
(902) 566-6880

Food Production and Inspection Branch
Post Office Box 687
Kensington
C0B 1M0
(902) 836-3200

Food Production and Inspection Branch
Sub-Area Office
Post Office Box 117
O'Leary
C0B 1V0
(902) 859-2404

Food Production and Inspection Branch
Sub-District Office
216 Water Street
Summerside
C1N 1B3
(902) 436-4203

Quebec

Food Production and Inspection
100 Lafontaine Street, Suite 201
Chicoutimi
G7H 6X2
(418) 545-3529

Food Production and Inspection
438 Sud Street
Cowansville
J2K 2X7
(514) 263-4384

Food Production and Inspection
Hériot Building, Room 132
155 Saint-Jean Street
Post Office Box 337
Drummondville
J2B 6W3
(819) 474-3464

Food Production and Inspection
Place du Portage, Phase II
165 Hôtel-de-Ville Street
Post Office Box 1604, Station B
Hull
J8X 3X1
(819) 997-2919

Food Production and Inspection
Federal Building
27 Prince Street
Post Office Box 149
Huntingdon
J0S 1H0
(514) 264-5400

Food Production and Inspection
585 Archambault Street
Post Office Box 524
Joliette
J6E 6H8
(514) 756-6013

Food Production and Inspection
580 Principale Street
Post Office Box 53
Lachute
J8H 1Y7
(514) 562-6001

Food Production and Inspection
Highway 15
Post Office Box 486
Lacolle
J0J 1J0
(514) 246-3889

Experimental Farm
1642 2nd Line West
Post Office Box 400
La Pocatière
G0R 1Z0
Food Production and Inspection:
(418) 856-4100
Research Branch:
(418) 856-3141

Research Branch
Experimental Farm
Post Office Box 1070
L'Assomption
J0K 1G0
(514) 589-4775

Research Branch
Research Station
2000 Route 108 East
Post Office Box 90
Lennoxville
J1M 1Z3
(819) 565-9171

Food Production and Inspection
Administration Building, 5th Floor
Mirabel Airport
Post Office Box 145
Mirabel
J7N 1A2
(514) 476-0345
(514) 476-3279

Food Production and Inspection
1 Place de l'Église, Room 401
Post Office Box 306
Montmagny
G5V 3S6
(418) 248-1091

Food Production and Inspection
Health of Animals Laboratory Division
Grosse-Île Experimental Station
Montmagny
G5V 3S2
(418) 248-2770

Food Production and Inspection
Regional Office
Guy Favreau Complex
East Tower, Room 1002-I
200 René Lévesque Boulevard West
Montreal
H2Z 1Y3
(514) 285-8888

Food Production and Inspection
Montreal District
150 Saint-Paul Street West
Montreal
H2Y 1Z6
(514) 283-5686

Food Production and Inspection
805 Du Marché Central Street, Room 105
Montreal
H4N 1K2
Poultry, animals, fruit, vegetables:
(514) 283-0780

For Telephone Services *see* pages 3 to 28

Food Production and Inspection
Stockyards
316 Bridge Street, Room 104
Montreal
H3K 2C4
(514) 283-7335

Food Production and Inspection
Race Track Division
100 Alexis Nihon Boulevard, Suite 961
St. Laurent
Montreal
H4M 2P5
(514) 283-5181

Research Branch
Experimental Farm
1472 Saint-Cyrille Street
Normandin
G0W 2E0
(418) 274-3378

Agricultural Development Branch
5 Samuel Holland Park, Suite 164
Quebec
G1S 4S2
(418) 648-4775

Farm Debt Review Board
390 Dorchester Street South, 3rd Floor
Quebec
G1K 6A7
(418) 648-2426

Research Branch
Research Station
2560 Hochelaga Boulevard
Sainte-Foy
Quebec
G1V 2J3
(418) 657-7980

Food Production and Inspection
180 De la Cathédrale Avenue
Rimouski
G5L 5H9
Fruit, vegetables, animals:
(418) 722-3036
Health of Animals Directorate:
(418) 722-3032

Food Production and Inspection
40 Du Lac Avenue
Rouyn
Rouyn-Noranda
J9X 4N3
(819) 762-5211

Food Production and Inspection
11725 1st Avenue East
Beauce County
Saint-Georges
G5Y 7H5
(418) 228-2868
(418) 228-1627 (message service)

Food Production and Inspection
Galeries de Saint-Hyacinthe
3100 Laframboise Boulevard, Room 206
Saint-Hyacinthe
J2S 4Z4
(514) 773-6639

Food Production and Inspection
Health of Animals Directorate
3400 Casavant Boulevard West
Post Office Box 307
Saint-Hyacinthe
J2S 8E3
(514) 773-7730

Food Production and Inspection
246 Champlain Street
Post Office Box 54
Saint-Jean-sur-Richelieu
J3B 6Z1
(514) 347-1669

Research Branch
Research Station
430 Gouin Boulevard
Post Office Box 457
Saint-Jean-sur-Richelieu
J3B 6Z8
(514) 346-4494

Food Production and Inspection
50 Place de la Cité, Room 331
Post Office Box 846
Sherbrooke
J1H 5L1
(819) 564-5507
(819) 564-5508

Food Production and Inspection
Veterinary Inspection Directorate
1285 Notre-Dame Street
Trois-Rivières
G9A 4X2
(819) 375-8241

Food Production and Inspection
108 Olivier Street
Post Office Box 281
Victoriaville
G6P 6S9
(819) 752-5354

Saskatchewan

Food Production and Inspection
Federal Building
104 4th Avenue West
Post Office Box 277
Assiniboia
S0H 0B0
(306) 642-4197

Food Production and Inspection
401 27th Street
Post Office Box 1028
Battleford
S0M 0E0
(306) 937-3633

Research Branch
Experimental Farm
Post Office Box 760
Indian Head
S0G 2K0
(306) 695-2274

Food Production and Inspection
Highway 6 South
Post Office Box 2049
Melfort
S0E 1A0
(306) 752-3020

Research Branch
Research Station
Post Office Box 1240
Melfort
S0E 1A0
(306) 752-2776

Food Production and Inspection
1410 Caribou Street West
Post Office Box 2199
Moose Jaw
S6H 7T2
(306) 692-0664

Food Production and Inspection
Post Office Box 1350
Moosomin
S0G 3N0
(306) 435-3364

Food Production and Inspection
Post Office Box 1270
Nipawin
S0E 1E0
(306) 862-4415

Food Production and Inspection
1st Street
Post Office Box 38
North Portal
S0C 1W0
(306) 927-2255

Food Production and Inspection
1329 10th Avenue East
Prince Albert
S6V 6K1
(306) 953-8614

Agriculture Development Branch
2100 Broad Street, Room 310
Post Office Box 8035
Regina
S4P 4C7
(306) 780-5545

Farm Debt Review Board
2139 Broad Street
Regina
S4P 1Y6
(306) 780-5544

For Telephone Services *see* pages 3 to 28

Agriculture Canada *(continued)*

SASKATCHEWAN *(continued)*

Food Production and Inspection
Regional Office
2100 Broad Street, Room 400
Post Office Box 8060
Regina
S4P 4E3
(306) 780-5177
District Office:
(306) 780-5220

Research Branch
Research Station
5000 Wascana Parkway
Post Office Box 440
Regina
S4P 3A2
(306) 780-7400

Agriculture Development Branch
1420 Spadina Crescent East
Saskatoon
S7K 3H1
(306) 975-5842

Food Production and Inspection
606 Spadina Crescent East, Room 1420
Saskatoon
S7K 3H1
(306) 975-4240

Food Production and Inspection
Grader's Office
c/o Intercontinental Packers
Post Office Box 850
Saskatoon
S7K 3V4
(306) 975-4409

Food Production and Inspection
11th Street West
Post Office Box 850
Saskatoon
S7K 3V4
(306) 975-4256

Food Production and Inspection
Health of Animals Directorate
116 Veterinary Road
Saskatoon
S7N 2R3
(306) 975-4071

Research Branch
Research Station
107 Science Crescent
Saskatoon
S7N 0X2
(306) 343-8214

Research Branch
Scott Experimental Farm
Post Office Box 10
Saskatoon
S0K 4A0
(306) 247-2011

Food Production and Inspection
Professional Building, Room 203
12 Cheadle Street West
Swift Current
S9H 0A9
(306) 773-0477
(306) 773-3529

Research Branch
Research Station
Post Office Box 1030
Swift Current
S9H 3X2
(306) 773-4621

Food Production and Inspection
Veterinary Inspection Directorate
Federal Building
37 3rd Avenue North
Post Office Box 883
Yorkton
S3N 2X1
(306) 783-4311

Bank of Canada (BC)

ALBERTA

404 6th Avenue South West
Post Office Box 98
Calgary
T2P 2H4
(403) 261-3400

BRITISH COLUMBIA

Vancouver Agency
Bank of Canada Building
900 West Hastings Street
Vancouver
V6C 1E6
(604) 643-6100

MANITOBA

161 Portage Avenue East
Winnipeg
R3B 0Y4
(204) 983-5530

NEW BRUNSWICK

75 Prince William Street
Post Office Box 6068, Station A
Saint John
E2L 4R5
(506) 634-3600

NOVA SCOTIA

1583 Hollis Street
Post Office Box 127
Halifax
B3J 2M5
(902) 420-4600

ONTARIO

Head Office
245 Sparks Street
Ottawa
K1A 0G9
(613) 782-8111
Currency Museum:
(613) 782-8914

250 University Avenue
Post Office Box 550, Terminal A
Toronto
M5W 1E8
(416) 593-2000

QUEBEC

901 Victoria Square
Post Office Box 6018
Montreal
H3C 3C21
(514) 866-4561

SASKATCHEWAN

2220 12th Avenue
Post Office Box 1065
Regina
S4P 3B3
(306) 352-2654

Canadian Advisory Council on the Status of Women (CACSW)

ALBERTA

Western Region Office
Harry Hays Building, Room 270
220 4th Avenue South East
Post Office Box 1390, Station M
Calgary
T2P 2L6
(403) 292-6668
FAX: 292-6673

ONTARIO

Head Office
110 O'Connor Street, 9th Floor
Post Office Box 1541, Station B
Ottawa
K1P 5R5
(613) 992-4975
Publications:
(613) 992-4976
FAX: 992-1715

QUEBEC

Eastern Region Office
2021 Union Avenue, Room 875
Montreal
H3A 2S9
(514) 283-3123
FAX: 283-3048

Canadian Aviation Safety Board (CASB)

Alberta

Western Regional Office
14220 Yellowhead Trail, Suite 12
Edmonton
T5L 3C2
(403) 495-3865
(403) 495-3999 (24-hour service)

British Columbia

Pacific Regional Office
3071 Number 5 Road, Room 8
Richmond
Vancouver
V6X 2T4
(604) 666-5826 (24-hour service)

Manitoba

Central Regional Office
550 Century Street, Room 355
Winnipeg
R3H 0Y1
(204) 983-5548
(204) 983-8338 (24-hour service)

New Brunswick

Atlantic Regional Office
175 Edinburgh Drive
Moncton
E1E 2K9
(506) 857-7141
(506) 857-7381 (24-hour service)

Ontario

Ontario Regional Office
5075 Yonge Street, 8th Floor
Willowdale
Toronto
M2N 6C6
(416) 224-3445
(416) 676-4509 (24-hour service)

Quebec

Head Office
Place du Centre, 4th Floor
Hull, Quebec
Mail: Post Office Box 9120
Alta Vista Terminal
Ottawa, Ontario K1G 3T8
(819) 994-3741
(819) 994-4359 (24-hour service)

Quebec Regional Office
185 Dorval Avenue, Suite 403
Dorval
Montreal
H9S 5J9
(514) 633-3246 (24-hour service)

Canadian Broadcasting Corporation (CBC)

Alberta

Alberta Regional Office
English and French Networks
8861 75th Street
Post Office Box 555
Edmonton
T5J 2P4
(403) 468-7500

British Columbia

British Columbia Regional Office
English and French Networks
700 Hamilton Street
Post Office Box 4600
Vancouver
V6B 4A2
(604) 662-6000

Manitoba

Manitoba Regional Office
English and French Networks
541 Portage Avenue
Post Office Box 160
Winnipeg
R3C 2H1
(204) 775-8351

New Brunswick

Maritime Regional Office
French Network
250 Archibald Street
Post Office Box 950
Moncton
E1C 8N8
(506) 853-6666

Newfoundland

Newfoundland Regional Office
English Network
Ayre's Centre, Pippy Place
Post Office Box 12010, Station A
St John's
A1B 3T8
(709) 737-4140

Nova Scotia

Maritime Regional Office
English Network
5600 Sackville Street
Post Office Box 3000
Halifax
B3J 3E9
(902) 420-8311

Ontario

Head Office and Regional Broadcasting Headquarters
1500 Bronson Avenue
Post Office Box 8478
Ottawa
K1G 3J5
(613) 724-1200
TDD:
(613) 733-8868
Fax:
(613) 738-6887

National Capital Region
250 Lanark Avenue
Post Office Box 3220, Station C
Ottawa
K1Y 1E4
(613) 724-1200

Northern Service
Post Office Box 3220, Station C
Ottawa
K1Y 1E4
(613) 724-1200

Ontario Regional Office and English Network Centre
Post Office Box 500, Station A
Toronto
M5W 1E6
(416) 975-3311
TDD:
(416) 975-6688
Fax:
(416) 975-3453

Quebec

Engineering Headquarters
7925 Côte Saint-Luc Road
Montreal
H4W 1R5
(514) 485-1301

1055 René Lévesque Boulevard East
Post Office Box 6000, Station A
Montreal
H3C 3A8
Quebec Regional Office:
(514) 597-4455 (Radio)
(514) 597-4444 (Television)
Radio-Canada International:
(514) 597-7555

French Network
2475 Laurier Boulevard
Post Office Box 10400
Sainte-Foy
Quebec
G1V 2X2
(418) 654-1341

Eastern Quebec Region
French Network
273 Saint-Jean-Baptiste Street West
Rimouski
G5L 4J8
(418) 723-2217

For Telephone Services *see* pages 3 to 28

Canadian Broadcasting Corporation *(continued)*

Saskatchewan

Saskatchewan Regional Office
English and French Networks
2440 Broad Street
Regina
S4P 4A1
(306) 347-9540

Canada Council (CC)

New Brunswick

207 Robinson Street, Suite 11
Moncton
E1C 5C5
(506) 857-6090
(Station-to-station collect calls are accepted.)

Ontario

Head Office
99 Metcalfe Street
Post Office Box 1047
Ottawa
K1P 5V8
(613) 598-4365
(Station-to-station collect calls are accepted.)

Consumer and Corporate Affairs Canada (CCA)

Alberta

District Office
Sam Livingston Building, 3rd Floor
510 12th Avenue South West
Calgary
T2R 0H3
Bankruptcy:
(403) 292-5607
Consumer Products:
(403) 292-5604
Electricity and Gas:
(403) 292-5609
Intellectual Property:
(403) 292-5607
Marketing Practices:
(403) 292-5608
Product Safety:
(403) 292-5613
Weights and Measures:
(403) 292-5605

District Office
Oliver Building
10225 100th Avenue
Edmonton
T5J 0A1
Bankruptcy:
(403) 495-2476
Consumer Products:
(403) 495-2485
Electricity and Gas:
(403) 495-2487
Intellectual Property:
(403) 495-2476
Marketing Practices:
(403) 495-2489
Product Safety:
(403) 495-2480
Weights and Measures:
(403) 495-2491

Edmonton District Area Office
Federal Building, Room 212
Grande Prairie
T8V 0X9
Consumer Products:
(403) 532-7026

Calgary District Area Office
3015A 12th Avenue North
Lethbridge
T1H 5K9
Weights and Measures:
(403) 382-3146

British Columbia

District Office
471 Queensway Avenue, Room 303
Kelowna
V1Y 6S5
Consumer Products, Weights and Measures:
(604) 861-6045

District Office
60 Front Street, Suite 302
Nanaimo
V9R 5H7
Weights and Measures:
(604) 754-0325

District Office
Federal Building, Room 316
277 Winnipeg Street
Penticton
V2A 5M2
Electricity and Gas:
(604) 492-9425

District Office
3477 15th Avenue
Prince George
V2N 3Z3
Consumer Products, Weights and Measures:
(604) 561-5190

Pacific Regional Office
800 Burrard Street, Room 1400
Vancouver
V6Z 2H8
Bankruptcy:
(604) 666-5507
Competition:
(604) 666-3072
Consumer Products:
(604) 666-5033
Consumer Services:
(604) 666-5019
Intellectual Property:
(604) 666-5007
Marketing Practices, Product Safety:
(604) 666-5002
Weights and Measures:
(604) 666-5032

District Office
3625 Lougheed Highway
Vancouver
V5M 2A6
Consumer Products:
(604) 666-3327
Electricity and Gas:
(604) 666-7581
Weights and Measures:
(604) 666-7585

District Office
Federal Building, Room 401
1230 Government Street
Victoria
V8W 1Y3
(604) 388-3341
Consumer Products:
(604) 388-3604
Weights and Measures:
(604) 388-3605

Manitoba

Winnipeg District Area Office
153 11th Street, Room 228
Brandon
R7A 4J5
(204) 727-7003

Prairie Regional Office
260 St Mary Avenue, Suite 202
Winnipeg
R3C 0M6
(204) 983-2366
Consumer Products:
(204) 983-2843
Consumer Services:
(204) 983-2826
Electricity and Gas:
(204) 983-3287
Product Safety:
(204) 983-2844
Weights and Measures:
(204) 983-2674

For Telephone Services *see* pages 3 to 28

Winnipeg District Office
260 St Mary Avenue, Suite 201
Winnipeg
R3C 0M6
Bankruptcy:
(204) 983-3229
Consumer Products:
(204) 983-2033
Electricity and Gas:
(204) 983-8919
Intellectual Property:
(204) 983-3229
Marketing Practices:
(204) 983-5567
Product Safety:
(204) 983-4970
Weights and Measures:
(204) 983-8909

New Brunswick

Saint John Sub-District Office
159 Main Street, Suite 204
Post Office Box 724
Bathurst
E2A 1A6
Consumer Products, Weights and Measures:
(506) 548-7182

District Office
Federal Building, 2nd Floor
633 Queen Street
Fredericton
E3B 1C3
Consumer Products:
(506) 452-3047
Electricity and Gas:
(506) 452-3046

District Office
Terminal Plaza Building, 3rd Floor
1222 Main Street
Post Office Box 457
Moncton
E1C 8L9
Consumer Products:
(506) 857-6637
Product Safety:
(506) 857-6638
Weights and Measures:
(506) 857-7896

District Office
Standards Building
295 Bayside Drive
Saint John
E2J 1B1
Consumer Products:
(506) 648-4299
Weights and Measures:
(506) 648-4591

Newfoundland

St John's Sub-District Office
Canada Post Building
Post Office Box 1107, Station C
Corner Brook
A2H 6T2
Consumer Products:
(709) 637-4575
Weights and Measures:
(709) 637-4577

St John's Sub-District Office
110 Airport Boulevard
Post Office Box 442
Gander
A1V 1W8
Weights and Measures:
(709) 651-4109

District Office
Cormack Building, Suite 202
2 Steers Cove
St John's
A1C 6J5
Consumer Products:
(709) 772-5518
Electricity and Gas:
(709) 772-5525
Marketing Practices:
(709) 772-5519
Product Safety:
(709) 772-4050
Weights and Measures:
(709) 772-5517

Nova Scotia

District Office
Windmill Place, Suite 1
1000 Windmill Road
Dartmouth
B3B 1L7
Consumer Products:
(902) 426-6055
Electricity and Gas:
(902) 426-3830
Marketing Practices:
(902) 426-6002
Weights and Measures:
(902) 426-3831

Atlantic Regional Office
1489 Hollis Street, Suite 1500
Halifax
B3J 3M5
(902) 426-6080
Consumer Products:
(902) 426-7832
Consumer Services:
(902) 426-8358
Product Safety:
(902) 426-2494
Weights and Measures:
(902) 426-7837

District Office
35 Webster Street, 1st Floor
Kentville
B4N 1H4
Consumer Products:
(902) 678-9174

66 Wentworth Street
Post Office Box 1678
Sydney
B1P 6T7
Consumer Products, Weights and Measures:
(902) 564-7025

Dartmouth Area Office
Federal Building, Room 209
Prince Arlington Street
Truro
B2N 5B5
Consumer Products:
(902) 895-4265

Ontario

District Office
228 Dundas Street East
Belleville
K8N 1E4
Consumer Products:
(613) 969-3305
Electricity and Gas:
(613) 969-3301
Weights and Measures:
(613) 969-3306

District Office
10 John Street South, 6th Floor
Hamilton
L8N 4A7
Bankruptcy, Corporate Services, Intellectual Property:
(416) 572-2847
Consumer Products:
(416) 572-2879
Electricity and Gas:
(416) 572-2774
Marketing Practices:
(416) 572-2873
Product Safety:
(416) 572-2845

585 Wentworth Street North
Hamilton
L8L 5X5
Weights and Measures:
(416) 572-2974

For Telephone Services *see* pages 3 to 28

Consumer and Corporate Affairs Canada *(continued)*

ONTARIO *(continued)*

District Office
Federal Building
451 Talbot Street
London
N6A 5C9
Bankruptcy, Corporate Services, Intellectual Property:
(519) 645-4034
Consumer Products:
(519) 645-4045
Electricity and Gas:
(519) 645-4033
Marketing Practices:
(519) 645-4119
Weights and Measures:
(519) 645-4039

District Office
255 Argyle Avenue
Ottawa
K2P 1B8
Bankruptcy:
(613) 996-3964
Consumer Products:
(613) 992-4776
Electricity and Gas:
(613) 992-2775
Weights and Measures:
(613) 992-1976

Federal Building
Post Office Box 1226
Peterborough
K9J 7H4
Electricity and Gas:
(705) 745-1260

District Office
1283 Sparks Street
Sudbury
P3A 2C7
Consumer Products:
(705) 671-0632
Electricity and Gas:
(705) 671-0634
Weights and Measures:
(705) 671-0633

127 Cedar Street
Sudbury
P3E 1B1
Bankruptcy:
(705) 671-0636

430 South Waterloo Street
Thunder Bay
P7E 6E4
Consumer Products, Electricity and Gas, Weights and Measures:
(807) 623-5265

Ontario Regional Office
Federal Building, Suite 601
4900 Yonge Street
Willowdale
Toronto
M2N 6B8
(416) 224-4031
Consumer Products:
(416) 224-4040
Electricity and Gas:
(416) 224-4053
Marketing Practices:
(416) 224-4065
Product Safety:
(416) 224-4036
Weights and Measures:
(416) 224-4058

District Office
25 Saint Clair Avenue East, Room 701
Toronto
M4T 1M2
Bankruptcy:
(416) 973-6441
Intellectual Property:
(416) 973-3710
Product Safety:
(416) 973-4075

5075 Yonge Street, Suite 202
Toronto
M2N 6C6
Consumer Products:
(416) 224-3950

1859 Leslie Street
Don Mills
Toronto
M3B 2M1
Electricity and Gas:
(416) 445-4220
Weights and Measures:
(416) 445-4130

200 Town Centre Court, Suite 815
Scarborough
Toronto
M1P 4X8
Product Safety:
(416) 973-4705

London District Area Office
441 University Avenue West, Room 206
Windsor
N9A 5P9
Electricity and Gas, Weights and Measures:
(519) 254-5543

PRINCE EDWARD ISLAND

District Office
97 Queen Street, 3rd Floor
Post Office Box 575
Charlottetown
C1A 7L1
Consumer Products:
(902) 566-7283
Weights and Measures:
(902) 566-7281

QUEBEC

Head Office
Place du Portage
50 Victoria Street
Hull, Quebec
Mail: Ottawa, Ontario K1A 0C9
(819) 997-2938
Intellectual Property:
(819) 997-1936
Marketing Practices:
(819) 997-4282
Telecommunications Device for the Deaf:
(819) 994-0067

Quebec Regional Office
Guy Favreau Complex
East Tower, Room 502
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
Bankruptcy, Intellectual Property:
(514) 283-6192
Consumer Products:
(514) 283-2453
Consumer Services:
(514) 283-3905
Electricity and Gas:
(514) 283-6862
Marketing Practices:
(514) 283-7712
Product Safety, Weights and Measures:
(514) 283-3105

District Office
2025 Fullum Street
Montreal
H2K 3N5
Electricity and Gas:
(514) 283-6469
Weights and Measures:
(514) 283-1025

For Telephone Services *see* pages 3 to 28

District Office
112 Dalhousie Street
Quebec
G1K 4C1
Bankruptcy, Intellectual Property:
(418) 648-4280
Consumer Products:
(418) 648-7432
Electricity and Gas:
(418) 648-7428
Marketing Practices:
(418) 648-3939
Product Safety:
(418) 648-4327
Weights and Measures:
(418) 648-7422

Area Office
294 Taché Street
Rimouski
G5L 1R9
Consumer Products, Weights and Measures:
(418) 722-3366

District Office
1335 King Street West, Room 402
Sherbrooke
J1J 2B8
Bankruptcy, Intellectual Property:
(819) 565-4724
Consumer Products:
(819) 564-4738
Weights and Measures:
(819) 564-5738

District Office
25 Des Forges Street, Room 201
Trois-Rivières
G9A 6A7
Consumer Products:
(819) 374-9912
Weights and Measures:
(819) 374-9912

SASKATCHEWAN

District Office
2212 Scarth Street
Regina
S4P 2J6
Bankruptcy, Intellectual Property:
(306) 780-5391
Consumer Products:
(306) 780-5384
Electricity and Gas:
(306) 780-5396
Marketing Practices:
(306) 780-5387
Weights and Measures:
(306) 780-5385

District Office
Canada Building, Room 401
105 21st Street East
Saskatoon
S7K 0B3
Bankruptcy, Intellectual Property:
(306) 975-4298
Consumer Products:
(306) 975-4296
Product Safety:
(306) 975-5518
Weights and Measures:
(306) 975-4294

Canadian Commercial Corporation (CCC)

ONTARIO

50 O'Connor Street, 11th Floor
Ottawa
K1A 0S6
(613) 996-0034

Canadian Centre for Management Development (CCMD)

ONTARIO

373 Sussex Drive
Ottawa
K1N 8V4
LaSalle Campus:
(613) 992-8062
Tourraine Campus:
(819) 997-4163

Canadian Centre for Occupational Health and Safety (CCOHS)

ONTARIO

250 Main Street East
Hamilton
L8N 1H6
(416) 572-2981

Canadian Commission for Unesco (CCU)

ONTARIO

99 Metcalfe Street
Post Office Box 1047
Ottawa
K1P 5V8
(613) 598-4325

Canadian Dairy Commission (CDC)

ONTARIO

Pebb Building
2197 Riverside Drive
Ottawa
K1A 0Z2
(613) 998-9490

Canada Deposit Insurance Corporation (CDIC)

ONTARIO

Head Office
Place de Ville, Tower A, 22nd Floor
320 Queen Street
Post Office Box 2340, Station D
Ottawa
K1P 5W5
(613) 996-2081

Regional Office
Toronto-Dominion Centre
79 Wellington Street West
Post Office Box 156
Toronto
M5K 1H1
(416) 973-3887

Canada Development Investment Corporation (CDVIC)

ONTARIO

1 First Canadian Place, Room 4520
Post Office Box 138
Toronto
M5X 1A4
(416) 864-0333

Canadian Grain Commission (CGC)

ALBERTA

Bay 1, North End
6020 11th Street South East
Calgary
T2H 2L7
(403) 292-4210

Regional Office
200 Hermitage Square Shopping Centre
12781 50th Street
Edmonton
T5A 4L8
(403) 495-5462

For Telephone Services *see* pages 3 to 28

Canadian Grain Commission *(continued)*

ALBERTA *(continued)*

540 36th Street North
Lethbridge
T1H 5H6
(403) 328-6262

BRITISH COLUMBIA

Grain Inspection
Post Office Box 40
Prince Rupert
V8J 3P4
(604) 627-3035

Price Waterhouse Building, Room 300
601 West Hastings Street
Vancouver
V6B 5A6
(604) 666-0362

MANITOBA

Head Office
303 Main Street, Suite 600
Winnipeg
R3C 3G8
(204) 983-2770

ONTARIO

Federal Building
10 Centre Street, Room 235
Post Office Box 158
Chatham
N7M 5K3
(519) 352-8800

Post Office Building, Room 210
221 North Archibald Street
Post Office Box 400
Thunder Bay
P7C 4V9
(807) 623-5680

QUEBEC

211 Merry Street South
Magog
J1X 3L2
(819) 847-3364

Coristine Building, Room 200
410 Saint-Nicolas Street
Montreal
H2Y 2P5
(514) 283-8350

Post Office Box 4, Station B
Quebec
G1K 7A1
(418) 648-4793

SASKATCHEWAN

Post Office Box 277
Moose Jaw
S6H 4N9
(306) 692-5855

2629 29th Avenue, Suite 200
Regina
S4S 2N9
(306) 780-5035

119 4th Avenue South, Room 802
Saskatoon
S7K 5X2
(306) 975-4308

Canada Harbour Place Corporation (CHPC)

BRITISH COLUMBIA

World Trade Centre, Suite 690
999 Canada Place
Vancouver
V6C 3C1
(604) 666-7200

Canadian Human Rights Commission (CHRC)

ALBERTA

Alberta and Northwest Territories Regional Office
10506 Jasper Avenue, Room 401
Edmonton
T5J 2W9
(403) 495-4040
Visual Ear:
(403) 495-4108
(Collect calls are accepted.)

BRITISH COLUMBIA

Western Regional Office
609 West Hastings Street, Suite 600
Vancouver
V6B 4W4
(604) 666-2251
Visual Ear:
(604) 666-3071
(Collect calls are accepted.)

MANITOBA

Prairie Regional Office
275 Portage Avenue, Room 718
Winnipeg
R3B 2B3
(204) 983-2189
Visual Ear:
(204) 983-2882
(Collect calls are accepted.)

NOVA SCOTIA

Atlantic Regional Office
Halifax Insurance Building
5670 Spring Garden Road, Suite 310
Post Office Box 3545
South Postal Station
Halifax
B3J 3J2
(902) 426-8380
Visual Ear:
(902) 426-9345
(Collect calls are accepted.)

ONTARIO

Headquarters
Place de Ville, Tower A, 13th Floor
320 Queen Street
Ottawa
K1A 1E1
(613) 995-1151
Visual Ear:
(613) 996-5211
(Collect calls are accepted.)

National Capital Regional Office
Martel Building, Room 915
270 Albert Street
Post Office Box 2052, Station D
Ottawa
K1P 5W3
(613) 996-0026
Visual Ear:
(613) 998-5927
(Collect calls are accepted.)

Ontario Regional Office
55 St Clair Avenue East, Room 623
Toronto
M4T 1M2
(416) 973-5527
Visual Ear:
(416) 973-8912
(Collect calls are accepted.)

QUEBEC

Quebec Regional Office
1253 McGill College Avenue, Room 330
Montreal
H3B 2Y5
(514) 283-5218
Visual Ear:
(514) 283-1869
(Collect calls are accepted.)

Correctional Investigator, Office of the (CI)

ONTARIO

Post Office Box 2324, Station D
Ottawa
K1P 5W5
(613) 993-6425

Canadian Intergovernmental Conference Secretariat (CICS)

Ontario

110 O'Connor Street, 10th Floor
Post Office Box 488, Station A
Ottawa
K1N 8V5
(613) 995-2341

Canadian International Development Agency (CIDA)

Quebec

Head Office
Place du Centre
200 Promenade du Portage
Hull, Quebec
Mail: Ottawa, Ontario K1A 0G4
General Inquiries:
(819) 997-5456
Public Inquiries Centre:
(819) 997-5006

Canadian International Grains Institute (CIGI)

Manitoba

Head Office
303 Main Street, Suite 1000
Winnipeg
R3C 3G7
(204) 983-5344

Canadian Institute for International Peace and Security (CIIPS)

Ontario

360 Albert Street, Suite 900
Ottawa
K1R 7X7
(613) 990-1593

Canadian International Trade Tribunal (CITT)

Ontario

Journal Tower South
21st Floor
365 Laurier Avenue West
Ottawa
K1A 0G7
(613) 993-4601
(613) 993-3595

Canadian Judicial Council (CJC)

Ontario

112 Kent Street, Room 450
Ottawa
K1A 0W8
(613) 998-5182

Canada Lands Company (CLC)

Ontario

Sir Charles Tupper Building
Riverside Drive
Ottawa
K1A 0N2
(613) 998-9564

Quebec

Canada Lands Company (Mirabel) Limited
9850 Belle Rivière Street
Post Office Box 180
Sainte-Scholastique
Mirabel
J0N 1S0
(514) 258-2451

Old Port of Montreal Corporation Inc.
333 De la Commune Street West
Montreal
H2Y 2E2
(514) 283-5256

Canada Labour Relations Board (CLRB)

British Columbia

Western Region
800 Burrard Street, Suite 1660
Vancouver
V6Z 2G7
(604) 666-6001

Manitoba

Central Region
One Lakeview Square, Suite 300
155 Carlton Street
Winnipeg
R3C 3H8
(204) 983-3145

Nova Scotia

Atlantic Region
Queen Square, Suite 600
45 Alderney Drive
Dartmouth
B2Y 2N6
(902) 426-7068

Ontario

Head Office
CD Howe Building, 4th Floor West
240 Sparks Street
Ottawa
K1A 0X8
(613) 996-9466

Ontario Region
350 Bay Street, 4th Floor
Toronto
M5H 2S6
(416) 973-3782

Quebec

Quebec Region
Guy Favreau Complex
East Tower, Suite 1202
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-3258

Court Martial Appeal Court of Canada (CMAC)

Ontario

Federal Court of Canada Annex
Corner of Kent and Wellington Streets
Ottawa
K1A 0H9
(613) 957-6795

Canadian Museum of Civilization (CMC)

Quebec

100 Laurier Street
Mail: Post Office Box 3100
Station B
Hull
J8X 4H2
(819) 997-6873

Canada Mortgage and Housing Corporation (CMHC)

Alberta

708 11th Avenue South West, Suite 500
Post Office Box 2560
Calgary
T2P 2N9
(403) 292-6200

Place 124, Suite 200
10216 124th Street
Post Office Box 1273
Edmonton
T5J 2M8
(403) 482-8700

For Telephone Services *see* pages 3 to 28

Canada Mortgage and Housing Corporation *(continued)*

ALBERTA *(continued)*

901 Woodward Centre Tower
400 4th Avenue South
Post Office Box 907
Lethbridge
T1J 3Z8
(403) 328-5581

BRITISH COLUMBIA

Inspection Office
625 England Street
Post Office Box 3337
Courtenay
V9N 5N5
(604) 338-8611

129 10th Avenue South, Suite 101
Cranbrook
V1C 2N1
(604) 489-4111

Bank of Montreal Tower, Suite 360
175 Second Avenue
Kamloops
V2C 5W1
(604) 372-1711

565 Bernard Avenue, Suite 104
Kelowna
V1Y 6N9
(604) 861-6049

The Permanent Tower, Suite 300
299 Victoria Street
Prince George
V2L 5B8
(604) 561-5433

Inspection Office
4722 Lakelse Avenue, Room 302
Terrace
V8G 1R6
(604) 635-3933

Inspection Office
1000 Rossland Avenue
Post Office Box 70
Trail
V1R 3N6
(604) 368-3811

British Columbia and Yukon Regional Office
World Trade Centre, Suite 450
999 Canada Place
Vancouver
V6C 3E1
(604) 666-2516

South Granville Centre, Room 400
2600 Granville Street
Vancouver
V6H 3V7
(604) 731-5733

1007 Fort Street
Post Office Box 5066, Station B
Victoria
V8R 3K5
(604) 388-3103

MANITOBA

Inspection Office
Rosser Avenue, Unit G-435
Brandon
R7A 6S2
(204) 726-7545

City Centre Mall
300 Mystery Lake Road
Post Office Box 755
Thompson
R8N 0M2
(204) 778-8375

District Office
10 Fort Street, 4th Floor
Post Office Box 964
Winnipeg
R3C 2V2
(204) 983-5600

NEW BRUNSWICK

King's Place, Room 370
440 King Street
Post Office Box 158
Fredericton
E3B 5R2
(506) 452-3050

235 St George Street, Room 225
Post Office Box 5008
Moncton
E1C 8R2
(506) 857-6116

Atlantic Regional Office
Brunswick House, Suite 1200
44 Prince William Street
Post Office Box 7320, Station A
Saint John
E2L 4S7
(506) 648-4460

Trade and Convention Centre
Lobby Entrance, 2nd Floor
1 Market Square
Post Office Box 2235
Saint John
E2L 3V1
(506) 648-4988

NEWFOUNDLAND

Herald Towers, Room 501
4 Herald Avenue
Post Office Box 548
Corner Brook
A2H 6E6
(709) 637-4555

Prince Charles Building
120 Torbay Road
Post Office Box 9400, Station B
St John's
A1A 3V6
(709) 772-4400

NORTHWEST TERRITORIES

Precambrian Building, 8th Floor
Post Office Box 2460
Yellowknife
X1A 2P8
(403) 873-2637

NOVA SCOTIA

Tower 1, Suite 300
7001 Mumford Road
Halifax
B3L 4N8
(902) 426-3530

320 Esplanade Street
Post Office Box 1086
Sydney
B1P 6J7
(902) 564-7840

ONTARIO

190 Cundles Road East, Suite 101
Barrie
L4M 4S5
(705) 728-4811

350 King Street East, Suite 202
Post Office Box 2056, Station A
Hamilton
L8N 3R5
(416) 572-2451

Kenora Shoppers Mall
Railway Street
Post Office Box 2860
Kenora
P9N 3X8
(807) 468-3464

259 King Street East, Suite 402
Post Office Box 730
Kingston
K7L 4X6
(613) 545-8040

Commerce House, Suite 480
50 Queen Street North
Post Office Box 2067
Kitchener
N2H 6K8
(519) 743-5264

285 King Street, 4th Floor
Post Office Box 2845, Station A
London
N6A 4H4
(519) 438-1731

593 Main Street East
Post Office Box 1260
North Bay
P1B 8K5
(705) 472-7750

For Telephone Services *see* pages 3 to 28

2 Simcoe Street South, Suite 200
Post Office Box 890
Oshawa
L1H 7N1
(416) 571-3200

Head Office
682 Montreal Road
Ottawa
K1A 0P7
(613) 748-2000
Publications:
(613) 748-4640

Local Office
1565 Carling Avenue, Suite 300
Ottawa
K1Y 4G1
(613) 728-6884

Peterborough Square Office Tower
340 George Street North, Suite 303
Post Office Box 689
Peterborough
K9J 6Z8
(705) 743-3584

Station Tower, 2nd Floor
421 Bay Street
Post Office Box 189
Sault Ste Marie
P6A 5L6
(705) 759-1116

Scotia Tower, Room 306
30 Cedar Street
Post Office Box 1300
Sudbury
P3E 4S7
(705) 671-4400

Royal Insurance Building, Room 200
28 North Cumberland Street
Thunder Bay
P7A 4K9
(807) 343-2010

Pine Plaza
119 Pine Street South
Suite 212
Timmins
P4N 2K3
(705) 267-1112

650 Lawrence Avenue West
Toronto
M6A 1B2
(416) 781-2451

100 Ouellette Avenue, Suite 410
Windsor
N9A 6T3
(519) 256-8221

Prince Edward Island

Confederation Court Mall
134 Kent Street, Suite 200
Charlottetown
C1A 1N2
(902) 566-7336

Quebec

Le Petit-Mail Building, Room 100
326 Des Saguenéens Street
Post Office Box 34
Chicoutimi
G7H 5B5
(418) 549-2381

259 Saint-Joseph Boulevard, Suite 206
Post Office Box 1200
Hull
J8Y 6N6
(819) 770-1550

Bank of Montreal Building, Suite 400
2 Place Laval
Laval
H7M 5C9
(514) 663-9300

Quebec Regional Office
Place du Canada, 9th Floor
1010 De La Gauchetière Street
Montreal
H3B 2N2
(514) 283-4464

1111 Saint-Urbain Street, 2nd Floor
Montreal
H2Z 1Y6
(514) 283-2222

45 Place Charles-Lemoyne, Suite 101
Post Office Box 250
Longueuil Postal Station
Montreal
J4K 1Z1
(514) 670-4600

Delta South Building, Phase II
2875 Laurier Boulevard, 5th Floor
Post Office Box 70
Sainte-Foy
G1V 4C8
(418) 651-2310

320 Saint-Germain Street East, Room 701
Post Office Box 1190
Rimouski
G5L 7R1
(418) 722-3388

Le Concorde Building, Room 46
350 Smith Street
Sept-Îles
G4R 3X2
(418) 962-5136

2355 King Street West, Room 201
Sherbrooke
J1J 2G6
(819) 564-4220

1410 Des Cyprès Street, Room 200
Post Office Box 1027
Trois-Rivières
G9A 5K4
(819) 379-6133

600 Centrale Avenue
Post Office Box 760
Val-d'Or
J9P 4P8
(819) 824-3649

Saskatchewan

3303 Hillsdale Street
Post Office Box 1186
Regina
S4P 3B6
(306) 780-5880

Prairie and Northwest Territories Regional Office
119 4th Avenue South, Suite 301
Post Office Box 1107
Saskatoon
S7K 3N2
(306) 975-4900

Yukon

3106 3rd Avenue, Suite 402
Whitehorse
Y1A 5G1
(403) 667-4236

Canadian National Railways (CN)

Alberta

CN Exploration Inc.
530 8th Avenue South West, Suite 1300
Calgary
T2P 3S8
(403) 237-5900

Mountain Region Headquarters
10004 104th Avenue
Edmonton
T5J 0K2
(403) 421-6110

British Columbia

First City Building, Room 2000
777 Hornby Street
Vancouver
V6Z 1S4
(604) 665-4202

Manitoba

Prairie Regional Headquarters
123 Main Street
Winnipeg
R3C 2P8
(204) 988-8000
Public Affairs:
(204) 988-8444

For Telephone Services *see* pages 3 to 28

Canadian National Railways *(continued)*

New Brunswick

Atlantic Region Headquarters
CN Terminal Building
1234 Main Street
Moncton
E1C 1H7
(506) 853-2121

Post Office Box 56
Saint John
E2L 3X1
(506) 632-2610

Nova Scotia

General Office
Cogswell Tower, Suite 1018
2000 Barrington Street
Halifax
B3J 3K1
(902) 428-5281

Ontario

CN Government Affairs
Chateau Laurier, Suite 110
1 Rideau Street
Ottawa
K1N 8S7
(613) 230-1478

Great Lakes Region Headquarters
277 Front Street West
Toronto
M5V 2X7
(416) 860-2000

CN Real Estate
200 King Street West
Suite 1509
Toronto
M5H 3T4
(416) 974-9700

CN Tower Limited
301 Front Street West
Toronto
M5V 2T6
(416) 360-8500

Prince Edward Island

281 University Avenue
Charlottetown
C1A 4M3
(902) 894-7338

Quebec

Corporate Headquarters
935 De La Gauchetière Street West
Post Office Box 8100, Station A
Montreal
H3C 3N4
(514) 399-5430

St Lawrence Region Headquarters
1060 University Street, 6th Floor
Montreal
H3B 3A2
(514) 399-5430

CANAC International Inc., and
CN Real Estate
1100 University Street, 5th Floor
Mail: Post Office Box 8100, Station A
Montreal
H3C 3N4
(514) 399-7335

CN Investment Division
Place Bonaventure, Mart F
57 Fundy Street
Mail: Post Office Box 155
Place Bonaventure
Montreal
H5A 1A8
(514) 399-4811

Quebec District
25 Place du Marché-Champlain
Quebec
G1K 4H2
(418) 694-2727

Canada Oil and Gas Lands Administration (COGLA)

Alberta

630 4th Avenue South West, 3rd Floor
Post Office Box 2638, Station M
Calgary
T2P 3C1
(403) 292-5631

Newfoundland

Canada-Newfoundland Offshore Petroleum Board
Toronto-Dominion Building, 5th Floor
140 Water Street
St John's
A1C 6H6
(709) 778-1400

Northwest Territories

Regional Office
Bellanca Building, 6th Floor
4914 50th Street
Post Office Box 1500
Yellowknife
X1A 2R3
(403) 920-8175

Nova Scotia

Regional Office
Scotia Square, Cogswell Tower
Suite 102
2000 Barrington Street
Halifax
B3J 3K1
(902) 426-8570
Canada/Nova Scotia Offshore Oil and Gas Board:
(902) 426-8570

Ontario

Headquarters
Tower B, 15th Floor
355 River Road
Vanier
Ottawa
K1A 0E4
(613) 993-3760

Canada Post Corporation (CPC)

Alberta

220 4th Avenue South East
Calgary
T2E 0A0
(403) 292-6868
Customer Service:
(403) 292-5434
Postal Codes:
(403) 292-5506
Sales:
(403) 292-5591

Foothills Division
10020 101A Avenue North West
Edmonton
T5J 2T7
Communications:
(403) 495-4636
Customer Service:
(403) 495-3053
Postal Codes:
(403) 495-3047
Sales:
(403) 495-4607

British Columbia

Pacific Division
1010 Howe Street
Vancouver
V6B 4Z3
Communications:
(604) 662-1388
Customer Service:
(604) 685-7170
Postal Code Information and Postal Rates:
(604) 684-9466
Priority Post:
(604) 666-2008
Sales:
(604) 662-1524

Manitoba

Midwest Division
266 Graham Avenue
Winnipeg
R3C 0K0
Communications:
(204) 983-4592
Customer Service:
(204) 983-5481
Sales:
(204) 983-6436

Nova Scotia

National Philatelic Centre
Antigonish
B2G 2R8
1-800-565-4362

Atlantic Division
1713 Bedford Row
Post Office Box 1689
Halifax
B3J 2B1
Communications:
(902) 494-4076
Customer Service:
(902) 426-7030
Sales:
(902) 494-4027

Philatelic Centre
Scotia Square Postal Station
5251 Duke Street
Halifax
B3J 1P0
(902) 426-5398

Ontario

Huron Division
955 Highbury Avenue
London
N5Y 1A3
Communications:
(519) 645-5050
Customer Service, Sales:
(519) 645-4262

Head Office
Sir Alexander Campbell Building
Confederation Heights
Ottawa
K1A 0B1
Customer Service:
(613) 723-7331
Sales:
(613) 952-1937
Communications:
(613) 734-7575

Rideau Division
2733 Lancaster Road
Ottawa
K1A 0C1
Communications:
(613) 990-7543
Customer Service:
(613) 993-1296
General Information:
(613) 993-1304
Sales:
(613) 993-1199

York Division
Waterpark Place
20 Bay Street
Toronto
M5J 1A1
Communications:
(416) 594-4192
Customer Service:
(416) 973-5757
Sales:
(416) 973-5749
Service in French:
(416) 973-8974

Prince Edward Island

97 Queen Street
Charlottetown
C1A 4A0
(902) 566-7070

Quebec

Montreal Division
715 Peel Street
Montreal
H3C 4M2
Customer Service:
(514) 283-2556
Sales:
(514) 345-4495
Communications:
(514) 345-4573

Quebec Division
1535 Sainte-Foy Road
Quebec
G1S 2P0
Customer Service:
(418) 648-2291
Sales:
(418) 648-4068
Communications:
(418) 648-2228

Canadian Patents and Development Limited (CPDL)

Ontario

275 Slater Street, 17th Floor
Ottawa
K1A 0R3
(613) 990-6100

Copyright Board of Canada (CRBC)

Ontario

171 Slater Street, Suite 501
Ottawa
K1A 0C9
(613) 952-8621

Canadian Radio-television and Telecommunications Commission (CRTC)

British Columbia

Regional Office
800 Burrard Street, Suite 1500
Post Office Box 1580
Vancouver
V6Z 2G7
(604) 666-2111

Manitoba

Regional Office
Kensington Building
275 Portage Avenue, Suite 1810
Winnipeg
R3B 2B3
(204) 983-6306

Nova Scotia

Regional Office
Scotia Square
Barrington Tower, Suite 428
1894 Barrington Street
Halifax
B3J 2A8
(902) 426-7997
(Moved expected in 1990.)

Quebec

Head Office
Les Terrasses de la Chaudière
1 Promenade du Portage
Mail: Ottawa, Ontario K1A 0N2
(819) 997-0313

Regional Office
Guy Favreau Complex
East Tower, Suite 602
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-6607

For Telephone Services *see* pages 3 to 28

Correctional Service Canada (CSC)

ALBERTA

Drumheller Institution
Post Office Box 3000
Drumheller
T0J 0Y0
(403) 823-5101

Edmonton Institution
Post Office Box 2290
Edmonton
T5J 3H7
(403) 472-6052

Parole Office
District Office Alberta and
Northwest Territories
9530 101st Ave, 2nd Floor
Edmonton
T5H 0B3
(403) 495-3374

Bowden Institution
Post Office Box 6000
Innisfail
T0M 1A0
(403) 227-3391

Parole Office
5015 48th Street, Suite 5
Red Deer
T4N 1S9
(403) 343-7333

BRITISH COLUMBIA

Pacific Regional Headquarters
32315 South Fraser Way, Suite 600
Post Office Box 4500
Abbotsford
V2T 4M8
(604) 854-2500

Regional Psychiatric Centre
33344 King Road
Post Office Box 3000
Abbotsford
V2S 4P4
(604) 853-7464

Matsqui Institution
Post Office Box 2500
Abbotsford
V2S 4P3
(Inmate Mail: Post Office Box 4000
V2S 5X8)
(604) 859-4841

Sumas Community Correctional Centre
33344 King Road
Post Office Box 248
Abbotsford
V2S 4N9
(604) 859-1516

District Parole Office
33119 South Fraser Way, Suite 200
Abbotsford
V2S 2B1
(604) 854-2585

Kent Institution
Post Office Box 1500
(Inmate Mail: Post Office Box 2000)
Agassiz
V0M 1A0
(604) 796-2121

Mountain Institution
Post Office Box 1200
Agassiz
V0M 1A0
(604) 796-2231

Parole Office
Nowell Centre, 2nd Floor
9300 Nowell Street
Chilliwack
V2P 2M7
(604) 782-8646

Parole Office
1005 104th Avenue
Dawson Creek
V1G 4K7
(604) 782-9101

Elbow Lake Institution
Harrison Mills
V0M 1L0
(604) 796-2101

Parole Office
Centennial Building
175 2nd Avenue, Suite 590
Kamloops
V2C 5W1
(604) 374-6901

Ferndale Institution
33737 Dewdney Trunk Road
Post Office Box 50
Mission
V2V 4L8
(604) 826-5410

Mission Institution
8751 Slave Lake Road
Post Office Box 60
Mission
V2V 4L8
(604) 826-1231

Parole Office
549 Columbia Street, Suite 410
New Westminster
V3L 1B3
(604) 666-2302

Parole Office
Royal Bank Building, Suite 804
550 Victoria Street
Prince George
V2L 2K1
(604) 563-8888

Parole Office
4618 Lazelle Avenue, Suite 222
Terrace
V8G 1S5
(604) 638-8168

District Parole Office
594 East 15th Avenue
Vancouver
V5T 2R5
(604) 666-3731

William Head Institution
Post Office Box 4000, Station A
Victoria
V8X 3Y8
(604) 380-4642

District Parole Office
816 Government Street, Suite 323
Victoria
V8W 1W9
(604) 388-3267

MANITOBA

Parole Office
217 10th Street, Suite 4
Brandon
R7A 4E9
(204) 727-2438

Rockwood Institution
Post Office Box 72
Stony Mountain
R0C 3A0
(204) 453-5541

Parole Office
83 Churchill Drive, Suite 302
Thompson
R8N 0L6
(204) 778-8010

Community Correctional Centre
Osborne Centre
45 Edmonton Street
Winnipeg
R3C 1P8
(204) 983-2315

Stony Mountain Institution
Post Office Box 4500
Winnipeg
R3C 3W8
(204) 453-5541

Parole Office
District Office
470 Notre Dame Avenue, 2nd Floor
Winnipeg
R3B 1R5
(204) 983-4306

NEW BRUNSWICK

Area Parole Office
270 Douglas Avenue, 5th Floor
Bathurst
E2A 1M9
(506) 548-7751

For Telephone Services *see* pages 3 to 28

Dorchester Penitentiary
Drawer A
Dorchester
E0A 1M0
(506) 379-2471

Westmorland Institution
Post Office Box 130
Dorchester
E0A 1M0
(506) 379-2471

Area Parole Office
590 Brunswick Street
Post Office Box 4555, Station A
Fredericton
E3B 5G4
(506) 452-3275

Atlantic Regional Headquarters
Terminal Plaza Building, 2nd Floor
1222 Main Street
Moncton
E1C 1H6
(506) 857-6318

Area Parole Office
95 Foundry Place, Suite 311
Moncton
E1C 5H7
(506) 857-6350

Renous Area Office
Post Office Box 30
Renous
E0C 1X0
(506) 622-8393

Atlantic Institution
Post Office Box 74
Renous
E0C 1X0
(506) 622-2894

Parrtown Correctional Centre
19-25 Hazen Avenue
Saint John
E2L 3G6
(506) 648-4764

Area Parole Office
61 Union Street, 5th Floor
Saint John
E2L 1A2
(506) 648-4795

Newfoundland

Cornerbrook Area Office
Milbrook Mall, Suite 324
Post Office Box 986
Corner Brook
A2H 6J3
(709) 637-4288

Resident Parole Office
Town Square Mall, Main Floor
High Street
Post Office Box 271
Grand Falls
A2A 2J7
(709) 489-5124

Newfoundland District and Area Office
102 Churchill Avenue
St John's
A1A 1N1
(709) 772-5359

Northwest Territories

Parole Office
4908 49th Street
Post Office Box 2430
Yellowknife
X1A 2P8
(403) 920-6610 (in Edmonton)

Nova Scotia

Nova Scotia District and Area Office
1888 Brunswick Street
Halifax
B3J 3J8
District Office:
(902) 426-1729
Area Office:
(902) 426-3408

Area Parole Office
Scotian Centre, Suite 204
35 Webster Street
Kentville
B4N 1H4
(902) 678-1684

Sand River Community Correctional Centre
Post Office Box 10
Rural Route 3
Parrsboro
B0M 1S0
(902) 392-2731

Springhill Institution
Post Office Box 2140
Springhill
B0M 1X0
(902) 597-3755

Area Parole Office
196 George Street, 2nd Floor
Sydney
B1P 1J3
(902) 564-7300

Area Parole Office
46 Inglis Place, Suite 5
Truro
B2N 4B4
(902) 895-3881

Ontario

Parole Office
48 Owen Street, Room 305
Barrie
L4M 3H1
(705) 722-4190

Bath Institution
Post Office Box 1500
Bath
K0H 1G0
(613) 352-3371, ext 3601

Millhaven Institution
Post Office Box 280
Bath
K0H 1G0
(613) 352-3371

Parole Office
232 Front Street
Belleville
K8N 2Z2

Interviewing Office
134 Queen Street East, Room 102
Brampton
L6V 1B2
(416) 454-3538

Parole Office
Federal Building
58 Dalhousie Street, 2nd Floor
Brantford
N3T 2J2
(519) 756-7820

Warkworth Institution
Post Office Box 760
Campbellford
K0L 1L0
(705) 924-2210

Beaver Creek Institution
Post Office Box 1240
Gravenhurst
P0C 1G0
(705) 687-6641

Parole Office
40 Baker Street, Room 101
Guelph
N1H 4G1
(519) 821-2250

Parole Office
150 Main Street West, Room 411
Hamilton
L8P 1H8
(416) 572-2695

Parole Office
Bannister Centre
301 First Avenue South
Kenora
P9N 1W2
(807) 468-6726

Ontario Regional Headquarters
440 King Street West
Post Office Box 1174
Kingston
K7L 4Y8
(613) 545-8289

Portsmouth Community Correctional Centre
508 Portsmouth Avenue
Kingston
K7M 1V8
(613) 545-8360

For Telephone Services *see* pages 3 to 28

Correctional Service Canada
(continued)

ONTARIO *(continued)*

Regional Treatment Centre
555 King Street West
Post Office Box 22
Kingston
K7L 4V7
(Send inmates' mail to Kingston Penitentiary.)

Collins Bay Institution
455 Bath Road
Post Office Box 190
Kingston
K7L 4V9
(613) 545-8598

Frontenac Institution
455 Bath Road
Post Office Box 7500
Kingston
K7L 5E6
(613) 545-8598

Joyceville Institution
Post Office Box 880
Kingston
K7L 4X9
(613) 542-4554

Kingston Penitentiary
555 King Street West
Post Office Box 22
Kingston
K7L 4V7
(613) 545-8460

Pittsburgh Institution
Post Office Box 4510
Kingston
K7L 5E5
(613) 542-4554

Prison for Women
40 Sir John A Macdonald Boulevard
Post Office Box 515
Kingston
K7L 4W7
(613) 545-8527

Parole Office
Princess Square
1440 Princess Street
Kingston
K7M 3E5
(613) 545-8552

Head Office
Sir Wilfrid Laurier Building
340 Laurier Avenue West
Ottawa
K1A 0P9
(613) 992-8423

Area Parole Office
Trafalgar Building, 1st Floor
207 Queen Street
Ottawa
K1P 6E5
(613) 996-7011

Parole Office
201 Charlotte Street, 2nd Floor
Post Office Box 688
Peterborough
K9J 2T7
(705) 742-8889

Parole Office
55 King Street, 2nd Floor
St Catharines
L2R 3H5
(416) 684-4386

Parole Office
451 Queen Street East, 2nd Floor
Post Office Box 1078
Sault Ste Marie
P6A 5N7
(705) 942-3121

Parole Sub-office
Federal Building, Room 309
19 Lisgar Street
Sudbury
P3E 3L4
(705) 675-0600

Parole Office
95 North Cumberland Street
Thunder Bay
P7A 4M1
(807) 345-1231

Keele Community Correctional Centre
330 Keele Street, 2nd Floor
Toronto
M6P 2K7
(416) 762-8171

Parole Office
Central Ontario District Office
180 Dundas Street West
Toronto
M5G 1Z8
(416) 973-3461

Parole Office
Toronto East
200 Town Centre Court, Suite 820
Scarborough
Toronto
M1P 4X8
(416) 973-4586

Parole Office
441 University Avenue West, Suite 205
Windsor
N9A 5P9
(519) 252-4425
(Collect calls are accepted.)

PRINCE EDWARD ISLAND

Area Parole Office
Dominion Building, 2nd Floor
97 Queen Street
Charlottetown
C1A 8C3
(902) 566-7177

QUEBEC

Parole Office
222 Racine Street East, Room 203
Chicoutimi
G7H 1R9
(418) 543-1234

Cowansville Institution
Post Office Box 5000
Cowansville
J2K 3N7
(514) 263-3073

Donnacona Institution
1538 Route 138
Donnacona
G0A 1T0
(418) 285-2455

Drummond Institution
2025 Jean De Brébeuf Street
Drummondville
J2B 7Z6
(819) 477-5112

Parole Office
3520 Dufferin Street
Granby
J2G 4W5
(514) 372-5861

Parole Office
15 Gamelin Boulevard, Room 102
Hull
J8Y 1V4
(819) 997-2662

La Macaza Institution
321 Airport Road
L'Annonciation
J0T 1R0
(819) 275-2315

Parole Office
L'Annonciation Sector
224 Principale Street South, 2nd Floor
Post Office Box 490
L'Annonciation
J0T 1T0
(819) 275-1262

Quebec Regional Headquarters
3 Place Laval, 2nd Floor
Chomedey
Laval
H7M 1A2
(514) 662-3330
Communications:
(514) 662-3350

Federal Training Centre
6099 Levesque Boulevard
Saint-Vincent-de-Paul
Laval
H7C 1P1
(514) 661-7786

Leclerc Institution
400 Montée Saint-François
Laval
H7C 1S7
(514) 664-1320

For Telephone Services *see* pages 3 to 28

Montée Saint-François Institution
200 Montée Saint-François
Saint-Vincent-de-Paul
Laval
H7C 1S6
(514) 661-9620

Parole Office
3131 De la Concorde Boulevard East, Room 512
Duvernay
Laval
H7E 4W4
(514) 661-8610

Martineau Community Correctional Centre
10345 Saint-Laurent Boulevard
Montreal
H3L 2P1
(514) 387-3716

Ogilvy Community Correctional Centre
435 Ogilvy Avenue
Montreal
H3N 1M3
(514) 283-7870

Sherbrooke Community Correctional Centre
2190 Sherbrooke Street East
Montreal
H2K 1C7
(514) 283-1789

Parole Office
Montreal Metropolitan District
1851 Sherbrooke Street East, Suite 704
Montreal
H2K 4L5
(514) 283-1776

Parole Office
Court Liaison Office
Palais de Justice, Room 513-B
1 Notre-Dame Street East
Montreal
H2Y 1B6
(514) 283-3353

Parole Office
Lafontaine Sector
1851 Sherbrooke Street East, 4th Floor
Montreal
H2K 4L5
(514) 283-1424

Parole Office
Langelier Sector
Place Carignon, Room 212
7151 Jean-Talon Street East
Ville d'Anjou
Montreal
H1M 3A4
(514) 493-0995

Parole Office
Longueuil Sector
Port de Mer Building, Suite 110
99 Place Charles Lemoyne
Longueuil
Montreal
J4K 4Z1
(514) 651-9324

Parole Office
Ville-Marie Sector
5250 Decarie Boulevard, Suite 150
Montreal
H3X 2H9
(514) 282-1210

Community Correctional Centre Benoit XV
2097 Benoit XV Boulevard
Quebec
G1L 2Z8
(418) 648-5180

Parole Office
East Quebec District Office
Building II, Room 401
2875 Laurier Boulevard
Sainte-Foy
Quebec
G1V 2M2
(418) 648-3838

Parole Office
180 De la Cathédrale Avenue
Rimouski
G7H 1R9
(418) 722-3288

Parole Office
40 Du Lac Avenue, Suite 104
Rouyn-Noranda
J9X 4N3
(819) 762-3541

Regional Reception Centre
Sainte-Anne-des-Plaines
246 Montée Gagnon
Sainte-Anne-des-Plaines
J0N 1H0
(514) 478-5977

Archambault Institution
242 Montée Gagnon
Sainte-Anne-des-Plaines
J0N 1H0
(514) 478-5960

Sainte-Anne-des-Plaines Institution
244 Montée Gagnon
Sainte-Anne-des-Plaines
J0N 1H0
(514) 478-5933

Parole Office
Sainte-Thérèse Sector
204 Labelle Boulevard, Room 200
Post Office Box 440
Sainte-Thérèse
J7E 4J4
(514) 434-1401

Community Correctional Centre Laferrière
220 Saint-Georges Street
J72 4Z9
(514) 436-2504

Parole Office
East and West Quebec District
380 Labelle Street, Room 203
Saint-Jérôme
J7Z 5L3
(514) 432-3737

Parole Office
Laurentian Sector
200 Saint-Georges Street
Saint-Jérôme
J7Z 4Z9
(514) 432-2141

Parole Office
1180 Royale Street, 2nd Floor
Trois-Rivières
G9A 4J1
(819) 375-4777

SASKATCHEWAN

Saskatchewan Farm Institution
Post Office Box 160
Prince Albert
S6V 5R6
(306) 953-8577

Saskatchewan Penitentiary
Post Office Box 160
Prince Albert
S6V 5R6
(306) 953-8500

Parole Office
1288 Central Avenue, Suite 200
Prince Albert
S6V 4V8
(306) 953-8567

Community Correctional Centre Oskana
1314 11th Avenue
Regina
S4P 0G7
(306) 780-5530

Parole Office
District Office
2550 15th Avenue, Suite 200
Regina
S4P 1A5
(306) 780-5050

Prairie Regional Headquarters
2313 Hanselman Place
Post Office Box 9223
Saskatoon
S7K 3X5
(306) 975-4850

Saskatchewan Regional Psychiatric Centre
2520 Central Avenue North
Post Office Box 9243
Saskatoon
S7K 3X5
(306) 975-5400

For Telephone Services *see* pages 3 to 28

Correctional Service Canada *(continued)*

SASKATCHEWAN *(continued)*

Parole Office
Financial Building, Room 503
230 22nd Street East
Saskatoon
S7K 0E9
(306) 975-4070

Canadian Saltfish Corporation (CSFC)

NEWFOUNDLAND

Torbay Road
Post Office Box 9440
St John's
A1A 2Y3
General Inquiries:
(709) 772-6080
Pricing and Accounts:
(709) 772-6071

Canadian Space Agency (CSPA)

ONTARIO

240 Sparks Street, 7th Floor West
Ottawa
K1A 1A1
(613) 998-5263

QUEBEC

1981 McGill College Avenue
Montreal
H3A 2X1
(514) 496-4000

Competition Tribunal (CT)

ONTARIO

Royal Bank Building, Room 600
90 Sparks Street
Post Office Box 1899, Station B
Ottawa
K1P 5R5
(613) 957-3172

Canadian Wheat Board (CWB)

BRITISH COLUMBIA

Vancouver Office
Marine Building, Room 650
355 Burrard Street
Vancouver
V6C 2G8
(604) 666-2992

MANITOBA

423 Main Street
Post Office Box 816
Winnipeg
R3C 2P5
General Information:
(204) 983-3416
Information Services:
(204) 983-3420

QUEBEC

Montreal Office
300 Saint-Sacrement Street
Room 312
Montreal
H2Y 1X4
(514) 849-6261

Canadian War Museum (CWM)

ONTARIO

330 Sussex Drive
Ottawa
K1A 0M8
(613) 996-1422

Defence Construction Canada (DCC)

ALBERTA

Currie Barracks
CFB Calgary
Calgary
T3E 1T8
(403) 292-6118

Mail: Post Office Box 2800
Medley
Cold Lake
T0A 2M0
(403) 594-3395

Post Office Box 300
Lancaster Park
Edmonton
T0A 2H0
(403) 456-4040

Post Office Box 120
Ralston
Suffield
T0J 2N0
(403) 544-3777

CFB Wainwright
Post Office Box 2230
Wainwright
T0B 4P0
(403) 842-3331

BRITISH COLUMBIA

Mail: Post Office Box 269
Vedder Crossing
Chilliwack
V0X 1Z0
(604) 858-6434

Building 109
Mail: Post Office Box 280
Lazo
Comox
V0R 2K0
(604) 339-2721
(604) 339-8486

4050 West 4th Avenue, Room 276
Vancouver
V6R 6P6
(604) 666-8062

Pacific Regional Office
300 Gorge Road West, Room 203
Victoria
V9A 1M8
(604) 388-0223

CFB Esquimalt
Building 575, Room 102
Victoria
V0S 1B0
(604) 380-2348

MANITOBA

Post Office Box 74
Portage la Prairie
R0H 1N0
(204) 428-3267

CFB Shilo
Post Office Box 130
Shilo
R0K 2A0
(204) 765-4879

Prairie Regional Office
CFB Winnipeg
Building 4, Room 101
Mail: Post Office Box 166
Westwin
Winnipeg
R3J 0T0
(204) 983-8019

NEW BRUNSWICK

Post Office Box 266
Chatham
E1N 3A6
(506) 773-4327

Post Office Box 67
Gagetown
E2V 2G4
(506) 422-2973
(506) 357-6291

Post Office Box 2788
Moncton
E1C 8T8
(506) 857-6060

For Telephone Services *see* pages 3 to 28

NEWFOUNDLAND

Post Office Box 343
Gander
A1V 1W7
(709) 256-3438

Post Office Box 820
Labrador
Happy Valley-Goose Bay
A0P 1S0
(709) 896-9223

NOVA SCOTIA

Post Office Box 11
Cornwallis
B0S 1H0
(902) 638-8811

Post Office Box 39
Greenwood
B0P 1N0
(902) 765-4020

Atlantic Regional Office
Young Tower, Suite 205
6080 Young Street
Mail: Post Office Box 126, Station M
Halifax
B3J 2M4
(902) 426-8340

Post Office Box 129
Shearwater
B0J 3A0
(902) 426-3291

ONTARIO

Post Office Box 400
Borden
L0M 1C0
(715) 424-0391

Post Office Box 297
Station A
Downsview
M3M 3A6
(416) 638-4627
(416) 638-4439

CFB North Bay
Post Office Box 1554
Hornell Heights
P0H 1P0
(705) 474-5789

Building H-36
CFB Kingston
Kingston
K7L 5L0
(613) 541-5297

Post Office Box 7070
Station E
London
N5Y 4J9
(519) 645-5149

Head Office
Sir Charles Tupper Building
Riverside Drive, A Wing, 3rd Floor
Ottawa
K1A 0K3
(613) 998-9548

Building 473 (Canex Building)
CFB Ottawa South
Ottawa
K1V 7N0
(613) 998-3532

Post Office Box 130
Petawawa
K8H 2X2
(613) 687-4272

Ontario Regional Office
1107 Avenue Road, Room 223
Toronto
M5N 2E4
(416) 973-5610

Post Office Box 260
CFB Trenton
Trenton
K0K 1B0
(613) 965-2350
(613) 965-3897
(613) 392-2811, ext 3897

PRINCE EDWARD ISLAND

Slemon Park
Post Office Box 150
Summerside
C0B 2A0
(902) 436-7623

QUEBEC

Post Office Box 50
Alouette
Bagotville
G0V 1A0
(418) 693-2270

Quebec Regional Office
223 Saint-Jean Street, Suite 1
Longueuil
Montreal
J4H 2X4
(514) 283-7750

Building 169
De l'Estrie Street
Saint-Hubert
J3Y 5T4
(514) 462-7172

Post Office Box 130
Courcelette
Valcartier
G0A 1R0
(418) 844-5578

SASKATCHEWAN

Post Office Box 30
Bushell Park
Moose Jaw
S0H 0N0
(306) 693-6255

Cape Breton Development Corporation (DEVCO)

NOVA SCOTIA

Main Office
Coal Division
500 Kings Road
Mail: Post Office Box 2500
Sydney
B1P 6K9
(902) 564-7373

Department of National Defence (DND)

ALBERTA

Canadian Forces Base Calgary
4225 Crowchild Trail Southwest
MPO 555
Calgary
T3E 1T8
(403) 240-7311

Canadian Forces Recruiting Centre Calgary
Harry Hays Building
220 4th Avenue Southeast
Post Office Box 2949, Station M
Calgary
T2P 2M7
(403) 292-4380

Canadian Forces Base Edmonton
Lancaster Park
Edmonton
T0A 2H0
Public Relations Office:
(403) 973-4011
Search and Rescue:
(403) 973-4402

Canadian Forces Recruiting Centre Edmonton
Canada Place, Suite 110
9700 Jasper Avenue
Edmonton
T5J 4C3
(403) 495-3002

BRITISH COLUMBIA

Canadian Forces Station Aldergrove
4000 272nd Street
Post Office Box 4000
Aldergrove
V0X 1A0
(604) 856-3324

For Telephone Services *see* pages 3 to 28

Department of National Defence *(continued)*

British Columbia *(continued)*

Canadian Forces Base Chilliwack
Keith Wilson Road
Vedder Crossing
Chilliwack
V0X 2E0
(604) 858-3311

Canadian Forces Base Comox
Lazo
Comox
V0R 2K0
(604) 339-8100

Canadian Forces Station Holberg
Holberg
V0N 2X0
(604) 288-3321

Canadian Forces Recruiting Centre Kamloops
376 Seymour Street
Kamloops
V2C 2G2
(604) 374-3444

Canadian Forces Station Masset
Post Office Box 2000
Masset
V0T 1M0
(604) 626-3902

Militia Area Pacific
4050 West 4th Avenue
Vancouver
V6R 1P6
(604) 666-4333

Canadian Forces Recruiting Centre Vancouver
Sinclair Centre, Suite R125
757 West Hastings Street
Vancouver
V6C 1A1
(604) 666-3136

Canadian Forces Base Esquimalt
FMO Victoria
Victoria
V0S 1B0
(604) 380-2000
DND Information Office:
(604) 380-2174

Canadian Forces Recruiting Centre Victoria
721 Johnson Street
Victoria
V8W 1M8
(604) 388-3717

Manitoba

DND Information Office
Canadian Forces Base Winnipeg
Westwin
R3J 0T0
(204) 895-5277
(204) 895-5352

Canadian Forces Recruiting Centre Winnipeg
280 Smith Street
Winnipeg
R3C 1K2
(204) 983-3680

New Brunswick

Canadian Forces Recruiting Centre Bathurst
219 Main Street
Bathurst
E2A 1A9
(506) 548-7425
(collect calls accepted)

Canadian Forces Base Chatham
Curtis Park
Chatham
E0C 2E0
(506) 773-4421

Canadian Forces Base Moncton
Postal Bag 6100
Moncton
E1C 9L4
(506) 853-3320

Canadian Forces Recruiting Centre Moncton
Highfield Square
1100 Main Street
Moncton
E1C 1H4
(506) 857-8630
(506) 859-6630
(collect calls accepted)

Canadian Forces Base Gagetown
Oromocto
E0G 2P0
(506) 422-2000

Canadian Forces Recruiting Centre Saint John
Post Office Box 7409, Station A
189 Prince William Street
Saint John
E2L 4S7
(506) 648-4973

Newfoundland

Canadian Forces Recruiting Centre Corner Brook
4 Herald Avenue, Suite 407
Corner Brook
A2H 4B4
(709) 634-6335

Canadian Forces Station Gander
Post Office Box 6000
Gander
A1V 1X1
(709) 256-7151

Canadian Forces Base Goose Bay
Postal Station A
Labrador
Happy Valley-Goose Bay
A0P 1S0
(709) 896-7381

Canadian Forces Station St John's
Post Office Box 2028
St John's
A1C 6B5
(709) 726-0212

Canadian Forces Recruiting Centre St John's
Government of Canada Building
354 Water Street West
St John's
A1C 1C4
(709) 772-4554

Nova Scotia

Canadian Forces Base Cornwallis
Cornwallis
B0S 1H0
(902) 638-8631

Defence Research Establishment Atlantic
9 Grove Street
Post Office Box 1012
Dartmouth
B2Y 3Z7
(902) 426-3100

Canadian Forces Base Greenwood
Greenwood
B0P 1N0
(902) 765-3391

DND Information Office
6080 Young Street, Suite 301
FMO Halifax
Halifax
B3K 2X0
(902) 427-7084

Maritime Command
Building D-201
FMO Halifax
Halifax
B3K 2X0
(902) 427-2269

Rescue Co-ordination Centre
Building D-201, Room 254
FMO Halifax
Halifax
B3K 2X0
Administration:
(902) 427-2100
(902) 427-2109
Emergency:
(902) 427-7050
(902) 427-8200

Canadian Forces Recruiting Centre Halifax
Scotia Square, Suite 215
5251 Duke Street
Halifax
B3J 1N9
(902) 427-4242

Canadian Forces Base Shearwater
Shearwater
B0J 3A0
(902) 463-5111

For Telephone Services *see* pages 3 to 28

Canadian Forces Recruiting Centre Sydney
Civic Centre, 3rd Floor
320 Esplanade Street
Sydney
B1P 1A7
(902) 564-7060
(collect calls accepted)

Ontario

DND Information Office
Headquarters Canadian Forces Europe
Mail for Lahr, West Germany:
CFPO 5000
Belleville
K0K 3R0
Telephone inquiries - DND Information Office, Ottawa:
(613) 996-2353

Canadian Forces Recruiting Centre Hamilton
150 Main Street West
Hamilton
L8P 1H8
(416) 572-2751

DND Information Office
Canadian Forces Base North Bay
Hornell Heights
P0H 1P0
(705) 474-9292

Canadian Forces Recruiting Centre Kingston
395 Princess Street
Kingston
K7L 1B9
(613) 541-5910

Canadian Forces Recruiting Centre Kitchener
29 Duke Street East
Kitchener
N2H 1A2
(519) 742-7511

Canadian Forces Recruiting Centre London
451 Talbot Street
London
N6A 5C9
(519) 660-5110

Canadian Forces Recruiting Centre North Bay
175 Main Street East
North Bay
P1B 1A9
(705) 472-3710

Headquarters
Major-General George R. Pearkes Building
101 Colonel By Drive
Ottawa
K1A 0K2
Information:
(613) 995-2534
Media:
(613) 996-2353

Canadian Forces Recruiting Centre Ottawa
424 Cooper Street
Ottawa
K1A 0K2
(613) 992-3038

Canadian Forces Recruiting Centre Peterborough
306 George Street North
Peterborough
K9J 3H2
(705) 748-2977

Canadian Forces Recruiting Centre St Catharines
241 St Paul Street
St Catharines
L2R 3M7
(416) 684-4325
(416) 684-8295

Canadian Forces Recruiting Centre Sudbury
111 Elm Street
Sudbury
P3C 1T4
(705) 674-0838

DND Information Office
Federal Building
4900 Yonge Street
Willowdale
Toronto
M2N 6A4
(416) 224-4087

Canadian Forces Recruiting Centre Toronto
Federal Building, Suite 100
4900 Yonge Street
Willowdale
Toronto
M2N 6A4
(416) 224-4015

Canadian Forces Recruiting Centre Windsor
441 University Avenue West
Windsor
N9A 5P9
(519) 252-7615

Prince Edward Island

Prince Edward Island Militia District Headquarters
Queen Charlotte Armouries
Water Street
Post Office Box 1480
Charlottetown
C1A 7N1
(902) 368-0131

Provincial Warning Centre
Dominion Building
Queen Street
Post Office Box 1480
Charlottetown
C1A 7N1
(902) 566-7606

Canadian Forces Recruiting Centre Charlottetown
Confederation Court Mall
135 Kent Street
Charlottetown
C1A 1N3
(902) 368-0181

Canadian Forces Base Summerside
Slemon Park
Summerside
C0B 2A0
(902) 436-2281

B Squadron, the Prince Edward Island Regiment
33 Summer Street
Summerside
C1N 3H6
(902) 436-2281

Quebec

Canadian Forces Recruiting Centre Chicoutimi
152 Racine Street East
Chicoutimi
G7H 1R8
(418) 543-7927

Canadian Forces Recruiting Centre Hull
Place du Portage, Phase II
165 Hôtel de Ville Street
Hull
J8X 3X2
(819) 994-4337

Canadian Forces Recruiting Centre Montreal
1420 St Catherine Street West
Montreal
H3G 1R3
(514) 283-2521

Canadian Forces Recruiting Centre Quebec
1048 Saint-Jean Street
Quebec
G1R 1R6
(418) 648-3636

Les Fusiliers du Saint-Laurent
65 Saint-Jean-Baptiste Street East
Rimouski
G5L 1Y5
(418) 722-3260

Canadian Forces Recruiting Centre Rimouski
38 Saint-Germain Street East, Suite 301
Rimouski
G5L 1A2
(418) 722-3273

Canadian Forces Recruiting Centre Rouyn
151 Du Lac Avenue, Room 302
Rouyn-Noranda
J9X 4N6
(819) 762-0851

For Telephone Services *see* pages 3 to 28

Department of National Defence *(continued)*

QUEBEC *(continued)*

DND Information Office
Saint-Hubert
J3Y 5T4
(514) 443-7080

Canadian Forces Recruiting Centre Sept-Iles
701 Laure Boulevard
Sept-Îles
G4R 1X8
(418) 968-6201

Canadian Forces Recruiting Centre Sherbrooke
315 King Street West, Room 302
Sherbrooke
J1H 1R2
(819) 564-5949

Canadian Forces Recruiting Centre Trois-Rivières
Federal Building
1285 Notre-Dame Street
Trois-Rivières
G9A 4X2
(819) 376-0582

SASKATCHEWAN

Canadian Forces Recruiting Centre Regina
2080 Broad Street
Regina
S4P 1Y3
(306) 780-6550

Canadian Forces Recruiting Centre Saskatoon
229C 4th Avenue South
Saskatoon
S7K 4K3
(306) 975-4020

Department of Communications (DOC)

ALBERTA

District Office
Harry Hays Building, Room 820
220 4th Avenue South East
Postal Bag 2905, Station M
Calgary
T2P 2M7
(403) 292-4202

District Office
Canada Place, Suite 1610
9700 Jasper Avenue
Edmonton
T5J 4C3
(403) 495-2472

District Office
214 Place, 8th Floor
9909 102nd Street
Grande Prairie
T8V 2V4
(403) 532-3533

BRITISH COLUMBIA

Kootenays District Office
101 10th Avenue South, Room 101
Cranbrook
V1C 2N1
(604) 426-8908

Okanagan District Office
Federal Building, Room 304
471 Queensway Avenue
Kelowna
V1Y 6S5
(604) 861-6037

Lower Mainland District Office
3884 192nd Street East
Post Office Box 3396
Langley
V3A 4R7
(604) 576-8791

North Central B.C. District Office
280 Victoria Street, Room 515
Prince George
V2L 5B8
(604) 561-5291

Skeena District Office
Pride O'North Mall, Room 583
309 2nd Avenue West
Prince Rupert
V8J 3T1
(604) 627-3045

Pacific Regional Office
800 Burrard Street, Room 1700
Vancouver
V6Z 2J7
(604) 666-5423
Lower Mainland District Office:
(604) 666-5468
Government Telecommunications:
(604) 666-6789

Vancouver Island District Office
Canada Custom House
816 Government Street
Victoria
V8W 1W9
(604) 388-3805
Government Telecommunications:
(604) 388-3656

MANITOBA

Sub-Office
Post Office Building, Room 201
1039 Princess Avenue
Post Office Box 1418
Brandon
R7A 6N2
(204) 726-7583

Central Regional Office
386 Broadway Avenue, 2nd Floor
Winnipeg
R3C 3Y9
(204) 983-4081

Manitoba District Office
386 Broadway Avenue, Room 200
Winnipeg
R3C 3Y9
(204) 983-5590

NEW BRUNSWICK

Sub-Office
Post Office Box 155
Bathurst
E2A 3Z2
(506) 548-7480

Atlantic Regional Office
Terminal Plaza Building
1222 Main Street
Post Office Box 5090
Moncton
E1C 8R2
(506) 857-6522
Sub-Office:
(506) 857-6526

District Office
Customs Building, Room 337
189 Prince William Street
Post Office Box 7285, Station A
Saint John
E2L 4S6
(506) 648-4889

NEWFOUNDLAND

Sub-Office
Federal Building
Main Street
Post Office Box 811
Corner Brook
A2H 6H6
(709) 637-4481

District Office
Building 302, 2nd Floor
Pleasantville
Post Office Box 9277, Station B
St John's
A1A 2X9
(709) 772-5351

NORTHWEST TERRITORIES

Sub-Office
Post Office Box 540
Fort Smith
X0E 0P0
(403) 872-2348

District Office
Precambrian Building, 10th Floor
Post Office Box 2700
Yellowknife
X1A 2R1
(403) 920-6603

For Telephone Services *see* pages 3 to 28

Nova Scotia

District Office
Willow Tree Tower, 9th Floor
6009 Quinpool Road
Halifax
B3K 5J7
(902) 426-3810

Sub-District Office
Arts Building, 1st Floor
196 George Street
Post Office Box 1927
Sydney
B1P 6W4
(902) 564-7000

Ontario

Regional Spectrum Services Centre
Rural Route 2
Acton
L7S 2M2
(519) 853-2840

District Office
280 Pinnacle Street
Post Office Box 380
Belleville
K8N 5A5
(613) 969-3632

District Office
135 James Street South, Room 210
Hamilton
L8P 2Z6
(416) 572-2301

Sub-Office
Federal Building, Room 146
100 Park Street
Kenora
P9N 1Y6
(807) 468-9041

Sub-Office
Federal Building, Room 215
120 Clarence Street
Post Office Box 633
Kingston
K7L 4X1
(613) 545-8057 (Fridays only)

District Office
30 Duke Street West, 5th Floor
Kitchener
N2H 3W5
(519) 745-7722

District Office
Federal Building, Room 1112
451 Talbot Street
London
N6A 5C9
(519) 645-4336

Sub-Office
222 McIntyre Street West, Room 408
Post Office Box 596
North Bay
P1B 8J5
(705) 472-4465

Head Office
Journal Tower North
300 Slater Street
Ottawa
K1A 0C8
(613) 990-4842

District Office
Trebla Building, Room 100B
473 Albert Street
Ottawa
K1R 5B4
(613) 998-4115

Canadian Audio-Visual Certification Office (CAVCO)
300 Slater Street, 3rd Floor
Ottawa
K1A 0C8
(613) 990-4090

District Office
421 Bay Street
Post Office Box 727
Sault Ste Marie
P6A 5N3
(705) 254-7411

Sub-Office
19 Lisgar Street, Room 301
Post Office Box 1120, Station B
Sudbury
P3E 4S6
(705) 671-0658

Sub-Office
Federal Building, Room 330
33 South Court Street
Thunder Bay
P7B 2W6
(807) 345-1661

Regional and District Offices
55 Saint Clair Avenue East, Room 909
Toronto
M4T 1M2
(416) 973-8215

Sub-Office
880 Ouellette Avenue, Room 803
Post Office Box 450
Windsor
N9A 6L7
(519) 254-4336

Prince Edward Island

District Office
Dominion Building, Suite 324
97 Queen Street
Charlottetown
C1A 4A9
(902) 566-7000

Quebec

District Office
942 Chabanel Street
Chicoutimi
G7H 5W2
(418) 549-5781

Quebec Regional Office
295 Saint-Paul Street East
Montreal
H2Y 1H1
(514) 283-7994
Sound Recording Development Prógram:
(514) 283-8626

District Office
Guy Favreau Complex
East Tower, Suite 1214
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-5682

Canadian Workplace Automation Research Centre (CWARC)
1575 Chomédey Boulevard
Laval
Montreal
H7V 2X2
(514) 682-3400

District Office
1141 De l'Église Street, 5th Floor
Sainte-Foy
Quebec
G1V 3W5
(418) 648-3715

Sub-Office
140 Saint-Germain Street West, Room 206
Rimouski
G5L 4B5
(418) 722-3179

Val d'Or Sub-Office
151 Du Lac Avenue, 2nd Floor
Post Office Box 37
Rouyn-Noranda
J9N 5C1
(819) 824-8674

Regional Spectrum Services Centre
1239 Montée Sainte-Thérèse
Saint-Rémi
J0L 2L0
(514) 454-3412

District Office
1650 King Street West, Room 401
Sherbrooke
J1J 2C3
(819) 564-5540

Sub-Office
1285 Notre-Dame Street, Room 267
Post Office Box 67
Trois-Rivières
G9A 4X1
(819) 376-1239

For Telephone Services *see* pages 3 to 28

Department of Communications *(continued)*

Saskatchewan

District Office
Avord Towers, Suite 1020
2002 Victoria Avenue
Regina
S4P 0R7
(306) 780-5008
Government Telecommunications:
(306) 780-5099

District Office
Avord Tower, Suite 1220
606 Spadina Crescent East
Saskatoon
S7K 3H1
(306) 975-4896

Yukon

District Office
4133 4th Avenue, Room 201
Whitehorse
Y1A 1H8
(403) 667-5102

External Affairs and International Trade Canada (EAITC)

Alberta

Regional Passport Office
Harry Hays Building, Room 480
220 4th Avenue South East
Calgary
T2G 4X3
(403) 292-5171
(403) 292-5172

Regional Passport Office
Canada Place Building, Suite 1630
9700 Jasper Avenue
Edmonton
T5J 4C3
(403) 495-2622
(403) 495-2623

British Columbia

Regional Passport Office
Sinclair Centre, Suite 240
757 West Hastings Street
Vancouver
V6C 1A1
(604) 666-0221

Regional Passport Office
Custom House, Room 228
816 Government Street
Victoria
V8W 1W8
(604) 388-0213

Manitoba

Regional Passport Office
Revenue Building, Suite 308
391 York Avenue
Winnipeg
R3C 0P4
(204) 983-2190

New Brunswick

Regional Passport Office
King's Place, Suite 601
440 King Street
Fredericton
E3B 5H8
(506) 452-3900
(506) 452-3902

Newfoundland

Regional Passport Office
General Post Office Building, Room 404
354 Water Street
St John's
A1C 1C4
(709) 772-4616

Nova Scotia

Regional Passport Office
Scotia Square, Duke Tower
Suite 608
5251 Duke Street
Halifax
B3J 1P4
(902) 426-2770
(902) 426-2771

Ontario

Regional Passport Office
Standard Life Building, Suite 330
120 King Street West
Hamilton
L8P 4V2
(416) 572-2217

Regional Passport Office
Government of Canada Building, 8th Floor
451 Talbot Street
London
N6A 5C9
(519) 645-4366

Head Office
Lester B Pearson Building
125 Sussex Drive
Ottawa
K1A 0G2
Foreign Policy Information and Publications:
(613) 996-3709
General Inquiries:
(613) 996-9134
Trade Information Centre:
(613) 993-6435
Visual Ear:
(613) 996-9136

Passport Office
Ottawa Public Counter
C D Howe Building
West Tower, 1st Floor
240 Sparks Street
Ottawa
K1P 6C9
(613) 995-8826

Regional Passport Office
Royal Insurance Building
28 North Cumberland Street, Suite 406
Thunder Bay
P7A 4K9
(807) 343-5591

Regional Passport Office
The Atrium on Bay, Suite 1031
20 Dundas Street West
Toronto
M5G 2C2
(416) 973-3251

Regional Passport Office
Scarborough Town Centre
200 Town Centre Court, Suite 828
Toronto
M1P 4X6
(416) 973-3251

Passport Office, Sub-Office
Government of Canada Building
4900 Yonge Street, 2nd Floor
Willowdale
Toronto
M2N 6A6
(416) 973-3251

Regional Passport Office
Bank of Commerce Building, Room 504
100 Ouellette Avenue
Windsor
N9A 6T3
(519) 253-3507

Quebec

Passport Office
Headquarters
Place du Centre, 6th Floor
200 Promenade du Portage
Hull, Quebec
Mail: Ottawa, Ontario K1A 0G3
(819) 994-3500

Regional Passport Office
Place St-Michel
3885 Harvey Boulevard
Jonquière
G7X 9B1
(418) 542-0877

Regional Passport Office
3300 Côte Vertu Road, Suite 112
Saint-Laurent
Montreal
H4Y 2B7
(514) 283-2152

For Telephone Services *see* pages 3 to 28

Regional Passport Office
Guy Favreau Complex
West Tower, Room 215
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-2152

Regional Passport Office
Place Belle Cour
2950 Laurier Boulevard
10th Floor, Suite 1000
Sainte-Foy
Quebec
G1V 4M6
(418) 648-4990
(418) 648-4992

Saskatchewan

Regional Passport Office
Canadian Imperial Bank of Commerce
Suite 502
1867 Hamilton Street
Regina
S4P 2C2
(306) 708-7520

Regional Passport Office
Federal Building, Suite 605
101 22nd Street East
Saskatoon
S7K 0E1
(306) 975-5106

Environment Canada (EC)

Alberta

Canadian Parks Service
Banff National Park
Post Office Box 900
Banff
T0L 0C0
(403) 762-3324

Atmospheric Environment Service
Calgary Weather Office
750 Aviation Boulevard North East
Calgary
T2E 7G2
(403) 275-3314
Calgary Weather Information Recording:
(403) 275-3300
Detailed Weather Information:
(403) 275-2760

Canadian Parks Service
Western Regional Office
Harry Hays Building, Room 520
220 4th Avenue
Post Office Box 2989, Station M
Calgary
T2P 3H8
(403) 292-4444
Visitor Services:
(403) 292-4401
(403) 292-4511

Inland Waters Directorate
Post Office Box 2909, Station M
Calgary
T2P 2M7
(403) 292-5301
Water Resources Branch:
(403) 292-5311
Water Quality Branch:
(403) 292-5320

Western and Northern Regional Office
Twin Atria Building, Tower Two, 2nd Floor
4999 98th Avenue
Edmonton
T6B 2X3
Atomospheric Environment Service:
(403) 468-8075
Alberta Weather Centre
General Inquiries:
(403) 468-7931
Weather Recording:
(403) 468-4940
Farm Weather Recording:
(403) 468-9196
Arctic Weather Centre:
(403) 468-7922

Atmospheric Environment Service
Aviation Weather Service
Edmonton International Airport
Post Office Box 9860
Edmonton
T5J 2T2
(403) 890-4313

Atmospheric Environment Service
Aviation Weather Office
Municipal Airport
Air Terminal Building
101 Airport Road
Edmonton
T5G 0W6
(403) 455-6176

Canadian Wildlife Service
Western and Northern Regional Office
Twin Atria Building, 2nd Floor
4999 98th Avenue
Edmonton
T6B 2X3
(403) 468-8919

Environmental Protection
Western and Northern Region
Twin Atria Building, 2nd Floor
4999 98th Avenue
Edmonton
T6B 2X3
General Inquiries:
(403) 468-8001
Environmental Emergency Centre:
(403) 468-8020

Canadian Parks Service
Elk Island National Park
Rural Route 1
Fort Saskatchewan
T8L 2N7
(403) 992-6300
(403) 992-6380

Atmospheric Environment Service
Weather Station
Grand Prairie Airport
Route Rural 2
Grande Prairie
T8V 2Z9
(403) 532-2642

Atmospheric Environment Service
Surface Weather Station
610 Connaught Drive
Post Office Box 706
Jasper
T0E 1E0
(403) 852-3185

Canadian Parks Service
Jasper National Park
621 Patricia Street
Post Office Box 10
Jasper
T0E 1E0
(403) 852-6161

Atmospheric Environment Service
Weather Office
Lethbridge Airport
Kenyon Field
Post Office Box 790
Lethbridge
T1J 3Z6
(403) 328-3185

Inland Waters Directorate
Hart Business Centre, 3rd Floor
Post Office Box 1347
Peace River
T0H 2X0
(403) 624-3308

Canadian Parks Service
Rocky Mountain House National Historic Park
Post Office Box 2130
Rocky Mountain House
T0M 1T0
(403) 845-2412

Canadian Parks Service
Waterton Lakes National Park
215 Mount View Road
General Delivery
Waterton Park
T0K 2M0
(403) 859-2262

British Columbia

Atmospheric Environment Service
Field Station
Boreal Services
Post Office Box 244
Bella Coola
V0T 1C0
(604) 982-2644

Atmospheric Environment Service
Field Station
Post Office Box 19
Blue River
V0E 1J0
(604) 673-8315

For Telephone Services *see* pages 3 to 28

Environment Canada *(continued)*
British Columbia *(continued)*

Atmospheric Environment Service
Field Station
Post Office Box 117
Burns Lake
V0J 1E0
(604) 692-7023

Atmospheric Environment Service
Weather Office
Suburban Service 1
Site 2, Compartment 8
Castlegar
V1N 3H7
(604) 365-3131

Atmospheric Environment Service
Field Station
Normet Services
Post Office Box 1648
Chetwynd
V0C 1J0
(604) 788-2450

Inland Waters Directorate
Water Resources Branch
850 King Street
Post Office Box 691
Cranbrook
V1V 4J2
(604) 426-4718

Atmospheric Environment Service
Field Station
General Delivery
Dease Lake
V0C 1L0
(604) 771-4351

Canadian Wildlife Service
Pacific and Yukon Regional Office
5421 Robertson Road
Post Office Box 340
Delta
V4K 3Y3
(604) 946-8546

Canadian Parks Service
Yoho National Park
Post Office Box 99
Field
V0A 1G0
(604) 343-6324

Canadian Parks Service
Fort Langley National Historic Park
23433 Mavis Avenue
Post Office Box 129
Fort Langley
V0X 1J0
(604) 888-4424

Atmospheric Environment Service
Weather Office
Airport Road
Rural Route 1
Fort Nelson
V0C 1R0
(604) 774-6461

Atmospheric Environment Service
Field Station
Post Office Box 732
Fort St James
V0J 1P0
(604) 996-7363

Canadian Parks Service
Fort St James National Historic Park
Post Office Box 1148
Fort St James
V0J 1P0
(604) 996-7191

Canadian Parks Service
Kitwanga National Historic Site
c/o Fort St James National Historic Park
Post Office Box 1148
Fort St James
V0J 1P0
(604) 996-7191

Atmospheric Environment Service
Weather Office
Fort St John Airport
Site 7, Compartment 14
Rural Route 1
Fort St John
V1J 4M6
(604) 785-4304

Inland Waters Directorate
Water Resources Branch
8908 107th Street, Room 4
Fort St John
V1J 5R5
(604) 787-9130

Atmospheric Environment Service
Field Station
Hope Airport
Rural Route 2
Hope
V0X 1L0
(604) 869-5765

Atmospheric Environment Service
Weather Office
3035 Airport Drive
Kamloops
V2B 7X1
(604) 376-2160
Recorded information:
(604) 376-5036

Inland Waters Directorate
Water Resources Branch
1251 12th Street
Kamloops
V2B 3C8
(604) 376-7353

Atmospheric Environment Service
Weather Office
Kelowna Airport
Highway 97 North
Rural Route 2
Kelowna
V1Y 7R1
(604) 765-1881

Atmospheric Environment Service
Field Station
Post Office Box 118
Lytton
V0K 1V0
(604) 455-2236

Atmospheric Environment Service
Field Station
Post Office Box 607
Mackenzie
V0J 2C0
(604) 997-6234

Inland Waters Directorate
Water Resources Branch
3923 Victoria Avenue
Nanaimo
V9T 2A1
(604) 758-7411

Inland Waters Directorate
Water Resources Branch
Federal Building
514 Vernon Street
Nelson
V1L 4E0
(604) 352-2013

Inland Waters Directorate
Water Resources Branch
632 Carnarvon Street
New Westminster
V3M 1E5
(604) 524-7241

Atmospheric Environment Service
Weather Office
Penticton Airport
Site 30, Compartment 8
Rural Route 2
Penticton
V2A 6J7
(604) 492-0539

Inland Waters Directorate
Water Resources Branch
2335 Government Street
Penticton
V2A 4W5
(604) 493-0135

Atmospheric Environment Service
Field Station
Post Office Box 1098
Port Alberni
V9Y 7L9
(604) 724-1333

Atmospheric Environment Service
Weather Office
Post Office Box 460
Port Hardy
V0N 2P0
(604) 949-6559

Atmospheric Environment Service
Field Station
7576 Duncan Street
Powell River
V8A 1W7
(604) 485-6500

For Telephone Services *see* pages 3 to 28

Atmospheric Environment Service
Weather Office
Site 10, Compartment 4
Rural Route 8
Prince George
V2N 4M6
(604) 963-7552

Inland Waters Directorate
Water Resources Branch
Federal Building, Room 14
1323 5th Avenue
Prince George
V2L 3L6
(604) 564-4928

Atmospheric Environment Service
Field Station
Post Office Box 1932
Princeton
V0X 1W0
(604) 295-7400

Canadian Wildlife Service
Site 142, Compartment 14
Rural Route 1
Qualicum Beach
V0R 2T0
(604) 752-9611

Canadian Parks Service
South Moresby National Park Reserve
Post Office Box 37
Queen Charlotte
V0T 1S0
(604) 559-8818

Canadian Parks Service
Kootenay National Park
Post Office Box 220
Radium Hot Springs
V0A 1M0
(604) 347-9615

Atmospheric Environment Service
Weather Station
Revelstoke Airport
Post Office Box 1598
Revelstoke
V0E 2S0
(604) 837-4164

Canadian Parks Service
Mount Revelstoke and Glacier National Parks
301 Campbell Avenue
Post Office Box 350
Revelstoke
V0E 2S0
(604) 837-5155

Atmospheric Environment Service
Weather Office
Victoria International Airport
9600 Canora Road
Post Office Box 14
Sidney
V8L 4R1
(604) 356-6629

Atmospheric Environment Service
Field Station
Michelle Creek Road
Post Office Box 1477
Sparwood
V0B 2G0
(604) 425-0521

Atmospheric Environment Service
Weather Station
Post Office Box 393
Garibaldi Highlands
Squamish
V0N 1T0
(604) 898-9808

Atmospheric Environment Service
Field Station
Post Office Box 548
Stewart
V0T 1W0
(604) 636-2507

Atmospheric Environment Service
Weather Office
Rural Route 4
Terrace
V8G 4V2
(604) 635-3224

Inland Waters Directorate
Water Resources Branch
4721 Lazelle Avenue, Room 1
Terrace
V8G 1T3
(604) 635-7533

Canadian Parks Service
Pacific Rim National Park
Post Office Box 280
Ucluelet
V0R 3A0
(604) 726-4212

Pacific and Yukon Regional Office
Kapilano 100, 3rd Floor
100 South Park Royal
West Vancouver
Vancouver
V7T 1A2
Communications Directorate:
(604) 666-5900
Environmental Protection:
(604) 666-0064
Environmental Emergency Centre:
(604) 666-6100

Atmospheric Environment Service
Pacific Weather Centre
1200 West 73rd Avenue, Suite 200
Vancouver
V6P 6H9
(604) 666-0523

Atmospheric Environment Service
Weather Office
Air Terminal Building, Room 4111
Vancouver International Airport
Richmond
Vancouver
V7B 1T8
(604) 276-7502
Aviation Weather:
(604) 273-1151 (recording)
Marine:
(604) 270-2411

Canadian Parks Service
St Roch National Historic Site
1905 Ogden Avenue
Vancouver
V6J 1A3
(604) 666-3201

Inland Waters Directorate
Pacific and Yukon Regional Office
Customs Building, Room 502
1001 West Pender Street
Vancouver
V6E 2M9
(604) 666-3606
Water Resources Branch:
(604) 666-3605

Atmospheric Environment Service
Field Station
Commonage Road
Post Office Box 670
Vernon
V1T 6M6
(604) 542-8000

Canadian Parks Service
Fisgard Lighthouse National Historic Site and
Fort Rodd Hill National Historic Park
603 Fort Rodd Hill Road
Victoria
V9C 2W8
(604) 380-4662

Atmospheric Environment Service
Field Station
Post Office Box 574
Whistler
V0N 1B0
(604) 932-5413

Inland Waters diretorate
Water Resources Branch
260F North Broadway
Williams Lake
V2G 2X9
(604) 392-7033

MANITOBA

Atmospheric Environment Service
Weather Office
Post Office Box 505
Brandon
R7A 5Z4
(204) 728-7345

Environment Canada *(continued)*

MANITOBA *(continued)*

Atmospheric Environment Service
Upper Air Station
Post Office Box 790
Churchill
R0B 0E0
(204) 675-1313

Canadian Parks Service
Fort Prince of Wales National Historic Park and
York Factory National Historic Park
Post Office Box 127
Churchill
R0B 0E0
(204) 675-8863

Atmospheric Environment Service
Weather Office
Post Office Box 237
Dauphin
R7N 2V1
(204) 638-4902

Atmospheric Environment Service
Flin Flon Municipal Air Board
Post Office Box 100
Flin Flon
R8A 1M6
(204) 687-7447

Atmospheric Environment Service
Weather Station
Post Office Box 97
Gillam
R0B 0L0
(204) 652-2077

Atmospheric Environment Service
Weather Station
Post Office Box 1320
Gimli
R0C 1B0
(204) 642-8256

Atmospheric Environment Service
Weather Station
Post Office Box 188
Norway House
R0B 1B0
(204) 359-6241

Canadian Parks Service
Lower Fort Garry National Historic Park
Post Office Box 37, Group 343
Rural Route 3
Selkirk
R1A 2A8
(204) 949-6341

Atmospheric Environment Service
Weather Station
The Pas Airport
Post Office Box 4200
The Pas
R9A 1N3
(204) 624-5264

Inland Waters Directorate
Post Office Box 780
The Pas
R9A 1K8
(204) 623-2232

Atmospheric Environment Service
Weather Office
Post Office Box 37
Thompson
R8N 1M9
(204) 677-4670

Inland Waters Directorate
20 Berens Road, Bay 2
Thompson
R8N 1X2
(204) 677-9537

Canadian Parks Service
Riding Mountain National Park
Wasagaming
R0J 2H0
(204) 848-2811

Atmospheric Environment Service
Weather Station
Post Office Box 210
Westwin
R2R 0T0
(204) 983-0418

Atmospheric Environment Service
Regional Office
266 Graham Avenue
Winnipeg
R3C 3V4
(204) 983-2061
Prairie Weather Centre:
(204) 983-2080

Atmospheric Environment Service
Winnipeg Weather Office
2000 Wellington Avenue
Winnipeg
R2R 0S7
(204) 786-4151

Canadian Parks Service
Prairie and Northern Regional Office
457 Main Street
Winnipeg
R3B 3E8
(204) 983-2120
(204) 983-2290
The Forks National Historic Site:
(204) 983-2007

Canadian Parks Service
Riel House National Historic Site
330 River Road
Post Office Box 73
Winnipeg
R2M 4A5
(204) 257-1783

Canadian Wildlife Service
501 University Crescent
Winnipeg
R3T 2N6
(204) 983-5259

Environmental Protection
District Office
269 Main Street, 5th Floor
Winnipeg
R3C 1B2
(204) 983-2961

Inland Waters Directorate
Federal Building, Room 521
269 Main Street
Winnipeg
R3C 1B2
Water Resources Branch:
(204) 983-2434

NEW BRUNSWICK

Canadian Parks Service
Fundy National Park
Post Office Box 40
Alma
E0A 1B0
(506) 887-2000

Canadian Parks Service
Fort Beauséjour National Historic Park
Mail: Post Office Box 3946, Station B
Saint John
Aulac
E2M 5E6
(506) 536-0720
(506) 648-4010 (Saint John)
(506) 648-4606 (Saint John)
(506) 648-4957 (Saint John)

Atmospheric Environment Service
633 Queen Street
Fredericton
E3B 1C3
(506) 452-3837

Atmospheric Environment Service
Weather Office
Fredericton Airport
Rural Route 1
Post Office Box 9
Fredericton
E3B 4X2
(506) 446-6240
Recorded Weather Forecast:
(506) 446-6244 (English)
(506) 446-6226 (French)

Canadian Wildlife Service
Post Office Building
527 Queen Street
Post Office Box 400
Fredericton
E3B 4Z9
(506) 452-3086

For Telephone Services *see* pages 3 to 28

Environmental Protection
District Office
527 Queen Street
Post Office Box 400
Fredericton
E3B 4Z9
(506) 452-3286
Environmental Emergencies (24-hour service):
Call Dartmouth (902) 426-6200
or toll free Canadian Coast Guard Emergency Operations:
Zenith 49000

Inland Waters Directorate
Water Resources Branch
633 Queen Street, Room 214
Fredericton
E3B 1C3
(506) 452-3095

Canadian Parks Service
Kouchibouguac National Park
Kent County
Kouchibouguac
E0A 2A0
(506) 876-2443

Atmospheric Environment Service
1222 Main Street
Moncton
E1C 1H6
(506) 857-6036

Atmospheric Environment Service
Weather Office
c/o Transport Canada
Airport Bag Service 5006
Moncton Airport
Moncton
E1C 8R2
(506) 857-6600
Recorded Weather Forecast:
(506) 857-6610 (English)
(506) 857-6191 (French)

Inland Waters Directorate
Water Quality Branch
Federal Building
1075 Main Street
Post Office Box 861
Moncton
E1C 8N6
(506) 857-6606

Canadian Parks Service
Beaubears Island National Historic Park
Newcastle
Mail: Post Office Box 3946, Station B
Saint John, New Brunswick
E2M 5E6
(506) 648-4010 (Saint John)
(506) 648-4957 (Saint John)

Canadian Wildlife Service
Atlantic Regional Office
31 West Main Street
Post Office Box 1590
Sackville
E0A 3C0
(506) 536-3025

Atmospheric Environment Service
Weather Office
4180 Loch Lomond Road
Saint John
E2N 1L7
Weather Inquiries:
(506) 648-4939
Recorded Weather Forecast:
(506) 648-4991 (English)
(506) 648-4969 (French)
Recorded Marine Forecast:
(506) 648-4986

Canadian Parks Services
Carleton Martello Tower National Historic Park and
St. Andrews Blockhouse National Historic Site
Mail: Post Office Box 3946, Station B
Saint John
E2M 5E6
(506) 648-4010
(506) 648-4606
(506) 648-4957

Canadian Parks Service
Survival of the Acadians
National Historic Site
Saint-Joseph
Mail: Post Office Box 3946, Station B
Saint John
E2M 5E6
(506) 758-9783 (seasonal)
(506) 648-4957 (Saint John)

NEWFOUNDLAND

Inland Waters Directorate
Water Resources Branch
Millbrook Shopping Mall, Suite 315
Main Street
Corner Brook
A2H 6C1
(709) 637-4380

Atmospheric Environment Service
Weather Centre
Post Office Box 370
Gander
A1V 1W7
(709) 256-6607
(709) 256-6611

Canadian Parks Service
Terra Nova National Park
Glovertown
A0G 2L0
(709) 533-2801

Canadian Parks Service
L'Anse aux Meadows National Historic Park
Post Office Box 70
St Lunaire - Griquet
L'Anse aux Meadows
A0K 2X0
(709) 623-2608

Canadian Parks Service
Castle Hill National Historic Park
Post Office Box 10
Jerseyside
Placentia
A0B 2G0
(709) 227-2401

Canadian Parks Service
Port aux Choix National Historic Park
Post Office Box 140
Port aux Choix
A0K 4C0
(709) 623-2608

Canadian Parks Service
Gros Morne National Park
Post Office Box 130
Rocky Harbour
A0K 4N0
(709) 458-2417
(709) 458-2418

Atmospheric Environment Service
Weather Office
St John's Airport
Post Office Box 5670
St John's
A1C 5W8
Information:
(709) 772-5532
Marine Forecast
(Conception Bay, St John's, South Coast — Tidal Information):
(709) 772-4145
Recorded weather forecasts:
(709) 772-5534

Atmospheric Environment Service
Scientific Services Unit
Building 303
Pleasantville
Mail: Post Office Box 9490
St John's
A1A 2Y4
(709) 772-4695

Canadian Parks Service
Post Office Box 5879
St John's
A1C 5X4
Cape Spear National Historic Park:
(709) 772-5364
(709) 772-5365
Signal Hill National Historic Park:
(709) 772-5367

Canadian Wildlife Service
Building 303
Pleasantville
Mail: Post Office Box 9158
St John's
A1A 2X9
Wildlife Biologist:
(709) 772-5585

For Telephone Services *see* pages 3 to 28

Environment Canada *(continued)*

NEWFOUNDLAND *(continued)*

Environmental Protection
District Office
Post Office Box 5037
St John's
A1C 5V3
Environmental Emergencies:
(709) 772-5488 or
(709) 772-2083 (24-hour service)

Inland Waters Directorate
Atlantic Place, Suite 812
215 Water Street
Post Office Box 72
St John's
A1C 6C9
(709) 772-4844

NORTHWEST TERRITORIES

Atmospheric Environment Service
Field Station
General Delivery
Cape Dorset
X0A 0C0
(819) 997-8930

Atmospheric Environment Service
Field Station
Clyde River
X0A 0E0
(819) 924-6344

Atmospheric Environment Service
Weather Station
Coral Harbour
X0C 0C0
(819) 925-9711

Canadian Parks Service
Nahanni National Park Reserve
Postal Bag 300
Fort Simpson
X0E 0N0
(403) 695-3151

Inland Waters Directorate
Post Office Box 377
Fort Simpson
X0E 0N0
(403) 695-2259

Canadian Parks Service
Wood Buffalo National Park
Post Office Box 750
Fort Smith
X0E 0P0
(403) 872-2349

Inland Waters Directorate
Post Office Box 43
Fort Smith
X0E 0P0
(403) 872-2158

Atmospheric Environment Service
Field Station
Hall Beach
Northwest Territories
Mail: c/o Felex Services Inc.
Dewline
570A Ferry Road
Winnipeg, Manitoba
R3H 0T7
(819) 928-8807

Atmospheric Environment Service
Field Station
Post Office Box 1827
Hay River
X0E 0R0
(403) 874-2740

Atmospheric Environment Service
Weather Station
Post Office Box 60
Cambridge Bay
Ikaluktutiak
X0E 0C0
(403) 983-2254

Atmospheric Environment Service
Weather Office
Post Office Box 1189
Inuvik
X0E 0T0
(403) 979-2460
Weather Station:
(403) 979-2475

Environmental Protection
Sub-District Office
Federal Building
Post Office Box 1086
Inuvik
X0E 0T0
(403) 979-2313

Inland Waters Directorate
Water Resources Branch
Post Office Box 1693
Inuvik
X0E 0T0
(403) 979-2621

Atmospheric Environment Service
Weather Office
Post Office Box 607
Iqaluit
X0A 0H0
(819) 979-5854

Environmental Protection
District Office
Dublanco Building, Room 2
Post Office Box 384
Iqaluit
X0A 0H0
(819) 979-6349

Canadian Parks Service
Auyuittuq National Park Reserve and
Ellesmere Island National Park
Reserve
Post Office Box 353
Pangnirtung
X0A 0R0
(819) 473-8962

Atmospheric Environment Service
Field Station
General Delivery
Pond Inlet
X0A 0S0
(819) 899-8976

Atmospheric Environment Service
Weather Office
Post Office Box 120
Resolute
X0A 0V0
(819) 252-3835
Weather Station:
(819) 252-3824

Atmospheric Environment Service
Weather Office
Yellowknife Airport
Post Office Box 1199
Yellowknife
X1A 2N8
(403) 873-4020

Canadian Wildlife Service
Post Office Box 637
Yellowknife
X1A 2N5
(403) 920-8531

Environmental Protection
District Office
Bellanca Building, 9th Floor
Post Office Box 370
Yellowknife
X1A 2N3
(403) 873-3456

Inland Waters Directorate
Water Resources Branch
Post Office Box 2970
Yellowknife
X1A 2R2
(403) 920-8505

NOVA SCOTIA

Canadian Parks Service
Fort Anne National Historic Park
St George Street
Post Office Box 9
Annapolis Royal
B0S 1A0
(902) 532-2321

Canadian Parks Service
Alexander Graham Bell National
Historic Park
Alexander Graham Bell Complex
Post Office Box 159
Baddeck
B0E 1B0
(902) 295-2069

For Telephone Services *see* pages 3 to 28

Atmospheric Environment Service
Atlantic Regional Office
Bedford Tower, 6th Floor
1496 Bedford Highway
Bedford
B4A 1E5
(902) 426-9120
Information:
(902) 426-9278
Maritimes Weather Centre:
(902) 426-9200
Aviation Forecasts:
(902) 426-9163
Recorded Weather Forecasts:
(902) 426-9090 (English)
(902) 426-9095 (French)
Marine Forecasts:
Weather Inquiries:
(902) 426-9191
(902) 426-9162

Atlantic Region Office
Queen Square, 15th Floor
45 Alderney Drive
Dartmouth
B2Y 2N6
(902) 426-3980
(902) 426-7231
(Collect calls are accepted.)

Canadian Wildlife Service
Migratory Birds
Seabird Research Unit
c/o Bedford Institute of Oceanography
Post Office Box 1006
Dartmouth
B2Y 4A2
(902) 426-2578

Environmental Protection
Atlantic Regional Office
Queen Square, 3rd Floor
45 Alderney Drive
Dartmouth
B2Y 2N6
(902) 426-2308
Environmental Emergencies (24-hour service):
(902) 426-6200
or toll free Canadian Coast Guard Emergency Operations:
Zenith 49000

Inland Waters Directorate
Queen Square, 5th Floor
45 Alderney Drive
Dartmouth
B2Y 2N6
(902) 426-5778
Water Resources:
(902) 426-5778

Atmospheric Environment Service
Weather Office
Halifax International Airport
Elmsdale
c/o 1496 Bedford Highway
Bedford, Nova Scotia
B4A 1E5
(902) 426-1310

Canadian Parks Service
Fort Edward National Historic Site
and
Grand Pré National Historic Park
Grand Pré
B0P 1M0
(902) 542-3631

Canadian Parks Service
Atlantic Regional Office
Historic Properties
Upper Water Street
Halifax
B3J 1S9
(902) 426-3436

Canadian Parks Service
Halifax Defence Complex:
Halifax Citadel National Historic Park
Prince of Wales Martello Tower
York Redoubt National Historic Site
George's Island
McNab's Island
Post Office Box 1480
North Postal Station
Halifax
B3K 5H7
(902) 426-5080

Canada Wildlife Service
c/o Department of Biology
Dalhousie University
Halifax
B3H 4J1
(902) 426-3430
(902) 426-6356

Canadian Parks Service
Cape Breton Highlands National Park
Ingonish Beach
B0C 1L0
(902) 285-2270

Canadian Parks Service
Fortress of Louisbourg National Historic Park
Post Office Box 160
Louisbourg
B0A 1M0
(902) 733-2280

Canadian Parks Service
Kejimkujik National Park
Post Office Box 36
Maitland Bridge
B0T 1N0
(902) 682-2770
Reservations:
(902) 682-2772

Canadian Parks Service
Port Royal Habitation National Historic Park
Mail: Post Office Box 9
Annapolis Royal
Port Royal
B0S 1A0
(902) 532-2898

Canadian Parks Service
St Peter's Canal National Historic Park
Post Office Box 8
St Peter's
B0E 3B0
(902) 535-2118

Atmospheric Environment Service
Weather Office
Sydney Airport
Post Office Box 670
Sydney
B1P 6H7
(902) 564-7299

Atmospheric Environment Service
Weather Office
Post Office Box 818
Yarmouth
B5A 4K4
(902) 742-8695

ONTARIO

Canadian Parks Service
Fort Malden National Historic Site
100 Laird Avenue
Post Office Box 38
Amherstburg
N9V 2Z2
(519) 736-5416

Atmospheric Environment Service
Weather Station
Big Trout Lake
P0V 1G0
(807) 537-2373

Canadian Wildlife Service
Canada Centre for Inland Waters
867 Lakeshore Road
Post Office Box 5050
Burlington
L7R 4A6
(416) 336-4968

Environmental Protection
Wastewater Technology Centre
Canada Centre for Inland Waters
867 Lakeshore Road
Post Office Box 5050
Burlington
L7R 4A6
(416) 336-4599

Inland Waters Directorate
National Water Research Institute
867 Lakeshore Road
Post Office Box 5050
Burlington
L7R 4A6
(416) 336-4531

Canadian Parks Service
Ontario Regional Office
111 Water Street East
Cornwall
K6H 6S3
(613) 938-5748

For Telephone Services *see* pages 3 to 28

Environment Canada *(continued)*
ONTARIO *(continued)*

Inland Waters Directorate
Federal Building, Suite 200
Cornwall
K6H 5R8
(613) 938-5725

Atmospheric Environment Service
Weather Station
Municipal Airport
Post Office Box 817
Dryden
P8N 2Z4
(807) 937-4942

Canadian Parks Service
Rideau Canal
Southern Area Office
Post Office Box 10
Elgin
K0G 1E0
(613) 359-5377

Atmospheric Environment Service
Weather Station
Geraldton Airport
Post Office Box 9
Geraldton
P0T 1M0
(807) 854-1641

Atmospheric Environment Service
Weather Station
Gore Bay Airport
Post Office Box 236
Gore Bay
P0P 1H0
(705) 282-2083

Canadian Parks Service
Bethune Memorial House
235 John Street
Post Office Box 2160
Gravenhurst
P0C 1G0
(705) 687-4261

Inland Waters Directorate
Water Resources Branch
75 Farquhar Street
Guelph
N1H 3N4
(519) 821-0110

Atmospheric Environment Service
Weather Office
Hamilton Civic Airport
Mount Hope
Hamilton
L0R 1W0
Weather Forecast (recording):
(416) 679-4153
Information:
(416) 524-2035

Canadian Parks Service
Georgian Bay Islands National Park
Post Office Box 28
Honey Harbour
P0E 1E0
(705) 756-2415

Inland Waters Directorate
Water Resources Branch
100 Park Street
Kenora
P9N 1Y6
(807) 468-9401

Atmospheric Environment Service
Weather Office
Kingston Airport
1041 Front Road
Kingston
K7M 4M2
(613) 389-3252 (recording)
Information:
(613) 389-8349

Canadian Parks Service
Bellevue House National Historic Site
35 Centre Street
Kingston
K7L 4E5
(613) 545-8666

Atmospheric Environment Service
Weather Office
Waterloo-Guelph Regional Airport
Post Office Box 160
Breslau
Kitchener
N0B 1M0
(519) 648-2571

Canadian Parks Service
Woodside National Historic Site
528 Wellington Street North
Kitchener
N2H 5L5
(519) 742-5273

Canadian Parks Service
Point Pelee National Park
Rural Route 1
Leamington
N8H 3V4
(519) 322-2371
(519) 322-2365

Atmospheric Environment Service
Weather Office
London Airport
750 Crumlin Side Road
London
N5V 3B6
(519) 451-3172
Weather Forecasts (recording):
(519) 451-3390

Canadian Wildlife Service
152 Newbold Court
London
N6E 1Z7
(519) 681-0486

Canadian Parks Service
St Lawrence Islands National Park
Rural Route 3
Post Office Box 469
Mallorytown Landing
K0E 1R0
(613) 923-5261

Canadian Parks Service
Rideau Canal
Northern Area Office
Post Office Box 400
Manotick
K0A 2N0
(613) 692-2581

Canadian Parks Service
Pukaskwa National Park
Post Office Box 550
Marathon
P0T 2E0
(807) 229-0801

Atmospheric Environment Service
Weather Station
Feguson Road
Post Office Box 250
Moosonee
P0L 1Y0
(705) 336-2251

Atmospheric Environment Service
Weather Station
Moosonee Airport
Post Office Box 70
Moosonee
P0L 1Y0
(705) 336-2212

Canadian Parks Service
Butler's Barracks
Fort George National Historic Park
Fort Mississauga
Queenston Heights and Brock's Monument
c/o Niagara National Historic Sites
Post Office Box 787
Niagara-on-the-Lake
L0S 1J0
(416) 468-4257

Atmospheric Environment Service
Weather Office
579 Fraser Street
North Bay
P1B 3X3
Information:
(705) 472-9182
(705) 472-9110 (English recorded)
Weather Forecasts (French recorded):
(705) 472-1167

Candian Wildlife Service
101 Worthington Street East
North Bay
P1B 8G6
(705) 472-9428

Inland Waters Directorate
Water Resources Branch
1492 Main Street West
North Bay
P1B 2X3
(705) 474-0380

For Telephone Services *see* pages 3 to 28

Atmospheric Environment Service
Ice Centre
LaSalle Academy, Block E
373 Sussex Drive
Ottawa
K1A 0H3
Ice Forecast Information:
(613) 996-1550
Ice Climatological Information:
(613) 996-4214

Atmospheric Environment Service
Weather Office
Ottawa International Airport
50 Airport Road
Gloucester
Ottawa
K1V 9B4
Weather Information (recorded):
(613) 998-3439 (English)
(613) 998-8805 (French)
Weather Forecasts:
(613) 998-3440
Aviation Weather Briefings:
Gatineau, Quebec
(819) 643-2026

Canadian Parks Service
Laurier House National Historic Site
335 Laurier Avenue East
Ottawa
K1N 6R4
(613) 692-2581

Canadian Wildlife Service
Ontario Regional Office
49 Camelot Drive
Ottawa
K1A 0H3
(613) 952-2299

Atmospheric Environment Service
Weather Office
Peterborough Airport
Rural Route 5
Peterborough
K9J 6X6
(705) 743-5852
Weather Information (recorded):
(705) 743-9887

Canadian Parks Service
Trent-Severn Waterway
Ashburnham Drive
Post Office Box 567
Peterborough
K9J 6Z6
(705) 742-9267

Atmospheric Environment Service
Weather Station
Post Office Box 149
Pickle Lake
P0V 3A0
(807) 928-2431

Canadian Parks Service
Fort Wellington National Historic Site
and
Battle of the Windmill
370 van Koughnet Street
Post Office Box 479
Prescott
K0E 1T0
(613) 925-2896

Atmospheric Environment Service
Weather Station
Red Lake Airport
Mail: General Delivery
Cochenour
Red Lake
P0V 1L0
(807) 662-1147

Canadian Parks Service
Fort St Joseph National Historic Site
Post Office Box 220
Richards Landing
P0R 1J0
(705) 246-2664

Atmospheric Environment Service
Weather Office
Post Office Box 640
Virgil
St Catharines
L0S 1T0
(416) 688-1847
(416) 688-5871 (recording)

Atmospheric Environment Service
Weather Office
Terminal Building
Sarnia Airport
Sarnia
N7W 1B8
(519) 542-6051
Weather Forecasts (recorded):
(519) 542-8408

Atmospheric Environment Service
Weather Office
Rural Route 1
Sault Ste Marie
P6A 5K6
(705) 779-3144
Weather Forecasts (recorded):
(705) 779-2240 (English)
(705) 779-2042 (French)

Canadian Parks Service
Sault Ste Marie Ship Canal
Canal Drive
Sault Ste Marie
P6A 1P0
(705) 942-6262

Canadian Parks Service
Rideau Canal
Headquarters
12 Maple Avenue North
Smiths Falls
K7A 1Z5
(613) 283-5170

Canadian Parks Service
Rideau Canal
Central Area Office
72 Lombard Street
Smiths Falls
K7A 4G5
(613) 283-7206

Atmospheric Environment Service
Weather Office
Sudbury Airport
Garson
Sudbury
P0M 1V0
(705) 693-4540
Weather Forecasts (recorded):
(705) 693-2717 (English)
(705) 693-4578 (French)

Atmospheric Environment Service
Weather Office
104 Princess Street
Thunder Bay
P7E 3N9
(807) 577-3921
Weather Forecasts (recorded):
(807) 475-4224

Inland Waters Directorate
Water Resources Branch
100 Main Street
Post Office Box 399
Thunder Bay
P7C 4V9
(807) 344-5971

Canadian Parks Service
Bruce Peninsula National Park and
Fathom Five National Marine Park
Post Office Box 189
Tobermory
N0H 2R0
(519) 596-2233

Ontario Regional Office
25 Saint Clair Avenue East, 6th Floor
Toronto
M4T 1M2
(416) 973-6467

Atmospheric Environment Service
Head Office
4905 Dufferin Street
Downsview
Toronto
M3H 5T4
Information Directorate:
(416) 739-4499
General Inquiries:
(416) 739-4826

Atmospheric Environment Service
Ontario Climate Centre
25 Saint Clair Avenue East, Suite 301
Toronto
M4T 1M2
(416) 973-8775

For Telephone Services *see* pages 3 to 28

Environment Canada *(continued)*

ONTARIO *(continued)*

Atmospheric Environment Service
Pearson International Airport
Post Office Box 159
Toronto AMF
Toronto
L5P 1B1
Weather Forecasts - Toronto (recorded in English):
(416) 676-3066
Weather Forecasts - outside Toronto, international, marine:
(416) 676-4567
Aviation Weather Briefings:
(416) 676-3026
Weather Forecasts (recorded in French):
(416) 676-4671

Environmental Protection
Ontario Regional Office
25 Saint Clair Avenue East, 7th Floor
Toronto
M4T 1M2
Environmental Emergency Centre:
(416) 346-1971 (24 hours)

Atmospheric Environment Service
Wawa Weather Station
Highway 101
Post Office Box 1477
Wawa
P0S 1K0
(705) 856-2327

Atmospheric Environment Service
Weather Office
Windsor Airport, Air Terminal
Rural Route 1
Windsor
N9A 6J3
Information:
(519) 969-7585
(519) 969-2740 (recording)

PRINCE EDWARD ISLAND

Canadian Parks Service
Cavendish Campground
Mail: Post Office Box 487
Charlottetown
Prince Edward Island
C1A 7L1
(902) 963-2375
(902) 672-2664 (Covehead)

Dominion Building, Room 207
97 Queen Street
Charlottetown
C1A 7K7
Atmospheric Environment Service
Weather Office:
(902) 566-7060
Environmental Protection
District Office:
(902) 566-7042
Environmental emergencies (24-hour service):
(902) 426-6200 (Dartmouth)
or toll free Canadian Coast Guard Emergency Operations:
Zenith 49000

Canadian Parks Service
District Office
2 Palmers Lane
Post Office Box 487
Charlottetown
C1A 7L1
(902) 566-7050

Canadian Parks Service
Province House National Historic Site
Richmond Street
Post Office Box 487
Charlottetown
C1A 7L1
(902) 566-7050

Inland Waters Directorate
Water Resources Branch
97 Queen Street, Room 308
Charlottetown
C1A 4A9
(902) 566-7062

Canadian Parks Service
Prince Edward Island National Park
Dalvay
Mail: Post Office Box 487
Charlottetown
Prince Edward Island
C1A 7L1
(902) 672-2211
(902) 566-7050 (Charlottetown)

Canadian Parks Service
Fort Amherst/Port La Joye National Historic Park
Rocky Point
Mail: Post Office Box 487
Charlottetown
Prince Edward Island
C1A 7L1
(902) 675-2220 (seasonal)
(902) 566-7050 (Charlottetown)

QUEBEC

Canadian Parks Service
Montreal District
1369 Bourgogne Street
Chambly
J3L 1Y4
(514) 658-0681

Canadian Parks Service
Fort Chambly National Historic Site
2 Richelieu Street
Post Office Box 115
Chambly
J3L 4B1
(514) 658-1585

Atmospheric Environment Service
Weather Office
Chibougamau Airport
Post Office Box 38
Chibougamau
G8P 2K5
(418) 748-4272

Canadian Parks Service
Louis S Saint-Laurent National Historic Site
6 Principale Street South
Post Office Box 176
Compton
J0B 1L0
(819) 835-5448

Canadian Parks Service
Coteau-du-Lac National Historic Park
Post Office Box 550
Coteau-du-Lac
J0P 1B0
(514) 763-5631

Canadian Parks Service
Forillon National Park and Jacques-Cartier Monument
Post Office Box 1220
Gaspé
G0C 1R0
(418) 368-5505

Head Office
Les Terrasses de la Chaudière
27th Floor
10 Wellington Street
Hull, Quebec
Mail: Ottawa, Ontario K1A 0H3
Communications Directorate
Departmental Inquiry Centre
(819) 997-2800

Canadian Parks Service
Head Office
Les Terrasses de la Chaudière
10 Wellington Street
Hull, Quebec
Mail: Ottawa, Ontario K1A 0H3
(819) 997-2800
(819) 994-2534

Canadian Wildlife Service
Head Office
Place Vincent Massey, 17th Floor
351 Saint-Joseph Boulevard
Hull, Quebec
Mail: Ottawa, Ontario K1A 0H3
(819) 997-1095

Environmental Protection
Head Office
Place Vincent Massey
351 Saint-Joseph Boulevard
Hull, Quebec
Mail: Ottawa, Ontario K1A 1C8
(819) 997-2375

Federal Environmental Assessment Review Office
Fontaine Building, 13th Floor
200 Sacré-Coeur Boulevard
Hull, Quebec
Mail: Ottawa, Ontario K1A 0H3
(819) 997-1000
(819) 997-2729

Historic Sites and Monuments Board of Canada
Les Terrasses de la Chaudière
10 Wellington Street
Hull, Quebec
Mail: Ottawa, Ontario K1A 0H3
(819) 997-4059

Inland Waters Directorate
Head Office
Place Vincent Massey, 8th Floor
351 Saint-Joseph Boulevard
Hull, Quebec
Mail: Ottawa, Ontario K1A 0H3
(819) 997-2071

Canadian Parks Service
Fort Lennox National Historic Park
Post Office Box 90
Île-aux-Noix
J0J 1G0
(514) 291-5700

Canadian Parks Service
Fort No 1, Lévis Point
c/o Artillery Park
2 D'Auteuil Street
Mail: Post Office Box 2474
Quebec
Lévis
G1K 7R3
(418) 648-4206

Canadian Parks Service
Mingan Islands National Park Reserve
Post Office Box 1180
Havre-Saint-Pierre
Mingan Islands
G0G 1P0
(418) 538-3331

Atmospheric Environment Service
Weather Office
Montreal International Airport (Mirabel)
Post Office Box 204
Mirabel
J7N 1A3
Information:
(514) 476-3028 (recorded)
Aviation forecasts:
(514) 476-3036
(514) 476-3027 (recorded)

Atmospheric Environment Service
Quebec Regional Office and Weather Centre
100 Alexis-Nihon Boulevard
Saint-Laurent
Montreal
H4M 2N8
(514) 283-1115

Atmospheric Environment Service
Weather Office
Air Terminal Building, Room 450
Montreal International Airport (Dorval)
Post Office Box 246
Montreal
H4Y 1A8
General Inquiries:
(514) 636-3284
Aviation Forecasts:
(514) 636-3361
(514) 636-3027 (English recording)
(514) 636-3079 (French recording)
Recorded Weather Forecasts:
(514) 636-3026 (English)
(514) 636-3302 (French)
Media Information:
(514) 636-5977

Canadian Parks Service
Lachine Canal
200 René Lévesque Boulevard West
Suite 25
Montreal
H2Z 1X4
(514) 283-6054

Environmental Protection
Québec Regional Office
1179 De Bleury Street, 2nd Floor
Montreal
H3B 3H9
(514) 283-7377
Environmental Emergency Centre:
(514) 283-2333

Environmental Protection
1001 Pierre-Dupuy Street
Longueuil
Montreal
J4K 1A1
(514) 651-4249

Inland Waters Directorate
1001 Pierre-Dupuy Street
Longueuil
Montreal
J4K 1A1
(514) 646-1035

Canadian Parks Service
Battle of the Châteauguay National Historic Park
Rural Route 4
Allen's Corner
Ormstown
J0S 1K0
(514) 829-2003

Canadian Parks Service
The Battle of Ristigouche National Historic Site
Mail: Post Office Box 359
Point-à-la-Croix
G0C 1L0
(418) 788-5676

Quebec Regional Office
3 Buade Street, 4th Floor
Post Office Box 6060
Haute-Ville Postal Station
Quebec
G1R 4V7
(418) 648-7204

Environmental Conservation and Protection Planning Branch
Quebec Region
1141 Route de l'Église
C.P. 10100
Sainte-Foy
Quebec
G1V 4H5
(418) 648-5166

Atmospheric Environment Service
Weather Office
500 Principale Street
Quebec Airport
Sainte-Foy
Quebec
G2E 5W1
Information:
(418) 872-0061

Canadian Parks Service
Regional Office
3 Buade Street
Post Office Box 6060
Haute Ville
Quebec
G1R 4V7
(418) 648-4177

Canadian Parks Service
Artillery Park National Historic Site
2 D'Auteuil Street
Post Office Box 2474
Quebec
G1K 7R3
(418) 648-4205

Canadian Parks Service
Cartier-Brébeuf National Historic Site
175 De l'Espinay Street
Post Office Box 2474
Quebec
G1K 7R3
(418) 648-4038

Canadian Parks Service
The Fortifications of Québec
La Poudrière de l'Esplanade
100 Saint-Louis Street
Mail: Post Office Box 2474
Quebec
G1K 7R3
(418) 648-4205

For Telephone Services *see* pages 3 to 28

Environment Canada *(continued)*

QUEBEC *(continued)*

Canadian Parks Service
Port of Quebec in the 19th Century Interpretation Centre
100 Saint-André Street
Post Office Box 2474
Quebec
G1K 7R3
(418) 648-3300

Canadian Wildlife Service
Québec Regional Office
1141 De l'Église Highway
Post Office Box 10100
Sainte-Foy
Quebec
G1V 4H5
(418) 648-3914

Inland Waters Directorate
Quebec Regional Office
1141 De l'Église Highway, 8th Floor
Post Office Box 10100
Sainte-Foy
Quebec
G1V 4H5
(418) 648-3921

Atmospheric Environment Service
Weather Office
5680 De l'Aéroport Highway
Saint-Hubert
J3Y 5K2
General Information:
(514) 678-3161
Administration:
(514) 678-7781
Recorded weather forecasts:
(514) 678-1153
Recorded aviation weather forecasts:
(514) 678-4172

Atmospheric Environment Service
Weather Office
Sept-Îles Airport
Post Office Box 2035
Sept-Îles
G4R 4K2
Information:
(418) 962-8524
Administration:
(418) 962-8522

Canadian Parks Service
465 5th Street
La Mauricie National Park
Post Office Box 758
Shawinigan
G9N 6V9
(819) 536-2638

Atmospheric Environment Service
Weather Office
299 Olivier Street, 2nd Floor
Sherbrooke
J1H 1X4
(819) 565-4207

Atmospheric Environment Service
Weather Office
1055 Des Forges Boulevard
Suite 430
Trois-Rivières
G8Z 4J8
(819) 373-0394
Recorded weather forecasts:
(819) 373-0393

Canadian Parks Service
Les Forges du Saint-Maurice National Historic Site
10150 Des Forges Boulevard
Trois-Rivières
G9C 1B1
(819) 378-5116

Atmospheric Environment Service
Weather Office
Val-d'Or Airport
Post Office Box 846
Val-d'Or
J9P 4P8
(819) 824-4553

Canadian Parks Service
Sir Wilfrid Laurier National Historic Site
12 Laurier Avenue, Suite 205
Post Office Box 70
Ville-des-Laurentides
J0R 1C0
(514) 439-3702

Canadian Parks Service
Fort Témiscamingue National Historic Site
Post Office Box 636
Ville-Marie
J0Z 3W0
(819) 629-3222

SASKATCHEWAN

Canadian Parks Services
Motherwell Homestead National Historic Park
Post Office Box 247
Abernethy
S0A 0A0
(306) 333-2116

Canadian Parks Service
Batoche National Historic Park
Post Office Box 999
Rosthern
Batoche
S0K 3R0
(306) 423-6227

Canadian Parks Service
Battleford National Historic Park
Post Office Box 70
Battleford
S0M 0E0
(306) 937-2621

Atmospheric Environment Service
Weather Station
Post Office Box 70
Broadview
S0G 0K0
(306) 696-2229

Atmospheric Environment Service
Weather Station
Post Office Box 205
Buffalo Narrows
S0M 0J0
(306) 235-4372

Atmospheric Environment Service
Weather Station
Via La Ronge Post Office
General Delivery
Cree Lake
S0J 1L0
(306) 884-2144

Atmospheric Environment Service
Weather Station
Post Office Box 237
Elbow
S0H 1J0
(306) 854-2075

Atmospheric Environment Service
Weather Station
Post Office Box 374
Estevan
S4A 2A4
(306) 634-2833

Atmospheric Environment Service
Weather Station
Post Office Box 983
Hudson Bay
S0E 0Y0
(306) 865-2721

Atmospheric Environment Service
Weather Station
Post Office Box 760
Kindersley
S0L 1S0
(306) 463-2031

Canadian Parks Service
Cypress Hills Massacre and Fort Walsh National Historic Sites
Post Office Box 278
Maple Creek
S0N 1N0
(306) 662-2645

Atmospheric Environment Service
Weather Station
Post Office Box 1720
Meadow Lake
S0M 1V0
(306) 236-5859

Atmospheric Environment Service
Weather Station
Post Office Box 2325
Nipawin
S0E 1E0
(306) 862-3933

For Telephone Services *see* pages 3 to 28

Atmospheric Environment Service
Weather Office
Post Office Box 2046
Prince Albert
S6V 6K1
(306) 953-8640

Inland Waters Directorate
184 South Industrial Drive
Units 7 and 8
Post Office Box 1686
Prince Albert
S6V 7L8
(306) 764-6986

Atmospheric Environment Service
Weather Office
Post Office Box 4800
Regina
S4P 3Y4
(306) 780-6674
(306) 780-5742 (recording/aviation)
(306) 780-5744 (recording/public)

Environmental Protection
District Office
1901 Victoria Avenue, Suite 241
Regina
S4P 3R4
(306) 780-6464

Inland Waters Directorate
Western and Northern Region
Motherwell Building
1901 Victoria Avenue
Regina
S4P 3R4
(306) 780-5322

Inland Waters Directorate
Water Resources Branch
1102 8th Avenue
Regina
S4R 1C9
(306) 780-5338

Atmospheric Environment Service
Weather Office
Post Office Box 139
Saskatoon
S7K 3K4
(306) 975-4264
(306) 975-4265 (recording/aviation)
(306) 975-4266 (recording/public)

Canadian Wildlife Service
Prairie Migratory Birds Research Centre
115 Perimeter Road
Saskatoon
S7N 0X4
(306) 975-4087

Inland Waters Directorate
National Hydrology Research Centre
11 Innovation Boulevard
Saskatoon
S7N 3H5
(306) 975-5718

Canadian Parks Service
Fort Espérance National Historic Site
Mail: c/o Motherwell Homestead National Historic Park
Post Office Box 247
Abernethey
Spy Hill
S0A 0A0
(306) 533-2116

Canadian Parks Service
Grasslands National Park
Post Office Box 150
Val Marie
S0N 2T0
(306) 298-2257

Canadian Parks Service
Prince Albert National Park
Post Office Box 100
Waskesiu Lake
S0J 2Y0
(306) 663-5322

Atmospheric Environment Service
Weather Station
Post Office Box 399
Wynyard
S0A 4T0
(306) 554-3323

Yukon

Canadian Parks Service
Klondike National Historic Sites
Post Office Box 390
Dawson
Y0B 1G0
(403) 993-5462

Canadian Parks Service
Kluane National Park
General Delivery
Haines Junction
Y0B 1L0
(403) 634-2251

Atmospheric Environment Service
Weather Office
Operations Building, Room 205
Whitehorse Airport
Whitehorse
Y1A 3E4
(403) 668-2291

Canadian Parks Service
Yukon National Historic Sites
Post Office Box 5540
Whitehorse
Y1A 5H4
(403) 668-2116

Canadian Parks Service
SS Klondike National Historic Site
Post Office Box 5540
Whitehorse
Y1A 5H4
(403) 668-2116

Canadian Wildlife Service
204 Range Road, Room 202
Whitehorse
Y1A 3V1
(403) 668-2285

Environmental Protection
District Office
100 Hamilton Boulevard
Post Office Box 6010
Whitehorse
Y1A 5L7
(403) 667-3400
Emergency Response:
(403) 667-7244

Inland Waters Directorate
Water Resources Branch
100 Hamilton Boulevard
Post Office Box 4117
Whitehorse
Y1A 3S9
(403) 668-2161

Economic Council of Canada (ECC)

Ontario

Place de Ville
Tower A, 18th Floor
320 Queen Street
Post Office Box 527, Station B
Ottawa
K1P 5V6
(613) 952-1711

Export Development Corporation (EDC)

Alberta

Prairie and Northern Regional Office
Bow Valley Square III
Suite 2140
255 5th Avenue South West
Calgary
T2P 3G6
(403) 294-0928

British Columbia

British Columbia and Yukon Regional Office
1 Bentall Centre, Suite 1030
505 Burrard Street
Vancouver
V7X 1M5
(604) 688-8658

Manitoba

Manitoba/Saskatchewan District Office
330 Portage Avenue, 8th Floor
Winnipeg
R3C 0C4
(204) 983-5114

For Telephone Services *see* pages 3 to 28

Export Development Corporation *(continued)*

Nova Scotia

Atlantic Regional Office
Toronto-Dominion Tower, Suite 1003
1791 Barrington Street
Halifax
B3J 3L1
(902) 429-0426

Ontario

London District Office
451 Talbot Street, Suite 303
London
N6A 5C9
(519) 645-5828

Head Office and
Ottawa District Office
151 O'Connor Street
Post Office Box 655
Ottawa
K1P 5T9
(613) 598-2500

Ontario Regional Office
150 York Street, 8th Floor
Post Office Box 810
Toronto
M5H 3S5
(416) 973-6211

Quebec

Quebec Regional Office
Tour de la Bourse, Room 2724
800 Victoria Square
Mail: Post Office Box 124
Tour de la Bourse Postal Station
Montreal
H4Z 1C3
(514) 878-1881

Employment and Immigration Canada (EIC)

Alberta

Canada Employment Centre
Federal Building
100 Buffalo Street
Post Office Box 1899
Banff
T0L 0C0
(403) 762-4200

Canada Employment Centre
Federal Building
20th Avenue and 27th Street
Blairmore
T0K 0E0
(403) 562-8118

Canada Employment Centre
Itinerant Office
Government of Canada Building
Bonnyville
T0A 0L0

Agriculture Employment Service
601 2nd Street West
Post Office Box 1630
Brooks
T0J 0J0
(403) 362-5577

Canada Employment Centre
1308 2A Street
Brooks
T0J 0J0
(403) 362-3488

Agriculture Employment Service
Agrimart Building, Room 106
2003 McKnight Boulevard North East
Calgary
T2E 6L2
(403) 250-7977

Canada Employment Centre
Calgary Centre
Harry Hays Building, Room 172
220 4th Avenue South East
Post Office Box 2530, Station M
Calgary
T2P 2T7
(403) 292-4821

Canada Employment Centre
Calgary East
4909 17th Avenue South East
Post Office Box 20, Station J
Calgary
T2A 6M3
(403) 292-4821
(403) 292-5160

Canada Employment Centre
Calgary Metro
1305 33rd Street North East
Bay 7 and 8
Post Office Box 1000, Station J
Calgary
T2A 6A7
(403) 292-4020

Canada Employment Centre
Calgary North
119 14th Street North West
Post Office Box 3999, Station B
Calgary
T2M 4S4
(403) 292-4821

Canada Employment Centre
Calgary South
7015 MacLeod Trail South West
Post Office Box 5175, Station A
Calgary
T2H 1X3
(403) 292-4821
(403) 292-4803

Canada Employment Centre on Campus
University of Calgary
Science A Building, Room 144
2920 24th Avenue North West
Calgary
T2N 1N4
(403) 292-3364

Canada Immigration Centre
220 4th Avenue South East, Room 452
Post Office Box 2913, Station M
Calgary
T2P 3C3
(403) 292-5724

Canada Immigration Centre
Calgary International Airport
2000 Airport Road North East
Calgary
T2E 6W5
(403) 292-6380

Federal Building
4901 50th Avenue
Camrose
T4V 0S2
Agriculture Employment Service:
(403) 672-3121
Canada Employment Centre:
(403) 672-5597

Canada Immigration Centre
(Via Cardston)
Carway
T0K 0K0
(403) 653-3077

Canada Immigration Centre
Post Office Box 157
Coutts
T0K 0N0
(403) 344-3744

Agriculture Employment Service
Federal Building, Room 202
196 3rd Avenue West
Post Office Box 1660
Drumheller
T0J 0Y0
(403) 823-6064

Canada Employment Centre
Federal Building
196 3rd Avenue West
Post Office Box 550
Drumheller
T0J 0Y0
(403) 823-3365

Alberta and Northwest Territories Regional Office
Canada Place, Suite 1440
9700 Jasper Avenue
Edmonton
T5J 4C1
(403) 495-2424

For Telephone Services *see* pages 3 to 28

Agriculture Employment Service
Dalton Square, Suite 9A
8103 127th Avenue
Edmonton
T5C 1R9
(403) 473-4021

Canada Employment Centre
Edmonton Metro
Canada Place, Suite 260
9700 Jasper Avenue
Edmonton
T5J 4C3
(403) 420-2280

Canada Employment Centre
Edmonton North
Dalton Square
8103 127th Avenue
Edmonton
T5C 1R9
(403) 473-3800

Canada Employment Centre
Edmonton South
6325 103rd Street
Edmonton
T6E 5H6
(403) 438-6610

Canada Employment Centre
Edmonton West
Family Life Centre, Suite 100
17420 Stony Plain Road
Edmonton
T5S 1K6
(403) 489-2277

Canada Employment Centre on Campus
Grant MacEwan Community College
10030 107 Street, Room 206
Edmonton
T5J 2P2
(403) 483-4411

Canada Employment Centre on Campus
University of Alberta
Student Union Building, 4th Floor
8900 114th Street
Edmonton
T6G 2J7
(403) 432-4291

Industrial Adjustment Services
Alberta/Northwest Territories Region
Canada Place, 13th Floor
9700 Jasper Avenue
Edmonton
T5J 4C1
(403) 420-2428

Canada Immigration Centre
Metropolitan Place
10032 103rd Street
Edmonton
T5J 4R6
(403) 420-2100

Canada Immigration Centre
Edmonton International Airport
Post Office Box 9879
Edmonton
T5J 2T2
(403) 890-4350

Canada Employment Centre
Post Office Box 6780
Edson
T7E 1V2
(403) 723-3326

Canada Employment Centre
10020 Franklin Avenue
Fort McMurray
T9H 2K6
(403) 743-2258
Canada Immigration Centre:
(403) 743-2340

Canada Employment Centre
4817 52nd Street
Post Office Box 1109
Grand Centre
T0A 1T0
(403) 594-4475

Canada Employment Centre
Pine Plaza Mall
Post Office Box 1050
Grande Cache
T0E 0Y0
(403) 827-2027

10135 101st Avenue
Grande Prairie
T8V 0Y4
Agriculture Employment Service:
(403) 539-4268
Canada Employment Centre:
(403) 532-4411
Canada Immigration Centre:
(403) 532-1385

Canada Employment Centre
196 3rd Avenue West
Post Office Box 550
Hanna
T0J 0Y0

Canada Employment Centre
Fahlman Building, Main Floor
Ist Avenue North
General Delivery
High Level
T0H 1Z0
(403) 926-3777

Canada Employment Centre
5209 50th Street
Post Office Box 360
High Prairie
T0G 1E0
(403) 523-3331

Canada Employment Centre
Post Office Box 6569
Hinton
T7V 1X8
(403) 865-7767

Canada Employment Centre
Provincial Building
631 Patricia Street
Post Office Box 1388
Jasper
T0E 1E0
(403) 852-4418

Agriculture Employment Service
Federal Building, 2nd Floor
209 4th Avenue South
Lethbridge
T1J 4K5
(403) 327-1822

Canada Employment Centre
Federal Building, 2nd Floor
419 7th Street South
Post Office Box 3017
Lethbridge
T1J 4J9
Employment:
(403) 327-8535
Unemployment Insurance:
(403) 329-4321

Canada Immigration Centre
Government of Canada Building, Room 303
706 4th Avenue South
Post Office Box 2050
Lethbridge
T1J 4K6
(403) 382-3141

Canada Employment Centre
4517 50th Avenue, Suite 4
Lloydminster
S9V 0Z9
(403) 825-6291

Canada Employment Centre
Federal Building, 2nd Floor
406 2nd Street South East
Medicine Hat
T1A 0C3
(403) 526-2825

Canada Employment Centre
9930B 102nd Street
Postal Bag 1600
Peace River
T8S 1V3
(403) 624-4485

Agriculture Employment Service
Skinner Centre, Room 201
4711 51st Avenue
Post Office Box 978
Red Deer
T4N 5H3
(403) 347-7877

Canada Employment Centre
Federal Building, Room 206
4909 50th Street
Red Deer
T4N 1X8
(403) 342-1168

For Telephone Services *see* pages 3 to 28

Employment and Immigration Canada *(continued)*

ALBERTA *(continued)*

Canada Immigration Centre
4708 Gaetz Avenue
Red Deer
T4N 4A1
(403) 340-4214

Canada Employment Centre
Bighorn Plaza, No 10
4747 45th Street
Post Office Box 1030
Rocky Mountain House
T0M 1T0
(403) 845-6099

Canada Employment Centre
5105 50th Avenue
Post Office Box 309
St Paul
T0A 3A0
(403) 645-4428

Canada Employment Centre
Federal Building
100 2nd Street North East
Post Office Box 760
Slave Lake
T0G 2A0
(403) 849-4153

Canada Employment Centre
Federal Building, 2nd Floor
5104 50th Avenue
Stettler
T0C 2L0
(403) 742-4421

Agriculture Employment Service
Banex Place
5335 50th Avenue
Post Office Box 220
Vegreville
T0B 4L0
(403) 632-3391

Canada Employment Centre
Government of Canada Building
309 10th Street
Wainwright
T0B 4P0
(403) 842-3389

Agriculture Employment Service
Federal Building, 2nd Floor
4811 51st Street
Wetaskiwin
T9A 1L1
(403) 352-6205

Canada Employment Centre
Federal Building, 2nd Floor
4811 51st Street
Wetaskiwin
T9A 1L1
(403) 352-6081

BRITISH COLUMBIA

Agriculture Employment Service
34252 Marshall Road, Suite 307
Abbotsford
V2S 5E4
(604) 853-7471

Canada Employment Centre
32315 South Fraser Way, Suite 100
Matsqui
Abbotsford
V2T 1W6
(604) 854-2400

Canada Immigration Centre
Aldergrove Border Crossing
10 Highway 13
Rural Route 5
Aldergrove
V0X 1A0
(604) 533-1716

Agriculture Employment Service
3380 Okanagan Street
Post Office Box 129
Armstrong
V0E 1B0
(604) 546-9626

Canada Employment Centre
1153 East Trans-Canada Highway
Post Office Box 819
Cache Creek
V0K 1H0
(604) 457-6271

Canada Employment Centre
1180 Ironwood Road, Suite 102
Campbell River
V9W 5P7
(604) 286-6212

Canada Employment Centre
5021 49th Avenue, Suite 9
Post Office Box 1540
Chetwynd
V0C 1J0
(604) 788-3332

Agriculture Employment Service
9300 Nowell Street, Suite 101
Chilliwack
V2P 4V7
(604) 792-0648

Canada Employment Centre
46229 Yale Road
Chilliwack
V2P 2P4
Employment:
(604) 792-1371
Unemployment Insurance:
(604) 795-5748

Canada Employment Centre
730 Grant Avenue
Courtenay
V9N 2T3
Employment:
(604) 334-3151
Unemployment Insurance:
(604) 334-2926

Canada Employment Centre
1113 Baker Street
Cranbrook
V1C 1A7
Employment:
(604) 489-4101
Unemployment Insurance:
(604) 426-2246

Canada Immigration Centre
101 10th Avenue South
Cranbrook
V1C 2N1
(604) 426-8924

Canada Employment Centre
223B 10th Avenue North
Post Office Box 748
Creston
V0B 1G0
(604) 428-5366

Canada Employment Centre
Federal Building, Room 201
10401 10th Street
Dawson Creek
V1G 4V1
Employment:
(604) 782-5877
Unemployment Insurance:
(604) 782-5568

Canada Immigration Centre
1005 104th Avenue, Room 103
Dawson Creek
V1G 2H9
(604) 782-1271

Canada Immigration Centre
Douglas Border Crossing
210 Deas Throughway
White Rock
Douglas
V4B 5A8
(604) 536-7671

Agriculture Employment Service
191 Ingram Street
Post Office Box 22
Duncan
V9L 3X1
(604) 748-3191

Canada Employment Centre
20 Coronation Avenue
Duncan
V9L 2S7
Employment:
(604) 748-5231
Unemployment Insurance:
(604) 748-5821

Canada Employment Centre
602A 2nd Avenue
Post Office Box 760
Fernie
V0B 1M0
(604) 423-6806

For Telephone Services *see* pages 3 to 28

Canada Employment Centre
Federal Building
Post Office Box 596
Fort Nelson
V0C 1R0
(604) 774-2727

Canada Employment Centre
10139 101st Avenue
Fort St John
V1J 2B4
Employment:
(604) 785-6166
Unemployment Insurance:
(604) 785-2224

Canada Employment Centre
475 73rd Avenue
Post Office Box 1409
Grand Forks
V0H 1H0
(604) 442-2132

Canada Employment Centre
777 Fraser Street
Post Office Box 69
Hope
V0X 1L0
(604) 869-9901

Canada Employment Centre
Houston Shoppping Centre
Post Office Box 1269
Houston
V0J 1Z0
(604) 845-2602

Canada Immigration Centre
Sumas Border Crossing
Huntingdon
V0X 1M0
(604) 853-5045

Canada Employment Centre
Federal Building
345 3rd Avenue
Kamloops
V2C 3M5
(604) 372-2515

Canada Immigration Centre
63 West Victoria Street
Kamloops
V2C 6L3
(604) 374-2171

Federal Building
471 Queensway Avenue
Kelowna
V1Y 6S5
Canada Employment Centre:
(604) 762-3018
Canada Immigration Centre:
(604) 861-6029

Agriculture Employment Service
591 Lawrence Avenue
Kelowna
V1Y 6L8
(604) 860-8384

Canada Immigration Centre
Kingsgate Border Crossing
Kingsgate
V0B 1V0
(604) 424-5424

Canada Employment Centre
Federal Building, Room 311
450 City Centre
Kitimat
V8C 1T6
(604) 632-4691

Canada Employment Centre
20621 Logan Avenue
Langley
V3A 7R3
(604) 533-1201

Canada Employment Centre
Federal Building
Post Office Box 1870
Mackenzie
V0J 2C0
(604) 997-6615

Canada Employment Centre
22335 Lougheed Highway
Maple Ridge
V2X 2T3
(604) 467-5515

Canada Employment Centre
2090 Coutlee Avenue
Post Office Box 549
Merritt
V0K 2B0
(604) 378-5151

Canada Employment Centre
Mission Place Mall, Room 209
33123 1st Avenue
Mission
V2V 1G5
(604) 826-1204

60 Front Street, Room 201
Nanaimo
V9R 5H7
Canada Employment Centre:
(604) 754-0360
Canada Immigration Centre:
(604) 754-0226

Canada Employment Centre
Federal Building
514 Vernon Street
Nelson
V1L 4E7
(604) 352-3155

Canada Employment Centre
29 Sixth Street
New Westminster
V3L 2Y9
Employment:
(604) 526-4511
Unemployment Insurance:
(604) 525-8677

Canada Immigration Centre
Federal Building
549 Columbia Street
New Westminster
V3L 1B3
(604) 666-7570

Canada Employment Centre
305 South Birch Avenue
Post Office Box 1240
100 Mile House
V0K 2E0
(604) 396-4013

Canada Immigration Centre
Osoyoos Border Crossing
Rural Route 1
Osoyoos
V0H 1V0
(604) 495-6545

Agriculture Employment Service
212 Main Street
Penticton
V2A 5B2
(604) 493-3727

Canada Employment Centre
305 Main Street, Suite 203
Penticton
V2A 6N5
(604) 492-3848

Canada Employment Centre
Federal Building, 2nd Floor
4877 Argyle Street
Port Alberni
V9Y 1V9
(604) 724-0151

Canada Employment Centre
8755 Granville Street
Post Office Box 700
Port Hardy
V0N 2P0
(604) 949-7474

Canada Employment Centre
4812 Joyce Avenue
Powell River
V8A 3B8
Employment:
(604) 485-2721
Unemployment Insurance:
(604) 485-2115

Canada Employment Centre
1395 6th Avenue
Prince George
V2L 3M9
Employment:
(604) 561-5200
Unemployment Insurance:
(604) 561-5280

Canada Immigration Centre
Royal Bank Building, Room 400
550 Victoria Street
Prince George
V2L 2K1
(604) 561-5305

For Telephone Services *see* pages 3 to 28

Employment and Immigration Canada *(continued)*
BRITISH COLUMBIA *(continued)*

Pride O'North Mall
309 2nd Avenue West
Prince Rupert
V8J 3T1
Canada Employment Centre:
Employment:
(604) 624-9671
Unemployment Insurance:
(604) 624-4096
Canada Immigration Centre:
(604) 627-3037

Canada Employment Centre
Federal Building
185 Bridge Street
Princeton
V0X 1W0
(604) 295-6951

Canada Employment Centre
283 Reid Street
Quesnel
V2J 2M1
(604) 992-5538

Canada Employment Centre
Federal Building
313 3rd Street West
Post Office Box 2580
Revelstoke
V0E 2S0
(604) 837-5106

Canada Employment Centre
191 Shuswap Street
Post Office Box 1510
Salmon Arm
V0E 2T0
(604) 832-8083

Canada Employment Centre
5704 Cowrie Street
Post Office Box 1520
Sechelt
V0N 3A0
(604) 885-2722

Canada Employment Centre
1090 Main Street
Post Office Box 1028
Smithers
V0J 2N0
(604) 847-3248

Canada Employment Centre
Chieftain Centre
1307A Pemberton Avenue
Post Office Box 348
Squamish
V0N 3G0
(604) 892-9012

Canada Employment Centre
10524 King George Highway, Room 300
Surrey
V3T 2X2
Employment :
(604) 588-5981
Unemployment Insurance :
(604) 682-5400

Canada Immigration Centre
10453 137th Street
Surrey
V3T 5B1
(604) 597-9710

Canada Employment Centre
4630 Lazelle Avenue
Terrace
V8G 1S6
Employment:
(604) 635-7134
Unemployment Insurance:
(604) 635-6192

Canada Employment Centre
835 Spokane Street
Trail
V1R 3W4
(604) 368-5566

Regional Office
Royal Centre
1055 West Georgia Street
Post Office Box 11145
Vancouver
V6E 2P8
(604) 666-6328

Adjudication Directorate
Sandwell Building
1550 Alberni Street
Vancouver
V6G 2X5
(604) 666-0485

Canada Employment Centre
125 10th Avenue East
Vancouver
V5T 1Z3
(604) 666-6260
Employment:
(604) 872-7431
Unemployment Insurance:
(604) 879-9274

Canada Employment Centre
Sinclair Centre, 3rd Floor
757 West Hastings Street
Vancouver
V6C 1A1
Employment:
(604) 681-8253
Immigration Reception:
(604) 681-8253
Unemployment Insurance:
(604) 682-5400

Canada Employment Centre
5000 Kingsway Plaza
4980 Kingsway
Burnaby
Post Office Box 80039
Vancouver
V5H 4L2
(604) 437-3761

Canada Employment Centre
3020 Lincoln Avenue, Room 200
Coquitlam
Vancouver
V3B 6B5
(604) 464-7144

Canada Employment Centre
6511 Buswell Street
Richmond
Vancouver
V6Y 3B5
(604) 273-6431

Canada Employment Centre
126 East 15th Street
North Vancouver
Vancouver
V7L 2P9
(604) 988-1151

Canada Employment Centre
Vancouver East
460 Nanaimo Street
Vancouver
V5L 4W3
(604) 251-6167

Canada Employment Centre
Vancouver South
5550 Fraser Street
Vancouver
V1J 2B4
(604) 324-1142

Canada Employment Centre
Vancouver West
1755 West Broadway, Suite 200
Vancouver
V6J 4S5
Employment:
(604) 732-1311
Unemployment Insurance:
(604) 732-8811

Canada Employment Centre
Temporary Employment
6 East 2nd Avenue
Vancouver
V5T 1B1
(604) 879-7154

Canada Employment Centre on Campus
British Columbia Institute of Technology
3700 Willingdon Avenue
Burnaby
Vancouver
V5G 3H2
(604) 432-8333

For Telephone Services *see* pages 3 to 28

Canada Employment Centre on Campus
Simon Fraser University
3044 West Concourse, Room AQ 3044
Burnaby
Vancouver
V5A 1S6
(604) 291-3105

Canada Employment Centre on Campus
University of British Columbia
Brock Memorial Hall, Room 214
1874 East Mall
Vancouver
V6T 1W5
(604) 228-4011

Canada Employment Centre on Campus
Vancouver Community College
150 West Pender Street
Vancouver
V6B 1S9
( ) 666-8222

Canada Immigration Centre
800 Helmcken Street, 3rd Floor
Vancouver
V6Z 2N4
(604) 666-2171

Refugee Backlog
1176 West Georgia Street
Vancouver
V6E 4A2
(604) 666-8456

Canada Immigration Centre
Vancouver International Airport
Level 1, Room 1001
Richmond
Vancouver
V7B 1C1
(604) 666-1185

Canada Employment Centre
Federal Building
1809 Stewart Street
Post Office Box 1460
Vanderhoof
V0J 3A0
(604) 567-4795

Agriculture Employment Service
2802 30th Street, Room 202A
Vernon
V1T 8G7
(604) 542-9565

Canada Employment Centre
Federal Building, 2nd Floor
3202 31st Street
Vernon
V1T 5J1
Employment:
(604) 545-2125
Unemployment Insurance:
(604) 545-2203

Agriculture Employment Service
2661 Douglas Street
Victoria
V8T 4M5
(604) 382-7201

Canada Employment Centre
810 Fort Street
Victoria
V8W 3A9
Employment:
(604) 388-3481
Unemployment Insurance:
(604) 388-3321

Canada Employment Centre
3962 Borden Street
Saanich
Victoria
V8P 3H8
(604) 727-6551

Canada Employment Centre on Campus
Camosun College
4461 Interurban Road
Rural Route 3
Victoria
V8X 3X1
(604) 388-3658

Canada Employment Centre on Campus
University of Victoria
Campus Services Building
Post Office Box 1700
Victoria
V8W 2Y2
(604) 721-8421

Canada Immigration Centre
Canada Custom House, Room 377
816 Government Street
Victoria
V8W 1W9
(604) 388-3627

Canada Employment Centre
510 North Broadway
Williams Lake
V2G 3P4
(604) 392-4184

MANITOBA

Agriculture Employment Services
Federal Building, Room 3
1040 Princess Avenue
Brandon
R7A 0P8
(204) 727-4386
(204) 727-4391

Canada Employment Centre
153 11th Street
Post Office Box 1178
Brandon
R7A 6E2
(204) 727-0583

Canada Employment Centre on Campus
Assiniboine Community College
1430 Victoria Avenue East
Post Office Box 935
Brandon
R7A 5Z9
(204) 726-6600

Canada Employment Centre on Campus
Brandon University
270 18th Street
Brandon
R7A 6A9
(204) 728-9520

Canada Immigration Centre
Federal Building, Room 229
153 11th Street
Brandon
R7A 1A8
(204) 726-7542

Canada Employment Centre
Itinerant Office
Federal Building
Mail: North Centre Mall
13 Station Road, Room 118
Thompson
Churchill
R8N 0N3
(204) 778-4471 (Thompson)

Agriculture Employment Services
317 Main Street North, Room 100
Dauphin
R7N 1C5
(204) 638-8031

Canada Employment Centre
135 2nd Avenue North East
Dauphin
R7N 0Z6
(204) 638-3711

Canada Immigration Centre
Customs-Immigration Highway Building
Highway 29 (Emerson West)
Post Office Box 425
Emerson
R0A 0L0
(204) 373-2197

Canada Employment Centre
Federal Building, Room 201
54 Main Street
Post Office Box 730
Flin Flon
R8A 1N5
(204) 687-8231

Canada Employment Centre
80 6th Avenue
Post Office Box 1770
Gimli
R0C 1B0
(204) 642-5193

Employment and Immigration Canada *(continued)*

MANITOBA *(continued)*

Canada Employment Centre
Federal Building
Sherritt Avenue
Post Office Box 909
Lynn Lake
R0B 0W0
(204) 356-8300

Canada Employment Centre
150 Stephen Street
Post Office Box 1418
Morden
R0G 1J0
(204) 822-4491

Canada Employment Centre
225 Ellen Street
Post Office Box 598
Neepawa
R0J 1H0
(204) 476-3371

Agriculture Employment Services
Federal Building, Room 210
10 1st Street West
Post Office Box 746
Portage la Prairie
R1N 3C2
(204) 857-7809

Canada Employment Centre
211 Saskatchewan Avenue East
Post Office Box 1117
Portage la Prairie
R1N 3C5
(204) 239-1212

Agriculture Employment Services
366 Main Street
Selkirk
R1A 2J7
(204) 482-6739

Canada Employment Centre
237 Manitoba Avenue, 2nd Floor
Post Office Box 7000
Selkirk
R1A 2M8
Employment:
(204) 482-3323
Unemployment Insurance:
(204) 785-2110

Agriculture Employment Services
Victoria Plaza
Highway 12
Post Office Box 2318
Steinbach
R0A 2A0
(204) 326-4426

Canada Employment Centre
Steinbach Place
323 Main Street
Post Office Box 1149
Steinbach
R0A 2A0
(204) 326-1371

Canada Employment Centre
Federal Building
203 5th Avenue North
Swan River
R0L 1Z0
(204) 734-3483

Canada Employment Centre
Federal Building
151 Fischer Avenue
Post Office Box 660
The Pas
R9A 1K7
(204) 623-3453
Unemployment Insurance:
(204) 623-7871

Canada Employment Centre
North Centre Mall, Room 118
3 Station Road
Thompson
R8N 0N3
(204) 778-4471

Agricultural Employment Services
Gladstone Mall
Main Street
Post Office Box 1719
Winkler
R6W 4B6
(204) 325-4389

Regional Office
Eaton Place, Room 710
330 Graham Avenue
Winnipeg
R3C 4B9
(204) 983-2231
Agriculture Employment Services:
(204) 949-2602

Canada Employment Centre
Winnipeg East
1122 Henderson Highway
Winnipeg
R2G 1L1
(204) 983-5392

Canada Employment Centre
Winnipeg Centre
320 Donald Street
Winnipeg
R3B 2H3
(204) 983-5363

Canada Employment Centre
Winnipeg North
1412 McPhillips Street
Winnipeg
R2V 3C5
(204) 983-2307

Canada Employment Centre
Winnipeg South
1048 Pembina Highway
Winnipeg
R3T 1Z8
(204) 983-6670

Canada Employment Centre
Winnipeg West
1822 Portage Avenue
Winnipeg
R3J 0G5
(204) 983-5301

Canada Employment Centre
170 Marion Street
St. Boniface
Winnipeg
R2H 0T4
(204) 949-5966

Canada Employment Centre
Temporary Employment Office
455 Hargrave Street
Winnipeg
R3A 0X4
(204) 983-5398

Canada Employment Centre on Campus
Red River Community College
Building C, Room 211
2055 Notre Dame Avenue
Winnipeg
R3H 0J9
(204) 633-9186

Canada Employment Centre on Campus
University of Manitoba
University Centre, Room 520
Winnipeg
R3T 2N2
(204) 983-4402

Industrial Adjustment Service
Eaton Place, Room 710
330 Graham Avenue
Winnipeg
R3C 4B9
(204) 983-2291

Canada Immigration Centre
Paris Building, 4th Floor
259 Portage Avenue
Winnipeg
R3B 2A9
(204) 983-2043

Canada Immigration Centre
Winnipeg International Airport
2000 Wellington Avenue
Winnipeg
R2R 0S6
(204) 983-8836

NEW BRUNSWICK

120 Harbourview Boulevard
Post Office Box 6000
Bathurst
E2A 4S9
(506) 548-7301

Canadian Government Annuities Office
Post Office Box 12000
Bathurst
E2A 4T6
(506) 548-7972

For Telephone Services *see* pages 3 to 28

Employer Registration Division
Nicholas Denys Building
120 Harbourview Boulevard
Post Office Box 11000
Bathurst
E2A 4T5
(506) 548-7906

Canada Employment Centre
Nicholas Denys Building
120 Harbourview Boulevard
Post Office Box 4000
Bathurst
E2A 1R6
(506) 548-7941

Canada Employment Centre on Campus
New Brunswick Community College
Bathurst Campus
725 College Street
Post Office Box 1
Bathurst
E2A 3Z2
(506) 547-2145

Canada Immigration Centre
Nicholas Denys Building
120 Harbourview Boulevard
Post Office Box 720
Bathurst
E2A 3Z6
(506) 548-7985

Canada Employment Centre
Place Le Bourg
Post Office Box 400
Buctouche
E0A 1G0
(506) 743-2700

Canada Employment Centre
3 Andrew Street
Post Office Box 5002
Campbellton
E3N 3L3
(506) 753-7771

Canada Employment Centre
127 St Pierre Boulevard West
Post Office Box 730
Caraquet
E0B 1K0
(506) 727-3407

Canada Employment Centre
Federal Building
175 Duke Street
Post Office Box 400
Chatham
E1N 3A8
(506) 773-5847

Canada Employment Centre
Federal Building
430 Adelaide Street
Post Office Box 1720
Dalhousie
E0K 1B0
(506) 684-3367

Canada Employment Centre on Campus
New Brunswick Community College
Dieppe Campus
505 College Street
Post Office Box 4519
Dieppe
E1A 6G1
(506) 857-6008

Canada Employment Centre
Federal Building
22 Emmerson Street
Edmundston
E3V 1R7
(506) 735-3358

Canada Immigration Centre
12 Bridge Street
Edmundston
E3V 1K5
(506) 735-5192

Canada Employment Centre
McCain Produce Building
Main Street
Florenceville
E0J 1K0
(506) 392-5537

Regional Office
615 Prospect Street West
Post Office Box 2600
Fredericton
E3B 5V6
Canada Employment Centre:
(506) 452-3763
Canada Immigration Centre:
(506) 452-3707
Industrial Adjustment Service:
(506) 452-3148

Canada Employment Centre
King's Place Complex, 5th Floor
440 King Street
Post Office Box 12000
Fredericton
E3B 5G4
(506) 452-3650

Canada Employment Centre on Campus
University of New Brunswick
Annex B, Room 3
Post Office Box 4400
Fredericton
E3B 5A3
(506) 452-3745

Canada Immigration Centre
King's Place Complex
440 King Street
Post Office Box 55
Fredericton
E3B 5H8
(506) 452-3090

Agriculture Employment Services
Post Office Box 847
Grand Falls
E0J 1M0
(506) 473-4285

Canada Employment Centre
General Delivery, Sub-Station 2
Grand Falls
E0J 2E0
(506) 473-1873

Canada Employment Centre
Main Street
Post Office Box 370
Minto
E0E 1J0
(506) 327-3339

Sub-Regional Office
1133 St George Boulevard
Post Office Box 6044
Moncton
E1C 9G8
(506) 857-6846

1600 Main Street West
Post Office Box 5003
Moncton
E1C 8R5
Canada Employment Centre:
(506) 857-6678
Canada Immigration Centre:
(506) 857-6780

Canada Employment Centre on Campus
New Brunswick Community College
Moncton Campus
1234 Mountain Road
Post Office Box 2100, Station A
Moncton
E1C 8H9
(506) 857-6722

Canada Employment Centre on Campus
University of Moncton
Taillon Building
Moncton
E1A 3E9
(506) 857-6711

Canada Employment Centre
155 Pleasant Street
Post Office Box 1030
Newcastle
E1V 3V5
(506) 622-3421

Canada Employment Centre
Place Cartier
Post Office Box 5004
Richibucto
E0A 2M0
(506) 523-4437

Canada Employment Centre
5 Robson Avenue
Post Office Box 930
Sackville
E0A 3C0
(506) 536-0753

For Telephone Services *see* pages 3 to 28

Employment and Immigration Canada *(continued)*

NEW BRUNSWICK *(continued)*

Canada Employment Centre
Place 400
400 Main Street
Post Office Box 7000, Station A
Saint John
E2L 4V4
(506) 648-4919

Canada Employment Centre on Campus
New Brunswick Community College
Saint John Campus
Grandview Avenue
Post Office Box 2270
Saint John
E2L 3V1
(506) 696-5020

Canada Employment Centre on Campus
University of New Brunswick
Post Office Box 5050
Saint John
E2L 4L5
(506) 648-5680
(506) 648-4813

Canada Immigration Centre
Customs Building
189 Prince William Street
Post Office Box 6248, Station A
Saint John
E2L 4R7
(506) 648-4587

Canada Immigration Centre
Customs and Immigration Building
Bridge Street
Post Office Box 388
St-Léonard
E0L 1M0
(506) 423-6462

Canada Employment Centre
Government of Canada Building
193 Canada Street
Post Office Box 549
Saint-Quentin
E0K 1J0
(506) 235-2615

Canada Employment Centre
93 Milltown Boulevard
Post Office Box 5004
St Stephen
E3L 3B4
(506) 466-1460

Canada Immigration Centre
Highway Inspection Building
Ferry Point Bridge
Post Office Box 400
St Stephen
E3L 2X3
(506) 466-2345

Canada Employment Centre
Centre-Ville Mall
Shediac
E0A 3G0
(506) 532-6633

Canada Employment Centre
Place de la Gestion
239 J D Gauthier Boulevard
Post Office Box 4000
Shippagan
E0B 2P0
(506) 336-2231

Agriculture Employment Services
Sussex Mall
Post Office Box 1478
Sussex
E0E 1P0
(506) 433-1734

Canada Employment Centre
Winter Street
Post Office Box 1670
Sussex
E0E 1P0
(506) 433-4920

Canada Employment Centre
3395 Principale Street
Post Office Box 4000
Tracadie
E0C 2B0
(506) 395-3309

Canada Employment Centre
Federal Building
Regent Street
Post Office Box 2001
Woodstock
E0J 2B0
(506) 328-2398
(506) 328-9170

Canada Immigration Centre
Rural Route 3
Woodstock
E0J 2B0
(506) 328-8833

NEWFOUNDLAND

Canada Employment Centre
Grand Bay Mall
Post Office Box 849
Channel — Port-aux-Basques
A0M 1C0
(709) 695-3091

Canada Employment Centre
Cormack Building
Memorial Drive
Post Office Box 940
Clarenville
A0E 1J0
(709) 466-3241

Canada Employment Centre
Herald Towers
4 Herald Avenue
Post Office Box 2004
Corner Brook
A2H 6J6
(709) 637-4200

Canada Employment Centre
McCurdy Building
Post Office Box 347
Gander
A1V 1W7
(709) 256-6525

Canada Immigration Centre
International Terminal
Gander International Airport
Frazer Road
Post Office Box 130
Gander
A1V 1W5
(709) 256-6570

Canada Employment Centre
22-24 High Street
Post Office Box 709
Grand Falls
A2A 2K2
(709) 292-5100

Canada Employment Centre
Tarrington Building
Tarrington Lane
Post Office Box 3010, Station B
Labrador
Happy Valley-Goose Bay
A0P 1E0
(709) 896-3323

Canada Employment Centre
Post Office Box 1900
Harbour Grace
A0A 2M0
(709) 596-7011

Canada Employment Centre
Bruno Plaza, 1st Floor
118 Humphrey Road
Labrador
Labrador City
A2V 2J8
(709) 944-3655

Canada Employment Centre
Ville-Marie Drive
Postal Bag 160
Marystown
A0E 2M0
(709) 279-1672

Canada Employment Centre
655 Topsail Road
Post Office Box 2510
Mount Pearl
A1N 2Z9
(709) 772-4700

Canada Employment Centre
Post Office Box 339
Placentia
A0B 2Y0
(709) 227-3753

For Telephone Services *see* pages 3 to 28

Canada Employment Centre
Main Road
Post Office Box 100
Rocky Harbour
A0K 4N0
(709) 458-2624

Canada Employment Centre
Viking Mall
Post Office Box 99
St Anthony
A0K 4S0
(709) 454-3560

Regional Office
167 Kenmount Road
Post Office Box 12051
St John's
A1B 3Z4
(709) 772-5322
Industrial Adjustment Services:
(709) 772-2295

Canada Employment Centre
St John's Centre
Viking Building
Crosbie Road
Post Office Box 8548, Station A
St John's
A1B 3P3
(709) 772-4700

Canada Employment Centre
Building 223
Post Office Box 4800
Pleasantville
St John's
A1C 5T8
St John's East:
(709) 772-4700
St John's Metro:
(709) 772-5315

Canada Employment Centre on Campus
Institute of Fisheries and Marine Technology
Pippy Place
Post Office Box 4920
St John's
A1C 5R3
(709) 778-0457

Canada Employment Centre on Campus
Memorial University
Thompson Student Centre, Room 2005
Elizabeth Avenue
St John's
A1C 5S7
(709) 772-5332

Canada Employment Centre on Campus
Newfoundland College of Trades and Technology
Prince Philip Parkway
Post Office Box 1693
St John's
A1C 5P7
(709) 778-2531

Canada Immigration Centre
Building 223
Pleasantville
Post Office Box 13667, Station A
St John's
A1B 4G1
(709) 772-5388

Canada Employment Centre
Cohen Building
Main Street
Post Office Box 670
Springdale
A0J 1T0
(709) 673-3841

Canada Employment Centre
Bruce Building
Post Office Box 690
Stephenville
A2N 3B5
(709) 643-2104

Northwest Territories

Canada Employment Centre
Federal Building
Post Office Box 380
Fort Simpson
X0E 0N0
(403) 695-2238

Canada Employment Centre
Government of Canada Building
Post Office Box 1018
Fort Smith
X0E 0P0
(403) 872-2747

Canada Employment Centre
Federal Building, Room 204
Post Office Box 1065
Hay River
X0E 0R0
(403) 874-6739

Canada Employment Centre
Phoenix Building
170 McKenzie Road
Post Office Box 1678
Inuvik
X0E 0T0
(403) 979-2122

Canada Employment Centre
Building 224
Post Office Box 639
Iqaluit
X0A 0H0
(819) 979-5315

Canada Employment Centre
Post Office Box 97
Rankin Inlet
X0C 0G0
(819) 645-2853
(ask Operator to place call)

Northwest Territories Directorate
Scotia Centre
5102 50th Avenue
Yellowknife
X1A 2R3
(403) 920-8412
Canada Employment Centre and Canada Immigration Centre:
(403) 920-8400

Nova Scotia

Canada Employment Centre
98 Victoria Street
Post Office Box 248
Amherst
B4H 3Z2
(902) 667-5163

Canada Employment Centre
Federal Building
325 Main Street, 2nd Floor
Antigonish
B2G 2C3
(902) 863-6510

Canada Employment Centre on Campus
St Francis Xavier University
Bloomfield Centre, 4th Floor
Post Office Box 95
Antigonish
B2G 1C0
(902) 867-5100
(from September to May)

Canada Employment Centre
Bedford Place Mall, 2nd Floor
Post Office Box 217
Bedford
B4A 2X2
(902) 426-8490

Canada Employment Centre
236 Dominion Street
Post Office Box 3100
Bridgewater
B4V 3J1
(902) 543-9181

Canada Employment Centre
Chester Professional Centre
Highway 3
Post OFfice Box 2000
Chester
B0J 1J0
(902) 275-4404

Canada Employment Centre
Credit Union Building
Church Point
B0W 1M0
(902) 769-3371

Regional Office
Metropolitan Place
99 Wyse Road
Post Office Box 1350
Dartmouth
B2Y 4B9
(902) 426-2988
Industrial Adjustment Service:
(902) 426-7313

For Telephone Services *see* pages 3 to 28

Employment and Immigration Canada *(continued)*
NOVA SCOTIA *(continued)*

Canada Employment Centre
Commerce Building, 5th Floor
73 Tacoma Drive
Post Office Box 2400, Station E
Dartmouth
B2W 4A5
(902) 426-8490

Canada Employment Centre
48 Fielding Avenue
Dartmouth
B3B 1E4
(902) 426-3199

Canada Employment Centre
Post Office Box 2400, Station E
Dartmouth
B2W 4A5
(902) 426-8490

Canada Employment Centre
Evangeline Mall
Post Office Box 1540
Digby
B0V 1A0
(902) 245-4781

Canada Employment Centre
Federal Building
26 Marconi Street
Post Office Box 310
Glace Bay
B1A 5V4
(902) 564-2455

Canada Employment Centre
Chedabucto Mall
Post Office Box 230
Guysborough
B0H 1N0
(902) 533-2119

Canada Employment Centre
5151 Terminal Road
Post Office Box 219, Station M
Halifax
B3J 2N5
(902) 426-3211

Canada Employment Centre
Halifax Shopping Centre
7001 Mumford Road
Post Office Box 2990
Armdale Postal Station
Halifax
B3L 4N5
(902) 426-8490

Canada Employment Centre
2089 Gottingen Street
Halifax
B3K 3B2
(902) 426-8490

Canada Employment Centre
Second Career Assistance
Weapons Building S-15, Room 312
FMO Halifax
Halifax
B3K 2X0
(902) 427-8344

Canada Employment Centre on Campus
Dalhousie University
Student Union Building, 4th Floor
6136 University Avenue
Halifax
B3H 4J2
(902) 424-3537
(from September to May)

Canada Employment Centre on Campus
Mount St Vincent University
Rosaria Centre, Room 111
166 Bedford Highway
Halifax
B3M 2J6
(902) 426-9535
(from September to May)

Canada Employment Centre on Campus
St Mary's University
O'Donnell and Hennessey Student Centre
Halifax
B3H 3C3
(902) 426-6747
(from September to May)

Canada Employment Centre on Campus
Technical University of Nova Scotia
1190 Barrington Street
Post Office Box 1000
Halifax
B3J 2X4
(902) 426-9527
(from September to May)

Canada Immigration Centre
Halifax International Airport
5151 Terminal Road
Post Office Box 219, Station M
Halifax
B3J 2N5
(902) 426-2970

Canada Employment Centre
Federal Building
250 Railway Street
Post Office Box 520
Inverness
B0E 1N0
(902) 258-2995

495 Main Street, 2nd Floor
Post Office Box 150
Kentville
B4N 3W5
Canada Employment Centre:
(902) 678-7391
Canada Immigration Centre:
(902) 678-8347

Agriculture Employment Service
35 Webster Street
Kentville
B4N 1H4
(902) 678-8585

Canada Employment Centre
Federal Building
164 Main Street
Post Office Box 1690
Liverpool
B0T 1K0
(902) 354-3471

Canada Employment Centre
121 Pelham Street
Post Office Box 849
Lunenburg
B0J 2C0
(902) 634-8807

Canada Employment Centre
161 Commercial Street
Post Office Box 100
Middleton
B0S 1P0
(902) 825-4675

Canada Employment Centre
Federal Building, 2nd Floor
33 Main Street
Post Office Box 99
Mulgrave
B0E 2G0
(902) 747-2462

Canada Employment Centre and Canada Immigration Centre
Federal Building
35 Donald Street
New Glasgow
B2H 4T9
(902) 752-0500

Canada Employment Centre
Federal Building
3400 Plummer Avenue
New Waterford
B1H 1Y9
Employment:
(902) 564-3150
Unemployment Insurance:
(902) 564-7200

Canada Employment Centre
North Sydney Shopping Mall
116 King Street
North Sydney
B2A 3R7
(902) 564-3510

Federal Building
31 Front Street
Pictou
B0K 1H0
Agriculture Employment Service:
(902) 485-8071
Canada Employment Centre:
(902) 485-4366

For Telephone Services *see* pages 3 to 28

Canada Employment Centre
Chediac Plaza
Reeves Street
Post Office Box 699
Port Hawkesbury
B0E 2V0
(902) 625-2500
Unemployment Insurance:
(902) 625-0860

Canada Employment Centre
Post Office Box 819
Shelburne
B0T 1W0
(902) 875-2452

Canada Employment Centre
68 Main Street
Post Office Box 2050
Springhill
B0M 1X0
(902) 597-3791

49 Dorchester Street
Post Office Box 850
Sydney
B1P 6J3
Canada Employment Centre:
(902) 564-7246
Canada Immigration Centre:
(902) 564-7045

Canada Employment Centre on Campus
University College of Cape Breton
Grand Lake Road
Post Office Box 5300
Sydney
B1P 6L2
(902) 539-5300
(from September to May)

Canada Employment Centre
15 Arlington Place
Truro
B2N 3T8
(902) 895-1647

Canada Employment Centre
48 Gerrish Street
Post Office Box 2760
Windsor
B0N 2T0
(902) 798-5701

Canada Employment Centre on Campus
Acadia University
Student Centre, Suite 627
Wolfville
B0P 1X0
(902) 542-2201, ext 232

Canada Employment Centre
13 Willow Street
Post Office Box 249
Yarmouth
B5A 4B2
(902) 742-7102

Canada Immigration Centre
Bluenose Ferry Terminal
58 Water Street
Yarmouth
B5A 1K9
(902) 742-7361

ONTARIO

Canada Employment Centre
50 Commercial Avenue
Ajax
L1S 2H5
(416) 683-1273

Canada Employment Centre
68 Daniel Street North
Arnprior
K7S 2K5
(613) 623-3173

Agriculture Employment Services
Post Office Box 338
Athens
K0E 1B0
(613) 924-2612

Canada Employment Centre
106 Main Street
Post Office Box 116
Atikokan
P0T 1C0
(807) 597-6374

Agriculture Employment Services
52 Talbot Street East
Aylmer
N5H 1H4
(519) 773-5307
Canada Employment Centre:
(519) 773-5354

Canada Employment Centre
8 Station Street
Post Office Box 1179
Bancroft
K0L 1C0
(613) 332-2528

Canada Employment Centre
48 Owen Street
Post Office Box 2500
Barrie
L4M 3B2
(705) 728-2468

Sub-Regional Office
494 Dundas Street East
Post Office Box 4500
Belleville
K8N 5C1
(613) 969-3550

Agriculture Employment Services
Ontario Milk Marketing Board
Cheese Division Building
Wills Street
Post Office Box 1154
Belleville
K8N 5E8
(613) 968-7622

Canada Employment Centre
228 Dundas Street East
Post Office Box 4800
Belleville
K8N 5E2
(613) 969-3350

Canada Employment Centre
19 Woodward Avenue
Post Office Box 1929
Blind River
P0R 1B0
(705) 356-1631

Canada Employment Centre
98 Manitoba Street
Bracebridge
P0B 1C0
(705) 645-2204

Canada Employment Centre
21 Queen Street East
Brampton
L6W 3P1
(416) 451-1240

Canada Immigration Centre
110 Queen Street East
Brampton
L6V 1B1
(416) 450-0023

58 Dalhousie Street
Post Office Box 1570
Brantford
N3T 5V6
(519) 756-6101
Canada Immigration Centre:
(519) 759-0710

Canada Employment Centre
Bethune Building
52 King Street East
Brockville
K6V 1B1
(613) 342-4487

Canada Employment Centre
760 Brant Street, Site 403
Burlington
L7R 4B8
(416) 637-3851

Canada Employment Centre
73 Water Street North
Post Office Box 250
Cambridge
N1R 5T8
(519) 621-7150

Canada Employment Centre
50 Lansdowne Avenue
Carleton Place
K7C 3S9
(613) 257-3345

Agriculture Employment Services
14 Talbot Street
Post Office Box 384
Cayuga
N0A 1E0
(416) 772-3397

Employment and Immigration Canada *(continued)*
ONTARIO *(continued)*

Agriculture Employment Services
Thames Lee Plaza
615 Grand Avenue West
Chatham
N7L 1C5
(519) 354-8722

Canada Employment Centre
Federal Building, 2nd Floor
10 Centre Street
Post Office Box 2019
Chatham
N7M 5L9
Employment:
(519) 354-9493
Unemployment Insurance:
(519) 354-9490

Canada Employment Centre on Campus
St Clair CAAT
Thames Campus
1001 Grand Avenue West
Post Office Box 2017
Chatham
N7M 5W4
(519) 354-9493

Canada Employment Centre
Place Bonne Aventure
Post Office Box 1660
Chelmsford
P0M 1L0
(705) 855-9037

Agriculture Employment Services
Durant's Flower Shop Building
173 Queen Street
Post Office Box 339
Chesterville
K0C 1H0
(613) 448-2311

Agriculture Employment Services
53 Albert Street
Cobourg
K9A 2P8
(416) 372-8737

Canada Employment Centre
39 Queen Street
Cobourg
K9A 1M8
(416) 372-3326

Canada Employment Centre
146 6th Avenue
General Delivery
Cochrane
P0L 1C0
(705) 272-5745

Canada Employment Centre
Blue Mountain Mall
55 Mountain Road
Collingwood
L9Y 4M2
(705) 445-1010

111 Water Street East
Cornwall
K6H 6S4
Canada Employment Centre:
(613) 938-5731
Canada Immigration Centre:
(613) 938-5728

Agriculture Employment Services
Federal Building, 2nd Floor
94 Church Street West
Delhi
N4B 1V8
(519) 582-3380

Canada Employment Centre
41C Duke Street
Dryden
P8N 1E6
(807) 223-2331

Canada Employment Centre
201 Broad Street East
Dunnville
N1A 1G1
(416) 774-7501

Canada Employment Centre
10 Elizabeth Square
Elliot Lake
P5A 1Y7
(705) 848-2231

Canada Employment Centre
Espanola Mall, Suite 200
Post Office Box 2210
Espanola
P0P 1C0
(705) 869-4552

Canada Employment Centre
414 Main Street South
Exeter
N0M 1S6
(519) 235-0471

Agriculture Employment Services
Wellington Place
Rural Route 1
Fergus
N1M 2W3
(519) 846-5830
(519) 846-9777

Canada Employment Centre
469 Central Avenue
Fort Erie
L2A 3T8
(416) 871-3932

Canada Immigration Centre
224 Garrison Road
Post Office Box 1001, Station B
Fort Erie
L2A 5N8
(416) 871-6960

Canada Employment Centre
210 1st Street East
Fort Frances
P9A 1K5
(807) 274-5307

Canada Immigration Centre
204 1st Street East
Fort Frances
P9A 1K5
(807) 274-3815

Canada Employment Centre
5 Charles Street South
Gananoque
K7G 1V9
(613) 382-2124

Canada Employment Centre
232 Guelph Street
Georgetown
L7G 4B1
Employment:
(416) 877-6915
Unemployment Insurance:
(416) 877-4710

Canada Employment Centre
414 Main Street
Geraldton
P0T 1M0
Employment:
(807) 854-0635
Unemployment Insurance:
(807) 854-0902

Canada Employment Centre
35 East Street
Goderich
N7A 3Y4
(519) 524-8342

Canada Employment Centre
147 Wyndham Street North
Guelph
N1H 4E9
Employment:
(519) 822-3150
Unemployment Insurance:
(519) 821-2820
Canada Immigration Centre:
(519) 822-0471

Adjudication Directorate
Jackson Square Mall
Phase IV, Plaza Level II
2 King Street West
Hamilton
L8P 1A1
(416) 572-2359

Canada Employment Centre
150 Main Street West
Post Office Box 2066, Station A
Hamilton
L8N 2A2
(416) 572-4242

Canada Employment Centre
845 Upper James Street
Hamilton
L9C 3A3
(416) 387-3400

For Telephone Services *see* pages 3 to 28

Canada Employment Centre
40 Wellington Street North
Post Office Box 2066, Station A
Hamilton
L8N 2A2
(416) 572-2211

Canada Employment Centre on Campus
McMaster University
Hamilton Hall, Room 409
1280 Main Street West
Hamilton
L8S 4K1
(416) 525-9140
(416) 572-2300

Canada Employment Centre on Campus
Mohawk CAAT
135 Fennell Avenue West, Room C-09
Post Office Box 2034
Hamilton
L8N 3T2
(416) 572-2004

Canada Immigration Centre
Jackson Square Mall
Phase IV, Plaza Level II
2 King Street West
Hamilton
L8P 1A1
(416) 572-2469
(416) 572-2787
Enforcement:
(416) 572-2358

Canada Employment Centre
268 Main Street East
Hawkesbury
K6A 1A5
(613) 632-2759

Canada Employment Centre
63A 9th Street
General Delivery
Hearst
P0L 1N0
(705) 362-4207

Canada Employment Centre
36 Charles Street West
Ingersoll
N5C 2L6
(519) 485-0990

Canada Employment Centre
8 Queen Street
Kapuskasing
P5N 1G7
(705) 335-2337

Canada Employment Centre
326 2nd Street South
Post Office Box 5170
Kenora
P9N 3X9
(807) 468-3301

Canada Employment Centre
299 Concession Street
Post Office Box 210
Kingston
K7L 5H5
(613) 545-8559

Canada Immigration Centre
Federal Building, Room 241
Corner of Bagot and Clarence Streets
Post Office Box 726
Kingston
K7L 4X6
(613) 545-8086

Canada Employment Centre
15 Government Road East
Post Office Box 576
Kirkland Lake
P2N 3J8
(705) 567-9205

Canada Employment Centre
Commerce House
50 Queen Street North
Post Office Box 9011, Station C
Kitchener
N2G 4L6
(519) 579-1550

Canada Employment Centre
94 Bridgeport Road East
Kitchener-Waterloo, Ontario
N2J 2J9
(519) 886-6610

Canada Immigration Centre
15 Duke Street East, Room 232
Kitchener
N2H 1A2
(519) 744-4161

Canada Immigration Centre
Thousand Islands Bridge
Lansdowne
K0E 1L0
(613) 659-2313

Agriculture Employment Services
215 Talbot Street East
Leamington
N8H 3X5
(519) 326-8688

Canada Employment Centre
72 Talbot Street West
Post Office Box 340
Leamington
N8H 3W3
(519) 326-8695

Canada Employment Centre
Federal Building
34 Cambridge Street South
Lindsay
K9V 3B8
(705) 324-3562

Canada Employment Centre
Federal Building
210 Main Street East
Listowel
N4W 2B7
(519) 291-2920

Canada Employment Centre
120 Queens Avenue
Post Office Box 5711, Station A
London
N6A 4S7
(519) 645-5175

Canada Employment Centre on Campus
Fanshawe CAAT
1460 Oxford Street East
London
N5V 1W2
(519) 452-4294

Industrial Adjustment Service
Southwest District Office
451 Talbot Street, Suite 609
London
N6A 5C9
(519) 645-4458

Canada Immigration Centre
451 Talbot Street, Suite 920
London
N6A 5C9
(519) 645-4113

Canada Employment Centre
144 Main Street North
Markham
L3P 5T3
(416) 294-7424

Canada Employment Centre
Mountainview Mall
Highway 93
Rural Route 2
Midland
L4R 4K4
(705) 526-2224

Canada Employment Centre
310 Main Street East
Milton
L9T 1P4
(416) 878-8418

Adjudication Directorate
International Centre
6900 Airport Road, Suite 290
Mississauga
L4V 1E8
(416) 676-5210

Canada Employment Centre
165 Dundas Street West
Mississauga
L5B 2N6
(416) 566-6466
Canada Immigration Centre:
(416) 566-6550

Canada Immigration Centre
Refugee Backlog
77 City Centre, 6th Floor
Mississauga
L5B 1M5
(416) 676-7120

For Telephone Services *see* pages 3 to 28

Employment and Immigration Canada *(continued)*
ONTARIO *(continued)*

Immigration Enforcement
6900 Airport Road
Mississauga
L4V 1E8
(416) 676-5210

Canada Employment Centre
Corner of 1st and Bay Streets
Post Office Box 188
Moosonee
P0L 1Y0
(705) 336-2278

Canada Employment Centre
New Federal Building, Room 207
120 Centre Street
Napanee
K7R 1N3
(613) 354-3367

Canada Employment Centre
83 Whitewood Avenue
Post Office Box 340
New Liskeard
P0J 1P0
(705) 647-6741

Agriculture Employment Services
291 Davis Drive
Newmarket
L3Y 2N6
(416) 853-3744

Canada Employment Centre
330 Yonge Street South
Post Office Box 2001
Newmarket
L3Y 5V5
Employment:
(416) 895-5134
Unemployment Insurance:
(416) 895-3712

Canada Employment Centre
5853 Peer Street
Niagara Falls
L2G 1X4
(416) 356-1551

Canada Immigration Centre
4867 Victoria Avenue
Niagara Falls
L2E 4C4
(416) 354-2741

Canada Employment Centre
101 Worthington Street East
North Bay
P1B 1G5
(705) 472-3700

Canada Employment Centre
635 Fourth Line, Unit 33
Oakville
L6L 5W4
Employment:
(416) 845-3891
Unemployment Insurance:
(416) 845-6204

Canada Employment Centre
71 Broadway Avenue
Orangeville
L9W 1K1
(519) 941-0371

Canada Employment Centre
17 Peter Street North
Orillia
L3V 4Y8
(705) 326-7336

Canada Immigration Centre
78 West Street South
Orillia
L3V 5G4
(705) 326-9421

Canada Employment Centre
44 Bond Street West
Oshawa
L1H 4H8
Employment:
(416) 579-9402
Unemployment Insurance:
(416) 432-1200

Canada Immigration Centre
310 Simcoe Street South, 2nd Floor
Oshawa
L1H 4H7
(416) 579-2002

Canada Employment Centre
Ottawa Metro
Caplan Building
135 Rideau Street
Ottawa
K1A 0J6
(613) 990-5100

Canada Employment Centre
Ottawa East
1410 Blair Place
Gloucester
Ottawa
K1J 9B9
(613) 954-0700

Canada Employment Centre
Ottawa South
2430 Bank Street
Ottawa
K1V 0T7
(613) 952-6888

Canada Employment Centre
Ottawa West
161 Greenbank Road
Post Office Box 5960, Station F
Ottawa
K2C 3W4
(613) 998-9860

Canada Employment Centre on Campus
Algonquin CAAT/Woodroffe Campus
1385 Woodroffe Avenue
Ottawa
K2G 1V8
(613) 727-7679

Canada Employment Centre on Campus
Carleton University
University Centre, Room 508
Colonel By Drive
Ottawa
K1S 5B6
(613) 996-9590
(613) 788-6611

Canada Employment Centre on Campus
University of Ottawa
Jock Turcot University Centre
85 University Avenue, Suite 312
Ottawa
K1N 6N5
(613) 992-0228

Canada Immigration Centre
Journal Tower South, 20th Floor
365 Laurier Avenue West
Post Office Box 3436, Station D
Ottawa
K1P 6M3
(613) 995-8131

Agriculture Employment Services
1689 2nd Avenue East
Owen Sound
N4K 2J6
(519) 371-9522

Canada Employment Centre
330 9th Street East
Owen Sound
N4K 5X1
(519) 376-4280

Canada Employment Centre
74 James Street
Parry Sound
P2A 1T8
(705) 746-9374

Canada Employment Centre
178 Pembroke Street East
Pembroke
K8A 3J7
Employment:
(613) 735-0681
Unemployment Insurance:
(613) 735-3168

Canada Employment Centre
13 Herriott Street
Post Office Box 336
Perth
K7H 3E4
(613) 267-1921

Canada Employment Centre
155 Charlotte Street
Post Office Box 1120
Peterborough
K9J 7H4
(705) 745-0551

For Telephone Services *see* pages 3 to 28

Canada Employment Centre on Campus
Trent University
Peterborough
K9J 7B8
(705) 748-1385

Canada Employment Centre
Town Mall
Main Street
Post Office Box 970
Picton
K0K 2T0
(613) 476-3227

Canada Immigration Centre
Highway 61
Rural Route 7
Pigeon River
P7C 5V5
(807) 964-2095

Canada Employment Centre
184 Elm Street
Port Colborne
L3K 4N8
(416) 834-3629

Canada Employment Centre
Post Office Building
67 John Street
Port Hope
L1A 2Z4
(416) 885-6323

Agriculture Employment Services
170 Queen Street
Port Perry
L0B 1N0
(416) 985-3831

Canada Employment Centre
292 Centre Street
Post Office Box 1780
Prescott
K0E 1T0
(613) 925-2808

Canada Immigration Centre
Prescott-Ogdensburg Bridge
Post Office Box 370
Prescott
K0E 1T0
(613) 925-3900

Canada Immigration Centre
Post Office Box 506
Rainy River
P0W 1L0
(807) 852-3968

Canada Employment Centre
251 Raglan Street South
Renfrew
K7V 1R3
(613) 432-4878

Canada Employment Centre
9251 Yonge Street
Richmond Hill
L4C 9T3
(416) 886-7662

Agriculture Employment Services
12 Grote Street
St Catharines
L2N 2E7
(416) 937-7604

Canada Employment Centre
43 Church Street
Post Office Box 21
St Catharines
L2R 5C7
(416) 688-3663

Canada Employment Centre on Campus
Brock University
Schmon Tower, Room 411
St Catharines
L2S 3A1
(416) 688-5550

Canada Employment Centre
10 Mary Street
St Thomas
N5P 3T4
(519) 631-5470

Canada Employment Centre
112 Christina Street North
Post Office Box 936
Sarnia
N7T 7K2
(519) 332-0050

Canada Immigration Centre
100 South Front Street, Room 110
Sarnia
N7T 2M4
(519) 337-5419

Canada Employment Centre
390 Bay Street
Post Office Box 2400
Sault Ste Marie
P6A 5N9
(705) 254-5101

Canada Immigration Centre
451 Queen Street East, Room 209
Sault Ste Marie
P6A 5L1
(705) 949-9060

Canada Employment Centre
124 Norfolk Street North
Post Office Box 830
Simcoe
N3Y 5B3
(519) 426-5270

Canada Employment Centre
17 Church Street East
Smiths Falls
K7A 1H1
(613) 283-4790

Agriculture Employment Services
2060 Huntley Road
Post Office Box 899
Stittsville
K2S 1B1
(613) 836-5051

Canada Employment Centre
102 Highway 8
Stoney Creek
L8G 4H3
(416) 664-4494

Canada Employment Centre
100 Albert Street
Stratford
N5A 6S7
(519) 271-4120

Canada Employment Centre
62 Centre Street West
Strathroy
N7G 1T8
(519) 245-3900

Canada Employment Centre
Federal Building
48 William Street
Sturgeon Falls
P0H 2G0
(705) 753-0800

Canada Employment Centre
Administration
1349 LaSalle Boulevard, Suite 204
Sudbury
P3A 5W6
(705) 566-4521

Canada Employment Centre
127 Cedar Street, Suite 601
Sudbury
P3E 1B1
(705) 675-4200

Canada Employment Centre on Campus
Laurentian University
Ramsey Lake Road
Sudbury
P3E 2C6
(705) 673-6598

Industrial Adjustment Service
North District Office
128 Larch Street, 5th Floor
Sudbury
P3E 5J8
(705) 671-0670

Canada Immigration Centre
Federal Building, Room 327
19 Lisgar Street South
Sudbury
P3E 3L3
(705) 671-0725

130 South Syndicate Avenue
Thunder Bay
P7E 1C7
Canada Employment Centre:
(807) 623-2731
Canada Immigration Centre:
(807) 622-0669

Canada Employment Centre
Federal Building
33 South Court Street
Thunder Bay
P7B 5E6
(807) 344-6601

For Telephone Services *see* pages 3 to 28

Employment and Immigration Canada *(continued)*
ONTARIO *(continued)*

Canada Employment Centre on Campus
Lakehead University
955 Oliver Road
Thunder Bay
P7B 5E1
(807) 343-8110
(807) 344-0717

Agriculture Employment Services
19 Baldwin Street, 2nd Floor
Tillsonburg
N4G 2K3
(519) 842-8436

Canada Employment Centre
4 Ridout Street East
Tillsonburg
N4G 2C5
(519) 842-5907

Canada Employment Centre
Timcor Building
273 3rd Avenue
Timmins
P4N 1E2
(705) 267-6271

Regional Office
4900 Yonge Street, Suite 700
Willowdale
Toronto
M2N 6A8
(416) 224-4888
Canada Immigration Centre:
(416) 973-8245
Industrial Adjustment Services:
(416) 224-4430

Adjudication Directorate
136 Edward Street, 2nd Floor
Toronto
M5G 2H8
(416) 973-2348

Canada Employment Centre
75 The Donway West
Don Mills
Toronto
M3C 2E9
(416) 449-1721

Canada Employment Centre
1111 Finch Avenue West, 2nd Floor
Downsview
Toronto
M3J 2E5
(416) 736-4104

Canada Employment Centre
Dufferin
1645 Dufferin Street
Toronto
M6H 3L8
(416) 654-6259

Canada Employment Centre
1243 Islington Avenue, 4th Floor
Etobicoke
Toronto
M8X 1Y9
(416) 236-1931

Canada Employment Centre
High Park
1678 Bloor Street West
Toronto
M6P 1A9
(416) 763-3611

Canada Employment Centre
Lakeshore
68 Parklawn Road
Toronto
M8V 1M3
(416) 253-9600

Canada Employment Centre
Parkdale
1335 Dundas Street West
Toronto
M6J 1Y3
(416) 535-7534

Canada Employment Centre
1620 Albion Road, 2nd Floor
Rexdale
Toronto
M9V 4B4
(416) 745-9410

Canada Employment Centre
200 Town Centre Court
Scarborough
Toronto
M1P 4X9
(416) 973-4400

Canada Employment Centre
689 Warden Avenue
Scarborough
Toronto
M1L 4R6
(416) 691-1214

Canada Employment Centre
Toronto Central
2221 Yonge Street, 3rd Floor
Toronto
M4S 3B8
(416) 973-7666

Canada Employment Centre
Toronto East
811 Danforth Avenue
Toronto
M4J 5A8
(416) 461-3511

Canada Employment Centre
Metro Training Centre
25 Saint Clair Avenue East, Room 601
Toronto
M4T 1M2
(416) 973-6121

Canada Employment Centre
Toronto South
1 Front Street West, Suite 100
Toronto
M5J 2R7
(416) 973-3424

Canada Employment Centre
1747 Jane Street
Weston
Toronto
M9N 2S5
(416) 247-8261

Canada Employment Centre on Campus
Ryerson Polytechnical Institute
Jorgensen Hall, Room 400
380 Victoria Street
Toronto
M5B 2K3
(416) 979-5177

Immigration Enforcement
136 Edward Street, 5th Floor
Toronto
M5G 2H7
(416) 973-3628

Canada Immigration Centre
Refugee Backlog
250 Davisville Avenue
Toronto
M4S 1G2
(416) 973-0651

Canada Immigration Centre
Toronto Central
443 University Avenue
Toronto
M5G 2H6
(416) 973-3585

Canada Immigration Centre
Toronto East
1920 Ellesmere Road
Toronto
M1H 2V6
(416) 973-5213

Canada Immigration Centre
Toronto West
1243 Islington Avenue, 3rd Floor
Toronto
M8X 2W5
(416) 239-8491

Canada Immigration Centre
Lester B Pearson International Airport
Post Office Box 6004
Toronto AMF
Toronto
L5P 1B2
Terminal 1:
(416) 676-3911
Terminal 2:
(416) 676-3690

Canada Employment Centre
72 Front Street
Trenton
K8V 4N4
(613) 392-6531

For Telephone Services *see* pages 3 to 28

Agriculture Employment Services
142 Main Street
Vankleek Hill
K0B 1R0
(613) 678-2134

Canada Employment Centre
100 Scott Street
Walkerton
N0G 2V0
(519) 881-2010

Canada Employment Centre
602 Wellington Street
Wallaceburg
N8A 2Y5
(519) 627-3348

Canada Employment Centre
225 Main Street East
Welland
L3B 3W7
(416) 735-3951

Canada Employment Centre
209 Dundas Street East
Whitby
L1N 7H8
(416) 668-6848

Adjudication Directorate
467 University Avenue, 2nd Floor
Windsor
N9A 5R2
(519) 977-5144

Canada Employment Centre
467 University Avenue West
Post Office Box 1611
Windsor
N9A 5R1
(519) 254-1611

Canada Employment Centre
East Office
2885 Lauzon Parkway
Post Office Box 1605
Windsor
N9A 7A6
(519) 944-5000

Canada Immigration Centre
467 University Avenue West
Windsor
N9A 5P9
(519) 254-1101

Canada Employment Centre
30 Reeve Street
Woodstock
N4S 7W4
(519) 539-8161

Canada Immigration Centre
Springbank Plaza
198 Springbank Avenue
Woodstock
N4S 7R3
(519) 537-6269

Prince Edward Island

Regional Office
85 Fitzroy Street
Post Office Box 8000
Charlottetown
C1A 8K1
(902) 566-7650
Canada Employment Centre:
(902) 566-7781
Canada Immigration Centre:
(902) 566-7735
Industrial Adjustment Services:
(902) 566-7687

Agriculture Employment Services
The Farm Centre
420 University Avenue
Charlottetown
C1A 7Z5
(902) 892-8527

Canada Employment Centre on Campus
Holland College
140 Weymouth Street
Charlottetown
C1A 4Z1
(902) 566-9518

Canada Employment Centre on Campus
University of Prince Edward Island
550 University Avenue
Charlottetown
C1A 4P3
(902) 566-0529
(from September to May)

Canada Employment Centre
44 Main Street North
Post Office Box 580
Montague
C0A 1R0
(902) 838-3315

Agriculture Employment Services
Main Street
Post Office Box 249
O'Leary
C0B 1V0
(902) 859-3460

Canada Employment Centre
West Prince Regional Service Centre
Post Office Box 8
O'Leary
C0B 1V0
(902) 859-2400

Canada Employment Centre
Federal Building, 2nd Floor
Post Office Box 40
Souris
C0A 2B0
(902) 687-3161

Agriculture Employment Services
216 Water Street
Summerside
C1N 1B3
(902) 436-9105

Canada Employment Centre
57 Central Street
Post Office Box 2000
Summerside
C1N 5P5
(902) 436-4821

Canada Employment Centre
Evangeline Health Centre
Highway 124
Mail: Post Office Box 2000
Wellington
C1N 5P5
(902) 854-2083

Quebec

Canada Employment Centre
1185 Saint-André Boulevard
Post Office Box 440
Acton-Vale
J0H 1A0
(514) 546-2794

Canada Employment Centre
Jacques Gagnon Complex
100 St-Joseph Avenue South, 1st Floor
Alma
G8B 7A6
(418) 668-7981

Canada Employment Centre
22 1st Avenue West
Amos
J9T 1T8
(819) 732-3231

Canada Immigration Centre
Customs Building
South Beauce
Via Linière
Armstrong
G0M 1J0
(418) 597-3824

Canada Employment Centre
566 1st Avenue, Suite 2
Asbestos
J1T 4N3
(819) 879-5491

Canada Employment Centre
166 Lasalle Boulevard
Baie-Comeau
G4Z 1S5
(418) 296-4947

Canada Employment Centre
Lac Mistassini
Baie-du-Poste
G0W 1C0
(418) 923-3285

Canada Employment Centre
35 Saint-Laurent Street
Beauharnois
J6N 1V1
(514) 429-4693

For Telephone Services *see* pages 3 to 28

Employment and Immigration Canada *(continued)*
QUEBEC *(continued)*

Canada Employment Centre
597 Sir Wilfrid Laurier Boulevard
Beloeil
J3G 4J1
(514) 467-9314

Canada Employment Centre
690 Pierre de l'Estage Street
Post Office Box 10
Berthierville
J0K 1A0
(514) 836-3793

Agriculture Employment Services
Post Office Box 9
Black Cape
G0C 1C0
(418) 392-4466

Canada Employment Centre
101 Maclaren Street East
Buckingham
J8L 1J9
(819) 986-3383

Canada Employment Centre
John Street
Post Office Box 399
Campbell's Bay
J0X 1K0
(819) 648-2146

Canada Employment Centre
Federal Building
Principale Street
Post Office Box 1000
Cap-aux-Meules
G0B 1B0
(418) 986-5415

Agriculture Employment Services
230 Vachon Street
Cap-de-la-Madeleine
G8T 8Y2
(819) 378-4033

Canada Employment Centre
435 Barkoff Street, 2nd Floor
Cap-de-la-Madeleine
G8T 2A5
(819) 379-6440

Canada Employment Centre
6 Saint-Jacques Street North
Causapscal
G0J 1J0
(418) 756-3464

Canada Employment Centre
1465 Industriel Boulevard
Chambly
J3L 4C4
(514) 658-0643

Canada Employment Centre
75 René Lévesque Boulevard East
Chandler
G0C 1K0
(418) 689-3381

Canada Employment Centre
105 Lauzon Street
Châteauguay
J6K 4R8
(514) 691-4350

Canada Employment Centre
333 3rd Street
Chibougamau
G8P 1N4
(418) 748-6464

Agriculture Employment Services
422 Racine Street East
Chicoutimi
G7H 1T3
(418) 549-7353

Canada Employment Centre
100 Lafontaine Avenue
Post Office Box 5010
Chicoutimi
G7H 5G4
(418) 549-8233

Canada Employment Centre on Campus
534 Jacques-Cartier Street East
Chicoutimi
G7H 1Z6
(418) 549-9520

Canada Immigration Centre
100 Lafontaine Avenue, Room 231
Chicoutimi
G7H 6X2
(418) 543-0228

Canada Employment Centre
Administrative Complex
Post Office Box 450
Chisasibi
J0M 1E0
(819) 855-2675

Canada Employment Centre
18 du Manège Street
Coaticook
J1A 3B3
(819) 849-2757

Canada Employment Centre
5217 Marie-Victorin Street
Post Office Box 219
Contrecoeur
J0L 1C0
(514) 587-2039

Canada Employment Centre
224 Sud Street
Cowansville
J2K 2X4
(514) 263-0505

Canada Employment Centre
1201 Des Érables Street
Dolbeau
G8L 1C2
(418) 276-0633

Canada Employment Centre
Itinerant Office
290 de l'Eglise Street
Donnacona
G0A 1T0
(418) 285-3302

Canada Employment Centre
35 Saint-Charles Street
Dorion
J7V 7K8
(514) 455-5717

Canada Employment Centre
350 St-Jean Street
Drummondville
J2B 5L4
(819) 477-4150

Canada Employment Centre on Campus
Drummondville College
960 Saint-Georges Street
Drummondville
J2C 6A2
(819) 478-4671

Canada Employment Centre
61 Laurier Street
East-Angus
J0B 1R0
(819) 832-2443

Canada Employment Centre
360 Principale Street East
Farnham
J2N 1L7
(514) 293-3683

Canada Employment Centre
51 2nd Avenue
Forestville
G0T 1E0
(418) 587-2288

Canada Employment Centre
Frederica Giroux Building
98 de la Reine Street
Post Office Box 980
Gaspé
G0C 1R0
(418) 368-3331

Canada Employment Centre on Campus
Gaspésie College
96 Jacques-Cartier Street
Post Office Box 590
Gaspé
G0C 1R0
(418) 368-2201
(Tuesdays only)

Canada Employment Centre
Promenades de l'Outaouais
1100 Maloney Boulevard West
Post Office Box 1080
Gatineau
J8P 7E3
(819) 953-6093

For Telephone Services *see* pages 3 to 28

Canada Employment Centre
LaPrade Heavy Water Plant
4160 Bécancour Boulevard
Gentilly
G0X 1G0
(819) 298-3341

Canada Employment Centre
574 Principale Street
Post Office Box 5000
Granby
J2G 8J8
(514) 378-0171

Canada Employment Centre on Campus
Granby College
235 Saint-Jacques Street
Granby
J2G 9H7
(514) 372-6614

Canada Employment Centre
570 6th Avenue
Post Office Box 420
Grand-Mère
G9T 5L1
(819) 538-3384

Canada Employment Centre on Campus
Baie-Comeau College
537 Blanche Boulevard
Hauterive
G5C 2B2
(418) 589-5707

Head Office
Place du Portage, Phase IV
Hull, Quebec
Mail: Ottawa, Ontario K1A 0J9
(819) 994-6313

Adjudication Directorate
Head Office
Place du Portage
Phase IV, 6th Floor
Hull, Quebec
Mail: Ottawa, Ontario K1A 0J9
(819) 994-3996

Canada Employment Centre
Village Place Cartier
425 Saint-Joseph Boulevard
Post Office Box 1500
Hull
J8X 4A2
(819) 953-2830

Canada Employment Centre on Campus
Outaouais College
333 Cité des Jeunes Boulevard
Post Office Box 5220
Hull
J8Y 6M5
(819) 770-4012

Canada Employment Centre on Campus
University of Quebec
283 Alexandre-Taché Boulevard
Post Office Box 1250, Station B
Hull
J8X 3X7
(819) 595-2284

Canada Immigration Centre
Place du Portage, Phase II, 2nd Floor
165 Hôtel-de-Ville Street
Hull
J8X 3X2
(819) 997-2911

Canada Employment Centre
Federal Building
27 Prince Street
Huntingdon
J0S 1H0
(514) 264-3031

Agriculture Employment Services
110 Beaudry Street North
Joliette
J6E 6A5
(514) 753-7486

Canada Employment Centre
389 Notre-Dame Street
Joliette
J6E 6H8
(514) 756-1094

Canada Employment Centre on Campus
Joliette College
20 Saint-Charles Street South
Joliette
J6E 4T1
(514) 759-1661, ext 146

Canada Employment Centre
2487 Saint-Dominique Street
Post Office Box 160
Jonquière
G7X 7V9
(418) 542-8184

Canada Employment Centre on Campus
Jonquière College
2505 Saint-Hubert Street
Jonquière
G7X 7W2
(418) 547-2191

Canada Employment Centre
Post Office Box 72
Kuujjuaq
J0M 1C0
(819) 964-2620

Canada Employment Centre
831 De la Grande-Baie Boulevard South
La Baie
G7B 1C3
(418) 544-2871

Canada Employment Centre
505 Béthanie Street, Room 320
Lachute
J8H 4A6
(514) 562-3791

Canada Employment Centre
5227 Frontenac Street
Lac-Mégantic
G6B 1H2
(819) 583-2200

Canada Employment Centre
21 Patrick Morgan Street
Post Office Box 6000
La Malbaie
G5A 1T4
(418) 665-3784

Canada Employment Centre
Itinerant Office
224 Principale Street South
Post Office Box 730
L'Annonciation
J0T 1T0
(819) 275-3155

Agricultural Employment Services
1120 6th Avenue
Post Office Box 100
La Pocatière
G0R 1Z0
(418) 856-3044

Canada Employment Centre
201 9th Avenue
Post Office Box 1090
La Pocatière
G0R 1Z0
(418) 856-2041

Canada Employment Centre on Campus
La Pocatière College
140 4th Avenue
La Pocatière
G0R 1Z0
(418) 856-1525

Canada Employment Centre
8351 Newman Boulevard
La Salle
H8N 1Y4
(514) 365-9300
Administration:
(514) 363-1112

Canada Employment Centre on Campus
André-Laurendeau College
1111 Lapierre Street
Post Office Box 300
La Salle
H8N 2J4
(514) 364-3320, ext 136

Canada Employment Centre
50 5th Avenue East
La Sarre
J9Z 1K9
(819) 333-5444

For Telephone Services *see* pages 3 to 28

Employment and Immigration Canada *(continued)*
QUEBEC *(continued)*

Canada Employment Centre
375 Saint-Joseph Street
Post Office Box 370
La Tuque
G9X 3P3
(819) 523-2781

Canada Employment Centre
1800 Le Corbusier
Laval
H7S 2K1
(514) 682-8950

Canada Employment Centre
3100 De la Concorde Boulevard East
2nd Floor
Duvernay
Laval
H7E 2B8
(514) 661-5564

Canada Employment Centre on Campus
Montmorency College
475 De l'Avenir Boulevard
Laval
H7N 5H9
(514) 667-5100

Canada Employment Centre on Campus
Bishop's University
Post Office Box 2132
Lennoxville
J1M 1Z7
(819) 822-9600

Canada Employment Centre
98B Kennedy Highway
Post Office Box 3300
Lévis
G6V 6X8
(418) 833-8200

Canada Employment Centre on Campus
Lévis-Lauzon College
205 Monseigneur Ignace Bourget Street
Lauzon
Lévis
G6V 6Z9
(418) 833-5110

Canada Employment Centre
2400 Lapinière Boulevard
Brossard
Longueuil
J4Z 3P1
(514) 445-0411

Canada Employment Centre
371 Saint-Jean Street, Suite 118
Longueuil
J4H 2X9
(514) 677-9471

Canada Employment Centre
200 St Augustin Street
Post Office Box 10
Louiseville
J5V 2L6
(819) 228-2761

Canada Employment Centre
67 Principale Street East
Post Office Box 2500
Magog
J1X 5B9
(819) 843-3361

Canada Employment Centre
116 King Street
Maniwaki
J9E 2L3
(819) 449-4444

Canada Employment Centre
Du Vieux-Port Galleries
750 Du Phare Avenue West, Room 200
Matane
G4W 3W8
(418) 562-2876

Canada Employment Centre on Campus
Matane College
616 Saint-Rédempteur Avenue
Matane
G4W 1L1
(418) 562-1240

Canada Immigration Centre
Administration Building, 4th Floor
Montreal International Airport/Mirabel
Post Office Box 30
Mirabel
J7N 1A6
(514) 476-2866

Canada Employment Centre
1498 Jacques-Cartier Boulevard
Mont-Joli
G5H 2V4
(418) 775-8111

Canada Employment Centre
530 Albini-Paquette Boulevard
Mont-Laurier
J9L 3N5
(819) 623-5811

Canada Employment Centre
115 De la Gare Avenue
Montmagny
G5V 2T2
(418) 248-1102

Canada Employment Centre
4098 Sainte-Anne Boulevard
Montmorency
G1C 2J4
(418) 661-9898

Regional Office
1441 Saint-Urbain Street
Post Office Box 7500, Station A
Montreal
H3C 3L4
(514) 283-3964

Adjudication Directorate
1200 Papineau Street
Montreal
H2K 4H2
(514) 496-2845

Canada Employment Centre
Montreal (Anjou)
7141 Jean Talon Boulevard East
Montreal
H1M 3A4
(514) 355-3330

Canada Employment Centre
Montreal (Langelier)
6580 Sherbrooke Street East, 1st Floor
Montreal
H1N 3L9
(514) 255-9113

Canada Employment Centre
Montreal (Laurier)
5105 De Gaspé, 5th Floor
Montreal
H2T 2A1
(514) 495-2696

Canada Employment Centre
Montreal (Atwater)
4060 Sainte-Catherine Street West, 4th Floor
Montreal
H3Z 2V6
(514) 283-6655

Canada Employment Centre
Montreal (Centre)
2085 Union Street, 2nd Floor
Montreal
H3A 2C5
(514) 283-4444

Canada Employment Centre
Montreal (Clark)
9275 Clark Street
Montreal
H2N 2H3
(514) 389-8021

Canada Employment Centre
Montreal (Ferrier)
5250 Ferrier Street, Room 101
Montreal
H4P 2P8
(514) 735-4781

Canada Employment Centre
Montreal (Frontenac)
2600 Ontario Street East, Room 200
Montreal
H2K 4K4
(514) 521-0198

Canada Employment Centre
Montreal (Henri-Bourassa)
5801 Henri Bourassa Boulevard East
Montreal
H1G 2V1
(514) 325-7890

For Telephone Services *see* pages 3 to 28

Canada Employment Centre
Montreal (Jarry)
529 Jarry Street East, 3rd Floor
Montreal
H2P 2Y6
(514) 495-1781

Canada Employment Centre
Montreal (Ontario)
3450 Ontario Street East
Montreal
H1W 1R3
(514) 283-7729

Canada Employment Centre
1205 Ducharme Avenue
Outremont
Montreal
H2V 1E2
(514) 271-8888

Canada Employment Centre
Montreal (Pie IX)
8888 Pie IX Boulevard
Montreal
H1Z 4J7
(514) 722-2531

Canada Employment Centre
Montreal (Saint-Denis - Rosemont)
5800 Saint-Denis Street
Montreal
H2S 3L7
(514) 273-3311

Canada Employment Centre
774 Décarie Boulevard
Saint-Laurent
Montreal
H4L 5H7
(514) 748-5717

Canada Employment Centre
1055 Galt Avenue
Verdun
Montreal
H4G 2R1
(514) 769-4501

Canada Employment Centre
Manpower Office for Immigrants
1000 Guy Street, 2nd Floor
Montreal
H3H 2K3
(514) 283-4702

Canada Employment Centre on Campus
Ahuntsic College
9155 Saint-Hubert Street
Montreal
H2N 1Y8
(514) 381-1757

Canada Employment Centre on Campus
Bois-de-Boulogne College
10555 Bois-de-Boulogne Avenue
Montreal
H4N 1L3
(514) 332-3000, ext 334

Canada Employment Centre on Campus
Concordia University
1455 De Maisonneuve Boulevard West, Room EN-106
Montreal
H3G 1M8
(514) 283-5177

Canada Employment Centre on Campus
Dawson College
350 Selby Street
Montreal
H3Z 1W7
(514) 931-8731

Canada Employment Centre on Campus
École des hautes études commerciales
5255 Decelles Avenue
Montreal
H3T 1V6
(514) 340-6171

Canada Employment Centre on Campus
École Polytechnique
University of Montreal Campus
Post Office Box 6179, Station A
Montreal
H3C 3A7
(514) 340-4730

Canada Employment Centre on Campus
Édouard-Montpetit College
945 Chambly Road
Longueuil
Montreal
J4H 3M6
(514) 679-2630

Canada Employment Centre on Campus
Maisonneuve College
3800 Sherbrooke Street East
Montreal
H1X 2A2
(514) 254-7131

Canada Employment Centre on Campus
Marie-Victorin College
7000 Marie-Victorin Street
Montreal
H1G 2J6
(514) 325-0150

Canada Employment Centre on Campus
McGill University
3637 Peel Street, Room 308
Montreal
H3A 1X1
(514) 283-4411

Canada Employment Centre on Campus
University of Montreal
2101 Édouard-Montpetit Boulevard
Post Office Box 6128, Station A
Montreal
H3C 3J7
(514) 343-6736

Canada Employment Centre on Campus
Rosemont College
6400 16th Avenue
Montreal
H1X 2S9
(514) 376-1620

Canada Employment Centre on Campus
Saint-Laurent College
625 Sainte-Croix Boulevard
Saint-Laurent
Montreal
H4L 3X7
(514) 747-6521, ext 300

Canada Employment Centre on Campus
Vanier College
821 Sainte-Croix Boulevard
Saint-Laurent
Montreal
H4L 3X9
(514) 744-7887

Canada Employment Centre on Campus
Vieux-Montréal College
Post Office Box 1444
Montreal
H2X 3M8
(514) 284-7155

Industrial Adjustment Services
1441 Saint-Urbain Street
Post Office Box 7500, Station A
Montreal
H3C 3L4
(514) 283-2294

Canada Immigration Centre
1616 René Lévesque Boulevard West
Montreal
H3H 1P8
(514) 283-5408

Canada Immigration Centre
Montreal International Airport/Dorval
975 Roméo Vachon Boulevard North
Post Office Box 366
Montreal AMF
Montreal
H4Y 1B1
(514) 636-3041

Canada Immigration Centre
Pont de Mer Building, Room 215
101 Place Charles-Lemoyne
Longueuil
Montreal
J4K 4Z1
(514) 651-8020

For Telephone Services *see* pages 3 to 28

Employment and Immigration Canada *(continued)*
QUEBEC *(continued)*

Canada Immigration Centre
3730 Crémazie Boulevard East, 4th Floor
Montreal
H2A 3P3
(514) 496-1100

Canada Immigration Centre
Refugee Backlog
420 De La Gauchetière Street West
Montreal
H2Z 1E1
(514) 496-1613

Immigration Enforcement
1200 Papineau Street
Montreal
H2K 4H2
(514) 283-6708

Canada Employment Centre
700 5th Street
Murdochville
G0E 1W0
(418) 784-2838

Canada Employment Centre
Carrefour Baie des Chaleurs
120 Perron Boulevard West
New Richmond
G0C 2B0
(418) 392-4431

Agriculture Employment Services
79 Place 21 Mars
Post Office Box 700
Nicolet
J0G 1E0
(819) 293-5838

Canada Immigration Centre
Federal Building
Highway 133
Philipsburg
J0J 1N0
(514) 248-2411

Canada Employment Centre
78 Georges Street
Pierreville
J0G 1J0
(514) 568-2017

Canada Employment Centre
1800 Saint-Calixte Street
Plessisville
G6L 1R6
(819) 362-3271

Canada Employment Centre
189 Hymus Boulevard, Suite 2001
Pointe Claire
H9R 5P4
(514) 695-9311

Canada Employment Centre
Place Saint-Louis
2 Élie-Rochefort Street
Port-Cartier
G5B 1M9
(418) 766-5935

Canada Employment Centre
Post Office Box 159
Kuujjuaraapik
Poste-de-la-Baleine
J0M 1G0
(819) 929-3552

Les Galeries du Syndicat
410 Charest Boulevard East
Quebec
G1K 8G3
Canada Employment Centre:
(418) 648-2455
Canada Immigration Centre:
(418) 648-3583
Industrial Adjustment Services:
(418) 648-3760

Agriculture Employment Services
5185 Rideau Street
Mail: Post Office Box 4000
Ancienne Lorette
Quebec
G2E 5S2
(418) 872-0770

Canada Employment Centre
Charlesbourg
905 De Nemours Avenue
Quebec
G1H 6Z5
(418) 627-4414

Canada Employment Centre
190 Dorchester Street South
Beauport
Quebec
G1K 5Y9
(418) 529-8792

Canada Employment Centre
4485 Hamel Boulevard
Duberger
Quebec
G1P 2J7
(418) 877-2980

Canada Employment Centre
Place Iberville, 2nd Floor
1175 Lavigerie Street
Sainte-Foy
Quebec
G1V 4P1
(418) 648-3901

Canada Employment Centre
Portneuf
4495 Wilfrid Hamel Boulevard
Quebec
G1P 2J7
(418) 877-2980

Canada Employment Centre on Campus
Laval University
Bonenfant Pavillon, Room 2570
Quebec
G1K 7P4
(418) 656-3575

Canada Employment Centre on Campus
Limoilou College
1300 8th Avenue
Quebec
G1K 7H3
(418) 648-3664

Canada Employment Centre on Campus
Sainte-Foy College
2410 Sainte-Foy Road
Quebec
G1V 1T3
(418) 659-6600

Canada Employment Centre
577 Notre-Dame Street, Suite 100
Repentigny
J6A 7G5
(514) 585-2044

Canada Employment Centre
15 Carpenter Street
Richmond
J0B 2H0
(819) 826-3729

Agriculture Employment Services
284 Potvin Street
Rimouski
G5L 7P5
(418) 723-2424

Canada Employment Centre
Place St-Laurent
70 Saint-Germain Street East, 2nd Floor
Rimouski
G5L 1C4
Employment:
(418) 722-3200
Unemployment Insurance:
(418) 722-3232

Canada Employment Centre on Campus
Rimouski College
60 De l'Évêché Street West
Rimouski
G5L 4H6
(418) 722-3394

Canada Employment Centre
298 Thériault Boulevard, 2nd Floor
Rivière-du-Loup
G5R 1L8
(418) 862-9510

For Telephone Services *see* pages 3 to 28

Canada Employment Centre on Campus
Rivière-du-Loup College
80 Frontenac Street
Rivière-du-Loup
G5R 1S8
(418) 862-6903, ext 233

Canada Employment Centre
755 St-Joseph Boulevard, 1st Floor
Roberval
G8H 2L4
(418) 275-0361

Agricultural Employment Services
4300 Bourque Boulevard
Rock Forest
J1N 1E6
(819) 567-8905

Canada Immigration Centre
Government of Canada Building
Highway 55
Post Office Box 370
Rock-Island
J0B 2K0
(819) 876-2774

Agriculture Employment Services
970 Larivière Street
Post Office Box 610
Rouyn-Noranda
J9X 4K5
(819) 762-0833

Canada Employment Centre
151 Du Lac Avenue
Rouyn-Noranda
J9X 6C3
(819) 764-4264

Canada Employment Centre on Campus
Abitibi-Temiscaming College
425 College Boulevard
Post Office Box 1500
Rouyn-Noranda
J9X 5E5
(819) 762-0931, ext 215

Canada Employment Centre
144 Principale Street North
Sacré-Coeur - Saguenay
G0T 1Y0
(418) 236-4628

Canada Immigration Centre
9 De l'Église Street North
Post Office Box 787
Saint-Bernard-de-Lacolle
J0J 1V0
(514) 246-3911

Canada Employment Centre
38 Principale Street East
Sainte-Agathe
J8C 1J4
(819) 326-4300

Canada Employment Centre on Campus
John Abbott College
Post Office Box 2000
Sainte-Anne-de-Bellevue
H9X 3L9
(514) 457-6610

Canada Employment Centre on Campus
McGill University
McDonald College Campus
Harrison Building
Post Office Box 64
Sainte-Anne-de-Bellevue
H9X 1C0
(514) 283-4411

Canada Employment Centre
119 3rd Avenue
Post Office Box 3000
Sainte-Anne-des-Monts
G0E 2G0
(418) 763-3305

Canada Employment Centre
287 Marguerite-Bourgeois Avenue
Post Office Box 280
Sainte-Marie-de-Beauce
G6E 3B6
(418) 387-2916

Canada Employment Centre
212 Labelle Boulevard
Sainte-Thérèse
J7E 1X2
(514) 430-2800

Canada Employment Centre on Campus
Lionel-Groulx College
100 Duquet Street
Sainte-Thérèse
J7E 3G6
(514) 430-3120, ext 283

Agriculture Employment Services
55 Grignon Street
Saint-Eustache
J7P 4X1
(514) 472-0440

Canada Employment Centre
367 Sauvé Boulevard
Saint-Eustache
J7P 2B1
(514) 473-1220

Agriculture Employment Services
2550 127th Street
Saint-Georges
G5Y 5L1
(418) 228-5588

Canada Employment Centre
Place Centre-Ville
11500 1st Avenue East
Post Office Box 1500
Saint-Georges
G5Y 7H2
Employment:
(418) 228-8806
Unemployment Insurance:
(418) 228-5508

Canada Employment Centre
Galerie Cousineau, Suite 135
5245 Cousineau Boulevard
Saint-Hubert
J3Y 7Z1
(514) 445-1400

Agriculture Employment Services
850 Casavant Boulevard West
Saint-Hyacinthe
J2S 7S3
(514) 774-9154

Canada Employment Centre
775 Saint-Dominique Street
Post Office Box 2500
Saint-Hyacinthe
J2S 5M8
(514) 773-7481

Canada Employment Centre on Campus
Saint-Hyacinthe College
3000 Boullé Street
Saint-Hyacinthe
J2S 1H9
(514) 773-6800

Canada Employment Centre
1001 Du Séminaire Boulevard
Post Office Box 1020
Saint-Jean-sur-Richelieu
J3B 7J7
(514) 348-0961

Canada Employment Centre on Campus
Saint-Jean-sur-Richelieu College
30 Du Séminaire Boulevard
Post Office Box 1018
Saint-Jean-sur-Richelieu
J3B 7B1
(514) 347-5301

Canada Employment Centre
225 Du Palais Street
Saint-Jérôme
J7Z 1X7
(514) 436-4230

Canada Employment Centre on Campus
Saint-Jérôme College
455 Fournier Street
Saint-Jérôme
J7Z 4V2
(514) 436-1580, ext 266

For Telephone Services *see* pages 3 to 28

Employment and Immigration Canada *(continued)*
QUEBEC *(continued)*

Canada Employment Centre on Campus
Champlain College
900 Riverside Street
St Lambert
J4P 3P2
(514) 672-7360

Agriculture Employment Services
6 Du Moulin Street
Saint-Rémi
J0L 2L0
(514) 454-3996

Canada Employment Centre
House 445
Sugluk
Salluit
J0M 1S0
(819) 255-8801

Canada Employment Centre
273 3rd Street West
Post Office Box 218
Senneterre
J0Y 2M0
(819) 737-2377

Canada Employment Centre
701 Laure Boulevard, 3rd Floor
Post Office Box 7777
Sept-Îles
G4R 4T6
(418) 962-5501
Immigration:
(418) 962-4696

Canada Employment Centre on Campus
Sept-Îles College
175 De La Vérendrye Street
Sept-Îles
G4R 5B7
(418) 962-9848, ext 258

Canada Employment Centre
395 De la Gare Avenue, Suite 217
Post Office Box 438
Shawinigan
G9N 7J7
(819) 536-5633

Canada Employment Centre on Campus
Shawinigan College
2263 Du Collège Boulevard
Shawinigan
G9N 6V8
(819) 536-5633

Canada Employment Centre
2665 King Street West, 4th Floor
Sherbrooke
J1L 2G5
Employment:
(819) 564-5900
Unemployment Insurance:
(819) 564-5983
Immigration:
(819) 564-5722

Canada Employment Centre
299 Olivier Street
Sherbrooke
J1H 1X4
Employment:
(819) 564-5924
Unemployment Insurance:
(819) 564-5983

Canada Employment Centre on Campus
Sherbrooke College
Pavilion 5
475 Parc Street
Sherbrooke
J1E 2J8
(819) 564-6118

Canada Employment Centre on Campus
University of Sherbrooke
Marie-Victorin Pavilion
2500 Université Boulevard
Sherbrooke
J1K 2R1
(819) 564-5820

Canada Employment Centre
60 Élizabeth Street
Sorel
J3P 4G5
(514) 743-0051

Canada Employment Centre on Campus
Sorel-Tracy College
3000 De la Mairie Boulevard
Tracy
Sorel
J3R 5B9
(514) 742-6651

Canada Employment Centre
878 Des Seigneurs Boulevard
Terrebonne
J6W 1V1
(514) 471-3722

Canada Employment Centre
222 Smith Boulevard South
Post Office Box 189
Thetford-Mines
G6G 5S5
(418) 335-2972

Canada Employment Centre on Campus
L'Amiante Region College
671 Smith Boulevard South
Thetford-Mines
G6G 1N1
(418) 338-8591

Canada Employment Centre
55 Des Forges Street, Suite 012
Trois-Rivières
G9A 6A8
(819) 379-3900

Canada Employment Centre on Campus
Trois-Rivières College
3500 De Courval Street
Trois-Rivières
G9A 5E6
(819) 376-1721

Canada Immigration Centre
25 Des Forges Street, Room 414
Trois-Rivières
G9A 6A7
(819) 379-6395

Canada Employment Centre and Canada Immigration Centre
550 3rd Avenue
Val-d'Or
J9P 1S4
(819) 825-5640

Canada Employment Centre
30 Du Centennaire Avenue
Valleyfield
J6S 3L6
(514) 373-6220

Canada Employment Centre on Campus
Salaberry de Valleyfield College
169 Champlain Street
Valleyfield
J6T 1X6
(514) 373-9441

Canada Employment Centre
108 Olivier Street
Victoriaville
G6P 6V6
(819) 758-0551

Canada Employment Centre on Campus
Victoriaville College
475 Notre Dame Street East
Victoriaville
G6P 4B3
(819) 758-6401

Canada Employment Centre
18 Notre-Dame-de-Lourdes Street
Ville-Marie
J0Z 3W0
(819) 629-2757

Canada Employment Centre
5376 Foster Street
Post Office Box 1520
Waterloo
J0E 2N0
(514) 539-2838

For Telephone Services *see* pages 3 to 28

SASKATCHEWAN

Canada Employment Centre
Post Office Box 128
Buffalo Narrows
S0M 0J0
(306) 235-4303

Canada Employment Centre
Federal Building, 2nd Floor
1302 3rd Street
Estevan
S4A 0S2
(306) 634-3624

Canada Employment Centre
147 Boundary Avenue
Post Office Box 37
Fort Qu'Appelle
S0G 1S0
(306) 332-4492

Canada Employment Centre
640 10th Street, Room 102
Post Office Box 2198
Humboldt
S0K 2A0
(306) 682-5414

Canada Employment Centre
Federal Building
Post Office Box 1620
La Ronge
S0J 1L0
(306) 425-2229

Canada Employment Centre
Federal Building
1st Street East, Room 204
Post Office Box 1600
Meadow Lake
S0M 1V0
(306) 236-5668

Canada Employment Centre
Main Street and McKendry Avenue
Post Office Box 1060
Melfort
S0E 1A0
(306) 752-5731

Canada Employment Centre
Provincial Building
256 2nd Avenue West
Post Office Box 1059
Melville
S0A 2P0
(306) 728-5483

Canada Employment Centre
61 Ross Street West
Moose Jaw
S6H 2M2
(306) 693-0555
Agriculture Employment Services:
(306) 693-3697

Canada Employment Centre on Campus
Saskatchewan Technical Institute
600 Saskatchewan Street West
Post Office Box 1420
Moose Jaw
S6H 4R4
(306) 694-3235

Canada Employment Centre
210 1st Avenue North
Post Office Box 1768
Nipawin
S0E 1E0
(306) 862-3631

Agriculture Employment Services
Royal Tower, Room 401
1101 101st Street
North Battleford
S9A 0Z5
(306) 445-8188

Canada Employment Centre
1254 100th Street
North Battleford
S9A 0V7
(306) 445-9481

Canada Immigration Centre
Customs and Immigration Building
Post Office Box 120
North Portal
S0C 1W0
(306) 927-2335

Canada Employment Centre
Federal Building
1288 Central Avenue
Prince Albert
S6V 4V8
(306) 953-8400
Agriculture Employment Services:
(306) 764-6851

Canada Employment Centre on Campus
Northern Institute of Technology
Post Office Box 3003
Prince Albert
S6V 6G1
(306) 953-7121

Canada Immigration Centre
Federal Building
1288 Central Avenue
Prince Albert
S6V 4V8
(306) 953-8620

Saskatchewan Regional Office
Financial Building, 6th Floor
2101 Scarth Street
Regina
S4P 2H9
(306) 780-6255

Canada Employment Centre
South Broad Plaza, Suite 309
2045 Broad Street
Regina
S4P 2N6
(306) 780-6167

Canada Employment Centre on Campus
University of Regina
Administration/Humanities Building
Room 109
Regina
S4S 0A2
(306) 780-6540

Industrial Adjustment Service
2101 Scarth Street, Suite 600
Regina
S4P 2H9
(306) 780-6239

Canada Immigration Centre
2045 Broad Street, Suite 415
Regina
S4P 3T7
(306) 780-6190

Agriculture Employment Services
Federal Building, Room 411
101 22nd Street East
Saskatoon
S7K 0E1
(306) 665-8803

Canada Employment Centre
Federal Building
101 22nd Street East
Saskatoon
S7K 0E2
(306) 975-4510
Service in French:
(306) 975-5370

Canada Employment Centre on Campus
Kelsey Institute of Applied Arts and Sciences
Corner of 33rd Street and Idylwyld Drive North
Post Office Box 1520
Saskatoon
S7K 3R5
(306) 975-4983

Canada Employment Centre on Campus
University of Saskatchewan
1214 College Drive
Saskatoon
S7N 0W4
(306) 975-5003

Canada Immigration Centre
Federal Building, Room 415
101 22nd Street East
Saskatoon
S7K 0E1
(306) 975-4117

Canada Employment Centre
50 Herbert Street East
Swift Current
S9H 1M2
(306) 773-8324

For Telephone Services *see* pages 3 to 28

Employment and Immigration Canada *(continued)*

SASKATCHEWAN *(continued)*

Agriculture Employment Services
Federal Building, Room 206
157 3rd Street North East
Weyburn
S4H 0W3
(306) 842-2688

Canada Employment Centre
208 Souris Avenue
Weyburn
S4H 0C5
(306) 842-5424

Agriculture Employment Services
Post Office Box 1420
Yorkton
S3N 3G3
(306) 782-2395

Canada Employment Centre
44 1st Avenue
Yorkton
S3N 1J4
(306) 783-9421

YUKON

Canada Employment Centre
2108 2nd Avenue
Whitehorse
Y1A 1B7
(403) 667-5050

Canada Immigration Centre
4114 4th Avenue, Room 303
Whitehorse
Y1A 4N7
(403) 667-5010

Elections Canada (ELC)

ONTARIO

440 Coventry Road
Ottawa
K1A 0M6
(613) 993-2975

Energy, Mines and Resources Canada (EMR)

ALBERTA

Regional Communications Office
630 4th Avenue South West, Room 355
Post Office Box 2918, Station M
Calgary
T2P 3M2
(403) 292-4488

Explosives Division
The Merland Building, Suite 306
630 4th Avenue Southwest
Calgary
T2P 0J9
(403) 292-4766

Geological Survey of Canada
Institute of Sedimentary and Petroleum Geology
3303 33rd Street Northwest
Calgary
T2L 2A7
(403) 292-7000

Mineral Policy Sector
Canadian Exploration and Development Incentive Program
630 4th Avenue Southwest, 3rd Floor
Calgary
T2P 0J9
(403) 292-6787

Canada Centre for Mineral and Energy Technology (CANMET)
Coal Research Laboratories
Devon Coal Research Centre
1 Oil Patch Drive
Postal Bag 1280
Devon
T0C 1E0
(403) 987-8216

Canada Centre for Surveying
Regional Office
Canada Place, Suite 610
9700 Jasper Avenue
Edmonton
T5J 4C3
(403) 495-2496

Geological Survey of Canada
Geophysics Division
Geodynamic Section
PZT Observatory
Post Office Box 57
Midnapore
Priddis
T0L 1J0
(403) 931-2111

BRITISH COLUMBIA

Geological Survey of Canada
Pacific Geoscience Centre
9860 West Saanich Road
Post Office Box 6000
Sidney
V8L 4B2
(604) 356-6500

Regional Communications Office
Sun Tower Building, Room 307
100 West Pender Street
Vancouver
V6B 1R8
(604) 666-8350

Canada Centre for Surveying
Regional Office
800 Burrard Street, Room 1300
Vancouver
V6Z 2J4
(604) 666-5313

Explosives Division
Sun Tower Building, 7th Floor
100 West Pender Street
Vancouver
V6B 1R8
(604) 666-0366

Geological Survey of Canada
Sun Tower Building
100 West Pender Street
Vancouver
V6B 1R8
(604) 666-0529

MANITOBA

Regional Communications Office
213 Notre Dame Avenue, Room 1002
Winnipeg
R3B 1N3
(204) 983-4536

Canada Centre for Surveying
Regional Office
Kensington Building, Room 501
275 Portage Avenue
Winnipeg
R3B 2B3
(204) 983-3777

NEWFOUNDLAND

Regional Communications Office
215 Water Street, Suite 301
Post Office Box 65
St John's
A1C 6C9
(709) 772-4213

NORTHWEST TERRITORIES

Polar Continental Shelf Project
Resolute
X0A 0V0
(819) 252-3872
(February to September)

Polar Continental Shelf Project
Postal Bag 2000
Tuktoyaktuk
X0E 1C0
(403) 977-2333
(February to September)

Canada Centre for Surveying
Bellanca Building, 8th Floor
Post Office Box 668
Yellowknife
X1A 2N5
(403) 920-8295
Counter Sales Office:
(403) 920-8299

For Telephone Services *see* pages 3 to 28

Geological Survey of Canada
Geophysical Observatory
Post Office Box 51
Yellowknife
X1A 2N1
(403) 873-4573

Nova Scotia

Canada Centre for Surveying
Regional Surveyor
Government of Canada Building
40 Havelock Street
Post Office Box 368
Amherst
B4H 3Z5
(902) 667-7249

Regional Communications Office
Bedford Institute of Oceanography
Murray Building, M 314
Post Office Box 1006
Dartmouth
B2Y 4A2
(902) 426-2183

Geological Survey of Canada
Atlantic Geoscience Centre
Bedford Institute of Oceanography
Post Office Box 1006
Dartmouth
B2Y 4A2
(902) 426-2111

Explosives Division
2000 Barrington Street, Suite 104
Halifax
B3J 3K1
(902) 426-3599
Mineral Policy Branch:
(902) 426-6988
(902) 426-9686

Canada Centre for Mineral and Energy Technology (CANMET)
Coal Research Laboratories
Cape Breton Laboratory
Science Building
210 George Street
Sydney
B1P 1J3
(902) 564-7670

Ontario

Canada Centre for Mineral and Energy Technology (CANMET)
Elliot Lake Laboratories
Post Office Box 100
Elliot Lake
P5A 2J6
(705) 848-2236

Head Office
580 Booth Street
Ottawa
K1A 0E4
(613) 995-0947
(613) 995-3065
Energy Publications:
(613) 995-2943

Canada Centre for Mineral and Energy Technology (CANMET)
555 Booth Street
Ottawa
K1A 0G1
Library:
(613) 995-4029

Efficiency and Alternative Energy Technology Branch
580 Booth Street, 7th Floor
Ottawa
K1A 0E4
(613) 996-6620

Explosives Division
580 Booth Street, 7th Floor
Ottawa
K1A 0E4
(613) 995-2388

Mineral Policy Sector
Canadian Exploration and Development Incentives Program
460 O'Connor Street, 10th Floor
Ottawa
K1A 0E4
(613) 995-0081

Surveys, Mapping and Remote Sensing Sector
Canada Map Office
130 Bentley Avenue
Nepean
Mail: 615 Booth Street
Ottawa
K1A 0E9
(613) 952-7000

Mining Research Laboratories (Sudbury)
Science II Building, Room FA039
Laurentian University
Ramsey Lake Road
Sudbury
P3E 2C6

Regional Communication Office
55 Saint Clair Avenue East, Suite 606
Toronto
M4T 1M2
(416) 973-5814
(416) 973-5679

Canada Centre for Surveying
Regional Office
25 Saint Clair Avenue East, Room 901
Toronto
M4T 1M2
(416) 973-1005

Quebec

Regional Communications Office
Guy Favreau Complex
West Tower, Room 501
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-5632

Explosives Division
1262 Maguire Avenue
Post Office Box 463
Sillery
Quebec
G1T 2R8
(418) 648-7702

Canada Centre for Surveying
Regional Office
2144 King Street West, Room 020
Sherbrooke
J1J 2E8
(819) 564-5788

Surveys, Mapping and Remote Sensing Sector
Canada Centre for Geomatics
2144 King Street West, Room 010
Sherbrooke
J1J 2E8
(819) 565-5600

Saskatchewan

District Office and
Canada Centre for Remote Sensing
Satellite Data Order Desk
Post Office Box 1150
Prince Albert
S6V 5S7
(306) 764-3636
Fax:
(306) 953-8573

Canada Centre for Surveying
Regional Office
Avord Towers, Room 1730
2002 Victoria Avenue
Regina
S4P 0R7
(306) 780-5401

Regional Communications Office
SJ Cohen Building, 7th Floor
119 4th Avenue South
Saskatoon
S7K 5X2
(306) 975-4532

Yukon

Canada Centre for Surveying
Regional Surveyor
204 Range Road, Room 208
Whitehorse
Y1A 3V1
(403) 668-2636

Emergency Preparedness Canada (EPC)

Alberta

Regional Office (Alberta and Northwest Territories)
10420 157th Street
Edmonton
T5P 2V5
(403) 495-3005

For Telephone Services *see* pages 3 to 28

Emergency Preparedness Canada *(continued)*

British Columbia

British Columbia and Yukon Regional Office
2881 Nanaimo Street
Mail: Post Office Box 10000
Victoria
V8W 3A5
(604) 388-3621

Manitoba

Manitoba Regional Office
391 York Avenue, Suite 306A
Winnipeg
R3C 0P4
(204) 983-6790

New Brunswick

New Brunswick Regional Office
590 Brunswick Street
Mail: Post Office Box 534
Fredericton
E3B 5A6
(506) 452-3020

Newfoundland

Newfoundland Regional Office
Donavans Industrial Park
6 Bruce Street
Post Office Box 13430, Station A
St John's
A1B 4B7
(709) 772-5522

Nova Scotia

Nova Scotia Regional Office
6009 Quinpool Road, Suite 801
Halifax
B3K 5J7
(902) 426-2082

Ontario

Head Office
Jackson Building, 2nd Floor
122 Bank Street
Ottawa
K1A 0W6
(613) 991-7077

Ontario Regional Office
20 Holly Street, Suite 205
Toronto
M4S 3B1
(416) 973-6343

Prince Edward Island

Prince Edward Island Regional Office
Dominion Building, 2nd Floor
97 Queen Street
Post Office Box 1175
Charlottetown
C1A 7M8
(902) 566-7047

Quebec

Quebec Regional Office
250 Grande-Allée Avenue West, Suite 701
Quebec
G1R 2H4
(418) 648-3111

Saskatchewan

Saskatchewan Regional Office
Avord Tower, Room 850
2002 Victoria Avenue
Regina
S4P 0R7
(306) 780-5005

Fisheries and Oceans (F&O)

British Columbia

Pacific Regional Office
555 West Hastings Street
Vancouver
V6B 5G3
(604) 666-3545

Manitoba

Central and Arctic Region Office
501 University Crescent
Winnipeg
R3T 2N6
(204) 983-5000

New Brunswick

Gulf Region Headquarters and Fisheries Centre
343 Archibald Street
Post Office Box 5030
Moncton
E1C 9B6
(506) 857-7747

Newfoundland

North-West Atlantic Fisheries Centre
Newfoundland Regional Office
Post Office Box 5667
St John's
A1C 5X1
(709) 772-4423

Nova Scotia

Scotia/Fundy Region
1649 Hollis Street
Post Office Box 550
Halifax
B3J 2S7
(902) 426-4423
Communications Division:
(902) 426-3555

Ontario

Head Office
Centennial Towers
200 Kent Street
Ottawa
K1A 0E6
(613) 993-0999

Quebec

Québec Regional Office
Champlain Harbour Station
901 Du Cap Diamant Street
Post Office Box 15500
Quebec
G1K 7Y7
(418) 648-2519

Fitness and Amateur Sport Canada (FASC)

Ontario

Journal Tower South, 10th Floor
365 Laurier Avenue West
Ottawa
K1A 0X6
(613) 992-0181

Federal Business Development Bank (FBDB)

Alberta

Branch and CASE Office
Suncor Tower, Suite 1900
500 4th Avenue Southwest
Calgary
T2P 2V9
(403) 292-5000
CASE Office:
(403) 230-5930
Fax:
(403) 292-6616

Branch and CASE Office
Metropolitan Place, Suite 606
10303 Jasper Avenue
Edmonton
T5J 3N6
(403) 420-2277
Business Information Centre:
(403) 420-2952
Fax:
(403) 495-6616

Windsor Court, Suite 305
9835 101st Avenue
Grande Prairie
T8V 5V4
(403) 532-8875
Fax:
(403) 539-5130

For Telephone Services *see* pages 3 to 28

Branch and CASE Office
Professional Building, Room 500
740 4th Avenue South
Lethbridge
T1J 0N9
(403) 328-9681
Fax:
(403) 382-3162

Riverside Office Plaza, Room 100
4919 59th Street
Red Deer
T4N 6C9
(403) 343-3232
Fax:
(403) 340-4243

British Columbia

1260 Island Highway
Campbell River
V9W 2C8
(604) 287-9236
Courtney Office:
(604) 338-9245
Fax:
(604) 287-2887

Branch and CASE Office
30 11th Avenue South
Cranbrook
V1C 2P1
(604) 426-7241
Fax:
(604) 426-2462

9900 100th Avenue, Suite 315
Fort St John
V1J 5S7
(604) 787-0622
Fax:
(604) 787-9423

Branch and CASE Office
63 West Victoria Street, Room 100
Kamloops
V2C 6L3
(604) 374-2121
Fax:
(604) 374-5841

Branch and CASE Office
260 Harvey Avenue
Kelowna
V1Y 7S5
(604) 861-6032
Fax:
(604) 861-8023

Branch and CASE Office
20316 56th Avenue, Room 101
Langley
V3A 3Y7
(604) 533-1221
Fax:
(604) 533-8318

Branch and CASE Office
111 Wallace Street
Nanaimo
V9R 5B2
(604) 753-2471
Duncan Office:
(604) 748-5202
Fax:
(604) 753-7173

Branch and CASE Office
The Permanent Tower, Room 200
299 Victoria Street
Prince George
V2L 5B8
(604) 561-5323
Fax:
(604) 561-5512

4641 Lazelle Avenue
Terrace
V8G 1S8
(604) 635-4951
Fax:
(604) 635-7468

British Columbia Regional Office
601 West Hastings Street, Room 700
Vancouver
V6B 5G9
(604) 666-7800
Fax:
(604) 666-4703

New Westminster Branch and CASE Office
Pacific and Yukon Regional Office
First Capital Place, Suite 201
960 Quayside Drive
Vancouver
V3M 3G2
(604) 525-1011
Fax:
(604) 666-1956

Branch and CASE Office
601 West Hastings Street, Suite 600
Vancouver
V6B 5G8
(604) 666-7850
Fax:
(604) 666-7859

North Vancouver Branch CASE Office
221 West Esplanade, Room 6
Vancouver
V7M 3J3
(604) 666-7703
Fax:
(604) 666-1957

3303 30th Street
Vernon
V1T 5E4
(604) 545-7215
Fax:
(604) 545-7205

Branch and CASE Office
990 Fort Street
Victoria
V8V 3K2
(604) 388-0161
Fax:
(604) 388-1400

94 1st Avenue North
Williams Lake
V2G 1Y6
(604) 398-8233
Fax:
(604) 398-8323

Manitoba

Branch and CASE Office
940 Princess Avenue
Brandon
R7A 0P6
(204) 726-7570
Fax:
(204) 726-7555

Prairie and Northern Regional Office
155 Carlton Street, Suite 1200
Bank of Canada Building
Winnipeg
R3C 3H8
(204) 983-7811

Branch and CASE Office
155 Carlton Street, Suite 1100
Winnipeg
R3C 3H8
(204) 983-7900

New Brunswick

Keystone Place, 5th Floor
270 Douglas Avenue
Post Office Box 780
Bathurst
E2A 4A5
(506) 548-7360
Fax:
(506) 548-7381

121 De l'Église Street, Suite 405
Post Office Box 610
Edmundston
E3V 3L2
(506) 739-8311
Fax:
(506) 735-0019

Branch and CASE Office
King's Place Complex, Room 644
440 King Street
Post Office Box 1235
Fredericton
E3B 5H8
(506) 452-3030
Fax:
(506) 452-2416

For Telephone Services *see* pages 3 to 28

Federal Business Development Bank *(continued)*

New Brunswick *(continued)*

Branch and CASE Office
860 Main Street, 7th Floor
Moncton
E1C 1G2
(506) 857-6120
CASE Office:
(506) 857-6000
Fax:
(506) 657-6033

75 Prince William Street
Post Office Box 7173, Station A
Saint John
E2L 4S6
(506) 648-4751
CASE Office:
(506) 648-4751
Fax:
(506) 648-3892

Newfoundland

Herald Towers
4A Herald Avenue
Post Office Box 790
Corner Brook
A2H 6G7
(709) 637-4515
CASE Office:
(709) 637-4513
Fax:
(709) 634-9490

42 High Street
Post Office Box 744
Grand Falls
A2A 2M4
(709) 489-2181
Fax:
(709) 489-6569

Branch and CASE Office
Atlantic Place, 4th Floor
Post Office Box 520, Station C
St John's
A1C 5K4
(709) 772-5505
Business Information Centre:
(709) 772-4777
CASE Office:
(709) 772-5515
Fax:
(709) 772-2516

Northwest Territories

Scotia Centre, Suite 203
5102 Franklin Avenue
Post Office Box 70
Yellowknife
X1A 2N1
(403) 873-3565
Fax:
(403) 873-3501

Nova Scotia

448 King Street
Post Office Box 540
Bridgewater
B4V 1A9
(902) 543-7821
Fax:
(902) 543-1409

Atlantic Regional Office
Cogswell Tower, Suite 1400
Scotia Square
Post Office Box 1656
Halifax
B3J 3K1
(902) 426-7860
Fax:
(902) 426-9033

Branch and CASE Office
Cogswell Tower, Suite 1400
Halifax
B3J 2Z7
(902) 426-7850
Business Information Centre:
(902) 426-2001
CASE Office:
(902) 426-2474
Fax:
(902) 426-9033

Branch and CASE Office
50 Dorchester Street, Room 48
Post Office Box 726
Sydney
B1P 6H7
(902) 564-7700
CASE Office:
(902) 564-7710
Fax:
(902) 564-3975

622 Prince Street
Truro
B2N 1G4
(902) 895-6377
Fax:
(902) 893-7957

Ontario

152 Bayfield Street
Post Office Box 876
Barrie
L4M 3B5
(705) 728-6072
Fax:
(705) 728-3045

Branch and CASE Office
4 Hughson Street South, 9th Floor
Hamilton
L8N 3Z1
(416) 572-2954
Fax:
(416) 572-4282

301 First Avenue South
Post Office Box 259
Kenora
P9N 3X3
(807) 468-5575
Fax:
(807) 468-5301

Plaza 16
16 Bath Road
Post Office Box 265
Kingston
K7L 4V8
(613) 545-8636
Fax:
(613) 545-3529

Kitchener–Waterloo Branch and CASE Office
Commerce House, 4th Floor
50 Queen Street North
Post Office Box 2667, Station B
Kitchener
N2H 6N2
(519) 744-4186
Fax:
(519) 744-2404

Branch and CASE Office
197 York Street, Suite 1000
London
N6A 1B2
(519) 434-2144
Fax:
(519) 645-5450

Branch and CASE Office
3660 Hurontario Street, 8th Floor
Mississauga
L5B 3C4
(416) 273-9880
Fax:
(416) 566-6425

Branch and CASE Office
205 Main Street East
Post Office Box 925
North Bay
P1B 8K1
(705) 476-4123
Fax:
(705) 476-5829

Branch and CASE Office
22 King Street West, 5th Floor
Oshawa
L1H 1A3
(416) 576-6800
Fax:
(416) 576-3302

Branch and CASE Office
280 Albert Street, 3rd Floor
Ottawa
K1P 5G8
(613) 995-0234
Fax:
(613) 995-9045

For Telephone Services *see* pages 3 to 28

340 George Street North
Post Office Box 1419
Peterborough
K9J 7H6
(705) 748-3241
Fax:
(705) 748-3243

43 Church Street, Suite 504
Post Office Box 1193
St Catharines
L2R 7A7
(416) 685-4804
Fax:
(416) 641-3171

Branch and CASE Office
405 Queen Street East
Sault Ste Marie
P6A 1Z5
(705) 949-3680
Fax:
(705) 949-1733

516 Huron Street
Stratford
N5A 5T7
(519) 271-5650
Fax:
(519) 271-8472

75 Elm Street East
Post Office Box 820
Sudbury
P3C 1R6
(705) 674-8347
Fax:
(705) 674-2351

Branch and CASE Office
905 East Victoria Avenue
Post Office Box 878
Thunder Bay
P7C 4X7
(807) 623-2745
Fax:
(807) 623-9528

83 Algonquin Boulevard West
Post Office Box 1240
Timmins
P4N 2R4
(705) 267-6416
Fax:
(705) 268-5437

Ontario Regional Office
777 Bay Street, 29th Floor
Toronto
M5G 2C8
(416) 973-0341
CASE Office:
(416) 973-0075
Fax:
(416) 973-0032

Toronto North Branch and CASE Office
7501 Keele Street, Suite 200
Concord
Toronto
L4K 1Y2
(416) 738-1788
Fax:
(416) 738-1290

Scarborough Branch
55 Town Centre Court, Suite 516
Scarborough
Toronto
M1P 4X4
(416) 296-0498
Fax:
(416) 296-8983

Branch and CASE Office
500 Ouellette Avenue
Windsor
N9A 1B3
(519) 254-8626
Fax:
(519) 254-9957

Prince Edward Island

Branch and CASE Office
51 University Avenue, 2nd Floor
Post Office Box 488
Charlottetown
C1A 4K8
(902) 566-7454
Business Information Centre:
(902) 566-7435
(Collect calls are accepted.)
Fax:
(902) 566-7459

Quebec

Branch and CASE Office
475 Des Champs-Elysées Street
Chicoutimi
G7H 5V7
(418) 545-1580
Fax:
(418) 545-6434

1010 Des Galeries Boulevard
Drummondville
J2C 5W4
(819) 478-4951
Fax:
(819) 478-5864

33 Dufferin Street
Granby
J2G 4W5
(514) 372-5202
Fax:
(514) 372-2423

975 St-Joseph Boulevard, Suite 200
Hull
J8Z 1W8
(819) 997-4434
Fax:
(819) 997-4435

Branch and CASE Office
3090 Le Carrefour Boulevard, Suite 700
Laval
H7T 2J7
(514) 687-4121
Fax:
(514) 687-6889

Head Office
800 Place Victoria
Post Office Box 335
Montreal
H4Z 1L4
(514) 283-5904

Place Victoria Branch and CASE Office
800 Place Victoria, Main Floor
Post Office Box 187
Montreal
H4Z 1C8
(514) 878-9571
Fax:
(514) 878-4537

Saint-Laurent Branch and CASE Office
3100 Côte Vertu Road
Montreal
H4R 2J8
(514) 334-6560
Fax:
(514) 334-8021

Branch and CASE Office
550 Chambly Road, Suite 100
Longueuil
Montreal
J4H 3L8
(514) 670-9550
Fax:
(514) 670-9457

Branch and CASE Office
6068 Sherbrooke Street East
Montreal
H1N 1C1
(514) 255-2311
Fax:
(514) 255-7097

Branch and CASE Office
871 Saint-Louis Road
Quebec
G1S 1C1
(418) 648-3972
Fax:
(418) 648-5528

Branch and CASE Office
391 Jessop Boulevard
Rimouski
G5L 1M9
(418) 722-3300
CASE Office:
(418) 722-3315
Fax:
(418) 722-3362

For Telephone Services *see* pages 3 to 28

Federal Business Development Bank *(continued)*

QUEBEC *(continued)*

139 Quebec Boulevard
Rouyn-Noranda
J9X 6M8
(819) 764-6701
Fax:
(819) 764-5472

Galeries des Laurentides, Room 230
500 Des Laurentides Boulevard
Saint-Antoine-des-Laurentides
Saint-Jérôme
J7Z 4M2
(514) 432-7111
Fax:
(514) 432-8366

106 Napoléon Street, Room 305
Sept-Îles
G4R 3L7
(418) 968-1420
Fax:
(418) 962-2956

Branch and CASE Office
2532 King Street West
Sherbrooke
J1J 2E8
(819) 564-5700
Fax:
(819) 564-4276

Branch and CASE Office
1660 Royal Street
Trois-Rivières
G9A 4K3
(819) 375-1621
Fax:
(819) 375-0590

SASKATCHEWAN

1100 1st Avenue East
Post Office 520
Prince Albert
S6V 5R8
(306) 764-6448

Branch and CASE Office
Bank of Canada Building, Room 320
2220 12th Avenue
Regina
S4P 0M8
(306) 780-6478
Fax:
(306) 780-7516

Branch and CASE Office
Canada Building, 8th Floor
105 21st Street East
Saskatoon
S7K 0B3
(306) 975-4822
Fax:
(306) 975-5955

YUKON

2090A 2nd Avenue
Whitehorse
Y1A 1B6
(403) 668-4030
Fax:
(403) 667-4058

Department of Finance Canada (FC)

ONTARIO

Head Office
L'Esplanade Laurier, East Tower
140 O'Connor Street
Ottawa
K1A 0G5
(613) 992-1573

Farm Credit Corporation Canada (FCC)

ALBERTA

Gilbart Building
4903 49th Street
Post Office Box 418
Athabasca
T0G 0B0
(403) 675-2513

County of Barrhead Building
5304 49th Street
Post Office Box 498
Barrhead
T0G 0E0
(403) 674-4744

408 1st Street West
Post Office Box 579
Brooks
T0J 0J0
(403) 362-3181

2116 27th Avenue North East, Suite 317
Calgary
T2E 7A6
(403) 292-6100

4923 51st Street
Camrose
T4V 1S4
(403) 672-2486

Greentree Co-op Centre, 2nd Floor
Post Office Box 849
Drumheller
T0J 0Y0
(403) 823-4111

Alberta Regional Office
First Street Building, Room 1550
10250 101st Street
Edmonton
T5J 3P4
(403) 495-4488

4918 50th Avenue
Post Office Box 277
Evansburg
T0E 0T0
(403) 727-3795

10922 104th Avenue
Post Office Box 429
Fairview
T0H 1L0
(403) 835-4020

Notre-Dame College
Post Office Box 29
Falher
T0H 1M0
(403) 837-2333

10712 100th Street, Suite 102
Grande Prairie
T8V 3X8
(403) 532-4790

Commercial Building, Suite 1
219 2nd Avenue West
Post Office Box 40
Hanna
T0J 1P0
(403) 854-3612

Parkland Place, 2nd Floor
5033 52nd Street
Post Office Box 760
Lacombe
T0C 1S0
(403) 782-6678

Chancery Court, Suite 290
220 4th Street South
Lethbridge
T1J 4J7
(403) 329-3009

River Centre
378 1st Street South East
Medicine Hat
T1A 0A6
(403) 526-3747

Shackleton Building
5221 46th Street, Bay 5
Post Office Box 3310
Olds
T0M 1P0
(403) 556-8177

10010 98th Street
Post Office Box 6449
Peace River
T8S 1S3
(403) 624-2716

4432 50th Avenue
Post Office Box 2859
St Paul
T0A 3A0
(403) 645-3953

For Telephone Services *see* pages 3 to 28

Federal Building
Corner of 50th Avenue and 51st Street
Post Office Box 1719
Stettler
T0C 2L0
(403) 742-3165

New Town Hall
4829 50th Street
Post Office Box 340
Vegreville
T0B 4L0
(403) 632-2858

Steward Building
5102 50th Avenue
Post Office Box 1408
Vermilion
T0B 4M0
(403) 853-5738

Royal Bank Building
401 Main Street
Post Office Box 1208
Wainwright
T0B 4P0
(403) 842-3530

10030 106th Street
Post Office Box 370
Westlock
T0G 2L0
(403) 349-3202
Direct line to Edmonton:
(403) 421-0649

Wetaskiwin Credit Union Building
5111 50th Avenue
Post Office Box 6506
Wetaskiwin
T9A 2G2
(403) 352-3636

British Columbia

2760 Trethewey Street, Suite 206
Abbotsford
V2T 3R1
(604) 859-7761

1405 102nd Avenue, Suite 18
Dawson Creek
V1G 2E1
(604) 782-1346

District and Regional Office
595 KLO Road, Suite 200
Kelowna
V1Y 8E7
(604) 861-6018

Manitoba

Interlake Mall
Main Street South
Post Office Box 460
Arborg
R0C 0A0
(204) 376-5291

Thomas Mall
724 18th Street
Brandon
R7A 5B5
(204) 726-7595

Dufferin Credit Union Building
7 1st Avenue South West
Post Office Box 697
Carman
R0G 0J0
(204) 745-6759

Post Office Building, Suite 203
317 Main Street North
Post Office Box 160
Dauphin
R7N 2V1
(204) 638-6816

317 South Railway Street, Suite 1
Post Office Box 399
Killarney
R0K 1G0
(204) 523-7551

The Market Place
108 8th Street
Post Office Box 998
Morden
R0G 1J0
(204) 822-4461

Neepawa Building
341 Mountain Avenue
Post Office Box 236
Neepawa
R0J 1H0
(204) 476-5855

Town and Country Mall
Highway 1A West
Post Office Box 1058
Portage la Prairie
R1N 3C5
(204) 857-8729

Virden Credit Union Building
Lower Level
291 Nelson Street
Post Office Box 760
Virden
R0M 2C0
(204) 748-1306

Regional Office
5 Donald Street, Room 400
Winnipeg
R3L 2T4
(204) 983-4039

District Office
Newdale Plaza, Suite 202
2989 Pembina Highway
Winnipeg
R3T 2H5
(204) 983-0121

New Brunswick

VLA Office, Suite 210
633 Queen Street
Fredericton
E3B 1C3
(506) 452-3965

337 Broadway Street
Post Office Box 1890
Grand Falls
E0J 1M0
(506) 473-3853

Regional and District Office
Boulevard Plaza
Phase I, Suite 230
1133 St George Boulevard
Moncton
E1E 4E1
(506) 857-6595

New Brunswick Milk Marketing Board Building
Post Office Box 751
Roachville
Sussex
E0E 1P0
(506) 432-9135

CJCJ Radio Building
131 Queen Street, 2nd Floor
Post Office Box 1180
Woodstock
E0J 2B0
Every Monday:
(506) 328-8427

Newfoundland

c/o Mount Pearl Research Station
Post Office Box 7098
St John's
A1E 3Y3
(709) 772-4635

Nova Scotia

Kentville Agricultural Centre
Room 208
Kentville
B4N 1J5
(902) 678-2171

VLA Office
664 Prince Street
Truro
B2N 1G6
(902) 893-9580

Ontario

Barridale Executive Centre
20 Anne Street South, Suite 4
Barrie
L4N 2C6
(705) 728-2235

For Telephone Services *see* pages 3 to 28

Farm Credit Corporation Canada *(continued)*
ONTARIO *(continued)*

71 Front Street North
Post Office Box 60
Campbellford
K0L 1L0
(705) 653-1760
(705) 653-3033

435 Grand Avenue West
Post Office Box 787
Chatham
N7M 5L1
(519) 352-1220

20 Montreal Road
Cornwall
K6H 1B1
(613) 932-0442
(613) 938-7385

360 Fairview Avenue West
Essex
N8M 1Y3
(519) 776-4219

21 East Street, Suite 203
Post Office Box 155
Goderich
N7A 3Z2
(519) 524-7911
(519) 524-8381

Ontario Regional Office
450 Speedvale Avenue West, Suite 201
Guelph
N1H 7G7
(519) 824-6360

Frontenac Mall
300 Bath Road, Suite 2
Kingston
K7M 4X4
(613) 545-8357

5 Talbot Road South
Post Office Box 668
Lambeth
N0L 1S0
(519) 652-3259

130 William Street North
Lindsay
K9V 4A8
(705) 324-5773

242 Inkerman Street East
Post Office Box 39
Listowel
N4W 3H2
(519) 291-3450

8 Whitewood Avenue
Post Office Box 458
New Liskeard
P0J 1P0
(705) 647-6050

593 Main Street East, Suite 5
North Bay
P1B 1B7
(705) 474-4240

Head Office
434 Queen Street
Post Office Box 2314, Postal Station D
Ottawa
K1P 6J9
(613) 996-6606

District Office
120 Robertson Road, Room 209
Nepean
Ottawa
K2H 5Z1
(613) 995-1291

Federal Building
901 3rd Avenue East
Owen Sound
N4K 2K7
(519) 376-6338

65 Queensway East
Simcoe
N3Y 4M5
(519) 426-3312

Federal Building
Corner of Albert and Waterloo Streets
Post Office Box 26
Stratford
N5A 6S8
(519) 271-0460

Inspection Services Building
Post Office Box 191
Vineland Station
L0R 2E0
(416) 562-7355
(416) 562-7356

1315 Yonge Street
Post Office Box 428
Walkerton
N0G 2V0
(519) 881-1490

Courtview Building
69 Light Street
Post Office Box 455
Woodstock
N4S 7Y5
(519) 539-9839

679 Broadway Street
Post Office Box 460
Wyoming
N0N 1T0
(519) 845-3309

PRINCE EDWARD ISLAND

281 University Avenue, 2nd Floor
Charlottetown
C1A 4M3
(902) 566-7067

FIDA Building
216 Water Street
Post Office Box 160
Summerside
C1N 4Y8
(902) 436-6951

QUEBEC

702 Bois-Francs Boulevard South
Arthabaska
G6P 5W6
(819) 357-9294

193 Lindsay Street
Drummondville
J2C 1N8
(819) 478-2561

391 Principale Street, Room 109
Granby
J2G 2W7
(514) 378-4050

District Office
569 Saint-Joseph Boulevard
Hull
J8Y 4A1
(819) 771-1709

400 Notre-Dame Street
Joliette
J6E 3H4
(514) 753-7855

Regional Office
Champlain Building, Suite 2000
2700 Laurier Boulevard
Post Office Box 3600
Sainte-Foy
Quebec
G1V 4C7
(418) 648-3993

District Office
Centre Commercial
Place des Quatre-Bourgeois, 2nd Floor
999 De Bourgogne Street
Sainte-Foy
Quebec
G1W 4S6
(418) 648-5133

320 Saint-Germain Street East
Post Office Box 1025
Rimouski
G5L 7E1
(418) 723-0705

Multipro Building, Suite 103
962 Paradis Street
Roberval
G8H 2K1
(819) 275-0822

4300 Bourque Boulevard, Room 203
Rock Forest
J1N 1E6
(819) 564-5512

For Telephone Services *see* pages 3 to 28

2385 6th Avenue
Saint-Georges West
Saint-Georges
G5Y 3X6
(418) 228-2073

1050 Casavant Boulevard West
Saint-Hyacinthe
J2S 8B9
(514) 773-2519

393 Des Laurentides Boulevard
Suite 223
Saint-Antoine-des-Laurentides
Saint-Jérôme
J7Z 4L9
(514) 438-2119

87 Sainte-Cécile Street
Valleyfield
J6T 1L9
(514) 371-1772

Saskatchewan

131 3rd Avenue West
Post Office Box 1060
Assiniboia
S0H 0B0
(306) 642-5282

205 Main Street
Post Office Box 430
Carlyle
S0C 0R0
(306) 453-2595

640 10th Street
Post Office Box 937
Humboldt
S0K 2A0
(306) 682-3902

125 1st Avenue East
Post Office Box 310
Kindersley
S0L 1S0
(306) 463-3822

201 2nd Street West
Meadow Lake
S0M 1V0
(306) 236-5850

15 Thatcher Drive
Mail: Post Office Box 1690
Moose Jaw
S6H 7K7
(306) 693-4077

1301 101st Street, Room 201
North Battleford
S9A 0Z9
(306) 445-6222

118 11th Street East, Suite 301
Prince Albert
S6V 1A1
(306) 953-8562

Saskatchewan Regional Office
24011 Saskatchewan Drive
Suite 110
Regina
S4P 4H9
(306) 780-5610

District Office
4303 Albert Street, Suite 303
Regina
S4S 3R6
(306) 780-5616

Highway 4 North
Post Office Box 1118
Rosetown
S0L 2V0
(306) 882-2231

1016 8th Street East
Saskatoon
S7H 0R9
(306) 975-4248

Hillsdale Plaza, Suite 6
1061 Central Avenue North
Swift Current
S9H 4Z0
(306) 773-2991

713 100th Street
Post Office Box 820
Tisdale
S0E 1T0
(306) 873-4511

Federal Building
149 3rd Street North East
Post Office Box 1177
Weyburn
S4H 2L5
(306) 842-3559

119 1st Street East
Post Office Box 249
Wynyard
S0A 4T0
(306) 554-2344

Broadcast Place, 2nd Floor
120 Smith Street East
Yorkton
S3N 3V3
(306) 783-9431

Federal Court of Canada (FCTC)

Alberta

Local Office
Canadian Occidental Tower, 3rd Floor
635 8th Avenue South West
Post Office Box 16
Calgary
T2P 3M3
(403) 292-5920

Local Office
Scotia Place, Tower I, 5th Floor
10060 Jasper Avenue
Edmonton
T5J 3R8
(403) 495-4651

British Columbia

Local Office
Pacific Centre
700 West Georgia Street
Post Office Box 10065
Vancouver
V7Y 1B6
(604) 666-3232

Manitoba

Local Office
Imperial Broadway Tower
363 Broadway Street, 4th Floor
Winnipeg
R3C 3N9
(204) 983-2509

New Brunswick

Local Office
Supreme Court of New Brunswick
Justice Building, Room 201
Queen Street
Post Office Box 6000
Fredericton
E3B 5H1
(506) 452-3016

Local Office
Provincial Building, Room 413
110 Charlotte Street
Saint John
E2L 2J3
(506) 648-4990

Newfoundland

Local Office
The Court House
Duckworth Street
Post Office Box 937
St John's
A1C 5M3
(709) 722-2884

Northwest Territories

Local Office
The Court House
Post Office Box 550
Yellowknife
X1A 2N4
(403) 873-2044

Nova Scotia

Halifax Ferry Terminal
5077 George Street
Halifax
B3J 1M3
(902) 426-3282

For Telephone Services *see* pages 3 to 28

Federal Court of Canada
(continued)

Ontario

Principal Office
Federal Court of Canada Annex
Corner of Kent and Wellington Streets
Ottawa
K1A 0H9
(613) 996-6795

Local Office
Canada Life Building, 8th Floor
330 University Avenue
Toronto
M5G 1R7
(416) 973-3356

Prince Edward Island

Law Courts
42 Water Street
Post Office Box 2200
Charlottetown
C1A 8B9
(902) 892-9900

Quebec

Court House, Room 11.10
1 Notre-Dame Street East
Montreal
H2Y 1B6
(514) 283-4820

Quebec Local Office
Court House
300 Jean-Lesage Boulevard, 5th Floor
Quebec
G1K 8K6
(418) 648-4920

Saskatchewan

Local Office
Court House
2425 Victoria Avenue
Regina
S4P 3V7
(306) 780-5268

Local Office
Provincial Court House
520 Spadina Crescent East
Saskatoon
S7K 3G7
(306) 975-4509

Yukon

Local Office
2134 2nd Avenue
Whitehorse
Y1A 5H6
(403) 668-4314

Freshwater Fish Marketing Corporation (FFMC)

Alberta

11635 145th Street
Edmonton
T5M 1V9
(403) 495-5103

Manitoba

Head Office
1199 Plessis Road
Winnipeg
R2C 3L4
(204) 983-6600

Federal Judicial Affairs (Office of the Commissioner for) (FJA)

Ontario

110 O'Connor Street, 11th Floor
Ottawa
K1A 1E3
(613) 992-9175

Foreign Claims Commission (FNCC)

Ontario

Lester B Pearson Building
125 Sussex Drive
Post Office Box 432
Ottawa
K1N 8V5
(613) 995-2064

Forestry Canada (FORC)

Alberta

Northwest Region
5320 122nd Street
Edmonton
T6H 3S5
(403) 435-7210

British Columbia

District Office
550 Victoria Street, Room 514
Mail: Rural Route 8
Site 25, Compartment 10
Prince George
V2N 4M6
(604) 561-5350

Pacific and Yukon Region
506 West Burnside Road
Victoria
V8Z 1M5
(604) 388-0600

Manitoba

District Office
Northern Forestry Centre
180 Main Street, Room 104
Winnipeg
R3C 1A6
(204) 983-7001

New Brunswick

Maritime Region
Regent Street
Post Office Box 4000
Fredericton
E3B 5P7
(506) 452-3500

Newfoundland

Newfoundland and Labrador Region
Building 304
Mail: Post Office Box 6028
Pleasantville
St John's
A1C 5X8
(709) 772-4683

Nova Scotia

Truro Sub-Office
664 Prince Street
Post Office Box 667
Truro
B2N 5E5
(902) 893-0098

Ontario

Petawawa National Forestry Institute
Post Office Box 2000
Chalk River
K0J 1J0
(613) 589-2880

Ontario Region
Forest Pest Management Institute
Great Lakes Forestry Centre
1219 Queen Street East
Post Office Box 490
Sault Ste Marie
P6A 5M7
(705) 949-9461

Prince Edward Island

District Office
25 University Avenue
Post Office Box 190
Charlottetown
C1A 7K2
(902) 566-7061

For Telephone Services *see* pages 3 to 28

QUEBEC

Headquarters
Place Vincent Massey, 3rd Floor
351 Saint-Joseph Boulevard
Hull, Quebec
Mail: Ottawa, Ontario K1A 1G5
(819) 997-1107

Quebec Region
1055 Du P.E.P.S. Street
Post Office Box 3800
Sainte-Foy
Quebec
G1V 4C7
(418) 648-5850

District Office
180 Des Gouverneurs Street
Rimouski
G5L 8G1
(418) 722-3144

District Office
1574 Sullivan Road
Val-d'Or
J9P 1M3
(819) 825-2622

SASKATCHEWAN

District Office
1288 Central Avenue
Prince Albert
S6V 4V8
(306) 953-8544

Federal-Provincial Relations Office (FPRO)

ONTARIO

59 Sparks Street, Room 309
Ottawa
K1A 0A3
(613) 957-5302

Governor General (GG)

ONTARIO

Government House
1 Sussex Drive
Ottawa
K1A 0A1
(613) 991-2249

Harbourfront Corporation (HC)

ONTARIO

410 Queen's Quay West, Suite 500
Toronto
M5V 2Z3
(416) 364-7127

House of Commons (HOC)

ONTARIO

Wellington Street
Ottawa
K1A 0A6
(613) 992-4793

Health and Welfare Canada (HWC)

ALBERTA

Medical Services
Atikameg Health Centre
General Delivery
Atikameg
T0G 0C0
(403) 767-3941

Medical Services
Eden Valley Health Centre
Post Office Box 178
Black Diamond
T0L 0H0

Medical Services
Kehewin Health Centre
Post Office Box 7550
Bonnyville
T9N 2H8
(403) 826-2913

Medical Services
Nurse-in-charge
Peigan Health Centre
General Delivery
Brocket
T0K 0H0
(403) 965-3822

Health Protection Branch
Calgary District Office
220 4th Avenue South East, Room 282
Post Office Box 2958, Station M
Calgary
T2P 3C3
(403) 292-4650
Fax:
(403) 292-4644

Income Security Programs
220 4th Avenue South East, Room 278
Post Office Box 2678, Station M
Calgary
T2P 3C1
Inquiries:
(403) 292-5559
(403) 292-5877 (Service in French)

Medical Services
Harry Hays Building, Room 822
Post Office Box 2997, Station M
Calgary
T2P 3C3
(403) 292-5525

Medical Services
Calgary Health Centre
Harry Hays Building
220 4th Avenue South East, Room 268
Post Office Box 1058
Calgary
T2P 2K4
(403) 292-6441

Medical Services
Blood Indian Hospital
Post Office Box 490
Cardston, Alberta
T0K 0K0
(403) 653-3351

Medical Services
Hay Lake Nursing Station
General Delivery
Chateh
T0H 0S0
(403) 321-3971

Medical Services
Cold Lake Health Centre
Post Office Box 1109
Cold Lake
T0A 0V0
(403) 594-2473

Medical Services
Driftpile Health Centre
Driftpile
T0G 0V0
(403) 355-3931

Health Protection Branch
Canada Place, Suite 840
9700 Jasper Avenue
Edmonton
T5K 1C5
(403) 495-2626
Fax:
(403) 495-2624

Income Security Programs
Regional Office
Canada Place, Suite 155
9700 Jasper Avenue
Edmonton
T5J 4C2
Inquiries:
(403) 495-2630
(403) 495-2735 (service in French)

Medical Services
Regional Office
Canada Place, 7th Floor
9700 Jasper Avenue
Edmonton
T5J 4C3
(403) 495-2713
Northern Alberta Zone Headquarters:
(403) 495-2679
Southern Alberta Zone Headquarters:
(403) 495-2711

Health and Welfare Canada
(continued)

ALBERTA *(continued)*

Social Service Programs
Alberta, Yukon and Northwest Territories
Regional Office
Canada Place, 8th Floor
9700 Jasper Avenue
Edmonton
T5J 4C3
(403) 495-2754

Medical Services
Sucker Creek Health Centre
Post Office Box 65
Enilda
T0G 0W0

Medical Services
Fort Chipewyan Nursing Station
Post Office Box 350
Fort Chipewyan
T0P 1B0
(403) 697-3650

Medical Services
Jean D'Or Health Centre
Post Office Box 124
Fort Vermilion
T0H 1N0
(403) 759-3773

Medical Services
Fox Lake Nursing Station
Fox Lake
T0H 1R0
(403) 659-3667

Medical Services
Frog Lake Health Centre
General Delivery
Frog Lake
T0A 1M0
(403) 943-3777

Medical Services
Garden River Health Centre
Mail: c/o Jean D'Or Health Centre
Fort Vermillion, Alberta
T0H 1N0

Medical Services
Siksika Medicine Lodge
Post Office Box 100
Gleichen
T0J 1N0
(403) 734-3054

Medical Services
Alexis Health Centre
Post Office Box 39
Glenevis
T0E 1X0

Medical Services
Goodfish Lake Health Centre
General Delivery
Goodfish Lake
T0A 1R0
(403) 636-3638

Medical Services
Hobbema Health Centre
Post Office Box 100
Hobbema
T0C 1N0
(403) 585-3982

Medical Services
Horse Lake Health Centre
Post Office Box 128
Hythe
T0H 2C0
(403) 356-3013

Medical Services
Beaver Lake Health Centre
Post Office Box 441
Lac la Biche
T0A 2C0

Medical Services
Heart Lake Health Centre
Post Office Box 447
Lac la Biche
T0A 2C0

Income Security Programs
Deveta Place, Suite 100
410 Stafford Drive South
Lethbridge
T1J 2L2
(403) 382-3125

Medical Services
Public Service Health Unit
Mail: c/o Agriculture Canada Research Station
Post Office Box 3000
Lethbridge
T1J 4B1
(403) 327-4561

Medical Services
Alexander Health Centre
Post Office Box 510
Morinville
T0G 1P0

Medical Services
Stoney Health Centre
Post Office Box 8
Morley
T0L 1N0
(403) 881-3920 (long distance)

Income Security Programs
5233 49th Avenue
Red Deer
T4N 6G5
(403) 340-4222

Medical Services
Rocky Mountain House Health Centre
Post Office Box 997
Rocky Mountain House
T0M 1T0
(403) 845-3660

Medical Services
Saddle Lake Health Centre
Post Office Box 86
Saddle Lake
T0A 3T0
(403) 726-3929

Medical Services
Standoff Health Centre
Post Office Box 229
Standoff
T0L 1Y0
(403) 737-3933

Medical Services
Paul Health Centre
Post Office Box 1677
Stoney Plain
T0E 2G0

Medical Services
Sturgeon Lake Health Centre
Post Office Box 747
Valleyview
T0H 3N0
(403) 524-3717

Medical Services
Enoch Health Centre
Post Office Box 2
Rural Route 1
Winterburn
T0E 2N0

BRITISH COLUMBIA

Medical Services
Aiyansh Nursing Station
Aiyansh
V0J 1A0

Medical Services
Anahim Lake Nursing Station
Anahim Lake
V0L 1C0

Medical Services
Bella Coola Health Centre
Post Office Box 93
Bella Coola
V0T 1C0

Income Security Programs
c/o Canada Employment Centre
1180 Ironwood Road, Room 102
Campbell River
V9W 5P7
(604) 286-6212

Medical Services
Campbell River Health Centre
1180 Ironwood Street, Unit 2
Campbell River
V9W 5P7

Income Security Programs
c/o Medical Services
9300 Nowell Street, Room 104
Chilliwack
V2P 4V7
(604) 792-4121
(Part-time Office)

Medical Services
Chilliwack Health Centre
9300 Nowell Street, Suite 106
Chilliwack
V2P 4V7

For Telephone Services *see* pages 3 to 28

Medical Services
Fort St James Health Centre
Post Office Box 1238
Fort St James
V0J 1P0

Medical Services
Greenville Nursing Station
Greenville
V0J 1X0

Medical Services
Hartley Bay Nursing Station
Hartley Bay
V0V 1A0

Medical Services
Hazelton Health Centre
Post Office Box 223
Hazelton
V0J 1Y0

Medical Services
Iskut Lake Nursing Station
Iskut
V0J 1K0

Income Security Programs
Federal Building, Room 203
225 Seymour Street
Kamloops
V2C 2E7
(604) 372-0731

Medical Services
Kamloops Health Centre
317 Seymour Street, Unit 208
Kamloops
V2C 2E8

Health Protection Branch
Kelowna Centre, Room 315
478 Bernard Avenue
Kelowna
V1Y 6N7
(604) 861-6058
Fax:
(604) 763-2082

Income Security Programs
1475 Ellis Street, Room 101
Kelowna
V1Y 7V8
(604) 861-6043

Medical Services
Kincolith Nursing Station
Kincolith
V0V 1B0

Medical Services
Kitkatla Nursing Station
Kitkatla
V0V 1C0

Medical Services
Klemtu Health Centre
Klemtu
V0T 1L0

Medical Services
Lillooet Health Centre
296 Main Street
Post Office Box 131
Lillooet
V0K 1V0

Medical Services
Lytton Health Centre
Post Office Box 66
Lytton
V0K 1Z0

Medical Services
Fort Ware Nursing Station
c/o Mackenzie Health Centre
403 Mackenzie Boulevard
Post Office Box 1900
Mackenzie
V0J 2C0

Medical Services
Haida Health Centre
Post Office Box 176
Masset
V0T 1M0

Medical Services
Mount Currie Health Centre
Post Office Box 161
Mount Currie
V0N 2K0

Income Security Programs
Client Service Centre
60 Front Street, Room 303
Nanaimo
V9R 5H7
(604) 753-3321
(Part-time Office)

Income Security Programs
625 Belmont Street
New Westminster
V3M 5Z8
(604) 666-3040

Income Security Programs
Federal Building, Room 111
245 Winnipeg Street
Penticton
V2A 5B9
(604) 492-0722

Medical Services
Port Hardy Health Centre
Post Office Box 831
Port Hardy
V0N 2P0

Medical Services
Port Simpson Nursing Station
Port Simpson
V0V 1H0

Income Security Programs
Redwood Square
1655 Victoria Street
Prince George
V2L 2L4
(604) 561-5194

Medical Services
North East Zone
280 Victoria Street, Suite 409
Prince George
V2L 4X3
(604) 561-5370

Medical Services
North West Zone
Pride O'North Mall, Room 581
309 2nd Avenue West
Prince Rupert
V8J 3T1
(604) 627-1381

Medical Services
Seton Lake Health Centre
Seton Portage
V0N 3B0

Medical Services
Takla Landing Nursing Station
c/o Takla Trading Post
Takla Landing
V0J 2T0

Medical Services
West Chilcotin Nursing Station
Tatla Lake
V0L 1V0

Medical Services
Telegraph Creek Nursing Station
Telegraph Creek
V0J 2W0

Public Affairs
757 West Hastings Street, Room 245
Vancouver
V6C 1A1
(604) 666-2310

Health Protection Branch
Western Regional Office
3155 Willingdon Green
Burnaby
Vancouver
V5G 4P2
(604) 666-3350
Fax:
(604) 666-3149

Health Services and Promotion Branch
Health Promotion Directorate
Pacific Regional Office
750 Cambie Street, 4th Floor
Vancouver
V6B 4V5
(604) 666-6061

Income Security Programs
Client Service Centre
5625 Imperial Street, Room 101
Burnaby
Vancouver
V5J 1E9
(604) 666-3040

For Telephone Services *see* pages 3 to 28

Health and Welfare Canada
(continued)

BRITISH COLUMBIA *(continued)*

Income Security Programs
Sinclair Centre
757 West Hastings Street, Room R205
Vancouver
V6C 1A1
(604) 666-3040

Income Security Programs
221 West Esplanade Avenue, Room 5
North Vancouver
Vancouver
V7M 3J3
(604) 666-3040

Medical Services
Pacific Region
757 West Hastings Street, Suite 540
Vancouver
V6C 3E6
(604) 666-0921
South Mainland Zone:
(604) 666-3331

Medical Services
Civil Aviation Medicine
800 Burrard Street
Post Office Box 220
Vancouver
V6Z 2J8

Social Service Programs
New Horizons Program
Regional Office
1525 West 8th Avenue
Room 104
Vancouver
V6J 1T5
(604) 666-2729

Health Protection Branch
Canada Custom House, Room 231
816 Government Street
Victoria
V8W 1W9
(604) 388-3166
Fax:
(604) 388-3918

Income Security Programs
Federal Building
1230 Government Street
Victoria
V8W 2P1
(604) 388-5355

Medical Services
Vancouver Island Zone
Federal Building, Room 510
1230 Government Street
Victoria
V8W 3G7
(604) 388-3387

Social Services Programs
Canada Custom House, Room 239
816 Government Street
Victoria
V8W 1W9
(604) 388-3284

MANITOBA

Medical Services
Berens River Health Centre
Berens River
R0B 0A0

Health Protection Branch
Federal Building, Room 227
153 11th Street
Brandon
R7A 1A8
(204) 726-7565
Fax:
(204) 726-7625

Income Security Programs
153 11th Street, Suite B
Brandon
R7A 4J5
(204) 727-0471

Medical Services
Brandon Health Centre
136 11th Street
Post Office Box 1037
Brandon
R7A 6A3

Medical Services
Brochet Nursing Station
Brochet
R0B 0B0

Medical Services
Cross Lake Nursing Station
Cross Lake
R0B 0J0

Medical Services
Jackhead Health Centre
Dallas
R0C 0S0

Medical Services
Health Centre
Federal Building, Room 205
317 Main Street North
Dauphin
R7N 1C5

Medical Services
Crane River Health Centre
c/o Dauphin Health Centre
Dauphin
R7N 1C5

Medical Services
Short Bear Health Centre
c/o Long Plains Reserve
Edwin
R0H 0G0

Medical Services
Fairford Health Centre
Fairford
R0C 0X0

Medical Services
Little Saskatchewan Health Centre
Fairford
R0C 0X0

Medical Services
Fort Alexander Health Centre
Fort Alexander
R0E 0P0

Medical Services
Roseau River Health Centre
Post Office Box 30
Ginew
R0A 2R0

Medical Services
God's Lake Narrows Nursing Station
God's Lake Narrows
R0B 0M0

Medical Services
Peguis Health Centre
Hodgson
R0C 1N0

Medical Services
Percy E Moore Hospital
Hodgson
R0C 1N0

Medical Services
Garden Hill Nursing Station
Island Lake
R0B 0T0

Medical Services
Fisher River Health Centre
Koostatak
R0C 1S0

Medical Services
Lac Brochet Nursing Station
Lac Brochet
R0B 2E0

Medical Services
Nursing Station
Little Grand Rapids
R0B 0V0

Medical Services
Sandy Bay Health Centre
Marius
R0H 0T0

Medical Services
Morden Health Centre
Post Office Box 836
Morden
R0G 1J0

Medical Services
Poplar River Nursing Station
Negginan
R0B 0Z0

Medical Services
Nursing Station
Nelson House
R0B 1A0

Medical Services
Norway House Hospital
Norway House
R0B 1M0

For Telephone Services *see* pages 3 to 28

Medical Services
Oxford House Nursing Station
Oxford House
R0B 1C0

Medical Services
Pine Falls Health Centre
Pine Falls
R0E 1M0

Medical Services
Portage la Prairie Health Centre
Portage la Prairie
R1N 0P0

Medical Services
Pukatawagan Nursing Station
Putakawagan
R0B 1W0

Medical Services
Russell Health Centre
Russell
R0J 1W0

Medical Services
St Theresa Point Nursing Station
St Theresa Point
R0B 1J0

Medical Services
Nursing Station
Shamattawa
R0B 1K0

Medical Services
Nursing Station
South Indian Lake
R0B 1N0

Medical Services
Nursing Station
Split Lake
R0B 1P0

Medical Services
Swan Lake Health Centre
Post Office Box 207
Swan Lake
R0G 2S0

Medical Services
Tadoule Lake Health Centre
Tadoule
R0B 2C0

Medical Services
Otineka Health Centre
The Pas
R0B 1K0

Medical Services
Manitoba Region
Northern Zone
83 Churchill Drive, Room 202
Thompson
R8N 0L5
(204) 778-7391

Medical Services
Lake Manitoba Health Centre
Vogar
R0C 0S0

Medical Services
Hollow Water Health Centre
Wanipigow
R0E 2E0

Medical Services
Wasagamach Nursing Station
Wasagamach Bay
R0B 1Z0

Communications Directorate
Eaton Place, Room 505
330 Graham Avenue
Winnipeg
R3C 4C8
(204) 983-3028

Health Protection Branch
Central Regional Office
510 Lagimodière Boulevard
Winnipeg
R2J 3Y1
(204) 983-3004
Fax:
(204) 983-5547

Health Services and Promotion Branch
Health Promotion Directorate
Prairie Regional Office
213 Notre Dame Avenue, Room 603
Winnipeg
R3B 1N3
(204) 949-2554

Income Security Programs
Client Service Centre
Eaton Place, Main Floor
330 Graham Avenue
Winnipeg
R3C 4C8
(204) 983-3783

Medical Services
Manitoba Region
303 Main Street, 5th Floor
Winnipeg
R3C 0H4
(204) 983-4172

Medical Services
South Zone
275 Portage Avenue, Room 600
Winnipeg
R3B 2B3
(204) 983-3172

Social Service Programs
330 Graham Avenue, Suite 615
Winnipeg
R3C 4A5
(204) 983-6166
(204) 983-6171
(204) 983-6178

Social Service Programs
New Horizons Program
Regional Office
Eaton Place
340 Graham Avenue
Winnipeg
R3C 4C2
(204) 983-2833

NEW BRUNSWICK

Income Security Programs
161 Main Street
Bathurst
E2A 1A6
(506) 548-7486

Medical Services
Big Cove Health Centre
Site 3
Post Office Box 8
Big Cove
E0A 2L0

Income Security Programs
Client Service Centre
City Centre, Ground Floor
157 Water Street
Campbellton
E3N 3L4
Tuesdays and Wednesday from 9:15 am to 3:30 pm

Income Security Programs
Client Service Centre
c/o Employment and Immigration Office
127 St Peter Boulevard West
Caraquet
E0B 1K0
2nd Friday of each month from 9:30 am to 3 pm

Income Security Programs
Client Service Centre
Federal Building, 2nd Floor
173 Duke Street
Post Office Box 207
Chatham
E1N 3A6
(506) 773-9491

Income Security Programs
Carrefour Assomption, Room 301
121 Church Street
Edmundston
E3V 1J9
(506) 735-8431

Income Security Programs
New Brunswick Regional Office
Federal Building
633 Queen Street
Post Office Box 250
Fredericton
E3B 4Z6
(506) 452-3300

Medical Services
New Brunswick and Prince Edward Island Zone
Chestnut Complex
500 Beaverbrook Court
Fredericton
E3B 5X4
(506) 452-3017

For Telephone Services *see* pages 3 to 28

Health and Welfare Canada
(continued)

NEW BRUNSWICK *(continued)*

Social Service Programs
c/o Department of Income Assistance
Carleton Place, 6th Floor
520 King Street
Post Office Box 6000
Fredericton
E3B 5H1
(506) 452-3344

Income Security Programs
Client Service Centre
c/o Employment and Immigration Office
Le Pond Point Shopping Centre
Gracadie
E0C 2B0
1st Friday of each month from 9:30 am to 3 pm

Income Security Programs
Client Service Centre
c/o Employment and Immigration Office
Grandfalls Shopping Mall
Grand Falls
E0J 1M0
Thursdays from 9 am to 3 pm

Income Security Programs
Client Service Centre
Provincial Building
Kedgwick
E0K 1C0
Every 3rd Monday of each month from 9:30 am to 3:30 pm

Income Security Programs
Client Service Centre
Terminal Plaza Building, 3rd Floor
1222 Main Street
Moncton
E1C 1H6
(506) 857-7000

Social Service Programs
New Horizons Program
Regional Office
Terminal Plaza Building, 3rd Floor
1222 Main Street
Moncton
E1C 1H6
(506) 857-7007
(collect calls accepted)

Income Security Programs
Client Service Centre
Neguac Village Hall
Neguac
E0C 1S0
1st Thursday of each month from 9am to 3pm

Income Security Programs
Client Service Centre
Social Services Office
Perth-Andover
E0J 1V0
1st Monday of each month from 9:30 am to 2:30 pm

Income Security Programs
Client Service Centre
Plaster Rock
E0J 1W0
Last Tuesday of each month from 9:30 am to 2:30 pm

Income Security Programs
Client Service Centre
c/o Employment and Immigration Office
Place Cartier
Richibucto
E0A 2M0
Wednesdays from 9am to 3pm

Income Security Programs
Client Service Centre
c/o Employment and Immigration Office
5 Robson Avenue
Sackville
E0A 3C0
2nd Thursday of each month from 9am to 3pm

Health Protection Branch
District Office
New Customs Building
189 Prince William Street
Saint John
E2L 2B9
(506) 648-4044
Fax:
(506) 648-4951

Income Security Programs
Client Service Centre
400 Main Street, Suite 1040
Saint John
E2K 4N5
(506) 648-4527

Income Security Programs
Client Service Centre
c/o Employment and Immigration Office
Saint-Quentin
E0K 1J0
Every 3rd Tuesday of each month from 8:30 am to 2:30 pm

Income Security Programs
Client Service Centre
Customs and Immigration Complex
Ferry Point Bridge
St Stephen
E3L 1G5
1st and 3rd Wednesday of each month from 9:30 am to 3:30 pm

Income Security Programs
Client Service Centre
c/o Employment and Immigration Office
Gauthier Boulevard
Shippagan
E0B 2P0
3rd Friday of each month from 9:30 am to 3 pm

Income Security Programs
Client Service Centre
c/o Employment and Immigration Office
Sussex Mall
Winter Street
Sussex
E0E 1P0
1st and 3rd Thursday of each month from 9 am to 3:30 pm

Income Security Programs
Client Service Centre
Connell Chambers Building
105 Connell Street
Woodstock
E0J 2B0
Wednesdays from 9:30 am to 3 pm

NEWFOUNDLAND

Income Security Programs
Herald Towers, Room 301
4 Herald Avenue
Corner Brook
A2H 4B4
(709) 637-4366

Health Protection Branch
Cormack Building, Suite 304
2 Steers Cove
St John's
A1C 6J5
(709) 772-2125
Fax:
(709) 772-5945

Income Security Programs
Regional Office and Client Service Centre
310 Pleasantville
Post Office Box 9430
St John's
A1A 2Y5
(709) 772-5501

Medical Services Branch
Cormack Building, Suite 303
Post Office Box 667, Station C
St John's
A1C 6J5
(709) 772-5571

Social Service Programs
c/o Department of Social Services
Confederation Building Annex
Post Office Box 4750
St John's
A1C 5T7
(709) 576-3606

Social Service Programs
New Horizons Program
Regional Office
Cormack Building, 3rd Floor
2 Steers Core
Post Office Box 1752, Station C
St John's
A1C 6J5
(709) 772-2279

For Telephone Services *see* pages 3 to 28

Northwest Territories

Medical Services
Northwest Territories Region, Inuvik Zone
Inuvik General Hospital
Postal Bag 2
Inuvik
X0E 0T0
(403) 979-2955

Medical Services
Northwest Territories Region
Lahmridge Tower
Postal Bag 1320
Yellowknife
X1A 2L9
(403) 873-7050

Medical Services
Mackenzie Zone
Mackenzie and Yellowknife Health Centres
4702 50th Avenue
Post Office Box 520
Yellowknife
X1A 2N4
(403) 920-8466

Nova Scotia

Income Security Programs
Federal Building
40 Havelock Street
Post Office Box 855
Amherst
B4H 4B9
Each Wednesday and Thursday from 8:30am to 4pm:
(902) 667-5126

Income Security Programs
Federal Building
325 Main Street
Post Office Box 1745
Antigonish
B2G 2M5
(902) 863-3540

Income Security Programs
South Shore Mall
40 North Street
Bridgewater
B4V 2Z5
Every Thursday from 8:30am to 4:30 pm:
(902) 543-8515

Income Security Programs
c/o Employment and Immigration Office
Evangeline Mall
Post Office Box 1540
Digby
B0V 2T0
Every 2nd Wednesday from 9 am to 3 pm:
(902) 245-5566

Income Security Programs
General Mining Building, Suite 2
26 Marconi Street
Glace Bay
B1A 6G3
Monday to Thursday 8:30am to 4:30pm:
(902) 564-2565

Communications Directorate
1496 Water Street
Halifax
B3J 1R9
(902) 426-2038
(902) 426-2668
(902) 426-4120

Health Protection Branch
Atlantic Regional Office
Ralston Building, B16
1557 Hollis Street
Halifax
B3J 1V5
(902) 426-5774
Fax:
(902) 426-6676

Health Services and Promotion Branch
Atlantic Regional Office
Duke Tower, Suite 1110
5251 Duke Street
Halifax
B3J 1P4
(902) 426-2700

Income Security Programs
Client Service Centre
West End Mall, Suite 111
6960 Mumford Road
Halifax
B3L 4P1
(902) 426-3711
(902) 426-1882 (service in French)

Medical Services
Atlantic Region
Ralston Building
1557 Hollis Street
Halifax
B3J 1V6
(902) 426-7392
Nova Scotia and Newfoundland Zone:
(902) 426-7190
Public Service Health Unit:
(902) 426-7606

Medical Services
Shubenacadie Health Centre
c/o Ralston Building, Room 432
1557 Hollis Street
Halifax
B3J 1V6

Social Service Programs
c/o Department of Social Services
Johnstone Building, 3rd Floor
5182 Prince Street
Post Office Box 696
Halifax
B3J 2T7
(902) 424-6763

Social Service Programs
New Horizons Program
Regional Office
Halifax Insurance Building, 4th Floor
5670 Spring Garden Road
Halifax
B3J 1H6
(902) 426-2741

Income Security Programs
Federal Building
Railway Street
Inverness
B0E 1N0
Every Thursday from 11am to 4pm:
(902) 258-2995

Income Security Programs
c/o Canada Employment Centre
495 Main Street
Post Office Box 150
Kentville
B4N 1K9
Every Thursday from 9:00 am to 3:30 pm:
(902) 678-3141

Income Security Programs
c/o Employment and Immigration Office
164 Main Street
General Delivery
Liverpool
B0T 1K0
Every 2nd Tuesday from 10 am to 3 pm:
(902) 354-7276

Income Security Programs
c/o Employment and Immigration Canada
161 Commercial Street
Post Office Box 100
Middleton
B0S 1P0
Every 2nd Wednesday from 8:30 am to 4 pm:
(902) 825-4967

Income Security Programs
Highland Square Mall
689 Westville Road
New Glasgow
B2H 2J6
(902) 755-4430

Income Security Programs
3390 Plummer Avenue
New Waterford
B1H 1Y9
Every Wednesday from 1 pm to 4 pm:
(902) 862-3491

Income Security Programs
c/o Employment and Immigration Canada Office
116 King Street
North Sydney
B2A 3R7
(902) 564-3510

For Telephone Services *see* pages 3 to 28

Health and Welfare Canada
(continued)

NOVA SCOTIA *(continued)*

Income Security Programs
Federal Building
Pitt Street
Fridays from 9 am to 3:30 pm:
(902) 625-2180

Income Security Programs
John and Water Streets
Post Office Box 810
Shelburne
B0T 1W0
Every 2nd Wednesday from 8:30 am to 2:30 pm:
(902) 875-4062

Income Security Programs
196 George Street
Sydney
B1P 1J3
(902) 564-7350

Medical Services
Sydney Health Centre
63 Charlotte Street
Sydney
B1P 1B8

Medical Services
Eskasoni Health Centre
c/o 63 Charlotte Street
Sydney
B1P 1B8

Income Security Programs
Truro Centre
14 Esplanade Street
Truro
B2N 2K3
(902) 895-4335

Income Security Programs
c/o Employment and Immigration Canada Office
Windsor Mall
104 Water Street
Windsor
B0N 2T0
Every 2nd Wednesday from 9:30 am to 3 pm:
(902) 798-2507

Income Security Programs
1B Second Street
Yarmouth
B5A 1T3
Every Tuesday from 8:30 to 3pm:
(902) 742-8302

ONTARIO

Income Security Programs
20 Anne Street South, Suite 14
Barrie
L4N 2C6
(705) 726-6901

Medical Services
Bearskin Lake Nursing Station
Bearskin Lake
P0B 1E0

Medical Services
Nursing Station
Big Trout Lake
P0V 1G0

Medical Services
Cat Lake Nursing Station
Cat Lake
P0V 1J0

Income Security Programs
Client Service Centre
Judy LaMarsh Building
65 William Street South
Post Office Box 2020
Chatham
N7M 4S2
(519) 436-3000

Medical Services
St Regis Health Centre
Post Office Box 941
Cornwall
K6H 5V1

Medical Services
Deer Lake Nursing Station
Deer Lake
P0V 1N0

Medical Services
Fort Hope Nursing Station
(via Nakina)
Eabamet Lake
P0T 1L0

Medical Services
Kettle Point Health Centre
Post Office Box 670
Forest
N0N 1J0

Medical Services
Fort Albany Health Centre
Fort Albany
P0L 0H0

Medical Services
Fort Francis Health Centre
310 Church Street
Fort Frances
P9A 1E1

Medical Services
Health Centre
305 Main Street
Geraldton
P0T 1M0

Income Security Programs
Ontario Region Client Services
75 Farquhar Street
Guelph
N1H 3N4

Health Protection Branch
National Revenue Building, Room 530
150 Main Street West
Hamilton
L8P 1H8
(416) 572-2568

Income Security Programs
Jackson Square Mall
2 King Street West
Hamilton
L8P 1A1
(416) 572-2292

Medical Services
Heron Bay Health Centre
General Delivery
Heron Bay
P0T 1R0

Medical Services
Kasabonika Nursing Station
Kasabonika
P0V 1Y0

Medical Services
Kashechewan Nursing Station
Kashechewan
P0L 1S0

Medical Services
Kenora Health Centre
100 Park Street
Kenora
P9N 1Y6

Income Security Programs
461 Princess Street
Kingston
K7L 1C4
(613) 545-8333

Income Security Programs
Client Service Centre
15 Duke Street East, 2nd Floor
Kitchener
N2H 1A2

Social Services Program
New Horizons Program
Regional Sub-Office
15 Duke Street East, 1st Floor
Kitchener
N2H 1A2
(519) 742-5866

Medical Services
Lansdowne House Nursing Station
Lansdowne House
P0T 1Z0

Health Protection Branch
451 Talbot Street, Room 707
London
N6A 5C9
(519) 645-4125

Income Security Programs
457 Richmond Street, Room 101
London
N6A 3E3
(519) 679-4121

Medical Services
Spanish River Health Clinic
c/o Spanish River Band
Post Office Box 429
Massey
P0P 1P0

For Telephone Services *see* pages 3 to 28

Income Security Programs
1140 Burnhamthorpe Road West
Suite 112
Mississauga
L5C 4E9
(416) 296-0311

Medical Services
Moose Factory Zone
c/o Moose Factory General Hospital
Post Office Box 34
Moose Factory
P0L 1W0
(705) 658-4544

Medical Services
Muncey Health Centre
Muncey
N0L 1Y0

Medical Services
Nursing Station
Osnaburg House
New Osnaburg
P0V 2H0

Medical Services
Ohsweken Clinic
Ohsweken
N0A 1M0

Income Security Programs
Bell Tower, 2nd Floor
Oshawa Shopping Centre
419 King Street West
Oshawa
L1J 2K5

Head Office
Brooke Claxton Building
De la Colombine Boulevard
Tunney's Pasture
Ottawa
K1A 0K9
(613) 957-2991

Health Protection Branch
Head Office
Health Protection Building
Holland Avenue
Tunney's Pasture
Ottawa
K1A 0L2
(613) 957-2991
Fax:
(613) 952-7767

Health Protection Branch
Bureau of Dangerous Drugs
Jackson Building, 3rd Floor
122 Bank Street
Ottawa
K1A 1B9
(613) 954-6522

Health Protection Branch
Federal Centre for AIDS
301 Elgin Street, 2nd Floor
Ottawa
K1A 0L2
(613) 957-1772

Health Protection Branch
Food and Drug Inspection
District Office
SBI Building, 11th Floor
2323 Riverside Drive
Ottawa
K1A 0L2
(613) 954-6807

Health Services and Promotion Branch
Head Office
Jeanne Mance Building, 5th Floor
Tunney's Pasture
Ottawa
K1A 1B4
(613) 954-8525

Income Security Programs
Head Office
Vanier Place, Tower B, 9th Floor
355 River Road
Vanier
Ottawa
K1L 8C1
(613) 957-2612

Income Security Programs
414 Cooper Street, 1st Floor
Ottawa
K1A 0L4
(613) 990-1500

Medical Services
Head Office
Jeanne Mance Building
De l'Églantine Street
Tunney's Pasture
Ottawa
K1A 0L3
(613) 957-7701

Medical Services
Ontario Region
1547 Merivale Road
Nepean
Ottawa
K1A 0L3
(613) 952-0086

Medical Services
District Health Unit
301 Elgin Street
Ottawa
K1A 0L3
Immigration Medicals:
(613) 954-6599
Immunization:
(613) 954-6594
Public Service Medical Centre:
(613) 954-6594

Medical Services
National Capital Region
Bonaventure Building
301 Elgin Street
Ottawa
K1A 0L3
(613) 954-6542
Overseas:
(613) 954-6544

Social Service Programs
Head Office
Brooke Claxton Building
Tunney's Pasture
Ottawa
K1A 1B5
(613) 957-2953

Social Service Programs
New Horizons Program
National Office
Brooke Claxton Building
De la Colombine Boulevard
Tunney's Pasture
Ottawa
K1A 1B5
(613) 957-2880

Medical Services
Health Centre
Parry Sound
P2A 2X2

Income Security Programs
Federal Building, Room 201
201 Charlotte Street
Post Office Box 845
Peterborough
K9J 7A2
(705) 743-6500

Medical Services
Pikangikum Nursing Station
Pikangikum
P0V 2L0

Medical Services
Clinic Chippewas of Rama
Rama Road Post Office
Rama
L0K 1T0

Income Security Programs
12 Tremont Drive
St Catharines
L2T 3B2
(416) 684-6506

Medical Services
Sandy Lake Nursing Station
Sandy Lake
P0V 1V0

Income Security Programs
100 Front Street South
Sarnia
N7T 2M4
(519) 344-5229

Income Security Programs
369 Queen Street East
Sault Ste Marie
P6A 1Z4
(705) 759-4512

Medical Services
Sebequie Nursing Station
Sebequie
P0T 3A0

For Telephone Services *see* pages 3 to 28

Health and Welfare Canada
(continued)
ONTARIO *(continued)*

Medical Services
Sioux Lookout Zone
Sioux Lookout Zone Hospital
Seventh Avenue North
Post Office Box 1500
Sioux Lookout
P0V 2T0
(807) 737-3031

Medical Services
Chippewa Hill Health Centre
Post Office Box 640
Southampton
N0H 2L0

Medical Services
Lawrence Commanda Health Centre
Rural Route 1
Sturgeon Falls
P0H 2G0

Health Protection Branch
New Federal Building, Room 317
19 Lisgar Street South
Sudbury
P3E 3L4
(705) 671-0606

Income Security Programs
Federal Building, Room 100
19 Lisgar Street South
Sudbury
P3E 3L4
(705) 671-0625

Health Protection Branch
Public Building, Room 313
33 South Court Street
Thunder Bay
P7B 2W6
(807) 344-6521

Income Security Programs
244 Lincoln Street
Thunder Bay
P7B 5L2
(807) 344-9131

Medical Services
Thunder Bay Zone
Thunder Bay Hydro Building, 5th Floor
28 North Cumberland Street
Thunder Bay
P7A 4K9
(807) 343-5310

Medical Services
Lake Superior Health Centre
33 South Court Street, Room 350
Thunder Bay
P7B 2W6

Income Security Programs
70 Cedar Street South
Timmins
P4N 2G6
(705) 264-9537

Communications
Regional Office
200 Town Centre Court, Suite 1110
Scarborough
Toronto
M1P 4X8
(416) 973-1423

Health Protection Branch
Ontario Regional Office
2301 Midland Avenue
Scarborough
Toronto
M1P 4R7
(416) 973-1600
Fax:
(416) 291-1431

Health Services and Promotion Branch
Health Promotion Directorate
Ontario Regional Office
221 Yonge Stree, Suite 605
Toronto
M4S 2B4
(416) 973-6484

Income Security Programs
Regional Office and Scarborough Client Service Office
Scarborough Town Centre
200 Town Centre Court
Post Office Box 5100, Station D
Scarborough
Toronto
M1R 5C8
(416) 296-0311

Income Security Programs
Toronto Mid-Town Client Service Centre
118 Eglinton Avenue West, 2nd Floor
Toronto
M4R 2G4
(416) 296-0311

Income Security Programs
Etobicoke Client Service Office
2100 Bloor Street West
Etobicoke
Toronto
M6S 1M7
(416) 296-0311

Income Security Programs
North York Client Service Centre
Federal Building, Level 1
4900 Yonge Street
Willowdale
Toronto
M2N 6B1
(416) 296-0311

Medical Services
Southern Ontario Zone
55 Saint Clair Avenue East, 3rd Floor
Toronto
M4T 1M2
(416) 973-6241
Quarantine Program Inquiries:
(416) 973-6242

Social Service Programs
c/o Ministry of Community and Social Services
Hepburn Building, 3rd Floor
80 Grosvenor Street
Toronto
M7A 1E9
(416) 965-1083

Social Service Programs
New Horizons Program
Regional Office
2300 Yonge Street, Room 1104
Toronto
M4P 1E4
(416) 973-1999

Medical Services
Walpole Island Health Centre
Rural Route 3
Wallaceburg
N0P 2N0

Medical Services
Round Lake Nursing Station
(Via Pickle Lake)
Weagamow Lake
P0V 2Y0

Medical Services
Wikwemikong Community Health Centre
Post Office Box 101
Wikwemikong
P0P 2J6

Health Protection Branch
185 Ouellette Avenue, Room 616
Windsor
N9A 1C7
(519) 252-5765

Income Security Programs
185 Ouellette Street, 2nd Floor
Windsor
N9A 4H7

Medical Services
Wunnimun Lake Nursing Station
Wunnimun Lake
P0B 2Z0

PRINCE EDWARD ISLAND

Health Protection Branch
Kelly Building, Room 101
3 Harbourside Road
Charlottetown
C1A 8R4
(902) 566-7871
Fax:
(902) 566-7878

Income Security Programs
Kelly Building, Room 101
3 Harbourside Road
Mail: Post Office Box 1238
Charlottetown
C1A 7M9
(902) 566-7850
(toll free)

For Telephone Services *see* pages 3 to 28

Medical Services Branch
Kelly Building, Room 101
3 Harbourside Road
Charlottetown
C1A 8R4
(902) 566-7871

Social Service Programs
New Horizons Program
Kelly Building, Room 101
3 Harbourside Road
Mail: Post Office Box 1238
Charlottetown
C1A 7M9
(902) 566-7857

Income Security Programs
Client Service Centre (part-time)
Southern Kings and Queens Regional Services Centre
Montague
C0A 1R0
2nd and 4th Friday of each month from 9:30 am to 1 pm:
(902) 838-2992

Income Security Programs
Client Service Centre (part-time)
West Prince Regional Services Centre
O'Leary
C0B 1V0
1st and 3rd Friday of each month from 10 am to 2 pm:

Income Security Programs
Client Service Centre (part-time)
Eastern Kings Regional Services Centre
Souris
C0A 2B0
1st and 3rd Monday of each month from 9:30 am to 1 pm:
(902) 678-3022

Income Security Programs
Client Service Centre (part-time)
East Prince Regional Services Centre
109 Water Street
Summerside
C1N 5L2
Every Wednesday from 9 am to 2 pm:
(902) 436-9191

QUEBEC

Medical Services
Bersimis Clinic
Post Office Box 10
Saguenay County
Bersimis-Betsiamites
G0H 1B0

Income Security Programs
100 Lafontaine Avenue, Suite 101
Chicoutimi
G7H 6X2
(418) 549-9382

Income Security Programs
Surprenant Building, Room 105
400 Saint-Georges Street
Drummondville
J2C 4H4
(819) 478-4053

Income Security Programs
Client Service Centre
Promenades de l'Outaouais
1100 Maloney Boulevard West
Gatineau
J8T 6G3
(819) 994-1004

Health Protection Branch
Fontaine Building, Room 219
200 Sacré-Coeur Boulevard
Hull
J8X 4C6
(819) 997-3035

Medical Services
Kebaowek Reserve
Kipawa
J0Z 2H0

Medical Services
Lac Rapide Clinic
Pontiac County
Lac Rapide
J0W 1T0

Medical Services
Lac Simon Health Centre
Lac Simon
J0Y 3M0

Medical Services
Nurse in charge of Grand Lac Victoria
c/o Lac Simon Clinic
Lac Simon
J0Y 3M0

Income Security Programs
Place du Carrefour, Room 175
2525 Daniel-Johnson Boulevard
Laval
H7T 1S9
(514) 687-1324

Medical Services
Huron Village Clinic
Bastien Boulevard
Loretteville
G0A 4V0

Medical Services
Patient Services
Huron Village
Loretteville
G0A 2R0

Medical Services
Maniwaki Clinic
Corner of Bitobi and Ottawa Streets
Post Office Box 160
Maniwaki
J9E 2J0

Medical Services
Centre Mère Enfant
Mail: Post Office Box 37
via Saint Michel des Saints
Berthier County
Manowan
J0K 1M0

Medical Services
Manowan Clinic
Mail: Post Office Box 280
Via Saint Michel des Saints
Manowan
J0K 1M0

Medical Services
Maria Health Centre
Maria Reserve
Maria
G0C 1Y0

Medical Services
Mingan Clinic
Duplessis County
Mingan
G0G 2A0

Communications
Regional Office
Guy Favreau Complex
East Tower, Suite 206
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-5809

Health Protection Branch
Regional Office
1001 Saint-Laurent Street West
Longueuil
Montreal
J4K 1C7
(514) 283-5488
Fax:
(514) 283-5471

Health Services and Promotion Branch
Health Promotion Directorate
Quebec Regional Office
Guy Favreau Complex
East Tower, Suite 210
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-4589
Fax:
(514) 283-5471

Income Security Programs
Guy Favreau Complex
East Tower, Level 00, Room 10
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-5750

For Telephone Services *see* pages 3 to 28

Health and Welfare Canada
(continued)

QUEBEC *(continued)*

Income Security Programs
Port-de-Mer Building, Room 217
101 Place Charles Lemoyne
Longueuil
Montreal
J4K 4Z1
(514) 283-5750

Income Security Programs
4660 Jarry Street East
Saint-Léonard
Montreal
H1R 1X3
(514) 376-1533

Medical Services
Regional Office
Guy Favreau Complex
East Tower, Room 202
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-4774

Social Service Programs
New Horizons Program
Regional Office
Guy Favreau Complex
East Tower, Suite 212
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-7306

Medical Services
Notre Dame du Nord Clinic
Temiscamingue County
Notre Dame du Nord
J0Z 3B0

Medical Services
Pikogan Health Centre
Rural Route 4
Pikogan Reserve
Mail: via Amos
Pikogan
J9T 3A3

Medical Services
Pointe Bleue Clinic
Roberval County
Pointe Bleue
G0W 2H0

Medical Services
Natashquan Reserve
Pointe Parent
G0G 2E0

Health Protection Branch
Maritime Champlain Station, Room 267
901 Du Cap Diamant Street
Quebec
G1K 4K1
(418) 648-3670
Fax:
(418) 649-6160

Income Security Programs
330 De La Gare du Palais Street
Post Office Box 1816
Quebec
G1K 7L5
(418) 648-3332

Social Service Programs
Canada Assistance Plan
1005 Sainte-Foy Road, 4th Floor
Quebec
G1S 4N4
(418) 643-3329

Social Service Programs
New Horizons Program
Regional Sub-Office
330 De La Gare du Palais Street, 7th Floor
Quebec
G1K 2X2
(418) 648-4314

Medical Services
Restigouche Health Centre
14 Riverside Drive
Restigouche
G0C 2R0

Income Security Programs
Hôtel de Ville Building
189 De la Cathédrale Avenue
Rimouski
G5L 5J1
(418) 722-3025

Medical Services
Obedjiwan Clinic
Mail: Rural route 1
Via Air Roberval Ltée
Roberval Airport
Roberval
G8H 2M9

Medical Services
Romaine Health Centre
Romaine
G0G 1M0

Medical Services
Saint Augustin Clinic
Duplessis County
Saint Augustin
G0G 2R0

Medical Services
Matimekosh Centre
Post Office Box 549
Schefferville
G0G 2T0

Income Security Programs
Client Service Centre
402 Brochu Avenue
Sept-Îles
G4R 2W8
(418) 962-7116

Medical Services
Maliotenam Health Centre
115 Montagnais Street
Post Office Box 547
Sept-Îles
G4R 4K7

Medical Services
Sept-Îles Health Centre
1048 Brochu Avenue
Post Office Box 547
Sept-Îles
G4R 4K7

Health Protection Branch
50, Place de la Cité, Room 319
Post Office Box 1120
Sherbrooke
J1H 5L5
(819) 565-5550
Fax:
(819) 564-5549

Income Security Programs
Old Age Security
Place Jacques-Cartier
30 Marchant Street
Sherbrooke
J1J 3E3
(819) 564-5545

Health Protection Branch
Post Office Building, Room 235
1285 Notre-Dame Street
Post Office Box 1595
Trois-Rivières
G9A 5L9
(819) 374-6259

Income Security Programs
Client Service Centre
55 Des Forges Street, Room 013
Trois-Rivières
G9A 6A9
(819) 373-2585

Income Security Programs
Client Service Centre
1087 3rd Avenue
Val-d'Or
J9P 1T5
(819) 825-2867

Medical Services
Weymontachie Clinic
Mail: via Sanmaur
Weymontachie
G0A 4M0

Medical Services
Winneway Clinic
Mail: via Laforce
Winneway
J0Z 2J0

SASKATCHEWAN

Medical Services
Black Lake Health Centre
Black Lake
S0J 0H0

Medical Services
Health Centre
Broadview
S0G 0K0

Medical Services
Buffalo Narrows Health Centre
Buffalo Narrows
S0M 0J0

For Telephone Services *see* pages 3 to 28

Medical Services
Carrot River Health Centre
Carrot River
S0E 0L0

Medical Services
Dillon Health Centre
Dillon
S0M 1J0

Medical Services
Zone Office
Post Office Box 220
Fort Qu'Appelle
S0G 1S0
(306) 332-6277

Medical Services
Fort Qu'Appelle Health Centre
Fort Qu'Appelle
S0G 1S0

Medical Services
Fort Qu'Appelle Indian Hospital
Post Office Box 220
Fort Qu'Appelle
S0G 1S0
(306) 332-5611

Medical Services
Health Centre
Kamsack
S0A 1S0

Medical Services
Health Centre
La Ronge
S0J 1L0

Medical Services
Meadow Lake Zone
Post Office Box 310
Meadow Lake
S0M 1V0

Medical Services
Health Centre
Meadow Lake
S0M 1V0

Medical Services
Montreal Lake Nursing Station
Montreal Lake
S0J 1Y0

Medical Services
Patuanak Health Centre
Patuanak
S0M 2H0

Medical Services
Nursing Station
Pelican Narrows
S0P 0E0

Medical Services
Zone Office
3601 5th Avenue East
Post Office Box 5000
Prince Albert
S6V 7V6
(306) 953-8600

Health Protection Branch
1855 Smith Street, Room 103
Regina
S4P 2N5
(306) 780-5407

Income Security Programs
Dominion Government Building, 1st Floor
1975 Scarth Street
Regina
S4P 3K4
(306) 780-5631

Medical Services
Regional Office
1855 Smith Street
Regina
S4P 1S0
(306) 780-5449

Social Service Programs
Château Tower, Room 920
1920 Broad Street
Regina
S4P 3V6
(306) 787-3595

Social Service Programs
New Horizons Program
Regional Office
Dominion Government Building
1975 Scarth Street, 4th Floor
Regina
S4P 3K4
(306) 780-5356

Medical Services
Rond du Lac Health Centre
Rond du Lac
S0J 0W0

Health Protection Branch
Federal Building, Room 412
101 22nd Street East
Saskatoon
S7K 0E1
(306) 975-4502

Income Security Programs
107 4th Avenue South
Saskatoon
S7K 5X2
(306) 975-4222

Medical Services
Moose Woods Health Centre
c/o Moose Woods Band Office
Rural Route 5
Post Office Box 149
Saskatoon
S7K 3J8

Medical Services
Southend Health Centre
Southend
S0J 2L0

Medical Services
Spiritwood Health Centre
Spiritwood
S0J 2M0

Medical Services
Stanley Mission Health Centre
Stanley Mission
S0J 2P0

Medical Services
Stony Rapids Health Centre
Stony Rapids
S0J 2R0

Medical Services
Wollaston Lake Health Centre
Wollaston Lake
S0J 3C0

Yukon

Medical Services
Health Centre
Beaver Creek
Y0B 1L0

Medical Services
Nursing Station
Dawson
Y0B 1G0

Medical Services
Nursing Station
Faro
Y0B 1K0

Medical Services
Mayo General Hospital
Mayo
Y0B 1M0

Medical Services
Nursing Station
Old Crow
Y0B 1N0

Medical Services
Health Centre
Ross River
Y0B 1S0

Medical Services
Teslin Health Centre
Teslin
Y0A 1B0

Medical Services
Health Centre
Upper Liard
Y0A 1C0

Medical Services
Watson Lake Cottage Hospital
Watson Lake
Y0A 1C0

Medical Services
Regional Office
Yukon Manor
2 Hospital Road
Whitehorse
Y1A 3H8
(403) 668-6461
Whitehorse General Hospital
Whitehorse
Y1A 3H7

For Telephone Services *see* pages 3 to 28

Investment Canada (IC)

Ontario

C D Howe Building, 5th Floor West
240 Sparks Street
Post Office Box 2800, Station D
Ottawa
K1P 6A5
(613) 995-0465

Information Commissioner of Canada, Office of the (ICC)

Ontario

Place de Ville
Tower B, 3rd Floor
112 Kent Street
Ottawa
K1A 1H3
(613) 995-2410
1-800-267-0441
(Toll free throughout Canada.)

International Centre for Ocean Development (ICOD)

British Columbia

Information (by mail or telephone only):
999 Canada Place, Suite 666
Vancouver
V6C 3E1
(604) 641-1206

Nova Scotia

5670 Spring Garden Road, 9th Floor
Halifax
B3J 1H6
(902) 426-1512

Ontario

Ottawa Bureau
255 Argyle Avenue, Suite 100
Ottawa
K2P 1B8
(613) 954-1920

International Development Research Centre (IDRC)

Ontario

Head Office
250 Albert Street
Post Office Box 8500
Ottawa
K1G 3H9
(613) 236-6163

International Joint Commission (IJC)

Ontario

Canadian Section
Berger Building, 18th Floor
100 Metcalfe Street
Ottawa
K1P 5M1
(613) 995-2984

Great Lakes Regional Office
100 Ouellette Avenue, 8th Floor
Windsor
N9A 6T3
Calls from within Canada:
(519) 256-7821
Calls from within the USA:
(313) 226-2170

Indian and Northern Affairs Canada (INAC)

Alberta

Indian Minerals (West)
Sam Livingston Building, Room 315
510 12th Avenue South West
Calgary
T2R 0X5
(403) 292-6052

Indian Oil and Gas
Harry Hays Building, Room 645
220 4th Avenue South East
Post Office Box 2924, Station M
Calgary
T2P 3K3
(403) 292-5901

Social Services Division
Harry Hays Building, Room 454
220 4th Avenue South East
Post Office Box 2559, Station M
Calgary
T2P 3K3
(403) 292-5808

Alberta Regional Office
Canada Place, 6th Floor
9700 Jasper Avenue
Edmonton
T5J 4G2
(403) 495-2773
Social Development Division:
(403) 495-2777

Fort McMurray District
9913 Biggs Avenue, Room 200
Fort McMurray
T9H 1S2
(403) 743-3823

Fort Vermilion District
Post Office Box 720
High Level
T0H 1Z0
(403) 926-3741

Southern Alberta District
Federal Building, Room 302
704 4th Avenue South
Lethbridge
T1J 3Y2
(403) 382-3111

St Paul District
4916 51st Avenue
Post Office Box 850
St Paul
T0A 3A0
(403) 645-3313

British Columbia

Nanaimo District
Federal Building, Room 401
60 Front Street
Nanaimo
V9R 5H7
(604) 754-0355

Prince George District
Oxford Building, Room 209
280 Victoria Street
Prince George
V2L 4X3
(604) 561-5121

North West District
3219 Eby Street
Terrace
V8G 4R3
(604) 638-4100

British Columbia Regional Office
800 Burrard Street
Post Office Box 1000
Vancouver
V6Z 2J3
(604) 666-5121

Vancouver District
757 West Hastings Street, Room 210
Vancouver
V6C 3E3
(604) 666-3151

Comprehensive Claims Branch
1055 West Georgia Street, Room 1800
Vancouver
V6E 3P3
(604) 666-7027

Specific Claims Branch
800 Burrard Street, Room 920
Post Office Box 1000
Vancouver
V6Z 2J3
(604) 666-5302
(604) 666-5296

Manitoba

Thompson Area Advisory Centre
83 Churchill Drive
Thompson
R8N 0L6
(204) 778-8324

For Telephone Services *see* pages 3 to 28

Manitoba Regional Office
275 Portage Avenue, Room 1100
Winnipeg
R3B 3A3
(204) 983-4928

Northwest Territories

District Office
Post Office Box 150
Fort Simpson
X0E 0N0
(403) 695-2626

Northwest Territories Regional Office
Post Office Box 7
Fort Smith
X0E 0P0
(403) 920-8119

District Office
130 Simpson Street
Post Office Box 658
Fort Smith
X0E 0P0
(403) 872-2558

Igloolik Research Centre
Igloolik
X0A 0L0
(819) 934-8836

District Office
Post Office Box 2100
Inuvik
X0E 0T0
(403) 979-3361

Inuvik Scientific Resource Centre
Post Office Box 1430
Inuvik
X0E 0T0
(403) 979-3838

Baffin District Office
Post Office Box 100
Iqaluit
X0A 0H0
(819) 979-4405

Iqaluit Research Laboratory
Post Office Box 100
Iqaluit
X0A 0H0
(819) 979-6734

District Office
Post Office Box 129
Rankin Inlet
X0C 0G0
(819) 645-2831

District Office
Post Office Box 1500
Yellowknife
X1A 2R3
(403) 920-8110

Indian and Inuit Affairs
Northwest Territories Regional Office
4914 50th Street
Post Office Box 2760
Yellowknife
X1A 1R6
(403) 920-8283

Nova Scotia

Atlantic Regional Office
40 Havelock Street
Post Office Box 160
Amherst
B4H 3Z3
(902) 667-3818

Nova Scotia Service Centre
Ralston Building, 3rd Floor
1557 Hollis Street
Halifax
B3J 1V5
(902) 426-2543

Ontario

Southern Brantford District
58 Dalhousie Street, 3rd Floor
Post Office Box 1960
Brantford
N3T 5W5
(519) 754-0323

Sioux Lookout District
45 Prince Street
Post Office Box 369
Sioux Lookout
P0V 2T0
(807) 737-2800

Bruce District
Post Office Box 640
Southampton
N0H 2L0
(519) 797-2018

Sudbury District
1760 Regent Street South
Sudbury
P3E 3Z8
(705) 522-5100

Lakehead District
905 East Victoria Avenue
Thunder Bay
P7C 1B3
(807) 623-3534
Technical Services:
(807) 623-9533

Ontario Regional Office
25 Saint Clair Avenue East, 5th Floor
Toronto
M4T 1M2
Information Services:
(416) 973-2281
Reception Services:
(416) 973-6234

Quebec

Head Office
Terrasses de la Chaudière
North Tower
10 Wellington Street
Mail: Ottawa, Ontario K1A 0H4
General Inquiries:
(819) 997-9885
Publications:
(819) 997-0380

Indian Minerals (East)
Fontaine Building, Room 725
200 Sacré-Coeur Boulevard
Hull, Quebec
Mail: Ottawa, Ontario K1A 0H4
(819) 997-9272

Quebec Regional Office
Place Jacques-Cartier
320 Saint-Joseph Street East
Post Office Box 3725
Saint-Roch Postal Station
Quebec
G1K 7Y2
(418) 648-3270

Sept-Îles District
701 Laure Boulevard, 2nd Floor
Sept-Îles
G4R 1X8
(418) 962-6596

Saskatchewan

Touchwood - File Hills - Qu'Appelle District
Post Office Box 760
Fort Qu'Appelle
S0G 1S0
(306) 332-5643

Meadow Lake District
Post Office Box 280
Meadow Lake
S0M 1V0
(306) 236-4472

Prince Albert District
3601 5th Avenue East
Post Office Box 5500
Prince Albert
S6V 7V6
(306) 953-8522

Saskatchewan Regional Office
Albert Plaza
4211 Albert Street
Regina
S4S 3R6
(306) 780-5945

Saskatoon District
101 22nd Street East, Room 201
Saskatoon
S7K 0E1
(306) 975-4768

For Telephone Services *see* pages 3 to 28

Indian and Northern Affairs Canada *(continued)*

Yukon

Yukon Regional Office
Federal Building, Room 305
Post Office Box 4100
Whitehorse
Y1A 3S9
Indian and Inuit Affairs:
(403) 668-6474
Inquiries:
(403) 667-3100

Immigration and Refugee Board (IRB)

British Columbia

800 Burrard Street, Room 1600
Post Office Box 1600
Vancouver
V6Z 2J9
(604) 666-5946

Manitoba

185 Carlton Street, 3rd Floor
Winnipeg
R3C 3J1
(204) 983-3553

Ontario

Head Office
116 Lisgar Street
Ottawa
K1A 0K1
(613) 995-6486

1 Front Street West, 5th Floor
Toronto
M5J 1A5
(416) 973-6035
(416) 973-6261

Quebec

Guy Favreau Complex
East Tower, Suite 102
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-7733

Industry, Science and Technology Canada (ISTC)

Alberta

Local Office
Harry Hays Building, Room 630
220 4th Avenue Southeast
Calgary
T2P 3C3
(403) 292-4575

Regional Office
Canada Place, 5th Floor
9700 Jasper Avenue
Edmonton
T5J 4C3
(403) 495-4782
Fax:
(403) 495-4507
Aboriginal Economic Programs:
(403) 495-2954

British Columbia

District Office
The Canada Trust Tower, Room 706
299 Victoria Street
Prince George
V2L 5B8
(604) 561-5158

Regional Office
650 West Georgia Street, Suite 900
Post Office Box 11610
Vancouver
V6B 5H8
(604) 666-0434
Fax:
(604) 666-8330
Aboriginal Economic Programs:
(604) 666-3871

Manitoba

Regional Office
330 Portage Avenue, 9th Floor
Post Office Box 981
Winnipeg
R3C 2V2
(204) 983-4090
Fax:
(204) 983-2187

Aboriginal Economic Programs
330 Portage Avenue, 11th Floor
Post Office Box 3130
Winnipeg
R3C 4E6
(204) 983-7316

New Brunswick

Regional Office
Assumption Place
770 Main Street
Post Office Box 1210
Moncton
E1C 8P9
(506) 857-6400
Fax:
(506) 857-6429

Newfoundland

Regional Office
Parsons Building
90 O'Leary Avenue
Post Office Box 8950
St John's
A1B 3R9
(709) 772-4866
Fax:
(709) 772-5093

Northwest Territories

Regional Office
Precambrian Building, 10th Floor
Postal Bag 6100
Yellowknife
X1A 2R3
(403) 920-8568
Aboriginal Economic Programs:
(403) 920-8572

Nova Scotia

Regional Office
1496 Lower Water Street
Post Office Box 940, Station M
Halifax
B3J 2V9
(902) 426-4782
Fax:
(902) 426-2624
Aboriginal Economic Programs:
(902) 426-4782

Ontario

Southwestern Ontario District Office
451 Talbot Street, Suite 303
London
N6A 5C9
(519) 679-5820
Fax:
(519) 645-4483
Aboriginal Economic Programs:
(519) 645-4486

Head Office
C D Howe Building
235 Queen Street
Ottawa
K1A 0H5
(613) 995-5771

FedNor
District Office
Concord Building, 1st Floor
280 Albert Street
Ottawa
K1P 5G8
(613) 993-4963
Fax:
(613) 996-2080

For Telephone Services *see* pages 3 to 28

District Office
30 Cedar Street
Sudbury
P3E 1A4
FedNor:
(705) 671-0711
Fax:
(705) 671-0717
Aboriginal Economic Programs:
(705) 671-0746

District Office
710 Victoria Avenue East, Suite 209
Thunder Bay
P7C 5P7
FedNor:
(807) 623-4436
Fax:
(807) 623-5392
Aboriginal Economic Programs:
(807) 623-7736

Regional Office
Dominion Public Building, 4th Floor
1 Front Street West
Toronto
M5J 1A4
(416) 973-4782
Fax:
(416) 973-8714
Aboriginal Economic Programs:
(416) 973-5000

Prince Edward Island

Regional Office
Confederation Court Mall, Suite 400
134 Kent Street
Post Office Box 1115
Charlottetown
C1A 7M8
(902) 566-7400
Fax:
(902) 566-7450

Quebec

Regional Office
Tour de la Bourse, Suite 3800
800 Place Victoria
Post Office Box 247
Montreal
H4Z 1E8
(514) 283-8185
Fax:
(514) 283-3315

Saskatchewan

Regional Office
105 21st Street East, 6th Floor
Saskatoon
S7K 0B3
(306) 975-4400
Fax:
(306) 975-5334
Aboriginal Economic Programs:
(306) 975-4329

Yukon

Regional Office
108 Lambert Street, Suite 301
Whitehorse
Y1A 1Z2
(403) 668-4655
Aboriginal Economic Programs:
(403) 668-4655

Justice Canada, Department of (JUST)

Alberta

Edmonton Regional Office
Edmonton Centre
Royal Trust Tower, Room 928
Edmonton
T5J 2Z2
(403) 495-2969
(403) 495-2983

British Columbia

Regional Office
Royal Centre, 28th Floor
1055 West Georgia Street
Post Office Box 11118
Vancouver
V6E 3P9
(604) 666-2061

Manitoba

Regional Office
Centennial House, Room 301
310 Broadway Avenue
Winnipeg
R3C 0S6
(204) 983-2391

Northwest Territories

Sub-Office
Building 163
Post Office Box 1030
Iqaluit
X0A 0H0
(403) 979-5324

Yellowknife Regional Office
Precambrian Building, 11th Floor
Post Office Box 8
Yellowknife
X1A 2N1
(403) 920-8564

Nova Scotia

Atlantic Regional Office
Royal Bank Building, 4th Floor
5161 George Street
Halifax
B3J 1M7
(902) 426-3260

Ontario

Head Office
Justice Building
Wellington Street
Ottawa
K1A 0H8
(613) 957-4222

Statute Revision Commission
West Memorial Building, Room 2078
344 Wellington Street
Ottawa
K1A 0H8
(613) 957-0050

Regional Office
1 Front Street West, 5th Floor
Toronto
M5J 1A5
(416) 973-9242

Quebec

Regional Office
Guy Favreau Complex
East Tower, 9th Floor
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-4934

Saskatchewan

Sub-Office
Motherwell Building, 8th Floor
1901 Victoria Avenue
Regina
S4P 0R5
(306) 780-5080

Regional Office
229 4th Avenue South, Room 301
Post Office Box 5067
Saskatoon
S7K 4E4
(306) 975-5304

Yukon

Regional Office
Financial Plaza, Main Floor
204 Lambert Street
Whitehorse
Y1A 1Z4
(403) 668-7171

Labour Canada (LC)

Alberta

District Office
Harry Hays Building
220 4th Avenue South East
Post Office Box 2800, Station M
Calgary
T2P 3C2
(403) 292-4566

For Telephone Services *see* pages 3 to 28

Labour Canada *(continued)*
ALBERTA *(continued)*

District Office
Energy Square, 3rd Floor
10109 106th Street
Edmonton
T5J 3L7
(403) 495-2989

BRITISH COLUMBIA

478 Bernard Street
Post Office Box 700, Station A
Kelowna
V1Y 7P4
(604) 861-6043

1294 3rd Avenue
Post Office Box 729
Prince George
V2L 4T3
(604) 561-5399

Regional Office and
District Office
Centennial Building, 7th Floor
750 Cambie Street
Vancouver
V6B 2P2
(604) 666-0656
Federal Mediation and Conciliation Service:
(604) 666-0241

MANITOBA

Central Regional Office
Canadian Grain Commission Building
Room 400
303 Main Street
Winnipeg
R3C 3G7
(204) 983-6375
Federal Mediation and Conciliation Service:
(204) 983-2418

Winnipeg District Office
1 Wesley Avenue, Room 304
Winnipeg
R3C 4C6
(204) 983-2409

NEW BRUNSWICK

Atlantic Regional Office
Heritage Court, 2nd Floor
95 Foundry Street
Post Office Box 2967, Station A
Moncton
E1C 8T8
(506) 857-6640

District Office
Terminal Plaza Building, 6th Floor
1222 Main Street
Moncton
E1C 1H6
(506) 857-7424

NEWFOUNDLAND

District Office and
Federal Mediation and Conciliation Service
Cormack Building, 3rd Floor
2 Steers Cove
St John's
A1C 5J6
(709) 772-5022

NOVA SCOTIA

District Office and
Federal Mediation and Conciliation Service
6009 Quinpool Road, Suite 300
Post Office Box 8628
Halifax
B3K 5M3
(902) 426-3833

District Office
Federal Building
308 George Street
Sydney
B1P 1J8
(902) 564-7130

ONTARIO

District Office
457 Richmond Street, 5th Floor
London
N6A 3E3
(519) 645-4047

Toronto West District Office
6711 Mississauga Road, Suite 708
Mississauga
L5N 2W3
(416) 858-8615

Regional Office
Billings Bridge Plaza
SBI Building, 7th Floor
2323 Riverside Drive
Ottawa
K1H 8L5
(613) 998-9083

District Office
33 South Court Street, Room 337
Thunder Bay
P7B 2W6
(807) 345-5474

Great Lakes Regional Office
4211 Yonge Street, Suite 325
Willowdale
Toronto
M2P 2A9
(416) 224-3850

Toronto East District Office
Canada Centre
200 Town Centre Court, 8th Floor
Scarborough
Toronto
M1P 4X8
(416) 973-4500

Toronto North and Sudbury District Office
4211 Yonge Street, 3rd Floor
Willowdale
Toronto
M2P 2A9
Federal Mediation and Conciliation Service:
(416) 224-3845

PRINCE EDWARD ISLAND

Sub-office
Brecken-Yates Building
Harbourside No. 1
Post Office Box 2950
Charlottetown
C1A 8C5
(902) 566-7171

QUEBEC

Head Office
Place du Portage, Phase II
165 Hôtel-de-Ville Street
Mail: Ottawa, Ontario K1A 0J2
(819) 997-3117

Regional Office
Guy Favreau Complex
West Tower, 1st Floor
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-2808
Federal Mediation and Conciliation Service:
(514) 283-5731

Montreal-Richelieu District Office
1055 Galt Street, 2nd Floor
Verdun
Montreal
H4G 2R1
(514) 283-6251

District Office
400 Jean Lesage Boulevard, Suite 305
Quebec
G1K 8W1
(418) 648-7707

SASKATCHEWAN

District Office
1955 Smith Street, 4th Floor
Regina
S4P 2N8
(306) 780-5408

District Office
Federal Building, Room 306
101 22nd Street East
Saskatoon
S7K 0E1
(306) 975-4303

For Telephone Services *see* pages 3 to 28

Yukon

District Sub-Office
Postal Bag 2737
Whitehorse
Y1A 3V5
(403) 668-4346

Livestock Feed Board of Canada (LFBC)

British Columbia

17655 57th Avenue
Surrey
V3S 1H1
(604) 585-5757

Nova Scotia

11 Princess Street
Mail: Post Office Box 1150
Amherst
B4H 4L2
(902) 667-0911

Quebec

Head Office
5180 Queen Mary Road, Room 400
Mail: Post Office Box 177
Snowdon Station
Montreal
H3X 3T4
(514) 283-7505

Library of Parliament (LP)

Ontario

Parliament Buildings
Wellington Street
Ottawa
K1A 0A9
Reference Inquiries:
(613) 995-1166

Law Reform Commission of Canada (LRC)

Ontario

Head Office
Varette Building, 7th Floor
130 Albert Street
Ottawa
K1A 0L6
(613) 995-2535

Quebec

Place du Canada, Suite 310
1010 De la Gauchetière Street West
Montreal
H3B 2N2
(514) 283-4283

Marine Atlantic (MA)

New Brunswick

100 Cameron Street
Moncton
E1C 5Y6
(506) 858-3600
1-800-565-9470

Reservations Bureau
Saint John, New Brunswick
Mail: Post Office Box 250
North Sydney, Nova Scotia B2A 3M3
(506) 648-4048
1-800-565-9470

Newfoundland

Reservations Bureau
St John's, Newfoundland
Mail: Post Office Box 250
North Sydney, Nova Scotia B2A 3M3
1-800-563-7701 (Gulf)
1-800-563-7336 (Coastal)

Nova Scotia

Reservations Bureau
Digby, Nova Scotia
Mail: Post Office Box 250
North Sydney B2A 3M3
(902) 245-2116

1791 Barrington Street, Suite 1400
Halifax
B3J 3L1
(902) 426-1861
(902) 426-1869
Public Affairs:
(902) 426-1712
Reservations:
1-800-565-9470

Reservations Bureau
Post Office Box 250
North Sydney
B2A 3M3
(902) 564-3400

Reservations Bureau
52 Water Street
Yarmouth, Nova Scotia
Mail: Post Office Box 250
North Sydney B2A 3M3
(902) 742-3513

Prince Edward Island

Reservations Bureau
Mail: Post Office Box 250
North Sydney, Nova Scotia B2A 3M3
Terminal:
Post Office Box 160
Borden
C0B 1X0
(902) 855-2030 (Recording)
(902) 855-2010

Regional Office
180 Kent Street
Charlottetown
C1A 1N9
(902) 566-7059
Reservations Bureau
Mail: Post Office Box 250
North Sydney, Nova Scotia B2A 3M3
1-800-565-9470

Medical Research Council of Canada (MRC)

Ontario

Jeanne Mance Building, 20th Floor
Tunney's Pasture
Ottawa
K1A 0W9
(613) 954-1958

National Arts Centre (NAC)

Ontario

Confederation Square
53 Elgin Street
Post Office Box 1534, Station B
Ottawa
K1P 5W1
(613) 996-5051

National Advisory Council on Aging (NACA)

Ontario

Brooke Claxton Building, Room 340
Tunney's Pasture
Ottawa
K1A 0K9
(613) 957-1968

National Archives of Canada (NARC)

Alberta

Edmonton Federal Records Centre
8707 51st Avenue
Edmonton
T6E 5H1
(403) 495-3120

British Columbia

Vancouver Records Centre
2751 Production Way
Burnaby
Vancouver
V5A 3G7
(604) 666-8243

For Telephone Services *see* pages 3 to 28

National Archives of Canada *(continued)*

Manitoba

Winnipeg Federal Records Centre
201 Weston Street
Winnipeg
R3E 3H4
(204) 949-4492

Nova Scotia

Halifax Federal Records Centre
131 Thornhill Drive
Dartmouth
B3B 1S2
(902) 426-5940

Ontario

Head Office
395 Wellington Street
Ottawa
K1A 0N3
(613) 995-5138
Interlibrary Loans:
(613) 996-8410
Reference and Research:
(613) 995-5168

Federal Records Centre
Tunneys Pasture
Mail: 395 Wellington Street
Ottawa
K1A 0N3
(613) 954-4177
Personnel Records Centre:
(613) 954-4135

Toronto Records Centre
190 Carrier Drive
Rexdale
Toronto
M9W 5R1
(416) 675-2546
(416) 739-4676

Quebec

Montreal Federal Records Centre
655A Montée de Liesse
Saint-Laurent
Montreal
H4T 1P5
(514) 283-2272

National Battlefields Commission, The (NBC)

Quebec

390 De Bernières Avenue
Quebec
G1R 2L7
(418) 648-3506

National Capital Commission (NCC)

Ontario

Head Office
161 Laurier Avenue West
Ottawa
K1P 6J6
(613) 239-5000
Recorded message:
(613) 232-1234

Visitor Centre
14 Metcalfe Street
Ottawa
K1P 5L1
(613) 239-5000

Quebec

Visitor Centre
Maison du Citoyen
25 Laurier Street
Hull
J8X 4C8
(819) 778-2229

Visitor Centre
Gatineau Park
Meech Lake Road
Old-Chelsea
J0X 1N0
(819) 827-2020

Visitor Centre
Lac Philippe
(open daily June to September, and weekends rest of year)
(819) 827-2020

National Council of Welfare (NCW)

Ontario

Brooke Claxton Building, Room 566
Tunney's Pasture
Ottawa
K1A 0K9
(613) 957-2961

National Energy Board (NEB)

Alberta

Reserves Office
4500 16th Avenue North West
Calgary
T3B 0M6
(403) 292-6700

Ontario

Head Office
Trebla Building
473 Albert Street
Ottawa
K1A 0E5
(613) 998-7204

National Film Board (NFB)

Alberta

Marketing Office
616 MacLeod Trail South East
Calgary
T2G 2M2
(403) 292-5338
Film Library:
(403) 292-5414

Marketing Office
Canada Place, Main Floor
9700 Jasper Avenue
Edmonton
T5J 4C3
(403) 420-3010

British Columbia

Marketing Office
1045 Howe Street, Suite 300
Vancouver
V6Z 2B1
(604) 666-0718
Film Library:
(604) 666-0716

Film and Video Service
1412 Douglas Street
Victoria
V8W 2G1
(604) 388-3868

Manitoba

Regional Office
245 Main Street
Winnipeg
R3C 1A7
English Program:
(204) 983-3160
French Program:
(204) 983-3194
Marketing Office:
(204) 983-3160
Film and Video Service:
(204) 983-4131

For Telephone Services *see* pages 3 to 28

NEW BRUNSWICK

Terminal Plaza Building
1222 Main Street
Moncton
E1C 1H6
Information:
(506) 857-6104
Film Library:
(506) 857-6101
French Program:
(506) 857-6104

NEWFOUNDLAND

Marketing Office
Building 205
Pleasantville
St John's
A1A 1S8
Information:
(709) 772-6210
Film Library:
(709) 772-5005

NOVA SCOTIA

English Programs
1571 Argyle Street
Halifax
B3J 2B2
(902) 426-6000
(902) 426-6010

Marketing Office
1572 Barrington Street
Halifax
B3J 1Z6
(902) 426-6001

ONTARIO

New Federal Building, Room 277
Clarence Street
Kingston
K4L 1X0
Film Library:
(613) 545-8056

195 First Avenue West
North Bay
P1B 3B8
Film and Video Library:
(705) 472-4740

Head Office
150 Kent Street
Ottawa
K1A 0M9
(613) 996-4259
Film Library:
(613) 996-4861

MacKenzie Building
1 Lombard Street
Toronto
M5C 1J6
English Program:
(416) 973-3012
Film Library:
(416) 973-9093
French Program:
(416) 973-2225

PRINCE EDWARD ISLAND

Film and Video Library
202 Richmond Street
Charlottetown
C1A 1J2
(902) 368-4641

QUEBEC

530 Jacques-Cartier Street East
Chicoutimi
G7H 1Z5
(418) 543-0711

Operational Headquarters
3155 Côte de Liesse Road
Saint-Laurent
Post Office Box 6100, Station A
Montreal
H3C 3H5
(514) 283-9000

Regional Office
Guy Favreau Complex, Room 005
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-4823

Marketing Office
350 St Joseph Street East
Quebec
G1K 3B2
Information:
(418) 648-3945
Film Library:
(418) 648-3852

Film and Video Library
207 De la Cathédrale Avenue
Rimouski
G5L 5J1
(418) 722-3086

Film and Video Library
Abitibi-Temiscamingue College
425 College Boulevard
Post Office Box 1500
Rouyn-Noranda
J9X 5E5
(819) 762-6051

SASKATCHEWAN

Film and Video Library
424 21st Street East
Saskatoon
S7K 0C2
(306) 975-4245

National Farm Products Marketing Council (NFPMC)

ONTARIO

Martel Building, 13th Floor
270 Albert Street
Post Office Box 3430, Station D
Ottawa
K1P 6L4
(613) 995-2297

National Gallery of Canada (NGC)

ONTARIO

380 Sussex Drive
Post Office Box 427, Station A
Ottawa
K1N 9N4
(613) 990-1985

National Library of Canada (NLC)

ONTARIO

395 Wellington Street
Ottawa
K1A 0N4
(613) 995-7969

National Museum of Natural Sciences (NMNS)

ONTARIO

Victoria Memorial Museum Building
240 McLeod Street
Mail: Post Office Box 3443
Station D
Ottawa
K1P 6P4
(613) 996-3102

National Museum of Science and Technology (NMST)

ONTARIO

1867 St Laurent Boulevard
Post Office Box 9724
Ottawa
K1A 5A3
(613) 991-3044

Agriculture Museum
Central Experimental Farm
Post Office Box 9724
Ottawa
K1A 5A3
(613) 993-4802

For Telephone Services *see* pages 3 to 28

National Museum of Science and Technology *(continued)*

ONTARIO *(continued)*

National Aviation Museum
Rockcliffe Airport
Post Office Box 9724
Ottawa
K1A 5A3
(613) 993-2010

Northern Pipeline Agency Canada (NPAC)

ONTARIO

Lester B Pearson Building
125 Sussex Drive
Ottawa
K1A 0G2
(613) 993-7466

National Parole Board (NPB)

BRITISH COLUMBIA

Pacific Regional Office
32315 South Fraser Way
Suite 305
Abbotsford
V2T 1W6
(604) 854-2468

NEW BRUNSWICK

Atlantic Regional Office
1222 Main Street, 4th Floor
Moncton
E1C 1H6
(506) 857-6345

ONTARIO

Ontario Regional Office
86 Clarence Street
Post Office Box 620
Kingston
K7L 4X1
(613) 545-8351

Headquarters
Sir Wilfrid Laurier Building
340 Laurier Avenue West
Ottawa
K1A 0R1
(613) 995-1308

QUEBEC

Quebec Regional Office
Guy Favreau Complex
West Tower, 2nd Floor
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-4584

SASKATCHEWAN

Prairies Regional Office
Churchill Building, 6th Floor
229 4th Avenue South
Post Office Box 9210
Saskatoon
S7K 3X5
(306) 975-4228

National Research Council Canada (NRC)

ALBERTA

Industrial Research Assistance Program
Field Advisory Service
Alberta Research Council
6815 8th Street North East
Calgary
T2E 7H7
(403) 297-2632

Institute for Research in Construction
Advanced Construction Technology Laboratory:
(613) 993-2480 (information, Ottawa)

Industrial Research Assistance Program
Field Advisory Service
Alberta Research Council
250 Karl Clark Road
Mail: Post Office Box 8330, Station F
Edmonton
T6H 5X2
(403) 495-6508

BRITISH COLUMBIA

Herzberg Institute of Astrophysics
Dominion Radio Astrophysical Observatory
Post Office Box 248
Penticton
V2A 6K3
(604) 497-5321

Institute for Research in Construction
Avalanche Research Station
301 West 3rd Street
Revelstoke
V0E 2S0
(604) 837-2435

Division of Mechanical Engineering
Western Laboratories
3650 Wesbrook Mall
Vancouver
V6S 2L2
(604) 666-2623

Industrial Research Assistance Program
Field Advisory Service
Simon Fraser University
Burnaby
Vancouver
V5A 1S6
(604) 666-8280

Industrial Research Assistance Program
Field Advisory Service
University of British Columbia Campus
3650 Wesbrook Mall
Vancouver
V6S 2L2
(604) 666-7244

Institute for Research in Construction
3650 Wesbrook Mall
Vancouver
V6S 2L2
Construction:
(604) 666-6735
(604) 666-8899
Avalanche Research:
(604) 666-6741

Tri-University Meson Facility (TRIUMF)
4004 Wesbrook Mall
University of British Columbia Campus
Vancouver
V6T 2A3
(604) 228-4711

Herzberg Institute of Astrophysics
Dominion Astrophysical Observatory
5071 West Saanich Road
Victoria
V8X 4M6
(604) 388-0001

Industrial Research Assistance Program
Field Advisory Service
University of Victoria
Post Office Box 1700
Victoria
V8W 2Y2
(604) 721-1242

MANITOBA

Canadian Institute of Industrial Technology
435 Ellice Avenue
Winnipeg
R3B 1Y6
(204) 983-7692

Industrial Research Assistance Program
Field Advisory Service:
(204) 983-8966

For Telephone Services *see* pages 3 to 28

Industrial Research Assistance Program
Industrial Technology Centre
1329 Niakwa Road
Winnipeg
R2J 3T4
(204) 945-6619

New Brunswick

Industrial Research Assistance Program
Field Advisory Service
921 College Hill Road
Fredericton
E3B 5H1
(506) 452-3831

Industrial Research Assistance Program
Field Advisory Service
University of Moncton, Science and Engineering
Moncton
E1A 3E9
(506) 857-6147

Industrial Research Assistance Program
Field Advisory Service
University of New Brunswick
Post Office Box 5050
Saint John
E2L 4L5
(506) 648-4513

Newfoundland

Industrial Research Assistance Program
Field Advisory Office
Viking Building
136 Crosbie Road
St John's
A1B 3K3
(709) 772-5228

Institute for Marine Dynamics
Memorial University Campus
Post Office Box 12093, Station A
St John's
A1B 3T5
(709) 772-4380

Nova Scotia

Industrial Research Assistance Program
Field Advisory Service
101 Research Drive
Woodside Industrial Park
Post Office Box 790
Dartmouth
B2Y 3Z7
(902) 426-3138

Atlantic Research Laboratory
1411 Oxford Street
Halifax
B3H 3Z1
(902) 426-8332

Industrial Research Assistance Program
Field Advisory Service
Mail: Post Office Box 1000
Halifax
B3J 2X4
(902) 426-3138

Industrial Research Assistance Program
Field Advisory Service
Acadia University
Post Office Box 220
Wolfville
B0P 1X0
(902) 542-2201, ext 332

Ontario

Industrial Research Assistance Program
Field Advisory Service
Needles Hall
University of Waterloo
Waterloo
Kitchener
N2L 3G1
(519) 888-4049

Industrial Research Assistance Program
Field Advisory Office
457 Richmond Street, Room 501
London
N6A 3E3
(519) 645-5279

Industrial Research Assistance Program
Field Advisory Service
ORTECH International
2395 Speakman Drive
Sheraton Park Research Community
Mississauga
L5K 1B3
(416) 822-4111, ext 291

Head Office
Montreal Road
Ottawa
K1A 0R6
(613) 993-9101
Industrial Research Assistance Program:
(613) 993-2012
Institute for Research in Construction:
(613) 993-2480
IRAP Laboratory Network:
(613) 993-0695

Herzberg Institute of Astrophysics
Ottawa River Solar Observatory
Shirley's Bay
Mail: Herzberg Institute of Astrophysics
100 Sussex Drive
Ottawa K1A 0R6
(613) 996-1455
On cloudy days:
(613) 993-7395

Industrial Research Assistance Program
Ontario Regional Office
200 Town Centre Court
Suite 1101
Scarborough
Toronto
M1P 4X8
(416) 973-4484

Industrial Research Assistance Program
Field Advisory Service
Niagara College
Woodlawn Road
Welland
L3B 5S2
(416) 735-2211, ext 613

Industrial Research Assistance Program
Field Advisory Service
c/o Innovations House
Sunset Avenue, Suite 200
University of Windsor
Windsor
N9B 3P4
(519) 252-3380

Prince Edward Island

Industrial Research Assistance Program
Field Advisory Service
Holland College Technical Centre
35 First Street
West Royalty
Charlottetown
C1E 1B0
(902) 566-7642

Quebec

Industrial Research Assistance Program
Field Advisory Service
Automated Production Centre
2505 Saint-Hubert Street
Mail: Post Office Box 340
Jonquière
G7X 7W2
(418) 542-4668

Biotechnology Research Institute
6100 Royalmount Avenue
Montreal
H4P 2R2
(514) 496-6100

Industrial Materials Research Institute
75 De Mortagne Boulevard
Boucherville
Montreal
J4B 6Y4
(514) 641-2280

For Telephone Services *see* pages 3 to 28

National Research Council Canada *(continued)*

QUEBEC *(continued)*

Industrial Research Assistance Program
Field Advisory Service
Concordia University
1257 Guy Street
Montreal
H3G 1M8
(514) 283-0346

Industrial Research Assistance Program
Field Advisory Service
CRIQ Building
8475 Christophe-Colomb Avenue
Montreal
H2M 2N9
(514) 283-8231

Industrial Research Assistance Program
Field Advisory Service
Montreal Research Information Centre
1550 De Maisonneuve Boulevard West
Montreal
H3G 1N2
(514) 848-4782

Industrial Research Assistance Program
Field Advisory Service
McGill University
817 Sherbrooke Street West
Montreal
H3A 2K6
(514) 283-0342

Industrial Research Assistance Program
Field Advisory Service
University of Montreal
Post Office Box 6128, Station A
Montreal
H3C 3J7
(514) 283-0345

Industrial Research Assistance Program
Field Advisory Service
École Polytechnique
University of Montreal
Post Office Box 6079
Station A
Montreal
H3C 3A79
(514) 283-0639

Industrial Research Assistance Program
Field Advisory Service
333 Franquet Street
Sainte-Foy
Quebec
G1V 4C7
(418) 648-3419

Industrial Research Assistance Program
Laval University
Cité Universitaire
Quebec
G1K 7P4
(418) 648-3520

Industrial Research Assistance Program
Field Advisory Service
University of Quebec (Rimouski)
300 Des Ursulines Avenue
Rimouski
G5L 3A1
(418) 724-1524

Industrial Research Assistance Program
Field Advisory Service
University of Sherbrooke
2500 Université Boulevard
Sherbrooke
J1K 2R1
(819) 565-4825

Industrial Research Assistance Program
Field Advisory Service
3351 Des Forges Boulevard, Room 2063-G
Trois-Rivières
G9A 5H7
(819) 376-5442

SASKATCHEWAN

Industrial Research Assistance Program
Field Advisory Service
515 Henderson Drive
Regina
S4N 5X1
(306) 780-6964

Industrial Research Assistance Program
Field Advisory Service
15 Innovation Boulevard
Saskatoon
S7N 2X8
(306) 975-4714

Plant Biotechnology Institute
110 Gymnasium Place
Saskatoon
S7N 0W9
(306) 975-4191

Institute for Research in Construction
Prairie Regional Station
University Campus
110 Gymnasium Place
Saskatoon
S7N 0W9
(306) 975-4203

Natural Sciences and Engineering Research Council (NSERC)

ONTARIO

Centennial Towers
200 Kent Street, 5th Floor
Ottawa
K1A 1H5
(613) 995-6295

National Search and Rescue Secretariat (NSRS)

ONTARIO

Journal Tower South, 17th Floor
365 Laurier Avenue West
Ottawa
K1A 0K2
(613) 992-0063

National Transportation Agency (NTA)

ALBERTA

Market Entry and Analysis Branch
Enforcement Directorate
Pacific Plaza, Suite 304
10909 Jasper Avenue
Edmonton
T5J 3L9
(403) 495-2450
Fax:
(403) 495-3880

BRITISH COLUMBIA

Pacific Regional Office
Royal Centre
1055 West Georgia Street
Post Office Box 11148
Vancouver
V6E 3P3
(604) 666-0011
Fax: 666-3377
Market Entry and Analysis Branch
Enforcement Directorate:
(604) 666-2050

NEW BRUNSWICK

Atlantic Regional Office
Assumption Place
770 Main Street
Mail: Post Office Box 6080
Moncton
E1C 9L5
(506) 857-7444
Fax:
(506) 857-7105

For Telephone Services *see* pages 3 to 28

Ontario

Market Entry and Analysis Branch
Enforcement Directorate
28 North Cumberland Street
Thunder Bay
P7A 4K9
(807) 983-2968

Market Entry and Analysis Branch
Enforcement Directorate
Canada Centre, Suite 218
200 Town Centre Court
Scarborough
Toronto
M1P 4X8
(416) 973-4595
Fax:
(416) 973-5905

Quebec

Head Office
Les Terrasses de la Chaudière
Room 1910
15 Eddy Street
Mail: Ottawa, Ontario K1A 0N9
General Inquiries:
(819) 997-0344
Fax:
(819) 953-5253

Quebec Regional Office
Dominion Public Building, 7th Floor
685 Cathcart Street
Montreal
H3B 1M7
(514) 283-7620
Fax:
(514) 283-9702

Saskatchewan

Western Regional Office
350 3rd Avenue North, 3rd Floor
Saskatoon
S7K 6G7
(306) 975-5201
Fax:
(306) 955-5206

Yukon

Northern Regional Office
SIR Terminal Building
Mezzanine Level, Suite 302
Whitehorse Airport
Whitehorse
Y1A 3E4
(403) 668-4564

Office of the Auditor General of Canada (OAG)

Alberta

Regional Office
Manulife Place, Suite 2460
10180 101st Street
Edmonton
T5J 3S4
(403) 420-2028

British Columbia

Regional Office
Sinclair Centre, Suite 250
757 West Hastings Street
Vancouver
V6C 1A1
(604) 666-3596

Manitoba

Regional Office
180 Main Street, 2nd Floor, Room 203
Winnipeg
R3C 1A6
(204) 983-2426

Nova Scotia

Regional Office
Centennial Building, Suite 414
1660 Hollis Street
Halifax
B3J 1V7
(902) 426-7721

Ontario

Head Office
CD Howe Building
240 Sparks Street
9th Floor West
Ottawa
K1A 0G6
(613) 995-3766

Quebec

Regional Office
685 Cathcart Street, Room 1005
Montreal
H3B 1M7
(514) 283-6086

Office of the Commissioner of Official Languages (OCOL)

Alberta

Western Office
Liberty Building, 11th Floor
10506 Jasper Avenue
Edmonton
T5J 2W9
(403) 495-3111

Manitoba

Prairie Office
Centre-Ville Building
131 Provencher Boulevard, Room 200
St Boniface
Winnipeg
R2H 0G2
(204) 983-2111

New Brunswick

Atlantic Office
Heritage Court, Suite 303
95 Foundry Street
Moncton
E1C 5H7
(506) 857-7047

Ontario

Head Office
110 O'Connor Street
Ottawa
K1A 0T8
(613) 996-6368

Ontario Office
1 Dundas Street West, Suite 2410
Post Office Box 24
Toronto
M5G 1Z3
(416) 973-1903

Quebec

Quebec Office
1179 Bleury Street, 4th Floor, Room 401
Montreal
H3B 3H9
(514) 283-4996

Office of Privatization and Regulatory Affairs (OPRA)

Ontario

155 Queen Street
Ottawa
K1A 1J2
(613) 952-3450

Office of the Superintendent of Financial Institutions Canada (OSFI)

British Columbia

800 Burrard Street, 9th Floor
Vancouver
V6Z 2G7
(604) 666-5335

For Telephone Services *see* pages 3 to 28

Office of the Superintendent of Financial Institutions Canada *(continued)*

Manitoba

One Lakeview Square, Suite 307
155 Carlton Street
Winnipeg
R3C 3H8
(204) 983-4140

Ontario

Head Office
Kent Square
255 Albert Street
Ottawa
K1A 0H2
(613) 990-7788

1 Front Street West
Toronto
M5W 1A3
(416) 973-9280

Quebec

Guy Favreau Complex
West Tower, Room 909
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-4836

Pension Appeals Board (PAB)

Ontario

Post Office Box 8567
Postal Terminal
Ottawa
K1G 3H9
(613) 995-0612
Fax:
(613) 995-6834

Petro-Canada (PC)

Alberta

Petro-Canada International
Petro-Canada Products Division
Petro-Canada Resources
Petro-Canada Centre
Post Office Box 2844
Calgary
T2P 3E3
(403) 296-8000
Fax:
(403) 296-3030
Public Affairs:
(403) 296-5850

Nova Scotia

Petro-Canada Resources
East Coast Office
Scotia Square
Cogswell Tower, Suite 1300
Halifax
B3J 3K1
(902) 429-0580

Ontario

360 Albert Street
Ottawa
K1R 7X7
(613) 238-8951
Fax:
(613) 563-9461
Petro-Canada International Assistance Corporation:
(613) 990-6000

Petro-Canada Products
Central Region Office
5140 Yonge Street, Suite 200
Toronto
M2N 6L6
(416) 730-2000
Public Affairs:
(416) 730-2893

Quebec

Petro-Canada Products
Eastern Region Office
1 Place Ville-Marie
Montreal
H3B 4A9
(514) 878-7200
Fax:
(514) 878-7041
Public Affairs:
(514) 878-7288

Privacy Commissioner of Canada, Office of the (PCC)

Ontario

Place de Ville
Tower B, 3rd Floor
112 Kent Street
Ottawa
K1A 1H3
(613) 995-2410
1-800-267-0441
(Toll-free throughout Canada)

Privy Council Office (PCO)

Ontario

Langevin Block
80 Wellington Street
Ottawa
K1A 0A3
(613) 992-4211

Prairie Farm Rehabilitation Administration (PFRA)

Alberta

Alberta Regional Engineering Division
Harry Hays Building, Room 832
220 4th Avenue South East
Post Office Box 2906, Station M
Calgary
T2P 3C3
(403) 292-5638

Alberta Affairs Office
Canada Place, 16th Floor
9700 Jasper Avenue
Edmonton
T5J 4C3
(403) 495-3307

Mantario Community Pasture
Post Office Box 224
Empress
T0J 1E0
(306) 882-4272

District Soil and Water Conservation Office
Area 1
302 Centre Street
Post Office Box 428
Hanna
T0J 1P0
(403) 854-4448

District Soil and Water Conservation Office and
District Engineering Office
Federal Building, Suite 203
Lethbridge
T1J 0N8
Engineering Services:
(403) 327-4410
Soils Division:
(403) 327-4340
Water Development:
(403) 327-4340

Suffield Community Pasture
1865 Dunmore Road Southeast
Suite 210
Medicine Hat
T1A 1Z8
(403) 548-6696

District Soil and Water Conservation Office
1865 Dunmore Road South East
Suite 210
Medicine Hat
T1A 1Z8
(403) 526-2429

District Soil and Water Conservation Office
Post Office Box 7047
Peace River
T8S 1S7
(403) 624-3386

For Telephone Services *see* pages 3 to 28

District Soil and Water Conservation Office
Skinner Building, Room 214
4711 51st Avenue
Red Deer
T4N 6H8
(403) 346-9060
(403) 346-9070

District Soil and Water Conservation Office
Post Office Box 1079
Vegreville
T0B 4L0
(403) 632-2919

District Soil and Water Conservation Office
10016 106th Street
Post Office Box 579
Westlock
T0G 2L0
(403) 349-3963

Manitoba

Alonsa Community Pasture
Post Office Box 116
Alonsa
R0H 0A0
(204) 767-2147

Sylvan – Dale Community Pasture
Post Office Box 309
Arborg
R0C 0A0
(204) 364-2332

Turtle Mountain Community Pasture
Post Office Box 1077
Boissevain
R0K 0E0
(204) 534-2333

Lenswood and Birch River Community Pastures
Rural Route 1
Post Office Box 3, Group B
Bowsman
R0L 0H0
(204) 236-4380

Soil and Water Conservation Office
Area 6
244 10th Street
Post Office Box 275
Brandon
R7A 5Z2
(204) 726-7584

District Soil and Water Conservation Office
Federal Building, Room 100
Dauphin
R7N 1C5
(204) 638-6108

Libau Community Pasture
Rural Route 1
East Selkirk
R0E 0M0
(204) 482-5233

Mulvihill Community Pasture
Post Office Box 112
Eriksdale
R0C 0W0
(204) 739-5536

Dauphin – Ethelbert Community Pasture
Post Office Box 203
Ethelbert
R0L 0T0
(204) 742-3530

Duck Mountain Community Pasture
Post Office Box 203
Ethelbert
R0L 0T0
(204) 742-3530

Gardenton and Pansy Community Pastures
Gardenton
R0A 0M0
Gardenton:
(204) 427-3362
Pansy:
(204) 427-2543

Westbourne Community Pasture
Post Office Box 138
Gladstone
R0J 0T0
(204) 386-2143

Lakeview Community Pasture
Post Office Box 128
Langruth
R0H 0N0
(204) 445-2014

St-Lazare Bull Station
Post Office Box 247
McAuley
R0M 1H0
(204) 722-2249

Ellice – Archie Community Pasture
Post Office Box 247
McAuley
R0M 1H0
(204) 722-2249

McCreary Community Pasture
Post Office Box 159
McCreary
R0J 1B0
(204) 835-2014

District Soil and Water Conservation Office
Post Office Box 1047
Morden
R0G 1J0
(204) 822-4078

Narcisse Community Pasture
Narcisse
R0C 2H0
(204) 278-3445

Langford Community Pasture
Post Office Box 1198
Neepawa
R0J 1H0
(204) 476-2442

Portage Community Pasture
Post Office Box 189
Poplar Point
R0H 0Z0
(204) 243-2681

Woodlands Community Pasture
Post Office Box 67
Poplar Point
R0H 0Z0
(204) 243-2103

Bield Community Pasture
Rural Route 2
Roblin
R0L 1P0
(204) 937-4704

Pasquia Community Pasture
Post Office Box 1266
The Pas
R9A 1L2
(204) 623-5000

Wallace Community Pasture
Post Office Box 2110
Virden
R0M 2C0
(204) 748-1466

Manitoba Affairs Office
Century Plaza Complex, Room 401
1 Wesley Avenue
Winnipeg
R3C 4C6
(204) 983-3107

Manitoba Regional Engineering Division
Century Plaza Complex, Room 401
1 Wesley Avenue
Winnipeg
R3C 4C6
(204) 983-2241

Ontario

Liaison Office
Sir John Carling Building
930 Carling Avenue
Ottawa
K1A 0C5
(613) 995-2846

Saskatchewan

Beaver Valley Community Pasture
Post Office Box 97
Admiral
S0N 0B0
(306) 297-3529

Coteau Community Pasture
Post Office Box 16
Birsay
S0L 0G0
(306) 573-4620

For Telephone Services *see* pages 3 to 28

Prairie Farm Rehabilitation Administration *(continued)*
SASKATCHEWAN *(continued)*

Lone Tree Community Pasture
Post Office Box 40
Bracken
S0N 0G0
(306) 293-2853

Hillsburgh Community Pasture
Post Office Box 127
Brock
S0L 0H0
(306) 379-2123

Rudy – Rosedale Community Pasture
Post Office Box 43
Broderick
S0H 0L0
(306) 867-8906

Auvergne – Wise Creek Community Pasture
Post Office Box 70
Cadillac
S0N 0K0
(306) 785-4830

The Gap Community Pasture
Ceylon
S0C 0T0
(306) 969-4534

Battle Creek Community Pasture
Post Office Box 10
Claydon
S0N 0M0
(306) 296-4830

Govenlock Community Pasture
Post Office Box 8, Site 3
Consul
S0N 0P0
(306) 299-4916

Nashlyn Community Pasture
Post Office Box 6
Consul
S0N 0P0
(306) 299-4406

Consul Irrigation Project
Consul
S0N 0P0
(306) 299-2040

Excel – Key West Community Pasture
Post Office Box 157
Crane Valley
S0H 1B0
(306) 475-2610

McCraney Community Pasture
Post Office Box 70
Davidson
S0G 1A0
(306) 567-4625

Willner – Elbow Community Pasture
Post Office Box 520
Davidson
S0G 1A0
(306) 567-4709

Montrose Community Pasture
Post Office Box 760
Delisle
S0L 0P0
(306) 493-2509

Dundurn Community Pasture
Post Office Box 245
Dundurn
S0K 1K0
(306) 492-4605

Eastend Irrigation Project
Post Office Box 146
Eastend
S0N 0T0
(306) 295-3252

Fairview Community Pasture
Post Office Box 309
Elrose
S0L 0Z0
(306) 378-2725

Monet Community Pastures
Post Office Box 456
Elrose
S0L 0Z0
(306) 378-2993

Tecumseh Community Pasture
Post Office Box 88
Forget
S0C 0X0
(306) 457-2614

Coalfields Community Pasture and
Souris River Bull Station
Post Office Box 28
Frobisher
S0C 0Y0
(306) 388-2675

Battle River – Cutknife Community Pasture
Gallivan
S0M 0X0
(306) 398-2805

District Soil and Water Conservation Office
Post Office Box 155
Gravelbourg
S0H 1X0
(306) 648-2214

Hazel Dell Community Pasture
Post Office Box 36
Hazel Dell
S0A 1G0
(306) 325-4438

Garry Community Pasture
General Delivery
Homefield
S0A 1H0
(306) 782-5923

Antelope Park Community Pasture
Post Office Box 11
Hoosier
S0L 1M0
(306) 838-4508

Shelterbelt Centre
Post Office Box 905
Indian Head
S0G 2K0
(306) 695-2284

Ituna – Bon Accord Community Pasture
Post Office Box 640
Ituna
S0A 1N0
(306) 647-2608

Kelvington Community Pasture
Post Office Box 370
Kelvington
S0A 1W0
(306) 327-4893

Mariposa Community Pasture
Post Office Box 169
Kerrobert
S0L 1R0
(306) 834-2853

Oakdale Community Pasture
Mail: Post Office Box 23
Coleville
Kerrobert
S0L 0K0
(306) 965-2462

Progress Community Pasture
Post Office Box 198
Kerrobert
S0L 1R0
(306) 834-5161

Newcombe Community Pasture
Post Office Box 39
Kindersley
S0L 1S0
(306) 463-3624

Park Community Pasture
Post Office Box 253
Langham
S0K 2L0
(306) 283-4687

Royal Community Pasture
Post Office Box 159
Leask
S0J 1M0
(306) 466-4962

Estevan – Cambria Community Pasture
Post Office Box 75
Macoun
S0C 1P0
(306) 634-4369

Heart's Hill Community Pasture
Post Office Box 156
Major
S0L 2H0
(403) 552-2320

For Telephone Services *see* pages 3 to 28

Maple Creek Bull Station
Post Office Box 1767
Maple Creek
S0N 1N0
(306) 662-3332

Big Stick Community Pasture
Post Office Box 1686
Maple Creek
S0N 1N0
(306) 662-3368

Bitter Lake Community Pasture
Post Office Box 698
Maple Creek
S0N 1N0
(306) 662-3334

District Soil and Water Conservation Office
(including irrigation projects)
Post Office Box 430
Maple Creek
S0N 1N0
(306) 662-2637

Meeting Lake Community Pasture
Post Office Box 56
Mayfair
S0M 1S0
(306) 246-4421

District Soil and Water Conservation Office
Post Office Box 1748
Melfort
S0E 1A0
(306) 752-4442

District Soil and Water Conservation Office
Post Office Box 130
Melville
S0A 2P0
(306) 728-5790

Caledonia – Elmsthorpe Community Pasture
Post Office Box 416
Milestone
S0G 3L0
(306) 436-4688

District Soil and Water Conservation Office
Moose Jaw Construction Depot and Diatrict Water Development Office
1400 Caribou Street West
Post Office Box 937
Moose Jaw
S6H 4P6
(306) 692-2308

Eagle Lake Community Pasture
Post Office Box 56
Netherhill
S0L 2M0
(306) 463-3526

Wreford Community Pasture
Post Office Box 25
Nokomis
S0G 3R0
(306) 528-4517

District Soil and Water Conservation Office
Post Office Box 788
North Battleford
S9A 2Z3
(306) 445-6217

Masefield Community Pasture
Post Office Box 40
Orkney
S0N 1V0
(306) 298-4417

Saskatchewan Irrigation Development Centre
Post Office Box 700
Outlook
S0L 2N0
(306) 867-9951

Paynton Community Pasture
Post Office Box 29
Paynton
S0M 2J0
(306) 895-4700

Wolverine Community Pasture
Post Office Box 70
Plunkett
S0K 3J0
(306) 365-4768

Laurier Community Pasture
Post Office Box 250
Radville
S0C 2G0
(306) 842-5762

Head Office
Motherwell Building
1901 Victoria Avenue
Regina
S4P 0R5
(306) 780-5070

Hydraulics Laboratory
1305 Ottawa Street
Regina
S4R 1P3
(306) 780-5200

Saskatchewan Regional Engineering Service
Motherwell Building, 5th Floor
1901 Victoria Avenue
Regina
S4P 0R5
(306) 780-5120

District Soil and Water Conservation Office
Motherwell Building, 2nd Floor
1901 Victoria Avenue
Regina
S4P 0R5
(306) 780-5110

Reno Community Pastures 1 and 2
Post Office Box 86
Robsart
S0N 2G0
(306) 299-4818

Soil and Water Conservation Office
Area 2
Federal Building, Room 203
Post Office Box 1420
Rosetown
S0L 2V0
(306) 882-4272

Rush Lake Irrigation Project
Rush Lake
S0H 3S0
(306) 773-7153

Geotechnical Division
University of Saskatchewan
Peterson Building
Post Office Box 908
Saskatoon
S7K 3M4
(306) 975-4140

Mount Hope – Prairie Rose Community Pasture
Post Office Box 310
Semans
S0A 3S0
(306) 524-4508

Shamrock Community Pasture
Post Office Box 28
Shamrock
S0H 3W0
(306) 648-2944

District Soil and Water Conservation Office
Post Office Box 218
Shaunavon
S0N 2M0
(306) 297-2812

Kindersley – Elma Community Pasture
Post Office Box 97
Smiley
S0L 2Z0
(306) 838-4210

Spiritwood Community Pasture
Post Office Box 366
Spiritwood
S0J 2M0
(306) 883-2922

Spy Hill – Ellice Community Pasture
Post Office Box 37
Spy Hill
S0A 3W0
(306) 534-4416

Swift Current – Webb Community Pasture
Post Office Box 74
Swift Current
S9H 3V5
(306) 773-6945

Soil and Water Conservation Office
Area 3
Post Office Box 1088
Swift Current
S9H 3X3
(306) 773-7255

For Telephone Services *see* pages 3 to 28

Prairie Farm Rehabilitation Administration *(continued)*
SASKATCHEWAN *(continued)*

Cote – San Clara Community Pasture
Post Office Box 160
Togo
S0A 4E0
(306) 597-4514

Gull Lake Community Pasture
Post Office Box 130
Tompkins
S0N 2S0
(306) 622-4502

Foam Lake Community Pasture
Post Office Box 68
Tuffnell
S0A 4G0
(306) 272-3922

Wellington Community Pasture
Post Office Box 73
Tyvan
S0G 4X0
(306) 245-3790

Val Marie Community Pasture
Post Office Box 270
Val Marie
S0N 2T0
(306) 298-4606

Val Marie Irrigation Project
Post Office Box 118
Val Marie
S0N 2T0
(306) 298-2131

Usborne Community Pasture
Post Office Box 699
Watrous
S0K 4T0
(306) 946-2484

Soil and Water Conservation Office
Area 4
Post Office Box 1150
Watrous
S0K 4T0
(306) 946-3303

Brokenshell Community Pastures 1 and 2
Post Office Box 93
Weyburn
S4H 2J8
(306) 842-5774

Lomond Community Pasture 1
Post Office Box 14, Goodwater Site
Weyburn
S4H 2L6
(306) 456-2528

Lomond Community Pasture 3
Post Office Box 18, Site 1
Weyburn
S4H 2L6
(306) 456-2429

Soil and Water Conservation Office
Area 5
Federal Building, Room 205
161 3rd Street North East
Weyburn
S4H 0W3
(306) 842-4624

Prime Minister's Office (PMO)

ONTARIO

Langevin Block
80 Wellington Street
Ottawa
K1A 0A3
(613) 992-4211

Patented Medicine Prices Review Board (PMPRB)

ONTARIO

Legion Building
359 Kent Street
Ottawa
K1A 0C9
(613) 952-7630

Ports Canada (PRC)

BRITISH COLUMBIA

Prince Rupert Port Corporation
110 3rd Avenue West
Prince Rupert
V8J 1K8
(604) 627-7545

Vancouver Port Corporation
200 Granville Street
Suite 1900
Vancouver
V6C 2P9
(604) 666-3226

MANITOBA

Canada Ports Corporation
Port of Churchill
Post Office Box 217
Churchill
R0B 0E0
(204) 675-8823

NEW BRUNSWICK

Canada Ports Corporation
Port of Belledune
c/o National Office
99 Metcalfe Street
Ottawa, Ontario K1A 0N6
(613) 957-6787 (Ottawa)

Saint John Port Corporation
133 Prince William Street
Post Office Box 6429, Station A
Saint John
E2L 4R8
(506) 648-4869

NEWFOUNDLAND

St John's Port Corporation
3 Water Street
Post Office Box 6178
St John's
A1C 5X8
(709) 772-4664

NOVA SCOTIA

Halifax Port Corporation
Ocean Terminals
Post Office Box 336
Halifax
B3J 2P6
(902) 426-3643

ONTARIO

Canada Ports Corporation
National Office
99 Metcalfe Street
Ottawa
K1A 0N6
(613) 957-6787

Canada Ports Corporation
Port of Port Colborne
c/o National Office
99 Metcalfe Street
Ottawa, Ontario K1A 0N6
(613) 957-6787 (Ottawa)

Canada Ports Corporation
Port of Prescott
c/o National Office
99 Metcalfe Street
Ottawa, Ontario K1A 0N6
(613) 957-6787 (Ottawa)

QUEBEC

Canada Ports Corporation
Port of Chicoutimi/Baie des Ha! Ha!
Lafontaine Street
Post Office Box 760
Chicoutimi
G7H 5E1
(418) 543-0263

Montreal Port Corporation
Port of Montreal Building
Cité du Havre, Wing 1
Montreal
H3C 3R5
(514) 283-7042

Port of Quebec Corporation
150 Dalhousie Street
Post Office Box 2268
Quebec
G1K 7P7
(418) 648-3558

Canada Ports Corporation
Port of Sept-Îles
421 Arnaud Street, Room 202
Sept-Îles
G4R 3B3
(418) 968-1231

Canada Ports Corporation
Port of Trois-Rivières
1545 Du Fleuve Street
Post Office Box 999
Trois-Rivières
G9A 5K2
(819) 378-3939

Public Service Commission (PSC)

Alberta

Regional Office
Canada Place, Suite 830
9700 Jasper Avenue
Edmonton
T5J 4G3
(403) 495-3144

British Columbia

757 West Hastings Street, 5th Floor
Vancouver
V6C 3G4
(604) 666-0350

Manitoba

Revenue Canada Building, Suite 400
391 York Avenue
Winnipeg
R3C 4G8
(204) 983-2486

New Brunswick

Central Guarantee Building
Suite 603
860 Main Street
Moncton
E1C 1G2
(506) 857-6616

Newfoundland

Government of Canada Building West
2nd Floor
354 Water Street
St John's
A1C 1C4
(709) 772-4812

Northwest Territories

Northern Careers Program
161 Iqaluit Street
Post Office Box 1119
Iqaluit
X0A 0H0
(819) 979-6268

Precambrian Building, 9th Floor
4922 52nd Street
Post Office Box 2730
Yellowknife
X1A 2R1
(403) 873-3525
Northern Careers Program:
(403) 873-3545

Nova Scotia

Brunswick Building, 7th Floor
1888 Brunswick Street
Halifax
B3J 1M8
(902) 426-2990

Ontario

Head Office
Esplanade Laurier
West Tower, Ground Floor
300 Laurier Avenue West
Ottawa
K1A 0M7
Information Centre:
(613) 996-5010

Vanguard Building, 2nd Floor
171 Slater Street
Ottawa
K1A 0M7
(613) 996-9676

Dominion Public Building, 3rd Floor
1 Front Street West
Toronto
M5J 2R5
(416) 973-3131

Prince Edward Island

Confederation Court Mall, Suite 302
134 Kent Street
Charlottetown
C1A 8R8
(902) 566-7030

Quebec

Guy Favreau Complex, 8th Floor
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-5776

Place Sillery, Room 205
1126 St-Louis Road
Sillery
Quebec
G1S 1E5
(418) 648-3230

Saskatchewan

Canadian Imperial Bank of Commerce Building
1867 Hamilton Street, Room 1010
Regina
S4P 2C2
(306) 780-5720

Yukon

Yukon Centre, Suite 200
4114 4th Avenue
Whitehorse
Y1A 4N7
(403) 668-4487

Public Service Staff Relations Board (PSSRB)

Ontario

CD Howe Building
West Tower, 6th Floor
240 Sparks Street
Post Office Box 1525, Station B
Ottawa
K1P 5V2
(613) 990-1800

Public Works Canada (PWC)

Alberta

District Office
Harry Hays Building, Room 532
220 4th Avenue South East
Post Office Box 2938, Station M
Calgary
T2P 3C3
(403) 292-5715

Western Regional Office
Corporate Communications
Canada Place, Suite 1000
9700 Jasper Avenue
Edmonton
T5J 4E2
(403) 495-3204

Alberta and Northwest Territories District Office
Oliver Building, 2nd Floor
10225 100th Avenue
Edmonton
T5J 1J9
(403) 495-3262

British Columbia

Pacific Regional Office
Corporate Communications
1166 Alberni Street
Vancouver
V6E 3W5
(604) 666-3103

Manitoba

Manitoba District Office
Federal Building, Room 201
269 Main Street
Winnipeg
R3C 1B2
(204) 983-3731

For Telephone Services *see* pages 3 to 28

Public Works Canada
(continued)

New Brunswick

District Office
Customs Building
189 Prince William Street
Post Office Box 7350, Station A
Saint John
E2L 4J4
(506) 648-4523
(506) 648-4662

Newfoundland

Building 301, Pleasantville
Post Office Box 4600
St John's
A1C 5T2
(709) 772-4361

Nova Scotia

Atlantic Regional Office and
Nova Scotia District Office
Maritime Centre
1505 Barrington Street
Post Office Box 2247
Halifax
B3J 3C9
(902) 426-2331

Ontario

Post Office Box 290
Kingston
K7L 5P1
(613) 545-8025

Southwestern Ontario Region
451 Talbot Street
Post Office Box 668, Station B
London
N6A 4Y4
(519) 645-4317

Head Office
Sir Charles Tupper Building
Riverside Drive
Ottawa
K1A 0M2
(613) 736-2400

Local Office
205 McNabb Street
Sault Ste Marie
P6B 1Y3
(705) 949-1511

Local Office
221 North Archibald Street, Room 110
Thunder Bay
P7C 3Y3
(807) 623-3033

Ontario Regional Office
Government of Canada Building
4900 Yonge Street
Willowdale
Toronto
M2N 6A6
(416) 224-4246

Prince Edward Island

District Office
Dominion Building, 6th Floor
97 Queen Street
Post Office Box 1268
Charlottetown
C1A 7M8
(902) 566-7500

Quebec

National Capital Region
Place du Portage, Phase IV
140 Promenade du Portage
Hull, Quebec
Mail: Ottawa, Ontario K1A 0M3
(819) 997-7525
Plans and Specifications Distribution:
(819) 997-7513
Tender Results:
(819) 975-5673

Quebec Regional Office
Guy Favreau Complex
East Tower, Suite 702-14
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-1193

District Office
Champlain Harbour Station
901 Cap Diamant
Wolfe's Cove
Quebec
G1K 4K1
(418) 648-3815

Local Office
180 De la Cathédrale Avenue
Rimouski
G5L 5H9
(418) 722-3000

Saskatchewan

Saskatchewan District Office
2221 Hanselman Court
Saskatoon
S7K 3N5
(306) 975-4660

Yukon

District Office
201 Range Road
Whitehorse
Y1A 3A4
(403) 668-2181

Revenue Canada, Customs and Excise (RCCE)

Alberta

General Delivery
Aden
T0K 0A0
(403) 344-2244

Regional Office
Harry Hays Building, Room 470
220 4th Avenue South East
Post Office Box 2910, Station M
Calgary
T2P 3B7
Customs:
(403) 292-4660
Excise:
(403) 292-5678
District Office:
(403) 292-4620

Carway Customs Office
Mail: Post Office Box 699
Cardston, Alberta
T0K 0K0
(403) 653-3009

Post Office Box 96
Via Waterton
Chief Mountain
T0K 2M0
(403) 551-3295
(403) 653-3009

Post Office Box 220
Coutts
T0K 0N0
(403) 344-3767

General Delivery
Del Bonita
T0K 0S0
(403) 653-2567

Customs
105th Street Building, Room 800
10242 105th Street
Edmonton
T5J 4H8
(403) 495-4179
International Mail Branch:
(403) 495-4649

Excise
District Office
Canada Place, Suite 930
9700 Jasper Avenue
Edmonton
T5J 4G7
(403) 495-3420

Federal Building, Room 204
4th Avenue and 7th Street
Mail: General Delivery
Lethbridge
T1J 3Y2
(403) 382-3118

For Telephone Services *see* pages 3 to 28

406 2nd Street South East
Medicine Hat
T1A 0C3
(403) 526-2567

4711 51st Avenue
Red Deer
T4N 6H8
(403) 340-4200

Mail: Rural Route 1
(via Manyberries)
Wild Horse
T0K 1L0
(406) 394-2361 (Montana Area Code)

British Columbia

Customs
Aldergrove Border Crossing
10 Highway 13
Rural Route 1
Aldergrove
V0X 1A0
(604) 856-2791

Customs
Federal Building, Room 115
950 Alder Street
Campbell River
V9W 2P8
(604) 287-3761

Customs
Carson Border Crossing
Mail: Rural Route 1
Grand Forks
Carson
V0H 1H0
(604) 442-5551

Customs
Cascade Border Crossing
Mail: Post Office Box 210
Christina Lake
Cascade
V0H 1E0
(604) 447-9418

Customs
Chopaka
Mail: Rural Route 1
Cawston, British Columbia
V0X 1C0
(604) 499-2755

Customs
375 Cliffe Avenue
Courtenay
V9N 5N9
(604) 334-3424

Customs
101 10th Avenue South
Cranbrook
V1C 2N1
(604) 426-2161

Customs
Federal Building, Room 101
1005 104th Avenue
Dawson Creek
V1G 2H9
(604) 782-7373

Boundary Bay Customs
4 56th Street
Delta
V4L 1Z2
(604) 943-2722

Customs
Douglas Border Crossing
Mail: 28 176th Street
Rural Route 8
Surrey
Douglas
V3S 5J9
(604) 538-3600

Fraser Customs Office
c/o Post Office Box 4520
Whitehorse, Yukon
Y1A 2R8
(403) 821-4111

Customs
Sumas Border Crossing
Huntingdon
V0X 1M0
(604) 853-3377

Customs
Federal Building, Room 101
317 Seymour Street
Kamloops
V2C 2E8
(604) 372-3232

Customs
Federal Building, Room 103
251 Lawrence Avenue
Kelowna
V1Y 6L2
(604) 861-8016

Customs
Kingsgate
V0B 1V0
(604) 424-5391

Customs
Federal Building, Room 307
450 City Centre
Kitimat
V8C 1T6
(604) 632-7611

Customs
Midway Border Crossing
Post Office Box 97
Midway
V0H 1M0
(604) 449-2331

Customs
Federal Building
66 Front Street
Nanaimo
V9R 5H7
(604) 754-0310 (24-hour service)
(604) 754-0341

Customs
Nelway Border Crossing
Mail: Post Office Box 340
Salmo, British Columbia
V0G 1Z0
(604) 357-9940

Customs
Federal Building
549 Columbia Street, Room 300
New Westminster
V3L 1B3
(604) 666-6106

Excise
District Office
549 Columbia Street, Suite 309
Post Office Box 787
New Westminster
V3L 4Z8
(604) 666-3035

Customs
Osoyoos Border Crossing
Rural Route 1
Osoyoos
V0H 1V0
(604) 495-6531

Customs
Paterson Border Crossing
Mail: Post Office Box 1030
Rossland, British Columbia
V0G 1Y0
(604) 362-7341

Customs
Site 30, Compartment 14
Rural Route 2
Penticton
V2A 6J7
(604) 492-3095

Customs
Mail: Post Office Box 4520
Whitehorse
Yukon
Y1A 2R8
(907) 767-5540 (Alaska Area Code)

Customs
Federal Building, Room 208
4877 Argyle Street
Port Alberni
V8Y 1V9
(604) 723-6612

Customs
Federal Building
4812 Joyce Avenue
Powell River
V8A 3B8
(604) 485-2243

Customs
Revenue Building
1323 5th Avenue
Prince George
V2L 3L6
(604) 561-5281

Customs
Federal Building, Room 105
417 2nd Avenue West
Prince Rupert
V8J 1G8
(604) 627-3003
(604) 627-3004

For Telephone Services *see* pages 3 to 28

Revenue Canada, Customs and Excise *(continued)*
BRITISH COLUMBIA *(continued)*

Customs
Roosville Border Crossing
Mail: Post Office Box 72
Grasmere, British Columbia
V0B 1R0
(604) 887-3421

Customs
Post Office Box 1340
Creston
Rykerts
V0B 1G0
(604) 428-2575

Customs
Post Office Box 2548
Sidney
V8L 4B9
(604) 356-6645

Customs
Pacific Highway District
28 176th Street
Surrey
V3S 5J9
(604) 538-3600

Customs
835 Spokane Street
Trail
V1R 3W4
(604) 364-2534

Customs Regional Office
Customs Building
1001 West Pender Street
Vancouver
V6E 2M8
(604) 666-0545
Vancouver International Airport:
(604) 666-1802

Customs
International Mail Clearance
685 Hamilton Street
Vancouver
V6B 2R4
(604) 666-3392

United Terminal
7867 Express Street
Burnaby
Vancouver
V5A 1S7
(604) 420-5812

Excise
Pacific Regional Office
4664 Lougheed Highway, Room 201
Burnaby
Vancouver
V5C 6C2
(604) 666-4664

Excise
Softwood Lumber Export Office
125 East 10th Avenue, Suite 107
Vancouver
V5T 1Z3
(604) 666-4590

Customs
3101 32nd Avenue
Vernon
V1T 2M2
(604) 542-3194

Customs
Custom House, Room 107
816 Government Street
Victoria
V8W 1X1
(604) 388-3339

Excise
Sub-district Office
1230 Government Street, Room 404
Victoria
V8W 1Y3
(604) 388-3377

Customs
Waneta Border Crossing
Mail: 835 Spokane Street
Trail, British Columbia
V1R 3W4
(604) 367-9656

MANITOBA

Post Office Box 1150
Boissevain
R0K 0E0
(204) 534-6336

Federal Building, Room 231
11th and Princess Streets
Brandon
R7A 4J5
(204) 726-7569

Cartwright
R0K 0L0
(204) 529-2437

General Delivery
Churchill
R0B 0E0
(204) 675-2940
(navigation season)

Coulter Customs Office
Post Office Box 369
Melita, Manitoba
R0M 1L0
(204) 649-2355

General Delivery
Crystal City
R0K 0N0
(204) 873-2250

Highway 75
Emerson
R0A 0L0
(204) 373-2342
Emerson West - traffic from North Dakota (Interstate 29):
(204) 373-2524
Emerson East - traffic from Minnesota (Highway 75):
(204) 373-2210

Goodlands
R0M 0R0
(204) 658-3516

Post Office Box 427
Gretna
R0G 0V0
(204) 327-5370

Via Killarney
Lena
R0K 1G0
(204) 523-4525

Post Office Box 130
Lyleton
R0M 1G0
(204) 649-2255

Piney
R0A 1K0
(204) 423-2153

Snowflake
R0G 2K0
(204) 876-4705

South Junction
R0A 1Y0
(204) 437-2266

Post Office Box 20
Sprague
R0A 1Z0
(204) 437-2361

Tolstoi
R0A 2E0
(204) 427-2076

Windygates Customs Office
Mail: Rural Route 1
Darlingford, Manitoba
R0G 0L0
(204) 246-2201

Rural Route 1
Winkler
R6W 4A1
(204) 325-8503

Customs
Central Regional Office
Winnipeg Airport
2000 Wellington Avenue
Winnipeg
R2R 0S6
(204) 983-6714
Bilingual interpreter service:
(204) 983-6715
Cargo Terminal:
(204) 983-7310
Tourist inquiries and boat licensing:
(204) 983-6004

Customs
269 Main Street
Winnipeg
R3C 1B3
(204) 983-3759

For Telephone Services *see* pages 3 to 28

Excise
Central Regional Office
Revenue Canada Building, Room 410
391 York Avenue
Post Office Box 1022
Winnipeg
R3C 2W2
(204) 983-4016

New Brunswick

475 King Avenue
Bathurst
E2A 1P6
(506) 548-7461

Customs
Rural Route 2
Lakeville Post Office
Bloomfield
E0J 1S0
(506) 328-3872

Welshpool Post Office
Campobello
E0G 3H0
(506) 752-2091

Post Office Box 148
Caraquet
E0B 1K0
(506) 727-3184

Customs
Rural Route 5
Centreville
E0J 1H0
(506) 276-3519

Customs
356 Main Street
Clair
E0L 1B0
(506) 992-2124

Customs
Adelaide Street
Post Office Box 809
Dalhousie
E0K 1B0
(506) 684-2296

Lord's Cove Post Office
Deer Island
E0G 2J0
September 16 to June 30:
(506) 747-2954
July 1 to September 15:
(506) 747-2190

Northern New Brunswick District
121 Church Street, Room 403
Edmundston
E3V 1J9
(506) 735-3339

Customs
12 Bridge Street
Edmundston
E3V 1K5
(506) 735-7114

Customs
Rural Route 1
Canterbury, New Brunswick
E0H 1C0
(506) 894-2452

Fosterville Customs Office
Rural Route 1
Canterbury, New Brunswick
E0H 1C0
(506) 894-2281

633 Queen Street
Post Office Box 190
Fredericton
E3B 4Y9
Customs information:
(506) 452-3274
Excise information:
(506) 452-3000

Hamilin Road
Post Office Box 1300
Grand Falls
E0J 1M0
(506) 473-3553
Gillespie Portage:
(506) 473-3536

Customs
Post Office Box 70
North Head
Grand Manan
E0G 2M0
(506) 662-3232

Customs
Rural Route 1
St Croix
McAdam
E0H 1K0
(506) 784-2225

Northumberland District
1133 St George Boulevard
Moncton
E1E 4E1
(506) 857-6017

Customs
1133 St George Boulevard
Moncton
E1E 4E1
(506) 857-7020

Excise
District Office
West Main Plaza, 2nd Floor
1600 Main Street
Post Office Box 1070
Moncton
E1C 8P2
(506) 857-7015

305 Pleasant Street
Post Office Box 336
Newcastle
E1V 1Y8
(506) 622-0275

Customs
Rural Route 3
Perth-Andover
E0J 1V0
(506) 273-2073

River de Chute Customs Office
Rural Route 2
Florenceville, New Brunswick
E0J 1K0
(506) 276-4784

Federal Building
St Andrews
E0G 2X0
(506) 529-3198

Customs
Southern New Brunswick District
Customs Building
189 Prince William Street
Post Office Box 6640, Station A
Saint John
E2L 4G3
(506) 648-4508
(506) 648-4904

Excise
District Office
Customs Building
189 Prince William Street
Post Office Box 6865, Station A
Saint John
E2L 4S3
(506) 648-4909

Customs
Bridge Street
Post Office Box 420
St-Léonard
E0L 1M0
(506) 423-6282

204 Milltown Boulevard
Post Office Box 160
St Stephen
E3L 2X1
(506) 466-2363

Central New Brunswick District
200 King Street
Post Office Box 1989
Woodstock
E0J 2B0
(506) 328-4734

Woodstock Road
Rural Route 3
Woodstock
E0J 2B0
(506) 328-9988

Newfoundland

Dalfens Mall
Placentia
Argentia
A0B 1W0
(709) 227-2691

For Telephone Services *see* pages 3 to 28

Revenue Canada, Customs and Excise *(continued)*
NEWFOUNDLAND *(continued)*

Federal Building
Post Office Box 119
Burgeo
A0M 1A0
(709) 886-3330

Federal Building
Post Office Box 277
Burin
A0E 1E0
(709) 891-1210

Main Street
Post Office Box 70
Catalina
A0C 1J0
(709) 469-2202

Customs
Federal Building, Room 201
Main Street
Mail: General Delivery
Corner Brook
A2H 6C2
(709) 637-4494

Excise
Information only:
(709) 637-4490

Bayview Street
Post Office Box 189
Fortune
A0E 1P0
(709) 832-2000

Gander International Airport
320 Elizabeth Drive
Post Office Box 350
Gander
A1V 1W7
(709) 256-6583
Airport Operations:
(709) 256-6580

Federal Building
16 High Street
Post Office Box 217
Grand Falls
A2A 2J7
(709) 489-2166

Building 412
Post Office Box 790, Station A
Labrador
Happy Valley-Goose Bay
A0P 1S0
(709) 896-3290

Customs House
Post Office Box 8
Harbour Breton
A0H 1P0
(709) 885-2353

Federal Building
Water Street
Post Office Box 40
Harbour Grace
A0A 2M0
(709) 596-3481

Customs
Newfoundland and Labrador District Office
Atlantic Place, 6th Floor
215 Water Street
Post Office Box 77
St John's
A1C 6C9
(709) 772-4535
(709) 772-5546

Excise
District Office
Cormack Building, Suite 302
2 Steers Cove
Post Office Box 5500
St John's
A1C 5W4
(709) 772-5333

Federal Building
Main Street
Post Office Box 155
Stephenville
A2N 2Y9
(709) 643-2833

NORTHWEST TERRITORIES

Inuvik
X0E 0T0
(403) 979-2761

Iqaluit
X0A 0H0
(819) 979-6714

Tuktoyaktuk
X0E 1C0
(403) 977-2273

Yellowknife
Y1A 1M4
(403) 920-2446

NOVA SCOTIA

40 Prince Arthur Street
Amherst
B4H 1V9
(902) 667-8655

79 Water Street
Post Office Box 458
Digby
B0V 1A0
(902) 245-4039

Atlantic Regional Office
6169 Quinpool Road
Post Office Box 3080, Halifax South Postal Station
Halifax
B3J 3G6
Customs:
(902) 426-2911
Excise:
(902) 426-3758
International Mail:
(902) 426-7189
Regional Collector's Office:
(902) 426-2914

Southwestern Nova Scotia District
6169 Quinpool Road
Post Office Box 520
Halifax
B3J 2R7
(902) 426-2067
Port of Halifax:
(902) 426-2911

35 Webster Street
Post Office Box 606
Kentville
B4N 3X7
(902) 678-3410

18 Market Street
Post Office Box 1226
Liverpool
B0T 1K0
(902) 354-3268

Halifax International Airport
Post Office Box 658
Lower Sackville
B4C 3J1
(902) 426-1335

Federal Building
Post Office Box 519
Lunenburg
B0J 2C0
(902) 634-4401

Federal Building
275 Main Street
Post Office Box 686
Middleton
B0S 1P0
(902) 825-3383

Federal Building, Room 209
East River Road
Post Office Box 94
New Glasgow
B2H 5E1
(902) 752-3153

Federal Building
Granville Street
Port Hawkesbury
B0E 2V0
(902) 625-2850

For Telephone Services *see* pages 3 to 28

Federal Building
Main Street
Shelburne
B0T 1W0
(902) 875-2324

66 Wentworth Street
Sydney
B1P 6T4
Customs:
(902) 564-7012
Excise (Information Only):
(902) 564-7050

Federal Building, Room 203
664 Prince Street
Post Office Box 445
Truro
B2N 5C5
(902) 895-4639

Bluenose Ferry Terminal
Water Street
Post Office Box 430
Yarmouth
B5A 4B3
(902) 742-7131

ONTARIO

Customs
Federal Building
90 Madawaska Street
Arnprior
K7S 1S3
(613) 623-2921

Customs
44 Collier Street
Barrie
L4M 1G6
(705) 728-5450

Excise
Sub-District Office
Federal Building, Room 310
48 Owen Street
Barrie
L4M 3H1
(705) 726-3810

Customs
Federal Building
11 Station Street
Belleville
K8N 2S2
(613) 969-3627

Customs
98 Manitoba Street
Bracebridge
P0B 1C0
(705) 645-4642

Customs
350 Rutherford Road South
Plaza 2, Suite 204
Brampton
L6W 3P6
(416) 454-0023

58 Dalhousie Street, Room 207
Brantford
N3T 2J2
(519) 753-1719

Federal Building, Room 202
36 George Street
Brockville
K6V 3V5
(613) 342-3323

Customs
6 Dickson Street
Cambridge
N1R 1T4
(519) 621-0331

Port of Carleton Place
Federal Building
42 Bridge Street
Carleton Place
K0A 1J0
(613) 257-3470

Federal Building
10 Centre Street
Chatham
N7M 5J9
(519) 352-3990

Customs
39 Queen Street
Cobourg
K9A 1M8
(416) 372-7111

Customs
Federal Building
44 Hurontario Street
Collingwood
L9Y 3Z3
(705) 445-3511

Customs
45 2nd Street East
Post Office Box 1056
Cornwall
K6H 5V2
(613) 938-4752

Customs
Peace Bridge Plaza
Walnut Street
Fort Erie
L2A 5N7
(416) 871-3420

Customs
301 Scott Street
Post Office Box 638
Fort Frances
P9A 3M9
(807) 274-7341

232 Guelph Street, Unit 4
Georgetown
L7G 4B1
(416) 877-3411

Federal Building
35 East Street
Goderich
N7A 3Y4
(519) 524-8461

Customs
75 Farquhar Street
Guelph
N1H 3N4
(519) 822-7041

Regional Office
10 John Street South
Post Office Box 989
Hamilton
L8N 3V8
Customs:
(416) 572-2891
Excise:
(416) 572-2321
Regional Collector's Office:
(416) 572-2811

Hamilton District
10 John Street South
Post Office Box 160
Hamilton
L8N 3C2
(416) 572-2307

Customs
Federal Building
501 9th Avenue
Hanover
N4N 2M4
(519) 364-2570

Federal Building
100 Park Street
Kenora
P9N 1Y6
(807) 468-7342

Customs
Customs House
294 King Street East, Main Floor
Kingston
K7L 3B2
(613) 545-8049

Excise
District Office
780 Midpark Drive, 2nd Floor
Kingston
K7M 7G3
(613) 545-8151

Customs
District Office
Government of Canada Building
29 Duke Street East
Post Office Box 2157, Station B
Kitchener
N2H 6M1
(519) 745-9486

Excise
District Office
Waterloo Square Building, 3rd Floor
75 King Street South
Waterloo
Kitchener
N2J 1P2
(519) 886-3030

For Telephone Services *see* pages 3 to 28

Revenue Canada, Customs and Excise *(continued)*

ONTARIO *(continued)*

Customs
Saint Lawrence East
Thousand Islands Bridge
Mail: General Delivery
Lansdowne
K0E 1L0
(613) 659-2444

Customs
72 Talbot Street West
Leamington
N8H 1M4
(519) 326-9522

Customs
Federal Building
34 Cambridge Street South
Mail: General Delivery
Lindsay
K9V 4R7
(705) 324-4851

Customs
Government of Canada Building
210 Main Street East
Listowel
N4W 2B7
(519) 291-2700

Customs
Dominion Public Building
457 Richmond Street
Post Office Box 665, Station B
London
N6A 4Y4
(519) 645-4165
(519) 645-5174

Excise
Southwestern Ontario Regional Office
Dominion Public Building, 3rd Floor
457 Richmond Street
Post Office Box 5548
London
N6A 4R3
(519) 645-4145

Excise
District Office
Federal Building, 11th Floor
451 Talbot Street
Post Office Box 638, Station B
London
N6A 4Y4
(519) 645-4154

Customs
525 Dominion Avenue
Midland
L4R 1P7
(705) 526-5221

Customs
180 Main Street South
Newmarket
L3Y 3Z2
(416) 895-9112

Customs
Niagara Main Office
4551 Zimmerman Avenue
Post Office Box 126
Niagara Falls
L2E 6T1
(416) 354-2745

Customs
101 Worthington Street East, Room 433
Post Office Box 927
North Bay
P1B 8K1
(705) 472-9930

Excise
District Office
101 Worthington Street East, Room 425
Post Office Box 477
North Bay
P1B 8J2
(705) 472-9270

Customs
197 Church Street
Oakville
L6J 1N3
(416) 845-4501

Customs
207 Broadway Avenue
Orangeville
L9W 1K4
(519) 941-3940

Customs
25 Peter Street North
Orillia
L3V 6H8
(705) 325-5151

Customs
310 Simcoe Street South
Oshawa
L1H 4H7
(416) 725-6515

Head Office
Public Relations Branch
Connaught Building, 2nd Floor
Mackenzie Avenue
Ottawa
K1A OL5
(613) 957-0275

Regional Office
360 Coventry Road
Ottawa
K1K 2C6
Customs:
(613) 993-0534
Excise:
(613) 993-0400
Regional Collector's Office:
(613) 991-0566

Customs
Federal Building, Room 207
901 3rd Avenue East
Owen Sound
N4K 2K7
(519) 376-0684

Pelee Island
N0R 1M0
(519) 724-2933

Customs
162 Pembroke Street East
Pembroke
K8A 3J7
(613) 732-7421

Customs
Federal Building
13 Herriott Street
Perth
K7H 1S8
(613) 267-2592

Customs
201 Charlotte Street
Post Office Box 598
Peterborough
K9J 6Z6
(705) 745-0528

Rural Route 7
Thunder Bay
Pigeon River
P7C 5V5
(807) 964-2093

184 Elm Street
Port Colborne
L3K 4N8
(416) 834-3513

Customs
Post Office Box 400
Prescott
K0E 1T0
(613) 925-3378
Travellers' Service:
(613) 925-4225
Merchandise Service:
(613) 925-2933

Rainy River
P0W 1L0
(807) 852-3341

Customs
249 Raglan Street South
Renfrew
K7V 1R3
(613) 432-3293

Customs
55 King Street, Suite 606
Post Office Box 68
St Catharines
L2R 6R4
(416) 682-2643

For Telephone Services *see* pages 3 to 28

Excise
Sub-district Office
Canada Trust House
60 James Street
Post Office Box 697
St Catharines
L2R 6Y3
(416) 685-1347

Customs
Dominion Public Building
403 Talbot Street
St Thomas
N5P 1B7
(519) 631-1630

Customs
St Clair District
105 Christina Street South
Post Office Box 640
Sarnia
N7T 7J7
(519) 344-7351
Blue Water Bridge:
(519) 336-3096 (24-hour service)

Customs
Bridge Plaza
125 Huron Street
Sault Ste Marie
P6A 1R3
(705) 949-2316

Customs
124 Norfolk Street North
Mail: General Delivery
Simcoe
N3Y 4K7
(519) 426-0871

Federal Building
17 Church Street East
Smiths Falls
K7A 4S8
(613) 283-0548

General Delivery
Sombra
N0P 2H0
(519) 892-3461

Customs
782 Downie Street
Post Office Box 950
Stratford
N5A 7M3
(519) 271-2040

1855 LaSalle Boulevard
Post Office Box 2275
Sudbury
P3A 4S1
(705) 560-1486

Northern Ontario District
128 Larch Street, 3rd Floor
Sudbury
P3E 5J8
(705) 671-0388

Customs
33 South Court Street, Room 201
Thunder Bay
P7B 2W6
(807) 345-5421

Excise
District Office
33 South Court Street, Room 341
Thunder Bay
P7B 2W6
(807) 344-0781

Customs
Federal Building
2 Ridout Street East
Tillsonburg
N4G 2C5
(519) 842-5561

Federal Building
120 Cedar Street
Timmins
P4N 2G8
(705) 264-8503

Customs
1 Front Street West
Post Office Box 10, Station A
Toronto
M5W 1A3
Information Services:
(416) 973-8022

Customs
Pearson International Airport
Post Office Box 40
Toronto AMF
Toronto
L5P 1A2
Travellers' Service:
(416) 676-4830 (Terminal One)
(416) 676-2883 (Terminal Two)
Merchandise Service:
(416) 676-3626

Excise
Regional Office
25 Saint Clair Avenue East
Post Office Box 100, Station Q
Toronto
M4T 2L7
Information Services:
(416) 973-6561
Regional Collector's Office:
(416) 973-8258
Toronto Centre District Office:
(416) 973-6303

Excise
Toronto East District Office
200 Town Centre Court, 8th Floor
Scarborough
Toronto
M1P 4X8
(416) 973-4620

Excise
Toronto West District Office
Sussex Centre, 7th Floor
50 Burnhamthorpe Road West
Suite 702
Mississauga
Toronto
L5B 3C2
(416) 566-6400
(416) 897-8400

Customs
70 Front Street
Trenton
K8V 4N4
(613) 392-2770

Customs
Federal Building
602 Wellington Street
Wallaceburg
N8A 4L4
(519) 627-2131

Customs
Rural Route 3
Wallaceburg
Walpole Island
N8A 4K9
(519) 627-4242

Customs
26 Division Street
Welland
L3B 3Z6
(416) 735-5732

Customs
South West Ontario Regional Office
185 Ouellette Avenue
Post Office Box 2280
Walkerville Postal Station
Windsor
N8Y 4R8
(519) 973-8144
(519) 973-8500

Excise
Sub-District Office
Federal Building, 6th Floor
185 Ouellette Avenue
Post Office Box 360
Windsor
N9A 6L7
(519) 252-5785

Customs
430 Springbank Avenue South
Woodstock
N4V 1B2
(519) 537-8241

Prince Edward Island

Customs
Dominion Building, Room 319
97 Queen Street
Post Office Box 1266
Charlottetown
C1A 7M8
(902) 566-7277

For Telephone Services *see* pages 3 to 28

Revenue Canada, Customs and Excise *(continued)*
PRINCE EDWARD ISLAND *(continued)*

Excise
Information only:
(902) 566-7272

Customs
FIDA Building
216 Water Street
Summerside
C1N 1B3
(902) 436-3231

QUEBEC

Abercorn
J0E 1B0
(514) 538-2334

164 Lasalle Boulevard
Baie-Comeau
G4Z 1S4
(418) 296-2548

Beebe-Plain
J0B 1E0
(819) 876-2119

Post Office Box 1135
Cap-aux-Meules
G0B 1B0
(418) 986-3480

Chartierville
J0B 1K0
(819) 656-2262

222 East Racine Street
Post Office Box 1236
Chicoutimi
G7H 5C2
(418) 543-7988

Clarenceville
J0J 1B0
(514) 294-2288

Covey Hill
J0L 1H0
(514) 247-2914

224 Sud Street
Cowansville
J2K 2X4
(514) 263-2282

Daaquam
G0R 3H0
(418) 244-3653

155 Saint-Jean Street
Drummondville
J2B 5L1
(819) 478-1424
(819) 478-1425

Dundee Customs Office
8750 Highway 132
St-Agnès de Dundee, Quebec
J0S 1L0
(514) 264-5709

26 Highway 253
East-Hereford
J0B 1S0
(819) 844-2243

East Pinnacle Customs Office
Abercorn, Quebec
J0E 1B0
(514) 358-2912

120 Principale Street East
Farnham
J2N 1L4
(514) 293-4443

Highway 209
Franklin Centre
J0S 1E0
(514) 827-2323

Frelighsburg
J0J 1C0
(514) 298-5050

Federal Building
98 De La Reine Street
Gaspé
G0C 1R0
(418) 368-3204

Glen-Sutton Customs Office
Rural Route 4
Mansonville, Quebec
J0E 1X0
(514) 538-3234

297 Principale Street
Granby
J2G 2W0
(514) 372-6692

Highway 219
Hemmingford
J0L 1H0
(514) 247-2090

Herdman Customs Office
Mail: Athelstan, Quebec
J0S 1A0
(514) 264-5600

Highwater Customs Office
Rural Route 4
Mansonville, Quebec
J0E 1X0
(514) 292-5995

Jamieson's Line Customs Office
Athelstan, Quebec
J0S 1A0
(514) 264-5698

899 Papineau Street
Joliette
J6E 2L6
(514) 756-4747

Federal Building
580 Principale Street
Lachute
J8H 1Y7
(514) 562-5995

5227 Frontenac Street, 2nd Floor
Lac-Mégantic
G6B 1H2
(819) 583-1826

Highway 15 South
Lacolle
J0J 1J0
(514) 246-3989
Highway 15:
(514) 246-3833
Highway 221:
(514) 246-2121
Highway 223:
(514) 246-3510
Richelieu Wharf:
(514) 246-3871
Cantic Station:
(514) 246-3609
Napierville Junction Station:
(514) 246-3847

160 Commerciale Street
Lévis
G6V 3P5
(418) 648-3186

999 Kennedy Road
Armstrong-Linière
Beauce County
Linière
G0M 1J0
(418) 597-3395

1345 Du Pont Street
Marieville
J0L 1J0
(514) 460-7411

200 Saint-Jérôme Street, Room 202
Matane
G4W 3A2
(418) 562-1189

Mirabel International Airport
Post Office Box 28
Mirabel
J7N 1A5
(514) 476-2963

1 Place de l'Église, Room 302
Montmagny
G5V 2L9
(418) 248-2708

10765 Côte de Liesse Road
Pointe Claire - Dorval
Montreal
H9P 2R9
(514) 631-4329

Dorval International Airport
Pointe Claire - Dorval
Montreal
H4Y 1A1
(514) 636-3970
Travellers' Service:
(514) 636-3971
Merchandise Service:
(514) 636-3854

For Telephone Services *see* pages 3 to 28

Regional Office
400 Place d'Youville
Montreal
H2Y 2C2
(514) 283-2953
Customs:
(514) 283-9900
Excise:
(514) 283-6200

Excise
Montreal East Office
Place Crémazie, 7th Floor
50 Crémazie Boulevard West
Montreal
H2P 2T4
(514) 382-2434

Excise
Montreal West Office
Centre Bois de Boulogne, Suite 255
1575 Henri Bourassa Road West
Montreal
H3M 3A9
(514) 283-5153
(514) 382-2700

10 Highway 235
Morse's-Line
J0J 1T0
(514) 248-2757

Noyan
J0J 1B0
(514) 294-2851

Federal Building
Paspébiac
G0C 2K0
(418) 752-3266

Customs
Federal Building
Highway 133
Philipsburg
J0J 1N0
(514) 248-2877

Pohénégamook
G0L 1J0
(418) 859-2201

Post Office Box 3
Port-Cartier
G5B 2G7
(418) 766-6866

Regional Office
130 Dalhousie Street
Post Office Box 2267
Quebec
G1K 7P6
Customs:
(418) 648-4445
Excise:
(418) 648-3853

St Laurent District
1275 De la Jonquière Street
Quebec
G1N 3X2
(418) 648-3881

Excise
Quebec Regional Office
410 Charest Boulevard East, 7th Floor
Post Office Box 2117
Postal Terminal
Quebec
G1K 7M9
(418) 648-3483

15 Carpenter Street
Richmond
J0B 2H0
(819) 826-2686

180 De la Cathédrale Avenue
Rimouski
G5L 5H9
(418) 722-3034

Federal Building
75 Hôtel-de-Ville Street
Post Office Box 1537
Rivière-du-Loup
G5R 4M1
(418) 862-4922

Customs
Highway 55
Rock-Island
J0B 2K0
(819) 876-5354

40 Du Lac Avenue
Rouyn-Noranda
J9X 4N3
(819) 762-4886

468 St-Joseph Line
Sainte-Aurélie
G0M 1M0
(418) 593-3971

12880 1st Avenue East
Saint-Georges
G5Y 2E6
(418) 228-7111

Hereford Road
1871 Highway 141
Saint-Herménégilde
J0B 2W0
(819) 844-2242

Federal Building
2050 Girouard Street West
Saint-Hyacinthe
J2S 3A6
(514) 774-5818

109 Richelieu Street
Saint-Jean-sur-Richelieu
J3B 6X2
(514) 346-5590

380 Labelle Street, Suite 202
Saint-Jérôme
J7Z 5L3
(514) 438-3646

Saint-Pamphile
G0R 3X0
(418) 356-3151

701 Laure Boulevard
Sept-Îles
G4R 1X8
(418) 962-2632

Federal Building
395 De la Station Avenue, Room 204
Shawinigan
G9N 1V8
(819) 536-3331

Customs
50 Place de la Cité, Room 317
Post Office Box 127
Sherbrooke
J1H 5H8
(819) 564-5594

Excise
50 Place de la Cité, Room 372
Post Office Box 1177
Sherbrooke
J1H 5L5
(819) 564-5577

80 Georges Street
Post Office Box 246
Sorel
J3P 5N7
(514) 743-0026

10 Highway 147
Post Office Box 60
Stanhope
J0B 3C0
(819) 849-2922

12 Notre-Dame Street North
Thetford-Mines
G6G 2J7
(418) 335-6600

Des Postes Building
1285 Notre-Dame Street
Post Office Box 998
Trois-Rivières
G9A 5K2
(819) 374-8924

Excise
25 Des Forges Street, Suite 412
Trois-Rivières
G9A 2G4
(819) 375-1561

Trout-River Customs Office
980 Highway 138
Athelstan
Trout-River
J0S 1A0
(514) 264-2070

1100 6th Street
Val-d'Or
J9P 3W6
(819) 824-4043

157 Victoria Street, Room 101
Valleyfield
J6T 1A5
(514) 373-3113

For Telephone Services *see* pages 3 to 28

Revenue Canada, Customs and Excise *(continued)*

QUEBEC *(continued)*

112 Bois-Franc Boulevard North
Victoriaville
G6P 1E7
(819) 752-2050

1120 Des Lignes Road
Woburn
G0Y 1R0
(819) 544-4051

SASKATCHEWAN

Big Beaver
S0H 0G0
(306) 267-2276

Post Office Box 220
Carievale
S0C 0P0
(306) 928-2055

Post Office Box 330
Climax
S0N 0N0
(306) 293-2262

Coronach
S0H 0Z0
(306) 267-2177

Provincial Highway 47
Post Office Box 130
Estevan
S4A 2A1
(306) 634-4227

Monchy Customs Office
Mail: Post Office Box 149
Val Marie
S0N 2T0
(306) 298-2232

Federal Building
63 Ross Street West
Moose Jaw
S6H 4N6
(306) 692-4127

1254 100th Street, Room 21
North Battleford
S9A 2X5
(306) 445-3403

Northgate
S0C 1V0
(306) 483-5111

North Portal
S0C 1W0
Traveller's Service:
(306) 927-2455
Merchandise Service:
(306) 927-5511

Oungre
S0C 1Z0
(306) 456-2230

1288 Central Avenue
Prince Albert
S6V 4V8
(306) 953-8615

Customs
1775 Smith Street
Regina
S4P 4C4
(306) 780-6220
International Mail Clearance:
(306) 780-6218

Excise
District Office
1955 Smith Street, 4th Floor
Regina
S4P 2N9
(306) 780-5870

Regway Customs Office
Mail: via Minton
Regway
S0C 1T0
(306) 969-2249

Federal Building, Room 301
101 22nd Street East
Saskatoon
S7K 0E1
Customs:
(306) 975-4755
Excise District Office:
(306) 975-4211

Federal Building
275 Central Avenue North
Swift Current
S9H 3V4
(306) 773-6015

Post Office Box 90
Torquay
S0C 2L0
(306) 923-2044

Rock Glen
West Poplar River
S0H 3R0
(306) 476-2320

Post Office Box 229
Consul
Willow Creek
S0N 0P0
(406) 398-5522 (Montana area code)

YUKON

Customs
Mile 1202, Alaska Highway
Beaver Creek
Y0B 1A0
(403) 862-7230

Postal Bag 313
Dawson
Y0B 1G0
(403) 993-5455

Little Gold Creek Customs Office
Mail: Post Office Box 4520
Whitehorse, Yukon
Y1A 2R8
Mobile Radio:
(403) 553-6555

Customs
Federal Building
Post Office Box 4520
Whitehorse
Y1A 2R8
(403) 667-6471

Royal Canadian Mint (RCM)

MANITOBA

Winnipeg Plant
520 Lagimodière Boulevard
Winnipeg
R2J 3E7
(204) 983-6400
Tours:
(204) 257-3359

ONTARIO

Head Office
320 Sussex Drive
Ottawa
K1A 0G8
(613) 993-3500
Tours:
(613) 992-2348

Royal Canadian Mounted Police (RCMP)

ALBERTA

NCO i/c
905 Edmonton Trail South
Post Office Box 3460
Airdrie
T4B 4B7
(403) 948-5911

NCO i/c
5101 54th Avenue
Post Office Box 8
Andrew
T0B 0C0
(403) 365-3533

NCO i/c
4806 46th Avenue
Post Office Box 1586
Athabasca
T0G 0B0
(403) 675-4252

NCO i/c
Post Office Box 959
Banff
T0L 0C0
(403) 762-2226

For Telephone Services *see* pages 3 to 28

NCO i/c
4729 61st Avenue
Post Office Box 1148
Barrhead
T0G 0E0
(403) 674-2696

NCO i/c
Post Office Box 516
Bashaw
T0B 0H0
(403) 372-3793

NCO i/c
Post Office Box 337
Bassano
T0J 0B0
(403) 641-3677

NCO i/c
Post Office Box 1140
Beaverlodge
T0H 0C0
(403) 354-2485

NCO i/c
75 North Road
Post Office Box 570
Beiseker
T0M 0G0
(403) 947-3496

NCO i/c
Crowsnest Pass Detachment
Post Office Box 1200
Blairmore
T0K 0E0
(403) 562-2866

NCO i/c
5408 50th Street
Postal Bag R
Bonnyville
T9N 1Y8
Administration:
(403) 826-3350
Emergencies:
(403) 826-3358

NCO i/c
401 2nd Avenue East
Post Office Box 779
Bow Island
T0K 0G0
(403) 545-2100

NCO i/c
Post Office Box 58
Boyle
T0A 0M0
(403) 689-3622

NCO i/c
Post Office Box 117
Breton
T0C 0P0
(403) 696-3502

NCO i/c
410 4th Street West
Post Office Box 279
Brooks
T0J 0J0
(403) 362-5535

NCO i/c
920 16th Avenue North East
Calgary
T2E 1K9
(403) 230-6483

NCO i/c
5401 48th Avenue
Camrose
T4V 0J6
(403) 672-3341

NCO i/c
Post Office Box 370
Canmore
T0L 0M0
(403) 678-5516

NCO i/c
Post Office Box 669
Cardston
T0K 0K0
(403) 653-4931

NCO i/c
Post Office Box 1209
Claresholm
T0L 0T0
(403) 625-4444

NCO i/c
Post Office Box 160
Cochrane
T0L 0W0
(403) 932-2211

NCO i/c
Post Office Box 458
Consort
T0C 1B0
(403) 577-3000

NCO i/c
Post Office Box 579
Coronation
T0C 1C0
(403) 578-3622

NCO i/c
General Delivery
Desmarais
T0G 0T0
(403) 891-3765

NCO i/c
Municipal Detachment
Post Office Box 569
Devon
T0C 1E0
(403) 987-3413

NCO i/c
Post Office Box 1270
Didsbury
T0M 0W0
(403) 335-3381

NCO i/c
Post Office Box 6060
Drayton Valley
T0E 0M0
(403) 542-4456

NCO i/c
Post Office Box 1030
Drumheller
T0J 0Y0
(403) 823-2630

11140 109th Street
Post Office Box 1320
Edmonton
T5J 2N1
(403) 471-9335
General Investigations (GIS):
(403) 471-9500

International Airport Detachment
Edmonton International Airport
Post Office Box 9865
Edmonton
T5J 2T2
(403) 890-4333
(403) 955-8331

NCO i/c
Post Office Box 1478
Edson
T0E 0P0
(403) 723-4406

NCO i/c
Post Office Box 218
Elk Point
T0A 1A0
(403) 724-3829

NCO i/c
Post Office Box 215
Evansburg
T0E 0T0
(403) 727-3654

NCO i/c
Post Office Box 610
Fairview
T0H 1L0
(403) 835-2211

NCO i/c
Post Office Box 40
Faust
T0G 0X0
(403) 355-3609

NCO i/c
Post Office Box 457
Foremost
T0K 0X0
(403) 867-3545

NCO i/c
Post Office Box 482
Forestburg
T0B 1N0
(403) 582-3767

For Telephone Services *see* pages 3 to 28

Royal Canadian Mounted Police
(continued)
ALBERTA *(continued)*

NCO i/c
Post Office Box 328
Fort Chipewyan
T0P 1B0
(403) 697-3665

NCO i/c
562 21st Street
Post Office Box 1088
Fort Macleod
T0L 0Z0
(403) 553-4406

NCO i/c
425 Gregoire Drive
Fort McMurray
T9H 4K7
(403) 743-2286

NCO i/c
9901 90th Street
Fort Saskatchewan
T8L 3T1
(403) 998-3737

NCO i/c
Post Office Box 94
Fort Vermilion
T0H 1N0
(403) 927-3255

NCO i/c
Post Office Box 670
Fox Creek
T0H 1P0
(403) 622-3740

NCO i/c
Post Office Box 340
Gleichen
T0J 1N0
(403) 734-3923

NCO i/c
5710 48th Avenue
Grand Centre
T0A 1T0
(403) 594-3301

NCO i/c
Post Office Box 270
Grande Cache
T0E 0Y0
(403) 827-3344

NCO i/c
Post Office Box 665
Grande Prairie
T8V 3A8
(403) 538-5700

NCO i/c
5002 Wilcox Road
Post Office Box 527
Grimshaw
T0H 1W0
(403) 332-4666

NCO i/c
Post Office Box 1209
Hanna
T0J 1P0
(403) 854-3391

NCO i/c
Post Office Box 30
High Level
T0H 1Z0
(403) 926-2226

NCO i/c
Post Office Box 1230
High Prairie
T0G 1E0
(403) 523-3378

NCO i/c
Post Office Box 310
High River
T0L 1B0
(403) 652-2356

NCO i/c
Post Office Box 130
Hinton
T0E 1B0
(403) 865-2455

NCO i/c
Post Office Box 160
Innisfail
T0M 1A0
(403) 227-3341
Police Dog Services:
(403) 227-3346

NCO i/c
Post Office Box 1800
Jasper
T0E 1E0
(403) 852-4421

NCO i/c
Kananaskis Detachment
Mail: General Delivery
Seebe, Alberta
T0L 1X0
(403) 591-7707

NCO i/c
Post Office Box 239
Killam
T0B 2L0
(403) 385-3509

NCO i/c
Post Office Box 239
Kitscoty
T0B 2P0
(403) 846-2897

NCO i/c
Post Office Box 810
Lac la Biche
T0A 2C0
(403) 623-4380

NCO i/c
Post Office Box 10
Lake Louise
T0L 1E0
(403) 522-3811

NCO i/c
Post Office Box 1306
Leduc
T9E 2Y7
(403) 986-2258

NCO i/c
427 Stafford Drive South
Lethbridge
T1J 4G2
(403) 328-1734

NCO i/c
General Delivery
Magrath
T0K 1J0
(403) 758-3525

NCO i/c
Post Office Box 123
Manning
T0H 2M0
(403) 836-3007

NCO i/c
Post Office Box 150
Mannville
T0B 2W0
(403) 763-3790

NCO i/c
Post Office Box 359
Mayerthorpe
T0E 1N0
(403) 786-2291

NCO i/c
4th Street and 5th Avenue
Post Office Box 419
McLennan
T0H 2L0
(403) 324-3061

NCO i/c
720 6th Street South West
Medicine Hat
T1A 4J5
(403) 527-8181

NCO i/c
Post Office Box 537
Milk River
T0K 1M0
(403) 647-3955

NCO i/c
Postal Bag 3
Morinville
T0G 1P0
(403) 939-4520

For Telephone Services *see* pages 3 to 28

NCO i/c
2501 21st Street
Post Office Box 340
Nanton
T0L 1R0
Administration:
(403) 646-5722
(403) 646-2444

NCO i/c
Post Office Box 910
Okotoks
T0L 1T0
(403) 938-4202

NCO i/c
Post Office Box 548
Olds
T0M 1P0
(403) 556-3323

NCO i/c
Post Office Box 539
Oyen
T0J 2J0
(403) 664-3883

NCO i/c
7701 98th Street
Postal Bag 500
Peace River
T8S 1C9
(403) 624-5815

NCO i/c
Post Office Box 299
Picture Butte
T0K 1V0
(403) 732-4429

NCO i/c
Post Office Box 1118
Pincher Creek
T0K 1W0
(403) 627-4424

NCO i/c
Post Office Box 1800
Ponoka
T0C 2H0
(403) 783-4471

NCO i/c
Post Office Box 567
Provost
T0B 3S0
(403) 753-2214

NCO i/c
Assumption Detachment
Post Office Box 360
Rainbow Lake
T0H 2Y0
(403) 321-3753

NCO i/c
Post Office Box 1130
Raymond
T0K 2S0
(403) 752-3351

Officer i/c
Postal Bag 5033
Red Deer
T4N 6A1
(403) 343-1161

NCO i/c
General Delivery
Red Earth Creek
T0G 1X0
(403) 649-3990

NCO i/c
Post Office Box 399
Redwater
T0A 2W0
(403) 942-3600

NCO i/c
Post Office Box 919
Rimbey
T0C 2J0
(403) 843-2223

NCO i/c
Postal Bag 5000
Rocky Mountain House
T0M 1T0
(403) 845-2881

NCO i/c
Post Office Box 234
St Albert
T8N 1N3
(403) 458-7700

NCO i/c
Post Office Box 1720
St Paul
T0A 3A0
(403) 645-4431

Officer i/c
913 Ash Street
Sherwood Park
T8A 2G3
(403) 467-7741

NCO i/c
Post Office Box 1667
Slave Lake
T0G 2A0
(403) 849-3045

NCO i/c
Post Office Box 239
Smoky Lake
T0A 3C0
(403) 656-3691

NCO i/c
Post Office Box 420
Spirit River
T0H 3G0
(403) 864-3533

NCO i/c
410 King Street
Spruce Grove
T7X 1X7
(403) 962-2222

NCO i/c
Post Office Box 1298
Stettler
T0C 2L0
(403) 742-3381

NCO i/c
Post Office Box 1230
Stony Plain
T0E 2G0
(403) 963-2217

NCO i/c
Post Office Box 879
Strathmore
T0J 3H0
(403) 934-3535

NCO i/c
Post Office Box 900
Sundre
T0M 1X0
(403) 638-3655

NCO i/c
Post Office Box 237
Swan Hills
T0G 2C0
(403) 333-4450

NCO i/c
Post Office Box 220
Sylvan Lake
T0M 1Z0
(403) 887-3333

NCO i/c
Post Office Box 2185
Taber
T0K 2G0
(403) 223-4446

NCO i/c
Post Office Box 499
Thorsby
T0C 2P0
(403) 789-3950

NCO i/c
Post Office Box 520
Three Hills
T0M 2A0
(403) 443-5538

NCO i/c
Post Office Box 247
Tofield
T0B 4J0
(403) 662-3352

NCO i/c
Post Office Box 389
Turner Valley
T0L 2A0
(403) 933-4262

NCO i/c
Post Office Box 100
Two Hills
T0B 4K0
(403) 657-2760

For Telephone Services *see* pages 3 to 28

Royal Canadian Mounted Police
(continued)
ALBERTA *(continued)*

NCO i/c
4802 51st Street
Post Office Box 1050
Valleyview
T0H 3N0
(403) 524-3343

NCO i/c
Post Office Box 429
Vauxhall
T0K 2K0
(403) 654-2411

NCO i/c
4945 49th Avenue
Post Office Box 730
Vegreville
T0B 4L0
(403) 632-2155

NCO i/c
Post Office Box 1199
Vermilion
T0B 4M0
(403) 853-4441

NCO i/c
Post Office Box 209
Viking
T0B 4N0
(403) 336-3434

NCO i/c
Post Office Box 776
Vulcan
T0L 2B0
(403) 485-2266

NCO i/c
Post Office Box 1178
Wainwright
T0B 4P0
(403) 842-4461

NCO i/c
General Delivery
Waterton Park
T0K 2M0
(403) 859-2244

NCO i/c
Post Office Box 1170
Westlock
T0G 2L0
(403) 349-4491

NCO i/c
Municipal Detachment
5002 48th Avenue
Wetaskiwin
T9A 0M9
(403) 352-3383

NCO i/c
Rural Detachment
5604 48th Avenue
Wetaskiwin
T9A 0P2
(403) 352-2218

NCO i/c
Post Office Box 537
Whitecourt
T0E 2L0
(403) 778-2238

BRITISH COLUMBIA

NCO i/c
34186 Marshall Road
Abbotsford
V2S 1L9
(604) 859-6644

NCO i/c
2070 McCaffrey Road
Post Office Box 349
Agassiz
V0M 1A0
(604) 796-2211

NCO i/c
General Delivery
Aiyansh
V0J 1A0
(604) 633-2222

NCO i/c
Post Office Box 370
Alert Bay
V0N 1A0
(604) 974-5544

NCO i/c
Post Office Box 40
Alexis Creek
V0L 1A0
(604) 394-4211

NCO i/c
General Delivery
Anahim Lake
V0L 1C0
(604) 742-3211

NCO i/c
Post Office Box 558
Armstrong
V0E 1B0
(604) 546-3028

NCO i/c
720 Elm Street
Post Office Box 100
Ashcroft
V0K 1A0
(604) 453-2216

NCO i/c
Post Office Box 10
Atlin
V0W 1A0
(604) 651-7511

NCO i/c
Post Office Box 360
Barrière
V0E 1E0
(604) 672-9918

NCO i/c
General Delivery
Waglisla
Bella Bella
V0T 1Z0
(604) 957-2388

NCO i/c
Post Office Box 123
Bella Coola
V0T 1C0
(604) 799-5363

NCO i/c
Post Office Box 340
Boston Bar
V0K 1C0
(604) 867-9333

NCO i/c
8 4th Avenue
Post Office Box 759
Burns Lake
V0J 1E0
(604) 692-7171

NCO i/c
908 Alder Street
Campbell River
V9W 2P6
(604) 286-6221

NCO i/c
Post Office Box 130
Cassiar
V0C 1E0
(604) 778-7200

NCO i/c
875 Columbia Street
Castlegar
V1N 1H3
(604) 365-7721

NCO i/c
226 Shuswap Avenue
Post Office Box 960
Chase
V0E 1M0
(604) 679-3221

NCO i/c
9796 Willow Street
Post Office Box 10
Chemainus
V0R 1K0
(604) 246-3254

NCO i/c
Post Office Box 117
Chetwynd
V0C 1J0
(604) 788-9221

Officer i/c
Municipal Detachment and
Sub-Division
45924 Airport Road
Chilliwack
V2P 1A2
(604) 792-4611
Sumas Freeway Patrol:
(604) 792-4611

For Telephone Services *see* pages 3 to 28

NCO i/c
Post Office Box 338
Clearwater
V0E 1N0
(604) 674-2237

NCO i/c
1204 Kelly Lake Road
Post Office Box 417
Clinton
V0K 1K0
(604) 459-2221

NCO i/c
800 Ryan Road
Courtenay
V9N 7T1
(604) 338-1321
Sub-Division HQ:
(604) 338-7421

Officer i/c
31 11th Avenue South
Cranbrook
V1C 2N9
(604) 489-3471

NCO i/c
915 Pine Street
Post Office Box 400
Creston
V0B 1G0
(604) 428-9313

NCO i/c
1230 102nd Avenue
Dawson Creek
V1G 4V3
(604) 782-5264

NCO i/c
General Delivery
Dease Lake
V0C 1L0
(604) 771-4111

NCO i/c
6060 Canada Avenue
Duncan
V9L 1V3
(604) 746-4125

NCO i/c
Post Office Box 1319
Elkford
V0B 1H0
(604) 865-2232

NCO i/c
George Street
General Delivery
Enderby
V0E 1V0
(604) 838-6818

NCO i/c
Post Office Box 129
Falkland
V0E 1W0
(604) 379-2311

NCO i/c
496 13th Avenue
Post Office Box 430
Fernie
V0B 1M0
(604) 423-4404

NCO i/c
General Delivery
Field
V0A 1G0
(604) 343-6316

NCO i/c
Post Office Box 900
Fort Nelson
V0C 1R0
(604) 774-2777

NCO i/c
Post Office Box 1510
Fort St James
V0J 1P0
(604) 996-8269

NCO i/c
10648 100th Street
Fort St John
V1J 3Z6
(604) 785-6617

NCO i/c
Post Office Box 70
Fraser Lake
V0J 1S0
(604) 699-7777

NCO i/c
Post Office Box 250
Fruitvale
V0G 1L0
(604) 367-7544

NCO i/c
Post Office Box 100
Gabriola
V0R 1X0
(604) 247-8333

NCO i/c
Post Office Box 160
Ganges
V0S 1E0
(604) 537-5555

NCO i/c
Post Office Box 800
Gibsons
V0N 1V0
(604) 886-2245

NCO i/c
Texada Island Detachment
Post Office Box 235
Gillies Bay
V0N 1W0
(604) 486-7717

NCO i/c
902 9th Street
Post Office Box 810
Golden
V0A 1H0
(604) 344-2221

NCO i/c
Post Office Box 699
Gold River
V0P 1G0
(604) 283-2227

NCO i/c
2140 Central Avenue
Post Office Box 370
Grand Forks
V0H 1H0
(604) 442-8288

NCO i/c
22 McDonald Road
Post Office Box 370
Granisle
V0J 1W0
(604) 697-2333

NCO i/c
690 Hope Princeton Highway
Post Office Box 40
Hope
V0X 1L0
(604) 869-5644

NCO i/c
3384 11th Street
Post Office Box 490
Houston
V0J 1Z0
(604) 845-2204

NCO i/c
Post Office Box 240
Hudson's Hope
V0C 1V0
(604) 783-5241

NCO i/c
201 7th Avenue
Post Office Box 2220
Invermere
V0A 1K0
(604) 342-9292

Officer i/c
Municipal Detachment
6 West Seymour Street
Kamloops
V2C 1E1
(604) 372-5511

1280 Trans-Canada Highway West
Kamloops
V2C 5Y5
Officer i/c
Sub-Division HQ:
(604) 828-3180
NCO i/c
Rural Detachment:
(604) 328-3111

For Telephone Services *see* pages 3 to 28

Royal Canadian Mounted Police
(continued)
British Columbia *(continued)*

NCO i/c
Post Office Box 632
Kaslo
V0G 1M0
(604) 353-2225

NCO i/c
350 Doyle Avenue
Kelowna
V1Y 6V7
(604) 762-3300

NCO i/c
Post Office Box 340
Keremeos
V0X 1N0
(604) 499-5511

NCO i/c
436 Archibald Street
Kimberley
V1A 1N1
(604) 427-4811

NCO i/c
888 Lahakas Boulevard
Kitimat
V8C 2H9
(604) 632-7111

NCO i/c
336 Belaire Street
Post Office Box 280
Ladysmith
V0R 2E0
(604) 245-2215

NCO i/c
70 Stanley Street
Post Office Box 1290
Lake Cowichan
V0R 2G0
(604) 749-6668

Officer i/c
4914 222nd Street
Langley
V3A 2P4
(604) 534-4184

NCO i/c
317 Main Street
Post Office Box 710
Lillooet
V0K 1V0
(604) 256-4244

NCO i/c
Post Office Box 160
Logan Lake
V0K 1W0
(604) 523-6222

NCO i/c
General Delivery
Lumby
V0E 2G0
(604) 547-2151

NCO i/c
655 Main Street
Post Office Box 69
Lytton
V0K 1Z0
(604) 455-2225

NCO i/c
64 Centennial Drive
Post Office Box 280
Mackenzie
V0J 2C0
(604) 997-3288

Officer i/c
11990 Haney Place
Maple Ridge
V2X 9B8
(604) 463-6251

NCO i/c
Post Office Box 39
Masset
V0T 1M0
(604) 626-3991

NCO i/c
Corner of 3rd Avenue and King Street
Post Office Box 497
McBride
V0J 2E0
(604) 569-2626

NCO i/c
Rural Route 1
Merritt
V0K 2B0
(604) 378-4262

NCO i/c
Post Office Box 10
Midway
V0H 1M0
(604) 449-2244

NCO i/c
7171 Oliver Street
Mission
V2V 6H2
(604) 826-7161

NCO i/c
211 6th Avenue
Post Office Box 247
Nakusp
V0G 1R0
(604) 265-3677

Officer i/c
303 Prideaux Street
Nanaimo
V9R 2N3
(604) 754-2345

NCO i/c
602 Stanley Street
Post Office Box 120
Nelson
V1L 1N4
(604) 354-4104

NCO i/c
Post Office Box 100
New Denver
V0G 1S0
(604) 358-2222

NCO i/c
Corner of McLeod Street and 11th Avenue
Post Office Box 279
New Hazelton
V0J 2J0
(604) 842-5244

NCO i/c
Post Office Box 429
Oliver
V0H 1T0
(604) 498-3422

NCO i/c
726 Alpine Road
Post Office Box 37
100 Mile House
V0K 2E0
(604) 395-2456

NCO i/c
9501 78th Avenue
Post Office Box 960
Osoyoos
V0H 1V0
(604) 495-7236

NCO i/c
727 West Island Highway
Post Office Box 1240
Parksville
V0R 2S0
(604) 248-6111

NCO i/c
Post Office Box 65
Pemberton
V0N 2L0
(604) 894-6126

NCO i/c
Post Office Box 122
Pender Island
V0N 2M0
(604) 629-6171

Officer i/c
1101 Main Street
Penticton
V2A 5E6
(604) 492-4300

Officer i/c
4110 6th Avenue
Port Alberni
V9Y 4M9
(604) 723-2428
Emergency:
(604) 723-2424

NCO i/c
1092 Maquinna Avenue
Post Office Box 99
Port Alice
V0N 2N0
(604) 284-3353

For Telephone Services *see* pages 3 to 28

Officer in Charge
Coquitlam Detachment
3000 Christmas Way
Coquitlam
Port Coquitlam
V3C 2M3
(604) 464-3461

NCO i/c
7355 Columbia Street
Post Office Box 86
Port Hardy
V0N 2P0
(604) 949-6335

NCO i/c
Post Office Box 730
Port McNeill
V0N 2R0
(604) 956-4441

NCO i/c
4690 Marine Avenue
Powell River
V8A 2L1
(604) 485-6255

Officer i/c
999 Brunswick Street
Prince George
V2L 2C3
(604) 562-3371

Officer i/c Municipal Detachment
100 West 6th Avenue
Prince Rupert
V8J 3Z3
(604) 624-2136

NCO i/c Sub-Division
800 2nd Avenue West
Prince Rupert
V8J 3Y8
(604) 624-6787

NCO i/c
Post Office Box 490
Princeton
V0X 1W0
(604) 295-6911

NCO i/c
Post Office Box 399
Quathiaski Cove
Quadra Island
V0P 1N0
(604) 285-3631

NCO i/c
Post Office Box 130
Queen Charlotte
V0T 1S0
(604) 559-4421

NCO i/c
348 Reid Street
Quesnel
V2J 2M4
(604) 992-9211

NCO i/c
Post Office Box 460
Radium Hot Springs
V0A 1M0
(604) 347-9393

NCO i/c
320 Wilson Street
Post Office Box 1480
Revelstoke
V0E 2S0
(604) 837-5255

NCO i/c
2096 2nd Avenue
Post Office Box 880
Rossland
V0G 1Y0
(604) 362-7353

NCO i/c
Corner of Main and Baker Streets
Post Office Box 550
Salmo
V0G 1Z0
(604) 357-2212

NCO i/c
510 2nd Avenue North East
Post Office Box 369
Salmon Arm
V0E 2T0
(604) 832-6044

NCO i/c
Post Office Box 100
Sayward
V0P 1R0
(604) 282-5522

NCO i/c
Post Office Box 188
Sechelt
V0N 3A0
(604) 885-2266

NCO i/c
2780 Shawnigan Lake Road
Post Office Box 95
Shawnigan Lake
V0R 2W0
(604) 743-5514

NCO i/c
Post Office Box 340
Sicamous
V0E 2V0
(604) 836-2878

NCO i/c
2440B Sidney Avenue
Sidney
V8L 1Y7
(604) 656-3931
Victoria Airport Security:
(604) 356-6611

NCO i/c
3351 Yellowhead Highway 16
Post Office Box 2020
Smithers
V0J 2N0
(604) 847-3233

NCO i/c
2050 Drennan Street
Post Office Box 40
Sooke
V0S 1N0
(604) 642-5241

NCO i/c
Post Office Box 1450
Sparwood
V0B 2G0
(604) 425-6233

NCO i/c
Post Office Box 9
Spences Bridge
V0K 2L0
(604) 458-2233

NCO i/c
40439 Tantalus Road
Post Office Box 1880
Squamish
V0N 3G0
(604) 898-9611

NCO i/c
Post Office Box 158
Stewart
V0T 1W0
(604) 636-2233

NCO i/c
8709 Jubilee Road
Post Office Box 17
Summerland
V0H 1Z0
(604) 494-7416

Officer i/c
17695 56th Avenue
Surrey
V3S 1E1
(604) 574-4122

NCO i/c
Post Office Box 490
Tahsis
V0P 1X0
(604) 934-6363

Officer i/c
3205 Eby Street
Terrace
V8G 2X7
(604) 638-0333

NCO i/c
400 Campbell Avenue
Tofino
V0R 2Z0
(604) 725-3242

NCO i/c
1418 Pine Avenue
Trail
V1R 4E8
(604) 364-2566

For Telephone Services *see* pages 3 to 28

Royal Canadian Mounted Police
(continued)
BRITISH COLUMBIA *(continued)*

NCO i/c
315 Founders Street
Post Office Box 710
Tumbler Ridge
V0C 2W0
(604) 242-5252

NCO i/c
1712 Cedar Road
Post Office Box 969
Ucluelet
V0R 3A0
(604) 726-7773

NCO i/c
1433 6th Avenue
Post Office Box 159
Valemount
V0E 2Z0
(604) 566-4466

Officer Commanding Sub-Division
657 West 37th Avenue
Vancouver
V5Z 1K6
(604) 264-2222
Community Policing Crime Prevention:
(604) 264-2233
Information Division:
(604) 264-2466
Native Policing Liaison:
(604) 264-2227

NCO i/c
Airport Detachment
Vancouver AMF
Richmond
Vancouver
V7B 1T0
(604) 276-5700

Officer i/c
Burnaby Detachment
6355 Gilpin Street
Burnaby
Vancouver
V5G 2J2
(604) 294-7922

NCO i/c
Dease Island Freeway Patrol
Post Office Box 94337
Richmond Postal Station
Vancouver
V6Y 2A8
(604) 277-1171

NCO i/c
Fairmont Academy
4949 Heather Street
Vancouver
V5Z 1K6
(604) 666-2901

Officer i/c
North Vancouver Detachment
160 East 13th Avenue
Post Office Box 86427
Vancouver
V7L 4K8
(604) 985-1311

NCO i/c
Port Mann Freeway Patrol
9060 Stormont Avenue
Burnaby
Vancouver
V3N 4G6
(604) 526-9744

Officer i/c
Richmond Township Detachment
6900 Minoru Boulevard
Richmond
Vancouver
V6Y 1Y3
(604) 278-1212

NCO i/c
University Detachment
2990 Wesbrook Mall
Vancouver
V6T 2B7
(604) 224-1322

NCO i/c
2432 Church Street
Post Office Box 650
Vanderhoof
V0J 3A0
(604) 567-2222

NCO i/c
3402 30th Street
Vernon
V1T 5E5
(604) 545-7171

Officer Commanding
Victoria Sub-Division Headquarters
2881 Nanaimo Street
Victoria
V8T 4Z8
(604) 380-6161

NCO i/c
Colwood Detachment
2785 Millstream Road
Victoria
V9B 3S5
(604) 474-2264

NCO i/c
Post Office Box 70
Wells
V0K 2R0
(604) 994-3314

NCO i/c
Post Office Box 38
Whistler
V0N 1B0
(604) 932-3044

NCO i/c
15299 Pacific Avenue
White Rock
V4B 1R1
(604) 531-5527

NCO i/c
575 Borland Street
Williams Lake
V2G 1R9
(604) 392-6211

MANITOBA

NCO i/c
Post Office Box 450
Altona
R0G 0B0
(204) 324-6970

NCO i/c
Post Office Box 118
Amaranth
R0H 0B0
(204) 843-2391

NCO i/c
Post Office Box 280
Arborg
R0C 0A0
(204) 376-5251

NCO i/c
12 2nd Avenue North
Post Office Box 400
Ashern
R0C 0E0
(204) 768-2324

NCO i/c
Post Office Box 1770
Beausejour
R0E 0C0
(204) 268-1234

NCO i/c
Post Office Box 25
R0K OE0
(204) 534-7261

NCO i/c
Post Office Box 1040
Brandon
R7A 6A3
(204) 726-7500

NCO i/c
Post Office Box 40
Carberry
R0K 0H0
(204) 834-2131

NCO i/c
Post Office Box 310
Carman
R0G 0J0
(204) 745-6773

NCO i/c
Post Office Box 40
Churchill
R0B 0E0
(204) 675-8821

For Telephone Services *see* pages 3 to 28

NCO i/c
103 Ramsey Street
Post Office Box 69
Cranberry Portage
R0B 0H0
(204) 472-3611

NCO i/c
Cross Lake
R0B 0J0
(204) 676-2345

NCO i/c
Post Office Box 430
Crystal City
R0K 0N0
(204) 873-2413

NCO i/c
Dauphin Detachment
Post Office Box 550
Dauphin
R7N 2V4
(204) 638-4501

NCO i/c
Post Office Box 403
Deloraine
R0M 0M0
(204) 747-2575

NCO i/c
Post Office Box 70
Elphinstone
R0J 0N0
(204) 625-2138

NCO i/c
Post Office Box 421
Emerson
R0A 0L0
(204) 373-2428

NCO i/c
Post Office Box 66
Ethelbert
R0L 0T0
(204) 742-3371

NCO i/c
General Delivery
Falcon Beach Detachment
Falcon Lake
R0E 0N0
(204) 349-2588

NCO i/c
Post Office Box 400
Fisher Branch
R0C 0Z0
(204) 372-6240

NCO i/c
96 Hapnot Street
Flin Flon
R8A 1L6
(204) 687-3491

NCO i/c
Post Office Box 309
Gillam
R0B 0L0
(204) 652-2200

NCO i/c
Post Office Box 1500
Gimli
R0C 1B0
(204) 642-5104

NCO i/c
Post Office Box 230
Gladstone
R0J 0T0
(204) 385-2142

NCO i/c
God's Lake
R0B 0M0
(204) 335-2464

NCO i/c
Grand Marais
R0E 0T0
(204) 754-2300

NCO i/c
Grand Rapids
R0C 1E0
(204) 639-2467

NCO i/c
Post Office Box 280
Grandview
R0L 0Y0
(204) 546-2217

NCO i/c
Post Office Box 428
Hamiota
R0M 0T0
(204) 764-2345

NCO i/c
Headingley
R0H 0J0
(204) 888-8620

NCO i/c
Island Lake
R0B 0T0
(204) 456-2626

NCO i/c
Post Office Box 490
Killarney
R0K 1G0
(204) 523-7255

NCO i/c
Post Office Box 280
Lac du Bonnet
R0E 1A0
(204) 345-8685

NCO i/c
Muhekan Road
Leaf Rapids
R0B 1W0
(204) 473-2900

NCO i/c
Post Office Box 220
Lundar
R0C 1Y0
(204) 762-5678

NCO i/c
Post Office Box 1120
Lynn Lake
R0B 0W0
(204) 356-2494

NCO i/c
Post Office Box 159
Manitou
R0G 1G0
(204) 242-2121

NCO i/c
Post Office Box 399
McCreary
R0J 1B0
(204) 835-2461

NCO i/c
Post Office Box 327
Melita
R0M 1L0
(204) 522-3213

NCO i/c
Post Office Box 1319
Minnedosa
R0J 1E0
(204) 867-2751

NCO i/c
Post Office Box 1388
Morden
R0G 1J0
(204) 822-5469

NCO i/c
Post Office Box 579
Morris
R0G 1K0
(204) 746-2323

NCO i/c
Post Office Box 549
Neepawa
R0J 1H0
(204) 476-3315

NCO i/c
Post Office Box 40
Norway House
R0B 1B0
(204) 359-6715

NCO i/c
Post Office Box 309
Oakbank
R0E 1J0
(204) 444-3391

NCO i/c
Post Office Box 238
Pinawa
R0E 1L0
(204) 753-2919

Gypsumville Detachment
Post Office Box 179
Pineimuta
R0C 1J0
(204) 659-2682

For Telephone Services *see* pages 3 to 28

Royal Canadian Mounted Police
(continued)
MANITOBA *(continued)*

NCO i/c
Rural and City Detachment
340 Lorne Avenue East
Portage la Prairie
R1N 3M8
(204) 857-8767

NCO i/c
Powerview
R0E 1P0
(204) 367-2222

NCO i/c
Post Office Box 1024
Roblin
R0L 1P0
(204) 937-2164

NCO i/c
Post Office Box 280
Rossburn
R0J 1V0
(204) 859-2132

NCO i/c
Post Office Box 40
Russell
R0J 1W0
(204) 773-2105

Post Office Box 419
Ste Rose du Lac
R0L 1S0
(204) 447-2513

NCO i/c
Post Office Box 430
St Pierre Jolys
R0A 1V0
(204) 433-7433

NCO i/c
Municipal Detachment
310 Christie Avenue
Selkirk
R1A 2L6
(204) 482-3322

NCO i/c
Rural Detachment
66 Eveline Street
Selkirk
R1A 1K6
(204) 482-8114

NCO i/c
Post Office Box 298
Shoal Lake
R0J 1Z0
(204) 759-2344

NCO i/c
505 Lakeshore Drive
Post Office Box 280
Snow Lake
R0B 1M0
(204) 358-7722

NCO i/c
Post Office Box 880
Souris
R0K 2C0
(204) 483-2123

NCO i/c
Post Office Box 27
Sprague
R0A 1Z0
(204) 437-2135

NCO i/c
Municipal Detachment
Post Office Box 2018
Steinbach
R0A 2A0
(204) 326-1234

NCO i/c
413 Main Street
Post Office Box 903
Stonewall
R0C 2Z0
(204) 467-5591

NCO i/c
Sundance
R0B 2A0
(204) 486-2244

NCO i/c
10th Avenue North, Room 105
Post Office Box 1840
Swan River
R0L 1Z0
(204) 734-3454

NCO i/c
Post Office Box 559
Teulon
R0C 3B0
(204) 886-2244

NCO i/c
Municipal Detachment
Post Office Box 710
The Pas
R9A 1K7
(204) 623-6491

NCO i/c
Rural Detachment
Post Office Box 710
The Pas
R9A 1K7
(204) 623-6441

NCO i/c
122 Selkirk Avenue
Thompson
R8N 0M9
(204) 677-2344

NCO i/c
Post Office Box 150
Treherne
R0G 2V0
(204) 723-2345

NCO i/c
Post Office Box 130
Virden
R0M 2C0
(204) 748-2135

NCO i/c
Post Office Box 250
Wabowden
R0B 1S0
(204) 689-2152

NCO i/c
Post Office Box 62
Wasagaming
R0J 1N0
(204) 848-2442

NCO i/c
Post Office Box 249
Whitemouth
R0E 2G0
(204) 348-7177

Winnipeg Headquarters
1091 Portage Avenue
Post Office Box 5650
Winnipeg
R3C 3K2
(204) 983-5461

NCO i/c
Airport Detachment
Administration Building 604
2000 Wellington Avenue
Winnipeg
R2R 0S6
(204) 786-4153

NCO i/c
Post Office Box 369
Winnipegosis
R0L 2G0
(204) 656-4421

NEW BRUNSWICK

NCO i/c
General Delivery
Alma
E0A 1B0
(506) 887-2971
(summer service only)

NCO i/c
General Delivery
Baie Ste Anne
E0C 1A0
(506) 228-3335
(summer service only)

NCO i/c
900 Vanier Boulevard
Bathurst
E2A 3N2
(506) 548-7771

NCO i/c
Post Office Box 219
Buctouche
E0A 1G0
(506) 743-2488

For Telephone Services *see* pages 3 to 28

NCO i/c
Municipal Detachment
31 Roseberry Street
Campbellton
E3N 2G3
(506) 753-7718

NCO i/c
County Detachment
53 Arran Street
Campbellton
E3N 1L3
(506) 753-7656

NCO i/c
Municipal Detachment
Cap-Pelé
E0A 1J0
(506) 577-4343

NCO i/c
Post Office Box 390
Caraquet
E0B 1K0
(506) 727-3439

NCO i/c
Post Office Box 218
Chipman
E0E 1C0
(506) 339-6649

NCO i/c
General Delivery
Doaktown
E0C 1G0
(506) 365-7953

NCO i/c
135 Martin Street
Edmundston
E3V 2N3
(506) 735-5581

NCO i/c
Post Office Box 24
Florenceville
E0J 1K0
(506) 392-5513

Commanding Officer
J Division
Post Office Box 3900
Fredericton
E3B 4Z8
Information:
(506) 452-4133

NCO i/c
Post Office Box 100
Gagetown
E0G 1V0
(506) 488-2273

NCO i/c
Post Office Box 3500
Grand Falls
E0J 1M0
(506) 473-3137

NCO i/c
General Delivery
Grand Harbour
E0G 1X0
(506) 662-8484

NCO i/c
Post Office Box 180
Hampton
E0G 1Z0
(506) 832-5566

NCO i/c
Post Office Box 140
Hillsborough
E0A 1X0
(506) 734-2310

NCO i/c
Post Office Box 100
Jacquet River
E0B 1T0
(506) 237-2816

NCO i/c
Lameque Detachment
Mail: Post Office Box 980
Shippagan, New Brunswick
E0B 2P0
(506) 344-2254

NCO i/c
Post Office Box 231
McAdam
E0H 1K0
(506) 784-2295

NCO i/c
Post Office Box 159
Minto
E0E 1J0
(506) 327-3351

NCO i/c
161 MacBeath Avenue
Post Office Box 5800
Moncton
E1C 8R2
(506) 857-6155

Moncton Airport Detachment
NCO i/c
Airport Bag 5006
Moncton
E1C 8R2
(506) 857-7121

NCO i/c
Riverview Municipal Detachment
391 Coverdale Road
Riverview
Moncton
E1B 3J6
(506) 387-4888

NCO i/c
General Delivery
Neguac
E0C 1S0
(506) 776-8338

NCO i/c
626 Chaplin Island Road
Post Office Box 454
Newcastle
E1V 3M6
(506) 622-3460

NCO i/c
Post Office Box 175
Oromocto
E2V 2G4
(506) 357-8471

NCO i/c
Post Office Box 279
Perth-Andover
E0J 1V0
(506) 273-6849

NCO i/c
General Delivery
Petitcodiac
E0A 2H0
(506) 756-3378

NCO i/c
Post Office Box 510
Plaster Rock
E0J 1W0
(506) 356-2632

NCO i/c
Post Office Box 89
Port Elgin
E0A 2K0
(506) 538-2311

NCO i/c
Post Office Box 130
Richibucto
E0A 2M0
(506) 523-4411

NCO i/c
Post Office Box 300
Rogersville
E0A 2T0
(506) 775-6542

NCO i/c
Post Office Box 1020
Sackville
E0A 3C0
(506) 536-0681

NCO i/c
49 King Street
Post Office Box 456
St Andrews
E0G 2X0
(506) 529-3638

NCO i/c
Post Office Box 390
St George
E0G 2Y0
(506) 755-3308

NCO i/c
General Delivery, Station B
Saint John
E2M 4X6
(506) 648-4914

For Telephone Services *see* pages 3 to 28

Royal Canadian Mounted Police
(continued)
NEW BRUNSWICK *(continued)*

NCO i/c
Post Office Box 418
St-Léonard
E0L 1M0
(506) 423-6347

NCO i/c
Post Office Box 760
Saint-Quentin
E0K 1J0
(506) 235-2149

NCO i/c
41 Lisgar Street
St Stephen
E3L 2T6
(506) 466-2477

NCO i/c
Post Office Box 458
Shediac
E0A 3G0
(506) 532-2496

NCO i/c
Post Office Box 370
Sussex
E0E 1P0
(506) 433-2571

NCO i/c
Post Office Box 788
Tracadie
E0C 2B0
(506) 395-4322

NCO i/c
Rural Route 2
Westfield
E0G 3J0
(506) 757-8501

NCO i/c
113 Stiles Street
Post Office Box 1198
Woodstock
E0J 2B0
(506) 328-9911

NEWFOUNDLAND

NCO i/c
Post Office Box 69
Baie Verte
A0K 1B0
(709) 532-4221

NCO i/c
General Delivery
Barachois Brook
A0N 1B0
(709) 646-2691

NCO i/c
Post Office Box 99
Milltown
Bay d'Espoir
A0H 1W0
(709) 882-2230

NCO i/c
Post Office Box 100
Bay Roberts
A0A 1G0
(709) 786-2118

NCO i/c
Post Office Box 1179
Bell Island
A0A 4H0
(709) 488-3312

NCO i/c
Post Office Box 850
Bonavista
A0C 1B0
(709) 468-7333

NCO i/c
Post Office Box 179
Botwood
A0H 1E0
(709) 257-2312

NCO i/c
Post Office Box 249
Buchans
A0H 1G0
(709) 672-3944

NCO i/c
Post Office Box 219
Burgeo
A0M 1A0
(709) 886-2241

NCO i/c
Post Office Box 219
Burin
A0E 1E0
(709) 886-2241

NCO i/c
Post Office Box 190
Carmanville
A0G 1N0
(709) 534-2686

NCO i/c
Post Office Box 122
Cartwright
Labrador
A0K 1V0
(709) 938-7218

NCO i/c
Post Office Box 820
Channel — Port-aux-Basques
A0M 1C0
(709) 637-4462

NCO i/c
Post Office Box 400
Clarenville
A0E 1J0
(709) 466-3211

NCO i/c
Post Office Box 960
Corner Brook
A2H 6J3
(709) 637-4433

NCO i/c
Post Office Box 239
Deer Lake
A0K 2E0
(709) 637-4442

NCO i/c
Post Office Box 70
Ferryland
A0A 2H0
(709) 432-2440

NCO i/c
Post Office Box 130
Flower's Cove
A0K 2N0
(709) 456-2500

NCO i/c
Post Office Box 208
Fogo
A0G 2B0
(709) 266-2251

NCO i/c
Post Office Box 10
Forteau
Labrador
A0K 2P0
(709) 931-2790

NCO i/c
34 Elizabeth Drive
Gander
A1V 1G6
(709) 256-4026

Gander Airport Detail
Post Office Box 415
Gander
A1V 1W8
(709) 256-6720

NCO i/c
Post Office Box 269
Glovertown
A0G 2L0
(709) 533-2828

NCO i/c
Post Office Box 40
Grand Bank
A0E 1W0
(709) 832-1260

NCO i/c
Post Office Box 420
Grand Falls
A2A 2J8
(709) 489-2121

NCO i/c
Post Office Box 3005, Station C
Happy Valley-Goose Bay
Labrador
A0P 1C0
(709) 896-3383

NCO i/c
Post Office Box 119
Harbour Breton
A0H 1P0
(709) 885-2320

For Telephone Services *see* pages 3 to 28

NCO i/c
Post Office Box 550
Harbour Grace
A0A 2M0
(709) 596-5014

NCO i/c
General Delivery
Post Office Box 119
Holyrood
A0A 2R0
(709) 229-3892

NCO i/c
General Delivery
Hopedale
Labrador
A0P 1G0
Labrador residents:
Dial 0 and ask Operator to call 820, Labrador
Outside Labrador:
(709) 933-3820

NCO i/c
Post Office Box 543
Labrador City
Labrador
A2V 2L3
(709) 944-6825

NCO i/c
Post Office Box 187
Lewisporte
A0G 3A0
(709) 535-8637

NCO i/c
General Delivery
Mary's Harbour
Labrador
A0K 3P0
(709) 921-6229

NCO i/c
Post Office Box 1240
Marystown
A0E 2M0
(709) 279-3001

NCO i/c
General Delivery
Nain
Labrador
A0P 1L0
(709) 922-2862

NCO i/c
Post Office Box 160
Lourdes
Piccadilly
A0N 1R0
(709) 642-5316

NCO i/c
Post Office Box 160
Placentia
A0B 2Y0
(709) 227-2000

NCO i/c
General Delivery
Port Saunders
A0K 4H0
(709) 861-3555

NCO i/c
Post Office Box 70
Rocky Harbour
A0K 4N0
(709) 458-2222

NCO i/c
Post Office Box 159
Roddickton
A0K 4P0
(709) 457-2468
(709) 457-2469

NCO i/c
Post Office Box 117
St Anthony
A0K 4S0
(709) 454-3543

NCO i/c
Post Office Box 9700, Station B
St John's
A1A 3T5
(709) 772-5465

NCO i/c
Airport Detachment
Post Office Box 9700, Station B
St John's
A1A 3T5
(709) 772-5470

NCO i/c
Post Office Box 218
St Lawrence
A0E 2V0
(709) 873-2450

NCO i/c
Post Office Box 128
Springdale
A0J 1T0
(709) 673-3864

NCO i/c
Post Office Box 179
Stephenville
A2N 2Y9
(709) 643-2118

NCO i/c
Post Office Box 29
Trepassey
A0A 4B0
(709) 438-2700

NCO i/c
Post Office Box 400
Twillingate
A0G 4M0
(709) 884-2811

NCO i/c
Post Office Box 129
Wesleyville
A0G 4R0
(709) 536-2419

NCO i/c
Post Office Box 130
Whitbourne
A0B 3K0
(709) 759-2600

Northwest Territories

NCO i/c
Post Office Box 115
Aklavik
X0E 0A0
(403) 978-2296

NCO i/c
General Delivery
Baker Lake
X0C 0A0
(819) 793-2922
Satellite call (ask Operator to place call)

NCO i/c
General Delivery
Broughton Island
X0A 0B0
(819) 927-8967

NCO i/c
Postal Bag 700
Cambridge Bay
X0E 0C0
(403) 983-2111

NCO i/c
via Montreal AMF
Cape Dorset
X0A 0C0
(819) 897-8855

NCO i/c
via Montreal AMF
Clyde River
X0A 0E0
(819) 924-6200

NCO i/c
Post Office Box 10
Coppermine
X0E 0E0
(403) 982-4111

NCO i/c
General Delivery
Coral Harbour
X0C 0C0
(819) 925-9954

NCO i/c
General Delivery
Eskimo Point
X0C 0E0
(819) 857-2822
Satellite call (ask Operator to place call)

NCO i/c
Franklin Detachment
General Delivery
Fort Franklin
X0E 0G0
(403) 589-3431

For Telephone Services *see* pages 3 to 28

Royal Canadian Mounted Police
(continued)

Northwest Territories
(continued)

NCO i/c
Good Hope Detachment
General Delivery
Fort Good Hope
X0E 0H0
(403) 598-2411

NCO i/c
Liard Detachment
General Delivery
Fort Liard
X0G 0A0
(403) 770-4221

NCO i/c
McPherson Detachment
Post Office Box 88
Fort McPherson
X0E 0J0
(403) 952-2551
Emergency:
(403) 952-2010

NCO i/c
Norman Detachment
General Delivery
Fort Norman
X0E 0K0
(403) 588-4211

NCO i/c
General Delivery
Fort Providence
X0E 0L0
(403) 699-3291

NCO i/c
General Delivery
Fort Resolution
X0E 0M0
(403) 394-4111

NCO i/c
Simpson Detachment
Post Office Box 210
Fort Simpson
X0E 0N0
(403) 695-3111

NCO i/c
Post Office Box 26
Fort Smith
X0E 0P0
(403) 872-2107

NCO i/c
General Delivery
Gjoa Haven
X0E 1J0
(403) 360-6201

NCO i/c
via Montreal AMF
Grise Fiord
X0A 0J0
(819) 980-9912

NCO i/c
General Delivery
Hall Beach
X0A 0K0
(819) 928-8930

NCO i/c
Post Office Box 1006
Hay River
X0E 0R0
(403) 874-6555

NCO i/c
via Montreal AMF
Igloolik
X0A 0L0
(819) 934-8828

NCO i/c
Post Office Box 1300
Inuvik
X0E 0T0
(403) 979-2935

NCO i/c
Post Office Box 500
Iqaluit
X0A 0H0
(819) 979-5211

NCO i/c
via Montreal AMF
Lake Harbour
X0A 0N0
(819) 939-2333

NCO i/c
Post Office Box 220
Nanisivik
X0A 0X0
(819) 436-7474

NCO i/c
Post Office Box 100
Norman Wells
X0E 0V0
(403) 587-2444

NCO i/c
General Delivery
Pangnirtung
X0A 0R0
(819) 473-8833

NCO i/c
Post Office Box 29
Pine Point
X0E 0W0
(403) 393-2848

NCO i/c
via Montreal AMF
Pond Inlet
X0A 0S0
(819) 899-8822

NCO i/c
Rae Detachment
Post Office Box 7
Rae-Edzo
X0E 0Y0
(403) 392-6181

NCO i/c
Post Office Box 100
Rankin Inlet
X0C 0G0
(819) 645-2822

NCO i/c
Resolute Bay Detachment
Post Office Box 230
Resolute
X0A 0V0
(819) 252-3817

NCO i/c
General Delivery
Sachs Harbour
X0E 0Z0
(403) 690-4456

NCO i/c
General Delivery
Sanikiluaq
X0A 0W0
(819) 266-8812

NCO i/c
General Delivery
Snowdrift
X0E 1A0
(403) 370-3311

NCO i/c
General Delivery
Spence Bay
X0E 1B0
(403) 561-5201

NCO i/c
Post Office Box 58
Tuktoyaktuk
X0E 1C0
(403) 977-2351

NCO i/c
5010 49th Avenue
Postal Bag 5000
Yellowknife
X1A 2R3
(403) 920-8311

Nova Scotia

NCO i/c
217 Victoria Street East
Amherst
B4H 1Y8
(902) 667-3859

NCO i/c
4 Fairview Street
Antigonish
B2G 1R3
(902) 863-6500

NCO i/c
Post Office Box 9
Arichat
B0E 1A0
(902) 226-2533

For Telephone Services *see* pages 3 to 28

NCO i/c
Post Office Box 400
Baddeck
B0E 1B0
(902) 295-2350

NCO i/c
Post Office Box 38
Barrington
B0W 1E0
(902) 637-2325

NCO i/c
Granville Street East
Post Office Box 340
Bridgetown
B0S 1C0
(902) 665-4481

NCO i/c
Post Office Box 340
Bridgewater
B0S 1C0
(902) 665-4481

NCO i/c
Post Office Box 187
Canso
B0H 1H0
(902) 366-2440

NCO i/c
Post Office Box 269
Chester
B0J 1J0
(902) 275-3583

NCO i/c
Post Office Box 45
Chéticamp
B0E 1H0
(902) 224-2050

NCO i/c
Post Office Box 2062
Dartmouth East
Cole Harbour
B2W 3X8
(902) 426-8130

NCO i/c
Post Office Box 1149
Digby
B0V 1A0
(902) 245-2579

NCO i/c
Halifax Airport Detachment
Postal Bag 640
Elmsdale
B0N 1M0
(902) 426-1300

NCO i/c
Post Office Box 85
Guysborough
B0H 1N0
(902) 533-3801

NCO i/c
H Division
3139 Oxford Street
Post Office Box 2286
Halifax
B3J 3E1
(902) 426-7766
24-Hour Emergency Centre:
(902) 426-9111

NCO i/c
Post Office Box 40
Ingonish Beach
B0C 1L0
(902) 285-2021

NCO i/c
General Delivery
Inverness
B0E 1N0
(902) 258-2213

NCO i/c
Post Office Box 280
Kingston
B0P 1R0
(902) 765-3317

NCO i/c
Post Office Box 1570
Liverpool
B0T 1K0
(902) 354-5721

NCO i/c
473 Cobequid Road
Post Office Box 446
Lower Sackville
B4C 3G4
(902) 865-6080

NCO i/c
Post Office Box 397
Lunenburg
B0J 2C0
(902) 634-8674

NCO i/c
Post Office Box 178
Meteghan
B0W 2J0
(902) 645-2326

NCO i/c
Post Office Box 280
Musquodoboit Harbour
B0J 2L0
(902) 889-3300

NCO i/c
1004 Jones Road
New Minas
B4N 3N1
(902) 678-3213

NCO i/c
Post Office Box 8
Oxford
B0M 1P0
(902) 447-2525

NCO i/c
Post Office Box 399
Parrsboro
B0M 1S0
(902) 254-2424

NCO i/c
80 High Street
Post Office Box 100
Pictou
B0K 1H0
(902) 485-4333

NCO i/c
Post Office Box 758
Port Hawkesbury
B0E 2V0
(902) 625-2220

NCO i/c
Post Office Box 40
Pugwash
B0K 1L0
(902) 243-2181

NCO i/c
Reserve Mines Detachment
Post Office Box 191
Reserve Mines
B0A 1V0
(902) 564-1323

NCO i/c
Post Office Box 188
St Peter's
B0E 3B0
(902) 535-2002

NCO i/c
Post Office Box 241
Sheet Harbour
B0J 3B0
(902) 885-2510

NCO i/c
Post Office Box 339
Shelburne
B0T 1W0
(902) 875-2490

NCO i/c
Post Office Box 272
Sherbrooke
B0J 3C0
(902) 522-2200

NCO i/c
177 North Foord Street
Post Office Box 2320
Stellarton
B0K 1S0
(902) 755-4141

NCO i/c
Post Office Box 10
Stewiacke
B0N 2J0
(902) 639-2366

For Telephone Services *see* pages 3 to 28

Royal Canadian Mounted Police
(continued)
NOVA SCOTIA *(continued)*

NCO i/c
Post Office Box 1280
Sydney
B1P 6J9
(902) 564-7171

NCO i/c
Post Office Box 39
Sydney Mines
B1V 2Y3
(902) 564-7375

NCO i/c
Post Office Box 51
Tatamagouche
B0K 1V0
(902) 657-2040

NCO i/c
379 Prince Street
Post Office Box 748
Truro
B2N 5E8
(902) 895-1526

NCO i/c
Windsor Detachment
Post Office Box 2290
Windsor
B0N 2T0
(902) 798-2207

NCO i/c
Windsor Municipal Detachment
Post Office Box 910
Windsor
B0N 2T0
(902) 798-8366

NCO i/c
Post Office Box 5050
Yarmouth
B5A 4K6
(902) 742-9106

NCO i/c
Municipal Detachment
703 Main Street
Yarmouth
B5A 1K7
(902) 742-9111

ONTARIO

NCO i/c
48 Owen Street, Suite 312
Barrie
L4M 3H1
(705) 737-0671

NCO i/c
General Delivery
Belleville
K8N 4Z8
(613) 968-5541

NCO i/c
6 Reynolds Drive
Brockville
K6V 5V2
(613) 342-3737

NCO i/c
General Delivery
Chatham
N7M 5J9
(519) 354-1630

NCO i/c
990 Scott Street
Fort Frances
P9A 1J4
(807) 274-3278

NCO i/c
Post Office Box 487
Hamilton
L8N 3H8
(416) 572-2401

NCO i/c
41 Kimberley Drive
Kapuskasing
P5N 1L7
(705) 335-2253

NCO i/c
Post Office Box 1210
Kenora
P9N 3X7
(807) 468-9855

NCO i/c
1061 Johnson Street
Kingston
K7M 2N3
(613) 545-8222

NCO i/c
54 Fourth Street
General Delivery
Kirkland Lake
P2N 3H6
(705) 567-3757

NCO i/c
44 Gaukel Street
Postal Station C
Kitchener
N2G 3W8
(519) 579-0010

NCO i/c
451 Talbot Street, 8th Floor
London
N6A 5C9
(519) 645-4329

NCO i/c
6711 Mississauga Road, Suite 503
Post Office Box 580
Streetville Postal Station
Mississauga
L5M 2C1
(416) 821-3821

NCO i/c
Pearson International Airport
Detachment
Airway Centre, 2nd Floor, East Wing
5945 Airport Road
Post Office Box 6009, Toronto AMF
Mississauga
L5P 1B2
(416) 676-3058

NCO i/c
679 Davis Drive, Room 322-North
Newmarket
L3Y 5G8
(416) 898-2421

NCO i/c
General Delivery
St Davids
Niagara-on-the-Lake
L0S 1P0
(416) 641-1540
(Niagara Detachment)

NCO i/c
Post Office Box 156
Nipigon
P0T 2J0
(807) 887-2916

NCO i/c
101 Worthington Street East
North Bay
P1B 8G6
(705) 472-1460

NCO i/c
Post Office Box 608
Oakville
L6J 5B4
(416) 827-9805

NCO i/c
100 Coldwater Street East
Orillia
L3V 6H8
(705) 325-7419

NCO i/c
Post Office Box 355
Oshawa
L1H 7L3
(416) 576-5766

Head Office
Headquarters Building
1200 Vanier Parkway
Ottawa
K1A 0R2
(613) 993-7267
Public Relations:
(613) 993-1085

A Division
400 Cooper Street
Ottawa
K1A 0R4
(613) 993-8887

For Telephone Services *see* pages 3 to 28

Canadian Police College
C Building
Corner of St Laurent Boulevard and Sandridge Road
Post Office Box 8900
Ottawa
K1G 3J2
(613) 993-0047

NCO i/c
Post Office Box 1059
Owen Sound
N4K 6K6
(519) 376-4358

NCO i/c
679 Mackay Street
Pembroke
K8A 1G5
(613) 732-4022

NCO i/c
953 Clonsilla Avenue
Post Office Box 2410
Peterborough
K9J 7Y8
(705) 742-8805

NCO i/c
105 Christina Street South
Post Office Box 2748
Sarnia
N7T 7V9
(519) 337-7541

NCO i/c
451 Queen Street East
Sault Ste Marie
P6A 5L1
(705) 949-4650

NCO i/c
124 Norfolk Street North
Post Office Box 829
Simcoe
N3Y 5B3
(519) 426-7730

NCO i/c
75 Waterloo Street South
Stratford
N5A 7B2
(519) 271-0444

NCO i/c
Post Office Box 2278, Station A
Sudbury
P3A 4S1
(705) 675-0645

NCO i/c
Thunder Bay Detachment
430 South Waterloo Street
Thunder Bay
P7E 6E4
(807) 623-2791

NCO i/c
339 Spruce Street North
Post Office Box 1458
Timmins
P4N 7N2
(705) 264-4381

NCO i/c, O Division
225 Jarvis Street
Post Office Box 519
Adelaide Post Office
Toronto
M5C 2M3
(416) 973-0111

NCO i/c
General Delivery
Walkerville Post Office
Windsor
N8Y 4R4
(519) 948-5287

Prince Edward Island

NCO i/c
Church Street
Post Office Box 220
Alberton
C0B 1B0
(902) 853-2255

NCO i/c
General Delivery
Borden
C0B 1X0
(902) 855-2222

NCO i/c
Cavendish Summer Detachment
General Delivery
Green Gables Post Office
Cavendish
C0A 1M0
(902) 963-2208
(summer service only - 15 June to 9 September)

NCO i/c
Charlottetown Detachment
450 University Avenue
Post Office Box 1360
Charlottetown
C1A 7N1
(902) 566-7100

NCO i/c
Post Office Box 550
Montague
C0A 1R0
(902) 838-2352

Sherwood Parkdale Municipal Detachment
152 Saint Peters Road
Sherwood
C1A 5P8
(902) 894-7383

NCO i/c
Post Office Box 610
Souris
C0A 2B0
(902) 687-2027

NCO i/c
337 Central Street
Summerside
C1N 4K2
(902) 436-9244

Quebec

NCO i/c
651 5th Avenue West
Post Office Box 156
Amos
J9T 1P5
(819) 732-5223

NCO i/c
307 Laselle Boulevard
Post Office Box 405
Baie-Comeau
G4Z 2H2
(418) 296-2243

NCO i/c
Post Office Box 1242
Bedford
J0J 1A0
(514) 248-3369

NCO i/c
Îles-de-la-Madeleine Detachment
Post Office Box 386
Cap-aux-Meules
G0B 1B0
(418) 986-4124

NCO i/c
12 Tracadièche Street East
Post Office Box 336
Carleton
G0C 1J0
(418) 364-7046

NCO i/c
429 Newton Street
Post Office Box 398
Chicoutimi
G7H 5C2
(418) 693-8663

NCO i/c
240 Roy Street
Post Office Box 165
Coaticook
J1A 1J3
(819) 849-6369

NCO i/c
4 Newton Street
Post Office Box 904
Drummondville
J2B 6X1
(819) 474-4554

NCO i/c
194 Jacques-Cartier Street
Post Office Box 1339
Gaspé
G0C 1R0
(418) 368-1611

NCO i/c
35 Dufferin Street
Post Office Box 10
Granby
J2G 8E2
(514) 375-5442

For Telephone Services *see* pages 3 to 28

Royal Canadian Mounted Police
(continued)
QUEBEC *(continued)*

NCO i/c
9 De l'Église Street North
Post Office Box 370
Lacolle
Hemmingford
J0J 1J0
(514) 246-3822

NCO i/c
152 Bernard Street
Post Office Box 9
Joliette
J6E 2C5
(514) 759-1645

NCO i/c
3563 Bernier Street
Post Office Box 7
Lac-Mégantic
G6B 2S5
(819) 583-0533

NCO i/c
Mirabel International Airport
Detachment
Post Office Box 264
Mirabel
J7N 1A3
(514) 476-3131

NCO i/c
295 Laviolette Street
Post Office Box 146
Mont-Laurier
J9L 3G9
(819) 623-1100

NCO i/c
4225 René Lévesque Boulevard West
Post Office Box 559
Westmount
Montreal
H3Z 2T4
(514) 283-6000

NCO i/c
Dorval International Airport
975 Romeo Vachon Boulevard
Montreal
H4Y 1H1
(514) 633-3354

NCO i/c
Quebec Sub-Division
870 Ernest Gagnon Street
Post Office Box 340
Sillery
Quebec
G1T 2R5
(418) 648-3733

NCO i/c
394 Doucet Street
Post Office Box 626
Rimouski
G5L 7C5
(418) 722-3090

NCO i/c
19 Saint François Xavier Street
Post Office Box 68
Rivière-du-Loup
G5R 3Y7
(418) 862-2359

NCO i/c
715 Plante Street
Post Office Box 276
Roberval
G8H 2N7
(418) 275-2951

NCO i/c
243 Murdoch Street
Post Office Box 2519
Rouyn-Noranda
J9X 5B1
(819) 797-2120

NCO i/c
11725 1st Avenue East
Post Office Box 101
Beauce County
Saint-Georges
G5Y 5C4
(418) 228-2332

NCO i/c
670 Chambly Street
Post Office Box 216
Saint-Hyacinthe
J2S 7B4
(514) 773-5021

NCO i/c
550 Dorchester Street
Saint-Jean-sur-Richelieu
J3B 4Z8
(514) 348-1138

NCO i/c
444 Monseigneur Dubois Street
Saint-Jérôme
J7Y 3L8
(514) 431-1331

NCO i/c
637 Dequen Street
Post Office Box 144
Sept-Îles
G4R 4K3
(418) 962-2061

NCO i/c
50 Place de la Cité, Room 316
Post Office Box 1505
Sherbrooke
J1H 5M4
(819) 565-4770

NCO i/c
12 Notre-Dame Street North
Post Office Box 655
Thetford-Mines
G6G 5T6
(418) 338-6171

NCO i/c
3110 Anjou Street
Post Office Box 334
Trois-Rivières
G9A 5G4
(819) 374-2465

NCO i/c
913 Bérard Avenue
Post Office Box 615
Val-d'Or
J9P 3T6
(819) 824-9629

Officer i/c
2003 Sainte Marie Boulevard
Valleyfield
J6T 3B5
(514) 377-3223

SASKATCHEWAN

NCO i/c
Post Office Box 1358
Assiniboia
S0H 0B0
(306) 642-5922

NCO i/c
Post Office Box 8
Avonlea
S0H 0C0
(306) 868-2144

NCO i/c
120 Johnston Avenue
Post Office Box 70
Balcarres
S0G 0C0
(306) 334-2602

NCO i/c
Post Office Box 9
Beauval
S0M 0G0
(306) 288-2097

NCO i/c
Post Office Box 549
Bengough
S0C 0K0
(306) 268-2144

NCO i/c
Post Office Box 640
Biggar
S0K 0M0
(306) 948-3368

NCO i/c
Post Office Box 187
Big River
S0J 0E0
(306) 469-2010

NCO i/c
Post Office Box 700
Birch Hills
S0J 0G0
(306) 749-2200

For Telephone Services *see* pages 3 to 28

NCO i/c
Post Office Box 250
Blaine Lake
S0J 0J0
(306) 497-2644

NCO i/c
Post Office Box 280
Broadview
S0G 0K0
(306) 696-2437

NCO i/c
Post Office Box 9
Buffalo Narrows
S0M 0J0
(306) 235-4311

NCO i/c
Post Office Box 198
Cabri
S0N 0J0
(306) 587-2266

NCO i/c
Post Office Box 176
Canora
S0A 0L0
(306) 563-5673

NCO i/c
217 Main Street
Post Office Box 610
Carlyle
S0C 0R0
(306) 453-6707

NCO i/c
Post Office Box 310
Carnduff
S0C 0S0
(306) 482-3608

NCO i/c
Post Office Box 127
Carrot River
S0E 0L0
(306) 768-2713

NCO i/c
Post Office Box 220
Colonsay
S0K 0Z0
(306) 255-2211

NCO i/c
Post Office Box 148
Consul
S0N 0P0
(306) 299-2033

NCO i/c
206 Crawford Avenue
Post Office Box 268
Coronach
S0H 0Z0
(306) 267-2199

NCO i/c
Post Office Box 480
Craik
S0G 0V0
(306) 734-2666

NCO i/c
Post Office Box 160
Cumberland House
S0E 0S0
(306) 888-2122

NCO i/c
Post Office Box 339
Cut Knife
S0M 0N0
(306) 398-4933

NCO i/c
Post Office Box 26
Eastend
S0N 0T0
(306) 295-3603

NCO i/c
Post Office Box 177
Elbow
S0H 1J0
(306) 854-2234

NCO i/c
Post Office Box 160
Esterhazy
S0A 0X0
(306) 745-6606

NCO i/c
Post Office Box 9
Estevan
S4A 2A2
(306) 634-4737

NCO i/c
216 4th Avenue South East
Post Office Box 727
Eston
S0L 1A0
(306) 962-3677

NCO i/c
Post Office Box 117
Fillmore
S0G 1N0
(306) 722-3341

NCO i/c
Post Office Box 580
Foam Lake
S0A 1A0
(306) 272-3383

NCO i/c
Post Office Box 910
Fort Qu'Appelle
S0G 1S0
(306) 332-5641

NCO i/c
Post Office Box 39
Glaslyn
S0M 0Y0
(306) 342-2005

NCO i/c
Post Office Box 128
Goodsoil
S0M 1A0
(306) 238-2077

NCO i/c
Post Office Box 747
Gravelbourg
S0H 1X0
(306) 648-3151

NCO i/c
Post Office Box 127
Green Lake
S0M 1B0
(306) 832-2112

NCO i/c
Post Office Box 605
Gull Lake
S0N 1A0
(306) 672-4138

NCO i/c
Post Office Box 205
Hafford
S0J 1A0
(306) 549-2344

NCO i/c
Post Office Box 120
Hanley
S0G 2E0
(306) 544-2411

NCO i/c
Post Office Box 96
Hudson Bay
S0E 0Y0
(306) 865-2221

NCO i/c
Post Office Box 1480
Humboldt
S0K 2A0
(306) 682-2535

NCO i/c
Post Office Box 40
Île-à-la-Crosse
S0M 1C0
(306) 833-2063

NCO i/c
General Delivery
Post Office Box 295
Imperial
S0G 2J0
(306) 963-2133

NCO i/c
Post Office Box 910
Indian Head
S0G 2K0
(306) 695-2268

NCO i/c
Post Office Box 728
Ituna
S0A 1N0
(306) 795-2618

NCO i/c
Post Office Box 369
Kamsack
S0A 1S0
(306) 542-2555

For Telephone Services *see* pages 3 to 28

Royal Canadian Mounted Police
(continued)
SASKATCHEWAN *(continued)*

NCO i/c
Post Office Box 266
Kelvington
S0A 1W0
(306) 327-4747

NCO i/c
Manitoba Avenue
Post Office Box 139
Kerrobert
S0L 1R0
(306) 834-2678

NCO i/c
300 8th Avenue West
Post Office Box 1538
Kindersley
S0L 1S0
(306) 463-4642

NCO i/c
Post Office Box 610
Kipling
S0G 2S0
(306) 736-2538

NCO i/c
Post Office Box 400
Kyle
S0L 1T0
(306) 375-2341

NCO i/c
Post Office Box 130
La Loche
S0M 1G0
(306) 822-2010

NCO i/c
Post Office Box 970
Langenburg
S0A 2A0
(306) 743-2648

NCO i/c
Post Office Box 10
Lanigan
S0K 2M0
(306) 365-2135

NCO i/c
Post Office Box 690
La Ronge
S0J 1L0
(306) 425-2166

NCO i/c
Post Office Box 277
Leader
S0N 1H0
(306) 628-3808

NCO i/c
4201 47th Avenue
Post Office Box 960
Lloydminster
S9V 0Y9
(403) 825-2005

NCO i/c
Post Office Box 250
Loon Lake
S0M 1L0
(306) 837-2065

NCO i/c
Post Office Box 478
Lumsden
S0G 3C0
(306) 731-3371

NCO i/c
Post Office Box 128
Maidstone
S0M 1M0
(306) 893-2641

NCO i/c
Post Office Box 358
Mankota
S0H 2W0
(306) 478-2324

NCO i/c
110 Maple Street
Post Office Box 337
Maple Creek
S0N 1N0
(306) 662-2661

NCO i/c
Post Office Box 1209
Meadow Lake
S0M 1V0
(306) 236-5612

NCO i/c
Post Office Box 1330
Melfort
S0E 1A0
(306) 752-2848

NCO i/c
Post Office Box 880
Melville
S0A 2P0
(306) 728-5401

NCO i/c
Post Office Box 89
Milestone
S0G 3L0
(306) 436-2155

NCO i/c
Post Office Box 6
Montmartre
S0G 3M0
(306) 424-2142

NCO i/c
240 Saskatchewan Street East
Moose Jaw
S6H 6E8
(306) 693-4545

NCO i/c
Post Office Box 990
Moosomin
S0G 3N0
(306) 435-3361

NCO i/c
Post Office Box 400
Morse
S0H 3C0
(306) 629-3333

NCO i/c
Post Office Box 92
Mossbank
S0H 3G0
(306) 354-2212

NCO i/c
Post Office Box 88
Naicam
S0K 2Z0
(306) 874-2142

NCO i/c
Post Office Box 2259
Nipawin
S0E 1E0
(306) 862-4647

Officer in Charge
Battleford Detachment
971 104th Street
North Battleford
S9A 1N1
(306) 446-5500

NCO i/c
General Delivery
Onion Lake
S0M 2E0
(306) 344-4716

NCO i/c
Post Office Box 326
Outlook
S0L 2N0
(306) 867-8616

NCO i/c
Post Office Box 40
Pelican Narrows
S0P 0E0
(306) 632-2112

NCO i/c
Post Office Box 85
Pelly
S0A 2Z0
(306) 595-2021

NCO i/c
Post Office Box 220
Pierceland
S0M 2K0
(306) 839-2100

NCO i/c
General Delivery
Pine House
S0J 2B0
(306) 884-2122

NCO i/c
Post Office Box 621
Ponteix
S0N 1Z0
(306) 625-3342

For Telephone Services *see* pages 3 to 28

NCO i/c
Post Office Box 28
Porcupine Plain
S0E 1H0
(306) 278-2333

NCO i/c
2020 9th Avenue West
Post Office Box 1750
Prince Albert
S6V 5T3
(306) 953-8700

NCO i/c
Post Office Box 10
Punnichy
S0A 3C0
(306) 835-2282

NCO i/c
Post Office Box 39
Radisson
S0K 3L0
(306) 827-2344

NCO i/c
Post Office Box 518
Radville
S0C 2G0
(306) 869-2292

NCO i/c
6101 Dewdney Avenue
Postal Bag Service 2500
Regina
S4P 3K7
(306) 780-5560

NCO i/c
Post Office Box 668
Rosetown
S0L 2V0
(306) 882-2621

NCO i/c
Post Office Box 70
Rose Valley
S0E 1M0
(306) 322-2244

NCO i/c
721 5th Avenue
Post Office Box 969
Rosthern
S0K 3R0
(306) 232-4844

NCO i/c
Post Office Box 428
St Walburg
S0M 2T0
(306) 248-3614

NCO i/c
Post Office Box 100
Sandy Bay
S0P 0G0
(306) 754-2070

NCO i/c
1721 8th Street East
Saskatoon
S7H 0T4
(306) 975-5173

NCO i/c
Post Office Box 1630
Shaunavon
S0N 2M0
(306) 297-2677

NCO i/c
Post Office Box 939
Shellbrook
S0J 2E0
(306) 747-2606

NCO i/c
Post Office Box 69
Smeaton
S0J 2J0
(306) 426-2141

NCO i/c
General Delivery
Southend
S0J 2L0
(306) 758-2122

NCO i/c
Post Office Box 278
Southey
S0G 4P0
(306) 726-2911

NCO i/c
Post Office Box 904
Spiritwood
S0J 2M0
(306) 883-2026

NCO i/c
General Delivery
Stony Rapids
S0J 2R0
(306) 439-2185

NCO i/c
Post Office Box 220
Strasbourg
S0G 4V0
(306) 725-3222

NCO i/c
Post Office Box 370
Sturgis
S0A 4A0
(306) 548-2015

NCO i/c
Municipal Detachment
Post Office Box 998
Swift Current
S9H 3X1
(306) 778-9250

NCO i/c
Post Office Box 99
Tisdale
S0E 1T0
(306) 873-2661

NCO i/c
Post Office Box 119
Torquay
S0C 2L0
(306) 923-2112

NCO i/c
General Delivery
Turtleford
S0M 2Y0
(306) 845-2152

NCO i/c
300 2nd Street East
Post Office Box 250
Unity
S0K 4L0
(306) 228-2659

NCO i/c
Post Office Box 119
Val Marie
S0N 2T0
(306) 298-2033

NCO i/c
Post Office Box 66
Vonda
S0K 4N0
(306) 258-2116

NCO i/c
Post Office Box 70
Wadena
S0A 4J0
(306) 338-2584

NCO i/c
Post Office Box 100
Wakaw
S0K 4P0
(306) 233-4633

NCO i/c
103 6th Avenue South
Post Office Box 670
Warman
S0K 4S0
(306) 933-1231

NCO i/c
Post Office Box 8
Waskesiu Lake
S0J 2Y0
(306) 663-5444

NCO i/c
Post Office Box 1000
Watrous
S0K 4T0
(306) 946-3316

NCO i/c
540 11th Street North East
Weyburn
S4H 1J8
(306) 842-4651

For Telephone Services *see* pages 3 to 28

Royal Canadian Mounted Police *(continued)*

SASKATCHEWAN *(continued)*

NCO i/c
620 4th Street West
Post Office Box 183
Wilkie
S0K 4W0
(306) 843-2606

NCO i/c
General Delivery
Wollaston Lake
S0J 3C0
(306) 633-2101

NCO i/c
Post Office Box 506
Wynyard
S0A 4T0
(306) 554-2563

NCO i/c
15 Pallister Way
Post Office Box 340
Yorkton
S3N 2W2
(306) 782-8600

YUKON

NCO i/c
General Delivery
Beaver Creek
Y0B 1A0
(403) 862-7300

NCO i/c
General Delivery
Carcross
Y0B 1B0
(403) 821-4441

NCO i/c
General Delivery
Carmacks
Y0B 1C0
(403) 863-5251

NCO i/c
Post Office Box 159
Dawson
Y0B 1G0
(403) 993-5444

NCO i/c
Post Office Box 310
Faro
Y0B 1K0
(403) 994-2444

NCO i/c
Post Office Box 5340
Haines Junction
Y0B 1L0
(403) 634-2221

NCO i/c
General Delivery
Mayo
Y0B 1M0
(403) 996-2322

NCO i/c
General Delivery
Old Crow
Y0B 1N0
(403) 966-3211

NCO i/c
General Delivery
Pelly Crossing
Y0B 1P0
(403) 537-3311

NCO i/c
General Delivery
Ross River
Y0B 1S0
(403) 969-2227

NCO i/c
General Delivery
Teslin
Y0A 1B0
(403) 390-2500

NCO i/c
Post Office Box 40
Watson Lake
Y0A 1C0
(403) 536-7443

M Division Headquarters
4100 4th Avenue
Whitehorse
Y1A 1H5
(403) 667-5584

NCO i/c
4100 4th Avenue
Whitehorse
Y1A 1H5
Whitehorse Detachment:
(403) 667-5565
Plainclothes Units:
(403) 667-5503

Royal Canadian Mounted Police Public Complaints Commission (RCMPC)

BRITISH COLUMBIA

British Columbia and Yukon Regional Office
840 Howe Street, Suite 970
Vancouver
V6Z 2L2
(604) 666-7363
Fax:
(604) 666-7362

ONTARIO

60 Queen Street, 3rd Floor
Post Office Box 3423, Station D
Ottawa
K1P 6L4
(613) 952-1471
Fax:
(613) 952-8045

Royal Canadian Mounted Police External Review Committee (RCMPR)

ONTARIO

Post Office Box 1159, Station B
Ottawa
K1P 5R2
(613) 990-1860

Revenue Canada, Taxation (RCT)

ALBERTA

District Office
Harry Hays Building, Room 250
220 4th Avenue South East
Post Office Box 2919, Station M
Calgary
T2G 0L1
General Inquiries:
(403) 292-4101
Requests for Forms:
(403) 292-4225
Refund Inquiries:
(403) 292-4147

District Office
Canada Place, Main Floor
9700 Jasper Avenue
Edmonton
T5J 4C3
General Inquiries:
(403) 420-3510
Inquiries in French:
(403) 420-3577
Requests for Forms:
(403) 420-3544
Refund Inquiries:
(403) 420-3500

BRITISH COLUMBIA

District Office
Federal Building
277 Winnipeg Street
Penticton
V2A 1N6
General Inquiries:
(604) 492-9200
Inquiries in French:
(604) 492-9409

Surrey Taxation Centre
9755 King George Highway
Surrey
V3T 5E1

For Telephone Services *see* pages 3 to 28

District Office
Taxation Building
1166 West Pender Street
Vancouver
V6E 3H8
General Inquiries:
(604) 689-5411
Inquiries in French:
(604) 666-6236
Requests for Forms:
(604) 666-0337
Refund Inquiries:
(604) 689-8671

District Office
1415 Vancouver Street
Victoria
V8V 3W4
General Inquiries:
(604) 388-0121
Requests for Forms:
(604) 388-3291
Refund Inquiries:
(604) 388-0120

Manitoba

Winnipeg Taxation Centre
66 Reenders Road
Winnipeg
R3C 3M2

District Office
391 York Avenue
Winnipeg
R3C 0P5
General Inquiries:
(204) 983-6350
Inquiries in French:
(204) 983-6188
Requests for Forms:
(204) 983-3942
Refund Inquiries:
(204) 983-3933

New Brunswick

786 King Avenue
Bathurst
E2A 1R5
(506) 548-7100

District Office
65 Canterbury Street
Saint John
E2L 4H9
General Inquiries:
(506) 648-4600
Requests for Forms:
(506) 648-4618

Newfoundland

St John's Taxation Centre
Empire Avenue and Freshwater Road
St John's
A1B 3Z1

District Office
Atlantic Place
215 Water Street
St John's
A1C 5X6
General Inquiries:
(709) 772-2610
Inquiries in French:
(709) 772-4572
Requests for Forms:
(709) 772-5088
Refund Inquiries:
(709) 772-2660

Nova Scotia

Atlantic Regional Office
Cogswell Tower, Suite 800
2000 Barrington Street
Halifax
B3J 3K1
(902) 426-6370

District Office
Ralston Building, 1st Floor
1557 Hollis Street
Post Office Box 638
Halifax
B3J 2T5
General Inquiries:
(902) 426-2210
Inquiries in French:
(902) 426-9310
Requests for Forms:
(902) 426-2151
Refund Inquiries:
(902) 451-1370

Federal Building
60 Dorchester Street
Post Office Box 1300
Sydney
B1P 6K3
General Inquiries:
(902) 564-7080
Inquiries in French:
(902) 564-7359
Requests for Forms:
(902) 564-7120
Refund Inquiries:
(902) 564-7085

Ontario

District Office
11 Station Street
Belleville
K8N 2S3
General Inquiries:
(613) 962-8611
Requests for Forms:
(613) 962-4816
Refund Inquiries:
(613) 962-7344

District Office
National Revenue Building
150 Main Street West
Hamilton
L8N 3E1
General Inquiries:
(416) 522-8671
Requests for Forms:
(416) 572-2609
Refund Inquiries:
(416) 522-7902

385 Princess Street
Kingston
K7L 1C1
General Inquiries:
(613) 545-8371
Inquiries in French:
(613) 545-8904
Refund Inquiries:
(613) 545-8385

District Office
166 Frederick Street
Kitchener
N2G 4N1
General Inquiries:
(519) 579-2230
Request for Forms:
(519) 579-8951

District Office
Federal Building
451 Talbot Street
London
N6A 5E5
General Inquiries:
(519) 645-4211
Requests for Forms:
(519) 645-4244

Head Office
875 Heron Road
Ottawa
K1A 0L8

District Office
360 Lisgar Street
Ottawa
K1A 0L9
General Inquiries:
(613) 598-2275
Inquiries in French:
(613) 598-2298
Requests for Forms:
(613) 598-2300
Refund Inquiries:
(613) 598-2290

District Office
32 Church Street
St Catharines
L2R 3B9
General Inquiries, Requests for Forms:
(416) 688-4000
Refund Inquiries:
(416) 688-4006

For Telephone Services *see* pages 3 to 28

Revenue Canada, Taxation *(continued)*

ONTARIO *(continued)*

District Office
Federal Building
19 Lisgar Street South
Sudbury
P3E 3L5
Remittance to Sudbury Taxation Centre:
Use Post Code P3A 5C1
General Inquiries:
(705) 675-0581
Inquiries in French:
(705) 675-0582
Requests for Forms:
(705) 675-0596
Refund Inquiries:
(705) 675-0500

District Office
201 North May Street
Thunder Bay
P7C 3P5
General Inquiries:
(807) 623-3443
Requests for Forms:
(807) 623-2751
Refund Inquiries:
(807) 623-2346

Toronto District Office
36 Adelaide Street East
Toronto
M5C 1J7
General Inquiries:
(416) 869-1500
Inquiries in French:
(416) 973-3704
Requests for Forms:
(416) 865-9469
Refund Inquiries:
(416) 368-7431

Scarborough District Office
200 Town Centre Court
Suite 900
Toronto
M1P 4Y3
General Inquiries:
(416) 869-1500
Inquiries in French:
(416) 973-3704
Requests for Forms:
(416) 865-9469
Refund Inquiries:
(416) 368-7431

District Office
185 Ouellette Avenue
Windsor
N9A 5S8
General Inquiries:
(519) 258-8302
Requests for Forms:
(519) 252-3611

PRINCE EDWARD ISLAND

District Office
Dominion Building
90 Richmond Street
Charlottetown
C1A 8L3
Refunds and General Inquiries:
(902) 566-7200 (service in English)
(902) 566-7225 (service in French)
Requests for Forms:
(902) 566-7250

QUEBEC

100 Lafontaine Avenue, Room 211
Chicoutimi
G7H 6X2
(418) 545-8026

Jonquière Taxation Centre
2251 De la Centrale Boulevard
Jonquière
G7S 5J1

District Office
3131 Saint-Martin Boulevard West
Laval
H7T 2A7
General Inquiries:
(514) 283-5300
Requests for Forms:
(514) 335-8658
Telerefund:
(514) 283-4714

District Office
305 René Lévesque Boulevard West
Montreal
H2Z 1A6
General Inquiries:
(514) 283-5300
Requests for Forms:
(514) 283-5623
Telerefund:
(514) 283-4714

District Office
165 Pointe-aux-Lièvres Street South
Post Office Box 1787
Postal Terminal
Quebec
G1K 7L3
General Inquiries:
(418) 648-3180
Request for Forms:
(418) 648-4083
Refund Inquiries:
(418) 648-4931

411 Sirois Avenue
Rimouski
G5L 8B2
(418) 722-3111

District Office
11 Du Terminus Street East
Rouyn-Noranda
J9X 3B5
General Inquiries:
(819) 764-5171
Requests for Forms:
(819) 764-5151

District Office
5245 Cousineau Boulevard
Saint-Hubert
J3Y 7Z7
General Inquiries:
(514) 283-5300
Requests for Forms:
(514) 445-5264
Telerefund:
(514) 283-4714

Shawinigan South Taxation Centre
4695 12th Avenue
Shawinigan
G9P 7S6

District Office
50 Couture Street
Sherbrooke
J1H 5L8
General Inquiries:
(819) 565-4888
Requests for Forms:
(819) 821-8565
Refund Inquiries:
(819) 565-4989

1055 Des Forges Boulevard
Trois-Rivières
G8Z 4J8
(819) 373-2723

SASKATCHEWAN

District Office
1955 Smith Street
Regina
S4P 2N9
General Inquiries:
(306) 780-6015
Inquiries in French:
(306) 780-6724
Requests for Forms:
(306) 780-6079
Refund Inquiries:
(306) 780-5944

District Office
201 21st Street East
Saskatoon
S7K 0A8
General Inquiries:
(306) 975-4595
Inquiries in French:
(306) 975-4627
Requests for Forms:
(306) 975-4577
Refund Inquiries:
(306) 975-4580

For Telephone Services *see* pages 3 to 28

Statistics Canada (SC)

Alberta

Regional Office
First Street Plaza, Room 401
138 4th Avenue South East
Calgary
T2G 4Z6
(403) 292-6717

Regional Office
Park Square, 8th Floor
10001 Bellamy Hill
Edmonton
T5J 3B6
(403) 495-3027

British Columbia

Regional Office
757 Hastings Street West, Suite 340
Vancouver
V6C 3C9
General Inquiries:
(604) 666-7802
Statistical Information:
(604) 666-3691

Manitoba

Regional Office
General Post Office Building, 6th Floor
266 Graham Avenue
Winnipeg
R3C 0K4
(204) 983-4020

Newfoundland

Regional Office
Viking Building, 3rd Floor
Crosbie Road
St John's
A1B 3P2
General Inquiries:
(709) 772-4646
Statistical Information:
(709) 772-4073

Nova Scotia

Regional Office
North American Life Centre
1770 Market Street, 3rd Floor
Halifax
B3J 3M3
(902) 426-5331

Ontario

Central Inquiries Service
R H Coats Building, Lobby
Tunney's Pasture
Ottawa
K1A 0T6
Consumer Price Index Information (recorded):
(613) 951-7431(English)
(613) 951-7432(French)
Statistical Information:
(613) 951-8116

Regional Office
Arthur Meighen Building, 10th Floor
25 Saint Clair Avenue East
Toronto
M4T 1M4
(416) 973-6586
Consumer Price Index Information (recorded):
(416) 973-8302 (English)
(416) 973-5690 (French)
Labour Force Survey (recorded):
(416) 973-6359(English)
(416) 973-6353(French)
Publications Sales (no statistical inquiries):
(416) 973-8018
Teledaily (recorded):
(416) 973-6340

Quebec

Regional Office
Guy Favreau Complex
East Tower, Suite 412
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
Statistical Information:
(514) 283-5725
Consumer Price Index Information (recorded):
(514) 283-4498 (English)
(514) 283-4463 (French)
Demographic Statistics (recorded):
(514) 973-2802 (English)
(514) 973-2647 (French)

Saskatchewan

Regional Office
Avord Tower, 9th Floor
2002 Victoria Avenue
Regina
S4P 0R7
Statistical Information:
(306) 780-5405

Science Council of Canada (SCC)

Ontario

Berger Building
100 Metcalfe Street
Ottawa
K1P 5M1
(613) 996-1729

Senate, The (SEN)

Ontario

Parliament Buildings
Wellington Street
Ottawa
K1A 0A4
(613) 995-1900

Solicitor General Canada (SGC)

British Columbia

Pacific Regional Office
800 Burrard Street, Suite 1320
Vancouver
V6Z 2J5
(604) 666-5307

New Brunswick

Atlantic Regional Office
Terminal Plaza Building
1222 Main Street, 4th Floor
Moncton
E1C 1H6
(506) 857-6368

Ontario

Central Office
Sir Wilfrid Laurier Building
340 Laurier Avenue West
Ottawa
K1A 0P8
(613) 991-3283

Ontario Regional Office
60 Saint Clair Avenue East, Suite 600
Toronto
M4T 1N5
(416) 973-8107

Quebec

Quebec Regional Office
606 Cathcart Street, 2nd Floor
Montreal
H3B 1K9
(514) 283-7362

Solicitor General Canada
(continued)

Saskatchewan

Prairie Regional Office
Cumberland Square, Unit 28
1501 8th Street East
Saskatoon
S7H 5J6
(306) 975-4262

Security Intelligence Review Committee (SIRC)

Ontario

365 Laurier Avenue West, 14th Floor
Post Office Box 2430, Station D
Ottawa
K1P 5W5
(613) 990-8441

St Lawrence Seaway Authority, The (SLSA)

Ontario

202 Pitt Street
Cornwall
K6J 3P7
(613) 932-5170

The Seaway International Bridge Corporation, Limited
Cornwall Island
Post Office Box 836
Cornwall
K6H 5T7
(613) 932-6601

Head Office
Constitution Square, Suite 1400
360 Albert Street
Ottawa
K1R 7X7
(613) 598-4614

Western Regional Office
508 Glendale Avenue
Post Office Box 370
St Catharines
L2R 6V8
(416) 641-1932

Quebec

The Jacques Cartier and Champlain Bridges Incorporated
Le Bienville, Room 630
1000 De Serigny Street
Longueuil
J4K 5B1
(514) 651-8771

Eastern Regional Office
Saint-Lambert Lock
Post Office 97
Saint-Lambert
Montreal
J4P 3N7
(514) 672-4110

Secretary of State (SS)

Alberta

District Office Southern Alberta
Harry Hays Building, 2nd Floor
220 4th Avenue South East
Post Office Box 2498, Station M
Calgary
T2P 3C1
(403) 292-5541
Court of Canadian Citizenship:
(403) 292-5539
Translation Bureau:
(403) 292-5587

Alberta and Northwest Territories
Regional Office and District Office
Northern Alberta
Canada Place, 2nd Floor
9700 Jasper Avenue
Edmonton
T5J 4C3
(403) 495-3350
Court of Canadian Citizenship:
(403) 420-3355

British Columbia

Local Office and
Court of Canadian Citizenship
1433 St Paul Street, Room 102
Kelowna
V1Y 2E4
(604) 861-3317

Court of Canadian Citizenship
Royal Bank Building, Room 400A
550 Victoria Street
Prince George
V2L 2K1
(604) 561-5303

Court of Canadian Citizenship
7093 King George Highway, Room 240
Surrey
V3W 5A2
(604) 585-5730

Pacific Regional Office
1111 West Georgia Street
Vancouver
V6J 3G7
(604) 666-0176
Translation Bureau:
(604) 666-2419

Court of Canadian Citizenship
757 West Hastings Street, Suite 200
Vancouver
V6C 1A1
(604) 666-3971

Local Office and
Court of Canadian Citizenship
Custom House, Room 105
816 Government Street
Victoria
V8W 1W9
(604) 388-3464

Manitoba

Manitoba Regional Office
Canadian Grain Commission Building, 2nd Floor
303 Main Street
Winnipeg
R3C 3G7
(204) 983-3601
Court of Canadian Citizenship:
(204) 983-3792

Translation Bureau
Revenue Building, Room 407
391 York Avenue
Winnipeg
R3C 0P4
(204) 983-3195

New Brunswick

New Brunswick and Prince Edward Island Regional Office
860 Main Street, Room 504
Moncton
E1C 1G2
(506) 857-7066
Court of Canadian Citizenship:
(506) 857-7050

Translation Bureau
Commerce House, Room 100
236 St George Street
Moncton
E1C 1W1
(506) 857-7055

Newfoundland

Regional Office
Atlantic Place
215 Water Street
Post Office Box 75
St John's
A1C 6C9
(709) 772-5566
Court of Canadian Citizenship:
(709) 772-5521
Translation Bureau:
(709) 772-2283

Northwest Territories

District Office
Scotia Centre, Room 204
5102 Franklin Avenue
Post Office Box 610
Yellowknife
X1A 2N2
(403) 920-8270

Nova Scotia

Nova Scotia Regional Office
5281 Duke Street
Halifax
B3J 3M1
(902) 426-6227
Court of Canadian Citizenship:
(902) 426-2148
Translation Bureau:
(902) 426-5520

278 Charlotte Street
Post Office Box 7000
Sydney
B1P 6V6
(902) 564-7800

Ontario

District Office
150 Main Street West, 4th Floor
Hamilton
L8P 1H8
(416) 572-2356
Court of Canadian Citizenship:
(416) 572-2361

Court of Canadian Citizenship
106 Clarence Street, Room 210
Kingston
K7L 1X3
(613) 545-8015

Court of Canadian Citizenship
70 King Street North
Waterloo
Kitchener
N2L 2X0
(519) 886-3120

District Sub-Office
Federal Building
451 Talbot Street
London
N6A 0M5
(519) 679-4314
Court of Canadian Citizenship:
(519) 679-4334

Court of Canadian Citizenship
Confederation Place
90 Dundas Street West
Mississauga
L5B 2T5
(416) 848-1900

Court of Canadian Citizenship
310 Simcoe Street South
Oshawa
L1H 4H7
(416) 723-1216

District Office
150 Kent Street, 9th Floor
Ottawa
K1A 0M5
(613) 996-5978
Court of Canadian Citizenship:
(613) 992-7787

District Office and
Court of Canadian Citizenship
Federal Building, Room 326
19 Lisgar Street
Sudbury
P3E 3L4
(705) 675-0621

District Office and
Court of Canadian Citizenship
Federal Building, Room 234
33 South Court Street
Thunder Bay
P7A 2W6
(807) 345-2316

Ontario Regional Office
25 Saint Clair Avenue East, Suite 200
Toronto
M4T 1M2
(416) 973-7541

District Office
720 Spadina Avenue, Room 100
Toronto
M5S 2T9
(416) 973-5400

Court of Canadian Citizenship
200 Town Centre Court
Scarborough
Toronto
M1P 4X8
(416) 973-4510

Citizen Application Centre
1541 Bloor Street West, Main Floor
Toronto
M6P 1A5
(416) 537-3135

Court of Canadian Citizenship
4580 Dufferin Street, Suite 300
Toronto
M3H 5Y2
(416) 665-4007

Court of Canadian Citizenship and Citizen Application Centre
55 Saint Clair Avenue East, Suite 209
Toronto
M4T 1M2
(416) 973-5636

Court of Canadian Citizenship
467 University Avenue, Room 201
Windsor
N9A 5R2
(519) 252-7852

Prince Edward Island

Provincial Office
Dominion Building, Room 316
97 Queen Street
Charlottetown
C1A 4A9
(902) 566-7188

Quebec

Head Office
Jules Léger Building
15 Eddy Street, 10th floor
Hull, Quebec
Mail: Ottawa, Ontario K1A 0M5
(819) 997-0055
Status of Disabled Persons Secretariat:
(819) 997-2412

Regional Office
Guy Favreau Complex
West Tower, 10th Floor
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-3150
Court of Canadian Citizenship:
(514) 283-8595

Court of Canadian Citizenship
5167 Jean-Talon Street East, Room 100
Montreal
H1S 1K8
(514) 283-2816

Court of Canadian Citizenship
6420 Saint-Denis Street
Montreal
H2S 2R7
(514) 283-4675

District Office
333 St-Amable Street, 1st Floor
Quebec
G1R 5G2
(418) 648-5610
Court of Canadian Citizenship:
(418) 648-3831

Saskatchewan

Saskatchewan Regional Office
2101 Scarth Street, Room 200
Regina
S4P 2H9
(306) 780-5540
Court of Canadian Citizenship:
(306) 780-5535

District Office
Financial Building, Room 505
230 22nd Street East
Saskatoon
S7K 0E9
(306) 975-4146
Court of Canadian Citizenship:
(306) 975-4115

For Telephone Services *see* pages 3 to 28

Secretary of State *(continued)*

Yukon

District Office
4114 4th Avenue, Room 304
Whitehorse
Y1A 4N7
(403) 668-2721

Supply and Services Canada (SSC)

Alberta

Services Centre
Alberta/Northwest Territories Region
10704 102nd Avenue
Edmonton
T5J 4H9
(403) 495-4003

Supply Centre
Alberta/Northwest Territories Region
15508 114th Avenue
Edmonton
T5M 3S8
(403) 495-3704

British Columbia

Abbotsford Purchasing Office
33344 King Road
Post Office Box 7000
Abbotsford
V2S 6E3
(604) 666-7017

British Columbia/Yukon Region
12171 Horseshoe Way
Richmond
Vancouver
V7A 4Z6
Crown Assets Distribution Centre:
(604) 272-9056
Purchasing Group:
(604) 272-9015

North Vancouver Purchasing Office
120 Lonsdale Avenue
North Vancouver
Vancouver
V7M 2E8
(604) 666-3216

Payment Office
British Columbia/Yukon Region
1133 Melville Street, 8th Floor
Vancouver
V6E 4E5
(604) 666-0196

Vancouver Printing Office
1001 West Render Street, Room 806
Vancouver
V6E 2M7
(604) 666-7379

Vancouver Island Payment Office
775 Topaz Avenue
Victoria
V8T 4Z7
(604) 388-3502

Victoria Purchasing Office
Canada Custom House, Room 222
816 Government Street
Victoria
V8W 1W9
(604) 388-0286

Esquimalt Printing Plant
Building 63, CFB Esquimalt
FMO Victoria
Victoria
V0S 1B0
(604) 380-2881

Manitoba

Shilo Purchasing Office
Post Office Box 160
Shilo
R0K 2A0
(204) 765-4779

Manitoba Regional Office
1410 Mountain Avenue
Winnipeg
R2X 3B4
(204) 983-4071

New Brunswick

Services Centre
New Brunswick Region
King's Place, 5th Floor
440 King Street
Post Office Box 5000
Fredericton
E3B 5G6
(506) 452-3980
Fax:
(506) 452-4025

New Brunswick Regional Office
Toronto Dominion Building, 2nd Floor
777 Main Street
Post Office Box 746
Moncton
E1C 8M9
(506) 857-6065
Fax:
(506) 857-6759

Moncton Purchasing Office
Toronto Dominion Building
777 Main Street, 2nd Floor
Post Office Box 370
Moncton
E1C 8L4
(506) 857-6020
Fax:
(506) 857-6759

Supply Centre
New Brunswick Region
Customs Building, Room 229
189 Prince William Street
Saint John
E2L 2B9
(506) 648-4400
Fax:
(506) 648-4376

Superannuation Branch
10 Weldon Street
Mail: Post Office Box 5010
Moncton
Shediac
E1C 8Z5
General Inquiries:
(506) 532-1982
Customer Relations and Superannuation:
(506) 532-1700
Insurance:
(506) 532-1800

Newfoundland

Goose Bay Purchasing Office
Post Office Box 7001, Station A
Happy Valley-Goose Bay
A0P 1S0
(709) 896-2191
Fax:
(709) 896-3349

Newfoundland Regional Office
Mitchell Place
Building 302, Churchill Avenue
Pleasantville
St John's
A1A 1N4
(709) 772-5528
Services Centre:
(709) 772-5529

Nova Scotia

Burnside Industrial Park
2 Morris Drive
Dartmouth
B3B 1S6
(902) 426-2651

Atlantic Directorate
Ralston Building, 6th Floor
1557 Hollis Street
Post Office Box 937, Station M
Halifax
B3J 2V9
(902) 426-6971

Queen's Printer
2740 Barrington Street
Halifax
B3K 2X0
(902) 426-3885

For Telephone Services *see* pages 3 to 28

Ontario

Burlington Purchasing Office
867 Lakeshore Road
Post Office Box 846
Burlington
L7R 3Y7
(416) 336-4974

Kingston District Office
310 Steve Fonyo Drive
Postal Bag 6400
Kingston
K7L 5J5
(613) 545-8058

London District Office
457 Richmond Street
Post Office Box 3503
London
N6A 4K8
(519) 645-5321
Purchasing Office:
(519) 645-4035

Procurement and Distribution Centre
6205 Kestrel Road
Mississauga
L5T 2A1
(416) 670-6253

North Bay District Office
147 McIntyre Street West
North Bay
P1B 2Y5
(705) 474-6613

Canadian Government Expositions Centre
440 Coventry Road
Ottawa
K1A 0T1
(613) 993-9566

Communications Services Directorate
Client Services Group
Communications Professional Services Branch
Caplan Building
135 Rideau Street
Ottawa
K1A 0S5
(613) 990-2943

Crown Assets Distribution Centre
National Capital Region Supply Centre
933 Gladstone Avenue
Ottawa
K1A 0T4
(613) 952-7960

General Accounts Payments Office
Place Vanier
Tower A, 5th Floor
333 River Road
Ottawa
K1L 8B9
(613) 954-8399

House of Commons District Services Office
Wellington Building, Room 300
180 Wellington Street
Ottawa
K1A 0A6
(613) 957-9738

National Capital Region Pay Operations
Jeanne Mance Building, 17th Floor
Tunney's Pasture
Ottawa
K1A 0G7
(613) 990-8045

National Capital Region Services Office
350 King Edward Avenue
Ottawa
K1A 0S5
(613) 954-8889

National Capital Region Supply Centre
1010 Somerset Street West
Ottawa
K1A 0T4
(613) 957-9982

RCMP District Services Office
RCMP Headquarters, Room G-202
1200 Vanier Parkway
Ottawa
K1A 0S5
(613) 993-1057

Pembroke Purchasing Office
Peter White Building
215 Pembroke Street East
Pembroke
K8A 3J8
(613) 735-4158

Thunder Bay Purchasing Office
Government of Canada Building, Room 322
33 South Court Street
Thunder Bay
P7B 2W6
(807) 345-8252

Ontario Region
200 Town Centre Court
Scarborough
Post Office Box 5555, Station D
Toronto
M1R 5E1
(416) 973-4706

Downsview Purchasing Office
Building 151, 2nd Floor
c/o CFB Toronto
Downsview
Toronto
M3K 1Y7
(416) 635-4731

North York Purchasing Office
c/o Atmospheric Environment Services
4905 Dufferin Street
Downsview
Toronto
M3H 5T4
(416) 739-4526

Prince Edward Island

Prince Edward Island Regional Office
Dominion Building, 2nd Floor
97 Queen Street
Post Office Box 5000
Charlottetown
C1A 7V6
(902) 566-7551
Fax:
(902) 566-7554
Purchasing Office:
(902) 566-7386

Quebec

Alma Purchasing Office
170 St-Joseph Boulevard South, Suite 201
Alma
G8B 3E8
(418) 662-6613

Valcartier Printing Office
c/o CFB Valcartier, Building 503
Courcelette
G0A 1R0
(418) 844-5238

Head Office
Place du Portage, Phase III, 16A1
11 Laurier Street
Hull, Quebec
Mail: Ottawa, Ontario K1A 0S5
(819) 997-6363

Canadian General Standards Board
Place du Portage, Phase III, 9C1
11 Laurier Street
Hull, Quebec
Mail: Ottawa, Ontario K1A 1G6
(819) 994-5373

Canadian Government Publishing Centre
Printing Bureau Building
45 Sacré-Coeur Boulevard
Hull, Quebec
Mail: Ottawa, Ontario K1A 0S9
Documentation Section:
(819) 997-5365
Reference Services:
(819) 997-2560

For Telephone Services *see* pages 3 to 28

Supply and Services Canada
(continued)

QUEBEC *(continued)*

Science and Professional Services Directorate
Science Program Branch
Science Culture Canada Program
Place du Portage, Phase III, 12C1
11 Laurier Street
Hull, Quebec
Mail: Ottawa, Ontario
K1A 0S5
(819) 956-1772

Laval Purchasing Office
Building F32, 2nd Floor
250 Montée Saint-François
Laval
H7C 1S5
(514) 661-5987

Quebec Directorate
Guy Favreau Complex
East Tower, 3rd floor
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-1310

Western Quebec Region
800 Golf Road
Île des Soeurs
Montreal
H3E 1G9
(514) 283-5721
Crown Assets Distribution Centre:
(514) 283-6297

Compensation and General Payments
Guy Favreau Complex
East Tower, 3rd Floor
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-6156

Longue-Pointe Purchasing Office
6769 Notre-Dame Street East
Post Office Box 4000, Station K
Montreal
H1N 3R9
(514) 283-8097

Eastern Quebec Region
1040 Belvédère Avenue
Post Office Box 5000
Quebec
G1K 7S7
(418) 648-4547

Rimouski District Office
Commercial, Industrial and Technical Acquisitions
140 St-Germain Street West, Suite 205
Rimouski
G5L 4B5
(418) 722-3382

SASKATCHEWAN

Saskatchewan Region
1783 Hamilton Street, Room 700
Regina
S4P 4H3
(306) 780-7332
Procurement Assets and Distribution:
(306) 780-7278

Services Centre
Saskatchewan Region
Chestemere Plaza
2500 Victoria Avenue, Room 1406
Regina
S4P 3X2
(306) 780-5587

Saskatoon Payments Office
Federal Building, Room 602
101 22nd Street East
Saskatoon
S7K 0E5
(306) 975-4315

Social Sciences and Humanities Research Council (SSHRC)

ONTARIO

255 Albert Street
Post Office Box 1610
Ottawa
K1P 6G4
(613) 992-0682

Standards Council of Canada (STCC)

ONTARIO

350 Sparks Street, Suite 1200
Ottawa
K1P 6N7
(613) 238-3222

Supreme Court of Canada (SUPC)

ONTARIO

Supreme Court of Canada Building
Wellington Street
Ottawa
K1A 0J1
(613) 995-4330

Status of Women Canada (SWC)

ONTARIO

151 Sparks Street, Room 1005
Ottawa
K1A 1C3
(613) 995-7835

Treasury Board of Canada (TB)

ONTARIO

L'Esplanade Laurier
140 O'Connor Street
Ottawa
K1A 0R5
(613) 957-2400

Comptroller General of Canada
West Tower, 9th Floor
300 Laurier Avenue West
Ottawa
K1A 1E4
(613) 957-7070

Transport Canada (TC)

ALBERTA

Airports Group
Calgary International Airport
2000 Airport Road North East
Calgary
T2E 6W5
Airport Management:
(403) 292-8400

Airports Group
680 Palmer Road North East, Suite 200
Calgary
T2E 7G4
Airworthiness (Mechanical Engineers):
(403) 292-5007
Air Regulations (Pilots):
(403) 292-5227

Airports Group
Springbank Airport
Rural Route 2, Site 16
Post Office Box 1
Calgary
T2P 2G5
Airport Management:
(403) 292-8601

Aviation Group
Air Traffic Services
Calgary International Airport
Air Operations Building
1500 Aero Road North East
Calgary
T2E 8E5
(403) 292-8555

For Telephone Services *see* pages 3 to 28

Aviation Group
Air Traffic Services
Springbank Airport
Rural Route 2, Site 16
Post Office Box 2
Calgary
T2P 2G5
(403) 292-8652

Regional Office
Public Affairs
Canada Place, Suite 1100
9700 Jasper Avenue
Edmonton
T5J 4E6
(403) 495-3810

Airports Group and Aviation Group
Western Regional Headquarters
Canada Place
9700 Jasper Avenue
Edmonton
T5J 4W6
(403) 495-3831
Aviation Safety Programs:
(403) 495-3861

Airports Group
Edmonton International Airport
Post Office Box 9860
Edmonton
T5J 2T2
(403) 890-8382
Aviation Group
Flight Service Station:
(403) 890-8386
Search and Rescue:
(403) 973-4402

Aviation Group
Air Traffic Control Centre
Edmonton International Airport
Post Office Box 9867
Edmonton
T5J 2T2
Air Traffic Services:
(403) 890-8300
Flight Data:
(403) 890-8305

Aviation Group
Air Traffic Services
Edmonton Municipal Airport
31 Airport Road
Edmonton
T5G 3E9
Unit Manager:
(403) 495-6641
Air Traffic Control Tower:
(403) 495-4901

Aviation Group
Regional Air Traffic Services School
Edmonton International Airport
Post Office Box 9867
Edmonton
T5J 2T2
(403) 955-8302

Policy and Co-ordination
9820 107th Street
Edmonton
T5K 1G3
(403) 420-3816

Airports Group
Fort McMurray Airport
Post Office Box 5450
Fort McMurray
T9H 3G4
Airport Management:
(403) 743-2519
Aviation Group
Air Traffic Services:
(403) 791-3212
Flight Service Station:
(403) 743-2511

Airports Group
Grande Prairie Airport
Rural Route 2
Grande Prairie
T8V 2Z9
Airport Management:
(403) 539-5270
Aviation Group
Air Traffic Services:
(403) 532-1717
Flight Service Station:
(403) 539-5185

Aviation Group
Technical Services
Erjo Building
10006 101st Avenue, Room 204
Grande Prairie
T8V 0Y1
(403) 539-5246

Aviation Group
Flight Service Station
Post Office Box 273
High Level
T0H 1Z0
(403) 926-3606

Airports Group
Lethbridge Airport
Post Office Box 790
Lethbridge
T1J 3Z6
Airport Management:
(403) 382-3165
Aviation Group
Flight Service Station:
(403) 382-3182

Aviation Group
Air Traffic Control Tower
Lethbridge Airport
Post Office Box 1190
Raymond
T0K 2S0
(403) 382-3182

Aviation Group Flight Service Station
49 Viscount Avenue South West
Medicine Hat
T1A 5G4
Flight Service Station:
(403) 526-3040

Aviation Group
Flight Service Station
Post Office Box 2010
Peace River
T0H 2X0
(403) 624-5142

Aviation Group
Flight Service Station
CFB Mynarski Park
Post Office Box 48
Red Deer
T0M 1N0
(403) 886-4547

Airports Group
Villeneuve Airport
Rural Route 1, Site 2
Post Office Box 30
St Albert
T8N 1M8
Airport Management:
(403) 458-4841
Aviation Group
Air Traffic Control Tower:
(403) 458-5828

Aviation Group
Flight Service Station
Post Office Box 119
Whitecourt
T0E 2L0
(403) 778-5333

British Columbia

Airports Group
Post Office Box 9
Abbotsford
V2S 4N7
(604) 853-1831
Aviation Group
Air Traffic Control Tower:
(604) 853-9092
Flight Service Station:
(604) 852-2781

Canadian Coast Guard
Radio Station
Post Office Box 120
Alert Bay
V0N 1A0
(604) 974-5413

Canadian Coast Guard
Search and Rescue
Bamfield
V0R 1B0
(604) 728-3322

For Telephone Services *see* pages 3 to 28

Transport Canada *(continued)*
BRITISH COLUMBIA *(continued)*

Aviation Group
Air Traffic Control Tower
Boundary Bay Airport
Rural Route 1
Delta
V4K 3N2
(604) 946-0710

Aviation Group
Flight Service Station
Campbell River Airport
301 St Annes Road
Campbell River
V9W 4C7
(604) 923-5012

Canadian Coast Guard
Search and Rescue
Post Office Box 250
Campbell River
V9W 5B1
(604) 287-8612

Airports Group
Castlegar Airport
Site 2, Compartment 2
Suburban Service 1
Castlegar
V1N 3H7
(604) 365-5151
Aviation Group
Flight Service Station:
(604) 365-3013

Canadian Coast Guard
Radio Station
Post Office Box 220
Lazo
Comox
V0R 2K0
(604) 339-3613

Aviation Group
Flight Service Station
Cranbrook Airport
Post Office Box 130
Cranbrook
V1C 4H7
(604) 426-6312

Aviation Group
Flight Service Station
Dawson Creek Municipal Airport
Post Office Box 690
Dawson Creek
V1G 4H7
(604) 782-5375

Airports Group
Fort Nelson Airport
Post Office Box 1
Rural Route 1
Fort Nelson
V0C 1R4
Airport Management:
(604) 774-6924
Aviation Group
Flight Service Station:
(604) 774-3124

Airports Group
Fort St John Airport
Post Office Box 6490
Fort St John
V1J 4H9
Airport Management:
(604) 787-0427
Aviation Group
Air Traffic Services:
(604) 785-4949
Flight Service Station:
(604) 787-0434

Canadian Coast Guard
Search and Rescue
Post Office Box 539
Ganges
V0S 1E0
(604) 537-5813

Airports Group
Kamloops Airport
3035 Airport Drive
Kamloops
V2B 7X1
(604) 376-3613
Aviation Group
Air Traffic Control Tower:
(604) 376-2745
Flight Service Station:
(604) 376-7941

Aviation Group
Kelowna Municipal Airport
Highway 97 North
Mail: Rural Route 2
Kelowna
V1Y 7R1
(604) 765-5125
Technical Services Station
Maintenance:
(604) 765-9352
Air Traffic Control Tower:
(604) 765-8389

Aviation Group
Flight Service Station
Nanaimo Municipal Airport
Cassidy
Nanaimo
V0R 1H0
(604) 245-4032

Canadian Coast Guard
Ship Safety
Federal Building
60 Front Street
Nanaimo
V9R 5H7
(604) 754-0244

Canadian Coast Guard
Ship Safety
Federal Building, Room 302
549 Columbia Street
New Westminster
V3L 1B3
(604) 666-0445

Transport of Dangerous Goods
Pacific Region
549 Columbia Street, Suite 201
New Westminster
V3L 1B3
(604) 666-2955

Canadian Coast Guard
Search and Rescue
Post Office Box 2410
Parksville
V0R 2S0
(604) 248-2724

Airports Group
Penticton Airport
Mail: Site 30, Compartment 2
Rural Route 2
Penticton
V2A 6J7
(604) 492-6042
Aviation Group
Flight Service Station:
(604) 492-3001

Airports Group
Pitt Meadows Airport
Post Office Box 70
Pitt Meadows
V0M 1P0
(604) 465-8977
Aviation Group
Air Traffic Control Tower:
(604) 465-6255

Airports Group
Port Hardy Airport
Post Office Box 460
Port Hardy
V0N 2P0
(604) 949-6424
Aviation Group
Flight Service Station:
(604) 949-6331

Canadian Coast Guard
Search and Rescue
Post Office Box 2700
Bull Harbour
Port Hardy
V0N 2P0
(604) 949-4963

Canadian Coast Guard
Radio Station
Post Office Box 1180
Port McNeill
V0N 2R0
(604) 956-3244

Canadian Coast Guard
Search and Rescue
3330 Hernando Avenue
Powell River
V8A 1B8
(604) 485-7511

For Telephone Services *see* pages 3 to 28

Airports Group
Prince George Airport
Rural Route 8, Site 10, Compartment 2
Prince George
V2N 2H3
(604) 963-8461
Aviation Group
Air Traffic Control Tower:
(604) 963-7770
Flight Service Station:
(604) 963-9621

Airports Group
Prince Rupert Airport
Postal Bag 4000
Prince Rupert
V8J 3S3
(604) 627-3020
Aviation Group
Flight Service Station:
(604) 627-3029

Canadian Coast Guard
Radio Station
Postal Bag 1900
Prince Rupert
V8J 4C2
(604) 627-3079

Canadian Coast Guard
Search and Rescue
Postal Bag 3670
Seal Cove Base
Prince Rupert
V8J 3R1
(604) 627-8726

Canadian Coast Guard
Ship Safety
Postal Bag 3670
Prince Rupert
V8J 3R1
(604) 627-0340

Pacific Pilotage Authority
335 3rd Avenue West
Post Office Box 373
Prince Rupert
V8J 1L3
(604) 627-3015

Airports Group
Quesnel Airport
Post Office Box 4100
Quesnel
V2J 3J2
(604) 992-2208
Aviation Group
Flight Service Station:
(604) 992-6722

Aviation Group
Post Office Box 439
Sandspit
V0T 1T0
(604) 637-5313
Flight Service Station and Coast Guard Radio Station:
(604) 637-5311

Airports Group
Smithers Airport
Post Office Box 507
Smithers
V0J 2N0
(604) 847-3664
Aviation Group
Flight Service Station:
(604) 847-2035

Airports Group
Terrace Airport
Rural Route 4
Terrace
V8G 4V2
(604) 635-2659
Aviation Group
Flight Service Station:
(604) 635-2110

Aviation Group
Flight Service Station
(Seaplane Base)
Tofino Municipal Airport
Post Office Box 1119
Ucluelet
Tofino
V0R 3A0
(604) 725-3384

Canadian Coast Guard
Radio Station
Post Office Box 345
Ucluelet
V0R 3A0
(604) 726-7716

Canadian Coast Guard
Traffic Centre
Post Office Box 190
Ucluelet
V0R 3A0
(604) 726-7312
Ship-to-Shore:
(604) 726-7777

Regional Office
Public Affairs
800 Burrard Street, 6th Floor
Vancouver
V6Z 2J8
(604) 666-7593

Airports Group and Aviation
Pacific Regional Office
800 Burrard Street, Room 220
Vancouver
V6Z 2J8
(604) 666-5551
Licensing:
(604) 666-5571

Airports Group
Vancouver International Airport
Vancouver
V7B 1T6
(604) 276-6208
Aviation Safety Programs:
(604) 276-5520
Aviation Group
Air Traffic Control Tower:
(604) 276-5604
Flight Service Station:
(604) 276-5403
Vancouver Area Control Centre:
(604) 666-9601 (VFR Flight planning)
(604) 666-9602 (IFR Flight planning)

Aviation Group
Vancouver Harbour Control Tower
200 Granville Street
Post Office Box 18
Vancouver
V6C 1S4
(604) 688-9254

Canadian Coast Guard
Western Regional Office
224 West Esplanade
North Vancouver
Vancouver
V7M 3J7
(604) 984-3700

Canadian Coast Guard
100 Park Royal
West Vancouver
Vancouver
V7T 1A2
Emergency Centre:
(604) 666-1388

Canadian Coast Guard
Harbours and Ports
Harbour Quay
224 West Esplanade, 6th Floor
North Vancouver
Vancouver
V7M 3J7
(604) 984-3900

Canadian Coast Guard
Radio Station
Vancouver International Airport
4611 Cowley Crescent, Room 109
Richmond
Vancouver
V7B 1B9
(604) 666-2066

Canadian Coast Guard
Search and Rescue
1661 Whyte Avenue
Vancouver
V6J 1A9
(604) 666-1840

Canadian Coast Guard
Search and Rescue
Post Office Box 23068
Vancouver
V7B 1T9
(604) 278-7717

For Telephone Services *see* pages 3 to 28

Transport Canada *(continued)*
BRITISH COLUMBIA *(continued)*

Canadian Coast Guard
Ship Safety
District Office
224 West Esplanade, 3rd Floor
North Vancouver
Vancouver
V7M 3J7
(604) 666-3636

Pacific Pilotage Authority
Regional Office
1199 West Hastings Street, Suite 300
Vancouver
V6E 4G9
(604) 666-6771

Policy and Co-ordination Group
800 Burrard Street, 6th Floor
Vancouver
V6C 2L1
(604) 666-5859

Airports Group
Victoria International Airport
9600 Canora Road, Unit 12
Sidney
Victoria
V8L 4R1
(604) 656-0721
Aviation Group
Air Traffic Control Tower:
(604) 656-4431
Flight Service Station:
(604) 656-6824

Canadian Coast Guard
District Office
25 Huron Street
Victoria
V8V 4V9
(604) 388-3303
Ship Safety:
(604) 388-3646

Canadian Coast Guard
Rescue Co-ordination Centre
Building 77, FMO
Victoria
V0S 1B0
(604) 380-2987

Canadian Coast Guard
Radio Station
7316 McMillan Road
Post Office Box 490
Sooke
Victoria
V0S 1N0
(604) 642-3431

Pacific Pilotage Authority
211 Dallas Road
Victoria
V8V 1A1
(604) 388-3878

Airports Group
Williams Lake Airport
Post Office Box 4690
Williams Lake
V2G 2V7
(604) 989-4713
Aviation Group
Flight Service Station:
(604) 989-4415

Canadian Coast Guard
Loran-C Station
Post Office Box 4568
Williams Lake
V2G 2V8
(604) 659-5611

MANITOBA

Aviation Group
Brandon Airport
Post Office Box 505
Brandon
R7A 5Z4
Air Traffic Control Tower:
(204) 728-7913
Flight Service Station:
(204) 728-7169

Airports Group
Churchill Airport
Post Office Box 1059
Churchill
R0B 0E0
(204) 675-8868
Aviation Group
Flight Service Station:
(204) 675-8847

Aviation Group
Dauphin Airport
Post Office Box 237
Dauphin
R7N 2V1
Flight Service Station:
(204) 638-4021

Aviation Group
Flight Service Station
Lynn Lake Airport
Post Office Box 100
Lynn Lake
R0B 0W0
(204) 356-2242

Canadian Coast Guard
Search and Rescue
Lot 70, North Marine Street
Post Office Box 216
Selkirk
R1A 2B2
(204) 482-5813

Airports Group
The Pas Airport
Post Office Box 4200
The Pas
R9A 1R2
(204) 624-5233
Aviation Group
Flight Service Station:
(204) 624-5222

Aviation Group
Air Traffic Control Tower
Thompson Airport
Post Office Box 1047
Thompson
R8N 1N7
(204) 778-8793

Aviation Group
Flight Service Station
Thompson Airport
Post Office Box 369
Thompson
R8N 1P1
(204) 677-4043

Manitoba Regional Headquarters
333 Main Street, 22nd Floor
Post Office Box 8550
Winnipeg
R3C 0P6
Public Affairs:
(204) 983-3152
Policy and Co-ordination:
(204) 983-7495

Airports Group and Aviation Group
Regional Office
333 Main Street
Post Office Box 8550
Winnipeg
R3C 0P6
(204) 983-3076
Aviation Safety Programs:
(204) 983-2926
Licensing and Inspection:
(204) 983-4341
Public Affairs:
(204) 983-5152

Aviation Group
Technical Services
333 Main Street
Post Office Box 8550
Winnipeg
R3C 0P6
(204) 983-5556

Airports Group
Winnipeg International Airport
2000 Wellington Avenue, Room 127
Winnipeg
R2R 0S7
(204) 983-8400
Airport Management:
(204) 983-8401
Aviation Group
Area Control Centre:
(204) 983-8570
Air Traffic Control Tower:
(204) 983-8408
Air Traffic School:
(204) 983-0012
Flight Service Station:
(204) 983-8407

For Telephone Services *see* pages 3 to 28

Airports Group
St Andrews Airport
Post Office Box 1, Group 6A
Rural Route 1B
Winnipeg
R3C 2E4
(204) 338-8260
Air Traffic Control Tower:
(204) 339-8630

Grain Transportation Agency
135 Lombard Avenue
Winnipeg
R3B 0T4
(204) 983-3212

Transport of Dangerous Goods
Prairies Region
391 York Avenue, Room 305
Winnipeg
R3C 0P4
(204) 983-8839
(204) 983-5969

New Brunswick

Canadian Coast Guard
Ship Safety
Post Office Box 1207
Bathurst
E2A 4J1
(506) 548-7491

Aviation Group
Flight Service Station
Postal Bag 1001
Charlo
E0B 1M0
(506) 684-5405

Airports Group
Airports and Properties
Fredericton Airport
Rural Route 1
Box 1, Site 15
Fredericton
E3B 4X2
(506) 446-6200

Aviation Group
Flight Service Station
Fredericton Airport
Rural Route 1
Box 6, Site 15
Fredericton
E3B 4X2
(506) 446-6230

Canadian Coast Guard
Miscou Island Lighthouse
Miscou Island
E0B 1Y0
(506) 344-2486

New Brunswick Regional Office
95 Foundry Street
Post Office Box 42
Moncton
E1C 8K6
Public Affairs:
(506) 857-7314
Policy and Co-ordination:
(506) 857-7570

Airports Group and Aviation Group
Atlantic Regional Office
95 Foundry Street
Post Office Box 42
Moncton
E1C 8K6
General Inquiries:
(506) 857-7200
Airports Group:
(506) 857-7315
Aviation Regulation:
(506) 857-7220
Aviation Safety Programs:
(506) 857-7110
Air Traffic Services:
(506) 857-7180
Personnel Administration:
(506) 857-7337
Public Affairs:
(506) 857-7314

Airports Group
Moncton Airport
Postal Bag 5006
Moncton
E1C 8R2
(506) 858-2200
Aviation Group
Flight Service Station:
(506) 857-7528

Aviation Group
Air Traffic Control Centre
222 Old Coach Road
Riverview
Moncton
E1C 8R2
(506) 857-7138

Canadian Coast Guard
Harbours and Ports
Public Warehouse
Newcastle Wharf
Post Office Box 32
Newcastle
E1V 3M2
(506) 622-0918

Airports Group
Saint John Airport
4180 Loch Lomond Road
Saint John
E2N 1L7
(506) 648-3950
Aviation Group
Flight Service Station and Radio Station:
(506) 648-3991

Atlantic Pilotage Authority
Saint John District Office
Post Office Box 6515, Station A
Saint John
E2L 4R9
(506) 648-4864

Canadian Coast Guard
District Office
Ward Street
Post Office Box 7730, Station A
Saint John
E2L 4X6
Ship Safety:
(506) 648-4701
(506) 648-4733 (after 4:30)
Vessel Traffic Centre (Fundy):
(506) 648-4696

Airports Group
St-Léonard Airport
Post Office Box 518
St-Léonard
E0L 1M0
(506) 423-7571

Canadian Coast Guard
Inshore Rescue Boat Unit
General Delivery
Pointe-du-Chêne
Shediac
E0A 2J0
(506) 532-6414
(summer service only)

Canadian Coast Guard
CCGC Shippagan
Post Office Box 680
Shippagan
E0B 2P0
(506) 336-2296

Canadian Coast Guard
Search and Rescue
Post Office Box 680
Shippagan
E0B 2P0
(506) 336-2296

Canadian Coast Guard
Inshore Rescue Boat Unit
Westfield Marina
Hardings Point
Westfield
E0G 3J6
(506) 763-3216

Newfoundland

Canadian Coast Guard
Search and Rescue
Post Office Box 154
Burgeo
A0M 1A0
(709) 886-2728

Canadian Coast Guard
Search and Rescue
Post Office Box 427
Burin
A0E 1E0
(709) 891-1610

For Telephone Services *see* pages 3 to 28

Transport Canada *(continued)*
NEWFOUNDLAND *(continued)*

Canadian Coast Guard
Vessel Traffic Centre
Port-aux-Basques Centre
Post Office Box 99
Channel — Port-aux-Basques
A0M 1C0
(709) 695-2167

Canadian Coast Guard
Ship Safety
Millbrook Mall, 3rd Floor
Post Office Box 22
Corner Brook
A2H 6J9
(709) 637-4390

Airports Group
Deer Lake Airport
Post Office Box 490
Deer Lake
A0K 2E0
(709) 635-3601

Aviation Group
Deer Lake Airport
Flight Service Station
Post Office Box 520
Deer Lake
A0K 2E0
(709) 635-2848

Airports Group
Gander International Airport
Post Office Box 400
Gander
A1V 1W8
(709) 256-3857
Gander Area Control Centre:
(709) 256-7740
Aviation Group
Flight Service Station:
(709) 256-3833

Airports Group
Goose Bay Airport
Post Office Box 901, Station A
Happy Valley-Goose Bay
Labrador
A0P 1S0
(709) 896-2902

Aviation Group
Flight Service Station
Post Office Box 250
Happy Valley-Goose Bay
Labrador
A0P 1C0
(709) 896-2505

Canadian Coast Guard
District Office
Post Office Box 28, Station C
Happy Valley-Goose Bay
Labrador
A0P 1C0
(709) 896-2569

Canadian Coast Guard
Radio Station
Post Office Box 610, Station A
Happy Valley-Goose Bay
Labrador
A0P 1S0
(709) 896-2252

Aviation Group
Wabush Airport
Post Office Box 880
Wabush, Labrador
Labrador City
A0R 1B0
(709) 282-5412
Flight Service Station:
(709) 282-6224

Canadian Coast Guard
Ship Safety
District Office
Post Office Box 237
Lewisporte
A0G 3A0
(709) 535-2503

Canadian Coast Guard
Ship Safety
District Office
Post Office Box 476
Marystown
A0E 2M0
(709) 279-2201

Canadian Coast Guard
Vessel Traffic Centre
Post Office Box 389
Placentia
A0B 2Y0
(709) 227-2181

Airports Group
St Anthony Airport
Post Office Box 40
St Anthony East
St Anthony
A0K 4T0
(709) 454-3192

Canadian Coast Guard
Radio Station
Post Office Box 693
St Anthony
A0K 4S0
(709) 454-3852

Canadian Coast Guard
Search and Rescue
St Anthony
A0K 4S0
(709) 454-3600
(709) 454-3436

Regional Office
Pubiic Affairs
Atlantic Place, Suite 608
215 Water Street
Post Office Box 69
St John's
A1C 6C9
(709) 772-5328

Airports Group
St John's Airport
Post Office Box 5670
St John's
A1C 5W8
(709) 772-5588

Aviation Group
Aviation Regulation
District Office
Post Office Box 6143
East End Post Office
St John's
A1C 5X8
(709) 772-4136

Canadian Coast Guard
Newfoundland Regional Headquarters
Post Office Box 1300
St John's
A1C 6H8
Regional Office:
(709) 772-5150
District Office:
(709) 772-5167
General Inquiries:
(709) 772-5146
Harbour and Ports:
(709) 772-5154
Emergency Operations (oil spills):
(709) 772-5171
Vessel Traffic Service Centre (24-hour service):
(709) 772-2083
Ship Safety:
(709) 772-5166

Canadian Coast Guard
Rescue Co-ordination Centre
South Side Base
South Side Road
St John's
A1C 6H8
Marine Rescue Sub-centre (24-hour service):
(709) 772-5151

Canadian Coast Guard
Radio Station
Major's Path
Post Office Box 1300
St John's
A1C 6H8
(709) 772-2106

Canadian Coast Guard
Search and Rescue
Post Office Box 1300
St John's
A1C 6H8
(709) 772-5119
Marine Rescue Sub-Centre (South side)
Emergency Centre (24-hour service)
(709) 772-5151

For Telephone Services *see* pages 3 to 28

Canadian Coast Guard
Ship Safety
Post Office Box 1300
St John's
A1C 6H8
(709) 772-5165

Policy and Co-ordination
Fort William Building, Suite 2000
10 Factory Lane
St John's
A1C 5H6
(709) 772-2586

Canadian Coast Guard
Radio Station
Post Office Box 190
St Lawrence
A0E 2V0
(709) 873-2931

Airports Group
Stephenville Airport
13 Tennessee Drive
Stephenville
A2N 2Y3
(709) 643-3023
Aviation Group
Flight Service Station:
(709) 643-4792

Canadian Coast Guard
Harbours and Ports
District Office
Post Office Box 568
Stephenville
A2N 3B4
(709) 643-3632

Canadian Coast Guard
Radio Station
378 Alabama Drive
Stephenville
A2N 2X5
(709) 643-5516

Canadian Coast Guard
Search and Rescue
Twillingate
A0G 4M0
(709) 884-2781
(709) 884-2552

Northwest Territories

Airports Group
Baker Lake Airport
Baker Lake
X0C 0A0
(819) 793-2927
Aviation Group
Flight Service Station:
(819) 793-2931

Airports Group
Post Office Box 80
Cambridge Bay
X0E 0C0
(403) 983-2511
Aviation Group
Postal Bag 500
Flight Service Station:
(403) 983-2501

Airports Group
Coral Harbour Airport
Coral Harbour
X0C 0C0
(819) 925-9712
Aviation Group
Flight Service Station:
(819) 925-9711

Airports Group
Post Office Box 530
Fort Simpson
X0E 0N0
(403) 695-2471
Aviation Group
Flight Service Station:
(403) 695-2491

Airports Group
Post Office Box 65
Fort Smith
X0E 0P0
Airport Management:
(403) 872-2007
Aviation Group
Flight Service Station:
(403) 872-2376

Airports Group
Hall Beach Airport
Hall Beach
X0A 0K0
(819) 928-8919

Airports Group
Postal Bag 4000
Hay River
X0E 0R0
Airport Management:
(403) 874-2353
Aviation Group
Flight Service Station:
(403) 874-2441

Canadian Coast Guard
Aids and Waterways
Post Office Box 5002
Hay River
X0E 0R0
(403) 874-5550

Canadian Coast Guard
Radio Station
Post Office Box 110
Cambridge Bay
Ikaluktutiak
X0E 0C0
(403) 983-2710
(July to September)

Airports Group
Postal Bag 11
Inuvik
X0E 0T0
Airport Management:
(403) 979-2467
Aviation Group
Flight Service Station:
(403) 979-2469

Canadian Coast Guard
Radio Station
Postal Bag 11
Inuvik
X0E 0T0
(403) 979-2667
(May to October)

Airports Group
Post Office Box 320
Iqaluit
X0A 0H0
(819) 979-5224

Aviation Group
Flight Service Station
Post Office Box 282
Iqaluit
X0A 0H0
(819) 979-5865

Canadian Coast Guard
Radio Station
Post Office Box 189
Iqaluit
X0A 0H0
(819) 979-5269
(July to September)

Aviation Group
Flight Service Station
Post Office Box 130
Coppermine
Kugluktuk
X0E 0E0
(403) 982-4131

Airports Authority Group
Nanisivik Airport
Post Office Box 265
Nanisivik
X0A 0X0
(819) 436-7449
Aviation Group
Flight Service Station:
(819) 436-7554

Airports Group
Postal Bag 1000
Norman Wells
X0E 0V0
(403) 587-2451
Aviation Group
Flight Service Station:
(403) 587-2555

Airports Group
Rankin Inlet Airport
Rankin Inlet
X0C 0G0
Aviation Group
Flight Service Station:
(819) 645-2672

Airports Group
Post Office Box 30
Resolute
X0A 0V0
(819) 252-3923

For Telephone Services *see* pages 3 to 28

Transport Canada *(continued)*
NORTHWEST TERRITORIES
(continued)

Aviation Group
Flight Service Station
Resolute
X0A 0V0
(819) 252-3840

Canadian Coast Guard
Radio Station
Post Office Box 148
Resolute
X0A 0V0
(819) 252-3656
(June to November)

Airports Group
Post Office Box 90
Tuktoyaktuk
X0E 1C0
Airport Management:
(403) 977-2477
Aviation Group
Flight Service Station:
(403) 977-2469

Airports Group
Post Office Box 548
Yellowknife
X1A 2N9
(403) 873-4680

Aviation Group
Air Traffic Services
Post Office Box 1499
Yellowknife
X1A 2P1
(403) 873-4973

Aviation Group
Aviation Regulation District Office
Post Office Box 998
Yellowknife
X1A 2N7
Airworthiness:
(403) 873-3066

Aviation Group
Flight Service Station
Post Office Box 1949
Yellowknife
X1A 2P5
(403) 873-4049

NOVA SCOTIA

Canadian Coast Guard
Search and Rescue
Post Office Box 70
Bickerton West
B0J 1A0
(902) 364-2555

Canadian Coast Guard
Search and Rescue
Post Office Box 300
Clark's Harbour
B0W 1P0
(902) 745-2433

Regional Office
Public Affairs
Royal Bank Building, 7th Floor
46 Portland Street
Post Office Box 1013
Dartmouth
B2Y 4K2
(902) 426-3589

Canadian Coast Guard
Maritime Regional Office
Royal Bank Building
46 Portland Street
Post Office Box 1013
Dartmouth
B2Y 1H4
Aids and Waterways:
(902) 426-3939
Fleet Information:
(902) 426-6146
Harbours and Ports:
(902) 426-2588
Search and Rescue - Information:
(902) 426-2292
Search and Rescue - Emergency Calls:
(902) 426-4282
(Collect calls accepted)
Ship Safety:
(902) 426-7722
Telecommunications and Electronics:
(902) 426-3668

Canadian Coast Guard
District Office
Parker Street
Post Office Box 1000
Dartmouth
B2Y 3Z8
(902) 426-3800

Canadian Coast Guard
Marine Traffic Centre Halifax
Post Office Box 1013
Dartmouth
B2Y 4K2
(902) 426-9750

Airports Group
Halifax International Airport
Post Office Box 40
Elmsdale
B0N 1M0
(902) 426-1200
Duty Manager:
(902) 426-1234
Information Booth:
(902) 426-1223
Aviation Group
Air Traffic Services:
(902) 426-1363
(902) 426-1360
Flight Service Station:
(902) 426-1365

Atlantic Pilotage Authority
Head Office
Bank of Montreal Tower, Suite 1203
5151 George Street
Halifax
B3J 1M5
(902) 426-2550

Canadian Coast Guard
Inshore Rescue Boat Unit
Post Office Box 1000
Dartmouth
Halifax
B2Y 3Z8
(902) 426-7597

Canadian Coast Guard
Radio Station
Ketch Harbour
Halifax
B0J 1X0
(902) 868-2345

Canadian Coast Guard
Rescue Co-ordination Centre
Building D-201, Room 257
FMO Halifax
MARCOM HQ Dockyard
Halifax
B3K 2X0
(902) 427-8200

Transport of Dangerous Goods
Atlantic Region
Halifax Insurance Building, 7th Floor
5670 Spring Garden Road
Halifax
B3J 1H6
(902) 426-9461

Canadian Coast Guard
Search and Rescue
Post Office Box 415
Louisbourg
B0A 1M0
(902) 733-2128

Canadian Coast Guard
Inshore Rescue Boat Unit
Western Post Office
Mahone Bay
B0J 2E0
(902) 627-2755

Canadian Coast Guard
Emergency Services Centre
Post Office Box 69
Mulgrave
B0E 2G0
(902) 747-3430

Canadian Coast Guard
Harbours and Ports
Post Office Box 58
Mulgrave
B0E 2G0
(902) 747-3143

For Telephone Services *see* pages 3 to 28

Canadian Coast Guard
Inshore Rescue Boat Unit
General Delivery
Pictou
B0K 1H0
(902) 485-6556

Canadian Coast Guard
Ship Safety
District Office
Reeves Street
Post Office Box 2012
Port Hawkesbury
B0E 2V0
(902) 625-0803

Canadian Coast Guard
Search and Rescue
Rural Route 1
Port Mouton
B0T 1T0
(902) 683-2091

Canadian Coast Guard
Search and Rescue
Sambro Post Office
Sambro
B0J 2Y0
(902) 868-2444

Aviation Group
Sydney Airport
Post Office Box 670
Sydney
B1P 6H7
(902) 564-7720

Canadian Coast Guard
Canadian Coast Guard College
1190 Westmount Road
Post Office Box 4500
Sydney
B1P 6L1
(902) 564-3660

Canadian Coast Guard
Radio Station
Post Office Box 863
Sydney
B1P 6J1
(902) 564-7751

Canadian Coast Guard
Ship Safety
Federal Arts Building, 2nd Floor
196 George Street
Sydney
B1P 1J3
(902) 564-7006

Canadian Coast Guard
Search and Rescue
Post Office Box 1266
Westport
B0V 1H0
(902) 839-2270

Airports Group
Yarmouth Airport
Post Office Box 266
Yarmouth
B5A 4B2
(902) 742-4235

Aviation Group
Flight Service Station
Yarmouth Airport
Post Office Box 821
Yarmouth
B5A 4K4
(902) 742-8139
Weather Information:
(902) 742-5260

Canadian Coast Guard
Harbours and Ports
Government Wharf
Water Street
Post Office Box 671
Yarmouth
B5A 4B6
(902) 742-3631

Canadian Coast Guard
Radio Station
Post Office Box 37
Yarmouth
B5A 4B1
(902) 742-9437

Canadian Coast Guard
Ship Safety
Federal Building
Willow Street
Post OFfice Box 850
Yarmouth
B5A 4K5
(902) 742-9161

ONTARIO

Canadian Coast Guard
370 Dalhousie Street
Amherstburg
N9V 1X3
(519) 736-5449
Search and Rescue:
(519) 736-6533

Aviation Group
Flight Service Station
Muskoka Airport
Post Office Box 1170
Bracebridge
P0B 1C0
(705) 687-6214

Canadian Coast Guard
Inshore Rescue Boat Unit
Gereaux Island Light Station
Britt
P0G 1A0
(416) 831-2300

Canadian Coast Guard
Inshore Rescue Boat Unit
Bruce Mines Marina
Highway 17
Bruce Mines
P0R 1C0
(416) 831-2300

Canadian Coast Guard
Navigational Aids Test Establishment
Blair Road, Rural Route 1
(613) 657-3354
Cardinal
K0E 1E0

Canadian Coast Guard
Radio Station
Rural Route 2
Iroquois
Cardinal
K0E 1K0
(613) 657-3147

Canadian Coast Guard
Search and Rescue
114 Division Street South
Cobourg
K9A 3P3
(416) 372-6297

Canadian Coast Guard
Search and Rescue
Portsmouth Olympic Harbour
53 Yonge Street
Cobourg
K7M 1E5
(613) 546-3527

Canadian Coast Guard
Ship Safety
44 Hurontario Street, 2nd Floor
Post Office Box 247
Collingwood
L9Y 3Z5
(705) 445-3320

Great Lakes Pilotage Authority Limited
132 2nd Street East, 4th Floor
Post Office Box 95
Cornwall
K6H 5R9
(613) 933-2991

Airports Group
Earlton Airport
Post Office Box 99
Earlton
P0J 1E0
(705) 563-2215
Aviation Group
Flight Service Station:
(705) 563-2211

Aviation Group
Sudbury Airport
Rural Route 1
Garson
P0M 1V0
Air Traffic Control Tower:
(705) 693-3200
Flight Service Station:
(705) 693-2321

Canadian Coast Guard
Search and Rescue
Post Office Box 279
Goderich
N7A 3Z2
(902) 524-9336

For Telephone Services *see* pages 3 to 28

Transport Canada *(continued)*
ONTARIO *(continued)*

Airports Group
Gore Bay - Manitoulin Airport
Post Office Box 236
Gore Bay
P0P 1H0
Airport Management:
(705) 282-2101
Weather information for pilots:
(705) 282-2083

Airports Group
Muskoka Airport
Post Office Box 2430
Gravenhurst
P0C 1G0
(705) 687-2194

Aviation Group
Air Traffic Control Tower
Hamilton Municipal Airport
Post Office Box 333
Mount Hope
Hamilton
L0R 1W0
(416) 679-6402

Airports Group
Kapuskasing Airport
Post Office Box 280
Kapuskasing
P5N 2Y4
(705) 335-2611
Aviation Group
Flight Service Station:
(705) 335-2615

Aviation Group
Kenora Airport
Post Office Box 1260
Kenora
P9N 3X7
Air Traffic Control Tower:
(807) 548-5460
Flight Service Station:
(807) 548-4111

Canadian Coast Guard
Lakeside Beach
Post Office Box 649
Kenora
P9N 3X6
(807) 468-6441

Aviation Group
Flight Service Station
Norman Rodgers Airport
Transport Canada Building
Kingston
K7M 4M2
(613) 389-8375

Canadian Coast Guard
Ship Safety
Federal Building, Room 235
Clarence Street
Kingston
K7L 1X4
(613) 548-4451

Aviation Group
Waterloo-Wellington Airport
Post Office Box 23
Breslau
Kitchener
N0B 1M0
Air Traffic Control Tower:
(519) 648-3055
Airport Management:
(519) 648-2881

Airports Group
London Airport
750 Crumlin Road
London
N5V 3B6
(519) 452-4015
Aviation Group
District Airworthiness Office:
(519) 452-4032
Flight Service Station and Air Traffic Control Tower:
(519) 452-4011

Canadian Coast Guard
Inshore Rescue Boat Unit
Booth Harbour Marina
St. Williams
Long Point Beach
N0P 1P0
(416) 831-2300

Aviation Group
Air Traffic Control Tower
Buttonville Airport
Markham
L3P 3J9
(416) 477-6576

Canadian Coast Guard
Search and Rescue
Post Office Box 1178
Meaford
N0H 1Y0
(519) 538-3771

Airports Group
North Bay Airport
Post Office Box 68
North Bay
P1B 8G8
(705) 474-3020

Aviation Group
Air Traffic Control Unit (TCU)
North Bay Airport
Post Office Box 506
North Bay
P1B 8J1
(705) 472-6415

Aviation Group
Flight Service Station
North Bay Airport
Post Office Box 1380
North Bay
P1B 8K5
(705) 474-5192

Aviation Group
Air Traffic Control Tower
Oshawa Municipal Airport
1000 Stevens Road North
Post Office Box 8
Oshawa
L1J 5P5
(416) 576-8146

Head Office
Place de Ville
Transport Canada Building
Tower C, 21st Floor
330 Sparks Street
Ottawa
K1A 0N5
Public Affairs:
(613) 990-6663

Airports Group
Ottawa International Airport
Terminal Building, Room 2272
50 Airport Road
Gloucester
Ottawa
K1V 9B4
(613) 998-3151
Aviation Group
Air Traffic Control Unit (TCU):
(613) 998-3032
Airworthiness:
(613) 998-3569
Flight Service Station:
(613) 998-3269

Aviation Group
Information Services
Place de Ville, Tower C
Ottawa
K1A 0N8
(613) 991-9970

Transport of Dangerous Goods
344 Slater Street, 14th Floor
Ottawa
K1A 0W5
(613) 998-6540

Canadian Coast Guard
Harbours and Ports
28 Waubeek Street
Post Office Box 310
Parry Sound
P2A 2X4
(705) 746-2196

Canadian Coast Guard
Search and Rescue
1080 Brock Road South, Unit 15-16
Pickering
L1W 3H3
(416) 831-2300

Canadian Coast Guard
Search and Rescue
Post Office Box 699
Port Dover
N0A 1N0
(519) 583-1030

For Telephone Services *see* pages 3 to 28

Canadian Coast Guard
Inshore Rescue Boat Unit
General Delivery
Port Lambton
L0P 2B0
(416) 831-2300

Canadian Coast Guard
Inshore Rescue Boat Unit
Allcove Motel and Resort
Post Office Box 76
Port Severn
L0K 1S0
(416) 831-2300

Canadian Coast Guard
Search and Rescue
St. Lawrence Seaway Authority
508 Glendale Avenue
Post Office Box 370
St. Catharines
Port Weller
L2R 6V8
(416) 934-9223

Canadian Coast Guard
District Office
401 King Street West
Post Office Box 1000
Prescott
K0E 1T0
(613) 925-2865

Aviation Group
Post Office Box 190
Balmertown
Red Lake
P0V 1C0
(807) 662-2581

Canadian Coast Guard
Inshore Rescue Boat Unit
1080 Brock Road South, Unit 15-16
Pickering L1W 3H3
(416) 831-2300

Aviation Group
Air Traffic Control Centre
Niagara District Airport Commission
Post Office Box 640
Virgil
St Catharines
L0S 1T0
(416) 688-4852

Canadian Coast Guard
Ship Safety
43 Church Street, Room 707
St Catharines
L2R 7E1
(416) 688-4360

Canadian Coast Guard
Radio Station
Federal Building, Room 222
105 Christina Street South
Post Office Box 2839
Sarnia
N7T 7W1
(519) 336-4003

Canadian Coast Guard
Ship Safety
Federal Building, 2nd Floor
105 Christina Street South
Post Office Box 2928
Sarnia
N7T 7W2
(519) 336-8130

Airports Group
Sault Ste Marie Airport
Post Office Box 1
Rural Route 1
Sault Ste Marie
P6A 5K6
(705) 779-3031
Aviation Group
Air Traffic Control Centre:
(705) 779-3707
Flight Service Station:
(705) 779-3382

Canadian Coast Guard
Soo Ship Canal Post Office
Sault Ste Marie
P6A 1P0
(705) 942-0466

Canadian Coast Guard
Radio Station
116 Industrial Park Crescent
Sault Ste Marie
P6B 5P2
(705) 942-1842

Aviation Group
Flight Service Station
Sioux Lookout Airport
Post Office Box 8
Sioux Lookout
P0V 2T0
(807) 737-2819

Canadian Coast Guard
Inshore Rescue Boat Unit
Snug Harbour Marina
Rural Route 1
Nobel
Snug Harbour
P0G 1G0
(416) 831-2300

Airports Group
Thunder Bay Airport
100 Princess Street
Thunder Bay
P7E 6N1
(807) 577-3143
Aviation Group
Air Traffic Control Tower:
(807) 475-5823
Flight Service Station:
(807) 577-3343

Canadian Coast Guard
Federal Postal Building, Room M-11
244 Lincoln Street
Thunder Bay
P7B 5L2
Radio Station:
(807) 345-5190

Canadian Coast Guard
Search and Rescue
Post Office Box 2746, Station P
Thunder Bay
P7B 5G2
(807) 345-1798

Canadian Coast Guard
Keefer Terminal
Post Office Box 2746
Thunder Bay
P7B 5G2
(807) 345-6311

Canadian Coast Guard
Ship Safety
33 South Court Street, Room 315
Thunder Bay
P7B 2W6
(807) 345-6953

Grain Transportation Agency
33 South Court Street, Room 311
Post Office Box 2174, Station P
Thunder Bay
P7B 5E8
(807) 345-0222

Canadian Coast Guard
Inshore Rescue Boat Unit
Lighthouse Cove
Tilbury
N0P 2L0
(416) 831-2300

Canadian Coast Guard
Inshore Rescue Boat Unit
Lighthouse Cove
Tilbury
N0P 2L0
(416) 831-2300

Airports Group
Timmins Airport
Rural Route 2
Timmins
P4N 7C3
(705) 264-5805
Aviation Group
Airworthiness:
(705) 264-6703
Flight Service Station:
(705) 264-6006

Canadian Coast Guard
Search and Rescue
Post Office Box 219
Tobermory
N0H 2R0
(519) 596-2710

Regional Office
Public Affairs
Federal Building, Suite 300
4900 Yonge Street
Willowdale
Toronto
M2N 6A5
(416) 224-3487

For Telephone Services *see* pages 3 to 28

Transport Canada *(continued)*

Ontario *(continued)*

Airports Group and Aviation Group
Ontario Regional Office
Federal Building, Suite 300
4900 Yonge Street
Willowdale
Toronto
M2N 6A5
(416) 224-3197
Aviation Regulations:
(416) 224-3200
Aviation Safety Program:
(416) 224-3193

Airports Group
Lester B Pearson International Airport
Post Office Box 6003
Toronto AMF
Toronto
L5P 1B5
(416) 676-3580
Public Affairs:
(416) 676-3096
Aviation Group
Air Traffic Control Centre:
(416) 676-3074

Aviation Group
Air Traffic Control Tower
Toronto Island Airport
Toronto Island
Toronto
M5V 1A1
(416) 973-9240

Canadian Coast Guard
Central Regional Headquarters
Toronto Star Building, 20th Floor
1 Yonge Street
Toronto
M5E 1E5
(416) 973-2162
Aids and Waterways:
(416) 973-2130
Harbours and Ports:
(416) 973-6709
Radio Station:
(416) 973-1343
Search and Rescue:
(416) 973-9849
Ship Safety:
(416) 973-3056
Telecommunications and Electronics:
(416) 973-2301

Policy and Co-ordination Group
Regional Office
Federal Building, Suite 300
4900 Yonge Street
Willowdale
Toronto
M2N 6A5
(416) 224-3217

Transport of Dangerous Goods
Central Region
Canada Centre, Room 830
200 Town Centre Court
Scarborough
Toronto
M1P 4X8
(416) 973-4599

Transport of Dangerous Goods
Air Carrier Operations Division
Federal Building, Suite 300
4900 Yonge Street
Willowdale
Toronto
M2N 6A5
(416) 224-3176

Canadian Coast Guard
Rescue Co-ordination Centre
CFB Trenton
Post Office Box 697
Trenton
K8V 5W6
Search and Rescue:
(613) 392-2811, ext 3681

Aviation Group
Flight Service Station
Wiarton Airport
Post Office Box 368
Wiarton
N0H 2T0
(519) 534-0140
(519) 534-0290

Canadian Coast Guard
Radio Station
Wiarton Airport
Post Office Box 550
Wiarton
N0H 2T0
(519) 534-2760

Airports Group
Windsor Airport
Rural Route 1
Windsor
N9A 6J3
(519) 969-2430
Aviation Group
Flight Service Station:
(519) 969-2510
Air Traffic Control Centre:
(519) 969-3416 (Office)
(519) 969-3751 (Tower)

Prince Edward Island

Airports Group
Charlottetown Airport
Post Office Box 69
Charlottetown
C1A 7K2
(902) 566-7997
Airport Management:
(902) 566-7997
Crash, Fire, and Rescue Services:
(902) 566-7911
Aviation Group
Air Traffic Services Chief:
(902) 566-7909
Air Traffic Control Tower:
(902) 566-7919
Flight Service Station:
(902) 566-7900

Canadian Coast Guard
Post Office Box 1270
Charlottetown
C1A 7M8
District Aids Superintendent:
(902) 566-7935
District Manager:
(902) 566-7930
Harbours and Ports:
(902) 566-7973
Inshore Rescue Boat Unit:
(902) 566-8803
Ship Safety:
(902) 566-7987

Canadian Coast Guard
Radio Station
Post Office Box 128
Montague
C0A 1R0
(902) 838-3722

Canadian Coast Guard
Search and Rescue
Post Office Box 340
Souris
C0A 2B0
(902) 687-3279

Quebec

Airports Group
Baie-Comeau Airport
Pointe Lebel
Baie-Comeau
G5C 2S6
(418) 589-8285

Aviation Group
Baie-Comeau Airport
Air Traffic Control Tower
Pointe-Lebel
Baie-Comeau
G5C 2S6
(418) 589-2030

Canadian Coast Guard
Ship Safety
c/o Les Céréales Cargill Limitée
Baie-Comeau
G4Z 2L6
(418) 296-3524

For Telephone Services *see* pages 3 to 28

Canadian Coast Guard
Harbours and Ports
Post Office Box 250
Îles-de-la-Madeleine
Cap-aux-Meules
G0B 1B0
(418) 986-3785

Canadian Coast Guard
Radio Station
Post Office Box 234
Cap-aux-Meules
G0B 1B0
(418) 986-2740

Canadian Coast Guard
Search and Rescue
Post Office Box 250
Îles-de-la-Madeleine
Cap-aux-Meules
G0B 1B0
(418) 986-5333

Aviation Group
Flight Service Station
Post Office Box 1510
Gagnon
G0G 1K0

Aviation Group
Flight Service Station
Gaspesie Airport
Post Office Box 2
Gaspé
G0C 1R0
(418) 368-5661

Canadian Coast Guard
Ship Safety
Post Office Box 1519
Gaspé
G0C 1R0
(418) 368-2444

Aviation Group
Gatineau Airport
Flight Service Station
Post Office Box 3052
Gatineau
J8P 7G7
(819) 643-2026

Airports Group
Îles-de-la-Madeleine Airport
Post Office Box 1
Rural Route 1
Havre-aux-Maisons
Îles-de-la-Madeleine
G0B 1K0
(418) 969-4337

Aviation Group
Îles-de-la-Madeleine Airport
Flight Service Station
Post Office Box 9
Rural Route 1
Havre-aux-Maisons
Îles-de-la-Madeleine
G0B 1K0
(418) 969-4332

Canadian Coast Guard
Bird Rocks Light Station
Bird Rocks
Îles-de-la-Madeleine
G0B 1B0
(418) 986-2740

Aviation Group
Flight Service Station and
Coast Guard Radio Station
Inukjuak
J0M 1M0
(819) 254-8879

Airports Group
Kuujjuaq Airport
Post Office Box 90
Kuujjuaq
J0M 1C0
(819) 964-2968

Aviation Group
Flight Service Station
Kuujjuaq
J0M 1C0
(819) 648-2623

Aviation Group
Flight Service Station and
Coast Guard Radio Station
Kuujjuaraapik
Post Office Box 210
Kuujjuaraapik
J0M 1G0
(819) 929-3246

Airports Group
Bagotville Airport
c/o Lavalin Inc
100 De l'Aéroport Road
Rural Route 3
La Baie
G7B 3N8
(418) 677-2321

Aviation Group
Flight Service Station
Post Office Box 480
Radisson
La Grande
J0Y 2X0
(819) 638-8513

Canadian Coast Guard
Post Office Box 370
Les Escoumins
G0T 1K0
Marine Traffic Control Centre:
(418) 233-2194
Telecom Maintenance:
(418) 233-2352

Aviation Group
Flight Service Station
Post Office Box 430
Matagami
J0Y 2A0
(819) 739-2922

Airports Group and Aviation Group
Administration Building
Montreal International Airport
(Mirabel)
Post Office Box 1000
Mirabel
J7N 1A4
(514) 476-2875

Airports Group
Mont-Joli Airport
Post Office Box 250
Mont-Joli
G5H 3L1
(418) 775-7862

Canadian Coast Guard
Radio Station
1534 Jacques Cartier Boulevard,
Suite 200
Post Office Box 423
Mont-Joli
G5H 2V8
(418) 775-5392

Canadian Coast Guard
Telecommunications and Electronics
Mont-Joli Airport
1534 Jacques Cartier Boulevard,
Suite 200
Post Office Box 423
Mont-Joli
G5H 2V8
(418) 775-5392

Regional Office
Public Affairs
West Tower, 6th Floor
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-4659

Airports Group and Aviation Group
Regional Office
Montreal International Airport (Dorval)
Post Office Box 500
Montreal
H9R 5P8
(514) 633-3266
Aviation Safety Programs:
(514) 633-3535
Public Affairs:
(514) 636-3283

Airports Group
Montreal Airports
Traffic and Sales
2001 University Street, 18th Floor
Montreal
H3A 2A6
(514) 283-3453

Airports Group
Montreal International Airport (Dorval)
975 Romeo Vachon Boulevard North,
Room 387
Dorval
Montreal
H4Y 1H1
(514) 633-3221

For Telephone Services *see* pages 3 to 28

Transport Canada *(continued)*
QUEBEC *(continued)*

Aviation Group
Montreal International Airport (Dorval)
Air Traffic Control Tower
Post Office Box 281
Montreal
H4Y 1H1
(514) 636-3310

Aviation Group
Montreal International Airport (Dorval)
Flight Service Station
Post Office Box 500
Montreal
H9R 5P8
(514) 633-3345

Canadian Coast Guard
Montreal District
Port of Montreal Building, Wing 3
Cité du Havre
Montreal
H3C 3R5
(514) 283-4814
(514) 283-5713
(514) 283-5661

Canadian Coast Guard
Radio Station
Montreal International Airport (Dorval)
975 Romeo Vachon Boulevard North,
Room 420
Dorval
Montreal
H4Y 1H1
(514) 636-3189

Marine Group
Laurentian Pilotage Authority
Commerce House, Room 1402
1080 Beaver Hall Hill
Montreal
H2Z 1S8
(514) 283-6320

Policy and Co-ordination
Montreal International Airport (Dorval)
Post Office Box 500
Montreal
H9R 5P8
(514) 633-3266

Transport of Dangerous Goods
Eastern Region
Port of Montreal Building, Wing 3
Cité du Havre
Montreal
H3C 3R5
(514) 283-0696
(514) 283-5324

Transportation Development Centre
Guy Favreau Complex
West Tower, Suite 601
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
283-0000

Canadian Coast Guard
Ship Safety
Post Office Box 8
Port-Cartier
G5B 2G7
(418) 766-2758

Regional Office
Public Affairs
104 Dalhousie Street, Room 414
Quebec
G1K 4B8
(418) 648-7060

Airports Group
Quebec Airport
Sainte-Foy
Quebec
G2E 5W1
(418) 874-8315
Aviation Group
Air Traffic Control Tower:
(418) 874-8387
Airworthiness:
(418) 874-8381
Flight Service Station:
(418) 874-8379
Telecommunications and Electronics:
(418) 874-8371

Canadian Coast Guard
Quebec District Office
Administration Building
101 Champlain Boulevard
Quebec
G1K 4H9
(418) 648-3536

Canadian Coast Guard
Laurentian Regional Office
104 Dalhousie Street
Quebec
G1K 4B8
(418) 648-7060
(418) 648-7069
Harbours and Ports:
(418) 648-4101
Search and Rescue:
(418) 648-7064
Telecommunications and Electronics:
(418) 648-3420

Canadian Coast Guard
Ship Safety
Post Office Box 1056
Rimouski
G5L 7E1
(418) 722-3040

Canadian Coast Guard
Radio Station
Post Office Box 100
Rivière-au-Renard
G0E 2A0
(418) 269-5686

Aviation Group
Flight Service Station
Roberval Airport
Rural Route 1
Roberval
G8H 2M9
(418) 275-2383

Aviation Group
Flight Service Station
Rouyn Airport
Rural Route 1
Rouyn-Noranda
J9X 5B7
(819) 764-4664

Surface Group
Motor Vehicle Test Centre
Post Office Box 285
Blainville
Sainte-Thérèse
J7E 4J2
(514) 430-7981

Aviation Group
Air Traffic Control Tower
Post Office Box 129
Martel Postal Station
Saint-Honoré
G0V 1L0
(418) 673-4353

Airports Group
Saint-Hubert Airport
5700 De l'Aéroport Highway
Saint-Hubert
J3Y 5K2
(514) 678-6030
Aviation Group
Air Traffic Control Tower:
(514) 656-4344

Aviation Group
Air Traffic Control Tower
Saint-Jean Airport
c/o CFB Saint-Jean
Richelain Post Office
Saint-Jean-sur-Richelieu
J0J 1R0
(514) 347-4233

Airports Group
c/o Transport Bravo Inc
Schefferville Airport
Post Office Box 1510
Schefferville
G0G 2T0
(418) 585-3544

Aviation Group
Flight Service Station
Post Office Box 1330
Schefferville
G0G 2T0
(418) 585-2621

For Telephone Services *see* pages 3 to 28

Airports Group
Sept-Îles Airport
Post Office Box 2001
Sept-Îles
G4R 4K2
(418) 962-8211
Aviation Group
Air Traffic Control Tower:
(418) 962-8244
Flight Service Station:
(418) 962-8229
Technical Services:
(418) 962-8215

Canadian Coast Guard
Ship Safety
Post Office Box 596
Sept-Îles
G4R 4K7
(418) 968-4991

Canadian Coast Guard
Radio Station
402 Brochu Avenue
Sept-Îles
G4R 2W8
(418) 968-3118

Aviation Group
Flight Service Station
Sherbrooke Airport
Rural Route 4
Cookshire
Sherbrooke
J0B 1M0
(819) 832-2560

Canadian Coast Guard
Inshore Rescue Boat Co-ordination Centre
15 Prince Street
Sorel
J3P 4J4
(514) 743-7931

Canadian Coast Guard
Ship Safety
26 Place de l'Entraide
Post Office Box 186
Sorel
J3P 6M2
(514) 743-1259

Airports Group
Val-d'Or Airport
Post Office Box 68
Val-d'Or
J9P 4N6
(819) 825-6963
Aviation Group
Air Traffic Control Tower:
(819) 825-7211

Airports Group
Val-d'Or Airport
Post Office Box 2000
Val-d'Or
J9P 5C3
(819) 825-6963
Airworthiness:
(819) 825-9250

SASKATCHEWAN

Aviation Group
Flight Service Station
La Ronge Airport
Post Office Box 479
La Ronge
S0J 1L0
(306) 425-2368

Aviation Group
Flight Service Station
Mail: Post Office Box 1770
Lloydminster
S9V 1M6
(306) 875-3318

Aviation Group
North Battleford Airport
Post Office Box 248
North Battleford
S9A 2Y6
(306) 445-9431
Flight Service Station:
(306) 445-3753

Aviation Group
Post Office Box 2046
Prince Albert
S6V 6K1
Flight Service Station:
(306) 953-8626

Airports Group
Regina Airport
Post Office Box 4080
Regina
S4P 3W5
(306) 780-5750
Aviation Group
Air Traffic Control Tower:
(306) 780-5017
Flight Service Station:
(306) 780-6960
Technical Services:
(306) 780-5735

Airports Group
Saskatoon Airport
Post Office Box 139
Saskatoon
S7K 3K4
(306) 975-4274
Aviation Group
Air Traffic Control Tower:
(306) 975-4113
Aviation Regulation:
(306) 975-4287
Flight Service Station:
(306) 975-4268

Transport of Dangerous Goods
Western Region
Federal Building, Room 305
101 22nd Street East
Saskatoon
S7K 0E5
(306) 975-5059

Airports Group
Post Office Box 458
Swift Current
S9H 3W3
Airport Management:
(306) 773-2920
Aviation Group
Flight Service Station:
(306) 773-6621

Airports Group
Post Office Box 1329
Yorkton
S3N 0V7
(306) 783-5504
Aviation Group
Flight Service Station:
(306) 782-2364
Technical Services:
(306) 783-3433

YUKON

Aviation Group
Flight Service Station
Dawson City Airport
Post Office Box 307
Dawson
Y0B 1G0
(403) 993-5338

Aviation Group
Flight Service Station
Burwash Landing Airport
General Delivery
Destruction Bay
Y0B 1H0
(403) 841-4242

Aviation Group
Flight Service Station
Mayo Airport
Post Office Box 128
Mayo
Y0B 1M0
(403) 996-2334

Airports Group
Watson Lake Airport
Post Office Box 310
Watson Lake
Y0A 1C0
Airport Management:
(403) 536-7701
Aviation Group
Flight Service Station:
(403) 536-7703

Airports Group
Whitehorse Air Terminal Building
Mezzanine, Room 03-16
Whitehorse
Y1A 3E4
Airport Management:
(403) 668-2300
Aviation Group
Air Traffic Services:
(403) 668-2393
Flight Service Station:
(403) 668-2290

For Telephone Services *see* pages 3 to 28

Tax Court of Canada (TCC)

British Columbia

700 West Georgia Street
17th Floor
Post Office Box 10091
Vancouver
V7Y 1A1
(604) 666-7987

Ontario

Head Office
Centennial Towers
200 Kent Street
Ottawa
K1A 0M1
(613) 992-0901

Sun Life Centre
Merrill Lynch Canada Tower
200 King Street West, Suite 902
Post Office Box 10
Toronto
M5H 3T4
(416) 973-9181

Quebec

La Maison du Barreau, 3rd Floor
445 St-Laurent Boulevard
Post Office Box 1314
Place d'Armes Postal Station
Montreal
H2Y 3K5
(514) 283-9912

Telefilm Canada (TFC)

British Columbia

Regional Office
375 Water Street
Vancouver
V6B 5C5
(604) 666-1566
Fax:
(604) 666-7754

Nova Scotia

Regional Office
5525 Artillery Place, Suite 220
Halifax
B3J 1J2
(902) 426-8425
Fax:
(902) 426-4445

Ontario

Regional Office
2 Bloor Street East, 22nd Floor
Toronto
M4W 1A8
(416) 973-6436
Fax:
(416) 973-8606

Quebec

Head Office
National Bank of Canada Tower
14th Floor
600 De la Gauchetière Street West
Montreal
H3B 4L2
Program Information:
(514) 283-6363
Fax:
(514) 283-8212

Veterans Affairs (VA)

Alberta

District Office
Sam Livingston Building, 1st Floor
510 12th Avenue South West
Calgary
T2R 0X5
Bureau of Pensions Advocates:
(403) 292-4816
Department of Veterans Affairs:
(403) 292-4048
(Collect calls accepted.)

Bureau of Pensions Advocates
District Office
Canada Place, 9th Floor
9700 Jasper Avenue
Edmonton
T5J 4C3
(403) 495-3750

Department of Veterans Affairs
District Office
Canada Place, 9th Floor
9700 Jasper Avenue
Edmonton
T5J 4C3
Programs Branch:
(403) 495-3762
(Collect calls accepted.)
Veterans Land Administration:
(403) 495-3756

British Columbia

Department of Veterans Affairs
District Office
246 Martin Street, Room 210
Penticton
V2A 5K3
(604) 492-9494

Department of Veterans Affairs
District Office
280 Victoria Street, Room 305
Prince George
V2L 2K1
(604) 561-5296

Department of Veterans Affairs
District Office
750 Cambie Street, Suite 640
Vancouver
V6B 5E5
(604) 666-3776
Program Branch:
(604) 666-3603
Bureau of Pensions Advocates:
(604) 666-0937

District Office
Canada Customs House, Room 232
816 Government Street
Victoria
V8W 3B3
Bureau of Pensions Advocates:
(604) 388-0113
Department of Veterans Affairs:
(604) 388-3836

Manitoba

Department of Veterans Affairs
District Office
Federal Public Building, Room 242
153 11th Street, Room 242
Post Office Box 1567
Brandon
R7A 6N3
(204) 726-7532

District Office
180 Main Street, 1st Floor
Winnipeg
R3C 1A6
Bureau of Pension Advocates:
(204) 983-5598
Canadian Pension Commission:
(204) 983-5945
Programs Branch:
(204) 983-2860

Department of Veterans Affairs
Prairie Regional Office
Post Office Box 6050
Winnipeg
R3C 4G5
(204) 983-8971

New Brunswick

Department of Veterans Affairs
District Office
City Centre, Room 501
157 Water Street
Post Office Box 310
Campbellton
E3N 3G7
(506) 753-6777

District Office
Place 400, 3rd Floor
400 Main Street
Post Office Box 1406
Saint John
E2L 4J7
(506) 648-4815
Bureau of Pensions Advocates:
(506) 648-4994

For Telephone Services *see* pages 3 to 28

Department of Veterans Affairs
Veterans Land Administration
Atlantic Division Office
Place 400, 3rd Floor
400 Main Street
Post Office Box 6907, Station A
Saint John
E2L 4S3
(506) 648-4854

NEWFOUNDLAND

Department of Veterans Affairs
District Office
Herald Towers, Suite 405
4 Herald Avenue
Post Office Box 1156
Corner Brook
A2H 4B4
(709) 637-4377
(709) 637-4374

Department of Veterans Affairs
Newfoundland Sub-regional Office
Paramount Place, 5th Floor
34 Harvey Road
Post Office Box 5068
St John's
A1C 5V4
(709) 772-4716
(Collect calls accepted.)
Canadian Pension Commission:
(709) 722-4965

Bureau of Pensions Advocates
District Office
Paramount Place, 4th Floor
34 Harvey Road
Post Office Box 5068
St John's
A1C 5V4
(709) 772-4886
(Collect calls accepted.)

NOVA SCOTIA

Department of Veterans Affairs
Atlantic Regional Office
Queen Square
45 Alderney Drive
Post Office Box 1002
Dartmouth
B2Y 3Z7
(902) 426-8936
(902) 426-8199

District Office
Young Tower, 10th Floor
6080 Young Street
Post Office Box 8063
Halifax
B3K 5L8
(902) 426-7931
Bureau of Pensions Advocates:
(902) 426-7400
Canadian Pension Commission:
(902) 426-7991
(Collect calls accepted.)

Department of Veterans Affairs
District Office
Federal Building
308 George Street
Sydney
B1P 1J8
(902) 564-7043

ONTARIO

Department of Veterans Affairs
District Office
37 George Street North, Suite 100
Brampton
L6X 1R5
(416) 451-4630

District Office
First Place Building, 2nd Floor
350 King Street East
Mail: Post Office Box 2490
Hamilton
L8N 3J9
Bureau of Pensions Advocates:
(416) 572-2541
Department of Veterans Affairs:
(416) 572-2531

District Office
Federal Building
106 Clarence Street
Post Office Box 7
Kingston
K7L 4V6
Bureau of Pensions Advocates:
(613) 545-8011
Department of Veterans Affairs:
(613) 545-8111

District Office
Victoria Hospital
Westminster Campus
777 Baseline Road East
Post Office Box 5337, Station A
London
N6A 4N9
(519) 686-7975

Bureau of Pensions Advocates
District Office
Federal Building, 7th Floor
451 Talbot Street
Post Office Box 249
Terminal A
London
N6A 4N9
(519) 679-4390

District Office
Federal Building
101 Worthington Street East
Post Office Box 540
North Bay
P1B 8J4
(705) 472-2000

District Office
Billings Bridge Plaza
SBI Building, 10th Floor
2323 Riverside Drive
Mail: Post Office Box 8476
Ottawa
K1G 3H9
(613) 998-9460
Bureau of Pensions Advocates:
(613) 998-8801
Canadian Pension Commission:
(613) 998-9189

Commonwealth War Graves Commission
Canadian Agency
East Memorial Building, Room 1008
284 Wellington Street
Ottawa
K1A 0P4
(613) 992-3224

Department of Veterans Affairs
Operations Branch
East Memorial Building, 5th Floor
284 Wellington Street
Ottawa
K1A 0P4
(613) 995-6467

District Office
201 Charlotte Street, 2nd Floor
Post Office Box 1867
Peterborough
K9J 7X7
(705) 748-6381

Sub-office
Public Building, Room 201
33 South Court Street
Thunder Bay
P7B 2W6
(807) 345-7552

Ontario Regional Office
4900 Yonge Street, 5th Floor
Willowdale
Toronto
M2N 6B2
Department of Veterans Affairs:
(416) 224-4427
Bureau of Pensions Advocates:
(416) 224-4414

Department of Veterans Affairs
Toronto North District Office
Sunnybrook Medical Centre, K Wing
2075 Bayview Avenue
Post Office Box 750, Station K
Toronto
M4P 2H3
(416) 480-4879
Bureau of Pensions Advocates:
(416) 973-2041

For Telephone Services *see* pages 3 to 28

Veterans Affairs *(continued)*

ONTARIO *(continued)*

Department of Veterans Affairs
Toronto South District Office
1235 Bay Street, 7th Floor
Toronto
M5R 3K4
(416) 973-3971
Bureau of Pensions Advocates:
(416) 973-9348

Department of Veterans Affairs
District Office
185 Ouellette Avenue, 6th Floor
Windsor
N9A 4H7
(519) 254-6478

PRINCE EDWARD ISLAND

Head Office
Daniel J MacDonald Building
161 Grafton Street
Post Office Box 7700
Charlottetown
C1A 8M9
(902) 566-8888
Department of Veterans Affairs:
(902) 566-8089
Public Affairs:
(902) 566-8457

Bureau of Pensions Advocates
Head Office
Daniel J MacDonald Building, 2nd Floor
161 Grafton Street
Post Office Box 7700
Charlottetown
C1A 8M9
(902) 566-8641

Bureau of Pensions Advocates
District Office
Confederation Court Tower, 4th Floor
134 Kent Street
Post Office Box 1300
Charlottetown
C1A 7M8
(902) 566-8687

Canadian Pension Commission
Head Office
Daniel J MacDonald Building, 2nd Floor
161 Grafton Street
Post Office Box 9900
Charlottetown
C1A 8V6
(902) 566-8869

Department of Veterans Affairs
District Office
Confederation Court Tower, 4th Floor
134 Kent Street
Post Office Box 1300
Charlottetown
C1A 7M8
(902) 566-8677

Veterans Appeal Board
Head Office
Daniel J MacDonald Building
161 Grafton Street
Post Office Box 7700
Charlottetown
C1A 8M9
(902) 566-8080

Department of Veterans Affairs
Veterans Land Administration
Head Office
Dominion Building, 5th Floor
97 Queen Street
Post Office Box 7700
Charlottetown
C1A 8M9
(902) 566-8433

Department of Veterans Affairs
Veterans Land Administration
District Office
Confederation Court Tower, 4th Floor
134 Kent Street
Post Office Box 1296
Charlottetown
C1A 7M8
(902) 566-8677

QUEBEC

Department of Veterans Affairs
District Office
460 Greber Boulevard, Room 220
Gatineau
J8T 5R5
(819) 953-6133

Quebec Regional Office
4545 Queen Mary Road
Montreal
H3W 1W4
Bureau of Pensions Advocates:
(514) 496-1245
Canadian Pension Commission:
(514) 496-2121
Department of Veterans Affairs:
(514) 496-2211

Department of Veterans Affairs
Veterans Land Administration
Quebec Division Office
4545 Queen Mary Road
Post Office Box 127
Snowdon Station
Montreal
H3X 3T3
(514) 496-6409

District Office
Place Laurier
Champlain Tower, 6th Floor
2700 Laurier Boulevard
Sainte-Foy
Quebec
G1V 4K5
(418) 648-3102
Bureau of Pensions Advocates:
(418) 648-3091
Canadian Pension Commission:
(418) 648-4966

Department of Veterans Affairs
District Office
1650 King Street West, Room 201
Sherbrooke
J1J 2C3
(819) 564-5525

SASKATCHEWAN

District Office
Credit Union Central Building
2055 Albert Street
Regina
S4P 2T8
Bureau of Pensions Advocates:
(306) 780-5231
Canadian Pension Commission:
(306) 780-5240
Department of Veterans Affairs:
(306) 780-5240
Veterans Land Administration:
(306) 780-5223

District Office
Federal Building
101 22nd Street East
Saskatoon
S7K 0E6
Bureau of Pensions Advocates:
(306) 975-4961
Department of Veterans Affairs:
(306) 975-4975
Veterans Land Administration:
(306) 975-5001

VIA Rail Canada (VIA)

BRITISH COLUMBIA

1150 Station Street, Room 300
Vancouver
V6A 2X7
Baggage Information:
(604) 640-3751
Reservations:
1-800-665-8630
1-800-361-6180 (Service in French)

MANITOBA

VIA West
Wawanesa Building, 7th Floor
191 Broadway
Winnipeg
R3C 3T8
(204) 944-9440
Reservations:
(204) 947-2290

NEW BRUNSWICK

777 Main Street
Moncton
E1C 1E9
Reservations:
(506) 857-9830
Administration:
(506) 853-6300

For Telephone Services *see* pages 3 to 28

125 Station Street
Saint John
E2L 4X4
(506) 633-9582
Reservations:
(506) 642-2916

NOVA SCOTIA

1161 Hollis Street
Halifax
B3H 2P6
(902) 429-8421

ONTARIO

VIA Ontario Regional Office
55 York Street
Toronto
M5J 1R7
(416) 868-7211
Reservations:
(416) 366-8411

PRINCE EDWARD ISLAND

308 Queen Street
Charlottetown
C1A 4C2
(902) 892-7072

QUEBEC

Head Office
2 Place Ville Marie, 4th Floor
Montreal
H3B 2G6
(514) 871-6000
Reservations:
(514) 871-1331

Place Bonaventure, Mart E
44 Elgin Street
Post Office Box 1358
Montreal
H5A 1H2
Reservations:
(514) 871-1331
VIA Quebec:
(514) 871-7800

Western Economic Diversification (WED)

ALBERTA

Head Office
Canada Place, Suite 1500
9700 Jasper Avenue
Edmonton
T5J 4H7
(403) 495-4164

BRITISH COLUMBIA

Bentall Tower 4
1055 Dunsmuir Street, Suite 1200
Post Office Box 49276
Vancouver
V7X 1L3
(604) 666-6256

MANITOBA

240 Graham Avenue, Suite 712
Winnipeg
R3C 0J7
(204) 983-4472

ONTARIO

Ottawa Liaison Office
Centennial Towers, 8th Floor
200 Kent Street
Post Office Box 2128, Station D
Ottawa
K1P 5W3
(613) 952-9378

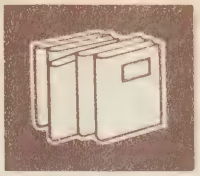
SASKATCHEWAN

S J Cohen Building, Suite 601
119 4th Avenue South
Post Office Box 2025
Saskatoon
S7K 3S7
(306) 975-4373

For Telephone Services *see* pages 3 to 28

Associated Bookstores
Depository Libraries





Associated Bookstore Agents for the Sale of Canadian Government Publications

Government publications are available from the following bookstores associated with the Canadian Government Publishing Centre (Supply and Services Canada, Ottawa, Ontario K1A 0S9).

Alberta

Banff

Banff Book & Art Den
110 Banff Avenue
T0L 0C0
(403) 762-3919

Calgary

Carmen Moore Book Orders Ltd
1587 7th Street South West
T2R 1N5
(403) 228-4445

De Mille Technical Books Ltd
805 8th Avenue South West
T2P 1H7
(403) 264-7740

Mount Royal College Bookstore
4825 Richard Road South West
T3E 6K6
(403) 240-6300

University of Calgary Bookstore
2920 24th Avenue North West
T2N 1N4
(403) 220-5937

Edmonton

Audrey's Books Ltd
10702 Jasper Avenue
T5J 3J5
(403) 423-3487

University of Alberta Bookstore
The New Student Union Building
T6G 2J7
(403) 432-4215

Jasper

Jasper Camera & Gifts Ltd
Post Office Box 70
T0E 1E0
(403) 852-3165

Lethbridge

House of Books
319 8th Street South
T1J 2J5
(403) 328-5888

University of Lethbridge Bookstore
4401 University Drive
T1K 3M4
(403) 329-2611

Medicine Hat

The Bookshop
417 3rd Street South East
Post Ofice Box 397
T1A 0G9
(403) 527-7055

Red Deer

Severna Nash Books Ltd
4929 Ross Street
T4N 1X8
(403) 347-6744

St Albert

Le Bookstore
Book Order Service of Canada
Mail Order Bookstore
7 Perron Street
T8N 1E3
(403) 458-3155

British Columbia

Abbotsford

The Bookworks
2543 Montrose Avenue, Room 1
V2S 3T4
(604) 853-4625

Burnaby

DBA - The Business Success Store
4723 Kingsway
V5H 2C3
(604) 434-4477

Simon Fraser University Bookstore
V5A 1S6
(604) 291-3656

Campbell River

Campbell River Books Ltd
1412 Ironwood Street
V9W 5T5
(604) 287-3245

Cranbrook

The Book Shoppe
33 10th Avenue South
V1C 2M9
(604) 426-3415

Duncan

Volume 1 Bookstore
149 Kenneth Street
V9L 1N5
(604) 748-1533

Kamloops

Book 221
221 Victoria Street
V2C 2A1
(604) 372-5221

Kelowna

Mosaic Books
1420 St Paul Street
V1Y 2E6
(604) 763-4418

Nanaimo

Bookstore on Bastion Street
31 Bastion Street
V9R 3A1
(604) 753-3011

Nanaimo News, Charts and Maps
8 Church Street
V9R 5H4
(604) 754-2513

New Westminster

The Anvil Bookstore
706 Sixth Street
V3L 3C5
(604) 526-3311

Penticton

Okanagan Books Ltd
Division of Penticton Stationery Ltd
239 Main Street
V2A 5B1
(604) 493-1941

Powell River

Windflower Books & Stationery
4539 Marine Avenue
V8A 2K5
(604) 485-2728

Richmond

Bomber Joe's Bookstores Ltd
South Terminal Building
Vancouver International Airport
Post Office Box 23440
Vancouver AMF
V7B 1W1
(604) 278-8021

Sechelt

Sechelt Bookstore
Cowrie Street
Post Office Box 919
V0N 3A0
(604) 885-2527

Sidney

Tanners Books and Gifts
2436 Beacon Avenue
V8L 1X6
(604) 656-2345

Vancouver

Duthie Books Ltd
919 Robson Street
V6Z 1A5
(604) 684-4496

Duthie Books Ltd
4444 West Tenth Avenue
V6R 2H9
(604) 224-7012

Duthie Books Ltd
4255 Arbutus Street
V6J 4R1
(604) 738-1833

Duthie Books Ltd
(Also carries French publications)
1089 Robson Street
V6E 1A9
(604) 681-9074

MacNeil Library Service
1751 West 2nd Avenue
V6J 1H7
(604) 732-7631

Seymour Books Ltd
1637 Lonsdale Avenue
V7M 2J5
(604) 987-4644

British Columbia *(continued)*

Vancouver *(continued)*

University of British Columbia
Bookstore
6200 University Boulevard
V6T 1Y5
(604) 228-4741

World Wide Books and Maps
949 Granville Street
V6Z 1G3
(604) 687-3320

Vernon

Bookland
3401A 30th Street
V1T 2E3
(604) 545-1885

Victoria

Bains' Books and Militaria
1111 Blanshard Street, Room 1
V8W 2H7
(604) 380-9880

Camosun College Bookstore
1950 Landsdowne Road
V8P 5J2
(604) 592-1281

University of Victoria Bookstore
Post Office Box 2200
V8W 2Y2
(604) 721-7211

Manitoba

Brandon

Black Bond Books
635 Rosser Avenue
R7A 0K6
(204) 727-1007

Winnipeg

Books and Volumes
1 Lombard Concourse
R3B 0X3
(204) 947-9288

Books and Volumes
Southwood Mall
1910 Pembina Highway
R3T 4S5
(204) 261-9572

McNally Robinson Booksellers
1875 Grant
R3N 1Z2
(204) 489-1084

McNally Robinson Booksellers
433 Osborne, Room 8
R3L 2V1
(204) 453-2644

McNally Robinson Booksellers
393 Portage, Room 208
R3P 3H6
(204) 943-8376

University of Manitoba Book Store
Fort Garry Campus
R3T 2N2
(204) 474-8321

New Brunswick

Bathurst

Book Village du Livre Ltée
K-Mart Plaza
700 St Peter Avenue
E2A 2Y8
(506) 548-8359

Federicton

University Bookstore
University of New Brunswick
Post Office Box 4400
E3B 5A3
(506) 453-4664

Westminister Books
445 King Street
E3B 1E5
(506) 454-1442

Moncton

Acadian Library Books
University of Moncton
Taillon Hall
E1A 3E9
(506) 858-4140

Sackville

The Bookstore
Mount Allison University
E0A 3C0
(506) 364-2225

Saint John

The Book Store
University of New Brunswick
Post Office Box 5050
E2L 4L5
(506) 648-5540

Newfoundland

St John's

Dicks & Co Ltd
320 Water Street
A1C 5K6
(709) 579-5111

Memorial University of Newfoundland
Bookstore
A1C 5S7
(709) 737-7400

Northwest Territories

Fort Smith

North of 60 Degrees Books
66 Portage Avenue
X0E 0P0
(403) 872-2606

Inuvik

Mac's News
Post Office Box 2720
X0E 0T0
(403) 979-2104

Yellowknife

The Yellowknife Book Cellar
Scotia Centre
Post Office Box 1256
X1A 2N9
(403) 920-2220

Nova Scotia

Halifax

The Book Room Ltd
1666 Granville Street, Room 1664
B3J 2N7
(902) 423-8271

Classic Bookshops
Scotia Square
B3J 1N9
(902) 423-6438

Wolfville

The Box of Delights
328 Main Street
B0P 1X0
(902) 542-9511

Ontario

Barrie

Georgian College Bookstore
One Georgian Drive
L4M 3X9
(705) 728-1951

Brockville

Leeds County Books
41 King Street West
K6V 3R6
(613) 342-5728

Cobalt

Highway Bookshop
Rural Route 1
P0J 1C0
(705) 679-8375

Dryden

The Bookcase
23 King Street
P8N 1B4
(807) 223-3479

Guelph

Guelph Campus Co-operative
Campus Bookstore Division
Physical Science Complex
University of Guelph
N1G 2W1
(519) 821-2050

Hamilton

The Bookcellar
144 James Street South
L8P 3A2
(416) 525-7172

McMaster University Bookstore
1280 Main Street West
L8S 4L8
(416) 525-9140, ext 4751

Huntsville

The Bookcase
93 Main Street East
P0A 1K0
(705) 789-9111

Ontario *(continued)*

Kenora

Scott's Books
Kenora Shoppers Mall
130 Main Street South
P9N 1Z9
(807) 468-7700

Kingston

The Book Shop
251 Princess Street
K7L 1B4
(613) 546-0734

Campus Bookstore
Queen's University
K7L 3N6
(613) 545-2955

Kitchener

Provident Bookstore
117 King Street West
N2G 4M5
(519) 743-2673

London

The Bookstore
Fanshawe College
Post Office Box 4005
N5W 5H1
(519) 452-4260

The Bookstore
University of Western Ontario
N6A 3K7
(519) 679-3520

Oxford Bookshops Ltd
740 Richmond Street
N6A 1L6
(519) 438-8336

Wendell Holmes Bookstore Ltd
629 Dundas Street
N5W 2Z1
(519) 432-9191

Mississauga

Insight Books
Sheridan Mall
2225 Erin Mills Parkway
L5K 1T9
(416) 822-5326

North Bay

Campus Shop
Canadore College
Post Office Box 5001
P1B 8K9
(705) 474-7600

Fosdick's
150 Main Street West
Post Office Box 507
P1B 2T5
(705) 472-7380

Oshawa

Civic Books Ltd
Midtown Mall
200 John Street West
L1J 2B4
(416) 728-8011

Ottawa

Canadian Public Health Association
1335 Carling Avenue, Suite 210
K1Z 8N8
(613) 725-3769

Carleton University Bookstore
Southam Hall Court Yard
Colonel By Drive
K1S 5B6
(613) 564-6616

Le Coin Du Livre (Central) Ltée
263 Dalhousie Street
K1K 7E3
(613) 235-7886

Librairie de la Capitale/Capital Bookstore
75 Elgin Street
K1P 5B8
(613) 236-7287

Librairie de l'Université d'Ottawa/University of Ottawa Bookstore
85 Hastey Street
K1N 9A6
(613) 564-7070

Librairie Trillium Inc.
321 Dalhousie Street
K1N 7G1
(613) 236-2331

Renouf Publishing Co Ltd
(Mail Order Bookstore)
61 Sparks Street
K1P 5R1
(613) 238-8985

Parry Sound

The Book Worm Shoppe
56 James Street
P2A 1T5
(705) 746-8813

Pembroke

McCann's Books & Records Ltd
Pembroke Mall
1100 Pembroke Street East
K8A 6Y7
(613) 732-9726

Perth

Valley Bookshop
53 Gore Street East
K7H 1H6
(613) 267-5532

Ontario *(continued)*

Peterborough

Trent University Bookstore
224 Charlotte Street
K9J 2T8
(705) 748-1700

Port Elgin

Broad Horizons Books
625 Mill Street
Post Office Box 2259
N0H 2C0
(519) 832-6025

St Catharines

Beattie Stationery
14 Queen Street
L2R 6R4
(519) 688-4040

Sarnia

Lambton College Bookstore
Lambton College of Applied Arts and Technology
1457 London Road
Post Office Box 969
N7T 7K4
(519) 542-7751

Sault Ste Marie

Pickwick Book Store
614 Queen Street East
P6A 2A4
(705) 942-2272

Smiths Falls

R & R Books Ltd
County Fair Mall
K7A 3Z5
(613) 283-5738

Sturgeon Falls

Mac's Bookstore and Office Supplies
184 King Street
P0H 2G0
(705) 753-1732

Shorty's Convenience Store
162 Front Street
P0H 2G0
(705) 753-1811

Sudbury

Laurentian University Bookstore
Ramsey Lake Road
P3E 2C6
(705) 675-1151

Thunder Bay

Lakehead University Bookstore
Oliver Road
P7B 5E1
(807) 345-2121, ext 8335

Toronto

Albert Britnell Book Shop Ltd
765 Yonge Street
M4W 2G6
(416) 924-3221

Federal Publications Inc. (Mail Order Bookstore)
303 King Street West, Suite 301
M5V 1J5
(416) 581-1552

Librairie Champlain
107 Church Street
M5C 2G5
(416) 364-4345

Micromedia Limited (Mail Order Bookstore)
144 Front Street West
M5J 2L7
(416) 593-5211

Renouf Publishing Co Ltd (Mail Order Bookstore)
211 Yonge Street
M5B 1M4
(416) 363-3171

SCM Book Room Inc
333 Bloor Street West
M5S 1W7
(416) 979-9624

University of Toronto Bookroom
214 College Street
M5T 3A1
(416) 978-7907

Trenton

Darling's Stationery Ltd
24 Dundas Street West
Post Office Box 367
K8V 5R6
(613) 392-1281

Waterloo

University of Waterloo Bookstore
N2L 3G1
(519) 885-1211, ext 2049

Wilfred Laurier University Bookstore
75 University Avenue
N2L 3C5
(519) 884-1970, ext 2204

Welland

A M Smith Stationery and Office Supply
46 Division Street
L3B 5R3
(416) 732-2405

Ontario *(continued)*

Willowdale

International Press Publications
(Mail Order Bookstore)
Post Office Box 3185, Station D
M2R 3G6
(416) 479-5356

Windsor

The Bookstore, Public Library
850 Ouellette Avenue
N9A 4M9
(519) 255-6765

St Clair College Campus Bookstore
2000 Talbot Road West
N9A 6S4
(519) 972-2722

Woodstock

Merrifield Book Shop
423 Dundas Street
N4S 1B8
(519) 539-4220

Prince Edward Island

Charlottetown

The Bookmark
Confederation Court Mall
172 Queen Street
C1A 4B5
(902) 566-4888

Quebec

Amos

Librairie Querbes
241 1st Avenue East
J9T 1H5
(819) 732-5201

Beauce

La Librairie de la Chaudière Inc.
11400 Centre Ville Place
St George East
G5Y 5S4
(418) 227-1303

Chicoutimi

Librairie Régionale 1982 Inc.
461 Racine Street East
G7H 1T6
(418) 549-7135

Dolbeau

Librairie Centrale Ltée
1245 Walberg Boulevard
G8L 1H3
(418) 276-3455

Drummondville

Librairie du Centre du Québec Inc.
212 Hériot Street
J2C 1J8
(819) 478-1395

Granby

Librairie G.G.C. Inc.
152 Principal Street
J2G 2V6
(514) 375-1569

Hauterive

Librairie Manicouagan Inc.
836 De Puyjalon Street
G5C 1N1
(418) 589-5204

Hull

Librairie du Quartier
157 Promenade du Portage
J8X 2K4
(819) 777-4141

Librairie Guy Lecavalier
400 Taché Boulevard
J9A 1M0
(819) 770-1102

Joliette

Librairie René Martin Inc.
598 Saint-Viateur Street
J6E 3B7
(514) 759-2822

Laval-des-Rapides

Librairie Le Bouquin
395, boulevard Cartier
H7N 2K8
(514) 688-6036

Quebec *(continued)*

Lennoxville

Bishop's University Bookstore
J1M 1Z7
(819) 569-9551, ext 294

Montreal

Concordia University Bookstore
Loyola Campus
7141 Sherbrooke Street West
H4B 1R6
(514) 848-3636

Concordia University Bookstore
Sir George Williams Campus
1455 Maisonneuve Boulevard West
H3G 1M8
(514) 848-3636

Conexfor Inc.
(geographical maps and related material)
Desjardins Complex, Suite 237
Post Office Box 697
H5B 1B8
(514) 849-5741

Institut de Recherches Psychologiques Inc.
34 Fleury Street West
H3L 1S9
(514) 382-3000

Librairie Bonder Bookstore Inc.
5674 Monkland Avenue
H4A 1E4
(514) 484-7131

Librairie Caron
(geographical maps and related material)
251 Sainte-Catherine Street East
H2X 1L5
(514) 845-5698

Librairie Champigny Inc.
4474 Saint-Denis Street
H2J 2L1
(514) 844-2587

Librairie COOP-UQAM
University of Quebec at Montreal
Judith-Jasmin Pavillon
Room JM-205
1225 Saint-Denis Street
H3C 3P8
(514) 282-3333

Librairie Demarc Inc.
Fleury Branch
1691 Fleury Street East
H2C 1T1
(514) 384-9920

Librairie Demarc Inc.
Desjardins Branch
Desjardins Complex
Post Office Box 393
H5B 1B5
(514) 288-4844

Institut de Recherches Psychologiques Inc.
34 Fleury Street West
H3L 1S9
(514) 382-3000

Librairie Kebuk Inc et Librairie Diffusion Pivot Engr.
2048 Saint-Denis Street
H2X 3K7
(514) 842-6971

Librairie postale Bibliorama Inc. (Mail Order Bookstore)
Post Office Box 444
H2V 4R6
(514) 274-5468

Librairie Renaud-Bray Enrg.
5219 Côte-des-Neiges Road
H3T 1Y1
(514) 342-1515

Librairie scientifique Bernard Hénault Enrg.
Store 304
425 Maisonneuve Boulevard West
H3A 3G5
(514) 849-3569

Librairie de l'Université de Montréal
3200 Jean-Brillant Street
Room 1315
H3T 1N8
(514) 343-7362

Librairie de Sevigné
Guy Favreau Complex
200 René Levesque Boulevard West
H2Z 1X4
(514) 844-6655

McGill University Bookstore
Samuel Bronfman Building
1001 Sherbrooke Street West
H3A 1G5
(514) 398-3654

Le Parchemin
Berri-Demontigny Metro Station
505 Sainte-Catherine Street East
H2L 2C9
(514) 845-5243

Wilson-Lafleur Ltée
39 Notre-Dame Street West
H2Y 1S5
(514) 288-7153

New-Richmond

LIBER (general bookstore)
120 Perron Street West
Post Office Box 1669
G0C 2B0
(418) 392-4828

Quebec *(continued)*

Quebec

Librairie Garneau Québec (1982) Ltée
47 Buade Street
G1R 4A2
(418) 692-4262

Librairie Laliberté Inc.
Innovation Shopping Centre
2360 Saint-Foy Road
Sainte-Foy
G1V 4H2
(418) 658-3640

Librairie Vaugeois
1354 Maguire Avenue
Sillery
G1T 1Z3
(418) 681-0254

Rimouski

Librairie Comptoirs Horizon Inc.
214 De la Cathédrale Avenue
G5L 5J2
(418) 723-6560

Librairie l'Alphabet Inc.
Head Office
120 Saint-Germain Street West
G5L 4B5
(418) 723-8521

Rivière-du-Loup

Librairie du Portage
298 Thériault Boulevard
G5R 4C2
(418) 862-3561

Roberval

Librairie Leclerc Ltée
707 Saint-Joseph Boulevard
G8H 2L3
(418) 275-0652

Rouyn

Au Boulon d'ancrage
100 Terminus Street West
J9X 6H7
(819) 764-9574

Le Service Scolaire
150 Perreault Street East
J9X 3C4
(819) 764-5166

Saint-Bruno de Mantarville

Librairie Tome Un Inc.
185 Les Promenades Boulevard
J3V 5K2
(514) 653-5716

Sainte-Foy

see under Quebec

Saint-Hyacinthe

Librairie Daigneault
548 Mondor Street
J2S 5A9
(514) 467-3072

Saint-Lambert

Éditions Le Fureteur Inc.
615 Victoria Avenue
J4P 3R4
(514) 465-5597

Export Livre
Post Office Box 305
J4P 3P8
(574) 671-3888

Sept-Îles

Librairie Côte-Nord Enrg.
Place de Ville Building
Suite 220
770 Laure Boulevard
G4R 1Y5
(418) 968-8881

Shawville

Librairie Pontiac
133 Centre Street
J0X 2Y0
(819) 647-2204

Sherbrooke

Librairie Demarc Inc.
Estrie Square
3050 Portland Boulevard
J1K 1K1
(819) 569-9957

Librairie des Éditions Paulines
250 Saint-François Boulevard North
J1E 2B9
(819) 569-5535

Biblairie G.G.C. Ltée
(Sherbrooke C.E.G.E.P.)
475 Park Street
V1E 2J8
(819) 566-0344

Biblairie G.G.C. Ltée
65, Belvedere Boulevard
V1E 2V8
(819) 566-0344

Biblairie G.G.C. Ltée
Librairie Universitaire
Albert Leblanc Hall
2500 University Boulevard
J1K 2R1
(819) 566-0344

Sillery

see under Quebec

Quebec *(continued)*

Trois-Rivières

Clément Morin & Fils Ltée
4125 Des Forges Boulevard
G8Y 1W1
(819) 379-4153

Librairie Poirier Inc.
1545 Royale Street
G9A 4J9
(819) 379-1535

Val-d'Or

La Galerie du Livre Val d'Or Inc.
769 3rd Avenue
J9P 1S8
(819) 824-3808

Valleyfield

Librairie Boyer Ltée
10 Nicholson Street
J6T 4M2
(514) 373-6211

Saskatchewan

Brownlee

The Country Bookstore
Post Office Box 69
S0H 0M0
(306) 759-2302

Regina

Canada Book Store
1861 Scarth Street
S4P 2G9
(306) 522-3243

University of Regina Bookstore
University of Regina
S4S 0A2
(306) 584-4755

Saskatoon

Saskatoon Book Store Ltd
148 2nd Avenue North
S7K 2B2
(306) 664-2572

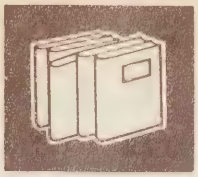
University of Saskatchewan Bookstore
Marquis Hall
S7N 0W0
(306) 996-4468

Yukon

Whitehorse

Kee-Bird Books and Gifts Ltd
203 Main Street
Y1A 2B2
(403) 668-2434

Maximillian Goldrush Emporium Inc.
305B Main Street
Y1A 2B4
(403) 667-2358



Depository Libraries

The following is a list of depository libraries which receive one free copy of all federal government publications distributed by the Canadian Government Publishing Centre. Full depository libraries (indicated by an *) receive the publications automatically; selective depository libraries receive copies on request. (See also Supply and Services Canada Section, SSC 6)

Alberta

Airdrie

Airdrie Municipal Library

Athabasca

Athabasca University

Banff

Banff Library

Beaverlodge

RCMP Century Library

Bonnyville

Bonnyville Municipal Library

Calgary

Calgary Public Library

Mount Royal College, Library

Southern Alberta Institute, Library

*University of Calgary, Library
- *Main Library
- Medical Library

Camrose

Camrose Lutheran College, Library

Camrose Public Library

Cardston

Cardston Public Library

Cold Lake

Lake Public Library

Edmonton

Concordia College, Library

Edmonton Public Library
- Calder Branch Library
- Capilano Branch Library
- *Central Library
- Dickinsfield Branch
- Highlands Branch Library
- Idlwylde Branch
- Jasper Place
- Southgate Branch
- Woodcraft Branch Library

Grant MacEwan Community College Library

Northern Alberta Institue of Technology Library

University of Alberta
- Faculté St Jean, Bibliothèque/Library
- Law Library
- *Main Library
- Winspear Library

Edson

Edson Public Library

Fort McMurray

Fort McMurray Public Library

Keyano College, Learning Resource Centre

Grand Centre

Grande Centre and District Public Library

Grande Prairie

Grande Prairie Public Library

Grande Prairie Regional College Library

Alberta *(continued)*

High River

High River Centennial Library

LaCombe

Parkland Regional Library
- LaCombe Branch

Lethbridge

Lethbridge Public Library

University of Lethbridge Library

Lethbridge Community College

Medicine Hat

Medicine Hat College, Library

Medicine Hat Public Library

Olds

Olds College, The Library

Red Deer

Red Deer Community College, Learning Resource Centre

Red Deer Public Library

St Albert

St Albert Public Library

Spruce Grove

Yellowhead Regional Library
- Spruce Branch

Vegreville

Vegreville Public Library

Vermillion

Lakeland College
- Vermilion Campus, Library

Wetaskiwin

Wetaskiwin Public Library

British Columbia

Alert Bay

Alert Bay Public Library

Burnaby

British Columbia Institute of Technology Library

Burnaby Public Library
- Kingsway Branch

Pacific Vocational Institute
- Burnaby Campus, Library

*Simon Fraser University Library

Burns Lake

Burns Lake Public Library

Castlegar

Castlegar and District Public Library

Selkirk College, Library

Chilliwack

Chilliwack Public Library

Fraser Valley College

Clearbrook

Fraser Valley Regional Library
- Clearbrook Branch

Coquitlam

Coquitlam Public Library

Cranbrook

Cranbrook Public Library

East Kootenay Community College Library

Dawson Creek

Dawson Creek Public Library Association

Northern Lights College, Library

Delta

Delta Pioneer Ladner Library

George Mackie Library

South Delta Kiwanis Library

Elkford

Elkford Public Library

Fernie

Fernie Public Library

Fort St James

Fort St James Public Library

Fort St John

Fort St John Public Library

Grand Forks

Grand Forks Public Library

Houston

Houston Public Libary

British Columbia *(continued)*

Kamloops

Cariboo College, Library

Cariboo-Thompson-Nicola Library
- Kamloops Branch

Kelowna

Okanagan College
- Muriel Ffoulkes Learning Centre

Okanagan Regional Library
- Kelowna Branch

Kimberley

Kimberley Public Library

Kitimat

Kitimat Public Library

Langley

Langley Centennial Library

Mackenzie

Mackenzie Public Library

Maple Ridge

Maple Ridge Public Library

Merritt

Merritt Public Library

Mission

Mission Centennial Library

Nanaimo

Malaspina College, Learning Resource Centre

Vancouver Island Regional Library

Nelson

Nelson Municipal Library

New Westminster

Douglas College, Library

New Westminster Public Library

North Vancouver

North Vancouver City Library

Capilano College, Media Centre

North Vancouver District Library

Penticton

Penticton Public Library

Port Coquitlam

Terry Fox Library

Port Moody

Port Moody Public Library

Powell River

Powell River District Public Library

Prince George

College of New Caledonia, Library

Prince George Public Library

Prince Rupert

Prince Rupert Library

Quesnel

Quesnel Library

Richmond

Richmond Public Library

Sparwood

Sparwood Public Library Association

Surrey

Kwantlen College, Libraries

Surrey Public Library
- Centennial Branch
- Newton Branch

Terrace

Northwest Community College

Terrace Public Library

Trail

Trail Public Library

Vancouver

University of British Columbia
- David Lam Management Research Library
- Faculty of Law Library
- *Main Library

Vancouver Community College, Library

*Vancouver Public Library

West Vancouver

West Vancouver Memorial Library

Vanderhoof

Vanderhoof Public Library

Vernon

Okanagan Regional Library
- Vernon Branch

British Columbia *(continued)*

Victoria

Camosun College, Media Centre

Greater Victoria Public Library

Royal Roads Military College
- Coronel Memorial Library
- Law Library

University of Victoria
- *McPherson Library
- Law Library

White Rock

White Rock Library

Williams Lake

Williams Lake Library

Manitoba

Boissevain

Boissevain and Morton Regional Library

Brandon

Assiniboine Community College, Library

Brandon University
- John E. Robbins Library

Western Manitoba Regional Library
- Brandon Branch

Carberry

Western Manitoba Regional Library

Carman

Boyne Regional Library

Flin Flon

Flin Flon Public Library

Gimli

Evergreen Regional Library
- Gimli Branch

Killarney

Lakeland Regional Library

Melita

Southwestern Manitoba Regional Library

Morden

South Central Regional Library
- Morden Branch

Neepawa

Western Manitoba Regional Library
- Neepawa Branch

St-Boniface

Bibliothèque publique de St-Boniface

St-Pierre

Jolys Regional Library

Selkirk

Selkirk Community Library

Steinback

Steinback Public Library

Stonewall

South Interlake Regional Library

The Pas

Keewatin Community College, Library

The Pas Public Library

Winkler

South Central Regional Library
Winkler Branch

Red River Community College, Learning Resource Centre

St Paul's College, Library

University of Manitoba
- *Elizabeth Dafoe Library
- Faculty of Law Library

University of Winnipeg, Library

Winnipeg Public Library
- Fort Garry Branch
- Henderson Branch
- Main Branch
- St James Assiniboia Westood
- St Vital Public Libray
- West Kildonan Branch

New Brunswick

Bathurst

Bibliothèque Régional Chaleur
- Bibliothèque Nepisiquit

Collège Communautaire du Nouveau-Brunswick

Campbellton

Chaleur Regional Library

Edmunston

Edmunston
New Brunswick Community College
- Edmunston Campus

Bibliothèque régionale du Haut Saint Jean

Collège Saint Louis-Maillet

Fredericton

University of New Brunswick
- Faculty of Law Library
- *Library (main)

York Region Library

Moncton

Albert-Westmorland-Kent
- Regional Library/Bibliothèque régionale
Albert-Westmorland-Kent

Université de Moncton
- *Bibliothèque Champlain

New Brunswick Community College
- Moncton Campus

Richbucto

Albert-Westmorland-Kent Regional Library/Bibliothèque régionale Alberta-Westmorland-Kent

Rothesay-Quispamsis

Kennebecasis Public Library

Sackville

Mount Allison University
- *Ralph Pickard Bell Library

Saint John

Saint John Regional Library
- Main Branch
- Bibliothèque Le Cormoran Centre de Champlain

University of New Brunswick
- Ward Chipman Library

St Stephen

St Croix Public Library

Shippagan

Centre universitaire de Shippagan, Bibliothèque

Woodstock

L P Fisher Public Library

Newfoundland

Corner Brook

Corner Brook City Library

Memorial University
- Sir Wilfrid Grenfell College

Gander

Gander Public Library

Grand Falls

Central Region Libraries

Labrador City

Newfoundland Public Library Service
- Labrador and Northern Region

St John's

College of Fisheries, Library

College of Trades and Technology, Library

*Memorial University of Newfoundland Library

Public Library Services (Arts and Culture Centre)

Stephenville

Bay St George Community College Library

Northwest Territories

Fort Smith

Arctic College
- Thebacha Campus

Hay River

Northwest Territories Public Library Services

Inuvik

Samuel Hearne Secondary School

Yellowknife

Northwest Territories Government Library

Nova Scotia

Annapolis Royal

Annapolis Valley Regional Library

Antigonish

St Francis Xavier University
- Angus L MacDonald Library

Bridgewater

South Shore Regional Library

Church Point

Université Sainte Anne
- Bibliothèque Louis Comeau

Dartmouth

Dartmouth Regional Library

Halifax

Dalhousie University
- *Killam Memorial Library
- Law Library

Halifax City Regional Library

Mount St Vincent University, Library

Nova Scotia College of Art and Design, Library

Nova Scotia Provincial Library

St Mary's University
- Patrick Power Library

Technical University of Nova Scotia Library

Lower Sackville

Halifax County Regional Library

Mulgrave

Eastern County Regional Library

New Glasgow

Pictou-Antigonish Regional Library

Shelburne

Western County Regional Library
- Shelburne Branch

Sydney

College of Cape Breton Library

James McConnell Memorial Library

Truro

Colchester — East Hants Regional Library

Nova Scotia Agricultural College Library

Nova Scotia Teachers College
- Learning Resources Centre

Wolfville

*Acadia University Library

Yarmouth

Western Counties Regional Library
- Yarmouth Branch

Ontario

Acton

Halton Hills Public Libraries

Ailsa Craig

Middlesex County Library
- Alisa Craig Branch

Ajax

Ajax Public Library

Alliston

Alliston Public Library

Ancaster

Ancaster Public Library

Arnprior

Arnprior Public Library

Arva

Middlesex County Library
- Arva Branch

Atikokan

Atikokan Public Library

Ontario *(continued)*

Aurora

Aurora Public Library

Bancroft

Bancroft Public Library

Barrie

Barrie Public Library

Georgian College, Applied Arts and Technology, Library

Beamsville

Lincoln Public Library

Belleville

Belleville Public Library

Loyalist College, Anderson Resource Centre

Bolton

Town of Caledon Library
- Albion Bolton Branch

Borden

Base Borden Public and Military Library

Bourget

Bibliothèque Publique de Bourget

Bowmanville

Newcastle Public Library
- Bowmanville Branch

Bracebridge

Bracebridge Public Library

Bradford

Bradford Public Library

Brampton

Brampton Public Library
- Central Branch
- Cyril Clark
- Four Corners

Sheridan College of Applied Arts and Technology
- Brampton Campus Library

Brantford

Brantford Public Library

Mohawk College of Applied Arts and Technology
- Brant-Elgin Campus — Resource Centre

Brockville

Brockville Public Library

St Lawrence College Library
- Brockville Campus, Learning Resource Centre

Burlington

Burlington Public Library
- Central Branch

Caledonia

Town of Haldimand Public Libraries

Cambridge

Cambridge Public Library
- Central Library
- Hespeler Branch
- Preston Branch

Carleton Place

Carleton Place Public Library

Chapleau

Chapleau Public Library

Chatham

Chatham Public Library

Chelmsford

Rayside Balfour Public Library

Chesley

Bruce County Library
- Chesley Branch

Cobourg

Cobourg Public Library

Cochrane

Cochrane Public Library

Collingwood

Collingwood Public Library

Coniston

Coniston Public Library

Cornwall

Simon Fraser Centennial Library

St Lawrence College Library

Delhi

Township of Delhi Public Library

Ontario *(continued)*

Dorchester

Middlesex County Library
- Dorchester Branch

Dundas

Dundas Public Library

Dunnville

Dunnville Public Library

Durham

Durham Public Library

Ear Falls

Ear Falls Public Library

Englehart

Englehart Public Library

Espanola

Espanola Public Library

Essex

Essex County Public Library

Etobicoke

Etobicoke Public Library
- Albion Branch
- Brentwood Branch
- Eatonville Branch
- Long Branch Branch
- New Toronto Branch
- Richview Branch

Humber College Library
- North Campus

Falconbridge

Nickel Centre Public Library
- Falconbridge Branch

Fergus

Wellington County Public Library

Fonthill

Town of Pelham Public Library

Fort Erie

Fort Erie Public Library
- Centennial Branch

Fort Frances

Fort Frances Public Library

Gananoque

Gananoque Public Library

Garson

Garson Public Library

Georgetown

Halton Hills Public Libraries

Glencoe

Middlesex County Library
- Glencoe Branch

Gloucester

Gloucester Public Library/
Bibliothèque public de Gloucester
- Bériault Branch/succursale Bériault
- Edward D Jones
Branch/succursale Edward D
Jones
- Ogilvie Road Branch/succursale
chemin Ogilvie

Goderich

Huron County Library

Greely

Greely Public Library

Guelph

Guelph Public Library

*University of Guelph, Library

Haileybury

Haileybury Public Library

Haliburton

Haliburton County Public Library

Hamilton

*Hamilton Public Library

McMaster University
- *Mills Memorial Library

Mohawk College, Library

Wentworth Library

Hanover

Hanover Public Library

Hawkesbury

Hawkesbury Public Library/
Bibliothèque publique de
Hawkesbury

Hearst

Collège de Hearst, Bibliothèque

Holland Landing

East Gwillimbury Public Library

Ontario *(continued)*

Huntsville

Huntsville Public Library

Ingersoll

Ingersoll Public Library

Kanata

Kanata Public Library
- Hazeldean Branch

Keswick

Georgina Township Public Library

Kincardine

Bruce County Library
- Kincardine Branch

King City

King Township Public Library

Kingston

Frontenanc County Public Library

Kingston Public Library

Queen's University
- *Douglas Library
- Faculty of Education, Library
- Law Library

Royal Military College, Library

St Lawrence College of Applied Arts and Technology, Library

Kirkland Lake

Northern College, Resource Centre

Teck Centennial Library

Kitchener

Kitchener Public Library

Lakefield

Lakefield Public Library

Lambeth

Middlesex County Library
- Lambeth Branch

Leamington

Leamington Public Library

Lindsay

Lindsay Public Library

Sir Sandford Fleming College
- Frost Campus, Library

Victoria County Public Library

Lively

Walden Public Library
- Creighton Branch

London

Fanshawe College, Library

Huron College, Library

King's College
- Lester A Wemple Library

London Public Library

University of Western Ontario
- Faculty of Western Ontario
- *Main Library
- School of Business Administration

Lucan

Middlesex County Library
- Lucan Branch

Manitouwadge

Manitouwadge Public Library

Maple

Vaughan Public Libraries

Markham

Town of Markham Public Library
- Markham Community Branch
- Thornhill Community Branch

Midhurst

County of Simcoe Library

Midland

Midland Public Library

Milton

Milton Public Library

Mississauga

Erindale College Library

Mississauga Library System
- Burnhamthorpe Branch
- Central Library
- Clarkson — Lorne Park Branch
- Erin Mills
- Lakeview Branch
- Malton District
- Meadowvale West
- Mississauga Valley Branch
- Port Credit Branch
- Streetsville Branch
- Woodlands Branch

Ontario *(continued)*

Napanee

Lennox and Addington County Public Library

Nepean

Algonquin College, Library — Woodroffe Campus/Collège Algonquin, Bibliothèque — Campus Woodroffe

Nepean Public Library
- Merivale Road Branch
- Centennial Branch
- Ruth E Dickinson Branch

Newmarket

Newmarket Public Library

Niagara Falls

Niagara Falls Public Library
- Chippawa Branch
- Victoria Avenue Branch

Niagara-on-the-Lake

Niagara-on-the-Lake Public Library

Nipigon

Nipigon Public Library

North Bay

Canadore College, Education Centre

North Bay Public Library/Bibliothèque publique de North Bay

North York

Glendon College/Collège universitaire Glendon
- Bibliothèque Leslie Frost Library

North York Public Library
- Bathurst Heights Branch
- Central Branch
- Don Mills Branch
- Downsview Branch
- Fairview Branch
- Yorkwood Branch

Seneca College Library
- Newnham Campus

Sunny Brook Medical Centre
- Health Science Library

York University
- Low Library
- *Scott Library
- Steacie Science Library

Oakville

Oakville Public Library

Sheridan College, Learning Centre Library

Orangeville

Orangeville Public Library

Orillia

Orillia Public Library

Orono

Town of Newcastle Public Library
- Clarke Branch

Oshawa

Durham College, Library

Oshawa Public Library
- Bagot Street Branch
- North Simcoe Street Branch

Ottawa

Algonquin College/Collège Algonquin
- Colonel By, Resource Centre/Centre de documentation
- Heron Park, Resource Centre/Centre de documentation
- Rideau Campus, Resource Centre/Centre de documentation

Carleton University
- MacOdrum Library

National Library of Canada

Ottawa Public Library/Bibliothèque publique d'Ottawa
- Alta Vista Branch/Succursale Alta Vista
- Carlingwood Branch/Succursale Carlingwood
- Central Library/Bibliothèque centrale
- Elmvale Acres Branch/Succursale Elmvale Acres
- Rideau Branch/Succursale Rideau
- South Branch/Succursale Sud
- St Laurent Branch/Succursale St Laurent
- West Branch/Succursale Ouest

University of Ottawa/Université d'Ottawa
- Common Law Library/Bibliothèque de droit civil
- Formation des enseignants, bibliothèque
- *Morisset Library/Bibliothèque Morisset

Owen Sound

Owen Sound Public Library

Paris

Paris Public Library

Ontario *(continued)*

Parkhill

Parkhill Public Library

Parry Sound

Parry Sound Public Library

Pembroke

Algonquin College
- Upper Ottawa Valley Campus Library

Pembroke Public Library

Penetanguishene

Penetanguishene Public Library/ Bibliothèque publique de Penetanguishene

Perth

Algonquin College
- Lanark Resource Centre

Perth Public Library

Peterborough

Peterborough Public Library

Sir Sandford Fleming College of Applied Arts and Technology Library

Trent University
- Thomas J Bata Library

Pickering

Town of Pickering Public Library

Picton

Picton Public Library

Port Colborne

Port Colborne Public Library

Port Elgin

Bruce County Public Library
- Port Elgin Branch

Port Perry

Scugog Public Library

Powassan

Powassan and District Union Public Library

Prescott

Prescott Public Library

Red Lake

Red Lake Public Library

Richmond Hill

Richmond Hill Public Library
- Charles Connor Memorial Branch
- Main Branch
- Richvale Branch

Ridgetown

Ridgetown College of Agriculture

St Catharines

Brock University, Library

St Catharines Centennial Public Library
- Grantham Branch
- 54 Church Street Branch
- Pen Centre Branch

St Thomas

St Thomas Public Library

Sarnia

Lambton College of Applied Arts and Technology Library

Sarnia Public Library and Art Gallery

Sault Ste. Marie

Algoma University College Library

Sault Ste Marie College of Applied Arts and Technology Library

Sault Ste Marie Public Library

Scarborough

Centennial College, Library
- Ashtonbee Campus, Library
- Main Campus Library
- Warden Woods Campus, Library

Scarborough Public Library
- Agincourt Branch
- Albert Campbell District
- Bendale Branch
- Cedarbrae District
- Eglinton Square
- Morningside

University of Toronto
- Scarborough Campus

Selkirk

City of Nanticoke Public Library
- Selkirk Branch

Shelburne

Shelburne Public Library

Simcoe

Simcoe Public Library

Ontario *(continued)*

Sioux Lookout

Sarah Vaughan Public Library

Smiths Falls

Smiths Falls Public Library

Southampton

Bruce County Library
- Southampton Branch

South Porcupine

Northern College of Applied Arts and Technology, Library

South River

South River Machar Union Library

Stayner

Stayner Public Library

Stirling

Stirling Public Library

Stittsville

Goulbourn Township Public Library

Stoney Creek

Stoney Creek Public Library

Stouffville

Whitchurch-Stouffville Public Library

Stratford

Stratford Public Library

Strathroy

Strathroy Public Library

Sudbury

Cambrian College of Applied Arts and Technology, Library/Collège Cambrian d'Arts appliqués et de technologie, bibliothèque

*Laurentian University Library/ Université Laurentienne, Bibliothèque

Sudbury Public Library/Bibliothèque publique de Sudbury

Thorneloe University, Library

Thorold

Thorold Public Library

Thunder Bay

Confederation College of Applied Arts and Technology
- Challes Resource Centre

Lakehead University
- *Chancellor Paterson Library
- Faculty of Education

Thunder Bay Public Library
- *Central Branch
- Red River Road Branch

Tilbury

Kent County Public Library
- Tilbury Branch

Tillsonburg

Tillsonburg Public Library

Timmins

Timmins Public Library

Toronto

Advocacy Resource Centre for the Handicapped

East York Library
- Dawes Road Branch
- Leadise Branch
- Sir Walter Stewart Branch
- Thorncliffe Branch

*Metropolitan Toronto Central Library
- Business Department
- Reference Library

Ontario Institute for Studies in Education Library

Ryerson Polytechnical Institute, Library

Ontario *(continued)*

Toronto *(continued)*

Toronto Public Library
- Annette Street Branch
- Beaches Branch
- Bloor and Gladstone Branch
- Charles R Sanderson Branch
- City Hall Branch
- Danforth Branch
- Deer Park Branch
- Dufferin — St Clair Branch
- Forest Hill Branch
- George H Locke Branch
- Gerrard Branch
- High Park Branch
- Jones Branch
- Main Branch
- Northern District
- Palmerston Branch
- Parkdale Branch
- Parliament Street Branch
- Queen Saulter
- Riverdale Branch
- Runnymede Branch
- Swansea Branch
- Spadina Road Branch
- St Clair — Silverthorn Branch
- St George Branch
- St Lawrence/Low Branch
- Wychwood Branch
- Yorkville Branch

Trinity College Library

*University of Toronto Library
- Faculty of Law Library
- Faculty of Management Studies Library
- Faculty of Library Sciences
- *Robarts Library

Victoria University Library

Trenton

Trenton Memorial Public Library

Uxbridge

Township of Uxbridge Public Library

Val Caron

Valley East Public Library

Vanier

Bibliothèque municipale

Wainfleet

Wainfleet Township Public Library

Walkerton

Bruce County Library
- Walkerton Branch

Wallaceburg

Kent County Public Library
- Wallaceburg Branch

Waterford

City of Nanticoke Public Library
- Waterford Branch

Waterloo

University of Waterloo
- *Dana Porter Arts Library

Waterloo Public Library

Waterloo Regional Library

Wilfrid Laurier University Library

Welland

Niagara College of Applied Arts and Technology Resource Centre Library

Welland Public Library

Whitby

Whitby Public Library

Wiarton

Bruce County Library
- Wiarton Branch

Windsor

St Clair College, Resource Centre Library

University of Windsor
- Central Library
- Faculty of Education
- Paul Martin Law Library

*Windsor Public Library

Woodstock

Oxford County Library

Woodstock Public Library

Wyoming

Lambton County Library

York

York Public Library
- Evelyn Gregory Branch
- Jane-Dundas Branch
- Main Branch (Eglinton Avenue)
- Mount Dennis Branch
- Weston Branch

Prince Edward Island

Charlottetown

Confederation Centre Library

Holland College Library

Provincial Library

University of P.E.I.
- Robertson Library

Summerside

Summerside Public Library

Quebec

Alma

Bibliothèque municipale

CÉGEP d'Alma, Bibliothèque

Amos

Bibliothèque municipale

Anjou

Bibliothèque municipale

Asbestos

Bibliothèque publique d'Asbestos

L'Assomption

Collège de l'Assomption, Bibliothèque

Baie-Comeau

Bibliothèque municipale de Baie-Comeau

Beaconsfield

Beaconsfield Public Library

Beauport

Bibliothèque publique de Beauport

Beloeil

Bibliothèque municipale

Candiac

Bibliothèque municipale

Cap-Chat

Bibliothèque centrale de prêt du bas St-Laurent Gaspésie

Cap-de-la-Madeleine

Bibliothèque municipale

Charlesbourg

Bibliothèque municipale

Charny

Bibliothèque régionale de Québec

Chicoutimi

Bibliothèque municipale

CÉGEP de Chicoutimi, Bibliothèque

Université du Québec, Bibliothèque

Coaticook

Bibliothèque municipale

Côte St Luc

Côte St Luc Public Library

Dorval

Dorval Civil Library/Bibliothèque Civile Dorval

Drummondville

Bibliothèque municipale

CÉGEP de Drummondville

Gaspé

CÉGEP de la Gaspésie, Bibliothèque

Gatineau

Bibliothèque municipale

Granby

Bibliothèque municipale

CÉGEP de Granby, Bibliothèque

Greenfield Park

Bibliothèque municipale

Hauterive

CÉGEP de Hauterive
- Campus Manicouagan, Bibliothèque

Hull

Bibliothèque central de prêt de l'Outaouais

Bibliothèque municipale

CÉGEP de l'Outaouais
- Campus Gabrielle Roy
- Campus Héritage

Université du Québec
- Centre d'études universitaires, Bibliothèque

Quebec *(continued)*

Joliette

CÉGEP de Joliette, bibliothèque

Jonquière

Bibliothèque municipale

Collège de Jonquière, Centre de documentation

Lac Brôme

Bibliothèque Commémorative Pettes

Lachine

Bibliothèque municipale

Lachute

Bibliothèque municipale

Laprairie

Bibliothèque centrale de prêt - Région Sud Montréal

La Pocatière

CÉGEP de La Pocatière, bibliothèque

Lasalle

Bibliothèque municipale

CÉGEP André-Laurendeau, bibliothèque

La Tuque

Bibliothèque municipale

Lauzon

Cégep de Lévis-Lauzon, Centre des média

Laval

Collège Montmorency, Bibliothèque

Service de la bibliothèque de la Ville de Laval

Lennoxville

Bishop's University Library

Lévis

Bibliothèque municipale

Collège de Lévis, bibliothèque

Longueuil

Bibliothèque municipale

Bibliothèque publique

Institut Nazareth et Louis-Braille

Collège Édouard-Montpetit, Bibliothèque

Loretteville

Bibliothèque municipale

Malartic

Bibliothèque municipale

Marieville

Bibliothèque Commémorative Desautels

Mascouche

Bibliothèque municipale

Matane

Bibliothèque municipale

CÉGEP de Matane, Bibliothèque

Mont-Laurier

Bibliothèque municipale

Montréal

Atwater Library

Bibliothèque nationale de Québec

*Bibliothèque de la Ville de Montréal

CÉGEP Bois-de-Boulogne, Bibliothèque

CÉGEP de Maisonneuve, Bibliothèque

CÉGEP de Rosemont

CÉGEP du Vieux-Montréal, Bibliothèque

*Centres des Bibliotèques

Collège Ahuntsic, Bibliothèque

Collège André-Grasset, Bibliothèque

Collège Jean-de-Brébeuf - Bibliothèque du Pavillon Lalemant

Collège Marie-Victorin, Bibliothèque

*Concordia University, Main Library - Loyola Campus Library

École des hautes études commerciales, Bibliothèque

École nationale d'administration publique, Centre de documentation

École polytechnique, bibliothèque

Fraser-Hickson Institute Library/Institut Fraser-Hickson (Bibliothèque)

Jewish Public Library

Marianopolis College Library

Quebec *(continued)*

Montréal *(continued)*

*McGill University, Main Library
- Howard Ross Library of Management
- Law Library
- Social Work Library
- McLennon Library

Université de Montréal
- Bibliothèque de droit
- *Bibliothèque des sciences humaines et sociales
- Bibliothèque Para-Médicale

*Université du Québec à Montréal, Bibliothèque

Montréal Est

Bibliothèque municipale

Montréal Nord

Bibliothèque municipale

Mont Royal

Reginald J P Dawson Library

Murdochville

Bibliothèque municipale

Pierrefonds

Bibliothèque intermunicipale

Pincourt

Bibliothèque municipale

Pointe Claire

Pointe Claire Public Library/Bibliothèque publique de Pointe Claire — Central

Port Cartier

Bibliothèque municipale

Québec

*Bibliothèque de l'assemblée nationale

Bibliothèque municipale du Québec

CÉGEP François-Xavier-Garneau, Bibliothèque

Collège Jésus-Marie de Sillery, Bibliothèque

Collège de Limoilou, Bibliothèque

Repentigny

Bibliothèque municipale

Rigaud

Collège Bourget, Bibliothèque

Rimouski

CÉGEP de Rimouski, Bibliothèque

Université du Québec à Rimouski, Bibliothèque

Rivière-du-Loup

Bibliothèque publique

CÉGEP de Rivière-du-Loup, Bibliothèque

Roxboro

Bibliothèque municipale

Rouyn

Bibliothèque municipale

Collège de l'Abitibi-Témiscamingue, Bibliothèque

Université du Québec
- Centre d'études universitaires, Bibliothèque

St-Augustin de Québec

Campus Notre Dame de Foy, Bibliothèque

Saint-Basile-le-Grand

Bibliothèque municipale

St-Bruno de Montarville

Bibliothèque municipale

St-Eustache

Bibliothèque municipale

St-Félicien

Bibliothèque municipale

St-Georges de Beauce

Séminaire St-Georges, Bibliothèque du collégial

Saint-Hubert

Bibliothèque municipale

St-Hyacinthe

Bibliothèque publique

CÉGEP de St-Hyacinthe, Bibliothèque

École de médecine vétérinaire de l'Université de Montréal, Bibliothèque

Quebec *(continued)*

St-Jean

Bibliothèque municipale

Collège Militaire Royal de St-Jean, Bibliothèque

Collège St-Jean sur Richelieu, Bibliothèque

Saint Jérôme

Bibliothèque municipale

CÉGEP de Saint-Jérôme, Bibliothèque

St-Lambert

Bibliothèque municipale

Champlain Regional College
- St Lambert Campus Library

Saint-Laurent

Bibliothèque municipale

CÉGEP St-Laurent, Bibliothèque

Vanier College
- St Croix Campus, Media Resource Centre

St-Léonard

Bibliothèque municipale

Saint-Luc

Bibliotèque minicipale de Saint-Luc

Sainte-Anne-de-Bellevue

John Abbot College

MacDonald College Library

Ste-Anne de la Pocatière

Collège de Ste Anne, Bibliothèque

Institut technologique agricole, Bibliothèque

Sainte-Foy

Bibliothèque municipale

Champlain Regional College
- St Lawrence Campus Library

CÉGEP de Sainte-Foy, Centre de média

École nationale d'administration publique

Université Laval,
- *Bibliothèque générale
- Faculté de Droit, Bibliothèque

Université du Québec
- Médiathèque

Sainte-Thérèse

Bibliothèque municipale

Collège Lionel-Groulx, Bibliothèque

Sept-Îles

Bibliothèque Centrale de prêt, Côte-Nord

Bibliothèque municipale de Sept-Îles

CÉGEP de Sept-Îles
- Campus Mingan

Shawinigan

Bibliothèque municipale

CÉGEP de Shawinigan, Bibliothèque

Sherbrooke

Bibliothèque centrale de prêt de l'Estrie

Bibliothèque municipale

Collège de Sherbrooke
- Centre de média

Séminaire de Sherbrooke, Bibliothèque

Université de Sherbrooke
- Bibliothèque de droit
- *Bibliothèque Générale

Sorel

Bibliothèque municipale

Terrebonne

Bibliothèque municipale

Thetford Mines

CÉGEP de Thetford Mines, Bibliothèque

Tracy

CÉGEP de Sorel-Tracy

Trois-Rivières

Bibliothèque centrale de prêt de la Mauricie

Bibliothéque de Trois-Rivières

CÉGEP de Trois-Rivières, Bibliothèque

Université du Québec à Trois-Rivières, Bibliothèque

Val D'or

Bibliothèque municipale

Quebec *(continued)*

Valleyfield
Collège de Valleyfield, Bibliothèque

Varennes
Bibliothèque municipale

Verdun
Bibliothèque municipale

La Vernière
Collège de la Gaspésie et des Îles
- Bibliothèque du Centre des Îles

Victoriaville
CÉGEP de Victoriaville, Bibliothèque

Ville de la Baie
Bibliothèque municipale

Westmount
Dawson College Library

Westmount Public Library/
Bibliothèque publique de
Westmount

Saskatchewan

Estevan
Estevan Public Library

Gravelbourg
Collège Mathieu, Bibliothèque

Humboldt
Wapiti Regional Library
- Humboldt Branch

Langenburg
Parkland Regional Library
- Langenburg Branch

Lloydminster
Lloydminster Public Library

Melfort
Wapiti Regional Library
- Melfort Branch

Melville
Parkland Regional Library
- Melville Branch

Moose Jaw
Moose Jaw Public Library

Palliser Regional Library

Saskatchewan Technical Institute,
Library

Muenster
St Peter's Abbey College, Library

Nipawin
Wapiti Regional Library
- Nipawin Branch

North Battleford
Lakeland Regional Library
- North Battleford Branch

Prince Albert
John M Cuelenaere Library

Wapiti Regional Library
- Prince Albert Branch

Regina
Saskatchewan Library

Regina Public Library

University of Regina, Library

Wascana Institute, Research
Information Centre

Saskatoon
Saskatoon Public Library

*University of Saskatchewan, Library

Spalding
Parkland Regional Library
- Spalding Branch

Swift Current
Chinook Regional Library
- Main Library
- Swift Current Branch

Tisdale
Wapiti Regional Library
- Tisdale Branch

Weyburn
Southeast Regional Library

Weyburn Public Library

Wilcox
Athol Murray College of Notre-Dame
- Lane Hall Memorial Library

Saskatchewan *(continued)*	**Wynyard** Parkland Public Library - Wynyard Branch	**Yorkton** Parkland Regional Library - Yorkton Branch
Yukon	**Whitehorse** Government of Yukon Territory - Library Services Branch	

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1b

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1991

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11th EDITION 1991



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1991

11th EDITION



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Preface

This is the eleventh edition of the *Guide to Federal Programs and Services*. A compendium of information about federal activities of interest to the public, the *Guide* is designed to improve access to government. Its aim is to steer readers through the bureaucracy to the source of information they are seeking.

The *Guide* includes information on the Crown, Parliament and the Judiciary as well as the central agencies, line departments and Crown corporations that make up government. Although some of these organizations do not administer programs directly to the public, their role has a major impact on the policies and activities of departments that do. As PS 2000 emphasizes, the ultimate purpose of government is to serve the public, whether through direct services and programs or through the policy and infrastructure that support those services.

The first section of the book, Telephone Services, includes Reference Canada telephone numbers across Canada, toll-free listings for all federal departments and telephone services for hearing-impaired people.

An extensive subject index enables the reader to find information easily in the Programs and Services section, which contains data on 143 federal organizations at all levels — agencies, Crown corporations and departments, as well as the Judiciary and Parliament of Canada.

Part II lists addresses and phone number of federal, regional, district and branch offices throughout Canada.

The *Guide* is the only federal publication to include a complete integrated listing of toll-free telephone services and office addresses of all federal departments.

We would like to express our appreciation for the co-operation and support of all those individuals who worked on the production of the *Guide*. Co-ordinators in each federal organization worked hard to provide accurate and up-to-date information about their programs, services and office addresses, and the staff of the Reference Canada offices across Canada updated the federal office listings in their regions, a mammoth task.

Final update was 1 February 1991.

Reference Canada Program
Canada Communication Group
Hull, Quebec
KIA 0S5
(819) 956-3341

Table of Contents

List of Organizations by Acronym vi
List of Organizations by Title viii
How to Use the *Guide* x

Telephone Services 1

Reference Canada (Telephone Referral Services) 3
Toll-free Telephone Services 5
Telephone Services for People with Hearing Impairments 29

Subject Index 39

Part I

Programs and Services 109

Parliament 111
Judiciary 115
Departments, Agencies, Crown Corporations 119

Part II

Federal Government Offices Throughout Canada 265

Associated Bookstores for the Sale of Federal Government Publications 437
Depository Libraries 447

List of Organizations in Order of Acronym

Note: the alphabetical order of the departments in both the programs and services section and the address section of the *Guide* is by acronym.

The acronyms used here are not necessarily the official ones. Some have been changed to avoid confusion with duplicate acronyms.

Parliament		**111**
GG	Governor General	113
HOC	House of Commons	113
LP	Library of Parliament	114
SEN	The Senate	114
Judiciary		**115**
CJC	Canadian Judicial Council	117
CMAC	Court Martial Appeal Court of Canada	117
FCTC	Federal Court of Canada	117
SUPC	Supreme Court of Canada	118
TCC	Tax Court of Canada	118
Departments, Agencies and Crown Corporations		**119**
ACOA	Atlantic Canada Opportunities Agency	121
AECB	Atomic Energy Control Board	122
AECL	Atomic Energy of Canada Limited	122
AGC	Agriculture Canada	122
BC	Bank of Canada	126
CACSW	Canadian Advisory Council on the Status of Women	126
CBC	Canadian Broadcasting Corporation	127
CC	The Canada Council	127
CCA	Consumer and Corporate Affairs Canada	128
CCC	Canadian Commercial Corporation	131
CCMD	Canadian Centre for Management Development	131
CCOHS	Canadian Centre for Occupational Health and Safety	131
CCU	Canadian Commission for Unesco	131
CDC	Canadian Dairy Commission	132
CDIC	Canada Deposit Insurance Corporation	132
CDVIC	Canada Development Investment Corporation	132
CGC	Canadian Grain Commission	133
CHPC	Canada Harbour Place Corporation	133
CHRC	Canadian Human Rights Commission	133
CI	Correctional Investigator, Office of the	134
CICS	Canadian Intergovernmental Conference Secretariat	134
CIDA	Canadian International Development Agency	134
CIGI	Canadian International Grains Institute	136
CIIPS	Canadian Institute for International Peace and Security	136
CITT	Canadian International Trade Tribunal	136
CLC	Canada Lands Company	137
CLRB	Canada Labour Relations Board	137
CMC	Canadian Museum of Civilization	137

CMHC	Canada Mortgage and Housing Corporation	138
CMN	Canadian Museum of Nature	139
CN	Canadian National	139
COGLA	Canada Oil and Gas Lands Administration	140
COM	Communications Canada	140
CPC	Canada Post Corporation	144
CRBC	Copyright Board Canada	146
CRTC	Canadian Radio-television and Telecommunications Commission	146
CSC	Correctional Service Canada	147
CSFC	Canadian Saltfish Corporation	148
CSPA	Canadian Space Agency	148
CT	Competition Tribunal	149
CWB	Canadian Wheat Board	149
CWM	Canadian War Museum	150
DCC	Defence Construction Canada	150
DEVCO	Cape Breton Development Corporation	150
DND	Department of National Defence	150
EAITC	External Affairs and International Trade Canada	152
EC	Environment Canada	157
ECC	Economic Council of Canada	163
EDC	Export Development Corporation	163
EIC	Employment and Immigration Canada	164
ELC	Elections Canada	169
EMR	Energy, Mines and Resources Canada	169
EPC	Emergency Preparedness Canada	179
F&O	Fisheries and Oceans	180
FASC	Fitness and Amateur Sport Canada	181
FBDB	Federal Business Development Bank	182
FC	Finance Canada, Department of	183
FCC	Farm Credit Corporation Canada	183
FFMC	Freshwater Fish Marketing Corporation	184
FJA	Federal Judicial Affairs (Office of the Commissioner for)	184
FNCC	Foreign Claims Commission	184
FORC	Forestry Canada	184
FPRO	Federal-Provincial Relations Office	185
HWC	Health and Welfare Canada	185
IC	Investment Canada	190
ICC	Information Commissioner of Canada	191
ICOD	International Centre for Ocean Development	191
IDRC	International Development Research Centre	191
IJC	International Joint Commission	192
INAC	Indian and Northern Affairs Canada	192
IRB	Immigration and Refugee Board	197
ISTC	Industry, Science and Technology Canada	197
JUST	Justice Canada, Department of	206
LC	Labour Canada	208
LFBC	Livestock Feed Board of Canada	210
LRC	Law Reform Commission of Canada	210
MA	Marine Atlantic Inc	210
MRC	Medical Research Council of Canada	211
NAC	National Arts Centre	211
NACA	National Advisory Council on Aging	212
NAM	National Aviation Museum	212
NARC	National Archives of Canada	212
NBC	National Battlefields Commission, The	213
NCC	National Capital Commission	213
NCW	National Council of Welfare	214
NEB	National Energy Board	214
NFB	National Film Board	215
NFPMC	National Farm Products Marketing Council	215
NGC	National Gallery of Canada	215
NLC	National Library of Canada	216
NMST	National Museum of Science and Technology	217
NPAC	Northern Pipeline Agency Canada	217
NPB	National Parole Board	218
NRC	National Research Council Canada	218
NSERC	Natural Sciences and Engineering Research Council of Canada	221
NSS	National Search and Rescue Secretariat	221
NTA	National Transportation Agency	222
OAG	Office of the Auditor General of Canada	222
OCOL	Office of the Commissioner of Official Languages	223
OPRA	Office of Privatization and Regulatory Affairs	223
OSFI	Office of the Superintendent of Financial Institutions Canada	223
PAB	Pension Appeals Board	224
PC	Petro-Canada	224
PCC	Privacy Commissioner of Canada	225
PCO	Privy Council Office	225
PFRA	Prairie Farm Rehabilitation Administration (see Agriculture Canada)	
PMO	Prime Minister's Office	225
PMPRB	Patented Medicine Prices Review Board	225
PRC	Ports Canada	226
PSC	Public Service Commission	226
PSSRB	Public Service Staff Relations Board	229
PWC	Public Works Canada	229
RCCE	Revenue Canada, Customs and Excise	231
RCM	Royal Canadian Mint	233
RCMP	Royal Canadian Mounted Police	233
RCMPC	Royal Canadian Mounted Police Public Complaints Commission	234
RCMPR	Royal Canadian Mounted Police External Review Committee	235
RCT	Revenue Canada Taxation	235
SC	Statistics Canada	238
SCC	Science Council of Canada	240
SGC	Solicitor General Canada	240
SIRC	Security Intelligence Review Committee	241
SLSA	St Lawrence Seaway Authority, The	241
SS	Secretary of State	242
SSC	Supply and Services Canada	246
SSHRC	Social Sciences and Humanities Research Council of Canada	250
STCC	Standards Council of Canada	251
SWC	Status of Women Canada	251
TB	Treasury Board of Canada	252
TC	Transport Canada	253
TFC	Telefilm Canada	260
TSBC	Transportation Safety Board of Canada	260
VA	Veterans Affairs	261
VIA	VIA Rail Canada	262
WED	Western Economic Diversification	262

List of Organizations by Title

Parliament		**111**
Governor General	GG	113
House of Commons	HOC	113
Library of Parliament	LP	114
The Senate	SEN	114

Judiciary		**115**
Canadian Judicial Council	CJC	117
Court Martial Appeal Court of Canada	CMAC	117
Federal Court of Canada	FCTC	117
Supreme Court of Canada	SUPC	118
Tax Court of Canada	TCC	118

Departments, Agencies and Crown Corporations		**119**
Agriculture Canada	AGC	122
Atlantic Canada Opportunities Agency	ACOA	121
Atomic Energy Control Board	AECB	122
Atomic Energy of Canada Limited	AECL	122
Auditor General of Canada, Office of the	OAG	222
Bank of Canada	BC	126
Canada Council	CC	127
Canada Deposit Insurance Corporation	CDIC	132
Canada Development Investment Corporation	CDVIC	132
Canada Harbour Place Corporation	CHPC	133
Canada Labour Relations Board	CLRB	137
Canada Lands Company	CLC	137
Canada Mortgage and Housing Corporation	CMHC	138
Canada Oil and Gas Lands Administration	COGLA	140
Canada Post Corporation	CPC	144
Canadian Advisory Council on the Status of Women	CACSW	126
Canadian Broadcasting Corporation	CBC	127
Canadian Centre for Management Development	CCMD	131
Canadian Centre for Occupational Health and Safety	CCOHS	131
Canadian Commercial Corporation	CCC	131
Canadian Commission for Unesco	CCU	131
Canadian Dairy Commission	CDC	132
Canadian Grain Commission	CGC	133
Canadian Human Rights Commission	CHRC	133
Canadian Institute for International Peace and Security	CIIPS	136
Canadian Intergovernmental Conference Secretariat	CICS	134
Canadian International Development Agency	CIDA	134
Canadian International Grains Institute	CIGI	136
Canadian International Trade Tribunal	CITT	136
Canadian Museum of Civilization	CMC	137
Canadian Museum of Nature	CMN	139
Canadian National	CN	139
Canadian Radio-television and Telecommunications Commission	CRTC	146
Canadian Saltfish Corporation	CSFC	148
Canadian Space Agency	CSPA	148
Canadian War Museum	CWM	150

Canadian Wheat Board	CWB	149
Cape Breton Development Corporation	DEVCO	150
Communications Canada	COM	140
Competition Tribunal	CT	149
Consumer and Corporate Affairs Canada	CCA	128
Copyright Board of Canada	CRBC	146
Correctional Investigator, Office of the	CI	134
Correctional Service Canada	CSC	137
Defence Construction Canada	DCC	150
Economic Council of Canada	ECC	163
Elections Canada	ELC	169
Emergency Preparedness Canada	EPC	179
Employment and Immigration Canada	EIC	164
Energy, Mines and Resources Canada	EMR	169
Environment Canada	EC	157
Export Development Corporation	EDC	163
External Affairs and International Trade Canada	EAITC	152
Farm Credit Corporation Canada	FCC	182
Federal Business Development Bank	FBDB	182
Federal Judicial Affairs (Office of the Commissioner for)	FJA	184
Federal-Provincial Relations Office	FPRO	185
Finance Canada, Department of	FC	183
Fisheries and Oceans	F&O	180
Fitness and Amateur Sport Canada	FASC	181
Foreign Claims Commission	FNCC	184
Forestry Canada	FORC	184
Freshwater Fish Marketing Corporation	FFMC	184
Health and Welfare Canada	HWC	185
Immigration and Refugee Board	IRB	197
Indian and Northern Affairs Canada	INAC	192
Industry, Science and Technology Canada	ISTC	197
Information Commissioner of Canada	ICC	191
International Centre for Ocean Development	ICOD	191
International Development Research Centre	IDRC	191
International Joint Commission	IJC	192
Investment Canada	IC	190
Justice Canada, Department of	JUST	206
Labour Canada	LC	208
Law Reform Commission of Canada	LRC	210
Livestock Feed Board of Canada	LFBC	210
Marine Atlantic Inc	MA	210
Medical Research Council of Canada	MRC	211
National Advisory Council on Aging	NACA	212
National Archives of Canada	NARC	212
National Arts Centre	NAC	211
National Aviation Museum	NAM	212
National Battlefield Commission, The	NBC	213
National Capital Commission	NCC	212
National Council of Welfare	NCW	214
National Defence, Department of	DND	150
National Energy Board	NEB	214
National Farm Products Marketing Council	NFPMC	215
National Film Board	NFB	215
National Gallery of Canada	NGC	215
National Library of Canada	NLC	216
National Museum of Science and Technology	NMST	217
National Parole Board	NPB	218
National Research Council Canada	NRC	218
National Search and Rescue Secretariat	NSS	221
National Transportation Agency	NTA	222
Natural Sciences and Engineering Research Council	NSERC	221
Northern Pipeline Agency Canada	NPAC	217
Office of Privatization and Regulatory Affairs	OPRA	223
Official Languages, Office of the Commissioner for	OCOL	223
Patented Medicine Prices Review Board	PMPRB	225
Pension Appeals Board	PAB	224
Petro-Canada	PC	224
Ports Canada	PRC	226
Prairie Farm Rehabilitation Administration (see Agriculture Canada)		
Prime Minister's Office	PMO	225
Privacy Commissioner of Canada	PCC	225
Privy Council Office	PCO	225
Public Service Commission	PSC	226
Public Service Staff Relations Board	PSSRB	229
Public Works Canada	PWC	229
Revenue Canada, Customs and Excise	RCCE	231
Revenue Canada Taxation	RCT	235
Royal Canadian Mint	RCM	233
Royal Canadian Mounted Police	RCMP	233
Royal Canadian Mounted Police External Review Committee	RCMPR	235
Royal Canadian Mounted Police Public Complaints Commission	RCMPC	234
St Lawrence Seaway Authority, The	SLSA	241
Science Council of Canada	SCC	240
Secretary of State	SS	242
Security Intelligence Review Committee	SIRC	241
Social Sciences and Humanities Research Council of Canada	SSHRC	250
Solicitor General Canada	SGC	240
Standards Council of Canada	STCC	251
Statistics Canada	SC	238
Status of Women Canada	SWC	251
Superintendent of Financial Institutions, Office of the	OSFI	223
Supply and Services Canada	SSC	246
Telefilm Canada	TFC	260
Transport Canada	TC	253
Transportation Safety Board of Canada	TSBC	260
Treasury Board of Canada	TB	252
Veterans Affairs	VA	261
VIA Rail Canada	VIA	262
Western Economic Diversification	WED	262

How to use the *Guide*

The *Guide* is a compendium of federal government information, including programs and services of interest to the public, regional addresses for federal offices across the country, federal bookstore agents, depository libraries, federal toll-free telephone numbers, phone services for people with hearing impairments and Reference Canada general information listings. Each section of the *Guide* is complete in itself, but also linked to the information in other parts of the book.

Telephone Services

The Telephone Referral Services section includes the local, toll-free and Zenith numbers of a national network of government information referral offices.

The Toll-free Telephone Services section lists federal toll-free numbers throughout Canada. Numbers are included for specific programs such as the income tax information service, or for general information on departments, as for the Information and Privacy Commissioners of Canada.

The Telephone Services for People with Hearing Impairments section includes numbers for federal TDDs (Telephone Device for the Deaf), (VEs) Visual Ears and TTYs.

Part I Programs and Services

This section includes the Parliament of Canada, the Judiciary and federal departments, agencies and Crown corporations. These are organized alphabetically according to the department acronym. Each organization's section includes a head office address, a general inquiry number, the title of the minister or agent through whom it reports to Parliament, a brief summary of responsibilities, and descriptions of the individual programs or services for which the organization is responsible.

The subject index eliminates the need for the reader to know anything about the hierarchy of government or the workings of the bureaucracy. It provides a direct route to a specific program description by topic. Sorted alphabetically, each key word gives the page number of the program description, the institution identifier and the program number.

Part II Federal Government Offices Throughout Canada

This section contains a listing of all federal government offices throughout Canada. The addresses are sorted by department first, then province, department branch and city. Most office listings include a branch or division name, street address, postal address, postal code and telephone number.

Associated Bookstores for the Sale of Government Publications

This list includes the addresses of bookstores throughout Canada that sell government publications. It is organized alphabetically by province and then city.

Depository Libraries

This section lists the towns, sorted by province, where there are depository libraries — libraries that stock all government publications.

Telephone Services

1. Reference Canada (Telephone Referral Services)
2. Toll-free Telephone Services
3. Telephone Services for People with Hearing Impairments





Reference Canada (Telephone Referral Services)

Information on federal government programs and services is available by calling the local or toll-free numbers of this national telephone referral service operating in each province and territory. In some instances, Reference Canada operates in conjunction with a province or territory, in which case, the name of the provincial service is used. All offices answer general questions, but refer more complex inquiries to the appropriate authority in government.

Province	Number	Telephone Referral Service
Alberta	1-800-232-9481	Reference Canada
	495-2021	Edmonton (local calls)
	495-4161	Edmonton (Telecommunications Device for the Deaf)
British Columbia	1-800-663-1381	Reference Canada
	666-5555	Vancouver (local calls)
	666-2560	Vancouver (Telecommunications Device for the Deaf)
Manitoba	1-800-282-8060	Citizens' Inquiry Service[1]
	945-3744	Winnipeg (local calls)
	945-4796	Winnipeg (Telecommunications Device for the Deaf)
New Brunswick	1-800-442-4400	New Brunswick Inquiries[1]
	453-2525	Fredericton (local calls)
Newfoundland	1-800-563-2432	Reference Canada
	772-4365	St John's (local calls)
	772-6226	St John's (Telecommunications Device for the Deaf)
Northwest Territories	495-2021	From Area Code 403, call collect to Reference Canada in Edmonton
	1-800-267-0340	From Area Code 819, calls received by Reference Canada in Ottawa
Nova Scotia	1-426-8092	Reference Canada
	426-8092	Halifax (local calls)
	426-6696	Halifax (Telecommunications Device for the Deaf)
Ontario	1-800-387-0700	Reference Canada (Toronto) serving Area Codes 416 and 519
	973-1993	Toronto (local calls)
	973-8099	Toronto (Telecommunications Device for the Deaf)
	1-800-267-0340	Reference Canada (Ottawa/Hull) serving Area Code 613 and the Outaouais
	995-7151	Ottawa/Hull (local calls)
	952-0845	Ottawa/Hull (Telecommunications Device for the Deaf)
	1-800-461-1664	Reference Canada (North Bay) serving Area Codes 807 and 705
	476-4910	North Bay (local calls)
	476-7788	North Bay (Telecommunications Device for the Deaf)
Prince Edward Island	1-368-5050	Island Inquiries[1]
	368-5050	Charlottetown (local calls)

Province	Number	Telephone Referral Service
Quebec	Dial 0 and ask for Zenith Communication-Quebec. For the following locations, dial	Communications-Quebec[1]
	589-2244	Baie-Comeau (local calls)
	477-7272	Drummondville (local calls)
	368-2550	Gaspé (local calls)
	375-5664	Granby (local calls)
	772-3232	Hull (local calls)
	986-3222	Îles-de-la-Madeleine (local calls)
	759-6440	Joliette (local calls)
	547-6601	Jonquière (local calls)
	873-5555	Laval (local calls)
	873-8989	Longueuil (local calls)
	873-2111	Montreal (local calls — French and English)
	873-6449	Montreal (local calls — Cambodian)
	873-6448	Montreal (local calls — Chinese)
	873-6450	Montreal (local calls — Creole)
	873-6451	Montreal (local calls — Greek)
	873-6441	Montreal (local calls — Italian)
	873-6443	Montreal (local calls — Portuguese)
	873-6445	Montreal (local calls — Spanish)
	873-6448	Montreal (local calls — Vietnamese)
	643-1344	Quebec (local calls)
	722-3939	Rimouski (local calls)
	764-3241	Rouyn-Noranda (local calls)
	679-0433	Saint-Félicien (local calls)
	227-1122	Saint-Georges (local calls)
	778-1123	Saint-Hyacinthe (local calls)
	346-6879	Saint-Jean-sur-Richelieu (local calls)
	438-1282	Saint-Jérôme (local calls)
	371-9111	Salaberry-de-Valleyfield
	968-2806	Sept-Îles (local calls)
	820-3000	Sherbrooke (local calls)
	338-0181	Thetford-Mines (local calls)
	371-6121	Trois-Rivières (local calls)
	825-3166	Val d'Or (local calls)
	873-4626	Montreal (local calls — for people with hearing impairments with a TDD/TTY device)
	1-800-361-9596	All other locations — for people with hearing impairments with a TDD/TTY device
Saskatchewan	1-800-667-7160	Government Inquiry Centre[1]
	780-6683	Regina (local calls)
	780-7565	Regina (Telecommunications Device for the Deaf)
Yukon	1-800-661-0408	Yukon Inquiry Centre[2]
	667-5811	Whitehorse (local calls)

[1] Federal-provincial telephone referral service
[2] Federal-territorial telephone referral service



Toll-free Telephone Services

The toll-free numbers below, listed by department, apply to those programs for which information is frequently requested by the public. Please note that not all departments have toll-free numbers, and that some departments listed below may not have a toll-free number that applies in your area. In the case of collect calls, dial the operator and request a collect call for the desired number. All other numbers may be dialled direct.

Department and program	Number	Calls made from the following areas
(ACOA) Atlantic Canada Opportunities Agency		**New Brunswick**
	1-800-561-4030	Fredericton
	1-800-561-7862	Moncton
		Newfoundland
	1-800-563-6966	Cornerbrook
	1-800-563-8877	Labrador
	1-800-563-5766	St John's
		Nova Scotia
	1-800-565-1228	Mainland
	1-800-565-9460	Cape Breton
	1-800-565-0228	**Prince Edward Island** (Charlottetown)
Atlantic Enterprise Program (*see* Part I *under* Atlantic Canada Opportunities Agency for the program description)	1-800-561-7862 954-5557	**Throughout Canada** Ottawa/Hull (local calls)
(AECL) Atomic Energy of Canada Limited		
Candu Operations/customer service hot line	1-800-268-5877	**Throughout Canada and the United States** (except Saskatchewan)
Whiteshell Nuclear Research Establishment	1-800-665-0436	**Manitoba**
	753-2311	Pinawa (local calls)
(AGC) Agriculture Canada		
Farm Debt Review Board	1-800-642-3890	**Alberta**
	495-4764	Edmonton (local calls)
	1-800-561-4007	**New Brunswick**
	1-800-265-7288	**Ontario** Guelph (Area Code 519)
		Saskatchewan
	1-800-667-1670	Northern Saskatchewan
	1-800-667-7158	Southern Saskatchewan
		Ontario
Food Production and Inspection	1-800-461-3213	Area Code 705 only
	1-800-465-8509	Area Code 807 only
National Pesticide Call Line	1-800-267-6315	**Throughout Canada**
	(613) 993-4544	**Northwest Territories and Yukon** (call collect)

Department and program	Number	Calls made from the following areas
(CBC) Canadian Broadcasting Corporation		
English and French Services	1-800-561-7010	**New Brunswick, Nova Scotia and Prince Edward Island**
Reception problems/radio and television	1-800-663-9219	**British Columbia**
(CCA) Consumer and Corporate Affairs		
Consumer information on the GST		**Throughout Canada**
	1-800-668-2122	Service in English
	1-800-465-7733	TDD (English)
	1-800-668-0999	Service in French
	1-800-465-5770	TDD (French)
(CCOHS) Canadian Centre for Occupational Health and Safety		
CCINFOline	1-800-263-8340	**Throughout Canada**
		Throughout Canada
Inquiries service	1-800-263-8466	Service in English
	1-800-263-8276	Service in French
(CDIC) Canada Deposit Insurance Corporation		
Information	1-800-267-1999	**Throughout Canada**
(CGC) Canadian Grain Commission		
Information in French	Zenith 07520	**Manitoba**
	983-2770	Winnipeg (local calls)
(CHRC) Canadian Human Rights Commission	1-800-565-1752	**New Brunswick, Nova Scotia and Prince Edward Island**
	426-8380	Halifax (local calls)
(CI) Correctional Investigator, Office of the	1-800-267-5982	**Throughout Canada**
(CN) Canadian National		
Freight Services	1-800-665-0383	**Manitoba and Saskatchewan**
(COM) Communications Canada		
Communications information (e.g., on radio station licences, interference with radio and television reception, radio operator examinations)		**Alberta**
	Zenith 22127	Fort McMurray, Lloydminster, and Red Deer
	495-2470	Edmonton (local calls)
		Ontario
	1-800-265-1273	Area Code 519
	1-800-461-0807	Area Code 705 and 807
	1-800-267-2859	Kingston and area

Department and program	Number	Calls made from the following areas
(COM) Communications Canada *(continued)*		**Quebec**
	1-800-463-9810 549-5781	Chicoutimi, Lac Saint-Jean and Rouyn area Chicoutimi (local calls)
	1-800-252-9046 722-3070	Côte-Nord, Gaspésie, and Îles-de-la-Madeleine area Rimouski (local calls)
	1-800-463-2309	Quebec City region
	1-800-567-3425	Trois-Rivières and area
	1-800-567-3498 564-5543	Sherbrooke area Sherbrooke (local calls)
Information about establishing French communications services	1-800-665-3421 983-4391	**Alberta, Manitoba and Saskatchewan** Winnipeg (local calls)
(CPC) Canada Post		
Customer service for people with hearing impairments	1-800-267-2797	**Throughout Canada**
National Philatelic Centre	1-800-565-4362	**Throughout Canada**
Service Centres	1-800-262-9071	**Alberta**
	292-5514 495-4540	Calgary (local calls) Edmonton (local calls)
	1-800-663-0702	**British Columbia**
	666-2008	Vancouver (local calls)
	1-800-665-0110	**Manitoba, Northwestern Ontario and Saskatchewan**
	983-6994	Winnipeg (local calls)
	1-800-565-1037	**New Brunswick, Nova Scotia and Prince Edward Island**
	426-7061	Halifax (local calls)
	1-800-565-1729	**Newfoundland**
		Ontario
	1-800-265-9925 645-4355	Southwestern Ontario London (local calls)
	1-800-263-0831 629-3278	Toronto area Toronto (local calls)
	1-800-267-6338 526-3278	All other points Ottawa (local calls)
		Quebec
	1-800-363-8787 633-8483	Montreal area Montreal (local calls)
	1-800-463-5226 648-3442	All other points Quebec City (local calls)
Service in French	1-800-665-8793	**Alberta and Manitoba**
	1-800-267-6369	**Ontario** (Toronto area)
Stamp Travellers' Club (for children)	1-800-565-CLUB	**Throughout Canada**

Department and program	Number	Calls made from the following areas
(CSC) Correctional Service Canada		
CORCAN (*see* Part I *under* Correctional Service Canada for program description)	1-800-267-0354	**Throughout Canada**
	996-2425	Ottawa/Hull (local calls)
Materiel Management Centre (Abbotsford)	666-7017	Toll-free from Vancouver
		Ontario
Parole Office	1-800-265-2830	Guelph
	1-800-668-9414	Hamilton
(DEVCO) Cape Breton Development Corporation	1-800-565-9460	**Throughout Canada**
(DND) Department of National Defence		
Recruiting	1-800-666-9725	**Alberta**
	292-4380	Calgary (local calls)
	495-3002	Edmonton (local calls)
		British Columbia
	1-800-663-0942	Kamloops region
	1-800-663-1210	Vancouver region
	1-800-665-3410	**Manitoba**
	983-3680	Winnipeg (local calls)
	1-800-222-9506	**New Brunswick**
	1-800-563-8868	**Newfoundland**
	1-427-7600	**Nova Scotia**
		Ontario
	1-800-461-7346	North Bay
	1-800-461-6713	Sudbury
	1-800-461-7346	Toronto
	1-368-0180	**Prince Edward Island**
		Quebec
	1-800-463-6570	Chicoutimi
	1-800-463-1768	Sept-Îles
Rescue Co-ordination	1-800-565-1582	**New Brunswick, Nova Scotia, Prince Edward Island and Eastern Quebec**
Serviceman's Insurance and Retirement Savings Plan	1-800-267-6681	**Throughout Canada**

Department and program	Number	Calls made from the following areas
(EAITC) External Affairs and International Trade Canada		
Info Export	1-800-267-8376	**Throughout Canada**
	993-6435	Ottawa/Hull (local calls)
Passport Information — general inquiries regarding all mailed in applications (*see* Part I *under* External Affairs and International Trade Canada for program description)	1-800-567-6844	**Eastern Canada**
	1-800-567-6868	**Western Canada**
	994-3500	Ottawa/Hull (local calls)
Passport Information — regarding applications forwarded to regional offices (*see* Part I *under* External Affairs and International Trade Canada for program description)	1-800-232-9475	**Alberta**
	495-2622	Edmonton (local calls)
	292-5171	Calgary (local calls)
	1-800-663-1656	**British Columbia**
	666-0221	Vancouver (local calls)
	388-0213	Victoria (local calls)
	Zenith 00770	**Northern British Columbia**
	1-800-542-3407	**Manitoba**
	983-0124	Winnipeg (local calls)
	1-800-565-7762	**New Brunswick, Newfoundland, Nova Scotia and Prince Edward Island**
	1-800-567-9615	Inquiries in French
	452-3900	Fredericton (local calls)
	426-2770	Halifax (local calls)
	772-4616	St John's (local calls)
	1-800-232-9475	**Northwest Territories**
	1-800-387-3000	**Ontario**
	572-2217	Hamilton (local calls)
	645-4366	London (local calls)
	994-3500	Ottawa (local calls)
	343-5591	Thunder Bay (local calls)
	973-3251	Toronto (local calls)
	253-3507	Windsor (local calls)
	1-800-361-7699	**Quebec**
	542-0877	Jonquière (local calls)
	283-2152	Montreal
	648-4990	Quebec (local calls)
	1-800-667-1144	**Saskatchewan**
	780-7520	Regina (local calls)
	975-5106	Saskatoon (local calls)
	Zenith 00770	**Yukon**

Department and program	Number	Calls made from the following areas
(EC) Environment Canada		
Environmental Protection Emergency — Coast Guard Traffic Centre	666-1076	**British Columbia** (collect calls accepted)
	1-800-565-1633	**New Brunswick, Nova Scotia and Prince Edward Island**
	426-6200	Dartmouth (local calls)
Parks	1-800-362-3346	**Manitoba**
	983-2290	Winnipeg (local calls)
Lower Fort Garry National Historic Park	1-800-442-0600	Manitoba
	482-6843	Selkirk (local calls)
Regional Communications Office	1-800-463-6769	**Quebec**
(EDC) Export Development Corporation	1-800-661-8638	**Alberta and Saskatchewan**
	1-800-665-7871	**Manitoba**
	983-5114	Winnipeg (local calls)
(EIC) Employment and Immigration Canada		
Canadian Government Annuities Office (*see* Part I *under* Employment and Immigration Canada for program description)	1-800-561-7922	**Throughout Canada**
	548-7972	Bathurst (NB) (local calls)
Employment inquiries		**Alberta**
	723-3326 1-800-582-3212	Edson (local calls) Edson area
	532-4411 1-800-422-7711	Grande Prairie (local calls) Grande Prairie area
	624-4485 1-800-362-1365	Peace River (local calls) Peace River area
	849-4153 1-800-582-3211	Slave Lake (local calls) Slave Lake area
	Zenith 22105	All other areas in Alberta Banff, Calgary and Edmonton (local calls) *see* Part II, Addresses *under* nearest Canada Employment Centre
		British Columbia
	286-6212 1-800-232-8379	Campbell River (local calls) Campbell River area
	1-800-262-2384	Cranbrook
	782-5877 1-800-282-6110	Dawson Creek (local calls) Dawson Creek area

Department and program	Number	Calls made from the following areas
(EIC) Employment and Immigration Canada *(continued)*		
	Zenith 10300	**Manitoba**
		Winnipeg (local calls) *see* Part II, Addresses *under* nearest Canada Employment Centre
		New Brunswick
	548-7747 1-800-552-5433	Bathurst (local calls) Bathurst area
	773-5847 1-800-332-3092	Chatham (local calls) Chatham area
	365-7775 1-800-442-4934	Doaktown (local calls) Doaktown area
	392-5537 1-800-442-4447	Florenceville (local calls) Florenceville area
	452-3650 1-800-442-4910	Fredericton (local calls) Fredericton area
	473-1873 1-800-423-7640	Grand Falls (local calls) Grand Falls area
	851-6666 1-800-332-3097	Moncton (local calls) Moncton area
	627-2000 1-800-561-2202	Newcastle (local calls) Newcastle area
	523-4600 1-800-561-2127	Richibucto (local calls) Richibucto area
	536-0753 1-800-332-3938	Sackville (local calls) Sackville area
	636-4919 1-800-332-3938	Saint John (local calls) Saint John area
	466-6615 1-800-222-9754	St Stephen (local calls) St Stephen area
	432-6221 1-800-222-9618	Sussex (local calls) Sussex area
	325-3200 1-800-442-9788	Woodstock (local calls) Woodstock area
	Zenith 6500	**Northwest Territories**
		Hay River, Fort Simpson, Fort Smith, Inuvik and Yellowknife *see* Part II, Addresses *under* nearest Canada Employment Centre
	979-6271	Iqaluit Iqaluit area, call collect to Iqaluit
		Nova Scotia
		Call collect to nearest Canada Employment Centre *see* Part II, Addresses

Department and program	Number	Calls made from the following areas
(EIC) Employment and Immigration Canada *(continued)*		**Ontario**
	728-2468 1-800-461-4301	Barrie (local calls) Barrie area
	1-800-461-4211	Bracebridge
	1-800-263-7734	Coburg
	869-4552 1-800-461-4047	Espanola (local calls) Espanola area
	1-800-265-9393	Fergus
	1-800-465-2910	Fort Frances
	524-8342 1-800-265-5185	Goderich (local calls) Goderich area
	468-3301 1-800-465-1106	Kenora (local calls) Kenora area
	291-2920 1-800-265-3595	Listowel (local calls) Listowel area
	1-800-461-5422	Parry Sound
	735-0681 1-800-267-3904	Pembroke (local calls) Pembroke area
	745-0551 1-800-461-7652	Peterborough (local calls) Peterborough area
	881-2010 1-800-265-3035	Walkerton (local calls) Walkerton area (Area Code 519 only)
		Prince Edward Island
	566-7780 Zenith 07720	Charlottetown (local calls) Charlottetown area
	436-4300 Zenith 07801	Crapaud (local calls) Crapaud area
	838-3315 1-566-7352	Montague (local calls) Montague area (961 exchange)
	687-3161 1-566-7353	Souris (local calls) Souris area (961 exchange)
		Quebec
	1-800-463-5907	Lévis
	1-800-463-1255	Rivière-du-Loup
	1-800-463-4903	Roberval
	1-800-567-6382	Rouyn
	1-800-567-6713	Saint-Agathe

Department and program	Number	Calls made from the following areas
(EIC) Employment and Immigration Canada *(continued)*		**Quebec** *(continued)*
	1-800-463-1757	Sept-Îles
	1-800-567-6474	Val d'Or
		Other areas, call collect to nearest Canada Employment Centre *see* Part II, Addresses
		Saskatchewan
	425-2229 1-800-772-4072	La Ronge (local calls) La Ronge area
	691-3303 1-800-552-1266	Moose Jaw (local calls) Moose Jaw area
	763-2611 1-800-772-4890	Prince Albert (local calls) Prince Albert area
	780-6130 1-800-552-7188	Regina (local calls) Regina area
	975-4510 1-800-772-3033	Saskatoon (local calls) Saskatoon area
	773-8324 1-800-667-7401	Swift Current (local calls) Swift Current area
	783-9421 1-800-667-1484	Yorkton (local calls) Yorkton area
		Other areas call collect to nearest Canada Employment Centre *see* Part II, Addresses
	(403) 667-5050	**Yukon** (call collect to Whitehorse)
Record of Employment Office	1-800-263-8364	**Throughout Canada**, except Manitoba
	Zenith 46100	**Manitoba**
Unemployment insurance inquiries		**Alberta**
	1-800-582-3212	Edson, Grand Cache and Jasper areas local calls *see* Part II, Addresses *under* nearest Canada Employment Centre
	1-800-422-7715	Grande Prairie, High Level and Hinton areas local calls *see* Part II, Addresses *under* nearest Canada Employment Centre
	392-4321 1-800-552-8068	Lethbridge (local calls) Lethbridge area
	624-4484 1-800-362-4283	Peace River (local calls) Peace River area
	849-4153 1-800-582-3211	Slave Lake (local calls) Slave Lake area
	Zenith 22106	All other areas Calgary, Camrose, Edmonton, Fort McMurray, Grand Centre, Lloydminster, Medicine Hat, Red Deer and St Paul local calls *see* Part II, Addresses *under* nearest Canada Employment Centre

Department and program	Number	Calls made from the following areas
(EIC) Employment and Immigration Canada *(continued)*		**British Columbia**
	1-800-665-9155	Campbell River area
	1-800-772-9881	Houston area
	Zenith 10300	**Manitoba**
		local calls *see* Part II, Addresses *under* nearest Canada Employment Centre
		New Brunswick
	1-800-561-3333	Bathurst
	636-4919	Saint John (local calls)
	1-800-222-9764	Saint John area
	1-800-561-9371 (Services in French)	
	1-800-222-9764	St Stephen
	1-800-563-5455	**Newfoundland, including Labrador**
	772-4700	St John's (local calls)
	Zenith 6600	**Northwest Territories**
	920-8401	Yellowknife (local calls)
		Nova Scotia
	426-8490	Call collect to Halifax
		Ontario
	1-800-461-7423	Chatham
	1-800-465-7768	Fort Francis (Area Code 807 only)
	1-800-463-0223	Guelph (Area Code 519)
	1-800-463-0223	Kitchener
	1-800-465-4270	London
	1-800-263-2062	Newmarket (Area Code 416)
	1-800-461-9557	North Bay (Area Code 705)
	472-3700	North Bay (local calls)
	1-800-263-2280	Oshawa
	1-800-465-8665	Ottawa (service in English)
	1-800-461-6607	Ottawa (service in French)
	1-800-263-2201	St Catharines
	1-800-265-7576	Sarnia (Area Code 519)
	332-0050	Sarnia (local calls)
	1-800-461-5101	Sault Ste Marie (Area Code 705)
	245-5101	Sault Ste Marie (local calls)
	1-800-461-7172	Sudbury (Area Code 705)
	1-800-465-6903	Thunder Bay (service in English)
	1-800-623-4830	Thunder Bay (service in French)

Department and program	Number	Calls made from the following areas
(EIC) Employment and Immigration Canada *(continued)*		**Ontario**
	1-800-461-9850	Timmins (Area Code 705)
	730-1211 730-1411	Toronto (local calls) Toronto (local calls — service in French)
	1-800-461-7423	Windsor
		Elsewhere in Canada *see* above *under* Employment inquiries
Wage loss insurance	1-800-561-7923	**Throughout Canada**
Immigration inquiries	Zenith 22800	**Alberta**
		Calgary, Edmonton, Fort McMurray, Grande Prairie, Lethbridge and Red Deer (local calls) *see* Part II, Addresses *under* nearest Canada Immigration Centre
		British Columbia
		Call collect to nearest Canada Immigration Centre *see* Part II, Addresses
	Zenith 16400	**Manitoba**
	983-2043	Winnipeg (local calls)
	1-800-563-5455	**Newfoundland, including Labrador**
	737-5388 256-6570	St John's (local calls) Gander (local calls)
	Zenith 6700	**Northwest Territories**
	920-8409	Yellowknife (local calls)
		Nova Scotia
		Call collect to nearest Canada Immigration Centre *see* Part II, Addresses
	1-800-263-3982	**Ontario**
	1-800-465-7768	Fort Frances (Area Code 807)
	744-4161 1-800-265-2138	Kitchener (local calls) Kitchener area (Area Code 519)
	326-9421 1-800-461-0230	Orillia (local calls) Orillia area
	1-800-461-3519	Sudbury
	Zenith 11600	Fort Erie, Welland, Sault Ste Marie (Algoma), Woodstock (Oxford and Norfolk counties)
	Zenith 07799	**Prince Edward Island**
	566-7735	Charlottetown (local calls)

Department and program	Number	Calls made from the following areas
(EIC) Employment and Immigration Canada *(continued)*		**Quebec**
	1-800-567-6474	Val d'Or
		Other areas, call collect to nearest Canada Immigration Centre *see* Part II, Addresses
		Saskatchewan
		Call collect to nearest Canada Immigration Centre *see* Part II, Addresses
	(403) 667-5010	**Yukon** (call collect to Whitehorse)
(ELC) Elections Canada		
General information (e.g., concerning the electoral system, political parties, statistics, publications)	1-800-267-8683	**Throughout Canada**
	993-2975	Ottawa/Hull (local calls)
Map orders	1-800-267-2380	**Throughout Canada**
(F&O) Fisheries and Oceans		
Observe, Record, Report Program	1-800-663-9453	**British Columbia**
Shellfish Safety	1-800-663-9333	**British Columbia**
(FBDB) Federal Business Development Bank		
General information	1-800-361-2126	**Throughout Canada**
	1-800-663-5724	**British Columbia**, Prince George
	1-800-265-2489	**Ontario**, Stratford (Area Code 519)
(FCC) Farm Credit Corporation		**British Columbia**
	1-800-663-1983	Abbotsford
	1-800-663-3283	Dawson Creek
	1-800-665-6061	Kelowna
	Zenith 14300	**Manitoba**, from Roblin to Dauphin
		Ontario
	1-800-465-8852	Campbellford
	1-800-668-3880	North Bay
	1-800-461-8864	Ottawa
(FFMC) Freshwater Fish Marketing Corporation		
General Information	1-800-542-3406	**Manitoba**
	1-800-665-4813	**Saskatchewan and Northwestern Ontario**
(GG) Governor General		
Guided tours of Government House	1-800-465-6890	**Ontario**, outside the National Capital Region

Department and program	Number	Calls made from the following areas
(HWC) Health and Welfare Canada		
Family Violence Initiative	1-800-267-1291	**Throughout Canada**
Income Security Programs (*see* Part I *under* Health and Welfare Canada for program description)	1-800-661-3921	**Alberta**
	292-5559	Calgary (local calls)
	420-2630	Edmonton (local calls)
	382-3125	Lethbridge (local calls)
	340-4222	Red Deer (local calls)
		British Columbia
	1-800-663-0260	Vancouver region
	1-800-742-6208	Vancouver Island region
	1-800-661-3921	Interior region
	1-800-362-3384	**Manitoba**
		New Brunswick
	1-800-552-5418	North eastern region
	1-800-332-3827	South eastern region
	1-800-222-9635	South western region
	1-800-222-9537	North western region
	1-800-442-4905	Fredericton/Woodstock district
		Newfoundland
	1-800-563-2430	Eastern region
	1-800-563-1173	Western region
	1-800-661-6551	**Northwest Territories**
		Nova Scotia
	1-863-3540	Antigonish area and counties north
	1-564-7350	Cape Breton
	1-426-3711	Dartmouth, Halifax area and counties west
		Ontario
	1-800-387-5280	Barrie, Coburg, Collingwood, Lindsay, Midland, Newmarket, Orangeville, Orillia, Oshawa, Owen Sound, Peterborough, Toronto (Area Codes 416, 519 and 705)
	1-800-267-9690	Brockville, Hawkesbury, Ottawa, Pembroke and Smiths Falls
	1-800-265-9480	Chatham, Guelph, Kitchener and Windsor areas
	1-800-263-8391	Hamilton
	1-800-461-9881	Timmins
		Prince Edward Island
	1-566-7850	Charlottetown area
		Quebec
	1-800-463-9154	Chicoutimi area
	549-7412	Chicoutimi (local calls)
	1-800-567-0970	Drummondville area
	1-800-567-6839	Gatineau
	1-800-361-3755	Montreal

Department and program	Number	Calls made from the following areas
(HWC) Health and Welfare Canada *(continued)*		**Quebec** *(continued)*
	1-800-463-5081	Quebec City area
	648-3332	Quebec City (local calls)
	1-800-463-9072	Rimouski area
	722-3025	Rimouski (local calls)
	1-800-463-1724	Sept-Îles area
	962-7116	Sept-Îles (local calls)
	1-800-567-6965	Sherbrooke
	1-800-567-6460	Val d'Or
	1-800-661-3921	**Saskatchewan**
	1-800-661-8828	(service in French)
(ICC) Information Commissioner of Canada	1-800-267-0441	**Throughout Canada**
(INAC) Indian and Northern Affairs Canada	1-800-265-0604	**Ontario** (Brantford area)
Service to regions without bilingual service	1-800-567-9604	**Throughout Canada**
(ISTC) Industry, Science and Technology Canada	1-800-267-8376	**Throughout Canada**
	1-800-465-6870	**Ontario** Thunder Bay area
(JUST) Justice Canada, Department of		
Family Orders and Agreements Enforcement Assistance Unit	1-800-267-7777	**Throughout Canada**
	1-800-267-7676	TDD
Victims Resource Centre	1-800-267-0454	**Throughout Canada**
	997-1526	Ottawa/Hull (local calls)
(LC) Labour Canada		
Bureau of Labour Information	1-800-567-6866	**Throughout Canada**
(NCC) National Capital Commission		
Information on visitor services	1-800-267-7285	East of Toronto
	1-800-267-0450	West of Toronto
	778-2222	Hull (local calls)
	239-5000	Ottawa (local calls)
(NFB) National Film Board		
Film and video reservations	1-800-561-7104	**Maritimes**
	1-800-267-7710	**Ontario**
	1-800-363-0328	**Quebec**
	1-800-661-9867	**Western and Northern Canada**

Department and program	Number	Calls made from the following areas
(OCOL) Office of the Commissioner of Official Languages	1-800-661-3642	**Alberta, British Columbia and Northwest Territories**
	495-3111	Edmonton (local calls)
	1-800-665-8731	**Manitoba and Saskatchewan**
	983-2111	Winnipeg (local calls)
	1-800-561-7109	**New Brunswick, Newfoundland, Nova Scotia and Prince Edward Island**
	851-7047	Moncton (local calls)
	1-800-387-0635	**Ontario**
	973-1903	Toronto (local calls)
	1-800-363-0628	**Quebec**
	283-4996	Montreal (local calls)
(PC) Petro-Canada Customer Service	1-800-668-0220 1-800-668-0222	**Throughout Canada** Service in French
(PCC) Privacy Commissioner of Canada	1-800-267-0441	**Throughout Canada**
(PSC) Public Service Commission Employment inquiries	1-800-387-0776	**Ontario** (except Area Code 519)
	973-3122	Toronto (local calls)
(RCCE) Revenue Canada, Customs and Excise	1-800-472-9719	**Alberta**
	292-4600 495-3400	Calgary (local calls) Edmonton (local calls)
		Ontario
	1-800-461-2406 1-800-461-0128	Sault Ste Marie area (Area Code 705) Sudbury area
	1-800-667-7165	**Saskatchewan**
Excise	1-800-665-561-5990	**British Columbia**
GST Business registration, information	1-800-661-3498	**Alberta**
	292-6990 448-1309	Calgary (local calls) Edmonton (local calls)
	1-800-665-8749	**Manitoba**
	1-800-465-5570	TDD
	1-800-561-6656	**New Brunswick**
	1-800-565-9111	**Nova Scotia and Prince Edward Island**
Free trade inquiries	1-800-565-1280	**Atlantic region**
International Mail Clearance	1-800-565-1112	**Atlantic Canada**
	1-800-665-3411	**Manitoba**
	1-800-265-5945	**Ontario** (London, Windsor areas)

Department and program	Number	Calls made from the following areas
(RCM) Royal Canadian Mint		
Canadian collector coins, orders	1-800-267-1871	**Throughout Canada**
(RCMP) Royal Canadian Mounted Police		**New Brunswick**
Emergency service (if local detachment does not answer)	1-800-442-9722	Fredericton, Saint John and Sussex areas
	1-800-561-4035	Bathurst, Campbellton, Caraquet and Jacquet River area
	1-800-332-3974	Moncton area
		Nova Scotia
	1-426-1323	Halifax area, Annapolis Valley/Kings and Hants counties/South shore east
	1-742-1323	Annapolis County
	1-564-1323	Cape Breton
	1-893-1323	North east Nova Scotia
	1-742-1323	South shore west
	Zenith 50000	**Manitoba**
	1-800-387-0020	**Ontario**
	1-800-387-0022	Service in French
	566-7100	**Prince Edward Island** (call collect to Charlottetown)
	Zenith 50000	**Saskatchewan**
Inquiries	1-800-387-0020	**Ontario**
	1-800-387-0022	Service in French
Telecommunications Device for the Deaf	1-800-972-6509	**British Columbia**
	1-800-442-9747	**New Brunswick** (24-hour service)
	1-800-563-2172	**Newfoundland** (24-hour service)
	1-426-7554	**Nova Scotia**
(RCMPC) Royal Canadian Mounted Police Public Complaints Commission	1-800-267-6637	**Throughout Canada**
	952-1471	Ottawa (local calls)
	666-7363	Vancouver (local calls)
(RCT) Revenue Canada Taxation		
Income tax information	Telecommunications Device for the Deaf 1-800-665-0354	**Throughout Canada**
		Alberta
		Northern Alberta
	1-800-232-1966	-general inquiries
	1-800-668-7436	-refund inquiries (and GST rebate)
	1-800-667-6217	-source deductions
		Edmonton (local calls)
	420-3510	-general inquiries
	495-3577	-inquiries in French
	420-3544	-requests for forms
	420-3500	-refund inquiries

Department and program	Number	Calls made from the following areas
(RCT) Revenue Canada Taxation *(continued)*		**Alberta** *(continued)*
		Southern Alberta
	1-800-332-1410	-general inquiries
	1-800-472-9701	-requests for forms
	1-800-472-9702	-refund inquiries (and GST rebate)
	1-800-332-1003	-source deductions
		Calgary (local calls)
	292-4101	-general inquiries
	292-4118	-inquiries in French
	292-4225	-requests for forms
	292-4147	-refund inquiries
		British Columbia
	1-800-642-8259	Penticton area
	492-9200	local calls
	1-800-663-9033	Vancouver area
		local calls
	689-5411	-general inquiries
	666-6236	-inquiries in French
	666-0337	-requests for forms
	689-8671	-refund inquiries
	1-800-742-6108	Victoria area
		local calls
	388-0121	-general inquiries
	388-3291	-requests for forms
	388-0120	-refund inquiries
	1-800-661-6451	Northeastern British Columbia
		Manitoba
		Winnipeg (local calls)
	983-6350	-general inquiries
	983-6188	-inquiries in French
	983-3942	-requests for forms
	983-3933	-refund inquiries
		Other areas
	1-800-282-8079	-general inquiries
	1-800-362-3302	-inquiries in French
	1-800-282-8076	-refund inquiries
	1-800-665-8706	-Telerefund (for touch tone telephones only)
	1-800-222-9622	**New Brunswick**
	1-800-561-6656	-GST information
	1-800-561-6104	-inquiries in French
		Bathurst (local calls)
	548-7100	-general inquiries
	548-7911	-refund inquiries
	453-3000	Fredericton (local calls, GST information)
	851-3727	Moncton (local calls, GST information)
		Saint John (local calls)
	636-4600	-general inquiries
	636-4618	-requests for forms
	636-4909	-GST information

Department and program	Number	Calls made from the following areas
		Newfoundland, including Labrador
(RCT) Revenue Canada Taxation *(continued)*		
	1-800-563-2600	-general inquiries
	1-800-563-4572	-inquiries in French
	1-800-563-2650	-refund inquiries
	1-800-563-5613	-TIPPS
		St John's (local calls)
	772-2610	-general inquiries
	772-4572	-inquiries in French
	772-5088	-requests for forms
	772-2660	-refund inquiries
	772-5921	-TIPPS
		Northwest Territories
	1-800-661-6451	-general inquiries
	1-800-661-9870	-refund inquiries and GST information
	1-800-663-3765	-source deductions
		Nova Scotia
		Cape Breton Island residents
	1-564-7081	-general inquiries
	1-564-7359	-inquiries in French
		Sydney (local calls)
	564-7080	-general inquiries
	564-7359	-inquiries in French
	564-7120	-requests for forms
	564-7085	-refund inquiries
		Mainland residents
	1-426-2210	-general inquiries
	1-426-9310	-inquiries in French
	1-451-1323	-refund inquiries
		Halifax (local calls)
	426-2210	-general inquiries
	426-9310	-inquiries in French
	426-2151	-requests for forms
	451-1370	-refund inquiries
		Ontario
		Belleville area
	1-800-267-8030	-general inquiries
	1-800-267-8043	-requests for forms
	1-800-267-8040	-refund inquiries
	1-800-267-8042	-service in French
		local calls
	969-3706	-general inquiries
	969-3707	-requests for forms
	969-3708	-refund inquiries
		Hamilton area
		from Area Code 416
	1-800-263-9200	-general inquiries
	1-800-263-9205	-refund inquiries
		from Area Code 519
	1-800-263-9210	-general inquiries
	1-800-263-9215	-refund inquiries
		local calls
	522-8671	-general inquiries
	572-2609	-requests for forms
	522-7902	-refund inquiries

Department and program	Number	Calls made from the following areas
(RCT) Revenue Canada Taxation *(continued)*		**Ontario** *(continued)*
		Kingston area
	1-800-267-9447	-general inquiries
	1-800-267-8043	-requests for forms
		local calls
	545-8371	-general inquiries
	545-8385	-refund inquiries
		Kitchener area
	1-800-265-2530	-general inquiries
	1-800-265-2210	-requests for forms
	1-800-265-2133	-refund inquiries
		local calls
	579-2230	-general inquiries
	579-8951	-requests for forms
	745-6868	-refund inquiries
		London area
	1-800-265-4900	-general inquiries
	1-800-265-1504	-refund inquiries
	1-800-265-7932	-service in French
		local calls
	645-4211	-general inquiries
	645-4244	-requests for forms
	645-4273	-refund inquiries
		Ottawa area
		from Area Code 613
	1-800-267-8440	-general inquiries
	1-800-267-8442	-refund inquiries
		from Area Code 819
	1-800-267-4735	-general inquiries
	1-800-267-4736	-refund inquiries
		local calls
	598-2275	-general inquiries
	598-2290	-inquiries in French
	598-2300	-requests for forms
	598-2290	-refund inquiries
		St Catharines area
	1-800-263-5672	-general inquiries and requests for forms
	1-800-263-3654	-French services
	1-800-263-7255	-refund inquiries
		local calls
	688-4000	-general inquiries and requests for forms
	688-4006	-refund inquiries
		Scarborough *see* Toronto
		Sudbury area
	1-800-461-4060	-general inquiries
	1-800-461-6258	-inquiries in French
	1-800-461-4066	-refund inquiries
		local calls
	671-0581	-general inquiries
	671-0582	-inquiries in French
	671-0596	-requests for forms
	671-0500	-refund inquiries

Department and program	Number	Calls made from the following areas
(RCT) Revenue Canada Taxation *(continued)*		**Ontario** *(continued)*
	1-800-465-6981	Thunder Bay area
		local calls
	623-3443	-general inquiries
	623-2751	-requests for forms
	623-2346	-refund inquiries
		Toronto area
	1-800-387-1700	from Area Code 416
	1-800-387-1710	from Area Codes 519 and 705
		local calls
	869-1500	-general inquiries
	296-1950	-inquiries from Scarborough
	290-2003	-French services
	296-0104	-requests for forms
	296-0218	-refund inquiries
	1-800-265-4841	Windsor area (Essex County only)
	1-800-265-5135	French services (including Windsor)
		local calls
	258-8302	-general inquiries
	258-8080	-refund inquiries
	252-3611	-requests for forms
		Prince Edward Island
	1-628-4200	-general and refund inquiries
	1-628-4225	-inquiries in French
		Charlottetown (local calls)
	628-4200	-general and refund inquiries
	628-4225	-inquiries in French
	628-4250	-requests for forms
		Quebec
	1-800-463-4421	Chicoutimi area
	545-8026	Chicoutimi (local calls)
	1-800-363-2218	Laval area
	1-800-361-8761	Telerefund
		local calls
	686-9694	-general inquiries
	686-9722	-requests for forms
	283-4714	-Telerefund
	1-800-361-2808	Montreal area
	1-800-361-8761	Telerefund
		local calls
	283-5300	-general inquiries
	283-5623	-requests for forms
	283-4714	-Telerefund
	1-800-463-4421	Quebec area
		local calls
	648-3180	-general inquiries
	648-4083	-requests for forms
	648-4931	-refund inquiries
	1-800-463-4421	Rimouski area
	722-3111	local calls

Department and program	Number	Calls made from the following areas
(RCT) Revenue Canada Taxation *(continued)*		**Quebec** *(continued)*
		Rouyn area
	1-800-567-6428	from Area Code 418
	1-800-567-6403	from Area Code 819
		local calls
	764-5171	-general inquiries
	797-4299	-refund inquiries and requests for forms
	1-800-361-2808	Saint-Hubert area
	1-800-361-8761	Telerefund
		local calls
	283-5300	-general inquiries
	445-5264	-requests for forms
	283-4714	-Telerefund
		Sherbrooke area
	1-800-567-7360	-general inquiries
	1-800-567-7372	-refund inquiries
		local calls
	564-5888	-general inquiries
	821-8565	-requests for forms
	564-5892	-refund inquiries
	1-800-567-9325	Trois-Rivières
	373-2723	local calls
		Saskatchewan
	1-800-667-7555	Regina area
		local calls
	780-6015	-general inquiries
	780-6079	-requests for forms
	780-5944	-refund inquiries
	780-6724	-French services
	1-800-667-2083	Saskatoon area
		local calls
	975-4595	-general inquiries
	975-4577	-requests for forms
	975-4580	-refund inquiries
	975-4627	-French services
	1-800-663-0451	**Yukon**
Non-profit organization information	1-800-267-2384	**Throughout Canada**
(SC) Statistics Canada Advisory services		**Alberta**
	1-800-282-3907	Northern Alberta
	495-3027	Edmonton (local calls)
	1-800-472-9708	Southern Alberta
	292-6717	Calgary (local calls)
		British Columbia
	1-800-663-1551	Southern and central British Columbia
	Zenith 08913	Northern British Columbia (served by NorthwesTel)
	666-1551	Vancouver (local calls)

Department and program	Number	Calls made from the following areas
(SC) Statistics Canada *(continued)*	1-800-542-3404	**Manitoba**
	983-4020	Winnipeg (local calls)
	1-800-565-7192	**New Brunswick, Nova Scotia and Prince Edward Island**
	426-5331	Halifax (local calls)
	1-800-563-4255	**Newfoundland, including Labrador**
	772-4073	St John's (local calls)
	(403) 495-3028	**Northwest Territories** (call collect to Edmonton)
	1-800-263-1136	**Ontario**
	951-8116 973-6586	Ottawa/Hull (local calls) Toronto (local calls)
	1-800-361-2831	**Quebec**
	283-5725	Montreal (local calls)
	1-800-667-7164	**Saskatchewan**
	780-5405	Regina (local calls)
	Zenith 08913	**Yukon and Northern British Columbia** (areas served by NorthwesTel)
Publications	1-800-267-6677	**Throughout Canada**
(SEN) The Senate	1-800-267-7362	**Throughout Canada**
	995-1900	Ottawa/Hull (local calls)
(SGC) Solicitor General of Canada)		
Canadian Security Intelligence Service (CSIS)	1-800-667-7540	**Saskatchewan**
(SS) Secretary of State		
General information (e.g., citizenship inquiries)	1-800-563-4220	**Newfoundland**
	1-426-6227	**Nova Scotia**
Japanese-Canadian Redress Secretariat	1-800-567-9602	**Throughout Canada**
(SSC) Supply and Services Canada		
Canadian Armed Forces Pension (*see* Part I *under* Supply and Services Canada for program description)	1-800-267-0350	**Throughout Canada**
	995-9041	Ottawa/Hull (local calls)
Canadian Armed Forces Group Surgical and Medical Insurance Plan	1-800-267-6542	**Throughout Canada**
Superannuation/federal employees and public service insurance plans (*see* Part I *under* Supply and Services Canada for program description)	1-800-561-7930	**Throughout Canada**
	532-1700	Moncton/Shediac (local calls)

Department and program	Number	Calls made from the following areas
(STCC) Standards Council of Canada		
Child car seats	1-800-667-3319	**Saskatchewan**
Sales of standards (*see* Part I *under* Standards Council of Canada for program description)	1-800-267-8220	**Throughout Canada**
	238-3222	Ottawa/Hull (local calls)
(TC) Transport Canada		
Coast Guard/oil spills, aids to navigation, and other marine and environmental emergencies (*see* Part I *under* Transport Canada for program descriptions)	1-800-565-1633	**Magdalen Islands, New Brunswick, Nova Scotia and Prince Edward Island**
General information/air	1-800-463-9071	Mont-Joli (Quebec) and area
Flight service station	1-800-663-9993	**British Columbia** (Vancouver)
		Ontario
	1-800-465-0111	North Bay
	1-800-465-3627	Sioux Lookout (Area Code 807 only)
		Quebec
	1-800-463-4200	Gaspé (Area Code 418 only)
	1-800-567-6883	Gatineau
Rescue Co-ordination Centre	1-800-661-5631	**Alberta**
	973-4402	Edmonton (local calls)
	1-800-565-1582	**New Brunswick, Newfoundland, Nova Scotia, Prince Edward Island and eastern Quebec**
	1-800-565-1742	
	1-800-267-6687	**Throughout Canada**
		Other areas — nearest rescue centre (collect calls accepted)
	(604) 388-1543	Victoria
	(604) 732-4141	Vancouver (local calls)
(TFC) Telefilm Canada	1-800-663-7771	**British Columbia and Saskatchewan**
(TSBC) Transportation Safety Board of Canada		
Aviation accident/incident investigation	1-800-567-6865	**Throughout Canada**
(VA) Veterans Affairs	1-800-665-3420	**Alberta, Manitoba, Northwest Territories and Saskatchewan**
	983-8971	Winnipeg (local calls)
	1-800-663-1931	**British Columbia**
	666-7942	Vancouver (local calls)

Department and program	Number	Calls made from the following areas
(VA) Veterans Affairs *(continued)*	1-800-565-1528	**New Brunswick and Prince Edward Island**
	772-4716	**Newfoundland** call collect to St John's
	1-426-8199	**Nova Scotia**
	426-8199	Dartmouth/Halifax (local calls)
		Ontario
	1-800-387-0919	(Area Codes 519, 613, 705 and 416)
	226-5226	Toronto (local calls)
	1-800-387-0930	(Area Code 807)
	1-800-465-0111	North Bay area
	1-800-361-6867 1-800-361-6868	**Quebec**
	340-2051	Montreal (local calls)
	1-800-663-0239	**Yukon**
(VIA) VIA Rail Canada Inc Reservations	1-800-561-8630	**Alberta, British Columbia, Manitoba, Northwest Territories, Saskatchewan and Yukon**
	1-800-561-3952	**New Brunswick, Nova Scotia and Prince Edward Island**
	429-8421	Halifax (local calls)
	857-9830	Moncton (local calls)
	642-2916	Saint John (local calls)
	1-800-561-3926	**Newfoundland**
		Ontario
	1-800-361-1235	(Area Codes 416, 519 and 613)
	522-7533	Hamilton (local calls)
	366-8411	Toronto (local calls)
	544-5600	Kingston (local calls)
	672-5722	London (local calls)
	238-8289	Ottawa (local calls)
	258-5511	Windsor (local calls)
	1-800-561-8630	(Area Code 807)
	1-800-361-5390	**Quebec**
	871-1331	Montreal (local calls)
	692-3940	Quebec (local calls)
Telephone Device for the Deaf	1-800-268-9503	**Throughout Canada**
	368-6406	Toronto (local calls)
(WED) Western Economic Diversification	1-800-663-2008	**British Columbia**



Telephone Services for People with Hearing Impairments

The following telephone numbers are provided by certain departments for use by people with hearing impairments, who have access to a Telephone Device for the Deaf (TDD), a Teletype (TTY) or a Visual Ear (VE). Please note the type of service available in each case.

Department and Province	Number	City
Reference Canada (Telephone Referral Services)		
Alberta	(403) 495-4161	Edmonton (TDD)
British Columbia	(604) 666-2560	Vancouver (TDD)
Manitoba	(204) 945-4796	Winnipeg (Citizens' Inquiry Service[1]) (TDD)
Newfoundland	(709) 722-6226	St John's (TDD)
Nova Scotia	(902) 426-6696	Halifax (TDD)
Ontario	(705) 476-7788 (613) 952-0845 (416) 973-8099	North Bay (TDD) Ottawa (TDD) Toronto (TDD)
Quebec	1-800-361-9596 (514) 873-4626	Montreal (Communication Quebec[1]) (TTY/TDD)
Saskatchewan	(306) 780-7565	Regina (Government Inquiry Centre[1]) (TDD)
(AGC) Agriculture Canada		
Saskatchewan	(306) 780-7082	Regina (TDD)
(BC) Bank of Canada		
Ontario	(416) 593-5073	Toronto (TDD)
Quebec	(514) 393-4322 (514) 393-4365	Montreal (TDD)
(CBC) Canadian Broadcasting Corporation		
Manitoba	(204) 465-7735	Winnipeg (TDD)
Ontario	(613) 733-8868 (416) 975-6688	Ottawa (TDD) Toronto (TDD)
Quebec	(514) 597-6013	Montreal (TDD)
(CCA) Consumer and Corporate Affairs		
Throughout Canada	1-800-465-7735	Toll-free information for consumers about the GST (TDD)
Manitoba	(204) 983-8201	Winnipeg (TDD)
Ontario	(416) 224-3012	Toronto (TDD)
Quebec	(819) 994-0067	Hull/Ottawa (TDD)

[1] Federal-provincial telephone referral service

Department and Province	Number	City
(CHRC) Canadian Human Rights Commission		
Alberta	(403) 495-4108	Edmonton (VE)
British Columbia	(604) 666-3071	Vancouver (VE)
Manitoba	(204) 983-2882	Winnipeg (VE)
Nova Scotia	(902) 426-9345	Halifax (VE)
Ontario	(613) 996-5211	Ottawa (National Office) (VE)
	(613) 998-5927	Ottawa (National Capital Region) (VE)
	(416) 973-8912	Toronto (VE)
Quebec	(514) 283-1869	Montreal (VE)
(CMC) Canadian Museum of Civilization		
Quebec	(819) 776-7003	Hull (TDD)
(COM) Communications Canada		
British Columbia	(604) 666-5469	Vancouver (TDD)
Manitoba	(204) 983-8989	Winnipeg (TDD)
Ontario/Quebec	(613) 998-3750	Ottawa/Hull (TDD)
(CPC) Canada Post Corporation		
Throughout Canada	1-800-267-2797	
(CRTC) Canadian Radio-television and Telecommunications Commission		
British Columbia	(604) 666-0778	Vancouver (TDD)
Manitoba	(204) 983-8274	Winnipeg (TDD)
Nova Scotia	(902) 426-6997	Halifax (TDD)
Ontario/Quebec	(819) 994-0423	Ottawa/Hull (TDD)
(DND) Department of National Defence		
Manitoba	(204) 239-4080	Portage la Prairie (TDD)
	(204) 885-2320	Shilo (TDD)
	(204) 895-6502	Winnipeg (TDD)
Quebec	(819) 997-0313	Hull (TDD)
	(514) 283-8316	Montreal (TDD)
(EATIC) External Affairs and International Trade Canada		
Ontario	(613) 994-3560	Ottawa/Hull (passport information) (VE)
(EC) Environment Canada		
Manitoba	(204) 983-0551	Winnipeg (Canadian Parks Service) (TDD)
New Brunswick	(506) 976-2405	Kent County (Kouchibouguac Park) (VE)

Department and Province	Number	City
(EIC) Employment and Immigration Canada		
Alberta	(403) 495-3643	Edmonton (UI inquiries) (TDD)
British Columbia	(604) 666-2337	Vancouver (TDD)
Manitoba	(204) 727-2355	Brandon (Canada Employment Centre) (TDD)
	(204) 638-5951	Dauphin (Canada Employment Centre) (TDD)
	(204) 687-4190	Flin Flon (Canada Employment Centre) (TDD)
	(204) 822-3073	Morden (Canada Employment Centre) (TDD)
	(204) 239-6861	Portage la Prairie (Canada Employment Centre) (TDD)
	(204) 785-1265	Selkirk (Canada Employment Centre) (TDD)
	(204) 326-2658	Steinbach (Canada Employment Centre) (TDD)
	(204) 623-3257	The Pas (Canada Employment Centre) (TDD)
	(204) 778-6645	Thompson (Canada Employment Centre) (TDD)
	(204) 983-8024	Winnipeg (Centre) (Canada Employment Centre) (TDD)
	(204) 983-8450	Winnipeg (East) (Canada Employment Centre) (TDD)
	(204) 983-8451	Winnipeg (North) (Canada Employment Centre) (TDD)
	(204) 983-8469	Winnipeg-St-Boniface (Canada Employment Centre) (TDD)
	(204) 983-8452	Winnipeg (South) (Canada Employment Centre) (TDD)
	(204) 983-3059	Winnipeg (West) (Canada Employment Centre) (TDD)
	(204) 983-0553	Winnipeg (Canada Immigration Centre) (TDD)
	(204) 983-3264	Winnipeg (regional office) (TDD)
	(204) 983-7464	Winnipeg (Unemployment Insurance Telecentre) (TDD)
New Brunswick	(506) 548-7972	Bathurst (annuities) (TDD)
	(506) 548-7996	Bathurst (Canada Employment Centre) (TDD)
	(506) 548-7906	Bathurst (employer registration) (TDD)
	(506) 789-4521	Campbellton (Canada Employment Centre) (TDD)
	(506) 735-3358	Edmundston (Canada Employment Centre) (TDD)
	(506) 452-3644	Fredericton (Canada Employment Centre) (TDD)
	(506) 452-3707	Fredericton (Canada Immigration Centre) (TDD)
	(506) 452-2483	Fredericton (regional office) (TDD)
	(506) 851-6953	Moncton (Canada Employment Centre) (TDD)
	(506) 627-2006	Newcastle (Canada Employment Centre) (TDD)
	(506) 648-4962	Saint John (Canada Employment Centre) (TDD)
	(506) 466-6597	St Stephen (Canada Employment Centre) (TDD)
	(506) 395-9249	Tracadie (Canada Employment Centre) (TDD)
	(506) 328-2343	Woodstock (Canada Employment Centre) (TDD)
Nova Scotia	(902) 667-5336	Amherst (Canada Employment Centre) (TDD)
	(902) 426-2794	Dartmouth (Canada Employment Centre) (TDD)
	(902) 426-9985	Dartmouth (Nova Scotia Regional Office) (TDD)
	(902) 426-5556	Dartmouth (Nova Scotia Regional Office) (TDD)
	(902) 426-7466	Halifax (Canada Employment Centre) (TDD)
	(902) 426-9615	Halifax (TDD)
	(902) 679-5591	Kentville (Canada Employment Centre) (TDD)
	(902) 564-7225	Sydney (Canada Employment Centre) (TDD)
Ontario	(705) 728-6250	Barrie (Canada Employment Centre) (TDD)
	(613) 962-1974	Belleville (Canada Employment Centre) (TDD)
	(519) 621-2512	Cambridge (Canada Employment Centre) (TDD)
	(519) 354-1039	Chatham (Canada Employment Centre) (TDD)
	(613) 938-5747	Cornwall (Canada Employment Centre) (TDD)
	(416) 871-7928	Fort Erie (Canada Immigration Centre) (TDD)
	(519) 822-6420	Guelph (Canada Employment Centre) (TDD)
	(416) 572-2247	Hamilton (Canada Employment Centre) (TDD)
	(807) 468-3301	Kenora (Canada Employment Centre) (TDD)
	(613) 545-8526	Kingston (Canada Employment Centre) (TDD)
	(519) 579-1399	Kitchener (Canada Employment Centre) (TDD)
	(519) 326-4767	Leamington (Canada Employment Centre) (TDD)

Department and Province	Number	City
(EIC) Employment and Immigration Canada *(continued)*		
Ontario *(continued)*	(519) 645-4067	London (Canada Employment Centre) (TDD)
	(416) 878-5691	Milton (Canada Employment Centre) (TDD)
	(416) 356-9120	Niagara Falls (Canada Employment Centre) (TDD)
	(705) 472-3700	North Bay (Canada Employment Centre) (TDD)
	(416) 579-6142	Oshawa (Canada Employment Centre) (TDD)
	(613) 990-5193	Ottawa (Centre) (Canada Employment Centre) (TDD)
	(613) 954-0665	Ottawa (East) (Canada Employment Centre) (TDD)
	(519) 376-6646	Owen Sound (Canada Employment Centre) (TDD)
	(613) 735-4903	Pembroke (Canada Employment Centre) (TDD)
	(705) 745-5887	Peterborough (Canada Employment Centre) (TDD)
	(416) 682-9132	St Catharines (Canada Employment Centre) (TDD)
	(519) 332-0050	Sarnia (Canada Employment Centre) (TDD)
	(705) 942-3999	Sault Ste Marie (Canada Employment Centre) (TDD)
	(705) 671-4141	Sudbury (Canada Employment Centre) (TDD)
	(807) 344-6601	Thunder Bay (North) (Canada Employment Centre) (TDD)
	(705) 267-3969	Timmins (Canada Employment Centre) (TDD)
	(416) 973-5838	Toronto (Centre) (Canada Employment Centre) (TDD)
	(416) 449-4813	Toronto (East-Don Mills) (Canada Employment Centre) (TDD)
	(416) 239-2249	Toronto (Etobicoke) (Canada Employment Centre) (TDD)
	(416) 566-6448	Toronto (Mississauga) (Canada Employment Centre) (TDD)
	(416) 224-3785	Toronto (North York) (Canada Employment Centre) (TDD)
	(416) 535-0679	Toronto (Parkdale) (Canada Employment Centre) (TDD)
	(416) 973-8847	Toronto (Scarborough) (Canada Employment Centre) (TDD)
	(416) 752-9308	Toronto (Scarborough-Specialized Youth Unit) (Canada Employment Centre) (TDD)
	(416) 973-2198	Toronto (South) (Canada Employment Centre) (TDD)
	(416) 735-3280	Welland (Canada Employment Centre) (TDD)
	(519) 254-7800	Windsor (Centre) (Canada Employment Centre) (TDD)
	(519) 944-2132	Windsor (East) (Canada Employment Centre) (TDD)
	(519) 537-3016	Woodstock (Canada Employment Centre) (TDD)
Prince Edward Island	(902) 566-7794	Charlottetown (TDD)
Quebec	(514) 283-7708	Montreal (VE)
	(514) 273-3311	Montreal (Saint-Denis/Rosemont) (VE)
Saskatchewan	(306) 692-2766	Moose Jaw (Canada Employment Centre) (TDD)
	(306) 445-0012	North Battleford (Canada Employment Centre) (TDD)
	(306) 763-3349	Prince Albert (Canada Employment Centre) (TDD)
	(306) 780-7506	Regina (Canada Employment Centre) (TDD)
	(306) 780-7502	Regina (regional office) (TDD)
	(306) 975-4517	Saskatoon (Canada Employment Centre) (TDD)
(FC) Finance Canada, Department of		
Throughout Canada	1-800-267-6650	(information for small business about GST) (TDD)
Ontario	(613) 996-0053	Ottawa (TDD)

Department and Province	Number	City
(FCC) Farm Credit Corporation		
Saskatchewan	(306) 780-5622	Regina (TDD)
(HOC) House of Commons		
Ontario/Quebec	(613) 995-2266	Ottawa/Hull (TDD)
(HWC) Health and Welfare Canada		
Throughout Canada	1-800-267-2345	Toll-free (TDD)
Manitoba	(204) 983-2304	Winnipeg (Income Security Programs) (TDD)
New Brunswick	(506) 648-4527	Saint John (Income Security Programs) (VE)
(INAC) Indian and Northern Affairs Canada		
Ontario/Quebec	(819) 997-1872	Ottawa/Hull (TDD)
(JUST) Justice, Department of		
Throughout Canada	1-800-267-7676	Toll-free (Family Orders and Agreements Enforcement Unit) (TDD)
(MA) Marine Atlantic Inc		
Nova Scotia	(902)794-8109	North Sydney (TDD)
(NTA) National Transportation Agency		
Quebec	(819) 953-9705	Hull (TDD)
(PSC) Public Service Commission		
Alberta	(403) 495-3130	Edmonton (VE)
British Columbia	(604) 666-6868 (604) 363-0564	Vancouver (VE) Victoria (TDD)
Manitoba	(204) 983-6066	Winnipeg
New Brunswick	(506) 851-6624	Moncton (VE)
Newfoundland	(709) 772-4317	St John's (VE)
Nova Scotia	(902) 426-7554	Halifax (TDD)
Ontario	(416) 973-2269 (613) 996-1205	Toronto (VE) Ottawa (VE)
Prince Edward Island	(902) 566-7039	Charlottetown (VE)
Quebec	(514) 283-2467 (418) 648-7273	Montreal (VE) Quebec (VE)
Saskatchewan	(306) 780-6719	Regina (VE)
(PWC) Public Works Canada		
British Columbia	(604) 666-1293	Vancouver (TDD)
Ontario	(613) 736-2402	Ottawa (TDD)
(RCCE) Revenue Canada, Customs and Excise		
Manitoba	1-800-465-3411	Toll-free (GST information) (TDD)
Nova Scotia	(902) 426-3856	Halifax (VE)

Department and Province	Number	City
(RCMP) Royal Canadian Mounted Police (24-hours; collect calls accepted where 800 Toll-free is not available)		
Alberta	(403) 471-9675	Edmonton (TDD)
British Columbia	1-800-972-6509	Toll-free (TDD)
	(604) 386-6323	Vancouver (TDD)
Manitoba	(204) 983-4205	Winnipeg (TDD)
New Brunswick	1-800-442-9747	Toll-free in New Brunswick (TDD)
Newfoundland	1-800-634-2172	Toll-free in Newfoundland (TDD)
Northwest Territories	(403) 920-6666	Yellowknife (TDD)
Nova Scotia	(902) 426-7554	Halifax (TDD)
	(902) 421-1212	(MT&T TDD long distance operator)
Ontario	(613) 993-2232	Ottawa (TDD)
	(416) 973-9785	Toronto (TDD)
Prince Edward Island	(902) 566-7155	Charlottetown (TDD)
Quebec	(514) 283-3833	Montreal (TDD)
Saskatchewan	(306) 780-6788	Regina (TDD)
Yukon	(403) 667-5502	Whitehorse (TDD)
(RCT) Revenue Canada Taxation		
Throughout Canada	1-800-665-0354	Toll-free across Canada (TDD)
(SC) Statistics Canada		
Alberta	(403) 292-6720	Calgary (TDD)
	(403) 495-4631	Edmonton (TDD)
British Columbia	(604) 666-3594	Vancouver (TDD)
Manitoba	(204) 983-0050	Winnipeg (TDD)
New Brunswick, Nova Scotia and Prince Edward Island	1-800-565-7192	Toll-free (VE)
	(902) 426-5331	Halifax (VE)
Newfoundland	(709) 772-4564	St John's (TDD)
Ontario	(613) 951-2801	Ottawa/Hull (TDD)
	(416) 973-6001	Toronto (TDD)
Quebec	(514) 283-9397	Montreal (TDD)
Saskatchewan	(306) 780-7289	Regina (TDD)

Department and Province	Number	City
(SS) Secretary of State		
Alberta	(403) 292-6944	Calgary (TDD)
	(403) 495-4956	Edmonton (TDD)
British Columbia	(604) 666-2987	Vancouver (TDD)
Manitoba	(204) 983-0551	Winnipeg (TDD)
New Brunswick	(506) 851-6988	Moncton (TDD)
Nova Scotia	(902) 426-9522	Halifax (TDD)
Ontario	(819) 997-8776	Ottawa/Hull (TDD)
	(807) 345-4282	Thunder Bay (TDD)
	(416) 973-6001	Toronto (TDD)
Prince Edward Island	(902) 566-7344	Charlottetown (TDD)
Saskatchewan	(306) 780-7289	Regina (TDD)
	(306) 975-5323	Saskatoon (TDD)
(VA) Veterans Affairs		
Manitoba	(204) 726-7539	Brandon (TDD)
	(204) 983-4167	Winnipeg (TDD)
Prince Edward Island	(902) 566-8717	Charlottetown (management services) (VE)
(VIA) VIA Rail		
Throughout Canada	1-800-268-9503	Toll-free (TDD)
	(416) 368-6406	Toronto (TDD)

Subject Index





Subject Index

Subject	Page	Code
A		
abduction		
of children, international	153	EAITC 6
Aboriginal Business Development and Joint Venture Program	198	ISTC 1
Aboriginal Capital Corporation Program	198	ISTC 2
aboriginal languages		
preservation and development	243	SS 11
Aboriginal peoples' programs	227	PSC 8
Aboriginal Representative Organizations Program	243	SS 10
Aboriginal Women's Program	243	SS 12
abortions		
statistics	239	SC 15
ACCESS Program for Disabled People	227	PSC 10
Access Register	252	TB 3
"Access Small Business"	246	SSC 2
Access Small Business Program (ASBP)	198	ISTC 4
access to federal information	191	ICC 1
complaints	191	ICC 1
divorce registry	208	JUST 18
government information holdings	252	TB 3
personnel records	213	NARC 7
request forms	252	TB 3
Access to Legal Information Fund	206	JUST 2
Accessible-Vehicle Acquisition Program	258	TC 71
accidents		
aviation	260	TSBC 1
dangerous goods/emergency response	257	TC 58
industrial, transportation measures	257	TC 55
marine/investigations	256	TC 42
military flying	151	DND 13
prevention, courses	208	LC 2
statistics	239	SC 15
transportation	260	TSBC 1
workers' compensation	209	LC 7
workers' compensation/civil defence	179	EPC 3
accommodation		
federal institutions	231	PWC 13
Indian and Inuit students	193	INAC 6
military/for civilian use	151	DND 6
traveller/statistics	239	SC 19

Subject	Page	Code
accounting		
counselling for small business	182	FBDB 4
federal government	248	SSC 16
accounts		
review of government	183	FC 1
acid rain		
federal program for	160	EC 27
health	186	HWC 2
research	158	EC 11
ACOA Action Program	121	ACOA 1
ACOA Co-operation Activity	121	ACOA 3
addiction (*see also* drugs and narcotics)		
native peoples	188	HWC 22
treatment and rehabilitation	189	HWC 33
adjudication/public service grievances	229	PSSRB 2
Adjudicator Appointment Index	208	LC 1
Adjustment Assistance Program		
immigrants	168	EIC 51
Admail	145	CPC 6
admiralty proceedings, court hearings	117	FCTC 1
adoption		
Indian children	194	INAC 24
inter-provincial, international	189	HWC 34
leave benefits	167	EIC 40
ADTR Agreements (Alcohol and Drug Treatment and Rehabilitation)	189	HWC 33
Adult Criminal Legal Aid Program	207	JUST 5
Advance Payment for Crops Act	124	AGC 18
Advanced Industrial Materials Networks	198	ISTC 5
Advanced Manufacturing Technology Application Program (AMTAP)	198	ISTC 6
Advanced Train Control System Program	198	ISTC 7
advertising		
consumer protection	128	CCA 2
federal government	249	SSC 23
mail	145	CPC 6
misleading, complaints	129	CCA 5
Advertising Management Group	249	SSC 23
Advisory Committee on Vital Points	179	EPC 1
aerial photography	174	EMR 51
aerodynamics research and development	220	NRC 17
aeromedicine research	187	HWC 15
aeronautical charts	254	TC 9
mail order sales	174	EMR 50
over-the-counter sales	174	EMR 48
sales	174	EMR 47
aeronautical flight safety	253	TC 2

Subject	Page	Code
aeronautical inspections of electronic navigational aids	254	TC 13
aeronautical products, airworthiness	254	TC 12
aeronautical publications		
mail order sales	174	EMR 50
over-the-counter sales	174	EMR 48
sales	174	EMR 47
aeronautics research and development	220	NRC 17
aerospace industry		
DHC-7 and DHC-8 Sales Financing Program	201	ISTC 24
international marketing of machines and consulting	154	EAITC 18
productivity program	200	ISTC 23
research and development	220	NRC 17
Aerospace Industry Pilot Project	198	ISTC 7
affidavits, Canadian		
authentication for use abroad	152	EAITC 2
Africa, famine recovery	135	CIDA 8
age discrimination	134	CHRC 1
aging, information/public discussion	212	NACA 1
Agricultural Employment Services Offices	165	EIC 7
agricultural products		
agri-food industry research	123	AGC 4
agri-food inspection programs	125	AGC 34
consumer protection	128	CCA 2
emergency relief	125	AGC 26
export insurance	163	EDC 3
grading/import and export inspection	123	AGC 5
guarantees, export-related	164	EDC 7
import/export controls	156	EAITC 33
market development, situation and information	124	AGC 24
marketing agencies and boards	125	AGC 26
medium-term bulk agricultural credits insurance	163	EDC 3
short-term bulk agricultural credits insurance	163	EDC 2
trade development	155	EAITC 26
Agricultural Products Board	125	AGC 26
Agricultural Stabilization Board	124	AGC 16
agriculture (*see also* livestock)		
biotechnology research	219	NRC 12
business assistance in Northern Ontario	201	ISTC 33
Canadian Rural Transition Program	167	EIC 30
census	238	SC 2
climate impact	158	EC 5
co-operatives	125	AGC 31
crop development and research	124	AGC 22
environmental statistics	240	SC 34
exhibitions and fairs, funding	125	AGC 29
farm improvement loans	124	AGC 20
fellowships	123	AGC 1

Subject	Page	Code
agriculture *(continued)*		
financial assistance in Northern Ontario	201	ISTC 31
international programs	125	AGC 30
job placement	165	EIC 7
licensing/certification	123	AGC 5
loans/co-operative ownership	183	FCC 2
marketing agencies	215	NFPMC 1
Mexican and Caribbean workers	165	EIC 15
mortgage loans	183	FCC 1
museum	217	NMST 2
penitentiaries/agribusiness	147	CSC 8
plant and plant product control	123	AGC 10
Prairie Farm Rehabilitation Administration (PFRA)	126	AGC 35
regulating production	123	AGC 5
research	123	AGC 2
research aid/developing countries	135	CIDA 9
research and development inventory	123	AGC 4
research grants/university	123	AGC 1
soil conservation, financial assistance	125	AGC 32
statistics	238	SC 2
weather services	157	EC 3
Agriculture and Food Market Situation and Outlook Program	124	AGC 24
Agriculture Museum	217	NMST 2
agri-food industry *see* agriculture; agricultural products		
aid, foreign (*see also* developing countries)		
Africa	135	CIDA 8
disaster preparedness	135	CIDA 10
food	135	CIDA 7
institutional co-operation	135	CIDA 5
international organizations	135	CIDA 9
Third World countries	135	CIDA 1
	135	CIDA 2
AIDS		
community programs and services	187	HWC 10
control and prevention	186	HWC 5
funding/research	187	HWC 12
air carriers *see* air transportation; aviation		
air cushion vehicles *see* hovercraft		
air quality		
indoors/research	186	HWC 2
research	158	EC 11
air shows	254	TC 10
air surveillance		
North American air defence	197	INAC 44
air transportation (*see also* aircraft; airports; aviation; transportation)		
carriers/dispute resolution	222	NTA 3
carriers/licensing	222	NTA 6
carriers/mergers	222	NTA 3

Subject	Page	Code
air transportation *(continued)*		
carriers/operating certificates	253	TC 3
carriers/tax	233	RCCE 19
elderly and disabled persons	258	TC 70
flight test standards	253	TC 1
navigation charts/sales	174	EMR 47
regulations enforcement	254	TC 11
statistics	240	SC 32
subsidies	222	NTA 1
tax	233	RCCE 19
traffic control	253	TC 5
traffic controllers/licensing, careers	253	TC 1
traffic controllers/medical assessment	187	HWC 15
transportation of dangerous goods	257	TC 56
air weather services	157	EC 2
aircraft (*see also* air transportation; airports; aviation; transportation)		
certification/airworthiness standards	254	TC 12
crash, firefighting and rescue services	254	TC 20
maintenance engineers' examinations	253	TC 1
military/air infractions	151	DND 13
military/civilian use	151	DND 7
navigation aids inspection	254	TC 13
noise/complaints	151	DND 13
registration and special flight standards	254	TC 8
regulations enforcement	254	TC 11
research	220	NRC 17
safety information and audiovisual material	253	TC 4
sales support	201	ISTC 24
search and rescue alert	254	TC 14
services	254	TC 15
airlifts		
military	151	DND 7
airports (*see also* air transportation; aircraft; aviation)		
air traffic control	253	TC 5
bird hazard control	255	TC 21
commercial development	254	TC 16
crash, firefighting and rescue services	254	TC 20
duty-free shops	232	RCCE 10
forecasting models	253	TC 7
local and commercial/financial assistance	254	TC 17
Mirabel land management	137	CLC 1
noise complaints	151	DND 13
safety/standards and guidelines	254	TC 19
security	255	TC 22
services information	254	TC 9
tax statistics	240	SC 32
technical assistance and construction standards	254	TC 18
airports *(continued)*		
Yukon and Northwest Territories	254	INAC 2
airspace		
design and organization	253	TC 6
information	254	TC 9
Alaska Highway gas pipeline	215	NEB 6
	218	NPAC 1
alcohol abuse (*see also* drugs and narcotics)		
community action programs	187	HWC 10
funding/research	187	HWC 12
native programs	188	HWC 22
treatment program for offenders	147	CSC 6
Alcohol and Drug Treatment and Rehabilitation Agreements (ADTR)	189	HWC 33
alimony		
garnishment, civil servants	208	JUST 16
Alternative Energy Development Agreement for PEI	173	EMR 33
Alternative Entreprise Initiative (AEI)	124	AGC 22
Alzheimer's disease		
identification and surveillance	186	HWC 4
research/support	187	HWC 9
amateur athletic associations, taxation	236	RCT 10
amateur radio operators examination	142	COM 18
amateur sport		
Canada Games	182	FASC 4
ambassadors to Canada		
Letters of Credence	113	GG 1
American Association of Railways	198	ISTC 7
ammunition		
abandoned, military investigation of	151	DND 7
Anik satellite, leased channels	127	CBC 1
Animal Disease and Protection Act	117	FCTC 1
animals (*see also* agriculture; livestock)		
agricultural/research	123	AGC 2
compensation		
decisions/appeals	117	FCTC 2
disease protection	123	AGC 8
	117	FCTC 1
disease research and testing	123	AGC 3
endangered species	159	EC 12
exotic, import/export	159	EC 12
medicated feeds/requests	186	HWC 7
anniversaries		
message from Governor General	113	GG 5
message from Queen	113	GG 5
anti-discrimination		
human rights	134	CHRC 1
Anti-doping Program	182	FASC 3
Anti-Drug Profiteering Program	234	RCMP 9
anti-dumping		
appeals and investigations	232	RCCE 1

Subject	Page	Code
appeals		
animal diseases/compensation	117	FCTC 2
anti-dumping	232	RCCE 1
band elections/Indians	194	INAC 21
courts-martial	117	CMAC 1
deportation	197	IRB 1
employment equity/federal	166	EIC 21
hearings/Federal Court of Appeal	117	FCTC 1
immigration	168	EIC 54
	197	IRB 1
income tax assessments	237	RCT 20
pensions	224	PAB 1
pesticide residue compensation	117	FCTC 2
plant quarantine compensation	117	FCTC 2
public service staffing	228	PSC 21
RCMP members	235	RCMPR 1
refugee	197	IRB 1
unemployment insurance	167	EIC 35
veterans pensions	262	VA 7
aquaculture	180	F&O 8
market development	155	EAITC 28
arbitration		
public service	229	PSSRB 1
arbitration and concilation/labour disputes	208	LC 1
archaeology, Canadian	137	CMC 1
architecture		
archives	212	NARC 3
federal projects	230	PWC 3
inventory of pre-1914 buildings	161	EC 40
archives (*see also* libraries)		
architectural drawings	212	NARC 3
audiovisual material	212	NARC 5
cartoons	213	NARC 8
foreign	212	NARC 2
historical papers and records	212	NARC 2
historical records, unpublished	212	NARC 6
intergovernmental documents	134	CICS 1
National Map Collection	212	NARC 3
personnel records	213	NARC 7
photograph and art collection	212	NARC 4
Arctic		
climate impact on development/transportation	158	EC 5
housing research	220	NRC 14
icebreaking	255	TC 24
research support	176	EMR 68
sealift	255	TC 25
weather services	157	EC 1
armed forces		
accommodation for civilians	151	DND 6
cadet services	151	DND 4
careers/recruiting	151	DND 1
claims against	151	DND 12
construction and maintenance contracts	150	DCC 1
decorations	151	DND 5

Subject	Page	Code
armed forces *(continued)*		
decorations, lost	261	VA 1
education and training	151	DND 1
emergency aid to civil authorities	151	DND 7
employment for retiring personnel	165	EIC 8
exhibitions and displays	151	DND 10
financial assistance	261	VA 4
history	151	DND 9
insurance and retirement plans	151	DND 14
military bands	151	DND 10
military colleges	151	DND 2
military installations/addresses	151	DND 8
oceanographic services	157	EC 4
pensions	248	SSC 20
personnel records	213	NARC 7
property, civilian use of	151	DND 6
teaching positions abroad	151	DND 3
tours	151	DND 6
veterans pensions	262	VA 6
veterans pensions/legal service	261	VA 5
weather services	157	EC 4
Armored Warriors		
war museum exhibit	150	CWM 1
armouries, civilian use	151	DND 6
arms control		
research	136	CIIPS 1
voluntary groups/funding	153	EAITC 9
Army Benevolent Fund	261	VA 4
art (*see also* culture)		
archive collection	212	NARC 4
copyright	129	CCA 11
financial assistance	128	CC 1
Indian	192	INAC 1
insurance/travelling exhibitions	141	COM 9
Inuit	192	INAC 3
National Gallery of Canada	215	NGC 1
organizations/funding	140	COM 1
Art Bank grants	128	CC 1
art work		
contributions to Canadiana Fund	214	NCC 6
artificial intelligence		
research	219	NRC 6
	221	NRC 22
research and development funding	199	ISTC 8
artists		
financial assistance	128	CC 1
grants for international tours and exhibitions	153	EAITC 11
Inuit/assistance	192	INAC 3
statistics	239	SC 18
Arts Award Service	128	CC 1
arts, performing		
acting workshops	211	NAC 4
distribution	211	NAC 1
financial assistance	128	CC 1
Inuit	192	INAC 3
National Capital Region	211	NAC 1

Subject	Page	Code
arts, performing *(continued)*		
orchestra promotion	140	COM 1
royalty payments	146	CRBC 1
statistics	239	SC 18
visual, grants	153	EAITC 11
Arts Promotion Program	153	EAITC 11
Assessment Centre for the Early Identification of Exec. Potential	228	PSC 19
Assessor		
animal disease and protection/appeals	117	FCTC 2
assistance, financial (*see also* funding; grants; scholarships)		
Aboriginal Capital Corporation Program	198	ISTC 2
advanced technology	154	EAITC 23
agricultural commodities/price supports	124	AGC 16
agricultural exhibits and fairs	125	AGC 29
agri-food products marketing	125	AGC 25
airports, local and commercial	254	TC 17
armed forces	261	VA 4
arts and culture	140	COM 1
arts, performing and visual	153	EAITC 11
arts/artists	128	CC 1
book publishing	142	COM 13
business	182	FBDB 1
business loans, Atlantic region	121	ACOA 1
business loans, student	165	EIC 11
business loans, Western region	263	WED 2
business, native people	195	INAC 34
business, Northern Ontario	201	ISTC 30
	201	ISTC 31
Canada Day celebrations	244	SS 17
Canadian Heritage Rivers Board	161	EC 38
Canadian studies and learning materials	244	SS 20
Community Futures Program/employment	166	EIC 25
community groups	242	SS 3
commuter air carriers	201	ISTC 24
court challenge	242	SS 6
crime victims	207	JUST 8
developing countries	135	CIDA 2
developing countries/ interest-free loans	135	CIDA 9
disabled persons, housing	138	CMHC 9
disabled persons programs	189	HWC 37
disabled persons, vehicles	258	TC 71
disasters	179	EPC 3
emergency preparedness projects	179	EPC 4
employer-employee consultation service	165	EIC 20
energy conservation	161	EC 32
	172	EMR 26
	172	EMR 28
environmental clean-ups	162	EC 49
environmental protection/ Indian reserves	193	INAC 10

Subject	Page	Code
assistance, financial *(continued)*		
equality rights	242	SS 6
export activities	155	EAITC 31
export promotion	204	ISTC 62
exporters	154	EAITC 15
Farm Debt Review Board	124	AGC 21
farmers	167	EIC 30
film and video industry	140	COM 2
film marketing, production and distribution	260	TFC 1
fishermen/unemployment insurance benefits	167	EIC 35
foreign policy conferences	152	EAITC 4
foreign technology/import	154	EAITC 23
forestry research	185	FORC 4
grain farmers	124	AGC 15
guarantees/export	164	EDC 7
health research programs	187	HWC 12
health research workshops and conferences	187	HWC 12
health services	187	HWC 9
health/provincial programs	187	HWC 11
highway construction	259	TC 78
housing for seniors and disabled people	138	CMHC 9
housing in rural communities	138	CMHC 7
housing rehabilitation	138	CMHC 6
housing/co-operatives	138	CMHC 8
human rights organizations	242	SS 5
illness and injury benefits/unemployment	167	EIC 35
immigrants/adjustment	168	EIC 51
import of technology	155	EAITC 24
Indian Community Human Resource Strategy	196	INAC 36
industrial development, Cape Breton	121	ACOA 2
industrial development in Laprade/Thetford Mines	203	ISTC 46
industrial development in Quebec	201	ISTC 27
industrial research	220	NRC 21
Industry Energy Research and Development Program	171	EMR 25
institutions/international development	135	CIDA 5
integrated research	204	ISTC 58
international development	135	CIDA 1
international development/NGOs	135	CIDA 4
Inuit/counselling	196	INAC 37
Inuit/performing artists and authors	192	INAC 3
labour market innovations	167	EIC 29
Labour Outreach Initiative	209	LC 9
labour relations	209	LC 9
language rights	242	SS 6
language teachers	245	SS 24
Laprade/Thetford Mines regions	203	ISTC 47
learned societies	250	SSHRC 1
libraries/peace and security issues	136	CIIPS 2

Subject	Page	Code
assistance, financial *(continued)*		
manufacturing/processing, Atlantic region	121	ACOA 1
maternity benefits/unemployment	167	EIC 40
microelectronics research	203	ISTC 54
mineral exploration and development	178	EMR 89
minority language communities	245	SS 27
multiculturalism	246	SS 34
museums	141	COM 12
native associations	243	SS 10
native broadcasting	243	SS 13
native peoples/businesses	195	INAC 34
native peoples/communities and entrepreneurs	198	ISTC 1
native peoples/community resources	196	INAC 36
native peoples/cultural educational centres	192	INAC 2
native peoples/educational support services	193	INAC 6
native peoples/law students	207	JUST 10
native peoples/legal aid	195	INAC 26
	195	INAC 27
native peoples/ postsecondary education	193	INAC 5
native peoples/student allowance	193	INAC 6
Natural Gas Fueling Station Program	173	EMR 38
Natural Gas Vehicle Program	173	EMR 37
Non-theatrical Production Fund	141	COM 3
northern native research	197	INAC 45
Northern Ontario businesses	201	ISTC 30
	201	ISTC 31
northern research/training	193	INAC 7
occupational training	167	EIC 37
older workers	209	LC 11
parental leave	167	EIC 40
pollution control/St Lawrence River	205	ISTC 70
provincial programs/health	187	HWC 11
Quebec/manufacturing productivity	203	ISTC 51
recovery program for East-end Montreal	202	ISTC 38
refugees, settlement assistance	168	EIC 52
research *see* research and development		
scholarly associations	251	SSHRC 4
scholarly publications	251	SSHRC 4
science projects	205	ISTC 64
senior citizens' community projects	188	HWC 29
seniors, housing	138	CMHC 9
seniors' programs	188	HWC 30
soil conservation	125	AGC 32
sound recording industry	141	COM 4
	141	COM 5
strategic grants	250	SSHRC 2
student loans	244	SS 21
student summer employment	165	EIC 12
technological change/labour research	209	LC 9
technology application	205	ISTC 69
technology centres	205	ISTC 72
technology transfer projects	155	EAITC 24
tobacco farmers	124	AGC 22
tourism product development	206	ISTC 75
trade associations	142	COM 13
transportation subsidies	222	NTA 1
travel for research	251	SSHRC 4
unemployment insurance	167	EIC 35
University and College Entrance Preparation Program	193	INAC 5
university research policy	206	ISTC 77
veterans/Army Benevolent Fund	261	VA 4
veterans/benefits	261	VA 3
voluntary groups/consumer issues	128	CCA 1
voluntary organizations/minority language communities	245	SS 27
volunteer organizations	242	SS 3
Western business	263	WED 2
women/equity in the workplace	209	LC 10
women/farm	125	AGC 33
women's programs	245	SS 30
writing and publishing	128	CC 1
youth involved in international development projects	136	CIDA 13
assistance, technical		
airport construction	254	TC 18
Canadian Heritage Rivers Board	161	EC 38
developing countries	135	CIDA 2
developing countries/industrial aid	135	CIDA 6
environmental impact	161	EC 35
environmental management	161	EC 35
forestry	185	FORC 2
Indian reserves/construction	193	INAC 8
Indian reserves/environmental protection	193	INAC 10
multiculturalism	246	SS 34
museums	141	COM 12
non-traditional markets	156	EAITC 38
ocean use management	191	ICOD 1
pollution management	160	EC 31
protection of investments	156	EAITC 38
Regional Transportation Energy Program	173	EMR 39
resource development, on-reserve	195	INAC 30
telecommunications	144	COM 34
telecommunications, exporting	143	COM 33
volunteer organizations	242	SS 3

Subject	Page	Code
Association of Universities and Colleges of Canada		
emergency preparedness research fellowship	180	EPC 5
official language fellowships	244	SS 23
astronaut program	148	CSPA 3
Space Station work	148	CSPA 4
astronomy		
museum	217	NMST 1
observation, Mauna Kea	219	NRC 11
research and observatories	219	NRC 10
space	148	CSPA 1
athletic associations, taxation	236	RCT 10
Atlantic Pilotage Authority	257	TC 53
Atlantic region		
financial assistance/ business	121	ACOA 1
Atlantic Richfield	225	PC 4
Atlas, Canada Gazetteer	173	EMR 41
Atlas of Canada, National	173	EMR 42
atmospheric circulation statistics	158	EC 7
atmospheric research	158	EC 11
atomic energy *see* nuclear energy		
Atomic Energy Control Act	122	AECB 1
audiovisual material *see* film and video		
Audit Services Group	248	SSC 18
audits		
federal government	223	OAG 1
federal, internal	252	TB 4
income tax	237	RCT 18
services for federal government	248	SSC 17
	248	SSC 18
authentication of documents	152	EAITC 2
Auto Pact, tariff benefits	199	ISTC 11
automation		
office/research	143	COM 26
research	218	NRC 4
Automotive Components Initiative	199	ISTC 9
Automotive Duty Remission Program	199	ISTC 10
automotive industry		
joint industry-government initiatives	202	ISTC 39
aviation (*see also* air transportation; aircraft; airports)		
accident investigation	260	TSBC 1
careers	253	TC 1
charts, sales	174	EMR 47
civil/personnel licensing	253	TC 1
events, standards for	253	TC 4
flight information	253	TC 2
flight records	254	TC 8
health safety	187	HWC 15
museum	212	NAM 1
navigation aids/ development	253	TC 6
navigation information	254	TC 9
safety	260	TSBC 1
safety aids	253	TC 2
safety research	253	TC 4
special events	254	TC 10

Subject	Page	Code
aviation *(continued)*		
statistics	240	SC 32
traffic, forecasting of	253	TC 7
weather services	157	EC 2
Aviation Enforcement Program	254	TC 11
Aviation Weather Information Service (AWIS)	253	TC 2
Award for Excellence in Race Relations	245	SS 31
awards and prizes		
arts and culture	128	CC 3
business	199	ISTC 14
Canada Export Award	156	EAITC 38
Canada Volunteer Award	189	HWC 38
citizenship awards/voluntary contribution	242	SS 4
Environmental Achievement Awards	162	EC 47
health and welfare	189	HWC 38
international development research	192	IDRC 1
Native Educational Awards Program	140	CN 5
physical fitness	182	FASC 2
public service incentive awards	252	TB 6
second official language studies	244	SS 23
voluntary contribution	189	HWC 38
	242	SS 4

B

baby bonuses	189	HWC 40
backpacking/hiking/national parks	161	EC 37
balance of payments, statistics	239	SC 21
Band Membership Rules Implementation Grant	194	INAC 20
bands, military	151	DND 10
bank balances, unclaimed safekeeping	126	BC 4
bank notes, damaged	126	BC 5
Bank of Canada *Monthly Review*	126	BC 6
Bank of Canada *Weekly Financial Statistics*	126	BC 6
banking industry		
employment equity/federal contractors	166	EIC 22
Bankruptcy Act	129	CCA 9
banks (*see also* financial institutions)		
deposit insurance	132	CDIC 1
labour relations	137	CLRB 1
statistics	240	SC 30
supervision	224	OSFI 1
banks, foreign		
lines of credit for Canadian goods	164	EDC 7
barley		
advance payments	124	AGC 19
price support	124	AGC 16
sales and transportation	150	CWB 1

Subject	Page	Code
battlefields, Quebec	213	NBC 1
beacons/marine navigation	255	TC 31
beef cattle		
showcase herds	124	AGC 23
Bell Canada		
regulation of	146	CRTC 1
bequests		
foreign/customs duty	232	RCCE 7
to the Crown	249	SSC 24
bereavement leave	208	LC 2
betting practices at racetracks	123	AGC 9
bibliographic services		
Canadian studies	216	NLC 7
bibliography		
children's literature	217	NLC 11
national	216	NLC 2
bicycle paths		
Gatineau Park	213	NCC 3
National Capital Region	213	NCC 1
bicycling		
national parks	161	EC 37
Bill C-31 Test Case Funding Program	195	INAC 27
Binational Secretariat	156	EAITC 37
biodegradable products	162	EC 48
Bioenergy Supply Technologies Program	172	EMR 32
biological agents registration	123	AGC 3
biological sciences research	219	NRC 5
biomass processing/research	177	EMR 81
biosafety/laboratories	186	HWC 4
biotechnology		
advisory committee	204	ISTC 57
genetic research	219	NRC 13
plant-related research	219	NRC 12
protein structure	219	NRC 9
research	219	NRC 5
Biotechnology Research Institute	219	NRC 13
birds, migratory		
conservation/research	159	EC 14
	159	EC 15
ecology/research	159	EC 12
	159	EC 13
birth		
statistics	238	SC 10
birth certificates		
authentication for use abroad	152	EAITC 2
document searches	238	SC 9
birthdays		
message from Governor General	113	GG 5
message from Queen	113	GG 5
Board of Internal Economy	113	HOC 1
boats (*see also* marine; ships/shipping)		
accidents/investigations	256	TC 42
harbours for small crafts	180	F&O 7
licences	233	RCCE 20
navigation information	256	TC 43
navigational services/St Lawrence Seaway	241	SLSA 1
regulations/St Lawrence Seaway	241	SLSA 2
rentals/Gatineau Park	213	NCC 3
search and rescue service	256	TC 44
small/licensing	255	TC 34
small/regulations	256	TC 40
bombs, military investigation of	151	DND 7
Bonaventure Autoroute	242	SLSA 4
bonded carriers	232	RCCE 2
bonded warehouses, regulations and procedures	232	RCCE 2
bonds		
Canada savings	126	BC 1
Government of Canada (Direct Marketable)	126	BC 2
performance	163	EDC 4
performance and bid security	164	EDC 7
book exchange centre	216	NLC 10
book publishing		
centre, federal	247	SSC 6
financial assistance	128	CC 1
	142	COM 13
Book Publishing Industry Development Program	142	COM 13
books		
Canadian libraries	216	NLC 1
Canadiana	216	NLC 2
children, for	217	NLC 11
deposit of new publications	216	NLC 4
interlibrary loans	210	LC 13
library exchange	216	NLC 10
manuscript collection	216	NLC 5
non-official languages	216	NLC 6
prohibited import	232	RCCE 14
rare	216	NLC 3
standard identification numbers	217	NLC 16
Bora Laskin National Fellowship in Human Rights Research	251	SSHRC 3
botany museum	139	CMN 1
boundary, Canada-United States	175	EMR 55
boundary surveys		
provincial and territorial	174	EMR 54
BP Refining and Marketing Canada	225	PC 4
braille union catalogue	216	NLC 8
bravery		
decorations for	113	GG 4
breakwaters, design and construction services	230	PWC 6
bridges		
Champlain Bridge	242	SLSA 4
construction and maintenance	230	PWC 8
Jacques Cartier Bridge	242	SLSA 4
St Lawrence Seaway	242	SLSA 4
Seaway International Bridge	242	SLSA 3
British Columbia-Canada		
co-operative market development/wood products	200	ISTC 21
British Columbia Telephone Company		
regulation of	146	CRTC 1

Subject	Page	Code
broadcasting (*see also* communications; telecommunications)		
AM, FM, television frequency assignment	142	COM 16
CBC all-news network	127	CBC 7
engineering advisory support	142	COM 20
engineering expertise, sale of	127	CBC 6
labour relations	137	CLRB 1
native communications societies	243	SS 13
native languages	127	CBC 4
program subsidies	260	TFC 1
radio/television national service	127	CBC 1
regulation of	146	CRTC 1
statistics	239	SC 14
technical certification/AM, FM and television	142	COM 15
building permits		
statistics	240	SC 31
Building Standards for the Handicapped	220	NRC 14
buildings (*see also* construction)		
architectural drawings/archives	212	NARC 3
federal heritage	161	EC 40
heritage, preservation	162	EC 44
Indian reserves/technical services	193	INAC 8
inventory of pre-1914	161	EC 40
leasing of federal	231	PWC 13
master specification system	231	PWC 17
research	220	NRC 14
standards	251	STCC 1
Bulletin of the Supreme Court	118	SUPC 2
bullion coins	233	RCM 3
Bureau of Competition Policy	129	CCA 10
Bureau of Labour Information	209	LC 12
Bureau of Pension Advocates	261	VA 5
burial grants/veterans	261	VA 3
burial sites		
Commonwealth war graves	262	VA 8
bursaries *see* scholarships and fellowships		
business and small business		
Aboriginal Capital Corporations Program	198	ISTC 2
anti-competitive trade practices	149	CT 1
assistance/Northern Ontario	201	ISTC 33
Atlantic region, development	121	ACOA 1
awards for excellence	199	ISTC 14
bankruptcy	129	CCA 9
counselling programs	182	FBDB 4
courses	183	FBDB 5
employer-employee consultation/funding	165	EIC 20
employment statistics	240	SC 26
entrepreneurship promotion	201	ISTC 28
environmental industries opportunities	201	ISTC 29
executive exchange	226	PSC 6
export assistance	131	CCC 1
export financing	164	EDC 6
business and small business *(continued)*		
export insurance	163	EDC 1
export promotion assistance	204	ISTC 62
federal government opportunities	247	SSC 3
financial assistance for technology centres	205	ISTC 72
financial assistance/native peoples	198	ISTC 1
financial assistance/ Northern Ontario	201	ISTC 31
financial assistance/Quebec	203	ISTC 51
financial planning assistance	182	FBDB 3
financing	182	FBDB 1
free trade information clinics	202	ISTC 35
free trade, travel under	169	EIC 59
government contracts	246	SSC 2
government investments/management	133	CDVIC 1
government involvement in	239	SC 11
government procurement	198	ISTC 4
guarantees, export-related	164	EDC 7
hazardous materials information	210	LC 13
incorporation	129	CCA 8
Interfirm Comparison Program	202	ISTC 42
international development	135	CIDA 3
investment	190	IC 3
labour market innovations funding	167	EIC 29
loans	205	ISTC 68
management assistance	182	FBDB 1
management workshops	203	ISTC 50
native peoples/development by	198	ISTC 3
native peoples/financial assistance to communities and entrepreneurs	198	ISTC 1
native peoples/financial institutions, support of	195	INAC 34
new business opportunities	201	ISTC 25
new skills/worker assistance	166	EIC 28
opportunities information	199	ISTC 13
Small Business Information Service	183	FBDB 6
statistics	240	SC 29
strategic planning	183	FBDB 8
support in Northern Ontario	201	ISTC 30
training in small communities	183	FBDB 7
venture capital investment	182	FBDB 2
Western region, development	262	WED 1
Business Development Centre	166	EIC 25
Business Information Centres	183	FBDB 6
business opportunities funding	190	IC 1
Business Opportunities Sourcing System (BOSS)	199	ISTC 13
Business Service Centres	199	ISTC 12
Business/Government Executive Exchange Program	226	PSC 6

Subject	Page	Code
butane		
information	170	EMR 14
Buy America Act	154	EAITC 19

C

Subject	Page	Code
CA identification numbers	129	CCA 6
Cabinet		
committees, information	225	PCO 1
cable television (*see also* broadcasting; telecommunications)		
national service	127	CBC 2
regulation of	146	CRTC 1
statistics	239	SC 14
cadet services	151	DND 4
calibration services	218	NRC 3
CALURA (Corporations and Labour Unions Returns Act)		
labour union activites	240	SC 27
camping		
Gatineau Park	213	NCC 3
national parks	161	EC 37
CANAC International Inc.	139	CN 3
Canada Assistance Plan	188	HWC 27
Canada Awards for Business Excellence	199	ISTC 14
Canada-British Columbia		
co-operative industrial and market development	200	ISTC 21
Canada Business Corporations Act		
incorporations	129	CCA 8
Canada Centre for Remote Sensing (CCRS)	176	EMR 73
Canada Communication Group *see* Supply & Services Canada section		
Canada Corporations Act		
document registration	130	CCA 14
incorporations	129	CCA 8
Canada Dance Festival	211	NAC 2
Canada Day	244	SS 17
festivals	214	NCC 4
Canada Eldor Inc.	133	CDVIC 1
Canada Elections Act	169	ELC 1
Canada Employment Centres		
job placement/counselling	165	EIC 17
Canada Employment Centres on Campus	165	EIC 10
Canada-Export	157	EAITC 42
Canada Export Award	156	EAITC 38
Canada Fitness Award Programs	182	FASC 2
Canada-France-Hawaii Telescope (CFHT)	219	NRC 11
Canada Games	182	FASC 4
Canada Gazette	247	SSC 9
Canada Gazetteer Atlas	173	EMR 41
Canada Health Act administration	187	HWC 11
Canada Institute for Scientific & Technical Information (CISTI)	220	NRC 20
Canada Labour Code		
aviation regulations	254	TC 11
fire safety	210	LC 15
industrial relations/collective bargaining industry	208	LC 1
labour standards	208	LC 2
occupational health and safety	137	CLRB 1
	208	LC 2
Canada Land Data System	160	EC 24
Canada Land Inventory	160	EC 24
Canada Lands (*see also* Crown land; land, federal; land, Indian)	137	CLC 1
granting rights	175	EMR 58
oil and gas		
revenue/royalties	170	EMR 10
Canada-Newfoundland Offshore Petroleum Board	140	COGLA 2
Canada-Nova Scotia Offshore Petroleum Board	140	COGLA 3
Canada Pension Plan (*see also* Quebec Pension Plan)		
appeals	224	PAB 1
	118	TCC 1
contributions/eligibility	237	RCT 21
information	189	HWC 39
statistics	239	SC 16
Canada Petroleum Resources Act		
frontier royalty	170	EMR 10
Canada Place	133	CHPC 1
Canada-Quebec		
overseas market development/wood products	200	ISTC 22
Canada-Quebec agreements		
development opportunities	199	ISTC 15
Canada Research Fellowships	251	SSHRC 3
Canada Savings Bonds	126	BC 1
Canada Scholarships Program	199	ISTC 16
Canada Service Bureau Program		
telephone referral service	249	SSC 21
Canada Shipping Act and Regulations	256	TC 48
Canada Student Loans Program	244	SS 21
Canada-United States Automotive Products Agreement	199	ISTC 11
Canada-US border	175	EMR 55
water and air quality	192	IJC 1
Canada-US Defence Production Sharing Arrangement (DPSA)	154	EAITC 19
Canada-US Defense Development Sharing Agreement (DDSA)	154	EAITC 20
Canada-US regulations		
St Lawrence Seaway	241	SLSA 2
Canadarm	148	CSPA 4
Canada's Year in Trade 1989-90	157	EAITC 42
Canadian Aboriginal Economic Development Strategy	196	INAC 35
Canadian Agri-food Development Initiative	125	AGC 25
Canadian Armed Forces *see* armed forces		
Canadian Army Welfare Fund	261	VA 4
Canadian Astronaut Program	148	CSPA 3

Subject	Page	Code
Canadian Audio-Visual Certification Office		
film certification	141	COM 6
Canadian Automobile Association		
child car-seat information	258	TC 68
Canadian Book Exchange Centre	216	NLC 10
Canadian Broadcast Program Development Fund	260	TFC 1
Canadian Centre for Health	239	SC 15
Canadian Centre for Information and Documentation on Archives	212	NARC 1
Canadian Centre for Justice Statistics	239	SC 12
Canadian Charter of Rights and Freedoms	197	IRB 1
	242	SS 6
Canadian Climate Centre		
climate impact analysis	158	EC 5
climate research	158	EC 7
marine applications	158	EC 8
publications/custom computer analyses	158	EC 6
Canadian Coast Guard		
Arctic sealift	255	TC 25
construction in navigable waters	256	TC 49
fishing vessel standards	256	TC 37
hovercraft licensing	255	TC 27
maintenance of waterways	255	TC 32
marine accidents	256	TC 42
marine cargo inspection	255	TC 33
marine emergencies	256	TC 50
marine engineers examinations	255	TC 28
marine safety	256	TC 43
offshore drilling units	256	TC 38
port facilities	256	TC 47
search and rescue service	256	TC 44
ship hull standards	256	TC 36
ship pollution regulations	256	TC 39
ship registration	255	TC 34
ship safety regulations	256	TC 35
ships' survival equipment	256	TC 46
small boat regulations	256	TC 40
vessel traffic services	256	TC 41
Canadian Coast Guard College	257	TC 52
Canadian Committee on Women in Engineering	200	ISTC 17
Canadian Conservation Institute	141	COM 10
Canadian Conspectus Search Services	216	NLC 9
Canadian Construction Research Board	220	NRC 14
Canadian economy research/publications	163	ECC 1
Canadian emblems pins and stickers	242	SS 2
Canadian Emergency Preparedness College	180	EPC 6
Canadian Environmental Protection Act	160	EC 29
Canadian Exhibit Program	244	SS 16
Canadian Film and Video Service Org. Contributions Program	140	COM 2
Canadian Forces Pension Office	248	SSC 20
Canadian Forces Personnel Assistance Fund	261	VA 4
Canadian Forces Weather Service	157	EC 4
Canadian General Standards Board	248	SSC 15
Canadian Government Annuity Program	168	EIC 44
Canadian Government Expositions and Audio-Visual Centre	141	COM 3
Canadian Government Terminology Bank (TERMIUM)	245	SS 29
Canadian Heraldic Authority	113	GG 1
	113	GG 2
Canadian Heritage Information Network	141	COM 11
Canadian Heritage Rivers Board	161	EC 38
Canadian Home Builders' Association (CHBA)		
energy-efficient housing	171	EMR 24
Canadian Honours System	113	GG 1
Order of Canada	113	GG 3
Canadian Housing Information Centre	138	CMHC 1
Canadian Human Rights Act	134	CHRC 1
Canadian Ice Island Research Station	176	EMR 68
Canadian Industry Program for Energy Conservation (CIPEC)	172	EMR 26
Canadian Institute for Advanced Research	200	ISTC 18
Canadian Institute of Industrial Technology	221	NRC 22
Canadian International Development Agency (*see also* table of contents)		
telecommunications/ assistance to developing countries	144	COM 34
Canadian International Trade Tribunal (*see also* table of contents)	232	RCCE 1
Canadian Inventory of Historic Buildings (CHIB)	161	EC 40
Canadian Jobs Strategy (*see also* employment)		
Community Futures Program	166	EIC 25
Job Development Program	166	EIC 27
Job Entry Program	166	EIC 26
National Labour Market Innovations Program	167	EIC 29
Skill Investment Program	166	EIC 28
Canadian Law Scholarship/SSHRC Legal Research Scholarship	251	SSHRC 3
Canadian Manufacturing Advanced Technology Exchange	202	ISTC 41
Canadian Mineral Yearbook	178	EMR 87
Canadian Multiculturalism Advisory Committee	245	SS 31
Canadian Museum for Caricature	213	NARC 8
Canadian National Exhibition	244	SS 16
Canadian Nosology Reference Centre	239	SC 15

Subject	Page	Code
Canadian Occupational Interest Inventory	164	EIC 4
Canadian Olympic Association	182	FASC 3
Canadian Pension Commission	262	VA 6
Canadian Permanent Committee on Geographical Names	176	EMR 70
Canadian Plumbing Code	220	NRC 14
Canadian Polar Research Commission	197	INAC 46
Canadian Police College	234	RCMP 5
Canadian Police Information Centre		
missing persons' file	234	RCMP 8
Canadian Police Information Centre (CPIC) System	234	RCMP 2
Canadian Postal Archives	213	NARC 9
Canadian Production Marketing Assistance Fund	260	TFC 1
Canadian Program of Science & Tech. in Support of Law Enforcement	219	NRC 8
Canadian Rural Transition Program (CRTP)	167	EIC 30
Canadian Security Intelligence Service (CSIS)	241	SGC 3
	241	SIRC 1
Canadian Socio-Economic Information Management System (CANSIM)	240	SC 33
Canadian Sound Recording Service Org. Contributions Program	141	COM 5
Canadian Studies Programs	244	SS 20
Canadian Study Group on Technicians and Technologists	200	ISTC 19
Canadian Urban Victimization Survey (1982)	207	JUST 9
Canadian Wheat Board (*see also* table of contents)	124	AGC 15
	124	AGC 16
Canadian Wildlife Service		
birds, hunting regulations	159	EC 14
birds, migratory	159	EC 13
ecology/habitats	159	EC 12
endangered species	159	EC 12
Canadian Workplace Automation Research Centre (CWARC)	143	COM 26
Canadiana		
national bibliography	216	NLC 2
Canadiana collection	216	NLC 2
rare books	216	NLC 3
Canadiana Fund		
heritage contributions	214	NCC 6
canals		
heritage	161	EC 39
heritage/volunteer program	162	EC 42
navigational services/St Lawrence Seaway	241	SLSA 1
Canarctic Shipping Company	255	TC 26
cancer		
management strategies	186	HWC 4
statistics	239	SC 15
CANDU reactors		
design	122	AECL 2
maintenance	122	AECL 1
marketing	122	AECL 3
CANSIM (Canadian Socio-Economic Information Management System)	240	SC 33
CANSIS (Standards Information System of Canada)	251	STCC 1
CANUTEC (information and emergency centre/dangerous goods)	257	TC 58
CAP (Career Assignment Program)	226	PSC 4
CAP (Communications Applications Program)	143	COM 29
Cape Breton Loan Program (CBLP)	121	ACOA 2
Cape Breton Topping-Up Assistance Program (CBTUA)	121	ACOA 2
Capital Vignettes		
programs, interpretive	214	NCC 5
car rental handbook for public servants	249	SSC 28
car seats, child		
information	258	TC 68
safety standards	258	TC 66
Carbohydrate Laboratory	219	NRC 5
carbon dioxide		
climatic impacts	158	EC 7
reduction of emissions	177	EMR 80
Career Assignment Program (CAP)	226	PSC 4
compusory assessment for	228	PSC 19
Career-Oriented Summer Employment Program	226	PSC 2
law students	208	JUST 14
cargo		
bonded carriers/customs control	232	RCCE 2
handling/ships	256	TC 46
inventory/customs	232	RCCE 3
ship/inspection and standards	255	TC 33
Caribbean		
ocean development	191	ICOD 1
Caribbean farm workers/seasonal	165	EIC 16
Caricature, Canadian Museum for	213	NARC 8
Carillon Canal	161	EC 39
cartographic archives	212	NARC 3
cartoons archives	213	NARC 8
CASE (Counselling Assistance to Small Enterprises)	182	FBDB 4
case management/offenders	147	CSC 3
cattle price support	124	AGC 16
CBC National Satellite Channel	127	CBC 2
CCINFOline	131	CCOHS 1
census		
CANSIM	240	SC 33
constituency delineation	113	HOC 1
constituency maps	174	EMR 44
electoral boundaries	169	ELC 1
geographical information	238	SC 8
maps	238	SC 8
microdata tapes	238	SC 1
population	238	SC 7
Census of Agriculture	238	SC 2
Census on Population	238	SC 1
Centennial Towers - conference facilities	231	PWC 16

Subject	Page	Code
Central Divorce Registry	208	JUST 18
Central Registry of Divorce Proceedings	208	JUST 18
Central Registry of Seamen	257	TC 54
Centre for Protein Structure and Design	219	NRC 9
certification (*see also* inspections; licensing)		
air carriers	253	TC 3
aircraft/airworthiness	254	TC 12
authentication for use abroad	152	EAITC 2
bargaining units/public service	229	PSSRB 1
broadcasting	142	COM 15
channel assignment/AM, FM, TV broadcasting	142	COM 16
communications terminal attachments	142	COM 23
customs documentation	232	RCCE 4
electric power lines	214	NEB 2
fishing vessels	256	TC 37
health facilities	187	HWC 13
hospitals	187	HWC 13
hovercraft	255	TC 27
Indian status	194	INAC 17
marine engineers	255	TC 28
mariners	255	TC 28
pipelines	215	NEB 5
radio broadcasting and equipment	142	COM 18
seafarers/emergency duties	255	TC 29
ship hulls	256	TC 36
ship machinery installations	256	TC 35
standards for	251	STCC 1
statutory payments/elections	169	ELC 1
telecommunications terminal equipment	142	COM 22
CFHT Corporation	219	NRC 11
CHALLENGE Program		
student employment	165	EIC 11
Chambly Canal	161	EC 39
Changing of the Guard ceremony	151	DND 11
chaplaincy programs in federal institutions	147	CSC 2
charitable organizations *see* non-profit organizations		
Charter of Rights and Freedoms	242	SS 6
CHBA (Canadian Home Builders' Association)		
energy-efficient housing	171	EMR 24
chemicals		
environmental assessment	160	EC 28
pesticides	123	AGC 7
toxic, controls	160	EC 28
toxic, management	160	EC 29
trade development	155	EAITC 29
chemistry		
atmospheric	158	EC 11
research	218	NRC 4
cheque information, fraudulent		
RCMP services to police	234	RCMP 3
chicken marketing agency	215	NFPMC 1
Chief Electoral Officer of Canada	169	ELC 1
child abuse		
information services	189	HWC 32
child car seats		
information/defective	258	TC 68
safety standards and complaints	258	TC 66
child care		
day care	189	HWC 35
day care centres/certification, tax refunds	187	HWC 13
leave for	208	LC 2
Child Care Initiatives Fund (CCIF)	189	HWC 35
child safety		
KIDSCARE	130	CCA 18
child sexual abuse	187	HWC 12
child tax credit		
reports on	214	NCW 1
statistics	239	SC 16
child welfare		
research	214	NCW 1
children		
abuse	189	HWC 32
community action programs/health	187	HWC 10
kidnapped	153	EAITC 6
literature for	217	NLC 11
missing	234	RCMP 8
National Capital Region Programs	214	NCC 5
poverty	214	NCW 1
sexual abuse/research funding	187	HWC 12
Stamp Travellers' Club	146	CPC 10
CHOICES Program	164	EIC 5
CIHB (Canadian Inventory of Historic Buildings)	161	EC 40
CIIT (Canadian Institute of Industrial Technology)	221	NRC 22
CISTI (Canada Institute for Scientific & Technical Information)	220	NRC 20
Citation for Citizenship Award	242	SS 4
Cite du Havre	137	CLC 1
CITES (Convention on International Trade in Endangered Species)	159	EC 12
citizenship		
appeals	117	FCTC 1
applications for	242	SS 1
awards	242	SS 4
Canada Day celebrations	244	SS 17
certificates	242	SS 1
document searches	238	SC 9
Japanese Canadians	243	SS 7
registration/courts	242	SS 1
civil authorities, aid to	151	DND 7
civil aviation medicine	187	HWC 15
civil defence		
courses	180	EPC 6
workers' compensation	179	EPC 3
Civil Law/Common Law Exchange Program	207	JUST 12
Civilian War Pensions and Allowances Act	118	TCC 1

Subject	Page	Code
claims		
against foreign countries	153	EAITC 7
against the military	151	DND 12
foreign	184	FNCC 1
medical	188	HWC 20
native/research funding	194	INAC 14
native/specific claims negotiations	194	INAC 13
Class 34 Energy Conservation Equipment Tax Incentive Program	172	EMR 28
clemency		
federal offences	218	NPB 2
climate (*see also* weather services)		
data	158	EC 6
marine applications	158	EC 8
research and services	158	EC 7
weather research	158	EC 11
closed captioning for the hearing-impaired		
funding	260	TFC 1
clothing industry		
import/export controls	156	EAITC 33
CN business enterprises	139	CN 3
CN Exploration	139	CN 3
CN Investment Division	139	CN 3
CN Real Estate	139	CN 3
CN Tower Limited	139	CN 3
CNCP Telecommunications		
regulation of	146	CRTC 1
coal		
combustion	177	EMR 80
energy technology	177	EMR 78
identification of resources	170	EMR 6
policy and technical studies	170	EMR 4
production	150	DEVCO 1
research	177	EMR 76
	177	EMR 80
research and development	171	EMR 16
reserve appraisal	170	EMR 5
technology	177	EMR 80
coal-water fuel	150	DEVCO 1
Coast Guard College	257	TC 52
coastal development		
International Centre for Ocean Development	191	ICOD 1
Coastal Transport Ltd	211	MA 1
coats of arms	113	GG 2
codfish, marketing	148	CSFC 1
coins		
collectors'	233	RCM 1
counterfeit/prohibited import	232	RCCE 14
foreign countries	233	RCM 4
Maple Leaf bullion	233	RCM 3
museum	126	BC 7
collective agreements		
expiry dates/data	209	LC 12
collective bargaining		
arbitration services	208	LC 1
information service	209	LC 12
public service	229	PSSRB 1
rights	137	CLRB 1
Collège militaire royal de Saint-Jean	151	DND 2
colleges		
campus employment centres	165	EIC 10
Coast Guard	257	TC 52
Customs and Excise	233	RCCE 21
military	151	DND 2
Saskatchewan Indian Federated	193	INAC 5
Commercial Development and Marketing Program	254	TC 16
Commercial, Institutional, Agricultural Energy Management Task Force	172	EMR 27
Commercial Mobile Satellite System	143	COM 30
commercial products, export sales	131	CCC 1
Commission for Fair Play	182	FASC 5
Committee on the Recovery of Nationally Endangered Wildlife (RENEW)	159	EC 12
Committee on the Status of Endangered Wildlife in Canada (COSEWIC)	159	EC 12
commodities		
minerals/information	178	EMR 82
Commonwealth War Graves Commission	262	VA 8
communications (*see also* broadcasting; telecommunications)		
aeronautical/development	253	TC 6
applications	143	COM 29
computer networks	143	COM 25
federal government/planning services	247	SSC 12
industry development	143	COM 31
labour relations	137	CLRB 1
language services for government	245	SS 28
museum	217	NMST 1
native broadcast societies/assistance	243	SS 13
personal/research and development	143	COM 27
prizes	128	CC 3
research and development	143	COM 31
services/federal government	247	SSC 11
space/European research	149	CSPA 8
statistics	239	SC 14
trade	153	EAITC 14
Communications Applications Program (CAP)	143	COM 29
communications industry		
employment equity/federal contractors	166	EIC 22
Communications Research Centre	143	COM 31
Community Business Initiative	183	FBDB 7
community colleges, campus employment centres	165	EIC 10
community development		
business loans	166	EIC 25
economic/native peoples	196	INAC 35
research	138	CMHC 1
standards	138	CMHC 4
voluntary action	214	NCW 1

Subject	Page	Code
community economic development organizations native peoples	196	INAC 35
Community Futures Program	166	EIC 25
community group grants/citizen participation	242	SS 3
community health consulting services	187	HWC 9
Community Initiatives Fund	166	EIC 25
community programs and services		
AIDS	187	HWC 10
alcohol and drug use	187	HWC 10
children and youth	187	HWC 10
disabled persons	187	HWC 10
economically disadvantaged persons	187	HWC 10
housing/senior citizens	138	CMHC 2
nutrition	187	HWC 10
Outreach Program	164	EIC 6
senior citizens	187	HWC 10
tobacco use	187	HWC 10
women	187	HWC 10
community projects		
environmental clean-ups	162	EC 49
New Horizons	188	HWC 29
senior citizens/grants	188	HWC 29
Seniors Independence Program	188	HWC 30
community release programs, offenders	147	CSC 6
compensation		
animal diseases/appeals	117	FCTC 2
foreign claims	184	FNCC 1
foreign governments to Canadian citizens	153	EAITC 7
Japanese Canadians	243	SS 7
pesticide residue/appeals	117	FCTC 2
plant quarantine/appeals	117	FCTC 2
workers'	209	LC 7
Competition Act	190	IC 8
complaints and investigations	129	CCA 10
marketing practices	129	CCA 5
complaints		
access to government information	191	ICC 1
airport noise and sonic booms	151	DND 13
consumer/health and safety	186	HWC 8
discrimination	134	CHRC 1
federally appointed judges	117	CJC 1
government contracts	130	CCA 17
harassment/public service	228	PSC 21
Human Rights Commission/security	241	SIRC 1
invasion of privacy	225	PCC 1
penitentiary inmates	134	CI 1
	147	CSC 9
public service staffing	228	PSC 21
radio interference/ investigations	142	COM 18
RCMP	235	RCMPC 1
security clearance/ employment	241	SIRC 1
trade practices, mergers	129	CCA 10
unfair labour practices	137	CLRB 1
use of English and French	223	OCOL 1
composite leading index, statistics	239	SC 22
Comptroller General of Canada	252	TB 4
Compulsory Inspection Program	142	COM 19
computer technology research	219	NRC 6
conciliation/labour disputes	208	LC 1
conference facilities	231	PWC 16
conferences		
export awareness	153	EAITC 13
First Ministers'	134	CICS 1
foreign policy/financial assistance	152	EAITC 4
health research/funding	187	HWC 12
intergovernmental	134	CICS 1
legal/funding	206	JUST 1
mineral outlook	178	EMR 85
natural sciences	139	CMN 1
peace and security/international	136	CIIPS 1
trade/arrangement of	154	EAITC 15
Conflict of Interest & Post-Employment Code, Public Office Holder	129	CCA 7
conservation		
areas	213	NCC 2
art and artifacts	141	COM 10
buildings/national historical significance	230	PWC 4
endangered species	159	EC 12
heritage architecture	161	EC 40
heritage rivers	161	EC 38
migratory birds	159	EC 13
mineral resources	179	EMR 91
northern non-renewable resources	196	INAC 39
Prairie Farm Rehabilitation Administration (PFRA)	126	AGC 35
renewable energy	177	EMR 76
soil	125	AGC 32
wetlands	159	EC 16
wildlife	159	EC 16
wildlife/habitats	159	EC 12
Consolidated Revenue Fund		
audits	223	OAG 1
Indian bank funds	194	INAC 22
payments from	248	SSC 16
constituency		
members of Parliament	113	HOC 1
Constitution Act		
elections	169	ELC 1
Manitoba Act	242	SS 6
Constitution of Canada	113	HOC 1
	242	SS 6
construction (*see also* buildings)		
building research	220	NRC 14
defence contracts	150	DCC 1
energy-efficient housing/funding	171	EMR 24
federal buildings	231	PWC 15
housing standards	138	CMHC 4
in navigable waters	256	TC 49
investment/statistics	240	SC 30
master specification system	231	PWC 17

Subject	Page	Code
construction *(continued)*		
standards	251	STCC 1
statistics	240	SC 31
Timber Frame Construction Program	206	ISTC 74
consular services, foreign travel and residence	152	EAITC 3
Consultation and Development Fund	206	JUST 1
Consulting and Audit Canada	248	SSC 17
consumer bankruptcy	129	CCA 9
consumer income and expenditure statistics	239	SC 25
consumer issues		
financial assistance	128	CCA 1
Consumer Price Index (CPI)	239	SC 24
consumer protection		
agri-food	123	AGC 11
dairy products	123	AGC 12
food inspection	125	AGC 34
food safety	123	AGC 5
fresh fruit and vegetables	124	AGC 14
health	186	HWC 2
inspection of goods	128	CCA 2
KIDSCARE	130	CCA 18
processed foods	124	AGC 13
safety of products	129	CCA 4
weighing and measuring devices	129	CCA 3
consumer services	128	CCA 1
continental shelf		
Arctic	176	EMR 68
surveys	175	EMR 62
Continuity of Government Program	179	EPC 1
contracts		
federal buildings, construction	231	PWC 15
federal government procurement	198	ISTC 4
federal/business opportunities	247	SSC 3
federal/complaints	130	CCA 17
federal/employment equity	166	EIC 21
federal/information on contracts awarded	247	SSC 3
federal/procurement	246	SSC 2
federal/space-related	148	CSPA 1
government/review	130	CCA 17
government-to-government	131	CCC 1
management/communications	247	SSC 11
native peoples	193	INAC 9
security clearance	249	SSC 29
contracts, Canadian		
authentication for use abroad	152	EAITC 2
co-operative housing		
assistance	138	CMHC 8
loans	139	CMHC 16
Co-operative Industrial and Market Development Program	200	ISTC 21
co-operative marketing		
agricultural products	124	AGC 24
financial assistance, agri-food industry	125	AGC 25
Co-operative Overseas Market Development Program	200	ISTC 22
co-operatives		
agricultural	125	AGC 31
international development	135	CIDA 5
Co-operatives Secretariat	125	AGC 31
co-production agreements		
film and video	260	TFC 2
copyright		
maps	174	EMR 46
registration	129	CCA 11
royalties payable under	146	CRBC 1
CORCAN trademark	147	CSC 7
corn price support	124	AGC 16
corporations		
federal/incorporation	129	CCA 8
statistics	240	SC 29
Corporations and Labour Unions Returns Act (CALURA)		
labour union activities	240	SC 27
correctional services, statistics	239	SC 12
cosmetics		
safety and regulation	186	HWC 6
safety information	186	HWC 8
cost-of-living index	239	SC 24
counselling		
export	154	EAITC 15
Inuit/southern Canada	196	INAC 37
Native students	193	INAC 6
offenders	147	CSC 1
	147	CSC 3
	147	CSC 5
Counselling Assistance to Small Enterprises (CASE)	182	FBDB 4
Counterfeit Detection Bulletin	234	RCMP 7
counterfeiting, suppression of	234	RCMP 7
courier services, Priority	144	CPC 1
	145	CPC 5
Court Challenges Program	242	SS 6
court hearings		
federal courts	117	FCTC 1
transportation	222	NTA 8
court martial convictions	117	CMAC 1
court of appeal		
criminal and civil cases	118	SUPC 1
Federal Court of Appeal	117	FCTC 1
courts		
statistics	239	SC 12
CPI (Consumer Price Index)	239	SC 24
credit societies, deposit insurance	132	CDIC 1
Cree broadcasting		
northern Canada	127	CBC 4
northern Quebec	127	CBC 5
Cree-Naskapi (of Quebec) Act	194	INAC 16
crime		
compensation for victims of	207	JUST 8
Victim Resource Centre	207	JUST 9
crime, organized		
security	241	SIRC 1
criminal injuries compensation		
statistics	239	SC 16
criminal justice system		
women	251	SWC 1
Criminal Law Reform Fund	206	JUST 3

Subject	Page	Code
criminal offences		
legal aid	207	JUST 5
pardon	218	NPB 2
criminal procedure		
research	210	LRC 1
criminal records		
computerized information	234	RCMP 2
RCMP services to police	234	RCMP 3
Criminal Records Act	218	NPB 2
criminology documentation centre	241	SGC 1
crop insurance	124	AGC 17
crops		
research	123	AGC 2
statistics	238	SC 2
Crown		
Canada Land Company holdings	137	CLC 1
claims against	151	DND 12
relationship to House of Commons	113	HOC 1
surplus assets/distribution centres	248	SSC 14
Crown Assets Distribution Centres	248	SSC 14
Crown corporations		
audits	223	OAG 1
directorate	252	TB 5
labour relations	137	CLRB 1
privatization	223	OPRA 1
Crown land (*see also* land, federal; land, Indian)		
grants/document registration	130	CCA 14
holdings	137	CLC 1
land use planning	196	INAC 38
oil and gas reserves	196	INAC 39
register of interests	193	INAC 11
Yukon and Northwest Territories	196	INAC 38
CSIS	241	SGC 3
	241	SIRC 1
cultural events		
exchange/sponsorship	214	NCC 6
National Library	217	NLC 17
Cultural Initiatives Program	140	COM 1
Cultural Property Export and Import Act	141	COM 8
Cultural Property Export Review Board	141	COM 8
culture (*see also* arts)		
development and preservation of native	243	SS 11
Indian and Inuit/educational centres	192	INAC 2
Indian art	192	INAC 1
international events/grants	153	EAITC 11
Inuit/development	192	INAC 3
museum	137	CMC 1
organizations/funding	140	COM 1
organizations/United Nations	132	CCU 1
property protection	141	COM 8
statistics	239	SC 18
Cultures Canada	214	NCC 4
currency exchange rates/imports	232	RCCE 12
Currency Museum	126	BC 7
customs		
automated systems	232	RCCE 3
bonded warehouses	232	RCCE 2
cargo control regulations	232	RCCE 2
documents	232	RCCE 4
duty/allowances	232	RCCE 5
duty/defence supplies and services/US	154	EAITC 19
duty/foreign bequests	232	RCCE 7
duty/re-appraisal	232	RCCE 6
duty/refund, remissions, drawback	232	RCCE 8
free trade	233	RCCE 22
regulations/tourists	232	RCCE 5
ships' stores	232	RCCE 2
tariff classifications	137	CITT 1
transportation control policy	232	RCCE 9
unclaimed goods	232	RCCE 2
Customs and Excise College	233	RCCE 21
customs house brokers	232	RCCE 2

D

dairy cattle		
showcase herds	124	AGC 23
dairy products		
exports/assistance	132	CDC 1
import/export controls	156	EAITC 33
industrial, price support	124	AGC 16
inspection	123	AGC 12
quotas, support prices, marketing	132	CDC 1
subsidies	132	CDC 1
Dalhousie University		
law exchange program	207	JUST 12
dance		
performances	211	NAC 2
dangerous goods and hazardous materials		
Workplace Hazardous Materials Information System	130	CCA 19
dangerous goods and hazardous products		
accident information	257	TC 58
accidents/emergency response	257	TC 57
in the workplace	209	LC 4
radioactive materials/control and regulation	122	AECB 1
transportation	257	TC 55
transportation/inspection	257	TC 56
workplace	210	LC 13
Data Development and Systems Analysis Directorate		
employment equity data	166	EIC 24
Data Reduction Centre	143	COM 28
David Florida Laboratory	149	CSPA 9
day care *see* child care		
de Havilland		
sales financing	201	ISTC 24

Subject	Page	Code
death		
Canada Pension Plan benefits	189	HWC 39
statistics	238	SC 10
debt		
income tax	236	RCT 5
Decorations for Bravery	113	GG 1
	113	GG 4
defence		
development projects/ Canada–US	154	EAITC 20
NATO–military affairs	152	DND 17
NATO projects	154	EAITC 22
NORAD	152	DND 18
research	136	CIIPS 1
research, development and production agreements	154	EAITC 21
supplies and services to the US	154	EAITC 19
voluntary groups/funding	153	EAITC 9
Defence Industrial Research Program	151	DND 15
defence industry		
construction contracts	150	DCC 1
export trade opportunities	154	EAITC 17
industrial research program	151	DND 15
international marketing	154	EAITC 18
international production agreements	154	EAITC 17
Defence Industry Productivity Program (DIPP)	200	ISTC 23
Defence Programs and Advanced Technology	154	EAITC 17
demography estimates and projections	238	SC 7
dental research	211	MRC 1
deportation		
appeals	197	IRB 1
visitors/permanent residents	168	EIC 55
deposit insurance	132	CDIC 1
depository libraries	247	SSC 7
Depository Services Program	247	SSC 7
design		
housing	138	CMHC 4
hovercraft	255	TC 27
industrial/registration	129	CCA 11
ships and marine materials and equipment	256	TC 36
urban, services	230	PWC 4
designated employees/public service	229	PSSRB 1
Designated Group Services		
employment equity	166	EIC 23
detergents, technical information	123	AGC 7
developing countries *see* international development		
digital publishing systems	174	EMR 52
diplomas, school and university		
authentication for use abroad	152	EAITC 2
Direct Marketable Bonds	126	BC 2
directories, telephone/Government of Canada	142	COM 14
Directory of the Canadian Trade Commissioner Service	153	EAITC 14
	157	EAITC 42
disabled persons		
benefits/CPP	189	HWC 39
building research	220	NRC 14
building standards	220	NRC 14
community action programs	187	HWC 10
discrimination	134	CHRC 1
employers' consulting services	167	EIC 34
employment equity	166	EIC 23
	253	TB 7
employment equity/federal contractors	166	EIC 21
	166	EIC 22
excise tax refunds	233	RCCE 18
fitness award program	182	FASC 2
funding, closed caption films	260	TFC 1
grants for housing improvements	138	CMHC 3
Handicapped Refugee Program	168	EIC 53
housing standards	138	CMHC 4
housing/financial assistance	138	CMHC 9
integration and participation	243	SS 9
Job Accommodation Network	167	EIC 34
legal organizations/funding	206	JUST 2
library materials for print-impaired people	216	NLC 1
library services	216	NLC 8
pensions for veterans	262	VA 6
policy development and assistance	243	SS 8
programs to live and work in the community	189	HWC 37
public service competition notices	228	PSC 22
recruitment and referral/public service	227	PSC 10
refugees	168	EIC 53
sign language interpretation	245	SS 28
statistics	239	SC 15
Status of Disabled Persons Secretariat	243	SS 8
tax filing assistance	236	RCT 13
TDD information service/CBC	127	CBC 1
Technical Aid Loan Bank	227	PSC 10
transportation	258	TC 70
transportational mobility	222	NTA 5
vehicle identification	258	TC 70
vehicle purchasing	258	TC 71
vocation rehabilitation program	189	HWC 36
Disabled Persons Participation Program	243	SS 9
Disabled Persons Unit	189	HWC 37
Disabled Refugee Program	168	EIC 53
disarmament		
research	136	CIIPS 1
voluntary organizations/ funding	153	EAITC 9

Subject	Page	Code
disasters (*see also* emergencies and emergency planning)		
assistance/international	135	CIDA 10
emergency health services	187	HWC 17
emergency preparedness	201	ISTC 26
relief/federal-provincial	179	EPC 3
research	180	EPC 5
discrimination (*see also* employment equity)	166	EIC 23
age	212	NACA 1
racial	245	SS 32
wages/federal industries	209	LC 3
women	127	CACSW 1
disease		
alcohol and drug abuse	187	HWC 10
Alzheimer's/research	187	HWC 9
animals used for food	123	AGC 3
cancer/statistics	239	SC 15
communicable/identification of agents	186	HWC 4
control/training programs	186	HWC 4
identification and surveillance	186	HWC 4
immunization/travellers	187	HWC 16
kidney/statistics	239	SC 15
occupational	131	CCOHS 1
smoking	187	HWC 10
tuberculosis/statistics	239	SC 15
Display Centre, office ergonomic furniture	248	SSC 13
DISTCovery Program	201	ISTC 25
divorce		
registry	208	JUST 18
statistics	238	SC 10
Divorce Act,1985	208	JUST 18
DOBIS catalogue	114	LP 1
DOBIS Search Service	216	NLC 9
national bibliography	216	NLC 2
document registration	130	CCA 14
documentary art and photography	212	NARC 3
Documents on Canadian External Relations	152	EAITC 5
donations to the federal government	249	SSC 24
dosimetry control and assessment	186	HWC 2
drawback		
tariff relief	232	RCCE 8
dredging services	230	PWC 6
Driedger-Pigeon Fellowships	207	JUST 13
Drug Awareness Program	234	RCMP 9
drug enforcement		
training	233	RCCE 21
drugs and narcotics (*see also* addiction; alcohol abuse)		
abuse/community action programs	187	HWC 10
abuse/funding/research	187	HWC 12
abuse/native programs	188	HWC 22
adverse reactions to	186	HWC 6
AIDS	186	HWC 5
control	186	HWC 6
control, marketing and standards	186	HWC 6
coping skills for offenders	147	CSC 1
dangerous/licensing	186	HWC 6
education and prevention	234	RCMP 9

Subject	Page	Code
drugs and narcotics *(continued)*		
importers and manufacturers/inspection	186	HWC 3
patented medicine price control	225	PMPRB 1
research	187	HWC 12
safety information	186	HWC 8
treatment and rehabilitation	189	HWC 33
treatment programs for offenders	147	CSC 6
use in sports	182	FASC 3
use on horses/research	123	AGC 9
veterinary/control/research	186	HWC 7
Duff-Rinfret Scholarship Program	207	JUST 12
duty, countervailing		
investigation and enforcement	232	RCCE 1
duty-free goods		
regulations	232	RCCE 5
tourist exemptions	232	RCCE 5
duty-free shops		
regulations	232	RCCE 10

E

earthquakes		
management/federal buildings	230	PWC 4
reports/research	176	EMR 67
Eastern Arctic sealift operation	255	TC 25
Ecological Land Surveys	160	EC 24
ecology *see* environment		
Economic and Regional Development Agreement for PEI		
energy efficiency	173	EMR 33
economic development (*see also* business and small business; economy)		
Atlantic region	121	ACOA 3
business, Cape Breton	121	ACOA 2
financial assistance, Western region	263	WED 2
new products/processes, Atlantic region	121	ACOA 1
Third World countries	135	CIDA 1
economic indicators/statistics	239	SC 25
economy		
leading indicators/statistics	239	SC 22
review and research	163	ECC 1
economy, Canadian		
advice to government	183	FC 1
research/publications	163	ECC 1
education (*see also* training)		
AIDS	186	HWC 5
allowances/children of deceased Armed Forces personnel	248	SSC 20
aviation safety	253	TC 4
Canadian Studies	244	SS 20
consumer protection	129	CCA 4
courses/public service	228	PSC 16

Subject	Page	Code
education *(continued)*		
drugs/National Drug Strategy	234	RCMP 9
fur trapping/native peoples	196	INAC 43
grain industry	136	CIGI 1
health services/Yukon	188	HWC 21
heritage cultures and languages	246	SS 33
human rights/grants	242	SS 5
immigrants	169	EIC 58
job-entry program	166	EIC 26
labour programs	209	LC 8
learning materials/funding	244	SS 20
military cadet corps	151	DND 4
military colleges	151	DND 2
military enrollment	151	DND 1
native awards program	140	CN 5
native peoples	192	INAC 4
native peoples/cultural	192	INAC 2
native peoples/educational support	193	INAC 6
native peoples/financial assistance	193	INAC 5
native peoples/health related fields	188	HWC 26
native peoples/law students	207	JUST 10
native peoples/student allowances, counselling, transportation	193	INAC 6
northern research	193	INAC 7
offenders	147	CSC 1
second official language studies	244	SS 23
seminars for judges	117	CJC 1
seminars on export/trade	153	EAITC 13
seminars/small business training seminars	183	FBDB 5
statistics	238	SC 7
	239	SC 13
student loans/ postsecondary	244	SS 21
taxation/learning materials	237	RCT 16
veterans/assistance	261	VA 3
egg marketing agencies	215	NFPMC 1
elderly *see* senior citizens		
Eldorado Nuclear Limited	133	CDVIC 1
elections		
federal/administration	169	ELC 1
Indian bands	194	INAC 21
members of Parliament	113	HOC 1
political activities/public servants	228	PSC 20
electoral boundaries	169	ELC 1
constituency maps	174	EMR 44
Electoral Boundaries Readjustment Act	169	ELC 1
	113	HOC 1
electrical equipment/trade data base	203	ISTC 49
electrical power statistics	170	EMR 9
electrical power/CANDU reactors	122	AECL 1
electrical standards for ships	256	TC 35
electricity		
certification of power lines	214	NEB 2
emergency energy planning	171	EMR 22
export licences and orders	215	NEB 3
licensing of exports	214	NEB 1
meter inspection	129	CCA 3
policies	170	EMR 9
research	177	EMR 76
statistics	170	EMR 9
electronic mail	145	CPC 7
volume mailing	145	CPC 7
electronics		
international marketing	155	EAITC 25
emblems		
Canadian flag pins and stickers	242	SS 2
emergencies and emergency planning (*see also* disasters)		
accidents/dangerous goods	257	TC 58
aircraft search and rescue	254	TC 14
co-ordination of federal planning courses	180	EPC 6
disaster assistance/international	135	CIDA 10
energy	171	EMR 22
environmental	160	EC 30
federal government	179	EPC 1
financial assistance to provinces	179	EPC 4
food aid to developing countries	135	CIDA 7
health and social services	187	HWC 17
marine communications service	256	TC 41
marine training	255	TC 29
marine/non-SAR	256	TC 50
measures to meet	231	PWC 18
military aid	151	DND 7
peacetime and wartime operations centres	231	PWC 18
research fellowships and reports	180	EPC 5
response service at airports	254	TC 20
shelter for victims of family violence	138	CMHC 10
transportation	255	TC 23
transportation of dangerous goods	257	TC 57
Emergency Preparedness Program	201	ISTC 26
emergency relief		
food	125	AGC 26
Emergency Repair Program		
rural housing	138	CMHC 15
Employability Enhancement Agreements	188	HWC 31
employees		
awards/public service	252	TB 6
Canada Pension Plan contributions	237	RCT 21
employers		
accommodating disabled workers	167	EIC 34
federally regulated/employment equity	166	EIC 22

Subject	Page	Code
employers *(continued)*		
financial assistance/employees training program	165	EIC 19
payroll deductions/information kit	236	RCT 9
seminars/local labour market	165	EIC 18
Employer's Wage Loss Replacement Plan unemployment insurance	167	EIC 41
employment (*see also* training; unemployment insurance)		
agricultural services	165	EIC 7
aptitude tests	164	EIC 4
articling students	208	JUST 14
Canada Employment Centres	165	EIC 17
Career Assignment Program/public service	226	PSC 4
careers/aviation	253	TC 1
careers/military	151	DND 1
casual labour	167	EIC 31
CHOICES/occupational guidance	164	EIC 5
Community Futures Program	166	EIC 25
competition notices, federal	228	PSC 22
computer search for occupations and training programs	164	EIC 5
conditions	208	LC 2
conditions of work	229	PSSRB 3
counselling/occupational interest assessment	164	EIC 4
disabled persons	227	PSC 10
employer-employee consultation/funding	165	EIC 20
equal access	134	CHRC 1
financial support of pilot programs	167	EIC 29
fingerprinting for applications	234	RCMP 3
foreign workers	165	EIC 15
government statistics	239	SC 11
immigrants, authorization	168	EIC 45
international development	135	CIDA 11
international organizations	227	PSC 7
job creation/unemployment insurance	167	EIC 38
Job Entry and Re-entry Program	166	EIC 26
Job Finding Club	164	EIC 3
job search techniques	164	EIC 2
law students/summer	208	JUST 14
lawyers/public service	207	JUST 11
native peoples	196	INAC 36
native peoples/public service	227	PSC 8
	227	PSC 9
native student summer employment	165	EIC 14
new skills training	166	EIC 28
offenders/job training	147	CSC 1
offenders/sales of goods and services	147	CSC 7

Subject	Page	Code
employment *(continued)*		
Official Language Monitor Program	245	SS 24
opportunities, inventory of	164	EIC 1
Outreach Program	164	EIC 6
policies/reports on	214	NCW 1
programs/social assistance recipients	188	HWC 31
public service/CO-OP program	226	PSC 3
public service/management	226	PSC 5
public service/management trainee programs	228	PSC 17
public service/university graduates	226	PSC 1
recruiting abroad	153	EAITC 8
retired armed forces personnel	165	EIC 8
Skill Shortages Program	165	EIC 19
standards/federal	208	LC 2
statistics	240	SC 26
student and graduate centres (on campus)	165	EIC 10
student jobs	165	EIC 11
students/summer employment	165	EIC 12
summer/public service	226	PSC 2
teaching positions abroad	151	DND 3
unemployment benefits while training	167	EIC 37
visa applications	168	EIC 45
women	210	LC 14
women/non-traditional careers	140	CN 4
women's counselling centres	167	EIC 32
youth/disadvantaged	165	EIC 13
employment continuation	166	EIC 28
employment equity (*see also* discrimination)		
data	166	EIC 24
Designated Group Services	166	EIC 23
employment	134	CHRC 1
equal pay for work of equal value	209	LC 3
federal government	253	TB 7
federally regulated employers	166	EIC 22
government suppliers	166	EIC 21
human rights	134	CHRC 1
policies	253	TB 7
private sector	166	EIC 23
status of women in the federal government	251	SWC 1
status of women/research	127	CACSW 1
Visible Minority Employment Program	227	PSC 14
women in management categories	227	PSC 13
women in non-traditional occupations	227	PSC 11
women/CN scholarships for	140	CN 4
women/financial assistance	209	LC 10
women/work force	210	LC 14
Employment Equity Act	166	EIC 22

Subject	Page	Code
Employment Equity Computerized Reporting System (EECRS)	166	EIC 24
Endangered Species Recovery Fund (ESRF)	159	EC 12
energy (*see also* energy conservation; fuel)		
alternative energy technology	172	EMR 30
bioenergy conversion technologies	172	EMR 32
coal resources and reserve appraisal	170	EMR 5
emergency planning	171	EMR 22
forecasts of supply and demand	215	NEB 3
geothermal research	176	EMR 67
identification and estimate of non-renewable	170	EMR 6
management in federal buildings	230	PWC 4
motor vehicles	258	TC 62
national supply	224	PC 2
policies and programs	169	EMR 1
public information	169	EMR 1
recovery projects/funding	161	EC 32
regulatory powers	214	NEB 1
research	177	EMR 76
research and development/efficiency	171	EMR 25
research/storage and distribution	177	EMR 81
resources/coal	150	DEVCO 1
solar/climate impact	158	EC 5
solar/research	158	EC 11
statistics	170	EMR 2
	238	SC 5
supply and demand outlook	170	EMR 3
supply and use	177	EMR 78
technology	177	EMR 78
use of biomass/PEI	173	EMR 33
wind/climate impact	158	EC 5
wind/research	158	EC 11
energy conservation (*see also* energy)		
commercial, institutional and agricultural sectors	172	EMR 27
federal policy	169	EMR 1
housing	138	CMHC 3
information for fishermen, marine industry	172	EMR 30
research and development/technologies	173	EMR 34
R-2000 homes	171	EMR 24
tax incentive program	172	EMR 28
trucks	173	EMR 40
Energy Conservation Equipment Tax Incentive Program	172	EMR 28
Energy Diversification Research Laboratory	177	EMR 81
energy products royalties, taxes, incentives	170	EMR 11
Energy Supplies Allocation Board	171	EMR 22
	171	EMR 23
Energy Supplies Emergency Act	171	EMR 23
ENERSTAT	170	EMR 2
engineering		
broadcast/expertise for sale	127	CBC 6
civil/master specification system	231	PWC 17
construction/geological surveys	175	EMR 61
drawings/archives	212	NARC 3
education system influences	200	ISTC 19
federal projects	230	PWC 3
grants/university-industry	221	NSERC 1
industrial research grants	221	NSERC 2
participation of women	200	ISTC 19
prizes	128	CC 3
qualifications abroad	153	EAITC 8
research and development	219	NRC 7
research grants	177	EMR 75
role of technicians and technologists	200	ISTC 19
scholarships	199	ISTC 16
support/broadcasting	142	COM 20
wind	220	NRC 17
women's participation in	200	ISTC 17
enrolment, educational statistics	239	SC 13
enRoute Card Inc.	249	SSC 25
Enterprise Cape Breton Program (ECBP)	121	ACOA 2
Enterprise Development Program	201	ISTC 27
Entrepreneurship Awareness Program	201	ISTC 28
environment (*see also* pollution control)		
acid rain pollution control	160	EC 27
Alaska Highway pipeline	218	NPAC 1
assessment and management/airports	255	TC 21
assessment and review	162	EC 46
business opportunities for industry	201	ISTC 29
clean-ups	162	EC 49
emergencies/spills	160	EC 30
endangered species habitats	159	EC 12
federal workplaces/health	188	HWC 19
habitat management	159	EC 12
health hazards	186	HWC 2
impact analysis/protection	161	EC 35
impact of human activities on	161	EC 36
joint industry-government initiatives	202	ISTC 39
migratory birds habitats	159	EC 13
mineral resources	179	EMR 91
North American Air Defence Modernization Project	197	INAC 44
ocean management	191	ICOD 1
ocean mining	178	EMR 84
Papersave Program	249	SSC 32
pollution control/St Lawrence River	205	ISTC 70
pollution/Canada-US border	192	IJC 1
protection measures	161	EC 33
protection/chemical oceanographic data	181	F&O 12
protection/from pollutants and waste	161	EC 34
protection/frontier lands	140	COGLA 1

Subject	Page	Code
environment *(continued)*		
protection/Indian reserves	193	INAC 10
protection/nuclear waste disposal	122	AECL 5
protection/recycled products	162	EC 48
regulatory impact statements	161	EC 33
space materials/effects	148	CSPA 1
spill prevention/emergencies	160	EC 30
State of the Environment Reporting Process	161	EC 36
statistics	240	SC 34
sustainable development	160	EC 26
technical advice on protection	160	EC 31
technological services	230	PWC 10
toxic chemical management	160	EC 29
toxic commercial chemical controls	160	EC 28
waterfowl habitats	159	EC 16
week/awards	162	EC 47
wildlife habitats	159	EC 12
Environment Week	162	EC 47
Environmental Achievement Awards	162	EC 47
Environmental Assessment and Review Process	161	EC 35
Environmental Choice Program	162	EC 48
environmental management geological surveys	175	EMR 61
Environmental Partners Fund	162	EC 49
Environmental Protection Act, Canadian	160	EC 29
EnvoyPost	145	CPC 7
epidemics investigation and control	186	HWC 4
equal opportunities *see* employment equity		
equality women's programs	245	SS 30
equality rights, funding	242	SS 6
equity financing	182	FBDB 2
Essential Records Program	179	EPC 1
estate tax act, appeals	117	FCTC 1
ethane information	170	EMR 14
ethnic groups *see* multiculturalism		
ethno-cultural communities library services	216	NLC 6
European Space Agency, Canadian involvement in	149	CSPA 8
evacuations, military	151	DND 7
exchange programs health sciences/funding	211	MRC 1
international	153	EAITC 12
law students	207	JUST 12
public servants	226	PSC 6
	227	PSC 7
youth travel	244	SS 15
youth/international development	136	CIDA 13
exchange rates currency/imports	232	RCCE 12
information	126	BC 6

Subject	Page	Code
excise tax (*see also* income tax; taxation)		
air transportation	233	RCCE 19
appeals	137	CITT 1
federal	233	RCCE 19
gasoline/refund	233	RCCE 18
payment of duties	233	RCCE 17
refunds/certified institutions	187	HWC 14
softwood lumber	233	RCCE 19
Excise Tax Act hospital certification	187	HWC 13
exhibitions agricultural	125	AGC 29
	217	NMST 2
Canadian Exhibit Program	244	SS 16
Canadian Museum of Civilization	137	CMC 1
Canadian War Museum	150	CWM 1
federal	247	SSC 5
insurance	141	COM 9
military	151	DND 10
	151	DND 11
national	242	SS 2
National Gallery of Canada	215	NGC 1
Explorations Program grants	128	CC 1
explosives military investigation of abandoned	151	DND 7
regulation of	179	EMR 95
Expo-Quebec	244	SS 16
export agricultural products	123	AGC 5
	125	AGC 26
agri-food products	155	EAITC 26
animal inspection and testing	123	AGC 8
assistance to Canadian business	131	CCC 1
awards	156	EAITC 38
bid security guarantee	164	EDC 7
bonded carriers/control	232	RCCE 2
Canadian publications/funding	142	COM 13
computer industry/directory	155	EAITC 25
consortium insurance	163	EDC 4
controls	156	EAITC 33
cultural property	141	COM 8
dairy products/financial assistance	132	CDC 1
data bank	156	EAITC 40
data base	155	EAITC 32
defence/international marketing	154	EAITC 17
defence/market development	154	EAITC 18
defence/technology	154	EAITC 17
duty refund	232	RCCE 8
electricity	214	NEB 1
exotic plants and animals	159	EC 12
exporter numbers	232	RCCE 13
financial assistance	155	EAITC 31
financing advice	153	EAITC 13
financing/loans to foreign buyers	164	EDC 6
fish products/services	155	EAITC 28

Subject	Page	Code
export *(continued)*		
food/agricultural products	123	AGC 5
foreign invesment insurance	163	EDC 5
GATT inquiry point in Canada	251	STCC 1
grain/market development	136	CIGI 1
guarantees	164	EDC 7
identification of markets	154	EAITC 16
information hotline	156	EAITC 41
information technology/advice	155	EAITC 25
insurance	163	EDC 1
insurance/medium-term	163	EDC 3
insurance/short-term	163	EDC 2
international trade/information	154	EAITC 15
licences/electric power/natural gas/oil	215	NEB 3
manufacturing industry	156	EAITC 38
market development assistance	204	ISTC 62
market identification and development	156	EAITC 40
meat inspection	123	AGC 6
natural gas/pricing	171	EMR 15
new exporters	156	EAITC 34
	156	EAITC 35
	156	EAITC 36
nuclear materials/licences	122	AECB 1
plant and plant product inspection and testing	123	AGC 10
regulations	232	RCCE 11
returned to Canada/customs duty	232	RCCE 5
statistics	239	SC 20
subsupplier insurance	163	EDC 3
telecommunications equipment	143	COM 33
trade commissioners	153	EAITC 14
trade information services	153	EAITC 13
training program/US border states	156	EAITC 34
training program/US South	156	EAITC 35
training program/western Europe	156	EAITC 36
wood products	200	ISTC 22
Export Development Corporation *(see also* table of contents)		
telecommunications/assistance to developing countries	144	COM 34
Export Guide - A Practical Approach	157	EAITC 42
Export Market Development (PEMD), Program for	155	EAITC 31
Export Marketplace	153	EAITC 13
Export Trade Month	153	EAITC 13
export/import (*see also* imports)		
machinery and electrical equipment data base	203	ISTC 49
market reports/manufacturing	203	ISTC 53
new exporters programs	204	ISTC 59
Extended Training Leave	166	EIC 28
External Affairs and International Trade Canada (EAITC) (*see also* table of contents)		
telecommunications/assistance to developing countries	144	COM 34
extradition of kidnapped children	153	EAITC 6

F

Subject	Page	Code
family allowances		
information	189	HWC 40
statistics	239	SC 16
Family Class Program		
Canadian citizens/permanent residents	168	EIC 46
Family Orders and Agreements Enforcement Assistance Unit	208	JUST 17
family violence	187	HWC 12
emergency shelter for victims	138	CMHC 10
information services	189	HWC 32
famine		
aid to Africa	135	CIDA 8
international aid	135	CIDA 7
Farm Credit Act		
loans to farmers	183	FCC 1
Farm Debt Review Board	124	AGC 21
Farm Syndicates Credit Act	183	FCC 2
farm/farmers (*see also* agriculture)		
advance payment for storable crops	124	AGC 18
Agricultural Employment Services Offices	165	EIC 7
alternatives for tobacco farmers	124	AGC 22
commodity price support	124	AGC 16
crop insurance	124	AGC 17
Farm Debt Review Board	124	AGC 21
farm improvement loans	124	AGC 20
farm statistics	238	SC 2
financial assistance/transition to other employment	167	EIC 30
grain advance payments	124	AGC 19
income stabilization	124	AGC 15
loans/co-operative ownership	183	FCC 2
loans/improvement	124	AGC 20
loans/mortgage credit	183	FCC 1
machine development	220	NRC 18
products marketing council	215	NFPMC 1
seasonal labour	165	EIC 16
Western Grain Stabilization Program	124	AGC 15
women/financial assistance	125	AGC 33
FEARO (Federal Environmental Assessment Review Office)	162	EC 46
Feature Film Distribution Fund	260	TFC 1
federal buildings working environment	188	HWC 19
Federal Centre for AIDS (FCA)	186	HWC 5

Subject	Page	Code
Federal Contractors Program		
enforcement of employment equity	166	EIC 21
Federal Court of Appeal	117	FCTC 1
	118	SUPC 1
Federal Environmental Assessment Review Office (FEARO)	162	EC 46
federal government (*see also* public service)		
access to information/complaints	191	ICC 1
access to information/policies and publications	252	TB 3
archives, unpublished	212	NARC 6
audit services	248	SSC 17
	248	SSC 18
audits	223	OAG 1
awards/public service	252	TB 6
bilingual services	252	TB 1
collection of personal information	225	PCC 1
communications	247	SSC 11
communications planning and implementation services	247	SSC 12
continuance during war	179	EPC 1
continuity of emergency operations centres	231	PWC 17
emergency planning co-ordination	179	EPC 2
employment statistics	240	SC 26
environmental assessement	162	EC 46
expositions	247	SSC 5
financial management	252	TB 4
graphics and design	252	TB 2
handbook/rental rates for passenger vehicles	249	SSC 28
hotel directory for public servants	249	SSC 27
incentive rebates/surplus sales	249	SSC 31
information for business	199	ISTC 12
investments in business	133	CDVIC 1
joint industry-government initiatives	202	ISTC 39
land management policy	230	PWC 12
official languages/policies	252	TB 1
official publications	216	NLC 7
oil and gas policy	196	INAC 39
pay equity policies	253	TB 8
printing services	247	SSC 8
procurement	198	ISTC 4
programs and services/Guide	249	SSC 22
property management administrative services	230	PWC 11
property/architectural and engineering services	230	PWC 3
	230	PWC 4
property/emergency protection	179	EPC 1
property/inventory	231	PWC 13
property/management and emergency preparedness	230	PWC 12
publications/collection	216	NLC 2
publications/marketing and sales	247	SSC 6
real estate services	229	PWC 1
realty management services	229	PWC 2
records/protection during disasters	179	EPC 1
review of procurement practices	204	ISTC 61
science and technology strategy	202	ISTC 41
statistics	239	SC 11
supplier development in Northern Ontario	201	ISTC 32
surplus goods/sale	248	SSC 14
telephone directories	142	COM 14
telephone referral service	249	SSC 21
travel services	249	SSC 26
working papers/law	210	LRC 1
workplace conditions/health and safety	209	LC 4
Federal Heritage Buildings Review Office	161	EC 40
Federal Identity Program (FIP)	247	SSC 5
	252	TB 2
Federal Post-Secondary Education and Health Contributions Act, 1977	187	HWC 11
federal procurement		
"Access Small Business"	246	SSC 2
federal-provincial		
alcohol and drug rehabilitation	189	HWC 33
assistance for crop insurance costs	124	AGC 17
Canada Assistance Plan	188	HWC 27
federal assistance	185	FPRO 1
forest management	185	FORC 2
health	187	HWC 11
mineral development	178	EMR 89
regional development, Atlantic	121	ACOA 3
status of women	251	SWC 1
Federal-Provincial Fiscal Arrangements	187	HWC 11
Federal Study Centre	231	PWC 16
FedNor		
Core Industrial Program	201	ISTC 30
Loan Insurance Program	201	ISTC 31
Procurement Initiative	201	ISTC 32
Rural Small Business Assistance Program	201	ISTC 33
feed		
animal/medicated	186	HWC 7
livestock	210	LFBC 1
Feed Freight Assistance Program	210	LFBC 2
ferry services		
access for elderly and disabled persons	258	TC 70
Atlantic region	211	MA 1
reservations	259	TC 73
fertilizers, testing for agricultural use	123	AGC 10

Subject	Page	Code
festivals		
grants/film	260	TFC 1
National Capital Region	214	NCC 4
New Year's Eve, Ottawa	214	NCC 4
film and video		
archival services	212	NARC 5
availability from National Film Board	215	NFB 1
aviation safety	253	TC 4
certification	141	COM 6
co-production agreements	141	COM 7
	260	TFC 2
elderly abuse	189	HWC 32
family violence	189	HWC 32
financial assistance	140	COM 2
funding/broadcast	260	TFC 1
funding/closed captioning	260	TFC 1
government audio-visual services	247	SSC 5
housing for senior citizens	138	CMHC 2
housing standards	138	CMHC 4
international events, Canadian participation	260	TFC 1
National Gallery of Canada	215	NGC 1
natural sciences/museum	139	CMN 1
non-theatrical/funding	141	COM 3
peace and security issues	136	CIIPS 1
prohibited import	232	RCCE 14
promotion	215	NFB 1
promotion/international	260	TFC 2
sexual abuse	189	HWC 32
statistics	239	SC 18
taxation	236	RCT 8
Film Festivals		
grants	260	TFC 1
film marketing/financial assistance	260	TFC 1
finance		
government statistics	239	SC 11
investment for high-tech companies	190	IC 3
investment information	190	IC 4
investment opportunities	190	IC 2
markets	163	ECC 1
statistics	240	SC 30
financial assistance *see* assistance, financial; funding; grants; scholarships and fellowships		
financial incentives		
forest industries	202	ISTC 34
financial institutions		
deposit insurance	132	CDIC 1
export, loan guarantees	164	EDC 7
guarantees	163	EDC 4
statistics	240	SC 30
supervision	224	OSFI 1
financial management, federal/policies	252	TB 4
financial management, federal/studies	223	OAG 1
financial planning		
business/assistance	182	FBDB 3
financial statements, federal government	248	SSC 16
fingerprints		
RCMP services and non-criminal searches	234	RCMP 3
FIP (Federal Identity Program)	247	SSC 5
	252	TB 2
Fire Commissioner of Canada	209	LC 5
fire prevention		
building design research	220	NRC 14
education/municipalities	254	TC 20
federal buildings	209	LC 5
product testing/flammability	129	CCA 4
firearms		
national parks	161	EC 37
registration and index	234	RCMP 4
fires		
national parks	161	EC 37
statistics	209	LC 5
fireworks/control	179	EMR 95
First Ministers' Conference	134	CICS 1
Fish Inspection Program	180	F&O 5
fish/fisheries		
aquaculture	180	F&O 8
bait supply in Newfoundland	180	F&O 4
codfish/marketing	148	CSFC 1
commercial/climatological information	158	EC 8
data services	181	F&O 12
export	155	EAITC 28
fisheries management	191	ICOD 1
freshwater/sales, marketing and trade	184	FFMC 1
hydrographic surveys	181	F&O 14
ice conditions	158	EC 9
Indian rights/policy	195	INAC 29
information on energy efficiency	172	EMR 29
inspections	180	F&O 5
licensing of commercial fishermen	180	F&O 6
marine insurance	180	F&O 2
market development	155	EAITC 28
national parks	161	EC 37
nautical charts	181	F&O 14
navigation charts	181	F&O 11
Newfoundland bait program	180	F&O 4
pollution research	180	F&O 9
price stabilization	180	F&O 1
research	181	F&O 10
sales, marketing, trade for freshwater	184	FFMC 1
sales, marketing, trade for saltwater	148	CSFC 1
Salmonid Enhancement Program	181	F&O 16
saltwater/sales, marketing	148	CSFC 1
scientific and technical publications	181	F&O 13
sea lamprey control in the Great Lakes	180	F&O 3
small-craft harbours	180	F&O 7
sport fishing in British Columbia	181	F&O 17
sport fishing information	181	F&O 19
statistics	181	F&O 15
times and areas information in British Columbia	181	F&O 18

Subject	Page	Code
fish/fisheries *(continued)*		
trade promotion	148	CSFC 1
	155	EAITC 28
	184	FFMC 1
unemployment insurance benefits for fishermen	167	EIC 35
vessels/certification, standards, regulations	256	TC 37
vessels/machinery standards	256	TC 37
weather services	157	EC 3
weather/warning and forecasts	157	EC 1
Fisheries Prices Support Board		
price stabilization	180	F&O 1
fitness		
funding and standards	182	FASC 2
international promotion/Canada	153	EAITC 10
Fitness Canada	182	FASC 2
flight safety and services *see* air transportation; aircraft		
flood control		
climate applications	158	EC 8
folk culture museum	137	CMC 1
food and food products (*see also* agricultural products)		
additives	185	HWC 1
agri-food safety	123	AGC 11
aid to developing countries	135	CIDA 7
chemical hazards in	185	HWC 1
emergency and overseas aid	125	AGC 26
fresh fruit and vegetables	124	AGC 14
importers and manufacturers/inspection	186	HWC 3
inspection policies and procedures	125	AGC 34
inspections	123	AGC 5
	185	HWC 1
labelling/consumer protection	128	CCA 2
market assessment	124	AGC 24
marketing assistance	125	AGC 25
meat inspection	123	AGC 6
nutritional value, quality, safety	185	HWC 1
preparation and preservation/research	123	AGC 2
processed fruits, vegetables, honey, maple	124	AGC 13
processing services for penitentiaries	147	CSC 8
research aid	135	CIDA 9
research and development inventory	123	AGC 4
safety information	186	HWC 8
safety/inspection activities	125	AGC 34
salmonella poisoning	185	HWC 1
footwear industry		
import/export controls	156	EAITC 33
foreign affairs		
history	152	EAITC 5
foreign governments		
export sales	131	CCC 1
polar development	197	INAC 47
property claims of Canadian citizens	153	EAITC 7
foreign investment		
information	190	IC 4
promotion of	155	EAITC 25
foreign ownership		
statistics	240	SC 28
foreign policy		
information	152	EAITC 4
mineral trade	178	EMR 90
foreign property		
compensation	184	FNCC 1
foreign residence assistance		
Canadian citizens	152	EAITC 3
foreign students		
customs allowances	232	RCCE 5
foreign travel		
assistance/Canadian citizens	152	EAITC 3
foreign workers		
admission to Canada	168	EIC 45
recruitment	165	EIC 15
forensic services		
RCMP	234	RCMP 6
forest industries		
research and development incentives	202	ISTC 34
forest products		
trade development	155	EAITC 29
forestry		
biotechnology research	219	NRC 12
business assistance in Northern Ontario	201	ISTC 33
federal-provincial agreements	185	FORC 2
financial assistance in Northern Ontario	201	ISTC 31
national forest inventory	185	FORC 3
penitentiary programs	147	CSC 8
protection on Indian reserves	195	INAC 33
research	184	FORC 1
research, technical and financial services	185	FORC 2
statistics	238	SC 3
timber registration marks	129	CCA 11
tree production research	219	NRC 12
weather service	157	EC 3
forests		
on-reserve inventories	195	INAC 30
Formal Documents Regulations	130	CCA 14
fossil fuels research	177	EMR 77
fossils identification	175	EMR 64
foundry technology	177	EMR 79
franchising		
trademark registration	130	CCA 13
Fraser Institute	205	ISTC 66
fraud		
UIC investigation	168	EIC 43
free trade (*see also* trade)		
Auto Pact tariff benefits	199	ISTC 11
Binational Secretariat	156	EAITC 37
business travel	169	EIC 59

Subject	Page	Code
free trade *(continued)*		
customs inquiries	233	RCCE 22
dispute settlement	156	EAITC 37
federal procurements	247	SSC 3
government contracts	130	CCA 17
information clinics	202	ISTC 35
freedom of information		
complaints	191	ICC 1
policies and publications	252	TB 3
Freedom space station	148	CSPA 3
freight		
Atlantic region subsidies	222	NTA 1
ferry services/Atlantic region	211	MA 1
national railway	139	CN 1
service/Newfoundland and Labrador	259	TC 73
friction research	220	NRC 18
frontier lands, oil and gas	140	COGLA 1
fruit and vegetables *see* food and food products		
fuel		
alternative/transportation	172	EMR 30
	173	EMR 35
coal-water	150	DEVCO 1
consumption/standards legislation	173	EMR 36
economy/motor vehicle testing	258	TC 67
economy/motor vehicles	258	TC 62
efficiency/research and development	173	EMR 34
emission standards	258	TC 63
liquid, new/research	177	EMR 76
metallurgical/research	177	EMR 80
natural gas/motor vehicles	173	EMR 37
nuclear facilities/licensing	122	AECB 1
production from natural gas/research	177	EMR 81
statistics	238	SC 5
Fuel Consumption Guide	258	TC 62
fuel expense		
public servants	249	SSC 25
funding (*see also* assistance, financial; grants)		
advanced manufacturing technology	198	ISTC 6
advanced research	200	ISTC 18
advanced train control technology	198	ISTC 7
artificial intelligence research and development	199	ISTC 8
arts, performance/visual	153	EAITC 11
Atlantic region/business development	121	ACOA 1
automotive components industry	199	ISTC 9
business opportunities	190	IC 1
community action programs	187	HWC 10
defence industry	151	DND 15
disabled persons advocacy groups	243	SS 9
disabled persons projects/native	243	SS 14

Subject	Page	Code
funding *(continued)*		
endangered species/recovery projects	159	EC 12
energy-efficient housing	171	EMR 24
ferry services	259	TC 73
films and videos	260	TFC 1
fitness	182	FASC 2
Indian on-reserve resource development/management	195	INAC 30
Indian school boards and committees	193	INAC 6
international standards activities	251	STCC 1
labour issues	209	LC 9
law reform	206	JUST 3
legal aid research	207	JUST 6
legal research	206	JUST 1
	206	JUST 2
literacy	167	EIC 33
native friendship centres	243	SS 14
native peoples/environmental protection	193	INAC 10
native peoples/educational programs	192	INAC 4
native peoples/educational support services	193	INAC 6
native peoples/land claims research	194	INAC 14
native peoples/law students	207	JUST 10
non-profit cultural organizations	140	COM 1
official languages in education	245	SS 26
Quebec/natural gas	171	EMR 20
rail passenger services and branch lines	222	NTA 1
research on drug use in sports	182	FASC 3
research/conditions of work	208	LC 2
research/developing countries	192	IDRC 1
research/human rights protection	207	JUST 4
science and technology/public awareness	247	SSC 4
sport	182	FASC 1
transportation	222	NTA 1
transportation/feed grain	210	LFBC 2
VIA Rail Canada Inc	259	TC 74
voluntary groups/disarmament	153	EAITC 9
waterfowl management	159	EC 16
Western region/business development	263	WED 2
wetlands conservation	159	EC 16
fungicides, technical information	123	AGC 7
Fur Development Program	196	INAC 43
fur industry, native participation	196	INAC 43
furnishings		
contributions to Canadiana Fund	214	NCC 6

G

Subject	Page	Code
garbage disposal		
national parks	161	EC 37
garnishment of wages and other income		
income tax arrears	236	RCT 5
gas *see* oil and gas		
gasification research	177	EMR 80
Gatineau Park		
camping	213	NCC 3
recreation activities	213	NCC 3
recreational pathways	213	NCC 1
GATT (General Agreement on Tariffs and Trade)		
federal procurements	247	SSC 3
inquiry point in Canada	251	STCC 1
Gazetteer, Canada Atlas	173	EMR 41
Gazetteer of Canada	176	EMR 71
GCG (Government Consulting Group)	248	SSC 19
Gemini Internship in Journalism	192	IDRC 1
genealogical research		
documentation/archives	212	NARC 2
General Surgical Medical Insurance Plan (GSMIP)	248	SSC 16
generating stations		
statistics	170	EMR 9
genetic engineering research	219	NRC 13
genetics		
plant-related research	219	NRC 12
geochemical surveys/mineral exploration	175	EMR 63
geodetic surveys	175	EMR 56
geodynamics research	176	EMR 67
Geographic Information Systems (GIS)		
standards	174	EMR 53
geographic trade divisions	154	EAITC 16
geographical maps	173	EMR 41
	173	EMR 42
	174	EMR 43
statistical and standard areas	238	SC 8
geographical names		
Canadian Permanent Committee	176	EMR 70
Gazetteer of Canada	176	EMR 71
geographical places		
longitude and latitude	176	EMR 71
geological maps and reports		
sales	174	EMR 49
geological surveys	175	EMR 61
geomagnetism forecasts	176	EMR 67
geophysical studies	176	EMR 67
geophysical surveys	175	EMR 63
GEOSCAN Centre, National	176	EMR 69
geothermal energy research	176	EMR 67
gerontology reference services	212	NACA 1
gift bank, federal departments	242	SS 2
gifts, foreign		
customs duty	232	RCCE 7
Ginn Publishing Canada Inc.	133	CDVIC 1
GIS (Guaranteed Income Supplement)	189	HWC 42
statistics	239	SC 16
Glen Gould Prize	128	CC 3
Going Global	157	EAITC 43
gold refining	233	RCM 1
Goods and Services Tax (GST)	183	FC 1
assessment and collection	233	RCCE 23
rebates	233	RCCE 23
Government Business Opportunities	247	SSC 3
Government Conference Centre	231	PWC 16
Government Consulting Group (GCG)	248	SSC 19
Government of Canada (Direct Marketable) Bonds	126	BC 2
government publications	247	SSC 6
Government Telecommunications Agency (GTA)	142	COM 14
Governor General's Literary Awards	128	CC 3
Governor in Council appointments	130	CCA 14
Governors of the Provinces, Office of the	242	SS 2
grain		
elevator licences and insurance	133	CGC 1
futures trading, supervision of	133	CGC 1
grading and inspection	133	CGC 1
guaranteed sales	125	AGC 27
handling, statistics	133	CGC 1
income stabilization	124	AGC 15
livestock (*see also* agriculture)	210	LFBC 2
livestock feed	210	LFBC 1
marine loading inspections	255	TC 33
marketing and trade	125	AGC 27
Prairie Grain Advance Payments	124	AGC 19
research	133	CGC 1
sales and transportation	150	CWB 1
transportation	259	TC 76
transportation problems and co-operation	259	TC 77
grain-handling industry		
labour relations	137	CLRB 1
Grain Marketing Bureau	125	AGC 27
Grain Transportation Administrator	259	TC 77
grains and oilseeds		
market development	136	CIGI 1
policy and planning	125	AGC 28
trade policy and development	125	AGC 27
Grains 2000	125	AGC 28
Grand Trunk Corporation	139	CN 1
grants (*see also* assistance, financial; funding; scholarships)		
agriculture/university research	123	AGC 1
artists, performing arts	153	EAITC 11
arts/artists	128	CC 1
Atlantic region/business development	121	ACOA 2
consumer issues	128	CCA 1

Subject	Page	Code
grants *(continued)*		
energy conservation	138	CMHC 3
energy research	177	EMR 76
engineering	221	NSERC 1
engineering, research	177	EMR 75
film and video festivals fund	260	TFC 1
film directors/international tours and exhibitions	153	EAITC 11
health sciences/symposia	211	MRC 1
housing for disabled persons	138	CMHC 3
housing improvements	138	CMHC 3
housing in rural communities	138	CMHC 7
human rights	242	SS 5
humanities	250	SSHRC 1
	250	SSHRC 2
Inuit culture	192	INAC 3
labour education	209	LC 8
medical research	211	MRC 1
municipal/federal properties	230	PWC 12
	231	PWC 14
native law students	207	JUST 10
native peoples/band membership rules development	194	INAC 20
natural sciences	221	NSERC 1
natural sciences, research	177	EMR 75
peace and security issues	136	CIIPS 1
	136	CIIPS 2
physical science, research	177	EMR 75
publishers/international tours and exhibitions	153	EAITC 11
purchase of cultural property	141	COM 8
research	250	SSHRC 1
research/national concern	250	SSHRC 2
Royal Society of Canada	204	ISTC 63
social sciences	250	SSHRC 1
	250	SSHRC 2
social sciences, research	177	EMR 75
veterans	261	VA 3
welfare services	188	HWC 28
writers/international tours and exhibitions	153	EAITC 11
Grants and Contributions Program	128	CCA 1
Grants to Canadian Film and Video Festivals Fund	260	TFC 1
graphic arts		
federal services	247	SSC 8
graphics/federal activities		
standardization	252	TB 2
gravity maps	176	EMR 67
Great Lakes		
ice conditions	158	EC 9
sea lamprey control	180	F&O 3
Great Lakes Pilotage Authority Limited	257	TC 53
Great Seal of Canada		
keeper of	130	CCA 14
Greenbelt		
conservation areas	213	NCC 2
grievances		
arbitration	208	LC 1
public service	229	PSSRB 2
RCMP members	235	RCMPR 1
Gross Domestic Product, statistics	239	SC 23
group homes/certification, tax refunds	187	HWC 14
GSMIP (General Surgical Medical Insurance Plan)	248	SSC 16
GST (Goods and Services Tax) *see* Goods and Services Tax (GST)		
Guaranteed Income Supplement (GIS)	189	HWC 42
statistics	239	SC 16
guarantees		
export-related	164	EDC 7
Guide to Federal Programs and Services	249	SSC 22
Guides for Canadian Exporters	157	EAITC 42
Gulf Products Canada	225	PC 4

H

Subject	Page	Code
Hague Convention on Aspects of International Child Abduction	153	EAITC 6
Halifax Port Corporation	226	PRC 1
ham operators		
examinations	142	COM 18
Handicapped Refugee Program	168	EIC 53
hang gliding		
Gatineau Park	213	NCC 3
harassment		
in employment	134	CHRC 1
public service	228	PSC 21
harbours		
administration	226	PRC 1
administration and policy	226	PRC 1
facilities/commercial marine transportation	256	TC 47
small-craft	180	F&O 7
hazardous products *see* dangerous goods and hazardous products		
Hazardous Products Act		
consumer protection	129	CCA 4
health		
air traffic controllers/assessment	187	HWC 15
assessment/immigrants	187	HWC 18
certification of facilities	187	HWC 13
consulting services	187	HWC 9
consumer complaints	186	HWC 8
consumer products	186	HWC 2
counselling and education/public service	188	HWC 23
dangerous drug control	186	HWC 6
dosimetry	186	HWC 2
emergency service/immigrants and refugees	187	HWC 18
environmental pollutant control	161	EC 34
environmental quality	186	HWC 2
federal employees abroad	187	HWC 18
federal public servants	188	HWC 19

Subject	Page	Code
health *(continued)*		
funding/exchange of scientists	211	MRC 1
medical devices	186	HWC 2
medicines/licensing	186	HWC 6
mental, consulting services	187	HWC 9
mental, statistics	239	SC 15
mining and extraction industries	179	EMR 94
native peoples/benefits	188	HWC 24
native peoples/education	188	HWC 21
	188	HWC 26
native peoples/services	188	HWC 21
	188	HWC 25
offenders/services	147	CSC 4
patented medicine price control	225	PMPRB 1
pilots/assessment	187	HWC 15
promotion programs	187	HWC 10
protection/travellers in Canada and abroad	187	HWC 16
research/financial assistance	187	HWC 12
services	187	HWC 9
services/federal public service	188	HWC 19
services/insurance plans	187	HWC 11
standards/industry compliance	186	HWC 3
statistics	239	SC 15
surveillance/Canadians	186	HWC 4
toxic chemicals, impact of	160	EC 28
veterans services	261	VA 3
work environment/public service	188	HWC 19
Yukon/services	188	HWC 21
health and safety (*see also* safety standards and regulations)		
agri-food products	123	AGC 11
dairy products	123	AGC 12
federal workplace	209	LC 4
food standards	185	HWC 1
fresh fruit and vegetables	124	AGC 14
monitoring of legislation	209	LC 4
occupational	131	CCOHS 1
occupational radiation exposure/evaluation	186	HWC 2
occupational standards	208	LC 2
occupational/Workplace Hazardous Materials Information System	130	CCA 19
processed food products	124	AGC 13
radiation exposure evaluation	186	HWC 2
radioactive materials	122	AECB 1
research grants and scholarships	211	MRC 1
health sciences prizes	128	CC 3
hearing impaired *see* disabled persons		
heating energy-efficient housing	171	EMR 24
Hebraica, rare book collection	216	NLC 3
Helen Sawyer Hogg Observatory	217	NMST 1
herbicides research	219	NRC 9
herbicides technical information	123	AGC 7
heritage preservation of cultures	246	SS 33
heritage buildings federal	161	EC 40
heritage buildings federal government	230	PWC 5
heritage buildings preservation	162	EC 44
heritage buildings railway stations	162	EC 45
heritage buildings statistics	239	SC 18
heritage collections conservation	141	COM 10
heritage collections information	141	COM 11
heritage collections museum assistance	141	COM 12
Hermes mini-shuttle	149	CSPA 8
Herzberg Institute of Astrophysics	219	NRC 10
Hibernia project	224	PC 1
high technology investment	190	IC 3
high technology industry research	218	NRC 4
highway carriers transportation of dangerous goods	257	TC 56
hiking Gatineau Park	213	NCC 3
hiking national parks	161	EC 37
historic sites Quebec City	213	NBC 1
Historic Sites and Monuments Board of Canada	162	EC 44
history Canadian archival	212	NARC 2
history Canadian foreign affairs	152	EAITC 5
history film and television	212	NARC 5
history military	151	DND 9
history social, museum	137	CMC 1
history war	150	CWM 1
HIV infection control and prevention	186	HWC 5
hogs price support	124	AGC 16
holidays, paid	208	LC 2
horseback riding national parks	161	EC 37
hospital-acquired infection	186	HWC 4
hospitals certification	187	HWC 13
hospitals statistics	239	SC 15
Host Program for Refugee Settlement	168	EIC 52
hotel accommodation CN hotels and tower	139	CN 3
hotel directory for public servants	249	SSC 27
House of Commons (*see also* table of contents) televised proceedings	127	CBC 2
housing co-operative housing loans	139	CMHC 16
housing co-operatives/financial assistance	138	CMHC 8
housing emergency shelter for battered women	138	CMHC 10
housing energy-efficient/funding	171	EMR 24

Subject	Page	Code
housing *(continued)*		
improvements/funding	138	CMHC 3
insured non-profit loans	139	CMHC 16
international realtions	139	CMHC 17
mortgage insurance	138	CMHC 5
native students	193	INAC 6
non-profit	138	CMHC 9
rehabilitation	138	CMHC 6
rehabilitation/native peoples and rural communities	138	CMHC 7
rural/Emergency Repair Program	138	CMHC 15
R-2000 homes	171	EMR 24
senior citizens	138	CMHC 2
social housing units	139	CMHC 16
standards and design	138	CMHC 4
starts and completions	240	SC 31
statistics	238	SC 7
	239	SC 25
technical information	138	CMHC 1
trend analyses	139	CMHC 19
Housing Market Information System	139	CMHC 18
housing sales		
trend analyses	139	CMHC 19
housing subsidies		
On-reserve Non-profit Housing Program	138	CMHC 14
Rent Supplement Program	138	CMHC 12
Urban Native Non-profit Housing Program	138	CMHC 13
Housing Technology Incentives Program	138	CMHC 3
hovercraft		
certification and licensing	255	TC 27
human rights		
Court Challenges Program	242	SS 6
discrimination	134	CHRC 1
fellowships/research	251	SSHRC 3
grants	242	SS 5
law fund	207	JUST 4
research and education centre	242	SS 6
humanitarian assistance		
international	135	CIDA 10
humanitarian programs/refugees	168	EIC 47
humanities		
grants	250	SSHRC 1
	250	SSHRC 2
	251	SSHRC 4
reference services	216	NLC 7
scholarships	251	SSHRC 3
hunting regulations		
migratory game birds	159	EC 14
hydrocarbon development		
environmental aspects	158	EC 11
hydrodynamics		
marine	220	NRC 16
research and development	219	NRC 7
hydrography		
nautical charts	181	F&O 14
research	181	F&O 10
hydrological systems		
climate applications	158	EC 8
hydrology		
research	159	EC 20
	159	EC 21

I

Subject	Page	Code
ice		
icebreaking and information/Arctic	255	TC 24
icebreaking research	220	NRC 16
icebreaking/*MV Arctic*	255	TC 26
studies/statistics/atlases	158	EC 10
Ice Centre		
forecasts, charts, consultation	158	EC 9
ice conditions		
forecasts	158	EC 9
research	158	EC 11
ice islands/research station	176	EMR 68
identification services		
RCMP	234	RCMP 3
IDP (Investment Development Program)	155	EAITC 25
IERD (Industry Energy Research and Development Program)	171	EMR 25
Immigrant Settlement and Adaptation Program	168	EIC 50
immigration		
admissibility loans	168	EIC 48
citizenship application	242	SS 1
community support	246	SS 34
court appeals	197	IRB 1
customs allowances	232	RCCE 5
departure notices/deportation orders/exclusion orders	168	EIC 55
entrepreneurs/assisted relatives/refugees/investors	168	EIC 45
examinations	168	EIC 45
Family Class Program	168	EIC 46
financial assistance/adjustment	168	EIC 51
free-trade business travel	169	EIC 59
health assessment of immigrants	187	HWC 18
Host Program for Refugee Settlement	168	EIC 52
Immigration Detention Centre	168	EIC 56
inquiries (hearings)	168	EIC 54
language training	166	EIC 26
language training for immigrants	169	EIC 58
medical services	187	HWC 18
passports	152	EAITC 1
program delivery, abroad	153	EAITC 8
refugees	168	EIC 47
research	197	IRB 2
selection criteria	168	EIC 45
settlement of immigrants	168	EIC 50
sponsorship of relatives	168	EIC 46
statistics	169	EIC 57
	238	SC 7

Subject	Page	Code
immigration *(continued)*		
transportation loans	168	EIC 49
visa applications	168	EIC 45
Immigration Detention Centre	168	EIC 56
immunization for travellers	187	HWC 16
immunology research	219	NRC 13
IMPAC (Improvement in Management Practices and Controls)	252	TB 4
imports		
aircraft	254	TC 8
animal inspection and testing	123	AGC 8
anti-dumping/investigations and enforcements	232	RCCE 1
bonded carriers/control	232	RCCE 2
controls	156	EAITC 33
countervailing duty	232	RCCE 1
currency rates of exchange	232	RCCE 12
customs duty	232	RCCE 5
data bank	156	EAITC 40
drugs/inspection	186	HWC 3
duty-free/vehicles, parts and accessories	199	ISTC 11
exotic plants and animals	159	EC 12
explosives	179	EMR 95
food/agricultural products	123	AGC 5
food/inspection	186	HWC 3
importer numbers	232	RCCE 13
licences/natural gas	215	NEB 3
meat inspection	123	AGC 6
medical devices/inspection	186	HWC 3
motor vehicles	258	TC 63
nuclear materials/licences	122	AECB 1
plant and plant product inspection and testing	123	AGC 10
prohibited goods	232	RCCE 14
protection for Canadian producers	137	CITT 1
release of	232	RCCE 15
security deposits	232	RCCE 15
statistics	239	SC 20
surtax	232	RCCE 16
tariff relief	232	RCCE 8
technology	154	EAITC 23
temporary entry into Canada	232	RCCE 15
value for duty	232	RCCE 16
vehicles/duty remission	199	ISTC 10
Incentive Awards Program	252	TB 6
Incentive Rebate Program		
sales of surplus/government departments	249	SSC 31
incentives		
energy products	170	EMR 11
petroleum products	170	EMR 11
income		
Labour Force Survey	240	SC 26
statistics	238	SC 7
	239	SC 25
income support programs		
Canada Assistance Plan	188	HWC 27
Canada Pension Plan	189	HWC 39
Family Allowances Program	189	HWC 40
Guaranteed Income Supplement (GIS)	189	HWC 42
income support programs *(continued)*		
old age pension	189	HWC 41
spouse's allowance	190	HWC 43
unemployment insurance	167	EIC 35
unemployment insurance/training	167	EIC 37
veterans	261	VA 3
work-sharing benefits	167	EIC 36
income tax (*see also* excise tax; taxation)		
advance rulings	236	RCT 6
	237	RCT 17
appeals	117	FCTC 1
	237	RCT 20
	118	TCC 1
automated services	237	RCT 23
Canada Pension Plan contributions	236	RCT 9
capital cost allowance/ships	205	ISTC 67
closed-captioned television	236	RCT 7
collection of arrears	236	RCT 5
credits for political donations	169	ELC 1
deductions/charitable organizations	236	RCT 10
deductions/film investment	141	COM 6
electronic filing	237	RCT 23
energy conservation equipment	172	EMR 28
filing assistance	237	RCT 14
filing assistance/disabled people	236	RCT 13
filing assistance/native peoples	237	RCT 15
filing/media information	236	RCT 7
incentive program/energy conservation	172	EMR 28
incentives/cultural property	141	COM 8
inquiry service	236	RCT 11
	237	RCT 23
instalment payments	235	RCT 3
interpretation bulletins	236	RCT 6
learning materials	237	RCT 16
non-residents	236	RCT 4
objections	237	RCT 20
publications	237	RCT 16
resource packages	236	RCT 7
returns	235	RCT 1
returns/audits	237	RCT 18
returns/voluntary disclosure	236	RCT 9
seasonal tax offices	236	RCT 12
source deductions	235	RCT 2
voluntary disclosure	237	RCT 19
withholding tax	236	RCT 4
Income Tax Act	118	TCC 1
incorporation of businesses, federal	129	CCA 8
Indian *see* native peoples		
Indian Act	194	INAC 18
band elections	194	INAC 21
band membership control	194	INAC 19
Bill C-31	195	INAC 27
by-laws/bands	194	INAC 16
certificates/Indian status	194	INAC 17
Indian Art Centre	192	INAC 1
Indian Band Election Regulations	194	INAC 21

Subject	Page	Code
Indian Community Human Resource Strategy (ICHRS)	196	INAC 36
Indian Economic Development Fund (IEDF)	195	INAC 34
Indian Ocean		
ocean development	191	ICOD 1
Indian Oil and Gas Canada	195	INAC 31
Indian reserves (*see also* land, Indian; native peoples)		
administration	194	INAC 15
building assistance	193	INAC 8
by-laws	194	INAC 16
construction/buildings and infrastructure	193	INAC 8
contract claims and disputes	193	INAC 9
environmental protection	193	INAC 10
off-reserve resource access	195	INAC 30
on-reserve resource development/management	195	INAC 30
Indian Studies Support Program	193	INAC 5
Indian Taxation Advisory Board	195	INAC 32
Indian Test Case Funding Program	195	INAC 26
Industrial Adjustment Service	165	EIC 20
Industrial and Professional Development Fund	260	TFC 1
Industrial Co-operation Program	135	CIDA 6
industrial design		
climate impact	158	EC 5
registration	129	CCA 11
Industrial Design Act	129	CCA 11
industrial development		
information services	190	IC 1
Industrial Materials Institute	220	NRC 15
Industrial Production Index	239	SC 23
industrial productivity		
applied research	219	NRC 5
industrial property proceedings		
court hearings	117	FCTC 1
industrial relations		
adjudication	137	CLRB 1
Industrial Research Assistance Program (IRAP)	220	NRC 21
industrial security		
contractors	249	SSC 29
industry (*see also* business and small business)		
advice on capital projects	200	ISTC 20
advisory board on science and technology	203	ISTC 55
assistance, Laprade/Thetford Mines	203	ISTC 47
benefits policy	202	ISTC 36
benefits policy for private-sector projects	202	ISTC 37
business service centres	199	ISTC 12
communications technologies	143	COM 31
competitiveness with advanced materials	204	ISTC 56
co-operation with developing countries	135	CIDA 6
employment statistics	240	SC 26
energy conservation	172	EMR 27
environmental industries opportunities	201	ISTC 29
industry *(continued)*		
environmental protection measures	161	EC 34
federal laboratories	205	ISTC 71
financial assistance for integrated research	204	ISTC 58
financial statistics	240	SC 30
forestry sector/research	185	FORC 4
funding/automotive parts companies	199	ISTC 9
health and safety	131	CCOHS 1
health standards/compliance	186	HWC 3
information technologies workshops	202	ISTC 40
innovation	202	ISTC 41
input-output statistics	239	SC 23
international agreements	202	ISTC 43
international development	155	EAITC 25
international development projects	135	CIDA 3
joint government industry initiatives	202	ISTC 39
Manufacturing Visits Program	203	ISTC 52
marketing information	200	ISTC 20
markets/networking	198	ISTC 5
materials manufacturing research	220	NRC 15
materials processing, in space	148	CSPA 5
museum	217	NMST 1
non-funded support programs	198	ISTC 4
occupational aptitude tests	164	EIC 4
Quebec/development opportunities	199	ISTC 15
Quebec/financial assistance for development in	201	ISTC 27
recovery program for East-end Montreal	202	ISTC 38
research and development/financial assistance	220	NRC 21
space-based manufacturing	148	CSPA 5
special assistance, Laprade/Thetford Mines	203	ISTC 46
support in Northern Ontario	201	ISTC 30
trade policy and information	156	EAITC 38
weather/environmental disasters	157	EC 3
wood products/market development	200	ISTC 21
wood products/overseas market development	200	ISTC 22
Industry Development Office	220	NRC 21
Industry Energy Research and Development Program (IERD)	171	EMR 25
Info Export	156	EAITC 41
information access (*see also* access to information)		
complaint process	191	ICC 1
Information Act	252	TB 3
information processing		
employment, for offenders	147	CSC 7

Subject	Page	Code
information technologies information workshops	202	ISTC 40
infrastructure Yukon and Northwest Territories	196	INAC 42
injury and illness benefits unemployment insurance	167	EIC 35
inmates *see* offenders; penitentiaries		
InnovAction	202	ISTC 41
innovation patents	130	CCA 12
Innovations Program labour market	167	EIC 29
insecticides research	219	NRC 9
insecticides technical information	123	AGC 7
inspections (*see also* certification; licensing)		
animals and animal products/imports	123	AGC 8
consumer product safety	129	CCA 4
consumer products	128	CCA 2
dairy products	123	AGC 12
electronic navigational aids	254	TC 13
fishing vessels	256	TC 37
food	125	AGC 34
fresh fruit and vegetables	124	AGC 14
health/manufacuring and import operations	186	HWC 3
plants, plant products, seeds	123	AGC 10
processed fruit, vegetables, honey and maple	124	AGC 13
railways	258	TC 60
ship cargoes	255	TC 33
ship electronic systems	256	TC 45
ship hulls	256	TC 36
ship machinery	256	TC 35
survival and life-saving equipment/vessels	256	TC 46
transportation of dangerous goods	257	TC 56
weighing and measuring devices	129	CCA 3
Inspector General, Office of the	241	SGC 4
Instalment Guide for Farmers	235	RCT 3
Instalment Guide for Fishermen	235	RCT 3
Instalment Guide for Individuals	235	RCT 3
Institute for Aerospace Research aerospace research	220	NRC 17
Institute for Environmental Chemistry	218	NRC 1
Institute for Information Technology	219	NRC 6
Institute for Marine Bioscience	220	NRC 17
Institute for Marine Dynamics	220	NRC 16
Institute for Mechanical Engineering research and development	219	NRC 7
Institute for Microstructural Sciences	218	NRC 2
Institute for National Measurement Standards	218	NRC 3
Institute for Research in Construction	220	NRC 14
Institute for Research on Public Policy	205	ISTC 66
instrument landing systems (ILS) aircraft	254	TC 13
insurance agricultural products	163	EDC 2
insurance armed forces	151	DND 14
insurance bank deposits	132	CDIC 1
insurance capital goods	163	EDC 3
insurance companies/supervision	224	OSFI 1
insurance export	163	EDC 1
insurance export subsuppliers	163	EDC 3
insurance fishing vessel	180	F&O 2
insurance foreign buyers	164	EDC 6
insurance foreign investment	163	EDC 5
insurance GSMIP (medical)	248	SSC 16
insurance health care plans	187	HWC 11
insurance loans/Atlantic region	121	ACOA 1
insurance mail	146	CPC 9
insurance medium-term export credits insurance	163	EDC 3
insurance mortgage	138	CMHC 5
insurance performance-related export	163	EDC 4
insurance political risk, equipment	163	EDC 3
insurance short-term export credit	163	EDC 2
insurance travelling exhibitions	141	COM 9
insurance USA commercial risk insurance	163	EDC 2
Intelpost	145	CPC 7
Interchange Canada	226	PSC 6
Inter-City Gas Corporation	225	PC 4
interest buy-downs financial assistance, Atlantic region	121	ACOA 1
interest buy-downs financial assistance, Cape Breton	121	ACOA 2
interest rate information	126	BC 6
Interfirm Comparison Program	202	ISTC 42
intergovernmental conferences	134	CICS 1
Interim Financing Fund	260	TFC 1
international agreements industrial co-operation	202	ISTC 43
International Boundary Commission	175	EMR 55
international development agriculture	125	AGC 30
international development employment	135	CIDA 11
international development food aid	135	CIDA 7
international development government-to-government assistance	135	CIDA 2
international development industry co-operation	135	CIDA 6
international development institutional co-operation	135	CIDA 5
international development investment	155	EAITC 25
international development multilateral aid	135	CIDA 9
international development non-government organizations	135	CIDA 4
international development ocean resources	191	ICOD 1
international development oil and gas development	224	PC 3
international development private-sector involvement	135	CIDA 3
international development research awards, facilities	192	IDRC 1
international development telecommunications	144	COM 34
international development Third World countries	135	CIDA 1
international development trade/Western region	262	WED 1
international development youth involvement/funding	136	CIDA 13

Subject	Page	Code
International Electrotechnical Commission		
standards, publication of	251	STCC 1
standards, sales of	251	STCC 1
international events		
sports	153	EAITC 10
international exchange programs	153	EAITC 12
International Fund for Agricultural Development	135	CIDA 9
International Microgravity Laboratory Mission (IML-1)	148	CSPA 3
International Organization for Standardization		
standards, publication of	251	STCC 1
standards, sales of	251	STCC 1
International Programs		
careers	227	PSC 7
international relations		
circumpolar regions	197	INAC 47
information	152	EAITC 4
International Space Station Project	148	CSPA 4
International Standard Book Number (ISBN)		
assisgned to all books	217	NLC 16
federal publications	247	SSC 10
International Standard Serial Number (ISSN)		
all serial publications	217	NLC 16
International System of Units	130	CCA 15
International Telecommunication Union		
assistance to developing countries	144	COM 34
World Administrative Radio Conferences	143	COM 24
international trade		
service industries studies	205	ISTC 66
International Trade Centres	153	EAITC 13
	154	EAITC 15
International Trade Data Bank	156	EAITC 40
interpretation		
sign language, federal government	245	SS 28
interpretation services		
federal government	245	SS 28
Inuit *see* native peoples		
Inuit Development Corporation	255	TC 25
Inuit Economic Development Programs	195	INAC 34
Inuktitut		
promotion/written and in media	192	INAC 3
Inuktitut broadcasting		
northern Canada	127	CBC 4
inventions		
granting of patents	130	CCA 12
Investing in Canada	190	IC 4
investment		
advice	190	IC 8
foreign/insurance	163	EDC 5
government	133	CDVIC 1
high-tech companies	190	IC 3
information	190	IC 4
	190	IC 7
information services	190	IC 1
investment *(continued)*		
monitoring	190	IC 5
opportunities	190	IC 2
policies	190	IC 6
public and private/statistics	240	SC 31
research	190	IC 6
statistics	240	SC 30
investment banking/business	182	FBDB 2
Investment Canada Act	190	IC 8
investment companies		
federal/incorporation	129	CCA 8
supervision	224	OSFI 1
Investment Development Program (IDP)	155	EAITC 25
investors		
identification of	190	IC 2
Ionospheric Data Reduction Centre	143	COM 28
ionospheric telecommunications service	143	COM 28
IRAP (Industrial Research Assistance Program)	220	NRC 21
ISBN		
federal publications	247	SSC 10
identification number for books	217	NLC 16
Island Telephone Company		
regulation of	146	CRTC 1
ISO Information Network (ISONET)	251	STCC 1
ISSN		
identification number for serial publications	217	NLC 16
Izaak Walton Killam Memorial Prizes	128	CC 3

J

Subject	Page	Code
Japan Science and Technology Fund	203	ISTC 45
Japan Society for the Promotion of Science Fellowships	221	NSERC 3
Japanese Canadian Redress Secretariat	243	SS 7
Japanese Science and Technology Agency Fellowships	221	NSERC 3
jazz		
performances	211	NAC 2
JEPP (Joint Emergency Preparedness Program)	179	EPC 4
Job Accommodation Network	167	EIC 34
job bank		
computerized national inventory	164	EIC 1
job creation		
innovations program/assistance	167	EIC 29
Job Development Program	166	EIC 27
Job Development Program	166	EIC 27
Job Entry	166	EIC 26
Job Entry Program	166	EIC 26

Subject	Page	Code
Job Finding Club	164	EIC 3
job placement		
agriculture	165	EIC 7
Canada Employment Centres	165	EIC 17
job search		
techniques	164	EIC 2
jobs *see* employment		
John G. Bene Fellowship in Social Forestry	192	IDRC 1
Joint Assistance Program	168	EIC 53
Joint Emergency Preparedness Program (JEPP)	179	EPC 4
judges		
complaints against	117	CJC 1
continuing education	117	CJC 1
language training	184	FJA 1
salaries	184	FJA 1
Jules and Gabrielle Léger Fellowship	251	SSHRC 3
justice		
statistics	239	SC 12
justice, criminal		
documentation centre	241	SGC 1
information	241	SGC 2
justice, criminal and civil		
court of appeal	118	SUPC 1
juvenile offenders *see* offenders		

K

KIDSCARE		
child safety	130	CCA 18
Killam prizes and scholarships	128	CC 3
kinesiology		
research grants	221	NSERC 2

L

labelling		
CA identification numbers	129	CCA 6
consumer protection	128	CCA 2
environmentally friendly products	162	EC 48
fish products	180	F&O 5
laboratories		
aerospace research	220	NRC 17
analysis, environmentally hazardous materials	160	EC 31
Carbohydrate Laboratory	219	NRC 5
David Florida Laboratory	149	CSPA 9
disease surveillance	186	HWC 4
forensic services	234	RCMP 6
industry-oriented federal	205	ISTC 71
Institute for Environmental Chemistry	218	NRC 1
Institute for Marine Bioscience	220	NRC 17
mechanical engineering	219	NRC 7
Medical Biosciences Laboratory	219	NRC 5
Protein Laboratory	219	NRC 5
RCMP	234	RCMP 6
Tribology and Applied Mechanics, Western Laboratory	220	NRC 18
Laboratory Centre for Disease Control	186	HWC 4
labour		
arbitration/grievances	208	LC 1
assignment of temporary staff	209	LC 9
conditions/data	209	LC 12
conditions/research	229	PSSRB 3
conditions/research funding	208	LC 2
disputes/mediation and conciliation	208	LC 1
education	209	LC 8
equal pay for work of equal value	209	LC 3
issues/funding	209	LC 9
library	210	LC 15
pay and benefits recovery	209	LC 6
practices	137	CLRB 1
production statistics	239	SC 23
safety and health standards	208	LC 2
workers' compensation/federal employees	209	LC 7
Labour Assignment Program	209	LC 9
labour force	137	CLRB 1
innovations program/assistance	167	EIC 29
opportunities for women	210	LC 14
seminars	165	EIC 18
statistics	238	SC 7
	240	SC 26
Labour Force Survey	240	SC 26
Labour Issues Assistance Fund	209	LC 9
Labour Outreach Initiative	209	LC 9
labour relations		
regulation of practices	137	CLRB 1
labour unions, statistics	240	SC 27
Lake Ontario		
water level regulation	255	TC 30
lamprey, sea		
control	180	F&O 3
land administrations/veterans	261	VA 2
Land Border Duty-free Shop Program	232	RCCE 10
land claims		
North American Air Defence Modernization Project	197	INAC 44
land, federal (*see also* Crown land)		
granting rights	175	EMR 58
real estate services	230	PWC 12
resource management	160	EC 25
surveys	175	EMR 58

Subject	Page	Code
land, Indian (*see also* Crown land; Indian reserves; native peoples)		
administration of reserves	194	INAC 15
by-laws/reserves	194	INAC 16
claims/research funding	194	INAC 14
entitlement	193	INAC 11
environmental protection	193	INAC 10
land surveys, records of	175	EMR 60
management	193	INAC 11
register	193	INAC 11
specific claims negotiations	194	INAC 13
surveys	175	EMR 59
land management program		
Yukon and Northwest Territories	196	INAC 38
land, military		
civilian use of	151	DND 6
land registry		
Indian and Crown lands	193	INAC 11
land resources		
data collection/remote sensing	176	EMR 73
land surveys		
federal	175	EMR 59
Indian reserves	175	EMR 59
Indian reserves/records	175	EMR 60
markers	175	EMR 56
national parks	175	EMR 59
territorial and offshore lands	175	EMR 60
land use		
data systems	160	EC 24
geological data	175	EMR 61
maps and publications	160	EC 24
planning/geological surveys	175	EMR 61
planning/Yukon and NWT	196	INAC 38
statistics	238	SC 2
Landsat imagery	174	EMR 51
landslides		
research	175	EMR 61
language (*see also* official languages)		
foreign library materials	216	NLC 6
learning	246	SS 33
promotion of official	244	SS 22
public service/training	227	PSC 15
statistics	238	SC 7
Language Acquisition Development Program (LAD)	245	SS 26
language rights		
funding	242	SS 6
language training		
immigrants	169	EIC 58
Japan Science and Technology Fund	203	ISTC 45
Language Training Canada (LTC)	227	PSC 15
Laprade and Thetford Mines		
assistance	203	ISTC 47
Laprade and Thetford Mines region		
special assistance	203	ISTC 46
lasers, research	218	NRC 2
lasers, x-ray		
research	218	NRC 4
Laurentian Pilotage Authority	257	TC 53
Laurier House	162	EC 43

Subject	Page	Code
law		
civil and common	118	SUPC 1
consultations and research/funding	206	JUST 1
Court Challenges Program	242	SS 6
criminal/research	210	LRC 1
education/native peoples	207	JUST 10
fellowships	251	SSHRC 3
human rights	207	JUST 4
issues and proceedings	117	FCTC 1
legal aid research	207	JUST 6
legislative drafting/fellowships	207	JUST 13
recruitment/articling students	208	JUST 14
reform/funding	206	JUST 3
scholarships	207	JUST 12
student exchange	207	JUST 12
students/job experience	208	JUST 14
students/summer employment	208	JUST 14
law enforcement		
police training	234	RCMP 5
research	219	NRC 8
statistics	239	SC 12
laws and acts		
publication	247	SSC 9
lawyers		
graduate studies/funding	207	JUST 12
layoffs, permanent		
assistance	209	LC 11
legal aid		
adult criminals	207	JUST 5
funds for research	207	JUST 6
Native Courtworkers Program	207	JUST 10
native peoples	195	INAC 26
native peoples/Bill C-31	195	INAC 27
statistics	239	SC 12
	239	SC 16
young offenders	207	JUST 5
Legal Aid Program	207	JUST 5
Legal Deposit Office/National Library	216	NLC 4
legal education organizations		
funding	206	JUST 2
legal proceedings		
Registry	117	FCTC 1
legal research		
funding	206	JUST 1
	206	JUST 2
legal services		
veterans	261	VA 5
Legal Studies for Aboriginal People Program	207	JUST 10
legislation		
daily record	114	LP 1
labour/trends	209	LC 12
publication of laws and acts	247	SSC 9
role of Governor General	113	GG 1
legislative drafting		
research	210	LRC 1
libraries (*see also* archives)		
Canadian Conspectus data base	216	NLC 9
cataloguing	217	NLC 15

Subject	Page	Code
libraries *(continued)*		
children's collection	217	NLC 11
CISTI	220	NRC 20
collection, data base on	216	NLC 9
depository	247	SSC 7
DOBIS Search Service	216	NLC 9
electronic network	217	NLC 14
federal/book exchange	216	NLC 10
foreign language materials	216	NLC 6
holdings/list	216	NLC 1
labour	210	LC 15
loans, interlibrary	217	NLC 13
music collection	217	NLC 12
Parliamentary	114	LP 1
public lending rights	128	CC 2
reference and documentation services	216	NLC 8
work-related information for librarians	216	NLC 8
library services		
Energy, Mines and Resources	176	EMR 72
licensing (*see also* certification)		
agricultural products/food	123	AGC 5
air/water carriers, domestic/international	222	NTA 6
aircraft	254	TC 8
aviation personnel	253	TC 1
biological agents	123	AGC 3
customs house brokers	232	RCCE 2
dangerous drugs	186	HWC 6
export/oil, natural gas, electric power	215	NEB 3
fishermen, commercial	180	F&O 6
grain dealers and elevator operators	133	CGC 1
hovercraft	255	TC 27
nuclear facilities and materials	122	AECB 1
patents	130	CCA 12
pest-control products	123	AGC 3
radio stations and equipment	142	COM 18
small boats	233	RCCE 20
	255	TC 34
trustees-in-bankruptcy	129	CCA 9
veterinary products	123	AGC 3
lifejacket regulations		
small vessels	256	TC 40
liquor import regulations	232	RCCE 5
literacy		
national secretariat	244	SS 19
Literacy Corps Program	167	EIC 33
literary awards	128	CC 3
literary heritage programs	217	NLC 17
literary works		
copyright	129	CCA 11
livestock (*see also* agriculture)		
consultative services	123	AGC 3
disease protection	123	AGC 8
feed board	210	LFBC 1
feed freight assistance	210	LFBC 2
showcase herds	124	AGC 23
statistics	238	SC 2
Livres d'ici	217	NLC 15
loan companies		
federal/incorporation	129	CCA 8
supervision	224	OSFI 1
loan guarantees		
export financing	164	EDC 6
loans (*see also* assistance financial; funding; grants)		
business	182	FBDB 1
Canadian exporters	164	EDC 6
export financing	164	EDC 7
farm improvement and produce marketing	124	AGC 20
farmers	183	FCC 1
farmers/farm syndicates	183	FCC 2
food production research	135	CIDA 9
foreign buyers	164	EDC 6
housing for native and rural people	138	CMHC 7
insurance and recoveries	203	ISTC 48
insurance/financing, Atlantic region	121	ACOA 1
Inuit Economic Development Programs	195	INAC 34
refugees and immigrants/medical examinations	168	EIC 48
refugees and immigrants/transportation	168	EIC 49
small business	205	ISTC 68
students	244	SS 21
Lobbyists Registration Act	130	CCA 16
Local Commercial Airports Financial Assistance Program	254	TC 17
lockouts		
adjudication	137	CLRB 1
data	209	LC 12
locks		
construction, maintenance, operation	230	PWC 6
navigational services	241	SLSA 1
logging industry		
machine development	220	NRC 18
statistics	238	SC 3
Long-Range Transport of Air Pollutants (LRTAP) research	158	EC 11
longshoring		
labour relations	137	CLRB 1
low-income families		
housing assistance/co-operatives	138	CMHC 8
housing assistance/non-profit	138	CMHC 9
LRC trains	262	VIA 1
Lyme disease		
management strategies	186	HWC 4

M

Subject	Page	Code
Mackenzie King Estate	213	NCC 3
programs, interpretive	214	NCC 5
magazines		
prohibited import	232	RCCE 14

Subject	Page	Code
magnetic charts	176	EMR 67
magnetic storms/research	176	EMR 67
mail *see* postal services		
management		
development/public service	131	CCMD 1
federal government audit	223	OAG 1
trainee program	228	PSC 17
management services		
consulting/Government Consulting Group	248	SSC 19
federal government	248	SSC 17
management studies		
fellowships	251	SSHRC 3
management training		
business	183	FBDB 5
mandatory supervision	218	NPB 1
Manual of Special Aviation Events	254	TC 10
manufacturing		
advanced technology/funding	198	ISTC 6
business assistance in Northern Ontario	201	ISTC 33
dangerous goods/inspection	257	TC 56
employment for offenders	147	CSC 7
environmental statistics	240	SC 34
financial assistance for development in Quebec	201	ISTC 27
financial assistance in Northern Ontario	201	ISTC 31
financial assistance/Quebec	203	ISTC 51
industrial design/registration	129	CCA 11
industrial materials	220	NRC 15
market intelligence reports	203	ISTC 53
prison labour goods/prohibited import	232	RCCE 14
regulation rebate of sales taxes on goods	233	RCCE 19
space-based, Space Station	148	CSPA 5
standards	251	STCC 1
statistics	240	SC 29
trade information	156	EAITC 38
trademarks	130	CCA 13
visits program for managers	203	ISTC 52
Manufacturing Productivity Improvement Program	203	ISTC 51
Manufacturing Visits Program	203	ISTC 52
manuscripts		
historical/reference collections	212	NARC 2
National Library	216	NLC 5
Maple Leaf bullion coin	233	RCM 3
mapping		
geodetic surveys	175	EMR 56
topographic	175	EMR 57
mapping, statistical		
assistance service	238	SC 8
maps and charts		
aeronautical charts	254	TC 9
aeronautical charts/sales	174	EMR 47
aeronautical/over-the-counter sales	174	EMR 48
authorization to use	174	EMR 46
constituency	174	EMR 44
continental shelf	175	EMR 62
copyrights	174	EMR 46
data/bedrock	175	EMR 61
demographic	238	SC 8
digital publishing systems	174	EMR 52
electoral boundaries	169	ELC 1
geographical	173	EMR 41
	173	EMR 42
	174	EMR 43
geographical/over-the-counter sales	174	EMR 48
geographical/reproduction material	174	EMR 45
	174	EMR 46
geological/sales	174	EMR 49
ice conditions	158	EC 9
ice/data	158	EC 10
international	174	EMR 43
land use	160	EC 24
magnetic charts	176	EMR 67
mail orders	174	EMR 47
mineral exploration	175	EMR 63
national atlas	173	EMR 42
National Map Collection	212	NARC 3
nautical charts	181	F&O 14
navigation	181	F&O 11
population distribution	169	ELC 1
regional gravity maps	176	EMR 67
topographical/over-the-counter sales	174	EMR 48
topographical/reproduction material	174	EMR 45
	174	EMR 46
topographical/sales	174	EMR 47
mariculture	191	ICOD 1
marinas		
business assistance in Northern Ontario	201	ISTC 33
marine (*see also* ships/shipping; transportation)		
accident investigation	256	TC 42
	260	TSBC 1
biotechnology research	220	NRC 19
cargo/standards	255	TC 33
climate information	158	EC 8
emergencies	256	TC 50
emergency duty certificates	255	TC 29
fishing vessel insurance	180	F&O 2
geosciences	176	EMR 67
ice conditions	158	EC 9
information on energy efficiency	172	EMR 29
master specification system	231	PWC 17
mortgages	255	TC 34
navigation aids	255	TC 31
pollution claims fund	257	TC 51
pollution regulations	256	TC 39
products/international marketing	154	EAITC 18
research/ship performance testing	220	NRC 16
safety	260	TSBC 1
search and rescue	221	NSS 1
search and rescue service	256	TC 44
traffic services	256	TC 41

Subject	Page	Code
marine *(continued)*		
transportation of dangerous goods	257	TC 56
transportation regulations	256	TC 48
transportation/maintenance of facilities	230	PWC 6
water carriers/licensing	222	NTA 6
weather services	157	EC 1
marine conservation		
International Centre for Ocean Development	191	ICOD 1
Marine Emergency Duties Certificates	255	TC 29
marine plants		
aquaculture	180	F&O 8
mariner safety notices	256	TC 43
Marion V. Royce Memorial Grants Program	209	LC 10
Maritime Telegraph and Telephone Company		
regulation of	146	CRTC 1
Market Analysis Centre		
housing	139	CMHC 19
market forecasts		
information services	190	IC 1
marketing		
advice to industry	200	ISTC 20
agri-food products	124	AGC 24
	125	AGC 25
boards and agencies	125	AGC 26
CANDU reactors	122	AECL 3
communications industry, international	143	COM 31
counselling for small business	182	FBDB 4
deceptive practices	129	CCA 5
defence industry exports	154	EAITC 17
export development assistance	204	ISTC 62
farm produce, loan guarantees to co-operatives	124	AGC 20
forestry sector	185	FORC 4
freshwater fish products	184	FFMC 1
grain	136	CIGI 1
	150	CWB 1
grain and oilseeds	125	AGC 27
international/electronics, information technologies	155	EAITC 25
manufacturing reports	203	ISTC 53
oil and gas	224	PC 1
	224	PC 2
publications, federal	247	SSC 6
research/financial assistance	121	ACOA 1
restriction, appeals	149	CT 1
wood products industry	200	ISTC 21
wood products overseas	200	ISTC 22
marketing agencies		
farm products	215	NFPMC 1
marketing assistance program		
for Canadian suppliers	248	SSC 13
marriage		
statistics	238	SC 10
marriage certificates		
authentication for use abroad	152	EAITC 2
Master's Scholarships in Science Policy	251	SSHRC 3
materials		
advanced industrial	204	ISTC 56
maternity benefits		
leave	208	LC 2
medical screening of claimants	188	HWC 20
unemployment insurance	167	EIC 40
mathematics		
research grants	221	NSERC 2
Maurice Lamontagne Institute	181	F&O 10
McLuhan Teleglobe Canada Award	128	CC 3
measurements - metric and imperial	130	CCA 15
Measures for Energy Conservation in New Buildings	220	NRC 14
measuring devices		
inspection	129	CCA 3
meat inspection	123	AGC 6
mechanical engineering	219	NRC 7
mechanics, applied		
research	220	NRC 18
research and development	219	NRC 7
medals		
archive collection	212	NARC 3
military/lost	261	VA 1
minting of	233	RCM 2
replacement of	151	DND 5
media statistics	239	SC 18
mediation/labour disputes	208	LC 1
medical aids and devices (*see also* health; health and safety)		
clinical assessment and research	186	HWC 2
importers and manufacturers/inspection	186	HWC 3
safety information	186	HWC 8
standards	186	HWC 2
Medical Biosciences Laboratory	219	NRC 5
medical qualifications		
foreign evaluation	153	EAITC 8
medical research grants	211	MRC 1
medical supplies		
native peoples/benefits	188	HWC 24
stockpile	187	HWC 17
medicine *see* health		
Meech Lake - conference facilities	231	PWC 16
Meeting the Challenge of Global Competition	157	EAITC 42
members of Parliament	113	HOC 1
mental health		
consulting services	187	HWC 9
statistics	239	SC 15
Mer Bleue		
National Capital Region	213	NCC 2
merchant seafarers		
records of sea service	257	TC 54
workers' compensation	209	LC 7

Subject	Page	Code
mergers	129	CCA 10
anti-competitive	149	CT 1
transportation companies	222	NTA 3
message services	145	CPC 7
metals		
applied research	177	EMR 77
fatigue and fracture	177	EMR 79
meteorological research	158	EC 11
meteorology		
weather information	157	EC 4
meteors/observatory	219	NRC 10
meters, inspection of	129	CCA 3
metric information	130	CCA 15
metrology		
research	218	NRC 3
Mexican farm workers/seasonal	165	EIC 16
microbiology		
research and development	219	NRC 5
Microelectronics and Systems Development Program	203	ISTC 54
microwave		
radio frequency channelling	142	COM 17
telecommunications	127	CBC 1
migration		
statistics	238	SC 7
migratory bird sanctuaries	159	EC 13
military *see* armed forces		
military history		
exhibitions and re-enactments	150	CWM 1
military weather service	157	EC 4
milk products		
production subsidies, quotas, export	132	CDC 1
Minding Your Own Business	183	FBDB 6
Mineral Bulletins	178	EMR 87
Mineral Outlook Conference	178	EMR 85
mineral sciences		
museum	139	CMN 1
minerals		
applied research	177	EMR 77
commodities/information	178	EMR 82
consultative service	178	EMR 88
exploration and development	178	EMR 89
foreign policies	178	EMR 90
formation of deposits	175	EMR 61
geophysical surveys	175	EMR 63
identification	175	EMR 64
industry/economic conference	178	EMR 85
inventory/consultative service	178	EMR 83
producers	178	EMR 82
publications	178	EMR 87
reserve appraisal/coal	170	EMR 5
resource identification and estimates	170	EMR 6
resources and reserves	178	EMR 83
resources on Indian lands	195	INAC 30
statistics/consultative service	178	EMR 86
surveys and research	175	EMR 61
technology applications	179	EMR 92
trade development	155	EAITC 29
trade/consultative service	178	EMR 90

Subject	Page	Code
minerals *(continued)*		
Yukon and Northwest Territories resources	196	INAC 39
mining		
consultative service/minerals	178	EMR 88
development/Sydney	150	DEVCO 1
environmental conditions	179	EMR 94
exploration	178	EMR 89
exploration and development/railway lands	139	CN 3
financial assistance in Northern Ontario	201	ISTC 31
health and safety conditions	179	EMR 94
oil and gas	224	PC 1
statistics	238	SC 4
technology/information	179	EMR 93
uranium/labour relations	137	CLRB 1
uranium/technical feasibility	170	EMR 7
Yukon and Northwest Territories	196	INAC 39
minority language groups (*see also* multiculturalism)		
bursaries for teachers	245	SS 24
financial assistance	245	SS 27
student fellowships	244	SS 23
MINPROC	179	EMR 92
mint		
circulating coins and blanks	233	RCM 4
collectors' and numismatic coins	233	RCM 1
gold refining	233	RCM 1
Maple Leaf bullion coin	233	RCM 3
medals/tokens/trade dollars/plaques/badges	233	RCM 2
tours	233	RCM 5
MINTEC		
mining technology data base	179	EMR 93
Mirabel	137	CLC 1
Misleading Advertising Bulletin	129	CCA 5
Missing Children Registry	234	RCMP 8
mobile radio		
frequency channelling	142	COM 17
licensing	142	COM 18
Mobile Servicing System, Space Station	148	CSPA 4
molecular spectroscopy research	218	NRC 4
Molson prizes for arts, humanities and social sciences	128	CC 3
money museum	126	BC 7
money orders	146	CPC 9
money packets	146	CPC 9
Montreal		
land management of Port	137	CLC 1
recovery program for the East-end	202	ISTC 38
Montreal Port Corporation	226	PRC 1
monuments		
National Capital Region	214	NCC 5
Mortgage-backed Securities Program	138	CMHC 11

Subject	Page	Code
mortgages		
credit/farm syndicates	183	FCC 2
credit/farmers	183	FCC 1
insurance	138	CMHC 5
marine/registration	255	TC 34
mortgage-backed securities	138	CMHC 11
trend analyses	139	CMHC 19
Motor Vehicle Fuel Consumption Program	173	EMR 36
Motor Vehicle Test Centre	258	TC 67
motor vehicles		
child car seats/safety standards	258	TC 66
defects/investigation	258	TC 61
fuel consumption	258	TC 62
fuel consumption standards/legislation	173	EMR 36
imported, regulations	258	TC 63
natural gas fuel grants	173	EMR 37
natural gas fueling facilities/grants	173	EMR 38
purchasing for disabled persons	258	TC 71
recall information	258	TC 69
recall register	258	TC 65
registration statistics	240	SC 32
safety regulations	258	TC 63
tariff filing	222	NTA 4
testing	258	TC 67
tires/safety standards, regulations and research	258	TC 64
trucks/energy conservation	173	EMR 40
mountaineering		
national parks	161	EC 37
Moving Image and Sound Archives	212	NARC 5
MSAT (Commercial Mobile Satellite System)	143	COM 30
multiculturalism		
assistance to federal institutions	246	SS 35
Canadian Multiculturalism Advisory Committee	245	SS 31
education	246	SS 33
ethnic groups, archives	212	NARC 2
ethnic groups, museum	137	CMC 1
ethnic groups, statistics	238	SC 7
financial assistance	246	SS 34
heritage cultures and languages	246	SS 33
policy implementation	246	SS 35
preservation of	245	SS 31
race relations	245	SS 32
Multiculturalism Secretariat	246	SS 35
Municipal Policing Agreement, RCMP	234	RCMP 1
municipalities		
airport firefighters/training	254	TC 20
airport operations	254	TC 16
Community Futures Program	166	EIC 25
disease identification	186	HWC 4
emergency preparedness projects/funding	179	EPC 4
environmental health advice	186	HWC 2
government statistics	239	SC 11

Subject	Page	Code
municipalities *(continued)*		
grants	231	PWC 14
job creation projects	167	EIC 38
RCMP services	234	RCMP 1
services/advisory support	230	PWC 8
spills of hazardous materials	160	EC 31
summer employment/wage subsidies	165	EIC 12
transportation energy	173	EMR 39
waste treatment monitoring	192	IJC 1
Museum Assistance Programs (MAP)	141	COM 12
museums		
Agriculture Museum	217	NMST 2
Canadian Museum of Civilization	137	CMC 1
Canadian Museum of Nature	139	CMN 1
Canadian War Museum	150	CWM 1
Caricature Museum	213	NARC 8
Currency Museum	126	BC 7
financial and technical assistance	141	COM 12
heritage canals	161	EC 39
information network	141	COM 11
money	126	BC 7
National Aviation Museum	212	NAM 1
National Gallery of Canada	215	NGC 1
National Museum of Science and Technology	217	NMST 1
restoration of art and artifacts	141	COM 10
statistics	239	SC 18
music		
aid to artists and arts organizations	128	CC 1
bibliographic services	217	NLC 12
copyright	129	CCA 11
manuscript collection	216	NLC 5
orchestra promotion	140	COM 1
performances	211	NAC 2
	211	NAC 3
prizes	128	CC 3
published and manuscript collection	217	NLC 12
recording industry/financial assistance	141	COM 4
scholarships	211	NAC 3
workshops	211	NAC 3
music scores		
deposit of new publications	216	NLC 4
musical heritage		
programs	217	NLC 17
MV Arctic	255	TC 26

N

NAP (Northern Affairs Program)	196	INAC 39
National Adoption Desk	189	HWC 34
National Advisory Board on Science and Technology	203	ISTC 55
National Air Photo Library	174	EMR 51
National Arts Centre Orchestra	211	NAC 3

Subject	Page	Code
National Association of Japanese Canadians redress agreement	243	SS 7
national atlas maps	173	EMR 42
National Atlas of Canada	173	EMR 42
National Aviation Museum	212	NAM 1
National Building Code for Canada	220	NRC 14
National Clearinghouse on Family Violence	189	HWC 32
National Coal Inventory Program	170	EMR 4
National Currency Collection	126	BC 7
National Drug Strategy		
education and prevention	234	RCMP 9
native peoples	188	HWC 22
National Emergency Agency for Energy	171	EMR 22
National Emergency Transitional Powers Act	243	SS 7
National Environmental Emergency Centre	160	EC 30
National Farm Survey	238	SC 2
National Fire Code for Canada	220	NRC 14
National Gallery of Canada	215	NGC 1
National GEOSCANCentre	176	EMR 69
National Grains Bureau	125	AGC 28
National Health Research and Development Program (NHRDP)	187	HWC 12
National Hydrology Research Institute	159	EC 21
National Indigenous Development Program	227	PSC 8
National Initiatives Program	135	CIDA 1
National Job Bank	164	EIC 1
National Labour Market Innovations Program	167	EIC 29
National Literacy Secretariat	244	SS 19
National Map Collection	212	NARC 3
National Master Specification (NMS)	231	PWC 17
National Mineral Inventory	178	EMR 83
National Native Alcohol and Drug Abuse Program	188	HWC 22
national parks *see* parks		
National Research Council (*see also* table of contents)		
technology transfer support	143	COM 32
National Sea Products	133	CDVIC 1
National Standards of Canada	251	STCC 1
National Topographic System	176	EMR 71
National Victims Resource Centre	207	JUST 9
National Volunteer Program	162	EC 42
National Water Research Institute	159	EC 20
national welfare grants	188	HWC 28
national wildlife areas	159	EC 13
Native Courtworkers Program	207	JUST 10
Native Educational Awards Program	140	CN 5
Native Friendship Centre Program	243	SS 14
Native Internship Program	165	EIC 14
native languages		
development and preservation	243	SS 14
northern Quebec	127	CBC 5
radio and television services	127	CBC 4

Subject	Page	Code
native peoples		
Aboriginal Capital Corporations Program	198	ISTC 2
adopted children	194	INAC 24
advice/infrastructure	230	PWC 9
alcohol and drug abuse services	188	HWC 22
art	192	INAC 1
assistance for aboriginal communities and entrepreneurs	198	ISTC 1
band amalgamation and division	194	INAC 22
band elections	194	INAC 21
band funds administration	194	INAC 23
band membership control	194	INAC 19
band membership rules development and implementation	194	INAC 20
broadcasts/financial assistance	243	SS 13
business development	198	ISTC 3
certification of status	194	INAC 17
community economic services	196	INAC 35
constitutional issues	185	FPRO 1
contract administration	193	INAC 9
courtworkers program	207	JUST 10
cultural/educational centres/assistance	192	INAC 2
culture and linguistics/grants	192	INAC 3
education/elementary and secondary	192	INAC 4
education/health	188	HWC 21
education/health-related fields	188	HWC 26
education/program funding	192	INAC 4
education/student allowances	193	INAC 6
educational awards program	140	CN 5
employment	196	INAC 36
employment equity	166	EIC 23
	253	TB 7
employment equity/federal contractors	166	EIC 21
	166	EIC 22
employment/public service	227	PSC 9
entitlement determination	194	INAC 17
entrepreneurial development	196	INAC 36
environmental protection/Indian reserves	193	INAC 10
estate administration	195	INAC 28
financial assistance program	243	SS 10
financial assistance/individuals and businesses	195	INAC 34
fishing policy	195	INAC 29
forest management	195	INAC 33
health care services	188	HWC 25
health services	188	HWC 21
history and traditions	243	SS 11
housing/grants and loans	138	CMHC 7
housing/on-reserve	138	CMHC 14
housing/urban non-profit	138	CMHC 13

Subject	Page	Code
native peoples *(continued)*		
Indian Economic Development Fund	195	INAC 34
Inuit Economic Development Programs	195	INAC 34
land claim funding	194	INAC 14
land entitlement, management, register	193	INAC 11
lands/mineral resources	195	INAC 30
language preservation and development	243	SS 11
language training	166	EIC 26
law students/grants	207	JUST 10
legal assistance	195	INAC 26
legal assistance/Bill C-31	195	INAC 27
legal organizations/funding	206	JUST 2
medical benefits	188	HWC 24
National Indigenous Development Program	227	PSC 8
Native Friendship Centre Program	243	SS 14
Northern Careers Program	227	PSC 9
northern research/financial assistance	197	INAC 45
offenders	147	CSC 10
postsecondary education assistance	193	INAC 5
recruitment and referral/public service	227	PSC 8
register and band membership	194	INAC 18
self-government	194	INAC 25
self-government	195	INAC 28
social and cultural development	243	SS 14
specific claims negotiations	194	INAC 13
student accommodation, counselling, transportation	193	INAC 6
student summer employment	165	EIC 14
summer employment/subsidies	165	EIC 12
tax filing assistance	237	RCT 15
taxation powers on reserves	195	INAC 32
technical assistance/buildings	193	INAC 8
training	196	INAC 36
trappers/education programs	196	INAC 43
treaty obligations	193	INAC 12
women's economic development	251	SWC 1
women's participation in society	243	SS 12
Native Peoples Outreach Program	237	RCT 15
NATO	154	EAITC 22
military affairs	152	DND 17
NATO Science Fellowships	221	NSERC 3
natural gas (*see also* oil and gas; pipelines)		
Alaska Highway pipeline	218	NPAC 1
domestic pricing/markets	171	EMR 15
emergency energy planning	171	EMR 22
export and import licences and orders	215	NEB 3
export pricing	171	EMR 15
fueling station program	173	EMR 38
information on domestic markets and prices	170	EMR 13
licensing	214	NEB 1
meter inspection	129	CCA 3
Natural Gas Vehicle Program	173	EMR 37
pipelines	215	NEB 5
reserves	215	NEB 4
review of supply	214	NEB 1
Natural Gas Fueling Station Program	173	EMR 38
Natural Gas Laterals Program Quebec	171	EMR 20
natural gas liquids information	170	EMR 14
Natural Gas Vehicle Program	173	EMR 37
natural sciences		
grants/university-industry	221	NSERC 1
museum	139	CMN 1
research grants	177	EMR 75
scholarships	199	ISTC 16
nature walks		
Gatineau Park	213	NCC 3
National Capital Region/Greenbelt	213	NCC 2
Navigable Waters Protection Act	256	TC 49
navigation (*see also* marine; ships/shipping)		
aids/flight inspection services	254	TC 13
canals	161	EC 39
channels maintenance	230	PWC 6
charts	181	F&O 11
maintenance of waterways	255	TC 32
marine aids	255	TC 31
research, ship/navigational performance trials	220	NRC 16
safety notices	256	TC 43
St Lawrence Seaway	241	SLSA 1
ship safety information	256	TC 41
nerve gas testing	151	DND 16
Networks of Centres of Excellence	204	ISTC 58
New Energy Supply Technologies Program	172	EMR 31
New Exporters to Border States (NEBS) Program	156	EAITC 34
	204	ISTC 59
New Exporters to Overseas Markets (NEXOS) Program	156	EAITC 36
	204	ISTC 59
New Exporters to the USSouth (NEXUS) Program	156	EAITC 35
	204	ISTC 59
New Horizons	188	HWC 29
Newfoundland Bait Program	180	F&O 4
Newfoundland Dockyard	211	MA 1

Subject	Page	Code
newspapers		
Canadian libraries	216	NLC 1
Canadiana collection	216	NLC 2
reference services/library	216	NLC 7
statistics	239	SC 18
Newsworld		
CBC news network	127	CBC 7
NEXOS (New Exporters to Overseas)	156	EAITC 36
	204	ISTC 59
NEXUS (New Exporters to the USSouth)	156	EAITC 35
	204	ISTC 59
NGOs (non-government organizations)		
consultation on women	251	SWC 1
funding for international development	136	CIDA 13
humanitarian assistance	135	CIDA 10
international development	135	CIDA 4
non-profit housing		
loans	139	CMHC 16
on-reserve	138	CMHC 14
urban, native	138	CMHC 13
non-profit housing assistance	138	CMHC 9
non-profit organizations		
agricultural exhibits and fairs, funding	125	AGC 29
co-operation with parks services	162	EC 41
	162	EC 44
parks co-operation	162	EC 41
sale of heritage items	162	EC 41
	162	EC 44
summer employment/wage subsidies	165	EIC 12
taxation	236	RCT 10
Non-Smoker's Health Act and Regulations		
enforcement	254	TC 11
Non-theatrical Production Fund	141	COM 3
NORAD (North American Air Defence)	152	DND 18
Nordion International Inc.	133	CDVIC 1
North		
hydrology	159	EC 21
North American Air Defence Modernization Project (NAADM)	197	INAC 44
North American Waterfowl Management Plan (NAWMP)	159	EC 16
North Atlantic Alliance	154	EAITC 22
North Water Navigation Limited	255	TC 26
Northern Affairs Program (NAP)	196	INAC 39
Northern Careers Program	227	PSC 9
northern development		
climate impact	158	EC 5
economic agreements	196	INAC 41
environmental aspects	158	EC 11
infrastructure development policy	196	INAC 42
mining/Yukon and Northwest Territories	196	INAC 39
native broadcasting	243	SS 13
northern health services	188	HWC 21
northern hydrocarbon development	196	INAC 40

Subject	Page	Code
Northern Land Use Information Mapping	160	EC 24
Northern Native Broadcast Access Program	243	SS 13
Northern Oil and Gas Action Program (NOGAP)	196	INAC 40
Northern Ontario		
economic development initiative	201	ISTC 30
federal government supplier development	201	ISTC 32
Loan Insurance Program	201	ISTC 31
small business assistance	201	ISTC 33
Northern Pipeline Act	215	NEB 6
Northern Radio Service	127	CBC 4
Northern Scientific Training Program (NSTP)	193	INAC 7
Northern Television Service	127	CBC 4
Northwest Territories (*see also* Yukon and Northwest Territories)		
economic development agreements	196	INAC 41
industries/labour relations	137	CLRB 1
mining	196	INAC 39
oil and gas	140	COGLA 1
radio and television services	127	CBC 4
summer cottage subdivision	196	INAC 38
NorthwesTel		
regulation of	146	CRTC 1
nuclear attack		
emergency plans	179	EPC 1
nuclear energy		
CANDU reactors	122	AECL 1
	122	AECL 2
	122	AECL 3
control/regulations	122	AECB 1
fusion/research	177	EMR 76
policy	170	EMR 8
research	122	AECL 4
nuclear waste disposal		
research	122	AECL 5
Numerical Weather Prediction (NWP)		
research	158	EC 11
numismatic coins	233	RCM 1
nurses, registered		
statistics	239	SC 15
nursing homes		
certification, tax refunds	187	HWC 14
statistics	239	SC 15
nursing research	211	MRC 1
nutrition		
health promotion	187	HWC 10
quality in food	185	HWC 1
reports on	214	NCW 1

O

Subject	Page	Code
OASIS		
marketing services for federal suppliers	248	SSC 13
oats price support	124	AGC 16

Subject	Page	Code
observatories		
astrophysical	219	NRC 10
Helen Sawyer Hogg Observatory	217	NMST 1
Mauna Kea	219	NRC 11
seismological, magnetic, and geodynamic	176	EMR 67
occupational health and safety *see* health and safety		
occupations		
computer data base	164	EIC 5
statistics	164	EIC 4
	238	SC 7
	240	SC 26
Ocean Mining Citation Retrieval System (OMCRS)	178	EMR 84
ocean resources		
bibliographic data bases	178	EMR 84
data collection/remote sensing	176	EMR 73
international co-operation	191	ICOD 1
ocean technologies		
research funding	204	ISTC 60
oceanography		
data service	181	F&O 12
research	181	F&O 10
weather information	157	EC 4
offenders (*see also* young offenders)		
case classification and management	147	CSC 3
chaplaincy care	147	CSC 2
complaints from penitentiary inmates	134	CI 1
educational, occupational and personal training	147	CSC 1
health care	147	CSC 4
industrial operations programs	147	CSC 7
inmates' rights	147	CSC 9
native peoples	147	CSC 10
psychological services	147	CSC 5
supervised conditional release	147	CSC 6
offenders, juvenile		
policy and programs	207	JUST 7
office automation		
research	143	COM 26
Office of the Comptroller General of Canada	252	TB 4
Office of the Custodian	249	SSC 30
Office of the Inspector General	241	SGC 4
Office of the Treaty Commissioner in Saskatchewan	193	INAC 12
Official Language Monitor Program	245	SS 24
official languages		
awards and fellowships	244	SS 23
bursaries for teachers	245	SS 24
complaints	223	OCOL 1
funding	245	SS 26
funding for students	251	SSHRC 3
guidelines policies	252	TB 1
information	223	OCOL 1
minority groups	245	SS 27
monitor program	245	SS 24
official languages *(continued)*		
promotion of	244	SS 22
public service/training	227	PSC 15
summer immersion studies/bursaries	245	SS 25
Official Languages Act	223	OCOL 1
Official Languages Program	252	TB 1
Official Residences Collection contributions	214	NCC 6
offshore development		
environmental aspects	158	EC 11
offshore drilling		
oil and gas	140	COGLA 2
	140	COGLA 3
	224	PC 1
oil and gas activities	140	COGLA 1
safety operations	256	TC 46
standards and regulations	256	TC 38
offshore exploration		
geological surveys	175	EMR 61
ice charts	158	EC 9
offshore lands		
land surveys, records of	175	EMR 60
surveys	175	EMR 59
offshore structures		
performance testing	220	NRC 16
offshore workers		
agricultural workers	165	EIC 16
oil and gas (*see also* pipelines)		
development on Indian lands	195	INAC 31
domestic markets/information	171	EMR 19
drilling/research	220	NRC 16
emergency allocation	171	EMR 23
emergency energy planning	171	EMR 22
energy conservation	172	EMR 28
exploration and production	224	PC 1
exploration, marketing and research	224	PC 1
export advice to government	215	NEB 3
export licences and orders	215	NEB 3
federal research and planning	196	INAC 40
foreign development	224	PC 3
frontier lands/regulation	140	COGLA 1
frontier royalty	170	EMR 10
gas meter inspection	129	CCA 3
gas sales/statistics	240	SC 32
gasoline dispensers/inspection	129	CCA 3
gasoline excise tax refund	233	RCCE 18
government policy	196	INAC 39
identification of resources	170	EMR 6
Indian lands	195	INAC 30
international markets	170	EMR 12
licensing	214	NEB 1
marketing, transportation	224	PC 2
monitoring agency	171	EMR 21
offshore	140	COGLA 2
	140	COGLA 3
offshore drilling	224	PC 1
offshore drilling units/safety	256	TC 38
petroleum refinery technology	171	EMR 18

Subject	Page	Code
oil and gas *(continued)*		
petroleum revenue tax/appeals	118	TCC 1
pipeline tariffs	214	NEB 1
pipelines	215	NEB 5
production	224	PC 1
refining	224	PC 2
research	177	EMR 76
research and development	171	EMR 16
research and development/oil sands	171	EMR 17
reserves	215	NEB 4
royalties, taxes, incentives/petroleum products	170	EMR 11
Yukon and Northwest Territories	196	INAC 39
oil sands mining		
exploration and production	224	PC 1
research and development	171	EMR 17
oil spills		
claims for loss and damage	257	TC 51
prevention	160	EC 30
prevention/regulations	256	TC 39
oilseeds		
research	133	CGC 1
Old Age Security (*see also* income support programs; senior citizens)		
pensions	189	HWC 41
spouse's allowance	190	HWC 43
statistics	239	SC 16
supplement	189	HWC 42
Old Age Security Act	118	TCC 1
older workers		
financial assistance	209	LC 11
Olympic Torch Scholarship Fund	224	PC 2
Olympus satellite	149	CSPA 8
ombudsman		
for inmates	134	CI 1
OMCRS (Ocean Mining Citation Retrieval System)	178	EMR 84
On-reserve Non-profit Housing Program	138	CMHC 14
Open Bidding		
government suppliers	250	SSC 34
Open House Canada Program	244	SS 15
Operation Lifesaver	139	CN 2
optics research	218	NRC 2
OPTIMUM Government Consulting Group	248	SSC 19
OPTION program		
women in the public service	227	PSC 11
orchestra promotion	140	COM 1
Order of Canada	113	GG 1
	113	GG 3
Order of Military Merit	113	GG 1
Orphans' Benefit Program/CPP	189	HWC 39
osteoporosis research/support	187	HWC 9
Outreach Program	164	EIC 6
ozone research	158	EC 11

P

Subject	Page	Code
Pacific National Exhibition	244	SS 16
Pacific Petroleums	225	PC 4
Pacific Pilotage Authority	257	TC 53
packaging *see* labelling		
paleobiology	139	CMN 1
Pan Pacific Vancouver Hotel	133	CHPC 1
Papersave		
recycling program	249	SSC 32
parachuting regulations	254	TC 8
pardons		
federal offences	218	NPB 2
parental benefits		
unemployment insurance benefits	167	EIC 35
parental leave	167	EIC 40
pari-mutuel betting		
auditing of betting activities	123	AGC 9
parks		
activities, fees, regulations	161	EC 37
canals	161	EC 39
construction services	230	PWC 5
co-operation with non-profit organizations	162	EC 41
Des Braves Park	213	NBC 1
Gatineau Park	213	NCC 3
heritage rivers	161	EC 38
historic sites	162	EC 44
land surveys, records of	175	EMR 60
National Battlefield Park/Quebec	213	NBC 1
Plains of Abraham	213	NBC 1
St Denis Park	213	NBC 1
surveys	175	EMR 59
volunteer program	162	EC 42
Parliament		
functions of Governor General	113	GG 1
House of Commons	113	HOC 1
legislation	113	HOC 1
Upper House	114	SEN 1
Parliament Hill		
Changing of the Guard	151	DND 11
use of/public events	242	SS 2
parliamentarians		
reference services	114	LP 1
parliamentary reports		
law	210	LRC 1
parole		
day	218	NPB 1
day/mandatory supervision	147	CSC 6
federal penitentiaries	218	NPB 1
mandatory supervision	218	NPB 1
Partnership Program	135	CIDA 1
passports		
application	152	EAITC 1
patent applications, Canadian		
authentication for use abroad	152	EAITC 2
Patent Office	130	CCA 12
Patented Medicine Prices Review Board (*see also* table of contents)		

Subject	Page	Code
patents		
authentication for use abroad/applications	152	EAITC 2
issuing of	130	CCA 12
searches/Canadian and foreign	130	CCA 12
statistics	238	SC 7
pay and benefits		
public service	248	SSC 16
recovery	209	LC 6
sex equality	209	LC 3
pay equity		
policies and implementation	253	TB 8
Pay Research Bureau	229	PSSRB 3
payroll		
public service/management	248	SSC 16
payroll deductions		
income tax	235	RCT 2
	236	RCT 9
peace and security issues		
grants/public awareness	136	CIIPS 2
publications	136	CIIPS 1
scholarships	136	CIIPS 2
PEMD, Program for Export Market Development	155	EAITC 31
penitentiaries *see* offenders		
penitentiaries		
goods made by inmates	232	RCCE 14
inmates/workers' compensation	209	LC 7
pardon/federal offences	218	NPB 2
pension plans		
statistics	239	SC 17
supervision	224	OSFI 1
pensions		
agreements with foreign countries	189	HWC 39
appeals	224	PAB 1
armed forces	151	DND 14
	248	SSC 20
Canada Pension Plan/benefits	189	HWC 39
Canada Pension Plan/eligibility	237	RCT 21
document searches	238	SC 9
garnishment, civil servants	208	JUST 16
Guaranteed Income Supplement (GIS)	189	HWC 42
Old Age Security	189	HWC 41
Quebec Pension Plan	189	HWC 39
reform	214	NCW 1
Spouse's Allowance	190	HWC 43
veterans	262	VA 6
veterans/appeals	262	VA 7
veterans/legal service	261	VA 5
periodicals		
Canadian	216	NLC 2
Canadian libraries	216	NLC 1
deposit of new publications	216	NLC 4
permafrost research	175	EMR 63
personal information		
access to	252	TB 3
collection by federal departments	225	PCC 1
treatment of/non-federal institutions	225	PCC 2
Personnel Records Centre	213	NARC 7
pesticides		
health hazards	186	HWC 2
licensing of products	123	AGC 3
residue compensation/appeals	117	FCTC 2
technical information	123	AGC 7
Petro-Canada International Assistance Corporation	224	PC 3
petrochemicals trade development	155	EAITC 29
Petrofina Canada	225	PC 4
Petroleum and Gas Revenue Tax Act	118	TCC 1
petroleum and petroleum products *see* oil and gas		
Petroleum Monitoring Agency (PMA)	171	EMR 21
petrology		
geological surveys	175	EMR 61
photographs		
aerial	174	EMR 51
archive collection	212	NARC 3
copyright	129	CCA 11
standards in photography	174	EMR 52
photovoltaics research	177	EMR 81
physical sciences		
research grants	177	EMR 75
pilotage authorities	257	TC 53
pilots		
information	254	TC 9
licences	253	TC 1
medical assessment	187	HWC 15
services	253	TC 2
pilots, marine		
qualifications	257	TC 53
pipelines (*see also* oil and gas)		
accident investigation	260	TSBC 1
Alaska Highway gas	218	NPAC 1
certification/Alaska Highway	215	NEB 6
corrosion and inspection/metals	177	EMR 79
natural gas	171	EMR 15
oil and gas	224	PC 1
oil/information	171	EMR 19
regulations	215	NEB 5
research	175	EMR 61
safety	260	TSBC 1
statistics	240	SC 32
Yukon and Northwest Territories	196	INAC 42
Place du Portage III & IV – conference facilities	231	PWC 16
Plant Biotechnology Institute	219	NRC 12
plants		
biotechnology research	219	NRC 12
disease and pest control	123	AGC 10
exotic, import/export	159	EC 12
quarantine/appeals	117	FCTC 2
PMA (Petroleum Monitoring Agency)	171	EMR 21
Polar Continental Shelf Project	176	EMR 68
polar research	197	INAC 46
	197	INAC 47

Subject	Page	Code
police		
college/RCMP instruction	234	RCMP 5
information centre	234	RCMP 2
laboratories	234	RCMP 6
law enforcement, research	219	NRC 8
RCMP grievance cases and appeals	235	RCMPR 1
RCMP identification services	234	RCMP 3
RCMP services	234	RCMP 1
RCMP/complaints	235	RCMPC 1
statistics	239	SC 12
policing		
RCMP agreements	234	RCMP 1
political activities/public servants	228	PSC 20
political donations, tax credit receipts	169	ELC 1
political parties, registry	169	ELC 1
polls, electoral	169	ELC 1
pollution control (*see also* environment)		
acid rain	160	EC 27
atmospheric research	158	EC 11
chemicals, use/control	160	EC 28
claims fund	257	TC 51
environmental contaminants, research	161	EC 36
environmental protection	161	EC 34
financial assistance/St Lawrence River	205	ISTC 70
health hazards	186	HWC 2
marine	256	TC 50
research	180	F&O 9
research/freshwater	159	EC 20
ships/regulations	256	TC 39
spills/emergency prevention	160	EC 30
technology transfer	160	EC 31
toxic chemicals/environmental management of	160	EC 29
population		
census	238	SC 7
port		
Montreal, land management	137	CLC 1
Quebec, land management	137	CLC 1
Port of Quebec Corporation	226	PRC 1
ports *see* harbours		
ports management	191	ICOD 1
postal services	144	CPC 1
books	146	CPC 8
electronic mail	145	CPC 7
EnvoyPost	145	CPC 7
history	213	NARC 9
Intelpost	145	CPC 7
mail insurance	146	CPC 9
money orders	146	CPC 9
money packets	146	CPC 9
newspapers	146	CPC 8
parcels	145	CPC 3
periodicals	146	CPC 8
Priority Courier	144	CPC 1
	145	CPC 5
processing and delivery	144	CPC 1
registered mail	146	CPC 9
Telepost	145	CPC 7
tracing of mail	145	CPC 4

Subject	Page	Code
postal services *(continued)*		
volume mailing	145	CPC 7
poverty		
cost-sharing assistance programs	188	HWC 27
reports, statistics	214	NCW 1
POWA (Program for Older Worker Adjustment)	209	LC 11
powers of attorney, Canadian authentication for use abroad	152	EAITC 2
Prairie Farm Rehabilitation Administration (PFRA)	126	AGC 35
Prairie Grain Advance Payments	124	AGC 19
Prairies		
railway lines	259	TC 76
pregnancy leave	167	EIC 40
President of the Privy Council	225	PCO 1
price changes		
statistics	239	SC 24
price fixing	129	CCA 10
prices		
control/patented medicines	225	PMPRB 1
natural gas	171	EMR 15
Prime Minister		
office of	225	PMO 1
responsibilities	225	PCO 1
Prince Rupert Port Corporation	226	PRC 1
printing services, federal	247	SSC 8
Priority Courier	145	CPC 5
prisoners of war		
compensation	262	VA 6
Privacy Act	252	TB 3
complaints under	225	PCC 1
divorce registry	208	JUST 18
individual rights under	225	PCC 2
privacy legislation		
personnel records	213	NARC 7
private sector		
executive exchange	226	PSC 6
investment banking	182	FBDB 2
privatization		
Crown corporations	223	OPRA 1
federal government holdings	133	CDVIC 1
prizes *see* awards and prizes		
procurement, federal		
assistance to small business	198	ISTC 4
complaints	130	CCA 17
goods and services	246	SSC 1
marketing assistance	248	SSC 13
method of acquisition	246	SSC 2
notices of	247	SSC 3
open bidding	250	SSC 34
review	204	ISTC 61
supplier development	201	ISTC 32
suppliers	249	SSC 33
Procurement Opportunities Board (POB)		
hotline	250	SSC 34
services	250	SSC 35
Procurement Review Board of Canada	130	CCA 17
productivity		
mineral resources	179	EMR 91
statistics	239	SC 23

Subject	Page	Code
Pro-fisher Program	172	EMR 29
Profits	183	FBDB 6
Program for Export Market Development (PEMD)	155	EAITC 31
	204	ISTC 62
Program for Older Worker Adjustment (POWA)	209	LC 11
Program of Compliance		
competition policy	129	CCA 10
misleading advertising	129	CCA 5
Project Haven	138	CMHC 10
propaganda, prohibited import	232	RCCE 14
propane		
information	170	EMR 14
property		
claims against foreign governments	153	EAITC 7
World War II/custodian	249	SSC 30
property acquisition and disposal		
federal property	229	PWC 1
property, foreign		
compensation	184	FNCC 1
property management		
Canada lands	137	CLC 1
federal property	229	PWC 2
	231	PWC 13
federal/administrative services	230	PWC 11
protection of life legislation		
research	210	LRC 1
protein engineering research	219	NRC 13
Protein Laboratory	219	NRC 5
	219	NRC 9
protocol/affairs of state	242	SS 2
Pro-trucker Program	173	EMR 40
provinces		
disease indentification	186	HWC 4
provincial boundaries/surveys	174	EMR 54
provincial government		
regional development assistance	259	TC 78
statistics	239	SC 11
Provincial Policing Agreement, RCMP	234	RCMP 1
psychology		
research grants	221	NSERC 2
Public Accounts of Canada	248	SSC 16
audits	223	OAG 1
Public Enquiries Information Bank (PEIB)	237	RCT 23
Public Lending Rights Commission	128	CC 2
Public Register of Arms, Flags and Badges of Canada	113	GG 2
Public Registry	129	CCA 7
public service (*see also* federal government)		
appeals	228	PSC 21
archival records	213	NARC 7
Automated Notice System (ANS)	228	PSC 22
bargaining units	229	PSSRB 1
career assessment services	228	PSC 19
career counselling	228	PSC 18
collective bargaining/regulation	229	PSSRB 1
public service *(continued)*		
conflict of interest	129	CCA 7
CO-OP employment	226	PSC 3
credit cards	249	SSC 25
designated employees	229	PSSRB 1
discrimination/investigation	228	PSC 21
employment/visible minorities	227	PSC 14
exchange programs	227	PSC 7
executive exchange	226	PSC 6
grievances	229	PSSRB 2
health services	188	HWC 19
health services abroad	187	HWC 18
health services/counselling, referral, educational	188	HWC 23
hotel directory	249	SSC 27
incentive awards	252	TB 6
labour conditions	229	PSSRB 3
language training	227	PSC 15
lawyers/recruitment	207	JUST 11
management category	226	PSC 5
management recruiting	228	PSC 17
National Indigenous Development Program	227	PSC 8
native peoples/careers	227	PSC 8
Northern Careers Program	227	PSC 9
Official Languages Act	223	OCOL 1
official languages/policies	252	TB 1
pay	248	SSC 16
personnel records	213	NARC 7
political activities/public servants	228	PSC 20
recruitment/disabled people	227	PSC 10
recruitment/university graduates	226	PSC 1
rental rates for passenger vehicles	249	SSC 28
senior appointments	225	PMO 1
senior management training	131	CCMD 1
senior managers/careers	226	PSC 5
staff development	228	PSC 16
staffing investigations	228	PSC 21
summer employment	226	PSC 2
superannuation	248	SSC 16
travel reservations	249	SSC 26
women/career counselling	227	PSC 12
women/career development	227	PSC 13
women/employment	227	PSC 11
women/status of	251	SWC 1
work environment surveillance	188	HWC 19
publications (*see also* individual departments)		
business	183	FBDB 6
Canada Gazette	247	SSC 9
copyright	129	CCA 11
depository libraries	247	SSC 7
document registration	130	CCA 14
export	157	EAITC 42
federal information holdings	252	TB 3
Government Business Opportunities	247	SSC 3
Guide to Federal Programs and Services	249	SSC 22
heritage canals	161	EC 39

Subject	Page	Code
publications *(continued)*		
ISBN numbers/federal publications	247	SSC 10
labour issues	209	LC 9
Labour Outreach Initiative	209	LC 9
mineral	178	EMR 87
new/deposit at National Library	216	NLC 4
occupational safety and health	209	LC 4
promotion of Canadian symbols	244	SS 18
sale of federal	247	SSC 6
trade	154	EAITC 15
	157	EAITC 42
women's workplace issues/funding	209	LC 10
publishers		
royalties for lending rights	128	CC 2
publishing		
book/financial assistance	142	COM 13
books, statistics	239	SC 18
grants	153	EAITC 11
manuscript collection	216	NLC 5
pulp and paper industry statistics	238	SC 3
Purchase of Training Program	166	EIC 25
	166	EIC 28

Q

Subject	Page	Code
quarantine		
agricultural products	123	AGC 5
imports/animals and animal products	123	AGC 8
imports/plants and plant products	123	AGC 10
plants/appeals	117	FCTC 2
Quebec		
industrial development assistance	203	ISTC 46
industrial development support	201	ISTC 27
land management of Port	137	CLC 1
Manufacturing Productivity Improvement Program	203	ISTC 51
northern service	127	CBC 5
Quebec-Canada		
overseas market development/wood products	200	ISTC 22
Quebec-Canada agreements		
development opportunities	199	ISTC 15
Quebec Deposit Insurance Board	132	CDIC 1
Quebec Pension Plan (*see also* Canada Pension Plan		
appeals	224	PAB 1
statistics	239	SC 16
Queen Elizabeth Silver Jubilee Endowment Fund Awards Program	244	SS 23
Queen's Fellowships	251	SSHRC 3
Queen's representative in Canada	113	GG 1
Quill & Quire	217	NLC 15
Quorum	114	LP 1

R

Subject	Page	Code
race horses		
drug use, research	123	AGC 9
race relations		
information	245	SS 32
racetrack surveillance	123	AGC 9
racial discrimination	134	CHRC 1
radar		
assistance/air	253	TC 5
beacons	255	TC 31
facilities/flight inspection	254	TC 13
satellites	149	CSPA 7
radar-radio navigation systems		
frequency channelling	142	COM 17
RADARSAT	149	CSPA 7
remote sensing satellite	176	EMR 73
radiation (*see also* nuclear energy)		
emitting devices/safety information	186	HWC 8
exposure evaluation	186	HWC 2
non-iodizing	186	HWC 2
radiation, atmospheric		
research	158	EC 11
radio		
aids to marine navigation	255	TC 31
broadcasting, national	127	CBC 1
Commercial Mobile Satellite System	143	COM 30
communications research	143	COM 31
conferences, world administrative	143	COM 24
equipment certification and testing	142	COM 18
equipment standards	142	COM 17
equipment testing and test methodology	142	COM 21
frequency assignment	142	COM 16
investigation of interference complaints	142	COM 18
marine stations	256	TC 41
operators' examination program	142	COM 18
regulation of	146	CRTC 1
shortwave service/Radio Canada International	127	CBC 3
spectrum management	142	COM 18
statistics	239	SC 14
systems/Compulsory Inspection Program	142	COM 19
technical standards of broadcasting	142	COM 15
Radio Canada International	127	CBC 3
Radio Communication Act	142	COM 18
Radio Equipment List, The	142	COM 18
radioactive materials		
licensing and regulations	122	AECB 1
radioactivity		
environmental	186	HWC 2

Subject	Page	Code
radio-carbon dating	175	EMR 65
radiopharmaceuticals, control and assessment	186	HWC 2
rail line/abandonment	222	NTA 2
rail transportation		
network/branch changes	222	NTA 2
Railway Act		
document registration	130	CCA 14
Railway Association of Canada	198	ISTC 7
railways (*see also* transportation)		
accident investigation	260	TSBC 1
Advanced Train Control System Program	198	ISTC 7
CN services	139	CN 3
dangerous goods	257	TC 56
elderly and disabled persons	258	TC 70
freight	139	CN 1
freight services	259	TC 75
	259	TC 76
grain/co-ordination	259	TC 77
grain/maintenance of branch lines	259	TC 76
grain/rates	222	NTA 1
heritage stations	162	EC 45
interswitching	222	NTA 3
passenger services	262	VIA 1
passenger services/studies	259	TC 74
safety	139	CN 2
	260	TSBC 1
safety legislation	258	TC 59
safety/inspection	258	TC 60
short-line, licensing	222	NTA 6
statistics	240	SC 32
studies on	259	TC 75
subsidies	222	NTA 1
tariff filing	222	NTA 4
Yukon and Northwest Territories	196	INAC 42
rationing		
energy supplies	171	EMR 23
RCMP (*see also* table of contents)		
death and disability pensions	262	VA 6
grievance and appeal rulings	235	RCMPR 1
law enforcement, research	219	NRC 8
RCMP drug prevention program	234	RCMP 9
RDP Agreements	154	EAITC 21
Receiver General for Canada		
cheques	248	SSC 16
recording industry statistics	239	SC 18
Recovery endangered species newsletter	159	EC 12
recreation		
climate impact	158	EC 5
National Capital Region	213	NCC 1
statistics	239	SC 18
	240	SC 26
waterways	161	EC 39
recruitment		
armed forces	151	DND 1
lawyers/public service	207	JUST 11
of employees abroad	153	EAITC 8
of immigrants and refugees abroad	153	EAITC 8
public service	226	PSC 1

Subject	Page	Code
recruitment *(continued)*		
public service/disabled	227	PSC 10
public service/management category	226	PSC 5
recycling		
paper	249	SSC 32
Redress Agreements		
Japanese Canadians	243	SS 7
Reference Canada	249	SSC 21
refining (*see also* oil and gas)		
bitumens/research	171	EMR 17
heavy oil/research	171	EMR 17
oil and gas	224	PC 2
petroleum/information	171	EMR 18
refugees (*see also* immigration)		
admissibility loans	168	EIC 48
admission to Canada	168	EIC 47
claims	197	IRB 1
immigration policy	153	EAITC 8
medical services	187	HWC 18
research	197	IRB 2
settlement assistance	168	EIC 52
transportation loans	168	EIC 49
Regional Transportation Energy Program	173	EMR 39
registered mail	145	CPC 4
with compensation	146	CPC 9
registration		
firearms	234	RCMP 4
imported aircraft	254	TC 8
ships	233	RCCE 20
trademarks	130	CCA 13
registry		
divorce proceedings	208	JUST 18
legal proceedings	117	FCTC 1
lobbyists	130	CCA 16
missing children	234	RCMP 8
political parties/elections	169	ELC 1
Regular Officer Training Plan	151	DND 2
regulations (*see also* safety standards and regulations)		
access to information	252	TB 3
aeronautical	254	TC 9
bonded warehouses	232	RCCE 2
customs	232	RCCE 5
customs cargo control	232	RCCE 2
dangerous goods	257	TC 55
declaration of exported goods	232	RCCE 11
duty-free shops	232	RCCE 10
environmental	161	EC 33
environmental protection	161	EC 34
excise duties	233	RCCE 17
federal/revision and consolidation	208	JUST 15
fishing vessels	256	TC 37
food safety	185	HWC 1
foreign bequests/customs duty	232	RCCE 7
health protection/travellers in Canada	187	HWC 16
hunting/migratory game birds	159	EC 14
Indian timber	195	INAC 33
marine transportation	256	TC 48

Subject	Page	Code
regulations *(continued)*		
national parks	161	EC 37
nuclear energy/radioactive materials	122	AECB 1
offshore drilling units	256	TC 38
parachuting	254	TC 8
patented medicines	225	PMPRB 1
pollution from ships	256	TC 39
radio, international	143	COM 24
St Lawrence Seaway/Canada-US navigation	241	SLSA 2
St Lawrence Seaway/pleasure craft	241	SLSA 2
ship electronic systems	256	TC 45
ship machinery	256	TC 35
ships' stores/customs	232	RCCE 2
transportation	222	NTA 7
unclaimed goods at customs	232	RCCE 2
Regulatory Impact Analysis Statement (RIAS)	161	EC 33
	161	EC 36
regulatory reform	223	OPRA 2
rehabilitation		
alcohol and drugs/funding	189	HWC 33
vocational programs for the disabled	189	HWC 36
religion		
chaplaincy programs in penitentiaries	147	CSC 2
Relocation and Exploratory Assistance Program	166	EIC 25
relocation assistance		
employment	166	EIC 28
remissions		
customs	232	RCCE 8
remote control radio devices		
frequency channelling	142	COM 17
remote sensing		
Canada Centre for	176	EMR 73
data base	176	EMR 74
RADARSAT	149	CSPA 7
space/European research	149	CSPA 8
Remote Sensing On-line Retrieval System (RESORS)	176	EMR 74
rent statistics	240	SC 31
rent subsidies		
Rent Supplement Program	138	CMHC 12
Rent Supplement Program	138	CMHC 12
rental housing		
Housing Market Information System	139	CMHC 18
trend analyses	139	CMHC 19
research		
assistance programs	251	SSHRC 4
Canadian Institute for Advanced Research	200	ISTC 18
grants	251	SSHRC 4
investment policies and issues	190	IC 6
motor vehicle accidents	258	TC 69
women in engineering	200	ISTC 17
Research Agreements Program	177	EMR 75
Research and Advocacy Program	198	ISTC 3

Subject	Page	Code
research and development	218	NRC 2
advanced train control technology/funding	198	ISTC 7
aeromedicine	187	HWC 15
aerospace industry	200	ISTC 23
	220	NRC 17
aging	212	NACA 1
agriculture	123	AGC 2
agriculture/grants	123	AGC 1
AIDS/vaccines	186	HWC 5
alternative energy technology	172	EMR 30
alternative fuels	173	EMR 35
aquaculture	180	F&O 8
Arctic	176	EMR 68
astronomy/Canada-France-Hawaii Telescope	219	NRC 11
astronomy/Herzberg Institute of Astrophysics	219	NRC 10
Atlantic region	220	NRC 19
atmospheric	158	EC 11
bibliographic	212	NARC 1
bioenergy conversion technologies	172	EMR 32
biological sciences	219	NRC 5
biomass processing	177	EMR 81
biomass research	172	EMR 32
biotechnology	219	NRC 13
botany	139	CMN 1
Canadian history and culture	137	CMC 1
cereal grains and oilseeds	133	CGC 1
chemistry	218	NRC 1
child care	189	HWC 35
circumpolar region	197	INAC 47
climate	158	EC 7
clinical	186	HWC 2
coal	170	EMR 4
	171	EMR 16
	177	EMR 76
coal combustion	177	EMR 80
coal technologies	170	EMR 5
coastal and marine geological hazards	175	EMR 61
coastal engineering	230	PWC 6
Commercial Mobile Satellite System (MSAT)	143	COM 30
communications	143	COM 27
	143	COM 29
communications/computer networks	143	COM 25
conservation	177	EMR 76
construction	220	NRC 14
cosmetics safety	186	HWC 6
defence industry	154	EAITC 17
	200	ISTC 23
defence industry/technological development	151	DND 15
disabilities, seniors	187	HWC 9
documentary art and photography collection	212	NARC 3
drugs	186	HWC 6
drugs in sport/funding	182	FASC 3
drugs used on horses	123	AGC 9
drugs/funding	219	NRC 9
earth physics	176	EMR 67

Subject	Page	Code
research and development *(continued)*		
earthquakes	176	EMR 67
economic	163	ECC 1
electricity	177	EMR 76
emergency planning	180	EPC 5
energy	177	EMR 76
energy conservation technology	173	EMR 34
energy efficiency	171	EMR 25
energy storage and distribution	177	EMR 81
energy technology	177	EMR 78
enzymes/funding	219	NRC 9
evaluation of research	204	ISTC 63
exhibitions	247	SSC 5
federal laboratories	205	ISTC 71
film and video	247	SSC 5
fisheries	181	F&O 10
food preparation and preservation	123	AGC 2
foods	185	HWC 1
forest industries	202	ISTC 34
forestry	185	FORC 2
fresh water	159	EC 17
	159	EC 20
fuels	177	EMR 76
gasification	177	EMR 80
genealogical	212	NARC 2
geological	175	EMR 61
health promotion	187	HWC 10
health sciences/funding	211	MRC 1
health services	187	HWC 12
heat upgrading	177	EMR 81
heavy oils	171	EMR 16
	177	EMR 76
historical	212	NARC 2
housing	138	CMHC 1
hydrocarbon production/natural gas	177	EMR 81
hydrodynamics	219	NRC 7
hydrography	181	F&O 10
hydrologic appraisals	160	EC 23
hydrology	159	EC 20
industrial	220	NRC 21
industrial materials and techniques	220	NRC 15
industrial productivity	219	NRC 7
industrial technology	198	ISTC 5
	221	NRC 22
inland waters	159	EC 17
institutions/grants	177	EMR 75
interdisciplinary/funding	221	NSERC 2
international peace and security	136	CIIPS 1
Japan Science and Technology Fund	203	ISTC 45
labour conditions	229	PSSRB 3
labour conditions/funding	208	LC 2
labour information	209	LC 12
landslides	175	EMR 61
law reform	206	JUST 3
	210	LRC 1
legal/funding	206	JUST 1
literacy	244	SS 19
manufacturing	219	NRC 7
mechanical engineering	219	NRC 7
mechanics, applied	219	NRC 7
medical devices	186	HWC 2
medical, funding	211	MRC 1
metallurgical fuels	177	EMR 80
metals technology	177	EMR 79
meteorological	158	EC 11
microelectronics/funding	203	ISTC 54
migratory birds	159	EC 15
mineral processing	179	EMR 92
mineral sciences	139	CMN 1
minerals and energy	177	EMR 77
mining and extraction industries	179	EMR 94
mining technology	179	EMR 93
mining/productivity enhancement	179	EMR 94
natural gas	177	EMR 81
natural sciences and engineering grants	221	NSERC 1
Networks of Centres of Excellence	204	ISTC 58
North Pole	197	INAC 46
northern, assistance/training	193	INAC 7
northern hydrocarbon development	196	INAC 40
northern native organizations	197	INAC 45
Northern Ontario/funding	201	ISTC 31
NSERC fellowships and awards	221	NSERC 3
nuclear energy	122	AECL 4
nuclear fusion	177	EMR 76
nuclear waste disposal	122	AECL 5
nutrients	185	HWC 1
ocean management	191	ICOD 1
ocean technologies	204	ISTC 60
oceanography	181	F&O 10
office automation	143	COM 26
official languages teaching	245	SS 26
oil and gas	177	EMR 76
	224	PC 2
oil sands recovery and processing	171	EMR 17
paleobiology	139	CMN 1
patented medicines	225	PMPRB 1
permafrost	175	EMR 61
pesticides/funding	219	NRC 9
pharmaceutical	225	PMPRB 1
photovoltaics	177	EMR 81
pipelines	175	EMR 61
plant biotechnology	219	NRC 12
pollution control/St Lawrence River	205	ISTC 70
pollution technology	160	EC 31
poverty	214	NCW 1
privacy rights	225	PCC 2
public opinion	247	SSC 11
public service management	131	CCMD 1
radio and satellite communications	143	COM 31
rare and endangered animal species	159	EC 12

Subject	Page	Code
research and development *(continued)*		
refining/bitumen and heavy oils	171	EMR 17
refugees/immigration issues	197	IRB 2
remote sensing	176	EMR 74
robotics	219	NRC 6
robotics and automation	221	NRC 22
rocks	176	EMR 67
science and technology policy	240	SCC 1
science and technology/statistics	238	SC 6
security and international peace	136	CIIPS 1
service industries studies	205	ISTC 66
social sciences and humanities grants	250	SSHRC 1
soil stability	175	EMR 61
solar energy technologies	172	EMR 31
space	148	CSPA 3
space science/astronomical observations	219	NRC 10
space shuttle	148	CSPA 3
Space Station Program	148	CSPA 4
space technology	148	CSPA 1
space/Europe	149	CSPA 8
space-based manufacturing	148	CSPA 5
support in Northern Ontario	201	ISTC 30
technological change in the workplace	209	LC 9
technology application/funding	205	ISTC 69
technology/construction	230	PWC 10
thermodynamics	219	NRC 7
Third world development	192	IDRC 1
tourism	206	ISTC 76
transportation	219	NRC 7
	258	TC 72
transportation corridors	175	EMR 61
transportation efficiency	173	EMR 35
tribology	220	NRC 18
university matching policy	206	ISTC 77
university research funding	202	ISTC 41
unprocessed bitumens	171	EMR 16
veterinary medicine/grants	123	AGC 1
videos	247	SSC 5
waste disposal	175	EMR 61
water	159	EC 21
water management	159	EC 18
water quality	160	EC 22
water quantity	160	EC 23
waterfowl management	159	EC 16
welfare services	188	HWC 28
wetlands conservation	159	EC 16
wildlife/habitats	159	EC 12
women's issues	127	CACSW 1
Young Offenders Act	207	JUST 7
zoology	139	CMN 1
Research, Development and Production (RDP) Agreements	154	EAITC 21
Research Grant Program peace and security issues	136	CIIPS 2
Reserve Entry Training Plan	151	DND 2
residence abroad assistance/Canadian citizens	152	EAITC 3
Residential Rehabilitation Assistance Program (RRAP)	138	CMHC 6
residential standards	220	NRC 14
residue management research and development	160	EC 31
Resource and Energy Conservation Technologies	161	EC 32
resource development Indian lands	195	INAC 31
RESPROC	179	EMR 92
résumé writing/Job Finding Club	164	EIC 3
Retail Food Price Report	124	AGC 24
retirement benefits Canada Pension Plan	189	HWC 39
retraining	166	EIC 28
RIAS (Regulatory Impact Analysis Statement)	161	EC 33
Rideau Canal	161	EC 39
Winterlude	214	NCC 4
Rideau Hall guided tours	113	GG 6
rivers, heritage	161	EC 38
Roadcruiser bus servivce/Newfoundland access for elderly and disabled persons	258	TC 70
roads (*see also* transportation)		
robotics research	219	NRC 6
space	148	CSPA 2
robotics and automation research	221	NRC 22
rock and mineral sets/sale	176	EMR 66
Rockliffe Air Base National Aviation Museum	212	NAM 1
rocks dating/radiocarbon/isotopes	175	EMR 65
formation/research	175	EMR 61
identification	175	EMR 65
research	176	EMR 67
Royal Assent Senate	114	SEN 1
Royal Family exercise of prerogatives	242	SS 2
Royal Military College	151	DND 2
Royal Roads Military College	151	DND 2
Royal Society of Canada	204	ISTC 63
royalties energy products	170	EMR 11
fixing of payments	146	CRBC 1
oil and gas revenue	170	EMR 10
petroleum products	170	EMR 11
Royce Memorial Grants Program, Marion V.	209	LC 10
Rural and Native Housing Program (RNHP)	138	CMHC 7
rural housing Emergency Repair Program	138	CMHC 15
Rural Transition Program	167	EIC 30
R-2000 homes	171	EMR 24

S

Subject	Page	Code
safety standards and regulations (*see also* health and safety; regulations; standards)		
aeronautical, research and development	220	NRC 17
air carrier certificates	253	TC 3
air lights	253	TC 2
aviation	260	TSBC 1
aviation events	253	TC 4
buildings	251	STCC 1
child car seats	258	TC 66
consumer products	129	CCA 4
cosmetics	186	HWC 6
dangerous drugs	186	HWC 6
fire/Canada Labour Code provisions	209	LC 5
fishing vessels	256	TC 37
flight	253	TC 4
food and food additives	185	HWC 1
manufactured goods	251	STCC 1
marine radio services	256	TC 41
mining and extraction industries	179	EMR 94
monitoring of legislation	209	LC 4
motor vehicles	258	TC 61
	258	TC 63
motor vehicles/testing	258	TC 67
motor vehicles/vehicle recall	258	TC 65
nuclear energy	122	AECB 1
offshore drilling units	256	TC 38
	256	TC 46
pipelines	215	NEB 5
railways	139	CN 2
	258	TC 59
railways/inspection	258	TC 60
ship cargoes	255	TC 33
ship electronic systems	256	TC 45
ship hulls	256	TC 36
ship machinery	256	TC 35
ship navigation and communications	256	TC 43
ships	256	TC 46
small boat	256	TC 40
tire recalls	258	TC 65
tires, motor vehicle	258	TC 64
transportation	260	TSBC 1
working conditions	208	LC 2
workplace/complaints	137	CLRB 1
workplace/hazardous materials	210	LC 13
workplace/information	131	CCOHS 1
Ste Anne Canal	161	EC 39
Saint John Port Corporation	226	PRC 1
St John's Port Corporation	226	PRC 1
St Lawrence River		
ice conditions	158	EC 9
navigation/dredging	255	TC 32
water level control	255	TC 30
St Lawrence River Environmental Technology Development Program	205	ISTC 70
St Ours Canal	161	EC 39
St Peters Canal	161	EC 39
salaries		
garnishment, civil servants	208	JUST 16
salary research	229	PSSRB 3
sales, government surplus	248	SSC 14
sales, government-to-government	131	CCC 1
sales, retail		
statistics	239	SC 20
sales tax on manufactured goods		
rebates	233	RCCE 19
sales tax refunds/certified institutions	187	HWC 14
Salmonid Enhancement Program		
British Columbia	181	F&O 16
saltfish, marketing	148	CSFC 1
salvage, marine	256	TC 42
Saskatchewan Indian Federated College	193	INAC 5
satellites		
assembly/testing	149	CSPA 9
Canadian participation in European research	149	CSPA 8
Commercial Mobile Satellite (MSAT) System	143	COM 30
communications research	143	COM 31
data, research/weather and environmental	158	EC 11
ice conditions	158	EC 9
imagery, ice studies	158	EC 10
RADARSAT	149	CSPA 7
	176	EMR 73
radio systems	142	COM 17
Sault Ste Marie Canal	161	EC 39
savings bonds, Canada	126	BC 1
scales		
inspection	129	CCA 3
scholarships		
music	211	NAC 3
scholarships, fellowships and bursaries (*see also* assistance, financial; funding; grants)		
agriculture	123	AGC 1
emergency planning research	180	EPC 5
engineering and natural sciences	221	NSERC 3
humanities	251	SSHRC 3
interdisciplinary research	221	NSERC 2
international development	135	CIDA 12
international peace and security	136	CIIPS 2
joint initiatives	251	SSHRC 3
Killam prizes	128	CC 3
law graduates	207	JUST 12
law/legislative drafting	207	JUST 13
medical research	211	MRC 1
natural sciences and engineering	199	ISTC 16
	221	NSERC 1
official language study	244	SS 23
second official language studies	245	SS 25
social sciences	251	SSHRC 3
teachers	245	SS 24
women/non-traditional careers	140	CN 4

Subject	Page	Code
science and technology (*see also* technology)		
astronaut research	148	CSPA 3
business service centres	199	ISTC 12
chemical research	218	NRC 1
defence industry/export	154	EAITC 17
federal strategies	202	ISTC 41
funding for projects	205	ISTC 64
imports	154	EAITC 23
inflow program	155	EAITC 24
information	220	NRC 20
international agreements	202	ISTC 43
international collaboration	221	NSERC 1
international marketing/information technologies	155	EAITC 25
international planning	203	ISTC 44
international policy	154	EAITC 23
Japan Science and Technology Fund	203	ISTC 45
museum	217	NMST 1
national advisory board	203	ISTC 55
organizations/United Nations	132	CCU 1
patents	130	CCA 12
policy issues	240	SCC 1
policy research	250	SSHRC 2
public awareness	204	ISTC 63
public awareness campaign	205	ISTC 65
public awareness program	247	SSC 4
Quebec/development opportunities	199	ISTC 15
research	220	NRC 21
research and development in small scale technologies	220	NRC 18
research publications	240	SCC 1
space	149	CSPA 9
Space Station Program	148	CSPA 4
statistics	238	SC 6
Science Culture Canada	247	SSC 4
Science Culture Canada Program	205	ISTC 64
science fairs	217	NMST 1
sciences prizes	128	CC 3
Scriptwriting Assistance Fund	260	TFC 1
Sea Lamprey Control Centre	180	F&O 3
sealift/Arctic	255	TC 25
seamen		
record of sea service	257	TC 54
search and rescue (*see also* Canadian Coast Guard)		
aircraft	254	TC 14
marine service	256	TC 44
meteorological/oceanographic support	157	EC 4
secretariat	221	NSS 1
support services/air	253	TC 2
Seasonal Tax Assistance Centres (STACs)	236	RCT 12
seaweed harvesting/Atlantic region		
research	220	NRC 19
Sector Competitiveness Initiatives	202	ISTC 39
securities		
mortgage-backed	138	CMHC 11

Subject	Page	Code
security		
Canadian institute	136	CIIPS 2
Canadian Security Intelligence Service	241	SGC 3
clearances/contractors	249	SSC 29
clearances/public servants	249	SSC 29
deposits/imported goods	232	RCCE 15
designated public servants	229	PSSRB 1
intelligence review committee	241	SIRC 1
review/CSIS	241	SGC 4
transportation	255	TC 22
voluntary groups/funding	153	EAITC 9
SEED (Summer Employment Experience Development)	165	EIC 12
seeds *see* plants		
seismological studies	176	EMR 67
self-employed persons		
Canada Pension contributions	237	RCT 21
Self-Employment Initiative		
Community Futures Program	166	EIC 25
self-government		
native peoples	194	INAC 25
Senate (*see also* table of contents)		
committees proceedings and debates/index	114	LP 1
relationship to House of Commons	113	HOC 1
senior citizens (*see also* income support programs; Old Age Security)		
abuse	189	HWC 32
Canada Pension Plan	189	HWC 39
community action programs	187	HWC 10
community services/planning	138	CMHC 2
discrimination	134	CHRC 1
Guaranteed Income Supplement (GIS)	189	HWC 42
housing/financial assistance	138	CMHC 9
housing/planning and construction	138	CMHC 2
housing/statistics	239	SC 15
Old Age Security pension	189	HWC 41
older workers/financial assistance	209	LC 11
pensions/document searches	238	SC 9
quality of life	188	HWC 30
reports	214	NCW 1
representation/policy making	212	NACA 1
research/funding	187	HWC 12
Spouse's Allowance and Widowed Spouse's Allowance	190	HWC 43
transportation	258	TC 70
Seniors Independence Program	188	HWC 30
Seniors Independence Research Program	187	HWC 9
serial publications		
standard identification numbers	217	NLC 16

Subject	Page	Code
service bureau program		
telephone referral service	249	SSC 21
Service Income Security Insurance Plan	151	DND 14
Service Industries Studies Program	205	ISTC 66
service stations		
national corporation	224	PC 2
Serviceman's Retirement Savings Plan	151	DND 14
Settlement Language Training Program	169	EIC 58
severance benefits		
unemployment insurance	167	EIC 35
sex discrimination	134	CHRC 1
public service	228	PSC 21
women	127	CACSW 1
sexual harrassment		
employment-related	134	CHRC 1
sexually transmitted diseases (STDs)		
management strategies	186	HWC 4
SHARP	143	COM 31
sheep		
showcase herds	124	AGC 23
ships/shipping (*see also* marine; transportation)		
cargo inspection	255	TC 33
design/performance testing	220	NRC 16
dispute resolution	222	NTA 3
engineers/certificates	255	TC 28
fishing vessels/standards	256	TC 37
hulls/regulations	256	TC 36
ice conditions/charts	158	EC 9
icebreaking services/Arctic	255	TC 24
inspection of radio equipment	142	COM 19
machinery/regulations	256	TC 35
maintenance of waterways	255	TC 32
mariners/examination and certification	255	TC 28
mergers	222	NTA 3
movement/services	256	TC 41
navigation and communications safety	256	TC 43
pollution regulations	256	TC 39
ports administration	226	PRC 1
registration	233	RCCE 20
registration/transfer of ownership	255	TC 34
safety systems	256	TC 45
search and rescue service	256	TC 44
stores/customs regulations	232	RCCE 2
survival equipment/ standards and inspection	256	TC 46
tariff filing	222	NTA 4
taxes	205	ISTC 67
transportation of dangerous goods	257	TC 56
weather services	157	EC 1
Ship-Source Oil Pollution Fund	257	TC 51
shipwrecks		
investigation/statistics	256	TC 42
shortwave broadcasts, international	127	CBC 3
sickness benefits		
medical screening of claimants	188	HWC 20
sign language interpretation, federal government	245	SS 28
signage services/federal	247	SSC 5
signature authentication		
Canadian documents for use abroad	152	EAITC 2
silviculture/penitentiary programs	147	CSC 8
SIN (Social Insurance Number) registration	165	EIC 9
skiing		
Gatineau Park	213	NCC 3
national parks	161	EC 37
Skill Investment Program	166	EIC 28
Skill Shortages Program	165	EIC 19
Skills Career Opportunity Program Element (SCOPE)	196	INAC 36
Small Area Data Program	238	SC 1
small business *see* business and small business		
Small Business Loans Act	205	ISTC 68
Small Business Training	166	EIC 28
smoking		
health improvement	187	HWC 10
regulations in aircraft	254	TC 11
snowmobiles/national parks	161	EC 37
Social Insurance Number (SIN) registration	165	EIC 9
social insurance numbers		
protection of	225	PCC 2
social policy		
reports	214	NCW 1
social sciences		
grants	250	SSHRC 1
	250	SSHRC 2
reference services	216	NLC 7
research grants	177	EMR 75
social security *see* income support programs		
softwood lumber products export charge	233	RCCE 19
soil conservation		
Prairie Farm Rehabilitation Administration (PFRA)	126	AGC 35
Soil Conservation Initiative	125	AGC 32
soil erosion		
environmental statistics	240	SC 34
soil stability research	175	EMR 61
sonic boom/complaints	151	DND 13
Sound and Light Show		
Parliament Hill	214	NCC 4
programs, interpretive	214	NCC 5
Sound Recording Development Program	141	COM 4
sound recordings		
Canadian libraries	216	NLC 1
deposit/National Library	216	NLC 4
service organizations/financial assistance	141	COM 5
source deductions		
income tax	235	RCT 2
South Pacific		
ocean development	191	ICOD 1

Subject	Page	Code
soybeans price support	124	AGC 16
space		
assembling and testing craft	149	CSPA 9
astronauts research	148	CSPA 3
astronauts' work station	148	CSPA 4
international policy	154	EAITC 23
mobile satellite system (MSAT)	143	COM 30
museums	217	NMST 1
research	219	NRC 10
research and development/with Europe	149	CSPA 8
space-based manufacturing	148	CSPA 5
station	148	CSPA 3
technology/research	220	NRC 17
technology/research and development	148	CSPA 1
User Development Program	148	CSPA 5
Space Station Program	148	CSPA 4
Speaker		
House of Commons	113	HOC 1
special delivery		
mail service	144	CPC 2
Special Projects - Legal Aid Program	207	JUST 6
Special Purpose Dextrous Manipulator		
Space Station	148	CSPA 4
Speech from the Throne	113	GG 1
sponsorship		
Family Class Program	168	EIC 46
refugees/private organizations	168	EIC 47
relatives/immigration	168	EIC 46
Sport Canada	182	FASC 1
sports		
associations/taxation	236	RCT 10
Canada Games	182	FASC 4
drug use	182	FASC 3
fitness program	182	FASC 2
funding	182	FASC 1
international events	153	EAITC 10
statistics	239	SC 18
violence in sports	182	FASC 5
Spouse's Allowance		
benefits	190	HWC 43
statistics	239	SC 16
STACs (Seasonal Tax Assistance Centres)	236	RCT 12
staffing		
public service/appeals and investigations	228	PSC 21
stamps		
philatelic products	146	CPC 10
standards (*see also* regulations; safety standards and regulations)		
activities/international participation	251	STCC 1
aeronautical product design	254	TC 12
audiovisual material	251	STCC 1
broadcasting	142	COM 15
classification/hazardous materials in the workplace	210	LC 13
communications, personal	143	COM 27
conditions of work	208	LC 2
electrical/ships	256	TC 35
federal activities identification	252	TB 2
fishing vessels	256	TC 37
flight tests	253	TC 1
health/monitoring	186	HWC 3
housing and community development	138	CMHC 4
hovercraft	255	TC 27
international	251	STCC 1
manufacturing processes, food	185	HWC 1
marine pilotage	257	TC 53
medical devices	186	HWC 2
motor vehicle fuel consumption	173	EMR 36
motor vehicles	258	TC 63
national	251	STCC 1
preparation and dissemination	248	SSC 15
products and services, federal suppliers	248	SSC 15
radio equipment	142	COM 17
	142	COM 18
radio equipment testing	142	COM 21
sales of the ISO and IEC standards	251	STCC 1
ship cargoes	255	TC 33
ship hulls	256	TC 36
ship radio equipment/inspection	142	COM 19
survival and life-saving equipment/vessels	256	TC 46
telecommunications terminal equipment	142	COM 23
testing/radio apparatus	142	COM 18
veterinary drugs	186	HWC 7
Standards Information System of Canada (CANSIS)	251	STCC 1
state ceremonies		
protocol	242	SS 2
State of the Environment Reporting Process	161	EC 36
statistical services		
mapping	238	SC 8
municipal and postal code area data	238	SC 1
small area data	238	SC 1
Telichart	240	SC 33
statistics		
accidents	239	SC 15
agriculture	238	SC 2
artists and performing arts	239	SC 18
balance of payments	239	SC 21
banks	240	SC 30
births	238	SC 10
book publishing and distribution	239	SC 18
building permits	240	SC 31
business	240	SC 29
Canada Pension Plan	239	SC 16
cancer	239	SC 15
child tax credit	239	SC 16

Subject	Page	Code
statistics *(continued)*		
climate/long-range predictions	158	EC 7
climatological	158	EC 6
communications/radio and television	239	SC 14
construction	240	SC 31
consumer income and expenditure	239	SC 25
Consumer Price Index	239	SC 24
consumer services trade	239	SC 20
correctional services	239	SC 12
criminal and civil courts	239	SC 12
criminal injuries compensation	239	SC 16
cultural activities	239	SC 18
culture/government expenditures	239	SC 18
deaths	238	SC 10
disabled persons	239	SC 15
disease	239	SC 15
divorces	238	SC 10
education	239	SC 13
electric power/policy	170	EMR 9
employment	240	SC 26
employment/government	239	SC 11
energy	238	SC 5
energy supply and demand	170	EMR 2
environment	240	SC 34
ethnicity	238	SC 7
exports	239	SC 20
family allowances	239	SC 16
films	239	SC 18
finance/government	239	SC 11
financial	240	SC 30
fires	209	LC 5
foreign ownership/ corporation and unions	240	SC 28
forestry	185	FORC 3
	238	SC 3
fresh water	159	EC 17
fuel	238	SC 5
fuel sales	240	SC 32
generating stations	170	EMR 9
government enterprises	240	SC 30
government involvement in business	239	SC 11
grain handling	133	CGC 1
gross domestic product	239	SC 23
Guaranteed Income Supplement	239	SC 16
health	239	SC 15
heritage buildings	239	SC 18
hospitals	239	SC 15
housing	240	SC 31
immigration	169	EIC 57
imports	239	SC 20
income	238	SC 7
industrial corporations	240	SC 30
industrial production index	239	SC 23
industry	238	SC 7
	239	SC 23
inland waters	159	EC 17
inter-corporate ownership	240	SC 28
international trade	155	EAITC 32
	156	EAITC 40
investment, public and private	240	SC 30
justice	239	SC 12
juveniles	239	SC 12
kidney disease	239	SC 15
labour force	240	SC 26
labour information	209	LC 12
labour unions/foreign control	240	SC 28
leading indicators/economy	239	SC 22
legal aid	239	SC 12
	239	SC 16
lending institutions	240	SC 30
manufacturing	240	SC 29
marriages	238	SC 10
migration	238	SC 7
mineral	178	EMR 86
mining	238	SC 4
motor vehicles	240	SC 32
museums	239	SC 18
newpapers and periodicals	239	SC 18
occupations	238	SC 7
	240	SC 26
Old Age Security	239	SC 16
pension plans	239	SC 17
police	239	SC 12
population	238	SC 7
poverty	214	NCW 1
price changes	239	SC 24
productivity	239	SC 23
publications	238	SC 1
Quebec Pension Plan	239	SC 16
recording industry	239	SC 18
recreation	239	SC 18
salaries	240	SC 26
science and technology	238	SC 6
shipwrecks	256	TC 42
social security	214	NCW 1
socio-economic	240	SC 33
sports	239	SC 18
Spouse's Allowance	239	SC 16
technology transfer	238	SC 6
telephone companies	239	SC 14
tourism	239	SC 19
tourism/information abroad	156	EAITC 39
trade	239	SC 20
transport	240	SC 32
tuberculosis	239	SC 15
unemployment	168	EIC 42
	240	SC 26
unemployment insurance	239	SC 16
workers' compensation	239	SC 16
Status of Disabled Persons Secretariat	243	SS 8
Statute Revision Commission	208	JUST 15
statutes		
federal/revision and consolidation	208	JUST 15
statutory regulations		
publication	223	OPRA 2
	247	SSC 9

Subject	Page	Code
Steacie Institute for Molecular Sciences	218	NRC 4
steel technology	177	EMR 79
Stony Swamp Interpretation Centre		
National Capital Region	213	NCC 2
Strategic Planning Service	183	FBDB 8
Strategic Technologies Program	205	ISTC 69
strikes		
adjudication of unlawful	137	CLRB 1
data	209	LC 12
students (*see also* scholarships, fellowships and bursaries; youth)		
bursaries/summer language immersion studies	245	SS 25
business loans	165	EIC 11
customs allowances	232	RCCE 5
employment	165	EIC 11
employment training	166	EIC 26
enrolment statistics	239	SC 13
exchange travel program	244	SS 15
financial assistance/northern research	193	INAC 7
foreign/admission to Canada	168	EIC 45
foreign/customs allowance	232	RCCE 5
international development/scholarships	135	CIDA 12
law scholarships	207	JUST 12
law/exchange	207	JUST 12
loans/postsecondary education	244	SS 21
military careers/armed forces	151	DND 1
military careers/cadet corps	151	DND 4
native/accommodation	193	INAC 6
native/counselling	193	INAC 6
native/education allowances	193	INAC 6
native/summer employment	165	EIC 14
native/transportation	193	INAC 6
official language fellowships	244	SS 23
Official Language Monitor Program	245	SS 24
on-campus employment centres	165	EIC 10
public service careers	226	PSC 1
public service/CO-OP employment	226	PSC 3
summer employment/federal public service	226	PSC 2
summer employment/subsidies	165	EIC 12
training program, disadvantaged youth	165	EIC 13
Summer Employment/Experience Development (SEED)	165	EIC 12
Summer Language Bursary Program	245	SS 25
Super Energy Efficient Home Program (SEEH)	171	EMR 24
superannuation		
public service	248	SSC 16
supplemental unemployment benefit plans	167	EIC 39
Supplier Promotion Program	249	SSC 33
suppliers (*see also* contracts/contractors)		
federal government/goods and services	246	SSC 1
federal government/procurement	246	SSC 2
federal/guide for	246	SSC 1
federal/marketing assistance	248	SSC 13
listings/contracts	247	SSC 3
Supreme Court of Canada		
appeals/court martial	117	CMAC 1
surplus, government		
sale of	248	SSC 14
Survey of Employment, Payroll and Hours	240	SC 26
survivors' benifits		
Canada Pension Plan	189	HWC 39
Sustaining Grants Program		
health services	187	HWC 9
SVP Service/terminology	245	SS 29
swearing in		
Chief Justice/Supreme Court of Canada	113	GG 1
ministers	113	GG 1
swine		
showcase herds	124	AGC 23
Sydney coalfields		
mining development	150	DEVCO 1
symbols		
Canadian	214	NCC 5
Canadian, awareness of	244	SS 18
Syncrude oil sands	224	PC 1
System Improvement Reserve Program	259	TC 77

T

Subject	Page	Code
tariff classification		
free trade	233	RCCE 22
re-appraisal	232	RCCE 6
tariffs		
Alaska Highway gas pipeline	215	NEB 6
marine/motor vehicle transport	222	NTA 4
oil and gas pipelines	214	NEB 1
pipeline companies/regulations	215	NEB 5
relief programs	232	RCCE 8
Tax Rebate Discounting Act	128	CCA 1
taxation (*see also* excise tax; income tax)		
air transportation	233	RCCE 19
educational employers	166	EIC 28
films	236	RCT 8
Goods and Services Tax (GST)	183	FC 1
	233	RCCE 23
Indian taxation powers	195	INAC 32

Subject	Page	Code
taxation *(continued)*		
refunds - certified institutions	187	HWC 14
reports	214	NCW 1
Taxation Statistics	236	RCT 6
taxes		
energy products	170	EMR 11
petroleum products	170	EMR 11
teachers		
bursaries/minority or second official language	245	SS 24
positions abroad with armed forces	151	DND 3
statistics	239	SC 13
Teaching Taxes Program	237	RCT 15
Technical Aid Loan Bank (TALB)		
public service	227	PSC 10
technicians/technologists		
engineering profession	200	ISTC 19
technology		
advanced industrial materials	198	ISTC 5
advanced manufacturing/funding	198	ISTC 6
aerospace industry	198	ISTC 7
business service centres	199	ISTC 12
centres policy	205	ISTC 71
change/social effects	209	LC 9
employer-employee adjustment	165	EIC 20
energy conservation	161	EC 32
environmental protection	161	EC 34
financial assistance/research	205	ISTC 69
funding for new	263	WED 2
industrial research	220	NRC 21
industrial/research	221	NRC 22
information/workshops	202	ISTC 40
Manufacturing Visits Program	203	ISTC 52
mineral resource	179	EMR 91
monitoring service	220	NRC 20
new employment skills/training	166	EIC 28
Quebec/development opportunities	199	ISTC 15
shared laboratories	205	ISTC 71
trade shows	206	ISTC 73
train control/standards	198	ISTC 7
transfer solar/ energy research	172	EMR 31
transfer/biotechnology research	219	NRC 5
transfer/building research	230	PWC 10
transfer/defence industry	151	DND 15
transfer/federal strategies	202	ISTC 41
transfer/industrial research	220	NRC 21
transfer/natural sciences and engineering grants	221	NSERC 1
transfer/radio and satellite communications	143	COM 31
transfer/space technologies	148	CSPA 1
transfer/training/ environment	160	EC 31
Technology Impact Program	209	LC 9
Technology Inflow Program (TIP)	154 155	EAITC 23 EAITC 24
Technology Outreach Program	205	ISTC 72
technology transfer		
communications and information technology	143	COM 32
telecommunications (*see also* communications)		
consulting services	142	COM 14
co-ordination/federal government services	142	COM 14
data transmission	142	COM 14
exporting	143	COM 33
federally regulated carriers	146	CRTC 1
international policy	154	EAITC 23
ionospheric data	143	COM 28
marketing, international	155	EAITC 25
national services/radio and television	127	CBC 1
personal communications/policy	143	COM 27
research	218	NRC 2
statistics	239	SC 14
technical assistance to developing coutries	144	COM 34
terminal equipment approval	142	COM 22
terminal equipment technical standards	142	COM 23
World Administrative Radio Conferences	143	COM 24
Telecommunications Executive Management Institute of Canada	144	COM 34
Telecommunications Laboratory		
terminal equipment certificates	142	COM 22
Telefilm Canada (*see also* table of contents)		
co-production agreements	141	COM 7
Teleglobe Canada		
regulation of	146	CRTC 1
telephone		
Commercial Mobile Satellite System	143	COM 30
Government of Canada directories	142	COM 14
toll-free/referral services	249	SSC 21
telephone company statistics	239	SC 14
telephone networks		
terminal attachments	142	COM 23
Telepost	145	CPC 7
Telesat		
Commercial Mobile Satellite System	143	COM 30
Telesat Canada		
regulation of	146	CRTC 1
television		
broadcasting/channel assignment	142	COM 16
broadcasting/national	127	CBC 1
broadcasting/native languages	127	CBC 4
broadcasting/native languages/production resources	243	SS 13

Subject	Page	Code
television *(continued)*		
broadcasting/royalties for retransmission	146	CRBC 1
broadcasting/technical certification	142	COM 15
broadcasting/technical standards	142	COM 15
closed-captioned/income tax	236	RCT 7
historical	212	NARC 5
parliamentary network	127	CBC 2
regulation of	146	CRTC 1
statistics	239	SC 14
Telichart	240	SC 33
tenders		
defence construction	150	DCC 1
federal buildings, construction	231	PWC 15
federal/goods and services	247	SSC 3
Terminal Attachment Program	142	COM 23
terminology		
federal services	245	SS 29
TERMIUM (Canadian Government Terminology Bank)	245	SS 29
Terra Nova oil field	224	PC 1
Terra Nova Telecommunications		
regulation of	146	CRTC 1
territorial boundaries/surveys	174	EMR 54
territorial lands		
records of surveys	175	EMR 60
surveys	175	EMR 59
Territorial Lands Act and Regulations	196	INAC 38
Territorial Policing Agreement, RCMP	234	RCMP 1
textile industry		
CA numbers	129	CCA 6
import/export controls	156	EAITC 33
Textile Labelling and Advertising Regulations	129	CCA 6
theatre		
competitions	211	NAC 4
National Arts Centre	211	NAC 1
productions	211	NAC 4
workshops	211	NAC 4
Theratronics International Limited	133	CDVIC 1
Thérèse F. Casgrain Fellowship	251	SSHRC 3
thermodynamics		
research and development	219	NRC 7
theses		
Canadian	216	NLC 2
Thetford Mines and Laprade region		
special assistance	203	ISTC 46
Third World *see* international development		
thorium/nuclear policy	170	EMR 8
Timber Frame Construction Program	206	ISTC 74
Timber Marketing Act	129	CCA 11
time standard		
radio/telephone service	218	NRC 3
Tire Recall Register	258	TC 65
tires, motor vehicles		
safety standards and regulations	258	TC 64
tobacco		
growers/alternative crops	124	AGC 22
products/health hazards	186	HWC 2
use/community action programs	187	HWC 10
Tobacco Transition Adjustment Initiative (TTAI)	124	AGC 22
toll-free telephone service		
referral services	249	SSC 21
topographic maps	175	EMR 57
mail orders	174	EMR 47
tourism (*see also* travel)		
assistance, Laprade/Thetford Mines	203	ISTC 47
business assistance in Northern Ontario	201	ISTC 33
climate impact	158	EC 5
financial assistance in Northern Ontario	201	ISTC 31
market development abroad	156	EAITC 39
product development/financial assistance	206	ISTC 75
Quebec	199	ISTC 15
research	206	ISTC 76
statistics	239	SC 19
tourists		
customs exemptions	232	RCCE 5
National Capital Region activities	214	NCC 4
tourists/tourism		
information about National Capital Region	214	NCC 7
National Capital Region programs	214	NCC 5
visitor services in National Capital Region	214	NCC 7
tours		
arts/financial assistance	128	CC 1
Gatineau Park/National Capital Region	213	NCC 3
military establishments and ships	151	DND 6
National Battlefields Park	213	NBC 1
National Gallery of Canada	215	NGC 1
Rideau Hall	113	GG 6
Royal Canadian Mint	233	RCM 5
Supreme Court of Canada	118	SUPC 1
war museum	150	CWM 1
toys		
standards	251	STCC 1
trade (*see also* free trade)		
advanced technology	154	EAITC 23
aerospace, marine, and defence products	154	EAITC 18
agriculture	155	EAITC 26
anti-competitive practices	149	CT 1
aquaculture	155	EAITC 28
associations/financial assistance	142	COM 13
business assistance in Northern Ontario	201	ISTC 33
business service centres	199	ISTC 12

Subject	Page	Code
trade *(continued)*		
commissioners	153	EAITC 13
	153	EAITC 14
consumer products	156	EAITC 38
defence industry	154	EAITC 17
development strategy	157	EAITC 43
development/defence industry	154	EAITC 17
export information services	153	EAITC 13
fisheries	155	EAITC 28
food industries	155	EAITC 26
foreign/assistance to Canadian business	131	CCC 1
foreign/performance and bid security	164	EDC 7
foreign/trade commissioners	153	EAITC 14
freshwater fish	184	FFMC 1
guarantees, foreign/export financing	164	EDC 6
information by country or world region	154	EAITC 16
information hotline	156	EAITC 41
international/data bank	156	EAITC 40
international/development	153	EAITC 13
international/statistics	155	EAITC 32
international/Western region	262	WED 1
machinery	156	EAITC 38
manufacturing industries	156	EAITC 38
promotion assistance	204	ISTC 62
resources and chemicals	155	EAITC 29
service industries	156	EAITC 38
services/exporters	154	EAITC 15
statistics	239	SC 20
transportation equipment	156	EAITC 38
trade dollars		
minting of	233	RCM 2
trade missions		
company selection	155	EAITC 25
trademarks		
authentication for use abroad/applications	152	EAITC 2
computerized list of	130	CCA 13
registration	130	CCA 13
trail bikes/national parks	161	EC 37
trails		
bicycle	213	NCC 1
National Capital Region	213	NCC 2
ski	213	NCC 1
training (*see also* education; employment)		
Canadian Coast Guard College	257	TC 52
Canadian Rural Transition Program	167	EIC 30
Community Futures Program	166	EIC 25
conference facilities	231	PWC 16
contract-related issues/native peoples	193	INAC 9
customs and excise	233	RCCE 21
disadvantaged youth/employment workshops	165	EIC 13
employers/employment equity	166	EIC 23

Subject	Page	Code
training *(continued)*		
epidemiology	186	HWC 4
exporters/US border states	156	EAITC 34
exporters/US South	156	EAITC 35
exporters/western Europe	156	EAITC 36
extended training leave	166	EIC 28
federal returning officers/elections	169	ELC 1
fire prevention/federal public service	209	LC 5
firefighters/municipalities	254	TC 20
hazardous materials in the workplace	210	LC 13
health promotion	187	HWC 10
health research workers	187	HWC 12
job search techniques	164	EIC 2
marine survival	255	TC 29
military	151	DND 1
native peoples	196	INAC 36
native peoples/band by-laws	194	INAC 16
native peoples/public service careers	227	PSC 9
new skills/worker assistance	166	EIC 28
offenders	147	CSC 1
offenders/manufacture and marketing	147	CSC 7
police/RCMP	234	RCMP 5
public servants	131	CCMD 1
public service	228	PSC 16
public service/official languages	227	PSC 15
schools, computer data base	164	EIC 5
skill shortages/employer subsidy	165	EIC 19
small business	183	FBDB 5
small business/community	183	FBDB 7
social assistance recipients	188	HWC 31
technical/telecommunications	144	COM 34
unemployed workers	166	EIC 27
unemployment insurance support	167	EIC 37
women's programs	227	PSC 13
workers entering labour force	166	EIC 26
work-sharing programs	167	EIC 36
Training and Development Canada (TDC)	228	PSC 16
Training Trust Fund		
new skills training	166	EIC 28
trains *see* railways; transportation		
transfer payments		
federal-provincial/health	187	HWC 11
translation		
services/federal government	245	SS 28
terminology assistance	245	SS 29
Transport Development Centre	258	TC 72
transportation (*see also* air transportation; marine; railways; ships/shipping)		
airports	230	PWC 7
alternative fuels	172	EMR 30
Arctic, climate impact	158	EC 5

Subject	Page	Code
transportation *(continued)*		
container traffic	226	PRC 1
corridors research	175	EMR 61
court cases	222	NTA 8
dangerous goods	257	TC 55
dangerous goods/inspection	257	TC 56
	257	TC 57
disabled persons, complaints	222	NTA 5
elderly and disabled persons	258	TC 70
energy	173	EMR 39
engine efficiency	173	EMR 35
explosives	179	EMR 95
feed grain	210	LFBC 1
feed grain/subsidies	210	LFBC 2
ferries	211	MA 1
foreign/customs control	232	RCCE 9
fuel efficiency	173	EMR 35
grain	136	CIGI 1
	150	CWB 1
	259	TC 76
grain/co-ordination	259	TC 77
highways and highway facilities/assistance	259	TC 78
international oil markets	170	EMR 12
labour relations	137	CLRB 1
licensing/air carriers	222	NTA 6
licensing/water carriers	222	NTA 6
loans to immigrants	168	EIC 49
marine/ice conditions	158	EC 9
marine/weather information	158	EC 8
motor carriers/policy development	158	TC 79P
motor vehicle fuel consumption standards	173	EMR 36
motor vehicle safety information	258	TC 69
motor vehicle safety research	258	TC 63
National Aviation Museum	212	NAM 1
National Museum of Science and Technology	217	NMST 1
Native Education Awards Program	140	CN 5
native peoples/medical aid	188	HWC 24
native students	193	INAC 6
natural gas	171	EMR 15
Natural Gas Vehicle Program	173	EMR 37
natural gas/information	170	EMR 13
oil	171	EMR 19
policy/regulation	222	NTA 7
port facilities	256	TC 47
Pro-fisher Program	172	EMR 29
Pro-trucker Program	173	EMR 40
public hearings	222	NTA 8
rail freight	139	CN 1
rail safety	139	CN 2
rail services	139	CN 3
rail/passenger services	262	VIA 1
railway network planning	222	NTA 2
rates and services dispute resolution	222	NTA 3
research	219	NRC 7
road and bridge construction	230	PWC 8
statistics	240	SC 32
subsidies	222	NTA 1
tariffs/contracts	222	NTA 4
tax	233	RCCE 19
	118	TCC 1
Transport Development Centre	258	TC 72
vehicle efficiency	173	EMR 35
Yukon and Northwest Territories	196	INAC 42
Transportation Efficiency and Alternative Fuels Program	173	EMR 35
transportation industry		
employment equity/federal contractors	166	EIC 22
travel (*see also* tourism)		
automobile rental rates for public servants	249	SSC 28
disease control	187	HWC 16
documents	152	EAITC 1
elderly and disabled persons	258	TC 70
employment assistance	166	EIC 28
foreign/assistance	152	EAITC 3
free-trade regulations	169	EIC 59
hotel directory for public servants	249	SSC 27
immunization	187	HWC 16
promotion of Canadian tourism abroad	156	EAITC 39
public servants	249	SSC 26
public servants/credit cards	249	SSC 25
public servants/hotels	249	SSC 27
rental rates for passenger vehicles	249	SSC 28
statistics	239	SC 19
	240	SC 32
youth exchange	244	SS 15
Treasury Bills	126	BC 3
treaties		
obligations to Indians	193	INAC 12
Treaty Commissioner in Saskatchewan, Office of the	193	INAC 12
Trent-Severn Waterway	161	EC 39
Tribology and Applied Mechanics, Western Laboratory	220	NRC 18
trucking		
Atlantic region/eastern Quebec	222	NTA 1
energy efficiency information	173	EMR 40
mergers and acquisitions	222	NTA 3
trust companies		
supervision	224	OSFI 1
trustees in bankruptcy	129	CCA 9
turkey marketing agency	215	NFPMC 1

U

U. S. Foreign Launch Fund	260	TFC 1
ultra-light aircraft	254	TC 8
unemployment (*see also* employment)		

Subject	Page	Code
unemployment benefits for older workers	209	LC 11
unemployment insurance		
appeals	167	EIC 35
benefits/general	167	EIC 35
eligibility	237	RCT 22
fishermen/benefits	167	EIC 35
fraud investigation	168	EIC 43
illness and injury benefits	167	EIC 35
job creation	167	EIC 38
maternity benefits	167	EIC 40
medical screening of claimants	188	HWC 20
parental benefits	167	EIC 35
parental leave benefits	167	EIC 40
premium reduction	167	EIC 41
statistics	239	SC 16
supplemental unemployment benefit plans	167	EIC 39
while training	167	EIC 37
work-sharing benefits	167	EIC 36
Unemployment Insurance Act		
appeals	118	TCC 1
unemployment statistics	168	EIC 42
UNESCO		
audiovisual certification program	141	COM 6
unfair labour practice		
complaints	137	CLRB 1
unions		
employment equity services	166	EIC 23
financial assistance	209	LC 8
international development	135	CIDA 5
United Nations		
educational organization	132	CCU 1
United Nations Convention relating to the Status of Refugees	197	IRB 1
universities (*see also* scholarships, fellowships and bursaries; students)		
campus employment centres	165	EIC 10
financial assistance for integrated research	204	ISTC 58
financial assistance/technological research	205	ISTC 69
grants/agricultural research	123	AGC 1
grants/veterinary medicine	123	AGC 1
industrial research co-operation	198	ISTC 5
industry collaboration	202	ISTC 41
international development	135	CIDA 5
natural sciences and engineering grants	221	NSERC 1
public service careers for graduates	226	PSC 1
research matching policy	206	ISTC 77
statistics	239	SC 13
training/northern research	193	INAC 7
University and College Entrance Preparation Program		
financial assistance	193	INAC 5
University of Ottawa		
fellowships/law	207	JUST 13
University of Sherbrooke		
law exchange program	207	JUST 12
uranium		
export/import control and refining regulations	122	AECB 1
identification and estimates	170	EMR 7
identification of resources	170	EMR 6
mining/labour relations	137	CLRB 1
nuclear policy	170	EMR 8
urban issues		
international relations	139	CMHC 17
Urban Native Non-profit Housing Program	138	CMHC 13
User Development Program	148	CSPA 5

V

vaccines		
veterinary/control	123	AGC 8
Vancouver Port Corporation	133	CHPC 1
	226	PRC 1
Vancouver Trade and Convention Centre	133	CHPC 1
Varity Corporation	133	CDVIC 1
vehicle emissions		
environmental statistics	240	SC 34
Vehicle Recall Register	258	TC 65
venture capital	182	FBDB 2
Versioning Assistance Fund	260	TFC 1
veterans		
appeals/allowances and pensions	262	VA 7
Army Benevolent Fund	261	VA 4
Commonwealth war graves	262	VA 8
land administration	261	VA 2
pensions	262	VA 6
pensions/legal service	261	VA 5
services	261	VA 3
statistics	239	SC 16
Veterans Appeal Board	262	VA 7
Veterans Independence Program	261	VA 3
Veterans Land Administration	261	VA 2
veterinary medicine		
research	186	HWC 7
research funding	123	AGC 1
research grants	221	NSERC 2
vaccine control	123	AGC 8
veterinary products		
registration	123	AGC 3
veterinary research/human aspects	211	MRC 1
VFR (Visual Flight Rules)		
information for pilots	253	TC 2
victims of crime		
compensation for	207	JUST 8
information data bases	207	JUST 9
services	207	JUST 9
Victims Resource Centre	207	JUST 9
video *see* film and video		
Vieux-Port de Montréal	137	CLC 1
Vieux-Port de Québec	137	CLC 1

Subject	Page	Code
visas		
employment, student, visitor, immigrant	168	EIC 45
visible minorities		
employment equity	166	EIC 23
	253	TB 7
employment equity/federal contractors	166	EIC 21
	166	EIC 22
employment/public service	227	PSC 14
Visible Minority Employment Program	227	PSC 14
visibus		
tourist service, National Capital Region	214	NCC 7
Vision 2000	143	COM 27
Visiting Fellowships in Canadian Government Laboratories	221	NSERC 3
visitors to Canada		
visa application	168	EIC 45
Vital Points Program	179	EPC 1
Vocational Rehabilitation of Disabled Persons Program	189	HWC 36
Volume Electronic Mail (VEM)	145	CPC 7
Voluntary Action Program	242	SS 3
voluntary organizations		
bilingualism	244	SS 22
Consumer Grants and Contributions	128	CCA 1
consumer/financial	128	CCA 1
disabled persons/financial assistance	243	SS 9
disabled persons/program development	243	SS 8
disarmament funding	153	EAITC 9
funding	242	SS 3
health/financial assistance	187	HWC 9
international development	135	CIDA 4
literacy	244	SS 19
refugees/Convention class	168	EIC 47
settlement assistance to immigrants	168	EIC 50
women's programs funding	245	SS 30
Voluntary Survey Program		
Canadian Inventory of Historic Buildings	161	EC 40
volunteers		
awards	189	HWC 38
parks services	162	EC 42
tax filing assistance	237	RCT 14
voting eligibility	169	ELC 1

W

wage, minimum	208	LC 2
wage rates *see* employment		
wage subsidies *see* employment		
war graves/Commonwealth	262	VA 8
War Measures Act		
Japanese Canadians	243	SS 7
war medals	261	VA 1
war museum	150	CWM 1
War Veterans Allowance Act	118	TCC 1
waste management *see* environment; pollution control		
water		
research	160	EC 23
surface and ground	159	EC 21
water development		
Prairie Farm Rehabilitation Administration (PFRA)	126	AGC 35
water management		
Canada-US border	192	IJC 1
information	159	EC 18
Lake Ontario and St Lawrence River	255	TC 30
legislative initiatives	159	EC 18
research	159	EC 18
water policy		
federal	159	EC 19
water quality		
drinking/health hazards	186	HWC 2
national guidelines and objectives	160	EC 22
research	159	EC 20
water supply		
climate applications	158	EC 8
research	160	EC 22
waterways		
construction in	256	TC 49
recreational	161	EC 39
waves research	158	EC 11
weapons/prohibited import	232	RCCE 14
weather		
oceanographic data	181	F&O 12
research	158	EC 11
weather services (*see also* climate)		
agriculture, fishing, forestry	157	EC 3
armed forces	157	EC 4
forecasts, public and marine	157	EC 1
marine	158	EC 11
wedding anniversaries		
message from Governor General	113	GG 5
message from Queen	113	GG 5
Weekly Checklist of Canadian Government Publications	247	SSC 7
weighing devices		
inspection	129	CCA 3
weights and measures		
inspection	129	CCA 3
welfare (*see also* income support programs)		
Canada Assistance Plan	188	HWC 27
citizens' advisory body	214	NCW 1
grants for services	188	HWC 28
West Africa		
ocean development	191	ICOD 1
Western Accord		
oil export advice	215	NEB 3
Western Diversification Fund	263	WED 2
Western Diversification Initiative	125	AGC 32
Western Grain Stabilization Program	124	AGC 15
Western region		
business development	262	WED 1
funding/business development	263	WED 2

Subject	Page	Code
wheat		
advance payments	124	AGC 19
price support	124	AGC 16
sales and transportation	150	CWB 1
Widowed Spouse's Allowance benefits	190	HWC 43
wildlife		
research/ecology	159	EC 12
research/migatory birds	159	EC 13
WIN (World Information Network)	155	EAITC 32
winter carnival		
National Capital Region	214	NCC 4
Winterlude		
National Capital Region	214	NCC 4
Wolf Lake heavy oil project	224	PC 1
women		
abuse	189	HWC 32
advancement in scholarship	204	ISTC 63
community action programs	187	HWC 10
criminal justice system	251	SWC 1
emergency shelters	138	CMHC 10
employment equity	166	EIC 23
employment equity/federal contractors	166	EIC 21
	166	EIC 22
engineering and natural sciences scholarships	199	ISTC 16
engineering profession	200	ISTC 17
	200	ISTC 19
equal opportunities/public service	227	PSC 11
equal pay	209	LC 3
	253	TB 8
equity in the workplace/funding	209	LC 10
farmers/financial assistance	125	AGC 33
fellowships/research	251	SSHRC 3
funding for programs	245	SS 30
in the work force	210	LC 14
job re-entry/assistance	166	EIC 26
native/participation in society	243	SS 12
non-traditional careers/scholarships	140	CN 4
poverty	214	NCW 1
public service/counselling	227	PSC 12
public service/promotion of equity	227	PSC 13
research on women's issues	127	CACSW 1
status of	251	SWC 1
work/policy issues	250	SSHRC 2
Women's Career Counselling and Referral Bureau	227	PSC 12
Women's Employment Counselling Centres	167	EIC 32
women's programs	227	PSC 13
wood preservatives		
technical information	123	AGC 7
wood products		
Timber Frame Construction Program	206	ISTC 74
wood products industry (*see also* forestry)		
joint industry-government initiatives	202	ISTC 39
market development	200	ISTC 21
overseas market development	200	ISTC 22
wool price support	124	AGC 16
Work Orientation Workshops (WOW)	165	EIC 13
work sharing	166	EIC 28
Work Sharing Program	167	EIC 36
workers (*see also* employment)		
compensation	209	LC 7
foreign/admission to Canada	168	EIC 45
Mexican and Caribbean/farm	165	EIC 16
occupational diseases, health and safety	131	CCOHS 1
older/benefits	209	LC 11
recruitment program for foreign	165	EIC 15
statistics on compensation	239	SC 16
workplace		
automation/research	143	COM 26
data on conditions	209	LC 12
hazardous material	210	LC 13
Workplace Hazardous Materials Information System (WHMIS)	130	CCA 19
	210	LC 13
World Administrative Radio Conferences (WARC)	143	COM 24
World Environment Day	162	EC 47
World Food Day	125	AGC 30
World Information Network (WIN)	155	EAITC 32
World Trade Centre, Vancouver	133	CHPC 1
World War II		
Japanese Canadians/redress	243	SS 7
World Wildlife Fund (Canada)	159	EC 12
WOW (Work Orientation Workshops)	165	EIC 13
writers		
Canadian/manuscripts	216	NLC 5
financial assistance	128	CC 1
Inuit/assistance	192	INAC 3
royalties for lending rights	128	CC 2

X

Subject	Page	Code
x-rays		
health hazards	186	HWC 2

Y

Subject	Page	Code
Young Canadian Researchers Award	192	IDRC 1
young offenders (*see also* offenders)		
legal aid	207	JUST 5
policy and programs	207	JUST 7
Young Offenders Act	207	JUST 5

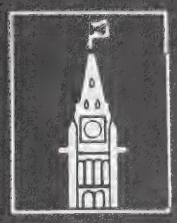
Subject	Page	Code
youth (*see also* students)		
cadet services	151	DND 4
community action programs	187	HWC 10
employment training	166	EIC 26
exchange program	244	SS 15
funding for international exchanges	136	CIDA 13
funding for science projects	205	ISTC 64
justice policy and programs	207	JUST 7
juvenile justice	207	JUST 7
legal aid for offenders	207	JUST 7
literacy	167	EIC 33
military careers	151	DND 1
proof of age I.D. searches	238	SC 9
science and technology, public awareness	205	ISTC 65
work orientation workshops	165	EIC 13
Youth Initiatives Fund	136	CIDA 13
Yukon		
economic development agreements	196	INAC 41
health services	188	HWC 21
industries/labour relations	137	CLRB 1
mining	196	INAC 39
oil and gas	140	COGLA 1
radio and television service	127	CBC 4
Yukon and Northwest Territories *(see also* Northwest Territories)		
infrastructure development policy	196	INAC 42
land management	196	INAC 38
land use planning	196	INAC 38
oil, gas, and mineral resources	196	INAC 39

Z

zoology		
museum	139	CMN 1

Part I
Programs and Services

1. Parliament
2. Judiciary
3. Departments, Agencies, Crown Corporations



Parliament

Governor General (GG)

Government House
1 Sussex Drive
Ottawa, Ontario
K1A 0A1

Information: Ottawa/Hull (613) 991-8200.

GG 1
Governor General of Canada: representative of the Queen, who is the Head of State of Canada, the Governor General is appointed by Her Majesty on the advice of the Canadian Prime Minister, and holds office for five years.

The Governor General summons, prorogues and dissolves Parliament; gives Royal Assent to bills passed by the House of Commons and the Senate; delivers the Speech from the Throne at the opening of sessions; presides over the swearing-in of the Prime Minister, the Chief Justice of the Supreme Court of Canada, Cabinet ministers and many other members of the Privy Council; and signs state documents such as Orders-in-Council, commissions and pardons. In addition to receiving Letters of Credence of newly-appointed Ambassadors to Canada and Letters of Commission of High Commissioners to Canada, the Governor General receives the Queen, other members of the Royal Family, visiting Heads of State and foreign dignitaries. Additional responsibilities include overseeing the Canadian Honours System (for example, the Order of Canada, the Order of Military Merit, the Decorations for Bravery and the Canadian Heraldic Authority).

GG 2
Canadian Heraldic Authority: created 4 June 1988, the Authority provides a mechanism for granting new coats of arms to Canadian communities, corporations, associations and individuals. Many records created by the Authority are accessible to the public. The Public Register of Arms, Flags and Badges of Canada is an index that records, pictorially and textually, all registrations once they are officially approved and sealed. A fee is charged for heraldic research and design.Canadian Heraldic Authority.
Inquiries: (613) 991-2227.

GG 3
The Order of Canada: created in 1967, the Order of Canada was established as the centerpiece of the Canadian Honours System. Based on merit, it pays tribute to those who exemplify the greatest qualities of citizenship and whose contributions enrich the lives of their contemporaries. The continuing success of the Order depends on Canadians everywhere participating in the nomination process. A convenient nomination form can be obtained from Rideau Hall, and anyone may propose the name of a deserving Canadian as a candidate for appointment.
Inquiries: (613) 991-0894.

GG 4
The Decorations for Bravery: the Decorations for Bravery recognize the qualities of heroism in those who risk their lives to save or protect others. The incident need not have taken place in Canada and the rescuer need not be a Canadian, but Canadians or Canadian interest should be involved. The incident must have occurred less than two years before the date of the submission. The success of the bravery decorations program requires the active support of public and private bodies throughout the country.
Inquiries: (613) 991-0894.

GG 5
Anniversary messages: eligible individuals may request that the Governor General send a special birthday or wedding anniversary message. Canadians must be 90 years of age or over, or be celebrating 50 years or more of marriage. Messages may be requested of The Queen for 60th (or over) wedding anniversaries, and for 100th (or over) birthdays.
Inquiries: (613) 993-2193.

GG 6
Guided tours: outdoor walking tours of Rideau Hall are conducted year-round, enabling the public to visit the grounds of the official residence. Tours of the public rooms of Rideau Hall are available to associations and organizations.
Inquiries: Ottawa/Hull (613) 998-7113/7114; see also Toll-free Telephone Service section.

House of Commons (HOC)

Ottawa, Ontario
K1A 0A6

Information: Ottawa/Hull (613) 992-4793; Telecommunications Device for the Deaf, Ottawa/Hull (613) 995-2266.

HOC 1
The House of Commons is the elected legislative chamber of Canada's Parliament. The other component parts are the Senate and the Crown. To become law, all federal legislation must be passed by the House of Commons and the Senate, and then receive Royal Assent.

The House of Commons comprises 295 elected members of Parliament representing 295 constituencies, or ridings, across Canada. The size of each constituency is roughly based on population; the number and boundaries of constituencies are reviewed after every decennial census pursuant to the Constitution and to the Electoral Boundaries Readjustment Act. Under the Constitution, members are elected by universal suffrage. General elections must be held at least every five years.

House of Commons *(continued)*

The Speaker of the House of Commons, a sitting Member of the House who is elected to the speakership by his or her peers, presides over the deliberations of the House and is the senior administrative officer of the House. Concerning administrative duties, the Speaker receives management direction from the Board of Internal Economy. The Board comprises government and opposition members of the House of Commons and is chaired by the Speaker.

Library of Parliament (LP)

Parliament Buildings
Wellington Street
Ottawa, Ontario
K1A 0A9

Information: Ottawa/Hull (613) 995-1166.

Members responsible:
Speaker of the Senate and Speaker of the House of Commons

LP 1
The Library of Parliament offers reference, research and information services and resources to parliamentarians. Library publications include a selection of national press clippings *Quorum*; Current Issue Reviews, Legislative summaries, backgrounders; and an index to current Senate committee proceedings and debates. Research officers provide research studies, oral briefings and assistance to parliamentary committees. The Library has access to over 1500 computerized data bases in addition to its own DOBIS on-line catalogue of collection resources.

The Senate (SEN)

Parliament Buildings
Wellington Street
Ottawa, Ontario
K1A 0A4

Information: Ottawa/Hull (613) 995-1900; Information Services (Media and public relations) (613) 992-1149; toll-free from anywhere in Canada: 1-800-267-7362.

SEN 1
The Senate was created to protect regional and minority interests. Senators are appointed by the Prime Minister to hold office till age 75, but until 1965, they were appointed for life. In its legislative role, the Senate accepts, amends or rejects all bills passed by the House of Commons. As well, some legislation originates in the Upper House. Both Houses of Parliament must give approval to a bill before it can receive Royal Assent. The Senate also has a number of committees that study legislation as well as social, public and international problems or issues concerning Canadians.



Judiciary

Canadian Judicial Council (CJC)

112 Kent Street, Room 450
Ottawa, Ontario
K1A 0W8

Information: Ottawa/Hull (613) 998-5182.

Minister responsible:
Minister of Justice

CJC 1
The Council promotes efficiency, uniformity and improved judicial service in superior and county courts. It organizes seminars for the continuing education of judges and deals with complaints against federally appointed judges.

Court Martial Appeal Court of Canada (CMAC)

Federal Court of Canada Building
Kent and Wellington Streets
Ottawa, Ontario
K1A 0H9

Information: Ottawa/Hull (613) 955-1870.

CMAC 1
The Court Martial Appeal Court of Canada is a superior Court of record. It has the same jurisdiction in appeals of convictions by courts martial as do provincial and territorial courts of appeal in the case of criminal convictions, except in the area of severity of sentence, which comes under the authority of the Minister of National Defence. There is no right to appeal an acquittal by a court martial. An appeal to the Supreme Court of Canada is allowed, however, by leave of that Court or where there has been a dissenting judgment on any question of law.

While the Rules of Practice and Procedure of the Court Martial Appeal Court are similar to those of the provincial and territorial courts of appeal in criminal appeals, they differ in some respects. Under the Rules, the Chief Justice may authorize appointment of counsel for an appellant at public expense. Furthermore, any member in good standing of a law society in Canada is entitled to appear before the Court, as are officers of the Judge Advocate General's Branch of the Department of National Defence.

Federal Court of Canada (FCTC)

Principal Office
Federal Court of Canada Building
Kent and Wellington Streets
Ottawa, Ontario
K1A 0H9

Information: Ottawa/Hull (613) 995-6719; for other offices *see* Part II, Addresses.

The Federal Court of Canada is a court of law, equity and admiralty, and a superior court of record having civil and criminal jurisdiction. It consists of the Federal Court of Appeal, with the Chief Justice and 10 judges, and the Federal Court - Trial Division, with the Associate Chief Justice and 13 judges. One judge from the Federal Court of Appeal and two from the Trial Division have elected to take supernumerary status.

FCTC 1
Hearings and appeals: the Federal Court of Canada has one Registry for the entire country, which is responsible for administration of the Court's legal proceedings. The Trial Division has jurisdiction in cases in which relief is claimed against the Crown, and in cases in which relief is claimed by the Crown or the Attorney General of Canada. It also conducts hearings on industrial property proceedings; income tax and estate tax appeals; citizenship appeals; and admiralty proceedings. The Federal Court of Appeal hears appeals from the Trial Division and reviews decisions of federal boards. Hearings may be held anywhere in the country at times convenient to the litigants.

FCTC 2
Appeals to the Assessor: owners of animals that have been destroyed under the provisions of the Animal Disease and Protection Act may appeal compensation decisions to the Assessor. Farmers may appeal to the Assessor when pesticide residue compensation has been denied or is less than reasonable. The Assessor also receives appeals concerning plant quarantine.

Supreme Court of Canada (SUPC)

Supreme Court of Canada Building
Wellington Street
Ottawa, Ontario
K1A 0J1

Information: Ottawa/Hull (613) 995-4330.

SUPC 1
The Supreme Court of Canada is the highest court of the land. It is a general court of appeal for both criminal and civil cases. Its jurisdiction embraces the common law of the nine common-law provinces and two territories, as well as the civil law of the province of Quebec. The Court reviews cases from the 10 provincial Courts of Appeal and from the Federal Court of Appeal. In most cases it will hear appeals only if permission to appeal is first granted. The Court may also hear cases referred by the Governor-in-Council on constitutional questions. The Supreme Court sits in Ottawa and holds three sessions during the year. Hearings are open to the public. During the summer months, guided tours of the Supreme Court of Canada Building are available; group visits are possible through prior arrangement during the rest of the year. The Supreme Court Building is open to the public from 9:00 a.m. to 5:00 p.m.

SUPC 2
Bulletin of the Supreme Court: the Bulletin is issued weekly when the Court is in session. The annual subscription is $120.00.
Inquiries: Ottawa/Hull (613) 996-7567.

Tax Court of Canada (TCC)

Centennial Towers, 2nd Floor
200 Kent Street
Ottawa, Ontario
K1A 0M1

Information: Ottawa/Hull (613) 992-0901; regional offices *see* Part II, Addresses.

TCC 1
The Tax Court of Canada was established in 1983 to replace the Tax Review Board, whose members became judges. On 22 September 1988, An Act to amend the Tax Court of Canada Act and other acts in consequence thereof received Royal Assent.

Under the prior and amending legislation, the Court is vested with exclusive jurisdiction to hear and determine references and appeals on matters arising under the Income Tax Act, the Canada Pension Plan, the Old Age Security Act, the Petroleum and Gas Revenue Tax Act and Part IV of the Unemployment Insurance Act. The Court also has jurisdiction to hear and determine appeals under the War Veterans Allowance Act and the Civilian War Pensions and Allowances Act from an adjudication of the Veterans Appeal Board regarding what constitutes income.

With the new legislation, the Court now consists of the Chief Judge, Associate Chief Judge and not more than 16 other judges appointed by the Governor in Council, and two supernumary judges. Income tax appeals shall continue to be heard in major centres throughout Canada, but appeals under the Unemployment Insurance Act, 1971, the Canada Pension Plan, the Old Age Security Act, the Petroleum and Gas Revenue Tax Act, the War Veterans Allowance Act and the Civilian War Pensions and Allowances Act will be heard in smaller communities as well.

Under the amending legislation, appeals from assessments or reassessments under the Income Tax Act will follow two procedures, an informal and expeditious procedure where the amount in issue is $7000 or less and a general procedure in other cases.



Departments, Agencies, Crown Corporations

Atlantic Canada Opportunities Agency (ACOA)

Head Office
644 Main Street
P O Box 6051
Moncton, New Brunswick
E1C 9J8

Information: Moncton (506) 851-2271, or toll-free 1-800-561-7862; regional offices *see* Part II, Addresses.

Minister responsible:
Minister responsible for the Atlantic Canada Opportunities Agency

The Agency's mandate is to co-ordinate and plan all federal activities contributing to the economic growth of the Atlantic region — in particular, procurement, training and skills development, job creation, technology infrastructure development and local investment promotion. The Agency is responsible for federal policy and programs regarding small and medium-sized business and industrial development in the region and works closely in co-operation with provincial governments and the private sector.

ACOA 1

ACOA Action Program: designed to foster entrepreneurial development, to increase the rate of new business formation and to improve the competitiveness of small and medium-sized business in the Atlantic provinces, this program provides assistance to small and medium-sized businesses in eligible sectors. ACOA is responsive to commercial capital investment projects with eligible costs of up to $20 million.

Through the Innovation Element, ACOA may contribute up to 60 percent of the eligible cost of a project to advance the level of technology in use in the region, improve productivity or develop new or improved products.

Depending on viability and economic benefit, a project with up to $200 000 in eligible capital costs may receive up to 50 percent of the capital costs to establish a new facility. This does not apply to mergers, acquisitions or refinancing, however. Up to 30 percent of capital costs may be available for expansion for modernization of existing facilities, including replacement or relocation.

A project with eligible costs of up to $20 million may be eligible for loan insurance for new capital investments. Such insurance is not available for mergers, acquisitions or refinancing.

Interest Buy-Down may be provided on new business term-loans (up to a maximum of seven years) by as much as six percentage points.

The Business Studies Element may assist in the cost of engaging qualified consultants to investigate ideas and improve the quality of management. Studies that seek to improve the viability of an operation, establish a marketing plan or support an Innovation project may receive up to 75 percent of eligible costs. Furthermore, business plan/feasibility studies in support of establishment, modernization or expansion projects may receive up to 50 percent of eligible costs.

Under the Business Support Element, assistance may be provided for up to 50 percent of the eligible cost of non-commercial projects that provide a service to small and medium-sized businesses, such as training and technology transfer. Such projects are limited to $200 000 in eligible costs.

ACOA 2

Enterprise Cape Breton Program (ECBP): the objective of this program, delivered by Enterprise Cape Breton, is to foster a favourable climate for private-sector investment, entrepreneurship and increased industrial and commercial activity in the Cape Breton area. As an umbrella program, the ECBP provides financial assistance under various programs administered separately by ACOA and the Enterprise Cape Breton Corporation. Programs delivered by the ECBP are the Cape Breton Topping-Up Assistance (CBTUA) Program and the Cape Breton Loan Program (CBLP). Financial assistance is in the form of grants, contributions (both repayable and non-repayable), interest buy-downs, loan insurance, loans, equity and the loan program. Various economic sectors are eligible for support under the ECB program.

ACOA 3

Co-operation Activity: aimed at taking advantage of opportunities for economic development in Atlantic Canada, this program co-ordinates federal and provincial spending on areas of agreed priority. Federal expenditures are aimed at sectoral development activities that are not firm-specific and that are in keeping with the key themes of entrepreneurship; innovation and technology transfer, marketing and trade development, human resource development, the environment and the supporting themes of resource competitiveness, rural diversification, and strategic infrastructure. Priorities for funding are the subject of annual review and discussion with the four Atlantic provinces. The Minister responsible for ACOA and Atlantic ministers play a key role in managing the agreements.

Atomic Energy Control Board (AECB)

Head Office
Martel Building
270 Albert Street
(P O Box 1046)
Ottawa, Ontario
K1P 5S9

Information: Ottawa/Hull (613) 995-5894; Regional Offices *see* Part II, Addresses.

Minister responsible:
Minister of Energy, Mines and Resources

AECB 1
The Atomic Energy Control Board administers and enforces the Atomic Energy Control Act and corresponding regulations. It licenses all uses of radioactive materials and activities that concern nuclear energy and monitors the health, safety and security aspects of nuclear energy.

Atomic Energy of Canada Limited (AECL)

Corporate Office
344 Slater Street
Ottawa, Ontario
K1A 0S4

Information: Ottawa/Hull (613) 237-3270; AECL CANDU customer service hot line, toll-free 1-800-268-5877; regional offices *see* Part II, Addresses.

Minister responsible:
Minister of Energy, Mines and Resources

Atomic Energy of Canada Limited is responsible for the research and development of peaceful uses of nuclear energy, including the development of nuclear power systems and the application of radioisotopes and radiation in medicine and industry.

AECL 1
CANDU reactors/maintenance: AECL CANDU maintains the CANDU reactor, which uses natural uranium to produce heat through fission for the generation of electrical power.
Inquiries: Mississauga (416) 823-9040; Montreal (514) 871-1116; or call toll-free 1-800-268-5877.

AECL 2
CANDU Reactors/design: AECL CANDU is responsible for the design (in accordance with Atomic Energy Control Board guidelines) of CANDU nuclear reactors.
Inquiries: Mississauga (416) 823-9040.

AECL 3
CANDU reactors/marketing: AECL CANDU has full responsibility for the international marketing of the CANDU reactor system and related technologies.
Inquiries: Mississauga (416) 823-9040.

AECL 4
Atomic energy/research: AECL Research carries out basic research, supports Canada's nuclear power program, develops new applications for nuclear energy products and produces radioisotopes for medical and industrial uses.
Inquiries: Ottawa/Hull (613) 237-3270; Chalk River (613) 584-3311; Pinawa (204) 753-2311.

AECL 5
Atomic waste disposal/research: AECL Research carries out research on methods of permanent and safe disposal of nuclear wastes.
Inquiries: Whiteshell Laboratories, Pinawa (204) 753-2311.

Agriculture Canada (AGC)

Head Office
Sir John Carling Building
Central Experimental Farm
930 Carling Avenue
Ottawa, Ontario
K1A 0C5

Information: Ottawa/Hull (613) 995-8963; other offices, experimental farms and research stations: *see* Part II, Addresses. For the Agricultural Stabilization Board *see* AGC 16 below; for the Farm Debt Review Board *see* AGC 20 below; for information on pesticides *see* the Toll-free Telephone Service section; for recorded information regarding market prices for livestock call (819) 953-6691 (English) or (819) 953-6693 (French).

Minister responsible:
Minister of Agriculture

The Department is responsible for federal policies, programs and regulations relating to agriculture and food. It is involved in such activities as grading and inspection, seed certification, the regulation of pesticides, feeds and fertilizers, scientific research, international agricultural liaison, farm loan and advisory services and the dissemination of information. Diagnostic and control programs for animal diseases, market development programs, and market forecasts and reports also come under the Department's jurisdiction.

AGC 1
Research grants: promoting the federal government's objective of encouraging industry to participate in funding research, this program supports graduate students and post-doctoral fellows working in disciplines and on projects consistent with the specific needs of Canadian agriculture. The program is open to Canadian faculties of agriculture and veterinary medicine. Other faculties may participate by submitting joint proposals with a faculty of agriculture or veterinary medicine either in their university or in another university.

AGC 2
Internal research programs: the Research Branch programs are designed to determine best conditions for crop and livestock production; to reduce crop loss caused by diseases, weeds and insects; to improve crop management techniques and animal husbandry through biological and engineering studies; to develop new and improved methods for the preparation and preservation of food; and to ensure the safety and nutritive value of food.

AGC 3
Animal pathology/disease research and testing: the Health of Animals Laboratory Division with six laboratories, conducts research on diseases of food animals, provides laboratory, diagnostic and consultative services to the animal health and agri-food safety programs of the Department, and acts as consultant on the registration, licensing and use of biological agents and other veterinary and pest control products sold in Canada.

AGC 4
Agricultural research/inventory: the Department maintains inventories of agricultural and food-related research and development in Canadian universities and industry as well as in the provincial and federal governments.

AGC 5
Consumer protection/food inspection: through the Food Production and Inspection Branch, the Department is responsible for grading, inspecting, licensing, regulating agricultural production inputs, import and export inspection services and certification, quarantine controls, eradication procedures and communicating with industry and consumers on food safety.

AGC 6
Meat inspection: the meat inspection program deals with the inspection of meats for interprovincial movement, as well as exported and imported meat products.

AGC 7
Agricultural chemicals/technical information: technical pesticide information is available from the Pesticides Directorate. All products registered under the Pest Control Products Act such as insecticides, fungicides, herbicides, detergents, pool chemicals and wood preservatives are included in the program.
Inquiries: Ottawa/Hull (613) 993-4544 or toll-free 1-800-267-6315, except from the Northwest Territories and Yukon where collect calls are accepted at the Ottawa/Hull number.

AGC 8
Animal disease and protection: the Health of Animals and Operations directorates are responsible for the control and eradication of livestock diseases within Canada. The directorates aim to prevent the introduction of serious animal diseases into the country by regulating importation; by inspecting and testing imported animals, animal products and by-products; and by operating a quarantine program. The directorates carry out the required inspection, testing and certification for the export of livestock. The Veterinary Biologics and Biotechnology Program ensures that vaccines and sera are pure, potent, safe and effective.

AGC 9
Racetrack supervision: the Racetrack Division protects the wagering public against fraudulent practices by ensuring the integrity of pari-mutuel betting on racehorses. The Division conducts daily on-site auditing of betting activities, and provides photo-finish, video race surveillance and equine drug-control services. It also performs extensive research relating to the use of drugs on horses.

AGC 10
Plant health: the Plant Health and Operations directorates are responsible for the control and eradication of plant diseases and pests in Canada. The directorates aim to prevent the introduction of foreign pests and diseases into the country by regulating importation, by inspecting and testing plants and plant products and by operating a quarantine program. The directorates also carry out inspection, testing and certification required for the export of plants and plant products. The laboratory testing program ensures the safety, purity, potency and efficacy of seeds and fertilizers.

AGC 11
Agri-food product safety: the agri-food product inspection system protects consumers from chemical, physical and biological hazards as well as from fraudulent labelling of agri-food products produced in or imported into Canada. Inspection programs, based on principles of sound epidemiologic and risk assessment, minimize risks for consumers, while label review and approval prevents fraud as well as reflecting health and safety standards. Product analysis and plant inspection programs provide scientific and technical information.
Inquiries: Ottawa/Hull (613) 995-5433 or any regional office *see* Part II, Addresses.

AGC 12
Dairy products: dairy products which are imported, exported or moved from federally registered plants are subject to inspection to ensure that they are safe, wholesome and graded for economically significant factors as well as labelled and packaged to prevent fraud.
Inquiries: Ottawa/Hull (613) 995-5433 or nearest regional office *see* Part II, Addresses.

Agriculture Canada *(continued)*

AGC 13
Processed products inspection: processed fruit and vegetables as well as honey and maple products must be inspected in order to be imported, exported or moved interprovincially. To ensure that such products are safe, wholesome, inspected for economically significant factors (i.e., graded to federal government standards) and labelled to avoid fraud, all must be inspected, analysed and graded. Processed product plants are inspected and registered.
Inquiries: Ottawa/Hull (613) 995-5433 or nearest regional office *see* Part II, Addresses.

AGC 14
Fresh fruit and vegetable inspection: domestic and imported produce is inspected for compliance with federal standards before either international or interprovincial trade of fresh fruit and vegetables. This ensures that produce imported, exported or moved domestically is safe, wholesome and graded for economically significant factors as well as packed, labelled and traded in accordance with law. Produce dealers and warehouses are also registered annually. Disputed produce transactions are arbitrated, and a licensing and arbitration manual is published.
Inquiries: Ottawa/Hull (613) 995-5433, or nearest inspection office.

AGC 15
Western Grain Stabilization Program: this program is based on the joint participation of grain producers and the federal government. Its operation is aimed at protecting farmers in the area of Western Canada designated by the Canadian Wheat Board against severe fluctuations in income from the sale of eligible grains.

AGC 16
The Agricultural Stabilization Board: the Board supports prices by making deficiency payments to producers at a fixed rate. It assures price support for specific commodities: cattle, hogs, lambs, wool, industrial milk and cream, corn, soybeans, wheat, oats and barley grown outside the area administered by the Canadian Wheat Board.

AGC 17
Crop insurance: the Crop Insurance Program protects farmers against crop losses caused by natural perils. Under this federal-provincial program, financial contributions are made towards farmers' premium costs and, in Quebec and Newfoundland, their administration costs.

AGC 18
Advance payments for crops: the Advance Payments for Crops Act provides producers with an incentive to store products by supplying advance payments. The Minister of Agriculture guarantees these advances through eligible producer organizations, which must administer this program on behalf of their members. The Act applies to all storable crops grown in Canada, except grains grown within the area administered by the Canadian Wheat Board.

AGC 19
Prairie Grain Advance Payment Act: this program improves Prairie grain producers' cash flow during periods when they must hold their inventory on the farm. Within the Canadian Wheat Board designated area, eligible producers of wheat and barley can receive an advance until quotas are open and delivery opportunities improve. Policy Branch.
Inquiries: Ottawa/Hull (613) 957-7078.

AGC 20
Farm improvement and marketing co-operatives loans: this program guarantees loans made by banks and other designated lenders to farmers for the improvement and development of farms. Loans are available for major repairs to implements and equipment, construction, repairs of farm buildings, purchase of livestock or additional land, land clearing and irrigation systems as well as for processing, distribution or marketing of farm products by co-operative associations.

AGC 21
Farm Debt Review Board: the Board administers the Farm Debt Review Act in every province, ensuring that farms experiencing either financial difficulty or insolvency have access to an impartial, third-party review of the individual farms' circumstances and of possible financing or refinancing options. The purpose of the review is to achieve a voluntary and mutually satisfactory agreement between farmer and creditor(s).

AGC 22
Financial assistance to tobacco producers: the department assists tobacco producers in adjusting to the decline of the industry and in finding suitable alternatives to tobacco production. There are two programs: the Alternative Enterprise Initiative (AEI) and the Tobacco Transition Adjustment Initiative (TTAI). The AEI is designed to assist tobacco growers who are switching to other crops. The program supports crop development projects and research activities. The TTAI provides transition payments to growers wishing to leave the tobacco industry.

AGC 23
Showcase herds: the Department maintains showcase herds in Ottawa of dairy and beef cattle, sheep and swine available in Canada. These herds provide foreign and domestic visitors with a display of modern production practices and have become the focal point of potential buyers of Canadian livestock.

AGC 24
Agricultural products/market development and information: the Agriculture Development Branch is responsible for market expansion and increased marketing effectiveness for Canadian agricultural products. It arranges co-operative marketing, provides market information reports and assistance in product promotion, and analyses trends of developments in agriculture and related sectors of the economy. The Agriculture and Food Market Situation Program provides information on current and prospective markets for agricultural products. The Branch publishes the Retail Food Price Report which includes the weekly average cost of food for a family of four in Canada's urban centres.

AGC 25
Canadian Agri-food Development Initiative: this program provides financial assistance for projects that aim to increase the use of Canadian agri-food products in domestic markets, as well as to projects that attempt to develop improved marketing systems in the agri-food sector. Organizations eligible for project funding include corporations, co-operatives, partnerships, universities, industry associations and non-profit organizations.

AGC 26
Marketing boards: under the Agricultural Products Marketing Act, provincial commodity marketing boards and agencies may assume authority to market their agricultural commodities in interprovincial and export trade. The boards and agencies are empowered to collect levies applied to these commodities where applicable under provincial legislation. The federal Agricultural Products Board may buy, sell or export agricultural products. It may also hold reserve stocks of agricultural products for later sale, for emergency relief purposes in Canada and for overseas food assistance programs.

AGC 27
The Grain Marketing Bureau: the Bureau is responsible for the co-ordination and implementation of trade development activities. Duties include the development of trade policy, marketing, and the processing and production of grains and oilseeds and their products. Its main component is a government-guaranteed grain credit sales facility. The Bureau works closely with grain trading firms, the Canadian Wheat Board, and various other Crown agencies and quasi-government bodies involved in the grain industry.

AGC 28
National Grains Bureau: the Bureau, the national policy and planning arm of the Grains and Oilseeds Branch, is the focal point for the federal government to participate more effectively in and respond to grains-related issues. Grains 2000 is a program within the National Grains Bureau whereby private sector individuals are recruited to work at the Bureau in researching grains policy.

AGC 29
Fairs and Exhibitions Program: financial assistance is available to fairs and exhibits, producer associations and non-profit organizations in the agricultural sector to assist in funding local, national and international events that improve Canadian agricultural production. The program supports four objectives: marketing, technology transfer/education, training and development of rural people, and agricultural awareness.

AGC 30
The International Programs Branch: the Branch represents the Department's interests and responsibilities in international affairs. It is responsible for agricultural aid programs and technical assistance missions, and provides international agricultural intelligence for the Department. In addition, it co-ordinates the Department's efforts in World Food Day activities.

AGC 31
Co-operatives Secretariat: the Department provides administrative services to the Co-operatives Secretariat which was established on 1 April 1987. Its mandate is to support the Minister of State (Grains and Oilseeds) in his or her responsibilities related to the co-operative sector, to provide services to the Interdepartmental Committee on Co-operatives and to liaise with Canadian co-operatives. The objective of the Secretariat is to focus on the federal government's commitment to the co-operative sector, including co-ordinating the development and implementation of national policies that address the contribution of co-operatives to the economic and social growth of the country.

AGC 32
Soil Conservation Initiative: this program addresses both the deterioration of agricultural soil and the maintenance of agricultural and natural resources. In co-operation with provincial governments, the Department provides financial assistance for projects promoting and developing soil conservation practices. In the Western provinces, the focus is on conversion of marginal lands from annual cultivation to long-term vegetative cover. This program also increases opportunities for agricultural diversification into special crops, forage and livestock production. Funding in Western Canada is committed under the Western Diversification Initiative.

AGC 33
Farm Women's Advancement Program: the program provides financial assistance to Canadian farm women's organizations for selected information, education, participation, promotion and organizational activities to further the equality of Canadian farm women. The program focusses on economic and social issues. It supports activities sponsored by farm women's organizations to increase farm women's access to land, capital, credit, economic development programs and appropriate production and management training.

AGC 34
Agri-Food Inspection Strategies and Communication: the Division develops partnerships with industry, consumers and other government departments in the communication of food safety and inspection programs, to establish national standards meeting international requirements, to develop multicommodity, multinational approaches to food inspection activities and to create a focal point for the co-ordination of food safety and inspection programs and policy development. The Division provides information on the direction of the Food Safety Policy Review and food inspection and food safety programs. Agri-Food Inspection Strategies, Food Inspection Directorate.
Inquiries: Ottawa/Hull (613) 992-2114.

Agriculture Canada *(continued)*

AGC 35
Prairie Farm Rehabilitation Administration (PFRA): the Administration helps strengthen and diversify agricultural production on the prairies by supporting and implementing soil conservation measures and water development projects. PFRA provides technical and financial assistance to farmers, ranchers, conservation groups and local and provincial governments for soil conservation and water development activities.
Inquiries: Ottawa/Hull (306) 780-5884; or regional offices *see* Part II, Addresses.

Bank of Canada (BC)

234 Wellington Street
Ottawa, Ontario
K1A 0G9

Information: Ottawa/Hull (613) 782-8111; regional offices *see* Part II, Addresses.

Minister responsible:
Minister of Finance

The Bank of Canada formulates and implements monetary policy and acts as fiscal agent to the Government of Canada. The Bank of Canada Act gives the Bank the sole right to issue notes intended for circulation in Canada.

BC 1
Canada Savings Bonds: the Bank of Canada provides services to the public related to the sale and administration of Canada Savings Bonds.

BC 2
Government of Canada (Direct Marketable) Bonds: Government of Canada bonds are issued for terms of from two to 25 years by allocation and auction to chartered banks and investment dealers in denominations from $1000 to $1 million. The bonds carry a fixed interest rate, but are bought and sold in the secondary market by corporations and individuals at a price to give a yield to maturity which reflects market interest rates at the time of the transaction.

BC 3
Treasury bills: treasury bills are short-term debt obligations of the government issued for 90, 180 or 365 days. Available in denominations from $1000 to $1 million, they are sold for a discount at a weekly auction to chartered banks and investment dealers, and may subsequently be resold before maturity to corporations, individuals and other financial institutions.

BC 4
Unclaimed bank balances: the Bank Act requires that accounts of individuals and corporations at chartered banks, which have been dormant for 10 years be transferred to the Bank of Canada, where they are held in safekeeping. After a further period of 20 years, small balances are transferred to the Consolidated Revenue Fund.

BC 5
Damaged bank notes: as the sole bank note issuer in Canada, the Bank of Canada will refund full or even partial value for notes which have been damaged or mutilated while in the hands of the public. Identifiable remnants may be forwarded by any financial institution to the Bank of Canada on a collection basis. Valuation is based on the proportion of the physical note which is identifiable.

BC 6
Exchange and interest rate information: together with other economic and financial statistics, the Bank of Canada publishes selected exchange and interest rate information in its *Monthly Review* and *Weekly Financial Statistics*, both of which are available by subscription.

BC 7
Currency Museum: the galleries of the Currency Museum exhibit money and artifacts that served as money in both the Old World and the New World. This comprehensive display of Canadian and foreign notes and coins is part of the National Currency Collection.

Canadian Advisory Council on the Status of Women (CACSW)

110 O'Connor Street, 9th Floor
P O Box 1541, Station B
Ottawa, Ontario
K1P 5R5

Information: Ottawa/Hull (613) 992-4975; regional and local offices *see* Part II, Addresses.

Minister responsible:
Minister Responsible for the Status of Women

The Canadian Advisory Council on the Status of Women was established in 1973 to advise the federal government on issues affecting women and to promote public awareness of those issues. The Council co-operates with national women's groups and provincial advisory councils on the status of women on a regular basis. It also maintains a documentation centre where books, periodicals and documents on women's issues are available to researchers and the public.

CACSW 1
Research/women's issues: the Council conducts research into women's issues to make recommendations to the government and inform the public. In addition to making its research results available to women's groups, governments and the public, the Council distributes its publications to universities, colleges, regional and public libraries, ministries of education and offices of federal government women's programs.

Canadian Broadcasting Corporation (CBC)

Head Office
1500 Bronson Avenue
(P O Box 8478)
Ottawa, Ontario
K1G 3J5

Information: Ottawa/Hull (613) 724-1200;
Telecommunications Device for the Deaf (TDD)
Ottawa/Hull (613) 733-8868; headquarters, regional offices or local offices *see* Part II, Addresses.

Minister responsible:
Minister of Communications

The CBC is a publicly owned corporation established by an Act of the Canadian Parliament to provide the national broadcasting service in Canada.

CBC 1
National Broadcasting Service: the CBC operates several national services which maintain high levels of Canadian content - English and French television networks, and English and French AM radio and FM stereo networks. Many of the programs on both the English and French television networks are available with closed captions for people with hearing impairments. Transmission methods include leased channels on the Canadian space satellite Anik, as well as more than 100 000 km of microwave and landline connections. Information is communicated to people with hearing impairments via Telecommunications Device for the Deaf (TDD).

CBC 2
CBC National Satellite Channel: the channel makes available to Canadians via satellite and cable the proceedings of the House of Commons as well as other special national events, such as public hearings and provincial election coverage.

CBC 3
Radio Canada International: this CBC radio service on shortwave is, in effect, Canada's voice abroad. RCI's information programming reflects Canada's political, economic, social and cultural spectrum to an international audience, broadcasting in 14 languages. The service also produces programs for use by leading broadcasters in the world's major radio markets.

CBC 4
CBC Northern Service: broadcasting in English, French and eight native languages and dialects, the CBC Northern Service provides radio and television broadcasting for Dene, Indian, Inuit, Métis and non-native groups in the Yukon, the Northwest Territories and Northern Quebec.

CBC 5
Northern Quebec Service: the service provides most of the CBC's French and English radio and television programming, as well as some programming in Cree, to residents of Quebec's North.

CBC 6
Engineering Headquarters: the CBC's Engineering Department has been authorized to market its broadcast engineering expertise abroad, in co-operation with the private sector. Its involvement in foreign projects is limited to providing broadcast engineering knowledge and skills, while the private sector supplies the necessary equipment and services.

CBC 7
Newsworld: this is a 24-hour national satellite-delivered English language news and information specialty service.

The Canada Council (CC)

Head Office
99 Metcalfe Street
(P O Box 1047)
Ottawa, Ontario
K1P 5V8

Information: Ottawa/Hull (613) 598-4365
(station-to-station collect calls accepted). Other offices, *see* Part II, Addresses.

The Canada Council reports to Parliament through the Minister of Communications.

The Canada Council is an independent agency created by the Parliament of Canada in 1957 to foster and promote the arts. The Council provides a wide range of grants and services to professional Canadian artists and arts organizations in dance, media arts, music, opera, theatre, writing, publishing and the visual arts. It awards about 4200 grants each year: 3000 grants to professional arts organizations such as opera, dance and theatre companies, orchestras, film and video organizations, public art galleries, book and periodical publishers and artists' centres; and 1200 to individual artists to create works of art, do research or further their training and development. To apply for grants, artists must be Canadian citizens or permanent residents of Canada.

The Canada Council *(continued)*

CC 1
Aid to professional artists and arts organizations: the Canada Council has developed over 100 programs of support which are modified regularly to meet the changing needs of the arts community. Six sections are responsible for the overall development of specific art forms. They are: Dance, Music and Opera; Theatre, Writing and Publishing; Visual Art; and Media Arts. Four other sections complement their work: the Arts Awards Service administers an extensive program of grants to individual artists; the Explorations Program supports innovative projects by individuals, groups and non-profit organizations that venture into new artistic territory; the Arts Bank purchases works by visual artists and rents them for display in government departments and non-profit organizations across Canada; and the Touring Office provides services and grants to promote touring by artists and companies in dance, theatre, music and opera.

CC 2
Public Lending Right Commission: consisting of authors, librarians and publishers, the Public Lending Right Commission was established in 1986 to administer a program of payments to Canadian authors for their eligible books catalogued by libraries across Canada. PLR payments are determined by sampling the holdings of a representative number of libraries; the more libraries in which an eligible title is found, the larger the PLR payment. The available budget determines both the dollar value of a library "hit" and the maximum an author can earn. Cheques are issued each spring.
Inquiries: Ottawa/Hull (613) 598-4378 (Collect calls will not be accepted.)

CC 3
Other activities: in addition to its primary role in the arts, the Council maintains the Secretariat for the Canadian Commission for Unesco and administers the Killam Program of prizes and fellowships to scholars of exceptional ability engaged in significant research projects. The Council also recognizes distinguished achievement through a number of prestigious prizes, including: the Governor General's Literary Awards, Canada's premier literary prizes, valued at $10 000 each; the $50 000 Molson Prizes for outstanding achievement in the arts, humanities or social sciences; the $50 000 international Glenn Gould Prize for exceptional contribution to music and its communication through the use of any of the communications technologies; the $50 000 McLuhan Teleglobe Canada Award for exceptional contribution to a better understanding of the influence of communications media and communications technology on society; and the $50 000 Izaak Walton Killam Memorial Prizes for recognition of a distinguished career in, and contribution to, the fields of the natural sciences, the health sciences and engineering.

Consumer and Corporate Affairs Canada (CCA)

Head Office
Place du Portage
50 Victoria Street
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0C9)

Information: Ottawa/Hull (819) 997-2938;
Telecommunications Device for the Deaf,
(819) 994-0067; for other offices *see* Part II, Addresses.

Minister responsible:
Minister of Consumer and Corporate Affairs

The principal role of Consumer and Corporate Affairs Canada is to promote the fair and efficient operation of the Canadian marketplace and to balance the interests of consumers and business. Its mission includes the establishment and administration of rules and guidelines for business conduct, the transmission of accurate information to consumers, the maintenance and stimulation of competition among businesses, the establishment and enforcement of standards for trade in commodities and services, the protection from product-related hazards and the disclosure and diffusion of technological information.

CCA 1
Consumer Policy and Services: this Branch identifies, analyses and articulates marketplace consumer issues, and is responsible for developing consumer policy on a broad range of matters in support of the Minister's consumer protection and promotion responsibilities. It also recommends and initiates programs to promote consumer interest in the government, business and voluntary sectors. It administers the Tax Rebate Discounting Act and a Grants and Contributions Program.

CCA 2
Consumer protection against misrepresentation and economic loss: the Consumer Products Branch is responsible for the enforcement of legislation and the administration of voluntary programs to prevent product misrepresentation in the marketplace. Through its compliance activities, the Branch detects and prevents fraud and deception in the packaging, labelling, quality, quantity, composition and advertising of a wide range of food and non-food products. The Consumer Products Branch also ensures that consumers have accurate information necessary to choose between products.

CCA 3
Consumer protection – approval and inspection of weighing and measuring devices: the Legal Metrology Branch ensures accurate measurement of goods and services sold on the basis of measure in the Canadian marketplace. Any weighing or measuring device must first receive approval from the Legal Metrology Branch before it can be used in a trade application in Canada. A device is inspected upon installation, and thereafter periodically, by field staff who verify that it conforms to relevant legislation and specifications. These procedures apply to weighing and measuring devices of all types, such as light- and heavy-duty scales, electricity meters, natural gas meters and gasoline dispensers.

CCA 4
Product safety: the Product Safety Branch develops and enforces regulations to ensure the safety of consumer products; promotes voluntary programs to protect consumers; administers and enforces the Hazardous Products Act; and investigates products that have caused accidents or injuries to consumers. The Branch's information programs are designed to increase consumer awareness of safety precautions and reduce the number of accidents.

CCA 5
Misleading advertising: the Marketing Practices Branch investigates complaints concerning violations of the misleading advertising and deceptive marketing practices provisions of the Competition Act. Under its program of compliance, the Branch provides opinions on the application of the Act to proposed advertisements and promotional contests. *The Misleading Advertising Bulletin*, published quarterly, contains summaries of prosecutions that resulted in convictions as well as policy statements on various issues.

CCA 6
CA identification numbers: under the Textile Labelling and Advertising Regulations, textile dealers in Canada may obtain CA identification numbers to use on their labels in place of their names and addresses. The Department maintains an up-to-date record of all registered CA numbers and, on request, will provide the company name and address corresponding to a given number.

CCA 7
Conflict of interest: the Assistant Deputy Registrar General administers the Conflict of Interest and Post-Employment Code for Public Office Holders. The office is also responsible for the application of the conflict of interest compliance measures to ministers of the Crown, their staff, parliamentary secretaries, Governor in Council appointees and ministerial appointees. The Public Registry contains public documents stating methods of compliance as well as declarations made by public office holders in compliance with these measures.

CCA 8
Incorporation of businesses: the Corporations Directorate administers several federal acts, including the Canada Corporations Act and the Canada Business Corporations Act. All federal business corporations, with the exception of financial intermediaries, are incorporated under the Canada Business Corporations Act, while all federal non-profit corporations are established under Part II of the Canada Corporations Act. The Corporations Directorate processes submissions made by federal corporations in accordance with the acts it administers. It also provides public access to corporate statutory filings and ensures compliance with the applicable legislation.

CCA 9
Bankruptcy: the Bankruptcy Branch is given authority by the Bankruptcy Act to provide assistance in filing consumer bankruptcies and to protect the rights and interests of both creditors and debtors during bankruptcy proceedings. It regulates the bankruptcy process through the licensing and supervision of trustees-in-bankruptcy and is responsible for the detection of abuses of the process both before and after bankruptcy. Where required, the Branch ensures that investigations and prosecution take place. It also maintains and disseminates general and statistical information on bankruptcy.

CCA 10
Competition policy: the Director of Investigation and Research of the Bureau of Competition Policy conducts examinations and inquiries into possible contraventions of the Competition Act. Trade practices reviewable under the Act include mergers, abuses of position, price fixing and refusal to deal. Under the provisions contained in Part VII of the Competition Act, prenotification is required for all merger proposals that exceed certain size thresholds.

CCA 11
Copyright and industrial design: the Copyright and Industrial Design Branch administers the Copyright Act, which provides for the voluntary registration of copyright for original artistic, dramatic, literary or musical works; the Industrial Design Act, which provides for the registration of industrial designs of original shape or pattern, or in the form of ornamentation applied to a useful article of manufacture; and the Timber Marking Act, which provides for the registration of marks that are used to identify the ownership of timber floated down inland waterways in Quebec, Ontario and New Brunswick.

Consumer and Corporate Affairs Canada
(continued)

CCA 12
Patents: the Patent Office not only issues patents but gathers and disseminates technological information found in the world's patent documents. A patent provides protection from others making, using or selling an invention and enables the inventor to sell or license his or her product. The first inventor to file an application for an invention is entitled to the patent. Although it is possible for an individual to apply for a patent, a registered patent agent should be consulted. Patents come into force on their date of issue and expire 20 years after filing (or earlier if maintenance fees are not paid). Protection, however, which is dependent on the granting of patents, becomes retroactive to the date of publication, 18 months after filing. The Canadian Patent Office will conduct a state-of-the-art search of technological information in Canadian and foreign patents to provide technology-based small businesses with a sample of what patents are available in their field of interest. The information can be used, among other things, to prevent duplication of research, find solutions to technological problems and identify new products for marketing.

CCA 13
Trade-marks*: the Trade-marks Office registers trade-marks, that is, words, slogans, designs or any combination of these elements that distinguish the goods and services of one person or firm from those of another. Trade-mark owners have the right to prevent others from using their trade-marks for the same goods or services. Although it is not necessary to register a trade-mark to acquire ownership of such a mark, registration does establish broader rights, such as national protection and the right to allow others to use the trade-mark. (For example, franchising requires registration of the trade-mark and of the franchisee as a registered user of the trade-mark.) The Office also provides and maintains a computerized data base of all registered trade-marks, their owners with their addresses, the goods and services sold under trade-mark, pending and refused applications and other commercially valuable information.

*Consumer and Corporate Affairs Canada hyphenates the word 'trademark' in accordance with a 1985 revised statute.

CCA 14
Document registration: the Registration Division of the Office of the Assistant Deputy Registrar General is a central depository for documents issued or registered by the Registrar General of Canada under the Formal Documents Regulations and other statutes. These include, among others, documents on appointments by the Governor in Council and land grants from the Crown, as well as those concerning the Railway Act and the Canada Corporations Act. The Office of the Assistant Deputy Registrar General is also the keeper of the Great Seal of Canada.

CCA 15
Information on measurement: this office provides information to the public on all matters related to measurement, in particular the International System of Units (SI). It is also responsible for the distribution of material published by the former Metric Commission, abolished in 1985.

CCA 16
Lobbyists registration: the Lobbyists Registration Act requires the registration of individuals who are paid to engage in certain lobbying activities. The Act distinguishes between two types of lobbyists. A Tier I lobbyist is an individual who is paid to provide certain types of lobbying services on behalf of a client. This group includes professional lobbyists such as government relations consultants as well as lawyers, accountants and other professional advisors who provide lobbying services for their clients. A Tier II lobbyist is an employee whose job involves a significant amount of lobbying for his or her employer.

CCA 17
Procurement Review Board of Canada: the Procurement Review Board has the authority to receive, review and decide upon complaints about federal government procurements which come under the jurisdiction of the Free Trade Agreement (FTA). Any stage of the procurement process up to and including the awarding of a contract may be subject for a complaint before the Board, although complaints about procurements falling outside the FTA should be addressed to the department or agency responsible for carrying out the procurement. The Board determines whether FTA requirements prescribed in the Regulation have been followed in the awarding of a contract.

CCA 18
KIDSCARE: a new national awareness program on child safety related to consumer products, KIDSCARE is aimed at reducing the number of accidents causing deaths and injuries to children. The program provides useful and colourful information to children, parents and caregivers. KIDSCARE office.
Inquiries: (613) 953-1998.

CCA 19
The Workplace Hazardous Materials Information System (WHMIS): this group establishes through consensus, the uniform national requirements to ensure that information on the hazards of materials produced or sold in, imported to, or used within, workplaces in Canada is provided by suppliers to employers and employees. WHMIS.
Inquiries: (613) 953-3080.

Canadian Commercial Corporation (CCC)

Metropolitan Centre, 11th Floor
50 O'Connor Street
Ottawa, Ontario
K1A 0S6

Information: Ottawa/Hull (613) 996-0034.

Minister responsible:
Minister for International Trade

CCC 1
By serving as prime contractor in government-to-government sales transactions, the Canadian Commercial Corporation facilitates the export of a wide range of goods and services from Canadian sources. It responds to requests by foreign governments and international agencies for individual products or services, by identifying Canadian firms capable of meeting the customer's requirements. The Corporation executes prime as well as back-to-back contracts and follows through with the contract management, inspection, acceptance and payment aspects of each sale.

Canadian Centre for Management Development (CCMD)

Office of the Principal
De La Salle Campus
373 Sussex Drive
Ottawa, Ontario

Tourraine Campus

645 Principale Street
Tourraine, Quebec
(Mail: for both campuses P O Box 420, Station A, Ottawa, Ontario, K1N 8V4)

Information: Ottawa/Hull (613) 992-8062; Tourraine (819) 997-4163.

Minister responsible:
Deputy Prime Minister

CCMD 1
Established in 1988, the Centre focusses on the training, orientation and development of senior managers in the federal sector. It has three major programs:

Management Development: offers courses for managers below the ADM level. It comprises orientation courses, overview of government, Career Assignment Program (CAP) seminars, short courses and armchair sessions.

Advanced Management: emphasizes development services for DMs, ADMs and equivalent; develops innovative courses, lectures and other activities on new or emerging information on public management; and also publishes case studies on federal management.

Research: directed toward the needs of public service managers, CCMD's active research program concentrates on management organization and administration. The Centre publishes annually a Research Agenda outlining priorities for the coming year and invites proposals for research studies on topics relating to one or more of these priorities.

Canadian Centre for Occupational Health and Safety (CCOHS)

250 Main Street East
Hamilton, Ontario
L8N 1H6

Information: Hamilton, Ontario (416) 572-2981; Inquiries Services: Hamilton (Ont) (416) 572-4400 or toll-free 1-800-263-8466; CCINFO Helpline: Hamilton (Ont) (416) 572-4444 or toll-free 1-800-263-8340.

Minister responsible:
Minister of Labour

CCOHS 1
CCOHS serves as the national information resource in occupational health and safety. Created by an Act of Parliament in 1978 "to promote the fundamental right of Canadians to a healthy and safe working environment," it is funded chiefly by the federal government and is governed by a council representative of governments, labour and employers. CCOHS provides occupational health and safety information through a free and confidential inquiries service, publications and CCINFO, its computerized information service. The computerized information is available both online (CCINFOline) and on CD-ROM (CCINFOdisc). CCOHS also holds workshops on issues in occupational health and safety. The CCOHS membership program provides both standard and customized services tailored to the needs of member organizations.

Canadian Commission for Unesco (CCU)

99 Metcalfe Street
(P O Box 1047)
Ottawa, Ontario
K1P 5V8

Information: Ottawa/Hull (613) 598-4325.

The Canadian Commission for Unesco is an agency of the Canada Council, which reports directly to Parliament.

Canadian Commission for Unesco *(continued)*

CCU 1
The Canadian Commission for UNESCO co-operates with governments, organizations, institutions and individuals in Canada that are interested in the activities of the United Nations Educational, Scientific and Cultural Organization. It also works with the UNESCO Secretariat in Paris and with national commissions in other member states in implementing UNESCO programs, and advises the Canadian government through the Department of External Affairs on all matters relating to UNESCO. The Commission publishes a Bulletin available free of charge, four times a year.

Canadian Dairy Commission (CDC)

Pebb Building
2197 Riverside Drive
Ottawa, Ontario
K1A 0Z2

Information: Ottawa/Hull (613) 998-9490.

Minister responsible:
Minister of Agriculture

CDC 1
The Canadian Dairy Commission administers a national dairy policy whose objective is to achieve a healthy, viable dairy industry. Working closely with producers, processors, exporters and provincial milk-marketing boards and agencies, the Commission advises the Minister of Agriculture on matters relating to the dairy industry. It develops policies and programs which meet the needs of the industry while providing Canadian consumers with adequate supplies of quality dairy products.

Canada Deposit Insurance Corporation (CDIC)

Head Office
50 O'Connor Street, 17th Floor
(P O Box 2340, Station D)
Ottawa, Ontario
K1P 5W5

Information: Ottawa/Hull (613) 996-2081; Toronto (416) 973-3887; or toll-free 1-800-461-CDIC. (1-800-461-2342)

Minister responsible:
Minister of Finance

The Canada Deposit Insurance Corporation (CDIC) is a federal Crown corporation created in 1967 to protect money deposited in member financial institutions. CDIC's members include banks, trust companies and loan companies. To obtain membership, an application must be submitted and approved. As a lender of last resort, CDIC may provide short-term loans under the provisions of the Investment Companies Act and the Co-operative Credit Associations Act.

CDIC 1
Deposit insurance: the maximum basic protection that a person may have with the same member is $60 000. Separate protection is provided for joint deposits, trust deposits and deposits held in registered retirement savings plans and registered retirement income funds. Insurable deposits include savings and chequing accounts, term deposits such as guaranteed investment certificates and debentures issued by loan companies, money orders, drafts, certified drafts and cheques and traveller's cheques issued by members. To be eligible for deposit insurance protection, a deposit must be repayable no later than five years after the date of deposit.

The deposit insurance protection provided by CDIC is the same for all members. However, for deposits made in the province of Quebec with provincially incorporated members, the protection is provided by the Quebec Deposit Insurance Board (QDIB) and not CDIC.

Canada Development Investment Corporation (CDVIC)

Scotia Plaza
Suite 2703
(P O Box 320)
Toronto, Ontario
M5H 3Y2

Information: Toronto (416) 864-0333.

Minister responsible:
Minister of Privatization and Regulatory Affairs

CDVIC 1
The Canada Development Investment Corporation is a federal Crown corporation responsible for the divestiture of corporate interests of the Crown. It also manages federal shares in mixed-ownership enterprises for which divestiture is the ultimate objective, but which may require commercial strengthening before the federal shares can be sold. In certain cases where the divestiture is in stages, the CDIC manages remaining federal corporate interests directly or on behalf of the government; the management of such interests is governed by the Board of Directors of CDIC by commercial decisions. The Corporation currently manages the federal government's investments in Canada Eldor Inc. (formerly Eldorado Nuclear Limited), Ginn Publishing Canada Inc., Nordion International Inc. (formerly the Radiochemical Company Division of Atomic Energy of Canada Limited) and Theratronics International Limited (formerly the Medical Products Division of Atomic Energy of Canada Limited). It also manages the federal government's shares in Varity Corporation and National Sea Products.

Canadian Grain Commission (CGC)

Head Office
303 Main Street, Suite 600
Winnipeg, Manitoba
R3C 3G8

Information: Winnipeg (204) 983-2749; regional offices: *see* Part II, Addresses.

Minister responsible:
Minister of State (Grains and Oilseeds)

CGC 1
Established in 1912 by the Canada Grain Act, the Canadian Grain Commission has two main activities: the regulation of grain handling in Canada and the establishment and maintenance of standards of quality for Canadian grains.

The Commission maintains quality control of Canadian grains as they move through the handling system; inspects grain at licensed terminal and transfer elevators and supervises and controls the treatment of grain. It also supervises weighing of grain at licensed terminal and transfer elevators and ensures that all grain is accounted for during shipment. It audits physical elevator stocks at regular intevals; investigates excessive overages and shortages in grain receipt or shipments; provides documentation to terminal and transfer elevators; conducts economic studies for the Commission and publishes statistics. It issues grain-dealer and elevator licences and monitors security provisions related to licensees. It also administers the allocation of rail cars to producers who apply for this service.

The Grain Research Laboratory of the Commission assesses the quality of plant breeders' new lines, the annual harvest and commercial grain shipments. It conducts basic and applied research on Canadian grains and oilseeds and supplies technical assistance to marketers of Canadian grains and oilseeds.

Canada Harbour Place Corporation (CHPC)

World Trade Centre
999 Canada Place
Suite 690
Vancouver, British Columbia
V6C 3C1

Information: Vancouver (604) 666-7200.

Minister responsible:
Minister of Transport

CHPC 1
The Canada Harbour Place Corporation is a Crown corporation established in June 1982 by federal-provincial agreement to design and construct Canada Place in Vancouver. The project includes the Vancouver Trade and Convention Centre, (converted from space used for the Canada Pavilion at Expo 86); the Pan Pacific Vancouver Hotel, built for Tokyo Canada Corporation; the World Trade Centre; and a cruise ship facility, built for the Vancouver Ports Corporation (Ports Canada). The Canada Place complex is federally owned and operated by the Corporation.

Canadian Human Rights Commission (CHRC)

Headquarters
Place de Ville, Tower A, 13th Floor
320 Queen Street
Ottawa, Ontario
K1A 1E1

Information: Ottawa/Hull (613) 995-1151; Telecommunications Device for the Deaf (TDD) Ottawa/Hull (613) 996-5211; Regional Offices *see* Part II, Addresses. (Collect calls are accepted throughout Canada.)

The Canadian Human Rights Commission reports to Parliament through the Minister of Justice.

Canadian Human Rights Commission *(continued)*

CHRC 1
The Canadian Human Rights Commission administers the Canadian Human Rights Act, which requires employers and employees under federal jurisdiction to provide equal access to goods, services, facilities, accommodation or employment, without discrimination because of pregnancy or childbirth, or on the grounds of race, colour, national or ethnic origin, religion, age, sex, marital status, family status, pardoned conviction or disability (both physical and mental, including alcohol or drug dependence). Harassment on any of these grounds is prohibited. The Act also requires that men and women be paid equally for work of equal value. The Commission investigates complaints of discrimination lodged against organizations under federal jurisdiction. It also monitors the annual reports filed by federally regulated employers under the Employment Equity Act 1986 and, where appropriate, takes action under the Canadian Human Rights Act.

Correctional Investigator, Office of the (CI)

P O Box 2324, Station D
Ottawa, Ontario
K1P 5W5

Information: Ottawa/Hull (613) 993-6425.

Minister responsible:
Solicitor General of Canada

CI 1
The Office of the Correctional Investigator investigates complaints from inmates. It also reports on problems of inmates, raised through complaints, that come within the responsibility of the Solicitor General of Canada, except for problems where the complainant has not, in the opinion of the Correctional Investigator, exhausted all available legal or administrative remedies. Other problems not covered are those that ceased to exist or to be the subject of complaint more than one year before the lodging of the complaint with the Commissioner (Correctional Investigator), and problems coming under the responsibility of the Solicitor General of Canada that touch on material to be considered by the National Parole Board. Furthermore, the Commissioner does not investigate a complaint if it has previously been investigated or if, in the opinion of the Commissioner, a person complaining has no valid interest in the matter.

Canadian Intergovernmental Conference Secretariat (CICS)

110 O'Connor Street, 10th Floor
(Mail: P O Box 488, Station A)
Ottawa, Ontario
K1N 8V5

Information: Ottawa/Hull (613) 995-2341.

Minister responsible:
Prime Minister

CICS 1
The Canadian Intergovernmental Conference Secretariat (CICS) was created by the First Ministers of Canada to provide all services required for the organization and administration of federal-provincial and interprovincial meetings of First Ministers, ministers and deputy ministers. Services include provision of a conference secretary and liaison with delegations on behalf of the chair; preparation of a conference program; registration of delegates and accreditation of media representatives translation, printing and distribution of conference documents; provision of interpretation, media and security services; preparation of summaries of proceedings; and distribution of verbatim transcripts and other records of conference activities. The Secretariat arranges for the coding of conference documents and maintains a document archives for the use of governments. It is also the principal source of unclassified intergovernmental conference documentation for legislative, university and municipal libraries in Canada. The Secretariat, as an agency of both the federal and provincial governments, acts as a neutral intergovernmental body. Its budget is supported by both orders of government and its staff includes both federal and provincial public servants. Operations are reviewed by federal and provincial senior officials designated by their First Ministers. The Secretariat reports to Parliament through the Prime Minister; the Secretary reports to all governments annually.

Canadian International Development Agency (CIDA)

Place du Centre
200 Promenade du Portage
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0G4)

Information: Ottawa/Hull (819) 997-5006 (Public Inquiries Centre); (819) 997-5456 (reception).

Minister responsible:
Minister for External Relations and International Development

CIDA 1
International development assistance: CIDA is responsible for about three quarters of Canada's official aid to developing countries. Its goal is to help the peoples and countries of the Third World achieve self-sustaining social and economic development. Canada's official development assistance (ODA) is divided into two categories. One half of the funding is a Partnership Program shaped by the initiatives of the government's partners in development (such as non-governmental organizations and institutions, business and multilateral organizations). These groups are responsible for planning and carrying out their own programs and projects. The other half of ODA supports Canada's National Initiatives Program of bilateral assistance and other contributions to development projects approved by the government.

CIDA 2
Government-to-government assistance: this program provides direct assistance to eligible developing countries in Africa, Asia, the Caribbean and Latin America. Funding is provided for specific projects that respond to the needs and priorities of developing countries; this aid is partly tied to the use of Canadian goods and services. (This initiative was formerly called bilateral development assistance.)

CIDA 3
Participation of Canadian business in Government-to-government Assistance Program: CIDA establishes and develops working relationships with Canadian industry and calls on its expertise and products to implement development projects.

CIDA 4
Non-governmental organizations: CIDA helps Canadian voluntary organizations participate in international development efforts. Non-governmental organizations, in partnership with developing country counterparts, sponsor projects in more than a hundred countries. Funded by voluntary contributions from Canadians matched with grants from CIDA, the projects spark development at the grassroots level.

CIDA 5
Institutional co-operation: CIDA helps Canadian institutions (such as educational institutions, co-operatives and unions, and other social institutions) become involved in joint ventures with similar institutions in developing countries.

CIDA 6
Industrial Co-operation Program: CIDA promotes Third World industrial development through co-operative efforts with Canada's private sector. The Industrial Co-operation Program, through various contribution mechanisms, helps Canadian companies aid their counterparts in developing countries. Preference is given to small and medium-sized enterprises.

CIDA 7
Food aid: Canadian food aid serves both humanitarian and developmental objectives. Bilateral food aid goes direct to the recipient government, which most often sells it to provide money for agricultural projects, incentive schemes to help local farmers, or other long-term solutions to food problems. Multilateral food aid contributions are directed to the United Nations World Food Program, which uses them to meet emergency needs and to help developing countries become more self-reliant.

CIDA 8
Africa 2000: this program represents a 15-year commitment by Canada to the recovery and long-term development of Africa in the wake of the 1984-85 famine crisis. CIDA assists groups and individuals who wish to contribute to and participate in the program.

CIDA 9
International organizations: through its multilateral aid program, Canada, together with other donor countries, supports the work of international development organizations. CIDA contributes to the United Nations agencies, Commonwealth and Francophone institutions, multilateral development banks such as the World Bank, which offers loans interest-free to developing countries, and the International Fund for Agricultural Development, which works to boost food production and overcome malnutrition.

CIDA 10
International humanitarian assistance: Canadian help flows to disaster victims either directly or through contributions to the work of international institutions, and Canadian and international non-governmental organizations. Canada can thereby respond quickly to emergency appeals, provide longer-term support for international humanitarian institutions and help Third World countries strengthen their ability to cope with the consequences of disasters.

CIDA 11
International development work: CIDA publishes a guide which briefly describes the various job possibilities in the international development field, both overseas and in Canada.

CIDA 12
Scholarships: these awards are offered each year to Canadian citizens who have completed an undergraduate program of studies and have indicated a definite commitment to, and suitability for, a career in international development. Applicants wishing to use an award to pursue a PhD program are not eligible.

Canadian International Development Agency
(continued)

CIDA 13
Youth Initiatives Fund: this program helps fund the initiatives of non-governmental agencies, institutions, schools and private sector firms to involve young people in international development through exchange programs, short-term training, placements overseas and awareness programs. Its aim is to increase the awareness among young Canadians of the issues, challenges and opportunities affecting developing countries, to foster links between Canadian youth and their counterparts in developing countries and to develop a growing community in Canada committed to constructive relations with the developing world.
Inquiries: Ottawa/Hull (819) 997-5042.

Canadian International Grains Institute (CIGI)

303 Main Street, Suite 1000
Winnipeg, Manitoba
R3C 3G7

Information: Winnipeg (204) 983-5344.

Minister responsible:
Minister of State (Grains and Oilseeds)

CIGI 1
The Canadian International Grains Institue is a non-profit corporation offering instructional programs in grain handling, transportation, marketing and technology, to provide market development support for Canada's grain and oilseed industry. The Institute is affiliated with the Canadian Wheat Board and the Canadian Grain Commission and works closely with Agriculture Canada, the grain business and academic communities. By providing buyers and potential buyers of Canadian grain with a better understanding of both the Canadian and the world grain industry, the Institute contributes to the maintenance and enlargement of markets for Canadian grain and oilseeds and their products. Course participation is by invitation only.

Canadian Institute for International Peace and Security (CIIPS)

360 Albert Street, Suite 900
Ottawa, Ontario
K1R 7X7

Information: Ottawa/Hull (613) 990-1593;
(613) 563-0894; Fax: (613) 563-0894.

Minister responsible:
Secretary of State for External Affairs

The Canadian Institute for International Peace and Security was established in 1984 to increase knowledge and understanding of issues relating to international peace and security.

CIIPS 1
Research: the Institute conducts research on issues relating to international peace and security, from a Canadian perspective. Areas of particular interest are arms control, disarmament, defence and conflict resolution. To aid research, the Institute provides library facilities and assistance as well as access to several data bases to private organizations, universities and individuals conducting projects on issues related to international peace and security. Institute publications aim to encourage public discussion of peace and security issues and serve as a source of background information and analysis for the media. Teachers may obtain educational materials for classroom study and discussion. The Institute also organizes and co-sponsors various conferences and seminars on topics related to peace and security.

CIIPS 2
Grants and awards programs: to encourage public discussion of issues of international peace and security, the Institute offers grants to non-governmental organizations, public interest groups and individuals in support of their work in this area. Activities eligible for grants include conferences, seminars, lectures, workshops, publications and special projects, such as theatre productions or TV and radio programs. CIIPS also funds projects undertaken in co- operation with libraries and provides grants to public libraries for the acquisition of publications on issues of peace and security. Canadian researchers may receive funding for projects conducted in the area of international peace and security that provide a Canadian perspective and that complement the research activities of the Institute. The Institute allocates awards and bursaries to encourage study in the field of international peace and security, to develop Canadian expertise in the field and to foster the exchange of ideas between Canadians and researchers in other countries.

Canadian International Trade Tribunal (CITT)

Journal Tower South, 21st Floor
365 Laurier Avenue West
Ottawa, Ontario
K1A 0G7

Information: Ottawa/Hull (613) 993-4601.

Minister responsible:
Minister of Finance

CITT 1
An independent quasi-judicial body, the Canadian International Trade Tribunal took over the inquiry and appeal functions of the Tariff Board, the Canadian Import Tribunal and the Textile and Clothing Board in 1988. The Tribunal has rules and procedures similar to those of a court of law but not quite as strict. It hears appeals from Revenue Canada, Customs and Excise decisions on customs tariff classifications, excise tax and related matters; conducts inquiries and determines whether Canadian producers are either being injured by the imports which benefit from tariff concessions for developing countries (GPT and CARIBCAN) or seriously injured by imports from all sources; conducts inquiries at the request of the government on any matter related to the economic, trade or commercial interests of Canada; and makes findings on whether imported goods which have been found to be dumped are injuring Canadian producers of like goods. Decisions of the Tribunal may be appealed to the Federal Court of Canada, to GATT dispute settlement panels and to binational (Canada-US) panels.

Canada Lands Company (CLC)

c/o Public Works Canada
Crown Corporations Directorate
Sir Charles Tupper Building
Riverside Drive
Ottawa, Ontario
K1A 0M2

Information: Ottawa/Hull (613) 736-2222.

Minister responsible:
Minister of Public Works

CLC 1
The Canada Lands Company is a corporate structure under which subsidiary Crown corporations have been established and assigned management and development responsibilities for the properties involved, under agreement with the Minister of Public Works. The subsidiaries are the Canada Lands Company (Vieux-Port de Montréal) Limited, which has a mandate to implement a plan to revitalize and manage lands owned by the Crown in Montreal in the area between Amherst Street and the Bonaventure Highway at the south of Commune Street, including the Cité du Havre; the Canada Lands Company (Vieux-Port de Québec) Inc., which ceased operations in March 1988; the Canada Lands Company (Mirabel) Limited, whose mandate is to administer the Mirabel Peripheral Lands and to prepare and execute a plan for disposal of lands no longer required for the protection of the airport. Inquiries: Montreal (514) 283-5256, Mirabel (514) 258-2451.

Canada Labour Relations Board (CLRB)

Head Office
C.D. Howe Building
240 Sparks Street, 4th Floor West
Ottawa, Ontario
K1A 0X8

Information: Ottawa/Hull (613) 996-9466; Regional Offices *see* Part II, Addresses.

Minister responsible:
Minister of Labour

CLRB 1
The Canada Labour Relations Board is an adjudicative, quasi-judicial, administrative tribunal with statutory powers and functions deriving from Part I and Part II of the Canada Labour Code. The Board's jurisdiction in industrial relations and safety covers federal works, undertakings and businesses, including all forms of interprovincial or international transportation of goods or passengers; broadcasting; communications; longshoring; grain-handling; banking; uranium mining; and certain Crown corporations. The Board's principal activities are the granting or revoking of collective bargaining rights; the mediation or adjudication of complaints of unfair labour practice and allegations of unlawful strike or lockout including the issue of restraining or cease-and-desist orders; the settlement of complaints regarding the exercise of rights under safety legislation; and the disposition of referrals concerning the existence of danger. In Yukon and the Northwest Territories, the Board's activities also cover those that would normally fall under provincial jurisdiction.

Canadian Museum of Civilization (CMC)

100 Laurier Street
P O Box 3100, Station B
Hull, Quebec
J8X 4H2

Information: Ottawa/Hull (819) 776-7000;
Telecommunications Device for the Deaf (TDD)
Ottawa/Hull (819) 776-7003.

Minister responsible:
Minister of Communications

CMC 1
The Canadian Museum of Civilization traces more than 10 000 years of human presence in Canada in its exhibits of archaeology, ethnology, folk culture and social history. The museum also conducts research, collects and preserves artifacts and disseminates information about these fields.

Canada Mortgage and Housing Corporation (CMHC)

Head Office
682 Montreal Road
Ottawa, Ontario
K1A 0P7

Information: Ottawa/Hull (613) 748-2000; regional or local offices *see* Part II, Addresses.

Minister responsible:
Minister of State (Housing)

The Canada Mortgage and Housing Corporation administers the National Housing Act and is authorized to insure mortgage loans made by approved lenders for new and existing homeowner housing, new and existing rental housing and dwellings built by co-operative and non-profit associations.

CMHC 1
Canadian Housing Information Centre: policy studies and technical reports on various aspects of Canadian housing and community development are available to researchers and the public from the Canadian Housing Information Centre.

CMHC 2
Housing for senior citizens/advisory services: CMHC undertakes studies on the planning and construction of housing and the planning of community services for senior citizens. Films, slides and publications are available to the public.

CMHC 3
Housing Technology Incentives Program: grants are available to any Canadian individual or company with practical ideas for improving housing for Canadians. Energy conservation, housing rehabilitation and innovations to make housing more livable for disabled persons are priorities.

CMHC 4
Standards and guidelines/housing and community development: the Corporation provides guidelines and standards, as well as design and performance criteria relating to building components, housing units and community environments. These guidelines include housing requirements for the physically disabled. Publications and audio-visual materials dealing with housing-related topics are available to the public.

CMHC 5
Mortgage loan insurance: this policy assures the availability of mortgage funds by protecting lenders in the event of borrower default.

CMHC 6
Residential Rehabilitation Assistance Program (RRAP): financial assistance is available to help residential property owners bring their properties up to minimum health and safety standards.

CMHC 7
Rural and Native Housing Program (RNHP): housing assistance on a home ownership, lease-to-purchase and rental basis is provided to households in rural communities of 2500 people or less to improve their housing conditions.

CMHC 8
Federal Co-operative Housing Program: this program supports the efforts of co-operative groups to provide and operate housing projects for moderate-income Canadians.

CMHC 9
Non-profit Housing Program: this program provides subsidy assistance to non-profit rental housing projects on a rent-to-income basis for households in need.

CMHC 10
Project Haven: Project Haven is a special initiative, developed in conjunction with Health and Welfare Canada, to provide emergency shelter for victims of family violence. Up to 500 new hostel units will be developed across the country during the life of the program to offer refuge to victims of domestic violence.

CMHC 11
Mortgage-backed Securities Program:
Mortgage-backed Securities (MBS) are a popular source of financing for residential mortgages. With CMHC providing a guarantee of timely payment to investors, an MBS represents an attractive investment for the Canadian public.

CMHC 12
Rent Supplement Program: this program provides subsidy assistance to private housing projects that rent their units to households in need, and for up to 50 percent of units in federal co-operative housing projects.

CMHC 13
Urban Native Non-profit Housing Program: this program, which is similar to the Non-profit Housing Program, provides subsidy assistance to native-sponsored non-profit housing organizations to own and operate rental housing projects.

CMHC 14
On-reserve Non-profit Housing Program: CMHC provides assistance, in conjunction with Indian and Northern Affairs Canada, to Indian bands to offset a portion of amortization and operating costs incurred in operating non-profit on-reserve projects.

CMHC 15
Emergency Repair Program: this program provides assistance to rural householders who need to make emergency repairs to their homes for continued safe occupancy.

CMHC 16
Portfolio management: The Corporation administers over 600 000 social housing units nationwide. These include units in family, seniors, single and special purpose housing projects in urban areas and detached units in rural and remote areas. The Corporation also fully implemented the Competitive Financing Renewal Process to ensure that the lowest interest rates possible are achieved on the renewal of insured non-profit and co-operative housing loans held by CMHC-approved lenders.

CMHC 17
International relations: CMHC is the lead federal agency for housing and urban issues on the international scene.

CMHC 18
Housing Market Information System: monitors construction of new dwellings, and analyses the current state of rental markets in urban centres across the country. Used extensively by the media, the system is a key instrument in informing Canadians on housing market issues.

CMHC 19
Market Analysis Centre: the Centre increases awareness of housing-market trends by providing reliable analyses and forecasts of housing starts, sales and prices for the resale market, rental vacancy rates and mortgage-market trends.

Canadian Museum of Nature (CMN)

Metcalfe Street at McLeod Street
(Mail: P O Box 3443, Station D)
Ottawa, Ontario
K1P 6P4

Information: Ottawa/Hull (613) 996-3102.

Minister responsible:
Minister of Communications

CMN 1
The Canadian Museum of Nature maintains collections and conducts research in the fields of botany, zoology, mineral sciences and paleobiology. Its natural history displays are presented in six permanent halls as well as in temporary and travelling exhibitions. Knowledge derived from the museum's research and collections is made available through a variety of popular and scientific publications, educational programs, loans of specimens, films, workshops, conferences, performances and nature excursions.

Canadian National (CN)

Corporate Headquarters
935 De La Gauchetière Street West
Montreal, Quebec
(Mail: P O Box 8100, Station A, Montreal, Quebec
H3C 3N4)

Other Offices: *see* Part II, Addresses.

Business Unit Headquarters: Calgary (CN Exploration), Toronto (CN Real Estate and CN Tower), Montreal (CANAC International Inc. and CN Investment Division), Detroit, USA (Grand Trunk Corporation).

Information: Montreal (514) 399-5430 (general inquiries); regional and other offices, business unit headquarters *see* Part II, Addresses.

Minister responsible:
Minister of Transport

Canadian National, a Crown corporation, offers nationwide transportation, distribution and related services to Canadian industry and the public.

CN 1
Freight Services: CN operates Canada's largest railway network. CN Rail, the company's core business division, provides freight transportation in all 10 provinces and the Northwest Territories, and offers container and intermodal services to domestic and international shippers. As well, a U.S. subsidiary, Grand Trunk Corporation, serves 28 states through connections with major American railways.

CN 2
Operation Lifesaver: CN supports this public awareness and education campaign which was launched in 1981 to prevent accidents at railway level crossings. In co-operation with the Railway Association of Canada, Transport Canada and the Canada Safety Council, CN offers speakers, literature and audio-visual material to government departments and agencies, public schools, driving schools, commercial vehicle operators and other organizations. There are campaign contacts in every mainland province.
Inquiries: CN Public Affairs, Corporate Headquarters, Montreal (514) 399-7210.

CN 3
Business Units: CN's non-rail business units provide the following services-real estate development of railway lands (CN Real Estate); transmission of communications and tourist attractions (CN Tower Limited); exploration and development of mineral resources on railway lands (CN Exploration); international consulting and contracting services in transportation and telecommunications (CANAC International Inc.); pension trust fund investment (CN Investment Division).
Inquiries: Business unit headquarters, *see* Part II, Addresses.

Canadian National *(continued)*

CN 4
Scholarships for Women: a special initiative of CN to promote employment equity, CN Scholarships for Women are designed to encourage women to seek careers in non-traditional fields such as welding, mechanics, carpentry, electronic technology and drafting. Each summer, scholarships valued at $600 each are available to 68 women who have been accepted by participating Canadian educational institutions for the fall semester of technical or skilled trade courses.
Inquiries: CN Employment Equity, Corporate Headquarters, Montreal (514) 399-7675.

CN 5
Native Educational Awards Program: CN established this program in 1988 to help native peoples (Inuit, status and non-status Indians, and Métis) who want to do post-secondary studies leading to a career in a transportation-related field. Five scholarships of $2000 each are awarded each year to native students across the country. Although CN does not guarantee permanent employment to any scholarship recipient, CN will try to provide summer employment to award recipients.
Inquiries: CN Employment Equity, Corporate Headquarters, Montreal (514) 399-7676.

Canada Oil and Gas Lands Administration (COGLA)

Headquarters
Tower B, 15th Floor
355 River Road
Ottawa, Ontario
K1A 0E4

Information: Ottawa/Hull (613) 993-3760; regional offices *see* Part II, Addresses.

Ministers responsible:
Minister of Energy, Mines and Resources and
Minister of Indian Affairs and Northern Development

COGLA 1
Oil and gas activities: the Canada Oil and Gas Lands Administration (COGLA) was established in 1981 by a memorandum of understanding between the Minister of Energy, Mines and Resources and the Minister of Indian Affairs and Northern Development. COGLA is the Government of Canada's principal contact with the oil and gas industry in matters relating to the regulation of oil and gas activity on Canada's frontier lands. These lands include Yukon Territory, the Northwest Territories, Hudson Bay and most of the country's offshore areas. COGLA's prime responsibility is the regulation of the exploration for, and the development and production of, oil and gas on frontier lands in a way that promotes safety of the worker, effective resource conservation, protection of the environment, and full and fair access by Canadians to the opportunities arising from activities related to hydrocarbon resources.

COGLA 2
Canada-Newfoundland Offshore Petroleum Board (CNOPB): the Atlantic Accord, signed in 1985 and subsequent federal and provincial Accord implementation legislation gave this organization the authority to administer oil and gas activities in the Newfoundland and Labrador offshore.

COGLA 3
Canada-Nova Scotia Offshore Petroleum Board (CNSOPB): the Board administers oil and gas activities in the Nova Scotia offshore. This is done under the provisions of the Canada-Nova Scotia Offshore Petroleum Resources Accord and Accord implementation legislation passed by the governments of Canada and Nova Scotia.

Communications Canada (COM)

Head Office
Journal Tower North
300 Slater Street
Ottawa, Ontario
K1A 0C8

Information: Ottawa/Hull (613) 990-4842; Cultural Property Export Review Board *see* COM 8 below; Canadian Conservation Institute *see* COM 10 below; for other offices *see* Part II, Addresses.

Minister responsible:
Minister of Communications

Communications Canada (the Department of Communications) is responsible for projects, facilities, systems and services that concern communications and telecommunications.

COM 1
Cultural Initiatives Program: this program responds to the demonstrated needs of professional Canadian non-profit cultural organizations. It has three components: support to innovative management development projects; capital assistance to cultural organizations; and support to festivals and special events of national character or significance.

COM 2
Canadian Film and Video Service Organizations Contributions Program: the program was created in 1984-85 with an annual budget of $250 000. Its objective is to provide financial assistance in the form of contributions to Canadian service organizations for projects and services involving the film and video industry. To be eligible, organizations must be non-profit and have been in operation for at least one year. They must also be effective representatives of their client groups, making an active contribution to the development of the Canadian film and video industry.

COM 3
Non-theatrical Production Fund: the Department provides funding to assist the non-theatrical film and video sector in initiating, completing and distributing original productions that have market and distribution potential. The program strives to improve the capacity of the Canadian private sector to develop, produce and distribute Canadian non-theatrical film and videotape productions, and to promote the development of Canada's regional film industries by making the funding available in all regions of Canada. The quantity of new Canadian non-theatrical film and videotape productions in educational institutions, libraries, social agencies, industries and other traditional non-theatrical markets would be increased through this funding. The program, although funded by the Department, is administered by the Department of Supply and Services Canadian Government Expositions and Audio-Visual Centre. Inquiries: Ottawa/Hull (613) 993-4959.

COM 4
Sound Recording Development Program: Canadian-owned companies that produce, publish, distribute, market or promote Canadian-content music are eligible for assistance in the following areas: production of sound recordings, music videos or syndicated radio programs; production and distribution of specialized music; international touring and export marketing; and business development. National trade associations are also eligible for assistance in the areas of export marketing and business development.

COM 5
Canadian Sound-Recording Service Organizations Contributions Program: this program was created in 1988-89 with an annual budget of $350 000. It provides financial contributions to Canadian service organizations for projects and services involving the sound-recording industry. To be eligible, an organization must be recognized as a professional, non-profit Canadian sound-recording service organization functioning as a major representative of sound-recording industry professionals.

COM 6
Film and video certification: the Canadian Audio-Visual Certification Office (CAVCO) certifies that a film or video production is Canadian and that it meets the criteria set out in the Income Tax Regulations. Canadian taxpayers may deduct from their taxable income 30 percent of the amount of their investment in certified Canadian productions on film and video tape. CAVCO also administers the UNESCO audiovisual certification program, which facilitates the international circulation of visual and auditory materials of an educational, scientific and cultural character.

COM 7
Film co-productions agreements: the Department is responsible for negotiating film co-production agreements that are then administered by Telefilm Canada. Such agreements are legal accords between two governments that decrease the cost and risk of film production by allowing producers to draw on public and private resources in both countries. They also help to increase foreign distribution of films by giving the producers access to international markets. Canada signed its first film co-production agreement in 1963 with France. Since then, feature film agreements with Italy, the Federal Republic of Germany, Israel and the United Kingdom have been made. The latter two accords have been expanded to include video, animation and other forms of production. Additional film agreements have been signed with Spain, Algeria, Belgium, the People's Republic of China and more recently, Czechoslovakia, Hungary, the Kingdom of Morocco, New Zealand and Switzerland. The Director, International Cultural Affairs, negotiates and finalizes the agreements.

COM 8
Cultural property/protection: the Cultural Property Export and Import Act controls the import and export of cultural property. Through the Cultural Property Export Review Board, the Department offers tax incentives to Canadian taxpayers who give or sell certified cultural property to designated Canadian institutions. Grants are available to help designated institutions purchase important cultural property that has come onto the market outside Canada or that has been stopped by the export control system.

COM 9
Insurance program for travelling exhibitions: this program provides insurance coverage for travelling exhibitions valued in excess of one million dollars. National and international exhibitions hosted by Canadian institutions are eligible for coverage through this program.

COM 10
Canadian Conservation Institute (CCI): the CCI provides specialized conservation services, research, training and information to protect heritage treasures in public collections. Its professional staff visit museums in all parts of the country.
Inquiries: Ottawa/Hull (613) 998-3721.

COM 11
Canadian Heritage Information Network (CHIN): this program assists museums in the development of automated and manual systems for the preservation and management of information about their collections. It provides a computerized mechanism for the sharing of that information. With over 350 institutions participating in the program, the Network now contains data on more than 12 million objects.

COM 12
Museum Assistance Programs (MAP): these programs provide financial and technical assistance to qualifying public museums, art galleries and other related institutions, to increase access to, and ensure the preservation of, Canada's cultural heritage.

Communications Canada *(continued)*

COM 13
Book Publishing Industry Development Program: Canadian-owned publishing firms that publish Canadian titles are eligible for financial assistance in the following areas: sale and marketing of textbooks and trade publications; management and operations; consolidation ventures; export marketing; sale of foreign rights; and professional development. National trade associations are also eligible for such assistance in the areas of professional development, research and documentation.

COM 14
Government Telecommunications Agency (GTA): designated a Special Operating Agency, GTA provides a full range of telecommunications facilities and services to federal departments and agencies. Services include shared and customized voice and data communications and Government of Canada telephone directories. The Agency also handles the overall planning and co-ordination of telecommunications network development on behalf of the federal government.

COM 15
AM, FM, television and cable broadcasting/technical standards: the Department sets technical standards, procedures and rules for AM, FM, television and cable broadcasting. It is responsible for the technical evaluation of broadcasting applications and the issue of broadcasting certificates. Technical data are also compiled and disseminated to Canadian and foreign broadcast engineering consultants and the general public by the Department.

COM 16
AM, FM and TV broadcasting/frequency (channel) assignment: the Department determines and amends frequency assignment plans used in the clearance and certification process associated with AM, FM and television broadcasting.

COM 17
Radio systems/standards: the Department is responsible for the development of frequency channelling plans for all types of radio systems (land, marine and aeronautical; mobile; satellite, microwave and radar-radio navigation systems; and remote control devices), as well as the development of standards for radio equipment to be used in Canada.

COM 18
Radio spectrum management: the Department is given responsibility for radio spectrum management by the Radiocommunication Act. It issues licences to radio stations (mobile radio systems, fixed microwave and satellite earth stations) and monitors these stations to ensure they conform to the regulations. The Department also establishes operating procedures and conducts examinations for radio operator certificates. Radio spectrum management also includes the development of chanelling plans for radio services and standards for radio equipment, and the testing and approval of radio apparatus for Canadian use. The Department prepares the Radio Equipment List, published four times a year, which includes a list of radio equipment certified as type-approved or technically acceptable for use in Canada.

COM 19
Compulsory Inspection Program: on-site inspections are carried out on ships fitted with compulsory radio equipment to ensure that they conform with operational and technical standards set by regulations.

COM 20
Broadcasting/engineering support: engineering advisory support services are made available to task forces, technical committees of the Canadian Radio-television and Telecommunications Commission, broadcasters (of AM and FM radio and television), provincial governments, hydroelectric companies and the public.

COM 21
Radio equipment test methodology development and radio equipment testing: the Department develops test methods for inclusion in departmental standards used for proof-of-performance testing of radio equipment, such testing being for type approval, evaluation or audit. At the manufacturer's or distributor's request, radio equipment testing for type approval is performed on a cost-recoverable, first-come-first-served basis.
Inquiries: Ottawa/Hull (613) 990-4030.

COM 22
Terminal equipment certification: the Telecommunications Laboratory examines technical data and certifies terminal equipment for connection to the networks of the federally regulated telecommunications carriers, to establish the right of users to connect certified equipment in accordance with Canadian Radio-television and Telecommunications Commission tariffs. It will also test such terminal equipment on request.
Inquiries: Ottawa/Hull (613) 990-4030.

COM 23
Communications/Terminal Attachment Program: the Department sponsors the development of technical standards and procedures for testing and certifying the attachment of communications terminal equipment to the public switched-telephone networks, where permitted by regulation.
Inquiries: Ottawa/Hull (613) 990-4030.

COM 24
World Administrative Radio Conferences: the Department is responsible for Canadian participation in future scheduled International Telecommunication Union World Administrative Radio Conferences dealing with international radio regulations.

COM 25
Communications/computer networks: the Department's development of communications and computer systems and networks involves the standardization of network interfaces and protocols, and the development of formal descriptions and conformance testing techniques for communications protocols.

COM 26
Canadian Workplace Automation Research Centre (CWARC): the Centre, located in Laval, Quebec, carries out research and development projects covering technical, human and organizational aspects of workplace automation. Its research program, based on applications and concepts that respond to user needs in workplace automation, is developed through the negotiation of partnerships with industry, universities and the government.

COM 27
Vision 2000: this is a major national industry-government technology initiative focussed on collaborative research and development among industry, universities and government in the field of personal communications. Its implementation will enable all Canadians to communicate with anyone, anywhere and at any time. The Department co-ordinates government participation and has established a project office to work with industry. The office will also integrate Vision 2000 with the work of the Department in such areas as standards, telecommunications policy, spectrum planning, financing, field trials, procurement, applications, and research and development.
Inquiries: Ottawa/Hull (613) 990-2000.

COM 28
Telecommunications/Ionospheric Data Reduction Centre: ionospheric data are recorded at field stations in Resolute, Churchill and Ashton, and are available from the Data Reduction Centre in Ottawa.
Inquiries: Ottawa/Hull (613) 990-4030.

COM 29
Communications Applications Program (CAP): this program encourages the adoption and diffusion of telecommunications, broadcasting and information technologies in Canada. Among its activities are the identification and implementation of applications made possible by emerging technologies, which will result in new communications and information services beneficial to Canadians.
Inquiries: Ottawa/Hull (613) 990-4317 or (613) 998-2168.

COM 30
Commercial Mobile Satellite (MSAT) System: MSAT will deliver portable, two-way radio, telephone and data transmission services anywhere in the country, with early commercial service beginning in 1990. The federal government is allocating funding to provide technology and product development to support a bulk-service lease with Telesat for the government's use of MSAT, and to sponsor pre-launch and post-launch field trials for this program. Generic mobile communications services for Canadians in rural and remote areas will have a major economic impact in the next 20 years.

COM 31
Research and industry development, technology transfer and international marketing support: the Communications Research Centre, a facility of the Department located in Ottawa, undertakes research in radio and satellite communications systems and services, including radio propagation, mobile satellite and SHARP; broadcasting and interactive video technologies; and high-frequency microwave and optical communications systems. As an extension of this research program and through its links with communications ministries in other countries, the Department assists industry in identifying and exploiting international marketing opportunities: it provides technical information, holds technical seminars, leads missions abroad and assists with contract negotiations. Activities include the provision of information on supplier and user markets; the development of policies, strategies, plans and technology-related programs; and the management of industrial and regional development and industrial research programs. Technology is transferred from COM laboratories through licensing agreements, which are sometimes supplemented by support programs of the National Research Council and Supply and Services Canada.

COM 32
Technology Transfer Office: located at the Communications Research Centre, this office promotes and co-ordinates the transfer of communications and information technologies from departmental laboratories to Canadian industry. Technology transfer agreements may be supplemented by support programs of the National Research Council and other federal departments and agencies.
Inquiries: Ottawa/Hull (613) 998-2321.

COM 33
Telecommunications equipment/export: the Department supports the activities of Canadian exporters of telecommunications equipment and services. This assistance includes providing technical information to complement exporters' marketing plans.

Communications Canada *(continued)*

COM 34
Assistance to developing countries/ telecommunications: in conjunction with the Canadian International Development Agency (CIDA), the Export Development Corporation (EDC), the Department of External Affairs and International Trade Canada (EAITC), international organizations (notably the International Telecommunication Union or ITU), and national organizations such as the Telecommunications Executive Management Institute of Canada (TEMIC), the Department contributes to the planning, implementation and co-ordination of technical assistance for developing countries in telecommunications. The Department carries out studies on specific aspects of telecommunications and development, and assists in evaluating and responding to requests for technical training and assistance.

Canada Post Corporation (CPC)

Head Office
Sir Alexander Campbell Building
Confederation Heights
Ottawa, Ontario
K1A 0B1

Information: Ottawa/Hull (613) 734-7575 Customer Service); divisional offices *see* Part II, Addresses.

Minister responsible:
Minister responsible for Canada Post Corporation

In October 1981, Canada Post was incorporated, changing from a government department to a Crown Corporation to put postal services in Canada on the same footing as other government- owned corporations operating in commercial and competitive environments.

CPC 1
Mail processing: Canada Post monitors efficiency and performance to maintain high standards. For example, a national control centre has been established. This computerized control centre monitors the flow of mail 24 hours a day, tracking everything from weather conditions and delivery schedules to the exact location of Priority Courier mail. External independent auditors measure delivery-service performance levels and publish the results quarterly. On- time service performance for properly prepared regular lettermail is on average in the 97% range now. In 1988-1989, the Corporation surpassed the break-even point for the first time in over 30 years and in 1990 achieved a profit of $149 million. During the fiscal year 1989-1990, Canada Post processed and delivered 9.1 billion pieces of mail, representing about 36 million pieces of mail each working day. The Corporation has the country's fourth largest corporate work force of approximately 60 000 full- and part- time employees. Canada Post operates a network of 29 major mechanized mail-processing plants and a fleet of about 5700 vehicles. Its products and services are marketed through a network of over 16 700 points of sale, more than 68% of which are operated by private businesses. Information on products, services and rates is available from local Canada Post Corporation offices listed in the white pages of the telephone directory.

Delivery Services (CPC 2 - CPC 9)

CPC 2
Lettermail: letters, which include postcards, greeting cards and most business correspondence, are single items weighing no more than 500 grams. Rates are based on standard and oversize classifications, and increase with size and weight. Incentive rates for letters are available to customers and are linked to a range of factors, including presorting, the ability to be machine handled and minimum volume requirements (within Canada and to the United States).

Special letters: a new line of commercial and consumer products has been introduced to meet customer demand for an economical service similar to courier, but without the more expensive features. This includes Special Occasion and Special Letter envelopes which offer the convenience of a flat-rate prepaid price and guaranteed service, and Special Delivery. Mail is delivered by next business day for local delivery and within two business days between major urban centres in Canada. The cost to mail a single unit depends on type and size of the package, and unit costs decrease if packages are purchased in bulk (i.e., six envelopes). Expedited service to international destinations is provided by Special Delivery.

CPC 3
Parcel Products

Expedited Parcel Mail: for retail customers, expedited counter parcel service is available at more than 8400 outlets across Canada. It provides next-business-day delivery locally within major urban centres and two-day service between major urban centres across the country. Expedited commercial air parcel service adheres to the same delivery standards with the addition of five-day-a-week pick-up from customers who ship 25 parcels or more a week. Expedited commercial ground parcel service provides competitive delivery via ground service (one to five days nation-wide), with pick-up service available under the same conditions as air parcel service.

Regular parcel service: two products make up this service, regular counter parcels and commercial volume contract parcels. Delivery standards range from two to eight days and a number of features are available such as cash on delivery (COD), insurance and proof of delivery. The regular weight limit for parcels is 30 kilograms; oversize parcels require a surcharge. Rates depend on the weight of a parcel, the distance it is to travel and the speed chosen (regular or expedited).

CPC 4
Trace options: five options are available in tracing mail.

Security Registered mail is available for domestic parcels, lettermail items and international items that were previously sent by registered mail. Key features include proof of mailing; indemnity up to $5000 in Canada, $1000 for the United States and $40 for all other countries; signature on delivery; proof of delivery option; availability of a copy of the delivery receipt; retention of delivery information; and a secure processing environment.

Registered mail (domestic lettermail only) is used when sending items that do not require indemnity. Features include proof of mailing, signature on delivery, proof of delivery option, availability of a copy of the delivery receipt, retention of delivery information and processing in the regular lettermail environment.

Signature, Confirmation and Proof of Delivery: Signature can be used for sending lettermail items that do not require indemnity, but do need signature on delivery, a copy of the delivery receipt, retention of delivery information (for 24 months) or optional proof of delivery. Confirmation is a low-priced add-on to lettermail that provides confirmation of the date of delivery. Two Proof-of-Delivery (POD) domestic parcel options are available: counter POD for consumers and small commercial shippers (for a small fee) and commercial POD for contracted large-volume commercial shippers (free of charge).

Trace mail toll-free telephone inquiry system: use of the bar code enables Canada Post to provide immediate response to customer inquiries on delivery status of items.

CPC 5
Priority Courier: a full-feature, guaranteed courier service provides delivery in Canada and to over 100 countries around the world. This service offers next-business-day-morning delivery between most major urban centres in Canada, next- business-day delivery to other urban centres and selected major centres in the United States, and day-after-customs-clearance delivery in most other instances. It also features Saturday and evening delivery, billing services and simplified rate structures. Priority Courier Letter and Priority Courier Pack are pre-paid convenience products with discounts available for volume purchases.

CPC 6
Admail: advertising mail is Canada's fastest growing advertising medium, providing a choice of products and efficient comparison shopping for consumers. Addressed Admail offers a cost-effective means of reaching selected markets using mailing lists and addressing messages to select target audiences - delivered by normal lettermail. Unaddressed Admail is for mass distribution of such unaddressed printed advertising as catalogues, sales flyers, cards, coupons and product samples - targetting areas as small as one carrier route or as large as the entire country. It can also combine postal code information with demographic and socio-economic data for specific markets.

CPC 7
Electronic mail: Volume Electronic Mail (VEM) is a quick, convenient and cost-effective way to produce and deliver medium to large mailings of a personalized nature. By providing Canada Post with both an address file and a message in electronic form, customers will have their messages printed, stuffed in envelopes and delivered.

Intelpost is a high-speed electronic facsimile (FAX) service with same-day delivery capability across Canada and to 64 countries around the world. Intelpost transmits anything written, drawn or printed on paper sheets up to legal size, including graphic images, accents and characters from any alphabet.

Telepost is a message communications service combining the electronic message switching and transmission services of Unitel Telecommunication (formerly CNCP) with the delivery network of postal service. Telex subscribers and Unitel public message customers can reach every address in North America through their terminals, by telephone or at a Unitel counter. Messages are received electronically at the Canada Post Telepost centre nearest the addressee, printed, placed in envelopes, put into the regular mail stream and usually delivered the next business day.

Envoypost is a message communications system whereby subscribers to the 'Envoy 100' computer-based messaging system of Telecom Canada can send messages for postal delivery in Canada and the United States. Messages are received electronically at the nearest Canada Post centre, printed, placed in envelopes and put into the regular delivery stream for next-business-day delivery.

Canada Post Corporation *(continued)*
Delivery Services *(continued)*

CPC 8
Publications mail and book mail: publications, including periodicals and newspapers, must be registered with Canada Post Corporation. Because of changes to the Publications Assistance Distribution Program by Communications Canada, Canada Post is in the process of changing this product line. Book mail is a reduced rate service available to book publishers, university presses, distributors and retailers of books, and is not for the general public.

CPC 9
Valuable mail: there are two ways to send valuables through the mail. A Money Order may be purchased at postal outlets for values up to $999.99 CDN, 999.99 US$ and 200 (British pounds). Money Packets is a domestic registration service designed to send bank notes, stocks, bonds, securities and lottery tickets with a value more than $100, and coins, jewellery, manufactured precious metals and precious stones valued at more than $5000.

CPC 10
Stamps: in 1989-1990, 14 definitive (regular issue) and 32 commemorative (limited edition) stamps were issued, winning international acclaim for high quality and design. To increase awareness of Canada's rich national heritage and to encourage the giving and collecting of stamps and philatelic products, Canada Post began the Stamp Travellers' Club for children. Members receive a stamp collector starter kit and packages of new information every few months. For more information, call toll-free 1-800-565-CLUB. A quarterly booklet titled 'Collections of Canada' may also be requested from the National Philatelic Centre, Canada Post Corporation, Station 1, Antigonish, Nova Scotia, B2G 2R1.

Copyright Board Canada (CRBC)

171 Slater Street, Suite 501
Ottawa, Ontario
K1A 0C9

Information: Ottawa/Hull (613) 952-8621.

Minister responsible:
Minister of Consumer and Corporate Affairs

CRBC 1
The Copyright Board Canada has jurisdiction over the fixing of royalties payable to performing rights societies for the public performance of musical and dramatic-musical works; the fixing of royalties payable to collecting bodies for the retransmission of distant radio and television signals; the fixing of royalties payable to licensing bodies for any other acts protected by copyright where there is disagreement between the licensing body and the users, or when the Director of Investigation and Research, appointed under the Competition Act, considers that an agreement filed with the Board is contrary to the public interest and requests the Board to examine this agreement; the issuance of non-exclusive licences for any act protected by copyright, with respect to published works, where the owner of the copyright cannot be located; and, conducting studies, if requested to do so by the Minister of Consumer and Corporate Affairs.

Canadian Radio-television and Telecommunications Commission (CRTC)

Les Terrasses de la Chaudière
Central Building
1 Promenade du Portage
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0N2)

Information: Ottawa/Hull (819) 997-0313; regional offices *see* Part II, Addresses.

Minister responsible:
Minister of Communications

CRTC 1
The Canadian Radio-television and Telecommunications Commission regulates and supervises all aspects of the Canadian broadcasting system (AM and FM radio, television, cable television, pay television and specialty services). It has authority over federally regulated telecommunications carriers (Bell Canada, the British Columbia Telephone Company, CNCP Telecommunications, Teleglobe Canada, Telesat Canada, Terra Nova Telecommunications Inc., NorthwesTel Inc., Island Telephone Company Ltd. and Maritime Telegraph and Telephone Company, Ltd.).

Correctional Service Canada (CSC)

Head Office
Sir Wilfrid Laurier Building
340 Laurier Avenue West
Ottawa, Ontario
K1A 0P9

Information: Ottawa/Hull (613) 992-5891; regional offices, district offices or institutions *see* Part II, Addresses.

Minister responsible:
Solicitor General of Canada

The Correctional Service of Canada is responsible for all federal penitentiaries, parole offices and community correctional centres. It administers sentences of two years or more imposed by the courts. As part of the criminal justice system, the Correctional Service contributes to the protection of society by actively encouraging and assisting offenders to become law-abiding citizens, while exercising reasonable, safe, secure and humane control.

CSC 1
Education, personal and occupational development programs: these programs help offenders acquire educational certification, develop personal and social skills, and deal with alcohol and drug problems. In addition, this Division is responsible for recreational activities such as sports, hobbycraft, library visits and other social development activities.

Educational programs cover a broad spectrum from basic literacy to university-level education, and include vocational education in a variety of trades and technological professions at the secondary and postsecondary levels as well as computer applications and programs in living and life skills. These programs are conducted either by Correctional Service personnel, offender and volunteer tutors or through contract by school boards, provincial departments of education and universities. A variety of educational approaches are used including classroom, shop and individualized instruction, computer-assisted learning and distance education. Educational assessment and counselling are provided in connection with all vocational and educational services. The occupational programs are intended to help offenders re-enter society by providing them with marketable employment skills and work habits.

CSC 2
Chaplaincy programs: the Correctional Service employs, at each institution and on a full- or part-time basis, both Protestant and Roman Catholic chaplains who provide pastoral care and religious services and co-ordinate a ministry to offenders of all faiths.

CSC 3
Case management services: this program ensures the proper assessment, classification, counselling, program planning and supervision of offenders throughout their sentence.

CSC 4
Medical and health care: the CSC provides medical and health care services for offenders, including general medical, surgical, dental, psychiatric and nursing care.

CSC 5
Psychological services: these services, available to offenders at all operational units, include assessment; counselling; therapy; program development, delivery and evaluation; crisis intervention and case consultation.

CSC 6
Community release programs and services: these programs and services are directed at offenders still under sentence but who are in the community under some form of supervised conditional release (temporary absence, day parole, parole or mandatory supervision). Areas covered by release programs and services include housing, employment, a variety of treatment programs (alcohol and substance abuse, psychiatric and psychological, sexual or life skills) and recreational programs.

CSC 7
Industrial operations programs: under these programs, offenders manufacture products such as upholstered and modular furniture, computer work stations, ergonomic chairs, mail transfer boxes, mail bags, shoes and clothing. Included are a number of information processing services such as data entry, microfilming, distribution of documents, and word and data processing. These goods and services are marketed and sold under the CORCAN trademark.

CSC 8
Agribusiness: the Correctional Service operates horticultural, agricultural, food processing and forestry programs that supply staples solely for institutional use.

CSC 9
Inmate affairs: the Correctional Service ensures that inmates are treated with justice and equity throughout their sentence by providing them with the means of obtaining redress and protecting their rights. The Service monitors decisions affecting inmates to ensure their fairness.

CSC 10
Native offenders: this program provides aboriginal offenders with services appropriate to their cultural and spiritual needs such as traditional spiritual rites, cultural skills training and addiction counselling. Native liaison workers facilitate communication between native inmates and the predominantly non-native staff. Information about native cultures is provided to staff through native awareness training to promote a greater sensitivity to the offenders' needs.

Canadian Saltfish Corporation (CSFC)

Torbay Road
(P O Box 9440)
St John's, Newfoundland
A1A 2Y3

Information: St John's (709) 772-6080.

Minister responsible:
Minister of Fisheries and Oceans

CSFC 1
The Corporation is the sole buyer and seller of cured codfish in the province of Newfoundland and in part of the province of Quebec. This power is based on federal legislation (the Saltfish Act) and supporting legislation from the provinces of Newfoundland and Quebec.

Canadian Space Agency (CSPA)

Place Air Canada, 4th Floor
500 René Lévesque Boulevard West
Montreal, Quebec
H2Z 1Z7

Ottawa Office
240 Sparks Street, 8th Floor
Ottawa, Ontario
K1A 1A1

Information: Montreal (514) 496-4000; Ottawa/Hull (613) 998-5263.

Minister responsible:
Minister of Industry, Science and Technology

The Canadian Space Agency promotes the peaceful use and development of space for the social and economic benefit of Canadians. It encourages the development of a competitive space industry by promoting the development, transfer and diffusion of space technology and by implementing the government's regional distribution policy for space-related contracts.

CSPA 1
Space Science Program: this program provides opportunities for Canadian scientists and industries to participate in quality international programs in the disciplines of space astronomy, materials and life sciences in microgravity, atmospheric chemistry and space physics. The program also administers contracts for space science-related research.

CSPA 2
Space Technology: the program is responsible for space technology research. It conducts in-house research for the Agency and administers work contracted to Canadian businesses and universities. The program also collaborates with Canadian and foreign agencies. It concentrates mainly on such research areas as space robotics, - including development of remote manipulator technology; development of large space structures, such as solar arrays, communications and radar antennae; advanced computing for space applications; space materials and environmental effects; and space vehicles technology. Other areas include space systems, space mechanics and optics, and technology transfers.

CSPA 3
Canadian Astronaut Program: the Canadian Astronaut Program gives Canada's space community the opportunity to conduct experiments aboard NASA's space shuttles. In 1991, Canadian experiments will take place on board a shuttle during the First International Microgravity Laboratory mission (IML-1). A Canadian astronaut will test the Canadian-designed Space Vision System during the CANEX-2 mission. Other Canadian experiments will be conducted aboard the international space station Freedom. Canadian astronauts will also serve as crew members on board the station. In addition, the astronauts conduct research in a variety of space-related fields such as materials and life sciences. They also work closely with Canadian universities and industries to perform experiments in microgravity for short periods of time aboard specially- equipped aircraft such as NASA's KC-135.

CSPA 4
Space Station Program: the Mobile Servicing System (MSS) is Canada's contribution to the space station Freedom. The MSS will play the main role in assembling and maintaining the space station, moving equipment and supplies around the station, releasing and capturing satellites, supporting astronauts working in space, and servicing instruments and other payloads attached to the space station. The entire system will consist of equipment located both in space and on the ground. Features of the Mobile Servicing System include the next generation of the Canadarm and the Special Purpose Dextrous Manipulator (SPDM).

CSPA 5
Strategic Technologies in Automation and Robotics (STEAR): this program is designed to encourage the participation of Canadian businesses, universities and government non-profit research centres in automation and robotic technologies important for the evolution of the space station's Mobile Servicing System (MSS). The program administers contractual work in this area. Emphasis is placed on automation and robotic technologies and on their distribution throughout Canadian industry. Other important areas include enhanced control systems; remote vision systems and tactile sensors; autonomous robotics; and materials resistant to the space environment.

CSPA 6
User Development Program: the program encourages the development of Canadian industrial capabilities to use aboard the space station for space-based manufacturing (processing of materials in space). The program was established to ensure that Canadian industries and research communities are able to exploit the space station's microgravity environment. The program supports basic and applied research dealing with the behaviour of materials and fluids in microgravity and supports related studies in physics and chemistry. It identifies areas of research with commercial potential and encourages industry to develop practical applications. The program also provides financial assistance to Canadian researchers through a series of research and study contracts.

CSPA 7
RADARSAT: RADARSAT is a Canadian-led project involving the United States, several provinces and the private sector. Its focus is the development of a satellite which will use Synthetic Aperture Radar (SAR) to obtain detailed images of the Earth in darkness and through clouds. Scheduled for launch in 1994, RADARSAT will supply timely and reliable information on ice and sea conditions in the Arctic and coastal regions. It will help survey natural resources and protect the environment. Several Canadian industries throughout Canada will be involved in the development of RADARSAT. Radarsat International Inc. (RSI), a consortium of Canadian companies, has been created to process, market and distribute data from RADARSAT in order to make the best of the commercial returns from the marketing of RADARSAT data within Canada and in international markets.

CSPA 8
External Relations: the Agency participates in several international projects with NASA and, through co-operative agreements in joint projects, with the European Space Agency (ESA). The Canadian Space Agency also provides useful information to Canadian industries interested in contractual work for the ESA. The Agency aims to achieve industrial access to European markets and to advanced European space technology, notably in research and development. Moreover, it will enhance possibilities for Canadian/European industry partnerships. Canada contributes to projects such as the Olympus communications satellite, the Hermes 'mini-shuttle' and the ERS-1 remote sensing satellite. The Canadian Space Agency also collaborates with other space agencies such as Japan's NASDA. Furthermore, Canada has entered into several co-operative agreements with the USSR and conducted two experiments during the Soviet Biocosmos flight, in September 1989. Other Canadian experiments in space medicine will be conducted during future Soviet missions.

CSPA 9
David Florida Laboratory (DFL): this laboratory is a world class facility capable of simulating launch conditions and outer space environment. The DFL is used to test the performance of spacecraft when exposed to intense vibrations at launch, as well as radiation, the vacuum of space, and extreme heat and cold. The DFL provides a dust-free, controlled environment for spacecraft assembly, integration and testing. The facility includes three large clean rooms, a range of thermal vacuum chambers and an infra-red testing system. It is also equipped with anechoic chambers, shielded rooms and antenna ranges to test radio-frequency effects on spacecraft antennae.

Competition Tribunal (CT)

Royal Bank Centre, Room 600
90 Sparks Street
Ottawa, Ontario
(Mail: P O Box 1899, Station B
Ottawa, Ontario K1P 5R5)

Information: Ottawa/Hull (613) 957-3172.

Minister responsible:
Minister of Consumer and Corporate Affairs

CT 1
Established in June 1986 by the Competition Tribunal Act, the Competition Tribunal has jurisdiction to hear applications and issue orders in respect of civil reviewable matters set out in Part VIII of the Competition Act (including mergers, abuse of dominant position and other anti-competitive trade practices). The orders of the Tribunal may be appealed to the Federal Court, Appeal Division. The Tribunal consists of up to four judges of the Federal Court, Trial Division and up to eight lay members. Although it has its headquarters in Ottawa, the Tribunal may hold a hearing anywhere in Canada if circumstances require. Parties may appear in person or be represented by counsel. Hearings are open to the public.

Canadian Wheat Board (CWB)

423 Main Street
(P O Box 816)
Winnipeg, Manitoba
R3C 2P5

Information: Winnipeg (204) 983-0239; Regional Offices *see* Part II, Addresses.

Minister responsible:
Minister of State (Grains and Oilseeds)

Canadian Wheat Board *(continued)*

CWB 1
The Canadian Wheat Board has sole jurisdiction over export sales of wheat and barley produced in western Canada, and over the domestic sale of these grains for human consumption. It also controls the delivery of these and other major grains and co-ordinates their movement to terminal elevators.

Canadian War Museum (CWM)

330 Sussex Drive
Ottawa, Ontario
K1A 0M8

Information: Ottawa/Hull (613) 992-2774.

Minister responsible:
Minister of Communications

CWM 1

The Canadian War Museum collects, conserves, researches and displays objects associated with Canada at war and at peace. Nearly one million artifacts, memorabilia, documents and war art preserve the record of Canada's military history. Besides the permanent exhibitions chronicling events from the earliest European contact through to the Second World War, the museum mounts special exhibits and stages historical re-enactments of military drills and engagements. In 1991, for example, there is a special exhibition entitled *Armoured Warriors*. Guided tours are also available to students and special interest groups from September to May.

Defence Construction Canada (DCC)

Head Office
Sir Charles Tupper Building
Riverside Drive, 3rd Floor, A Wing
Ottawa, Ontario
K1A 0K3

Site Offices: on various Canadian Forces bases across the country.

Information: Ottawa/Hull (613) 998-9548; for other offices *see* Part II, Addresses.

Minister responsible:
Minister of Public Works

DCC 1
Defence Construction Canada (Defence Construction [1951] Limited): contracts for the major military construction, repair and maintenance requirements of the Department of National Defence. DCC often maintains offices on project sites for the duration of a project.

Cape Breton Development Corporation (DEVCO)

P O Box 2500
Sydney, Nova Scotia
B1P 6K9

Information: Sydney, Nova Scotia, (902) 564-7775.

Minister responsible:
Minister of State, Small Business and Tourism

This Crown corporation is the largest coal producer in Eastern Canada. Current operations consist of three producing collieries and support facilities for the preparation and local transportation of coal. The Corporation distributes coal in Canadian and international markets. It also markets coal-water fuel, an alternative for heavy fuel oil.

DEVCO 1
The Cape Breton Development Corporation is responsible for the development and operation of mines and related facilities in the Sydney coalfields.

Department of National Defence (DND)

Headquarters
101 Colonel By Drive
Ottawa, Ontario
K1A 0K2

Information: Ottawa/Hull (613) 995-2534 or 996-2353 (media calls); Offices of Information and Recruiting Centres *see* Part II, Addresses.

Minister responsible:
Minister of National Defence

The Department controls and manages the Canadian Armed Forces and all matters relating to national defence, including civil defence. It is responsible for the construction and maintenance of all defence establishments and facilities required for the defence of Canada.

DND 1
Armed forces careers: the Department handles enrolment in the Canadian Armed Forces, the reserves (naval, air, militia and communications), and military colleges. Recruitment in the reserves is handled by local reserve organizations; if none are nearby, recruitment is handled by the nearest Canadian Forces Recruiting Unit.

DND 2
Military colleges: Canada's military colleges develop and train officers to serve in the land, sea and air elements of the Canadian Forces. There are three institutions: the Royal Military College (RMC) in Kingston, renowned for its engineering programs; Royal Roads Military College (RRMC) in Victoria, specializing in physics and physical oceanography courses; and the Collège militaire royal de Saint-Jean (CMR), which offers courses in arts, administration and science. Candidates wishing to take a specialized degree course not offered at a military college may be sponsored to attend a recognized Canadian postsecondary institution under the Regular Officer Training Plan. The Reserve Entry Training Plan provides education and training to individuals who wish to serve in the Reserve Forces, but who are not yet committed to a career in the regular forces. They receive the same education, but must pay fees and certain expenses and take summer military training.

DND 3
Teaching positions abroad: information on teaching at the elementary and secondary DND dependants' schools in Europe is available through the Department.

DND 4
Cadets: cadet corps, open to anyone from age 13 to 18, are sponsored by local boards of education (school corps) or by units of the Canadian Armed Forces, service clubs or similar organizations in cities and towns across Canada.

DND 5
Military decorations: the Department is responsible for decisions on entitlement to, and recommendations for, military decorations. It also makes decisions concerning the replacement of long-service military decorations, to released personnel.

DND 6
Military installations: the Department provides information to civilians regarding the use of National Defence facilities and property (records, titles, deeds, leases, expropriations and grazing rights.) Civilians may also arrange visits to military installations, Canadian Armed Forces bases, and Armouries. In certain circumstances, the Department may authorize accommodation for government and civilian personnel.

DND 7
Emergencies/military aid: the Department is responsible for providing military aid to civil authorities in times of emergency. It also investigates suspected explosives discovered on private and military property.

DND 8
Armed forces addresses: listings of addresses of military bases, camps, stations and units both in Canada and abroad are available from the Department.

DND 9
Military history: the Department makes available historical information on the Canadian Armed Forces.

DND 10
Military bands, exhibitions and displays: military bands and equipment may be authorized for official ceremonies, state occasions and specific functions. Military exhibitions and displays are also available.

DND 11
Changing of the Guard: the Department organizes the Changing of the Guard on Parliament Hill, weather permitting. The first parade is held the Saturday before Canada Day. Parades continue every day at 10 o'clock until the last Sunday in August.

DND 12
Claims against the military: the Department is responsible for the settlement of claims against the Crown (military damage to private property and other claims).

DND 13
Military air infractions: the Department investigates and reports on military flying infractions. Complaints regarding aircraft and airport noise and sonic booms are also evaluated.

DND 14
Servicemen's insurance and retirement savings plans: National Defence offers insurance and retirement savings plans to Canadian Armed Forces personnel and their spouses. The Service Income Security Insurance Plan (SISIP) provides benefits to dependants in the case of death or long-term disability. Coverage under the plan continues after a member's release from the armed forces. The Department also offers the Serviceman's Retirement Savings Plan. Information on this plan is available at Canada Trust offices.

DND 15
Defence Industrial Research Program: this program is designed to improve the capability for innovation and technological development in Canadian industry. The Department of National Defence provides financial support to applied research projects relevant to defence technologies. To be eligible for grants of up to 50 percent, companies must be incorporated in Canada.

DND 16
Nerve gas testing during 1960s: Canadians with concerns about their participation in nerve gas testing in the 1960s should contact the Department of National Defence.

Department of National Defence *(continued)*

DND 17
NATO - Military Affairs: the North Atlantic Treaty Organization is a political and military alliance of 16 democratic nations in Western Europe and North America acting collectively to deter and, if necessary, defend against any aggression, in accordance with the terms of Article 51 of the United Nations Charter. The primary purpose of the Alliance is to defend the NATO area through the collective military capabilities of Alliance members. It also serves a political role as the central Western forum for consulting on developments of common interest, particularly on the means of reducing East-West tensions and maintaining international peace and security. The 16 allies are Belgium, Canada, Denmark, France, the Federal Republic of Germany, Greece, Iceland, Italy, Luxembourg, the Netherlands, Norway, Portugal, Spain, Turkey, the United Kingdom and the United States. The Department of National Defence is responsible for Canada's military commitments under the treaty.

DND 18
NORAD: the North American Aerospace Defence Command is the US-Canadian command for the strategic aerospace defence of the North American continent. NORAD provides surveillance and control of the airspace of Canada and the United States, would respond against air attack, and would provide warning and assessment of the attack.

External Affairs and International Trade Canada (EAITC)

Head Office
Lester B Pearson Building
125 Sussex Drive
Ottawa, Ontario
K1A 0G2

Passport Offices: *see* program EAITC 1 below. General information (613) 996-9134; Visual Ear (613) 996-9136, *see* also the Toll-free Telephone Service section; for passport information, nearest regional passport office *see* Part II, Addresses or *see* the Toll-free Telephone Service section; for export and trade information *see* the toll-free number for Info Export in the Toll-free Telephone Service section.

Minister responsible:
Secretary of State for External Affairs

External Affairs and International Trade Canada executes the federal government's foreign policy through supervision of relations between Canada and other countries; the representation of Canada in foreign countries and at international conferences; the development and promotion of Canada's international trade; and assistance to Canadians travelling abroad. The Department manages Canada's immigration program abroad and co-ordinates external aspects of immigration policies and programs. It also contributes to the formulation of Canadian aid policy and implements the Official Development Assistance Program in the field.

EAITC 1
Passports: passport services are available to Canadian citizens in person or by mail from passport offices throughout Canada. Applications must be delivered by hand to regional passport offices or mailed to the Passport Office.

EAITC 2
Canadian certificates and documents authentication: the Department authenticates or certifies signatures on Canadian documents for use abroad (birth and marriage certificates, school and university diplomas, powers of attorney, contracts, affidavits, and government documents such as patent and trademark applications). Legal Advisory Division.
Inquiries: Ottawa/Hull (613) 995-1050.

EAITC 3
Travel outside Canada: the Department provides consular protection, assistance and information for Canadian citizens travelling or residing outside Canada. Consular Operations Division.
Inquiries: Ottawa/Hull (613) 996-4376.

EAITC 4
Foreign policy/international relations: the Department provides information on all aspects of Canadian foreign policy and international relations. It organizes briefings by departmental officers at Canadian universities, media outlets, service clubs and non-governmental organizations. It also arranges visits for Canadian journalists and academics to multilateral institutions in Europe, and provides financial assistance to universities and organizations sponsoring Canadian foreign policy conferences in Canada. Domestic Communications Division.
Inquiries: Ottawa/Hull (613) 996-3709.

EAITC 5
History/Canadian foreign affairs: the Department provides, on request, information pertaining to the history of Canadian foreign affairs. It publishes the series *Documents on Canadian External Relations*, the official published record of Canadian foreign policy, and will provide speakers on historical aspects of Canadian external relations to organizations such as universities, service clubs and professional associations. An official history of the Department between 1909 and 1968 will be published in two volumes, the first (1907-1946) appeared in 1990 and the second (1946-1968), will be published in 1992. Historical Division.
Inquiries: Ottawa/Hull (613) 992-6282.

EAITC 6
International child abduction: the legal services unit of the Department of Justice at External Affairs and International Trade Canada acts as the federal central authority for the purposes of the Hague Convention on the Civil Aspects of International Child Abduction. The purpose of this convention is to promptly return children to the state of their habitual residence if they were wrongfully removed from it or if they were detained in a foreign jurisdiction. Provinces and territories in Canada have enacted this convention into their respective legislations; central authorities have been appointed to carry out the functions of the convention. The federal central authority acts to co-ordinate, assist and respond to issues which are encountered by central authorities in and outside of Canada. Domestic Legal Services.
Inquiries: Ottawa/Hull (613) 992-6300.

EAITC 7
Property claims of Canadians against foreign governments: the Department provides assistance (including, in some instances, formal support of claims) to Canadian citizens for taking of property by foreign governments or their agencies. Economic and Trade Law Division.
Inquiries: Ottawa/Hull (613) 995-7511.

EAITC 8
Immigration/consular operations: the Department implements, outside of Canada, immigration policies established by Employment and Immigration Canada. Canadian embassies abroad participate in the recruitment and selection of immigrants and refugees. Embassies and consulates also advise Canadian employers recruiting abroad, and co-ordinate and oversee evaluation abroad of medical and engineering qualifications on behalf of Canadian professional organizations. External Affairs provides information to the Canadian public, lawyers and non-government organizations regarding department involvement in immigration program delivery. The release of information concerning individual cases is, however, the responsibility of Employment and Immigration Canada. Immigration Affairs Division.
Inquiries: Ottawa/Hull (613) 995-1249.

EAITC 9
Disarmament, arms control, defence, security: the Arms Control and Disarmament Division provides information on funding for voluntary associations and private research groups.
Inquiries: Ottawa/Hull (613) 992-3430.

EAITC 10
International sports relations: the Department assists the Canadian sport community in participating in activities outside Canada. Services include briefings on conditions abroad, advice on political implications of international sporting activities, use of Canadian missions, negotiating assistance and advice on protocol. The Department also manages a program aimed at promoting Canada internationally through sport and fitness by arranging visits of high-profile athletes and teams to targeted countries and by providing sport aid to targeted countries in the form of coaching, training and the provision of equipment and manuals. International Sports Section.
Inquiries: Ottawa/Hull (613) 995-2486.

EAITC 11
Arts Promotion Program: grants are made to Canadian performers, visual artists, writers, agents, producers, film directors, impresarios, curators and publishers to enable them to undertake international tours and exhibitions. Some assistance is also available to help bring similar people from overseas as resource persons and as participants in international cultural events. Funding is limited to professionals. Arts Promotion Division.
Inquiries: Ottawa/Hull (613) 992-1557.

EAITC 12
International exchange programs: these programs permit Canadian and foreign postsecondary students or young workers to work temporarily in other countries on an exchange basis. In doing so, they acquire new skills, exposure to the values of the host country and a better understanding and appreciation of other cultures. Academic Relations Division.
Inquiries: Ottawa/Hull (613) 992-6284.

EAITC 13
International trade development: External Affairs carries out its responsibility for the development of foreign trade through a network of trade commissioners abroad who are concerned with trade development, industrial development and the expansion of tourism to Canada. In Canada, the Branch co-ordinates programs and services to current and potential exporters through International Trade Centres. International marketing units based on industry sectors provide business clientele with the total market picture across the spectrum of exportable products and services. Trade experts in the defence, agriculture, fisheries, information technologies, aerospace, machinery, consumer products and resource sectors provide an industry-specific export information service. The Department also organizes export awareness projects including seminars, conferences and trade shows as well as Canada Export Trade Month and Export Marketplace.

EAITC 14
Trade commissioners: a network of over 800 trade commissioners in Canada and abroad assists Canadian exporters and promotes Canadian trade, investment and tourism. The commissioners abroad, who number approximately 540, help Canadian exporters undertake activities in individual markets around the world by promoting the Canadian company to local customers; offering advice on marketing channels; recommending participation in trade fairs; identifying suitable foreign firms to act as agents; helping to find credit and business information on potential foreign partners; solving problems respecting duties, taxes or foreign exchange; advising on a country's current trade, business and financial environment and practices; and assisting in foreign joint ventures and licensing.
EAITC's *Directory of the Canadian Trade Commissioner Service* lists the addresses and telephone numbers of all trade commissioners in Canada and abroad.
Inquiries: Ottawa/Hull (613) 993-6435 or call Info Export, 1-800-267-8376.

External Affairs and International Trade Canada
(continued)

EAITC 15
International trade centres: provide one-stop trade services to new and experienced Canadian exporters. Services include basic export counselling; identification of market opportunities; help in developing a foreign marketing plan; information on technology transfer and joint venture opportunities; assistance in finding financial support, such as through the Program for Export Market Development; recruitment of participants for trade fairs and missions abroad; arranging trade-related conferences and seminars; and providing EAITC and other federal trade publications. Each centre is linked to EAITC's computerized trade information network, WIN Exports.

EAITC 16
Geographic trade divisions: EAITC has five geographic branches within which geographic trade divisions have been set up to provide advice and information about doing business in a particular country or region of the world. Trade officers for individual countries are able to identify promising export markets, help companies prepare for visits to potential markets, arrange participation in trade fairs and involve exporters in visits to Canada by foreign buyers.

EAITC 17
Defence programs and advanced technology: the Defence Programs and Advanced Technology Bureau is the focal point within the Canadian government for the development and management of defence and related high-technology export trade. It is responsible for market access negotiations with all friendly countries; the identification and evaluation of defence and related export trade opportunities; and the creation of policy and the formulation of strategies to exploit such opportunities. These opportunities include those created by National Defence major procurements. The Bureau is also responsible for international defence research and development, and production agreements with allied and friendly countries; the management of Canadian participation in NATO industrial activities and issues; and support of Canadian industry in both general and specific export marketing activities.

EAITC 18
Aerospace, marine and defence products: the Aerospace, Marine and Defence Products Division is responsible for the international marketing of marine products and services, aerospace machines and consulting services, space-based technologies, and various defence or military related products which can be used for either defence or civil purposes. As these products are often subject to export controls, the Division provides information to help exporters of these specialized products.

EAITC 19
Canada - US Defence Production Sharing Arrangement (DPSA): this arrangement gives Canadian manufacturers the opportunity to provide defence supplies and services to the US military and to US defence contractors. Under this program, Canadian firms are able to compete with their American counterparts because, in most cases, the US government waives customs duties and the application of its Buy America Act. No financial assistance is provided under this program — only improved market access.
Inquiries: Ottawa/Hull (613) 996-1814.

EAITC 20
Canada - US Defence Development Sharing Agreement (DDSA): this program, a companion to the DPSA, enables the Canadian government to share in the cost of a US Department of Defence development project. Qualified Canadian companies act as prime contractors for approved projects.
Inquiries: Ottawa/Hull (613) 996-1814.

EAITC 21
Research, Development and Production (RDP) Agreements: Canada maintains bilateral defence research, development and production agreements with nine European partners (Belgium, Denmark, France, Federal Republic of Germany, Italy, the Netherlands, Norway, Sweden and the United Kingdom). The objective of these agreements is to find projects of interest that would warrant bilateral support.
Inquiries: Ottawa/Hull (613) 996-1816.

EAITC 22
The NATO market: as a member of the North Atlantic Alliance, Canada contributes to NATO infrastructure projects and co-operative armaments projects. These projects, which require a wide range of goods and services, present opportunities for Canadian companies to participate.
Inquiries: Ottawa/Hull (613) 996-1816.

EAITC 23
Marketing/advanced technology: the Science and Technology Division is responsible for policies designed to protect and advance Canada's international interests in science and technology, including space and telecommunications. It gives special attention to the inflow of foreign technology to be used by the private sector. Financial assistance is provided for the initial stages of projects aimed at seeking foreign technology, and for the support of international co-operation in information technologies. The Technology Inflow Program is one of these assistance programs. The Division is also the focal point for the management of Canada's relations with multilateral organizations having science and technology functions, including UN agencies and the OECD.

EAITC 24
Technology Inflow Program (TIP): this program helps Canadian businesses acquire foreign technology to develop new Canadian products, processes or services. It is open to all companies but is intended especially for small- and medium-sized firms. EAITC helps Canadian companies identify sources for the technology they need and opportunities to collaborate with the foreign companies concerned. Financial assistance is provided for technology transfer projects such as exploratory or longer-term working visits abroad by individual Canadian companies; group technology awareness visits abroad by individual Canadian professional or trade associations; or visits by foreign technical experts to companies in Canada. Science and Technology Division.
Inquiries: Ottawa/Hull (613) 996-0971.

EAITC 25
Information technologies and electronics marketing: the Information Technologies and Electronics Division is responsible for the international marketing of products and services in these sectors. It maintains current product information and expertise on the export capability of Canadian industry; produces sectoral data bases and publications on such topics as telecommunications products, computer products and other technologies for use by trade commissioners and foreign buyers; carries out company selection and strategic planning for incoming and outgoing trade missions in co-operation with External Affairs Geographic Bureaus; and provides advice on exporting information technologies and electronics products.

EAITC 26
Agri-Food Division: the Agri-Food Division acts as the focal point for trade development activities for primary agricultural products, such as livestock, seeds, pulse crops, special crops, floriculture and horticulture products, hides, skins and furs. It also deals with processed foods such as dairy products, eggs, pasta, maple syrup, honey, bakery and confectionery products, snack foods, fruits and vegetables, meats and beverages.

EAITC 27
Capital projects and secondary industries: this Branch is responsible for co-ordinating export financing policy and operations. It provides information on counter-trade, and assistance and protection for Canadian investments in non-traditional markets. It also acts as the focal point for trade development in the consumer products section, the machinery and transportation equipment industries and in the secondary and service industries.

EAITC 28
Fisheries Division: co-ordinates trade promotion and market development activities for fisheries and fish products including aquaculture. It works in conjunction with Fisheries and Oceans, Industry, Science and Technology Canada, the provinces and industry/trade associations.

EAITC 29
Resources and Chemicals Division: this Division manages trade development activities for forest products, metals and minerals (including peat moss) and chemicals (including petrochemicals, fertilizers, biologicals and pharmaceuticals).

EAITC 30
Investment Development Program (IDP): encourages foreign corporations and other potential investors to bring new capital and technology into Canada. It also facilitates joint ventures and strategic partnerships between Canadian and foreign firms. IDP activities are carried out by investment officers and counsellors at 43 EAITC trade offices around the world. The program is directed to countries which represent major traditional sources of foreign investment in Canada: the United States, the United Kingdom, France, the Federal Republic of Germany, Japan and the Netherlands. Promotional campaigns, direct mail, seminars and other activities focus on sectors where Canada has demonstrated expertise and opportunities. A major selling point is the improved access Canada offers to the US market under the Canada-US Free Trade Agreement. The Department works closely with Investment Canada, Industry, Science and Technology Canada and provincial and municipal governments to identify investment priorities in Canada.
Inquiries: Ottawa/Hull (613) 996-7155.

EAITC 31
Program for Export Market Development (PEMD): this financial assistance program, aimed at small- to medium-sized companies, is designed to help share the risk entailed in pursuing export markets. It pays up to 50 percent of expenses for export market exploration costs, foreign trade-fair participation and other trade-related activities. The program also covers project bidding, the establishment of permanent sales offices abroad and special trade activities related to food, agriculture and fish. PEMD contributions are repayable if sales result from these activities. Applicants must be export-ready Canadian companies registered in WIN Exports (*see* EAITC 32).

EAITC 32
World Information Network for Exports (WIN): WIN Exports is a computerized directory of Canadian exporters designed to help trade development officers respond to market opportunities identified in all parts of the world. This electronic sourcing system gives up-to-the-minute lists of Canadian companies ready and able to meet the product and service requirements of potential customers in foreign countries. It currently lists over 24 000 Canadian firms and includes products and services available for export; foreign markets/countries in which the firm is currently active or is considering; and contacts within the company responsible for export activities. Direct access to this directory is available only to the Department and other federal and provincial departments and agencies involved in trade promotion and export development activities. Trade officers consult this information to assist potential exporters. The Trade Planning and WIN Exports Division produces activity reports which are integrated into the information network.
Inquiries: Ottawa/Hull (613) 996-7182.

External Affairs and International Trade Canada
(continued)

EAITC 33
Export and import controls: Canada has established export and import controls on a number of products to support domestic policies and international commitments and agreements. Export controls impose restrictions on goods that may be sold or sent from Canada to other countries. Import controls impose restrictions on goods that may be brought into Canada. Controls for a particular product may vary, depending on which other country is involved. EAITC provides advice on export/import quotas or restrictions that may apply to a particular product as well as advice on export/import permits or other documentation that may be required.
Inquiries: Ottawa/Hull (613) 996-2387 (export controls); (613) 996-3711 (import controls on textiles and clothing); (613) 995-8104 (import controls on agriculture, footwear and other products).

EAITC 34
New Exporters to Border States (NEBS): is a training program for small- and medium-sized Canadian companies which have not previously exported but which are "export-ready". Participants go to a Canadian trade office across the US border for a one- or two-day "walk-through" course on the entire process of exporting. Experts give information on documentation and customs procedures, banking, insurance, agents, distributors and other topics. Canadian trade commissioners advise on marketing strategies and help identify contacts for follow-up meetings with manufacturers' representatives and potential US buyers. The program pays return transportation costs.
Inquiries: Ottawa/Hull (613) 993-5726.

EAITC 35
New Exporters to the US South (NEXUS): this training program is for small- and medium-sized Canadian companies that have traditionally exported to only one US regional market, usually in the northern United States. Using a NEBS-style workshop format, NEXUS provides information and contacts to help expand into other US markets, particularly in the southern United States. NEXUS can also include a visit to a local trade fair or event. The program pays return economy airfare to the NEXUS site.
Inquiries: Ottawa/Hull (613) 993-5726.

EAITC 36
New Exporters to Overseas (NEXOS): this training program extends the NEBS/NEXUS concept to help exporters new to western Europe learn the essentials of doing business there. Each NEXOS mission focusses on a specific sector in a specific country (for example, an automotive mission to France, an aerospace mission to Germany) and includes a visit to a major sectoral trade fair. The program pays for return economy airfare, ground transportation and some hospitality.
Inquiries: Ottawa/Hull (613) 996-3298.

EAITC 37
Binational Secretariat: the Canadian section of the Canada - United States Free Trade Agreement Binational Secretariat is responsible for a permanent binational panel system which will replace domestic courts in certain cases specified under the FTA. The Secretariat makes decisions concerning the operation of the dispute settlement system based on its interpretation of legal and administrative provisions of the FTA, of US and Canadian legislation, and of rules which describe the role of the Secretariat. It also records all orders and decisions of the panels and publishes notices of decisions in the *Canada Gazette*.

EAITC 38
Canada Export Award: awards are granted annually to Canadian exporting companies in acknowledgement of outstanding achievement. To qualify, a company must have shown significant increases in export trade, broken successfully into new export markets and introduced new export products.

EAITC 39
Tourism market development abroad: EAITC helps the Canadian tourism industry promote Canada as a destination for foreign tourists. Tourism officers at trade offices abroad provide tourism market data (such as foreign contacts, reports on market development opportunities, foreign local business customs and distribution channels); initiate Canadian participation in travel shows and promotions abroad; organize Canadian tours and site inspections for foreign tourism media, the travel trade and meeting/convention organizers; disseminate information about new Canadian tourism and travel products; and represent the interests of all Canadian provinces in all foreign markets, especially in areas where they do not have provincial representatives. Twenty EAITC posts around the world (15 in the United States plus one in each of Paris, London, Frankfurt, Tokyo and Hong Kong) have full-time tourism officers. In addition, 77 commercial officers at other EAITC posts around the world provide tourism marketing support.

EAITC 40
International trade data bank: EAITC operates an international trade data bank to help provide up-to-date trade statistics to Canadian business, government officials and others interested in international trade. The bank stores a wide range of computerized trade information from the United Nations. It can provide export and import data on 66 major trading nations, as well as for groupings such as the European Economic Community (EEC) and the Organization for Economic Co-operation and Development (OECD). Customized analyses are prepared on request. Library Services Division.
Inquiries: Ottawa/Hull (613) 992-6941.

EAITC 41
Info Export: Info Export is the Department's export trade information and national toll-free assistance hotline. Staff provide advice on the full range of EAITC trade publications, programs and services.
Inquiries: Ottawa/Hull (613) 993-6435 or toll-free 1-800-267-8376.

EAITC 42
Export publications: EAITC's bi-monthly trade newsletter *CanadExport*, keeps 56 000 readers informed of tender calls and other international market opportunities. It also provides information on new projects offering export potential, government programs and services to assist Canadian exporters, forthcoming events (such as trade fairs, missions and conferences), export "success" stories and winning strategies.

The Department also publishes a wide range of trade and economic publications. The *Directory of the Canadian Trade Commissioner Service* lists EAITC officers and trade commissioners abroad with foreign trade, tourism and investment responsibilities; the *Export Guide — A Practical Approach* provides information on developing a corporate trade strategy, export pricing, trade terms and more; *Guides for Canadian Exporters* is a series of short guides to individual countries which provide information on the country's economy, tips on doing business, local customs and foreign exchange information; and *Meeting the Challenge of Global Competition: Canada's Year in Trade 1989-90* provides an overview of major developments in international trade, including Canadian activities in three global mega-markets: the United States, the European community and the Asia-Pacific region.
Inquiries: Info Export, 1-800-267-8376.

EAITC 43
Going Global: this trade development strategy focusses on trade, investment and technology initiatives in three major world markets: the United States, the European Community and the Asia-Pacific region. EAITC, as the leading federal department responsible for international trade and export development, is central to this new strategy.

Environment Canada (EC)

Head Office
Les Terrasses de la Chaudière
10 Wellington Street
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0H3)

Information: Ottawa/Hull (819) 997-2800; for other offices *see* Part II, Addresses; for information on environmental emergencies in the maritime provinces, and the public relations and information service in Ontario and Quebec *see* the Toll-free Telephone Service section.

Minister responsible:
Minister of the Environment

Responsibilities of the Department include the protection and enhancement of the quality of the natural environment, including water, soil and air; the provision of information on weather, climate, ice and sea conditions, and air quality; the conservation of renewable water, land and wildlife resources; and the management and protection of migratory birds.

Atmospheric Environment Service (EC 1 - EC 11)

Headquarters
4905 Dufferin Street
Downsview, Ontario
M3H 5T4

Information: Toronto (Downsview) (416) 739-4763 or any regional office *see* Part II, Addresses.

EC 1
Public and marine weather services: the Atmospheric Environment Service (AES) provides Canadians with around-the-clock weather warnings, forecasts and information covering periods of up to five days. These services deal with all weather conditions, from tropical hurricanes to Arctic blizzards. The AES prepares forecasts for major cities and 194 public forecast districts. Its marine weather warnings, forecasts and information serve fishermen as well as shipping and recreational boaters in 105 different marine areas, including coastal and inland waters and the Arctic.
Inquiries: Toronto (Downsview) (416) 739-4977.

EC 2
Aviation weather services: the AES provides weather warnings, forecasts and observations to 172 airports and 116 aviation areas to further air safety for Canadian travellers and the economy of aviation operations. Through ICAO international agreements, it also offers air weather services covering an area out to 30°W over the north Atlantic. These services are integrated with those of Transport Canada's Air Transportation Administration (CATA).
Inquiries: Toronto (Downsview) (416) 739-4978.

EC 3
Economic weather services: the AES provides weather information and advice for the safety and efficiency of agriculture, fishing and forestry operations and other weather-sensitive economic sectors. These services also aim to minimize the possibility of an industrial disaster that could harm the environment.
Inquiries: Toronto (Downsview) (416) 739-4977.

EC 4
Military weather services: the Atmospheric Environment Service assists the Department of National Defence in meeting the meteorological and oceanographic requirements of the Canadian Armed Forces. For example, it provides such services for ground, sea, air and anti-submarine operations over a geographic area including all of Canada, the Arctic and adjacent oceans, extending to the mid-Pacific and over the Atlantic almost to Europe. Other activities include provision of forecasts and weather warnings, as well as meteorological and oceanographic support to military operations, support to search and rescue, and advice and consultation. While the Atmospheric Environment Service supplies the professional forecast staff and management, DND provides the technical support. The AES' civilian weather service is integrated with the Canadian Forces Weather Service.
Inquiries: Ottawa/Hull (613) 995-4173.

Environment Canada *(continued)*
Atmospheric Environment Service *(continued)*

EC 5
Climate applications: the Canadian Climate Centre analyses and interprets climatic data; assesses the effect of climate on agricultural production, industrial design, arctic development and transportation, wind and solar energy, recreation and tourism; and provides information and consultation services to individuals concerned with policy, planning and design, forest management and human health.
Inquiries: Toronto (Downsview) (416) 739-4370.

EC 6
Climate services: climatological data (publications, statistical abstracts, microfilm, digital data or custom computer analysis) are available to the general public and to specialized users, such as engineers, lawyers and architects.
Inquiries: Canadian Climate Centre, Toronto (Downsview) (416) 739-4335 (computer products); (416) 739-4328 (publications).

EC 7
Climate research: the Canadian Climate Centre provides atmospheric circulation statistics and diagnoses, and carries out research on climate modelling, carbon dioxide impacts, climate sensitivity, climatic trends, climatic variability, climate monitoring, general circulation modelling, energy budget studies, radiative-photochemical models, thermodynamic models and statistical long-range prediction.
Inquiries: Canadian Climate Centre, Toronto (Downsview) (416) 739-4430.

EC 8
Hydrometeorological and marine applications of climate information: the Canadian Climate Centre provides products and analyses that are specially tailored to aid in the design and operation of water supply, flood control and other hydrological structures and systems. Rainfall, snowfall, snowmelt and evaporation are among the subjects that receive special attention. The Centre also offers advice, consultation and specialized climatological analyses of the winds and weather over, and sea-state of, Canadian lakes and oceans areas (as indicated by such factors as wave heights and water temperature). These services are available to the general public and to the transportation, fishing, hydrocarbon and marine or coastal engineering industries.
Inquiries: Canadian Climate Centre, Toronto (Downsview) (416) 739-4343.

EC 9
Ice conditions: the Ice Centre in Ottawa provides daily analyses of ice conditions in Canada's navigable coastal and contiguous waters and in the Great Lakes - St Lawrence River System. Reports are based on aerial reconnaissance flights, imagery from earth-orbiting satellites, commercial and government ships and other sources. From this information, the Ice Centre prepares composite charts of ice conditions, which it distributes by mail and by radio facsimile, to support marine transportation, fishing activities and offshore resource exploration. The Centre also prepares seasonal outlooks and operational forecasts for short-term and for 30-day periods. These are broadcast over marine radio stations, but are also accessible through dial-in telex. In addition to these services, the Ice Centre provides telephone information and consultation.
Inquiries: Ice Forecasting Centre, Ottawa/Hull (613) 996-5236.

EC 10
Archived ice data: the Ice Climatology and Applications Division makes ice charts, satellite imagery, ice thickness measurements, records of remotely sensed data obtained from SLAR (Side Looking Airborne Radar), laser profilometers and cameras available for inspection and analysis. The Division also prepares ice atlases, ice studies and statistical analyses, and provides advice and consultation. Considerable international ice data are available.
Inquiries: Ottawa/Hull (613) 996-4214.

EC 11
Meteorological and atmospheric research: the Atmospheric Environment Service conducts research on LRTAP (Long-Range Transport of Air Pollutants), acid rain, weather, ice, the effect of wind on waves, forecasting systems, the ozone layer, atmospheric radiation, numerical weather prediction (NWP), the physics of clouds and precipitation, weather radar, weather and environmental satellite data reception and processing, atmospheric chemistry, air quality, atmospheric contaminants, man-made pollutants, wind and solar energy, the environmental (atmospheric-related) aspects of northern and offshore hydrocarbon development, agro/forest/aeronautical meteorology, meso-scale/boundary-layer meteorology and atmospheric dispersion.
Inquiries: Toronto (Downsview) (416) 739-4995.

Canadian Wildlife Service (EC 12 – EC 16)

Place Vincent Massey
351 Saint-Joseph Boulevard, 17th Floor
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0H3)

Information: Ottawa/Hull (819) 997-1095, or any regional office *see* Part II, Addresses.

EC 12
Endangered species: in addition to managing threatened or endangered migratory birds, the Canadian Wildlife Service researches and provides advice on other species at risk and their habitats. Its aim is to prevent loss of wild species from Canada and to support national actions to re-establish healthy populations of species currently at risk. Secretariat services are provided for two bodies: the Committee on the Status of Endangered Wildlife in Canada (COSEWIC); and the committee on the Recovery of Nationally Endangered Wildlife (RENEW). Both committees have representation from federal, provincial or territorial and non-governmental organizations. Together with the World Wildlife Fund (Canada), CWS provides the Endangered Species Recovery Fund (ESRF) to support species recovery projects. The service administers the Convention on International Trade in Endangered Species (CITES) to regulate the Canadian import and export of endangered plant and animal species. It also provides information and publications with respect to COSEWIC and RENEW, and issues a newsletter entitled *Recovery* .
Inquiries: Ottawa/Hull (819) 953-1429, (819) 997-1840.

EC 13
Habitat management/ecological assessment: the Canadian Wildlife Service manages habitats through a network of national wildlife areas and migratory bird sanctuaries to ensure the preservation of wildlife in Canada. It also conducts research and conservation programs, providing research results and advice on the ecology of migratory birds.
Inquiries: Ottawa/Hull (819) 953-1421 or any regional Canadian Wildlife Service office *see* Part II, Addresses.

EC 14
Hunting regulations for migratory game birds: the Canadian Wildlife Service sets regulations governing the hunting, handling and use of migratory game birds.

Inquiries: Ottawa/Hull (819) 955-4383 or any regional Canadian Wildlife Service office *see* Part II, Addresses.

EC 15
Migratory birds/conservation: the Canadian Wildlife Service is responsible for the protection and management of migratory birds. It carries out research and surveys on the distribution, status, population dynamics and ecological requirements of, and the effects of toxic chemicals on, migratory birds.
Inquiries: Ottawa/Hull (819) 953-1425.

EC 16
North American Waterfowl Management Plan (NAWMP): this plan is a Canada-US, public/private partnership program in wetlands and wildlife conservation. It sets goals for the protection and improvement of waterfowl habitat and the restoration of waterfowl populations. The Canadian Wildlife Service funds the Canadian federal portion of the plan and provides information and advice on plan activities. The NAWMP Implementation Branch co-ordinates research, monitoring, evaluation and information.
Inquiries: Ottawa/Hull (819) 997-2392, (819) 997-1303.

Inland Waters and Lands (EC 17 – EC 26)

Place Vincent Massey
351 Saint-Joseph Boulevard
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0H3)

Information: Inland Waters and Lands: Ottawa/Hull (819) 997-2601 or any regional office *see* Part II, Addresses.

EC 17
Inland waters: the Inland Waters Directorate collects and analyses data, and provides information on the quantity, quality and uses of freshwater in rivers and lakes as well as information on ground water. It interprets information and undertakes research to address issues, predict trends and develop the scientific base that will protect long-term national freshwater interests.

EC 18
Water management: the Water Planning and Management Branch develops policy and undertakes legislative initiatives; promotes the use of demand management strategies; provides support for interjurisdictional studies and agreements; conducts engineering studies; analyses water resource systems; promotes water awareness; and provides water management information.
Inquiries: Ottawa/Hull (819) 997-1721.

EC 19
Program analysis and co-ordination: the Program Analysis and Co-ordination Branch develops water policy and is responsible for setting the long-term goals of the Inland Waters Directorate through strategic planning. The Branch acts as a catalyst for the implementation of federal water policy and is accountable for the integration of water programs at the federal, national and international levels.
Inquiries: Ottawa/Hull (819) 997-1523.

EC 20
Freshwater research: the National Water Research Institute in Burlington conducts research on the impacts of toxic chemicals on surface and groundwater; the impacts of atmospheric change on water quality; pollution and restoration of regional freshwaters; and methods for aquatic modelling and assessment.
Inquiries: Toronto (Burlington) (416) 336-4981.

EC 21
The National Hydrology Research Institute: this Institute studies the water cycle; the effects of climatic change on water; and the effects of development on surface water, ground water and the hydrology of the North.
Inquiries: Saskatoon (306) 975-5779.

Environment Canada *(continued)*
Inland Waters and Lands *(continued)*

EC 22
Water quality data, information and advice: the Water Quality Branch collects information and data on the quality of the aquatic environment. It develops and promotes the use of national water quality guidelines and objectives. The Branch also assesses the state of the resource and detects emerging problems and trends.
Inquiries: Ottawa/Hull (819) 997-1920.

EC 23
Water quantity data and advice: as provided under federal-provincial agreements, the Water Resources Branch collects data on water levels, stream flow and sediment transport according to national standards. It analyses and interprets the collected data to plan the network of 2750 observation sites. The Branch also carries out hydrologic appraisals designed to evaluate the state of the resource and provide information relevant to current water issues.
Inquiries: Ottawa/Hull (819) 997-1508.

EC 24
Land inventory monitoring and data system: the Environmental Information Systems Division maintains a national, multi-disciplinary land data base for policy, program and research purposes. This program carries out inventories on land capability, use and characteristics including the Canada Land Inventory, Northern Land Use Information Mapping, and Ecological Land Surveys. The Canada Land Data System provides an extensive digital data base for Canada that can be accessed through regional terminals.

EC 25
Sustainable development research: research is conducted by Inland Waters and Lands on major national and regional resources problems to inform the public and decision-makers of their causes, solutions and importance to the nation. Programs analyse issues such as the loss of agricultural land, the preservation of special resource lands and federal involvement in the solution of land-use problems. Examples of current initiatives include the analysis of degradation and stress on land resources; the sustainable development of natural resources; the development of conservation strategies; and evaluation of the impact of federal programs on the nation's land resources. This program also provides land planning assistance to the Environmental Assessment and Review Process (EARP) and to other federal departments in resolving their land problems.

EC 26
International Centre for Sustainable Development: the Centre promotes internationally the concept of environmentally sustainable economic development. This is done through the recommendation of policies, management practices and decision-making processes in government, industry, public and private institutions and non-governmental organizations. It addresses issues related to the building and refinement of institutions and the development and transfer of skills, knowledge and technology to assure sustainable development.

Conservation and Protection Service (EC 27 – EC 36)

Environmental Protection Program
Place Vincent Massey
351 Saint-Joseph Boulevard
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0H3)

Information: Ottawa/Hull (819) 997-0310; for other offices *see* Part II, Addresses.

EC 27
Acid rain: in addition to planning, co-ordinating and managing Environment Canada's acid rain program, Conservation and Protection provides leadership and co-ordination for the overall federal program.

EC 28
Commercial chemicals: Conservation and Protection assesses new chemicals and the use patterns of existing chemicals. It also develops and implements strategies to control commercial chemicals that present an unacceptable level of risk to human health or the environment.

EC 29
Toxic chemicals management: the Canadian Environmental Protection Act provides a framework for protecting Canadians from all forms of pollution caused by toxic substances. Conservation and Protection plans, co-ordinates and manages this program to prevent or control entry of harmful quantities of toxic chemicals into the environment — air, water, land, plants, animals and humans.

EC 30
Environmental emergencies: Conservation and Protection stimulates the development and application of spill preparedness and various measures to prevent or lessen the impact of environmental emergencies, such as those associated with oil or toxic chemical spills. It maintains the National Environmental Emergency Centre on a 24-hour basis to respond quickly to emergencies, and it supports the improvement of countermeasures.

EC 31
Technology development and technical services: this program promotes the development, demonstration and transfer of new technology for efficient effluent treatment and residue management, and for responding to spills of environmentally hazardous materials. Information and advice concerning new technology is of particular value for municipalities. Other activities include air pollution measurement for stationary and mobile sources; the operation of analytical laboratories; the development of technical training packages; and the provision of technical advice concerning the protection of the environment.

EC 32
Development and Demonstration of Resource and Energy Conservation Technology (DRECT) Program: the DRECT program provides financial assistance to industry and municipalities for the development and demonstration of new and innovative technologies that are intended to save energy and conserve resources through the reduction and recovery of wastes. DRECT pays up to 50 percent of the total estimated project costs, to an annual maximum of $200 000.

EC 33
Regulatory Impact Analysis Statements: all regulatory initiatives must be accompanied by a Regulatory Impact Analysis Statement (RIAS). The RIAS includes a description of the proposal; the alternatives to regulation which were considered; the reasons for their rejection; and a thorough assessment of the anticipated costs and benefits. Information on the resultant paper burden to industry, the consultations which have taken place and a description of the enforcement mechanisms to ensure compliance are also included.

EC 34
Environmental Protection from Human Activities: this program is aimed at protecting the quality of the environment from the harmful effects of air and water pollutants as well as solid and hazardous wastes. It addresses both private and public sources of pollution. Within the framework of this program, Environmental Protection develops regulations, guidelines and codes of practice to prevent, reduce and control the release of toxic pollutants into the environment. Conservation and Protection implements these control options to prevent and alleviate environmental problems, and undertakes inspection programs and investigations to ensure compliance with the regulations.

EC 35
Environmental Impact Assessment: Conservation and Protection ensures that new departmental initiatives are subject to the environmental assessment and review process to ensure that the environment is not adversely affected. Technical and scientific advice are provided to clients on impact assessment and management. Liaison is maintained with other national and international organizations such as the Federal Environmental Assessment Review Office.

EC 36
State of the environment reporting process: Environment Canada reports on the state of the environment by developing and providing information on the impact of human activities on the environment. As well, the sources, types and quantities of contaminants released into the environment are studied to interpret the relative significance of pollution sources; identify priorities for corrective action; and analyse pollution trends. The service provides the commercial and economic analyses to be incorporated into the design of alternative intervention strategies, and to be provided in the Regulatory Impact Assessment Statement to the public in the case of proposed formal regulations. It also documents and communicates the relationships between the environment and the economy, providing advice on the economic implications of options open to the government to improve the quality of the environment.

Canadian Parks Service (EC 37 – EC 43)

Head Office
Les Terrasses de la Chaudière
10 Wellington Street
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0H3)

Information: Ottawa/Hull (819) 997-2800 or (819) 994-2534, or any regional office *see* Part II, Addresses.

EC 37
National parks: the protection, development and operation of national parks in Canada are the responsibility of the Canadian Parks Service. Information is available on national parks, including fees, regulations on pets, firearms and visitor activities such as horseback riding, trail biking, bicycling, snowmobiling, mountaineering, backpacking, hiking, camping, fishing and cross-country skiing as well as garbage disposal and fires.

EC 38
Canadian heritage rivers: the Canadian Parks Service provides technical, financial and promotional support to the Canadian Heritage Rivers Board. The Board consists of one representative from each of the Canadian Parks Service, Indian and Northern Affairs Canada, and participating provincial and territorial governments. The Service may also nominate rivers within national parks to be included within the system. The objectives of the Canadian Heritage Rivers System are to give national recognition to the important rivers of Canada and to ensure long-term management which will conserve their natural, historical and recreational values.

EC 39
Heritage canals: the Canadian Parks Service administers the nine canal systems declared to be of national historic significance by the Minister of the Environment. The St Peters Canal, Chambly Canal, St Ours Canal, Ste Anne Canal, Carillon Canal, Rideau Canal, Trent-Severn Waterway and Sault Ste Marie Canal are all operated as "historic canals" for navigation purposes; the Sault Ste Marie Canal waterway, however, is currently closed due to structural failure. The Lachine Canal is not open to through navigation. Interpretive programs including museums, theatres, guided walks, exhibits and publications have been developed at many of the lock stations. Information concerning these programs may be obtained from the lockmasters.

EC 40
Historic buildings/inventory and policy: the Canadian Inventory of Historic Buildings (CIHB) maintains records and photographs of examples of pre-1914 architecture in Canada. The Inventory, relying heavily on public participation, invites individuals and groups to participate in the CIHB Volunteer Survey Program. The Exterior Recording Training Manual, available on request, describes the survey methodology and selection criteria.

Environment Canada *(continued)*
Canadian Parks Service *(continued)*

The Federal Heritage Building Review Office is responsible for the application of federal government policy regarding federal heritage buildings. It identifies and evaluates heritage buildings as well as encourages other levels of government and the private sector to conserve their own heritage buildings.

EC 41
Co-operating associations: the Canadian Parks Service seeks the co-operation of non-profit organizations in supporting its objectives through such ventures as the sale of heritage items and the provision of additional public services. Visitor Activities Branch.
Inquiries: Ottawa/Hull (819) 994-2746.

EC 42
National Volunteer Program: the Canadian Parks Service encourages and welcomes volunteers, be they individuals, families or clubs. The volunteers help protect and promote public enjoyment of Canada's heritage in National and historic parks and heritage canals. Co-operative Activities.
Inquiries: Ottawa/Hull (819) 994-5127.

EC 43
Laurier House: the Canadian Parks Service maintains Laurier House, the home of two prime ministers, Sir Wilfrid Laurier and William Lyon Mackenzie King. Open to the general public, Laurier House has been restored to its original condition to reflect the lifestyles of the two prime ministers and the areas in which they lived.

Historic Sites and Monuments Board of Canada (EC 44 – EC 45)

Les Terrasses de la Chaudière
10 Wellington Street
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0H3)

Information: Ottawa/Hull (819) 997-4059.

EC 44
Historic Sites and Monuments Board of Canada: as provided in the Historic Sites and Monuments Act of 1953, the Board acts as an advisor on historical matters to the Minister of the Environment, who is responsible for commemorating historic sites of national significance. In rare cases, if the Board deems a certain structure to be of exceptional significance, it may recommend to the Minister that the Department enter into cost-sharing agreements with municipal and provincial governments as well as private, non-profit organizations to aid in the building's acquisition or restoration.

EC 45
Heritage railway stations: under the terms of the Heritage Railway Stations Protection Act, the Board makes recommendations to the Minister on the designation of heritage railway stations. This Act, which came into force in 1990, provides for the designation of heritage railway stations and is intended to encourage the preservation of these designated stations for future generations. The Board evaluates railway stations referred to it for consideration in accordance with established historical, architectural and environmental criteria. To be eligible for heritage designation a railway station must be owned or controlled by a railway company to which the Railway Act applies.

Federal Environmental Programs (EC 46 – EC 49)

Fontaine Building, 13th Floor
200 Sacré-Coeur Boulevard
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0H3)

Information: Ottawa/Hull (819) 997-2727 or (819) 997-1000, for other offices *see* Part II, Addresses.

EC 46
Federal Environmental Assessment Review Office (FEARO): this office administers a process to ensure that potential environmental and directly related social effects are taken into account early in the planning of proposals that are implemented or funded by the federal government or carried out on federal lands.

EC 47
Environment Week: Environment Canada is responsible for organizing Canadian Environment Week each year — the week that includes 5 June (World Environment Day). During the week, Environmental Achievement Awards, recognizing the achievements and dedication of Canadians in protecting and restoring our environment, are presented.
Inquiries: Ottawa/Hull (819) 997-6827.

EC 48
Environmental Choice Program: Environment Canada has set up this program to help Canadian consumers identify products that minimize the burden on the environment. Once tested and approved, these everyday products will be identified by an easy-to-recognize label. Such products, for example, could be made from recycled materials or be recyclable, biodegradable or free of ozone-depleting gases.
Inquiries: Ottawa/Hull (819) 952-9459.

EC 49
Environmental Partners Fund: this program assists community projects that clean up, restore or enhance the natural environment. Community groups, service clubs, environmental organizations, schools and youth groups can apply to Environment Canada for matching funds to support such work. Projects may receive up to $200 000 over three years. The fund is not intended to support conferences, seminars or lectures.
Inquiries: Ottawa/Hull (819) 952-9447.

Economic Council of Canada (ECC)

Tower A, 18th Floor
Place de Ville
320 Queen Street
(P O Box 527, Station B)
Ottawa, Ontario
K1P 5V6

Information: Ottawa/Hull (613) 952-1711.

Minister responsible:
Prime Minister

ECC 1
The Council is an independent, advisory body that prepares and publishes an annual review of the country's economic problems and medium-term prospects. It also conducts economic studies on its own initiative or at the request of the government. The results of its research are available to the public in the form of published reports and research studies.

Export Development Corporation (EDC)

Head Office
151 O'Connor Street
(P O Box 655)
Ottawa, Ontario
K1P 5T9

Information: Ottawa/Hull (613) 598-2500; for other offices *see* Part II, Addresses.

Minister responsible:
Minister for International Trade

The Export Development Corporation, Canada's official export credit agency, is a Crown corporation that provides export insurance, financing and guarantee services to Canadian exporters. These services are designed to assist competitive Canadian firms in pursuing sales abroad more effectively. EDC's services are available to all Canadian exporters; there are no restrictions on size or amount of sales in order to qualify.

EDC 1
Export insurance service: EDC insurance protects Canadian exporters against 90 percent of losses resulting from commercial and political risks related to export sales. These risks include buyer insolvency, payment default, repudiation or termination of a contract by the buyer, blockage of funds or transfer difficulties, war, revolution, insurrection or cancellation of import and export permits.

EDC 2
Short-term export credits insurance: these programs are designed for sales made on credit terms of up to 180 days, principally covering the risk of non-payment by the foreign buyer. They include the global comprehensive policy, EDC's most popular program, the USA commercial risk (small business) policy and the USA commercial risk (deductible) policy. EDC's short-term bulk agricultural credits insurance, covering the sale of agricultural commodities sold under irrevocable letters of credit, is available for credit terms of up to 360 days.

EDC 3
Medium-term export credits insurance: these programs provide insurance coverage for one-time sales and for sales on credit terms of one to five years. They include specific transaction insurance, which is especially useful to insure sales of capital goods; medium-term bulk agricultural credits insurance; a special equipment (political risk) insurance policy which covers political risks on Canadian equipment used on a foreign job site; and specific transaction subsupplier insurance which protects a Canadian firm supplying goods or services to a Canadian exporter from non-payment by either the exporter or the foreign buyer.

EDC 4
Performance-related insurance: these programs are for exporters in consortia, or whose foreign buyers require some form of bid or performance security as a condition to awarding the contract. EDC's bid security insurance and performance security insurance cover against wrongful calls of the bid or performance instrument, or against rightful calls for reasons beyond the exporter's control. Similarly, EDC will insure a surety company that posts a performance bond to a foreign buyer on an exporter's behalf. Where another financial institution provides the performance instrument for an exporter, EDC can guarantee that institution against any loss if the instrument is called. A related program, EDC's consortium insurance, protects the individual members of an exporting consortium against a wrongful call of a performance instrument, or a rightful call resulting from the non-performance of another member.

EDC 5
Foreign investment insurance: EDC covers new Canadian investments abroad for up to 15 years against war, revolution or inability to repatriate earnings. This applies to direct investment in a foreign firm, or indirect investment through a related company.

Export Development Corporation *(continued)*

EDC 6
Export financing services: EDC lends money to foreign buyers to buy Canadian exports. It provides medium- and long-term export financing for up to 85 percent of the Canadian contract value of goods and services sold. Financing, available at fixed and floating rates of interest in a variety of currencies, may be in the form of direct loans, multiple disbursement agreements, lines of credit and protocols, note purchases, forfeiting or specialized credits. EDC can also offer insurance protection for production risks in a transaction, from the effective date of EDC financing until disbursement takes place under the loan agreement. There is no limit on the size of a transaction EDC will finance, but the following conditions apply: the foreign borrower and country must be credit-worthy, there must be adequate Canadian content and the financial and technical capabilities of the exporter must ensure that the proposed transaction will be completed.

EDC 7
Export-related guarantee services: EDC co-operates with other financial institutions to meet exporters' needs. It guarantees a financial institution against loss when it issues either bid or performance securities on behalf of an exporter; provides direct financing for export transactions; buys promissory notes from exporters; finances sales of bulk agricultural products on terms of up to three years; or extends lines of credit to foreign banks which in turn finance purchases of Canadian goods sold on short-term credit.

Employment and Immigration Canada (EIC)

National Headquarters
Place du Portage, Phase IV
140 Promenade du Portage
Hull, Quebec
Mail: Ottawa, Ontario K1A 0J9

Agricultural Employment Services offices: 113 throughout Canada.

Canada Employment Centres: 461 throughout Canada.

Canada Immigration Centres: 111 throughout Canada.

Information: Ottawa/Hull (819) 994-6313; regional offices, Agricultural Employment Services offices, Canada Employment Centres and Canada Immigration Centres *see* Part II, Addresses or *see* the Toll-free Telephone Service section; Canadian Government Annuities office and information on wage loss and unemployment insurance *see* the Toll-free Telephone Service section.

Ministers responsible:
Minister of Employment and Immigration,
Minister of State (Employment and Immigration) and
Minister of State (Youth)

Employment and Imigration Canada is responsible for employment, unemployment insurance and immigration programs.

Employment (EIC 1 – EIC 34)

EIC 1
National Job Bank: the Commission maintains a computerized list of hard-to-fill jobs currently available across the country, including a complete profile of each job with details such as salary and required experience. The National Job Bank allows workers to explore Canadian employment opportunities by listing employers' labour requirements.

EIC 2
Job search techniques: the Department helps job seekers undertake independent job searches. Canada Employment Centres offer two-day job search strategy sessions which provide training on various job search techniques. Participants receive written material and practice what they learn in a group setting. The Canada Employment Centre also offers three-hour group information sessions which provide tips on job hunting.

EIC 3
Job Finding Club: EIC sponsors agencies that run three-week job finding clubs to help chronically unemployed clients find a job quickly. The clubs use an intensive group-process approach to teach the skills needed to search for work and provide facilities, counsellor and group support until clients find suitable jobs.

EIC 4
Canadian Occupational Interest Inventory: the Inventory aids in assessing an individual's occupational interests. Tests are conducted to determine employment aptitudes, particularly for occupations in industry.

EIC 5
CHOICES Program: CHOICES is a computer data base containing information on occupations, programs of study and Canadian educational institutions. Individuals enter their interests, aptitudes, education and salary expectations into the CHOICES computer. In return they obtain a printout listing suitable occupations. Additional information can be obtained on educational programs and the Canadian schools offering them, occupational characteristics and the links between occupations and programs of study.

EIC 6
Outreach: funded by EIC, community-based Outreach projects improve the employment prospects of individuals who have difficulty obtaining or holding a job. Outreach projects are specifically designed to assist these persons when the local Canada Employment Centre is not equipped with the necessary employment services.

EIC 7
Agricultural job placement: in 113 agricultural communities across Canada, Agricultural Employment Services offices work in conjunction with Canada Employment Centres to match farm employment vacancies with suitable farm workers. Related employment services at these offices include human resource planning, training referrals and transportation assistance for agricultural dayworkers.

EIC 8
Armed Forces/employment for retiring personnel: EIC helps personnel retiring from the Canadian Armed Forces obtain civilian employment.

EIC 9
Social insurance number registration: Canadian citizens, permanent residents and others who may qualify are entitled to receive a social insurance number. This service includes any amendments to existing social insurance numbers, such as change of name and loss of card.

EIC 10
Canada Employment Centres on Campus: these centres co-ordinate an on-campus recruitment program and offer employment-related assistance to graduating students at approximately 96 postsecondary institutions across Canada.

EIC 11
CHALLENGE Program: as the Government of Canada's summer employment program for students, CHALLENGE involves the private, public and non-profit sectors along with provincial student employment programs. It offers business loans of up to $3000, interest-free up to a due date, to students who operate their own business during the summer. Only full-time students who will be returning to school in the fall and who are legally entitled to work in Canada are eligible.

EIC 12
Summer Employment/Experience Development (SEED): provides students with job experience to prepare them for future labour market participation. Subsidies are provided to private businesses, non-profit organizations, municipalities, public health and educational institutions and native bands.

EIC 13
Work Orientation Workshops (WOW): this program offers workshop sessions combined with on-the-job experience to encourage potential and recent school dropouts to further their education or seek specific skills training. Workshops cover a range of skills needed in day-to-day life while work experience makes participants aware of the training and education necessary to survive in an increasingly skills-driven labour market.

EIC 14
Native Internship Program: this program offers employment to native students during the summer months in various offices of Employment and Immigration Canada.

EIC 15
Foreign worker recruitment: permission is given to employers to recruit foreign workers whose employment will not adversely affect employment and career opportunities for Canadians. In deciding on these requests, EIC considers such factors as the availability of qualified Canadians, wages and working conditions and additional employment or training opportunities that are expected to be created for Canadians as a result of the recruitment of foreign workers.

EIC 16
Agricultural workers from Mexico and the Caribbean: foreign seasonal agricultural workers from Mexico and the Caribbean, commonly referred to as offshore workers, may enter Canada on a temporary basis to meet labour requirements that cannot be met within Canada. Wage guarantees, housing standards, transportation costs, medical arrangements and working conditions are included in the agreement between the workers, the employer and the foreign government.

EIC 17
Employment Centres: located throughout Canada, they provide job search assistance and labour information through various related programs. Job placement and employment counselling services are offered by Canada Employment Centres across the country to match workers and employers.

EIC 18
Local employer seminars: organized by Canada Employment Centres, these seminars offer employers the opportunity to learn about EIC programs and services, to discuss problems they encounter in their daily operations and to understand better the functioning of the local labour market. A fee of $25 is charged to cover incidental costs.

EIC 19
Skill Shortages: this program helps employers find workers, with skills designated as being in short supply, at the regional or national level. Three training options exist to match workers with available employment. Workplace-based training provides financial assistance to employers to train employees in designated occupational skills. Direct purchase of training permits the purchase of training from public or private institutions for unemployed workers. Relocation and travel assistance can cover costs for job interviews and short-term employment in addition to the relocation expenses of workers and their families.

EIC 20
Industrial Adjustment Service (IAS): encourages joint action by employers and their workers to deal with human resource planning and adjustment problems within their establishments, particularly plant closures, technological and market changes and the threat of layoff. IAS is particularly interested in the development of preventative measures and encourages job enrichment, job redesign and the quality of work life.

Employment and Immigration Canada *(continued)*
Employment *(continued)*

EIC 21
Federal Contractors Program: aims to ensure that suppliers of goods and services to federal government departments achieve and maintain an equitable work force. The program, which applies to suppliers with 100 or more employees bidding on contracts of $200 000 or more, ensures that women, aboriginal peoples, visible minorities and persons with disabilities are fairly treated and appropriately represented in employment. The services of regional employment equity consultants are available, free of charge to advise on and assist employers in implementing employment equity.

EIC 22
Legislated Employment Equity Program: administers the Employment Equity Act, which ensures that no person is denied employment opportunities or benefits for reasons unrelated to ability and corrects conditions of employment disadvantage. Employers, mainly in the transportation, banking and communications industries, are required to implement employment equity and submit an annual statistical report to Employment and Immigration Canada.

EIC 23
Designated Group Services: provide a link between national designated group organizations, national employer associations, their respective unions and EIC. By meeting regularly with EIC, these groups ensure that their interests in employment equity are considered when EIC policies and programs are developed. Designated Group Services also provide a brokerage-type service for these groups, assisting them in locating appropriate EIC programs and services to help bring about employment equity in the labour market.

EIC 24
Data Development and Systems Analysis Directorate: produces employment equity availability data. It provides statistical information on designated groups, derived from the 1986 Census and the Health and Activity Limitation Survey. The reports contain tables showing the representation of designated groups in the total population, work force and labour force. Data assists employers in assessing their own performance and developing realistic goals and timetables for achieving a representative internal work force. In addition, the Systems Analysis Unit has designed and implemented the Employment Equity Computerized Reporting System (EECRS). This sytem allows employers to complete the EIC forms required under the Employment Equity Act and is provided free of charge to all employers covered by the legislation.

EIC 25
Community Futures: helps communities adapt to a changing economic environment and expand permanent employment. Eligible communities are those outside metropolitan areas facing chronic high unemployment or a major permanent layoff. Through a local community futures committee they can obtain five different forms of assistance: services and loans to small businesses (Business Development Centre); income support for unemployed people who are establishing their own business (Self-Employment Initiative); relocation and exploratory assistance; occupational training for workers to meet the need for skills and increase earning and employability capacities; and support for innovative proposals from the Community Futures Committee for stimulating growth and recovery (Community Initiatives Fund).

EIC 26
Job Entry: helps people who are having difficulty making the transition from school or home to the labour market. It specifically targets youth, women, students and individuals facing severe barriers to employment by offering training and work experience. It also provides language training to immigrants, interprovincial migrants and native people who are not fluent in either official language.

EIC 27
Job Development: helps the chronically unemployed participate effectively in the labour market. Participants, who must normally have been jobless for 24 of the preceding 30 weeks, are placed in subsidized projects or individually subsidized jobs for up to 52 weeks. Businesses, organizations, public health and educational institutions, municipal governments and native band councils can act as employers.

EIC 28
Skill Investment Program: helps workers whose jobs are threatened by changing technology and market conditions. It offers six options. The Training Trust Fund encourages employees and employers to share the responsibility for training, through Trust Fund contributions. The Work Sharing option provides a reduced work week and the partial compensation for reduced wages to avert temporary layoffs or cushion the impact of permanent layoffs. The Retraining option assists with the adjustment problems of business by providing financial aid to employers who train or retrain workers. The Continuing Employment option helps people whose employment is threatened by providing financial aid for training, wages and other costs for employers who hire and train displaced workers. The Relocation and Travel Assistance option provides funds to help pay the costs of finding new employment and relocating an individual or a group of workers. The Language at work option helps immigrant women through language training in the workplace.

EIC 29
Innovations: the National Labour Market Innovations Program provides financial assistance for pilot and demonstration projects and other short-term activities that test new and cost-effective ways to improve the functioning of the labour market. Proposals are accepted from individuals and groups including businesses, educational bodies, provincial or territorial institutions, labour organizations and certain Crown corporations. Funding and duration are flexible.

EIC 30
Canadian Rural Transition Program (CRTP): under this program, farmers and eligible members of their families who must stop farming because of financial difficulties can obtain assistance in adjusting to a new way of life. The program offers a variety of forms of support, including grants and assistance for transition, relocation or self-employment, incentives to employers to hire eligible clients and special counselling. It also includes a training option, whereby applicants may be trained for entry into a new occupation. The program is a joint undertaking between Agriculture Canada and Employment and Immigration Canada.

EIC 31
Casual labour: EIC defines casual labour as labouring jobs lasting no more than one week. In some cities, casual labour requests from employers are submitted to a special Canada Employment Centre, while in other areas they are posted on job information boards of regular Employment Centres. Workers can go to the appropriate office daily to inquire about the availability of work. Employers must pay casual labourers daily.

EIC 32
Women's Employment Counselling Centres: the centres, operating in selected Canada Employment Centres, are dedicated to the special employment needs of women, particularly those over 25 who have been out of work for at least a year. The program aims to develop skills that will improve women's access to employment, especially in non-traditional jobs. Centres administered by Outreach are located in Halifax, Toronto, Winnipeg, Vancouver, Regina and Calgary.

EIC 33
Literacy Corps Program: is one of several initiatives undertaken by the federal government in the field of literacy. Intended for young adults it provides funding for non-profit organizations to enlist and train volunteers to teach literacy on a one-to-one basis.

EIC 34
Job Accommodation Network (JAN): JAN is a telephone consulting service whose data bank can help employers successfully accommodate their disabled workers. Employers can get information from the data bank, advice from a trained consultant and the name of an employer who has successfully accommodated similar limitations.

Unemployment Insurance (EIC 35 – EIC 44)

EIC 35
Unemployment Insurance: local Employment Centres provide temporary financial aid to qualified unemployed workers who are seeking jobs, qualified unemployed fishermen and qualified workers who are off work due to illness, injury or quarantine. Parents may be eligible for maternity and/or parental benefits which are also available in the case of adoption. Claimants and employers have the right to appeal to a federally appointed independent body against decisions on claims for unemployment insurance.

EIC 36
Unemployment Insurance/Work Sharing Program: this program enables employers to avoid layoffs during periods of retrenchment by permitting employees to reduce their work week temporarily and draw unemployment insurance benefits for the days not worked. Employees may use their work-sharing days for training. Management and employees must agree to work sharing and must jointly request it.

EIC 37
Unemployment insurance/employment training: income support is available for unemployed workers undergoing job training.

EIC 38
Unemployment insurance/job creation: this program allows individuals eligible for unemployment insurance benefits to maintain their skills and gain work experience while receiving an enhanced benefit and continuing to search for employment. Participants work on projects of between six and 52 weeks duration. Organizations, businesses and individuals may submit proposals. A municipality may also do so if the provincial government raises no objections.

EIC 39
Unemployment insurance/supplemental benefit: employers, either on their own initiative or through the collective bargaining process, may introduce a Supplemental Unemployment Benefit (SUB) plan for their employees that increases the unemployment insurance benefit paid to workers during periods of unemployment. SUB plans must be approved by EIC so that SUB payments are not considered as earnings for unemployment insurance purposes and are not deducted from unemployment insurance benefits.

EIC 40
Unemployment insurance/maternity and parental leave: parental benefits are available to qualified workers who are off work because of pregnancy or are on parental leave (also available in the case of adoption).

EIC 41
Unemployment insurance/reduction of employer's premium: a reduction of the employer's unemployment insurance premium may be obtained through registration of an Employer's Wage Loss Replacement Plan.

Employment and Immigration Canada *(continued)*
Unemployment Insurance *(continued)*

EIC 42
Unemployment statistics: statistics on unemployment insurance recipients, such as reasons for claiming benefits (job loss, maternity leave, illness) and duration of UIC claims, are available through this program. Prepared studies and figures broken down by region, province, gender, and age group are also available.

EIC 43
UIC fraud investigation: investigators review cases of overpayment of UIC benefits. In each case, investigators determine whether the overpayment resulted from an error or an intentional attempt to defraud the government and they assess the amount to be repaid.

EIC 44
Canadian Government Annuity Program: pays out annuities that have come due and administers those that have not yet matured.

Immigration (EIC 45 – EIC 59)

EIC 45
Entry to Canada: applications are available overseas for temporary employment, student, visitor and immigration visas. relatives in the family class, sponsored relatives, refugees, entrepreneurs, investors, the self-employed and others applying on the basis of their skills may be eligible to enter Canada as immigrants.

EIC 46
Sponsoring a relative: anyone who is 18 years of age or over and is a Canadian citizen or a permanent resident may sponsor relatives for immigration to Canada under the Family Class or Assisted Relative Program.

EIC 47
Convention refugees and special designated class immigration: convention refugees include people unable or unwilling to return to their country because they fear persecution for reasons of race, religion, nationality, political opinion and/or membership in a particular social group. These persons must prove they could successfully settle in Canada with the assistance provided by government or voluntary organizations. Special designated classes of refugees include the self-exiled, political prisoners and oppressed persons. This category also includes persons admitted for humanitarian reasons. Private organizations may apply to sponsor refugees or designated class persons. Designated classes include the Indo-Chinese, political prisoners and oppressed people and the self-exiled (no new cases as of August 31, 1990.) Private organizations may apply to sponsor refugees or members of a designated class. People may also submit claims for refugee status from within Canada. An assessment of that claim is made by the Immigration and Refugee Board.

EIC 48
Admissibility loans: loans for medical examinations are available to refugees and other persons in the designated class.

EIC 49
Transportation loans: loans are available to refugees, members of the designated class and other immigrants for the cost of transportation to their destination in Canada as well as related admission costs.

EIC 50
Immigrant Settlement and Adaptation Program: in addition to the settlement services offered by the federal and provincial governments, a variety of settlement services are purchased by EIC from voluntary organizations across the country to help immigrants successfully adapt to life in Canada.

EIC 51
Adjustment Assistance Program: provides financial assistance up to a maximum of one year to certain indigent immigrants to Canada who are in need of help until their available income matches their needs.

EIC 52
Host Program for Refugee Settlement: this is a pilot program designed to facilitate the settlement of government-assisted refugees and designated class persons who require financial support under the Adjustment Assistance Program and who would benefit from the assistance of a host group. Host groups provide emotional support and help integrate both government and privately sponsored refugees.

EIC 53
Programs for Special-Needs Refugees: EIC provides for the admission and settlement of special-needs refugees and members of a designated class who would not normally qualify for admission to Canada, but who, with some additional settlement assistance, would be capable of achieving self-sufficiency within a reasonable period of time. Programs for refugees with special needs include the Disabled Refugee Program, the Joint Assistance Program and the Women at Risk Program.

EIC 54
Immigration inquiries: anyone denied permission to enter or remain in Canada has the right to be heard at an immigration inquiry. It is a violation of the Immigration Act not to be present for an inquiry.

EIC 55
Deportation: visitors or permanent residents whose presence in Canada may endanger public health or welfare or who are otherwise in violation of the Immigration Act may be required to leave after an immigration inquiry.

EIC 56
Immigration Detention Centres: persons seeking admission to Canada, or others already in Canada who are in violation of the Immigration Act, may be detained if they are a danger to the public or will not appear for immigration hearings. Detention facilities range from hotels to jails.

EIC 57
Immigration statistics: this program provides statistics on permanent residents under the following headings: country of birth, country of citizenship, country of last permanent residence and destination within Canada, major occupational groups, gender, age groups and marital status.

EIC 58
Settlement Language Program (SLP): provides language training for immigrants who will not immediately enter the labour market but who require a basic vocabulary to function in the community. SLP which became a permanent program in 1990, gives participants up to 500 hours of language instruction. This includes field trips, hands-on experience with banks and clinics, on-site child-minding services and transportation expenses.

EIC 59
Free trade: Canada and the United States have adopted immigration regulations and procedures that make business travel for citizens of the two countries easier. To gain entry to Canada, a person must be an American citizen and must qualify in general (i.e., must meet normal public health, safety and national security requirements). The four categories are business visitors, traders and investors, professionals, and intra-company transferees. For further information, contact a Canadian Consulate or a Consulate General in the United States or a Canada Immigration Centre in Canada. For precise legal information, consult chapter 15 of the Free Trade Agreement.

Elections Canada (ELC)

440 Coventry Road
Ottawa, Ontario
K1A 0M6

Information: Ottawa/Hull (613) 993-2975 or toll-free 1-800-267-8683.

The Chief Electoral Officer reports directly to Parliament.

ELC 1
The Chief Electoral Officer of Canada supervises the administrative conduct of federal elections in Canada and ensures that all provisions of the Canada Elections Act are complied with and enforced. Major activities include the training of returning officers; the revision of polling division boundaries; the acquisition of election material and supplies; the maintenance of a registry of political parties; and the certification of statutory payments to be made to auditors, political parties and candidates under the election expenses provisions of the Act. In accordance with the Electoral Boundaries Readjustment Act and following each decennial census, the Chief Electoral Officer calculates the number of electoral districts assigned to each province according to rules contained in Section 51 of the Constitution Act. The Chief Electoral Officer also prepares population distribution maps for use by the electoral boundaries commissions that are responsible for readjusting federal electoral district boundaries. Maps indicating federal electoral boundaries are prepared for Elections Canada by the Department of Energy, Mines and Resources. They are distributed by Elections Canada on request.

Energy, Mines and Resources Canada (EMR)

Head Office
580 Booth Street
Ottawa, Ontario
K1A 0E4

Information: Ottawa/Hull (613) 995-0947; for other offices *see* Part II, Addresses; for Energy Supplies Allocation Board *see* EMR 23 below; for International Boundary Commission *see* EMR 55 below; for the Petroleum Monitoring Agency *see* EMR 21 below.

Maps: Ottawa/Hull (613) 952-7000.

Minister responsible:
Minister of Energy, Mines and Resources

The Department's objective is to advance the development of Canada's economy in a manner consistent with federal environmental and social objectives by contributing to the timely and efficient development and use of Canada's mineral and energy resources, and advancing knowledge of the Canadian landmass through scientific and science-related activities.

Energy resources (EMR 1 – EMR 9)

EMR 1
Energy policies and programs: general inquiries on the Government of Canada's energy policies and programs may be directed to the Communications Branch, Ottawa/Hull (613) 995-0947.

Energy, Mines and Resources Canada *(continued)*
Energy resources *(continued)*

EMR 2
Energy supply and demand statistics: these statistics are maintained on an automated data base (ENERSTAT) and cover all energy commodities, including international energy statistics, trade and pricing data. Economic and Financial Analysis Branch, Monitoring and Information Systems Division.
Inquiries: Ottawa/Hull (613) 996-3787.

EMR 3
Energy supply and demand outlook: the future demand and supply for Canada's major energy commodities are important factors in determining Canada's energy balance. Projections of demand and supply, under a variety of scenarios, are developed for analytical and policy purposes. EMR's reference and selected alternative scenarios are published in the form of a working paper. The current version of the paper, entitled *2020 Vision: Canada's Long-term Energy Outlook*, was be released in early 1990. Economic and Financial Analysis Branch.
Inquiries: Ottawa/Hull (613) 995-8762.

EMR 4
National Coal Inventory Program: the Calgary office of the Geological Survey of Canada identifies, evaluates and estimates the quality, quantity and distribution of coal. Geological Survey of Canada.
Inquiries: Calgary (403) 292-7051.

EMR 5
Coal resources and reserve appraisal/research and development: the Canada Centre for Mineral and Energy Technology investigates the quality and recoverability of coal. It researches and develops technologies related to coal mining and beneficiation, coal carbonization, coal combustion, transportation by slurry pipeline, gasification and liquefaction. Coal Research Laboratories, CANMET, Mineral and Energy Technology Sector.
Inquiries: Edmonton (403) 987-8214; Ottawa/Hull (613) 996-4570, ext 140.

EMR 6
Non-renewable energy and mineral resources/identification and estimates: the Geological Survey is responsible for the identification and evaluation of non-renewable energy sources (oil, gas, coal and uranium) and mineral resources, and for the provision of estimates of their quality, quantity and distribution. Geological Survey of Canada.
Inquiries: Ottawa/Hull (613) 995-4558; Calgary (403) 292-7009.

EMR 7
Uranium mining and processing: the Canada Centre for Mineral and Energy Technology monitors the development of Canada's uranium resources and provides biennial assessments of ore reserves, existing productive capacity and the technical feasibility of potential uranium mines and uranium processing establishments. Mining Research Laboratories, CANMET, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 996-8519.

EMR 8
Nuclear policy: information on Canadian uranium, thorium and nuclear potential, as well as advice and guidance on uranium, nuclear energy and radioactive waste management policies and related matters is available from the Electricity Branch, Energy Sector.
Inquiries: Ottawa/Hull (613) 992-3370.

EMR 9
Electrical policy and power: the Electricity Branch of the Energy Sector maintains electrical statistics, including information on electrical policy, pricing, utilities and generating stations.
Inquiries: Ottawa/Hull (613) 995-7060.

Oil and gas industry (EMR 10 – EMR 23)

Taxation and transport (EMR 10 – EMR 11)

EMR 10
Frontier royalty: under the Canada Petroleum Resources Act, a two-part, profit-sensitive royalty is applied to new petroleum projects in lands under federal jurisdiction. The royalty regulations are currently in draft stage; they are expected to be promulgated jointly by the ministers of Energy, Mines and Resources and Indian Affairs and Northern Development in early 1991. Economic and Financial Analysis Branch.
Inquiries: Ottawa/Hull (613) 995-8762.

EMR 11
Petroleum fiscal systems: information on the fiscal regime, including royalties, taxes and incentives, that apply to petroleum and other energy products is available from the Economic and Financial Analysis Branch. An update to the Branch's publication *Petroleum Fiscal Systems in Canada* will be available in early 1991.
Inquiries: Ottawa/Hull (613) 995-5601.

Pricing (EMR 12 – EMR 15)

EMR 12
International oil markets: information on international oil market developments, including supply, demand, transportation and pricing is available from the Oil and Gas Branch, Energy Sector.
Inquiries: Ottawa/Hull (613) 992-9780.

EMR 13
Domestic natural gas: information on domestic markets and prices for natural gas, including information on related pipeline matters, direct sales, competitive marketing programs and transportation services offered by distributors is available from the Oil and Gas Branch, Energy Sector.
Inquiries: Ottawa/Hull (613) 992-8376.

EMR 14
Natural gas liquids: information on domestic and export supply, markets, transportation and pricing of natural gas liquids (ethane, butane and propane) is available from the Oil and Gas Branch, Energy Sector.
Inquiries: Ottawa/Hull (613) 992-7462.

EMR 15
Natural gas export: information on federal natural gas export and pricing policy and related pipeline matters, Canadian gas export performance, international natural gas markets and specific Canadian export projects is available from the Oil and Gas Branch, Energy Sector.
Inquiries: Ottawa/Hull (613) 995-4535.

Oil and gas/research and development (EMR 16 – EMR 20)

EMR 16
Oil resources: investigations of oil resources are made through characterization of chemical and physical properties of unprocessed bitumens and heavy oils, and of conversion products from bitumens, heavy oils and coal. Energy Research Laboratories, CANMET, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 995-5807.

EMR 17
Oil technology: research is conducted on oil sands recovery and processing methods, and refining processes for bitumen and heavy oils. Energy Research Laboratories, CANMET, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 995-5807.

EMR 18
Petroleum refinery technology: information is provided on the Canadian refining system, refining technology and the abilities of Canadian refiners to meet present and projected demands for petroleum products. Oil and Gas Branch, Energy Sector.
Inquiries: Ottawa/Hull (613) 992-7462.

EMR 19
Domestic oil markets: information on domestic markets and prices as well as related pipeline matters for crude oil and oil products, including supply, demand, transportation and market structure, is available from the Oil and Gas Branch, Energy Sector.
Inquiries: Ottawa/Hull (613) 992-8779.

EMR 20
Natural Gas Laterals Program: under this program, Canada funded the construction of natural gas laterals in the province of Quebec. No further laterals will be constructed under the program, although operation and maintenance subsidies will be paid until 1991. Oil and Gas Branch, Energy Sector.
Inquiries: Ottawa/Hull (613) 992-8376.

Petroleum monitoring and incentives (EMR 21)

EMR 21
Petroleum Monitoring Agency (PMA): this fact-finding organization provides public and private users with information about the status and performance of the oil and gas industry in Canada. It reports semi-annually on production, revenue and profits, flow of funds, capital expenditures, ownership and control, and other results and measures of industry performance.
Inquiries: Ottawa/Hull (613) 992-6780.

Emergency supplies (EMR 22 – EMR 23)

EMR 22
Energy emergency planning: information on energy emergency planning, including the Energy Supplies Allocation Board, the National Emergency Agency for Energy and related emergency planning matters pertaining to oil, natural gas and electricity, is available from the Oil and Gas Branch, Energy Sector.
Inquiries: Ottawa/Hull (613) 992-8779.

EMR 23
Energy Supplies Allocation Board: established by the Energy Supplies Emergency Act, the Board is responsible, in a national emergency, for allocating crude oil to refiners and refined petroleum products to wholesale customers and for administering a rationing program. When there is no emergency, the Board monitors trends in petroleum supply and demand. If necessary, it may recommend a mandatory allocation program, as provided by the Act. Energy Supplies Allocation Board (ESAB).
Inquiries: Ottawa/Hull (613) 992-8779.

Energy conservation (EMR 24 – EMR 40)

Home energy (EMR 24)

EMR 24
Buildings and residences/Super Energy Efficient Home (SEEH) Program: this program provides a total of $50 million to encourage the construction of up to 20 000 super energy-efficient, R-2000 homes across the country over the seven-year period from 1984-85 to 1990-91. Funding available under the program is used to provide assistance for the design, evaluation and identification of houses constructed to the R-2000 standard; to train builders and tradespeople in the appropriate techniques involved in R-2000 construction; and to increase the public's awareness of the benefits of owning a super energy-efficient, R-2000 home. EMR developed this program in co-operation with various industry groups, particularly the Canadian Home Builders' Association (CHBA), which is the primary delivery agent for the program. Efficiency and Alternative Energy Branch, Energy Sector.
Inquiries: Ottawa/Hull (613) 996-7512.

Energy conservation in industry, commerce, agriculture (EMR 25 – EMR 29)

EMR 25
Industry Energy Research and Development Program (IERD): this program promotes the development of new and improved processes, systems, products and equipment that will increase the efficiency of energy use throughout industry, and encourages the widest possible use of the technology developed under the program. The IERD Program can contribute up to 50 percent of the eligible costs of approved projects undertaken by companies, trade and research organizations, and consulting firms established in Canada. Efficiency and Alternative Energy Technology Branch, CANMET, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 996-2480.

Energy, Mines and Resources Canada *(continued)*
Energy conservation *(continued)*

EMR 26
Canadian Industry Program for Energy Conservation (CIPEC): under this program, industry works in co-operation with the federal government to meet national energy conservation objectives. All major industrial sectors are represented through 14 task forces covering chemicals, electrical and electronic equipment, ferrous metals, food and beverage, general manufacturing, industrial minerals, machinery, mining and metallurgy, petroleum refining, plastics, pulp and paper, textiles, transportation (manufacturing) and wood products (western and eastern). These task forces rely on trade associations and their established communication networks for the conduct of CIPEC activities. They promote energy conservation in industry, report on conservation efforts and maintain a dialogue with the federal and provincial governments. Individual task forces are engaged in information exchange programs, recruitment, publications, technical meetings and seminars. Efficiency and Alternative Energy Branch, Energy Sector.
Inquiries: Ottawa/Hull (613) 995-6769.

EMR 27
Commercial, Institutional, Agricultural Energy Management Task Force: this program promotes energy conservation and the efficient use of energy resources in these sectors. There are six national task forces and 10 regional task forces currently operating under the program. Their main functions are to exchange and disseminate energy conservation information and accomplishments; to assist in overcoming constraints to energy efficiency, whether technical, procedural or financial; to establish targets for improvement in energy use and to develop a system for annual reporting of progress; and to serve as a communications link on energy matters between government, the commercial and agricultural sectors, institutions, the media and the public. Efficiency and Alternative Energy Branch, Energy Sector.
Inquiries: Ottawa/Hull (613) 995-6769.

EMR 28
Energy Conservation Equipment Tax Incentive Program: this incentive is an accelerated capital-cost allowance designed to encourage business and industry to reduce energy waste, decrease their dependence on oil and switch to renewable energy resources. Efficiency and Alternative Energy Technology Branch, CANMET, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 996-6612.

EMR 29
Pro-fisher Program: this program provides information on energy efficiency to fishermen, boat designers, builders and others in the marine industry. Transportation Energy Division.
Inquiries: Ottawa/Hull (613) 995-8961.

Alternative energy/research, development and demonstration (EMR 30 – EMR 34)

EMR 30
Efficiency and alternative energy technology: to encourage the development of cost-effective and environmentally sound technologies, this program provides general and technical information on energy efficiency (including that in industrial processes, buildings and HRVs), alternative transportation fuels (such as natural gas, methanol, ethanol, hydrogen and propane) and renewable energy (biomass, solar and wind power and small hydro). Prime activities include financial support for selected research and development projects and the transfer of results to the public, commercial, industrial and institutional sectors. A key element in this strategy is co-operation with the private sector as well as the provincial and territorial governments. Efficiency and Alternative Energy Technology Branch, CANMET Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 996-6220.

EMR 31
The New Energy Supply Technologies Program: this program supports research and development in renewable energy technologies (active solar, passive solar, photovoltaics, small and low head hydro and wind energy) which are capable of providing a growing contribution to Canada's energy supply. Research and development is carried out through cost-sharing agreements. Proposals are accepted in response to periodic requests issued by Supply and Services Canada. To be eligible, proposed projects should respond to the program's scientific needs and demonstrate potential results. Efficiency and Alternative Energy Technology Branch, CANMET Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 996-6087.

EMR 32
Bioenergy Supply Technologies Program: this program promotes the research and development of bioenergy conversion technologies, including combustion, materials handling and densification, thermochemical conversion (gasification and liquefaction) and biochemical conversion (alcohol production and anaerobic digestion of biomass, garbage and peat). The program is conducted almost entirely through contracting out research and development to Canadian industry and other organizations. Biomass research projects are selected from proposals received primarily in response to requests for proposals. Private-sector cost sharing is encouraged. Research results are transferred to industry through information dissemination and the licensing of intellectual property. Efficiency and Alternative Energy Technology Branch, CANMET Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 996-6195.

EMR 33
Alternative Energy Development and Energy Efficiency Agreement for Prince Edward Island: as part of the Economic and Regional Development Agreement for Prince Edward Island, this federal-provincial initiative encourages the use of biomass as an energy source in commercial, industrial and institutional applications. It also encourages the introduction of energy-efficient technologies and practices. The Agreement is administered by EMR in conjunction with the Atlantic Canada Opportunities Agency (ACOA) and the provincial government.
Inquiries: Ottawa/Hull (613) 996-6776; Charlottetown (provincial government) (902) 368-5210.

EMR 34
Energy conservation technology/research and development: investigations are conducted into techniques and technologies to increase energy conservation and fuel efficiency, while minimizing pollutant emissions and mitigating global warming trends, for residential, commercial and industrial systems. Areas covered include conventional fuel combustion processes, biomass combustion, new combustion and heat transfer/energy recovery processes, and integrated energy systems, including co-generation and district heating/cooling. Energy Research Laboratories, CANMET, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 995-5807.

Transportation/alternative fuels (EMR 35 – EMR 40)

EMR 35
Transportation Energy Technology Program: this program promotes and conducts research, development and the demonstration of technology which will lead to increased efficiency and diversification in the use of transportation energy, such as alternative transportation fuels (methanol, ethanol, natural gas, propane and hydrogen) and to increased efficiency in vehicles and engines. Research and development through cost-sharing agreements with industry is encouraged. Proposals are accepted in response to periodic requests issued by Supply and Services Canada. To be eligible, proposed projects should respond to the program's scientific needs. Efficiency and Alternative Energy Technology Branch, CANMET Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 996-5965.

EMR 36
Motor Vehicle Fuel Consumption Program: a voluntary program of standards has been operating since 1977. Because of its success, legislation passed in 1982 to control the standards has not been enforced. Future standards and related public information programs are now under consideration. The program provides information on vehicle fuel efficiency to interested consumers. Transportation Energy Division, Energy Sector.
Inquiries: Ottawa/Hull (613) 996-6001.

EMR 37
Natural Gas Vehicle Program: federal contributions of $500 are offered to individuals and fleet operators for each vehicle converted to or purchased new with a natural gas system. Beginning in 1991, the program includes an additional $1000 contribution for individuals or fleet operators who install a small natural gas "home" compressor. Transportation Energy Division, Energy Sector.
Inquiries: Ottawa/Hull (613) 995-5415.

EMR 38
Natural Gas Fueling Station Program: federal contributions of up to $50 000 are provided to individuals or companies who install public or commercial fueling facilities for natural gas vehicles (NGV). Transportation Energy Division, Energy Sector.
Inquiries: Ottawa/Hull (613) 995-5415.

EMR 39
Regional Transportation Energy Program: this program provides municipal and regional transportation planners with technical information on transportation energy systems, studies and measures that have been carried out or experienced by other Canadian municipalities. Transportation Energy Division, Energy Sector.
Inquiries: Ottawa/Hull (613) 995-8961.

EMR 40
Pro-trucker Program: energy efficiency information is available to companies and drivers involved with the trucking industry in Manitoba, Quebec and the Atlantic provinces through a co-operative arrangement between the federal and provincial governments and industry. Transportation Energy Division, Energy Sector.
Inquiries: Ottawa/Hull (613) 995-8961.

Earth sciences (EMR 41 – EMR 72)

Maps/charts/aerial photographs (EMR 41 – EMR 52)

EMR 41
Atlas/*Canada Gazetteer Atlas*: this atlas contains maps and an index of the populated places of Canada as well as maps of major cultural and physical features. National Atlas Information Service; Canada Centre for Mapping; Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 992-4030.

EMR 42
Atlas/*National Atlas of Canada*: maps on the historical, human, economic and physical geography of Canada are produced by the Geographical Services Division; Canada Centre for Mapping; Surveys, Mapping and Remote Sensing Sector. They are available from the Canada Map Office.
Inquiries: Ottawa/Hull (613) 992-4030; Canada Map Office (613) 952-7000.

Energy, Mines and Resources Canada *(continued)*
Earth sciences *(continued)*

EMR 43
Geographical maps: information on geographical maps and on the *National Atlas of Canada*, the *Canada Gazetteer Atlas*, the *International Map of the World*, and general-purpose base maps of Canada and its regions is available from the National Atlas Information Service; Canada Centre for Mapping; Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 992-4030.

EMR 44
Constituency maps: these maps, indicating federal boundaries for each province and territory, are published following a major census. They are prepared by the National Atlas Information Service for the Chief Electoral Office.
Inquiries and map orders: call Elections Canada toll-free 1-800-267-2380.

EMR 45
Conventional and digital maps/reproduction and distribution: reproduction material and digital files for topographical and geographical maps may be purchased. Cartographic Information and Distribution Centre; Surveys, Mapping and Remote Sensing Sector.

Inquiries: Ottawa/Hull (613) 995-0314.

EMR 46
Maps/authorization to use: authorization to reproduce topographical and geographical maps is given by the Copyright Co-ordinator, Cartographic Information and Distribution Centre; Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 995-0314.

EMR 47
Maps/mail orders: written orders and inquiries concerning topographical, geographical and general-purpose maps of Canada, as well as aeronautical charts and publications may be addressed to the Canada Map Office, 615 Booth Street, Ottawa, Ontario K1A 0E9. Prepayment is required unless an active account has been established.
Inquiries: Ottawa/Hull (613) 952-7000.

EMR 48
Maps/over-the-counter sales: EMR topographical and geographical maps, aeronautical charts and publications are sold on a cash-and-carry basis by Canada Map Office agents in large urban centres and various provincial and government offices in each provincial capital and various federal government offices across Canada.
Inquiries: Ottawa/Hull (613) 952-7000; Whitehorse (403) 668-5151; Yellowknife (403) 920-8299; Vancouver (604) 666-6840; Calgary (403) 284-0110; Amherst (902) 667-7231; any regional Surveys, Mapping and Remote Sensing Office *see* Part II, Addresses.

EMR 49
Geological maps and reports/sales: geological maps and reports can be bought.
Inquiries: Ottawa/Hull (613) 995-4342.

EMR 50
Aeronautical charts and publications: these are available by mail order from the Canada Map Office and from authorized aeronautical chart dealers across Canada.
Inquiries: Ottawa/Hull (613) 952-7000.

EMR 51
Aerial photography: the National Air Photo Library provides a reference library and serves as a sales centre to process orders for aerial photographs, colour microfiche flight indexes, Landsat 35-mm colour slide collections, Landsat monochrome and colour mosaics, 16-mm microfilm cartridges of monochrome photo imagery, and air photo coverage catalogues. The Airborne Imagery Services processes and reproduces colour imagery and administers the contracting for monochrome imagery. Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 995-4560.

EMR 52
Digital Systems and Product Development: this Section is involved in the development and implementation of a Digital Publishing System in the Surveys, Mapping and Remote Sensing Sector. It develops photographic and printing standards and creates new products; provides consulting services and demonstrates different applications of digital publishing techniques. Labs for colorimetry, material testing and electronics are also maintained. Its objective is to ensure that Surveys, Mapping and Remote Sensing Sector provides and maintains national leadership in product development and digital publishing technology. Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 995-4288.

Surveys and mapping (EMR 53 – EMR 63)

EMR 53
Geographic Information Systems Division: this Division develops and disseminates national GIS standards; provides federal interagency co-ordination on matters related to GIS; provides consulting services for GIS demonstration applications development; and provides support for the Canadian GIS industry. Its objective is to ensure that the Surveys, Mapping and Remote Sensing Sector provides and maintains national leadership in the area of Geographic Information Systems.
Inquiries: Ottawa/Hull (613) 996-2812.

EMR 54
Boundaries/provincial and territorial/surveys: provincial and territorial boundaries set by federal-provincial boundary commissions are surveyed by the Legal Surveys Division. Canada Centre for Surveying; Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 995-4570.

EMR 55
Boundary/Canada-United States/surveys: the International Boundary Commission, in conjunction with External Affairs Canada and in co-operation with the United States, is responsible for the maintenance, demarcation surveying and mapping of the Canada-United States land and water boundary and for enforcing the regulations controlling construction adjacent to the boundary. International Boundary Commission; Canada Centre for Surveying; Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 995-4960.

EMR 56
Geodetic surveys: the Geodetic Survey provides national geodetic control survey data, advisory services on geodesy, field survey methods and instrumentation, computations, adjustments and technological research. Its national networks of control survey markers provide precise geographic positions used for mapping, land information management systems and natural resource development. Geodetic Survey; Canada Centre for Surveying; Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 995-4421.

EMR 57
Topographic mapping: the Topographical Mapping Division is responsible for topographic mapping, at scales of 1:50 000 and 1:250 000, that portrays the Canadian landmass in detail, showing relief elevations and features, such as lakes, rivers, roads, buildings and boundaries. The Division has also begun to accumulate the information as digital data. Topographical Mapping Division; Canada Centre for Mapping; Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 995-4945.

EMR 58
Land subdivision system/federal: the Legal Surveys Division is responsible for the procedures used to subdivide and designate Canada Lands for right-granting purposes. Legal Surveys Division; Canada Centre for Surveying; Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 995-4570 or any regional office *see* Part II, Addresses.

EMR 59
Land surveys/federal: the Legal Surveys Division carries out surveys of Indian reserves, national parks, and territorial and offshore lands to establish rights for oil, gas, minerals, fee-simple ownership and leases as well as surface rights and rights-of-way. Legal Surveys Division; Canada Centre for Surveying; Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 995-4570 or any regional office *see* Part II, Addresses.

EMR 60
Land survey records/federal: the Surveyor General of Canada has custody of survey records and documents of Indian reserves, national parks, and territorial and offshore lands. Copies of these records are available to the public. Legal Surveys Division; Canada Centre for Surveying; Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 995-4570 or any regional office *see* Part II, Addresses.

EMR 61
Geological surveys and research: the Geological Survey of Canada provides data on the nature and magnitude of past and present processes that affect the evolution of the landscape and seafloor; information on the formation of igneous, sedimentary and metamorphic rocks and mineral deposits through field and laboratory studies; data for maps and reports describing Canada's bedrock features; data on Canada's onshore and offshore surficial deposits for land use planning, construction engineering, environmental management and regional development; data, technology and expertise needed for the safe and effective use of terrain and seabed; and research on soil stability, permafrost, transportation corridors, waste disposal, pipelines, landslides and coastal and marine geological hazards. Geological Survey of Canada Sector.
Inquiries: Ottawa/Hull (613) 995-4142; Vancouver (604) 666-0529; Sidney (BC) (604) 356-6500; Calgary (403) 292-7049; Quebec (418) 654-2603; Halifax and Dartmouth (902) 426-3448.

EMR 62
Continental shelf surveys: offshore geological and geophysical surveys are carried out to prepare maps and reports on Canada's continental shelves and slopes. Geological Survey of Canada Sector.
Inquiries: Ottawa/Hull (613) 995-4142; Sidney (BC) (604) 356-6500; Halifax and Dartmouth (902) 426-3448.

EMR 63
Geophysical and geochemical surveys: geophysical and geochemical surveys are carried out to prepare maps useful for mineral exploration. Geological Survey of Canada Sector.
Inquiries: Ottawa/Hull (613) 995-5484 and 992-6559.

Rocks and minerals (EMR 64 – EMR 66)

EMR 64
Fossil, mineral and rock identification: the Geological Survey identifies rock, mineral and fossil samples submitted by the public. Geological Survey of Canada Sector.
Inquiries: Ottawa/Hull (613) 995-4982 (minerals and rocks); (613) 995-2329 (fossils); Calgary (403) 292-7000.

EMR 65
Geological dating of rocks: the Geological Survey is responsible for the dating of consolidated and surficial materials as an aid to correlation of strata. Geological Survey of Canada Sector.
Inquiries: Ottawa/Hull (613) 995-8785 and 995-4241.

Energy, Mines and Resources Canada *(continued)*
Earth sciences *(continued)*

EMR 66
Rock and mineral sets: representative collections of Canadian rocks and minerals are for sale to the general public. Geological Survey of Canada Sector.
Inquiries: Ottawa/Hull (613) 995-4342.

Research and information (EMR 67 – EMR 72)

EMR 67
Geophysical research and information: the Geological Survey of Canada operates seismological, geomagnetic and geodynamic observatories; produces geomagnetic charts, regional gravity maps and geomagnetic forecasts; and studies earthquakes, seismic risk, geothermal energy, magnetic storms, compass variation, earth structure and dynamics, the physical properties of rocks, the interior of the earth, and both onshore and offshore natural and induced geophysical hazards. Accounts of personal experiences of earthquakes may be sent to Earthquake Reports, Geophysics Division, Geological Survey of Canada, 1 Observatory Crescent, Ottawa, Ontario K1A 0Y3, or Pacific Geoscience Centre, P O Box 6000, Sidney, British Columbia, V8L 4B2.
Inquiries: Ottawa/Hull (613) 992-1299 (geomagnetic forecasts); Ottawa/Hull (613) 995-5484; Sidney (604) 356-6500.

EMR 68
Arctic research support: the Polar Continental Shelf Project co-ordinates and provides logistical support (aircraft, accommodation, radio network) and advice for government, university and other scientific parties; liaises with Inuit councils on scientific activity in their areas; and operates the Canadian Ice Island Research Station. Polar Continental Shelf Project, Geological Survey of Canada Sector.
Inquiries: Ottawa/Hull (613) 990-6990.

EMR 69
Geosciences/exploration and development information: the National GEOSCAN Centre co-ordinates the identification and indexing of publicly available Canadian geoscience documents for input into the GEOSCAN bibliographic data base. The 120 000 records in GEOSCAN represent the co-operative efforts of 14 federal and provincial geoscience agencies. Public documents of the Geological Survey of Canada are included. National GEOSCAN Centre, Geological Survey of Canada Sector.
Inquiries: Ottawa/Hull (613) 992-9550.

EMR 70
Geographical names: information on geographical names is available from the Secretariat; Canadian Permanent Committee on Geographical Names and the National Atlas Information Service; Canada Centre for Mapping; Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 992-3405.

EMR 71
Gazetteer of Canada: the *Gazetteer of Canada* is a series of 11 volumes (one for each province and territory except Quebec, which produces its own), which contain approved Canadian geographical names, the National Topographic System map sheet number on which the names were approved, and the latitude and longitude of the location where the names apply. National Atlas Information Service; Canada Centre for Mapping; Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 992-3647.

EMR 72
Library services: six libraries provide bibliographic and computer-based information services to EMR personnel, other federal departments, academic and research institutions, and the general public. The collections include 8000 journals, half a million bound volumes, as well as scientific reports, maps, pictures and other information formats.
Inquiries: Ottawa/Hull (613) 995-4132 (CANMET); (613) 995-4151 (Geological Survey); (613) 995-5558 (Geophysics Collection); (613) 996-8282 (Mineral and Energy Sectors); (613) 952-2701 (Remote Sensing); (613) 995-4071 (Surveys and Mapping).

Research and technology (EMR 73 – EMR 81)

EMR 73
Remote sensing: the Canada Centre for Remote Sensing (CCRS) is the nucleus of a national program involving federal and provincial governments, industry and universities. It is responsible for research and development relating to the acquisition, analysis and application of remote sensing data from aircraft and satellites. Its purpose is to assist in the development of effective information and management systems for Canada's land and ocean resources and environment. The first Canadian remote-sensing satellite, Radarsat, will be launched in 1994. CCRS is responsible for the ground system and for a new program to develop applications for radar data. Canada Centre for Remote Sensing; Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 952-2717 (User Assistance and Marketing Unit); (613) 998-3101 (Airborne Data Acquisition Section).

EMR 74
Remote sensing research, technology and applications information: the Technical Information Service collects and indexes international remote sensing literature for input into the Remote Sensing On-line Retrieval System (RESORS). The more than 75 000 records in the RESORS data base are publicly accessible from any computer terminal via the Canadian DATAPAC network. Canada Centre for Remote Sensing; Surveys, Mapping and Remote Sensing Sector.
Inquiries: Ottawa/Hull (613) 952-2706.

EMR 75
Research Agreements Program: grants are awarded to universities, museums and established Canadian research organizations for proposals in engineering and the natural, physical and social sciences. The program encourages the exchange of knowledge within the Canadian research community. Eligible proposals support departmental programs and may produce original, creative approaches to current problems. Preference is given to proposals that correspond to departmental priorities in areas where research is most urgently needed.
Inquiries: Ottawa/Hull (613) 995-4182.

EMR 76
Research and development/energy: the Office of Energy Research and Development is responsible for the policy and strategy and for the co-ordination of an interdepartmental program covering research and development in energy efficiency, coal, nuclear fusion, renewable energy, alternative transportation fuels, tar sands and heavy oils, frontier oil and gas, and electricity. Resources for research and development projects are allotted on the recommendation of the Interdepartmental Panel on Energy Research and Development, to participating federal departments and research organizations. They, in turn, contract out much of the work to Canadian private-sector research and development performers through cost-shared programs with the private sector, as well as grants, contributions and contracts. Office of Energy Research and Development, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 995-0478.

EMR 77
Research and development services/minerals and energy: the Canada Centre for Mineral and Energy Technology (CANMET) conducts, sponsors and contracts out work for applied research and development on mineral, metal, fossil fuel, energy efficiency and renewable energy technology. Its work reflects national and regional needs and complements research by the private sector. The resulting technical knowledge is transferred to industry by research staff and information specialists. CANMET's laboratory facilities carry out research projects for industry on a full or partial cost-recovery basis. Some of the continuing studies include those relating to coal and mineral resource assessment, mining technology, and the health and safety of miners; fuel combustion and energy conservation technology; health, safety and pollution control in the mineral industries; improved recovery from oil sands and heavy oil; explosives testing; improved quality of mineral-based materials; nuclear and mineral waste disposal; development of standards and specifications for improved recovery from low-grade ores; and chemical analysis. Technology Marketing Division, CANMET, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 992-0340.

EMR 78
Energy technology: CANMET researchers develop and promote new technologies to improve domestic energy supply and use in an environmentally sustainable way. Part of this effort includes participating in international technical information-sharing arrangements to benefit the Canadian energy industry and Canadians as energy consumers. Three computerized data bases are made available to Canadians as a result of this co-operation: IEA COAL (coal science and technology); IEA COALPRO (current research projects on coal); and IEA ETDE (energy sciences and technology). Library and Documentation Services Division, CANMET, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 995-4059.

EMR 79
Metals technology: the Metals Technology Laboratories (MTL) assist industry in improving the production, processing, fabrication, use and inspection and in-service behaviour of metals and alloys through the application of new technologies. Major areas of activity include research in foundry technology, steel technology, fatigue, fracture and integrity of structures, marine materials, corrosion and inspection of pipelines and advanced metallic materials. MTL also administers a program for the certification, to Canadian General Standards Board requirements, of personnel involved in non-destructive testing of materials and structures. Metals Technology Laboratories, CANMET.
Inquiries: Ottawa/Hull (613) 995-8006.

EMR 80
Coal technology: research is conducted in: coal combustion (pulverized coal combustion, circulating fluidized-bed combustion, coal-liquid mixture firing and micronized coal firing — current programs are strongly oriented to the suppression of nitrous oxide and sulphurous oxide emissions and the reduction of carbon dioxide production through enhanced efficiency); metallurgical fuels (characterization of coals for cokemaking and pulverized coal injection into the blast furnace, as well as the use of co-carbonizing binders for marginal coking coals); and gasification (entrained bed gasification pilot plant and hot gas clean-up). Energy Research Laboratories, CANMET.
Inquiries: Ottawa/Hull (613) 995-5807.

EMR 81
Energy Diversification Research Laboratory (ERDL): this new laboratory will conduct and support research and development on new and environmentally sound technologies related to heat upgrading, energy storage and distribution, production of fuels and other hydrocarbon compounds from natural gas, and renewable energy and hybrid systems. Research is aimed at helping industry develop and adopt energy efficient and alternative energy technologies. Most of the research and development will be carried out in-house with some cost-shared projects contracted out to industry. Periodic requests for proposals will be issued to prospective proponents. Energy Efficiency and Alternative Energy Technology Branch, CANMET, Mineral and Energy Technology Sector.
Inquiries: Varennes (514) 652-4621; Ottawa/Hull (613) 996-6126.

Energy, Mines and Resources Canada *(continued)*

Minerals and explosives (EMR 82 – EMR 95)

EMR 82
Minerals/commodity-specific information, consultative service: information on mineral and metal commodities, including coal, based on domestic and foreign sources (producers, suppliers, markets and prices) is provided. Non-confidential files may be viewed on the premises. Mineral and Metal Commodities Branch, Mineral Policy Sector.
Inquiries: Ottawa/Hull (613) 992-4483.

EMR 83
Mineral inventory/consultative service: the National Mineral Inventory maintains records of known mineral deposits and occurrences (excluding petroleum and natural gas) throughout Canada. Some 21 000 records have been completed to date. Each record contains narrative-form summaries of the history of exploration, development and production and a geological description of the deposit; details on location, map references and bibliography are also included. Current Canadian resource/reserve/production data by deposit are maintained, and occasionally, compilations of mineral occurrences and resources are published. Records are available to the public on a fixed fee-per-unit basis and on a cost-recovery basis for computer files. Economic and Financial Policy Analysis Branch, National Mineral Inventory, Mineral Policy Sector.
Inquiries: Ottawa/Hull (613) 992-8205.

EMR 84
Ocean Mining Citation Retrieval System (OMCRS): the OMCRS is a computerized, bibliographic data base containing information on the geological, oceanographic, environmental, economic and legal aspects of ocean resource development and management. Ocean Mining Division, Mineral Policy Sector.
Inquiries and search requests: Ottawa/Hull (613) 992-3058.

EMR 85
Mineral Outlook Conference: this annual event provides an open forum to consider economic issues facing the mineral industry and to increase public awareness and understanding of these issues. Mineral Policy Sector.
Inquiries: Ottawa/Hull (613) 995-1118.

EMR 86
Mineral statistics: a consultative service is offered on mineral statistical problems and on data collection, availability and interpretation. Statistics are gathered through a variety of surveys which are compiled and published. Information is available on mineral exploration expenditures, value of production, inventories, shipments, production of refined minerals and metals, minerals and metal prices, operating costs, trade by country, consumption by end use, employment and wages. Mineral and Metal Statistics Division, Mineral Policy Sector.
Inquiries: Ottawa/Hull (613) 992-6439.

EMR 87
Mineral publications: the Mineral Policy Sector produces scientific and technical publications, such as Mineral Bulletins (MR series) and Mineral Reports (MRI series) as well as other documents on the mineral industry in Canada. It also publishes a reference book, the *Canadian Minerals Yearbook*, which is a comprehensive review of some 50 mineral commodities. These publications can be purchased from the Canada Communication Group, Supply and Services Canada, Ottawa, Ontario K1A 0S9.
Inquiries: Ottawa/Hull (819) 996-4802.

Other materials, such as mineral fact sheets, posters, pamphlets and the Mineral Policy Sector Publications Catalogue are available to the public through EMR Communications regional information offices.
Inquiries: Ottawa/Hull (613) 995-3065 or any regional information office *see* Part II, Addresses.

EMR 88
Consultative services on mineral exploration, development, supply, resources and ore reserves: information is provided on resource concepts, classification and terminology, reserves and additional resources, exploration statistics, mineral exploration trends and effectiveness, mine and concentrator operations, and long-range mine supply capability. Economic and Financial Policy Analysis Branch, Mineral Policy Sector.
Inquiries: Ottawa/Hull (613) 992-2709 or (613) 992-4666.

EMR 89
Federal-Provincial Mineral Development Agreements: under these agreements the provincial, territorial and federal governments combine their resources and expertise to carry out a variety of programs designed to encourage mineral exploration and development. All the agreements involve a range of geoscientific studies for the generation of data to stimulate exploration. They may also include investigations of improvements in mining and processing technology; studies, such as market assessments, for the identification of development opportunities; direct assistance to industry to assess opportunities and stimulate investment; and public information services. In some of the agreements, projects relate to specific mining operations or community-centred areas that can be of benefit to the local economy. Overall administration of the agreements is the responsibility of the Regional and Intergovernmental Affairs Division, Mineral Policy Sector.
Inquiries: Ottawa/Hull (613) 995-8839.

EMR 90
Mineral trade/consultative service: an information service is offered on foreign interests competing with Canadian mineral producers, foreign investment opportunities for Canadian firms, and foreign policies on mineral trade. International Mineral Relations Division, Mineral Policy Sector.
Inquiries: Ottawa/Hull (613) 995-2662.

EMR 91
Mineral resources, environmental protection, recycling, resource utilization and strategic technologies: the Mineral Sciences Laboratories develop technology to improve productivity, conserve resources, reduce environmental impact and apply emerging technologies for the sustained development of the Canadian economy. This is carried out with the support of industry. Appropriate actions are recommended to government, industry and the public. Mineral Sciences Laboratories, CANMET, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 995-4088.

EMR 92
Mineral processing technology: CANMET develops and promotes technology to increase the recovery value of known Canadian mineral deposits. It has developed two accessible on-line data bases: MINPROC refers to technical publications and reports on mineral processing technology pertinent to the needs of Canadian industry; and RESPROC provides information on current Canadian research projects in mineral processing. Library and Documentation Services Division, CANMET, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 992-8837 or QL Systems Limited, Ottawa/Hull (613) 238-3499.

EMR 93
Mining technology: CANMET develops and promotes technology that will benefit the Canadian mining industry. Two computerized data bases — MINTEC, which refers to technical reports and other publications on mining technology pertinent to the needs of Canadian industry, and RESMIN, which provides information on current Canadian research projects — are accessible on-line. Library and Documentation Services Division, CANMET, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 992-8837 or QL Systems Limited, Ottawa/Hull (613) 238-3499.

EMR 94
Mining industry/health and safety conditions, productivity enhancement: CANMET is responsible for improving the safety, health and environmental conditions of the mining and extraction industries, as well as for research and technology development that would lead to improved productivity in these industries. Mining Research Laboratories, CANMET, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 996-4570, ext. 150.

EMR 95
Explosives Act/administration: the Explosives Division administers and enforces the Explosives Act in the interest of public safety and security. Through a system of tests, licences and permits supported by inspections, the Division controls the authorization, manufacture, importation, sale, purchase, possession and storage of explosives. It also jointly controls road transport with Transport Canada. The term *explosives* includes blasting explosives, detonators, propellants, sporting and industrial ammunition, and all types of fireworks and pyrotechnic devices. Explosives Division, Mineral and Energy Technology Sector.
Inquiries: Ottawa/Hull (613) 995-2388 or any regional Explosives Division office *see* Part II, Addresses.

Emergency Preparedness Canada (EPC)

Head Office
Jackson Building, 2nd Floor
122 Bank Street
Ottawa, Ontario
K1A 0W6

Information: Ottawa/Hull (613) 991-7077; for other offices *see* Part II, Addresses.

Minister responsible:
Minister responsible for Emergency Preparedness (Minister of National Defence)

Emergency Preparedness Canada advances civil preparedness in Canada for emergencies of all types.

EPC 1
Emergency planning: in the event of a nuclear attack on North America, the Continuity of Government Program would provide for the relocation to protected sites across Canada of essential government personnel and staff responsible for conducting survival operations. Under the Essential Records Program, essential government records would be preserved in the event of a nuclear attack or other major disaster. EPC also chairs the Advisory Committee on Vital Points (ACVP) which is responsible for identifying federal and provincial facilities that would require special protection against attack or disruption during a wartime or peacetime emergency.

EPC 2
Federal emergency preparedness: EPC co-ordinates emergency planning by federal departments, agencies and Crown corporations. A regional director in each provincial capital maintains contact with federal departments in the area and with the emergency preparedness agencies of the provincial and territorial governments.

EPC 3
Disaster financial assistance agreements: through worker's compensation agreements, the federal government assumes 75 percent of the cost involved in payments to civil defence workers injured during the course of civil defence training or duties. The federal government also has disaster financial assistance arrangements to help the provinces and territories deal with the economic effects of a disaster. According to a formula based on provincial population, the federal government absorbs a proportion of eligible provincial expenditures for disaster relief. Municipalities are reimbursed by the provincial government.

EPC 4
Joint Emergency Preparedness Program (JEPP): under this program, costs for approved emergency preparedness projects are shared with the provinces and territories. Municipalities may submit project proposals to their provincial or territorial government for consideration and approval. If projects are approved at that level, they are then forwarded to the federal government for consideration.

Emergency Preparedness Canada *(continued)*

EPC 5
Research fellowships: EPC funds and conducts research into various aspects of disasters. Each year it offers a postgraduate fellowship for research into aspects of emergency preparedness.
Inquiries: Association of Universities and Colleges of Canada, 151 Slater Street, Ottawa, Ontario, K1P 5N1, (613) 563-1236.

EPC 6
Canadian Emergency Preparedness College: the College offers 100 courses to 3000 students a year including mayors and elected officials, emergency planners and emergency response personnel from all orders of government and emergency planning personnel from industry.

Fisheries and Oceans (F&O)

Head Office
Centennial Towers
200 Kent Street
Ottawa, Ontario
K1A 0E6

Information: Ottawa/Hull (613) 993-0600; regional offices, *see* Part II, Addresses; for the Fisheries Prices Support Board *see* F&O 1 below; in BC, for the Observer Record, Report Program and sport fishing information, and in Quebec, for information on molluscs and general information see the Toll-free Telephone Service section.

Minister responsible:
Minister of Fisheries and Oceans

Fisheries and Oceans has authority on seacoast areas and inland fisheries, small craft harbours, hydrography and marine sciences.

Aid to the Fishing Industry (F&O 1 – F&O 4)

F&O 1
Fisheries Prices Support Board: the Board develops price stabilization programs to protect fishermen against sharp declines in fish prices.
Inquiries: Ottawa/Hull (613) 993-2029.

F&O 2
Fishing vessel insurance plan: marine insurance is available to fishermen whose vessels are engaged in commercial fishing.
Inquiries: Ottawa/Hull, policy (613) 993-0985; general inquiries: nearest regional fishing vessel insurance office *see* Part II, Addresses.

F&O 3
Sea Lamprey Control Centre: Fisheries and Oceans works jointly with the United States under the Great Lakes Fishery Commission to control sea lampreys.
Inquiries: Sault Ste Marie (705) 949-1102.

F&O 4
Newfoundland Bait Program: this program ensures that a continuous fishing-bait supply is available for commercial fishermen in Newfoundland and Labrador.
Inquiries: St. John's (709) 772-4414.

Standards, Inspection, Fishing Licenses and Ports (F&O 5 – F&O 7)

F&O 5
Fish Inspection Program: the handling, storage and refrigeration of fish on boats and on land are subject to rigorous standards and controls. The Department is responsible for the inspection of fish products, including their packaging and labelling, processing plants and fishing vessels. Inspection Branch.
Inquiries: nearest regional head office *see* Part II, Addresses.

F&O 6
Licences for commercial fishermen: the Department is responsible for the licensing of commercial fishermen engaged in various categories of federally administered fishing.
Inquiries: Ottawa/Hull, policy (613) 993-0600; general inquiries: any regional office *see* Part II, Addresses.

F&O 7
Small-craft harbours: the Department holds responsibility for approximately 2300 small-craft harbours and marine facilities used by commercial fishermen and recreational boaters.
Inquiries: Ottawa/Hull, policy (613) 993-3012; general inquiries: nearest regional Small Craft Harbours Branch office *see* Part II, Addresses.

Marine and Freshwater Research (F&O 8 – F&O 10)

F&O 8
Aquaculture: the Department carries out aquaculture research involving the farming of fish (including shellfish and crustaceans) and marine plants for commercial benefit.
Inquiries: Ottawa/Hull policy (613) 990-0600; general inquiries: nearest regional head office *see* Part II, Addresses.

F&O 9
Pollution research: in collaboration with Environment Canada, the Great Lakes Fisheries Research Branch conducts pollution studies, contaminant surveillance and fish toxicology.
Inquiries: Burlington (416) 336-4568.

F&O 10
Maurice Lamontagne Institute: this new research institution in Sainte-Flavie, near Rimouski (Quebec), carries out fundamental and applied research in the areas of fisheries, oceanography and hydrography.
Inquiries: Sainte-Flavie (418) 775-7485.

Charts, Information, Statistics (F&O 11 – F&O 15)

F&O 11
Charts: the Canadian Hydrographic Service is responsible for producing charts of the navigable coastal waters and navigable lakes and rivers of the interior. These charts are used for navigation by commercial fishermen, the Department of National Defence, and others.
Inquiries: Chart Distribution Office, Ottawa/Hull (613) 998-4931 or any regional Canadian Hydrographic Service office *see* Part II, Addresses. general inquiries: Ottawa/Hull (613) 995-4358.

F&O 12
Oceanographic data: the Department maintains a marine environmental data service to provide information on topics such as surface waves, tides, and physical and chemical oceanographic data.
Inquiries: Ottawa/Hull (613) 990-0268.

F&O 13
Scientific and technical Information/fisheries: scientific, technical and general interest publications on fisheries and marine sciences are available through the Canada Communications Group, Ottawa/Hull (613) 997-2560.
Inquiries: Ottawa/Hull (613) 993-0600.

F&O 14
Hydrographic surveys: these are carried out by the Canadian Hydrographic Service for the production of nautical charts. The Service is also responsible for issuing other navigational publications.
Inquiries: Ottawa/Hull, policy (613) 995-4358; general inquiries: Chart Distribution Office, Ottawa/Hull (613) 998-4931 or any regional Canadian Hydrographic Service office *see* Part II, Addresses.

F&O 15
Fisheries statistics: periodical reports are available on fish catches (their value, the prices paid to fishermen for the catches), production, and external trade. Economic Analysis and Statistics Division.
Inquiries: Ottawa/Hull, policy (613) 993-2311; general inquiries: nearest regional head office *see* Part II, Addresses.

Programs in British Columbia (F&O 16 – F&O 19)

F&O 16
Salmonid Enhancement Program: this program aims to increase the annual production of salmon in British Columbia through various development projects. The public involvement section encourages the public to participate in enhancement projects. These could include stream clearance, maintenance of small incubation boxes, inventory, monitoring and education programs. The projects are directed toward protecting and improving the salmonid resource and its habitat.
Inquiries: Ottawa/Hull, policy (613) 993-0600; Public Involvement Program, Vancouver (604) 686-8253; general inquiries: nearest regional head office *see* Part II, Addresses.

F&O 17
Observe, Record, Report Program/British Columbia: this program is administered by Fisheries and Oceans and the provincial Ministry of Environment, Fish and Wildlife Branch. Its purpose is to encourage sportsmen to report violations in the field against fish and wildlife regulations. Reports made through the toll-free number enable local fisheries and wildlife officers to respond quickly.
Inquiries: all of British Columbia, 1-800-663-9453.

F&O 18
Fishing times and areas/British Columbia: commercial fishermen may obtain information on a 24-hour basis concerning the times and areas where they may fish.
Inquiries: opening and closures, Vancouver (604) 666-2828; and all of British Columbia 1-800-663-9453.

F&O 19
Sport fishing information/British Columbia: sport fishermen may obtain information on a 24-hour basis concerning the best fishing places, times and gear.
Inquiries: Vancouver (604) 666-2268 (recorded message); for information on red tides, Vancouver (604) 666-3169.

Fitness and Amateur Sport Canada (FASC)

Head Office
Journal Tower South
365 Laurier Avenue West
Ottawa, Ontario
K1A 0X6

Information: Ottawa/Hull (613) 992-8941.

Minister responsible:
Minister of State (Fitness and Amateur Sport)

Fitness and Amateur Sport Canada aims to improve the fitness of Canadians and their participation and excellence in amateur sport.

Fitness and Amateur Sport Canada *(continued)*

FASC 1
Sport Canada: this office supports initiatives that encourage more Canadians to participate in sport by providing leadership, policy direction and financial assistance to the Canadian sporting community and by working directly with the 85 national sport organizations. Sport Canada focusses primarily on competitive sport, defined as an activity with a significant physical component in which two or more participants engage for the purpose of competitively evaluating their personal performance.

FASC 2
Fitness Canada: this organization promotes well-being and fitness through physical activity by providing financial assistance and other resources to a number of organizations offering appropriate physical activity, opportunities and services to Canadians. FASC has developed national fitness standards and testing and makes fitness-related information available on request. The Canada Fitness Award Program has been developed for youths between the ages of 6 and 17 for use in schools and similar organizations. Under the program, FASC supplies fitness testing materials and, upon receipt of the test results, awards crests and certificates. A test is also available for trainable mentally disabled persons. (The regular test can be adapted for physically disabled persons.) Fitness Canada also provides funding for fitness programs.

FASC 3
Anti-doping Program: Sport Canada opposes improper drug use in sport and is trying to eradicate such use by Canadian athletes, while encouraging the implementation of similar anti-doping measures internationally. In support of this position, Sport Canada co-ordinates efforts and provides consultation and financial support. It also collaborates with the Canadian Olympic Association and other major games organizations on doping control before and during events under the jurisdiction of these agencies. It also initiates and funds research related to drug issues.

FASC 4
Canada Games: these games provide a focus for the growth and development of amateur sport at the provincial level and an opportunity for high calibre, national competition for a maximum number of participants from all provinces who have undergone special selection and training.

FASC 5
Commission for Fair Play: the Commission was established in 1986 in response to a growing concern about the level of violence in sport. The objectives of the Commission are to ensure an ethical environment for sport development at all levels and in all competitive sports and to curb sport violence in Canada.

Federal Business Development Bank (FBDB)

Head Office
800 Place Victoria
(P O Box 335)
Montreal, Quebec
H4Z 1L4

Information: Montreal (514) 283-7515; for other offices *see* Part II, Addresses; for Business Information Centres in the Maritimes, financial and management services and CASE *see* the Toll-free Telephone Service section.

Minister responsible:
Minister of Industry, Science and Technology

The Federal Business Development Bank is a Crown corporation that assists in the establishment and development of business enterprises in Canada by providing them with financial and management services.

FBDB 1
Financial services: the FBDB extends financial assistance to almost every type of new or existing Canadian business that does not have other sources of financing available to it on reasonable terms and conditions. Loans, loan guarantees, interim financing, venture capital or any combination of these, according to the specific needs of the business, are available. Particular attention is given to smaller organizations. FBDB provides term loans with interest rates fixed for one to seven years, as well as floating-rate loans that can be switched to fixed rates at the borrower's option.

FBDB 2
Venture capital: in co-operation with the private sector, FBDB serves as a catalyst to attract more equity financing from private financial institutions. Although FBDB's financial participation in companies is temporary in nature, it is planned for a period of time sufficient to provide a durable benefit to the company and a return for the Bank that is commensurate with the risk.

FBDB 3
Financial Planning Program: this program offers a series of do-it-yourself financial planning kits, a packaging service to assist small and medium-sized firms in preparing and presenting their financial proposals and a strategic planning service. A fee is charged for these services.

FBDB 4
CASE (Counselling Assistance to Small Enterprises): FBDB's counselling program, CASE, uses the expertise of successful business people to assist small firms in improving their methods of doing business. For a moderate fee, experienced counsellors provide advice in all areas of business management, including accounting, marketing, production and personnel. It is not necessary to be a borrower from FBDB to obtain CASE services.

FBDB 5
Training: to help owners and managers of small Canadian businesses improve their management skills, FBDB conducts management training seminars throughout Canada. These training services include: full- and half-day seminars on various business topics; joint seminars organized in co-operation with professional or industrial associations or groups; and business management courses developed by FBDB for the provincial and territorial ministries of education. (The courses are offered to the public through the adult education departments of community colleges across Canada.) FBDB also organizes management workshops locally.

FBDB 6
Publications: FBDB publishes a pocketbook series entitled *Minding Your Own Business*, that covers a variety of business-related topics; and a quarterly tabloid entitled *Profit$*, that is mailed to businesses in Canada without charge.

FBDB 7
Community Business Initiative Program: this program provides business people in smaller communities with training and counselling tailored to their specific needs. It runs for 12 months and calls for group workshops and individualized counselling at the participant's place of business. The cost of the program, partly funded by Employment and Immigration Canada, is a deductible business expense.

FBDB 8
Strategic planning service: this service helps owners and managers identify attainable objectives and plan step-by-step activities that can be implemented immediately in their businesses. The planning process is used to identify major opportunities, threats, strengths and weaknesses of a business.

Department of Finance Canada (FC)

L'Esplanade Laurier, East Tower
140 O'Connor Street
Ottawa, Ontario
K1A 0G5

Information: Ottawa/Hull (613) 992-1573; concerning tariffs - (613) 996-6477 or 992-6885.

Minister responsible:
Minister of Finance

The Department of Finance acts as chief advisor for the government in economic and financial affairs, and provides information on the federal budget.

FC 1
The Department deals with the performance of the Canadian economy in all important aspects - the growth and the sharing of output, employment and income, the stability of prices and the long-term development of the country. It is concerned with the harmony of initiatives of all federal departments or agencies which have an impact on the economy. Finance is also concerned with trade and monetary affairs and with other international forces that affect the country's domestic performance. It also works towards improving co-ordination between provincial governments and the Government of Canada.

The federal budget speech by the Minister of Finance has traditionally reviewed the government's accounts and made proposals with respect to both expenditures and revenues. In recent years, it has also provided a review of past, present and future economic factors affecting business and the nation's finances.

Responsibility for the Goods and Services Tax (GST) has moved to Revenue Canada, Customs and Excise and to Consumer and Corporate Affairs.

Farm Credit Corporation Canada (FCC)

Head Office
434 Queen Street
(P O Box 2314, Postal Station D)
Ottawa, Ontario
K1P 6J9

Information: Ottawa/Hull (613) 996-6606; for itinerant service to Emo, Dryden, Gore Bay, Kapuskasing, Matheson, Sault Ste Marie, Sudbury and Thunder Bay, call the North Bay office (705) 474-4240 (*see also* Toll-free Telephone section); for other offices *see* Part II, Addresses.

Minister responsible:
Minister of Agriculture

Farm Credit Corporation Canada was established to help farmers, and persons wishing to become farmers, purchase, develop and maintain viable farm businesses. An advisory committee composed of farmers and other qualified persons appointed by the Minister advises the Corporation with respect to policy and other matters.

FCC 1
Farm Credit Act: long-term mortgage loans are available to Canadian farmers for the development of viable family farm units.

FCC 2
Farm Syndicates Credit Act: co-operative ownership loans are available to Canadian farmers who decide to share the high cost of owning machinery, buildings or installed equipment that they would have otherwise bought individually.

Freshwater Fish Marketing Corporation (FFMC)

1199 Plessis Road
Winnipeg, Manitoba
R2C 3L4

Information: Winnipeg (204) 983-6600; in Saskatchewan and Manitoba *see* the Toll-free Telephone Service section.

Minister responsible:
Minister of Fisheries and Oceans

FFMC 1
To increase returns to fishermen, the Corporation markets and processes freshwater fish landed by commercial fishermen in Manitoba, Saskatchewan, Alberta, the Northwest Territories and parts of northwestern Ontario. It receives and exercises grants, rights, franchises, privileges and concessions from governments (foreign and provincial) and individuals.

Federal Judicial Affairs, Office of the Commissioner for (FJA)

110 O'Connor Street, 11th Floor
Ottawa, Ontario
K1A 1E3

Information: Ottawa/Hull (613) 992-3107, or 992-9175 (media).

Minister responsible:
Minister of Justice

FJA 1
The Office of the Commissioner for Federal Judicial Affairs administers Part I of the Judges Act which provides for the payment of salaries, allowances and annuities to the judges of the Federal Court of Canada, the Tax Court of Canada and all other federally appointed judges of the superior, county and district courts of the provinces and territories. It also provides administrative services to the Canadian Judicial Council and is responsible for the preparation of budgetary submissions of the Federal Court of Canada, the Tax Court of Canada and the Canadian Judicial Council. Also included in the services provided by the Office are language training for federally appointed judges, the publication of the Federal Court Reports and the administration of the 12 advisory committees on judicial appointments.

Foreign Claims Commission (FNCC)

L B Pearson Building
Tower C, 7th Floor
125 Sussex Drive
Ottawa, Ontario
K1A 0G2
(Mail: P O Box 432, Ottawa, Ontario K1N 8V5)

Information: Ottawa/Hull (613) 995-2064.

Ministers responsible:
Secretary of State for External Affairs and
Minister of Finance.

FNCC 1
The Foreign Claims Commission deals with claims against foreign countries with which Canada has agreements or is in the process of negotiating agreements. These claims are for compensation to Canadians whose property has been nationalized or similarly affected without compensation. When such an agreement has been concluded, the Commission makes recommendations to the Secretary of State for External Affairs and the Minister of Finance on the eligibility of individual claimants for compensation and on amounts of compensation to be awarded.

Forestry Canada (FORC)

Place Vincent Massey
351 Saint-Joseph Boulevard
Hull, Quebec
(Mail: Ottawa, Ontario K1A 1G5)

Information: Ottawa/Hull (819) 997-1107, or any regional office or Institute; *see* Part II, Addresses.

Minister responsible:
Minister of Forestry

Forestry Canada is responsible for the integrated management of Canada's forest resources to meet the economic, social and environmental needs of the present and future generations of Canadians. The Department works together with the provinces as well as private industry to achieve its aims.

FORC 1
Research: the Department manages a significant forest science research program that includes biotechnology, genetics and techniques to improve growth and yield. Forest management techniques such as tree spacing, forest fertilization and pest control are studied. The Department makes the results of its research available to other federal departments, the provinces and the private sector.

FORC 2
Development: since 1949, the federal government has negotiated and administered federal-provincial forest resource agreements to encourage and protect a sustained supply of wood in Canada. In the past ten years, forest management activities have tripled: the Department continues to spearhead the support of innovative forest development approaches with provincial and industry partners, as well as individual wood-lot owners.

FORC 3
Economics and statistics: as a leader in developing national strategies for forest management, the Department maintains a comprehensive national forest inventory and makes statistics and economic information available to user groups in the forestry sector.

FORC 4
Industry and trade: Forestry Canada identifies market and trade opportunities, defines the constraints on industrial competitiveness and fosters technological innovation and product development in the forestry sector. To this end, the Department administers a program of contributions to industrial research institutes in Canada.

Federal-Provincial Relations Office (FPRO)

Langevin Building
59 Sparks Street, Room 309
Ottawa, Ontario
K1A 0A3

Information: Ottawa/Hull (613) 957-5302.

Ministers responsible:
Prime Minister
Minister of State (Federal-Provincial Relations)

FPRO 1
The FPRO provides advice to the Prime Minister, the Minister of State for Federal-Provincial Relations, other members of Cabinet and departments and agencies. The Office manages the government's federal-provincial relations priorities. They include aboriginal and other constitutional affairs and continuing relations with provincial governments. The FPRO also assists Cabinet in examining federal-provincial issues, and promotes federal-provincial co-operation and consultation. The FPRO publishes an annual directory entitled *Federal-Provincial Programs and Activities*, which provides descriptions of current federal-provincial programs and activities.

Health and Welfare Canada (HWC)

Head Office
Brooke Claxton Building
De la Colombine Boulevard
Tunney's Pasture
Ottawa, Ontario
K1A 0K9

Information: Ottawa/Hull (613) 957-2991;
Telecommunications Device for the Deaf (TDD)
1-800-267-2345 across Canada; for other offices *see* Part II, Addresses.

Minister responsible: Minister of National Health and Welfare

Health and Welfare Canada is responsible for promoting and preserving the health, social security and social welfare of Canadians. Its activities include investigation and research into public health and welfare; medical assessment and care of immigrants and seamen; supervision of the public health facilities of rail, water and other types of transportation; and supervision of such income programs as the Canada Pension Plan, Family Allowances and Old Age Security.

Health Protection Branch (HWC 1 – HWC 8)

Head Office
Health Protection Building
Holland Avenue
Tunney's Pasture
Ottawa, Ontario
K1A 0L2

Information: Ottawa/Hull (613) 957-2991; for other offices *see* Part II, Addresses.

HWC 1
Food safety and quality: activities of the Food Directorate are intended to maintain or enhance the safety, quality and nutritional value of food. A range of evaluative, regulatory and research activities to identify and control risks associated with microbiological and chemical hazards in the food supply or with the nutritional quality of foods is carried out. The Directorate researches and evaluates scientific data on new and existing foods, food constituents and nutrients, micro-organisms and microbial toxins, additives, agricultural chemicals, and chemical and biological contaminants in relation to actual or proposed use as well as occurrence in and impact on the Canadian diet. The consequences of food preparation and packaging processes are also examined. Such research assists in establishing and reviewing standards and guidelines for products, manufacturing processes and nutrient intakes, and in advising other departments, agencies and organizations concerned with food.

Health and Welfare Canada *(continued)*
Health Protection Branch *(continued)*

HWC 2
Environmental quality and hazards: the Environmental Health Directorate serves to protect and improve the well-being of the Canadian public by assessing and managing the risk to health associated with the natural and technological environment, particularly of marketed radiation-emitting and medical devices, consumer products and environmental pollutants. Its work focusses on the following areas: environmental radioactivity and human monitoring; X-rays; non-ionizing radiation; radiation dosimetry and occupational monitoring; radiopharmaceuticals; occupational radiation exposure evaluation; pre-market review and notification of medical devices; medical device research and criteria; operations support systems and communications; post-market surveillance of medical devices; medical device standards; clinical research and criteria; industrial and consumer product safety; drinking water; pesticides; long-range transport of air pollutants; indoor air quality and energy; tobacco products; environmental pollutants; Great Lakes pollutants; waste management; and industrial and commercial chemicals. Advice on environmental health problems is available to municipalities upon request.

HWC 3
Industry compliance/health standards: to minimize health hazards in foods, drugs and medical devices, the Field Operations Directorate ensures industry compliance with applicable standards and regulations. This is done by inspecting the operations of manufacturers and importers of food, drugs and medical devices, and by conducting analytical monitoring surveys of their products.

HWC 4
Disease identification/health surveillance: the Laboratory Centre for Disease Control is responsible for surveillance of communicable and non-communicable diseases; the assessment of the health status of Canadians and, in collaboration with provincial health departments, investigation and control of diseases. It conducts training programs in laboratory medicine and epidemiology, and provides national reference laboratory services for the identification of infectious disease agents. The Centre also develops strategies to manage emerging diseases, such as Alzheimer's disease, Lyme disease, cancer and sexually transmitted diseases (STDs); provides postgraduate education and training; and operates programs on epidemiology of chronic diseases, hospital-acquired infection and laboratory biosafety. Municipal, provincial and federal institutions such as health units and hospitals may consult or liaise with the Centre regarding such issues as communicable or non-communicable disease.

HWC 5
Federal Centre for AIDS (FCA): established in 1987, the Federal Centre for AIDS works with interested parties to control and prevent the spread of HIV infection and to reduce the health, social and economic impacts of HIV infection/AIDS. As outlined in *HIV and AIDS: Canada's Blueprint*, the FCA will develop partnerships to encourage and co-ordinate Canadian trials of potentially useful AIDS drugs; continue research on potential vaccines; improve diagnostic techniques; stimulate and conduct epidemiological research; maintain and improve surveillance systems; strengthen community services related to AIDS; and establish an active international arm to liaise with the World Health Organization and other appropriate international agencies.

HWC 6
Drug safety and regulation/dangerous drugs and cosmetics: the Drugs Directorate aims to ensure that the drugs and cosmetics sold in Canada are safe and, in the case of drugs, both effective and used properly. Some of its many research and regulatory programs include the study of drug regulations for use in establishing policy guidelines; the review of applications for the registration of proprietary medicines; the review of the safety, efficacy, quality and availability of other over-the-counter drugs; the safety, quality, manufacturing and marketing of prescription drugs; the control of imports, exports, regulations and rulings; as well as maintaining records on contamination, additives, preservatives, adverse reactions, the sale of products, and on inquiries regarding product safety, availability and ingredients. The Directorate also licenses manufacturers of biological drugs and psycho-active drugs. Other responsibilities include the administration of controls to limit drug misuse and abuse, and the fulfilment of obligations under international drug treaties.

HWC 7
Veterinary drugs: the Drugs Directorate is responsible for monitoring the safety and effectiveness of veterinary drugs available in Canada; adverse reactions caused by veterinary drugs; and drug residues in food derived from animals. It considers requests involving the addition of medication to feeds, and authorizes the research and testing of veterinary drugs.

HWC 8
Consumer complaints and inquiries: the Health Protection Branch investigates consumer complaints relating to illness, injury, spillage or ineffectiveness associated with food, drugs, cosmetics and medical devices. It also provides information in these areas, as well as on radiation-emitting devices, to ensure their safe use by consumers.

Health Services and Promotion Branch (HWC 9 – HWC 14)

Head Office
Jeanne Mance Building, Room 462
De l'Églantine Street
Tunney's Pasture
Ottawa, Ontario
K1A 1B4

Information: Ottawa/Hull (613) 954-8576.

HWC 9
Health Services: the Health Services Directorate provides program support and consulting services to various levels of government and to professional organizations. It also provides financial assistance through the Sustaining Grants Program to national voluntary health organizations so that they may develop and improve effective health services. Areas of concern include preventive services, mental health, community health, human resources planning in the area of health, and institutional and professional services. The Directorate also co-ordinates the Seniors Independence Research Program, which supports research into disabilities affecting seniors' independence, namely Alzheimer's disease and osteoporosis.

HWC 10
Health Promotion: in co-operation with provincial governments, voluntary and professional organizations, and the private sector, the Health Promotion Directorate develops and supports health promotion programs. It provides training, research, program and organizational development, and community action programs relating to the use of alcohol and other drugs, tobacco use, nutrition, children and youth, women, elderly and disabled people, and the economically disadvantaged. It also provides funding for community action programs in such areas as the use of alcohol and other drugs, tobacco use, seniors' issues, AIDS, child sexual abuse and other health promotion initiatives.

HWC 11
Health/federal-provincial programs: the Health Insurance Directorate administers the Canada Health Act as well as monthly transfer payments under the Federal-Provincial Fiscal Arrangements and Federal Post-Secondary Education and Health Contributions Act, 1977.

HWC 12
National Health Research and Development Program (NHRDP): this program provides support for health research and related scientific activities, as well as support for the training and career development of research personnel needed in areas related to public health and health services. The NHRDP also contributes towards the cost of workshops and conferences oriented to health research. The program is designed to encourage and support research projects, studies, and demonstration and evaluation projects. Particular emphasis is currently placed on the organization and delivery of health care; health promotion and disease prevention; risk assessment; the health of native peoples; rehabilitation; population immune status and communicable disease control; and the dissemination of health services research results. Special programs funded through the NHRDP are those relating to AIDS, abuse of alcohol and other drugs, seniors' independence, family violence and child sexual abuse.
Inquiries: Ottawa/Hull (613) 954-8554.

HWC 13
Certification of public hospitals: under the Excise Tax Act and the Excise Act, health facilities recognized by the province as public hospitals can be certified. The facility must operate primarily for the medical/surgical treatment of patients and provide traditional in-patient services. Thus, out-patient centres, health clinics and health units are excluded. The program does not apply to federal hospitals.

HWC 14
Certified institutions: under the Excise Tax Act, certified institutions are entitled to the refund of sales and excise taxes paid. A certified institution is a bona fide public institution whose principal purpose is to provide care for children or aged, infirm or incapacitated persons and which receives aid annually from the provincial or federal government. Certification of an institution is considered by the Department of Health and Welfare Canada.

Medical Services Branch (HWC 15 – HWC 26)

Jeanne Mance Building
De l'Églantine Street
Tunney's Pasture
Ottawa, Ontario
K1A 0L3

Information: Ottawa/Hull (613) 957-7701; for other offices *see* Part II, Addresses.

HWC 15
Civil aviation medicine: the Medical Services Branch is responsible for protecting aircrews and passengers from health-related flight hazards; ensuring the medical fitness of pilots and air traffic controllers; promoting health and safety in the field of aviation; and closing gaps in the scientific knowledge of Canadian aeromedicine.

HWC 16
Disease immunization/travellers: information for prospective travellers on immunization requirements and health measures to observe while abroad are among the responsibilities of the Medical Services Branch. The Branch also regulates health protection services for travellers in Canada.

HWC 17
Emergency services: the Medical Services Branch is responsible for maintaining a national capability to provide health and social services in peace-time disasters or national emergencies and for providing assistance to foreign countries in times of peace-time disasters. The Branch also maintains a stockpile of emergency health and social service supplies.

HWC 18
Immigration and overseas health services: the Medical Services Branch is responsible for identifying those immigrants, refugees and certain classes of visitors who are medically fit for admission to Canada; ensuring their access to emergency health services if indigent; and assisting federal employees and their dependents in remaining healthy while living abroad.

Health and Welfare Canada *(continued)*
Medical Services Branch *(continued)*

HWC 19
Public service health: the Medical Services Branch provides health services to public servants and monitors the working environment in federal workplaces.

HWC 20
Medical Advisory Division - Employment and Immigration Canada: this program was established to assist Employment and Immigration Canada in expeditiously screening claimants for unemployment insurance, sickness and maternity benefits. It advises and guides Employment and Immigration in the administration of the sickness and maternity benefit provisions of the Unemployment Insurance Act.

HWC 21
Indian and northern health services: the Medical Services Branch provides health services, including treatment services, public health services, health education and preventive health programs, and environmental health services, for status Indians and Inuit and residents of Yukon territory.

HWC 22
The National Native Alcohol and Drug Abuse Program (NNADAP): the program provides a range of culturally and linguistically appropriate preventive and treatment services to Canada's aboriginal Indian and Inuit populations. NNADAP is also responsible for the development and implementation of initiatives under the National Drug Strategy for aboriginal Canadians.

HWC 23
Employee assistance services: the Medical Services Branch provides counselling, advice, referral and education services to federal public servants for all types of psycho-social issues.

HWC 24
Non-insured health benefits: the Medical Services Branch administers the Non-insured Health Benefits Program for status Indians and Inuit. The program covers claims for prescription drugs, medical and surgical supplies, optometric services and eyeglasses, dental care and medical transportation not paid for by provincial, territorial or third-party health insurance plans or programs.

HWC 25
Program transfer: the Medical Services Branch works with Indian communities wishing to take over administration of their health care services. The Branch maintains ongoing consultation with Indian communities across the country to develop a workable transfer process.

HWC 26
Indian and Inuit health careers: the Medical Services Branch allocates funds to encourage and support Indians and Inuit to pursue studies in a health related field.

Social Service Programs Branch (HWC 27 – HWC 38)

Head Office
Brooke Claxton Building
De la Colombine Boulevard
Tunney's Pasture
Ottawa, Ontario
K1A 1B5

Information: Ottawa/Hull (613) 957-2953; for other offices *see* Part II, Addresses.

HWC 27
Canada Assistance Plan: agreements with the provinces and territories under this authority provide for cost sharing of provincial programs to assist persons in need, and for welfare services provided to persons in need or to persons likely to be in need.

HWC 28
National welfare grants: grants are available to assist in the development and strengthening of welfare services in Canada. Financial and consultative support is also provided to organizations for research, demonstration and human resource development projects.

HWC 29
New Horizons: contributions are available to groups of older, retired persons, comprising no less than 10 volunteers, to enable them to carry out projects of their own choice and design that will benefit themselves and others in the community.

HWC 30
Seniors Independence Program: an amount of $20 million is awarded annually for projects that improve the quality of life of seniors by fostering independence. The emphasis is on community-based projects that recognize and support the self-care and mutual aid efforts of seniors; that relieve the burden of care for many seniors assumed by their spouses, family and friends; and that encourage the training and skill development of seniors on issues and services of relevance to them. Priority is given to those activities providing support to seniors who are less advantaged as a result of life circumstances and to projects for specific target groups, such as older women and seniors living in rural and remote areas. Voluntary, non-government, non-profit groups or organizations may apply. Such groups should be composed mainly of seniors, be run by seniors, or be able to demonstrate that seniors will be actively involved in their projects.

HWC 31
Employability enhancement initiatives: the Employability Enhancement Agreements between the Department, Employment and Immigration, all provinces and the Northwest Territories provide for new and enhanced delivery of employment and training programs for social assistance recipients.
Inquiries: Ottawa/Hull (613) 957-2913.

HWC 32
Family violence initiative: as the lead department responsible for co-ordinating federal initiatives, Health and Welfare Canada works closely with other federal departments and levels of government involved in the development of policies and programs aimed at curbing family violence. The Department's National Clearinghouse on Family Violence is designed to enhance public awareness and increase information dissemination on family violence problems. Current print and audiovisual resource materials are available on the causes and prevention of all forms of family violence, including child sexual abuse, spousal abuse and abuse of the elderly.

HWC 33
Alcohol and Drug Treatment and Rehabilitation Agreements (ADTR): under these agreements, signed by eight provinces (excluding Manitoba and Prince Edward Island), the Department gives financial contributions to the provinces and territories for alcohol and drug treatment and rehabilitation services.
Inquiries: Ottawa/Hull (613) 957-0663.

HWC 34
National Adoption Desk: the National Adoption Desk facilitates international and inter-provincial adoptions. International adoption agreements have been established with countries wanting to place children in Canada.
Inquiries: Ottawa/Hull (613) 957-2870.

HWC 35
Child Care Initiatives Fund: this fund is designed to encourage innovation and to enhance the development of approaches and services as they relate to child care issues. Eligible proposals include demonstration or development projects, as well as applied research. Priority is given to knowledge or services involving the needs of families in unique circumstances or underserved areas. Before submitting an application, interested groups are encouraged to contact the CCIF to discuss the project.

HWC 36
Vocational Rehabilitation of Disabled Persons Program: agreements with the provinces and territories provide for cost sharing of provincial and territorial programs for the vocational rehabilitation of persons with physical or mental disabilities.

HWC 37
Disabled Persons Unit: assistance is available to non-governmental organizations to develop programs and initiatives which enhance opportunities for disabled persons to live and work within the community.
Inquiries: Ottawa/Hull (613) 957-2888.

HWC 38
Awards/health and welfare: the Ministry of Health and Welfare presents the Canada Volunteer Award annually. The award recognizes and encourages those Canadians who make an outstanding voluntary contribution towards improving the health and well-being of their fellow citizens.

Income Security Programs (HWC 39 – HWC 43)

Brooke Claxton Building
De la Colombine Boulevard
Tunney's Pasture
Ottawa, Ontario
K1A 0L4

Information: Ottawa/Hull (613) 990-1500; regional offices and client service centres *see* Part II, Addresses.

HWC 39
Canada Pension Plan: this is a contributory social insurance program that provides protection against the contingencies of retirement, disability and death. The Plan provides for an earnings-related retirement pension payable as early as age 60. Monthly pensions are payable to disabled contributors and dependent children. Death benefits are paid in a lump sum to the estate following the death of a qualified contributor, and survivors' benefits are payable in the form of a monthly pension for the surviving spouse and monthly benefits for dependent children. CPP pension credits earned by both spouses during the period of cohabitation in a legal or common-law marital relationship of at least one year's duration, may be divided equally between them when the relationship ceases. (Credit-splitting is not mandatory in Saskatchewan.) Contributions made to the social insurance program of another country with which Canada has signed an agreement on social security may be used to meet the qualifying period for a Canada Pension Plan benefit. The Plan operates in all parts of Canada, except in the province of Quebec, where there is a closely co-ordinated social insurance counterpart.

HWC 40
Family Allowances: the Family Allowances Program supplements the income of Canadian families by providing monthly payments for children under the age of 18 who are supported by their parents or guardians.

HWC 41
Old Age Security (OAS) Pension: monthly benefits are paid to all persons 65 years of age and over who satisfy certain basic Canadian residence requirements. Periods of residence in another country with which Canada has signed an agreement on social security may be used to meet the residency requirements.

HWC 42
Guaranteed Income Supplement (GIS): additional monthly payments may be made to pensioners who have little or no income beyond their basic Old Age Security pension.

Health and Welfare Canada *(continued)*
Income Security Programs *(continued)*

HWC 43
Spouse's Allowance and Widowed Spouse's Allowance: a monthly income-tested benefit may be paid to spouses of Old Age Security pensioners, based on the combined income of the couple, and to widows and widowers. To be eligible the spouse or widowed person must be between 60 and 65 years of age and meet residency requirements. Periods of residence in another country with which Canada has signed an agreement on social security may be used to meet the residency requirements.

Investment Canada (IC)

C D Howe Building
5th Floor West
240 Sparks Street
P O Box 2800, Station D
Ottawa, Ontario
K1P 6A5

Information: Ottawa/Hull (613) 995-0465.

Minister responsible:
Minister of Industry, Science and Technology

Established in 1985, Investment Canada promotes and facilitates investment in Canada by Canadians and non-Canadians; carries out investment research; provides the Minister with policy advice on investment matters; and, under the Investment Canada Act, reviews major foreign investments to ensure they bring net benefit to Canada.

IC 1
Investor Services: provides potential investors with information about investment and market opportunities in Canada. This may include the availability and costs of industrial land; current and forecast markets for a particular product; strategic alliances or joint venture opportunities; and availability of government funding. The Division also assists investors in making the right contacts in Canada with government and private-sector officials.
Inquiries: Ottawa/Hull (613) 996-7874.

IC 2
Investment Promotion: identifies potential investors and investment opportunities in key industry sectors of major foreign markets, and works with Canadian firms to help meet their competitive needs through business linkages with foreign investors.
Inquiries: Ottawa/Hull (613) 992-4916.

IC 3
Investment Prospecting: assists small- and medium-sized Canadian companies in high-technology sectors to attract capital through equity investments, joint ventures or strategic alliances; aims to enhance technological capabilities of Canadian firms; and persuades high-tech foreign firms that Canada is the best entry point to the North American market.
Inquiries: Ottawa/Hull (613) 992-3847.

IC 4
Communications: publishes and distributes Agency publications, including the quarterly newsletter, *Investing in Canada*, the Annual Report, press releases and the bi-weekly news release which lists reviewable and notifiable foreign investments.
Inquiries: Ottawa/Hull (613) 995-9525.

IC 5
Investment Policy: monitors national and international investment climates; examines the investment policies and regulations of other countries or regions; analyses a range of investment issues that could impact on Canadian business; provides policy advice to the Minister and senior Agency managers; and develops policy proposals on investment issues.
Inquiries: Ottawa/Hull (613) 995-9603.

IC 6
Investment Research: carries out research related to domestic and international investment and assists in the development of industrial and economic policies that affect investment in Canada. As a centre of excellence on investment issues, the research group contributes to a better understanding of the investment environment, trends and corporate behaviour.
Inquiries: Ottawa/Hull (613) 995-7077.

IC 7
Information Centre: open to the public, the Centre collects documentation relevant to investment and provides research services and on-line data base support to Agency staff.
Inquiries: Ottawa/Hull (613) 996-1921.

IC 8
Investment Review/Corporate Secretary: legislation counsellors, review officers and senior managers provide advice to investors on investment proposals with respect to provisions of the Investment Canada Act; whether a proposal would require a review; and whether laws such as the Competition Act and other legislation or policies are relevant to an investor's proposal.
Inquiries: Ottawa/Hull (613) 995-9496.

Information Commissioner of Canada (ICC)

Place de Ville
Tower B, 3rd Floor
112 Kent Street
Ottawa, Ontario
K1A 1H3

Information: Ottawa/Hull (613) 995-2410; see also Toll-free Telephone Service section.

The Information Commissioner of Canada reports directly to Parliament.

ICC 1
The Information Commissioner is appointed by Parliament to deal with complaints concerning rights under the Access to Information Act. These rights are extended to *all* Canadians, permanent residents, non-permanent residents and corporations present in Canada. The Information Commissioner may appear in Federal Court on behalf of a complainant who has been denied access under the Act. In addition to making annual reports, the Information Commissioner may make special reports to Parliament at any time.

International Centre for Ocean Development (ICOD)

5670 Spring Garden Road, 9th Floor
Halifax, Nova Scotia
B3J 1H6

Other Offices: *see* Part II, Addresses.

Information: Halifax (902) 426-1512; Ottawa (613) 954-1920; Suva, Fiji 679-302039.

Minister responsible:
Minister for External Relations and International Development

ICOD 1
The International Centre for Ocean Development was established in 1985 in response to the 1982 United Nations Conference on the Law of the Sea, which introduced a strategy for sharing the world's ocean resources.

ICOD is unique among bilateral development-assistance agencies through its exclusive focus on the oceans. The Centre concentrates primarily on developing island and coastal countries where ocean resources play a significant role in economic development. The Centre has four geographical areas of operation: the Caribbean Basin, South Pacific, South and West Indian Ocean and francophone West Africa. ICOD's mandate encompasses all aspects of ocean resource development and management with emphasis on human resource development in lieu of large capital-intensive projects and hardware. Programs are designed to build on specific areas of sectoral expertise in developing countries or regions. The Centre's projects are grouped under seven broad sectoral themes: integrated ocean management and development, fisheries management and development, mariculture, coastal development and management, non-living resource management and development, marine transportation and ports management and marine environmental conservation.

ICOD considers project proposals submitted by government bodies, regional intergovernmental organizations, non-governmental organizations and appropriate institutions. However, the endorsement of projects by relevant government authorities in the developing countries is required. The Centre periodically collaborates in the delivery of assistance from other donor agencies to developing countries.

International Development Research Centre (IDRC)

250 Albert Street
(P O Box 8500)
Ottawa, Ontario
K1G 3H9

Other Offices: Montevideo, Cairo, Dakar, Nairobi, New Delhi, Singapore.

Information: Ottawa/Hull (613) 236-6163.

Minister responsible:
Minister for External Affairs and International Trade

International Development Research Centre
(continued)

IDRC 1
The International Development Research Centre helps developing countries find their own long-term solutions to pressing development problems through support for research. Research projects are identified and carried out by Third World recipients independently or, occasionally, in collaboration with Canadian partners. IDRC involves the Canadian academic community in addressing the problems of international development through the Young Canadian Researchers Award. This award gives Canadian graduate students or junior professionals a chance to take 12 months of research or research-related training in a developing country. Other awards available to Canadians include the Gemini Internship in Journalism and the John G. Bene Fellowship in Social Forestry. The Centre's library contains some 60 000 documents and 5000 serials reflecting IDRC's interest and provides library services and data base access to Canadians working on international development in universities and other organizations.

International Joint Commission (IJC)

Canadian Section
Berger Building, 18th Floor
100 Metcalfe Street
Ottawa, Ontario
K1P 5M1

Great Lakes Regional Office: Windsor, Ontario
(519) 256-7821.

United States Section: 2001 'S' Street N.W., 2nd Floor, Washington, D.C. (202) 673-6222.
Information: Ottawa/Hull (613) 995-2984.

IJC 1
The International Joint Commission was established under the 1909 Boundary Waters Treaty to assist in the solution and prevention of disputes on questions arising along the common frontier of Canada and the United States. It consists of three Canadian and three United States commissioners who adjudicate applications for the use, obstruction or diversion of waters that flow along, and in certain cases across, the boundary if such uses would affect the natural water levels or flows on the other side. The Commission also investigates specific issues and monitors situations when requested by the Governments of Canada or the United States. One of the Commission's major responsibilities relates to the Canada-United States Great Lakes Water Quality Agreement. Through a standing reference the Commission has been requested to assist governments in implementing the Agreement by reviewing and assessing programs and activities and providing advice and recommendations. The Commission also alerts governments to transboundary air quality problems along the common frontier.

Indian and Northern Affairs Canada (INAC)

Head Office
Les Terrasses de la Chaudière, North Tower
10 Wellington Street
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0H4)

Information: Ottawa/Hull, general inquiries (819) 997-9885; for other offices, *see* Part II, Addresses; for information on publications, amendments to the Indian Act, registration in the Indian Register and the Band Membership Rules Implementation Grant *see* the Toll-free Telephone Service section.

Minister responsible:
Minister of Indian Affairs and Northern Development

Indian and Inuit culture (INAC 1 – INAC 3)

INAC 1
Indian arts and crafts: the Department promotes and documents native art, offers support to native artists and maintains representative collections of Indian artwork.

INAC 2
Indian and Inuit cultural/educational centres: financial, professional, administrative and other forms of assistance are available to Indian and Inuit peoples for the establishment and operation of cultural/educational centres.

INAC 3
Inuit cultural development and linguistics: the Department promotes Inuit culture, values, lifestyles and linguistics through a variety of programs, including cultural grants and a program for facilitating the contemporary use of the Inuit language, Inuktitut, in its written forms and in the various communications media in the North. It promotes contemporary Inuit art at the national and international levels and provides assistance to Inuit artists in various media.
Inquiries: Ottawa/Hull (819) 997-8308.

Indian and Inuit education and training (INAC 4 – INAC 7)

INAC 4
Elementary/secondary education: the Department provides or purchases a full range of education services for eligible elementary/secondary Indian students who reside on reserves or Crown lands and attend federal, band or provincial schools.

INAC 5
Postsecondary education: financial support is provided to eligible treaty/status Indian and Inuit students attending degree, diploma and certificate granting postsecondary institutions recognized by a province, including students supported under the University and College Entrance Preparation (UCEP) Program. Under the Indian Studies Support Program (ISSP), the Department also contributes funding to Indian education organizations, Indian postsecondary institutions and other postsecondary institutions for the development and delivery of special programs and operational funding to the Saskatchewan Indian Federated College (SIFC).

INAC 6
Student and educational support services for elementary and secondary education: the Department provides for daily or seasonal transportation and grants a living allowance for students who must leave their communities to attend school. It also provides guidance, counselling and, if necessary, accommodation in group homes or student residences.

Indian school boards and committees are also funded. In keeping with the departmental policy of Indian control of Indian education, the Department provides advice and assistance to bands planning to take over the administration of education programs, including the operation of schools.

INAC 7
Northern Scientific Training Program (NSTP): this program, managed by the Department since 1961, supports Canadian universities in providing training that gives advanced students professional experience in the Canadian North and encourages them to develop a commitment to northern work. It aims to increase the number of graduates and other advanced students in Canadian universities who have specialized in some aspect of northern studies and who have northern research experience. The program provides supplementary financial assistance to university students to offset the logistical cost of conducting research in the North.
Inquiries: Circumpolar and Scientific Affairs Directorate, Ottawa/Hull (819) 997-9666.

Indian reserves (INAC 8 – INAC 10)

INAC 8
Indian reserves/technical services: through Public Works Canada, the Department provides a range of planning, design, construction, technical operations and asset management services indirectly in the form of advice and support and directly by managing some projects, for the infrastructure and buildings on Indian reserves.

INAC 9
Indians/contracting: the Department provides contract administration and advisory services, including policy development for consulting and non-consulting types of contracts. It also provides tendering and contract award services (including arrangements for temporary help) as well as training on contract-related issues. In addition, contract training packages and contracting guidelines are developed and made available to bands.

INAC 10
Indian reserves/environmental protection: the Environment Directorate provides technical, financial and other assistance direct to Indian communities to deal with environmental issues affecting Indians and their reserves. This includes environmental assessment and regulatory processes, clean-up activities, compensation negotiations and environmental workshops. The Directorate also assists other sectors of the Indian and Inuit Program with their environmental and assessment and planning activities. In addition, it works with other federal departments, particularly Environment Canada and Health and Welfare Canada, which monitor environmental issues that affect Indians and their lands. In this regard, the Directorate seeks to ensure that federal environmental policies and programs are responsive to Indian interests and are developed through direct Indian consultations.

Indian lands (INAC 11 – INAC 16)

INAC 11
Indian and Crown lands: the Department operates a land registry and keeps records of legal interests in Indian lands and of transactions affecting those interests. It researches departmental and other records to determine the status of Indian and other lands. Certified copies of documents showing evidence of interest in Indian and Crown lands of Canada are provided to bands, individual band members and the public. The Department manages property and usufructuary interests in Indian reserves and designated and surrendered lands. It also acquires land for addition to reserves.

INAC 12
Indians/treaty obligations: the Department is responsible for the administration of the federal government's treaty obligations to the Indian people. This includes treaty payments to band members and the provision of some hunting and fishing supplies and a suit of clothing to chiefs and councillors every three years. It co-ordinates policy development on treaty issues and supports the Office of the Treaty Commissioner in Saskatchewan. It aims to ensure that all legal obligations of the federal government under treaties are fulfilled, and that policies and programs delivered by the Department conform with the spirit and intent of treaties, where appropriate.
Inquiries: Ottawa/Hull (819) 994-0979.

Indian and Northern Affairs Canada *(continued)*
Indian lands *(continued)*

INAC 13
Specific claims/claims negotiation: specific claims are those based on grievances that Indian people might have about either the federal government's past administration of Indian lands and other assets under the various acts affecting Indians and reserve lands, or about the federal government's fulfilment of the Indian treaties and other agreements. The Specific Claims Branch reviews specific claims that have been presented to the government to identify and analyse the historical and factual elements relating to the claims. It consults with the Department of Justice respecting the legal basis of such claims. The Branch also represents the Minister of Indian Affairs and Northern Development and the federal government in specific claims negotiations with Indian bands across the country. Other activities include identifying policy issues and making recommendations concerning their resolution.

INAC 14
Indian and Inuit/land claim funding: funding is provided to Indian bands and Indian and Inuit associations for research and negotiations on specific and comprehensive land claims.

INAC 15
Indian reserves administration: the Department processes and provides advice concerning quasi-judicial appointments (such as justices of the peace and commissioners for oaths) made to provide services for Indians.

INAC 16
Indian band by-laws: ministerial discretion is exercised pursuant to the Indian Act and the Cree-Naskapi (of Quebec) Act to let band by-laws come into force or to disallow them. This service includes recording by-laws, giving training sessions, responding to related inquiries with respect to existing policies and procedures and a band by-law advisory service recently initiated to advise bands on by-law administration.

Indian band membership and administration (INAC 17 – INAC 28)

INAC 17
Indians/status and entitlement: the INAC Registrar determines whether individuals are entitled, under the Indian Act, to be registered as Indians. For those bands for which INAC administers membership, the Registrar determines whether individuals may be members of a particular band. It also provides, on request, certificates of Indian status to persons registered as Indians under the Indian Act.

INAC 18
Indian Register: the Department maintains the Indian Register and band lists containing the names of all persons registered as Indians under the Indian Act. It also maintains band lists for bands whose membership is recorded by the Department.

INAC 19
Band control of membership and band list: the Membership and Entitlement Directorate administers the provisions of the Indian Act respecting band control of its membership and the transfer of responsibility to a band for maintaining its band list. The Directorate processes the notice to the Minister from the council of a band, analyses the band's membership rules to determine whether they protect the acquired rights of persons and reviews the consent given by the electors of the band concerning the membership rules and the band's intention to assume control of its own membership. Where the conditions of the Indian Act are met, the Minister notifies the band that it has assumed control of its own membership; the Registrar then provides the band with a copy of the band list maintained in the Department.

INAC 20
Band Membership Rules Development and Implementation Grants: the Development Grant helps Indian bands develop membership rules. Bands are eligible to apply for assistance separately, jointly or through an umbrella organization. The Implementation Grant helps Indian bands implement a system for administering their own membership provisions. Bands that have been given the mandate to assume control of their own membership by obtaining the consent of a majority of the electors of the band are eligible for the grant. The amount of assistance is determined by a formula based on the registered band membership on the date the band primarily assumes control of this function.

INAC 21
Indians/band elections: the Department administers sections 74 to 80 of the Indian Act and the Indian Band Election Regulations, including appointing electoral officers, presiding over elections, recording results and handling election appeals. This covers work associated with by-elections, electoral vacancies, disqualifications, changes in composition of councils or electoral districts, band requests to revert to custom elections, responding to inquiries and providing advice and assistance to bands.

INAC 22
Indians/band amalgamation: the Department administers requests from Indian bands wishing to amalgamate or divide.

INAC 23
Indian/band funds administration: the Department, on behalf of the Indian people, administers and provides advice concerning Indian band funds (capital and revenue) held in the Consolidated Revenue Fund.

INAC 24
Indians/funds involving Indian children: the Department maintains records and administers the funds of Indian children adopted by non-Indians.

INAC 25
Self-government negotiations: the Department offers assistance in the negotiation and development process regarding self-government proposals that are community-based and involve changes outside the Indian Act.

INAC 26
Indian Test Case Funding Program: facilitates the resolution of legal issues and builds up a body of legal precedents for the benefit of both the Indian people and the federal government. This program contributes to the legal and associated costs of approved Indian-related litigation which has potential to become of judicial precedence. Funds are available at the appeal level only.
Inquiries: Litigation Support Directorate, Ottawa/Hull (819) 994-6732.

INAC 27
Bill C-31 Test Case Funding Program: ensures that individuals, groups, organizations and bands have recourse to the courts in matters where they believe their rights may be affected by Bill C-31 legislation. This program contributes to the legal and associated costs of actions related specifically to the implementation of Bill C-31, an Act to amend the Indian Act.
Inquiries: Litigation Support Directorate, Ottawa/Hull (819) 994-6732.

INAC 28
Indians/estate administration: the Department is responsible for the administration of the estates of deceased, mentally incompetent and infant Indian people.

Indian resources/policy regulations (INAC 29 – INAC 33)

INAC 29
Indian fishing policy: the Indian Fishing Policy Branch provides policy advice to the Minister of Indian Affairs and Northern Development on Indian fishing issues. It analyses and provides options and recommendations regarding the role of status Indians in fisheries management; economic development opportunities; the exercise of treaty and aboriginal rights; and the development of fisheries co-management through Indian self-government. The Branch also represents the Department or the federal government in the formal negotiation of Indian fishing agreements with Indian groups and other levels of government. Its work necessitates close liaison with the Department of Fisheries and Oceans.

INAC 30
Access to resources: the department assists aboriginal communities to obtain or increase economic returns from on-reserve natural resources; to gain or enhance access to off-reserve resources; to gain or increase economic benefits from major resource projects near reserves. Assistance is provided in a variety of forms, including the maintenance of basic mineral inventories; an arrangement with Forestry Canada to develop inventories of on-reserve forests; assistance in financing and advocacy services in band or community negotiations with provinces, investors or major developers to arrange agreements for on- and off-reserve resource development; financial and technical assistance for resource development planning studies, training and activities to enhance band and community awareness of resources; and administration of regulations that permit Indian bands to manage and dispose of on-reserve resources in a cost-effective manner.

INAC 31
Indian Oil and Gas Canada: Indian Oil and Gas Canada was established in 1987 to promote oil and gas development on Indian Lands for the benefit of Indian people; to provide technical and advisory support services to Indian bands related to hydrocarbon resource development; and to support increased Indian participation in the management, administration and development of their oil and gas resources.
Inquiries: Calgary (403) 292-5628.

INAC 32
Indian taxation powers: the 1988 amendments to the Indian Act related to property taxation (Bill C-115) substantially strengthens Indian taxation powers on reserve lands. An Indian-controlled Indian Taxation Advisory Board was created to guide the exercise of these powers and the development of this new field. The Board is supported by a secretariat within INAC's Economic Development Sector.
Inquiries: Ottawa/Hull (819) 997-1876.

INAC 33
Indian timber regulations: the Department administers Indian timber regulations, implements forest fire protection agreements with the provinces and maintains trust responsibility for forest resources on Indian reserves.

Economic Development (INAC 34 – INAC 35)

INAC 34
Indian/Inuit business development: the Department delivers lending programs through the Indian Economic Development Fund and the Inuit Economic Development Programs as they relate to direct loans for aboriginal business not served by aboriginal capital corporations and guaranteed loans to businesses on reserves and in Inuit communities. The Department also provides advisory services to on-reserve and Inuit businesses not receiving such services from a recognized aboriginally owned and controlled Community Economic Development Organization (CEDO).

Indian and Northern Affairs Canada *(continued)*
Economic Development *(continued)*

INAC 35
Canadian Aboriginal Economic Development Strategy (CAEDS): three government departments, (Indian and Northern Affairs Canada, Employment and Immigration Canada and Industry, Science and Technology Canada) are working together to implement the CAED strategy. Within Indian and Northern Affairs, this implementation requires a partnership between the government and aboriginal people in planning, organizing and directing their community business, resource and employment development and gaining access to renewable and non-renewable resources with commercial potential.
Inquiries: (819) 994-8140.

Human Resources (INAC 36 – INAC 37)

INAC 36
Indian Community Human Resource Strategy (ICHRS): the purpose of this program is to enable adult Indian and Inuit people to pursue initiatives oriented toward individual training, employment and entrepreneurial development both on and off reserves. The Department provides financial assistance in co-ordination with other public and private sector funding. There are six components to this program: institutional training, on-the-job training, mobility, entrepreneurial development, skills career opportunity program element (scope), and community investment.

INAC 37
Inuit counselling: the Department assists an Inuit organization in Ottawa in providing counselling services to Inuit who have moved to southern Canada to help them adapt to the southern urban environment. An annual financial contribution to cover the costs of a basic counselling service is provided through this program.
Inquiries: Ottawa/Hull (819) 997-0230.

Natural resources and economic development (INAC 38 – INAC 43)

INAC 38
Northern land use and management: the Department is responsible for a comprehensive program of regional land-use planning; the land involved includes the inland waters and the offshore areas. The program aims to improve management of land and resources in the North and to resolve conflicting interests of government departments, native people, developers, conservationists and others who use the resources of the Yukon and Northwest Territories. The Department manages the disposal of surface rights and controls the use of Crown lands in the Yukon and the Northwest Territories in accordance with the Territorial Lands Act and Regulations. It also acts as land agent for summer cottage subdivision under the Territorial Lands Act.

INAC 39
Northern non-renewable resources: the Department is responsible for mineral resources, including oil and gas, in the Northwest Territories, Yukon and the adjacent continental shelf. It exercises this responsibility by developing and implementing policies, legislation, plans and procedures that encourage exploration, development and conservation of northern non-renewable resources. The Northern Affairs Program has joint responsibility with the Canada Oil and Gas Lands Administration for developing and managing hydrocarbon resources policy and for co-ordinating oil and gas activities. The Department also grants and maintains mineral rights north of 60 degrees latitude, and collects Crown revenues from northern mining.

INAC 40
Northern Oil and Gas Action Program (NOGAP): this program, which began in 1984-85 and will continue to 1992-93, aims to accelerate the socio-economic, environmental and technical research and planning activities of concerned federal departments and the territorial governments; to support government policy, regulatory and management responsibilities; and to achieve a state of preparedness for northern hydrocarbon production in the early 1990s.

INAC 41
Northern economic development: the Department has the federal lead for the development and management of co-operative federal-territorial economic development agreements designed to enhance the economic circumstances and opportunities of northern residents.

INAC 42
Northern development/infrastructure: the Infrastructure Division of the Mining Management and Infrastructure Directorate contributes to policy development of other federal departments and agencies on airports, railways, maritime services and pipelines, in support of northern development projects. In its activities, the Infrastructure Division uses the services of both territorial governments and federal agencies, such as Public Works Canada. Work is well under way to transfer this program to the Territories.

INAC 43
Fur Development Program: the Department encourages and supports the cultural, social and economic significance of trapping to native and northern peoples. Other aspects of the program include greater co-operation and participation by federal, territorial and provincial agencies and native and private groups in organizing and delivering trapper education courses, as well as investigating opportunities for extending native and northern participation into other sectors of the fur industry.

Strategic planning and research (INAC 44 – INAC 46)

INAC 44
North American Air Defence Modernization Project (NAADM): the NAADM Project, under the leadership of the Department of National Defence, is modernizing the air surveillance system around the perimeter of North America. This entails, in part, the construction, operation and maintenance of new radar sites and upgraded northern airfields. As a member of the inter-departmental project team, Indian and Northern Affairs Canada manages and co-ordinates policies, strategies and processes for environmental and regulatory review, approval, inspection and enforcement; develops and implements policies and programs that will produce northern economic benefits from NAADM activities; incorporates the provisions of native land claims settlements and negotiations into NAADM activities; co-ordinates and manages participation of the territorial governments and native associations in the Project; and, in collaboration with DND, undertakes an information program to keep northern governments and communities, native associations, business interests and the general public up-to-date on all aspects of the NAADM Project.
Inquiries: Ottawa/Hull (819) 996-6919.

INAC 45
Northern native research and consultation contributions: the Department helps northern native organizations engage in research or conduct consultations in matters of social, political or economic importance or concern to them. Assistance is provided in the form of financial contributions, primarily to cover salaries and travel costs.
Inquiries: Ottawa/Hull (819) 997-0230.

INAC 46
Canadian Polar Research Commission: the Commission plays a key role in the development and dissemination of polar knowledge in Canada. It monitors the state of polar research in the North and provides advice to government, industry and other institutions on polar issues. It also promotes Canadian Arctic Sovereignty and provides Canada with a higher profile in international circumpolar research and co-oeration.

INAC 47
Circumpolar affairs: the Department monitors the consequences of socio-economic and technical developments in the circumpolar region. It plans and manages this kind of research in support of northern affairs program objectives, and co-ordinates selected scientific and technical agreements involving the governments of other circumpolar countries. It also advises federal and territorial government administrators and scientists on circumpolar affairs and provides liaison with foreign government agencies, universities, institutions and scientists.

Immigration and Refugee Board (IRB)

Head Office
240 Bank Street
Ottawa, Ontario
K1A 0K1

Information: Ottawa/Hull (613) 995-6486; regional offices *see* Part II, Addresses.

Minister responsible:
Minister of Employment and Immigration

IRB 1
The Immigration and Refugee Board (IRB) is an independent administrative tribunal consisting of two distinct divisions: the Immigration Appeal Division (IAD) and the Convention Refugee Determination Division (CRDD).

The Appeal Division hears appeals from people such as permanent residents of Canada and holders of valid visitors' visas who have been denied entry to, or ordered removed from, Canada. The Appeal Division also hears appeals from Canadian citizens and permanent residents who have sponsored applications by close family members wishing to immigrate to Canada, which have been refused by a visa officer.

The CRDD, or Refugee Division, adjudicates refugee claims in accordance with the Canadian Charter of Rights and Freedoms, the United Nations Convention relating to the Status of Refugees and Canada's humanitarian traditions. It seeks to provide refugee claimants with a fair, honest and efficient appraisal of their claims.

IRB 2
Documentation Centre: the Centre is the principal source in Canada of credible and trustworthy information on refugee and immigration issues. While it was established to meet the information needs of the IAD and the CRDD, the Documentation Centre also serves as a public affairs and education resource.

Industry, Science and Technology Canada (ISTC)

Head Office
C. D. Howe Building
235 Queen Street
Ottawa, Ontario
K1A 0H5

Information: Ottawa/Hull (613) 995-8900; regional and local offices *see* Part II, Addresses.

Ministers responsible:
Minister of Industry, Science and Technology,
Minister for Science and
Minister of State for Small Businesses and Tourism

Industry, Science and Technology Canada
(continued)

Aboriginal Economic Programs (ISTC 1 – ISTC 3)

The following programs are delivered by ISTC as part of the Government of Canada's Canadian Aboriginal Economic Development (CAED) Strategy. Indian and Northern Affairs Canada and Employment and Immigration Canada deliver other components of the CAED Strategy.

ISTC 1

Aboriginal Business Development and Joint Ventures Program: this program provides financial assistance to aboriginal entrepreneurs and communities enabling them to establish, expand and acquire business enterprises. It also provides a comprehensive service to aboriginal entrepreneurs by supporting the purchase of technical and professional advisory services from the private sector. Through joint ventures aboriginal entrepreneurs are encouraged to undertake business arrangements with non-aboriginal business partners, leading to the transfer of management, technical and other business skills to aboriginal people.
Inquiries: call the nearest Aboriginal Economic Programs office *see* Part II, Addresses or (613) 954-4064.

ISTC 2

Aboriginal Capital Corporations Program: this program supports and builds on the network of autonomous aboriginal financial institutions established across the country in recent years through the efforts of ISTC's former Native Economic Development Program. The Capital Corporations Program allows aboriginal people to manage their own financial infrastructure and make capital available locally to aboriginal businesses.
Inquiries: call the nearest Aboriginal Economic Programs office *see* Part II, Addresses or (613) 954-4064.

ISTC 3

Research and Advocacy Program: sharing responsibility with Indian and Northern Affairs Canada and Employment and Immigration Canada for this component of the CAED Strategy, Research and Advocacy ensures effective management and co-ordination of the strategy programs and conducts research and policy analysis. The advocacy role is designed to build support for aboriginal businesses within the federal government and in all quarters of the Canadian economy. This is accomplished by supporting the development of opportunities through studies, conferences and seminars which can lead to business development, and by promoting a greater awareness of aboriginal business achievement.
Inquiries: call the nearest Aboriginal Economic Programs office *see* Part II, Addresses or (613) 954-4064.

ISTC 4

Access Small Business Program (ASBP): announced in July 1988 and delivered by both ISTC and Supply and Services Canada, this program consists of a series of non-funded initiatives aimed at improving access by small businesses to government procurement. The four components of the ASBP are sub-contractors' opportunities, source development initiatives, access enhancement opportunities and regular industry support programs. Procurement, Planning and Analysis Division, Planning and Analysis Directorate, Aerospace, Defence and Industrial Benefits Branch.
Inquiries: Ottawa/Hull (613) 954-3748.

ISTC 5

Advanced Industrial Materials Networks: this program encourages and supports co-operation among businesses, research centres, universities and associations in the area of advanced industrial materials. It also promotes non-profit, private-sector national networks of scientists, industrialists and engineers. Such networks improve information exchanges; identify emerging technologies and applications; identify domestic and international markets of strategic importance; facilitate joint planning between researchers and current and potential producers and users in various areas; accelerate the removal of barriers to advanced technology application; and encourage university collaboration in research and co-operation across disciplines and sectors. Advanced Industrial Materials Directorate, Resource Processing Industries Branch.
Inquiries: Ottawa/Hull (613) 954-3114 or any ISTC regional office, *see* Part II, Addresses.

ISTC 6

Advanced Manufacturing Technology Application Program (AMTAP): AMTAP provides funding for qualified firms to engage outside expertise to assess the feasibility of upgrading manufacturing operations through the application of advanced manufacturing technology. Technology Applications Directorate, Information Technologies Industry Branch.
Inquiries: Ottawa/Hull (613) 954-3315 or any ISTC regional office, *see* Part II, Addresses.

ISTC 7

Advanced Train Control System Program: financial assistance is available to Canadian companies that carry out research, development and testing of components and subsystems in support of the introduction of advanced train control technology in North America. Development initiatives must meet the system requirements and specifications defined jointly by the Railway Association of Canada and the American Association of Railways, to ensure development of standardized components and compatibility among railway networks. Marine, Urban and Rail Directorate, Surface Transportation and Machinery Branch.
Inquiries: Ottawa/Hull (613) 954-3443 or any ISTC regional office, *see* Part II, Addresses.

ISTC 8
Artificial Intelligence Research and Development Fund: the Fund is held by the Treasury Board and allocated on a competitive basis to federal departments and agencies on the advice of ISTC to share the costs of artificial intelligence based systems. Projects supported must demonstrate important potential benefits to both government operations and industrial competitiveness. Opportunities exist for industry, both as a contractor for such projects, as well as a collaborator with departments in research and development. Technology Policy Branch, Policy Sector.
Inquiries: Ottawa/Hull (613) 993-0303.

ISTC 9
Automotive Components Initiative: the Initiative provides a non-repayable contribution to help automotive parts companies improve their current manufacturing operations. Direct contributions are made toward the cost of obtaining a consultant and sharing non-capital expenses derived from implementing the consultant's recommendations. Automotive Division, Surface Transportation and Machinery Branch.
Inquiries: Ottawa/Hull (613) 954-8400 or any ISTC regional office, *see* Part II, Addresses.

ISTC 10
Automotive Duty Remission Program: duties are remitted on imported vehicles in return for exports of Canadian Valve Added (CVA) in parts offshore. This terminates in 1998. For foreign vehicle manufacturers with assembly facilities in Canada remittance of duties on imported vehicles and parts can be obtained in return for CVA in vehicles and parts produced in Canada. This expires in 1996. Automotive Data and Analysis Division, Surface Transportation and Machinery Branch.
Inquiries: Ottawa/Hull (613) 954-3441 or any ISTC regional office, *see* Part II, Addresses.

ISTC 11
Auto-pact tariff benefits: the Canada-United States Automotive Products Agreement of 1965 allows motor vehicle manufacturers duty-free entry into Canada for vehicles, parts and accessories. To be eligible, manufacturers must have been in production in the 1963-64 fiscal year and have met certain safeguards related to the production and sale of vehicles in Canada. For companies not in production in that year, similar benefits were extended by special Orders-in-Council if they met similar conditions. The program is limited to existing participants as of 31 July 1989. Automotive Data and Analysis Division, Surface Transportation and Machinery Branch.
Inquiries: Ottawa/Hull (613) 954-3441 or any ISTC regional office, *see* Part II, Addresses.

ISTC 12
Business service centres: these centres have been established at headquarters and in every regional office. They provide information on programs related to industry, trade, technology and science.
Inquiries: any ISTC regional office, *see* Part II, Addresses.

ISTC 13
Business Opportunities Sourcing System (BOSS): BOSS is a sourcing system containing basic information on over 27 000 Canadian companies. It maintains a computer listing of Canadian manufacturers, international trading houses, freight forwarders and service firms. Over 8000 domestic and international users consult BOSS to locate Canadian suppliers, identify products and services for sourcing, obtain market intelligence and assess market opportunities. Services to Business Branch.
Inquiries: Ottawa/Hull (613) 954-5031 or any ISTC regional office, *see* Part II, Addresses.

ISTC 14
Canada Awards for Business Excellence: these annual awards honour outstanding business achievers in eight categories: invention, innovation, industrial design, entrepreneurship, environment, marketing, small business and quality. They are open to businesses of all sizes and in all fields of economic activity. Independent private-sector experts select three award winners in each category - gold, silver and bronze - and winners may use the CABE logo on their products and publications. Services to Business Branch.
Inquiries: Ottawa/Hull (613) 954-4079 or any ISTC regional office, *see* Part II, Addresses.

ISTC 15
Canada-Quebec agreements: under a number of subsidiary agreements, the governments of Canada and Quebec have agreed to work together to facilitate the implementation of new industrial, scientific and technological development opportunities and to enhance the economic impact of tourism in Quebec. Both governments have also agreed to establish programs aimed at the specific needs of the regions of Quebec.
Inquiries: the ISTC Quebec Regional Office, *see* Part II, Addresses.

ISTC 16
Canada Scholarships Program: this national program recognizes outstanding students and encourages them to pursue undergraduate studies in the natural sciences, engineering and related disciplines. A minimum of 2500 new scholarships, each worth $2000 per year, are awarded annually to top Canadian students entering undergraduate studies in eligible fields. Scholarships are renewable for up to three additional years, for a maximum of $8000 over four years. At least half of the scholarships are awarded to women, and residents of each province and territory are awarded a minimum of 10 scholarships. The program is administered by the Association of Universities and Colleges on behalf of ISTC.
Inquiries: Ottawa/Hull (613) 563-1236 or any ISTC regional office, *see* Part II, Addresses.

Industry, Science and Technology Canada
(continued)

ISTC 17
Canadian Committee on Women in Engineering: formed in February, 1990, this is a private sector initiative with support from EIC and ISTC. The Committee holds public forums across Canada and conducts research to acquire information necessary to make recommendations to increase women's participation in engineering. A validation conference on the Committee's work will be held in the summer of 1991 in Fredericton, New Brunswick. The final report will be distributed April, 1992.
Inquiries: Chair, Canadian Committee on Women in Engineering, Faculty of Engineering, University of New Brunswick, PO Box 4400, Fredericton, New Brunswick, E3B 5A3 (506) 453-4515 or ISTC Ottawa/Hull (613) 991-4841.

ISTC 18
Canadian Institute for Advanced Research (CIAR): ISTC manages the federal grant to the Institute of up to $2 million per annum through 1990-91. CIAR is a non-profit corporation whose mission is to help build Canada's fundamental research capability in areas important to the country's future by providing salary, travel and networking support for outstanding researchers.
Inquiries: Ottawa/Hull (613) 998-0942.

ISTC 19
Canadian Study Group on Technicians and Technologists: established in September, 1990, this private-sector led group was formed to examine: the role of engineering technicians and technologists in promoting technology development, diffusion and adoption; the participation of women in these fields and ways of increasing their interest and involvement; and the influence of the Canadian educational system on supply and demand for technicians and technologists. It is expected that a major conference will be held to discuss the findings of the committee in the fall of 1991, and a final report and action plan will be released by the end of 1991.
Inquiries: Ottawa/Hull (613) 234-0505.

ISTC 20
Capital projects: ISTC promotes Canadian access to capital projects through advice on international opportunities, partnerships and joint venture strategies and through co-ordination of international marketing programs and services for capital projects. Access to domestic capital projects is promoted by reviewing potential major projects within Canada, providing advice on opportunities for participation of Canadian companies in such projects, advising project sponsors on Canadian capabilities and recommending Canadian content. Capital Projects Division, Surface Transportation and Machinery Branch.
Inquiries: Ottawa/Hull (613) 954-3778 or any ISTC regional office, *see* Part II, Addresses.

ISTC 21
Co-operative Industrial and Market Development Program (CIMDP): this five-year, cost-shared program is supported by the governments of Canada and the provinces and the secondary wood products industry. It is a flexible program which encourages industrial development and the diversification and expansion of export markets for manufactured wood products. The federal and provincial governments and the manufactured wood products industry of British Columbia signed an agreement in 1989 to participate in the first component of the CIMDP. Resource Processing Industries Branch.
Inquiries: Ottawa/Hull (613) 954-3045 or the ISTC British Columbia Regional Office, *see* Part II, Addresses.

ISTC 22
Co-operative Overseas Market Development Program: based on tripartite agreements between the Government of Canada, individual provinces and certain wood products industry associations, this program aims to develop and diversify overseas markets for solid wood products. Efforts are concentrated on developing new markets and protecting existing ones, identifying new product opportunities and addressing market access issues such as tariff and non-tariff barriers affecting Canadian wood products exports. Currently, only two such agreements exist, one with British Columbia and the Council of Forest Industries of British Columbia and the other involving the provinces of Ontario, Quebec, New Brunswick, Nova Scotia, Newfoundland and Prince Edward Island and the industry represented by the Canadian Lumbermen's Association, the Ontario Lumber Manufacturers' Association, the Quebec Lumber Manufacturers' Association and the Maritime Lumber Bureau which also represents the Newfoundland Lumber Producers Association. Resource Processing Industries Branch.
Inquiries: Ottawa/Hull (613) 954-3031.

ISTC 23
Defence Industry Productivity Program (DIPP): DIPP helps aerospace and defence-related industries across Canada compete successfully in domestic and export markets. Included in the program are research and development (defence and defence-related products and associated technologies), source establishment (qualified Canadian suppliers of defence and defence-related products), capital assistance (the acquisition of advanced product equipment and modernization or upgrading of engineering or manufacturing capabilities) and market feasibility studies (specifications for defence-related products and market characteristics for products). Aerospace, Defence and Industrial Benefits Branch.
Inquiries: Ottawa/Hull (613) 954-3146 or any ISTC regional office, *see* Part II, Addresses.

ISTC 24
DHC-7 and DHC-8 Sales Financing Program: this program provides credit insurance to lenders and lessors in financing the purchase of DHC-7 and DHC-8 aircraft by commuter air carriers in Canada and the United States, thereby enabling de Havilland to compete more effectively with other manufacturers of commuter aircraft. Credit Insurance and Recoveries, Crown Investments and Guarantees Branch.
Inquiries: Ottawa/Hull (613) 954-5602 or any ISTC regional office, *see* Part II, Addresses.

ISTC 25
DISTCOVERY Program: this program assists entrepreneurs in identifying new business opportunities. It includes a library of Canadian and foreign technology and products directories, brochures and newsletters, as well as a data base of products, processes and services available for licence in Canada and throughout the world. DISTCOVERY is not yet available in all regional offices.
Inquiries: Moncton (506) 851-6480.

ISTC 26
Emergency Preparedness Program: this program deals with civil emergency industrial preparedness plans for all natural or man-made disasters and emergencies in times of peace, crisis or war. Preparations are co-ordinated both nationally and internationally. Emergency Planning Division, Aerospace, Defence and Industrial Benefits Branch.
Inquiries: Ottawa/Hull (613) 954-3774 or any ISTC regional office, *see* Part II, Addresses.

ISTC 27
Enterprise Development Program: this program encourages industrial diversification in the resource regions of Quebec. It promotes the establishment, expansion and modernization of businesses, particularly small and medium-sized ones, as well as technological development and economic adjustment. It focusses primarily on manufacturing and processing, but includes other sectors in the resource regions of the province. Financial assistance under the program may be used for consultant costs; for establishing, expanding or modernizing a facility; for pooling services to business; for market studies or participation in trade fairs, seminars or special events; and for identifying business opportunities.
Inquiries: the ISTC Quebec Regional Office, *see* Part II, Addresses.

ISTC 28
Entrepreneurship Awareness Program: this program promotes entrepreneurship, makes Canadians more aware of social, economic and cultural benefits and encourages a positive attitude toward self-employment. Operations Directorate, Entrepreneurship and Small Business Office.
Inquiries: Ottawa/Hull (613) 954-5446 or any ISTC regional office, *see* Part II, Addresses.

ISTC 29
Environmental Industries Sector Initiative: the Initiative assists environmental industries to identify and capture opportunities related to growing domestic and international markets for environmental products and services. Phase I of the Initiative concentrates on: building networks among the main stakeholders (industry, research institutes and governments); and developing an understanding of the environmental industry, its markets and technologies. This builds a framework, for implementing a co-ordinated set of activities to enhance the international competitiveness of Canada's environmental industry in phase II.
Inquiries: Ottawa/Hull (613) 954-3126.

ISTC 30
FedNor - Core Industrial Program: the Federal Economic Development Initiative in Northern Ontario (FedNor) provides assistance for new and existing businesses in Northern Ontario. It helps in the following areas: establishing new facilities, research and development of new products and processes, market development and feasibility studies. Eligible sectors include manufacturing or processing, aquaculture, repair and other business services.
Inquiries: Sault Ste Marie (705) 942-1327; Thunder Bay (807) 623-4436; Sudbury (705) 671-0711. *See also* the Toll-free Telephone Service section.

ISTC 31
FedNor - Loan Insurance Program: this program encourages private-sector capital investment in viable commercial operations. Designed to complement other FedNor financial assistance programs, it assists eligible businesses in Northern Ontario to obtain long-term financing that would otherwise be unavailable. Eligible business sectors include: aquaculture, specified agricultural and business services, commercial research and development facilities, logging and forestry, manufacturing and packaging, mining, storage and warehousing, recreational facilities, tourism accommodation and food and beverage services.

ISTC 32
FedNor - Procurement Initiative: through this program, Supply and Services Canada assists FedNor's supplier development programs in Northern Ontario. Its main goal is to increase purchases by the federal government of goods and services from businesses in the region. The program provides information on selling to the federal government (how to bid and what to sell) and assists in upgrading quantity or quality of supplier facilities.

ISTC 33
FedNor - Rural Small Business Assistance Program: this program provides assistance to new and existing small businesses in rural Northern Ontario. It helps establish new facilities and modernize or expand existing operations. Eligible sectors include: logging and forestry, marinas, manufacturing and processing, aquaculture, storage and warehousing, wholesale trade, computers and related services, tourist accommodation, retail trade and repair services to other businesses.
Inquiries: Sault Ste Marie (705) 942-1327; Thunder Bay (807) 623-4436; Sudbury (705) 671-0711. *See also* the Toll-free Telephone Service section.

Industry, Science and Technology Canada
(continued)

ISTC 34
Forest Industries Research and Development and Innovation Program: this program offers financial incentives for research and development and technology application projects undertaken by alliances in forest- and related-machinery industries. The objective is to enhance international competitiveness of these industries. Financial contributions of up to 50 percent of eligible costs of research and development and innovation projects are provided.
Inquiries: Ottawa/Hull (613) 954-3139 or any ISTC regional office, *see* Part II, Addresses.

ISTC 35
Free-trade clinics: day-long information sessions on free trade are available to entrepreneurs and professionals in the business community. Free-trade clinics provide information on the content of the Free Trade Agreement and its impact on the Canadian economy. They also provide information on successful exporting to the United States.
Inquiries: the ISTC Quebec Regional Office, *see* Part II, Addresses.

ISTC 36
Industrial benefits policy: the industrial benefits policy, implemented through permanent project offices and ad hoc review committees, promotes long-term achievements in industrial and regional development as well as short-term economic benefits. Procurement Planning and Analysis, Aerospace, Defence and Industrial Benefits Branch.
Inquiries: Ottawa/Hull (613) 954-3748 or any ISTC regional office, *see* Part II, Addresses.

ISTC 37
Industrial benefits policy, Private-sector major projects: the industrial benefits policy for private sector projects is developed in consultation with provincial and territorial governments and other federal departments and agencies with the objective of providing guidelines to private sector project owners on industrial benefits issues for projects involving government participation.
Inquiries: Ottawa/Hull (613) 954-3778 or any ISTC regional office, *see* Part II, Addresses.

ISTC 38
Industrial recovery program for east-end Montreal: this program aims to strengthen and diversify the industrial base of East-end Montreal. It attracts new investment and encourages the development of new enterprises, particularly small and medium-size businesses. Financial assistance under this program may be directed to the establishment of a new business; the expansion or modernization of an existing business; an innovation project; the cost of project development studies or consultant services; or the cost of common services.
Inquiries: ISTC Quebec Regional Office, *see* Part II, Addresses.

ISTC 39
Sector campaigns: assistance is provided for joint industry-government initiatives to improve the international competitiveness of specific Canadian industries, especially in terms of the application of technologies and innovations. To date, campaigns have been approved in the areas of automotive components, manufactured wood products, environmental industries, fashion apparel and fishery products. Policy, Co-ordination and Control Branch.
Inquiries: Ottawa/Hull (613) 954-2897 or any ISTC regional office, *see* Part II, Addresses.

ISTC 40
Information technologies industry workshops: this is a pilot project that brings together industry executives, equipment suppliers and technology experts to identify opportunities for enhancing the use of information technologies in selected industries. It focusses on creating and using information technologies for competitive advantage and on encouraging collaboration in advanced applications. Resource and Services Industries Division, Information Technologies Industry Branch.
Inquiries: Ottawa/Hull (613) 954-3472 or any ISTC regional office, *see* Part II, Addresses.

ISTC 41
InnovAction: the Government of Canada's strategy for science and technology focusses on five critical areas: strategic technologies, industrial innovation and technology diffusion, management of federal science and technology resources, human resources for science and technology and public education and awareness of science and technology. Specific initiatives include: a national microelectronics strategy, the Canadian Manufacturing Advanced Technology Exchange, a technology-centres policy, centres of excellence based on industry-university collaboration, the Canada Scholarships Program, increased funding for university-research granting councils, and a national effort to increase public awareness of the importance of science and technology. Science Strategy and Federal Research Branch, Science Sector.
Inquiries: Ottawa/Hull (613) 990-6256 or any ISTC regional office, *see* Part II, Addresses.

ISTC 42
Interfirm Comparison Program: this program helps businesses improve productivity, profitability and competitiveness by measuring their performance with that of other firms involved in the same type of activity. Each participating firm receives a report which reviews the firm's strengths and weaknesses. The data collected from each firm is treated confidentially. Productivity Improvement Service, Services to Business Branch.
Inquiries: Ottawa/Hull (613) 954-4971 or any ISTC regional office, *see* Part II, Addresses.

ISTC 43
International agreements: ISTC develops, negotiates and administers international agreements in industrial co-operation and science and technology. It also develops strategies for priority countries and assists in specific international initiatives. International Initiatives Directorate, International Affairs Branch.
Inquiries: Ottawa/Hull (613) 957-8480 or any ISTC regional office, *see* Part II, Addresses.

ISTC 44
International planning: ISTC outlines a plan detailing its international strategies and priorities as well as planned activities in support of these strategies. In addition, a foreign travel plan provides information on all ISTC travel abroad (excluding the United States). Planning and Operations, International Affairs Branch.
Inquiries: Ottawa/Hull (613) 954-5298 or any ISTC regional office, *see* Part II, Addresses.

ISTC 45
Japan Science and Technology Fund: the Fund was created to enhance Canada's scientific and technological base by expanding mutually beneficial collaboration with Japan. It can support joint research and development projects between Canadian and Japanese companies, researcher visits to Japan, research exchanges and Japanese language training for Canadian researchers with plans to work at least six months in Japan. Planning Co-ordination and Control Branch, Industry and Technology Sector.
Inquiries: (613) 954-2914.

ISTC 46
Laprade and Thetford Mines Regions Special Program: this program channels contributions and grants to the Laprade and Thetford Mines regions. Contributions are directed toward projects that enhance industry and tourism, as well as toward community projects and public infrastructure projects. Grants are made to local development corporations that provide financing to projects that contribute to the economic development of these regions.
Inquiries: ISTC Quebec Regional Office, *see* Part II, Addresses.

ISTC 47
Laprade and Thetford Mines Regions Programs: assistance is offered in the Laprade and Thetford Mines regions for conducting studies; for establishment, expansion or modernization projects; for marketing activities; and for innovation and tourism projects. The programs also provide supplementary assistance for existing projects and fund projects that do not qualify for assistance under other programs.
Inquiries: ISTC Quebec Regional Office, *see* Part II, Addresses.

ISTC 48
Loan insurance and recoveries: the Department administers and monitors its portfolio of insured loans (credit insurance and guarantees) in various programs. Appropriate action is taken where it is necessary to recover amounts due to the Crown under any ISTC-funded program. Credit Insurance and Recoveries, Crown Investments and Guarantees.
Inquiries: Ottawa/Hull (613) 954-5602 or any ISTC regional office, *see* Part II, Addresses.

ISTC 49
Machinery and electrical equipment trade data base: this data base provides pertinent data from Statistics Canada on exports and imports. Both standard and country-breakdown reports are provided to measure trends in the machinery and electrical equipment sectors. Machinery Directorate, Surface Transportation and Machinery Branch.
Inquiries: Ottawa/Hull (613) 954-3211 or any ISTC regional office, *see* Part II, Addresses.

ISTC 50
Management workshops: ISTC organizes workshops for groups of 10 to 15 managers to discuss various issues relating to the management of small and medium-size businesses. Topics include production challenges, managing for the present and for the future, innovators and marketing strategies. Each half-day workshop, led by a consultant, serves as a forum for ideas on these topics.
Inquiries: ISTC Quebec Regional Office, *see* Part II, Addresses.

ISTC 51
Manufacturing Productivity Improvement Program: this program helps manufacturing and processing firms in urban Quebec become more competitive through the acquisition of advanced technologies. The program provides contributions to eligible businesses, particularly small and medium-size ones, for the purchase of new production equipment or for consultant studies.
Inquiries: ISTC Quebec Regional Office, *see* Part II, Addresses.

ISTC 52
Manufacturing Visits Program: this service organizes structured visits for senior managers of manufacturing companies to firms currently employing new manufacturing technologies. A pilot series of visits has been organized for Manitoba, New Brunswick and Nova Scotia. Manufacturing Industries Division, Technology Applications Directorate, Information Technologies Industry Branch.
Inquiries: Ottawa/Hull (613) 954-3290 or Fax (613) 954-1894; or any ISTC regional office, *see* Part II, Addresses.

ISTC 53
Market intelligence reports: these reports analyse Canadian and U.S. markets for products that could lead to new or expanded manufacturing in Canada. A series of publications describe Canadian production, imports and importers, exports, foreign exporters to Canada, tariffs, products and U.S. imports. Market Intelligence Division, Services to Business Branch.
Inquiries: Ottawa/Hull (613) 954-4977 or any ISTC regional office, *see* Part II, Addresses.

ISTC 54
Microelectronics and Systems Development Program: financial assistance is provided to Canadian companies undertaking the research and development of innovative, generic microelectronic components and of systems based on advanced microelectronics and information technologies. Programs and Planning, Information Technologies Industry Branch.
Inquiries: Ottawa/Hull (613) 954-3470 or any ISTC regional office, *see* Part II, Addresses.

ISTC 55
National Advisory Board on Science and Technology: created in 1986, NABST advises the Prime Minister on how science and technology can be more effectively exploited in Canada. National Advisory Board on Science and Technology Secretariat, Science Sector.
Inquiries: Ottawa/Hull (613) 993-5275 or any ISTC regional office, *see* Part II, Addresses.

Industry, Science and Technology Canada
(continued)

ISTC 56
National Advisory Panel on Advanced Industrial Materials: the Panel was created in 1990 to provide a forum for developing a national strategy for improving industrial competitiveness through the development and application of advanced materials. It reports to the Minister, and its membership consists of business leaders and scientific experts from the private sector.
Technology Policy Branch, Policy Sector.
Inquiries: (613) 998-0941.

ISTC 57
National Biotechnology Advisory Committee: the NBAC is composed of business and academic leaders, who advise the Minister on strategies for private and public sector investments in biotechnologies, to enhance competitiveness across a number of industry sectors. The research work of the Committee is supported by a Secretariat in the ISTC Technology Policy Branch.
Technology Policy Branch, Policy Sector.
Inquiries: (613) 991-6669.

ISTC 58
Networks of Centres of Excellence: this program promotes excellence in long-term fundamental research relevant to Canada's international competitiveness. Fifteen networks have been established and provided with multi-year financial assistance through the federal granting councils to help integrate industry, universities and government into national research networks. The networks were selected on the basis of an open competition and recommendations from an international review committee and an advisory committee of eminent Canadians. Networks of Centres of Excellence, Science Sector.
Inquiries: Ottawa/Hull, (613) 993-6857 or any ISTC regional office, *see* Part II, Addresses.

ISTC 59
New Exporters programs: assistance to newly exporting Canadian companies is provided through several programs. The New Exporters to Border States (NEBS) Program familiarizes companies with American and Canadian customs offices and importers and agents, and arranges briefings by Canadian consular staff. The New Exporters to Overseas Markets (NEXOS) Program assists companies currently exporting only to the United States in selling to overseas markets. The New Exporters to the U.S. South (NEXUS) Program helps exporters already successful in the northern United States penetrate markets in the American South and Southwest.
Inquiries: any ISTC regional office, *see* Part II, Addresses.

ISTC 60
Ocean technology initiative: funding is available for consultant services to undertake studies and analyses of global markets for ocean technologies. These studies include the identification of market opportunities, market constraints, technology trends and foreign competing technologies and competitors. The results will be available to the industry in Canada for discussion with government for possible follow-up initiatives.
Inquiries: Ottawa/Hull (613) 954-3759.

ISTC 61
Procurement review: when contracting for the supply of goods and services it is almost always the government's policy to get the best value for its money and provide equal opportunity to tender. There are, however, occasions when exceptions are made to take advantage of social or economic benefits beyond the impact of the procurement itself. ISTC provides Supply and Services Canada, through the inter-departmental Procurement Review Committee, with information on the socio-economic aspects of bids for tender valued above two million dollars. Procurement Planning and Analysis, Aerospace, Defence and Industrial Benefits Branch.
Inquiries: Ottawa/Hull (613) 954-3748 or any ISTC regional office, *see* Part II, Addresses.

ISTC 62
Program for Export Market Development (PEMD): PEMD is a trade promotion program of External Affairs and International Trade Canada, implemented jointly with ISTC. It offers financial assistance to Canadian businesses for export promotion. To reduce the risks involved in penetrating a foreign market and to encourage companies to become exporters, the program shares the costs of activities that Canadian companies could not or would not undertake alone. In addition, existing Canadian exporters are encouraged to enter new geographic and product markets. All activities under PEMD are aimed at generating export sales and involve such undertakings as trade fairs, trade missions, visits outside Canada, visits of foreign buyers, project bidding, permanent sales offices abroad, marketing agreements and special activities.
Inquiries: any ISTC regional office or International Trade Centre, *see* Part II, Addresses; or the Export and Investment Programs Division, Department of External Affairs and International Trade, Ottawa/Hull (613) 996-7155. Hot-line service 1-800-267-8376 (Ottawa/Hull callers, please use (613) 993-6435).

ISTC 63
Royal Society of Canada: ISTC manages a federal grant to the Society of up to $1 million per annum for five years. The grant is used for corporate development and to carry out activities in the evaluation of research, the advancement of women in scholarship and in public awareness of science.
Inquiries: Ottawa/Hull (613) 998-0942.

ISTC 64
Science Culture Canada Program: funding is available for projects and activities which increase public awareness of the significance of science and technology in our lives. Support is divided among project funding, general core funding and youth core funding. Competitions for funding are held twice a year, with applications judged by a non-government evaluation committee composed of science and technology experts. The program is administered by Supply and Services Canada, under the direction of a management committee chaired by an ISTC representative. Science and Technology Public Awareness Campaign Secretariat, Science Sector.
Inquiries: Ottawa/Hull (613) 993-5249 or any ISTC regional office, *see* Part II, Addresses.

ISTC 65
Science and Technology Public Awareness Campaign: this program is designed to make Canadians, particularly young people, more aware of the integral role played by scientific and technological developments in their lives, in terms of both national economic well-being and international competitiveness. It also seeks to encourage young Canadians to consider career opportunities in various scientific and technological fields. Science and Technology Public Awareness Campaign Secretariat, Science Sector.
Inquiries: Ottawa/Hull (613) 990-6121 or any ISTC regional office, *see* Part II, Addresses.

ISTC 66
Service Industries Studies Program: since its inception in 1986, this program has studied the service sector and its component industries through research by the Fraser Institute, the Institute for Research on Public Policy and Statistics Canada. The program has produced more than eighty separate studies plus numerous overview reports covering service sector growth, international trade and statistics. Commercial Services Industries Directorate, Service Industries and Consumer Goods Branch.
Inquiries: Ottawa/Hull (613) 954-2994 or any ISTC regional office, *see* Part II, Addresses.

ISTC 67
Ship taxes: income tax regulations permit accelerated capital cost allowance for the construction of new vessels and for the conversion of ships in Canada. Certification is provided to the registered owners of new vessels or converted vessels. Programs, Analysis and Co-ordination Division, Surface Transportation and Machinery Branch.
Inquiries: Ottawa/Hull (613) 954-3386 or any ISTC regional office, *see* Part II, Addresses.

ISTC 68
Small Businesses Loans Act: this Act helps small businesses obtain loans to finance specified fixed-asset needs, including purchase or upgrading of premises or equipment and purchase of land. These loans are made directly by approved lenders to small enterprises, with ISTC providing for loss-sharing arrangements between the lenders and the federal government. Small Business Loans Administration, Crown Investments and Guarantees.
Inquiries: Ottawa/Hull (613) 954-5540 or any ISTC regional office, *see* Part II, Addresses.

ISTC 69
Strategic Technologies Program: financial assistance is provided to support alliances in research, development and technology applications in the fields of information technology, biotechnology and advanced industrial materials. These industry-led alliances can involve foreign firms, universities or research institutes that want to pool resources on research and development and on pre-commercial technology application projects.
Inquiries: Programs and Planning, Information Technologies Industry Branch, Ottawa/Hull (613) 954-3470; Advanced Industrial Materials Directorate, Resource Processing Industries Branch, Ottawa/Hull (613) 954-3114; Biotechnology Division, Resource Processing Industries Branch, Ottawa/Hull (613) 954-3042; or any ISTC regional office, *see* Part II, Addresses.

ISTC 70
St. Lawrence River Environmental Technology Development Program: funds are provided for the development and application of new or improved technology to help reduce industrial pollution in the St Lawrence River. These technologies focus on toxic substances in the waste of six major industrial sectors along the river. Environmental Industries and Projects Division, Surface Transportation and Machinery Branch.
Inquiries: Ottawa/Hull (613) 954-3225 or any ISTC regional office, *see* Part II, Addresses.

ISTC 71
Technology centres policy: the Department encourages certain industry-oriented federal laboratories to be more responsive to the needs of users through the work of industry-led advisory boards. The boards oversee the setting of laboratory research priorities, operations and financing; represent industry and regional interests; and help laboratories develop as commercially viable entities. Participating laboratories are expected to increase their cost recovery and can retain part of incremental revenues from cost recovery and joint projects. Science Strategy and Federal Research Branch, Science Sector.
Inquiries: Ottawa/Hull (613) 990-6256 or any ISTC regional office, *see* Part II, Addresses.

ISTC 72
Technology Outreach Program: financial support is provided to specialized technology centres for national activities and services that accelerate the acquisition, development and diffusion of technology and critical management skills in industry. Special emphasis is placed on small and medium-size enterprises. Technology Outreach Program, Industry and Technology Sector.
Inquiries: Ottawa/Hull (613) 954-2907 or any ISTC regional office, *see* Part II, Addresses.

Industry, Science and Technology Canada
(continued)

ISTC 73
Technology networking trade shows: these one and two-day exhibitions involve between 15 and 80 Canadian and international technology specialists who also provide a series of seminars. Exhibitors include government specialists (federal, provincial and foreign), universities, technology associations, specialized institutes and data base specialists. Technology Liaison Directorate, Industry and Technology Sector.
Inquiries: Ottawa/Hull (613) 954-5256 or any ISTC regional office, *see* Part II, Addresses.

ISTC 74
Timber Frame Construction (TFC) Program: the objective of the five-year Timber Frame Construction Program is to enhance the marketing and export sales of Canadian manufactured housing, wood products and building materials through demonstration housing projects in high-priority markets. Assistance will be provided to wood products and building materials associations or consortia of companies to undertake TFC demonstration housing and development projects. Non-repayable contributions of up to 50 percent of the costs of TFC demonstrations housing projects and related studies are eligible under the Program. Eligible costs include directly related salaries, administration, transportation, project materials, travel and sub-contract costs.
Inquiries: Ottawa/Hull (613) 954-3037.

ISTC 75
Tourism product development: tourism product development provides a wide range of services to the tourism industry in an effort to develop internationally competitive tourism products. Services include product and market matching, Business Opportunity Sourcing System (BOSS - Tourism), assitance with product packaging to assure market competitiveness, strategic planning, strategy development and investment missions. Financing for tourism industry development is available through the Atlantic Canada Opportunities Agency (ACOA), the Department for Western Economic Diversification (DWED), Regional Development (Quebec) and FEDNOR in Ontario.
Inquiries: Ottawa/Hull (613) 954-7577 or any ISTC regional office, *see* Part II, Addresses.

ISTC 76
Tourism research: studies are undertaken and intelligence gathered to facilitate decision making in the Canadian tourism industry. Tourism documentation is obtained through the Tourism Reference and Documentation Centre, which maintains the most comprehensive collection of tourism information in Canada. Tourism Reference and Documentation Centre, Tourism Canada.
Inquiries: Ottawa/Hull (613) 954-3942 or any ISTC regional office, *see* Part II, Addresses.

ISTC 77
University research matching policy: in conjunction with the three federal research granting councils, ISTC co-ordinates the evaluation of the matching policy for university research, and the development of policies and programs to stimulate university-industry research collaboration. The matching policy provides granting councils with funds to match private-sector contributions to university research. University Affairs Branch, Science Sector.
Inquiries: Ottawa/Hull (613) 993-6856 or any ISTC regional office, *see* Part II, Addresses.

Department of Justice Canada (JUST)

Head Office
Justice Building
239 Wellington Street
Ottawa, Ontario
K1A 0H8

Information: Ottawa/Hull (613) 957-4222; for the Statute Revision Commission *see* JUST 15 below; for other offices *see* Part II, Addresses.

Minister responsible:
Minister of Justice and Attorney General of Canada

The Department of Justice Canada is responsible for the legal affairs of the federal government and for ensuring that federal laws, bills and regulations are effectively administered and are both fair and responsive to Canadian needs. It also serves as legal advisor to the Governor General, represents the Crown in litigation and provides legal counsel to all federal departments and agencies.

JUST 1
Consultation and Development Fund: the Consultation and Development Fund makes contributions for legal research and publication projects; consultations in the area of civil and administrative law; and non-government conferences of interest to the Department.
Inquiries: Ottawa/Hull (613) 957-9315.

JUST 2
Access to Legal Information Fund: the Access to Legal Information Fund provides start-up funding to public legal education organizations and community associations that provide information to special groups, such as disabled people, women, native people, youth or visible minorities.
Inquiries: Ottawa/Hull (613) 957-9886.

JUST 3
Criminal Law Reform Fund: the Department makes contributions through the Criminal Law Reform Fund to support the development of demonstration projects to assess the impact of proposed law reforms. Funding is also available for conferences and seminars as well as the production of information materials.
Inquiries: Ottawa/Hull (613) 957-9315.

JUST 4
Human Rights Law Fund: this program provides financial assistance to groups and individuals who inform Canadians about the Canadian Charter of Rights and Freedoms, human rights legislation and the international human rights obligations of Canada.
Inquiries: Ottawa/Hull (613) 957-4921.

JUST 5
Legal aid: this provincially administered program ensures a minimum level of legal aid in criminal matters across Canada. Legal aid is provided to eligible adults for indictable offences, summary conviction offences and some federal statute offences. This program also supports the legal aid services provided by each province to eligible young offenders for matters that come under the Young Offenders Act.
Inquiries: Ottawa/Hull (613) 957-9885.

JUST 6
Special Projects/Legal Aid Program: through this program, the Department encourages experimental and research work in the delivery of legal aid.
Inquiries: Ottawa/Hull (613) 957-9315.

JUST 7
Young offenders/policy and programs: to develop and improve juvenile justice policy and programs in Canada, the Department takes part in research and evaluation pertaining to the Young Offenders Act and related policies; supports information systems development as well as innovative community-based programs and projects; and contributes to juvenile justice services through federal-provincial cost-sharing programs.
Inquiries: Ottawa/Hull (613) 957-9765.

JUST 8
Programs and services for victims of crime: in recognition of the special circumstances and needs of crime victims, the Department has entered into cost-sharing agreements with the provinces and territories. The resulting programs and services, which are provincially legislated and administered, provide compensation to innocent victims (or their dependants) who have been injured or killed either in trying to prevent a crime or arrest an offender, or as a result of a crime committed by another person; and support the development, implementation and enhancement of other services and programs for victims.
Inquiries: Ottawa/Hull (613) 957-9885.

JUST 9
Victims' Resource Centre: this national repository of information on victims of crime permits automated access by federal and provincial agencies, voluntary and community groups, and interested individuals, to information on family violence, victim services and crime prevention. The Centre's collection includes documents (books, periodicals and articles) primarily of Canadian origin; an inventory of victim/witness programs across Canada and detailed information on the range of services provided at each location; descriptions of all the victim-related initiatives supported by the Office of the Solicitor General and Justice Canada (such as research and demonstration projects, conferences and workshops); an inventory of audiovisual information on victims; results of the Canadian Urban Victimization Survey (1982) and of research related to victims; and evaluation data related to victim services.
Inquiries: National Victims Resource Centre, Toll-free 1-800-267-0454.

JUST 10
Native programs: the Legal Studies for Aboriginal People Program provides financial assistance to Métis and non-status native students who wish to become lawyers. The Native Courtworkers Program assists native adults or young offenders charged with an offence by helping clients understand their legal rights and obtain legal assistance. The Department supports native courtworkers through cost-shared agreements with all provinces and territories except Saskatchewan, New Brunswick, Nova Scotia and Prince Edward Island.
Inquiries: Ottawa/Hull (613) 957-9315

JUST 11
Employment/lawyers: the Department recruits lawyers for positions as legal officers within the Department of Justice as well as within other federal departments and agencies.
Inquiries: Ottawa/Hull (613) 995-9169.

JUST 12
Scholarships and Civil Law/Common Law Exchange Program: the Duff-Rinfret Scholarship Program offers six scholarships to Canadian law graduates for pursuit of a Master's degree in federal law at a Canadian law school. The Civil Law/Common Law Exchange Program involves 40 students from across Canada. It fosters a better knowledge of the civil and common law systems and promotes bilingualism by holding the civil law course in French at the University of Sherbrooke and the common law course in English at Dalhousie University.
Inquiries: Ottawa/Hull (613) 957-4344.

JUST 13
Driedger-Pigeon Fellowships: the Department offers fellowships to law graduates to study legislative drafting at the University of Ottawa.
Inquiries: Ottawa/Hull (613) 957-0046.

Department of Justice Canada *(continued)*

JUST 14
Law students: the Department recruits graduates from across the country to become qualified articling students. Law students may also apply for summer employment with the Department through the federal government's Career-Oriented Summer Employment Program.
Inquiries: Ottawa/Hull (613) 996-8280.

JUST 15
Statute Revision Commission: the Commission is responsible for the revision and consolidation of federal statutes and regulations.
Inquiries: Ottawa/Hull (613) 957-0056.

JUST 16
Public service salary and pension garnishment: the Department handles garnishment of salaries and pensions of federal public servants and retirees (excluding members of the Canadian Forces). Salaries may be garnisheed for family maintenance obligations and commercial debt while pensions may be garnisheed only for family maintenance obligations.
Inquiries: for information on salaries, call Ottawa/Hull (613) 957-4885 or any regional office, *see* Part II, Addresses; for information on pensions, call Ottawa/Hull (819) 956-0986.

JUST 17
Family Orders and Agreements Enforcement Assistance Unit: the Department has established this unit to implement the provisions of the Family Orders and Agreements Enforcement Assistance Act and regulations. This Act allows for the tracing of individuals as well as the garnishment of designated federal monies payable to judgment debtors pursuant to the enforcement of a default in family support orders and agreements.
Inquiries: Toll-free 1-800-267-7777; for hearing-impaired people: TDD 1-800-267-7676.

JUST 18
Central Registry of Divorce Proceedings: the CRDP primarily acts as an early-warning system to alert the courts, and the parties involved, of two pending divorce applications with respect to the same marriage. The jurisdictional rules of the Divorce Act, 1985, indicate which application may proceed and which is nullified for lack of jurisdiction. The CRDP, in conformity with the Privacy Act and the Access to Information Act, also provides the data base for national divorce statistics published by Statistics Canada, as well as information on the status of an individual's divorce and identifying information about that divorce, such as the date it was granted, the court location and the file number assigned to the divorce application.
Inquiries: Ottawa/Hull (613) 957-4518.

Labour Canada (LC)

Headquarters
Place du Portage, Phase II
165 Hôtel de Ville Street
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0J2)

Information: Ottawa/Hull (819) 997-2617; media inquiries: (819) 994-2238; Bureau of Labour information, call toll-free 1-800-567-6866 (in Ottawa/Hull, (819) 997-3117); regional, field and district offices and Federal Mediation and Conciliation Service Field offices, *see* Part II, Addresses.

Minister responsible:
Minister of Labour

Labour Canada promotes stable industrial relations. It maintains a balanced legislative framework; provides assistance in overcoming industrial relations problems; establishes appropriate standards for wages, conditions of employment, and occupational safety and health; provides non-legislative programs designed to achieve understanding and co-operation in industrial relations; and strengthens the Canadian contribution to the improvement of labour conditions throughout the world.

Conciliation and arbitration (LC 1)

LC 1
Conciliation and arbitration: through the Federal Mediation and Conciliation Service, third-party assistance such as conciliation and mediation is provided to enterprises falling under federal jurisdiction as specified in the Canada Labour Code.
The Code also provides for the appointment of arbitrators in grievance disputes and adjudicators in unjust dismissals. An index system of arbitral awards is maintained and is available to the public.

Working conditions (LC 2 – LC 5)

LC 2
Employment conditions: the Department is responsible both for enforcing standards governing conditions of work, including minimum wage, maternity and child care leave, bereavement leave and paid holidays; and for ensuring the application of occupational safety and health standards (including accident prevention education) in enterprises subject to the Canada Labour Code. Through the provision of information and funding for conferences, seminars, workshops and workplace experiments, the Department encourages employee-employer collaboration and participation regarding working conditions and employment relations.
Inquiries: any regional office *see* Part II, Addresses.

LC 3
Equal pay for work of equal value: through education, client consultation and inspections, the Department promotes the elimination of sex discrimination in pay within industries under federal jurisdiction.
Inquiries: Ottawa/Hull (819) 997-2861 or any regional office *see* Part II, Addresses.

LC 4
Occupational safety and health: this program monitors and develops federal workplace safety and health legislation; inspects workplaces in the federal jurisdiction; and assists employees and employers in establishing joint safety and health committees as well as resolving problems related to workplace hazards and refusals to work in dangerous situations. The Department's Occupational Safety and Health Branch prepares pamphlets and videos about workplace hazards, safe work procedures and occupational safety and health legislation. Occupational Safety and Health Branch, Regional Operations.
Inquiries: Ottawa/Hull (819) 997-2617 or any regional office *see* Part II, Addresses.

LC 5
Fire prevention: the Fire Commissioner of Canada is responsible for the administration and enforcement of fire-safety requirements as prescribed in the Canada Labour Code, Part II and the Canada Occupational Safety and Health Regulations. It also provides fire protection service to departments and agencies in the federal public service. These services include building-plan reviews and inspections, education and training, fire investigations and the compilation, analysis and publication of statistics related to fire losses in Canada.

Work benefits (LC 6 – LC 7)

LC 6
Pay and benefits recovery: the Department collects pay and benefits owing to workers under federal jurisdiction who have left their jobs without receiving full remuneration, and strives to restore the money to the rightful owners.

LC 7
Workers' compensation: compensation for job-related injuries and illnesses to federal government employees, merchant seafarers and federal penitentiary inmates is a responsibility of the Department.

Grants (LC 8 – LC 11)

LC 8
Grants/labour education: financial assistance is available to unions in Canada for educational programs that enable members to perform their duties and responsibilities in the union movement more effectively.
Inquiries: Ottawa/Hull (613) 997-2861.

LC 9
Labour Outreach Branch: administers two major components. The Labour Assignment Program, promotes better understanding and improved working relations between organized labour in Canada and the federal government through temporary assignments of senior officials, financially supported by the program. The Technology Impact Program financially assists practical projects that promote the efficient and equitable implementation of technological change in the workplace. A third component, the Labour Issues Assistance Fund, promotes the participation of organized labour in public policy issues and enhances labour-government and labour-management relations and understanding.

LC 10
Marion V. Royce Memorial Grants Program: this program, administered by the Women's Bureau, with an annual budget of $25 000, was established in 1985 to provide financial assistance for special projects that contribute to equity for women in the workplace. Grants to a maximum of $5000 are available to individuals, women's organizations, unions and other interested groups to assist in the study of workplace and related issues as they pertain to women; to defray the costs of holding conferences and seminars; and to permit the publication of materials dealing with women's workplace issues. Projects submitted by federal, provincial, territorial or municipal governments or agencies are not eligible for funding. The Bureau gives preference to projects that focus on issues under federal jurisdiction. An evaluation may be required from successful applicants within two months of completion of the project.

LC 11
The Program for Older Worker Adjustment (POWA): this program provides assistance to workers involved in major permanent layoffs. POWA directs support to workers between the ages of 55 and 64 who have been in the labour force for 15 of the last 20 years. The program is not designed to encourage early retirement, since all avenues to re-employment must be exhausted before it can be made available. The program involves the financial participation of both federal and provincial governments and is jointly administered.

Labour information services (LC 12 – LC 15)

LC 12
Bureau of Labour Information: this one-stop service is designed to meet the information needs of individuals and organizations involved in collective bargaining and industrial relations. It provides policy and research data on strikes, lockouts, wage rates, collective agreement expiry dates and working conditions in Canada. Consultants work with clients on an individual and confidential basis to establish their information needs. They locate, collect and provide required information, including copies of collective agreements, contract settlements, comparisons and analyses of the federal and provincial labour legislation and other statistical information. The bureau also produces informative publications on collective bargaining topics.
Inquiries: Ottawa/Hull (613) 997-3117 or call toll-free 1-800-567-6866.

Labour Canada *(continued)*
Labour information services *(continued)*

LC 13
Workplace Hazardous Materials Information System (WHMIS): WHMIS is a national system designed to ensure that all employers obtain information needed to make their employees aware of hazardous materials used in the workplace and to provide their workers with appropriate training. Through legislation enacted in each jurisdiction, the WHMIS consensus establishes uniform requirements to ensure that hazards associated with in materials used in Canadian workplaces are identified by suppliers and employers using standard classification criteria.

LC 14
Women in the work force: the Women's Bureau provides information regarding equal opportunities and the status of women in the work force.

LC 15
Labour library: the Department maintains a comprehensive library that focusses on labour matters and includes a computerized literature research facility. Researchers in unions, industries and universities may use this resource in person or through interlibrary loans.
Inquiries: Ottawa/Hull (819) 997-3541 (reference service); (819) 997-3540 (interlibrary loans).

Livestock Feed Board of Canada (LFBC)

Head Office
5180 Queen Mary Road, Suite 400
(Mail: P O Box 177, Snowdon Station, Montreal, Quebec H3X 3T4)

Information: Montreal (514) 283-7505; regional offices: *see* Part II, Addresses.

Minister responsible:
Minister of State (Grains and Oilseeds)

LFBC 1
The Livestock Feed Board of Canada aims to ensure that feed grain is available to meet the needs of livestock feeders; that adequate storage space is available in Eastern Canada and British Columbia; and that stability and fair equalization in the price of feed grains prevail within Eastern Canada, British Columbia, Yukon and the Northwest Territories. The Board publishes *Grain Facts*, a bi-weekly review of the feed grain market including a statistical section on prices, stocks and replacement values; an annual report and annual reviews of the domestic feed grain market; and pamphlets describing the role and functions of the Board.

LFBC 2
Feed Freight Assistance Program: this program subsidizes a portion of the transportation costs involved in the movement of Canadian feed grain for use by livestock feeders in feed-grain deficit areas of the country.

Law Reform Commission of Canada (LRC)

Head Office
Varette Building, 7th Floor
130 Albert Street
Ottawa, Ontario
K1A 0L6

Information: Ottawa/Hull (613) 997-7844; regional offices, *see* Part II, Addresses.

Minister responsible:
Minister of Justice

LRC 1
The Commission carries out research in the areas of criminal law, criminal procedure, administrative law and protection of life. Parliamentary reports, working papers and study papers are available free of charge to the public on written request.

Marine Atlantic Inc (MA)

Head Office
100 Cameron Street
Moncton, New Brunswick
E1C 5Y6

Information: Moncton (506) 851-3600; for other offices *see* Part II, Addresses.

Minister responsible:
Minister of Transport

MA 1
Marine Atlantic Inc is an independent Crown corporation that operates passenger, auto and freight ferry services. The company provides year-round transportation between Bar Harbor (Maine) and Yarmouth (NS); Digby (NS) and Saint John (NB); Cape Tormentine (NB) and Borden (PEI); as well as North Sydney (NS) and Port-aux-Basques (Nfld). A seasonal service runs between North Sydney and Argentia (Nfld). In addition, Marine Atlantic operates a fleet of smaller passenger and freight vessels, which sail seasonally along the coast of Newfoundland and into Labrador. The Corporation manages these services under operating contracts with the federal government through the Minister of Transport; services are funded through the contract payments and user revenue. Marine Atlantic ferries carry more than two million passengers and one million vehicles annually. Marine Atlantic has two subsidiary companies: the Newfoundland Dockyard in St John's, and Coastal Transport Ltd, which operates a ferry service in southern New Brunswick.

Medical Research Council of Canada (MRC)

Jeanne Mance Building, 20th Floor
Tunney's Pasture
Ottawa, Ontario
K1A 0W9

Information: Ottawa/Hull (613) 954-1958.

Minister responsible:
Minister of National Health and Welfare

MRC 1
The Council provides grants to help defray the cost of basic, applied, experimental or clinical research, and provides salary support to a limited number of investigators and research trainees in Canadian universities. It sponsors programs to develop research in highly productive fields where major contributions may be expected, and in areas where research is not adequately developed. The Council makes limited support available for approved symposia and workshops, and for the exchange of scientists within universities and industry.

National Arts Centre (NAC)

53 Elgin Street
Confederation Square
(P O Box 1534, Station B)
Ottawa, Ontario
K1P 5W1

Information: Ottawa/Hull (613) 996-5051.

Minister responsible:
Minister of Communications

The National Arts Centre Corporation is responsible for the operation of the National Arts Centre in Ottawa and the development of the performing arts in the National Capital Region.

NAC 1
The NAC programs all of the performing arts, in both official languages and operates an orchestra and music department, two theatre sections (French and English), a dance department, and a variety department. Focussing on youth, diversity, Canadian content and excellence, the Centre has established its leadership in the performing arts across Canada.

To fulfil its national mandate, the Centre and its staff capitalize on opportunities for co-productions and commissions with companies and independent artists from coast-to-coast. The Centre makes its facilities available to performing arts organizations and artists, and pursues an extensive policy of electronic distribution in order that all Canadians in all regions of the country draw benefit from the work on its stages and from its productions and co-productions on tour.

NAC 2
Dance, variety and special events: the NAC offers ballet and modern dance, jazz and variety programs. It features pop, rock, jazz and country music performances in addition to stage musicals and a wide range of comedy and novelty acts. The NAC also sponsors the Canada Dance Festival.

NAC 3
Music: the NAC presents classical and contemporary music performances. The NAC Orchestra and select members tour in Canada and internationally each year. The NAC also sponsors workshops, scholarships and commissions to musicians and conductors.

NAC 4
Theatre: an extensive range of traditional and experimental theatrical productions are presented. The NAC also offers a variety of acting, directing and playwriting workshops and competitions.

National Advisory Council on Aging (NACA)

Trebla Building, Room 355
473 Albert Street
Ottawa, Ontario
K1A 0K9

Information: Ottawa/Hull (613) 957-1968.

Minister responsible:
Minister of National Health and Welfare

NACA 1
This 18-member Council assists and advises the Minister of National Health and Welfare on issues related to the aging of the Canadian population and the quality of life of seniors. NACA reviews the needs and problems of seniors and recommends remedial action, liaises with other groups interested in the seniors population, encourages public discussion and publishes and disseminates information on aging. NACA also works closely with the Minister of State for Seniors.

National Aviation Museum (NAM)

P O Box 9724
Ottawa Terminal
Ottawa, Ontario
K1G 5A3

Information: Ottawa/Hull (613) 993-2010.

Minister responsible:
Minister of Communications

The National Aviation Museum, affiliated with the National Museum of Science and Technology, is charged with developing, maintaining and displaying collections of aircraft and artifacts that demonstrate Canada's achievements in flight.

NAM 1
The National Aviation Museum has a collection of 118 aircraft and countless artifacts, including engines, instruments, propellers, weapons, flying suits and such scale-models as a wind tunnel. It is recognized as the most extensive aviation collection in Canada and ranks among the best in the world. The Museum's collection policy is to illustrate the development of the flying machine in both peace and war from the pioneer period to the present time. The collection gives particular, but not exclusive, representation to Canadian achievements. As a result, aircraft from many nations and sectors of the aviation industry are represented in the collection - a fact that has earned it a strong international following. The Museum's policy is to restore aircraft to flying condition, where possible, in the techniques and materials of the time.

National Archives of Canada (NARC)

Head Office
395 Wellington Street
Ottawa, Ontario
K1A 0N3

Information: Ottawa/Hull (613) 995-5138; Federal Records Centres: *see* Part II, Addresses.

Minister responsible:
Minister of Communications

As a research institution, the National Archives of Canada is responsible for acquiring important records of any kind concerning the different aspects of Canadian life and the country's development. The National Archives also provides the services and facilities needed to make these records accessible to the public across Canada.

NARC 1
The Canadian Centre for Information and Documentation on Archives: the Centre provides information services and bibliographic research to professionals and the general public.

NARC 2
Historical papers and records: the Archives collects, preserves and makes available private papers from individuals, records from organizations of national significance, certain pre-1867 public records and copies of documents in foreign archives relating to Canadian history.

NARC 3
Cartographic and architectural archives: this collection contains approximately 1.8 million early and current maps of Canada and foreign countries, plans, architectural drawings of private and public buildings, atlases and globes.

NARC 4
Documentary art and photography: this collection consists of approximately 13 million photographs and over 200 000 paintings, drawings, prints, posters and medals which are available to the public for research purposes.

NARC 5
Moving image and sound archives: this collection includes 28 000 hours of historical films, 52 000 hours of television programs, 100 000 hours of radio and other sound recordings, and videotapes of national interest. Viewing, reproduction, consultation and documentation services are available.

NARC 6
Government archives/unpublished: the Archives is responsible for the acquisition, appraisal and custody of unpublished historical records in textual or computerized form, which have been created or received by federal government departments and agencies.

NARC 7
Personnel records/public service and the armed forces: the Archives retains personnel records of former federal public servants and the armed forces, which are used to substantiate individual claims and to respond to inquiries under current Access to Information and Privacy legislation.

NARC 8
Canadian Museum of Caricature: the Museum was established as a program of the Documentary Art and Photography Division, with the mandate to acquire, preserve and make accessible Canada's heritage in the area of Canadian cartooning.

NARC 9
Canadian Postal Archives: these Archives acquire, preserve and make accessible Canada's postal heritage.

The National Battlefields Commission (NBC)

390 De Bernières Avenue
Quebec, Quebec
G1R 2L7

Information: Quebec (418) 648-3506.

Minister responsible:
Minister of the Environment

NBC 1
The Commission was established to acquire, conserve and develop the historic battlefields of the city of Quebec and to create a national battlefields park. The Commission's property includes the Plains of Abraham, Des Braves Park, St Denis Park, the three Martello Towers and two large avenues, Des Braves and De Laune. The Visitor Reception Centre offers information on the battlefields and the services currently offered which include bus tours, guided tours, free publications and tourist maps. The Commission also provides a number of sports and recreation facilities including football, soccer and baseball fields, a bicycle path, a running track, foot paths and cross-country ski trails. Inquiries: (418) 648-4071.

National Capital Commission (NCC)

Head Office
161 Laurier Avenue West
Ottawa, Ontario
K1P 6J6

Visitor Centres: *see* Part II, Addresses.

Information: Canada's Capital Visitor Centre, 14 Metcalfe Street, Ottawa (613) 239-5000 or toll-free in western Canada 1-800-267-0450; in eastern Canada 1-800-267-7285; recorded messages (613) 232-1234; visitor centres at Gatineau Park, Old Chelsea (open year-round) and Lac Philippe Sainte-Cecile-de-Masham (open from June to Labour Day); (819) 827-2020. The NCC also manages an Infotent on Parliament Hill from June to August inclusive), and self-service information kiosks at the Ottawa bus and train terminals.

Minister responsible:
Minister of Public Works

Since its creation as a Crown agency in 1958, the NCC has overseen the creation of a capital region that reflects its national significance. This task is accomplished by organizing, sponsoring and promoting public activities in the region that enrich Canada's multicultural fabric. The NCC's objectives are to make the Capital a meeting place for all Canadians; to create a capital that communicates Canada to Canadians and to the rest of the world; and to safeguard and preserve the Capital's symbols and national treasures.

NCC 1
Land and urban development: over 130 kilometres of recreational urban pathways, about 10 kilometres of recreational pathways and 80 kilometres of mountain-bike trails in the Gatineau Park are maintained by the NCC.

NCC 2
Greenbelt: The NCC maintains the 20 000 hectare Greenbelt, which includes conservation areas offering trails and interpretive programs, such as Mer Bleue, a bog area near Ottawa and the Stony Swamp Nature Centre.

NCC 3
Gatineau Park: The NCC maintains Gatineau Park, an area of 35 600 hectares on the Quebec side of the National Capital Region. For summer activities, there are about 250 campsites, several picnic areas, six supervised beaches, boat rentals, 20 kilometres of recreational pathways and a 40-kilometre network of scenic parkways leading to lookouts, the Mackenzie King Estate and other points of interest. The Park offers a variety of nature programs, including guided tours. Reservations may be made for groups. For winter activities, there are four winter campgrounds, and over 190 kilometres of ski trails, a winter interpretation program and a hang-gliding site. The Park is the site of an annual international ski race, the Gatineau 55.

National Capital Commission *(continued)*

NCC 4
National events: the NCC in co-operation with other institutions, organizes various festivals to promote Canadian values and culture. These include Winterlude, a ten-day celebration of the Canadian winter and northern customs; Canada Day (July 1st); Cultures Canada a summer-long festival of dance, music and shows; the Sound and Light show on Parliament Hill; (summer-long) Christmas lights across Canada and New Year's Eve festivities on Parliament Hill.

NCC 5
Cultural and historical programs: many historical interpretation programs are offered to the public at Mackenzie King Estate from Victoria Day to Labour Day weekend. On Parliament Hill, the Sound and Light Show gives an overview of the history of our Capital while Capital Vignettes bring excerpts from Canadian History to life. A monument program commemorates Canadian values. Monuments, such as the Peacekeeping Monument, stand as symbols which express contemporary perspectives that are important to Canadians. Other programs are specifically aimed at young Canadians. A school kit, now in its second edition, is distributed to schools across Canada.

NCC 6
Sponsorship and donors programs: these programs aim at creating significant exchanges among Canadians and at giving them an opportunity to participate in festivals, events and cultural activities through sponsorship, volunteer work or the loan of equipment. A new program, the Canadiana Fund, gives Canadians the opportunity to contribute furnishings and works of art to become a part of Canadian heritage in the Official Residences Collection.

NCC 7
Visitors services: these programs inform visitors about the National Capital's attractions and endeavour to make their stay in the Capital an enjoyable one. Permanent information centres are located in different parts of Ottawa and Hull and at the Ottawa bus and train terminals. Information officers are available in these centres as well as on the Visibus, a tourist shuttle bus service which tours the main attractions during the summer months. A special service helps visitors make up their itineraries and suggests tours. An FM station broadcasts a daily message to motorized visitors. Publications are also available, and special material is offered to people who have problems in hearing or seeing. Special efforts are made to improve accessibility for those with physical disabilities to NCC activities or events.
Inquiries: Ottawa/Hull (613) 239-5000; for information relating to user fees Ottawa/Hull (613) 239-5440.

NCC 8
Facilities for catered social events: Victoria Island, east of Portage bridge, is available from May 15 to October 31 annually for short-term social events to which admittance is restricted and at which food and beverages are provided and served by a professional catering organization for a fee.
Inquiries: for information relating to user fees Ottawa/Hull (613) 239-5440.

National Council of Welfare (NCW)

Jeanne Mance Building, Room 1876
Tunney's Pasture
Ottawa, Ontario
K1A 0K9

Information: Ottawa/Hull (613) 957-2961.

Minister responsible:
Minister of National Health and Welfare

NCW 1
The Council is a citizens' advisory body to the Minister of National Health and Welfare. It publishes and makes available, free of charge, reports on poverty and social policy relating to the aged, community organizing, employment policy, income security, legal services, low-income consumers, medicare, nutrition, pension reform, poverty lines and statistics, social services, taxation and women and children in poverty.

National Energy Board (NEB)

Head Office
Trebla Building
473 Albert Street
Ottawa, Ontario
K1A 0E5

Information: Ottawa/Hull (613) 998-7204; Reserves offices, *see* Part II, Addresses.

Minister responsible:
Minister of Energy, Mines and Resources

NEB 1

The National Energy Board is a federal regulatory tribunal with the authority to hold inquiries into any aspect of energy matters under its jurisdiction. It also advises the government on the development and use of energy resources. The Board's regulatory powers include the granting of authorizations for oil, natural gas and electricity exports; the certification of interprovincial and international pipelines and international power lines; and the setting of tolls and tariffs for oil and gas pipelines under federal jurisdiction. The Board also reviews the Canadian supply of all major energy commodities, with emphasis on electricity, oil, natural gas and their by-products.

NEB 2
Electric power lines/authorization: the Board authorizes the construction and operation of international electric power lines and some interprovincial lines.

NEB 3
Energy/trade: the Board considers applications for authorizations for the export of oil, natural gas and electric power, and the import of natural gas. It also prepares long-term forecasts of energy supply and demand and reports on oil export matters involving the Western Accord.

NEB 4
Reserves/information: NEB's reserves office in Calgary, which is part of the Energy Supply Branch, provides information on reserves of crude oil and natural gas.
Inquiries: Calgary (403) 292-6700.

NEB 5
Pipelines: the Board issues certificates for the construction and operation of international and interprovincial pipelines carrying oil, natural gas or petroleum products. The Board also regulates pipeline safety, carries out on-site inspections, and regulates tolls and tariffs of pipeline companies under federal jurisdiction.

NEB 6
Northern Pipeline Act: the Board's responsibilities under the Act relate mainly to financing and tariffs, approval of pipe specifications, granting of leave-to-open orders, and regulation of the operation of the Alaska Highway gas pipeline, for which the Act authorizes construction.

National Film Board (NFB)

Operational Headquarters
3155 Côte de Liesse Road
Saint-Laurent, Quebec
(Mail: P O Box 6100, Station A
Montreal, Quebec H3C 3H5)

Head Office
150 Kent Street
Ottawa, Ontario
K1A 0M9

Information: Ottawa/Hull (613) 996-4861; Montreal (514) 283-9246/7 (Communications); regional or other offices *see* Part II, Addresses.

Minister responsible:
Minister of Communications

The National Film Board initiates and promotes the production, marketing and distribution of films and other audiovisual materials designed to show Canada to Canadians and other nations. The Film Board also researches and develops projects to advance the art and technology of audiovisual communication.

NFB 1
Films and other audiovisual materials/distribution: the National Film Board markets and distributes 16 mm films, video cassettes and other audiovisual materials both in Canada and abroad. It accomplishes this through direct and indirect sale, rental, loan and contract bookings to the general public, public institutions, non-profit organizations, cinemas, television and commercial distributors.

National Farm Products Marketing Council (NFPMC)

Martel Building
270 Albert Street, 13th Floor
(P O Box 3430, Station D)
Ottawa, Ontario
K1P 6L4

Information: Ottawa/Hull (613) 995-2297.

Minister responsible:
Minister of Agriculture

NFPMC 1
The Council advises the Minister of Agriculture on the establishment and operation of national agricultural marketing agencies, and works with these agencies and provincial governments in promoting more effective marketing of farm products. Marketing agencies for table eggs, turkey, chicken and broiler hatching eggs have already been established.

National Gallery of Canada (NGC)

380 Sussex Drive
Ottawa, Ontario
K1N 9N4

Information: Ottawa/Hull (613) 990-1985; Telephone Device for the Deaf (613) 990-0777; Tours (613) 990-0570; Bookstore (613) 990-1970.

Minister responsible:
Minister of Communications

NGC 1
The National Gallery of Canada, established in 1880, has renewed its mandate to collect, preserve, exhibit and communicate the best of Canadian and international art in the 1 July 1990 Museums Act. The Gallery's collection of Canadian, European, American and Asian art includes paintings, sculpture, prints, drawings, photographs, video and film. A variety of talks, lectures, tours, education services activities, indoor and outdoor events are offered to complement exhibitions. A bookstore, three restaurants and indoor parking are provided.

National Library of Canada (NLC)

395 Wellington Street
Ottawa, Ontario
K1A 0N4

Information: Ottawa/Hull (613) 995-7969.

Minister responsible:
Minister of Communications

The National Library promotes knowledge and use of the published heritage of Canada, ensures its acquisition and preservation and supports Canadian studies. It fosters library development throughout the country and facilitates Canadian library and information resource sharing.

NLC 1
Canadian library holdings: the Library maintains union catalogues listing the holdings (books, official publications, newspapers, periodicals, theses, special format materials for people with reading impairments, as well as music and sound recordings) of over 350 Canadian libraries.

NLC 2
Canadiana collection: the National Library has a comprehensive collection of works published or printed in Canada, written or edited by Canadians or dealing with Canadian topics and published anywhere in the world. The collection consists of works in all formats: books, government publications, microforms, serials, newspapers, theses, music and sound recordings, both current and retrospective, with no language limitation. This material is available to researchers at the National Library or on interlibrary loan.

Canada's national bibliography, *Canadiana* provides a standardized listing of Canadian publications, and is available for purchase in printed and microfiche formats. Bibliographic records of the collection are also available on magnetic tape and on the DOBIS on-line data base.
Inquiries: Ottawa/Hull (819) 994-6918.

NLC 3
Rare books: collections of rare books in the National Library include retrospective Canadiana, Canadian limited editions, Canadian livres d'artistes and Hebraica. These materials are for reference only.
Inquiries: Ottawa/Hull (613) 996-1318.

NLC 4
Legal deposit: Canadian publishers send to the National Library, copies of all new books, periodicals, music scores, educational kits and microforms published in Canada, as well as sound recordings with Canadian content.
Inquiries: Ottawa/Hull (613) 997-9565.

NLC 5
Manuscript collections: the Library makes two types of manuscripts available: literary collections from Canadian writers and from individuals and organizations in publishing, the book arts, bookselling and librarianship, including original illustrations for Canadian children's or limited edition books; and music manuscripts from Canadian composers, performers, conductors and other figures and groups involved with contemporary or historic Canadian music.

NLC 6
Books in non-official languages: to improve services to Canada's ethno-cultural communities, reading materials in non-official languages are available on long-term loan to Canadian public libraries through designated provincial deposit centres.

NLC 7
Reference and information services: the National Library provides information and bibliographic services in Canadian studies, the social sciences and humanities, in response to requests received by telephone, telex, facsimile, electronic or regular mail or in person. On-line searching and assistance in use of the Library's special collections of Canadian and foreign government publications, newspapers and documents dealing with Canadian Indian land claims are also provided.
Inquiries: Ottawa/Hull (613) 995-9481.

NLC 8
The Library Development Centre: the Centre offers reference and documentation services on all aspects of library and information science to the Canadian library community and the general public. It also provides work-related information to staff of the National Library and to federal government librarians. A specialized information service assists libraries serving people with disabilities. The Library produces a union catalogue of alternate format materials (braille, large print and talking books) to improve information access for persons with visual and physical disabilities.
Inquiries: Ottawa/Hull (613) 995-8717.

NLC 9
Data base services: the National Library's on-line data base, DOBIS, containing about six million records of library materials, is available to libraries and information centres across Canada. The Canadian Conspectus data base, an on-line inventory, contains assessments of the collections of participating Canadian libraries.
Inquiries: DOBIS Search Service, Ottawa/Hull (819) 997-7000.

NLC 10
Canadian Book Exchange Centre: the Centre accepts surplus materials from federal government and other libraries and redistributes them to libraries that need them.
Inquiries: Ottawa/Hull (613) 995-2317.

NLC 11
Children's literature: the National Library offers consultation and reference services on children's literature, based on its extensive collection specializing in Canadian children's books. It also publishes an annual list of notable Canadian children's books and other bibliographies.
Inquiries: Ottawa/Hull (613) 996-2300.

NLC 12
Music: reference and bibliographic services supported by a published and manuscript collection of musical Canadiana and an international reference collection are provided to the public, organizations, associations and libraries.
Inquiries: Ottawa/Hull (613) 996-3377.

NLC 13
Lending and document delivery: National Library collections are available, with some exceptions, through interlibrary loan, to users requesting material through their local library and to researchers at the National Library who are registered to use the collections on the premises. The National Library participates in a variety of document delivery services which ensure prompt delivery of loaned items.
Inquiries: Interlibrary loan, Ottawa/Hull (613) 996-3566.

NLC 14
Network development: the National Library facilitates the development of decentralized, electronic Canadian library and information networking through research in computer and telecommunications technologies; development of library applications of these technologies; design and co-ordination of pilot projects to test applications developed; and provision of networking co-ordination and liaison.

NLC 15
Cataloguing in publication: designated libraries across Canada provide Canadian publishers with pre-publication cataloguing records to be printed in their forthcoming books. The information is distributed promptly to libraries and booksellers, here and abroad, through the "Forthcoming Books" insert to *Quill &* Quire, *Livres d'ici*, and through all the bibliographic products of the National Library of Canada.
Inquiries: Ottawa/Hull (819) 994-6881.

NLC 16
ISBN and ISSN: standard identification numbers are assigned to books (ISBN) and serial publications (ISSN) published in Canada. ISBN numbers for federal publications are assigned by the Canadian Government Publishing Centre.

NLC 17
Cultural events and tours: the National Library runs a cultural events program throughout the year to make Canada's literary and musical heritage known and to support Canadian studies. The program consists of exhibitions, author's readings, lectures, musical events and films. Group tours of the Library may be arranged in advance.
Inquiries: Ottawa/Hull (613) 992-8304.

National Museum of Science and Technology (NMST)

1867 St Laurent Boulevard
(PO Box 9724, Ottawa Terminal, K1G 5A3)
Ottawa, Ontario

Information: Ottawa/Hull (613) 991-3044.

Minister responsible:
Minister of Communications

The National Museum of Science and Technology is dedicated to the collection, preservation and public display of scientific and technological objects. The Agriculture Museum falls under its auspices; for information on the National Aviation Museum *see* National Aviation Museum (NAM).

NMST 1
Exhibits: the museum collects and preserves objects and data relating to Canadian scientific and technological history and development. Both permanent and temporary exhibits emphasize visitor participation and cover the following major subject areas: pure science (mathematics, physics, chemistry), astronomy, transportation, communications and space, agriculture, forestry, fishing, extractive industries, industrial technology, energy, marine technology, fire technology, civil and structural engineering, computer technology, meteorology, graphic arts technology, medical technology and photography. The museum contains the Helen Sawyer Hogg Observatory that houses Canada's largest refracting telescope, used for evening educational programs. Public activities and services include star-gazing, demonstrations, regional science fairs, special tours and films, travelling exhibits and publications.

NMST 2
Agriculture Museum: the museum was opened in 1983 under the joint control of NMST and Agriculture Canada. Housed in the loft of the historic dairy barn of the Central Experimental Farm in Ottawa, the museum features two permanent exhibitions, "Haying in Canada" and "An Ontario Barn in the 1920s," assembled with restored artifacts from the NMST's National Agricultural Collection.

Northern Pipeline Agency Canada (NPAC)

Lester B. Pearson Building
125 Sussex Drive
Ottawa, Ontario
K1A 0G2

Information: Ottawa/Hull (613) 993-7466.

Minister responsible:
President of the Queen's Privy Council for Canada

Northern Pipeline Agency Canada *(continued)*

NPAC 1
The Agency was established to oversee the planning and construction, by Foothills Pipe Lines Ltd, of the Alaska Highway gas pipeline from the Alaska-Yukon border to the lower 48 states. The aim of its activities is to maximize economic benefits and minimize adverse effects of the project on people and the environment along the route.

National Parole Board (NPB)

Headquarters
Sir Wilfrid Laurier Building
340 Laurier Avenue West
Ottawa, Ontario
K1A 0R1

Information: Ottawa/Hull (613) 995-1308; regional offices *see* Part II, Addresses.

Minister responsible:
Solicitor General of Canada

The National Parole Board has absolute discretion to grant, deny, terminate or revoke parole for inmates in federal and territorial institutions and in provincial institutions in all provinces except Quebec, Ontario and British Columbia; each of the latter provinces maintains a provincial parole board. The Board also makes recommendations for pardon and the royal prerogative of mercy.

NPB 1
Parole: parole is a form of conditional release that allows prisoners to serve the remainder of their sentence in the community, provided they abide by specified conditions. While it is a way of helping to protect society by significantly increasing an offender's chances for success, parole in no way shortens an offender's sentence, only the way that sentence is served. Day parole helps inmates re-enter society gradually by enabling them to participate in treatment programs, take additional training or look for employment. Temporary absences for medical or humanitarian reasons also fall under the authority of the Board. Risk to the community is the basis on which the Board makes decisions about parole; most negative decisions may be re-examined by the Appeal Division at the request of an inmate.

NPB 2
Pardons: a pardon may be granted under the Criminal Records Act to assist people who have been found guilty of a criminal offence and who, having satisfied the sentence imposed, have subsequently shown they are law-abiding citizens. The Clemency and Pardons Division of the Board co-ordinates the investigation required for each case, after which the Board submits a recommendation to the Solicitor General on whether or not a pardon should be granted. The Solicitor General refers the recommendation to the Governor in Council (the Cabinet), which makes the decision.

National Research Council Canada (NRC)

Head Office
Montreal Road
Ottawa, Ontario
K1A 0R6

Information: Ottawa/Hull (613) 993-9101; other offices, *see* Part II, Addresses.

Minister responsible:
Minister for Industry Science and Technology

The National Research Council is Canada's principal science and technology organization. It supports national science and engineering activities, research and development and the stimulation of investment in research and development. The NRC also assists with the development and provision of vital expertise and knowledge.

NRC 1
Institute for Environmental Chemistry: the focus of research and development at this Institute is on waste reduction and treatment, process technology and measurement science. Research projects involve collaboration with private-sector clients, including suppliers of systems and services, engineering consultants, processors of hazardous waste and manufacturers of equipment.

NRC 2
Institute for Microstructural Sciences: fabricating new materials with optical and electrical properties for the telecommunications industry, lasers, thin films and optics are among the many areas of research in this Institute.

NRC 3
Institute for National Measurement Standards: the Institute disseminates, maintains and improves the basic standards of measurement. In addition to the six basic measurement quantities (length, mass, time, temperature, electrical and light units), the Institute maintains a number of derived standards, such as those for ionizing radiation, acoustics, colour and pressure. Calibration services for measuring instruments directly related to the other standards are provided for industry, universities and government agencies.

As a public service, the NRC provides the exact time of day via radio and television.

NRC 4
Steacie Institute for Molecular Sciences: the Institute supports research in free-radical chemistry, x-ray lasers, molecular spectroscopy as well as research relating to the resolution of materials problems in areas of relevance to the high technology industry. The Institute also operates major facilities for the industrial and scientific communities.

NRC 5
Institute for Biological Sciences: the Institute collaborates with private industry to further the development and transfer of biotechnology. The Carbohydrate Laboratory deals mostly with carbohydrate antigens, vaccines and diagnostics for human and veterinary pathogens. The Laboratory also researches microbiological and enzymatic conversions of useful products related to carbohydrates. The Medical Biosciences Laboratory studies socially and commercially significant problems of abnormal physiology at the whole-animal, cellular and molecular levels. The Protein Laboratory is involved in studies of the properties, design and modification of proteins with novel, industrially important functions.

NRC 6
Institute for Information Technology: research activity is related to the application of computer technology to industry. Areas of particular interest include artificial intelligence, robotics and automation for the manufacturing, resource and health care industries.

NRC 7
Institute for Mechanical Engineering: research and development activities cover thermodynamics, applied mechanics and hydrodynamics. The Institute works closely with Canadian industry to address problems of both long- and short-term concern. The main research effort is related to Canadian transportation problems and the development and application of technology to increase industrial productivity. Vital to all application areas is a continuing accumulation of basic engineering data and expertise as well as the operation of several national facilities for engineering research and development. The Institute operates eight laboratories in Ottawa and one in Vancouver.

NRC 8
Public Security Program: this program provides a focal point for all law enforcement research projects carried out at the NRC. Through the Solicitor General of Canada, a Canadian Program of Science and Technology in Support of Law Enforcement has been established, with the RCMP as lead agency and the NRC as research performer. They co-operate to work on problems facing the Canadian police community.

NRC 9
Centre for Protein Structure and Design: the Centre is a national resource for assisting industrial and academic researchers working on enzymes, drugs and pesticides of economic significance in Canada. Its internal research program supports protein engineering and rational drug design activities. Research efforts focus on practical applications, namely the production of new proteins, insecticides or herbicides and the improvement of vaccines and diagnostic tests. Co-operative research may involve direct financial support to companies through contracts or cost-shared joint ventures. The Centre also provides a range of research support to industry and universities.

NRC 10
The Herzberg Institute of Astrophysics: named after NRC's nobel laureate Dr. Gerhard Herzburg, the Institute operates and maintains astronomical observatories as national facilities available to all interested scientists. The Institute conducts its own research programs in the fields of astronomy, space science and molecular spectroscopy and is engaged in the development of new techniques and instruments for collecting and assessing observational data.

NRC 11
Canada-France-Hawaii Telescope (CFHT): one of the most powerful instruments in the world for astronomical research is operated by the CFHT Corporation and situated on the summit of Mauna Kea in the Hawaiian Islands. The 3.6 m telescope is shared by the three member nations and is used by astronomers from around the world.

NRC 12
Plant Biotechnology Institute: the Institute is Canada's national laboratory for advanced research on biotechnologies for higher plants, especially those important in agriculture, forestry and industrial processing. It is one of three NRC co-ordinated laboratory divisions devoted to biotechnology research and development, the others being the Institute for Biological Sciences and the Biotechnology Research Institute. The aim of the Institute is to produce new, exploitable biotechnology for Canada, concentrating on techniques of cell and molecular biology and of biological chemistry.

NRC 13
Biotechnology Research Institute: a component of the national biotechnology network, the Institute conducts research in biochemical engineering, genetic engineering, protein engineering and immunology. Its objective is to establish, in partnership with Canadian industries, universities and public research agencies, a strong national research program that will have extensive and eventually dominant private-sector involvement. The program is designed to sustain industrial activity, make commercialization easier and support the rapid expansion of a range of competitive biotechnology products.

National Research Council Canada *(continued)*

NRC 14
Institute for Research in Construction: the Institute carries out studies to develop the technology needed for the design, construction and use of buildings in a cold climate. Research on the properties of materials, building design, energy efficiency, climatic loads and geotechnical areas is particularly important in preventing problems such as deterioration, condensation, air leakage and structural instability. Other studies are carried out on fire safety design, sound insulation and acoustics, air quality, building systems and services and the economics of construction and rehabilitation. The Canadian Construction Research Board which assesses, on a continuing basis, the knowledge and research needs of the construction industry in Canada, provides policy and program direction to the Institute. The Institute also provides technical support for the National Building Code for Canada, the National Fire Code for Canada, the Measures for Energy Conservation in New Buildings, Building Standards for the Handicapped, Residential Standards and the Canadian Plumbing Code. The national model codes are published on a five-year cycle for adoption by provincial and municipal authorities.

NRC 15
Industrial Materials Institute: the objective of the Institute is to increase productivity and to improve the performance and durability of materials with industrial applications. The Institute is responsible for major research and development projects in the industrial and manufacturing sectors in Canada - projects which deal with a vast range of materials including metals, glass, concrete, plastics and ceramics. Researchers study manufacturing processes used for making these materials; resistance to corrosion, chemical degradation, wear, aging and fatigue; and the establishment of mathematical models of moulding, assembling and finishing processes.

NRC 16
Institute for Marine Dynamics (IMD): the Institute, located in St John's, Newfoundland, devises testing programs for ships and offshore structures. Its facilities include a towing tank, an ice tank, a cavitation tunnel, an advanced seakeeping basin and a computer-controlled milling machine. These facilities make IMD one of the most important research institutes for marine hydrodynamics in the world. The Institute is active in the design of vessels as well as model construction and performance trials, including "scaling-up" of results to be applied to full-sized ships.

NRC 17
The Institute for Aerospace Research (IAR): the Institute carries out research and development in support of the Canadian aerospace community. Its expertise is directed not only to matters of aeronautical and aerospace concern, but also to programs related to airborne research, safety, industrial aerodynamics and wind engineering. The Institute also maintains a number of national facilities including various sizes of wind tunnels, specially equipped research aircraft and structural test equipment, all of which may be used on a commercial fee-for-service basis as well as for research and development projects.

NRC 18
Tribology and Applied Mechanics, Western Laboratory: the Laboratory specializes in scaled tests that simulate end-use conditions of friction and wear in the materials and components of mechanical systems involving sliding, rolling and impact motion. Experiments are conducted on brake friction in a vacuum; rolling contact wear of railway wheels and rails; sliding wear of gas-turbine seal materials; impact/fretting wear of metals; and boundary lubrication effectiveness of oils and lubricant additives for machine tool ways. The Laboratory also performs work in the development and assessment of new mechanical devices suitable for small-scale, decentralized economic development, such as equipment for small-scale farming and logging operations.

NRC 19
Institute for Marine Bioscience (IMB): the Institute performs research and development mainly in marine sciences and on industrial materials and processes relevant to the economy of the Atlantic provinces. The marine-related research includes studies of the biology, biotechnology and chemistry of organisms (particularly marine plants) and the development of marine analytical chemistry methodologies and standards. The Laboratory's role in marine biotechnology and associated analytical methods is being expanded to create a national program that is fully integrated with the national biotechnology strategy.

NRC 20
Canada Institute for Scientific and Technical Information (CISTI): as the country's largest scientific and technical information service, the Institute provides instant on-line access to North America's most extensive collection of scientific and technical literature. Its services include customized literature searches, the development of highly specialized data banks and expertise in finding answers to complex questions. CISTI responds to nearly half a million requests for technical documents each year.

NRC 21
Industrial Research Assistance Program (IRAP): this program is managed by the Industry Development Office (IDO), which assists with and promotes the use of technology in Canadian firms where technology can help to improve their competitiveness in world markets. In 1988-89 IRAP provided more than 5000 Canadian firms with easy access to a broad range of mature to leading-edge technologies. Firms were located in every region of Canada, operating within the local economy as well as the international marketplace. Technologies included informatics and artificial intelligence, advanced materials, biotechnology, construction, agriculture, aquaculture, medicine and health care and manufacturing.

The IRAP Network brings together with NRC some 70 associate organizations from other federal departments, provincial agencies, universities and colleges, institutes and other professional bodies.

The Field Network is composed of technology advisors - engineers or scientists with considerable industrial experience - from NRC and its IRAP associate organizations. They provide Canadian firms with services, ranging from the delivery of personal professional guidance and technical advice to the transfer and adaptation of needed technology, from a vast array of government laboratories and research facilities both nationally and internationally. This Network focuses on the short- and medium-term needs of firms.

The Laboratory Network is composed of project managers - scientists and engineers with industrial research and development experience - who provide Canadian firms with access to the scientific and technical resources of all major research and development establishments. These managers are located both at NRC and at the facilities of science-based federal departments. The Network also sponsors technology transfer officers at 14 Canadian universities and is responsible for managing IRAP's cost-shared funds for support of major collaborative projects involving Canadian firms, government and university laboratories and foreign sources of technology.

NRC 22
Canadian Institute of Industrial Technology: provides a complete research environment for technical teams from industry, universities and government to work on co-operative projects in areas such as artificial intelligence and expert systems, computer-integrated manufacturing and sensor-based robotics. All research projects are initiated by the partners. Commitments can range from basing an entire operation at the Institute to giving a small research team or technical group a specific problem to solve.

Natural Sciences and Engineering Research Council of Canada (NSERC)

Centennial Towers, 5th Floor
200 Kent Street
Ottawa, Ontario
K1A 1H5

Information: Ottawa/Hull (613) 995-5992.

Minister responsible:
Minister for Science

The Natural Sciences and Engineering Research Council is Canada's largest research granting agency. The Council works to develop a healthy research base in universities; to secure an adequate supply of highly qualified personnel; and to facilitate collaboration between research and development sectors in Canada.

NSERC 1
Program of Scholarships and Grants in Aid of Research: the objective of this program is to promote and support research and to provide highly qualified personnel in natural sciences and engineering. It promotes and supports targeted research in fields of national importance and forges closer links between the university research community and other sectors of the economy. The program is divided into three major activities: Research Base, Targeted Research and Scholarships and International Programs.

NSERC 2
Interdisciplinary research: in collaboration with the Medical Research Council and the Social Sciences and Humanities Research Council, NSERC considers applications for support of major interdisciplinary research initiatives that overlap their individual jurisdictions. These fields include kinesiology, physical education, psychology, veterinary medicine, industrial engineering, resource management and applied mathematics.

NSERC 3
Other awards administered by NSERC: the Agency administers some awards on behalf of other agencies. These include Visiting Fellowships in Canadian Government Laboratories, NATO Science Fellowships, Japanese Science and Technology Agency Fellowships and the Japan Society for the Promotion of Science Fellowships.

National Search and Rescue Secretariat (NSS)

Journal Tower South, 17th Floor
365 Laurier Avenue West
Ottawa, Ontario
K1A 0K2

Information: Ottawa/Hull (613) 992-0663. For toll-free numbers (emergency marine or air search and rescue only) *see* the Toll-free Telephone Service section.

Minister responsible:
Lead Minister for Search and Rescue
(Minister of National Defence)

NSS 1
In 1986, following the inquiry of the Royal Commission on the Ocean Ranger Marine Disaster, the federal government set up a distinct program to manage search and rescue activities in Canada. The Secretariat is responsible for the new National Search and Rescue Program, co-ordinating the collective efforts of all levels of government and other sectors of society. It also develops search and rescue policy and supports the Minister of Defence in his role as Lead Minister for Search and Rescue.

National Transportation Agency (NTA)

Head Office
Les Terrasses de la Chaudière
15 Eddy Street
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0N9)

Information: Ottawa/Hull (819) 997-0344; or regional offices: *see* Part II, Addresses.

Minister responsible:
Minister of Transport

The National Transportation Agency performs all the functions vested in it by the National Transportation Act, 1987. It is responsible for the economic regulation of all aspects of the transportation sector in Canada under federal jurisdiction. This includes transport by rail, air, water and commodity pipeline, as well as certain types of interprovincial commercial motor transport.

NTA 1
Subsidies: the Agency administers several programs to support transportation services, including subsidies for uneconomic railway branch lines, uneconomic railway passenger services, western grain transportation and truck transportation in Atlantic Canada and eastern Quebec. In addition to payment of subsidies, the Agency determines the rates for the movement of western grain and canola products.

NTA 2
Rail network rationalization: under this program, the Agency evaluates applications from railway companies to abandon rail lines and to make other adjustments to their networks, and makes rulings allowing abandonment, authorizing subsidization or recommending other courses of action.

NTA 3
Dispute resolution: the Agency helps resolve disputes over rates and services between carriers and shippers or travellers. Its methods include formal and informal investigations, mediation and final offer arbitration. Other areas of responsibility include interswitching between rail lines and acquisitions of large transportation companies, including air carriers, railway, shipping and trucking companies.

NTA 4
Tariffs and official filings: the Agency analyses and maintains a wide range of tariffs, agreements and other documents dealing with rates and conditions of carriage. These include confidential contracts between railways and shippers; tariffs filed by rail, water and motor vehicle carriers in support of subsidy claims; shipping conference agreements, marine pilotage tariffs and international air tariffs.

NTA 5
Transportation of people with disabilities: the Agency can assess, on its own initiative or in response to a complaint, whether the way a federally regulated transportation service is being provided is an obstacle to the mobility of persons with disabilities. The Agency can order removal of that obstacle. It may also order the carrier to pay compensation.

NTA 6
Market entry: under this program, the Agency is responsible for the licensing of Canadian and foreign air carriers operating in Canada, the licensing of domestic air carriers operating internationally, the licensing of marine resupply services to the North, the issuance of rail certificates of fitness and the assessment of applications from foreign-registered vessels to engage in coasting trade in Canadian waters. As of 1988, according to the new Act, rail companies may sell parts of their rail lines to persons wishing to operate short-line railways. The Market Entry & Analysis Branch reviews such agreements.

NTA 7
Industry monitoring and analysis: the Agency monitors the impact of economic regulations on the transport industry, and provides information to governments and others who are involved in the analysis and formulation of transport policy, including an annual review to Parliament. These reports are based on implementation of the National Transportation Act, 1987, the Shipping Conferences Exemption Act, 1987 and the Motor Vehicle Transport Act.

NTA 8
Secretariat: this office is responsible for the recording of NTA decisions, issuing decisions and orders, drafting and processing of regulations in accordance with government policy, co-ordinating ministerial and executive correspondence, and administering public hearings conducted by the NTA.

Office of the Auditor General of Canada (OAG)

Head Office
C D Howe Building, 11th Floor, West Tower
240 Sparks Street
Ottawa, Ontario
K1A 0G6

Information: Ottawa/Hull (613) 995-3766; regional offices, *see* Part II, Addresses.

The Auditor General reports directly to Parliament.

OAG 1
The Office of the Auditor General of Canada is responsible for examining the Public Accounts of Canada, including those relating to the Consolidated Revenue Fund, public property and various Crown corporations. The Auditor General performs comprehensive audits of departments, agencies and certain Crown corporations and conducts government-wide studies of issues involving the management of financial, physical and human resources of the federal government. The Auditor General reports annually to the House of Commons, but may make a special report to the House on any matter that he or she believes should not be deferred until the annual report.

Office of the Commissioner of Official Languages (OCOL)

Head Office
110 O'Connor Street
Ottawa, Ontario
K1A 0T8

Information: Ottawa/Hull (613) 992-5264 (collect calls are accepted); for other offices *see* Part II, Addresses.

The Commissioner reports directly to Parliament.

The Commissioner of Official Languages ensures that Canada's two official languages, English and French, enjoy equality of status and equal rights and privileges in all federal institutions.

OCOL 1
Information and complaints/official languages: information is provided on any matter related to the Official Languages Act, the Commissioner's mandate, language of service or of work, and equitable participation of anglophones and francophones in federal institutions. The Office of the Commissioner of Official Languages receives complaints from the general public and public servants concerning English and French as languages of work and their use of these languages in providing service to the public. It also conducts inquiries into complaints involving the implementation of the Official Languages Act in federal departments and institutions.

Office of Privatization and Regulatory Affairs (OPRA)

Head Office
155 Queen Street
Ottawa, Ontario
K1A 1J2

Information: Ottawa/Hull (613) 952-3450.

Minister responsible:
Minister of State (Privatization and Regulatory Affairs)

The Office is responsible for policy development and program co-ordination concerning aspects of two major instruments of economic reform: privatization of Crown corporations and regulatory reform. These programs help ensure that ownership and regulation are used with more precision by government. They also help to improve Canada's international competitiveness.

OPRA 1
The Privatization Branch: this Branch reviews all Crown corporations to determine which are suitable for privatization. Those corporations that can be commercially viable and no longer require government ownership to meet public policy objectives are potential candidates for transfer to the private sector. A privatization strategy which covers the entire review process from initial assessment through to final sale was adopted in 1987. It includes selecting the Crown corporations to be privatized, assessing the potential methods of sale, recommending to Cabinet how to divest the companies, tabling the divestiture legislation and managing the bidding process or share issue. The strategy is designed to ensure clear decisions, based on consultation with all affected parties; a single point of contact with responsibility for privatization activities; and a process that is as transparent as possible, with Parliament and the public kept fully informed.

OPRA 2
The Regulatory Affairs Branch: the Branch improves the management of the federal regulatory system. Its objectives include promoting public participation in the regulatory process and reducing red tape and ineffective regulations. The Branch provides central co-ordination of regulatory priorities, planning and approvals; promotes ongoing reform of regulatory programs through systematic regulatory evaluation; and co-ordinates or contributes to specific regulatory reform initiatives.

Important aspects of the Branch's activities include preparation of the government's annual Regulatory Plan published in December, improved regulatory impact analysis and the review of regulatory proposals against the principles and guidelines of the government's regulatory policies.

Office of the Superintendent of Financial Institutions (OSFI)

Head Office
Kent Square
255 Albert Street
Ottawa, Ontario
K1A 0H2

Information: Ottawa/Hull (613) 990-7788; for other offices *see* Part II, Addresses.

Minister responsible:
Minister of State for Finance (under the authority of the Minister of Finance)

Office of the Superintendent of Financial Institutions *(continued)*

OSFI 1
The Office of the Superintendent of Financial Institutions is the federal organization responsible for supervising all federally registered or licensed financial institutions including banks, insurance, trust, loan and investment companies. It also has responsibility for supervising federally regulated pension plans and for providing actuarial reports on various government pension programs.

Pension Appeals Board (PAB)

381 Kent Street, Room 327
(P O Box 8567)
Ottawa, Ontario
K1G 3H9

Information: Ottawa/Hull (613) 995-0612; Fax: (613) 995-6834.

Minister responsible:
Minister of Health and Welfare

PAB 1
The Pension Appeals Board is a tribunal created by Parliament following an agreement with the Government of Quebec. It hears appeals arising from decisions of the Minister of National Revenue and the Minister of National Health and Welfare under the Canada Pension Plan Act (CPP); from decisions of the Minister of Revenue of Quebec under the Quebec Pension Plan Act (QPP); and in some circumstances, from decisions of the Commission des affaires sociales, also under the Quebec Pension Plan Act.

Petro-Canada (PC)

Head Office
P O Box 2844
Calgary, Alberta
T2P 3E3

Information: Calgary (403) 296-5850; Ottawa/Hull (613) 238-8951; other offices *see* Part II, Addresses.

Minister responsible:
Minister of Energy, Mines and Resources

Petro-Canada is Canada's national energy corporation. Formed by an Act of Parliament in 1975, it is wholly owned by the Government of Canada. As the largest Canadian-owned energy company with assets close to $7 billion and revenues in 1989 of $5 billion, Petro-Canada operates commercially, on the same basis as other integrated oil and gas companies. It is active in all aspects of the oil and gas business, including frontier exploration, conventional mainland oil and gas exploration and production, oil sands mining and heavy oil production, pipelining, refining, distribution and refined products marketing.

PC 1
Petro-Canada Resources Division explores for, produces and markets crude oil, natural gas and natural gas liquids. Petro-Canada accounts for approximately five percent of domestic oil and natural gas liquids production and close to six percent of domestic natural gas production. As one of the largest holders of conventional oil and natural gas rights in Canada's Western provinces, the company operates more than 70 oil and gas production facilities in Western Canada and is a partner in many others operated by other companies. Petro-Canada also has a 50 percent interest in the Wolf Lake heavy oil project and a 17 percent interest in the Syncrude oil sands operation.

Petro-Canada has a 25 percent interest in the Hibernia project and a 44 percent interest and operatorship in the proposed development of the nearby Terra Nova offshore oil field. The Corporation also has a modest international exploration program.

PC 2
Petro-Canada Products Division: refines crude oil, markets a full range of petroleum products, including fuels and lubricants and provides automotive maintenance products and services. Petro-Canada's countrywide retail network has 3295 outlets, some of which are associated with convenience stores, car washes or vehicle maintenance and repair facilities. Industrial and commercial customers are served through 35 terminals and 372 bulk plants.
Petro-Canada operates four refineries, including a lubricants plant and a secondary processing facility, in Quebec, Ontario, Alberta and British Columbia. In 1990, Petro-Canada began construction, with a joint venture partner, of a MTBE manufacturing plant near Edmonton.

Corporate sponsorship ranges from funding local community charities and events to supporting major national arts initiatives, including the United Way and the Olympic Torch Scholarship Fund.

PC 3
Petro-Canada International Assistance Corporation: this non- profit subsidiary of Petro-Canada is funded by the Canadian government to help emerging nations find and develop their own oil and gas resources using Canadian goods, services and expertise wherever possible.

PC 4
Acquisitions: Petro-Canada has acquired the following companies since its inception in 1976: Atlantic Richfield Canada Ltd., Pacific Petroleums Ltd., Petrofina Canada Inc., BP Refining and Marketing Canada Limited, and certain refining and marketing assets of Gulf Products Canada. Petro-Canada also acquired the propane division of Inter-City Gas Corporation in 1990. The Corporation has a 37 percent interest in the Vancouver-based Westcoast Energy Inc. and interests in 11 crude oil, natural gas liquids and refined products pipelines.

Privacy Commissioner of Canada (PCC)

Place de Ville
Tower B, 3rd Floor
112 Kent Street
Ottawa, Ontario
K1A 1H3

Information: Ottawa/Hull (613) 995-2410 or toll-free 1-800-267-0441.

The Privacy Commissioner of Canada reports directly to Parliament.

PCC 1
The Privacy Commissioner, a special ombudsman appointed by Parliament, investigates complaints from individuals who allege that the federal government has not respected their personal information rights as set out in the Privacy Act. The Commissioner also has the power to audit federal government collection, use, handling and disposal of personal information to ensure that it complies with the Privacy Act.

PCC 2
Privacy/studies: at the request of the Minister of Justice, the Privacy Commissioner undertakes studies relating to the privacy of individuals, the extension of individual rights under the Privacy Act, and the treatment of personal information by institutions other than those under the legislative authority of Parliament. The Privacy Commissioner reports annually and may submit special reports to Parliament.

Privy Council Office (PCO)

Langevin Block
80 Wellington Street
Ottawa, Ontario
K1A 0A3

Information: Ottawa/Hull (613) 992-4211.

Minister responsible:
President of the Privy Council

PCO 1
For administrative purposes, the Privy Council Office is regarded as a department of the government under the Prime Minister. The PCO provides advice to the Prime Minister with respect to his prerogatives and responsibilities for the organization of the Government of Canada. It provides secretariat support to the Cabinet, its committees and their chairpersons, and advice on the overall effective conduct of the government.

Prime Minister's Office (PMO)

Langevin Block
80 Wellington Street
Ottawa, Ontario
K1A 0A3

Information: Ottawa/Hull (613) 992-4211.

Minister responsible:
Prime Minister of Canada

PMO 1
The Prime Minister's Office provides political advice and support to the Prime Minister on matters of policy, senior appointments, political liaison and media relations. It also provides support in the areas of scheduling, travel, speaking engagements and correspondence.

Patented Medicine Prices Review Board (PMPRB)

Legion Building
359 Kent Street
Ottawa, Ontario K1A 0C9

Information: Ottawa/Hull (613) 952-7630.

Minister responsible:
Minister of Consumer and Corporate Affairs

The Patented Medicine Prices Review Board, an independent quasi-judicial agency, was created in December 1987 as part of the amendments to the Patent Act.

PMPRB 1
The Board monitors prices charged by patentees for patented medicines, using factors set out in the Patent Act and the price guidelines established by the Board. If the price of a patented medicine appears excessive, the Board has the power to call public hearings which may result in an order for a price reduction or removal of the exclusive right to market the product in Canada. The Board reports not only on its regulatory activities, but also on levels of research and development by the pharmaceutical industry in Canada.

Patented Medicine Prices Review Board
(continued)

The Board publishes an annual report which details its findings on price trends of medicines, excessive price enforcement activities, and pharmaceutical patentees' research and development activities in Canada.

Ports Canada (PRC)

National Office
99 Metcalfe Street
Ottawa, Ontario
K1A 0N6

Information: Ottawa/Hull (613) 957-6787 (95-PORTS); local port corporations and non-corporate ports *see* Part II, Addresses.

Minister responsible:
Minister of Transport

PRC 1
Ports Canada operates a federal system of ports on a decentralized basis. Seven of the ports are local, autonomous port corporations that function in accordance with common commercial principles. The other non-corporate ports are directly administered by Canada Ports Corporation. Nearly half of all Canadian port traffic and more than 95 percent of container traffic are handled by the Corporation. Ports Canada is also responsible for implementing the national port policy, which provides for the services necessary to Canada's international shipping trade at national, regional and local levels.

Public Service Commission (PSC)

Head Office
L'Esplanade Laurier, West Tower
300 Laurier Avenue West
Ottawa, Ontario
K1A 0M7

Information: Ottawa/Hull (613) 996-5010; regional and district offices *see* Part II, Addresses; for employment inquiries from within Ontario *see* the Toll-free Telephone Service section.

Minister responsible:
Secretary of State

The Commission is the staffing arm of the federal public service. Its responsibilities include hearing appeals, conducting investigations, training staff and administering the provisions of the Public Service Employment Act, including provisions regarding political activities.

PSC 1
Employment opportunities: the Commission recruits from outside the public service to staff departments with personnel of the highest quality in the management, scientific and professional, technical and administration and foreign service categories as well as administrative support in the National Capital region. It also recruits qualified university graduates in various disciplines through its annual postsecondary recruitment campaign.

PSC 2
Student summer employment: the Commission establishes policies and collects data on employment for the summer placement of secondary and postsecondary students in clerical, secretarial and general labour jobs in federal departments and of postsecondary students in the Career-Oriented Summer Employment Program. Recruitment and referral are the responsibility of Employment and Immigration Canada.

PSC 3
CO-OP employment for students: the Commission is responsible for recruiting and appointing students to CO-OP work terms in government departments. Most postsecondary institutions in Canada offer co-operative education programs allowing students to alternate terms of work and study.

PSC 4
Career Assignment Program: the Commission administers the Career Assignment Program, the federal government's development program for middle managers and professionals with senior management potential. Participation is open to nominees from federal, provincial, municipal levels of government. It can also include nominees from private-sector organizations, international agencies, universities and foreign government. Nominees must meet CAP's basic selection criteria. The Program operates in the National Capital Region and in the Western and Northwestern regions.

PSC 5
Management personnel: the Commission is responsible for assisting and improving management in the public service through a comprehensive process of promotion, recruitment, selection, placement and career counselling for executives and senior managers. The Commission recruits from inside the public service or from the general public, depending on its needs.

PSC 6
Exchanges: the Interchange Canada program promotes, plans and administers the exchange of senior personnel between the public service and other sectors of the Canadian economy. The Business/Government Executive Exchange Program arranges the temporary exchanges of selected senior executives between the public service and the business community. The purpose of this program is to strengthen relations between the federal government and the business sector in Canada.

PSC 7
International programs: the Commission supports government initiatives to improve the representation of Canadians in the secretariats of international organizations and promotes the exchange of public servants between Canada and other countries.

PSC 8
Aboriginal peoples programs: the Commission promotes the equitable representation of aboriginal peoples in the Public Service. Through the regular staffing process, the Commission actively seeks out qualified aboriginal people and refers them to public service positions. In addition to such other support activities as employment counselling for job interviews and advice or assistance in the preparation of resumes, the Commission administers the National Indigenous Development Program (NIDP). This training and employment program offers departmental managers resource incentives to encourage the appointment of aboriginal peoples. Emphasis is on positions at the officer and management levels.

PSC 9
The Northern Careers Program (NCP): the Commission administers this program for aboriginal people, residing north of 60 degrees latitude, who are seeking work within the federal public service in the Yukon and the Northwest Territories. Support activities such as employment counselling for job interviews, and advice and assistance in preparing resumes are provided. Departmental managers are offered resource incentives through this training and employment program to encourage the appointment of aboriginal people. Positions at the officer and management levels are emphasized.

PSC 10
Programs for people with disabilities: the Commission promotes the equitable representation of people with disabilities in the Public Service. The Commission actively seeks out qualified people with disabilities, through the regular staffing process, and refers them to public service positions. Support activities include employment counselling for job interviews and advice or assistance in the preparation of resumes. The Commission also administers a training and employment program, the ACCESS Program for Disabled Persons, offering resource incentives to departmental managers to encourage the appointment of people with disabilities. Officer and management level positions are emphasized. As well, the Commission administers the Technical Aid Loan Bank which makes short-term loans of adaptive equipment used in the workplace by people with disabilities.

PSC 11
Women in non-traditional occupations: the Commission administers OPTION, a program aimed at increasing the number of women in non-traditional occupations at all levels in the federal public service. The OPTION Program provides on-the-job training, work experience and career planning opportunities. Successful applicants are appointed to training and development positions providing them with the opportunity to develop new skills and qualifications. To encourage the appointment of women to non-traditional positions, managers are offered resource incentives.

PSC 12
Women's Career Counselling and Referral Bureau: this is a national program for public service women who are up to three levels below the Management category. Participants receive career counselling and, if they choose, referrals for developmental assignments. Where appropriate, some are referred for competitions at the first two levels of the Management category.

PSC 13
Women's programs: the Commission promotes the equitable representation of women below Management category in the federal public service through administration of the OPTION Program (see above, PSC 11), through special training activities aimed at advancing career opportunities for women and through analysis and monitoring of personnel and staffing policies, procedures, practices and operations that will identify adverse impacts on women and develop recommendations to remove discriminatory barriers.

PSC 14
Visible minority groups programs: the Commission promotes the equitable representation of members of visible minority groups in the Public Service. Through the regular staffing process, the Commission actively seeks out qualified people in this category and refers them to public service positions. Officer and management level positions are emphasized. Support activities are provided, including employment counselling for job interviews and advice or assistance in preparing resumes. The Commission also administers the Visible Minority Employment Program (VMEP), offering resource incentives to departmental managers as an encouragement in the appointment of people belonging to visible minority groups.

PSC 15
Language Training: Language Training Canada (LTC) provides language training in both official languages to public servants and to referred employees of various Crown corporations. It develops language training programs, offers refresher courses which allow participants to maintain their level of linguistic competence, and evaluates the aptitude of candidates to complete language training.
Inquiries: Ottawa/Hull (613) 995-8383, or *see* Part II, Addresses.

Public Service Commission *(continued)*

PSC 16
Training courses and related services: Training and Development Canada (TDC) offers calendar courses as well as courses adapted to client needs, in both official languages, to public servants across Canada in the following areas: middle management, personnel, finance, material management, informatics, auditing and communications. In conjunction with Treasury Board Secretariat, TDC delivers courses on such government-wide policies as dealing with harassment complaints, and the Access to Information and Privacy legislation. Certain courses offered by the Commission can be accredited by specific Canadian universities. TDC also provides consultation services in such areas as analysing training needs, on developing, delivering, evaluating and validating courses, as well as on integrating technology into training. Available resources include a Learning Centre providing computerized training material such as interactive videos, and a Training Reference Centre to help trainers and decision-makers keep abreast of the latest developments in the field. Services are available to both public servants and employees of Crown corporations.
Inquiries: Ottawa/Hull (613) 995-8383, or *see* Part II, Addresses.

PSC 17
Management Trainee Program: this program recruits university graduates with high management potential at the entry level. Participants receive personalized training plans, rotational assignments and management courses for the purpose of developing middle managers. Staffing Programs Branch.
Inquiries: Toll-free at 1-800-668-1995, or *see* Part II, Addresses.

PSC 18
Diagnostic and career counselling service: since October of 1990, members of the Management category can receive diagnostic information to enhance their self-understanding, and confidential counselling from seasoned executive-counsellors. Counsellors can discuss a wide range of career-related matters and offer practical advice. Services include diagnostic assessment of strengths and developmental needs, insight into career interests and personal characteristics, and referral to outside experts if necessary. Program Development, Staffing Programs Branch.
Inquiries: Ottawa/Hull, (613) 943-1195.

PSC 19
Assessment Centre for the Early Identification of Executive Potential: the Assessment Centre consists of an integrated series of management simulations and tests to identify the strengths, weaknesses, executive potential and developmental needs of people who are currently working as middle managers. The assessment and counselling provided is a compulsory part of the selection process for candidates to the government-wide Career Assignment Program (CAP, *see* PSC 4). Departments may also use it to identify candidates for internal development opportunities, deployment and succession planning. The service is provided for middle managers in federal departments. For CAP selection this service is broadened to include middle managers in the provincial, territorial, municipal and private sectors.

PSC 20
Political activities of public servants: the Commission administers section 32 of the Public Service Employment Act concerning the political activities of public servants.

PSC 21
Appeals and investigations: the Commission handles appeals by federal public servants against alleged breaches of the Public Service Employment Act and Regulations that may affect their careers (appointment, promotion, demotion, release). It also investigates complaints from employees and the general public concerning the application of the Act, for which there is no right of appeal. These complaints may relate to competitions open to the public, the administration of eligibility lists, rejection on probation, surplus status, layoffs and resignations. As well, the Commission handles complaints alleging harassment on the job.

PSC 22
Automated Notice System (ANS): the Automated Notice System provides competition notices, notices of the right to appeal and notices of appointment without competition. The Commission publishes, translates and distributes posters on behalf of government departments and agencies across Canada. It also maintains a master file of all government department and agency locations. To ensure equal access to internal job notices, ANS offers a toll-free telephone reader-service for print-handicapped public servants.

PSC 23
Audit: the Commission audits staffing activities to ensure that they are conducted in accordance with the Public Service Employment Act. It also conducts special studies and project audits on specific aspects of the staffing system and carries out audits on other personnel management functions pursuant to an agreement with Treasury Board of Canada.

Public Service Staff Relations Board (PSSRB)

C D Howe Building
West Tower, 6th Floor
240 Sparks Street
(P O Box 1525, Station B)
Ottawa, Ontario
K1P 5V2

Information: Ottawa/Hull (613) 990-1800.

Minister responsible:
President of the Privy Council

PSSRB 1
The Board administers the Public Staff Relations Act which governs collective bargaining, certification of Bargaining Units, the grievance process and the adjudication procedure for the federal public service. The Board also designates federal public servants whose duties are necessary to the safety or security of the public. In addition, it is responsible for the administration of certain provisions of Part II of the Canada Labour Code concerning occupational safety and health applicable to employees in the Public Service.

The Board also administers the system of collective bargaining established under the Parliamentary Employment and Staff Relations Act affecting employees of the House of Commons, the Library of Parliament and the Senate.

Also, through its mediation and conciliation services, the Board acts to assist the parties to resolve negotiation and other disputes.

PSSRB 2
Grievances: the Board processes and resolves grievances that have been referred for adjudication.

PSSRB 3
Research on compensation: the Pay Research Bureau conducts pay and benefits surveys to serve the needs of employers and bargaining agents in the Public Service of Canada. Its findings are also available to survey respondents and, to some extent, to the compensation community at large.

Public Works Canada (PWC)

Head Office
Sir Charles Tupper Building
Riverside Drive
Ottawa, Ontario
K1A 0M2

Information: Ottawa/Hull (613) 736-2400; Telephone Device for the Deaf (613) 736-2402 (TDD); for other offices *see* Part II, Addresses.

Minister responsible:
Minister of Public Works Canada

Public Works Canada is responsible for the management of real property of the Government of Canada. It provides planning, design, construction and realty services to government institutions, departments and agencies. The Minister of Public Works is also responsible for various Crown Corporations: Canada Lands Company — Canada Lands Company (Mirabel) Limited; Canada Lands Company (Vieux-Port de Québec) Inc.; Canada Lands Company (Vieux-Port de Montréal) Ltd; National Capital Commission; and Defence Construction (1951) Limited.

Activities of the Department are grouped into three programs: the Services Program, which provides a range of professional and technical services in architecture, engineering and realty; the Real Property Program; and the Crown Corporations Program.

PWC 1
Real estate services: looks after property acquisition and disposal; leasing of office space for special purposes; and the letting of commercial space. It also provides services in other areas such as property appraisal, real estate investment and land property development, legal land surveys, and municipal grant payments in lieu of taxes.

PWC 2
Realty management services: provides a range of property management and technical services such as ensuring the safe operation of buildings, specialized facilities (laboratories, utility plants) and related systems (heating, air conditioning, ventilation, lighting, elevators, fire alarms and voice communications); preparing reports on the condition of buildings; and establishing repair priorities and preventive maintenance programs. The Department also prepares accommodations, looks after food services, conference arrangements, ceremonial events and space utilization studies.

Technical policies, standards and guidelines relating to the commissioning, operation, repair and maintenance of buildings and utility plants and matters dealing with environmental quality are also the Department's reponsibility.

General building services provided include: interior cleaning, solid waste removal and management of chemical waste materials, interior horticultural services and grounds maintenance.

Public Works Canada *(continued)*

PWC 3
Architectural and engineering services: this section of the Services Program delivers architectural and engineering services to the federal government at market-based rates. Services include planning, design, construction, evaluation, investigations and related activities; the management of fixed assets such as bridges, dry docks, locks and dams, construction management in support of day labour projects, and dredging and fleet services in support of the dredging of waterways, channel obstruction clearance and hydrographic surveys. Services are decentralized through the regions, leaving headquarters to establish policies, develop national plans and provide technical leadership to ensure a national direction. There are seven product sectors which are described in the following sections.

PWC 4
Buildings Product Sector: this Sector provides all architectural and engineering services related to federal buildings. In addition, special-purpose buildings such as research laboratories, museums, penitentiaries, agricultural buildings, RCMP detachments and post offices are provided. Specialized building, architectural and engineering services are also available in fields such as landscape architecture, illumination engineering, urban design and planning, agricultural engineering, communications engineering, earthquake protection, building controls and energy management control systems, post-project evaluations and functional programming.

PWC 5
Environment Canada Product Sector: this Sector operates on a national basis and provides services for the three Environment Canada services - Parks, Atmospheric Environment and Conservation and Protection. It provides asset management, professional and technical services, functional direction of park field staff and capital project delivery for weather stations, laboratories and a wide range of historic and contemporary assets.

PWC 6
Marine Works Product Sector: this Sector provides services in the areas of harbour facilities, coastal work, dredging, marine plant, equipment and workboats. Typical examples include shore protection works, construction of breakwaters to protect harbours from storms, construction of wharves, container terminals, pleasure craft and fishing harbours and ferry terminals for commercial purposes, as well as dredging, obstruction clearance and hydrographic survey services to ensure safe navigation of waterways. The Sector also maintains expertise in coastal engineering and uses NRC facilities to test and evaluate designs with physical (hydraulic) models of existing or proposed structures to simulate prototype conditons.

PWC 7
Air Transportation Product Sector: this Sector provides airport facilities, such as passenger terminals, power plants, control towers, firehalls and garages, runways, taxiways, aprons, lighting and access roads, parking lots and related structures for all Transport Canada owned and operated airports. It also procures equipment, provides architectural and engineering advice and conducts reliability and performance studies.

PWC 8
Land Transportation Product Sector: this Sector provides specialized services related to highways (traffic and planning studies, interchange design and geotechnical investigations), bridges (design and planning of bridges, bridge inspections and evaluations, and project delivery), and municipal services (support and advice on planning, design and construction, and inspection).

PWC 9
Indian Affairs and Northern Development Product Sector: this Sector serves Indian and Northern Affairs Canada by providing technical advice and support to Indian bands. It also advises on the management of capital projects such as schools, roads and sewage treatment plants. It provides fire protection advice and support to volunteer fire departments and provides technical training to Indian bands on project management as well as operation and maintenance of capital assets.

PWC 10
Technology Services Product Sector: the Technology Sector is responsible for the leadership, development co-ordination, management and monitoring of the Department's overall program for applied research, technological development and technology transfer; for environmental services; and for specialized consulting, testing and diagnostic services.

PWC 11
Corporate and administrative services: this section of the Services Program provides executive direction, corporate management and general administrative services, as well as advice in support of all departmental activities. These include financial, informatic, administrative, safety and security, corporate communications, program evaluation and audit, and ministerial services.

PWC 12
Program co-ordination: this section of the Real Property Program provides policy and operational advice to the Department. Policies and standards developed by this section include those for the financial and operational planning, reporting and controls used to manage federal investment in specific real properties under Public Works' custody; those to regulate and protect these assets; and those to manage accommodation in support of other departments. This latter function includes the development of plans for emergency preparedness (*see* PWC 18), the payment of grants in lieu of taxes, and research and development in support of the Department's portfolio of assets.

PWC 13
Accommodation: Public Works provides and maintains a comprehensive portfolio of office and common-use facilities to support government operations. This includes space that is owned by the federal government and managed by PWC, usually for federal tenant departments.

The Accomodation Management Directorate provides office accomodation and is responsible for establishing policies and procedures governing tenant demand, tenant operational norms, long-term planning and tenant counselling.

The Asset Management Directorate manages Crown-owned and lease purchase office facilities. It protects the integrity of all assets by ensuring compliance with standards and regulations and provides a reasonable return on investment.

The Federal Facilities Directorate manages the divestment of federal facilities in the Department's custody (including federal buildings, surplus properties, dry docks, highways, bridges, locks, dams, emergency shelters, residential housing and land development projects).

The Investment Management Directorate, manages the financial resources associated with the PWC portfolio and ensures that sound investment decisions are regarding the provision of space through construction, purchase, lease and lease purchase. This Directorate also oversees the divestiture, devolution, disposal or disinvestment of any uneconomic or surplus properties by sale, transfer or demolition.

PWC 14
Municipal grants: the Federal Facilities Directorate manages the payment of federal grants in lieu of municipal or provincial taxes in recognition of the benefits to federal real property provided by local government services.

PWC 15
Construction/contracts and tenders: contracts for the construction of government buildings are granted by the Department. The respective PWC regional offices are responsible for publicizing construction projects, receiving tenders and awarding contracts.

PWC 16
Conference facilities: PWC co-ordinates the reservations for government-owned conference facilities in the National Capital Region. Facilities include the Government Conference Centre and conference rooms at Meech Lake, Place du Portage (Phases 3 and 4) and Centennial Towers. In addition, the Federal Study Centre is reserved for use as a training centre for government departments. Departments may reserve classroom space and service facilities on first-come, first-served basis.

PWC 17
Master Specification Secretariat: the Secretariat serves the public and private sectors on matters pertaining to the National Master Specification (NMS). The NMS is not a standard specification; it contains most of the specifications required for buildings, as well as marine and heavy civil engineering works. Stored on a computer, it must be edited by the designer to suit individual project requirements. The Secretariat's services include the development, maintenance and update of the NMS; provision of computer tapes on the NMS (via Supply and Services Canada) to private-sector distributors for sale in hard copy or on diskettes (for word processors and minicomputers); provision of advice, assistance and training courses on NMS usage; and production of reports, schedules, manuals and the Addenda newsletter.

PWC 18
Emergency preparedness: the Department is responsible for the control and regulation of engineering and construction resources during national peacetime and wartime emergencies. The Emergency Preparedness Directorate develops policies and plans and makes arrangements for meeting the Minister's assigned responsibilities during national emergencies. It also assists other federal, provincial, territorial and municipal governments. The Directorate provides and maintains emergency operations centres for continuity of government in the event of a national disaster.

Revenue Canada, Customs and Excise (RCCE)

Head Office
Connaught Building
Mackenzie Avenue
Ottawa, Ontario
K1A 0L5

Information: Ottawa/Hull (613) 957-0275; other offices and ports of entry *see* Part II, Addresses.

Minister responsible:
Minister of National Revenue

Customs and Excise is responsible for protecting Canadian society from illicit drugs and other prohibited goods, and assessing and collecting duties and taxes, including the Goods and Services Tax. It monitors the international movement of persons and goods and provides Canadian industry with the protection to which it is entitled under customs laws. The Customs Act, the Customs Tariff, the Customs and Excise Offshore Application Act, the Special Import Measures Act, the Excise Act, the Excise Tax Act and the Softwood Lumber Products Export Charge Act are administered by Customs and Excise, as are statutes of other government departments and agencies that relate to the international movement of persons and goods.

Revenue Canada, Customs and Excise
(continued)

RCCE 1
Anti-dumping and countervailing duties: the Department investigates complaints of material injury to Canadian producers arising from the alleged dumping or unfair subsidization of imports into Canada. It enforces the findings of the Canadian International Trade Tribunal and reappraises imports into Canada when importers file appeals against the assessment of an anti-dumping duty or countervailing duty.

RCCE 2
Bonding/carriers, warehouses and customs-house brokers: the Department oversees regulations governing international cargo in bonded carriers, as well as the regulations and procedures governing bonded and sufferance warehouses, ships' stores and the disposal of unclaimed goods at Customs. It is also responsible for the examination, licensing and bonding of customs-house brokers.

RCCE 3
Customs automated systems: the Department maintains an automated system for monitoring most goods imported into Canada. The system is composed of the following sub- systems: carrier/cargo control, release, accounting, selection, adjustment, technical reference system, records control, retrieval, refund cheque issuance and customs automated data exchange.

RCCE 4
Customs documents: the Department reproduces and certifies customs documents and searches for customs records on request.

RCCE 5
Customs duty/rates, allowances, goods returned: the Department provides information on tariff classification and rates of customs duty payable on imported goods; exemptions from duty on goods brought into Canada by foreign students, non-residents, immigrants, Canadian students returning from study abroad and Canadian residents returning after lengthy absences; personal exemptions for liquor and tobacco products; and customs duty regulations applicable to goods exported from Canada and returned after repair in a foreign country.

RCCE 6
Customs duty/request for redetermination and re-appraisal: the Department considers requests for adjustment of tariff classification, the rate of customs duty applied, the origin of goods imported from the United States and the value placed on imported goods.

RCCE 7
Customs duty/foreign gifts, postal parcels and bequests: information is available from Customs offices regarding duty allowances on gifts received from abroad, rates of duty on parcels arriving from outside Canada and allowances on goods received by Canadian residents from foreign countries as bequests as a result of, or in anticipation of, death.

RCCE 8
Customs duty/refunds, remissions, drawbacks: refunds, remissions or drawbacks of customs duty are available on specific exported or imported goods.

RCCE 9
Customs transportation control policy: customs transportation control policies govern the use of foreign, non-duty-paid vessels, aircraft, containers, highway equipment and railway rolling stock.

RCCE 10
Land Border Duty-free Shop Program: the Department is responsible for the location of and regulations governing duty-free shops in Canada. The objectives of this program are to promote the sale of domestic goods; to offer the travelling public significant savings; to create new employment; and to encourage private-sector involvement in this field. Only Canadian citizens and landed immigrants residing in Canada may operate these stores. Approximately 35 shops will operate along the border when the program is fully implemented.

RCCE 11
Exports/identification: goods for export must be reported and identified. Information on regulations concerning the declaration of goods exported from Canada is available from the Department.

RCCE 12
Imports/currency: information is available on post and current rates of exchange used for commercial imports into Canada.

RCCE 13
Imports/importer, exports/exporters numbers and maintenance of records: requests for the issuance of importer numbers and verification of existing numbers should be directed to regional Customs offices or to the Systems Operations Division at Customs headquarters. Importers and exporters in Canada must maintain comprehensive records.

RCCE 14
Prohibited goods: goods prohibited from entry into Canada include illicit drugs, white phosphorous matches, certain weapons, counterfeit coins, metallic trading checks, goods manufactured by prison labour, and books, drawings, paintings, photographs or representations of any kind that are deemed to be treasonable, seditious, obscene or hate propaganda. A list of prohibited goods is available from the Department.

RCCE 15
Imports/security deposits: the Department accepts inquiries concerning: security deposits for the payment of duty by uncertified cheque; the release of imported goods prior to the payment of duties and taxes; and the temporary entry of imported goods into Canada.

RCCE 16
Imports/value for duty and surtax: the Department provides information on the value for duty of imported goods and enforces surtax on imports into Canada.

RCCE 17
Excise duties: the Department administers the provisions of the Excise Act, which provides for duties to be paid on domestically produced spirits, beer and tobacco products.

RCCE 18
Excise gasoline tax refunds and rebates: the Department is responsible for the refund program relating to the excise tax on gasoline and for the rebate program relating to fuels used by such primary producers as farmers and fishermen. The eligibility period for these programs ended 31 December 1990 (except for excise tax refunds for charities, athletic programs and people with disabilities).

RCCE 19
Federal sales and excise taxes: the Department administers federal sales and excise taxes, air transportation tax (collected from licensed carriers) and the softwood lumber products export charge. Federal sales tax ceased to be payable as of 1 January 1991 but audits continue to be conducted and refunds are still being paid.

RCCE 20
Ship registration: the licensing of small vessels (boats) and registration of Canadian ships come under the jurisdiction of Customs and Excise.

RCCE 21
Customs and Excise College: the College is a training institute for Revenue Canada Customs and Excise employees. Courses are offered in management, drug enforcement, investigations, customs regulations and procedures, excise tax interpretation and collection, and microcomputers. Since its opening in 1980, the College has also trained personnel from other countries.

RCCE 22
Free trade inquiries: customs or tariff-related questions regarding the Canada-U.S. Free Trade Agreement should be directed to the nearest regional Customs office or the Origin Determination Directorate in Ottawa.
Inquiries: Ottawa/Hull (613) 954-6874.

RCCE 23
Federal Goods and Services Tax: the Department is responsible for assessing and collecting the Goods and Services Tax (GST) payable under the Excise Tax Act on all taxable goods and services provided in Canada or imported into Canada. It also pays rebates of the GST to such eligible claimants as visitors to Canada, municipalities, schools, hospitals and charities. In carrying out this responsibility, the Department provides information to taxpayers and rebate claimants, audits their books and records and conducts investigations into cases of suspected fraud and tax evasion.

Royal Canadian Mint (RCM)

Head Office
320 Sussex Drive
Ottawa, Ontario
K1A 0G8

Information: Ottawa/Hull (613) 993-3500 (administration); for Canadian collector coins call: toll-free 1-800-267-1871.

Minister responsible:
Minister of Supply and Services

The Mint produces Canada's coins, and strikes coinage for other countries.

RCM 1
Gold and numismatic coins: the Mint produces Canadian numismatic coins for sale around the world. It maintains a mailing list for customers in North America and provides order forms and brochures on request. Numismatic coins are also struck for foreign countries. The Mint accepts deposits of gold to be refined.

RCM 2
Medals and medallions: the Mint produces medals, medallions, tokens, trade dollars, plaques and badges for institutions, societies and federal government departments.

RCM 3
Bullion coins: the Mint produces the gold, silver and platinum Maple Leaf bullion coins which may be purchased from major banks, brokerage firms and coin dealers around the world.

RCM 4
Foreign coinage: the Mint produces circulating and numismatic coins and blanks for foreign countries.

RCM 5
Tours: guided tours of the Royal Canadian Mints in Ottawa and in Winnipeg are available, but must be booked in advance.

Royal Canadian Mounted Police (RCMP)

Head Office
Headquarters Building
1200 Vanier Parkway
Ottawa, Ontario
K1A 0R2

Information: Ottawa/Hull (613) 993-7267; for other offices *see* Part II, Addresses or *see* the Toll-free Telephone Service section.

Minister responsible:
Solicitor General of Canada

Royal Canadian Mounted Police *(continued)*

As the federal police force, the Royal Canadian Mounted Police is responsible for the prevention and detection of offences committed against federal statutes and for the provision of investigative and protective services to federal departments and agencies.

RCMP 1
Police services: the RCMP provides police services, under the terms of policing agreements, to the territories and all provinces except Ontario and Quebec, and, under separate municipal policing agreements, to 191 municipalities in eight provinces. Under the terms of the policing agreements, the RCMP serves as a provincial police force to enforce the Criminal Code, provincial statutes or territorial ordinances, and as a municipal police force to enforce the Criminal Code, provincial statutes and municipal by-laws. Provisions within the provincial policing agreements stipulate the population level at which a community must provide its own police service (in Saskatchewan, Nova Scotia, Alberta - 1500; New Brunswick - 2500; Manitoba, British Columbia and Prince Edward Island - 5000). Provincial legislation allows communities in excess of these population levels to either establish their own municipal police force or enter into a RCMP Municipal Policing Agreement, through an application to the Solicitor General of Canada. The current provincial, territorial and municipal policing agreements cover the period from 1 March 1981 to 31 March 1991. The costs of each agreement are shared between the province, territory or municipality, and the federal government.

RCMP 2
The Canadian Police Information Centre (CPIC) System: the CPIC System consists of a centralized computer complex (Ottawa) and a nation-wide communications network serving all accredited law enforcement and other approved agencies throughout Canada.

RCMP 3
Identification services: the RCMP provides identification services (fingerprints, photographs, criminal records and fraudulent cheque information) to accredited police agencies. It also carries out fingerprint searches for non-criminal reasons as required for certain foreign travel and visa applications or employment applications.

RCMP 4
Firearms registration and index: the RCMP maintains an index of all firearms registered, lost, missing or stolen in Canada. Information regarding firearm registration and acquisition certificates is available from any RCMP office.

RCMP 5
Police training: through the Canadian Police College, the RCMP provides instruction to all accredited Canadian police agencies in matters dealing with law enforcement, administration and training.

RCMP 6
Forensic laboratory services: these services are provided by the RCMP to Canadian police agencies, other government agencies and the courts.

RCMP 7
Counterfeiting: the Counterfeit section assists Canadian law enforcement agencies and solicits their assistance in the suppression of counterfeiting in Canada. It also distributes *The Counterfeit Detection Bulletin* for use by both law enforcement agencies and the general public.

RCMP 8
Missing Children Registry: the Registry, linked to the missing persons' file at the Canadian Police Information Centre, receives automatically any additions or changes to the missing children's file. It also receives statistics on a weekly basis of all cases on the system. As Canada's clearinghouse for missing children, the Registry facilitates contact between Canadian police agencies, provincial and federal departments, U.S. agencies and other foreign police departments.

RCMP 9
Drugs - prevention and education: RCMP initiatives are an integral part of the government's National Drug Strategy. The RCMP Drug Awareness Program promotes a balanced approach between demand reduction and supply reduction in drug enforcement. The program's objective is to sensitize the public to the drug laws and the harmful effects of drugs on individuals, families and communities. The mandate of Drug Awareness members is to develop and implement community-based drug awareness programs in a concerted effort with other police forces, provincial ministries of education, addiction commissions and other governmental and non-governmental organizations. Presentations are available to the public on demand through RCMP Division Drug Awareness Co-ordinators in each province and territory.

Royal Canadian Mounted Police Public Complaints Commission (RCMPC)

Head Office
60 Queen Street, 3rd Floor
P O Box 3423, Station D
Ottawa, Ontario
K1P 6L4

Information: Ottawa/Hull (613) 952-1471 or call toll-free 1-800-267-6637; for other offices *see* Part II, Addresses.

Minister responsible:
Solicitor General of Canada

RCMPC 1
The RCMP Public Complaints Commission receives and examines complaints regarding the conduct of members of the RCMP in the performance of their duties. It provides the public with an opportunity to make such complaints and to have the complaints examined by an external body in an independent and impartial manner. The Commission may conduct investigations, hold public hearings, summon witnesses, administer oaths and accept such evidence as it sees fit. It makes findings and recommendations to the Commissioner of the RCMP and the Solicitor General of Canada. The Commission submits an Annual Report to the Solicitor General for tabling in both Houses of Parliament. This report sets out a summary of the Commission's activities and a list of recommendations made during the year.

Royal Canadian Mounted Police External Review Committee (RCMPR)

P O Box 1159, Station B
Ottawa, Ontario
K1P 5R2

Information: Ottawa/Hull (613) 998-2134

Minister responsible:
Solicitor General of Canada

RCMPR 1
The RCMP External Review Committee is an independent and impartial quasi-judicial body established to review grievance cases, discipline appeals, and discharge and demotion appeals, which are referred to the committee by the RCMP Commissioner.

Revenue Canada Taxation (RCT)

Head Office
875 Heron Road
Ottawa, Ontario
K1A 0L8

Information: any district taxation office *see* Part II, Addresses, or *see* the Toll-free Telephone Service section.

Minister responsible:
Minister of National Revenue

Revenue Canada Taxation administers the government's tax policy, which is initiated by the Department of Finance. It assesses and collects individual and corporate income taxes under the Income Tax Act of Canada. Individual income tax is collected for all provinces except Quebec, and corporate tax is collected for all provinces except Quebec, Ontario and Alberta. The Department also collects Canada Pension Plan contributions and unemployment insurance premiums.

Income tax collection (RCT 1 – RCT 5)

RCT 1
Income tax returns: Revenue Canada Taxation mails personalized Federal Income Tax Returns (T1 forms) automatically to previous filers. Either the T1 General or the T1 Special is sent, according to the information reported in the previous year's return. In addition to the personalized format, which is mailed, the T1 General and T1 Special are available in a non-personalized format from district taxation offices and post offices .

Taxpayers who are eligible to receive the Special return in the mail may also be getting a new return in their tax package this year. If you meet certain tax requirements, you may receive a copy of the new Short or 65 Plus return along with your Special return and guide.

The Short and 65 Plus are simplified returns which require no calculations. It is up to the taxpayer whether or not to use them. With these returns, the taxpayer fills out the required information and Revenue Canada will do all the calculations. The Department will calculate all the deductions and credits that the taxpayer is entitled to receive, as well as the refund or balance owing.

RCT 2
Source deductions: most taxpayers pay their income tax through deductions from their pay cheques. Their employers remit these funds to Revenue Canada Taxation each month, either through their banks or direct to the taxation centre. The Department records all employer deductions on computer files.

RCT 3
Instalment payments: taxpayers must pay their income tax in instalments if tax is not deducted at source from at least three-quarters of their net income, and if their net federal tax payable for the current or preceding year exceeds $1000. An *Instalment Guide for Individuals* , an *Instalment Guide for Farmers and* an *Instalment Guide for Fishermen* are available from all district taxation offices.

Revenue Canada Taxation *(continued)*
Income tax collection *(continued)*

RCT 4
Non-residents: with a few exceptions, individuals who are not resident in Canada must pay tax on certain income from Canadian sources, including interest, dividends, management fees, income from estates and trusts, rents, royalties, alimony, pensions and annuities. This tax is referred to as withholding tax, since the organization or individual making the payment to Revenue Canada Taxation is required to withhold the tax at source. The statutory rate of withholding tax is 25 percent unless otherwise stated in a provision of the Income Tax Act or one of the many tax treaties concluded with foreign countries to prevent double taxation.

RCT 5
Collection of tax arrears: in fairness to the majority of taxpayers who pay their taxes by the due date, the Department takes a firm approach in dealing with those who do not. It sends delinquent remitters letters to remind them of their debt and to request payment. If no response is received, it issues a demand for payment along with a written notice that describes the taxpayer's legal rights and provides information about contacting the Department to discuss the taxpayer's particular circumstances. If neither payment nor a mutually satisfactory arrangement is made as a result of this notice, collections officers will make every effort to contact the taxpayer directly, before proceeding with contemplated legal action. This prevents surprises and allows the taxpayer and the collections officer to work out an acceptable schedule for payment. When these efforts do not result in the settlement of a taxpayer's debt, taxes and other amounts owing may be collected by means of garnishment of wages, bank deposits and other income, or by means of seizure and sale of assets.

Income tax information and publications (RCT 6 – RCT 10)

RCT 6
Taxation publications: in addition to the income tax guide that accompanies each tax return, other guides designed to meet the needs of specific groups of taxpayers are available at all district taxation offices. Various publications in everyday language dealing with specific aspects of taxation, as well as technical interpretation bulletins, information circulars, and certain advance income tax rulings intended for accountants, lawyers, tax specialists and individuals requiring more detailed explanations are also available from these offices.

Taxation Statistics, an annual in-depth analysis of tax returns, is available from the Canada Communication Group, Supply and Services Canada, Ottawa, Ontario K1A 0S9, or from associated bookstores; *see* Bookstores and Libraries section.

RCT 7
Media information: the Department prepares resource packages for daily and community newspapers and for certain foreign-language media serving areas with large ethnic populations. It also distributes public service announcements giving answers to common taxpayer questions or information on changes in tax legislation to radio and television stations during the filing period. In addition, it offers closed-captioned television programs on completing tax returns to TV stations across the country during the filing period.

RCT 8
Films: the Department has produced several films dealing with various aspects of Canada's tax system, including animated films and feature-length dramas. All are available from local National Film Board offices; *see* Part II, Addresses.

RCT 9
Employer's kit: every district taxation office provides employer's kits for new employers. The kit explains the procedures for payroll deductions of income tax, Canada Pension Plan contributions and unemployment insurance premiums, and contains the registration form necessary to obtain an employer number.

RCT 10
Information on charities: taxpayers with questions about registration guidelines, departmental policies, and other administrative and legislative matters relating to registered charities and Canadian amateur athletic associations can contact the Charities Division of the Department by calling Ottawa/Hull, toll-free 1-800-267-2384.

Income tax services (RCT 11 – RCT 17)

RCT 11
Inquiry service: the Department answers all questions from taxpayers on tax deductions, exemptions and credits; provides information on filing and the status of returns and refunds; and explains assessment notices through its telephone and counter inquiry service in all district taxation offices. From February to April, the public inquiries telephone service of all district taxation offices provides service beyond normal working hours.

RCT 12
Seasonal tax offices: from February to April, Seasonal Tax Assistance Centres (STACs) provide an over-the-counter general tax and filing information service to residents of various communities at some distance from a district taxation office. Opening of the STACs is advertised in advance through the local media.

RCT 13
Assistance to the visually and hearing-impaired: all district taxation offices provide audiotape versions of the general tax guide for visually impaired taxpayers. Hearing-impaired taxpayers may obtain tax information and assistance by using a Telephone Device for the Deaf and calling toll-free 1-800-665-0354.

RCT 14
Volunteer Program: this program is designed to help taxpayers who cannot complete their own returns because of age, infirmity, language or other reasons. District taxation office staff offer special training sessions to teach representatives of community organizations and other interested individuals how to complete basic tax returns. These volunteers then assist other taxpayers free of charge.

RCT 15
Native Peoples Outreach Program: this program trains volunteers of Indian and Metis communities to help members of their band complete their tax returns.

RCT 16
Teaching Taxes Program: this program provides learning materials for students of economics, mathematics, business, social studies, consumer education — any subject related to taxation.

RCT 17
Advance income tax rulings: on request, the Department will provide taxpayers with a binding ruling advising them how it will interpret specific provisions of the tax law that apply to transactions they are contemplating. There is a fee for this service and requests should be sent to the Rulings Directorate, Revenue Canada Taxation, 875 Heron Road, Ottawa, Ontario K1A 0L8.

Income tax audits and appeals (RCT 18 – RCT 20)

RCT 18
Audits: to ensure compliance with tax laws, the Department carries out random audits of individual and corporate returns filed and investigates suspected tax evaders.

RCT 19
Voluntary disclosure: any person who has failed to file a return required under any section of the legislation administered by the Department, or who has filed incorrect returns and subsequently makes a voluntary disclosure pertaining to those returns that is substantially complete, will be permitted to settle any liability of tax with statutory interest and late-filing penalties. The Department will not prosecute such persons or impose civil penalties for gross negligence or willful evasion. The identity of anyone making a voluntary disclosure is held in confidence, as are all matters between the Department and persons filing returns.

RCT 20
Objections and appeals: taxpayers who receive a notice of assessment or reassessment that they disagree with should contact the nearest district taxation office for an explanation. If a difference of opinion persists after discussions with the district office, taxpayers may request an independent second opinion by filing a notice of objection. If they are still dissatisfied, they may have the right to appeal to the Tax Court of Canada; the Federal Court of Canada, Trial Division; the Federal Court of Appeal; and, in some cases, the Supreme Court of Canada.

Canada Pension Plan and Unemployment Insurance (RCT 21 – RCT 22)

RCT 21
Canada Pension Plan: the Department determines eligibility of contributors to the Canada Pension Plan and collects contributions from employers and self-employed persons. Health and Welfare Canada administers benefits.

RCT 22
Unemployment insurance: the Department determines eligibility of contributors for unemployment insurance and collects premiums from both employers and employees. Employment and Immigration Canada makes benefit payments.

RCT 23
Several automated services have also been introduced: the Department has an automated telephone inquiry service called T.I.P.S. (for Tax Information Phone Service). The service currently provides easy access to information in three areas: the status of a taxpayer's income tax refund (T.I.P.S. Telerefund); general information (T.I.P.S. Info-Tax); and information on whether a taxpayer will receive an advance payment (T.I.P.S. Advanced Child Tax Credit).

The Automated Collection System (ACS) ran as a pilot project in 1988 in the Kitchener district office. Results show that the ACS improves work flow for collections staff by identifying accounts that may present collection problems, allowing follow-up action and providing instant access to the history of the account. Because of its success, the system was introduced in six additional district offices and has since been implemented nationally.

The Public Enquiries Information Bank (PEIB) is a text retrieval system. Staff can access resource material such as Interpretation Bulletins, Information Circulars and other departmental information through the same terminal that they use to access individual taxpayer records. The system is updated regularly. Begun as a pilot project in the Ottawa district office in 1986, it was expanded across Ontario and the west and will become a national service by 1992.

Online Taxpayer Correspondence System provides personalized contact with taxpayers regarding any errors found at the initial processing stage. Clear and precise letters, in the taxpayer's official language of choice, inform the taxpayer of the problem and ask for correct information. The new system allows staff to create customized correspondence rapidly.

Electronic filing is an automated system which allows professional tax preparers to transmit T1 return data over telecommunication lines to Revenue Canada, Taxation computers. This reduces paperburden and allows for speedier processing of returns.

The Online Reassessment Program (Online RAP) is a computer system that allows assessors to process taxpayer reassessment requests using a computer terminal and results in faster service.

Revenue Canada Taxation *(continued)*
RCT 23 *(continued)*

The Appeals Information and Reporting System (AIRS) is a fully-automated national information network which gives direct access to and control of notices of objection. The system was extended in 1989 to accommodate the inventory of appeals before the courts.

Statistics Canada (SC)

Head Office
R.H. Coats Building
Tunney's Pasture
Ottawa, Ontario
K1A 0T6

Information: Ottawa/Hull (613) 951-8116; for regional offices *see* Part II, Addresses; for statistical information and consultative services *see* the Toll-free Telephone Service section.

Minister responsible:
Minister of Industry, Science and Technology

As Canada's central statistical agency, Statistics Canada collects, processes, analyses and disseminates data on many social and economic aspects of the nation. Its advisory services answer requests for statistical information from academics, businesses, labour unions, federal departments and agencies, municipal and provincial governments, Canadian and international statistical organizations, professional groups and the media. The Agency provides advice on statistical methodology and survey design and participates in special surveys for clients. It also maintains a variety of social and economic models for use by analysts in both public and private agencies.

SC 1
Information services: Statistics Canada provides statistics in various forms. A full range of publications is available. Data can also be obtained on computer tapes or from CANSIM, Statistic Canada's on-line database. For some programs, including the Census of Population, Statistics Canada provides unaggregated records of individual respondents on computer tape. These records allow users to perform cross-tabulations tailored to their needs. (Entries are screened to ensure that individuals and businesses cannot be identified.) Information not available through Statistics Canada's standard products can be obtained through special tabulations. The Small Area Data Program provides users with data for small geographic areas, including specific postal code areas.

SC 2
Agriculture: statistics are available on key aspects of Canadian agriculture, such as land use, crop and livestock production, farm incomes and expenses, farm energy use and the socio-economic characteristics of farm operators. These statistics are collected via the Census of Agriculture, the National Farm Survey and several other specialized surveys.

SC 3
Forestry: Statistics Canada provides data on Canada's forest lands, logging and allied industries.

SC 4
Mining: Statistics Canada maintains data on the number of mines in Canada and on finances and production.

SC 5
Energy: statistics are available on household and industrial consumption, shipments, price levels and the supply and demand for all types of fuels in Canada.

SC 6
Science and technology: Statistics Canada maintains information on research and development by federal and provincial governments, industry and non-profit organizations. It also maintains statistics on other indicators of science and technology activities, including patents, the work of scientists and engineers and international flows of technology.

SC 7
Population: every five years Statistics Canada conducts a census of all Canadians which provides basic demographic data on geographic population distributions, family characteristics, language, education, ethnicity, income, industries, occupations and dwellings. Population estimates are updated five times a year in non-census years for the country and the constituent provinces and territories. Annual population estimates by age, sex and marital status, and total population by age and sex for census divisions and census metropolitan areas are available. The Agency also provides statistics on interprovincial migration and migration within provinces.

SC 8
Geographical and mapping services: Statistics Canada conducts research projects to assist users by defining geographical areas that will be compatible with their needs. Maps depicting the boundaries of the various statistical and standard geographical areas are available. Machine-readable cartographic boundary files are also available to assist users in producing their own maps.

SC 9
Searches/pensions and citizenship: searches are carried out on behalf of persons needing documentation of proof of age, place of birth or length of residence in Canada for pension and citizenship purposes.

SC 10
Vital Statistics: Statistics Canada records births, marriages, divorces, deaths and causes of death.

SC 11
Governments: nationally and internationally comparable statistics on the revenue, expenditures, assets, liabilities and employment of federal, provincial and local governments are available. Data on an individual government's involvement in the business sector may also be obtained.

SC 12
Justice: statistics are available on law enforcement, criminal and civil courts, juveniles, legal aid and correctional services. The Canadian Centre for Justice Statistics co-ordinates the compilation of information and statistics on the Canadian judicial system.

SC 13
Education: statistics are available on enrolment, graduates, teaching staff and finances for all levels of education in Canada; on minority and second-language enrolment for elementary and secondary levels; and on university tuition.

SC 14
Communications: statistics are available on the finances and operations of radio and television broadcasting stations, cable television services and telecommunications carriers, including telephone companies.

SC 15
Health: the Canadian Centre for Health maintains information on beds, services, staff and finances of hospitals, mental institutions, nursing homes and homes for the aged; on the characteristics of in-patients in hospitals and mental institutions; and on registered nurses, therapeutic abortions and disabled persons. It also has detailed information on cancer, tuberculosis and kidney disease in Canada. Statistics Canada houses the Canadian Nosology Reference Centre which classifies data on diagnoses, accidents and medical procedures.

SC 16
Social security: statistics are available on Canadian social programs such as the Canada Pension Plan, the Quebec Pension Plan, Unemployment Insurance, family allowances, the child tax credit, Old Age Security, Guaranteed Income Supplement, Spouse's Allowance, social allowances and services, war veterans programs, workers' compensation, criminal injuries compensation and legal aid.

SC 17
Pensions: statistics are available on the income, expenditures and assets of all trusteed pension plans, and on the terms, conditions and coverage of all employer-sponsored plans.

SC 18
Culture and recreation: statistics are available on book publishing and distribution, newspapers and periodicals, the media, films, the performing arts, heritage institutions, Canada's artists, the recording industry, government expenditures on culture and the use of leisure time by Canadians. Statistics are also maintained on participation in recreation and sports activities, as well as on production and sales of recreational equipment.

SC 19
Travel and tourism: statistics are kept concerning travel by Canadians in Canada and other countries, travel by visitors to Canada, travel to work, tourist accommodation, the travel price index and other tourism indicators.

SC 20
Trade: the International Trade Division provides statistics on the type, quantity and value of exports and imports by country of destination or origin and by commodity. Domestic trade statistics are available on retail sales of chain and independent stores by type of business, as well as on the sales and inventories of wholesale merchants and the consumer services trade.

SC 21
Balance of payments: statistics are available on current and capital account transactions between Canada and other countries and on year-end claims and liabilities of non-residents.

SC 22
Leading indicators: Statistics Canada maintains statistics on a group of economic indicators, such as automobile sales and the average work week in manufacturing. These indicators often lead cyclical movements in the economy and illuminate future economic events. Statistics Canada's composite leading index summarizes these in a single monthly indicator.

SC 23
Domestic production: Statistics Canada publishes quarterly and annual estimates of the total value of production and consumption of goods and services at market prices and in inflation-adjusted dollars. Statistics are available on monthly domestic production generated within Canadian borders for all industries, on commodities produced and used by domestic industries and on expenditure on gross domestic product. Indexes of output per person, output per person-hour and unit labour cost are also available.

SC 24
Prices: Statistics Canada maintains information on various price changes in the economy, including construction, farming and manufacturing, and consumer prices. The Consumer Price Index (CPI) monitors retail prices for consumer goods and services by regularly recording the prices of a typical basket of purchased items. These statistics are made available each month.

SC 25
Consumer income and expenditure: Statistics Canada maintains measures of income, expenditures, housing and other indicators of the economic status of Canadians.

Statistics Canada *(continued)*

SC 26
Employment: statistics are maintained on all important aspects of the Canadian labour market, including levels and duration of periods of employment and unemployment; employment, hours and earnings in businesses, institutions and governments; employment by industry and occupation; the labour market; and place of work in major urban areas. Much of this information is supplied by the monthly Labour Force Survey, which surveys employment patterns among Canadians aged 15 years and older and the Survey of Employment, Payrolls and Hours which surveys businesses.

SC 27
Labour unions: statistics are available describing the activities of labour unions in Canada and their associations with international unions, as reported under the Corporations and Labour Unions Returns Act (CALURA).

SC 28
Foreign ownership and control: statistics on the level of foreign ownership and control of Canadian corporations and on intercorporate ownership are available.

SC 29
Business: a wide range of data is available on business in Canada, including finances, production, sales, inventories, employment, salaries, wages, industries and commodities. Statistics specific to the manufacturing industries are available. These describe inventories, shipments, orders, capacity, utilization and materials used for all types of manufacturing.

SC 30
Financial statistics: Statistics Canada provides financial data and performance ratios for industrial corporations, financial institutions and certain unincorporated and government enterprises, as well as statistics on the borrowing and lending activities of the various sectors of the Canadian economy. Statistics are also available on capital and repair expenditures for construction, machinery and equipment in Canada and in each province, and for selected manufacturing industry groups in metropolitan areas.

SC 31
Housing and construction: statistics are kept on building permits, housing starts and completions, the construction industry, private and public investment in Canada and the stocks and industrial use of fixed assets. Statistics are also available on housing types, rooms per dwelling, values, rents, fuels, period of construction, household facilities, shelter expenditures and building permits.

SC 32
Transport: Statistics Canada provides data on the operations of air, rail, motor and water carriers, including passengers and cargoes carried, finances and traffic. It also has data on pipeline transport. Statistics on motor vehicle registration by provincial and territorial governments and motor fuel sales are also available.

SC 33
CANSIM: the Canadian Socio-Economic Information Management System is a statistical data bank accessible to the public through computer terminals and on computer tapes. It contains more than 400 000 time-series data, a bank of socio-economic data, and all data from the 1976, 1981 and 1986 censuses of population. A folder for potential users describing this service is available on request. Telichart provides colour graphics of key economic series from CANSIM on personal computer or Telidon terminals. It is particularly useful to businesses and research organizations.

SC 34
Environmental Statistic: Statistics Canada assesses and tracks the state of Canada's environment. A new Geographic Information System (GIS) has now brought together data on agriculture, manufacturing and other activities that affect the environment. The Agency has also developed methods for estimating vehicle emissions and soil erosion losses.

Science Council of Canada (SCC)

Berger Building, 17th Floor
100 Metcalfe Street
Ottawa, Ontario
K1P 5M1

Information: Ottawa/Hull (613) 996-1729

Minister responsible:
Minister for Science

SCC 1
The Science Council's primary functions are to analyse science and technology policy issues, recommend policy directions to government, alert Canadians to the impact of science and technology on their lives, and stimulate discussion of science and technology policy among governments, industry and academic institutions. The Council operates at arm's length from government, designing its own programs of research and publishing its findings at its own discretion.

Solicitor General Canada (SGC)

Ministry Secretariat
Sir Wilfrid Laurier Building
340 Laurier Avenue West
Ottawa, Ontario
K1A 0P8

Information: Ottawa/Hull (613) 991-3283.

Minister responsible:
Solicitor General of Canada

The Ministry of the Solicitor General comprises a Secretariat, Correctional Service Canada, the Royal Canadian Mounted Police, the National Parole Board and the Canadian Security Intelligence Service. The Ministry brings together the major operational elements of the federal government concerned with policing, corrections, parole and national security.

SGC 1
Ministry Library and Reference Centre: the Centre provides library and reference services to the Ministry of the Solicitor General and limited services to other government departments and criminal justice agencies. It also handles unpublished documents originating within the Ministry Secretariat, Correctional Service Canada and the National Parole Board.
Inquiries: Ottawa/Hull (613) 991-2787.

SGC 2
Publication program: this program provides information on policies and programs of the Ministry to the general public. Publications are available upon request from the Communications Group.
Inquiries: Ottawa/Hull (613) 990-2744.

SGC 3
Canadian Security Intelligence Service (CSIS): CSIS was established in July 1984 to maintain internal security in Canada. Part of its work is to collect and analyse information on any activity that may constitute a threat to the internal security of Canada. It also provides security assessments to federal government departments and agencies (except the RCMP and the Department of National Defence).
Inquiries: Ottawa/Hull (613) 993-9620.

SGC 4
Office of the Inspector General: the Office is responsible for the independent review of Canadian Security Intelligence Service operations. It reports to the Solicitor General on CSIS' adherence to policy and its use of powers. Under the direction of the Security Intelligence Review Committee, the Office of the Inspector General may also review specific CSIS activities and report on them to the Committee.
Inquiries: Ottawa/Hull (613) 990-3270

Security Intelligence Review Committee (SIRC)

Head Office
365 Laurier Avenue West, 14th Floor
P O Box 2430, Station D
Ottawa, Ontario
K1P 5W5

Information: Ottawa/Hull (613) 990-8441.

The Security Intelligence Review Committee reports to Parliament through the Solicitor General of Canada.

SIRC 1
The independent, external review of the Canadian Security Intelligence Service (CSIS) and the investigation of complaints about CSIS activities fall under the authority of the Security Intelligence Review Committee by the Canadian Security Intelligence Service Act. The Review Committee also investigates complaints from individuals who have had their employment prospects affected by the denial of a security clearance, and complaints referred to it by the Human Rights Commission. Reports made to the Committee by the Secretary of State, the Minister of Immigration or the Solicitor General of Canada respecting national security or an individual's involvement in organized crime are also examined by this body.

The St Lawrence Seaway Authority (SLSA)

Head Office
Constitution Square
360 Albert Street, 14th Floor
Ottawa, Ontario
K1R 7X7

Information: Ottawa/Hull (613) 598-4614; regional offices *see* Part II, Addresses.

Minister responsible:
Minister of Transport

The Authority was incorporated for the purposes of constructing, operating and maintaining, either on its own in Canada or in conjunction with works undertaken by an appropriate authority in the United States, a deep waterway between the Port of Montreal and Lake Erie; constructing, operating and maintaining alone or in conjunction with an appropriate authority in the United States, bridges connecting Canada with the United States; acquiring shares or property of any bridge company; and operating and managing bridges. The SLSA provides information concerning the history, facilities and operation of the St Lawrence Seaway.

SLSA 1
Navigation/St Lawrence Seaway: the St Lawrence Seaway Authority provides navigational services through locks and canals on the St Lawrence River between the Port of Montreal and Lake Ontario, and through the Welland Canal.

SLSA 2
Seaway regulations: the St Lawrence Seaway Authority is responsible, in conjunction with the Saint Lawrence Seaway Development Corporation of the United States, for the establishment and enforcement of joint Canada-US regulations concerning the transit of vessels on the St Lawrence Seaway and for transit of pleasure craft through its locks and canals.

The St Lawrence Seaway Authority *(continued)*

SLSA 3
The Seaway International Bridge Corporation, Ltd: a subsidiary of The St Lawrence Seaway Authority, this Corporation operates and maintains an international toll bridge between Cornwall (Ont) and Rooseveltown (NY).

SLSA 4
The Jacques Cartier and Champlain Bridges Incorporated: a subsidiary of The St Lawrence Seaway Authority, this Corporation operates and maintains the Jacques Cartier Bridge, the Champlain Bridge and a portion of the Bonaventure Autoroute. The bridges connect the Island of Montreal to the South Shore.

Secretary of State (SS)

Head Office
Jules Léger Building
25 Eddy Street
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0M5)

Information: Ottawa/Hull (819) 997-0055; for other offices *see* Part II, Addresses, or *see* the Toll-free Telephone Service section.

Minister responsible:
Secretary of State and Minister of State for Multiculturalism and Citizenship

The Department of the Secretary of State is distinct from that of Multiculturalism and Citizenship but both departments have complementary mandates. Secretary of State activities seek to foster a sense of belonging to Canada; to assist Canadians to understand and celebrate their identity; and to help Canadians take advantage of opportunities to enjoy our country's educational, social, political and cultural resources. The Department does this by providing support for post secondary education, assisting individuals, groups and private institutions in appropriate projects and encouraging communication in both official languages.

Multiculturalism and Citizenship will have the task of strengthening the solidarity of the Canadian people by enabling each person to participate fully and without discrimination in our society. This goal will be accomplished through promotion of a Canadian pluralism that recognizes and values the full diversity of the population and through the encouragement of an active and informed citizenry.

Canadian citizenship and protocol (SS 1–SS 2)

SS 1
Citizenship applications: the Citizenship Registration Branch is responsible for the interpretation and administration of the Citizenship Act. It processes applications for Canadian citizenship, and for certificates of proof of citizenship and provides advice to the public on citizenship.

SS 2
Protocol/rules and advice: the Department organizes state ceremonies and national events, establishes rules and provides advice on matters of precedence and protocol for affairs of state. It administers statutes and regulations for the protection of national symbols, the exercise of prerogatives of members of the Royal Family and the use of Parliament Hill for public events. A gift bank for federal government departments is provided by this Department. The Office of the Lieutenant Governors of the Provinces, also administered by the Department, provides support to the Lieutenant Governors in the performance of their duties.

Citizen participation and human rights (SS 3 – SS 9)

SS 3
Voluntary Action Program: this program supports the growth and diversity of the voluntary sector and promotes the concept of volunteerism by helping voluntary organizations obtain financial assistance and technical expertise and by developing financing techniques for their benefit.

SS 4
Citation for Citizenship Award: these annual awards recognize and honour individual Canadians and organizations whose outstanding contributions exemplify the principles and values of Canadian citizenship.

SS 5
Human rights/grants: the Department makes grants to organizations, institutions and groups involved in human-rights education and promotion activities.

SS 6
Court Challenges Program: this program provides financial assistance to eligible individuals and non-profit groups to litigate test cases clarifying rights guaranteed by the Canadian Charter of Rights and Freedoms and by certain provisions of the Constitution of Canada, the Constitution Act (1867 and 1982) and the Manitoba Act (1870). The Secretary of State subsidizes the program, but administration is handled by the Human Rights Research and Education Centre of the University of Ottawa. The selection of cases to receive funding is carried out by two panels - one for language rights, the other for equality rights. Both are composed of individuals serving on a voluntary basis who are experienced on the various issues related to their respective mandates. Maximum assistance under the program is $35 000 for each stage of litigation (trial, appeal, Supreme Court) up to a total of $105 000.

SS 7
Japanese Canadian Redress Secretariat: on 22 September 1988, an agreement was signed by the National Association of Japanese Canadians and the Government of Canada offering redress to Japanese Canadians who were affected by injustices committed by the Government of Canada during and after World War II. Under the terms of the agreement, the Government offers a tax-free, lump sum symbolic redress payment of $21 000 to all eligible applicants of Japanese ancestry who, during this period, were interned, relocated, deported or who lost property or were otherwise deprived of the full enjoyment of fundamental rights and freedoms based solely on the fact that they were of Japanese ancestry. In addition, the government offers; subject to application by eligible persons, to clear the names of persons of Japanese ancestry who were convicted of violations under the War Measures Act or the National Emergency Transitional Powers Act; and to grant Canadian citizenship to persons of Japanese ancestry still living who were expelled from Canada or had their citizenship revoked during the period from 1941 to 1949, and to their living descendants.

On behalf of the federal government, the Japanese Canadian Redress Secretariat administers these aspects of the agreement and makes recommendations on applications received. The Secretariat is also committed to provide, through contractual arrangements, up to $3 million to the national Association of Japanese Canadians (NAJC) for their assistance in the administration of redress over a five-year period.

SS 8
Status of Disabled Persons Secretariat: the Secretariat helps the Minister Responsible for the Status of Disabled Persons (the Secretary of State) in the role of advocate of the quality of life of citizens with disabilities. Through consultation, promotion activities and research, the Secretariat assists in the development of programs and policies concerning the status of persons with disabilities. It promotes public understanding of the rights and interests of disabled Canadians and works with all levels of government, the voluntary and private sectors and international bodies to co-ordinate activities relating to persons with disabilities.

SS 9
Disabled Persons Participation Program: this program provides financial assistance, advice and information to persons with disabilities and voluntary organizations. The funding aims to allow persons with disabilities to represent their rights and responsibilities as Canadian citizens, to support community initiatives for overcoming attitudinal, institutional and informational barriers and to support innovative approaches by persons with disabilities to participation in Canadian social and economic life.

Native citizens (SS 10 – SS 14)

SS 10
Aboriginal Representative Organizations Program: provides financial assistance to provincial, territorial and national native associations to help their members make their concerns known and to promote their participation in addressing these concerns. In doing so, it assists aboriginal people to effectively influence and interface with all levels of government and to develop strong, skilled aboriginal leadership at the provincial and national levels. Native Citizens' Directorate.
Inquiries: (819) 994-3835.

SS 11
Native Social and Cultural Development Program: is concerned with the social and cultural needs of native peoples and promotes the preservation and development of native cultures and languages in the context of Canadian society. The current focus of the program is to encourage the preservation and use of aboriginal languages and promote increased understanding of aboriginal history and traditions. Native Citizens' Directorate.
Inquiries: (819) 994-3835.

SS 12
Aboriginal Women's Program: supports and encourages projects and activities for the participation of native women in contemporary society. The program develops leadership capabilities and individual and collective skills and talents so aboriginal women can play a central role in their communities and participate effectively in Canadian Society. It helps maintain cultural distinctiveness and identity. Native Citizens' Directorate.
Inquiries: (819) 994-3835.

SS 13
Northern Native Broadcast Access Program: provides funding to aboriginal broadcasters to operate and maintain studio facilities and to produce and broadcast radio and television programs for Aboriginal audiences. This programming provides aboriginal communities in northern Canada with radio and television services that meet their cultural, linguistic and informational needs. Most broadcasts are in the aboriginal language indigenous to a region. Native Citizens' Directorate.
Inquiries: (819) 994-3835

SS 14
Aboriginal Friendship Centre Program: provides operational and limited project funding to aboriginal friendship centres located in urban areas across Canada. This funding enables centres to operate drop-in facilities out of which programs and services are provided to the local aboriginal communities. It encourages economic independence and autonomy of friendship centres and assists aboriginal persons with disabilities to participate in friendship centre activities. Native Citizens' Directorate.
Inquiries: (819) 994-3835.

Secretary of State *(continued)*

Canadian Identity (SS 15 – SS 18)

SS 15
Open House Canada Program: provides financial assistance to non-profit organizations that sponsor youth-group exchanges and national fora on behalf of the program. The funds allocated are to be used exclusively to cover the transportation costs of the participants.

SS 16
Canadian Exhibit Program: the program participates annually in three national exhibitions (the Canadian National Exhibition in Toronto, the Pacific National Exhibition in Vancouver and Expo-Quebec in Quebec City) as well as up to 25 regional fairs across Canada. In addition, a travelling exhibit, housed in three tractor trailers, visits remote Canadian communities. The exhibits show Canadians in an entertaining and informative way, all about Canada and its achievements.

SS 17
Canada Day: the Canada Day Program aims to foster pride in Canada and participation in the celebration of the nation and Canadian citizenship. Leadership is provided to organizing committees by 12 provincial/territorial committees, and a national secretariat in Ottawa. Various forms of assistance are made available to local Canada Day committees, including limited "seed money" grants.

SS 18
Symbols Promotion: one of the responsibilities of the Department is to advance an awareness and appreciation of Canada, its institutions and many colourful symbols. While the program is designed for the entire population, it focusses on school children. Publications, produced under the Symbols Promotion Division, are designed to spark popular interest in areas that are uniquely Canadian. In its work, Symbols Promotion creates a link between the issues of national pride, civic involvement and citizenship appreciation.

Literacy (SS 19)

SS 19
National Literacy Secretariat: the Secretariat assists the Minister of State for Multiculturalism and Citizenship in the role of lead minister in the development and implementation of a strategy to improve the level of literacy in Canada. The Secretariat co-ordinates these initiatives with other federal government departments; works in partnership with provincial and territorial governments, the private sector, labour and media organizations; and establishes close contacts with national voluntary organizations working to improve Canadian literacy. It also works with international organizations such as UNESCO and OECD to further interests of international literacy. Policy development and research are two other important aspects of the Secretariat's activities.

Students/Studies (SS 20 – SS 21)

SS 20
Canadian Studies Directorate: administers five funding programs designed to support the development of a variety of Canadian studies-learning materials. This material is for use at any educational level and the general public, in specific content areas considered to be underdeveloped or neglected in the field of Canadian studies. The Directorate provides support for up to 50 percent of the development costs for print, and the development and production costs for film, audio-visual, and computer-based or -assisted Canadian studies-learning materials; and use in open learning and distance education programs. It also encourages greater private sector (Canadian foundations and corporations) support for Canadian studies projects through the provision of matching-dollar funding.

SS 21
Student assistance/postsecondary education: the Canada Student Loans Program guarantees loans to students whose resources are insufficient to pay for full- or part-time studies at the postsecondary level. Applications for loans are assessed by provincial governments according to criteria agreed upon by both orders of government. The loans are negotiated by students at banks or other financial institutions. The federal government pays interest on the loans while borrowers are enrolled in full-time studies and for six months afterwards. There is no interest subsidy on loans to part-time students. Under the Interest Relief Program an additional interest-free period of up to 18 months may be granted to individuals who are unemployed or temporarily ill.

Official language programs (SS 22 – SS 29)

SS 22
Promotion of Official Languages: supports the initiatives promoting the linguistic duality and the recognition and use of both official languages. The Department also supports non-profit organizations wishing to provide services in both official languages.

SS 23
Official language fellowships and awards: the Department offers language fellowships through provincial and territorial departments of education. Postsecondary students pursuing studies in their second official language and students belonging to the minority official language community in a province or territory who wish to study in their mother tongue are eligible. Certain provinces also offer a travel allowance to students belonging to the official language minority community.

The Queen Elizabeth Silver Jubilee Endowment Fund Awards Program: provides awards to university students who have completed their first year of university and intend to pursue their undergraduate studies in their second official language. The fund is administered on behalf of the Department by the Association of Universities and Colleges of Canada.

SS 24
Official languages/funding for teachers: through provincial and territorial departments of education, the Department provides funding for second official-language and minority-official language teachers or education students to improve their teaching and linguistic skills. The Official Language Monitor Program enables students enrolled full-time in a postsecondary educational institution, usually outside their province or territory of residence, to work part-time as official language monitors. In semi-urban or rural areas, a number of monitors work full time, assisting English second-language teachers and French second- and first-language teachers at all levels of the educational system.

SS 25
Summer Language Bursary Program: each summer, departmental funds enable postsecondary students to take a six-week immersion course in their second official language at accredited institutions either in their province of residence or in another province. Bursaries are also granted to francophone students outside Quebec, who wish to improve their skills in their own language.

SS 26
Language Acquisition Development (LAD) Program: the Department makes contributions to voluntary organizations, professional associations and Canadian universities for the collection and dissemination of information on official languages in education and for the development and improvement of methods and techniques for teaching official languages.

SS 27
Official language communities: this program enhances and supports the development of English and French minority communities. The Department financially supports the organizations representing these communities and provides services to them, their community radio stations and the projects providing provincial and territorial services in the official language of the minority in various sectors of activity such as health, social services, education, justice and culture.

SS 28
Translation and interpretation: the Translation Bureau of the Department provides Parliament and the Government of Canada with translation and interpretation services in French and English. It also provides services, as required, in any modern language in current use, to help the federal government with international communications and correspondence with Canada's ethnocultural groups and private citizens. In addition, the Bureau provides sign language interpretation to help public servants communicate with Canadians with impaired hearing.

SS 29
Terminology: federal departments and agencies, provincial governments, educational institutions, international organizations, translation companies and major Canadian companies may have access to TERMIUM, the Canadian government's linguistic data bank. TERMIUM is now available online or on CD-ROM and does not require computer knowledge to use. A large number of publications covering a range of specialized fields and documents related to instructional material are available. A phone-in service for proper names and terminological and linguistic information, known as the SVP Service, is also available.

Women's program (SS 30)

SS 30
Resources for women's groups: the Women's Program provides financial assistance in the form of operational and project funding to women's groups and other voluntary organizations working to improve the economic, social and legal situation of women, whether in the home, the workplace or the community. The objectives of the Program are to increase public understanding to encourage action on women's equality issues; to promote the organizational development of women's groups to increase their effectiveness in working towards equality for women; and to promote actions by institutions to incorporate women's equality issues into their decision-making structures, policies and programs. The document entitled "Dimensions of Equality: A Federal Work Plan for Women" outlines the federal government's plan for equality for women.

Multiculturalism (SS 31 – SS 35)

SS 31
Canadian Multiculturalism Advisory Committee: pursuant to section 7(1) of the Act for the Preservation and Enhancement of Multiculturalism in Canada, the Minister may establish an advisory committee to advise and assist on the implementation of the Act and any other matter relating to multiculturalism. This Committee was created in February 1990. It also makes recommendations to the Minister concerning the Award for Excellence in Race Relations.

SS 32
Race relations and cross-cultural understanding: this program promotes the appreciation, acceptance and implementation of the principles of racial equality and multiculturalism among Canadians and in Canadian institutions. The program provides assistance to race-relations coalitions and community-based organizations in their efforts to promote racial equality and cross-cultural understanding. It helps institutions adapt to the multicultural reality of Canadian society and supports public education and awareness activities that demonstrate the benefits of multiculturalism to Canadian society. It also provides assistance to organizations planning activities to commemorate March 21, the International Day for the Elimination of Racial Discrimmation.

Secretary of State *(continued)*
Multiculturalism *(continued)*

SS 33
Heritage cultures and languages: the purpose of this program is to assist Canadians in preserving, enhancing and sharing their cultures languages. Assistance is provided for the professional development of heritage language teachers and the development of Canadian content curriculum materials.hers and the development of Canadian Content Curriculum

SS 34
Community support and participation: this program supports the full and equitable participation in Canadian life of individuals and communities from Canada's racial and ethnocultural minorities and first-generation Canadians (those born outside of Canada). The program assists non-profit, community-based organizations in their efforts to identify, respond to and advocate for community concerns, including issues affecting special needs groups such as women, youth and seniors. The community support component helps ethnocultural and multicultural groups maintain a sense of community and develop a stronger capability in responding to, and advocating on behalf of, community needs. The citizenship and community participation component helps immigrant-serving agencies and advocacy groups carry out initiatives that assist first-generation Canadians in participating as full and equal citizens.

SS 35
Multiculturalism Secretariat: is responsible for ensuring a cross-government commitment to multiculturalism. It encourages and assists federal institutions in implementing the Multiculturalism Policy of Canada within their mandates and monitors and reports on progress towards this goal. It encourages implementation of the Policy through liaison, co-ordination, advocacy, sensitization and promotion. Joint pilot projects may be entered into with federal institutions where appropriate.

Supply and Services Canada (SSC)

Head Office
Place du Portage
Phase III
11 Laurier Street
Hull, Quebec
(Mail: Ottawa, Ontario K1A 0S5)

Information: Ottawa/Hull (819) 997-6363; Crown Assets Distribution Centres, Ottawa/Hull (819) 994-0074; for other Crown Assets Distribution Centres, regional offices and other offices *see* Part II, Addresses; for associated bookstores *see* Part II; for superannuation and public service insurance plans call toll-free 1-800-561-7930; for the Canadian General Standards Board *see* SSC 15 below.

Minister responsible:
Minister of Supply and Services

Supply and Services Canada is the chief purchasing agent and central accountant for the Government of Canada. Its functions include procurement, supply, and printing and publishing. Other responsibilities are in accounting, payment, audit and management advisory services.

Supply Program (SSC 1 – SSC 14)

SSC 1
Provision of goods and services: Supply and Services Canada acquires goods and services for federal departments and agencies. The *Suppliers' Guide* includes an application for source listing and a list of major goods and services purchased by Supply and Services Canada on behalf of departments and agencies of the Canadian government. Information on the purchase of policy manuals covering the supply program can be obtained from the Canada Communication Group, Publishing.

SSC 2
Federal procurement/method of acquisition: to fill federal government requirements, Supply and Services Canada solicits bids from firms listed on its headquarters or regional source lists. Under the Automated Vender Rotation System, suppliers are chosen on a rotating basis for invitations to bid. A series of initiatives under the program 'Access Small Business' have been introduced to streamline these procurement procedures. The program is designed to promote the participation of small business in government procurement and to assist the business community in understanding the federal procurement process.

SSC 3
Government Business Opportunities: this is the Canadian government publication which announces daily upcoming procurements. It is the only source of information on thousands of federal procurement opportunities affected by the Canada-US Free Trade Agreement (FTA), the General Agreement on Tariffs and Trade (GATT) and open bidding notices. The publication includes the resulting GATT/FTA contracts award notices, the general contracts awarded by the Department based on the suppliers' lists, information pertaining to international government procurement opportunities and international projects under study, as well as US government procurement opportunities extracted from the US publication *Commerce Business* Daily. As well, "Government Business Opportunities;; includes miscellaneous announcements of national and international interest to the supplier community and articles which can broaden their knowledge of national and international markets. A list of addresses for bidders and customers' addresses is also provided. The publication appears every day and is available on an annual subscription basis through the Canada Communication Group, Publishing.
Inquiries: Ottawa/Hull (819) 997-1988.

SSC 4
Science Culture Canada: the purpose of this program is to promote a more science-oriented culture in Canada. The program aims to increase public awareness of and interest in scientific achievements, improve communications between scientists and users of technology and develop greater interest in science and technology among young people. Three different funding categories are available: general core funding; youth core funding; and project funding. Eligible organizations include both non-profit and profit-oriented institutions, providing that the proposals are not intended to promote self-interest.

SSC 5
Expositions and audio-visual services: the Canada Communications Group, Expositions and Audio-visual provides federal departments and agencies with a range of exhibit, film, video and photographic services to support their communications objectives. These services include research and design; project management for exhibits; film and video products; procurement of fabrication and refurbishment services for exhibits and displays; and signage services conforming to the Federal Identity Program guidelines. The Division also provides departments with consulting, programming, production and administrative services in the audio-visual arts. These services are provided by in-house facilities as well as purchased from the private sector, both in Canada and abroad.

SSC 6
Publishing Services: through the Canada Communication Group, Publishing Division, the Department publishes, markets and sells the publications of federal departments and agencies, both in Canada and abroad. These publications may be viewed at depository libraries in Canada and are also sold through bookstores associated with the Canada Communication Group, Publishing.

SSC 7
Depository libraries: the Depository Services Program enables designated libraries across Canada to obtain Government of Canada publications free of charge. Full depository libraries automatically receive one free copy of all publications appearing in the *Weekly Checklist of Canadian Government Publications* (a listing of parliamentary and departmental publications that have been released during the week by the Canada Communication Group, Publishing). Selective depository libraries are entitled to receive, upon request, one free copy of any title listed in that publication.

SSC 8
Printing services: Canada Communication Group, Printing Services, is responsible for supplying Parliament as well as federal government departments and agencies with a wide range of printing and graphic arts services. These are supplied through the Printing Services' printing facilities in the National Capital Region, as well as through its regional facilities and through commercial suppliers.

SSC 9
Canada Gazette: the *Canada Gazette* is published in English and French in three parts and is sold individually and by subscription. Part I, published every Saturday, contains notices of a general character, proclamations, orders-in-council and various other classes of statutory notices that federal statute or regulation requires to be published in the *Canada Gazette* (other than items identified for Parts II and III). Part II, published every second Wednesday, contains statutory regulations and other classes of statutory instruments and documents. Part III contains the public acts of Parliament and their enactment proclamations; it is published at irregular intervals as soon as possible after royal assent.

SSC 10
ISBN/federal publications: Canada Communication Group, Publishing, assigns international standard book numbers (ISBN) to all books published by the federal government.

SSC 11
Communications/contract management: the Canada Communication Group, Professional Services, manages contracts for advertising, public opinion research, creative research, public relations and other communication services, on behalf of federal departments and agencies. Its activities include contracting; purchasing media space and time through the Agency of Record; performing central auditing, account payment and billing services; and maintaining a contract management information system.

SSC 12
Professional communications planning and implementation services: the Canada Communication Group, Professional Services, provides a customized service to support the communications programs of client departments. This service covers all aspects of communications programs or projects, from strategy development through to implementation, monitoring and evaluation.

Supply and Services Canada *(continued)*
Supply Program *(continued)*

SSC 13
Marketing assistance program: the Client Relations and Supplier Marketing Assistance Group conducts a number of activities that assist Canadian suppliers to the Office Automation, Services and Information Systems (OASIS) Directorate in their marketing efforts aimed at the federal government. These activities include forecasts and inventory of installations in major departments for potential government EDP-related procurement, the provision of lists of contacts in the federal government, and individual and group consultations on the procurement process as well as the Directorate's marketing assistance initiatives. To keep federal departments and agencies informed on new technologies and increase business opportunities for suppliers, the Client Relations and Supplier Marketing Assistance Group also participates in trade shows, organizes product presentations, and gives seminars on doing business with the federal government.

OASIS also operates and maintains a Display Centre for office ergonomic furniture and EDP hardware and software. The objective of the Centre is to offer federal and Crown corporation employees an opportunity to view, use and evaluate office automation equipment and software, and to enable suppliers to display their latest products. Client Relations and Supplier Marketing Assistance Group.
Inquiries: Ottawa/Hull (819) 95OASIS (956-2747).

SSC 14
Crown Assets Distribution Centres: at these Centres, federal government surplus equipment and material is for sale to the general public, private industry, and other governments and agencies in Canada and abroad.

Canadian General Standards Board (SSC 15)

SSC 15
The Canadian General Standards Board (CGSB): CGSB is accredited by the Standards Council of Canada as a national standards-writing organization as well as a national certification organization. The Board regularly develops new standards and revises existing ones, and manages listing programs that assess conformance to standards of products, services and quality management systems. The standards and listing programs are used by the three levels of government and the private sector for procurement, legislative and other purposes. Standards are developed through a consensus process, with the participation of manufacturers, business associations, consumers and research and testing bodies. The listing process, which involves CGSB as an independent third party, permits suppliers to demonstrate the ability of their products, services and quality management systems to conform to the requirements of specific national and international standards.
Inquiries: Ottawa/Hull (819) 956-0400.

Services Program (SSC 16 – SSC 28)

SSC 16
Accounting services: on behalf of the Receiver General for Canada, the Services Program receives public funds and issues all payments from the Consolidated Revenue Fund. It reconciles all payments made by the government, keeps up-to-date, central accounts of federal government finances, and produces monthly financial statements and the annual Public Accounts of Canada. The Department also maintains the public service payroll and superannuation systems. Payroll for public servants includes the General Surgical Medical Insurance Plan (GSMIP), the administration of which is the responsibility of a private-sector insurance company.

SSC 17
Consulting and Audit Canada (CAC): this office offers a wide range of consulting and audit services on a fee-for-service basis to all federal departments, agencies, boards, commissions and Crown corporations of the Government of Canada, as well as to provincial and foreign governments and international organizations.

SSC 18
Audit Services Group: the Group (formerly the Audit Services Bureau)) of Consulting, and Audit Canada performs all types of audits, including contract audits, contribution audits, information management audits, internal audits and special audits, such as regulatory compliance audits. Its services are available on request, on a fee-for-service basis, to all federal departments, Crown corporations, agencies, boards and commissions, as well as to provincial governments and international agencies. It has a staff of more than 250, that is complemented by private-sector firms when the workload warrants it.
Inquiries: Ottawa/Hull (613) 996-0231.

SSC 19
Government Consulting Group (GCG): this office (formerly the Bureau of Management Consulting) offers a wide range of consulting services on a fee-for-service basis to all federal departments, agencies, boards, commissions and corporations of the Government of Canada, as well as to provincial and foreign governments and international agencies.

GCG publishes the quarterly management journal *OPTIMUM*, which carries a wide variety of articles dealing with public-sector management issues. It has a staff of over 125, complemented by private-sector consultants when workloads demand it.
Inquiries: Ottawa/Hull (613) 996-0952 or *see* Addresses, Part II.

SSC 20
Armed forces pensions: the Canadian Forces Pension Office answers inquiries concerning pensions for former members of the Armed Forces and for the spouses of deceased Armed Forces personnel, as well as inquiries concerning education allowances for children of deceased personnel. Veterans Affairs handles inquiries on veterans' pensions and benefits related to death or disability resulting from active service (Disability and Survivors' Pensions).

SSC 21
Telephone referral centre: the Canada Service Bureau Program operates toll-free telephone referral services across Canada to help the public find answers to questions concerning the federal government. In some cases, where the telephone referral services operate in conjunction with a province or territory to direct people to the appropriate office, the name of the provincial or territorial inquiry centre is used, but the service is the same.

SSC 22
Canada Service Bureau Program/publications: the program is responsible for the publication of the *Guide to Federal Programs and Services* previously titled *Index to Federal Programs and Services*, a reference source containing descriptions of the programs and services of federal departments, agencies and Crown corporations. The Guide also lists the addresses and phone numbers of local, district and regional federal government offices.

SSC 23
Advertising Management Group: the Advertising Management Group is responsible for the management of federal government advertising. This includes maintaining a list of qualified local and regional media who solicit advertisements from the federal government.

SSC 24
Bequests to the Crown: individuals can donate their property to the Government of Canada. Such bequests often take the form of art, land or cash.

SSC 25
Credit cards for federal employees: upon departmental approval, travel cards for government employees and fuel cards for government vehicles are available. The enRoute Card Inc. was selected to provide a corporate travel card system which is used for hotel accommodation, meals, car rentals, taxis and Petro Canada/Irving Oil fuel expenses incurred while on government business. Each department is responsible for determining which government employees will have access to the enRoute credit cards.

SSC 26
Government Travel Service: this agency co-ordinates all travel arrangements for public servants. Reservations are made only after the government employee has authorization from his/her department. For travel, both within Canada and to other countries, this service arranges transportation reservations, car rentals and accommodation.

SSC 27
Hotel directory for government employees: the Directory provides federal employees with information on establishments that have offered preferred rates to the Government of Canada. It gives interested establishments an opportunity to bid competitively for government business. In addition, guidelines for making government business travel reservations are provided. Each edition of the Directory is effective for one calendar year.

SSC 28
Car Rental Directory for Government Employees: the Directory (replacing the former handbook) provides federal employees with information on suppliers of rental cars that have offered preferred rates to the Government of Canada. It gives interested firms an opportunity to compete for government business. In addition, established guidelines for making reservations are provided. Each edition of the Directory is effective for one calendar year.

SSC 29
Security clearances: the Industrial and Corporate Security Branch provides consultation and advice to existing and potential prime contractors or sub-contractors on industrial security matters. The Branch reviews contracts where access to classified material and/or controlled areas is required. It also processes visit clearance requests for access to controlled areas on behalf of representatives from Canadian and foreign governments, and industry.

SSC 30
Office of the Custodian: during World War II, Canadian property owned by the enemy or by those in enemy-occupied countries was vested in the Custodian (Minister of Supply and Services). The office is not in operation at this time, although it continues to exist legally.

SSC 31
Incentive Rebate Program: this program is intended to provide client departments with a portion of the financial returns resulting from the sales of their declared surplus. Supply Management Directorate. Information: Ottawa/Hull (613) 956-0931.

SSC 32
Papersave: this is an enhancement of the Papersave initiative which began in 1976 in the National Capital Region. The new program provides weekly paper collection for each employee with a desk-side blue basket.

SSC 33
Supplier Promotion Program: the Department has developed informational seminars for suppliers which are being offered by regional and headquarters directorates. These seminars and the accompanying publications are designed to simplify the procurement process and to provide advice on how suppliers can compete for a share of the federal government market.

Supply and Services Canada *(continued)*
Services Program *(continued)*

SSC 34
Open Bidding: this initiative is designed to provide more opportunities for Canadian-based suppliers to bid on federal government requirements. Open Bidding refers to the use of public notices to solicit bids rather than the exclusive use of source lists. Already applied to contracts covered by the General Agreement on Tariffs and Trade (GATT) and the Free Trade Agreement (FTA) with the United States, Open Bidding now also covers the majority of competitive transactions for goods valued at $25 000 or more (the exceptions are mainly related to national security and emergency requirements) and purchases of some services for contracts valued at $25 000 or more, i.e., informatics professional services, systems integration for information processing and some science requirements. Open Bidding requirements are advertised on a Procurement Opportunities Board (POB). An application form to gain access to the Board is available by calling the Open Bidding Hotline at 1-819-956-3440 and sending your form to Telecom Canada.

SSC 35
Procurement Opportunities Board (POB): this electronic medium advertises federal government procurement opportunities related to Open Bidding, GATT and the Free Trade Agreement. Using a personal computer, a modem and any communication software, suppliers can access information regarding potential bidding opportunities for all goods requirements valued at $25 000 or more, select informatics professional services, and select research and development service requirements. The POB is a user-pay service provided through iNet 2000, a member of Telecom Canada. Suppliers who wish to access the POB must register with Telecom Canada. For more information concerning registration procedures please contact Telecom Canada at 1-800-267-8480.

SSC 36
Supplier Registration Program: any person, group or enterprise with whom contracts can be legally entered into, can register on a national or regional basis with the Department for federal government requirements. To register as a potential supplier of goods or services, suppliers must complete one of the Applications for Supplier Registration (National or Regional) which are available in the Suppliers' Guide. Registration will ensure that potential suppliers are considered for inclusion on all applicable source lists under one request while at the same time ensuring that information requirements are met. The Suppliers' Guide provides information on the supplier registration process, comprehensive listings of the goods and services purchased by the Government of Canada, pertinent information on bidding for contracts and departmental supplier contact points. Statistical Information and Data Management Branch, Corporate Supplier Services Group.
Information: Ottawa/Hull (819) 956-3444.

Social Sciences and Humanities Research Council of Canada (SSHRC)

255 Albert Street
(P O Box 1610)
Ottawa, Ontario
K1P 6G4

Information: Ottawa/Hull (613) 992-0682.

Minister responsible:
Secretary of State

The Council's objective is to promote and assist research and scholarship in the social sciences and humanities. In pursuit of this goal, it administers fellowship programs for research training and grants for research, international scholarly exchanges, scholarly publishing, conferences and other research-related activities. In addition, the Council conducts inquiries and performs a leadership role in research policy in Canada, and fulfils a liaison function with government and the scholarly community. Council programs are open to Canadian citizens and to permanent residents of Canada.

SSHRC 1
Research grants: the Research Grants Division administers standard research grants which support the production and dissemination of advanced scholarly research in the humanities and social sciences by an individual or group of scholars, and major research grants to groups of researchers who undertake large-scale research or editorial projects.
Inquiries: Ottawa/Hull (613) 992-3145.

SSHRC 2
Strategic grants: strategic grants assist the development of research and scholarship in areas of national importance. This objective is made operational through, first, the thematic programs, which foster multidisciplinary approaches by groups of researchers for research on delineated social and cultural issues of national importance (the five current themes: Applied Ethics, Managing for Global Competitiveness, Science and Technology Policy in Canada, Women and Work, Education and Work in a Changing Society); second, the Canadian Studies Research Tools program, which furthers the development of Canadian studies by making accessible primary and secondary, print and non-print, documentary materials of importance for advanced research in Canadian studies; and finally, the joint initiatives program, through which the Council enters into agreements with public- and private-programs and activities.
Inquiries: Ottawa/Hull (613) 992-3027.

SSHRC 3
Scholarships and fellowships: the purpose of the Council's fellowships program is to support the training of new Canadian researchers in the humanities and social sciences and to ensure a supply of highly qualified personnel to meet Canada's research needs. To this end, the Council offers doctoral and postdoctoral fellowships. The Fellowships Division also administers the NSERC/SSHRC Master's Scholarships in Science Policy; the Jules and Gabrielle Léger Fellowship for research and writing on the historical and contemporary contribution of the Crown and its representatives (federal and provincial) to the political, constitutional, cultural, intellectual and social life of the country; the Bora Laskin National Fellowship in Human Rights Research; the Thérèse F.-Casgrain Fellowship for research on women and social change in Canada; the Queen's Fellowships; the Canadian Law Scholarship Foundation/SSHRC Legal Research Scholarship; Doctoral Fellowships in Management Studies; and the SSHRC/FCAR/NSERC Joint Initiative to encourage students to change their linguistic milieu and their place of study from Quebec to another province and vice versa. (Note: FCAR is the "Fonds pour la formation de chercheurs et l'aide à la recherche."
Inquiries: Ottawa/Hull (613) 992-3202.

SSHRC 4
Research Communication and International Relations: this Division administers programs for research dissemination and infrastructure. There are five programs under research dissemination: Aid to Learned Journals; Aid and Attendance Grants to Scholarly Associations; Aid to Occasional Scholarly Conferences in Canada; Aid to International Congresses in Canada; and Travel Grants for International Representation. There are six programs under research infrastructure: Canadian Research Institutes Abroad; Support to Specialized Collections; Aid to Small Universities; General Research Grants; administration grants to Association canadienne-française pour l'avancement des sciences (ACFAS), the Canadian Federation for the Humanities (CFH) and the Social Science Federation of Canada (SSFC), as well as Aid to Scholarly Publications grants to the CFH and SSFC; and infrastructure support to the Canadian Institute for Historical Microreproductions.
Inquiries: Ottawa/Hull (613) 992-3131.

Standards Council of Canada (STCC)

Head Office
350 Sparks Street, Suite 1200
Ottawa, Ontario
K1P 6N7

Information: Ottawa/Hull (613) 238-3222.

Minister responsible:
Minister of Consumer and Corporate Affairs

The Council promotes voluntary standardization (which helps industry and Canadians in general) in fields relating to the construction, manufacture, production, quality, performance and safety of buildings, structures, manufactured articles, products and other goods not expressly provided for by law. It represents Canada in international standards activities, particularly in the work of the International Organization for Standardization (ISO) and the International Electrotechnical Commission (IEC).

STCC 1
Standards information: the Council offers information on standards, certification systems, technical regulations and requirements in various areas, including information on the existence, availability, point of sale and scope of these technical specifications. The Council's information service is the official GATT (General Agreement on Tariffs and Trade) Technical Barriers to Trade (TBT) inquiry point for Canada, and provides information on National Standards of Canada, other Canadian standards, and on international and foreign national standards. These include copies of the standards of the International Organization for Standardization and the International Electrotechnical Commission. The Council also co-ordinates the Standards Information System of Canada (CANSIS), a growing network of organizations having standards collections available for public reference, and is affiliated with the ISO Information Network (ISONET) which links the information centre of the ISO Central Secretariat with the information centres of ISO members. Foreign and international standards are sold through a centralized ordering location in Ottawa.
Information: Ottawa/Hull (613) 238-3222 or
1 800 -267-8220 in the rest of Canada.

Status of Women Canada (SWC)

151 Sparks Street, Room 1005
Ottawa, Ontario
K1A 1C3

Information: Ottawa/Hull (613) 995-7835.

Minister responsible:
Minister responsible for the Status of Women

SWC 1
Status of Women Canada promotes equality for women in all spheres of society. It develops policy initiatives and analyses federal policies and programs with respect to their impact on women. It ensures federal-provincial and non-governmental consultation on issues of concern to women, and communicates with them and selected publics on federal policies and programs of interest to women.

Status of Women Canada *(continued)*

SWC's goals for 1990-1991 are: to promote the integration of work and family responsibilities; to encourage the economic development of aboriginal women; to encourage better responses to the needs of women in the criminal justice system; and to promote global equality of women through participation in international fora.

Treasury Board of Canada (TB)

L'Esplanade Laurier
9th Floor, East Tower
140 O'Connor Street
Ottawa, Ontario
K1A 0R5

Information: Ottawa/Hull (613) 957-2400; Comptroller General of Canada, 9th Floor, West Tower, 300 Laurier Avenue West, Ottawa, Ontario, K1A 1E4.

Minister responsible:
President of the Treasury Board

The Treasury Board of Canada advises Cabinet on the selection of programs and projects that will achieve the government's objectives in the most effective manner in accordance with its priorities. Under the direction of the Secretary of the Board, the Secretariat examines all proposed and continuing spending policies and programs, reviewing them for optimum economy, efficiency and effectiveness. It is also responsible for administrative policies, official languages policies and programs in all federal institutions and real property management in the public service. It proposes personnel management policy, and as the employer, negotiates collective agreements with public service bargaining agents.

TB 1
Official languages: the Treasury Board Secretariat is responsible for the general direction and co-ordination of official languages policies relating to service to the public, language of work and equitable participation in all federal institutions. This includes the development, interpretation and communication of the official languages policies and programs and their implementation within federal institutions, the evaluation of the effectiveness and impact of the official languages program, and the efficiency of program administration.

TB 2
Federal Identity Program (FIP): through this program, the government aims to identify federal activities in a consistent manner; to improve service to the public by facilitating access to federal programs and services; to project the equality of status of the two official languages; to save money through standardization; and to promote the effectiveness and efficiency of design in all applications of the Program.

TB 3
Access to information and privacy: the Treasury Board Secretariat prepares and distributes publications describing government institutions and their information holdings, enabling the public to obtain access to this information. It is also responsible for issuing policies and regulations to federal government institutions on the operation of the Access to Information and Privacy Acts.

TB 4
Comptroller General of Canada: the Office of the Comptroller General of Canada (OCG) serves the President of the Treasury Board. By ensuring the establishment and maintenance of sound financial management, internal audit and program evaluation, the Office plays a key role in cost-effective and accountable management in departments and agencies of the federal government. OCG officials establish policies and provide guidance to departmental specialists and program managers on financial control, management accounting and reporting, financial management systems, internal audit and program evaluation. The OCG also plays a leadership role in the professional development of the financial, program evaluation and internal audit communities.
Inquiries: Ottawa/Hull (613) 957-7070.

TB 5
Crown Corporations: the Crown Corporations Directorate serves jointly the President of the Treasury Board and the Minister of Finance, advising both ministers on matters pertaining to Crown corporations and acting as the main liaison between the federal government and Crown corporations. The Directorate analyses the corporate plans and budgets of Crown corporations in order to advise Treasury Board ministers during their annual review of corporate plans and approval of budgets; monitors compliance with the reporting requirements of the Financial Administration Act; recommends legislative amendments; develops regulations; and makes policy recommendations on cross-corporation issues.

TB 6
Incentive Awards Plan: this plan encourages and rewards the flow of ideas, innovations and energy that are vital to the health of the public service. The six basic award programs are: Suggestion Awards for ideas that improve the public service; Merit Awards for service of exceptional merit; Long Service Awards to mark 25 and 35 years; Senior Officer Retirement Certificates, to honour senior officers for their contribution to the public service; Outstanding Achievement Awards, for career employees who have given distinguished service; and Awards of Excellence, for the best contributions from departmental Suggestion and Merit Awards.

TB 7
Employment equity: the program aims to implement policies to ensure equitable employment practices in the public service and Crown corporations for specific target groups. These groups are women, aboriginal peoples, persons with disabilities and visible minorities. Treasury Board establishes and funds special measures to assist government managers in meeting employment targets for each group. In addition, it monitors the performance of departments and Crown corporations.

TB 8
Pay equity: applying the provisions of Section 11 of the Canadian Human Rights Act which prohibits differences in wages between male and female employees of the same establishment who are performing work of equal value, the Treasury Board Secretariat develops and implements policies to ensure that equal pay for work of equal value is a reality in the federal public service.

Transport Canada (TC)

Head Office
Transport Canada Building
Place de Ville
Tower C, 21st Floor
330 Sparks Street
Ottawa, Ontario
K1A 0N5

Other offices: *see* Part II, Addresses.

Information: Ottawa/Hull (613) 990-6663; regional, pilotage authority and other offices *see* Part II, Addresses; for Coast Guard/marine emergencies (search and rescue) and information, environmental emergencies and airport flight services *see* the Toll-free Telephone Service section.

Ministers responsible:
Minister of Transport and Minister of State (Transport)

The jurisdiction of the Department covers all federally regulated railways, as well as the Aviation, Airports, Marine and Surface Groups.

Aviation Group and Airports Group (TC 1 – TC 22)

TC 1
Aviation careers: Transport Canada offers career opportunities for pilots, aircraft maintenance engineers, air traffic controllers, flight service specialists, civil aviation inspectors and other technical aviation personnel. The Aviation Regulation Directorate is responsible for all levels of pilot and aircraft maintenance engineer licensing including development of standards, preparation of study and reference material, flight testing and examinations, and the administration of licence issuing, renewal and endorsement.

TC 2
Flight services: flight service stations provide pre-flight, in-flight and post-flight information services to help pilots fly. Users may request such services as electronic navigational aids, communications, VFR (Visual Flight Rules) flight planning, aeronautical and meteorological briefings (AWIS) and VHF/DF Navigation Services.

TC 3
Air carrier operations: before operating a commercial air service in Canada, an air carrier must obtain an Operating Certificate from Transport Canada certifying that the carrier is adequately equipped and able to conduct a safe operation. Transport Canada then monitors air carriers through an inspection program to ensure their continued safe operation.

TC 4
Aviation safety information and standards: the Department establishes guidelines for sponsors of special aviation events and sets standards and recommended practices for both public and aircraft safety. The Aviation Safety Branch also provides the aviation community with educational programs, which include flight safety literature and audiovisual material, and undertakes studies to identify shortcomings in aviation safety.

TC 5
Air traffic control: the Aviation Group is responsible for the movement of air traffic and provides air traffic control services to aircraft operating in Canadian airspace and in international airspace for which Canada has accepted responsibility. Control towers provide air traffic control services to aircraft operating at or near airports. Terminal control units and area control centres provide the same to aircraft operating in controlled airspace. These services include information on air transportation administration, radar traffic observation and VHF direction-finding assistance. Certain air operations in controlled airspace require reservations.

TC 6
Airspace: the Aviation Group is responsible for developing Canada's airspace, navigational aids and aeronautical communication facilities to meet forecasted demands.

TC 7
Direct Aviation Activity Forecasting Models: the Department maintains a set of models for the purpose of forecasting future levels of direct aviation activity for the Canadian Civil Aviation system. These models provide the Ministry with forecasts for aviation traffic including passenger, cargo and aircraft movements at individual airports and for the whole country.

Transport Canada *(continued)*
Aviation Group and Airports Group *(continued)*

TC 8
Aircraft Registration and Special Flight Standards: the Aircraft Registration and Special Flight Standards Division publishes the Canadian Civil Aircraft Register, an alphabetical listing of all registered owners by name and address, aircraft registration mark and aircraft type. For a nominal fee, clients may consult the Register on microfiche. The Division also provides information on the import and subsequent registration of aircraft in Canada and is responsible for the registration of, and operation restrictions governing, aircraft flown under Restricted Category Flight Authority, such as ultra-light or amateur-built craft. Under Canadian Air Regulation 515, parachuting falls within the jurisdiction of the Aircraft Registration and Special Flight Standards Division.

TC 9
Aeronautical Information Services: the Aviation Group provides printed information on airspace, airports, navigation and communication facilities, maps and aeronautical charts; and aeronautical rules, regulations, procedures, services and hazards, as well as other information used by pilots for pre-flight planning and in-flight navigation.

TC 10
Air shows: special aviation events come under the jurisdiction of the Aircraft Registration and Special Flight Standards Division. The Division produces the Manual of Special Aviation Events, which provides information on the requirements for air shows in Canada.

TC 11
Aviation Enforcement Program: the Department is responsible for enforcing the Aeronautics Act, the Air Regulations and the Air Navigation Orders through counselling, assessment of monetary penalties, suspension of Canadian aviation documents and court prosecution; enforcement of Part II of the Canada Labour Code and of the Aviation Occupational Safety and Health Regulations; and for enforcement of the Non-Smoker's Health Act and Regulations. Aviation Group, Enforcement and Legislation Branch.

TC 12
Aircraft/airworthiness: the Aviation Regulation Directorate, Airworthiness Branch, is responsible for standards, procedures and approval of aircraft, engine and aeronautical product design; issuing certificates of airworthiness, flight permits and other flight authorizations; standards, procedures, approval and control of aeronautical product manufacturers, maintenance organizations and personnel; in-service difficulty investigations and issuing airworthiness directives and other airworthiness information; and the design and maintenance of requirements and procedures required by the Air Regulations and Air Navigation Orders.

TC 13
Navigational Aid Flight Inspection: the Aviation Group is responsible for electronic navigational aid flight inspection services for Instrument Landing Systems (ILS), VHF omni-ranges (VOR) and radar and non-directional beacon (NDB) facilities owned and operated by the Department.

TC 14
Aircraft search and rescue alert: the Aviation Group co-ordinates search and rescue operations for aircraft, and alerts crash-equipment and ambulance supervisors, doctors and other search and rescue personnel.

TC 15
Aircraft services: the Aircraft Services Directorate provides aircraft services, such as operations, training, maintenance and project management, to government departments and agencies.

TC 16
Commercial Development and Marketing Program: the Commercial Development and Marketing Directorate of the Airports Group establishes policies, standards and guidelines for commercial development at airports. It is responsible for a national program integrating the development and promotion of airport products, services, facilities and revenue-generating contracts and initiatives. It also administers fees, charges and various customer-related programs concerning leasing arrangements at airports, the provision of ground transportation services and other commercial matters requiring contact with provincial and municipal governments.

TC 17
Local/Local-Commercial Airports Financial Assistance Program: this program, under the direction of the Minister of Transport, provides financial assistance to planning and capital improvement projects at local or local-commercial airports not owned by the federal government.

TC 18
Airport facilities: the Safety and Technical Services Directorate of the Airports Group plans airport facilities, provides engineering services and terminal systems in support of the airport life-cycle management process, and contributes to the safety and effectiveness of Airports Group establishments.

TC 19
Airports safety services: the Airports Group maintains and enhances sound airport safety practices and procedures to reduce risk and to provide a safe environment for the travelling public, airport employees and the industry.

TC 20
Emergency Response Services (ERS): at designated Canadian airports, Transport Canada firefighters provide a broad range of safety and security services. At the municipal level, the (ERS) program offers mutual-aid fire protection, cross-training of firefighters between municipal and industrial departments, disaster emergency planning and exercises, and fire prevention education and tours.

TC 21
Environmental review services: the Airports Group provides environmental assessment, environmental management, and bird and mammal hazard control programs at airports.

TC 22
Airport security services: the Airports Group undertakes national program development and implementation in support of its civil aviation security responsibilities.

Security and Emergency Planning (TC 23)

TC 23
Security of the national transportation system: the Security and Emergency Planning Group is responsible for the security and emergency preparedness of the Department and of the national transportation system (air, marine and land). The Group's responsibility extends to transportation contingency planning in case of war or national disaster. Key elements of transportation security include the development of transportation security legislation and standards; the monitoring and enforcement of mandatory security measures; the co-ordination of national transportation security programs; and training.
Inquiries: Ottawa/Hull: Emergency Preparedness (613) 957- 6230; Security Legislation and Regulations (613) 990-9619; and Security Operations and Equipment (613) 990-1076; in Vancouver (604) 666-5656; in Edmonton (403) 495-2537; in Winnipeg (204) 983-2143; in Toronto (416) 224-3462; in Montreal (514) 633-3557; in Dartmouth (902) 426-5636.

Marine Group (TC 24 – TC 54)

TC 24
Icebreaking: the Canadian Coast Guard provides ice information and icebreaking services for commercial shipping in Canadian waters.

TC 25
Eastern Arctic Sealift: the Canadian Coast Guard operates the Eastern Arctic Sealift on behalf of the federal, provincial and Northwest Territories governments, the United States Air Force, and commercial and private shippers, except in the District of Keewatin, which is served by the NUNASI and Inuit Development Corporation in conjunction with the Northern Transportation Company Ltd.

TC 26
Canarctic: the federal government holds a controlling interest in the Canarctic Shipping Company, which operates the MV *Arctic*, an icebreaking cargo ship. The remaining shares in Canarctic are owned by North Water Navigation Limited. Canarctic's head office is in Ottawa and company operations are managed by the executive vice-president. The government's interest in the company is co-ordinated through the office of the Associate Deputy Minister/Commissioner of the Canadian Coast Guard.

TC 27
Air-cushion vehicles licensing and examination: the Canadian Coast Guard establishes standards for the design and construction of air-cushion vehicles. The Department also inspects and certifies air-cushion vehicles according to its own safety criteria. Air-cushion vehicle operators and maintenance engineers must be licensed by the Department.

TC 28
Marine engineer and crew examinations: the Canadian Coast Guard awards Certificates of Competency for engineers on ships registered in Canada and determines the service, training and examination requirements for masters, mates and crews.

TC 29
Marine Emergency Duties Certificates: all seafarers are required to take a training course in marine firefighting, lifesaving equipment and survival at sea. Information concerning the location of training schools and the type of qualifications necessary for employment at sea is available from the Department.

TC 30
Lake Ontario water levels: on behalf of the International Joint Commission, the Canadian Coast Guard assists in the control of water levels and outflows of Lake Ontario. This work is of importance to riparian, navigation and electric power companies on the lake and the downstream portion of the St. Lawrence River.

TC 31
Marine aids to navigation: the Canadian Coast Guard provides visual, aural and radio aids for marine navigation, including a detailed listing of the characteristics, geographical locations and services of lighted aids, sound signals and electronic navigational facilities operated in Canada and of the Coast Guard radio stations.

TC 32
Maintenance and development of waterways: the Canadian Coast Guard undertakes sounding and dredging operations in commercial channels, including various Canada Ports Corporation ports and harbours. The Coast Guard also builds and maintains certain structures required for main channels, such as breakwaters and river training structures. The Coast Guard also helps to protect shoreline property along commercial waterways against erosion caused by commercial navigation.

TC 33
Marine cargo inspection: the Canadian Coast Guard oversees the regulation carriage of marine cargoes and the construction of freight containers. Mandatory loading inspections of grain, mineral concentrates and timber deck cargoes are performed by port wardens.

TC 34
Ship registration and tonnage measurement: the Canadian Coast Guard administers the registration of ships and marine mortgages, the transfer of ownership (title) of ships, the approval of names and measurements of ships for tonnage prior to registration, and the licensing of small vessels (boats). These programs are administered in conjunction with Revenue Canada, Customs and Excise.

Transport Canada *(continued)*
Marine Group *(continued)*

TC 35
Ship safety electrical standards and machinery regulations: the Canadian Coast Guard is responsible for the standards and regulations governing the design and construction of marine machinery, materials and equipment. It is also responsible for the approval of designs and for safety inspections onboard ships.

TC 36
Ship hull standards and regulations: the Canadian Coast Guard is responsible for the standards, regulations and certification of ship's hulls.

TC 37
Fishing vessel standards and regulations: the Canadian Coast Guard is responsible for the standards and regulations governing the design and construction of fishing vessels, as well as the approval of designs and safety inspection and certification.

TC 38
Mobile Offshore Drilling Units standards and regulations: the Canadian Coast Guard is responsible for the standards and regulations governing the design, construction and operation of Canadian-registered Mobile Offshore Drilling Units (MODUs) worldwide. The Coast Guard also inspects foreign MODUs operating in Canadian jurisdiction under agreements with the Canada Oil and Gas Lands Administration (COGLA) or the appropriate provincial energy authority.

TC 39
Ship pollution regulations: the Canadian Coast Guard is responsible for the administration and enforcement of regulations governing the discharge of oil, garbage and other pollutants from ships into Canadian waters and fishing zones.

TC 40
Small vessel regulations: the Canadian Coast Guard is responsible for the administration of small vessel regulations, including the calculation of safe-load and engine power ratings, the establishment of standards for small vessel construction, the issuance of construction compliance decals and capacity plates, the regulation of safety equipment for small vessels, and the approval of lifejackets and personal flotation devices.

TC 41
Vessel Traffic Services: the Canadian Coast Guard promotes the safe and efficient movement of marine traffic through a system of Vessel Traffic Services (VTS) regulations and operational facilities. It also provides mariners with navigational safety and ice information via VTS communication facilities. The Marine Radio Communications Service provides the communication network for the Eastern Canada Vessel Traffic System (ECAREG) and the Northern Canada Vessel Traffic System (NORDREG). This service also monitors international distress frequencies and acts as a link between vessels and rescue co-ordination centres. Further information on VTS can be found in the publication *Notices to Mariners - Annual Edition.*

TC 42
Marine accidents: the Canadian Coast Guard administers laws governing marine wrecks.

TC 43
Marine navigational safety: the Canadian Coast Guard is responsible for regulations and standards governing the safe navigation and conduct of ships. The Coast Guard provides information, chart amendments and associated nautical publications required by mariners for safe navigation. It also oversees ship safety communications, the equipping of ships with navigational and radio equipment and the regulation of restricted waters.

TC 44
Search and rescue service: the Canadian Coast Guard maintains a search and rescue service to respond to distress calls originating in waters under Canadian jurisdiction. The service also promotes safety awareness for small craft.

TC 45
Ship electronic equipment: the Canadian Coast Guard is responsible for regulations and standards governing the performance characteristics, inspection and installation of shipborne electronic equipment used for communication and navigation.

TC 46
Survival equipment on ships: the Canadian Coast Guard sets the standards for and inspects survival systems, lifesaving equipment and emergency safety procedures on passenger and commercial vessels and on marine offshore drilling units. It ensures safe working practices and inspects cargo-handling equipment on ships.

TC 47
Port facilities: the Canadian Coast Guard provides public facilities at approximately 389 locations for the berthing and servicing of vessels and the handling of cargo. Nine other harbours at Port Alberni, Nanaimo, Fraser River, North Fraser, Thunder Bay, Windsor, Hamilton, Toronto and Oshawa operate under autonomous harbour commissions and report directly to the Minister of Transport.

TC 48
Marine transportation regulations: a pocket-size, consolidated publication of the Canada Shipping Act and Regulations, including an amendment service, is available to the marine industry and the private sector.

TC 49
Construction in navigable waters: under the Navigable Waters Protection Act, individuals wishing to construct works in navigable waters must apply to the Canadian Coast Guard, Aids and Waterways Directorate.

TC 50
Marine emergencies, other than SAR (search and rescue): the Canadian Coast Guard develops and co-ordinates policies, contingency plans and management directives aimed at providing an effective response to marine environmental (non-SAR) emergencies.

TC 51
Ship-Source Oil Pollution Fund: This fund, established under the Canada Shipping Act, compensates individuals who have suffered damage or loss of income from an oil spill that cannot be legally recovered from the owner of the responsible ship.

TC 52
Canadian Coast Guard College: the Coast Guard College is part of the Training Directorate of the Personnel Group, Transport Canada. The College provides basic training in navigation and marine engineering to future Coast Guard officers, and in-house training to Coast Guard employees. It also houses the Canadian Marine Training Assistance Program, which trains fleet personnel (officers and crew) for various Caribbean Governments. College facilities are sometimes used by other federal government departments for meetings and in-house training.
Inquiries: Coast Guard regional offices or Canadian Coast Guard College, P.O. Box 4500, Sydney, Nova Scotia, B1P 6L1, (902) 564-3660.

TC 53
Pilotage authorities: pilotage authorities ensure the safe and orderly passage of ships in waters designated as compulsory pilotage zones. They may, with Governor-in-Council approval, make regulations and prescribe tariffs. The four pilotage authorities, all Crown corporations, are: the Atlantic Pilotage Authority, responsible for Canadian waters on the east coast; the Laurentian Pilotage Authority, responsible for the Gulf of St. Lawrence the St. Lawrence River and connecting waters as far as the entrance to the St. Lawrence Seaway at Saint-Lambert Lock; the Great Lakes Pilotage Authority Limited, responsible for waters from Saint-Lambert Lock to the head of the Great Lakes and in the Port of Churchill; and the Pacific Pilotage Authority, responsible for Canadian waters on the west coast. National pilotage standards and regulations are set by Transport Canada, Marine Groups, which establishes the minimum professional qualifications for pilots and maintains contact with the pilotage authorities, the private sector, the United States Coast Guard and other interested parties.

TC 54
Central Registry of Seamen: the Registry contains names, dates and places of birth, records of vessels and periods of service for merchant seamen in the Canadian Merchant Navy. The records cover the period from 1939 to the present, including World War II and the Korean War. They are used by a variety of individuals and organizations requesting confirmation of sea service, such as veterans, next-of-kin, Veterans Affairs Canada, the Canadian Pension Commission, the Bureau of Pensions Advocates, Supply and Services Canada Superannuation, the Royal Canadian Legion and the Last Post Fund.

Surface Group (TC 55 – TC 79)

TC 55
Dangerous goods regulations: regulations for the handling, offering for transport, and transportation of dangerous goods throughout Canada and by any mode of transport are the responsibility of the Surface Group, Transport Dangerous Goods Directorate. The Transportation of Dangerous Goods Regulations deal with such items as classification criteria for dangerous goods, requirements for labelling, placarding, documentation, packaging, handling and in-transit storage of dangerous goods. The Directorate is also involved in a number of awareness activities directed toward other levels of government, industry and the general public. These awareness activities include an instructional video entitled "Response" dealing with dangerous goods emergencies in the road, rail, marine and air modes of transportation and various publications.
Information: Ottawa/Hull (613) 993-5925 or *see* Addresses, Part II.

TC 56
Dangerous Goods Inspectors: Dangerous Goods Inspectors are located in six regional offices and work closely with provincial highway inspectors and railway personnel to enforce the Transportation of Dangerous Goods Act and Regulations. Inspections concerning the transportation of dangerous goods are conducted by several jurisdictions divided as follows: Surface Group, Transport Dangerous Goods Directorate for shippers, consignees and carriers of dangerous goods and manufacturers of containers and packagings; the Canadian Coast Guard, Ship Safety Branch, for marine transportation; the Aviation Group, Operations and Inspections Division, for air transportation; the National Transportation Agency, for rail transportation; and provincial governments, for highway transportation.

TC 57
Remedial Measures Specialists (RMS): shippers, consignees and carriers are, in some circumstances, required to file an emergency response assistance plan summary with the Directorate. Remedial Measures Specialists' duties include verifying emergency response assistance plans for which summaries have been filed, monitoring the implementation of verified emergency response plans at accident sites, attending transportation accidents involving dangerous goods and providing on-the-scene advice in co-operation with CANUTEC.

TC 58
CANUTEC: the Canadian Transport Emergency Centre (CANUTEC) is operated by Transport Canada, the Transport Dangerous Goods Directorate and is staffed by professional chemists on a 24-hour per day basis. CANUTEC provides immediate expert advice on the properties and hazards of dangerous goods to those who respond to dangerous goods emergencies and recommends remedial action, personal protective equipment and first aid procedures. CANUTEC also provides advice to industry and specialists in Canada and other countries as required.

Transport Canada *(continued)*
Surface Group *(continued)*

TC 59
Railway safety: under the Railway Safety Act, Transport Canada is responsible for the regulation and enforcement of safety on federally regulated railways in Canada; funding is available for projects that improve railway safety.

TC 60
Railway safety inspection: inspection of railway safety is carried out by the Surface Group, Railway Safety Directorate. Its duties include the inspection of equipment, railway operations, railway engineering, and safety programs.

TC 61
Motor vehicles defects: the Road Safety Directorate is responsible for the investigation of alleged defects in the construction, design or function of motor vehicles or motor vehicle tires that may affect the safety of any person.

TC 62
The Fuel Consumption Guide: the Guide, published by the Road Safety Directorate, shows the fuel consumption ratings of new vehicles sold in Canada. The Directorate also responds to inquiries and public complaints about vehicle fuel economy.

TC 63
Motor vehicle safety regulations: the Road Safety Directorate is responsible for developing and enforcing motor vehicle safety and emissions standards for imported or domestically manufactured motor vehicles. It also answers inquiries about safety standards for all types of on-road vehicles and is responsible for regulations concerning the private importation of motor vehicles.

TC 64
Motor vehicle tire safety regulations: the Road Safety Directorate is responsible for enforcing safety standards for imported or domestically manufactured motor vehicle tires. It also answers inquiries about safety standards for all types of on-road vehicle tires.

TC 65
Motor Vehicle and Tire Recall Registers: the Motor Vehicle Register lists motor vehicle recalls involving safety-related defects or non-compliance with Canadian motor vehicle safety standards. The Tire Recall Register lists motor vehicle tire recall campaigns.

TC 66
Child seats and restraints for vehicles: the Road Safety Directorate is responsible for safety standards for motor vehicle child restraints and investigates complaints concerning their safety.

TC 67
Motor vehicle testing: the Motor Vehicle Test Centre in Blainville, Quebec, performs tests necessary for the enforcement of federal motor vehicle safety and fuel economy standards. It offers a wide range of vehicle test facilities to government, industry and private research agencies.

TC 68
National Information Network on Child Restraint Issues: under contract to Transport Canada, the Canadian Automobile Association provides information on child safety seats and tether anchorages, and notices of defective seats. Parents, community groups and health professionals may take advantage of this information service; membership in the CAA is not required. Road Safety Directorate.
Information: Ottawa/Hull (613) 998-1978; or from CAA Member club offices across Canada (see your local phone book).

TC 69
Multi-disciplinary accident investigation teams: teams of investigators are located at various universities and technical institutes across Canada. They provide regional input to the Road Safety Directorate head office so that the general public can get information on complaints concerning motor vehicle safety problems and recalls. Road Safety Directorate.
Information: Ottawa/Hull (613) 998-1978.

TC 70
Elderly and disabled travellers: the Department promotes accessibility for elderly and disabled travellers on all forms of transportation under federal jurisdiction, including air transportation, VIA Rail, the Roadcruiser bus in Newfoundland, east coast ferries that receive federal subsidies, rural transportation that receive federal capital assistance, extraprovincial bus undertakings and commuter rail. It funds a program that undertakes research and development and demonstration activities aimed at easing travel for disabled and elderly persons. Various workshops and seminars held annually further advance the Department's goals, supplemented by publications on such subjects as accessible vehicles, mobility clubs and the needs of travellers with visual or hearing impairments.

TC 71
Accessible-Vehicle Acquisition Program: small urban and rural communities intending to improve vehicle access for elderly and disabled persons may obtain two types of capital subsidies from the Department: a) $25 000 or 80 percent, whichever is less, towards the purchase price of a new or used accessible vehicle; b) $5000 or 80 percent, whichever is less, towards the cost of modifying new or existing vehicles to improve accessibility (maximum of five vehicles). Public and private organizations wishing to provide transportation services for people with disabilities in communities with a maximum population of 10 000 are eligible.

TC 72
Transportation Development Centre: the Centre (TDC) is Transport Canada's chief research and development organization, furnishing the Department with expertise on transportation technology and innovation. TDC manages an average of 300 research and development projects each year, the majority of which are tendered to the private sector with the assistance of Supply and Services Canada.

TDC supports prototype development and test programs aimed at improving conventional transportation systems and undertakes research in new technology. The Centre sponsors field testing and evaluation of innovative concepts and encourages projects aimed at improving the safety, efficiency, reliability and accessibility of the Canadian transportation system.

TDC's project officers distribute the Centre's findings to the transportation community through project reports, publications in scientific and professional journals, and participation in scientific symposia and conferences. Technology transfer is also promoted through articles in trade journals; publication and distribution of a biennial Project Directory; participation in numerous provincial and national associations involved in transportation research and development; and collaboration on research projects with industry and other levels of government.

Proposals for research and development projects can be made directly to TDC (prior inquiry recommended). Inquiries: Transportation Development Centre, Guy Favreau Complex, 200 René Lévesque Boulevard West, West Tower, Suite 601, Montreal, Quebec, H2Z 1X4, (514) 283-0000.

TC 73
Ferry services: the Marine Policy and Programs Directorate subsidizes Marine Atlantic passenger and vehicle ferry services, as well as a number of privately owned ferry services. Subsidized passenger and vehicle services during the ice-free season run between St Barbe (Nfld) and Blanc-Sablon (Que), Wood Islands (PEI) and Caribou (NS), and Souris (PEI) and Îles-de-la-Madeleine (Que), and a year-round service is provided between Blacks Harbour and Grand Manan (NB). The Directorate also subsidizes local services between three isolated communities on Placentia Bay and Argentia (Nfld), and between Jackson's Arm and Harbour Deep (Nfld).

TC 74
Surface passenger transportation: the Passenger Policy and Programs Branch is responsible for policy development and analysis of surface passenger transportation in Canada. This involves the development and administration of rail passenger legislation and regulations, as well as the setting of federal policies and programs for intercity bus and urban transportation. The Branch reviews and administers a variety of programs including the provision of operating and capital subsidies to VIA Rail Canada and a program of labour assistance.

TC 75
Railway freight transportation: the Railway Freight Policy Branch monitors, evaluates and advises on policy provisions, issues and needs in the following areas: shipper access to railway freight services; railway capacity, efficiency and effectiveness; railway commercial viability and competitiveness; rail network rationalization; and other rail freight topics, including technology applications and intermodalism. The Rail Freight Policy Branch undertakes or participates in studies on a wide range of topics, including railway electrification, railway joint track usage, truck-rail competition, environmental and economic concerns, and the development of surface freight transportation strategies.

TC 76
Rail Freight Programs Branch: the Branch develops and pursues departmental objectives relating to grain transportation and handling, Canadian government railways, short-term or emergency requirements respecting rail freight facilities and services, railway labour relations issues or disputes, contribution agreements for alternative transportation facilities, use or abandonment of rights-of-way and other railway properties, and specific problems related to capacity or system costs. The Branch develops and administers specific rail freight programs, projects and studies on issues such as abandonment of the Newfoundland railway, branch line rationalization proposals, rail/port access, short line railways and road/rail projects. The Branch monitors, evaluates and advises on railway grants and contribution programs, and on regulations made under the WGTA.

TC 77
Grain transportation co-ordination: the Grain Transportation Administrator is responsible for the co-ordination and allocation of grain cars to the Canadian Wheat Board and to the grain industry. The Administrator also facilitates the movement of grain and ensures the efficiency of the grain transportation system. Under the System Improvement Reserve Program, the Administrator funds innovative alternatives to branch lines.

TC 78
Highway policy and programs: Transport Canada assists financially in the operation of certain federal highway facilities and in the construction of provincial highways in accordance with regional development agreements. Its objective is to stimulate economic development in depressed regions by helping provinces build efficient highway networks.

TC 79
Motor carrier policy and programs: the Motor Carrier Policy and Programs Branch is responsible for policy development and analysis of motor carrier transportation in Canada, developing and administering economic and safety legislation and regulations for its operations. The Branch also administers related contribution programs to assist the provinces with administration of federal regulations and to promote safety and productivity in the industry.

Telefilm Canada (TFC)

Head Office
National Bank of Canada Tower, 14th Floor
600 De la Gauchetière Street West
Montreal, Quebec
H3B 4L2

Information concerning programs: Montreal (514) 283-6363; regional offices: *see* Part II, Addresses.

International offices: Los Angeles (213) 859-0268, 144 South Beverly Drive, Suite 400, Beverly Hills, California, USA 90212; Paris (1) 45.63.70.45, 15 De Berri Street, 75008 Paris, France; London (71) 437-8308, 55/59 Oxford Street, 4th Floor, London, England WIR IRD.

Minister responsible:
Minister of Communications

Telefilm Canada is a Crown corporation with a mandate to develop Canada's film, television and video industry. Its goal is to strengthen the competitive position of Canadian films, television programs and videos, as well as to raise the export profile of Canadian companies and assist them in developing marketing and promotion strategies.

TFC 1

Funds: Telefilm Canada provides support, as a partner, to the private sector for the production of film and broadcast material, either in the form of investment funds or through a variety of resources at Telefilm's disposal. Support is available at all stages of the process - screen play development to final production and beyond to the distribution and marketing of the finished product in Canada and abroad. The corporation also co-ordinates Canada's participation in international festivals.

Telefilm's funds include the Canadian Broadcast Program Development Fund, the Feature Film Fund, the Feature Film Distribution Fund, the Interim Financing Fund, the Versioning Assistance Fund, the Canadian Production Marketing Assistance Fund, the Industrial and Professional Development Fund, the Grants to Canadian Film and Video Festivals Fund, the Scriptwriting Assistance Fund, the US Foreign Launch Fund, long-term corporate loans and funding for closed captioning for people with hearing impairments.

Telefilm Canada has published a series of bilingual brochures, for the benefit of its clientele, describing the policies and procedures with respect to its funding programs. These brochures and other information are available from all of Telefilm's offices in Canada and abroad.

TFC 2

Official co-productions, co-ventures, production packages and twinning arrangements with Canada: Telefilm Canada is responsible for managing the co-production agreements for film or television programs signed by Canada with foreign countries, including: Algeria, Argentina, Australia, Belgium, China, Czechoslovakia, the Federal Republic of Germany, France, Hungary, Ireland, Israel, Italy, Morocco, the Netherlands, New Zealand, Spain, the Soviet Union, Switzerland, the United Kingdom and Yugoslavia. Among other provisions, the agreements stipulate that a co-production is treated exactly like a domestic production in each of the partner countries.

Transportation Safety Board of Canada (TSBC)

Head Office
P O Box 9120, Alta Vista Terminal
Ottawa, Ontario
K1G 3T8

Information: Ottawa/Hull (819) 994-3741; regional offices, *see* Part II, Addresses.

Minister responsible:
President of the Queen's Privy Council

In 1990, the Transportation Safety Board of Canada replaced the Canadian Aviation Safety Board, the Rail and Pipeline Investigation Unit from the National Transportation Agency and the Marine Casualty Unit from Transport Canada. Consistent with its object of advancing transportation safety, the new Board has exclusive jurisdiction to investigate accidents and incidents in various transportation modes, including civil aviation, marine, rail and commodity pipeline, and to make findings on causes and contributing factors. The Board consists of up to five members, one of whom is appointed chairperson.

TSBC 1

Transportation accidents and incidents/ investigation and reporting: the Board conducts investigations and, if necessary, public inquiries into transportation occurrences to determine contributing factors and causes. It reports publicly on investigations and public inquiries and the related findings. As well, the Board identifies safety deficiencies and makes recommendations designed to eliminate or reduce these deficiencies. Special investigations on matters of safety in transportation may be initiated and conducted by the Board.

Veterans Affairs (VA)

The Veterans Portfolio is composed of the Department of Veterans Affairs and three associated agencies: the Bureau of Pensions Advocates, the Canadian Pension Commission and the Veterans Appeal Board.

Minister responsible:
Minister of Veterans Affairs

The Minister of Veterans Affairs is also the Canadian agent for the Commonwealth War Graves Commission.

Department of Veterans Affairs (VA 1 – VA 2)

Head Office
Daniel J MacDonald Building
161 Grafton Street
(P O Box 7700)
Charlottetown, Prince Edward Island
C1A 8M9
Operations Branch: East Memorial Building, 5th Floor, 284 Wellington Street, Ottawa, Ontario, K1A 0P4

Information: Charlottetown (902) 566-8457; Ottawa/Hull (613) 992-4234.

The Department provides support for the economic, social, mental and physical well-being of veterans, certain civilians and their dependants.

VA 1
Lost war medals and decorations: veterans of World Wars I and II who have lost medals or decorations can buy replacements through application to the Department. The veteran's regimental number and full signature are necessary on the application.

Veterans Land Administration (VA 2)

Head Office
Federal Building
Queen Street
(P O Box 7700)
Charlottetown, Prince Edward Island
C1A 8M9

Information: Charlottetown (902) 566-8434; other offices *see* Part II, Addresses.

VA 2
Land sale agreements: this Branch administers land sale agreements concluded with veterans or their heirs or representatives. Lending activities were discontinued on 31 March 1977, but the branch continues to be responsible for outstanding loans and property management.

Veterans Services Branch (VA 3 – VA 4)

Daniel J MacDonald Building, 4th Floor
161 Grafton Street
(P O Box 7700)
Charlottetown, Prince Edward Island
C1A 8M9

Information: Charlottetown (902) 566-8089; other offices *see* Part II, Addresses.

VA 3
Veterans Services: this Branch provides benefits to eligible veterans, their dependants and survivors. These services include medical and dental care, provision of prosthetic appliances, income support programs, emergency financial assistance and counselling, educational assistance for veterans and orphans and burial grants for veterans. Further assistance is available under the Veterans Independence Program to enable eligible veterans to continue to live independently and comfortably in their own homes.

VA 4
Army Benevolent Fund: this fund provides a one-time grant of up to $300 to army veterans who served between 1939 and 1946 and who are experiencing financial hardship and cannot obtain help through veterans' legislation or other social services. The Army Benevolent Fund also administers the Canadian Army Welfare Fund, which provides one-time grants of last resort of up to $500 to veterans who served between 1946 and 1968, and the Canadian Forces Personnel Assistance Fund, which will provide loans of last resort to former or current members of the Canadian Forces who are under financial duress.

Bureau of Pensions Advocates (VA 5)

Head Office
Daniel J MacDonald Building, 2nd Floor
161 Grafton Street
(P O Box 7700)
Charlottetown, Prince Edward Island
C1A 8M9

Information: Charlottetown (902) 566-8641 or nearest district office *see* Part II, Addresses.

VA 5
Legal assistance: the Bureau of Pensions Advocates provides free legal service to applicants and pensioners in accordance with the Pension Act and related statutes and orders. This service includes counselling and the preparation and presentation of claims to adjudicating bodies, the Canadian Pension Commission and the Veterans Appeal Board.

Veterans Affairs *(continued)*

Canadian Pension Commission (VA 6)

Head Office
Daniel J MacDonald Building, 2nd Floor
161 Grafton Street
(P O Box 9900)
Charlottetown, Prince Edward Island
C1A 8V6

Information: Charlottetown (902) 566-8851 or 566-8869, or nearest district office *see* Part II, Addresses.

VA 6
Pensions: the Canadian Pension Commission administers pensions granted as compensation for disability or death related to military service and as compensation to former prisoners of war.

Veterans Appeal Board (VA 7)

Head Office
Daniel J MacDonald Building
161 Grafton Street
PO Box 7700
Charlottetown, Prince Edward Island
C1A 8M9

Information: Charlottetown (902) 566-8620.

VA 7
Appeals/pension and allowance: the Veterans Appeal Board acts as a court of appeal for allowance and pension applicants and recipients. The Board makes its decisions based on specific sections of enabling legislation. It also interprets pertinent acts and regulations and advises the Minister of Veterans Affairs on such regulations.

Commonwealth War Graves Commission (VA 8)

Canadian Agency
East Memorial Building, 1st Floor
284 Wellington Street
Ottawa, Ontario
K1A OP4

Information: Ottawa/Hull (613) 992-3224.

VA 8
Commonwealth War Graves and Memorials: this Commission marks and maintains the graves of members of the Commonwealth Forces who died in the two World Wars; builds memorials to those whose graves are unknown; and keeps records and registers. The Canadian agency carries out these duties in North America. It also provides information to the public on the location of Commonwealth war graves and memorials throughout the world.

VIA Rail Canada Inc (VIA)

Head Office
2 Place Ville Marie
Montreal, Quebec
H3B 2C9

Information: Montreal (514) 871-6000; regional offices *see* Part II, Addresses.

Minister responsible:
Minister of Transport

VIA 1
This Corporation manages all rail passenger services in Canada. Its coast-to-coast network links several hundred communities with services ranging from transcontinental trains to the fast intercity trains in parts of Eastern Canada. VIA's fleet of rolling stock includes conventional trains (locomotives, coaches, sleeping cars, dining cars) and the modern LRC (light, rapid, comfortable) trains. The Corporation also owns and operates station and maintenance facilities across the country and negotiates contracts with CN and CP Rail for the use of their tracks. Management is centralized at Montreal headquarters, and field operations are handled from four major centres (Halifax, Montreal, Toronto, Winnipeg).

Western Economic Diversification (WED)

Head Office
Canada Place, Suite 1500
9700 Jasper Avenue
Edmonton, Alberta
T5J 4H7

Information: Head Office, Edmonton (403) 495-4164; Ottawa Liaison Office (613) 952-9378; regional offices *see* Part II, Addresses.

Minister responsible:
Minister, Western Economic Diversification

The Department is responsible for federal economic activities in Western Canada, particularly those aimed at developing new products, markets and technology. The essential requirement that determines the acceptability of proposals is the contribution each project or activity would make to the diversification of the western economy.

WED 1
Co-ordination of Business Development: Western Economic Diversification helps to make easier the creation of new enterprises and businesses consistent with federal international trade policy. It represents Western Canadian interests in the development of national policies and the design of national programs, and ensures that Western Canada is effectively linked with decision-making in Ottawa.

WED 2
The Western Diversification Fund: this fund, which represents a commitment of $1.2 billion, is designed to assist projects of strategic importance to the West. Repayable funding is given to projects that would not proceed without support from the Department. A key feature of the Program is that service and resource-related industries as well as non-profit business organizations are eligible for funding where they meet the diversification criteria of new products, new markets, new technology, import replacements and improved industry-wide technology.



Part II
Federal Government Offices Throughout Canada



Federal Offices across Canada

Note: addresses are sorted first by department, next by province and then by city.

Atlantic Canada Opportunities Agency (ACOA)

New Brunswick

570 Queen Street
Post Office Box 578
Fredericton
E3B 5A6
(506) 452-3184

Head Office
644 Main Street, 3rd Floor
Post Office Box 6051
Moncton
E1C 9J8
(506) 851-2271

Newfoundland

Atlantic Place
215 Water Street, Suite 801
Mail: Post Office Box 1060, Station C
St John's
A1C 5M5
(709) 772-2751

Nova Scotia

Central Guarantee Trust Tower, Suite 600
1801 Hollis Street
Mail: Post Office Box 2284, Station M
Halifax
B3J 3C8
(902) 426-6743

Enterprise Cape Breton
Commerce Tower, 4th Floor
15 Dorchester Street
Mail: Post Office Box 2001
Sydney
B1P 6K7
(902) 564-3614

Enterprise Cape Breton
Sydport Industrial Park
470 Gateway Avenue
Post Office Box 154
Sydney
B1P 6H1
(902) 564-3600

For Telephone Services *see* pages 3 to 35

Atlantic Canada Opportunities Agency *(continued)*

Ontario

60 Queen Street, 4th Floor
Mail: Post Office Box 1667, Station D
Ottawa
K1P 5R5
(613) 954-2422

Prince Edward Island

75 Fitzroy Street
Charlottetown
C1A 1R6
(902) 566-7492

Atomic Energy Control Board (AECB)

Alberta

Western Regional Office
Harry Hays Building, Suite 850
220 4th Avenue South East
Post Office Box 2948, Station M
Calgary
T2P 2M7
(403) 292-5181

Ontario

Regional Office
Algo Centre
151 Ontario Avenue
Elliot Lake
P5A 2T2
(705) 848-7123

Regional Office
6711 Mississauga Road, Suite 704
Mississauga
L5N 2W3
(416) 821-7760

Head Office
Martel Building
270 Albert Street
Post Office Box 1046, Station B
Ottawa
K1P 5S9
Public Information Office:
(613) 995-5894
Library:
(613) 995-1359

Quebec

Regional Office
2 Place Laval, Suite 470
Laval
H7N 5N6
(514) 667-6360

Atomic Energy of Canada Limited (AECL)

Manitoba

AECL Research
Whiteshell Laboratories
Pinawa
R0E 1L0
(204) 753-2311

Ontario

AECL Research
Chalk River Laboratories
Chalk River
K0J 1J0
(613) 584-3311
(613) 687-5581

AECL CANDU
Engineering Company
2251 Speakman Drive
Mississauga
L5K 1B2
(416) 823-9040

Corporate Office
344 Slater Street
Ottawa
K1A 0S4
(613) 237-3270

Quebec

AECL CANDU
1155 Metcalfe Street, 2nd Floor
Montreal
H3B 2V6
(514) 871-1116

Agriculture Canada (AGC)

Alberta

Food Production and Inspection
4902 49th Street
Post Office Box 690
Athabasca
T0G 0B0
(403) 675-2129

Research Branch
Research Station
Post Office Box 961
Beaverlodge
T0H 0C0
(403) 354-2212

Food Production and Inspection
Federal Building
108 1st Street West
Post Office Box 1329
Brooks
T0J 0J0
(403) 362-3539

Food Production and Inspection
Regional Office
Harry Hays Building, Suite 752
220 4th Avenue South East
Calgary
T2G 4X3
(403) 292-5635

Food Production and Inspection
District Office
3650 36th Street North West, Room 113
Calgary
T2L 2L1
(403) 289-8351
Western Laboratory:
(403) 289-7021

Prairie Farm Rehabilitation Administration
Alberta Regional Engineering Division
Harry Hays Building, Room 832
220 4th Avenue South East
Post Office Box 2906, Station M
Calgary
T2P 3C3
(403) 292-5638

Food Production and Inspection
Federal Building
4901 50th Avenue
Camrose
T4V 0S2
(403) 672-3563

Food Production and Inspection
Customs and Immigration Building
Post Office Box 130
Coutts
T0K 0N0
(403) 344-3808

Food Production and Inspection
Federal Building
196 3rd Avenue West
Post Office Box 1930
Drumheller
T0J 0Y0
(403) 823-2280

Agricultural Development Branch
Regional Office
Canada Place, Suite 810
9700 Jasper Avenue
Edmonton
T5J 4G5
(403) 495-4141

Farm Debt Review Board
Canada Place, Suite 805
9700 Jasper Avenue
Edmonton
T5J 4C3
(403) 495-4764

Food Production and Inspection
District Office
Canada Place, Suite 815
9700 Jasper Avenue
Edmonton
T5J 4G4
(403) 495-2800

For Telephone Services *see* pages 3 to 35

Prairie Farm Rehabilitation Administration
Alberta Affairs Office
Canada Place, 16th Floor
9700 Jasper Avenue
Edmonton
T5J 4C2
(403) 495-3307

Food Production and Inspection
Federal Building
2210 2nd Avenue
Post Office Box 310
Fort Macleod
T0L 0Z0
(403) 553-4121

Research Branch
Experimental Farm
Post Office Box 126
Fort Vermilion
T0H 1N0
(403) 927-3253

Food Production and Inspection
Federal Building
10001 101st Avenue
Grande Prairie
T8V 0X9
(403) 532-3202

Prairie Farm Rehabilitation Administration
District Soil and Water Conservation Office
Area 1
302 Centre Street
Post Office Box 428
Hanna
T0J 1P0
(403) 854-4448

Research Branch
Postal Bag 5000
Lacombe
T0C 1S0
(403) 782-3316

Food Production and Inspection
Post Office Box 3015
Lethbridge
T1J 4B1
(403) 327-3758

Food Production and Inspection
Health of Animals Directorate
Animal Diseases Research Institute
Post Office Box 640
Lethbridge
T1J 3Z4
(403) 381-8182

Prairie Farm Rehabilitation Administration
District Soil and Water Conservation Office and
District Engineering Office
Federal Building, Suite 203
Lethbridge
T1J 0N8
Engineering Services:
(403) 327-4410
Soils Division:
(403) 327-4340
Water Development:
(403) 327-4340

Research Station
Post Office Box 3000
Lethbridge
T1J 4B1
(403) 327-4561

Prairie Farm Rehabilitation Administration
District Soil and Water Conservation Office
1865 Dunmore Road South East
Suite 210
Medicine Hat
T1A 1Z8
(403) 526-2429

Food Production and Inspection
Fiesta Plaza, Bay 1
4530 49th Avenue
Post Office Box 1329
Olds
T0M 1P0
(403) 556-3568

Food Production and Inspection
10031 100th Street
Post Office Box 6840
Peace River
T8S 1S6
(403) 624-3222

Prairie Farm Rehabilitation Administration
District Soil and Water Conservation Office
Post Office Box 7047
Peace River
T8S 1S7
(403) 624-3386

Food Production and Inspection
4910 59th Street, Suite 1
Red Deer
T4N 2N1
(403) 340-4202

Prairie Farm Rehabilitation Administration
District Soil and Water Conservation Office
Skinner Building, Room 214
4711 51st Avenue
Red Deer
T4N 6H8
(403) 346-9060
(403) 346-9070

Food Production and Inspection
Post Office Building
5104 50th Avenue
Post Office Box 1330
Stettler
T0C 2L0
(403) 742-2970

Prairie Farm Rehabilitation Administation
District Soil and Water Conservation Office
Post Office Box 1079
Vegreville
T0B 4L0
(403) 632-2919

Food Production and Inspection
Sub-District Office
5038 50th Avenue
Vermilion
T0B 4M0
(403) 853-4426

Food Production and Inspection
11209 97th Avenue
Post Office Box 1537
Westlock
T0G 2L0
(403) 349-3095

Prairie Farm Rehabiliation Administration
District Soil and Water Conservation Office
10016 106th Street
Post Office Box 579
Westlock
T0G 2L0
(403) 349-3963

Food Production and Inspection
Federal Building
4811 51st Street
Wetaskiwin
T9A 1L1
(403) 352-3955

British Columbia

Food Production and Inspection
33827 South Fraser Way, Room B103
Abbotsford
V2S 2C4
(604) 854-2548

Research Branch
Research Station
6947 Highway 7
Post Office Box 1000
Agassiz
V0M 1A0
(604) 796-2221

Food Production and Inspection
456 North West Boulevard
Post Office Box 217
Creston
V0B 1G0
(604) 428-2522

Agriculture Canada *(continued)*
BRITISH COLUMBIA *(continued)*

Food Production and Inspection
1005 104th Avenue, Room 102
Dawson Creek
V1G 2H9
(604) 782-5682

Food Production and Inspection
Post Office Building
Grand Forks
V0H 1H0
(604) 442-3942 (Seasonal Office)

Research Branch
3015 Ord Road
Kamloops
V2B 8A9
(604) 376-5565

Food Production and Inspection
District Office
1921 Kent Road
Kelowna
V1Y 7S6
(604) 861-6048

Farm Debt Review Board
620 Royal Avenue
Post Office Box 2522
New Westminster
V3L 5A8
(604) 666-3054
(604) 666-6344

Food Production and Inspection
620 Royal Avenue, Suite 202
Post Office Box 2526
New Westminster
V3L 5A8
District Office:
(604) 666-2891
Regional Office:
(604) 666-6513
Dairy, Fruit and Vegetable Division:
(604) 666-0975
Livestock and Poultry Division:
(604) 666-0312
Plant Health and Plant Products:
(604) 666-0593

Food Production and Inspection
Race Track Division
620 Royal Avenue, Room 102
Post Office Box 2525
New Westminster
V3L 5A8
(604) 666-3556

Food Production and Inspection
Highway 97
Post Office Box 1300
Osoyoos
V0H 1V0
(604) 495-6574

Food Production and Inspection
Post Office Box 880
Penticton
V2A 7G1
(604) 494-7711

Research Branch
Rural Route 8, RMD 6
Prince George
V2N 4M6
(604) 963-9632

Food Production and Inspection
Federal Building, Room B4
417, 2nd Avenue West
Prince Rupert
V8J 1G8
(604) 627-3033

Food Production and Inspection
Saanichton Plant Quarantine Station
8801 East Saanich Road
Sidney
V8L 1H3
(604) 356-6650

Research Branch
Research Station
Summerland
V0H 1Z0
(604) 494-7711

Food Production and Inspection
Customs and Immigration Building
28 176th Street, Rural Route 8
Surrey
V3S 5J9
(604) 538-3656

Food Production and Inspection
215 Commercial Drive
Vancouver
V5L 4X1
Plant Health and Plant Products:
(604) 666-8593
Ship and Commodity Inspection:
(604) 666-3837

Food Production and Inspection
Terminal Building
Vancouver International Airport
Vancouver
V7B 1T8
Animal Health:
(604) 666-7042
Plant Health and Plant Products:
(604) 666-7073

Research Branch
Research Station
6660 North West Marine Drive
Vancouver
V6T 1X2
(604) 224-4355

Food Production and Inspection
Credit Union Building, 2nd Floor
3205 32nd Street
Vernon
V1T 5M7
(604) 549-5171

Food Production and Inspection
District Office
Canada Custom House
816 Government Street
Victoria
V8W 1W9
(604) 363-3421

Food Production and Inspection
Federal Building, Room 102
153 Borland Street
Williams Lake
V2G 1R1
(604) 392-4845

Food Production and Inspection
Bottom Woods Lake Road
(604) 766-2377

MANITOBA

Food Production and Inspection
Post Office Building
Post Office Box 696
Boissevain
R0K 0E0
(204) 534-6288

Food Production and Inspection
136 11th Street
Brandon
R7A 4J4
(204) 726-7548
Veterinary Inspection:
(204) 726-7556

Prairie Farm Rehabilitation Administration
Soil and Water Conservation Office
Area 6
244 10th Street
Post Office Box 275
Brandon
R7A 5Z2
(204) 726-7584

Research Branch
Brandon Research Station
Corner of 18th Street North and Valley Road
Post Office Box 610
Brandon
R7A 5Z7
(204) 728-7234

Food Production and Inspection
19 Main Street
Post Office Box 569
Carman
R0G 0J0
(204) 745-2292

Food Production and Inspection
Post Office Building, Room 202
317 Main Street North
Dauphin
R7N 1C5
(204) 638-3322

Prairie Farm Rehabilitation Administration
District Soil and Water Conservation Office
Federal Building, Room 100
Dauphin
R7N 1C5
(204) 638-6108

For Telephone Services *see* pages 3 to 35

Food Production and Inspection
Post Office Building
11 Main Street
Post Office Box 146
Emerson
R0A 0L0
(204) 373-2346

Food Production and Inspection
Post Office Building
Post Office Box 37
Minnedosa
R0J 1E0
(204) 867-3241

Food Production and Inspection
101 8th Street
Post Office Box 571
Morden
R0G 1J0
(204) 822-3266

Prairie Farm Rehabilitation Administration
District Soil and Water Conservation Office
Post Office Box 1047
Morden
R0G 1J0
(204) 822-4078

Research Branch
Morden Research Station
Route 100 and Stephen Street
Post Office Box 3001
Morden
R0G 1J0
(204) 822-4471

Food Production and Inspection
Post Office Building, Room 207
Post Office Box 925
Portage la Prairie
R1N 3C4
(204) 857-4171

Agriculture Development Branch
Kensington Building, Room 303
275 Portage Avenue
Winnipeg
R3B 2B3
(204) 983-3032

Farm Debt Review Board
207 Notre Dame Avenue, Room 302
Winnipeg
R3B 1M9
(204) 983-8621

Farm Income Services
Western Grain Stabilization Administration
Canadian Grain Commission Building, Room 935
303 Main Street
Winnipeg
R3C 3H5
(204) 983-3384

Food Production and Inspection
Regional Office
Federal Building
269 Main Street
Winnipeg
R3C 1B2
(204) 983-2212

Prairie Farm Rehabilitation Administration
Manitoba Regional Office
Century Plaza Complex, Room 401
1 Wesley Avenue
Winnipeg
R3C 4C6
(204) 983-3116

Research Branch
Winnipeg Research Station
195 Dafoe Road
Winnipeg
R3T 2M9
(204) 269-2100

New Brunswick

Research Branch
Senator Hervé J Michaud Experimental Farm
Post Office Box 667
Buctouche
E0A 1G0
(506) 743-2464

Food Production and Inspection
Carrefour Assomption
121 Church Street
Post Office Box 36
Edmundston
E3V 3K7
(506) 735-5263

Food Production and Inspection
Post Office Box 6
Florenceville
E0J 1K0
(506) 392-5566

Agriculture Development Branch
633 Queen Street, Room 213
Fredericton
E3B 1C3
(506) 452-3706

Farm Debt Review Board
633 Queen Street, Room 227
Fredericton
E3B 1C3
(506) 452-3691

Food Production and Inspection
District Office
Fredericton Research Station
Post Office Box 2222
Fredericton
E3B 5G4
(506) 452-4964

Research Branch
Fredericton Research Station
Post Office Box 20280
Fredericton
E3B 4Z7
(506) 452-3260

Food Production and Inspection
Post Office Box 609
Grand Falls
E0J 1M0
(506) 473-1162

Food Production and Inspection
Post Office Box 446
Hartland
E0J 1N0
(506) 375-4314

Food Production and Inspection
Atlantic Region
Government of Canada Building
30 Highfield Street, 4th Floor
Moncton
E1C 8R2
(506) 851-7670

Food Production and Inspection
Moncton Field Office
310 Baig Boulevard
Post Office Box 1065
Moncton
E1C 8P2
(506) 857-7676

Food Production and Inspection
Post Office Box 486
Perth-Andover
E0J 1V0
(506) 273-2227

Food Production and Inspection
Health of Animals Laboratory
4 College Street
Post Office Box 1410
Sackville
E0A 3C0
(506) 536-0135

Food Production and Inspection
Customs Building
189 Prince William Street
Post Office Box 6219, Station A
Saint John
E2L 4R7
(506) 648-4568
(506) 648-4987

Food Production and Inspection
District Office
Federal Post Office Building
680 Main Street
Post Office Box 429
Woodstock
E0J 2B0
(506) 325-9400

For Telephone Services *see* pages 3 to 35

Agriculture Canada *(continued)*

NEWFOUNDLAND

Food Production and Inspection
Post Office Box 1088
Channel — Port-aux-Basques
A0M 1C0
(709) 695-2135
(709) 695-2136

Food Production and Inspection
Post Office Building, Room 204
Fisher Hill, Main Street
Post Office Box 146
Corner Brook
A2H 6C7
(709) 637-4388

Food Production and Inspection
Post Office Box 334
Gander
A1V 1W7
(709) 256-6644

Agricultural Development Branch
354 Water Street, 2nd Floor
Post Office Box 1878
St John's
A1C 5R4
(709) 772-4063

Farm Debt Review Board
354 Water Street, 2nd Floor
Post Office Box 1878
St John's
A1C 5R4
(709) 772-2306

Food Production and Inspection
District Office
Cormack Building
2 Steer's Cove
Post Office Box 5609
St John's
A1C 5W8
(709) 772-5030

Research Branch
Research Station
Brookfield Road
Post Office Box 7098
St John's
A1E 3Y3
(709) 772-4619

NOVA SCOTIA

Food Production and Inspection
Race Track Division
1600 Bedford Highway, Suite 416
Bedford
B4A 1E8
(902) 426-9114

Food Production and Inspection
Tower 1, Suite 316
7001 Mumford Road
Halifax
B3L 4N9
(902) 426-3874
(902) 426-3875

Food Production and Inspection
Brewery Building, 3rd Floor
1489 Hollis Street
Post Office Box 1153
Halifax
B3J 2X1
(902) 426-2125
(902) 426-2126

Food Production and Inspection
Kentville Agricultural Centre
Kentville
B4N 1J5
(902) 678-2171

Research Branch
Kentville Agricultural Centre
Kentville
B4N 1J5
(902) 678-2171

Research Branch
Nappan Experimental Farm
Nappan
B0L 1C0
(902) 667-3827

Food Production and Inspection
Arts Building
196 George Street
Sydney
B1P 1J3
(902) 564-7399

Food Production and Inspection
Veterinary Inspection
Gainers Inc
Post Office Box 10
Sydney
B1P 6J4

Agriculture Development Branch
Bank of Montreal Building
35 Commercial Street, Suite 200
Post Office Box 698
Truro
B2N 5E5
(902) 893-0068

Farm Debt Review Board
35 Commercial Street, Suite 200
Post Office Box 1800
Truro
B2N 5Z5
(902) 893-0051

Food Production and Inspection
Federal Building
664 Prince Street
Post Office Box 368
Truro
B2N 5C5
(902) 893-3735

ONTARIO

Food Production and Inspection
370 Dunlop Street West, Unit 17
Barrie
L4N 5R7
(705) 728-0161

Food Production and Inspection
228 Dundas Street East
Belleville
K8N 1E4
(613) 969-3333
Veterinary Inspection:
(613) 969-3320

Food Production and Inspection
New Federal Building
41 Temperance Street
Bowmanville
L1C 3A5
(416) 623-5759

Food Production and Inspection
20 Nelson Street West
Brampton
L6X 2M5
(416) 451-4963

Food Production and Inspection
Federal Building
Corner of Dalhousie and Queen Streets
Post Office Box 637
Brantford
N3T 5P9
(519) 753-3478

Food Production and Inspection
36 George Street
Post Office Box 578
Brockville
K6V 5V7
(613) 342-2740
(613) 342-3682

Food Production and Inspection
48 5th Street
Post Office Box 392
Chatham
N7M 5K5
(519) 352-4290

Food Production and Inspection
New Federal Building, Mezzanine
10 Centre Street, Room MZ104
Post Office Box 669
Chatham
N7M 5K8
(519) 352-9510
(519) 352-9396

Food Production and Inspection
Federal Building
45 2nd Street East
Post Office Box 1027
Cornwall
K6H 5V1
(613) 933-5825

Research Branch
Research Station
Post Office Box 186
Delhi
N4B 2W9
(519) 582-1950

For Telephone Services *see* pages 3 to 35

Food Production and Inspection
211 Concession Road
Post Office Box 96
Fort Erie
L2A 5M6
(416) 871-4000
(416) 871-4046

Food Production and Inspection
301 Scott Street
Post Office Box 456
Fort Frances
P9A 3M8
(807) 274-5214

Agricultural Development Branch
450 Speedvale Avenue West, Room 104
Guelph
N1H 7Y7
(519) 763-5433

Farm Debt Review Board
456 Speedvale Avenue West, Room 624
Guelph
N1H 7Y9
(519) 836-8188

Food Production and Inspection
70 Fountain Street East
Guelph
N1H 3N6
(519) 821-4160
Animal Health Division:
(519) 822-1931

Food Production and Inspection
Health of Animals Laboratory
110 Stone Road West
Guelph
N1G 3W4
(519) 822-3300

Food Production and Inspection
95 Meridian Avenue
Post Office Box 548
Haileybury
P0J 1K0
(705) 672-3031

Food Production and Inspection
1033 Main Street West, Room 211
Hamilton
L8S 1B7
(416) 572-2201

Research Branch
Harrow Research Station
Harrow
N0R 1G0
(519) 738-2251

Food Production and Inspection
Race Track Division
115 Sunnyridge Road
Rural Route 1
Jerseyville
L0R 1R0
(416) 648-3033

Research Branch
Kapuskasing Experimental Farm
Kapuskasing
P5N 2X9
(705) 335-6148

Food Production and Inspection
863 Norwest Road
Kingston
K7P 2N2
(613) 384-1230

Food Production and Inspection
70 King Street North
Kitchener-Waterloo, Ontario
N2J 2X1
(519) 886-3210

Food Production and Inspection
Agricultural Inspection Directorate
75 Erie Street South
Post Office Box 119
Leamington
N8H 3W1
(519) 326-9047

Food Production and Inspection
Dominion Public Building
457 Richmond Street
Post Office Box 577, Station B
London
N6A 4W8
(519) 645-4021

Research Branch
London Research Centre
1400 Western Road
London
N6G 2V4
(519) 645-4452

Food Production and Inspection
101 Worthington Street East
Post Office Box 554
North Bay
P1B 8J1
(705) 472-9570

Head Office
Sir John Carling Building
Central Experimental Farm
930 Carling Avenue
Ottawa
K1A 0C5
(613) 995-8963

Central Experimental Farm
960 Carling Avenue
Ottawa
K1A 0C6
Animal Research Centre:
(613) 993-6002
Biosystematics Research Centre:
(613) 996-1665
Food Research Centre:
(613) 995-3722
Land Resource Research Centre:
(613) 995-5011
Plant Research Centre:
(613) 995-3700
Research Program Service:
(613) 995-7084

Farm Income Services
Sir John Carling Building
930 Carling Avenue
Ottawa
K1A 0C5
(613) 995-5880
Agricultural Stabilization Board:
(613) 957-7078

Food Production Inspection
Health of Animals Directorate
Animal Diseases Research Institute
3851 Fallowfield Road
Post Office Bos 11300, Station H
Nepean
Ottawa
K2H 8P9
(613) 998-9320

Food Production and Inspection
Race Track Division
62 Auriga Drive, Room 102 A
Post Office Box 5904, Station F
Ottawa
K2C 3X7
(613) 998-4922
(613) 998-8784

Prairie Farm Rehabilitation Administration
Liaison Office
Sir John Carling Building
930 Carling Avenue
Ottawa
K1A 0C5
(613) 995-2846

Food Production and Inspection
Federal Building, Room 204
901 3rd Avenue East
Post Office Box 666
Owen Sound
N4K 5R4
(519) 376-9772

Food Production and Inspection
Animal Health Division
201 Charlotte Street, Suite 222
Post Office Box 491
Peterborough
K9J 6Z6
(705) 745-5613

Food Production and Inspection
Queenston Bridge
Post Office Box 189
Queenston
L0S 1L0
(416) 262-5331

Food Production and Inspection
10077G Yonge Street
Richmond Hill
L4C 1T7
(416) 883-1600

Food Production and Inspection
15 St Catharine Street
Post Office Box 579
St Thomas
N5P 3V6
(519) 631-5330

For Telephone Services *see* pages 3 to 35

Agriculture Canada *(continued)*
ONTARIO *(continued)*

Food Production and Inspection
1 Bridge Street
Point Edward
Post Office Box 636
Sarnia
N7T 7J7
(519) 332-3031

Food Production and Inspection
New Dominion Building, Room 202
451 Queen Street East
Post Office Box 968
Sault Ste Marie
P6A 5N5
(705) 256-7451

Food Production and Inspection
Federal Building
52 Main Street
Post Office Box 730
Seaforth
N0K 1W0
(519) 527-1470

Food Production and Inspection
New Federal Building
75 Waterloo Street
Post Office Box 307
Stratford
N5A 6T3
(519) 271-9582

Food Production and Inspection
307 Euclid Avenue
Thunder Bay
P7E 6G6
(807) 345-1031
(807) 475-7761

Research Branch
Thunder Bay Experimental Farm
Post Office Box 158
Thunder Bay
P7C 4V8
(807) 939-2523

Food Production and Inspection
Ontario Regional Office
4900 Yonge Street
Willowdale
Toronto
M2N 6G6
(416) 226-9262

Food Production and Inspection
Toronto District Office
150 Bridgeland Avenue
Toronto
M6A 6B9
(416) 781-6118
Plant Health Division:
(416) 781-4611

Food Production and Inspection
Toronto Airport
Post Office Box 11
Toronto AMF
Toronto
L5P 1A2
(416) 676-2545

Food Production and Inspection
Race Track Division
6700 Finch Avenue West, Suite 603
Rexdale
Toronto
M9W 5P5
(416) 675-6125

Research Branch
Smithfield Experimental Farm
Post Office Box 340
Trenton
K8V 5R5
(613) 392-3527

Research Branch
Research Station
Post Office Box 6000
Vineland Station
L0R 2E0
(416) 562-4113

Food Production and Inspection
220 Trillium Court
Post Office Box 158
Walkerton
N0G 2V0
(519) 881-0804
(519) 881-2431

Food Production and Inspection
441 University Avenue West, Suite 208
Windsor
N9A 5P9
(519) 252-6559
(519) 252-7095

Food Production and Inspection
2000 Continental Avenue
Windsor
N9E 3P1
(519) 969-1121
(519) 969-1128

Food Production and Inspection
69 Light Street
Post Office Box 428
Woodstock
N4S 7Y5
(519) 539-8505

PRINCE EDWARD ISLAND

Food Production and Inspection Branch
Rail Potato Loading Point
Albany
C0B 1A0
(902) 855-2118

Food Production and Inspection Branch
Post Office Box 207
Alberton
C0B 1B0
(902) 853-3349

Agriculture Development Branch
141 Kent Street, 2nd Floor
Post Office Box 2949
Charlottetown
C1A 8C5
(902) 566-7300

Farm Debt Review Board
97 Queen Street, Room 204
Post Office Box 2589
Charlottetown
C1A 8C3
(902) 566-7302

Food Production and Inspection Branch
Dominion Building
97 Queen Street, Suite 302
Charlottetown
C1A 4A9
(902) 566-7290
(902) 566-7621

Food Production and Inspection Branch
Charlottetown Sub-District Office
Mount Edward Road, Building 19
Post Office Box 1240
Charlottetown
C1A 7M8
(902) 566-7631

Research Branch
Charlottetown Research Station
440 University Avenue
Post Office Box 1210
Charlottetown
C1A 7M8
(902) 566-6880

Food Production and Inspection Branch
Post Office Box 687
Kensington
C0B 1M0
(902) 836-3200

Food Production and Inspection Branch
Sub-Area Office
Post Office Box 117
O'Leary
C0B 1V0
(902) 859-2404

Food Production and Inspection Branch
Sub-District Office
216 Water Street
Summerside
C1N 1B3
(902) 436-4203
(902) 436-4204

QUEBEC

Food Production and Inspection
100 Lafontaine Street, Suite 201
Chicoutimi
G7H 6X2
(418) 545-3529

For Telephone Services *see* pages 3 to 35

Food Production and Inspection
438 Sud Street
Cowansville
J2K 2X7
(514) 263-4384

Food Production and Inspection
Hériot Building, Room 132
155 Saint-Jean Street
Post Office Box 337
Drummondville
J2B 6W3
(819) 474-3464

Food Production and Inspection
Richelieu Building
975 Saint Joseph Boulevard
Hull
J8Z 1W8
(819) 997-2919

Food Production and Inspection
Federal Building
27 Prince Street
Post Office Box 149
Huntingdon
J0S 1H0
(514) 264-6131

Food Production and Inspection
389 Notre-Dame Street
Joliette
J6E 3H5
(514) 756-8013

Food Production and Inspection
580 Principale Street
Lachute
J8H 1Y7
(514) 562-6001

Food Production and Inspection
Highway 15
Post Office Box 486
Lacolle
J0J 1J0
(514) 246-3889

Experimental Farm
1642 2nd Line West
Post Office Box 400
La Pocatière
G0R 1Z0
Food Production and Inspection:
(418) 856-4100
Research Branch:
(418) 856-3141

Research Branch
Experimental Farm
Post Office Box 3398
L'Assomption
J0K 1G0
(514) 589-2171

Research Branch
Research Station
2000 Route 108 East
Post Office Box 90
Lennoxville
J1M 1Z3
(819) 565-9171

Food Production and Inspection
Administration Building, 5th Floor
Mirabel Airport
Post Office Box 145
Mirabel
J7N 1A2
(514) 476-0345
(514) 476-3279

Food Production and Inspection
1 Place de l'Église, Room 401
Post Office Box 306
Montmagny
G5V 3S6
(418) 248-1091

Food Production and Inspection
Health of Animals Laboratory Division
Grosse-Île Experimental Station
Montmagny
G5V 3S2
(418) 248-2770

Food Production and Inspection
Regional Office
Guy Favreau Complex
East Tower, Room 1002-I
200 René Lévesque Boulevard West
Montreal
H2Z 1Y3
(514) 285-8888

Food Production and Inspection
Montreal District
1625 Chabanel Street West, Suite 300
Montreal
H4N 2S7
(514) 283-5686

Food Production and Inspection
805 Du Marché Central Street, Room 105
Montreal
H4N 1K2

Food Production and Inspection
Stockyards
316 Bridge Street, Room 104
Montreal
H3K 2C4
(514) 283-7335

Food Production and Inspection
Race Track Division
100 Alexis Nihon Boulevard, Suite 961
St. Laurent
Montreal
H4M 2P5
(514) 283-5181

Research Branch
Experimental Farm
1472 Saint-Cyrille Street
Normandin
G0W 2E0
(418) 274-3378

Agricultural Development Branch
Gare Maritime Champlain, Suite 350-4
901 Cap-Diamond Street
Quebec
G1K 4K1
(418) 648-4775

Farm Debt Review Board
390 Dorchester Street South, 3rd Floor
Post Office Box 3098
Quebec
G1K 6X9
(418) 648-2426

Research Branch
Research Station
2560 Hochelaga Boulevard
Sainte-Foy
Quebec
G1V 2J3
(418) 657-7980

Food Production and Inspection
180 De la Cathédrale Avenue
Rimouski
G5L 5H9
Fruit, vegetables, animals:
(418) 722-3036
Health of Animals Directorate:
(418) 722-3032

Food Production and Inspection
40 Du Lac Avenue
Rouyn-Noranda
J9X 4N3
(819) 762-5211

Food Production and Inspection
11725 1st Avenue East
Beauce County
Saint-Georges
G5Y 2C7
(418) 228-2868
(418) 228-1627 (message service)

Food Production and Inspection
Galeries de Saint-Hyacinthe
3100 Laframboise Boulevard, Room 206
Saint-Hyacinthe
J2S 4Z4
(514) 773-6639

Food Production and Inspection
Health of Animals Laboratory
3400 Casavant Boulevard West
Saint-Hyacinthe
J2S 8E3
(514) 773-7730

Food Production and Inspection
109 Richilieu Street
Saint-Jean-sur-Richelieu
J3B 6X2
(514) 347-1669

For Telephone Services *see* pages 3 to 35

Agriculture Canada *(continued)*
QUEBEC *(continued)*

Research Branch
Research Station
430 Gouin Boulevard
Saint-Jean-sur-Richelieu
J3B 3E6
(514) 346-4494

Food Production and Inspection
50 Place de la Cité, Room 331
Post Office Box 846
Sherbrooke
J1H 5L1
(819) 564-5507
(819) 564-5508

Food Production and Inspection
Veterinary Inspection
1285 Notre-Dame Street
Post Office Box 91
Trois-Rivières
G9A 5E3
(819) 375-8241

Food Production and Inspection
108 Olivier Street
Post Office Box 281
Victoriaville
G6P 6S9
(819) 752-5354

SASKATCHEWAN

Food Production and Inspection
Federal Building
104 4th Avenue West
Post Office Box 277
Assiniboia
S0H 0B0
(306) 642-4197

Food Production and Inspection
401 27th Street
Post Office Box 1028
Battleford
S0M 0E0
(306) 937-3633

Prairie Farm Rehabilitation Administration
Consul Irrigation Project
Consul
S0N 0P0
(306) 299-2040

Prairie Farm Rehabilitation Administration
Eastend Irrigation Project
Post Office Box 146
Eastend
S0N 0T0
(306) 295-3252

Prairie Farm Rehabilitation Adminstration
Districe Soil and Water Conservation Office
Post Office Box 155
Gravelbourg
S0H 1X0
(306) 648-2214

Research Branch
Experimental Farm
Post Office Box 760
Indian Head
S0G 2K0
(306) 695-2274

Prairie Farm Rehabilitation Administration
Shelterbelt Centre
Post Office Box 905
Indian Head
S0G 2K0
(306) 695-2284

Prairie Farm Rehabilitation Administration
District Soil and Water Conservation Office
Post Office Box 430
Maple Creek
S0N 1N0
(306) 662-2637

Food Production and Inspection
Highway 6 South
Post Office Box 2049
Melfort
S0E 1A0
(306) 752-3020

Research Branch
Research Station
Post Office Box 1240
Melfort
S0E 1A0
(306) 752-2776

Prairie Farm Rehabilitaiton Administration
District Soil and Water Conservation Office
Post Office Box 1748
Melfort
S0E 1A0
(306) 752-4442

Prairie Farm Rehabilitation Administration
District Soil and Water Conservation Office
Post Office Box 130
Melville
S0A 2P0
(306) 728-5790

Food Production and Inspection
1410 Caribou Street West
Post Office Box 2199
Moose Jaw
S6H 7T2
(306) 692-0664

Prairie Farm Rehabilitation Administration
District Soil and Water Conservation Office
1400 Caribou Street West
Post Office Box 937
Moose Jaw
S6H 4P6
(306) 692-2308

Food Production and Inspection
Post Office Box 1350
Moosomin
S0G 3N0
(306) 435-3364

Food Production and Inspection
Post Office Box 1270
Nipawin
S0E 1E0
(306) 862-4415

Prairie Farm Rehabilitation Administratione
District Soil and Water Conservation Office
Post Office Box 788
North Battleford
S9A 2Z3
(306) 445-6217

Food Production and Inspection
1st Street
Post Office Box 38
North Portal
S0C 1W0
(306) 927-2255

Prairie Farm Rehabilitation Administration
Saskatchewan Irrigation Development Centre
Post Office Box 700
Outlook
S0L 2N0
(306) 867-9951

Food Production and Inspection
1329 10th Avenue East
Prince Albert
S6V 6K1
(306) 953-8614

Agriculture Development Branch
2100 Broad Street, Room 310
Post Office Box 8035
Regina
S4P 4C7
(306) 780-5545

Farm Debt Review Board
2139 Broad Street
Regina
S4P 1Y6
(306) 780-5544

Food Production and Inspection
Regional Office
2100 Broad Street, Room 330
Post Office Box 8060
Regina
S4P 4E3
(306) 780-5210
District Office:
(306) 780-5220

Research Branch
Research Station
5000 Wascana Parkway
Post Office Box 440
Regina
S4P 3A2
(306) 780-7400

For Telephone Services *see* pages 3 to 35

Prairie Farm Rehabilitation Adminstration
Head Office
Motherwell Building
1901 Victoria Avenue
Regina
S4P 0R5
(306) 780-5884

Prairie Farm Rehabilitation Administration
Hydraulics Laboratory
1305 Ottawa Street
Regina
S4R 1P3
(306) 780-5200

Prairie Farm Rehabilitation Administration
Soil and Water Conservation Office
Area 2
Federal Building, Room 203
Post Office Box 1420
Rosetown
S0L 2V0
(306) 882-4272

Prairie Farm Rehabilitation Administration
Rush Lake Irrigation Project
Rush Lake
S0H 3S0
(306) 773-7153

Agriculture Development Branch
101 22nd Street Est, Room 315
Saskatoon
S7K 0E1
(306) 975-5842

Farm Debt Review Board
1902 8th Street East, Room 3
Saskatoon
S7H 0T7
(306) 975-6122

Food Production and Inspection
350 3rd Avenue North, Room 100
Saskatoon
S7K 6G7
(306) 975-4240

Food Production and Inspection
Grader's Office
c/o Intercontinental Packers
Post Office Box 850
Saskatoon
S7K 3V4
(306) 975-4409

Food Production and Inspection
11th Street West
Post Office Box 850
Saskatoon
S7K 3V4
(306) 975-4256

Food Production and Inspection
Health of Animals Laboratory
116 Veterinary Road
Saskatoon
S7N 2R3
(306) 975-4071

Research Branch
Research Station
107 Science Crescent
Saskatoon
S7N 0X2
(306) 975-7014

Prairie Farm Rehabilitation Adminstration
Geotechnical Division
University of Saskatchewan
Peterson Building
Post Office Box 908
Saskatoon
S7K 3M4
(306) 975-4140

Research Branch
Scott Experimental Farm
Post Office Box 10
Saskatoon
S0K 4A0
(306) 247-2011

Prairie Farm Rehabilitation Administration
District Soil and Water Conservtion Office
Post Office Box 218
Shaunavon
S0N 2M0
(306) 297-2812

Research Branch
Research Station
Post Office Box 1030
Swift Current
S9H 3X2
(306) 773-4621

Prairie Farm Rehabilitation Administration
Soil and Water Conservation Office
Area 3
Post Office Box 1088
Swift Current
S9H 3X3
(306) 773-7255

Prairie Farm Rehabilitation Administration
Val Marie Irrigation Project
Post Office Box 118
Val Marie
S0N 2T0
(306) 298-2131

Prairie Farm Rehabilitation Administration
Soil and Water Conservation Office
Area 4
Post Office Box 1150
Watrous
S0K 4T0
(306) 946-3303

Prairie Farm Rehabilitation Administration
Soil and Water Conservation Office
Area 5
Federal Building, Room 205
161 3rd Street North East
Weyburn
S4H 0W3
(306) 842-4624

Food Production and Inspection
Veterinary Inspection
Federal Building
37 3rd Avenue North
Post Office Box 883
Yorkton
S3N 2X1
(306) 783-4311

Bank of Canada (BC)

Alberta

404 6th Avenue South West
Post Office Box 98
Calgary
T2P 2H4
(403) 261-3400
(403) 495-2033 (Edmonton)

British Columbia

Vancouver Agency
Bank of Canada Building
900 West Hastings Street
Vancouver
V6C 1E6
(604) 643-6100

Manitoba

161 Portage Avenue East
Winnipeg
R3B 0Y4
(204) 983-5530

New Brunswick

75 Prince William Street
Post Office Box 6068, Station A
Saint John
E2L 4R5
(506) 635-3600

Nova Scotia

1583 Hollis Street
Post Office Box 127
Halifax
B3J 2M5
(902) 420-4600

Bank of Canada *(continued)*

Ontario

Head Office
245 Sparks Street
Ottawa
K1A 0G9
(613) 782-8111
Currency Museum:
(613) 782-8914

250 University Avenue
Post Office Box 550, Terminal A
Toronto
M5W 1E8
(416) 593-2000

Quebec

901 Victoria Square
Post Office Box 6018
Montreal
H3C 3C2
(514) 866-4561

Saskatchewan

2220 12th Avenue
Post Office Box 1065
Regina
S4P 3B3
(306) 791-9500

Canadian Advisory Council on the Status of Women (CACSW)

Alberta

Western Region Office
Harry Hays Building, Room 270
220 4th Avenue South East
Post Office Box 1390, Station M
Calgary
T2P 2L6
(403) 292-6668

Ontario

Head Office
110 O'Connor Street, 9th Floor
Post Office Box 1541, Station B
Ottawa
K1P 5R5
(613) 992-4975
Publications:
(613) 992-4976

Quebec

Eastern Region Office
2021 Union Avenue, Room 875
Montreal
H3A 2S9
(514) 283-3123

Canadian Broadcasting Corporation (CBC)

Alberta

Alberta Regional Office
English and French Networks
4990 92nd Avenue
Post Office Box 555
Edmonton
T5J 2P4
(403) 468-7500

British Columbia

British Columbia Regional Office
English and French Networks
700 Hamilton Street
Post Office Box 4600
Vancouver
V6B 4A2
(604) 662-6000

Manitoba

Manitoba Regional Office
English and French Networks
491 Portage Avenue
Post Office Box 160
Winnipeg
R3B 2E4
(204) 788-3222

New Brunswick

Maritime Regional Office
French Network
250 Archibald Street
Post Office Box 950
Moncton
E1C 8N8
(506) 853-6666

Newfoundland

Newfoundland Regional Office
English Network
Ayre's Centre, Pippy Place
Post Office Box 12010, Station A
St John's
A1B 3T8
(709) 737-4140

Nova Scotia

Maritime Regional Office
English Network
5600 Sackville Street
Post Office Box 3000
Halifax
B3J 3E9
(902) 420-8311

Ontario

Head Office and Regional Broadcasting Headquarters
1500 Bronson Avenue
Post Office Box 8478
Ottawa
K1G 3J5
(613) 724-1200

National Capital Region
250 Lanark Avenue
Post Office Box 3220, Station C
Ottawa
K1Y 1E4
(613) 724-1200

Northern Service
Post Office Box 3220, Station C
Ottawa
K1Y 1E4
(613) 724-1200

Ontario Regional Office and English Network Centre
Post Office Box 500, Station A
Toronto
M5W 1E6
(416) 975-3311

Quebec

Quebec Region
1400 René Lévesque Boulevard East
Post Office Box 6000, Station A
Montreal
H3C 3A8
Quebec Regional Office:
(514) 597-6666
French Networks:
(514) 597-5970

Engineering Headquarters
7925 Côte Saint-Luc Road
Montreal
H4W 1R5
(514) 485-1301

Radio-Canada International
1055 René Lévesque Boulevard East
Post Office Box 6000, Station A
Montreal
H3C 3A8
(514) 597-7555

Quebec and Eastern Quebec Region
2475 Laurier Boulevard
Post Office Box 10400
Sainte-Foy
Quebec
G1V 2X2
(418) 654-1341

Saskatchewan

Saskatchewan Regional Office
English and French Networks
2440 Broad Street
Regina
S4P 4A1
(306) 347-9540

For Telephone Services *see* pages 3 to 35

Canada Council (CC)

New Brunswick

207 Robinson Street, Suite 11
Moncton
E1C 5C5
(506) 851-6090
(Station-to-station collect calls are accepted.)

Ontario

Head Office
99 Metcalfe Street
Post Office Box 1047
Ottawa
K1P 5V8
(613) 598-4365
(Station-to-station collect calls are accepted.)

Consumer and Corporate Affairs Canada (CCA)

Alberta

District Office
Sam Livingston Building, 3rd Floor
510 12th Avenue South West
Calgary
T2R 0H3
Bankruptcy:
(403) 292-5607
Consumer Products:
(403) 292-5604
Electricity and Gas:
(403) 292-5609
Intellectual Property:
(403) 292-5607
Marketing Practices:
(403) 292-5608
Product Safety:
(403) 292-5613
Weights and Measures:
(403) 292-5605

District Office
Oliver Building
10225 100th Avenue
Edmonton
T5J 0A1
Bankruptcy:
(403) 495-2476
Consumer Products:
(403) 495-2485
Electricity and Gas:
(403) 495-2487
Intellectual Property:
(403) 495-2476
Marketing Practices:
(403) 495-2489
Product Safety:
(403) 495-2480
Weights and Measures:
(403) 495-2491

Edmonton District Area Office
Federal Building, Room 212
Grande Prairie
T8V 0X9
Consumer Products:
(403) 532-7026

Calgary District Area Office
3015A 12th Avenue North
Lethbridge
T1H 5K9
Weights and Measures:
(403) 382-3146

British Columbia

District Office
471 Queensway Avenue, Room 303
Kelowna
V1Y 6S5
Consumer Products, Weights and Measures:
(604) 861-6045

District Office
60 Front Street, Suite 302
Nanaimo
V9R 5H7
Weights and Measures:
(604) 339-0228

District Office
Federal Building, Room 316
277 Winnipeg Street
Penticton
V2A 5M2
Electricity and Gas:
(604) 492-9425

District Office
3477 15th Avenue
Prince George
V2N 3Z3
Consumer Products, Weights and Measures:
(604) 561-5190

Pacific Regional Office
800 Burrard Street, Room 1400
Vancouver
V6Z 2H8
Bankruptcy:
(604) 666-5507
Competition:
(604) 666-3072
Consumer Products:
(604) 666-3326
Consumer Services:
(604) 666-5018
Intellectual Property:
(604) 666-5007
Marketing Practices, Product Safety:
(604) 666-8659
Weights and Measures:
(604) 666-3834

District Office
3625 Lougheed Highway
Vancouver
V5M 2A6
Consumer Products:
(604) 666-3326
Electricity and Gas:
(604) 666-0837
Weights and Measures:
(604) 666-3834

District Office
Federal Building, Room 401
1230 Government Street
Victoria
V8W 1Y3
(604) 363-3341

Manitoba

Winnipeg District Area Office
153 11th Street, Room 228
Brandon
R7A 4J5
Weights and Measures
(204) 727-7003

Prairie Regional Office
Winnipeg District Office
260 St Mary Avenue, Suite 202
Winnipeg
R3C 0M6
(204) 983-2366
Bankruptcy:
(204) 983-3229
Consumer Products:
(204) 983-2220
Consumer Services:
(204) 983-3674
Electricity and Gas:
(204) 983-3803
Intellectual Property:
(204) 983-3227
Marketing Practices:
(204) 983-5567
Product Safety:
(204) 983-2846
Weights and Measures:
(204) 983-3804

New Brunswick

Saint John Sub-District Office
159 Main Street, Suite 204
Post Office Box 724
Bathurst
E2A 4A5
Consumer Products:
(506) 548-7182
Weights and Measures:
(506) 548-7183

For Telephone Services *see* pages 3 to 35

Consumer and Corporate Affairs Canada *(continued)*

New Brunswick *(continued)*

District Office
Federal Building, 2nd Floor
633 Queen Street
Fredericton
E3B 1C3
Consumer Products:
(506) 452-3047
Electricity and Gas:
(506) 452-3046

District Office
Terminal Plaza Building, 3rd Floor
1222 Main Street
Post Office Box 457
Moncton
E1C 8L9
Consumer Products:
(506) 851-6637
Product Safety:
(506) 851-6638
Weights and Measures:
(506) 851-7896

District Office
Standards Building
295 Bayside Drive
Saint John
E2J 1B1
(506) 636-4591

Newfoundland

St John's Sub-District Office
Canada Post Building
Post Office Box 1107, Station C
Corner Brook
A2H 6T2
(709) 637-4577

St John's Sub-District Office
110 Airport Boulevard
Post Office Box 442
Gander
A1V 1W8
Weights and Measures:
(709) 256-6597

District Office
Cormack Building, Suite 202
2 Steers Cove
St John's
A1C 6J5
Consumer Products:
(709) 772-5518
Electricity and Gas:
(709) 772-5525
Marketing Practices:
(709) 772-5519
Product Safety:
(709) 772-4050
Weights and Measures:
(709) 772-5517

Nova Scotia

District Office
Post Office Box 38001
Dartmouth
B3B 1X2
Consumer Products:
(902) 426-6055
Electricity and Gas:
(902) 426-3830
Marketing Practices:
(902) 426-6002
Weights and Measures:
(902) 426-3831

Atlantic Regional Office
1489 Hollis Street, Suite 1500
Halifax
B3J 3M5
(902) 426-6080
Consumer Products:
(902) 426-6055
Consumer Services:
(902) 426-4778
Product Safety:
(902) 426-8300
Weights and Measures:
(902) 426-3831

District Office
Scotian Centre, 1st Floor
35 Webster Street
Kentville
B4N 1H4
Consumer Products:
(902) 679-5521

66 Wentworth Street
Post Office Box 1678
Sydney
B1P 6T7
Consumer Products:
(902) 564-7024
Weights and Measures:
(902) 564-7025

Dartmouth Area Office
Federal Building, Room 207
Prince Street
Truro
B2N 5B5
Consumer Products:
(902) 895-4265

Ontario

District Office
228 Dundas Street East
Belleville
K8N 1E4
Consumer Products:
(613) 969-3305
Electricity and Gas:
(613) 969-3301
Weights and Measures:
(613) 969-3306

District Office
10 John Street South, 6th Floor
Hamilton
L8N 4A7
(416) 572-2847
Consumer Products:
(416) 572-2828
Electricity and Gas:
(416) 572-2774
Marketing Practices:
(416) 572-2873
Product Safety:
(416) 572-2845

585 Wentworth Street North
Hamilton
L8L 5X5
Weights and Measures:
(416) 572-2974

District Office
Federal Building
451 Talbot Street
London
N6A 5C9
Bankruptcy, Corporate Services, Intellectual Property:
(519) 645-4034
Consumer Products:
(519) 645-4045
Electricity and Gas:
(519) 645-4033
Marketing Practices:
(519) 645-4119
Weights and Measures:
(519) 645-4037

District Office
255 Argyle Avenue
Ottawa
K2P 1B8
Bankruptcy:
(613) 996-3964
Consumer Products:
(613) 992-4776
Electricity and Gas:
(613) 992-2775
Weights and Measures:
(613) 992-1976

Federal Building
Post Office Box 1226
Peterborough
K9J 7H4
Electricity and Gas:
(705) 745-1260

District Office
1283 Sparks Street
Sudbury
P3A 2C7
Bankruptcy:
(705) 671-0636
Consumer Products:
(705) 671-0632
Electricity and Gas:
(705) 671-0634
Weights and Measures:
(705) 671-0633

For Telephone Services *see* pages 3 to 35

430 South Waterloo Street
Thunder Bay
P7E 6E4
Consumer Products, Electricity and Gas, Weights and Measures:
(807) 623-5265

Ontario Regional Office
Federal Building, Suite 601
4900 Yonge Street
Willowdale
Toronto
M2N 6B8
(416) 224-4031

District Office
25 Saint Clair Avenue East, Room 701
Toronto
M4T 1M2
Bankruptcy:
(416) 973-6486
Intellectual Property:
(416) 973-3710
Product Safety:
(416) 973-4705

5075 Yonge Street, Suite 202
Toronto
M2N 6C6
Consumer Products:
(416) 224-3950

1859 Leslie Street
Don Mills
Toronto
M3B 2M1
Electricity and Gas:
(416) 445-4220
Weights and Measures:
(416) 445-4130

200 Town Centre Court, Suite 815
Scarborough
Toronto
M1P 4X8
Product Safety:
(416) 973-4705

London District Area Office
441 University Avenue West, Room 206
Windsor
N9A 5P9
(519) 254-5543

Prince Edward Island

District Office
97 Queen Street, 3rd Floor
Post Office Box 575
Charlottetown
C1A 7L1
Consumer Products:
(902) 566-7283
Weights and Measures:
(902) 566-7281

Quebec

Head Office
Place du Portage
50 Victoria Street
Hull, Quebec
Mail: Ottawa, Ontario K1A 0C9
(819) 997-2938
Intellectual Property:
(819) 997-1936
Marketing Practices:
(819) 997-4282

Quebec Regional Office
Guy Favreau Complex
East Tower, Room 502
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
Bankruptcy, Intellectual Property:
(514) 283-6192
Consumer Products:
(514) 283-3109
Consumer Services:
(514) 283-3905
Electricity and Gas:
(514) 283-6546
Marketing Practices:
(514) 283-7712
Product Safety:
(514) 283-2825
Weights and Measures:
(514) 283-6566

District Office
2025 Fullum Street
Montreal
H2K 3N5
Electricity and Gas:
(514) 283-6546
Weights and Measures:
(514) 283-6566

District Office
112 Dalhousie Street
Quebec
G1K 4C1
Bankruptcy, Intellectual Property:
(418) 648-4280
Consumer Products:
(418) 648-4067
Electricity and Gas:
(418) 648-3882
Marketing Practices:
(418) 648-3939
Product Safety:
(418) 648-4327
Weights and Measures:
(418) 648-3879

Area Office
294 Taché Street
Rimouski
G5L 1R9
Consumer Products, Weights and Measures:
(418) 722-3366

District Office
1335 King Street West, Room 402
Sherbrooke
J1J 2B8
Bankruptcy, Intellectual Property:
(819) 565-5742
Consumer Products:
(819) 564-5738
Weights and Measures:
(819) 564-5743

District Office
25 Des Forges Street, Room 011
Trois-Rivières
G9A 6A7
(819) 374-9912

Saskatchewan

District Office
2212 Scarth Street
Regina
S4P 2J6
Bankruptcy, Intellectual Property:
(306) 780-5391
Consumer Products:
(306) 780-5383
Electricity and Gas, Weights and Measures:
(306) 780-5395

District Office
Canada Building, Room 401
105 21st Street East
Saskatoon
S7K 0B3
Bankruptcy, Intellectual Property:
(306) 975-4298
Consumer Products:
(306) 975-4296
Marketing Practices:
(306) 975-5518
Product Safety:
(306) 975-4028
Weights and Measures:
(306) 975-4294

Canadian Commercial Corporation (CCC)

Ontario

50 O'Connor Street, 11th Floor
Ottawa
K1A 0S6
(613) 996-0034

Canadian Centre for Management Development (CCMD)

Ontario

373 Sussex Drive
Post Office Box 420, Station A
Ottawa
K1N 8V4
LaSalle Campus:
(613) 992-8062
Tourraine Campus:
(819) 997-4163

Canadian Centre for Occupational Health and Safety (CCOHS)

Ontario

250 Main Street East
Hamilton
L8N 1H6
(416) 572-2981

Canadian Commission for Unesco (CCU)

Ontario

99 Metcalfe Street
Post Office Box 1047
Ottawa
K1P 5V8
(613) 598-4325

Canadian Dairy Commission (CDC)

Ontario

Pebb Building
2197 Riverside Drive
Ottawa
K1A 0Z2
(613) 998-9490

Canada Deposit Insurance Corporation (CDIC)

Ontario

Head Office
50 O'Connor Street, 17th Floor
Post Office Box 2340, Station D
Ottawa
K1P 5W5
(613) 996-2081

Regional Office
Toronto-Dominion Centre
79 Wellington Street West
Post Office Box 156
Toronto
M5K 1H1
(416) 973-3887

Canada Development Investment Corporation (CDVIC)

Ontario

Scotia Plaza, Room 2703
Post Office Box 320
Toronto
M5H 3Y2
(416) 864-0333

Canadian Grain Commission (CGC)

Alberta

Bay 1, North End
6020 11th Street South East
Calgary
T2H 2L7
(403) 292-4210

Regional Office
200 Hermitage Square Shopping Centre
12781 50th Street
Edmonton
T5A 4L8
(403) 495-5462

540 36th Street North
Lethbridge
T1H 5H6
(403) 328-6262

British Columbia

Grain Inspection
Post Office Box 40
Prince Rupert
V8J 3P4
(604) 627-3035

Price Waterhouse Building, Room 300
601 West Hastings Street
Vancouver
V6B 5A6
(604) 666-0362

Manitoba

Head Office
303 Main Street, Suite 600
Winnipeg
R3C 3G8
(204) 983-2770

Ontario

Federal Building
10 Centre Street, Room 235
Post Office Box 158
Chatham
N7M 5K3
(519) 352-8800

Post Office Building, Room 210
221 North Archibald Street
Post Office Box 400
Thunder Bay
P7C 4V9
(807) 623-5680

Quebec

211 Merry Street South
Magog
J1X 3L2
(819) 847-3364

Coristine Building, Room 200
410 Saint-Nicolas Street
Montreal
H2Y 2P5
(514) 283-8350

Post Office Box 4, Station B
Quebec
G1K 7A1
(418) 648-4793

Saskatchewan

Post Office Box 277
Moose Jaw
S6H 4N9
(306) 692-2141

2629 29th Avenue, Suite 200
Regina
S4S 2N9
(306) 780-5035

119 4th Avenue South, Room 802
Saskatoon
S7K 5X2
(306) 975-4308

Canada Harbour Place Corporation (CHPC)

British Columbia

World Trade Centre, Suite 690
999 Canada Place
Vancouver
V6C 3C1
(604) 666-7200

For Telephone Services *see* pages 3 to 35

Canadian Human Rights Commission (CHRC)

Alberta

Alberta and Northwest Territories
Regional Office
10506 Jasper Avenue, Room 401
Edmonton
T5J 2W9
(403) 495-4040
Visual Ear:
(403) 495-4108
(Collect calls are accepted.)

British Columbia

Western Regional Office
609 West Hastings Street, Suite 600
Vancouver
V6B 4W4
(604) 666-2251
Visual Ear:
(604) 666-3071
(Collect calls are accepted.)

Manitoba

Prairie Regional Office
275 Portage Avenue, Room 718
Winnipeg
R3B 2B3
(204) 983-2189
Visual Ear:
(204) 983-2882
(Collect calls are accepted.)

Nova Scotia

Atlantic Regional Office
Halifax Insurance Building
5670 Spring Garden Road, Suite 310
Post Office Box 3545
South Postal Station
Halifax
B3J 3J2
(902) 426-8380
Visual Ear:
(902) 426-9345
(Collect calls are accepted.)

Ontario

Headquarters
Place de Ville, Tower A, 13th Floor
320 Queen Street
Ottawa
K1A 1E1
(613) 995-1151
Visual Ear:
(613) 996-5211
(Collect calls are accepted.)

National Capital Regional Office
Martel Building, Room 915
270 Albert Street
Post Office Box 2052, Station D
Ottawa
K1P 5W3
(613) 996-0026
Visual Ear:
(613) 998-5927
(Collect calls are accepted.)

Ontario Regional Office
1235 Bay Street, Room 200
Toronto
M5R 3K4
(416) 973-5527
Visual Ear:
(416) 973-8912
(Collect calls are accepted.)

Quebec

Quebec Regional Office
1253 McGill College Avenue, Room 330
Montreal
H3B 2Y5
(514) 283-5218
Visual Ear:
(514) 283-1869
(Collect calls are accepted.)

Correctional Investigator, Office of the (CI)

Ontario

Post Office Box 2324, Station D
Ottawa
K1P 5W5
(613) 993-6425

Canadian Intergovernmental Conference Secretariat (CICS)

Ontario

110 O'Connor Street, 10th Floor
Post Office Box 488, Station A
Ottawa
K1N 8V5
(613) 995-2341

Canadian International Development Agency (CIDA)

British Columbia

650 West Georgia Street, Suite 900
Vancouver
V6B 5H8
(604) 666-1442

Quebec

Head Office
Place du Centre
200 Promenade du Portage
Hull, Quebec
Mail: Ottawa, Ontario K1A 0G4
General Inquiries:
(819) 997-5456
Public Inquiries Centre:
(819) 997-5006

Canadian International Grains Institute (CIGI)

Manitoba

Head Office
303 Main Street, Suite 1000
Winnipeg
R3C 3G7
(204) 983-5344

Canadian Institute for International Peace and Security (CIIPS)

Ontario

360 Albert Street, Suite 900
Ottawa
K1R 7X7
(613) 990-1593
(613) 563-0894

Canadian International Trade Tribunal (CITT)

Ontario

Journal Tower South
21st Floor
365 Laurier Avenue West
Ottawa
K1A 0G7
(613) 990-2452

Canadian Judicial Council (CJC)

Ontario

112 Kent Street, Room 450
Ottawa
K1A 0W8
(613) 998-5182

For Telephone Services *see* pages 3 to 35

Canada Lands Company Limited (CLC)

Ontario

Sir Charles Tupper Building
Riverside Drive
Ottawa
K1A 0M2
(613) 736-2222

Quebec

Canada Lands Company (Mirabel) Limited
9850 Belle Rivière Street
Post Office Box 180
Sainte-Scholastique
Mirabel
J0N 1S0
(514) 258-2451

Old Port of Montreal Corporation Inc.
333 De la Commune Street West
Montreal
H2Y 2E2
(514) 283-5256

Canada Labour Relations Board (CLRB)

British Columbia

Western Region
800 Burrard Street, Suite 1660
Vancouver
V6Z 2G7
(604) 666-6001

Manitoba

Central Region
One Lakeview Square, Suite 300
155 Carlton Street
Winnipeg
R3C 3H8
(204) 983-3145

Nova Scotia

Atlantic Region
Queen Square, Suite 600
45 Alderney Drive
Dartmouth
B2Y 2N6
(902) 426-7068

Ontario

Head Office
CD Howe Building, 4th Floor West
240 Sparks Street
Ottawa
K1A 0X8
(613) 996-9466

Ontario Region
350 Bay Street, 4th Floor
Toronto
M5H 2S6
(416) 973-3782

Quebec

Quebec Region
Guy Favreau Complex
East Tower, Suite 1202
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-3258

Court Martial Appeal Court of Canada (CMAC)

Ontario

Federal Court of Canada Annex
Corner of Kent and Wellington Streets
Ottawa
K1A 0H9
(613) 955-1870

Canadian Museum of Civilization (CMC)

Quebec

100 Laurier Street
Post Office Box 3100, Station B
Hull
J8X 4H2
(819) 776-7000

Canada Mortgage and Housing Corporation (CMHC)

Alberta

708 11th Avenue South West, Suite 500
Post Office Box 2560
Calgary
T2P 2N9
(403) 292-6200

Place 124, Suite 200
10216 124th Street
Post Office Box 1273
Edmonton
T5J 2M8
(403) 482-8700

901 Lethbridge Centre Tower
400 4th Avenue South
Post Office Box 907
Lethbridge
T1J 3Z8
(403) 328-5581

British Columbia

Inspection Office
750 Cliffe Street
Post Office Box 3337
Courtenay
V9N 5N5
(604) 334-4441

926 Baker Street, Suite 4
Cranbrook
V1C 1A5
(604) 489-4111

Bank of Montreal Tower, Suite 360
175 Second Avenue
Kamloops
V2C 5W1
(604) 372-1711

565 Bernard Avenue, Suite 104
Kelowna
V1Y 6N9
(604) 861-6049

The Permanent Tower, Suite 300
299 Victoria Street
Prince George
V2L 5B8
(604) 561-5433

Inspection Office
4722 Lakelse Avenue, Room 302
Terrace
V8G 1R6
(604) 635-3933

Inspection Office
1000 Rossland Avenue
Post Office Box 70
Trail
V1R 4L3
(604) 368-3811

British Columbia and Yukon Regional Office
World Trade Centre, Suite 450
999 Canada Place
Vancouver
V6C 3E1
(604) 666-2516

South Granville Centre, Room 400
2600 Granville Street
Vancouver
V6H 3V7
(604) 731-5733

1007 Fort Street
Post Office Box 5066, Station B
Victoria
V8R 6N3
(604) 388-3103

Manitoba

Inspection Office
Rosser Avenue, Unit G-435
Brandon
R7A 6S2
(204) 726-7545

For Telephone Services *see* pages 3 to 35

District Office
10 Fort Street, 4th Floor
Post Office Box 964
Winnipeg
R3C 2V2
(204) 983-5600

New Brunswick

King's Place, Room 370
440 King Street
Post Office Box 158
Fredericton
E3B 5R2
(506) 452-3050

236 St George Street, Room 225
Post Office Box 5008
Moncton
E1C 8R2
(506) 851-6116

Atlantic Regional Office
1 Brunswick Square, Suite 1410
Saint John
E2L 4V1
(506) 636-4460

Newfoundland

Herald Towers, Room 501
4 Herald Avenue
Post Office Box 548
Corner Brook
A2H 6E6
(709) 637-4555

Prince Charles Building
120 Torbay Road
Post Office Box 9400, Station B
St John's
A1A 3V6
(709) 772-4400

Northwest Territories

Precambrian Building, 8th Floor
Post Office Box 2460
Yellowknife
X1A 2P8
(403) 873-2637

Nova Scotia

Tower 1, Suite 300
7001 Mumford Road
Halifax
B3L 4N8
(902) 426-3530

320 Esplanade Street
Post Office Box 1086
Sydney
B1P 6J7
(902) 564-7840

Ontario

190 Cundles Road East, Suite 101
Barrie
L4M 4S5
(705) 728-4811

350 King Street East, Suite 202
Post Office Box 2056, Station A
Hamilton
L8N 3R5
(416) 572-2451

Kenora Shoppers Mall
Railway Street
Post Office Box 2860
Kenora
P9N 3X8
(807) 468-3464

259 King Street East, Suite 402
Post Office Box 730
Kingston
K7L 4X6
(613) 545-8040

Commerce House, Suite 480
50 Queen Street North
Post Office Box 2067
Kitchener
N2H 6K8
(519) 743-5264

285 King Street, 4th Floor
Post Office Box 2845, Station A
London
N6A 4H4
(519) 438-1731

593 Main Street East
Post Office Box 1260
North Bay
P1B 8K5
(705) 472-7750

2 Simcoe Street South, Suite 200
Post Office Box 890
Oshawa
L1H 7N1
(416) 571-3200

Head Office
682 Montreal Road
Ottawa
K1A 0P7
(613) 748-2000
Publications:
(613) 748-2068

Local Office
1565 Carling Avenue, Suite 300
Ottawa
K1Y 4G1
(613) 728-6884

Peterborough Square Office Tower
340 George Street North, Suite 303
Post Office Box 689
Peterborough
K9J 6Z8
(705) 743-3584

Station Tower, 2nd Floor
421 Bay Street
Post Office Box 189
Sault Ste Marie
P6A 5L6
(705) 759-1116

Scotia Tower, Room 306
30 Cedar Street
Post Office Box 1300
Sudbury
P3E 4S7
(705) 671-4400

Royal Insurance Building, Room 200
28 North Cumberland Street
Thunder Bay
P7A 4K9
(807) 343-2010

Pine Plaza
119 Pine Street South
Suite 212
Timmins
P4N 2K3
(705) 267-1112

650 Lawrence Avenue West
Toronto
M6A 1B2
(416) 781-2451

100 Ouellette Avenue, Suite 410
Windsor
N9A 6T3
(519) 256-8221

Prince Edward Island

Royal Trust Tower, Suite 300
119 Kent Street
Charlottetown
C1A 1N3
(902) 566-7336

Quebec

Le Petit-Mail Building, Room 100
326 Des Saguenéens Street
Post Office Box 34
Chicoutimi
G7H 5B5
(418) 549-2381

259 Saint-Joseph Boulevard, Suite 206
Post Office Box 1200
Hull
J8Y 6N6
(819) 770-1550

Bank of Montreal Building, Suite 400
2 Place Laval
Laval
H7N 5C9
(514) 663-9300

Quebec Regional Office
Place du Canada, 9th Floor
1010 De la Gauchetière Street West
Montreal
H3B 2N2
(514) 283-4464

1111 Saint-Urbain Street, 2nd Floor
Montreal
H2Z 1Y6
(514) 283-2222

For Telephone Services *see* pages 3 to 35

Canada Mortgage and Housing Corporation *(continued)*

QUEBEC *(continued)*

45 Place Charles-Lemoyne, Suite 101
Post Office Box 250
Longueuil Postal Station
Montreal
J4K 1Z1
(514) 670-4000

Delta South Building, Phase II
2875 Laurier Boulevard, 5th Floor
Post Office Box 70
Sainte-Foy
Quebec
G1V 4C8
(418) 651-2310

320 Saint-Germain Street East, Room 701
Post Office Box 1190
Rimouski
G5L 7R1
(418) 722-3388

Le Concorde Building, Room 46
350 Smith Street
Sept-Îles
G4R 3X2
(418) 962-5136

2355 King Street West, Room 201
Post Office box 2120
Sherbrooke
J1J 3Y1

1410 Des Cyprès Street, Room 200
Post Office Box 1027
Trois-Rivières
G9A 5K4
(819) 379-6133

600 Centrale Avenue
Post Office Box 760
Val-d'Or
J9P 4P8
(819) 824-3649

SASKATCHEWAN

3303 Hillsdale Street
Post Office Box 1186
Regina
S4P 3B6
(306) 780-5880

Prairie and Northwest Territories Regional Office
119 4th Avenue South, Suite 301
Post Office Box 1107
Saskatoon
S7K 3N2
(306) 975-4900

YUKON

3106 3rd Avenue, Suite 402
Whitehorse
Y1A 5G1
(403) 667-4236

Canadian Museum of Nature (CMN)

ONTARIO

Victoria Memorial Museum Building
240 McLeod Street
Post Office Box 3443, Station D
Ottawa
K1P 6P4
(613) 996-3102

Canadian National Railways (CN)

ALBERTA

CN Exploration Inc.
530 8th Avenue South West, Suite 1300
Calgary
T2P 3S8
(403) 237-5900

Marketing and Sales
Bow Valley Square 3, Suite 900
255 5th Avenue SW
Calgary
T2P 3G6
(403) 299-0664

Mountain Region Headquarters
10004 104th Avenue
Edmonton
T5J 0K2
(403) 421-6110

BRITISH COLUMBIA

First City Building, Room 2000
777 Hornby Street
Vancouver
V6Z 1S4
(604) 665-4202

MANITOBA

Prairie Regional Headquarters
123 Main Street
Winnipeg
R3C 1A3
(204) 988-8000
Public Affairs:
(204) 988-8823

NEW BRUNSWICK

Atlantic Region Headquarters
CN Terminal Building
1234 Main Street
Moncton
E1C 1H7
(506) 853-2121

Post Office Box 3460, Station B
Saint John
E2M 4X2
(506) 635-2200

NOVA SCOTIA

General Office
Cogswell Tower, Suite 1018
2000 Barrington Street
Halifax
B3J 3K1
(902) 428-5281

109 Ferry Street
Post Office Box 1899
Sydney
B1P 1T7
(902) 567-3207

ONTARIO

CN Government Affairs
Chateau Laurier, Suite 110
1 Rideau Street
Ottawa
K1N 8S7
(613) 230-1478

Great Lakes Region Headquarters
277 Front Street West
Toronto
M5V 2X7
(416) 860-2000

CN Real Estate
200 King Street West
Suite 1509
Toronto
M5H 3T4
(416) 974-9700

CN Tower Limited
301 Front Street West
Toronto
M5V 2T6
(416) 360-8500

PRINCE EDWARD ISLAND

281 University Avenue
Charlottetown
C1A 4M3
(902) 894-7338

QUEBEC

Corporate Headquarters
935 De La Gauchetière Street West
Post Office Box 8100, Station A
Montreal
H3C 3N4
(514) 399-5430

St Lawrence Region Headquarters
1060 University Street, 6th Floor
Montreal
H3B 3A2
(514) 399-5430

CANAC International Inc., and CN Real Estate
1100 University Street, 5th Floor
Post Office Box 8100, Station A
Montreal
H3C 3N4
(514) 399-7335

For Telephone Services *see* pages 3 to 35

CN Investment Division
Place Bonaventure, Mart F
57 Fundy Street
Post Office Box 155
Montreal
H5A 1A8
(514) 399-4811

Quebec District
25 Place du Marché-Champlain
Quebec
G1K 4H2
(418) 691-2727

Canada Oil and Gas Lands Administration (COGLA)

Alberta

630 4th Avenue South West, 3rd Floor
Post Office Box 2638, Station M
Calgary
T2P 0J9
(403) 292-5632

Newfoundland

Canada-Newfoundland Offshore Petroleum Board
Toronto-Dominion Building, 5th Floor
140 Water Street
St John's
A1C 6H6
(709) 778-1400

Northwest Territories

Regional Office
Bellanca Building, 6th Floor
4914 50th Street
Post Office Box 1500
Yellowknife
X1A 2R3
(403) 920-8175

Nova Scotia

Resources Branch
Bedford Institute of Oceanology
Post Office Box 1006
Dartmouth
B2Y 4A2
(902) 426-3179

Canada-Nova Scotia Offshore Petroleum Board
Toronto Dominion Centre, 6th Floor
1791 Barrington Street
Halifax
B3J 3K9
(902) 422-5588

Ontario

Headquarters
Tower B, 15th Floor
355 River Road
Vanier
Ottawa
K1A 0E4
(613) 993-3760

Communications Canada (COM)

Alberta

District Office
Harry Hays Building, Room 820
220 4th Avenue South East
Postal Bag 2905, Station M
Calgary
T2P 2M7
(403) 292-4204

District Office
Canada Place, Suite 1610
9700 Jasper Avenue
Edmonton
T5J 4C3
(403) 495-2472

District Office
214 Place, 8th Floor
9909 102nd Street
Grande Prairie
T8V 2V4
(403) 532-3533

British Columbia

Kootenays District Office
101 10th Avenue South, Room 203
Cranbrook
V1C 2N1
(604) 426-8908

Okanagan District Office
Federal Building, Room 304
471 Queensway Avenue
Kelowna
V1Y 6S5
(604) 861-6037

3884 192nd Street East
Post Office Box 3396
Langley
V3A 4R7
(604) 576-8791

Northern B.C. District Office
280 Victoria Street, Room 515
Prince George
V2L 4X3
(604) 561-5291

Skeena District Office
Pride O'North Mall, Room 583
309 2nd Avenue West
Prince Rupert
V8J 3T1
(604) 627-3045

Pacific Regional Office
800 Burrard Street, Room 1700
Vancouver
V6Z 2J7
(604) 666-7387
Lower Mainland District Office:
(604) 666-5468
Government Telecommunications:
(604) 666-6789

Vancouver Island District Office
Canada Custom House
816 Government Street, Room 224
Victoria
V8W 1W9
(604) 363-3805
Government Telecommunications:
(604) 363-3656

Manitoba

Sub-Office
Post Office Building, Room 201
1039 Princess Avenue
Post Office Box 1418
Brandon
R7A 0P7
(204) 726-7583

Central Regional Office
386 Broadway Avenue, 2nd Floor
Winnipeg
R3C 3Y9
(204) 983-4391

Manitoba District Office
386 Broadway Avenue, Room 200
Winnipeg
R3C 3Y9
(204) 983-7141

New Brunswick

Sub-Office
Keystone Place, 5th Floor
270 Douglas Avenue
Post Office Box 155
Bathurst
E2A 3Z2
(506) 548-7480

Atlantic Regional Office
Terminal Plaza Building
1222 Main Street, 7th Floor
Post Office Box 5090
Moncton
E1C 8R2
(506) 851-6525
Sub-Office:
(506) 851-6526

District Office
Customs Building, Room 337
189 Prince William Street
Post Office Box 7285, Station A
Saint John
E2L 4S6
(506) 636-4900

For Telephone Services *see* pages 3 to 35

Communications Canada
(continued)

Newfoundland

Sub-Office
Federal Building
Main Street
Post Office Box 811
Corner Brook
A2H 6H6
(709) 637-4480

District Office
Building 302, 2nd Floor
Pleasantville
Post Office Box 9277, Station B
St John's
A1A 2X9
(709) 772-4889

Northwest Territories

District Office
Precambrian Building, 10th Floor
Post Office Box 2700
Yellowknife
X1A 2R1
(403) 920-6603

Nova Scotia

District Office
Willow Tree Tower, 9th Floor
6009 Quinpool Road
Halifax
B3K 5J7
(902) 426-3810

Sub-District Office
Arts Building, 1st Floor
196 George Street
Post Office Box 1927
Sydney
B1P 6W4
(902) 564-7000

Ontario

Regional Spectrum Services Centre
Rural Route 2
Acton
L7J 2M2
(519) 853-2840

District Office
280 Pinnacle Street
Post Office Box 380
Belleville
K8N 5A5
(613) 969-3631

District Office
135 James Street South, Room 210
Hamilton
L8P 2Z6
(416) 572-4018

Sub-Office
Federal Building, Room 146
100 Park Street South
Post Office Box 1200
Kenora
P9N 3X7
(807) 468-9041

Sub-Office
Federal Building, Room 215
120 Clarence Street
Post Office Box 633
Kingston
K7L 4X1
1-800-267-2859

District Office
30 Duke Street West, 5th Floor
Kitchener
N2H 3W5
(519) 745-7722

District Office
Federal Building, Room 1112
451 Talbot Street
London
N6A 5C9
(519) 645-5076

Sub-Office
222 McIntyre Street West, Room 408
Post Office Box 596
North Bay
P1B 2Y8
(705) 472-4465

Head Office
Journal Tower North
300 Slater Street
Ottawa
K1A 0C8
(613) 990-4842

District Office
Trebla Building, Room 100B
473 Albert Street
Ottawa
K1R 5B4
(613) 998-4146

Canadian Audio-Visual Certification Office (CAVCO)
300 Slater Street, 6th Floor
Ottawa
K1A 0C8
(613) 990-4090

District Office
421 Bay Street
Post Office Box 727
Sault Ste Marie
P6A 5N3
(705) 254-7411

Sub-Office
19 Lisgar Street, Room 301
Post Office Box 1120, Station B
Sudbury
P3E 4S6
(705) 671-0658

Sub-Office
Federal Building, Room 321
33 South Court Street
Thunder Bay
P7B 2W6
(807) 345-1661

Regional and District Offices
55 Saint Clair Avenue East, Room 909
Toronto
M4T 1M2
(416) 973-8215

Sub-Office
880 Ouellette Avenue, Room 803
Post Office Box 450
Windsor
N9A 6L7
(519) 254-4336

Prince Edward Island

District Office
Dominion Building, Suite 324
97 Queen Street
Charlottetown
C1A 4A9
(902) 566-7000

Quebec

District Office
942 Chabanel Street
Chicoutimi
G7H 5W2
(418) 549-5781

Quebec Regional Office
715 Peel Street, Suite 306
Montreal
H3C 4S2
(514) 283-2307
Sound Recording Development Program:
(514) 283-8626

District Office
Guy Favreau Complex
East Tower, Suite 1214
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-5682

Canadian Workplace Automation Research Centre (CWARC)
1575 Chomédey Boulevard
Laval
Montreal
H7V 2X2
(514) 682-3400

District Office
1141 De l'Église Street, 5th Floor
Sainte-Foy
Quebec
G1V 3W5
(418) 648-3715

For Telephone Services *see* pages 3 to 35

Sub-Office
140 Saint-Germain Street West,
Room 206
Rimouski
G5L 4B5
(418) 722-3179

Val d'Or Sub-Office
151 Du Lac Avenue, 2nd Floor
Post Office Box 37
Rouyn-Noranda
J9N 5C1
(819) 824-8674

Regional Spectrum Services Centre
1239 Montée Sainte-Thérèse
Saint-Rémi
J0L 2L0
(514) 454-3412

District Office
2665 King Street West, Room 600
Sherbrooke
J1L 1C1
(819) 564-5540

Sub-Office
1285 Notre-Dame Street, Room 267
Post Office Box 67
Trois-Rivières
G9A 4X1
(819) 376-1239

Saskatchewan

District Office
Avord Towers, Suite 1020
2002 Victoria Avenue
Regina
S4P 0R7
(306) 780-5010
Government Telecommunications:
(306) 780-5099

District Office
Avord Towers, Suite 1220
606 Spadina Crescent East
Saskatoon
S7K 3H1
(306) 975-4896

Yukon

District Office
4133 4th Avenue, Room 201
Whitehorse
Y1A 1H8
(403) 667-5102

Canada Post Corporation (CPC)

Alberta

220 4th Avenue South East
Calgary
T2G 4X3
Customer Service:
(403) 292-5434
Postal Codes:
(403) 292-5506
Sales:
(403) 292-5456

Foothills Division
10020 101A Avenue North West
Edmonton
T5J 2T7
Communications:
(403) 495-4636
Customer Service:
(403) 495-3053
Postal Codes:
(403) 495-3047
Sales:
(403) 495-4537

British Columbia

Pacific Division
1010 Howe Street
Vancouver
V6B 4Z3
Communications:
(604) 662-1388
Customer Service:
(604) 685-2692
Postal Code Information and Postal Rates:
(604) 684-9466
Priority Post:
(604) 666-2008
Sales:
(604) 662-1524

Manitoba

Midwest Division
266 Graham Avenue
Winnipeg
R3C 0K0
Customer Service:
(204) 983-5481
Postal Code Information:
(204) 983-3260
(204) 983-2946 (Service in French)
Sales:
(204) 983-6436

Nova Scotia

National Philatelic Centre
Antigonish
B2G 2R8
(902) 863-6650 (local calls)
1-800-565-4362

Bedford Row Postal Station
1713 Bedford Row
Post Office Box 1689
Halifax
B3J 2B1
Customer Service:
(902) 426-7030
Sales:
(902) 494-4011

Atlantic Division
Purdy's Wharf, Tower II, 7th Floor
1969 Upper Water Street
Post Office Box 1689
Halifax
B3J 2B1
(902) 426-7031

Ontario

Huron Division
955 Highbury Avenue
London
N5Y 1A3
Communications:
(519) 645-5050
Customer Service, Sales:
(519) 645-4262

Head Office
Sir Alexander Campbell Building
Confederation Heights
Ottawa
K1A 0B1
Customer Service:
(613) 723-7331
Sales:
(613) 952-1937
Communications:
(613) 734-7575

Rideau Division
2733 Lancaster Road
Ottawa
K1A 0C1
Communications:
(613) 990-7543
Customer Service:
(613) 993-1296
General Information:
(613) 993-1304
Postal Code Information
(613) 993-1784
Sales:
(613) 993-1280

For Telephone Services *see* pages 3 to 35

Canada Post Corporation
(continued)

ONTARIO *(continued)*

York Division
Waterpark Place
20 Bay Street
Toronto
M5J 1A1
Communications:
(416) 594-4192
Customer Service:
(416) 973-2433
Postal Code Information:
(416) 973-5757
Sales:
(416) 594-4089
Service in French:
1-800-268-6369

PRINCE EDWARD ISLAND

97 Queen Street
Charlottetown
C1A 4A0
(902) 566-7070

QUEBEC

Montreal Division
715 Peel Street
Montreal
H3C 4M2
Customer Service:
(514) 283-2556
Postal Code Information:
(514) 283-2564
Sales:
(514) 345-4495
Communications:
(514) 345-4573

Quebec Division
1535 Sainte-Foy Road
Quebec
G1S 2P0
Customer Service:
(418) 648-2291
Postal Code Information:
(418) 648-2294
Sales:
(418) 648-4068
Communications:
(418) 648-2228

Copyright Board of Canada (CRBC)

ONTARIO

171 Slater Street, Suite 501
Ottawa
K1A 0C9
(613) 952-8621

Canadian Radio-television and Telecommunications Commission (CRTC)

BRITISH COLUMBIA

Regional Office
800 Burrard Street, Suite 1380
Post Office Box 1300
Vancouver
V6Z 2J7
(604) 666-2111

MANITOBA

Regional Office
275 Portage Avenue, Suite 1810
Winnipeg
R3B 2B3
(204) 983-6306

NOVA SCOTIA

Regional Office
Bank of Commerce Building
1809 Barrington Street, Suite 1007
Halifax
B3J 3K8
(902) 426-7997

QUEBEC

Head Office
Les Terrasses de la Chaudière
1 Promenade du Portage
Mail: Ottawa, Ontario K1A 0N2
(819) 997-0313

Regional Office
Guy Favreau Complex
East Tower, Suite 602
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-6607

Correctional Service Canada (CSC)

ALBERTA

Drumheller Institution
Post Office Box 3000
Drumheller
T0J 0Y0
(403) 823-5101

Edmonton Institution
Post Office Box 2290
Edmonton
T5J 3H7
(403) 472-6052

Parole Office
District Office Alberta and
Northwest Territories
9530 101st Ave, 2nd Floor
Edmonton
T5H 0B3
(403) 495-3374

Bowden Institution
Post Office Box 6000
Innisfail
T0M 1A0
(403) 227-3391

Parole Office
5015 48th Street, Suite 5
Red Deer
T4N 1S9
(403) 343-7333

BRITISH COLUMBIA

Pacific Regional Headquarters
32315 South Fraser Way, Suite 600
Post Office Box 4500
Abbotsford
V2T 4M8
(604) 854-2500

Materiel Management Centre
Post Office Box 3333
Abbotsford
V2S 5X7
(604) 854-2695
(604) 666-7017 (Vancouver)

Regional Psychiatric Centre
33344 King Road
Post Office Box 3000
Abbotsford
V2S 4P4
(604) 853-7464

Matsqui Institution
Post Office Box 2500
Abbotsford
V2S 4P3
(Inmate Mail: Post Office Box 4000
V2S 5X8)
(604) 859-4841

Sumas Community Correctional Centre
33344 King Road
Post Office Box 248
Abbotsford
V2S 4N9
(604) 859-1516

District Parole Office
33119 South Fraser Way, Suite 200
Post Office Box 6000
Abbotsford
V2S 6X7
(604) 854-2585

Kent Institution
Post Office Box 1500
(Inmate Mail: Post Office Box 2000)
Agassiz
V0M 1A0
(604) 796-2121

Mountain Institution
Post Office Box 1200
Agassiz
V0M 1A0
(604) 796-2231

For Telephone Services *see* pages 3 to 35

Parole Office
Nowell Centre, 2nd Floor
9300 Nowell Street
Chilliwack
V2P 2M7
(604) 792-8646

Elbow Lake Institution
Harrison Mills
V0M 1L0
(604) 796-2101

Parole Office
Centennial Building
175 2nd Avenue, Suite 590
Kamloops
V2C 5W1
(604) 374-6901

Parole Office
478 Bernard Avenue, Suite 307
Kelowna
V1Y 6N8
(604) 861-6553

Ferndale Institution
33737 Dewdney Trunk Road
Post Office Box 50
Mission
V2V 4L8
(604) 826-5410

Mission Institution
8751 Slave Lake Road
Post Office Box 60
Mission
V2V 4L8
(604) 826-1231

Parole Office
549 Columbia Street, Suite 410
New Westminster
V3L 1B3
(604) 666-2302

District Parole Office
Royal Bank Building, Suite 804
550 Victoria Street
Prince George
V2L 2K1
(604) 561-5314

Parole Office
4618 Lazelle Avenue, Suite 222
Terrace
V8G 1S5
(604) 638-8168

District Parole Office
594 East 15th Avenue
Vancouver
V5T 2R5
(604) 666-3731

Parole Office
1001 West Pender Street, Suite 804
Vancouver
V6E 2M7
(604) 666-2236

William Head Institution
Post Office Box 4000, Postal Station A
Victoria
V8X 3Y8
(604) 380-4642

District Parole Office
816 Government Street, Suite 323
Victoria
V8W 1W9
(604) 363-3267

Manitoba

Stony Mountain Institution
Stonewall, Manitoba
Mail: Post Office Box 4500
Winnipeg, Manitoba!R3C 3W8
(204) 453-5541

Community Correctional Centre
Osborne Centre
45 Edmonton Street
Winnipeg
R3C 1P8
(204) 983-2315

New Brunswick

Area Parole Office
270 Douglas Avenue, 5th Floor
Bathurst
E2A 1M9
(506) 548-7751

Dorchester Penitentiary
Drawer A
Dorchester
E0A 1M0
(506) 379-2471

Westmorland Institution
Post Office Box 130
Dorchester
E0A 1M0
(506) 379-2471

Area Parole Office
590 Brunswick Street
Post Office Box 4555, Station A
Fredericton
E3B 5G4
(506) 452-3275

Atlantic Regional Headquarters
Terminal Plaza Building, 2nd Floor
1222 Main Street
Moncton
E1C 1H6
(506) 851-6318

Area Parole Office
95 Foundry Place, Suite 311
Moncton
E1C 5H7
(506) 851-6350

Renous Area Office
Post Office Box 30
Renous
E0C 1X0
(506) 622-8393

Atlantic Institution
Post Office Box 74
Renous
E0C 1X0
(506) 622-2894

Parrtown Correctional Centre
19-25 Hazen Avenue
Saint John
E2L 3G6
(506) 636-4764

Area Parole Office
61 Union Street, 5th Floor
Saint John
E2L 1A2
(506) 636-4795

Newfoundland

Cornerbrook Area Office
Milbrook Mall, Suite 324
Post Office Box 986
Corner Brook
A2H 6J3
(709) 637-4288

Resident Parole Office
Town Square Mall, Main Floor
High Street
Post Office Box 271
Grand Falls
A2A 2J7
(709) 489-5124

Newfoundland District and Area Office
102 Churchill Avenue
St John's
A1A 1N1
(709) 772-5359

Northwest Territories

Parole Office
4908 49th Street
Post Office Box 2430
Yellowknife
X1A 2P8
(403) 920-6610 (in Edmonton)

Nova Scotia

Nova Scotia District Office
1888 Brunswick Street
Halifax
B3J 3J8
(902) 426-3408

Area Parole Office
Scotian Centre, Suite 204
35 Webster Street
Kentville
B4N 1H4
(902) 678-1684

Sand River Community Correctional Centre
Post Office Box 10
Rural Route 3
Parrsboro
B0M 1S0
(902) 392-2731

For Telephone Services *see* pages 3 to 35

Correctional Service Canada
(continued)

NOVA SCOTIA *(continued)*

Springhill Institution
Post Office Box 2140
Springhill
B0M 1X0
(902) 597-3755

Area Parole Office
196 George Street, 2nd Floor
Sydney
B1P 1J3
(902) 564-7300

Area Parole Office
46 Inglis Place, Suite 5
Truro
B2N 4B4
(902) 895-3881

ONTARIO

Parole Office
48 Owen Street, Room 305
Barrie
L4M 3H1
(705) 722-4190

Bath Institution
Post Office Box 1500
Bath
K0H 1G0
(613) 352-3371, ext 3601

Millhaven Institution
Post Office Box 280
Bath
K0H 1G0
(613) 352-3371

Parole Office
232 Front Street
Belleville
K8N 2Z2

Interviewing Office
8 Main Street South, 2nd Floor
Brampton
L6W 2C3
(416) 454-3538

Parole Office
Federal Building
58 Dalhousie Street, 2nd Floor
Brantford
N3T 2J2
(519) 756-7820

Warkworth Institution
Post Office Box 760
Campbellford
K0L 1L0
(705) 924-2210

Beaver Creek Institution
Post Office Box 1240
Gravenhurst
P0C 1G0
(705) 687-6641

Parole Office
42 Wyndham Street North, 3rd Floor
Guelph
N1H 4E6
(519) 821-2250

Parole Office
150 Main Street West, Room 411
Hamilton
L8P 1H8
(416) 572-2695

Parole Office
Bannister Centre
301 First Avenue South
Kenora
P9N 1W2
(807) 468-6726

Ontario Regional Headquarters
440 King Street West
Post Office Box 1174
Kingston
K7L 4Y8
(613) 545-8289

Portsmouth Community Correctional Centre
508 Portsmouth Avenue
Kingston
K7M 1V8
(613) 545-8360

Regional Treatment Centre
555 King Street West
Post Office Box 22
Kingston
K7L 4V7
(Send inmates' mail to Kingston Penitentiary.)

Collins Bay Institution
455 Bath Road
Post Office Box 190
Kingston
K7L 4V9
(613) 545-8598

Frontenac Institution
455 Bath Road
Post Office Box 7500
Kingston
K7L 5E6
(613) 545-8598

Joyceville Institution
Post Office Box 880
Kingston
K7L 4X9
(613) 542-4554

Kingston Penitentiary
555 King Street West
Post Office Box 22
Kingston
K7L 4V7
(613) 545-8460

Pittsburgh Institution
Post Office Box 4510
Kingston
K7L 5E5
(613) 542-4554

Prison for Women
40 Sir John A Macdonald Boulevard
Post Office Box 515
Kingston
K7L 4W7
(613) 545-8527

Parole Office
Princess Square
1440 Princess Street
Kingston
K7M 3E5
(613) 545-8552

Head Office
Sir Wilfrid Laurier Building
340 Laurier Avenue West
Ottawa
K1A 0P9
(613) 992-8423

Area Parole Office
Trafalgar Building, 1st Floor
207 Queen Street
Ottawa
K1P 6E5
(613) 996-7011

Parole Office
201 Charlotte Street, 2nd Floor
Post Office Box 688
Peterborough
K9J 2T7
(705) 742-8889

Parole Office
55 King Street, 2nd Floor
St Catharines
L2R 3H5
(416) 684-4386

Parole Office
451 Queen Street East, 2nd Floor
Post Office Box 1078
Sault Ste Marie
P6A 5N7
(705) 942-3121

Parole Sub-office
Federal Building, Room 309
19 Lisgar Street
Sudbury
P3E 3L4
(705) 675-0600

Parole Office
1265 East Arthur Street, Suite 109
Thunder Bay
P7E 6E7
(807) 345-1231

Keele Community Correctional Centre
330 Keele Street, 2nd Floor
Toronto
M6P 2K7
(416) 762-8171

Parole Office
Central Ontario District Office
180 Dundas Street West, Suite 200
Toronto
M5G 1Z8
(416) 973-3461

For Telephone Services *see* pages 3 to 35

Parole Office
Toronto East
200 Town Centre Court, Suite 820
Scarborough
Toronto
M1P 4X8
(416) 973-4586

Parole Office
441 University Avenue West, Suite 205
Windsor
N9A 5P9
(519) 252-4425

Prince Edward Island

Area Parole Office
Dominion Building, 2nd Floor
97 Queen Street
Charlottetown
C1A 8C3
(902) 566-7177

Quebec

Parole Office
222 Racine Street East, Room 203
Chicoutimi
G7H 1R9
(418) 543-1234

Cowansville Institution
Post Office Box 5000
Cowansville
J2K 3N7
(514) 263-3073

Donnacona Institution
1538 Route 138
Donnacona
G0A 1T0
(418) 285-2455

Drummond Institution
2025 Jean De Brébeuf Street
Drummondville
J2B 7Z6
(819) 477-5112

Parole Office
35 Dufferin Street, 2nd Floor
Granby
J2G 4W5
(514) 372-5861

Parole Office
15 Gamelin Boulevard, Room 102
Hull
J8Y 1V4
(819) 997-2662

La Macaza Institution
321 Airport Road
L'Annonciation
J0T 1R0
(819) 275-2315

Parole Office
L'Annonciation Sector
224 Principale Street South, 2nd Floor
Post Office Box 490
L'Annonciation
J0T 1T0
(819) 275-1262

Quebec Regional Headquarters
3 Place Laval, 2nd Floor
Chomedey
Laval
H7M 1A2
(514) 662-3330
Communications:
(514) 662-3306

Federal Training Centre
6099 Levesque Boulevard
Saint-Vincent-de-Paul
Laval
H7C 1P1
(514) 661-7786

Leclerc Institution
400 Montée Saint-François
Laval
H7C 1S7
(514) 664-1320

Montée Saint-François Institution
200 Montée Saint-François
Saint-Vincent-de-Paul
Laval
H7C 1S6
(514) 661-9620

Parole Office
3131 De la Concorde Boulevard East, Room 512
Duvernay
Laval
H7E 4W4
(514) 661-8610

Martineau Community Correctional Centre
10345 Saint-Laurent Boulevard
Montreal
H3L 2P1
(514) 387-3716

Ogilvy Community Correctional Centre
435 Ogilvy Avenue
Montreal
H3N 1M3
(514) 283-7870

Sherbrooke Community Correctional Centre
2190 Sherbrooke Street East
Montreal
H2K 1C7
(514) 283-1789

Parole Office
Montreal Metropolitan District
1851 Sherbrooke Street East, Suite 704
Montreal
H2K 4L5
(514) 283-1776

Parole Office
Court Liaison Office
Palais de Justice, Room 504-A
1 Notre-Dame Street East
Montreal
H2Y 1B6
(514) 283-3353

Parole Office
Lafontaine Sector
1851 Sherbrooke Street East, 4th Floor
Montreal
H2K 4L5
(514) 283-1424

Parole Office
Langelier Sector
Place Carignon, Room 212
7151 Jean-Talon Street East
Ville d'Anjou
Montreal
H1M 3A4
(514) 493-0995

Parole Office
Longueuil Sector
Port de Mer Building, Suite 110
99 Place Charles Lemoyne
Longueuil
Montreal
J4K 4Z1
(514) 651-9324

Parole Office
Ville-Marie Sector
5250 Decarie Boulevard, Suite 150
Montreal
H3X 2H9
(514) 283-1210

Community Correctional Centre Benoît XV
2097 Benoît XV Boulevard
Quebec
G1L 2Z8
(418) 648-5180

Parole Office
East Quebec District Office
Building II, Room 601
2875 Laurier Boulevard
Sainte-Foy
Quebec
G1V 2M2
(418) 648-3838

Parole Office
180 De la Cathédrale Avenue
Rimouski
G7H 1R9
(418) 722-3288

For Telephone Services *see* pages 3 to 35

Correctional Service Canada *(continued)*

QUEBEC *(continued)*

Parole Office
139 Québec Boulevard, Suite 104
Rouyn-Noranda
J9X 6M8
(819) 762-3541

Regional Reception Centre
Sainte-Anne-des-Plaines
246 Montée Gagnon
Sainte-Anne-des-Plaines
J0N 1H0
(514) 478-5977

Archambault Institution
242 Montée Gagnon
Sainte-Anne-des-Plaines
J0N 1H0
(514) 478-5960

Sainte-Anne-des-Plaines Institution
244 Montée Gagnon
Sainte-Anne-des-Plaines
J0N 1H0
(514) 478-5933

Parole Office
Sainte-Thérèse Sector
204 Labelle Boulevard, Room 200
Sainte-Thérèse
J7E 2X7
(514) 434-1401

Community Correctional Centre Laferrière
220 Saint-Georges Street
Saint-Jérôme
J7Z 4Z9
(514) 436-2504

Parole Office
East and West Quebec District
222 St-Georges Street, Room 300
Saint-Jérôme
J7Z 4Z9
(514) 432-3737

Parole Office
Laurentian Sector
200 Saint-Georges Street
Saint-Jérôme
J7Z 4Z9
(514) 432-2141

Parole Office
25 Des Forges Street, Suite 311
Trois-Rivières
G9A 6A7
(819) 375-4777

SASKATCHEWAN

Saskatchewan Farm Institution
Post Office Box 160
Prince Albert
S6V 5R6
(306) 953-8577

Saskatchewan Penitentiary
Post Office Box 160
Prince Albert
S6V 5R6
(306) 953-8500

Parole Office
1288 Central Avenue, Suite 200
Prince Albert
S6V 4V8
(306) 953-8567

Community Correctional Centre Oskana
1314 11th Avenue
Regina
S4P 0G7
(306) 780-5530

Parole Office
District Office
2550 15th Avenue, Suite 450
Regina
S4P 1A5
(306) 780-5050

Prairie Regional Headquarters
2313 Hanselman Place
Post Office Box 9223
Saskatoon
S7K 3X5
(306) 975-4850

Saskatchewan Regional Psychiatric Centre
2520 Central Avenue North
Post Office Box 9243
Saskatoon
S7K 3X5
(306) 975-5400

Parole Office
Financial Building, Room 503
230 22nd Street East
Saskatoon
S7K 0E9
(306) 975-4070

Canadian Saltfish Corporation (CSFC)

NEWFOUNDLAND

Torbay Road
Post Office Box 9440
St John's
A1A 2Y3
General Inquiries:
(709) 772-6080

Canadian Space Agency (CSPA)

ONTARIO

240 Sparks Street, 7th Floor West
Ottawa
K1A 1A1
(613) 998-5263

QUEBEC

Place Air Canada
500 René Lévesque Boulevard
Montreal
H2Z 1Z7
(514) 496-4000

Competition Tribunal (CT)

ONTARIO

Royal Bank Centre, Room 600
90 Sparks Street
Post Office Box 1899, Station B
Ottawa
K1P 5B4
(613) 957-3172

Canadian Wheat Board (CWB)

BRITISH COLUMBIA

Vancouver Office
Marine Building, Room 650
355 Burrard Street
Vancouver
V6C 2G8
(604) 666-2992

MANITOBA

423 Main Street
Post Office Box 816
Winnipeg
R3C 2P5
(204) 983-0239

QUEBEC

Montreal Office
300 Saint-Sacrement Street
Room 312
Montreal
H2Y 1X4
(514) 849-6261

Canadian War Museum (CWM)

ONTARIO

330 Sussex Drive
Ottawa
K1A 0M8
(613) 992-2774

For Telephone Services *see* pages 3 to 35

Defence Construction Canada (DCC)

Alberta

Currie Barracks
CFB Calgary
Calgary
T3E 1T8
(403) 292-6118

Mail: Post Office Box 2800
Medley
Cold Lake
T0A 2M0
(403) 594-3395

Post Office Box 300
Lancaster Park
Edmonton
T0A 2H0
(403) 456-4040

Post Office Box 120
Ralston
Suffield
T0J 2N0
(403) 544-3777

CFB Wainwright
Post Office Box 2230
Wainwright
T0B 4P0
(403) 842-8589

British Columbia

5259 Vedder Road
Mail: Post Office Box 269
Vedder Crossing
Chilliwack
V0X 1Z0
(604) 858-6434

Building 109
Mail: Post Office Box 280
Lazo
Comox
V0R 2K0
(604) 339-2721

4050 West 4th Avenue, Room 276
Vancouver
V6R 6P6
(604) 666-8062

Pacific Regional Office
300 Gorge Road West, Room 203
Victoria
V9A 1M8
(604) 363-0223

CFB Esquimalt
Building 575, Room 102
c/o FMO Victoria
Victoria
V0S 1B0
(604) 380-2348
Ship Repair Unit:
(604) 380-5769

Manitoba

CFB Shilo
Post Office Box 130
Shilo
R0K 2A0
(204) 765-4879

Prairie Regional Office
1630 Ness Avenue
Room 350
Winnipeg
R3J 3X1
(204) 983-8019

New Brunswick

Post Office Box 266
Chatham
E1N 3A6
(506) 773-4327

Post Office Box 67
Gagetown
E2V 2G4
(506) 357-6291

Post Office Box 2788
Moncton
E1C 8T8
(506) 851-6060

Newfoundland

Post Office Box 343
Gander
A1V 1W7
(709) 256-3438

Post Office Box 820
Happy Valley-Goose Bay
Labrador
A0P 1S0
(709) 896-9223

Nova Scotia

Post Office Box 11
Cornwallis
B0S 1H0
(902) 638-8811

Atlantic Regional Office
3 Spectacle Lake Drive, Suite 230
Dartmouth
B3B 1W8
(902) 426-8340

Post Office Box 39
Greenwood
B0P 1N0
(902) 765-4020

Post Office Box 129
Shearwater
B0J 3A0
(902) 426-3291

Ontario

Post Office Box 400
Borden
L0M 1C0
(705) 424-0391

Post Office Box 297
Station A
Downsview
M3M 3A6
(416) 638-4627

CFB North Bay
Post Office Box 1554
Hornell Heights
P0H 1P0
(705) 474-5789

Ontario Regional Office
234 Concession Street, Suite 204
Kingston
K7K 6W6
(613) 545-8836

Building H-36
CFB Kingston
Kingston
K7L 5L0
(613) 541-5297

Post Office Box 7070
Station E
London
N5Y 4J9
(519) 645-5149

Head Office
Sir Charles Tupper Building
Riverside Drive, A Wing, 3rd Floor
Ottawa
K1A 0K3
(613) 998-9548

Building 473 (Canex Building)
CFB Ottawa South
Sub Post Office 61
Ottawa
K1V 7N0
(613) 998-3532

Post Office Box 130
Petawawa
K8H 2X2
(613) 687-4272

Post Office Box 260
CFB Trenton
Trenton
K0K 1B0
(613) 965-2350
(613) 965-3897

Quebec

Post Office Box 50
Alouette
Bagotville
G0V 1A0
(418) 693-2270

Quebec Regional Office
223 Saint-Jean Street, Suite 1
Longueuil
Montreal
J4H 2X4
(514) 283-7750

For Telephone Services *see* pages 3 to 35

Defence Construction Canada *(continued)*

QUEBEC *(continued)*

Building 169
De l'Estrie Street
Saint-Hubert
J3Y 5T4
(514) 462-7172

Post Office Box 130
Courcelette
Valcartier
G0A 1R0
(418) 844-5055

SASKATCHEWAN

Post Office Box 30
Bushell Park
Moose Jaw
S0H 0N0
(306) 693-6255

Cape Breton Development Corporation (DEVCO)

NOVA SCOTIA

Main Office
Coal Division
95 Union Street
Glace Bay
Mail: Post Office Box 2500
Sydney, Nova Scotia
B1P 6K9
(902) 564-7775

Department of National Defence (DND)

ALBERTA

Canadian Forces Base Calgary
4225 Crowchild Trail Southwest
MPO 555
Calgary
T3E 1T8
(403) 240-7311

Canadian Forces Recruiting Centre Calgary
Harry Hays Building
220 4th Avenue Southeast
Post Office Box 2949, Station M
Calgary
T2P 2M7
(403) 292-4380

Canadian Forces Base Edmonton
Lancaster Park
Post Office Box 10500
Edmonton
T5J 4J5
(403) 973-4011
Public Relations Office:
(403) 457-8580
Search and Rescue:
(403) 973-4402

Canadian Forces Recruiting Centre Edmonton
Canada Place, Suite 110
9700 Jasper Avenue
Edmonton
T5J 4C3
(403) 495-3002

BRITISH COLUMBIA

Canadian Forces Station Aldergrove
3900 272nd Street
Post Office Box 4000
Aldergrove
V0X 1A0
(604) 856-3324

Canadian Forces Base Chilliwack
Keith Wilson Road
Vedder Crossing
Chilliwack
V0X 2E0
(604) 858-3311

Canadian Forces Base Comox
Lazo
Comox
V0R 2K0
(604) 339-8100

Canadian Forces Station Holberg
Holberg
V0N 2X0
(604) 288-3321

Canadian Forces Recruiting Centre Kamloops
345 3rd Avenue
Kamloops
V2C 3M5
(604) 374-3444

Canadian Forces Station Masset
Post Office Box 2000
Masset
V0T 1M0
(604) 626-3902

Militia Area Pacific
4050 West 4th Avenue
Vancouver
V6R 1P6
(604) 666-4335

Canadian Forces Recruiting Centre Vancouver
Sinclair Centre, Suite R125
757 West Hastings Street
Vancouver
V6C 1A1
(604) 666-4192

Canadian Forces Base Esquimalt
FMO Victoria
Victoria
V0S 1B0
(604) 380-2000
DND Information Office:
(604) 380-2380

Canadian Forces Recruiting Centre Victoria
721 Johnson Street
Victoria
V8W 1M8
(604) 363-3717

MANITOBA

Canadian Forces Base Shilo
Shilo
R0K 2A0
(204) 765-3000 (days)
(204) 765-3044 (nights, weekends and holidays)

Canadian Forces Base Southport
Southport
R0H 1N0
(204) 239-4080
(204) 239-4311 (24 hours)

DND Public Affairs
Canadian Forces Base Winnipeg
Westwin
Winnipeg
R3J 0T0
(204) 832-1311
Cadet Services:
(204) 895-6218 (Air)
(204) 895-6213 (Land)
(204) 895-6217 (Sea)

Canadian Forces Recruiting Centre Winnipeg
280 Smith Street, Main Floor
Winnipeg
R3C 1K2
(204) 983-3680

NEW BRUNSWICK

Canadian Forces Recruiting Centre Bathurst
219 Main Street
Bathurst
E2A 1A9
(506) 548-7425
(collect calls accepted)

Canadian Forces Base Chatham
Curtis Park
Chatham
E0C 2E0
(506) 773-4421

Canadian Forces Base Moncton
Postal Bag 6100
Moncton
E1C 9L4
(506) 895-6400

Canadian Forces Recruiting Centre Moncton
Highfield Square
1100 Main Street
Moncton
E1C 1H4
(506) 859-6400
(collect calls accepted)

Canadian Forces Base Gagetown
Post Office Box 102
Oromocto
E0G 2P0
(506) 422-2000

Canadian Forces Recruiting Centre Saint John
Post Office Box 7409, Station A
189 Prince William Street
Saint John
E2L 4S7
(506) 636-4973

Newfoundland

Canadian Forces Recruiting Centre Corner Brook
4 Herald Avenue, Suite 407
Corner Brook
A2H 4B4
(709) 634-6335

Canadian Forces Station Gander
Post Office Box 6000
Gander
A1V 1X1
(709) 256-7151

Canadian Forces Base Goose Bay
Postal Station A
Happy Valley-Goose Bay
Labrador
A0P 1S0
(709) 896-7381

Canadian Forces Station St John's
Post Office Box 2028
St John's
A1C 6B5
(709) 570-4500

Canadian Forces Recruiting Centre St John's
Government of Canada Building, 4th Floor
354 Water Street West
St John's
A1C 1C4
(709) 772-4554

Nova Scotia

Canadian Forces Base Cornwallis
Cornwallis
B0S 1H0
(902) 638-8631

Defence Research Establishment Atlantic
9 Grove Street
Post Office Box 1012
Dartmouth
B2Y 3Z7
(902) 426-3100

Canadian Forces Base Greenwood
Greenwood
B0P 1N0
(902) 765-3391

DND Public Affairs
6080 Young Street, Suite 301
FMO Halifax
Halifax
B3K 2X0
(902) 427-7084

Maritime Command
Building D-201
FMO Halifax
Halifax
B3K 2X0
(902) 427-2269

Rescue Co-ordination Centre
Building D-201, Room 254
FMO Halifax
Halifax
B3K 2X0
Administration:
(902) 427-2100
(902) 427-2109
Emergency:
(902) 427-7050
(902) 427-8200

Canadian Forces Recruiting Centre Halifax
Scotia Square, Suite 502
5251 Duke Street
Halifax
B3J 1N9
(902) 427-7600

Canadian Forces Base Shearwater
Shearwater
B0J 3A0
(902) 463-5111

Canadian Forces Recruiting Centre Sydney
Civic Centre, 3rd Floor
320 Esplanade Street
Sydney
B1P 1A7
(902) 564-7060
(collect calls accepted)

Ontario

DND Public Affairs
Headquarters Canadian Forces Europe
Mail for Lahr, Germany:
CFPO 5000
Belleville
K0K 3R0
Telephone inquiries - DND Public Affairs, Ottawa:
(613) 996-2353

Canadian Forces Recruiting Centre Hamilton
100 Main Street West
Hamilton
L8N 3W4
(416) 572-2751

DND Public Affairs
Canadian Forces Base North Bay
Hornell Heights
P0H 1P0
(705) 474-9292

Canadian Forces Recruiting Centre Kingston
395 Princess Street
Kingston
K7L 1B9
(613) 541-5910

Canadian Forces Recruiting Centre Kitchener
29 Duke Street East
Kitchener
N2H 1A2
(519) 742-7511

Canadian Forces Recruiting Centre London
451 Talbot Street
London
N6A 5C9
(519) 660-5110

Canadian Forces Recruiting Centre North Bay
175 Main Street East
North Bay
P1B 1A9
(705) 472-3710

Headquarters
Major-General George R. Pearkes Building
101 Colonel By Drive
Ottawa
K1A 0K2
(613) 995-2534
General Inquiries:
(613) 992-4581
Media:
(613) 996-2353

Canadian Forces Recruiting Centre Ottawa
90 Elgin Street
Ottawa
K1A 0K2
(613) 992-3038

For Telephone Services *see* pages 3 to 35

Department of National Defence
(continued)

ONTARIO *(continued)*

Canadian Forces Recruiting Centre Peterborough
306 George Street North
Peterborough
K9J 3H2
(705) 748-2977

Canadian Forces Recruiting Centre St Catharines
24 Ontario Street
St Catharines
L2R 7M3
(416) 684-4325
(416) 684-8295

Canadian Forces Recruiting Centre Sudbury
111 Elm Street
Sudbury
P3C 1T4
(705) 674-0838

DND Public Affairs
Federal Building
4900 Yonge Street
Willowdale
Toronto
M2N 6A4
(416) 224-4087

Canadian Forces Recruiting Centre Toronto
Federal Building, Suite 100
4900 Yonge Street
Willowdale
Toronto
M2N 6A4
(416) 224-4015

Canadian Forces Recruiting Centre Windsor
441 University Avenue West
Windsor
N9A 5P9
(519) 252-7615

PRINCE EDWARD ISLAND

Canadian Forces Recruiting Centre Charlottetown
Confederation Court Mall
135 Kent Street
Charlottetown
C1A 1N3
(902) 368-0181

Prince Edward Island Militia District Headquarters
Queen Charlotte Armouries
Water Street
Post Office Box 1480
Charlottetown
C1A 7N1
(902) 368-0131

Provincial Warning Centre
Dominion Building
Queen Street
Post Office Box 1480
Charlottetown
C1A 7N1
(902) 566-7606

Canadian Forces Base Summerside
Slemon Park
Summerside
C0B 2A0
(902) 888-5011

B Squadron, the Prince Edward Island Regiment
33 Summer Street
Summerside
C1N 3H6
(902) 888-5011, ext. 537

QUEBEC

Canadian Forces Recruiting Centre Chicoutimi
152 Racine Street East
Chicoutimi
G7H 1R8
(418) 543-7927

Canadian Forces Recruiting Centre Hull
Place du Portage, Phase II
165 Hôtel de Ville Street
Hull
J8X 3X2
(819) 994-4337

Canadian Forces Recruiting Centre Montreal
1420 St Catherine Street West
Montreal
H3G 1R3
(514) 283-2521

Canadian Forces Recruiting Centre Quebec
1048 Saint-Jean Street
Quebec
G1R 1R6
(418) 648-3636

Canadian Forces Recruiting Centre Rimouski
38 Saint-Germain Street East, Suite 301
Rimouski
G5L 1A2
(418) 722-3273

Les Fusiliers du Saint-Laurent
65 Saint-Jean-Baptiste Street East
Rimouski
G5L 1Y5
(418) 722-3260

Canadian Forces Recruiting Centre Rouyn
151 Du Lac Avenue, Room 302
Rouyn-Noranda
J9X 4N6
(819) 762-0851

DND Information Office
Saint-Hubert
J3Y 5T4
(514) 462-7080

Canadian Forces Recruiting Centre Sept-îles
701 Laure Boulevard, Suite 202
Sept-Îles
G4R 1X8
(418) 968-6201

Canadian Forces Recruiting Centre Sherbrooke
315 King Street West, Room 302
Sherbrooke
J1H 1R2
(819) 564-5949

Canadian Forces Recruiting Centre Trois-Rivières
Federal Building
1285 Notre-Dame Street
Trois-Rivières
G9A 4X2
(819) 376-0582

SASKATCHEWAN

Canadian Forces Recruiting Centre Regina
1919 Broad Street
Regina
S4P 1Y1
(306) 780-6550

Canadian Forces Recruiting Centre Saskatoon
229C 4th Avenue South
Saskatoon
S7K 4K3
(306) 975-4020

External Affairs and International Trade Canada (EAITC)

ALBERTA

Regional Passport Office
Harry Hays Building, Room 480
220 4th Avenue South East
Calgary
T2G 4X3
(403) 292-5171
(403) 292-5172

Regional Passport Office
Canada Place Building, Suite 1630
9700 Jasper Avenue
Edmonton
T5J 4C3
(403) 495-2622
(403) 495-2623

For Telephone Services *see* pages 3 to 35

British Columbia

Regional Passport Office
Sinclair Centre, Suite 240
757 West Hastings Street
Vancouver
V6C 1A1
(604) 666-0221

Regional Passport Office
Custom House, Room 228
816 Government Street
Victoria
V8W 1W9
(604) 363-0213

Manitoba

Regional Passport Office
Revenue Building, Suite 308
391 York Avenue
Winnipeg
R3C 0P4
Recorded message:
(204) 983-2190
(204) 983-0214

New Brunswick

Regional Passport Office
King's Place, Suite 601
440 King Street
Fredericton
E3B 5H8
(506) 452-3900
(506) 452-3902

Newfoundland

Regional Passport Office
General Post Office Building, Room 404
354 Water Street
St John's
A1C 1C4
(709) 772-4616

Nova Scotia

Regional Passport Office
Scotia Square, Duke Tower
Suite 608
5251 Duke Street
Halifax
B3J 1P4
Recorded message:
(902) 426-2770
(902) 426-2771

Ontario

Regional Passport Office
Standard Life Building, Suite 330
120 King Street West
Hamilton
L8P 4V2
(416) 572-2217

Regional Passport Office
Government of Canada Building, 8th Floor
451 Talbot Street
London
N6A 5C9
Recorded message:
(519) 645-4366
(519) 645-4367

Head Office
Lester B Pearson Building
125 Sussex Drive
Ottawa
K1A 0G2
Foreign Policy Information and Publications:
(613) 996-3709
General Inquiries:
(613) 996-9134
Trade Information Centre:
(613) 993-6435

Passport Office
Ottawa Public Counter
C D Howe Building
West Tower, 1st Floor
240 Sparks Street
Ottawa
K1P 6C9
(613) 995-8826

Regional Passport Office
Royal Insurance Building
28 North Cumberland Street, Suite 406
Thunder Bay
P7A 4K9
(807) 343-5591

Regional Passport Office
The Atrium on Bay, Suite 1031
20 Dundas Street West
Toronto
M5G 2C2
Recorded message:
(416) 973-3251
(416) 973-3697

Regional Passport Office
Scarborough Town Centre
200 Town Centre Court, Suite 828
Toronto
M1P 4X6
(416) 973-3251
(416) 973-3697

Passport Office, Sub-Office
Government of Canada Building
4900 Yonge Street, 2nd Floor
Willowdale
Toronto
M2N 6A6
Recorded message:
(416) 973-3251
(416) 973-3697

Regional Passport Office
Bank of Commerce Building, Room 504
100 Ouellette Avenue
Windsor
N9A 6T3
(519) 253-3507

Quebec

Passport Office
Headquarters
Place du Centre, 6th Floor
200 Promenade du Portage
Hull
J8X 4B7
(819) 994-3500

Regional Passport Office
Place St-Michel
3885 Harvey Boulevard
Jonquière
G7X 9B1
(418) 542-0877

Regional Passport Office
3300 Côte Vertu Road, Suite 112
Saint-Laurent
Montreal
H4Y 2B7
(514) 283-2152

Regional Passport Office
Guy Favreau Complex
West Tower, Room 215
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-2152

Regional Passport Office
Place Belle Cour
2590 Laurier Boulevard
10th Floor, Suite 1000
Sainte-Foy
Quebec
G1V 4M6
(418) 648-4990
(418) 648-4992

Saskatchewan

Regional Passport Office
Canadian Imperial Bank of Commerce
Suite 502
1867 Hamilton Street
Regina
S4P 2C2
(306) 780-7520

Regional Passport Office
Federal Building, Suite 605
101 22nd Street East
Saskatoon
S7K 0E1
(306) 975-5106

Environment Canada (EC)

Alberta

Atmospheric Environment Service
Calgary Weather Office
750 Aviation Boulevard North East
Calgary
T2E 7G2
(403) 275-3314
Calgary-Banff Weather information recording:
(403) 275-3300
Detailed weather information:
(403) 275-2760

Canadian Parks Service
Western Regional Office
Harry Hays Building, Room 552
220 4th Avenue
Post Office Box 2989, Station M
Calgary
T2P 3H8
(403) 292-4440
Visitor Services:
(403) 292-4401
(403) 292-4511

Inland Waters Directorate
220 4th Avenue South East, Room 854
Post Office Box 2909, Station M
Calgary
T2P 2M7
(403) 292-5301
Water Resources Branch:
(403) 292-5311
Water Quality Branch:
(403) 292-5320

Western and Northern Regional Office
Twin Atria Building, Tower Two, 2nd Floor
4999 98th Avenue
Edmonton
T6B 2X3
Atomospheric Environment Service:
(403) 495-3143
Alberta Weather Centre
General inquiries:
(403) 468-7931
Weather recording:
(403) 468-4940
Farm weather recording:
(403) 468-9196
Arctic Weather Centre:
(403) 468-7922

Atmospheric Environment Service
Edmonton International Airport
Post Office Box 9860
Edmonton
T5J 2T2
(403) 890-4313

Atmospheric Environment Service
Aviation Weather Office
Municipal Airport
Air Terminal Building
101 Airport Road
Edmonton
T5G 0W6
(403) 495-6730

Canadian Wildlife Service
Western and Northern Regional Office
Twin Atria Building, Room 210
4999 98th Avenue
Edmonton
T6B 2X3
(403) 468-8919

Environmental Protection
Western and Northern Region
Twin Atria Building, 2nd Floor
4999 98th Avenue
Edmonton
T6B 2X3
General Inquiries:
(403) 468-8001
Environmental Emergency Centre:
(403) 468-8020

Canadian Parks Service
Elk Island National Park
Rural Route 1, Site 4
Fort Saskatchewan
T8L 2N7
(403) 992-6300
(403) 992-6380

Atmospheric Environment Service
Weather Station
Grand Prairie Airport
Rural Route 2
Grande Prairie
T8V 2Z9
(403) 532-2642

Atmospheric Environment Service
Surface Weather Station
610 Connaught Drive
Post Office Box 706
Jasper
T0E 1E0
(403) 852-3185

Canadian Parks Service
Jasper National Park
623 Patricia Street
Post Office Box 10
Jasper
T0E 1E0
(403) 852-6161

Atmospheric Environment Service
Weather Office
Lethbridge Airport
Kenyon Field
Post Office Box 790
Lethbridge
T1J 3Z6
(403) 382-3185

Inland Waters Directorate
9611 89 Avenue
Post Office Box 6118
Peace River
T8S 1S1
(403) 624-3308

Canadian Parks Service
Rocky Mountain House National Historic Park
Post Office Box 2130
Rocky Mountain House
T0M 1T0
(403) 845-2412

Canadian Parks Service
Waterton Lakes National Park
215 Mount View Road
General Delivery
Waterton Park
T0K 2M0
(403) 859-2224

British Columbia

Atmospheric Environment Service
Field Station
Boreal Services
Post Office Box 244
Bella Coola
V0T 1C0
(604) 982-2644

Atmospheric Environment Service
Field Station
Post Office Box 19
Blue River
V0E 1J0
(604) 673-8448

Atmospheric Environment Service
Field Station
Post Office Box 117
Burns Lake
V0J 1E0
(604) 692-7023

Atmospheric Environment Service
Weather Office
Suburban Service 1
Site 2, Compartment 8
Castlegar
V1N 3H7
(604) 365-3131

Atmospheric Environment Service
Field Station
Normet Services
Post Office Box 1449
Chetwynd
V0C 1J0
(604) 788-2450

Inland Waters Directorate
Water Resources Branch
850 King Street
Post Office Box 691
Cranbrook
V1C 4E8
(604) 426-4718

For Telephone Services *see* pages 3 to 35

Atmospheric Environment Service
Field Station
General Delivery
Dease Lake
V0C 1C0
(604) 771-4351

Canadian Wildlife Service
Pacific and Yukon Regional Office
5421 Robertson Road
Post Office Box 340
Delta
V4K 3Y3
(604) 946-8546

Canadian Parks Service
Yoho National Park
Post Office Box 99
Field
V0A 1G0
(604) 343-6324

Canadian Parks Service
Fort Langley National Historic Park
23433 Mavis Avenue
Post Office Box 129
Fort Langley
V0X 1J0
(604) 888-4424

Atmospheric Environment Service
Weather Office
Airport Road
Rural Route 1
Post Office Box 4
Fort Nelson
V0C 1R0
(604) 774-6461

Atmospheric Environment Service
Field Station
Post Office Box 732
Fort St James
V0J 1P0
(604) 996-7363

Canadian Parks Service
Fort St James National Historic Park
Post Office Box 1148
Fort St James
V0J 1P0
(604) 996-7191

Canadian Parks Service
Kitwanga National Historic Site
c/o Fort St James National Historic Park
Post Office Box 1148
Fort St James
V0J 1P0
(604) 996-7191

Atmospheric Environment Service
Weather Office
Fort St John Airport
Site 7, Compartment 14
Rural Route 1
Fort St John
V1J 4M6
(604) 785-4304

Inland Waters Directorate
Water Resources Branch
8220 100th Street, Room 1
Fort St John
V1J 3W9
(604) 787-9130

Atmospheric Environment Service
Weather Station
Post Office Box 1747
Golden
V0A 1H0
(604) 344-5665

Atmospheric Environment Service
Field Station
Hope Airport
Rural Route 2
Hope
V0X 1L0
(604) 869-5765

Atmospheric Environment Service
Weather Office
3035 Airport Drive
Kamloops
V2B 7X1
(604) 376-2160
Recorded information:
(604) 376-3044

Inland Waters Directorate
Water Resources Branch
1251 12th Street
Kamloops
V2B 3C8
(604) 376-7353

Atmospheric Environment Service
Weather Office
Kelowna Airport
Highway 97 North
Rural Route 2
Kelowna
V1Y 7R1
(604) 765-1881
Recorded information:
(604) 765-4027

Atmospheric Environment Service
Field Station
Post Office Box 118
Lytton
V0K 1Z0
(604) 455-2236

Atmospheric Environment Service
Field Station
Post Office Box 607
Mackenzie
V0J 2C0
(604) 997-6234

Inland Waters Directorate
Water Resources Branch
3923 Victoria Avenue
Nanaimo
V9T 2A1
(604) 758-7411

Inland Waters Directorate
Water Resources Branch
123 MacDonald Drive
Post Office Box 300
Nelson
V1L 5P9
(604) 352-2013

Inland Waters Directorate
Water Resources Branch
Post Office Box 758
632 Carnarvon Street
New Westminster
V3M 1E5
(604) 666-3840

Atmospheric Environment Service
Weather Office
Penticton Airport
Site 30, Compartment 8
Rural Route 2
Penticton
V1Y 7R1
(604) 492-0539
Recorded information:
(604) 492-6991

Inland Waters Directorate
Water Resources Branch
2335 Government Street
Penticton
V2A 4W5
(604) 493-0135

Atmospheric Environment Service
Field Station
Post Office Box 1098
Port Alberni
V9Y 7L9
(604) 724-1333

Atmospheric Environment Service
Weather Office
Post Office Box 460
Port Hardy
V0N 2P0
(604) 949-6559

Atmospheric Environment Service
Field Station
7576 Duncan Street
Powell River
V8A 1W7
(604) 485-6500

Atmospheric Environment Service
Weather Office
Site 10, Compartment 4
Rural Route 8
Prince George
V2N 4M6
(604) 963-7552
Recorded information:
(604) 963-9330

Inland Waters Directorate
Water Resources Branch
Federal Building, Room 202
1323 5th Avenue
Prince George
V2L 3L6
(604) 561-5352

For Telephone Services *see* pages 3 to 35

Environment Canada *(continued)*
BRITISH COLUMBIA *(continued)*

Atmospheric Environment Service
Field Station
Post Office Box 537
Princeton
V0X 1W0
(604) 295-7400

Canadian Wildlife Service
Site 142, Compartment 14
Rural Route 1
Qualicum Beach
V0R 2T0
(604) 752-9611

Canadian Parks Service
South Moresby National Park Reserve
Post Office Box 37
Queen Charlotte
V0T 1S0
(604) 559-8818

Canadian Parks Service
Kootenay National Park
Post Office Box 220
Radium Hot Springs
V0A 1M0
(604) 347-9615

Atmospheric Environment Service
Weather Station
Revelstoke Airport
Post Office Box 1598
Revelstoke
V0E 2S0
(604) 837-4164

Canadian Parks Service
Mount Revelstoke and Glacier National Parks
301 Campbell Avenue
Post Office Box 350
Revelstoke
V0E 2S0
(604) 837-5155

Atmospheric Environment Service
Weather Office
Victoria International Airport
9600 Canora Road
Post Office Box 14
Sidney
V8L 4R1
(604) 356-6629
Recorded information:
(604) 656-3978

Atmospheric Environment Service
Field Station
Michelle Creek Road
Post Office Box 1477
Sparwood
V0B 2G0
(604) 425-0521

Atmospheric Environment Service
Weather Station
Post Office Box 393
Garibaldi Highlands
Squamish
V0N 1T0
(604) 898-9808

Atmospheric Environment Service
Field Station
Post Office Box 932
Stewart
V0T 1W0
(604) 636-2507

Atmospheric Environment Service
Weather Office
Rural Route 4
Terrace
V8G 4C1
(604) 635-3224

Inland Waters Directorate
Water Resources Branch
4721 Lazelle Avenue, Room 1
Terrace
V8G 1T3
(604) 635-7533

Canadian Parks Service
Pacific Rim National Park
Post Office Box 280
Ucluelet
V0R 3A0
(604) 726-4212

Pacific and Yukon Regional Office
224 West Esplanade
North Vancouver
Vancouver
V7M 3H7
Communications Directorate:
(604) 666-5900
Environmental Protection:
(604) 666-6711
Environmental Emergency Centre:
(604) 666-6100

Atmospheric Environment Service
Pacific Weather Centre
1200 West 73rd Avenue, Suite 200
Vancouver
V6P 6H9
(604) 664-9032
Recorded information:
(604) 664-9010
Aviation weather:
(604) 273-1151
Marine weather:
(604) 270-7411

Atmospheric Environment Service
Weather Office
1200 West 73rd Avenue, Suite 200
Vancouver
V6P 6H9
(604) 664-9032
Aviation weather:
(604) 664-9031
Recorded information:
(604) 664-9010

Canadian Parks Service
St Roch National Historic Site
1905 Ogden Avenue
Vancouver
V6J 1A3
(604) 666-3201

Inland Waters Directorate
Pacific and Yukon Regional Office
224 West Esplanade
Vancouver
V7M 3H7
(604) 666-6711

Atmospheric Environment Service
Field Station
Commonage Road
Post Office Box 670
Vernon
V1T 6M6
(604) 542-8000

Canadian Parks Service
Fisgard Lighthouse National Historic Site and
Fort Rodd Hill National Historic Park
603 Fort Rodd Hill Road
Victoria
V9C 2W8
(604) 380-4662

Atmospheric Environment Service
Field Station
Post Office Box 618
Whistler
V0N 1B0
(604) 932-5413

Inland Waters Directorate
Water Resources Branch
260F North Broadway
Williams Lake
V2G 2X9
(604) 392-7033

MANITOBA

Atmospheric Environment Service
Weather Office
Post Office Box 505
Brandon
R7A 5Z4
(204) 728-7345
Recorded information:
(204) 727-5533

Atmospheric Environment Service
Upper Air Station
Post Office Box 790
Churchill
R0B 0E0
(204) 675-2313

Canadian Parks Service
Fort Prince of Wales National Historic Park and
York Factory National Historic Site
Post Office Box 127
Churchill
R0B 0E0
(204) 675-8863

For Telephone Services *see* pages 3 to 35

Atmospheric Environment Service
Weather Office
Post Office Box 237
Dauphin
R7N 2V1
(204) 638-4902
Recorded information:
(204) 638-6555

Atmospheric Environment Service
Flin Flon Municipal Air Board
Post Office Box 100
Flin Flon
R8A 1M6
(204) 687-7447

Atmospheric Environment Service
Weather Station
Post Office Box 97
Gillam
R0B 0L0
(204) 652-2077

Atmospheric Environment Service
Weather Station
Post Office Box 1320
Gimli
R0C 1B0
(204) 642-8256

Atmospheric Environment Service
Weather Station
Post Office Box 188
Norway House
R0B 1B0
(204) 359-6241

Canadian Parks Service
Lower Fort Garry National Historic Park
Post Office Box 37, Group 343
Rural Route 3
Selkirk
R1A 2A8
(204) 482-6843
Winnipeg (direct line):
(204) 983-6341
Winnipeg (recorded):
(204) 983-3600

Atmospheric Environment Service
Weather Station
The Pas Airport
Post Office Box 4200
The Pas
R9A 1N3
(204) 624-5264

Inland Waters Directorate
168 2nd Street West
Post Office Box 789
The Pas
R9A 1K8
(204) 623-2232

Atmospheric Environment Service
Weather Office
Post Office Box 37
Thompson
R8N 1M9
(204) 677-4670

Inland Waters Directorate
20 Berens Road, Bay 2
Thompson
R8N 1X2
(204) 677-9537

Canadian Parks Service
Riding Mountain National Park
Wasagaming
R0J 2H0
(204) 848-2811

Atmospheric Environment Service
Weather Station
Post Office Box 210
Westwin
R2R 0T0
Aviation weather:
(204) 983-0418

Atmospheric Environment Service
Regional Office
266 Graham Avenue, Suite 1000
Winnipeg
R3C 3V4
(204) 983-2060
Information:
(204) 983-2070
Recorded information (English):
(204) 983-2050
Recorded information (French):
(204) 983-4437
Central region farm forcasts:
(204) 983-5905

Atmospheric Environment Service
Winnipeg Weather Office
2000 Wellington Avenue
Winnipeg
R2R 0S6
Recorded weather forecasts:
(204) 983-2050

Canadian Parks Service
Prairie and Northern Regional Office
457 Main Street
Winnipeg
R3B 3E8
(204) 983-2120
(204) 983-2290
Parks Library:
(204) 983-5941
The Forks National Historic Site:
(204) 983-2007

Canadian Parks Service
Riel House National Historic Site
330 River Road
Post Office Box 73
Winnipeg
R2M 4A5
(204) 257-1783

Canadian Wildlife Service
University of Manitoba
501 University Crescent, Room 587
Winnipeg
R3T 2N6
(204) 983-5259

Environmental Protection
District Office
269 Main Street, 5th Floor
Winnipeg
R3C 1B2
(204) 983-2961

Inland Waters Directorate
Federal Building, Room 521
269 Main Street
Winnipeg
R3C 1B2
Water Resources Branch:
(204) 983-2434
Canadian Lake of the Woods Control Board:
(204) 983-4130

New Brunswick

Canadian Parks Service
Fundy National Park
Post Office Box 40
Alma
E0A 1B0
(506) 887-2000

Canadian Parks Service
Fort Beauséjour National Historic Park
Aulac
E0A 3C0
(506) 536-0720
(506) 648-4010 (Saint John)
(506) 636-4606 (Saint John)
(506) 636-4957 (Saint John)

Atmospheric Environment Service
633 Queen Street
Fredericton
E3B 1C3
(506) 452-3837

Atmospheric Environment Service
Weather Office
Fredericton Airport
Rural Route 1
Post Office Box 9
Fredericton
E3B 4X2
(506) 446-6240
Recorded weather forecast:
(506) 446-6244 (English)
(506) 446-6246 (French)

Canadian Wildlife Service
Post Office Building
527 Queen Street
Post Office Box 400
Fredericton
E3B 4Z9
(506) 452-3086

For Telephone Services *see* pages 3 to 35

Environment Canada *(continued)*

NEW BRUNSWICK *(continued)*

Environmental Protection
District Office
527 Queen Street
Post Office Box 400
Fredericton
E3B 4Z9
(506) 452-3286
Environmental Emergencies (24-hour service):
Call Dartmouth (902) 426-6200
or toll free Canadian Coast Guard Emergency Operations:
Zenith 49000

Inland Waters Directorate
Water Resources Branch
633 Queen Street, Room 214
Fredericton
E3B 1C3
(506) 452-3095

Canadian Parks Service
Kouchibouguac National Park
Kent County
Kouchibouguac
E0A 2A0
(506) 876-2443

Atmospheric Environment Service
1222 Main Street, 3rd Floor
Moncton
E1C 1H6
(506) 851-6036

Atmospheric Environment Service
Weather Office
c/o Transport Canada
Airport Bag Service 5006
Moncton Airport
Moncton
E1C 8R2
(506) 851-6600
Recorded weather forecast:
(506) 851-6610 (English)
(506) 851-6191 (French)

Inland Waters Directorate
Water Quality Branch
Federal Building
1075 Main Street
Post Office Box 861
Moncton
E1C 8N6
(506) 851-6606

Canadian Parks Service
Beaubears Island National Historic Park
Newcastle
Mail: Post Office Box 3946, Station B
Saint John, New Brunswick
E2M 5E6
(506) 636-4957 (Saint John)

Canadian Wildlife Service
Atlantic Regional Office
21 West Main Street
Post Office Box 1590
Sackville
E0A 3C0
(506) 536-3025

Atmospheric Environment Service
Weather Office
4180 Loch Lomond Road
Saint John
E2N 1L7
Weather inquiries:
(506) 636-4939
Recorded weather forecast:
(506) 636-4991 (English)
(506) 636-4969 (French)
Recorded marine forecast:
(506) 636-4986

Canadian Parks Services
Carleton Martello Tower National Historic Park and
St. Andrews Blockhouse National Historic Site
Mail: Post Office Box 3946, Station B
Saint John
E2M 5E6
(506) 636-4957

Canadian Parks Service
Survival of the Acadians
National Historic Site
Mail: Post Office Box 3946, Station B
Saint John
Saint-Joseph
E2M 5E6
(506) 758-9783 (seasonal)
(506) 636-4957 (Saint John)

NEWFOUNDLAND

Inland Waters Directorate
Water Resources Branch
Millbrook Shopping Mall, Suite 315
Main Street
Corner Brook
A2H 6G1
(709) 637-4380

Atmospheric Environment Service
Weather Centre
Post Office Box 370
Gander
A1V 1W7
(709) 256-6607
(709) 256-6611

Canadian Parks Service
Terra Nova National Park
Glovertown
A0G 2L0
(709) 533-2801

Canadian Parks Service
L'Anse aux Meadows National Historic Park
Post Office Box 70
St Lunaire - Griquet
L'Anse aux Meadows
A0K 2X0
(709) 623-2608

Canadian Parks Service
Castle Hill National Historic Park
Post Office Box 10
Jerseyside
Placentia
A0B 2G0
(709) 227-2401

Canadian Parks Service
Port aux Choix National Historic Park
Post Office Box 140
Port aux Choix
A0K 4C0
(709) 623-2608

Canadian Parks Service
Gros Morne National Park
Post Office Box 130
Rocky Harbour
A0K 4N0
(709) 458-2417

Atmospheric Environment Service
Weather Office
St John's Airport
Post Office Box 5670
St John's
A1C 5W8
Information:
(709) 772-5532
Marine Forecast
(Conception Bay, St John's, South Coast — Tidal Information):
(709) 772-4145
Recorded weather forecasts:
(709) 772-5534

Atmospheric Environment Service
Scientific Services Unit
Building 303
Pleasantville
Mail: Post Office Box 9490
St John's
A1A 2Y4
(709) 772-4695

Canadian Parks Service
Post Office Box 5879
St John's
A1C 5X4
Cape Spear National Historic Park:
(709) 772-5367
Signal Hill National Historic Park:
(709) 772-5367

Canadian Wildlife Service
Building 303
Pleasantville
Mail: Post Office Box 9158
St John's
A1A 2X9
(709) 772-5585
Wildlife Biologist:
(709) 772-2013

Environmental Protection
District Office
Post Office Box 5037
St John's
A1C 5V3
Environmental Emergencies:
(709) 772-5488 or
(709) 772-2083 (24-hour service)

Inland Waters Directorate
Atlantic Place, Suite 812
215 Water Street
Post Office Box 72
St John's
A1C 6C9
(709) 772-4844

Northwest Territories

Atmospheric Environment Service
Field Station
General Delivery
Cape Dorset
X0A 0C0
(819) 897-8930

Atmospheric Environment Service
Field Station
Clyde River
X0A 0E0
(819) 924-6344

Atmospheric Environment Service
Weather Station
Coral Harbour
X0C 0C0
(819) 925-9711

Canadian Parks Service
Nahanni National Park Reserve
Postal Bag 300
Fort Simpson
X0E 0N0
(403) 695-3151

Inland Waters Directorate
Post Office Box 377
Fort Simpson
X0E 0N0
(403) 695-2259

Canadian Parks Service
Wood Buffalo National Park
Post Office Box 750
Fort Smith
X0E 0P0
(403) 872-2349

Inland Waters Directorate
Post Office Box 43
Fort Smith
X0E 0P0
(403) 872-2158

Atmospheric Environment Service
Field Station
Hall Beach
Northwest Territories
Mail: c/o Felex Services Inc.
Dewline
570A Ferry Road
Winnipeg, Manitoba
R3H 0T7
(819) 928-8807

Atmospheric Environment Service
Weather Station
Post Office Box 60
Cambridge Bay
Ikaluktutiak
X0E 0C0
(403) 983-2254

Atmospheric Environment Service
Weather Office
Post Office Box 1189
Inuvik
X0E 0T0
(403) 979-2460
Weather Station:
(403) 979-2460

Environmental Protection
Sub-District Office
Federal Building
Post Office Box 1086
Inuvik
X0E 0T0
(403) 979-2313

Inland Waters Directorate
Water Resources Branch
Post Office Box 1693
Inuvik
X0E 0T0
(403) 979-2621

Atmospheric Environment Service
Weather Office
Post Office Box 607
Iqaluit
X0A 0H0
(819) 979-5854

Environmental Protection
District Office
Dublanco Building, Room 2
Post Office Box 384
Iqaluit
X0A 0H0
(819) 979-6349

Canadian Parks Service
Auyuittuq National Park Reserve and
Ellesmere Island National Park
Reserve
Post Office Box 353
Pangnirtung
X0A 0R0
(819) 473-8962

Atmospheric Environment Service
Field Station
General Delivery
Pond Inlet
X0A 0S0
(819) 899-8976

Atmospheric Environment Service
Weather Office
Post Office Box 120
Resolute
X0A 0V0
(819) 252-3835
Weather Station:
(819) 252-3824

Atmospheric Environment Service
Weather Office
Yellowknife Airport
Post Office Box 1199
Yellowknife
X1A 2N8
(403) 873-4020

Canadian Wildlife Service
Post Office Box 637
Yellowknife
X1A 2N5
(403) 920-8531

Environmental Protection
District Office
Bellanca Building, 9th Floor
Post Office Box 370
Yellowknife
X1A 2N3
(403) 873-3456

Inland Waters Directorate
Water Resources Branch
Post Office Box 2970
Yellowknife
X1A 2R2
(403) 920-8505

Nova Scotia

Canadian Parks Service
Fort Anne National Historic Park
St George Street
Post Office Box 9
Annapolis Royal
B0S 1A0
(902) 532-5197

Canadian Parks Service
Alexander Graham Bell National
Historic Site
Post Office Box 159
Baddeck
B0E 1B0
(902) 295-2069

For Telephone Services *see* pages 3 to 35

Environment Canada *(continued)*

Nova Scotia *(continued)*

Atmospheric Environment Service
Atlantic Regional Office
Bedford Tower, 6th Floor
1496 Bedford Highway
Bedford
B4A 1E5
(902) 426-9287
Information:
(902) 426-9164
Maritimes Weather Centre:
(902) 426-9180
Aviation forecasts:
(902) 426-9163
Recorded weather forecasts:
(902) 426-9090 (English)
(902) 426-9095 (French)
Marine forecasts:
(902) 426-9162
Weather inquiries:
(902) 426-9191

Atlantic Region Office
Queen Square, 15th Floor
45 Alderney Drive
Dartmouth
B2Y 2N6
(902) 426-8468
(902) 426-7990
(Collect calls are accepted.)

Canadian Wildlife Service
Migratory Birds
Seabird Research Unit
c/o Bedford Institute of Oceanography
Post Office Box 1006
Dartmouth
B2Y 4A2
(902) 426-6469

Environmental Protection
Atlantic Regional Office
Queen Square, 15th Floor
45 Alderney Drive
Dartmouth
B2Y 2N6
(902) 426-3980
Environmental emergencies (24-hour service):
(902) 426-6200

Inland Waters Directorate
Queen Square, 4th Floor
45 Alderney Drive
Dartmouth
B2Y 2N6
(902) 426-3226
Water Resources Branch:
(902) 426-5778

Atmospheric Environment Service
Weather Office
Halifax International Airport
Elmsdale
c/o 1496 Bedford Highway
Bedford, Nova Scotia
B4A 1E5
(902) 426-1310

Canadian Parks Service
Fort Edward National Historic Site
and
Grand Pré National Historic Site
Grand Pré
B0P 1M0
(902) 542-3631

Canadian Parks Service
Atlantic Regional Office
Historic Properties
Upper Water Street
Halifax
B3J 1S9
(902) 426-3436

Canadian Parks Service
Halifax Defence Complex:
Halifax Citadel National Historic Park
Prince of Wales Martello Tower
York Redoubt National Historic Site
George's Island
McNab's Island
Post Office Box 1480
North Postal Station
Halifax
B3K 5H7
(902) 426-5080

Canadian Parks Service
Cape Breton Highlands National Park
Ingonish Beach
B0C 1L0
(902) 285-2270

Canadian Parks Service
Fortress of Louisbourg National Historic Park
Post Office Box 160
Louisbourg
B0A 1M0
(902) 733-2280

Canadian Parks Service
Kejimkujik National Park
Post Office Box 236
Maitland Bridge
B0T 1B0
(902) 682-2770
Reservations:
(902) 682-2772

Canadian Parks Service
Port Royal Habitation National Historic Park
Mail: Post Office Box 9
Annapolis Royal
Port Royal
B0S 1A0
(902) 532-2898

Canadian Parks Service
St Peter's Canal National Historic Park
Post Office Box 8
St Peter's
B0E 3B0
(902) 535-2118

Atmospheric Environment Service
Weather Office
Sydney Airport
Post Office Box 670
Sydney
B1P 6H7
(902) 564-7299

Atmospheric Environment Service
Weather Office
Post Office Box 818
Yarmouth
B5A 4K4
(902) 742-8695

Ontario

Canadian Parks Service
Fort Malden National Historic Site
100 Laird Avenue
Post Office Box 38
Amherstburg
N9V 2Z2
(519) 736-5416

Atmospheric Environment Service
Weather Station
Big Trout Lake
P0V 1G0
(807) 537-2373

Canadian Wildlife Service
Canada Centre for Inland Waters
867 Lakeshore Road
Post Office Box 5050
Burlington
L7R 4A6
(416) 336-4968

Environmental Protection
Wastewater Technology Centre
Canada Centre for Inland Waters
867 Lakeshore Road
Post Office Box 5050
Burlington
L7R 4A6
(416) 336-4599

Inland Waters Directorate
National Water Research Institute
867 Lakeshore Road
Post Office Box 5050
Burlington
L7R 4A6
(416) 336-4531

Canadian Parks Service
Ontario Regional Office
111 Water Street East
Cornwall
K6H 6S3
(613) 938-5748

Inland Waters Directorate
Lionel Chevrier Building
111 Water Street East, Room 232
Cornwall
K6H 6S2
(613) 938-5725

For Telephone Services *see* pages 3 to 35

Atmospheric Environment Service
Weather Station
Municipal Airport
139, rue Arthur
Dryden
P8N 1K4
(807) 937-4942

Canadian Parks Service
Rideau Canal
Southern Area Office
Post Office Box 10
Elgin
K0G 1E0
(613) 359-5377

Atmospheric Environment Service
Weather Station
Geraldton Airport
Post Office Box 9
Geraldton
P0T 1M0
(807) 854-1841

Atmospheric Environment Service
Weather Station
Gore Bay Airport
Post Office Box 236
Gore Bay
P0P 1H0
(705) 282-2083

Canadian Parks Service
Bethune Memorial House
235 John Street
Post Office Box 2160
Gravenhurst
P0C 1G0
(705) 687-4261

Inland Waters Directorate
Water Resources Branch
75 Farquhar Street
Guelph
N1H 3N4
(519) 821-0110

Atmospheric Environment Service
Weather Office
Hamilton Municipal Airport
Mount Hope
Hamilton
L0R 1W0
Weather forecast (recording):
(416) 679-4153
Information:
(416) 524-2035

Canadian Parks Service
Pukaskwa National Park
Highway 627
Hattie Cove
Heron Bay
P0T 1R0
(807) 229-0801

Canadian Parks Service
Georgian Bay Islands National Park
Post Office Box 28
Honey Harbour
P0E 1E0
(705) 756-2415

Inland Waters Directorate
Water Resources Branch
100 Park Street
Kenora
P9N 1Y6
(807) 468-9401

Atmospheric Environment Service
Weather Office
Kingston Airport
1041 Front Road
Kingston
K7M 4M2
(613) 389-3252 (recording)
Information:
(613) 389-8349

Canadian Parks Service
Bellevue House National Historic Site
35 Centre Street
Kingston
K7L 4E5
(613) 545-8666

Atmospheric Environment Service
Weather Office
Waterloo-Wellington Airport
Post Office Box 160
Breslau
Kitchener
N0B 1M0
(519) 648-2571

Canadian Parks Service
Woodside National Historic Site
528 Wellington Street North
Kitchener
N2H 5L5
(519) 742-5273

Canadian Parks Service
Point Pelee National Park
Rural Route 1
Leamington
N8H 3V4
(519) 322-2371
(519) 322-2365

Atmospheric Environment Service
Weather Office
London Airport
750 Crumlin Side Road
London
N5V 3B6
(519) 451-3172
Weather Forecasts (recording):
(519) 451-3390

Canadian Wildlife Service
152 Newbold Court
London
N6E 1Z7
(519) 681-0486

Canadian Parks Service
St Lawrence Islands National Park
Rural Route 3
Post Office Box 469
Mallorytown Landing
K0E 1R0
(613) 923-5261

Canadian Parks Service
Rideau Canal
Northern Area Office
Post Office Box 400
Manotick
K0A 2N0
(613) 692-2581

Atmospheric Environment Service
Weather Station
Ferguson Road
Post Office Box 250
Moosonee
P0L 1Y0
(705) 336-2251

Atmospheric Environment Service
Weather Station
Post Office Box 250
Moosonee
P0L 1Y0
(705) 336-2251

Canadian Parks Service
Butler's Barracks
Fort George National Historic Site
Fort Mississauga
Queenston Heights and Brock's Monument
c/o Niagara National Historic Sites
Post Office Box 787
Niagara-on-the-Lake
L0S 1J0
(416) 468-4257

Atmospheric Environment Service
Weather Office
78 Lakeshore Drive
North Bay
P1A 2A6
Information:
(705) 472-9182
Weather forecasts (recorded):
(705) 472-9110 (English)
(705) 472-1167 (French)

Candian Wildlife Services
101 Worthington Street East
North Bay
P1B 8G6
(705) 472-9428

Inland Waters Directorate
Water Resources Branch
1492 Main Street West
North Bay
P1B 2X3
(705) 474-0380

Atmospheric Environment Service
Ice Centre
LaSalle Academy, Block E
373 Sussex Drive
Ottawa
K1A 0H3
Ice Forecast Information:
(613) 996-1550
Ice Climatological Information:
(613) 996-4214

For Telephone Services *see* pages 3 to 35

Environment Canada *(continued)*
ONTARIO *(continued)*

Atmospheric Environment Service
Weather Office
La Salle Academy
Block E, 1st Floor
373 Sussex Drive
Ottawa
K1V 0H3
Weather information (recorded):
(613) 998-3439 (English)
(613) 998-8805 (French)
Weather forecasts:
(613) 998-3440
Aviation weather briefings:
Gatineau, Quebec
(819) 643-2026

Canadian Parks Service
Laurier House National Historic Site
335 Laurier Avenue East
Ottawa
K1N 6R4
(613) 692-2581

Canadian Wildlife Service
Ontario Regional Office
49 Camelot Drive
Ottawa
K1A 0H3
(613) 952-2299

Atmospheric Environment Service
Weather Office
Peterborough Airport
Rural Route 5
Peterborough
K9J 6X6
(705) 743-9887
Weather information (recorded):
(705) 743-5852

Canadian Parks Service
Trent-Severn Waterway
Ashburnham Drive
Post Office Box 567
Peterborough
K9J 6Z6
(705) 742-9267

Atmospheric Environment Service
Weather Station
Post Office Box 149
Pickle Lake
P0V 3A0
(807) 928-2431

Canadian Parks Service
Fort Wellington National Historic Site
and
Battle of the Windmill Site
370 van Koughnet Street
Post Office Box 479
Prescott
K0E 1T0
(613) 925-2896

Atmospheric Environment Service
Weather Station
Red Lake Airport
Mail: General Delivery
Cochenour
Red Lake
P0V 1L0
(807) 662-1147

Canadian Parks Service
Fort St Joseph National Historic Site
Post Office Box 220
Richards Landing
P0R 1J0
(705) 246-2664

Atmospheric Environment Service
Weather Office
Post Office Box 640
Virgil
St Catharines
L0S 1T0
(416) 688-5871
(416) 688-1847(recorded)

Atmospheric Environment Service
Weather Office
Terminal Building
Sarnia Airport
Sarnia
N7W 1B6
(519) 542-6051
Weather forecasts (recorded):
(519) 542-8408

Atmospheric Environment Service
Weather Office
Rural Route 1
Sault Ste Marie
P6A 5K6
(705) 779-3144
Weather forecasts (recorded):
(705) 779-2240 (English)
(705) 779-2042 (French)

Canadian Parks Service
Sault Ste Marie Ship Canal
Canal Drive
Sault Ste Marie
P6A 1P0
(705) 942-6262

Canadian Parks Service
Rideau Canal
Headquarters
12 Maple Avenue North
Smiths Falls
K7A 1Z5
(613) 283-5170

Canadian Parks Service
Rideau Canal
Central Area Office
72 Lombard Street
Smiths Falls
K7A 4G5
(613) 283-7206

Atmospheric Environment Service
Weather Office
Sudbury Airport
Garson
Sudbury
P0M 1V0
(705) 693-4540
Weather forecasts (recorded):
(705) 693-2717 (English)
(705) 693-4578 (French)

Atmospheric Environment Service
Weather Office
104 Princess Street
Thunder Bay
P7E 3N9
(807) 577-3921
Weather forecasts (recorded):
(807) 475-4224

Inland Waters Directorate
Water Resources Branch
100 Main Street
Post Office Box 399
Thunder Bay
P7C 4V9
(807) 344-5971

Canadian Parks Service
Bruce Peninsula National Park and
Fathom Five National Marine Park
Post Office Box 189
Tobermory
N0H 2R0
(519) 596-2233

Ontario Regional Office
25 Saint Clair Avenue East, 6th Floor
Toronto
M4T 1M2
(416) 973-6467

Atmospheric Environment Service
Head Office
4905 Dufferin Street
Downsview
Toronto
M3H 5T4
Communications Directorate:
(416) 739-4763
General inquiries:
(416) 739-4826

Atmospheric Environment Service
Ontario Climate Centre
25 Saint Clair Avenue East, Suite 301
Toronto
M4T 1M2
(416) 973-8775

Atmospheric Environment Service
Pearson International Airport
Post Office Box 159
Toronto AMF
Toronto
L5P 1B1
Weather forecasts - Toronto (recorded in English):
(416) 676-3066
Weather forecasts - outside Toronto, international, marine:
(416) 676-4567
Aviation weather briefings:
(416) 676-3026
Weather forecasts (recorded in French):
(416) 676-4671

Environmental Protection
Ontario Regional Office
25 Saint Clair Avenue East, 7th Floor
Toronto
M4T 1M2
(416) 973-1059
Environmental emergencies:
(416) 346-1971 (24 hours)

Atmospheric Environment Service
Wawa Weather Station
Highway 101
Post Office Box 1477
Wawa
P0S 1K0
(705) 856-2327

Atmospheric Environment Service
Weather Office
Windsor Airport, Air Terminal
Rural Route 1
Windsor
N9A 6J3
Information:
(519) 969-7585
(519) 969-2740 (recording)

Prince Edward Island

Canadian Parks Service
Cavendish Campground
Mail: Post Office Box 487
Charlottetown
Prince Edward Island
C1A 7L1
(902) 963-2375
(902) 672-2664 (Covehead)

Dominion Building, Room 207
97 Queen Street
Charlottetown
C1A 4A9
Atmospheric Environment Service
Weather Office:
(902) 566-7060
Environmental Protection
District Office:
(902) 566-7042
Environmental emergencies (24-hour service):
(902) 426-6200 (Dartmouth)

Canadian Parks Service
District Office
2 Palmers Lane
Post Office Box 487
Charlottetown
C1A 7L1
(902) 566-7050

Canadian Parks Service
Province House National Historic Site
Richmond Street
Post Office Box 487
Charlottetown
C1A 7L1
(902) 566-7050

Conservation and Protection
97 Queen Street, Room 320
Post Office Box 426
Charlottetown
C1A 7K7
(902) 566-7042

Inland Waters Directorate
Water Resources Branch
97 Queen Street, Room 308
Charlottetown
C1A 7L1
(902) 566-7062

Canadian Parks Service
Prince Edward Island National Park
Dalvay
Mail: Post Office Box 487
Charlottetown
Prince Edward Island
C1A 7L1
(902) 672-2211
(902) 566-7050 (Charlottetown)

Canadian Parks Service
Fort Amherst/Port La Joye National Historic Park
Rocky Point
Mail: Post Office Box 487
Charlottetown
Prince Edward Island
C1A 7L1
(902) 675-2220 (seasonal)
(902) 566-7050 (Charlottetown)

Quebec

Canadian Parks Service
Montreal District
1369 Bourgogne Street
Chambly
J3L 1Y4
(514) 658-0681

Canadian Parks Service
Fort Chambly National Historic Site
2 Richelieu Street
Chambly
J3L 2B9
(514) 658-1585

Atmospheric Environment Service
Weather Office
Chibougamau Airport
Post Office Box 38
Chibougamau
G8P 2K5
(418) 748-4272

Canadian Parks Service
Louis S Saint-Laurent National Historic Site
6 Principale Street South
Post Office Box 176
Compton
J0B 1L0
(819) 835-5448

Canadian Parks Service
Coteau-du-Lac National Historic Park
Post Office Box 550
Coteau-du-Lac
J0P 1B0
(514) 763-5631

Canadian Parks Service
Forillon National Park and Jacques Cartier Monument
Post Office Box 1220
Gaspé
G0C 1R0
(418) 368-5505

Head Office
Les Terrasses de la Chaudière
27th Floor
10 Wellington Street
Hull, Quebec
Mail: Ottawa, Ontario K1A 0H3
Communications Directorate
Departmental Inquiry Centre
(819) 997-2800

Canadian Parks Service
Head Office
Les Terrasses de la Chaudière
10 Wellington Street
Hull, Quebec
Mail: Ottawa, Ontario K1A 0H3
(819) 997-2800
(819) 994-2534

Canadian Wildlife Service
Head Office
Place Vincent Massey, 17th Floor
351 Saint-Joseph Boulevard
Hull, Quebec
Mail: Ottawa, Ontario K1A 0H3
(819) 997-1095

Environmental Protection
Head Office
Place Vincent Massey
351 Saint-Joseph Boulevard
Hull, Quebec
Mail: Ottawa, Ontario K1A 0H3
(819) 997-2375

For Telephone Services *see* pages 3 to 35

Environment Canada *(continued)*
QUEBEC *(continued)*

Federal Environmental Assessment Review Office
Fontaine Building, 13th Floor
200 Sacré-Coeur Boulevard
Hull, Quebec
Mail: Ottawa, Ontario K1A 0H3
(819) 997-1000
(819) 997-2729

Historic Sites and Monuments Board of Canada
Les Terrasses de la Chaudière
10 Wellington Street
Hull, Quebec
Mail: Ottawa, Ontario K1A 0H3
(819) 997-4059

Inland Waters Directorate
Head Office
Place Vincent Massey, 8th Floor
351 Saint-Joseph Boulevard
Hull, Quebec
Mail: Ottawa, Ontario K1A 0H3
(819) 997-2071

Canadian Parks Service
Fort Lennox National Historic Park
Post Office Box 90
Île-aux-Noix
J0J 1G0
(514) 291-5700

Canadian Parks Service
Fort No 1, Lévis Point
c/o Artillery Park
2 D'Auteuil Street
Mail: Post Office Box 2474
Quebec
Lévis
G1K 7R3
(418) 648-4206

Canadian Parks Service
Mingan Islands National Park Reserve
Post Office Box 1180
Havre-Saint-Pierre
Mingan Islands
G0G 1P0
(418) 538-3331

Atmospheric Environment Service
Weather Office
Montreal International Airport (Mirabel)
Post Office Box 204
Mirabel
J7N 1A3
Information:
(514) 476-3028 (recorded)
Aviation forecasts:
(514) 476-3036
(514) 476-3027 (recorded)

Atmospheric Environment Service
Quebec Regional Office and Weather Centre
100 Alexis-Nihon Boulevard
Saint-Laurent
Montreal
H4M 2N8
(514) 283-1115

Atmospheric Environment Service
Weather Office
Air Terminal Building, Room 450
Montreal International Airport (Dorval)
Post Office Box 246
Montreal
H4Y 1A8
General Inquiries:
(514) 636-3284
Aviation Forecasts:
(514) 636-3361
(514) 636-3027 (English recording)
(514) 636-3079 (French recording)
Recorded Weather Forecasts:
(514) 636-3026 (English)
(514) 636-3302 (French)
Media information:
(514) 636-5977

Canadian Parks Service
Lachine Canal
715 Peel Street, Suite 302
Montreal
H3C 4L7
(514) 283-6054

Environmental Protection
Quebec Regional Office
1179 De Bleury Street, 2nd Floor
Montreal
H3B 3H9
(514) 283-7377
Environmental Emergency Centre:
(514) 283-2333

Environmental Protection
1001 Pierre-Dupuy Street
Longueuil
Montreal
J4K 1A1
(514) 928-9249

Inland Waters Directorate
1001 Pierre-Dupuy Street
Longueuil
Montreal
J4K 1A1
(514) 928-4230

Canadian Parks Service
Battle of the Châteauguay National Historic Park
Rural Route 4
Allen's Corner
Ormstown
J0J 1K0
(514) 829-2003

Canadian Parks Service
The Battle of Ristigouche National Historic Site
Mail: Post Office Box 359
Point-à-la-Croix
G0C 1L0
(418) 788-5676

Quebec Regional Office
3 Buade Street, 4th Floor
Post Office Box 6060
Haute-Ville Postal Station
Quebec
G1R 4V7
(418) 648-7204

Environmental Conservation and Protection
Quebec Region
1141 Route de l'Église
C.P. 10100
Sainte-Foy
Quebec
G1V 4H5
(418) 648-4512

Atmospheric Environment Service
Weather Office
500 Principale Street
Quebec Airport
Sainte-Foy
Quebec
G2E 5W1
Information:
(418) 872-0061
English Recording:
(418) 872-6088
French Recording:
(418) 877-8787

Canadian Parks Service
Regional Office
3 Buade Street
Post Office Box 6060
Haute Ville
Quebec
G1R 4V7
(418) 648-4177

Canadian Parks Service
Artillery Park National Historic Site
2 D'Auteuil Street
Post Office Box 2474
Quebec
G1K 7R3
(418) 648-4205

Canadian Parks Service
Cartier-Brébeuf National Historic Site
175 De l'Espinay Street
Post Office Box 2474
Quebec
G1K 7R3
(418) 648-4038

For Telephone Services *see* pages 3 to 35

Canadian Parks Service
The Fortifications of Québec
La Poudrière de l'Esplanade
100 Saint-Louis Street
Mail: Post Office Box 2474
Quebec
G1K 7R3
(418) 648-7016

Canadian Parks Service
Port of Quebec in the 19th Century
Interpretation Centre
100 Saint-André Street
Post Office Box 2474
Quebec
G1K 7R3
(418) 648-3300

Canadian Wildlife Service
Quebec Regional Office
1141 De l'Église Highway
Post Office Box 10100
Sainte-Foy
Quebec
G1V 4H5
(418) 648-7225

Inland Waters Directorate
Quebec Regional Office
1141 De l'Église Highway, 8th Floor
Post Office Box 10100
Sainte-Foy
Quebec
G1V 4H5
(418) 648-3921

Atmospheric Environment Service
Weather Office
5680 De l'Aéroport Highway
Saint-Hubert
J3Y 5K2
General information:
(514) 678-3161
Administration:
(514) 678-7781
Recorded weather forecasts:
(514) 678-1153
Recorded aviation weather forecasts:
(514) 678-4172

Atmospheric Environment Service
Weather Office
Sept-Îles Airport
Post Office Box 2035
Sept-Îles
G4R 4K2
Information:
(418) 962-8524
Administration:
(418) 962-8522

Canadian Parks Service
465 5th Street
La Mauricie National Park
Post Office Box 758
Shawinigan
G9N 6V9
(819) 536-2638

Atmospheric Environment Service
Weather Office
299 Olivier Street, 2nd Floor
Sherbrooke
J1H 1X4
(819) 564-4207
Recorded Information:
(819) 564-5702

Atmospheric Environment Service
Weather Office
1055 Des Forges Boulevard
Suite 430
Trois-Rivières
G8Z 4J8
(819) 373-0394
Recorded weather forecasts:
(819) 373-0393

Canadian Parks Service
Les Forges du Saint-Maurice National Historic Site
10000 Des Forges Boulevard
Trois-Rivières
G9C 1B1
(819) 378-5116

Atmospheric Environment Service
Weather Office
Val-d'Or Airport
Post Office Box 846
Val-d'Or
J9P 4P8
(819) 824-4553

Canadian Parks Service
Sir Wilfrid Laurier National Historic Site
12 Laurier Avenue, Suite 205
Post Office Box 70
Ville-des-Laurentides
J0R 1C0
(514) 439-3702

Canadian Parks Service
Fort Témiscamingue National Historic Site
Post Office Box 636
Ville-Marie
J0Z 3W0
(819) 629-3222

SASKATCHEWAN

Canadian Parks Services
Motherwell Homestead National Historic Park
Post Office Box 247
Abernethy
S0A 0A0
(306) 333-2116

Canadian Parks Service
Batoche National Historic Park
Post Office Box 999
Rosthern
Batoche
S0K 3R0
(306) 423-6227

Canadian Parks Service
Battleford National Historic Park
Post Office Box 70
Battleford
S0M 0E0
(306) 937-2621

Atmospheric Environment Service
Weather Station
Post Office Box 70
Broadview
S0G 0K0
(306) 696-2229

Atmospheric Environment Service
Weather Station
Post Office Box 205
Buffalo Narrows
S0M 0J0
(306) 235-4372

Atmospheric Environment Service
Weather Station
Via La Ronge Post Office
General Delivery
Cree Lake
S0J 1L0
(306) 884-2144

Atmospheric Environment Service
Weather Station
Post Office Box 237
Elbow
S0H 1J0
(306) 854-2075

Atmospheric Environment Service
Weather Station
Post Office Box 374
Estevan
S4A 2A4
(306) 634-2833

Atmospheric Environment Service
Weather Station
Post Office Box 983
Hudson Bay
S0E 0Y0
(306) 865-2721

Atmospheric Environment Service
Weather Station
Post Office Box 760
Kindersley
S0L 1S0
(306) 463-2031

Canadian Parks Service
Cypress Hills Massacre and
Fort Walsh National Historic Sites
Post Office Box 278
Maple Creek
S0N 1N0
(306) 662-2645

Atmospheric Environment Service
Weather Station
Post Office Box 1720
Meadow Lake
S0M 1V0
(306) 236-5859

For Telephone Services *see* pages 3 to 35

Environment Canada *(continued)*

SASKATCHEWAN *(continued)*

Atmospheric Environment Service
Weather Station
Post Office Box 2853
Nipawin
S0E 1E0
(306) 862-3933

Atmospheric Environment Service
Weather Office
Post Office Box 2046
Prince Albert
S6V 6K1
(306) 953-8640

Inland Waters Directorate
184 South Industrial Drive
Units 7 and 8
Post Office Box 1686
Prince Albert
S6V 7L8
(306) 953-8541

Atmospheric Environment Service
Weather Office
Post Office Box 4800
Regina
S4P 3Y4
(306) 780-6674
Aviation weather (recorded):
(306) 780-5742
Weather forecast (recorded):
(306) 780-5744

Environmental Protection
District Office
Park Plaza
2365 Albert Street, Room 300
Regina
S4P 4K1
(306) 780-6464

Inland Waters Directorate
Western and Northern Region
Park Plaza
2365 Albert Street, Room 300
Regina
S4P 4K1
(306) 780-5322

Inland Waters Directorate
Water Resources Branch
Park Plaza
2365 Albert Street, Room 300
Regina
S4P 4K1
(306) 780-5338

Atmospheric Environment Service
Saskatoon Weather Office
2625 Airport Drive, Suite 3
Saskatoon
S7L 7L1
(306) 975-4264
Aviation weather (recorded):
(306) 975-4265
Weather forecast (recorded):
(306) 975-4266

Canadian Wildlife Service
Prairie Migratory Birds Research Centre
115 Perimeter Road
Saskatoon
S7N 0X4
(306) 975-4087

Inland Waters Directorate
National Hydrology Research Centre
11 Innovation Boulevard
Saskatoon
S7N 3H5
(306) 975-5718

Canadian Parks Service
Fort Espérance National Historic Site
Spy Hill
Mail: c/o Motherwell Homestead National Historic Park
Post Office Box 247
Abernethey, Saskatchewan
S0A 0A0
(306) 533-2116

Canadian Parks Service
Grasslands National Park
Post Office Box 150
Val Marie
S0N 2T0
(306) 298-2257

Canadian Parks Service
Prince Albert National Park
Post Office Box 100
Waskesiu Lake
S0J 2Y0
(306) 663-5322

Atmospheric Environment Service
Weather Station
Post Office Box 399
Wynyard
S0A 4T0
(306) 554-3323

YUKON

Canadian Parks Service
Klondike National Historic Sites
Post Office Box 390
Dawson
Y0B 1G0
(403) 993-5462

Canadian Parks Service
Kluane National Park
General Delivery
Haines Junction
Y0B 1L0
(403) 634-2251

Atmospheric Environment Service
Weather Office
Operations Building, Room 205
Whitehorse Airport
Whitehorse
Y1A 3E4
(403) 668-2291

Canadian Parks Service
Yukon National Historic Sites
Post Office Box 5540
Whitehorse
Y1A 5H4
(403) 668-2116

Canadian Parks Service
SS Klondike National Historic Site
Post Office Box 5540
Whitehorse
Y1A 5H4
(403) 668-2116

Canadian Wildlife Service
100 Hamilton Boulevard
Whitehorse
Y1A 5L7
(403) 668-2285

Environmental Protection
District Office
100 Hamilton Boulevard
Post Office Box 6010
Whitehorse
Y1A 5L7
(403) 667-3400
Emergency response:
(403) 667-7244

Inland Waters Directorate
Water Resources Branch
100 Hamilton Boulevard
Post Office Box 4117
Whitehorse
Y1A 3S9
(403) 668-2161

Economic Council of Canada (ECC)

ONTARIO

Place de Ville
Tower A, 18th Floor
320 Queen Street
Post Office Box 527, Station B
Ottawa
K1P 5V6
(613) 952-1711

Export Development Corporation (EDC)

ALBERTA

Calgary Regional Office
510 5th Street SW, Suite 1030
Calgary
T2P 3S2
(403) 294-0928

British Columbia

British Columbia and Yukon Regional Office
1 Bentall Centre, Suite 1030
505 Burrard Street
Vancouver
V7X 1M5
(604) 688-8658

Manitoba

Manitoba/Saskatchewan District Office
330 Portage Avenue, 8th Floor
Winnipeg
R3C 0C4
(204) 983-5114

Nova Scotia

Atlantic Regional Office
Toronto-Dominion Bank Building, Suite 1003
1791 Barrington Street
Halifax
B3J 3L1
(902) 429-0426

Ontario

London District Office
Talbot Centre
148 Fullaston Street, Suite 1512
London
N6A 5P3
(519) 645-5828

Head Office and
Ottawa District Office
151 O'Connor Street
Post Office Box 655
Ottawa
K1P 5T9
(613) 598-2500

Ontario Regional Office
150 York Street, 8th Floor
Post Office Box 810
Toronto
M5H 3S5
(416) 973-6211

Quebec

Quebec Regional Office
Tour de la Bourse, Room 2724
800 Victoria Square
Mail: Post Office Box 124
Tour de la Bourse Postal Station
Montreal
H4Z 1C3
(514) 283-3013

Employment and Immigration Canada (EIC)

Alberta

Canada Employment Centre
Federal Building
100 Buffalo Street
Post Office Box 1899
Banff
T0L 0C0
(403) 762-4200

Canada Employment Centre
Federal Building
20th Avenue and 27th Street
Blairmore
T0K 0E0
(403) 562-8118

Agricultural Employment Service
608 2nd Street West
Post Office Box 1630
Brooks
T0J 0J0
(403) 362-5577

Canada Employment Centre
608 2nd Street West
Post Office Box 289
Brooks
T0J 0J0
(403) 362-3488

Agricultural Employment Service
Agrimart Building, Room 106
2003 McKnight Boulevard North East
Calgary
T2E 6L2
(403) 250-7977

Canada Employment Centre
Calgary Centre
Harry Hays Building, Room 172
220 4th Avenue South East
Post Office Box 2530, Station M
Calgary
T2P 2T7
(403) 292-5130
Employment:
(403) 292-4866
Unemployment Insurance:
(403) 292-4821

Canada Employment Centre
Calgary East
2710 17th Avenue South East
Post Office Box 20, Station J
Calgary
T2A 6M3
(403) 292-4821

Canada Employment Centre
Calgary Metro
1305 33rd Street North East
Bay 7 and 8
Post Office Box 1000, Station J
Calgary
T2A 6A7
(403) 292-4696

Canada Employment Centre
Calgary North
119 14th Street North West
Post Office Box 3900, Station B
Calgary
T2M 4S4
(403) 292-6356
Employment:
(403) 292-4821
Unemployment Insurance:
(403) 292-6335

Canada Employment Centre
Calgary South
7015 MacLeod Trail South West
Post Office Box 5175, Station A
Calgary
T2H 1X3
Employment:
(403) 292-8893
Unemployment Insurance:
(403) 292-4821

Canada Employment Centre on Campus
University of Calgary
Science A Building, Room SA144
2920 24th Avenue North West
Calgary
T2N 1N4
(403) 292-5364

Canada Immigration Centre
Calgary International Airport
2000 Airport Road North East
Calgary
T2E 6W5
(403) 292-6380

Canada Immigration Centre
Harry Hays building, Suite 170
220 4th Avenue South East, Room 452
Post Office Box 2913, Station M
Calgary
T2P 3C3
(403) 292-5724

Federal Building
4901 50th Avenue
Camrose
T4V 0S2
Agricultural Employment Service:
(403) 672-3121
Canada Employment Centre:
(403) 672-5597

Canada Immigration Centre
Post Office Box 1240
(Via Cardston)
Carway
T0K 0K0
(403) 653-3077

Canada Immigration Centre
Post Office Box 157
Coutts
T0K 0N0
(403) 344-3744

Employment and Immigration Canada *(continued)*
ALBERTA *(continued)*

Agricultural Employment Service
Federal Building, Room 202
196 3rd Avenue West
Post Office Box 1660
Drumheller
T0J 0Y0
(403) 823-6064

Canada Employment Centre
Federal Building
196 3rd Avenue West
Post Office Box 550
Drumheller
T0J 0Y0
(403) 823-3365

Alberta and Northwest Territories Regional Office
Canada Place, Suite 1440
9700 Jasper Avenue
Edmonton
T5J 4C1
(403) 495-2431

Agricultural Employment Service
Dalton Square, Suite 9A
8103 127th Avenue
Edmonton
T5C 1R9
(403) 473-4021

Canada Employment Centre
Edmonton Metro
Canada Place, Suite 206
9700 Jasper Avenue
Edmonton
T5J 4B8
Employment:
(403) 495-2280
Unemployment Insurance:
(403) 420-2207

Canada Employment Centre
Edmonton North
Dalton Square, Room 9
8103 127th Avenue
Edmonton
T5C 1R9
Employment:
(403) 473-3800
Unemployment Insurance:
(403) 420-2207

Canada Employment Centre
Edmonton South
6325 103rd Street
Edmonton
T6H 5H6
Employment:
(403) 438-6610
Unemployment Insurance:
(403) 420-2207

Canada Employment Centre
Edmonton West
Family Life Complex, Suite 100
17420 Stony Plain Road
Edmonton
T5S 1K6
Employment:
(403) 489-2277
Unemployment Insurance:
(403) 420-2207

Canada Employment Centre on Campus
Grant MacEwan Community College
10030 107 Street, Room 206
Edmonton
T5J 3E4
(403) 441-4608

Adjustment Programs
Alberta/Northwest Territories Region
Canada Place, Suite 1440
9700 Jasper Avenue
Edmonton
T5J 4C1
(403) 495-2428

Canada Immigration Centre
Edmonton International Airport
Post Office Box 9879
Edmonton
T5J 2T2
(403) 890-4350

Canada Immigration Centre
Metropolitan Place
10032 103rd Street
Edmonton
T5J 4R6
(403) 495-2199

Canada Employment Centre
Federal Building, 2nd Floor
5005 5th Avenue
Post Office Box 6780
Edson
T7E 1V2
(403) 723-3326

Canada Employment Centre
10020 Franklin Avenue
Fort McMurray
T9H 2K6
(403) 743-2258
Canada Immigration Centre:
(403) 743-2340

Canada Employment Centre
4817 52nd Street
Post Office Box 1109
Grand Centre
T0A 1T0
(403) 594-4475

Canada Employment Centre
Pine Plaza Mall
Post Office Box 1050
Grande Cache
T0E 0Y0
(403) 827-2027

Canada Employment Centre
10135 101st Avenue
Grande Prairie
T8V 0Y4
Agricultural Employment Service:
(403) 539-4268
Canada Employment Centre:
(403) 532-4411
Canada Immigration Centre:
(403) 532-1385

Canada Employment Centre
Fahlman Building, Main Floor
Ist Avenue North
Post Office Box 1737
High Level
T0H 1Z0
(403) 926-3777

Canada Employment Centre
5209 50th Street
Post Office Box 360
High Prairie
T0G 1E0
(403) 523-3331

Canada Employment Centre
Hinton Centre Mall
211 Pembina Avenue
Post Office Box 6569
Hinton
T7V 1X8
(403) 865-7767

Canada Employment Centre
Provincial Building
631 Patricia Street
Post Office Box 1388
Jasper
T0E 1E0
(403) 852-4418

Agricultural Employment Service
Federal Building, 2nd Floor
209 4th Avenue South
Post Office Box 1865
Lethbridge
T1J 4K5
(403) 327-1822

Canada Employment Centre
Federal Building, 2nd Floor
419 7th Street South
Postal Bag 3017
Lethbridge
T1J 4J9
Employment:
(403) 327-8535
Unemployment Insurance:
(403) 329-4321

Canada Immigration Centre
Government of Canada Building, Room 403
706 4th Avenue South
Post Office Box 2050
Lethbridge
T1J 4K6
(403) 382-3141

For Telephone Services *see* pages 3 to 35

Canada Employment Centre
4517 50th Avenue, Suite 4
Lloydminster
S9V 0Z9
(306) 825-6291

Canada Employment Centre
Federal Building, 2nd Floor
406 2nd Street South East
Medicine Hat
T1A 0C3
Employment:
(403) 526-2825
Unemployment Insurance:
(403) 527-8505

Canada Employment Centre
9930B 102nd Street
Postal Bag 1600
Peace River
T8S 1V3
(403) 624-4484

Agricultural Employment Service
Skinner Centre, Room 201
4711 51st Avenue
Post Office Box 978
Red Deer
T4N 5H3
(403) 347-7877

Canada Employment Centre
Federal Building, Room 206
4909 50th Street
Red Deer
T4N 1X8
Employment:
(403) 342-1168
Unemployment Insurance:
(403) 342-1167

Canada Immigration Centre
4708 Gaetz Avenue
Red Deer
T4N 4A1
(403) 340-4214

Canada Employment Centre
Bighorn Plaza, No 10
4747 45th Street
Post Office Box 1030
Rocky Mountain House
T0M 1T0
(403) 845-6099

Canada Employment Centre
5105 50th Avenue
Post Office Box 309
St Paul
T0A 3A0
(403) 645-4428

Canada Employment Centre
Federal Building
100 2nd Street North East
Post Office Box 760
Slave Lake
T0G 2A0
(403) 849-4153

Canada Employment Centre
Federal Building, 2nd Floor
5104 50th Avenue
Post Office Box 2230
Stettler
T0C 2L0
(403) 742-4421

Agricultural Employment Service
Banex Place
5335 50th Avenue
Post Office Box 220
Vegreville
T0B 4L0
(403) 632-3391

Canada Employment Centre
Government of Canada Building
309 10th Street
Post Office Box 460
Wainwright
T0B 4P0
(403) 842-3389

Agricultural Employment Service
Federal Building, 2nd Floor
4811 51st Street
Wetaskiwin
T9A 1L1
(403) 352-6205

Canada Employment Centre
Federal Building, 2nd Floor
4811 51st Street
Wetaskiwin
T9A 1L1
(403) 352-6081

British Columbia

Agricultural Employment Service
34252 Marshall Road, Suite 307
Abbotsford
V2S 5E4
(604) 853-7471

Canada Employment Centre
32315 South Fraser Way, Suite 100
Abbotsford
V2T 1W6
(604) 854-2400

Canada Immigration Centre
Aldergrove Border Crossing
10 Highway 13
Rural Route 5
Aldergrove
V0X 1A0
(604) 533-1716

Agricultural Employment Service
3380 Okanagan Street
Post Office Box 129
Armstrong
V0E 1B0
(604) 546-9626

Canada Employment Centre
1153 East Trans-Canada Highway
Post Office Box 819
Cache Creek
V0K 1H0
(604) 457-6271

Canada Employment Centre
940 Alder Street
Campbell River
V9W 2P8
(604) 286-6212

Canada Employment Centre
5021 49th Avenue, Suite 9
Post Office Box 1540
Chetwynd
V0C 1J0
(604) 788-3332

Agricultural Employment Service
9300 Nowell Street, Suite 101
Chilliwack
V2P 4V7
(604) 792-0648

Canada Employment Centre
46229 Yale Road
Chilliwack
V2P 2P4
(604) 792-1371

Canada Employment Centre
730 Grant Avenue
Courtenay
V9N 2T3
(604) 334-3151

Canada Employment Centre
1113 Baker Street
Cranbrook
V1C 1A7
(604) 489-4101

Canada Immigration Centre
101 10th Avenue South
Cranbrook
V1C 2N1
(604) 426-8924

Canada Employment Centre
223B 10th Avenue North
Post Office Box 748
Creston
V0B 1G0
(604) 428-5366

Canada Employment Centre
Federal Building, Room 201
10401 10th Street
Dawson Creek
V1G 4V1
(604) 782-5877

Canada Immigration Centre
1005 104th Avenue, Room 103
Dawson Creek
V1G 2H9
(604) 782-1271

Canada Immigration Centre
210 Deas Throughway
White Rock
Douglas
V4B 5A8
(604) 536-7671

For Telephone Services *see* pages 3 to 35

Employment and Immigration Canada *(continued)*

BRITISH COLUMBIA *(continued)*

Agricultural Employment Service
191 Ingram Street
Post Office Box 22
Duncan
V9L 3X1
(604) 748-3191

Canada Employment Centre
20 Coronation Avenue
Duncan
V9L 2S7
(604) 748-5231

Canada Employment Centre
602A 2nd Avenue
Post Office Box 760
Fernie
V0B 1M0
(604) 423-6806

Canada Employment Centre
Federal Building
Post Office Box 596
Fort Nelson
V0C 1R0
(604) 774-2727

Canada Employment Centre
10139 101st Avenue
Fort St John
V1J 2B4
(604) 785-6166

Canada Employment Centre
475 73rd Avenue
Post Office Box 1409
Grand Forks
V0H 1H0
(604) 442-2132

Canada Employment Centre
777 Fraser Street
Post Office Box 69
Hope
V0X 1L0
(604) 869-9901

Canada Employment Centre
Houston Shoppping Centre
Post Office Box 1269
Houston
V0J 1Z0
(604) 845-2602

Canada Immigration Centre
Sumas Border Crossing
Huntingdon
V0X 1M0
(604) 853-5945

Canada Employment Centre
Federal Building
317 Seymour Street
Kamloops
V2C 2E8
(604) 372-2515

Canada Immigration Centre
63 West Victoria Street, Suite 130
Kamloops
V2C 6L3
(604) 374-2171

Agricultural Employment Service
1517 Water Street
Kelowna
V1Y 1J8
(604) 860-8384

Canada Employment Centre
Federal Building
471 Queensway Avenue
Kelowna
V1Y 6S5
(604) 762-3018

Canada Immigration Centre
Kingsgate Border Crossing
Kingsgate
V0B 1V0
(604) 424-5424

Canada Employment Centre
Federal Building, Room 311
450 City Centre
Kitimat
V8C 1T6
(604) 632-4691

Canada Employment Centre
20621 Logan Avenue
Langley
V3A 7R3
(604) 533-1201

Canada Employment Centre
Federal Building
Post Office Box 1870
Mackenzie
V0J 2C0
(604) 997-6615

Canada Employment Centre
22335 Lougheed Highway
Maple Ridge
V2X 2T3
(604) 467-5515

Canada Employment Centre
2090 Coutlee Avenue
Post Office Box 549
Merritt
V0K 2B0
(604) 378-5151

Canada Employment Centre
Mission Place Mall, Room 209
33123 1st Avenue
Mission
V2V 1G5
(604) 826-1204

Canada Employment Centre
60 Front Street, Room 201
Nanaimo
V9R 5H7
(604) 754-0360

Canada Employment Centre
Federal Building
514 Vernon Street
Nelson
V1L 4E7
(604) 352-3155

Canada Employment Centre
29 Sixth Street
New Westminster
V3L 2Y9
(604) 526-4511

Canada Immigration Centre
Federal Building
549 Columbia Street
New Westminster
V3L 1B3
(604) 666-1497

Canada Employment Centre
305 South Birch Avenue
Post Office Box 1240
100 Mile House
V0K 2E0
(604) 395-4013

Canada Immigration Centre
Highway 97
Rural Route 1
Osoyoos
V0H 1V0
(604) 495-6545

Agricultural Employment Service
212 Main Street
Penticton
V2A 5B2
(604) 493-3727

Canada Employment Centre
386 Ellis Street
Penticton
V2A 8C9
(604) 492-3848

Canada Employment Centre
Federal Building, 2nd Floor
4877 Argyle Street
Port Alberni
V9Y 1V9
(604) 724-0151

Canada Employment Centre
8755 Granville Street
Post Office Box 700
Port Hardy
V0N 2P0
(604) 949-7474

Canada Employment Centre
4812 Joyce Avenue
Powell River
V8A 3B8
(604) 485-2721

Canada Employment Centre
1395 6th Avenue
Prince George
V2L 3M9
(604) 561-5200

For Telephone Services *see* pages 3 to 35

Canada Immigration Centre
Royal Bank Building, Room 400
550 Victoria Street
Prince George
V2L 2K1
(604) 561-5305

Canada Employment Centre
Pride O'North Mall
309 2nd Avenue West
Prince Rupert
V8J 3T1
(604) 624-9671

Canada Employment Centre
Federal Building
185 Bridge Street
Post Office Box 880
Princeton
V0X 1W0
(604) 295-6951

Canada Employment Centre
283 Reid Street
Quesnel
V2J 2M1
(604) 992-5538

Canada Employment Centre
Federal Building
315 Mackenzie Avenue
Post Office Box 2580
Revelstoke
V0E 2S0
(604) 837-5106

Canada Employment Centre
191 Shuswap Street
Post Office Box 1510
Salmon Arm
V1E 4P6
(604) 832-8083

Canada Employment Centre
5690 Cowrie Street
Post Office Box 1520
Sechelt
V0N 3A0
(604) 885-2722

Canada Employment Centre
1090 Main Street
Post Office Box 1028
Smithers
V0J 2N0
(604) 847-3248

Canada Employment Centre
Chieftain Centre
1307A Pemberton Avenue
Post Office Box 348
Squamish
V0N 3G0
(604) 892-9012

Canada Employment Centre
7404 King George Highway, Room 300
Surrey
V3W 0L4
(604) 682-5400

Canada Immigration Centre
7093 King George Highway, Room 210
Surrey
V3W 5A2
(604) 597-9710

Canada Employment Centre
4630 Lazelle Avenue
Terrace
V8G 1S6
(604) 635-7134

Canada Employment Centre
835 Spokane Street
Trail
V1R 3W4
(604) 368-5566

Employment and Immigration Canada
Regional Office
Royal Centre
1055 West Georgia Street
Post Office Box 11145
Vancouver
V6E 2P8
(604) 666-6328

Adjudication Office
800 Helmcken Street
Vancouver
V6Z 2N4
(604) 666-0485

Canada Employment Centre
Sinclair Centre, 3rd Floor
757 West Hastings Street
Vancouver
V6C 1A1
Employment:
(604) 681-8253
Immigration Reception:
(604) 681-8253
Unemployment Insurance:
(604) 682-5400

Canada Employment Centre
125 10th Avenue East
Vancouver
V5T 1Z3
(604) 872-7431

Canada Employment Centre
5000 Kingsway Plaza
4980 Kingsway, Suite 200
Burnaby
Post Office Box 80039
Vancouver
V5H 4L2
(604) 437-3761

Canada Employment Centre
3020 Lincoln Avenue, Room 200
Coquitlam
Vancouver
V3B 6B5
(604) 464-7144

Canada Employment Centre
460 Nanaimo Street
Vancouver East
Vancouver
V5L 4W3
(604) 251-6167

Canada Employment Centre
126 East 15th Street
North Vancouver
Vancouver
V7L 4S1
(604) 988-1151

Canada Employment Centre
6511 Buswell Road
Richmond
Vancouver
V6Y 3B5
(604) 273-6431

Canada Employment Centre
6464 Fraser Street
Vancouver East
Vancouver
V5W 3A8
(604) 324-1142

Canada Employment Centre
1755 West Broadway, Suite 200
Vancouver West
Vancouver
V6J 4S5
(604) 732-1311

Canada Employment Centre
Temporary Employment
6 East 2nd Avenue
Vancouver
V5T 1B1
(604) 879-7154

Canada Employment Centre on Campus
British Columbia Institute of Technology
3700 Willingdon Avenue
Burnaby
Vancouver
V5G 3H2
(604) 432-8333

Canada Employment Centre on Campus
Simon Fraser University
3044 West Concourse, Room AQ 3044
Burnaby
Vancouver
V5A 1S6
(604) 291-3105

Canada Employment Centre on Campus
University of British Columbia
Brock Memorial Hall, Room 214
1874 East Mall
Vancouver
V6T 1W5
(604) 228-4011

For Telephone Services *see* pages 3 to 35

Employment and Immigration Canada *(continued)*

BRITISH COLUMBIA *(continued)*

Canada Employment Centre on Campus
Vancouver Community College
250 West Pender Street
Vancouver
V6B 1S9
(604) 666-8222

Canada Immigration Centre
800 Helmcken Street, 4th Floor
Vancouver
V6Z 2N4
(604) 666-2171

Refugee Backlog
1176 West Georgia Street
Vancouver
V6E 4A2
(604) 666-8456

Canada Immigration Centre
Vancouver International Airport
Post Office Box 24260
Richmond
Vancouver
V7B 1Y3
(604) 666-1185

Canada Employment Centre
Federal Building
192 West Stewart Street
Post Office Box 1460
Vanderhoof
V0J 3A0
(604) 567-4795

Agricultural Employment Service
2802 30th Street, Room 202A
Vernon
V1T 8G7
(604) 542-9565

Canada Employment Centre
Federal Building, 2nd Floor
3202 31st Street
Vernon
V1T 5J1
(604) 545-2125

Agriculture Employment Service
2661 Douglas Street
Victoria
V8T 4M5
(604) 382-7201

Canada Employment Centre
722 Johnson Street
Victoria
V8W 1N1
(604) 388-3481

Canada Employment Centre
3962 Borden Street
Saanich
Victoria
V8P 3H8
(604) 727-6551

Canada Employment Centre on Campus
Camosun College
3100 Foul Bay Road
Rural Route 3
Victoria
V8P 4X8
(604) 363-3658

Canada Employment Centre on Campus
University of Victoria
Campus Services Building, Room 136
Post Office Box 3015
Victoria
V8W 3P1
(604) 721-8421

Canada Immigration Centre
Canada Custom House, Room 377
816 Government Street
Victoria
V8W 1W9
(604) 363-3627

Canada Employment Centre
383 Oliver Street, Suite 201
Williams Lake
V2G 1M4
(604) 392-4184

MANITOBA

Agricultural Employment Services
1040 Princess Avenue
Brandon
R7A 0P8
(204) 727-4386

Canada Employment Centre
153 11th Street
Post Office Box 1178
Brandon
R7A 6E2
Employment:
(204) 727-0583
Umemployment Insurance:
(204) 727-5441

Canada Employment Centre on Campus
Assiniboine Community College
1430 Victoria Avenue East
Post Office Box 935
Brandon
R7A 5Z9
(204) 726-6675

Canada Employment Centre on Campus
Brandon University
270 18th Street
Brandon
R7A 6A9
(204) 728-9520

Canada Immigration Centre
Federal Building, Room 225
1039 Princess Avenue
Brandon
R7A 1A8
(204) 726-7542

Canada Employment Centre
Itinerant Office
Federal Building
Churchill
Mail: North Centre Mall
13 Station Road, Room 118
Thompson, Manitoba
R8N 0N3
(204) 778-4471 (Thompson)

Agricultural Employment Services
317 Main Street North, Room 100
Dauphin
R7N 1C5
(204) 638-8031

Canada Employment Centre
135 2nd Avenue North East
Dauphin
R7N 0Z6
Employment:
(204) 638-3711
Unemployment:
(204) 638-8818

Canada Employment Centre
Federal Building, Room 201
54 Main Street
Post Office Box 730
Flin Flon
R8A 1N5
(204) 687-8231

Canada Employment Centre
80 6th Avenue
Post Office Box 1770
Gimli
R0C 1B0
(204) 642-5193

Canada Employment Centre
Federal Building
Sherritt Avenue
Lynn Lake
R0B 2C0
(204) 356-8300

Canada Employment Centre
158 Stephen Street
Morden
R0G 1J0
(204) 822-4491

Canada Employment Centre
225 Ellen Street
Post Office Box 598
Neepawa
R0J 1H0
(204) 476-3371

Agricultural Employment Services
Federal Building, Room 210
10 1st Street South West
Post Office Box 746
Portage la Prairie
R1N 3C2
(204) 857-7809

Canada Employment Centre
211 Saskatchewan Avenue East
Post Office Box 1117
Portage la Prairie
R1N 3C5
(204) 239-1212

Agricultural Employment Services
366 Main Street
Selkirk
R1A 2J7
(204) 482-6739

Canada Employment Centre
237 Manitoba Avenue, 2nd Floor
Selkirk
R1A 1T6
(204) 482-3323

Agricultural Employment Services
Victoria Plaza
Highway 12
Post Office Box 2318
Steinbach
R0A 2A0
(204) 326-4426

Canada Employment Centre
Federal Building, 1st Floor
323 Main Street
Post Office Box 1149
Steinbach
R0A 2A0
(204) 326-1371

Canada Employment Centre
Federal Building
203 5th Avenue North
Post Office Box 1358
Swan River
R0L 1Z0
(204) 734-3483

Canada Employment Centre
Federal Building
151 Fischer Avenue
Post Office Box 660
The Pas
R9A 1K7
(204) 623-3453

Canada Employment Centre
North Centre Mall, Room 118
3 Station Road
Thompson
R8N 0N3
(204) 778-4471

Agricultural Employment Services
Gladstone Mall
309 Main Street
Post Office Box 1719
Winkler
R6W 4B6
(204) 325-4389

Regional Office
259 Portage Avenue, Suite 500
Winnipeg
R3B 3L4
(204) 983-2231

Canada Employment Centre
320 Donald Street
Winnipeg Centre
Winnipeg
R3B 2H3
(204) 983-5363

Canada Employment Centre
1122 Henderson Highway
Winnipeg East
Winnipeg
R2G 1L2
(204) 983-5392

Canada Employment Centre
1412 McPhillips Street
Winnipeg North
Winnipeg
R2V 3C5
(204) 983-2307

Canada Employment Centre
1048 Pembina Highway
Winnipeg South
Winnipeg
R3T 1Z8
(204) 983-6670

Canada Employment Centre
1822 Portage Avenue
Winnipeg West
Winnipeg
R3J 0G5
(204) 983-5301

Canada Employment Centre
170 Marion Street
St Boniface
Winnipeg
R2H 0T4
(204) 983-2510

Canada Employment Centre
Temporary Employment Office
455 Hargrave Street
Winnipeg
R3A 0X4
(204) 983-5398

Canada Employment Centre on Campus
Red River Community College
Building C, Room 211
2055 Notre Dame Avenue
Winnipeg
R3H 0J9
(204) 983-2264

Canada Employment Centre on Campus
University of Manitoba
University Centre, Room 520
Winnipeg
R3T 2N2
(204) 983-4491

Canada Immigration Centre
Paris Building, 4th Floor
259 Portage Avenue
Winnipeg
R3B 2A9
(204) 983-2043

Canada Immigration Centre
Winnipeg International Airport
2000 Wellington Avenue
Winnipeg
R2R 0S6
(204) 983-8836

New Brunswick

120 Harbourview Boulevard
Post Office Box 6000
Bathurst
E2A 4S9
(506) 548-7301

Canadian Government Annuities Office
120 Harbourview Boulevard
Post Office Box 12000
Bathurst
E2A 4T6
(506) 548-7972

Employer Registration Division
Nicholas Denys Building
120 Harbourview Boulevard
Post Office Box 11000
Bathurst
E2A 4T5
(506) 548-7906

Canada Employment Centre
Nicholas Denys Building
120 Harbourview Boulevard
Post Office Box 4000
Bathurst
E2A 1R6
(506) 548-7941

Canada Employment Centre on Campus
New Brunswick Community College
Bathurst Campus
725 College Street
Post Office Box 1
Bathurst
E2A 3Z2
(506) 547-2145

Canada Immigration Centre
Nicholas Denys Building
120 Harbourview Boulevard
Post Office Box 720
Bathurst
E2A 3Z6
(506) 548-7985

Canada Employment Centre
Place Le Bourg
Post Office Box 400
Buctouche
E0A 1G0
(506) 743-2700

Canada Employment Centre
3 Andrew Street
Post Office Box 5002
Campbellton
E3N 3L3
(506) 789-4500

Employment and Immigration Canada *(continued)*
NEW BRUNSWICK *(continued)*

Canada Employment Centre
127 St Pierre Boulevard West
Post Office Box 730
Caraquet
E0B 1K0
(506) 727-3407

Canada Employment Centre
Federal Building
175 Duke Street
Post Office Box 400
Chatham
E1N 3A8
(506) 773-5847

Canada Employment Centre
Federal Building
430 Adelaide Street
Post Office Box 1720
Dalhousie
E0K 1B0
(506) 684-3367

Canada Employment Centre on Campus
New Brunswick Community College
Dieppe Campus
505 College Street, Room 1101-B
Post Office Box 4519
Dieppe
E1A 6G1
(506) 851-6008

Canada Employment Centre
Federal Building
22 Emmerson Street
Edmundston
E3V 1R7
(506) 789-8314

Canada Immigration Centre
12 Bridge Street
Edmundston
E3V 1K5
(506) 735-5192

Canada Employment Centre
McCain Produce Building
Main Street
Florenceville
E0J 1K0
(506) 392-5537

Regional Office
615 Prospect Street West
Post Office Box 2600
Fredericton
E3B 5V6
(506) 452-3763
Immigration:
(506) 452-3707

Canada Employment Centre
King's Place Complex, 5th Floor
440 King Street
Post Office Box 12000
Fredericton
E3B 5G4
(506) 452-3650

Canada Employment Centre on Campus
University of New Brunswick
Annex B, Room 3
Post Office Box 4400
Fredericton
E3B 5A3
(506) 452-3745

Canada Immigration Centre
King's Place Complex
440 King Street
Post Office Box 55
Fredericton
E3B 5H8
(506) 452-3090

Agricultural Employment Services
Post Office Box 847
Grand Falls
E0J 1M0
(506) 473-4285

Canada Employment Centre
General Delivery, Sub-Station 2
Grand Falls
E0J 2E0
(506) 473-1873

Canada Employment Centre
Main Street
Post Office Box 370
Minto
E0E 1J0
(506) 327-3339

Sub-Regional Office
1133 St George Boulevard
Post Office Box 6044
Moncton
E1C 9G8
(506) 851-6846

1600 Main Street West
Post Office Box 5003
Moncton
E1C 8R5
Canada Employment Centre:
(506) 851-6678
Canada Immigration Centre:
(506) 851-6780

Canada Employment Centre on Campus
New Brunswick Community College
Moncton Campus
1234 Mountain Road
Post Office Box 2100, Station A
Moncton
E1C 8H9
(506) 851-6722

Canada Employment Centre on Campus
University of Moncton
Taillon Building
Moncton
E1A 3E9
(506) 851-6711

Canada Employment Centre
150 Pleasant Street
Post Office Box 1030
Newcastle
E1V 1Y1
(506) 627-2000

Canada Employment Centre
Place Cartier
Post Office Box 5004
Richibucto
E0A 2M0
(506) 523-4268

Canada Employment Centre
5 Robson Avenue
Post Office Box 930
Sackville
E0A 3C0
(506) 536-0753

Canada Employment Centre
Place 400
400 Main Street
Post Office Box 7000, Station A
Saint John
E2L 4V4
(506) 636-4911

Canada Employment Centre on Campus
New Brunswick Community College
Saint John Campus
Grandview Avenue
Post Office Box 2270
Saint John
E2L 3V1
(506) 658-6600

Canada Employment Centre on Campus
University of New Brunswick
Post Office Box 5050
Saint John
E2L 4L5
(506) 648-5680

Canada Immigration Centre
Customs Building
189 Prince William Street
Post Office Box 6248, Station A
Saint John
E2L 4R7
(506) 636-4587

Canada Immigration Centre
Customs and Immigration Building
Post Office Box 388
St-Léonard
E0L 1M0
(506) 423-6462

For Telephone Services *see* pages 3 to 35

Canada Employment Centre
Government of Canada Building
193 Canada Street
Post Office Box 549
Saint-Quentin
E0K 1J0
(506) 235-2615

Canada Employment Centre
93 Milltown Boulevard
Post Office Box 5004
St Stephen
E3L 3B4
(506) 466-6610

Canada Immigration Centre
Highway Inspection Building
Ferry Point Bridge
Post Office Box 400
St Stephen
E3L 2X3
(506) 466-2345

Canada Employment Centre
Centre-Ville Mall
Shediac
E0A 3G0
(506) 532-6633

Canada Employment Centre
196 J D Gauthier Boulevard
Post Office Box 4000
Shippagan
E0B 2P0
(506) 336-2231

Agricultural Employment Services
Sussex Mall
Post Office Box 1478
Sussex
E0E 1P0
(506) 433-1734

Canada Employment Centre
49 Winter Street
Post Office Box 1670
Sussex
E0E 1P0
(506) 432-6221

Canada Employment Centre
3395 Principale Street
Post Office Box 4000
Tracadie
E0C 2B0
(506) 395-3309

Canada Employment Centre
Federal Building
Regent Street
Post Office Box 2001
Woodstock
E0J 2B0
(506) 325-3200

Canada Immigration Centre
Rural Route 3
Woodstock
E0J 2B0
(506) 328-8833

NEWFOUNDLAND

Canada Employment Centre
Grand Bay Mall
Post Office Box 849
Channel — Port-aux-Basques
A0M 1C0
(709) 695-7319

Canada Employment Centre
Cormack Building
Memorial Drive
Post Office Box 940
Clarenville
A0E 1J0
(709) 466-3246

Canada Employment Centre
Herald Towers
4 Herald Avenue
Post Office Box 2004
Corner Brook
A2H 6J6
(709) 637-4200

Canada Employment Centre
McCurdy Building
Post Office Box 347
Gander
A1V 1W7
(709) 256-6544

Canada Immigration Centre
International Terminal
Gander International Airport
Frazer Road
Post Office Box 130
Gander
A1V 1W5
(709) 256-6570

Canada Employment Centre
22-24 High Street
Post Office Box 709
Grand Falls
A2A 2K2
(709) 489-6671

Canada Employment Centre
Tarrington Building
Tarrington Lane
Post Office Box 3010, Station B
Happy Valley-Goose Bay
Labrador
A0P 1E0
(709) 896-3323

Canada Employment Centre
Post Office Box 1900
Harbour Grace
A0A 2M0
(709) 772-6062

Canada Employment Centre
Bruno Plaza, 1st Floor
118 Humphrey Road
Labrador City
Labrador
A2V 2J8
(709) 944-6912

Canada Employment Centre
Ville-Marie Drive
Postal Bag 160
Marystown
A0E 2M0
(709) 279-1064

Canada Employment Centre
655 Topsail Road
Post Office Box 2510
Mount Pearl
A1E 2Z9
(709) 772-4700

Canada Employment Centre
Post Office Box 339
Placentia
A0B 2Y0
(709) 227-3753

Canada Employment Centre
Main Road
Post Office Box 100
Rocky Harbour
A0K 4N0
(709) 458-2624

Canada Employment Centre
Viking Mall
Post Office Box 99
St Anthony
A0K 4S0
(709) 454-3560

Regional Office
167 Kenmount Road
Post Office Box 12051
St John's
A1B 3Z4
(709) 772-5331
Industrial Adjustment Services:
(709) 772-2295

Canada Employment Centre
St John's Centre
Viking Building
Crosbie Road
Post Office Box 8548, Station A
St John's
A1B 3P3
(709) 772-5252

Canada Employment Centre
Building 223
Post Office Box 4800
Pleasantville
St John's
A1C 5T8
(709) 772-4700

Canada Employment Centre on Campus
Cabot Institute
Prince Philip Parkway
Post Office Box 1693
St John's
A1C 5P7
(709) 778-2400

Employment and Immigration Canada *(continued)*

NEWFOUNDLAND *(continued)*

Canada Employment Centre on Campus
Marine Institute
Crosbie Road
Post Office Box 8548, Station A
St John's
A1B 3P3
(709) 772-6199

Canada Employment Centre on Campus
Memorial University
Thompson Student Centre, Room 224
Elizabeth Avenue
St John's
A1C 5S7
(709) 772-5332

Canada Immigration Centre
Building 223
Pleasantville
Post Office Box 13667, Station A
St John's
A1B 4G1
(709) 772-5388

Canada Employment Centre
Cohen Building
Main Street
Post Office Box 670
Springdale
A0J 1T0
(709) 673-3841

Canada Employment Centre
48 St. Georges Avenue
Post Office Box 690
Stephenville
A2N 3B5
(709) 643-2104

NORTHWEST TERRITORIES

Canada Employment Centre
Federal Building
Post Office Box 380
Fort Simpson
X0E 0N0
(403) 695-2238

Canada Employment Centre
Government of Canada Building
Post Office Box 1018
Fort Smith
X0E 0P0
(403) 872-2747

Canada Employment Centre
Federal Building, Room 204
Post Office Box 1065
Hay River
X0E 0R0
(403) 874-6739

Canada Employment Centre
Phoenix Building
170 McKenzie Road
Post Office Box 1678
Inuvik
X0E 0T0
(403) 979-2122

Canada Employment Centre
Trigram Building, Suite 903
Post Office Box 639
Iqaluit
X0A 0H0
(819) 979-5315

Canada Employment Centre
Post Office Box 97
Rankin Inlet
X0C 0G0
(819) 645-2853
(ask Operator to place call)

Northwest Territories Directorate
Scotia Centre
5102 50th Avenue
Yellowknife
X1A 2R3
(403) 920-8400

NOVA SCOTIA

Canada Employment Centre
98 Victoria Street
Post Office Box 248
Amherst
B4H 3Z2
(902) 667-5163

Canada Employment Centre
Federal Building
325 Main Street, 2nd Floor
Antigonish
B2G 2C3
(902) 863-6510

Canada Employment Centre on Campus
St Francis Xavier University
Bloomfield Centre, 4th Floor
Post Office Box 95
Antigonish
B2G 1C0
(902) 867-5100
(from September to May)

Canada Employment Centre
Royal Bank Building, 2nd Floor
1597 Bedford Highway
Post Office Box 217
Bedford
B4A 2X2
(902) 426-9208

Canada Employment Centre
236 Dominion Street
Post Office Box 3100
Bridgewater
B4V 3J1
(902) 543-9181

Canada Employment Centre
Chester Professional Centre
Highway 3
Post OFfice Box 2000
Chester
B0J 1J0
(902) 275-4404

Canada Employment Centre
Credit Union Building
Church Point
B0W 1M0
(902) 769-3371

Regional Office
Metropolitan Place
99 Wyse Road
Post Office Box 1350
Dartmouth
B2Y 4B9
(902) 426-2988
Adjustment Programs:
(902) 426-7313

Canada Employment Centre
48 Fielding Avenue
Dartmouth
B3B 1E4
(902) 426-7439

Canada Employment Centre
176 Portland Street
Post Office Box 2400, Station E
Dartmouth
B2W 4A5
(902) 426-9052

Canada Employment Centre
Commerce Building, 5th Floor
73 Tacoma Drive
Post Office Box 2400, Station E
Dartmouth
B2W 4A5
(902) 426-4720

Canada Employment Centre
Evangeline Mall
Post Office Box 1540
Digby
B0V 1A0
(902) 245-4781

Canada Employment Centre
26 Marconi Street
Post Office Box 310
Glace Bay
B1A 5V4
(902) 564-2455

Canada Employment Centre
Chedabucto Mall
Post Office Box 230
Guysborough
B0H 1N0
(902) 533-2119

Canada Employment Centre
2089 Gottingen Street
Halifax
B3K 3B2
(902) 426-3485

For Telephone Services *see* pages 3 to 35

Canada Employment Centre
Halifax Shopping Centre
7001 Mumford Road
Post Office Box 2990
Armdale Postal Station
Halifax
B3L 4N5
(902) 426-5165

Canada Employment Centre on Campus
Dalhousie University
Student Union Building, 4th Floor
6136 University Avenue
Halifax
B3H 4J2
(902) 494-3537
(from September to May)

Canada Employment Centre on Campus
Mount St Vincent University
Rosaria Centre, Room 111
166 Bedford Highway
Halifax
B3M 2J6
(902) 443-4450, Ext. 156
(from September to May)

Canada Employment Centre on Campus
St Mary's University
O'Donnell-Hennessey Student Centre
Room 411
Halifax
B3H 3C3
(902) 426-6747
(from September to May)

Canada Employment Centre on Campus
Technical University of Nova Scotia
Engineering Physics Building, 2nd Floor
5757 Morris Street
Post Office Box 1000
Halifax
B3J 2X4
(902) 426-9527
(from September to May)

Canada Immigration Centre
Halifax International Airport
5657 Spring Garden Road
Post Office Box 219, Station M
Halifax
B3J 3R4
(902) 426-2970

Canada Employment Centre
Federal Building
Post Office Box 520
Inverness
B0E 1N0
(902) 258-2995

495 Main Street, 2nd Floor
Post Office Box 150
Kentville
B4N 3W5
Canada Employment Centre:
(902) 678-7391
Canada Immigration Centre:
(902) 678-8347

Agricultural Employment Service
35 Webster Street
Kentville
B4N 1H4
(902) 678-8585

Canada Employment Centre
Federal Building
164 Main Street
Post Office Box 1690
Liverpool
B0T 1K0
(902) 354-3471

Canada Employment Centre
121 Pelham Street
Post Office Box 849
Lunenburg
B0J 2C0
(902) 634-8807

Canada Employment Centre
161 Commercial Street
Post Office Box 100
Middleton
B0S 1P0
(902) 825-4675

Canada Employment Centre
Federal Building, 2nd Floor
33 Main Street
Post Office Box 99
Mulgrave
B0E 2G0
(902) 747-2462

Canada Employment Centre and
Canada Immigration Centre
Federal Building
35 Donald Street
New Glasgow
B2H 4T9
(902) 752-0600

Canada Employment Centre
Federal Building
3400 Plummer Avenue
New Waterford
B1H 1Y9
Employment:
(902) 564-3150

Canada Employment Centre
105 King Street
North Sydney
B2A 3S1
(902) 564-3510

Federal Building
31 Front Street
Pictou
B0K 1H0
Agricultural Employment Service:
(902) 485-8071
Canada Employment Centre:
(902) 485-4366

Canada Employment Centre
Chediac Plaza
Reeves Street
Post Office Box 699
Port Hawkesbury
B0E 2V0
(902) 625-2500

Canada Employment Centre
Post Office Box 819
Shelburne
B0T 1W0
(902) 875-2452

Canada Employment Centre
68 Main Street
Post Office Box 2050
Springhill
B0M 1X0
(902) 597-3791

136 Charlotte Street
Post Office Box 850
Sydney
B1P 6J3
Canada Employment Centre:
(902) 564-7200
Canada Immigration Centre:
(902) 564-7045

Canada Employment Centre on Campus
University College of Cape Breton
Grand Lake Road
Post Office Box 5300
Sydney
B1P 6L2
(902) 539-5300, Ext. 402
(from September to May)

Canada Employment Centre
15 Arlington Place
Truro
B2N 3T8
(902) 893-0027

Canada Employment Centre
48 Gerrish Street
Post Office Box 2760
Windsor
B0N 2T0
(902) 798-5701

Canada Employment Centre on Campus
Acadia University
Student Centre, Suite 627
Wolfville
B0P 1X0
(902) 542-2201, ext 232
(from September to May)

Employment and Immigration Canada *(continued)*

NOVA SCOTIA *(continued)*

Canada Employment Centre
13 Willow Street
Post Office Box 249
Yarmouth
B5A 4B2
(902) 742-7102

Canada Immigration Centre
Harbour Front Place
3 Lovitte Street
Yarmouth
B5A 3C1
(902) 742-0800

ONTARIO

Canada Employment Centre
50 Commercial Avenue
Ajax
L1S 2H5
(416) 683-1273

Canada Employment Centre
68 Daniel Street North
Arnprior
K7S 2K5
(613) 623-3173

Agricultural Employment Services
Post Office Box 338
Athens
K0E 1B0
(613) 924-2612

Canada Employment Centre
106 Main Street
Atikokan
P0T 1C0
(807) 597-6374

Agricultural Employment Services
52 Talbot Street East
Aylmer
N5H 1H4
(519) 773-5307

Canada Employment Centre
8 Station Street
Post Office Box 1179
Bancroft
K0L 1C0
(613) 332-2528

Canada Employment Centre
48 Owen Street
Post Office Box 2500
Barrie
L4M 3B2
(705) 728-2468

Sub-Regional Office
494 Dundas Street East
Post Office Box 4500
Belleville
K8N 5C1
(613) 969-3550

Agricultural Employment Services
Ontario Milk Marketing Board
Cheese Division Building
Wills Street
Post Office Box 1154
Belleville
K8N 5E8
(613) 968-7622

Canada Employment Centre
228 Dundas Street East
Post Office Box 4800
Belleville
K8N 5E2
(613) 969-3350

Canada Employment Centre
19 Woodward Avenue
Post Office Box 1929
Blind River
P0R 1B0
(705) 356-1631

Canada Employment Centre
98 Manitoba Street
Bracebridge
P0B 1C0
(705) 645-2204

Canada Employment Centre
21 Queen Street East
Brampton
L6W 3P1
(416) 451-1240

Canada Immigration Centre
110 Queen Street East
Brampton
L6V 1B1
(416) 450-0023

58 Dalhousie Street
Post Office Box 1570
Brantford
N3T 2J2
(519) 756-6101
Canada Immigration Centre:
(519) 759-0710

Canada Employment Centre
Bethune Building
52 King Street East
Brockville
K6V 1B1
(613) 342-4487

Canada Employment Centre
460 Brant Street, Suite 16
Burlington
L7R 4B6
(416) 637-3851

Canada Employment Centre
73 Water Street North
Post Office Box 250
Cambridge
N1R 7L6
(519) 621-7150

Canada Employment Centre
50 Lansdowne Avenue
Carleton Place
K7C 3S9
(613) 257-3345

Agricultural Employment Services
14 Talbot Street
Cayuga
N0A 1E0
(416) 772-3397

Agricultural Employment Services
Thames Lee Plaza
615 Grand Avenue West
Chatham
N7L 1C5
(519) 354-8722

Canada Employment Centre
Federal Building, 2nd Floor
10 Centre Street
Post Office Box 2019
Chatham
N7M 5L9
(519) 354-9493

Canada Employment Centre on Campus
St Clair CAAT
Thames Campus
1001 Grand Avenue West
Post Office Box 2017
Chatham
N7M 5W4
(519) 354-9100

Canada Employment Centre
Shop Smart Mall
Post Office Box 1660
Chelmsford
P0M 1L0
(705) 855-9037

Agricultural Employment Services
Durant's Flower Shop Building
173 Queen Street
Post Office Box 339
Chesterville
K0C 1H0
(613) 448-2311

Agricultural Employment Services
53 Albert Street
Cobourg
K9A 2P8
(416) 372-8737

Canada Employment Centre
39 Queen Street
Cobourg
K9A 1M8
(416) 372-3326

Canada Employment Centre
146 6th Avenue
General Delivery
Cochrane
P0L 1C0
(705) 272-5745

Canada Employment Centre
Blue Mountain Mall
55 Mountain Road
Collingwood
L9Y 4M2
(705) 445-1010

For Telephone Services *see* pages 3 to 35

111 Water Street East, Suite 100
Cornwall
K6H 6S4
Canada Employment Centre:
(613) 938-5731
Canada Immigration Centre:
(613) 938-5728

Agricultural Employment Services
Federal Building, 2nd Floor
94 Church Street West
Delhi
N4B 1V8
(519) 582-3380

Canada Employment Centre
41 Duke Street
Dryden
P8N 1E6
(807) 223-2331

Canada Employment Centre
201 Broad Street East
Dunnville
N1A 1G1
(416) 774-7501

Canada Employment Centre
10 Elizabeth Square
Elliot Lake
P5A 1Y7
(705) 848-2231

Canada Employment Centre
Espanola Mall, Suite 200
Post Office Box 2210
Espanola
P0P 1C0
(705) 869-4552

Canada Employment Centre
414 Main Street South
Exeter
N0M 1S6
(519) 235-0471

Agricultural Employment Services
Wellington Place
Rural Route 1
Fergus
N1M 2W3
(519) 846-5830

Canada Employment Centre
469 Central Avenue
Fort Erie
L2A 3T8
(416) 871-3932

Canada Immigration Centre
224 Garrison Road
Post Office Box 1001, Station B
Fort Erie
L2A 5N8
(416) 871-6960

Canada Employment Centre
210 1st Street East
Fort Frances
P9A 1K5
(807) 274-5307

Canada Immigration Centre
204 1st Street East
Fort Frances
P9A 1K5
(807) 274-3815

Canada Employment Centre
5 Charles Street South
Gananoque
K7G 1V9
(613) 382-2124

Canada Employment Centre
232 Guelph Street
Georgetown
L7G 4B1
Employment:
(416) 877-6915
Unemployment Insurance:
(416) 877-4710

Canada Employment Centre
414 Main Street
Post Office Box 249
Geraldton
P0T 1M0
Employment:
(807) 854-0635
Unemployment Insurance:
(807) 854-0902

Canada Employment Centre
35 East Street
Goderich
N7A 3Y4
(519) 524-8342

Canada Employment Centre
147 Wyndham Street North
Guelph
N1H 4E9
Employment:
(519) 822-3150
Canada Immigration Centre:
(519) 822-0471

Adjudication Directorate
Jackson Square Mall
Phase IV, Plaza Level II
2 King Street West
Hamilton
L8P 1A1
(416) 572-2359

Canada Employment Centre
150 Main Street West
Post Office Box 2066, Station A
Hamilton
L8N 1H8
(416) 572-2394

Canada Employment Centre
845 Upper James Street
Hamilton
L9C 3A3
(416) 387-3400

Canada Employment Centre
40 Wellington Street North
Post Office Box 2066, Station A
Hamilton
L8N 2A2
(416) 572-2211

Canada Employment Centre on Campus
McMaster University
Hamilton Hall, Room 409
1280 Main Street West
Hamilton
L8S 4K1
(416) 525-9140, Ext. 2300

Canada Employment Centre on Campus
Mohawk CAAT
135 Fennell Avenue West, Room C-09
Post Office Box 2034
Hamilton
L8N 3T2
(416) 572-2004

Canada Immigration Centre
Jackson Square Mall
Phase IV, Plaza Level II
2 King Street West
Hamilton
L8P 1A1
(416) 572-2787
Enforcement:
(416) 572-2358

Canada Employment Centre
268 Main Street East, Suite 212
Hawkesbury
K6A 1A5
(613) 632-2799

Canada Employment Centre
63A 9th Street
General Delivery
Hearst
P0L 1N0
(705) 362-4207

Canada Employment Centre
36 Charles Street West
Ingersoll
N5C 2L6
(519) 485-0990

Canada Employment Centre
8 Queen Street
Kapuskasing
P5N 1G7
(705) 335-2337

Canada Employment Centre
308 2nd Street South
Post Office Box 5170
Kenora
P9N 3X9
(807) 468-3301

Canada Employment Centre
299 Concession Street
Post Office Box 210
Kingston
K7L 5H5
(613) 545-8559

For Telephone Services *see* pages 3 to 35

Employment and Immigration Canada *(continued)*
ONTARIO *(continued)*

Canada Immigration Centre
Federal Building, Room 249
Corner of Bagot and Clarence Streets
Post Office Box 726
Kingston
K7L 4X6
(613) 545-8086

Canada Employment Centre
15 Government Road East
Post Office Box 576
Kirkland Lake
P2N 3J8
(705) 567-9205

Canada Employment Centre
Commerce House
50 Queen Street North
Post Office Box 9011, Station C
Kitchener
N2G 4L6
(519) 579-1550

Canada Employment Centre
94 Bridgeport Road East
Kitchener-Waterloo, Ontario
N2J 2J9
(519) 886-6610

Canada Immigration Centre
15 Duke Street East, Room 232
Kitchener
N2H 1A2
(519) 744-4161

Canada Immigration Centre
Thousand Islands Bridge
Lansdowne
K0E 1L0
(613) 659-2313

Agricultural Employment Services
215 Talbot Street East
Leamington
N8H 3X5
(519) 362-8688

Canada Employment Centre
215 Talbot Street East
Post Office Box 340
Leamington
N8H 3W3
(519) 326-8695

Canada Employment Centre
Federal Building
34 Cambridge Street South
Lindsay
K9V 3B8
(705) 324-3562

Canada Employment Centre
Federal Building
210 Main Street East
Listowel
N4W 2B7
(519) 291-2920

Canada Employment Centre
120 Queens Avenue
London
N6A 4S7
(519) 645-4444

Canada Employment Centre on Campus
Fanshawe CAAT
1460 Oxford Street East
Post Office Box 4005, Terminal C
London
N5W 5H14
(519) 452-4100

Adjustment Programs
Southwest District Office
451 Talbot Street, Suite 609
London
N6A 5C9
(519) 645-4458

Canada Immigration Centre
451 Talbot Street, Suite 920
London
N6A 5C9
(519) 645-4113

Canada Employment Centre
144 Main Street North
Markham
L3P 5T3
(416) 294-7424

Canada Employment Centre
Mountainview Mall
Highway 93
Rural Route 2
Midland
L4R 4K4
(705) 526-2224

Canada Employment Centre
310 Main Street East
Milton
L9T 1P4
(416) 878-8418

Adjudication Directorate
International Centre
6900 Airport Road, Unit 81
Mississauga
L4V 1E8
(416) 676-5210

Canada Employment Centre
165 Dundas Street West
Mississauga
L5B 2N6
(416) 566-6466
Canada Immigration Centre:
(416) 973-4444

Canada Immigration Centre
Refugee Backlog
6855 Airport Road
Mississauga
L4V 1E8
(416) 676-7120

Immigration Enforcement
6900 Airport Road
Mississauga
L4V 1E8
(416) 676-5210

Canada Employment Centre
Post Office Building
Post Office Box 188
Moosonee
P0L 1Y0
(705) 336-2278

Canada Employment Centre
New Federal Building, Room 207
120 Centre Street
Napanee
K7R 1N3
(613) 354-3367

Canada Employment Centre
83 Whitewood Avenue
Post Office Box 340
New Liskeard
P0J 1P0
(705) 647-6741

Agricultural Employment Services
291 Davis Drive
Newmarket
L3Y 2N6
(416) 853-3744

Canada Employment Centre
330 Yonge Street South
Post Office Box 2001
Newmarket
L3Y 5V5
Employment:
(416) 895-5134
Unemployment Insurance:
(416) 895-3712

Canada Employment Centre
5853 Peer Street
Niagara Falls
L2G 1X4
(416) 356-1551

Canada Immigration Centre
4867 Victoria Avenue
Niagara Falls
L2E 4C4
(416) 354-2741

Canada Employment Centre
101 Worthington Street East
North Bay
P1B 1G5
(705) 472-3700

Canada Employment Centre
635 Fourth Line, Unit 33
Oakville
L6L 5W4
(416) 845-3891

Canada Employment Centre
71 Broadway Avenue
Orangeville
L9W 1K1
(519) 941-0371

For Telephone Services *see* pages 3 to 35

Canada Employment Centre
17 Peter Street North
Orillia
L3V 4Y8
(705) 326-7336

Canada Immigration Centre
78 West Street South
Orillia
L3V 5G4
(705) 326-8588

Canada Employment Centre
44 Bond Street West
Post Office Box 399
Oshawa
L1H 4H8
(416) 579-9402

Canada Immigration Centre
310 Simcoe Street South, 2nd Floor
Oshawa
L1H 4H7
(416) 579-2002

Canada Employment Centre
Ottawa Metro
Caplan Building
135 Rideau Street
Ottawa
K1A 0J6
(613) 990-5100

Canada Employment Centre
Ottawa East
1410 Blair Place
Gloucester
Ottawa
K1J 9B9
(613) 954-0700

Canada Employment Centre
2430 Bank Street
Ottawa South
Ottawa
K1V 0T7
(613) 952-6888

Canada Employment Centre
163 Greenbank Road
Post Office Box 5960, Station F
Ottawa West
Ottawa
K2C 3W4
(613) 998-9860

Canada Employment Centre on Campus
Algonquin CAAT/Woodroffe Campus
1385 Woodroffe Avenue
Ottawa
K2G 1V8
(613) 727-7679

Canada Employment Centre on Campus
Carleton University
University Centre, Room 508
Colonel By Drive
Ottawa
K1S 5B6
(613) 996-9590
(613) 788-6611

Canada Employment Centre on Campus
University of Ottawa
Jock Turcot University Centre
85 University Avenue, Suite 312
Ottawa
K1N 6N5
(613) 564-3381

Canada Immigration Centre
200 Catherine Street, 1st Floor
Ottawa
K2P 2K9
(613) 995-0362

Agricultural Employment Services
1689 2nd Avenue East
Owen Sound
N4K 2J6
(519) 371-9522

Canada Employment Centre
330 9th Street East
Owen Sound
N4K 5X1
(519) 376-4280

Canada Employment Centre
74 James Street
Parry Sound
P2A 1T8
(705) 746-9374

Canada Employment Centre
Post Office Box 878
Pembroke
K8A 7M5
(613) 735-0681

Canada Employment Centre
13 Herriott Street
Post Office Box 336
Perth
K7H 3E4
(613) 267-1921

Canada Employment Centre
155 Charlotte Street
Post Office Box 1120
Peterborough
K9J 7H4
(705) 745-0551

Canada Employment Centre
Town Mall
Main Street
Post Office Box 970
Picton
K0K 2T0
(613) 476-3227

Canada Immigration Centre
Highway 61
Rural Route 7
Pigeon River
P7C 5V5
(807) 964-2095

Canada Employment Centre
184 Elm Street
Port Colborne
L3K 4N8
(416) 834-3629

Canada Employment Centre
Post Office Building
67 John Street
Port Hope
L1A 2Z4
(416) 885-6323

Agricultural Employment Services
170 Queen Street
Port Perry
L9L 1B8
(416) 985-3831

Canada Employment Centre
292 Centre Street
Post Office Box 1780
Prescott
K0E 1T0
(613) 925-2808

Canada Immigration Centre
Prescott-Ogdensburg Bridge
Post Office Box 370
Prescott
K0E 1T0
(613) 925-3221

Canada Employment Centre
251 Raglan Street South
Renfrew
K7V 1R3
(613) 432-4878

Canada Employment Centre
9251 Yonge Street
Richmond Hill
L4C 9T3
(416) 886-7662

Agricultural Employment Services
12 Grote Street
St Catharines
L2N 2E7
(416) 937-7604

Canada Employment Centre
43 Church Street
Post Office Box 21
St Catharines
L2R 5C7
(416) 688-3663

Canada Employment Centre on Campus
Brock University
Schmon Tower, Room 411
St Catharines
L2S 3A1
(416) 688-5550

Canada Employment Centre
10 Mary Street
St Thomas
N5P 3T4
(519) 631-5470

Canada Employment Centre
112 Christina Street North
Post Office Box 936
Sarnia
N7T 7K2
(519) 332-0050

For Telephone Services *see* pages 3 to 35

Employment and Immigration Canada *(continued)*
ONTARIO *(continued)*

Canada Immigration Centre
100 South Front Street, Room 110
Post Office Box 184
Sarnia
N7T 2M4
(519) 337-5419

Canada Employment Centre
390 Bay Street
Post Office Box 2400
Sault Ste Marie
P6A 5N9
(705) 254-5101

Canada Immigration Centre
451 Queen Street East, Room 209
Sault Ste Marie
P6A 5L1
(705) 949-9060

Canada Employment Centre
124 Norfolk Street North
Post Office Box 830
Simcoe
N3Y 5B3
(519) 426-5270

Canada Employment Centre
17 Church Street East
Smiths Falls
K7A 1H1
(613) 283-4790

Agricultural Employment Services
1300 Main Street
Post Office Box 899
Stittsville
K2S 1B1
(613) 831-2555

Canada Employment Centre
102 Highway 8
Stoney Creek
L8G 4H3
(416) 664-4494

Canada Employment Centre
100 Albert Street
Stratford
N5A 6S7
(519) 271-4122

Canada Employment Centre
Federal Building, Room 24
62 Centre Street West
Strathroy
N7G 1T8
(519) 245-3900

Canada Employment Centre
Federal Building
48 William Street
Sturgeon Falls
P0H 2G0
(705) 753-0800

Canada Employment Centre
Administration
1349 LaSalle Boulevard, Suite 204
Sudbury
P3A 5W6
(705) 566-4521

Canada Employment Centre on Campus
Laurentian University
Ramsey Lake Road
Sudbury
P3E 2C6
(705) 673-6598

Adjustment Programs
North District Office
127 Cedar Street, Suite 601
Sudbury
P3E 1B1
(705) 671-0670

Canada Immigration Centre
Federal Building, Room 327
19 Lisgar Street South
Sudbury
P3E 3L4
(705) 675-0725

130 South Syndicate Avenue
Thunder Bay
P7E 1C7
Canada Employment Centre:
(807) 623-2731
Canada Immigration Centre:
(807) 622-0669

Canada Employment Centre
Federal Building
33 South Court Street
Thunder Bay
P7B 5E6
(807) 344-6601

Canada Employment Centre on Campus
Lakehead University
855 Oliver Road
Thunder Bay
P7B 5E1
(807) 343-8110
(807) 344-0717

Agricultural Employment Services
19 Baldwin Street, 2nd Floor
Tillsonburg
N4G 2K3
(519) 842-8436

Canada Employment Centre
200 Broadway, Suite 206
Tillsonburg
N4G 5A7
(519) 842-5907

Canada Employment Centre
Timcor Building
273 3rd Avenue
Timmins
P4N 1E2
(705) 267-6271

Regional Office
4900 Yonge Street, Suite 700
Willowdale
Toronto
M2N 6A8
(416) 224-4888
Canada Immigration Centre:
(416) 973-8245
Industrial Adjustment Services:
(416) 224-4430

Adjudication Directorate
136 Edward Street, 2nd Floor
Toronto
M5G 2H8
(416) 973-2348

Canada Employment Centre
75 The Donway West
Don Mills
Toronto
M3C 2E9
(416) 449-1721

Canada Employment Centre
1111 Finch Avenue West, 2nd Floor
Downsview
Toronto
M3J 2E5
(416) 736-4104

Canada Employment Centre
Dufferin
1645 Dufferin Street
Toronto
M5H 3L9
(416) 654-6259

Canada Employment Centre
5343 Dundas Street West, 2nd Floor
Etobicoke
Toronto
M9B 1B1
(416) 954-1500

Canada Employment Centre
High Park
1678 Bloor Street West
Toronto
M6P 1A9
(416) 763-3611

Canada Employment Centre
Parkdale
1335 Dundas Street West
Toronto
M6J 1Y3
(416) 535-7534

Canada Employment Centre
1620 Albion Road, 2nd Floor
Rexdale
Toronto
M9V 4B4
(416) 745-9410

Canada Employment Centre
200 Town Centre Court
Scarborough
Toronto
M1P 4X9
(416) 973-4400

For Telephone Services *see* pages 3 to 35

Canada Employment Centre
689 Warden Avenue
Scarborough
Toronto
M1L 4R6
(416) 691-1214

Canada Employment Centre
2221 Younge Street, 3rd Floor
Toronto Central
Toronto
M4S 3B8
(416) 973-7666

Canada Employment Centre
811 Danforth Avenue
Toronto East
Toronto
M4J 5A8
(416) 461-3511

Canada Employment Centre
1 Front Street West, Suite 100
Toronto South
Toronto
M5J 2R7
(416) 973-3094

Canada Employment Centre
1747 Jane Street
Weston
Toronto
M9N 2S5
(416) 247-8261

Canada Employment Centre
25 Saint Clair Avenue East, Room 601
Metro Training Centre
Toronto
M4T 1M2
(416) 973-6121

Canada Employment Centre on Campus
Ryerson Polytechnical Institute
Jorgensen Hall, Room A402
380 Victoria Street
Toronto
M5B 2K3
(416) 979-5177

Immigration Enforcement
136 Edward Street, 5th Floor
Toronto
M5G 2H7
(416) 973-3628

Canada Immigration Centre
Refugee Backlog
250 Davisville Avenue
Toronto
M4S 1G2
(416) 973-0651

Canada Immigration Centre
443 University Avenue
Toronto Central
Toronto
M5G 2H6
(416) 973-3585

Canada Immigration Centre
1920 Ellesmere Road
Toronto East
Toronto
M1H 2V6
(416) 973-5213

Canada Immigration Centre
5343 Dundas Street West
Toronto West
Toronto
M9B 1A5
(416) 954-1639

Canada Immigration Centre
Lester B Pearson International Airport
Post Office Box 6004
Toronto AMF
Toronto
L5P 1B2
Terminal 1:
(416) 676-3911
Terminal 2:
(416) 676-3690

Canada Employment Centre
72 Front Street
Trenton
K8V 4N4
(613) 392-6531

Agricultural Employment Services
142 Main Street
Vankleek Hill
K0B 1R0
(613) 678-2134

Canada Employment Centre
100 Scott Street
Walkerton
N0G 2V0
(519) 881-2010

Canada Employment Centre
602 Wellington Street
Wallaceburg
N8A 4L4
(519) 627-3348

Canada Employment Centre
225 East Main Street
Welland
L3B 3W7
(416) 735-3951

Canada Employment Centre
209 Dundas Street East, 1st Floor
Whitby
L1N 2L9
(416) 668-6848

Adjudication Office
467 University Avenue, 2nd Floor
Windsor
N9A 5R2
(519) 977-5144

Canada Employment Centre
467 University Avenue West
Post Office Box 1611
Windsor
N9A 5R1
(519) 254-1611

Canada Employment Centre
East Office
2885 Lauzon Parkway
Post Office Box 1605
Windsor
N9A 7A6
(519) 944-5000

Canada Immigration Centre
467 University Avenue West, Suite 202
Windsor
N9A 5P9
(519) 254-1101

Canada Employment Centre
30 Reeve Street
Woodstock
N4S 7W4
(519) 539-8161

Canada Immigration Centre
Springbank Plaza
198 Springbank Avenue
Woodstock
N4S 7R3
(519) 537-6269

Prince Edward Island

Regional Office
85 Fitzroy Street
Post Office Box 8000
Charlottetown
C1A 8K1
(902) 566-7650

Regional Office
85 Fitzroy Street
Post Office Box 8000
Charlottetown
C1A 8K1
Canada Employment Centre:
(902) 566-7781
Canada Immigration Centre:
(902) 566-7735
Adjustment Programs:
(902) 566-7687

Agricultural Employment Services
The Farm Centre
420 University Avenue
Charlottetown
C1A 4L4
(902) 892-8527

Canada Employment Centre on Campus
University of Prince Edward Island
550 University Avenue
Charlottetown
C1A 4P3
(902) 566-0529
(from September to May)

Canada Employment Centre
44 Main Street North
Post Office Box 580
Montague
C0A 1R0
(902) 838-3315

For Telephone Services *see* pages 3 to 35

Employment and Immigration Canada *(continued)*

PRINCE EDWARD ISLAND *(continued)*

Agricultural Employment Services
Main Street
Post Office Box 249
O'Leary
C0B 1V0
(902) 859-3460

Canada Employment Centre
West Prince Regional Service Centre
Post Office Box 8
O'Leary
C0B 1V0
(902) 859-2400

Canada Employment Centre
175 Main Street
Post Office Box 40
Souris
C0A 2B0
(902) 687-3161

Agricultural Employment Services
216 Water Street
Summerside
C1N 1B3
(902) 436-9105

Canada Employment Centre
57 Central Street
Post Office Box 2000
Summerside
C1N 5P5
(902) 436-4300

Canada Employment Centre
Evangeline Health Centre
Highway 124
Mail: Post Office Box 2000
Wellington
C1N 5P5
(902) 854-2083

QUEBEC

Canada Employment Centre
1185 Saint-André Boulevard
Post Office Box 440
Acton-Vale
J0H 1A0
(514) 546-2794

Canada Employment Centre
Jacques Gagnon Complex
100 St-Joseph Avenue South, 1st Floor
Alma
G8B 7A6
(418) 668-7981

Canada Employment Centre
22 1st Avenue West
Amos
J9T 1T8
(819) 732-3231

Canada Immigration Centre
Customs Building
South Beauce
Via Linière
Armstrong
G0M 1J0
(418) 597-3824

Canada Employment Centre
566 1st Avenue, Suite 2
Asbestos
J1T 4N3
(819) 879-5491

Canada Employment Centre
166 Lasalle Boulevard
Baie-Comeau
G4Z 1S5
(418) 296-4947

Canada Employment Centre
Lac Mistassini
Baie-du-Poste
G0W 1C0
(418) 923-3285

Canada Employment Centre
35 Saint-Laurent Street
Beauharnois
J6N 1V1
(514) 429-4693

Canada Employment Centre
597 Sir Wilfrid Laurier Boulevard
Beloeil
J3G 4J1
(514) 467-9314

Canada Employment Centre
690 Pierre de l'Estage Street
Post Office Box 10
Berthierville
J0K 1A0
(514) 836-3793

Agricultural Employment Services
264 Perron Boulevard East
Post Office Box 9
Black Cape
G0C 1C0
(418) 392-4466

Canada Employment Centre
101 Maclaren Street East
Buckingham
J8L 1J9
(819) 986-3383

Canada Employment Centre
Front Street
Post Office Box 399
Campbell's Bay
J0X 1K0
(819) 648-2146

Canada Employment Centre
Federal Building
Principale Street
Post Office Box 1000
Cap-aux-Meules
G0B 1B0
(418) 986-5415

Agricultural Employment Services
230 Vachon Street
Cap-de-la-Madeleine
G8T 8Y2
(819) 378-4033

Canada Employment Centre
435 Barkoff Street, 2nd Floor
Cap-de-la-Madeleine
G8T 2A5
(819) 379-6440

Canada Employment Centre
6 Saint-Jacques Street North
Post Office Box 790
Causapscal
G0J 1J0
(418) 756-3464

Canada Employment Centre
1465 Industriel Boulevard
Chambly
J3L 4C4
(514) 658-0643

Canada Employment Centre
75 René Lévesque Boulevard East
Chandler
G0C 1K0
(418) 689-3381

Canada Employment Centre
278 St. Jean Baptiste Boulevard
Châteauguay
J6K 5B6
(514) 691-4350

Canada Employment Centre
333 3rd Street
Chibougamau
G8P 1N4
(418) 748-6464

Agricultural Employment Services
422 Racine Street East
Chicoutimi
G7H 1T3
(418) 549-7353

Canada Employment Centre
100 Lafontaine Avenue
Post Office Box 5010
Chicoutimi
G7H 5H8
(418) 549-2912

Canada Employment Centre on Campus
Chicoutimi College
534 Jacques-Cartier Street East
Chicoutimi
G7H 1Z6
(418) 549-9520

Canada Immigration Centre
100 Lafontaine Avenue, Room 231
Chicoutimi
G7H 6X2
(418) 543-0228

For Telephone Services *see* pages 3 to 35

Canada Employment Centre
Administrative Complex
Post Office Box 450
Chisasibi
J0M 1E0
(819) 855-2675

Canada Employment Centre
18 du Manège Street
Coaticook
J1A 3B3
(819) 849-2757

Canada Employment Centre
5217 Marie-Victorin Street
Post Office Box 219
Contrecoeur
J0L 1C0
(514) 587-2039

Canada Employment Centre
224 Sud Street
Cowansville
J2K 2X4
(514) 263-0505

Canada Employment Centre
1420 Wallberg Boulevard
Post Office Box 1500
Dolbeau
G8L 3M1
(418) 276-0633

Canada Employment Centre
Itinerant Office
280 de l'Eglise Street
Donnacona
G0A 1T0
(418) 285-3302

Canada Employment Centre
35 Saint-Charles Street
Dorion
J7V 7K8
(514) 424-5717

Canada Employment Centre
350 St-Jean Street
Drummondville
J2B 5L4
(819) 477-4150

Canada Employment Centre on Campus
Drummondville College
960 Saint-Georges Street
Drummondville
J2C 6A2
(819) 478-4671

Canada Employment Centre
61 Laurier Street
East-Angus
J0B 1R0
(819) 832-2443

Canada Employment Centre
360 Principale Street East
Farnham
J2N 1L7
(514) 293-3683

Canada Employment Centre
51 2nd Avenue
Forestville
G0T 1E0
(418) 587-2288

Canada Employment Centre
Frederica Giroux Building
98 de la Reine Street
Post Office Box 980
Gaspé
G0C 1R0
(418) 368-3331

Canada Employment Centre on Campus
Gaspésie College
96 Jacques-Cartier Street
Post Office Box 590
Gaspé
G0C 1R0
(418) 368-2201
(Tuesdays only)

Canada Employment Centre
Promenades de l'Outaouais
1100 Maloney Boulevard West
Post Office Box 1080
Gatineau
J8P 7E3
(819) 568-4055

Canada Employment Centre
LaPrade Heavy Water Plant
4160 Bécancour Boulevard
Gentilly
G0X 1G0
(819) 298-3341

Canada Employment Centre
574 Principale Street
Post Office Box 5000
Granby
J2G 8J8
(514) 378-0171

Canada Employment Centre on Campus
Granby College
235 Saint-Jacques Street
Granby
J2G 9H7
(514) 372-6614

Canada Employment Centre
570 6th Avenue
Post Office Box 420
Grand-Mère
G9T 5L1
(819) 538-3384

Canada Employment Centre on Campus
Baie-Comeau College
537 Blanche Boulevard
Hauterive
G5C 2B2
(418) 589-5707

Head Office
Place du Portage, Phase IV
140 Promenade du Portage
Hull, Quebec
Mail: Ottawa, Ontario K1A 0J9
(819) 994-6313

Adjudication Directorate
Head Office
Place du Portage
Phase IV, 6th Floor
Hull, Quebec
Mail: Ottawa, Ontario K1A 0J9
(819) 994-3996

Canada Employment Centre
Village Place Cartier
425 Saint-Joseph Boulevard
Post Office Box 1500
Hull
J8X 4A2
(819) 953-2830

Canada Employment Centre on Campus
Outaouais College
333 Cité des Jeunes Boulevard
Post Office Box 5220
Hull
J8Y 6M5
(819) 770-4012

Canada Employment Centre on Campus
University of Quebec
283 Alexandre-Taché Boulevard
Post Office Box 1250, Station B
Hull
J8X 3X7
(819) 595-2284

Canada Immigration Centre
259 St-Joseph Boulevard, Suite 101
Hull
J8Y 6T1
(819) 997-2911

Canada Employment Centre
Federal Building
27 Prince Street
Huntingdon
J0S 1H0
(514) 264-3031

Agricultural Employment Services
110 Beaudry Street North
Joliette
J6E 6A5
(514) 588-2313

Canada Employment Centre
399 Notre-Dame Street
Post Office Box 420
Joliette
J6E 3H5
(514) 756-1094

For Telephone Services *see* pages 3 to 35

Employment and Immigration Canada *(continued)*
QUEBEC *(continued)*

Canada Employment Centre on Campus
Joliette College
20 Saint-Charles Street South
Joliette
J6E 4T1
(514) 759-1661, ext 146

Canada Employment Centre
2655 Du Royaume Boulevard
Jonquière
G7L 4S9
(418) 542-8184

Canada Employment Centre on Campus
Jonquière College
2505 Saint-Hubert Street
Jonquière
G7X 7W2
(418) 547-2191

Canada Employment Centre
Post Office Box 72
Kuujjuaq
J0M 1C0
(819) 964-2620

Canada Employment Centre
831 De la Grande-Baie Boulevard South
La Baie
G7B 1C3
(418) 544-2871

Canada Employment Centre
505 Béthanie Street, Room 320
Lachute
J8H 4A6
(514) 562-3791

Canada Employment Centre
5227 Frontenac Street
Lac-Mégantic
G6B 1H2
(819) 583-2200

Canada Employment Centre
21 Patrick Morgan Street
Post Office Box 3000
La Malbaie
G5A 1T4
(418) 665-3784

Canada Employment Centre
Itinerant Office
224 Principale Street South
Post Office Box 730
L'Annonciation
J0T 1T0
(819) 275-3155

Agricultural Employment Services
1208 6th Avenue
Post Office Box 100
La Pocatière
G0R 1Z0
(418) 856-3044

Canada Employment Centre
201 9th Avenue
Post Office Box 1090
La Pocatière
G0R 1Z0
(418) 856-2041

Canada Employment Centre on Campus
La Pocatière College
140 4th Avenue
La Pocatière
G0R 1Z0
(418) 856-1525

Canada Employment Centre
8351 Newman Boulevard
La Salle
H8N 1V6
(514) 365-9300
(514) 363-1112

Canada Employment Centre on Campus
André-Laurendeau College
1111 Lapierre Street
Post Office Box 300
La Salle
H8N 2J4
(514) 364-3320, ext 136

Canada Employment Centre
50 5th Avenue East
La Sarre
J9Z 1K9
(819) 333-5444

Canada Employment Centre
375 Saint-Joseph Street
Post Office Box 370
La Tuque
G9X 3P3
(819) 523-2781

Canada Employment Centre
1800 Le Corbusier
Laval
H7S 2K1
(514) 682-8950

Canada Employment Centre on Campus
Montmorency College
475 De Souvenir Boulevard
Laval
H7N 5H9
(514) 667-5100

Canada Employment Centre on Campus
Bishop's University
Post Office Box 2132
Lennoxville
J1M 1Z7
(819) 822-9600, Ext. 246

Canada Employment Centre
98B Kennedy Highway
Post Office Box 3300
Lévis
G6V 6X8
(418) 833-8200

Canada Employment Centre on Campus
Lévis-Lauzon College
205 Monseigneur Ignace Bourget Street
Lauzon
Lévis
G6V 6Z9
(418) 833-5110

Canada Employment Centre
2400 Lapinière Boulevard
Brossard
Longueuil
J4Z 3P1
(514) 445-0411

Canada Employment Centre
371 Saint-Jean Street, Suite 118
Longueuil
J4H 2X9
(514) 677-9471

Canada Employment Centre
200 St Augustin Street
Post Office Box 10
Louiseville
J5V 2L6
(819) 228-2761

Canada Employment Centre
67 Principale Street East
Post Office Box 2500
Magog
J1X 5B9
(819) 843-3361

Canada Employment Centre
116 King Street
Maniwaki
J9E 2L3
(819) 449-4444

Canada Employment Centre
Du Vieux-Port Galleries
750 Du Phare Avenue West, Room 200
Matane
G4W 3W8
(418) 562-2876

Canada Employment Centre on Campus
Matane College
616 Saint-Rédempteur Avenue
Matane
G4W 1L1
(418) 562-1240

Canada Immigration Centre
Administration Building, 4th Floor
Montreal International Airport/Mirabel
Post Office Box 30
Mirabel
J7N 1A6
(514) 476-2866

Canada Employment Centre
1498 Jacques-Cartier Boulevard
Mont-Joli
G5H 2V4
(418) 775-8111

For Telephone Services *see* pages 3 to 35

Canada Employment Centre
530 Albini-Paquette Boulevard
Mont-Laurier
J9L 3N5
(819) 623-5811

Canada Employment Centre
115 De la Gare Avenue
Montmagny
G5V 2T2
(418) 248-1102

Canada Employment Centre
4098 Sainte-Anne Boulevard
Montmorency
G1C 2J4
(418) 661-9898

Regional Office
1441 Saint-Urbain Street
Post Office Box 7500, Station A
Montreal
H3C 3L4
(514) 283-3964

Adjudication Directorate
1200 Papineau Street
Montreal
H2K 4H2
(514) 496-2845

Canada Employment Centre
7141 Jean Talon Boulevard East
Montréal (Anjou)
Montreal
H1M 3A4
(514) 355-3330

Canada Employment Centre
4060 Sainte-Catherine Street West, 4th Floor
Montreal (Atwater)
Montreal
H3Z 2V6
(514) 283-6655

Canada Employment Centre
2085 Union Street, 2nd Floor
Montreal (Centre)
Montreal
H3A 2C5
(514) 283-4444

Canada Employment Centre
2600 Ontario Street East, Room 200
Montreal (Frontenac)
Montreal
H2K 4K4
(514) 521-0198

Canada Employment Centre
529 Jarry Street East, 3rd Floor
Montreal (Jarry)
Montreal
H2P 2Y6
(514) 495-1781

Canada Employment Centre
5105 De Gaspé, 5th Floor
Montreal (Laurier)
Montreal
H2T 2A1
(514) 495-2696

Canada Employment Centre
5100 Sherbrooke Street East, Suite 180
Montreal (Olympique)
Montreal
H1V 3T3
(514) 255-9113

Canada Employment Centre
9675 Papineau Street, Suite 140
Montreal (Papineau)
Montreal
H2B 3C8
(514) 722-2531

Canada Employment Centre
8888 Pie IX Boulevard
Montreal (Pie IX)
Montreal
H1Z 4J7
(514) 722-2531

Canada Employment Centre
774 Décarie Boulevard
Saint-Laurent
Montreal
H4L 5H7
(514) 748-5717

Canada Employment Centre
1055 Galt Avenue
Verdun
Montreal
H4G 2R1
(514) 769-4501

Canada Employment Centre
Manpower Office for Immigrants
420 De La Gauchetiere Street
Montreal
H2Z 1E1
(514) 283-4702

Canada Employment Centre on Campus
Ahuntsic College
9155 Saint-Hubert Street
Montreal
H2M 1Y8
(514) 381-1757

Canada Employment Centre on Campus
Bois-de-Boulogne College
10555 Bois-de-Boulogne Avenue
Montreal
H4N 1L3
(514) 332-3000, ext 334

Canada Employment Centre on Campus
Concordia University
1455 De Maisonneuve Boulevard West, Room EN-106
Montreal
H3G 1M8
(514) 283-5177

Canada Employment Centre on Campus
Dawson College
350 Selby Street
Montreal
H3Z 1W7
(514) 931-8731

Canada Employment Centre on Campus
École des hautes études commerciales
5255 Decelles Avenue
Montreal
H3T 1V6
(514) 340-6171

Canada Employment Centre on Campus
École Polytechnique
University of Montreal Campus
Post Office Box 6179, Station A
Montreal
H3C 3A7
(514) 340-4730

Canada Employment Centre on Campus
Édouard-Montpetit College
945 Chambly Road
Longueuil
Montreal
J4H 3M6
(514) 679-2630

Canada Employment Centre on Campus
Maisonneuve College
3800 Sherbrooke Street East
Montreal
H1X 2A2
(514) 254-7131

Canada Employment Centre on Campus
Marie-Victorin College
7000 Marie-Victorin Street
Montreal
H1G 2J6
(514) 325-0150

Canada Employment Centre on Campus
McGill University
3637 Peel Street, Room 308
Montreal
H3A 1X1
(514) 283-4411

Canada Employment Centre on Campus
University of Montreal
2101 Édouard-Montpetit Boulevard
Post Office Box 6128, Station A
Montreal
H3C 3J7
(514) 343-6736

For Telephone Services *see* pages 3 to 35

Employment and Immigration Canada *(continued)*
QUEBEC *(continued)*

Canada Employment Centre on Campus
Rosemont College
6400 16th Avenue
Montreal
H1X 2S9
(514) 376-1620

Canada Employment Centre on Campus
Saint-Laurent College
625 Sainte-Croix Boulevard
Saint-Laurent
Montreal
H4L 3X7
(514) 747-6521, ext 300

Canada Employment Centre on Campus
Vanier College
821 Sainte-Croix Boulevard
Saint-Laurent
Montreal
H4L 3X9
(514) 744-7887

Canada Employment Centre on Campus
Vieux-Montréal College
255 East Ontario Street
Post Office Box 1444
Montreal
H2X 3M8
(514) 982-3437

Adjustment Programs
1441 Saint-Urbain Street
Post Office Box 7500, Station A
Montreal
H3C 3L4
(514) 283-2294

Canada Immigration Centre
1616 René Lévesque Boulevard West
Montreal
H3H 1P8
(514) 283-0246

Canada Immigration Centre
Montreal International Airport/Dorval
975 Roméo Vachon Boulevard North
Post Office Box 366
Montreal AMF
Montreal
H4Y 1H1
(514) 636-5983

Canada Immigration Centre
Pont de Mer Building, Room 215
101 Place Charles-Lemoyne
Longueuil
Montreal
J4K 4Z1
(514) 651-8020

Canada Immigration Centre
3730 Crémazie Boulevard East, 4th Floor
Montreal
H2A 3P3
(514) 496-1064

Canada Immigration Centre
Refugee Backlog
420 De La Gauchetière Street West
Montreal
H2Z 1E1
(514) 496-1613

Immigration Enforcement
1200 Papineau Street
Montreal
H2K 4H2
(514) 283-5483

Canada Employment Centre
700 5th Street
Post Office Box 910
Murdochville
G0E 1W0
(418) 784-2838

Canada Employment Centre
Carrefour Baie des Chaleurs
120 Perron Boulevard West
New Richmond
G0C 2B0
(418) 392-4431

Agricultural Employment Services
79 Place 21 Mars
Nicolet
J0G 1E0
(819) 293-5838

Canada Immigration Centre
Federal Building
Highway 133
Philipsburg
J0J 1T0
(514) 248-2411

Canada Employment Centre
78 Georges Street
Pierreville
J0G 1J0
(514) 568-2017

Canada Employment Centre
1800 Saint-Calixte Street
Plessisville
G6L 1R6
(819) 362-3271

Canada Employment Centre
189 Hymus Boulevard, Suite 2001
Pointe Claire
H9R 5P4
(514) 695-9311

Canada Employment Centre
Place Saint-Louis
2 Élie-Rochefort Street
Port-Cartier
G5B 2N2
(418) 766-5935

Canada Employment Centre
Post Office Box 159
Kuujjuaraapik
Poste-de-la-Baleine
J0M 1G0
(819) 929-3552

Les Galeries du Syndicat
410 Charest Boulevard East
Quebec
G1K 8G3
Canada Employment Centre:
(418) 648-2455
Canada Immigration Centre:
(418) 648-3583
Adjustment Programs:
(418) 648-3760

Canada Employment Centre
Charlesbourg
905 De Nemours Avenue
Quebec
G1H 6Z5
(418) 627-4414

Canada Employment Centre
190 Dorchester Street South
Beauport
Quebec
G1K 5Y9
(418) 529-8792

Canada Employment Centre
445 Hamel Boulevard
Duberger
Quebec
G1P 2J7
(418) 877-2980

Canada Employment Centre
4495 Wilfrid Hamel Boulevard
Portneuf
Quebec
G1P 2J7
(418) 877-2980

Canada Employment Centre
Place Iberville, 2nd Floor
1175 Lavigerie Street
Sainte-Foy
Quebec
G1V 4P1
(418) 648-3901

Canada Employment Centre on Campus
Laval University
Bonenfant Pavillon, Room 2570
Quebec
G1K 7P4
(418) 656-3575

Canada Employment Centre on Campus
Limoilou College
1300 8th Avenue
Quebec
G1K 7H3
(418) 648-3664

Canada Employment Centre on Campus
Sainte-Foy College
2410 Sainte-Foy Road
Quebec
G1V 1T3
(418) 659-6600

Canada Employment Centre
577 Notre-Dame Street, Suite 100
Repentigny
J6A 7G5
(514) 585-2044

Canada Employment Centre
15 Carpenter Street
Richmond
J0B 2H0
(819) 826-3729

Agricultural Employment Services
284 Potvin Street
Rimouski
G5L 7P5
(418) 723-2424

Canada Employment Centre
140 Belzile Avenue, 2nd Floor
Rimouski
G5L 8Y1
(418) 722-3200

Canada Employment Centre on Campus
Rimouski College
60 De l'Évêché Street West
Rimouski
G5L 4H6
(418) 722-3394

Canada Employment Centre
298 Thériault Boulevard, 2nd Floor
Rivière-du-Loup
G5R 1L8
(418) 862-9510

Canada Employment Centre on Campus
Rivière-du-Loup College
80 Frontenac Street
Rivière-du-Loup
G5R 1S8
(418) 862-6903, ext 233

Canada Employment Centre
755 St-Joseph Boulevard, 1st Floor
Roberval
G8H 2L4
(418) 275-0361

Agricultural Employment Services
4300 Bourque Boulevard
Rock Forest
J1N 2A6
(819) 567-8905

Canada Immigration Centre
Government of Canada Building
Highway 55
Post Office Box 370
Rock-Island
J0B 2K0
(819) 876-2774

Agricultural Employment Services
970 Larivière Street
Post Office Box 610
Rouyn-Noranda
J9X 4K5
(819) 762-0833

Canada Employment Centre
151 Du Lac Avenue, Suite 300
Rouyn-Noranda
J9X 6C3
(819) 764-4264

Canada Employment Centre on Campus
Abitibi-Temiscaming College
425 College Boulevard
Post Office Box 1500
Rouyn-Noranda
J9X 5E5
(819) 762-0931, ext 215

Canada Employment Centre
144 Principale Street North
Sacré-Coeur - Saguenay
G0T 1Y0
(418) 236-4628

Canada Immigration Centre
9 De l'Église Street North
Post Office Box 787
Saint-Bernard-de-Lacolle
J0J 1J0
(514) 246-3911

Canada Employment Centre
118 Principale Street East
Sainte-Agathe
J8C 1K1
(819) 326-4300

Canada Employment Centre on Campus
John Abbott College
Post Office Box 2000
Sainte-Anne-de-Bellevue
H9X 3L9
(514) 457-6610

Canada Employment Centre on Campus
McGill University
McDonald College Campus
Harrison Building
Post Office Box 64
Sainte-Anne-de-Bellevue
H9X 1C0
(514) 457-6993

Canada Employment Centre
119 3rd Avenue West
Post Office Box 3000
Sainte-Anne-des-Monts
G0E 2G0
(418) 763-3305

Canada Employment Centre
287 Marguerite-Bourgeois Avenue
Post Office Box 280
Sainte-Marie-de-Beauce
G6E 3B6
(418) 387-2916

Canada Employment Centre
212 Labelle Boulevard
Sainte-Thérèse
J7E 1X2
(514) 430-2800

Canada Employment Centre on Campus
Lionel-Groulx College
100 Duquet Street
Sainte-Thérèse
J7E 3G6
(514) 430-3120, ext 283

Agricultural Employment Services
55 Grignon Street
Saint-Eustache
J7P 4X1
(514) 472-0440

Canada Employment Centre
367 Sauvé Boulevard
Saint-Eustache
J7P 2B1
(514) 473-1220

Agricultural Employment Services
2550 127th Street
Saint-Georges
G5Y 5L1
(418) 228-5588

Canada Employment Centre
Place Centre-Ville
11500 1st Avenue East
Post Office Box 1500
Saint-Georges
G5Y 7H2
(418) 228-8806

Canada Employment Centre
Galerie Cousineau, Suite 135
5245 Cousineau Boulevard
Saint-Hubert
J3Y 7Z1
(514) 445-1400

Agricultural Employment Services
850 Casavant Boulevard West
Saint-Hyacinthe
J2S 7S3
(514) 774-9154

Canada Employment Centre
775 Saint-Dominique Street
Post Office Box 2500
Saint-Hyacinthe
J2S 7P7
(514) 773-7481

Canada Employment Centre on Campus
Saint-Hyacinthe College
3000 Boullé Street
Saint-Hyacinthe
J2S 1H9
(514) 773-6800

Canada Employment Centre
1001 Du Séminaire Boulevard
Post Office Box 1020
Saint-Jean-sur-Richelieu
J3B 7J7
(514) 348-0961

For Telephone Services *see* pages 3 to 35

Employment and Immigration Canada *(continued)*
QUEBEC *(continued)*

Canada Employment Centre on Campus
Saint-Jean-sur-Richelieu College
30 Du Séminaire Boulevard
Post Office Box 1018
Saint-Jean-sur-Richelieu
J3B 7B1
(514) 347-5301

Canada Employment Centre
225 Du Palais Street
Saint-Jérôme
J7Z 1X7
(514) 436-4230

Canada Employment Centre on Campus
Saint-Jérôme College
455 Fournier Street
Saint-Jérôme
J7Z 4V2
(514) 436-1580, ext 266

Canada Employment Centre on Campus
Champlain College
900 Riverside Street
St Lambert
J4P 3P2
(514) 672-7360

Agricultural Employment Services
6 Du Moulin Street
Saint-Rémi
J0L 2L0
(514) 454-3996

Canada Employment Centre
House 445
Sugluk
Salluit
J0M 1S0
(819) 255-8801

Canada Employment Centre
273 3rd Street West
Post Office Box 218
Senneterre
J0Y 2M0
(819) 737-2377

Canada Employment Centre
701 Laure Boulevard, 3rd Floor
Sept-Îles
G4R 1X8
(418) 962-5501
Immigration:
(418) 962-4696

Canada Employment Centre on Campus
Sept-Îles College
175 De La Vérendrye Street
Sept-Îles
G4R 5B7
(418) 962-9848, ext 258

Canada Employment Centre
395 Station Avenue, Suite 217
Post Office Box 438
Shawinigan
G9N 7J7
(819) 536-5633

Canada Employment Centre on Campus
Shawinigan College
395 De La Station Avenue
Shawinigan
G9N 7J7
(819) 536-6401

Canada Employment Centre
2665 King Street West, 4th Floor
Sherbrooke
J1L 2G5
Employment:
(819) 564-5970
Immigration:
(819) 564-5722

Canada Employment Centre
299 Olivier Street
Sherbrooke
J1H 1X4
Employment:
(819) 564-5924

Canada Employment Centre on Campus
Sherbrooke College
Pavilion 2
475 Parc Street
Sherbrooke
J1H 5M7
(819) 564-6118

Canada Employment Centre on Campus
University of Sherbrooke
Marie-Victorin Pavilion
2500 Université Boulevard
Sherbrooke
J1K 2R1
(819) 564-5820

Canada Employment Centre
60 Élizabeth Street
Sorel
J3P 4G5
(514) 743-0051

Canada Employment Centre on Campus
Sorel-Tracy College
3000 De la Mairie Boulevard
Tracy
Sorel
J3R 5B9
(514) 742-6651

Canada Employment Centre
1460 Gascon Road, Suite 200
Terrebonne
J6X 2Z5
(514) 471-3722

Canada Employment Centre
222 Smith Boulevard South
Post Office Box 189
Thetford-Mines
G6G 5S5
(418) 335-2972

Canada Employment Centre on Campus
L'Amiante Region College
671 Smith Boulevard South
Thetford-Mines
G6G 1N1
(418) 338-8591

Canada Employment Centre
55 Des Forges Street, Suite 012
Trois-Rivières
G9A 6A8
(819) 379-3900

Canada Employment Centre on Campus
Trois-Rivières College
3500 De Courval Street
Trois-Rivières
G9A 5E6
(819) 376-1721

Canada Immigration Centre
25 Des Forges Street, Room 414
Trois-Rivières
G9A 6A7
(819) 379-6395

Canada Employment Centre and Canada Immigration Centre
550 3rd Avenue
Val-d'Or
J9P 1S4
(819) 825-5640

Canada Employment Centre
30 Du Centennaire Avenue
Valleyfield
J6S 5G4
(514) 373-6220

Canada Employment Centre on Campus
Salaberry de Valleyfield College
169 Champlain Street
Valleyfield
J6T 1X6
(514) 373-9441

Canada Employment Centre
108 Olivier Street
Victoriaville
G6P 6V6
(819) 758-0551

Canada Employment Centre on Campus
Victoriaville College
475 Notre Dame Street East
Victoriaville
G6P 4B3
(819) 758-6401

Canada Employment Centre
18 Notre-Dame-de-Lourdes Street
Post Office Box 758
Ville-Marie
J0Z 3W0
(819) 629-2757

Canada Employment Centre
5376 Foster Street
Post Office Box 1520
Waterloo
J0E 2N0
(514) 539-2838

SASKATCHEWAN

Canada Employment Centre
Post Office Box 128
Buffalo Narrows
S0M 0J0
(306) 235-4303

Canada Employment Centre
Federal Building, 2nd Floor
1302 3rd Street
Estevan
S4A 0S2
(306) 634-3624

Canada Employment Centre
147 Boundary Avenue
Post Office Box 37
Fort Qu'Appelle
S0G 1S0
(306) 332-4492

Canada Employment Centre
640 10th Street, Room 102
Post Office Box 2198
Humboldt
S0K 2A0
(306) 682-5414

Canada Employment Centre
Federal Building
Post Office Box 1620
La Ronge
S0J 1L0
(306) 425-2229

Canada Employment Centre
Federal Building
1st Street East, Room 204
Post Office Box 1600
Meadow Lake
S0M 1V0
(306) 236-5668

Canada Employment Centre
104 McKendry Avenue West
Post Office Box 1060
Melfort
S0E 1A0
(306) 752-5731

Canada Employment Centre
Provincial Building
256 2nd Avenue West
Post Office Box 1059
Melville
S0A 2P0
(306) 728-5483

Canada Employment Centre
61 Ross Street West
Moose Jaw
S6H 2M2
(306) 691-3303
Agricultural Employment Services:
(306) 693-3697

Canada Employment Centre on Campus
Saskatchewan Technical Institute
600 Saskatchewan Street West
Post Office Box 1420
Moose Jaw
S6H 4R4
(306) 694-3235

Canada Employment Centre
210 1st Avenue West
Post Office Box 1768
Nipawin
S0E 1E0
(306) 862-3631

Agricultural Employment Services
Royal Tower, Room 401
1101 101st Street
North Battleford
S9A 0Z5
(306) 445-8188

Canada Employment Centre
1254 100th Street
North Battleford
S9A 0V7
(306) 445-9481

Canada Immigration Centre
Customs and Immigration Building
Post Office Box 120
North Portal
S0C 1W0
(306) 927-2335

Canada Employment Centre
Federal Building
1288 Central Avenue
Prince Albert
S6V 4V8
(306) 953-8400
Agriculture Employment Services:
(306) 764-6851

Canada Employment Centre on Campus
Northern Institute of Technology
Post Office Box 3003
Prince Albert
S6V 6G1
(306) 953-7121

Canada Immigration Centre
Federal Building
1288 Central Avenue
Prince Albert
S6V 4V8
(306) 953-8620

Saskatchewan Regional Office
Financial Building, 6th Floor
2101 Scarth Street
Regina
S4P 2H9
(306) 780-6255

Canada Employment Centre
South Broad Plaza
2045 Broad Street
Regina
S4P 2N6
(306) 780-6167

Canada Employment Centre on Campus
University of Regina
Administration/Humanities Building
Room 109
Regina
S4S 0A2
(306) 780-6540

Adjustment Programs
2101 Scarth Street, Suite 300
Regina
S4P 2H9
(306) 780-6239

Canada Immigration Centre
2045 Broad Street, Suite 415
Regina
S4P 3T7
(306) 780-6190

Agricultural Employment Services
Federal Building, Room 411
101 22nd Street East
Saskatoon
S7K 0E3
(306) 665-8803

Canada Employment Centre
Federal Building
101 22nd Street East
Saskatoon
S7K 0E2
(306) 975-4510
Service in French:
(306) 975-5370

Canada Employment Centre on Campus
Kelsey Institute of Applied Arts and Sciences
Corner of 33rd Street and Idylwyld Drive North
Post Office Box 1520
Saskatoon
S7K 3R5
(306) 975-4983

Canada Employment Centre on Campus
University of Saskatchewan
Marquis Hall
Post Office Box 6
Saskatoon
S7N 0W4
(306) 975-5003

For Telephone Services *see* pages 3 to 35

Employment and Immigration Canada *(continued)*

SASKATCHEWAN *(continued)*

Canada Immigration Centre
Federal Building, Room 415
101 22nd Street East
Saskatoon
S7K 0E1
(306) 975-4117

Canada Employment Centre
50 Herbert Street East
Swift Current
S9H 1M2
(306) 773-8324

Agricultural Employment Services
Federal Building, Room 206
157 3rd Street North East
Weyburn
S4H 0W3
(306) 842-2688

Canada Employment Centre
208 Souris Avenue
Weyburn
S4H 0C5
(306) 842-5424

Agricultural Employment Services
Post Office Box 1420
Yorkton
S3N 3G3
(306) 782-2395

Canada Employment Centre
44 1st Avenue
Yorkton
S3N 1J4
(306) 783-9421

YUKON

Canada Employment Centre
2108 2nd Avenue
Whitehorse
Y1A 1B7
(403) 667-5050

Canada Immigration Centre
4114 4th Avenue, Room 303
Whitehorse
Y1A 4N7
(403) 667-5010

Elections Canada (ELC)

ONTARIO

440 Coventry Road
Ottawa
K1A 0M6
(613) 993-2975

Energy, Mines and Resources Canada (EMR)

ALBERTA

Regional Communications Office
630 4th Avenue South West, Room 355
Post Office Box 2918, Station M
Calgary
T2P 3M2
(403) 292-4488

Explosives Division
The Merland Building, Suite 306
630 4th Avenue South West
Calgary
T2P 0J9
(403) 292-4766

Geological Survey of Canada
Institute of Sedimentary and Petroleum Geology
3303 33rd Street North West
Calgary
T2L 2A7
(403) 292-7000

Mineral Policy Sector
Canadian Exploration Incentive Program
630 4th Avenue South West, 3rd Floor
Calgary
T2P 0J9
(403) 292-5015

Canada Centre for Mineral and Energy Technology (CANMET)
Coal Research Laboratories
Devon Coal Research Centre
1 Oil Patch Drive
Postal Bag 1280
Devon
T0C 1E0
(403) 987-8211

Canada Centre for Surveying
Regional Office
Canada Place, Suite 610
9700 Jasper Avenue
Edmonton
T5J 4C3
(403) 495-2496

BRITISH COLUMBIA

Geological Survey of Canada
Pacific Geoscience Centre
9860 West Saanich Road
Post Office Box 6000
Sidney
V8L 4B2
(604) 356-6500

Regional Communications Office
Sun Tower Building, Room 307
100 West Pender Street
Vancouver
V6B 1R8
(604) 666-8350

Canada Centre for Surveying
Regional Office
1550 Alberni Street, Room 800
Vancouver
V6G 3C6
(604) 666-5313

Explosives Division
Sun Tower Building, 7th Floor
100 West Pender Street
Vancouver
V6B 1R8
(604) 666-0366

Geological Survey of Canada
Cordilleran Division
Sun Tower Building
100 West Pender Street
Vancouver
V6B 1R8
(604) 666-0529

MANITOBA

Regional Communications Office
275 Portage Avenue, Room 501
Winnipeg
R3B 2B3
(204) 983-0058

Canada Centre for Surveying
Regional Office
Kensington Building, Room 501
275 Portage Avenue
Winnipeg
R3B 2B3
(204) 983-4954

NEWFOUNDLAND

Regional Communications Office
215 Water Street, Suite 301
Post Office Box 65
St John's
A1C 6C9
(709) 772-4213

NORTHWEST TERRITORIES

Polar Continental Shelf Project
Resolute
X0A 0V0
(819) 252-3872
(February to September)

Polar Continental Shelf Project
Postal Bag 2000
Tuktoyaktuk
X0E 1C0
(403) 977-2333
(February to September)

Canada Centre for Surveying
Bellanca Building, 8th Floor
Post Office Box 668
Yellowknife
X1A 2N5
(403) 920-8295
Canada Map Office:
(403) 920-8299

For Telephone Services *see* pages 3 to 35

Geological Survey of Canada
Geophysical Observatory
Post Office Box 51
Yellowknife
X1A 2N1
(403) 873-4573

Nova Scotia

Canada Centre for Surveying
Regional Surveyor
Government of Canada Building
40 Havelock Street
Post Office Box 368
Amherst
B4H 3Z5
(902) 667-7249

Geological Survey of Canada
Atlantic Geoscience Centre
Bedford Institute of Oceanography
Post Office Box 1006
Dartmouth
B2Y 4A2
(902) 426-8513

Regional Communications Office
Cogswell Tower, Suite 102
2000 Barrington Street
Halifax
B3J 3K1
(902) 426-2167

Explosives Division
2000 Barrington Street, Suite 104
Halifax
B3J 3K1
(902) 426-3599
Mineral Policy Sector:
(902) 426-6988
(902) 426-9686

Canada Centre for Mineral and Energy Technology (CANMET)
Coal Research Laboratories
Cape Breton Laboratory
Science Building
210 George Street
Sydney
B1P 1J3
(902) 564-7670

Ontario

Canada Centre for Mineral and Energy Technology (CANMET)
Elliot Lake Laboratories
Post Office Box 100
Elliot Lake
P5A 2J6
(705) 848-2236

Head Office
580 Booth Street
Ottawa
K1A 0E4
(613) 995-0947
(613) 995-3065
Energy Publications:
(613) 995-2943

Canada Centre for Mineral and Energy Technology (CANMET)
555 Booth Street
Ottawa
K1A 0G1
Library:
(613) 995-4132

Efficiency and Alternative Energy Technology Branch
580 Booth Street, 7th Floor
Ottawa
K1A 0E4

Explosives Division
580 Booth Street, 7th Floor
Ottawa
K1A 0E4
(613) 995-2388

Geological Survey of Canada
601 Booth Street
Ottawa
K1A 0E8
(613) 995-4342

Mineral Policy Sector
Canadian Exploration Incentive Program
460 O'Connor Street
Ottawa
K1A 0E4
(613) 995-2757

Surveys, Mapping and Remote Sensing Sector
Canada Map Office
130 Bentley Avenue
Nepean, Ontario
Mail: 615 Booth Street
Ottawa
K1A 0E9
(613) 952-7000

Mining Research Laboratories (Sudbury)
Science II Building, Room FA039
Laurentian University
Ramsey Lake Road
Sudbury
P3E 2C6

Regional Communications Office
25 Saint Clair Avenue East, Suite 901
Toronto
M4T 1M2
(416) 973-5814

Canada Centre for Surveying
Regional Office
55 Saint Clair Avenue East, Room 606
Toronto
M4T 1M2
(416) 973-1005

Quebec

Regional Communications Office
Guy Favreau Complex
West Tower, Room 501
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-8508

Explosives Division
1262 Maguire Avenue
Post Office Box 463
Sillery
Quebec
G1T 2R8
(418) 648-7702

Geological Survey of Canada
Quebec Geoscience Centre
2700 Einstein Street
Post Office Box 7500
Sainte-Foy
Quebec
G1V 4C7
(418) 654-2603

Canada Centre for Surveying
Regional Office
2144 King Street West, Room 020
Sherbrooke
J1J 2E8
(819) 564-5788

Surveys, Mapping and Remote Sensing Sector
Canada Centre for Geomatics
2144 King Street West, Room 010
Sherbrooke
J1J 2E8
(819) 564-5600

Saskatchewan

District Office and
Canada Centre for Remote Sensing
Post Office Box 1150
Prince Albert
S6V 5S7
(306) 953-8536
Fax:
(306) 953-8573

Canada Centre for Surveying
Regional Office
Avord Towers, Room 1730
2002 Victoria Avenue
Regina
S4P 0R7
(306) 780-5401

Regional Communications Office
101 22nd Street East, Room 607
Saskatoon
S7K 0E1
(306) 975-4519

For Telephone Services *see* pages 3 to 35

Energy, Mines and Resources Canada *(continued)*

Yukon

Canada Centre for Surveying
Regional Surveyor
204 Range Road, Room 208
Whitehorse
Y1A 3V1
(403) 668-2636

Emergency Preparedness Canada (EPC)

Alberta

Regional Office (Alberta and Northwest Territories)
10420 157th Street
Edmonton
T5P 2V5
(403) 495-3005

British Columbia

British Columbia and Yukon Regional Office
2881 Nanaimo Street
Mail: Post Office Box 10000
Victoria
V8W 3A5
(604) 363-3621

Manitoba

Manitoba Regional Office
391 York Avenue, Suite 306A
Winnipeg
R3C 0P4
(204) 983-3760

New Brunswick

New Brunswick Regional Office
Frederick Square 77 Westmorland Street, Suite 350
Mail: Post Office Box 534
Fredericton
E3B 5A6
(506) 452-3020

Newfoundland

Newfoundland Regional Office
Donavans Industrial Park
6 Bruce Street
Post Office Box 188, Station C
St John's
A1C 5J2
(709) 772-5522

Nova Scotia

Nova Scotia Regional Office
6009 Quinpool Road, Suite 801
Halifax
B3K 5J7
(902) 426-2082

Ontario

Head Office
Jackson Building, 2nd Floor
122 Bank Street
Ottawa
K1A 0W6
(613) 991-7077

Ontario Regional Office
20 Holly Street, Suite 205
Toronto
M4S 3B1
(416) 973-6343

Prince Edward Island

Prince Edward Island Regional Office
Dominion Building, 2nd Floor
97 Queen Street
Post Office Box 1175
Charlottetown
C1A 7M8
(902) 566-7047

Quebec

Quebec Regional Office
250 Grande-Allée Avenue West, Suite 701
Quebec
G1R 2H4
(418) 648-3111

Saskatchewan

Saskatchewan Regional Office
Avord Tower, Room 850
2002 Victoria Avenue
Regina
S4P 0R7
(306) 780-5005

Fisheries and Oceans (F&O)

Alberta

Calgary Station
220 4th Avenue South East, Room 852
Calgary
T4G 4X3
(403) 292-5858

Northwest District Office
5320 122nd Street, Room 3021
Edmonton
T6H 3S5
(403) 435-7338

British Columbia

Fisheries Branch
Alert Bay Office
Post Office Box 9
Alert Bay
V0N 1A0
(604) 974-5216

Fisheries Branch
Bella Bella Office
Post Office Box 38
Bella Bella
V0T 1B0
(604) 957-2363

Fisheries Branch
Bella Coola Office
Post Office Box 130
Bella Coola
V0T 1C0
(604) 799-5345

Fisheries Branch
2250 South Boundary Road
Burnaby
V5M 4L9

Fisheries Branch
Campbell River District Office
950 Alder Street, Room 215
Campbell River
V9W 2P8
(604) 287-2102 (recorded message)

Fisheries Branch
Chilliwack Office
45742A Yale Road West
Chilliwack
V2P 2N4
(604) 792-1995

Fisheries Branch
Clearwater Office
Post Office Box 610
Clearwater
V0E 1N0
(604) 674-2633

Fisheries Branch
Comox Office
148 Port Augusta Street
Comox
V9N 7Z4
(604) 339-2031

Fisheries Branch
Rivers Inlet Office
Dawsons Landing
V0N 1M0

Fisheries Branch
Duncan Office
230 Underwood Road
Post Office Box 241
Duncan
V9L 3X3
(604) 745-6221

Fisheries Branch
Hazelton Office
Post Office Box 490
Hazelton
V0J 2J0
(604) 842-6327

Fisheries Branch
Kamloops District Office
1278 Dalhousie Drive
Kamloops
V2C 6G3
(604) 374-4322 (recorded message)

For Telephone Services *see* pages 3 to 35

Fisheries Branch
Kitimat Office
Federal Building, Room 315
Kitimat
V8C 1T6
(604) 632-4884

Fisheries Branch
Lillooet Office
Post Office Box 315
Lillooet
V0K 1V0
(604) 256-4525

Fisheries Branch
Pender Harbour Office
Post Office Box 10
Madeira Park
V0N 2H0

Fisheries Branch
Masset Office
Post Office Box 99
Masset
V0T 1M0
(604) 626-3316

Fisheries Branch
Mission Office
Post Office Box 3308
Mission
V2V 4J5
(604) 826-3664

Fisheries Branch
South Coast Division
Nanaimo, Port Alberni, Campbell River and Victoria
2335 Stephenson Point Road
Nanaimo
V9T 1K3
(604) 756-7280

Fisheries Branch
Nanaimo District Office
60 Front Street, Room 304
Nanaimo
V9R 5H7
(604) 754-0204 (recorded message)

Pacific Biological Station
Hammond Bay Road
Nanaimo
V9R 5K6
(604) 756-7049

Fisheries Branch
Upper Nass Office
Post Office Box 29
Nass Camp
V0J 3J0
(604) 633-2408

Fisheries Branch
Fraser River, Northern British Columbia and Yukon Division and New Westminster District Office
610 Derwent Way
Annacis Island
New Westminster
V3M 5P8
(604) 666-6478 (recorded message)

Fisheries Branch
80 6th Street, Room 301
New Westminster
V3L 5B3
Coquitlam Office:
(604) 666-8590
Surrey Office:
(604) 666-6742
Vancouver Office:
(604) 666-0814

Fisheries Branch
Port Alberni District Office
3019 4th Avenue
Port Alberni
V6Y 2B8
(604) 724-0195 (recorded message)

Fisheries Branch
Quatsino Sound Office
Post Office Box 10
Port Hardy
V0N 2P0
(604) 949-6731

Fisheries Branch
Powell River Office
4488 Marine Avenue
Powell River
V8A 2K2
(604) 484-7963

Fisheries Branch
Prince George Office
2392 Ospika Boulevard
Prince George
V2N 3N5
(604) 561-5366

Fisheries Branch
417 2nd Avenue West
Prince Rupert
V8J 1G8
North Coast Division
Central Coast, Prince Rupert and Queen Charlotte:
(604) 624-0416
Central Coast District Office:
(604) 624-0425
Prince Rupert District Office:
(604) 624-9137 (recorded message)
Butedale Office:
(604) 624-0424

Fisheries Branch
Qualicum Beach Office
Post Office Box 1270
Qualicum Beach
V0R 2T0
(604) 752-9712

Fisheries Branch
Queen Charlotte Islands District Office
Post Office Box 99
Queen Charlotte
V0T 1S0
(604) 559-4413 (recorded message)

Fisheries Branch
Quesnel Office
1205 North Cariboo Highway 97
Quesnel
V2J 2Y3
(604) 992-2434

Fisheries Branch
Stevenston Office
12551 Road 1
Richmond
V7E 1T7
(604) 274-7217

Fisheries Branch
Salmon Arm Office
1751 10th Avenue West
Salmon Arm
V0E 2T0
(604) 832-8037

Fisheries Branch
Sandspit Office
Post Office Box 222
Sandspit
V0T 1T0
(604) 637-5340

Institute of Oceans Sciences
9860 West Saanich Road
Post Office Box 6000
Sidney
V8L 4B2
(604) 356-6513 (7:00-16:30)

Fisheries Branch
Smithers Office
Post Office Box 578
Smithers
V0J 2N0
(604) 487-2312

Fisheries Branch
Sooke Office
Post Office Box 460
Sooke
V0Z 1N0
(604) 642-5322

Fisheries Branch
Squamish Office
Post Office Box 2360
Squamish
V0N 3G0
(604) 892-3230

Fisheries Branch
Kyuquot Office
Post Office Box 549
Tahsis
V0P 1X0
(604) 934-6606

Fisheries Branch
Terrace Office
4721B Lazelle Avenue
Terrace
V8G 1T3
(604) 635-2206

For Telephone Services *see* pages 3 to 35

Fisheries and Oceans
(continued)

BRITISH COLUMBIA *(continued)*

Fisheries Branch
Tofino Office
Post Office Box 48
Tofino
V0R 2Z0
(604) 725-3468

Pacific Regional Office
555 West Hastings Street
Vancouver
V6B 5G3
(604) 666-3545

Fisheries Branch
Victoria District Office
1230 Government Street, Room 423
Victoria
V8W 1Y3
(604) 363-3252 (recorded message)

Fisheries Branch
Horseshoe Bay Office
6675 Royal Avenue
West Vancouver
V7W 2B8
(604) 921-7811

Pacific Biological Station
West Vancouver Laboratory
4160 Marine Drive
West Vancouver
V7V 1N6
(604) 666-7934
Library:
(604) 756-7070

Fisheries Branch
Williams Lake Office
260D North Broadway
Williams Lake
V2G 2X9
(604) 398-6544

MANITOBA

Gunton
R0C 1H0
Balmoral Ecological Station:
(204) 738-2571
Experimental Fish Hatchery:
(204) 738-4613

Post Office Box 543
Ste Rose du Lac
R0L 1S0
(204) 447-3121

South Indian Lake
R0B 1N0
(204) 374-2319

Thompson Station
103 Selkirk Avenue
Thompson
R8N 0M5
(204) 778-5470

Central and Arctic Regional Office
501 University Crescent
Winnipeg
R3T 2N6
(204) 983-5000
Communications Division:
(204) 983-5108

Central District Office
153 Lombard Avenue, Room 112
Winnipeg
R3B 0T4
(204) 983-4060

NEW BRUNSWICK

Post Office Building
Wallace Cove Road
Blacks Harbour
E0G 1H0
Conservation and Protection:
(506) 456-2402
Inspection:
(506) 456-3376

Conservation and Protection
Rural Route 1
Boiestown
E0H 1A0
(506) 369-2436

Post Office Box 99
Wilsons Beach
Campobello
E0G 3L0
Conservation and Protection:
(506) 752-2935
Inspection:
(506) 752-2157
(506) 752-2363

Conservation and Protection
Lords Cove
Deer Island
E0G 2J0
(506) 747-2027

Conservation and Protection
Post Office Building
527 Queen Street
Post Office Box 277
Fredericton
E3B 4Y9
(506) 452-3018

Mactaquac Fish Hatchery
York County
Rural Route 6
Fredericton
E3B 4X7
(506) 363-3021

Conservation and Protection
Rural Route 1
Gagetown
E0G 1V0
(506) 488-2678

Conservation and Protection
Post Office Box 88
Harvey Station
E0H 1H0
(506) 366-2930

Gulf Fisheries Centre
Gulf Region
343 Archibald Street
Post Office Box 5030
Moncton
E1C 9B6
(506) 851-7747

Conservation and Protection
Post Office Box 309
North Head
Grand Manan, New Brunswick
E0G 2M0
(506) 662-3151

Conservation and Protection
Post Office Box 406
Oromocto
E2V 2J1
(506) 357-3013

Conservation and Protection
Post Office Building
203 Water Street, Room 201
Post Office Box 210
St Andrews
E0G 2X0
(506) 529-3156
Aquaculture:
(506) 529-3900
Fishing Vessel Insurance Plan:
(506) 529-3114
Licensing:
(506) 529-8847
Statistics:
(506) 529-3047

Conservation and Protection
Post Office Box 180
St George
E0G 2Y0
(506) 755-3391

Conservation and Protection
Customs Building, 2nd Floor
189 Prince William Street
Post Office Box 6476, Station A
Saint John
E2L 4R9
(506) 636-4012
(506) 636-4831
Dockmaster:
(506) 636-4025

Saint John Fish Hatchery
1700 Loch Lomond Road
Saint John
E2J 2A3
(506) 696-2534

For Telephone Services *see* pages 3 to 35

Post Office Building
Post Office Box 125
Seal Cove
Grand Manan, New Brunswick
E0G 3B0
Inspection:
(506) 662-3141
Statistics:
(506) 662-8329

Conservation and Protection
Post Office Box 41
Stanley
E0H 1T0
(506) 367-2222

Conservation and Protection
Post Office Box 281
Sussex
E0E 1P0
(506) 433-3459

3490 Principale Street
Post Office Box 1670
Tracadie
E0C 2B0
(506) 395-6321

Conservation and Protection
Post Office Box 449
Woodstock
E0J 2B0
(506) 328-3439

Newfoundland

Post Office Box 839
Bay Roberts
A0A 1G0
(709) 786-3953

Post Office Box 340
Bonavista
A0C 1B0
(709) 468-7470

Post Office Box 868
Carbonear
A0A 1T0
(709) 596-3841

Post Office Box 100
Catalina
A0C 1J0
(709) 469-2881

Post Office Box 795
Clarenville
A0E 1J0
(709) 466-7334

Herald Towers, 6th Floor
4 Herald Avenue
Post Office Box 2009
Corner Brook
A2H 6Z6
(709) 637-4333

Post Office Box 580
Grand Bank
A0E 1W0
(709) 832-1491

Post Office Box 459
Grand Falls
A2A 2J8
(709) 292-5160

Post Office Box 7003, Station A
Happy Valley-Goose Bay
Labrador
A0P 1S0
(709) 896-2924

North-West Atlantic Fisheries Centre
Newfoundland Regional Office
Post Office Box 5667
St John's
A1C 5X1
(709) 772-4423

Northwest Territories

Chesterfield Inlet
X0C 0B0

Fort Simpson Station
Post Office Box 435
Fort Simpson
X0E 0N0
(403) 695-2223

Hay River Office
Post Office Box 1008
Hay River
X0E 0R0
(403) 874-2331

Inuvik Office
Post Office Box 1871
Inuvik
X0E 0T0
(403) 979-3314

Iqaluit Office
Post Office Box 358
Iqaluit
X0A 0H0
(819) 979-5966

Pond Inlet Station
Pond Inlet
X0A 0S0
(819) 899-8978

Rankin Inlet Office
Post Office Box 158
Rankin Inlet
X0C 0G0
(819) 645-2871

Resolute
X0A 0V0
(819) 252-3785

Post Office Box 2310
Yellowknife
X1A 2P7
(403) 920-6640

Nova Scotia

Conservation and Protection
Post Office Box 207
Annapolis Royal
B0S 1A0
(902) 532-5269

Area Office
Gulf Region
Antigonish Mall
133 Church Street
Antigonish
B2G 2E3
(902) 863-5670

Post Office Building
Main Street
Mail: 133 Church Street
Antigonish
B2G 2E3
Conservation and Protection:
(902) 863-1142
Inspection:
(902) 863-5275

Post Office Box 249
Arichat
B0E 1A0
Conservation and Protection:
(902) 226-2610
Inspection:
(902) 226-2613

Conservation and Protection
Post Office Box 160
Baddeck
B0E 1B0
(902) 295-2557

Conservation and Protection
Post Office Box 193
Barrington Passage
B0W 1G0
(902) 637-2851

Inspection
Post Office Box 21
Barrington Passage
B0W 1G0
(902) 637-2270

Fishing Vessel Insurance Plan
Post Office Box 64
Bickerton West
B0J 1A0
(902) 364-2567

Conservation and Protection
236 Dominion Street
Bridgewater
B4V 2K8
(902) 543-7886

Post Office Box 124
Canso
B0H 1H0
Conservation and Protection:
(902) 366-2004
Inspection:
(902) 366-2618

Conservation and Protection
Post Office Box 261
Chester
B0J 1J0
(902) 275-3949

For Telephone Services *see* pages 3 to 35

Fisheries and Oceans
(continued)
NOVA SCOTIA *(continued)*

Statistics
Post Office Box 252
Clark's Harbour
B0W 1P0
(902) 637-3685

Coldbrook Fish Hatchery
Coldbrook Station
B0P 1K0
(902) 678-7963

Cobequid Fish Hatchery
Rural Route 1
Collingwood Corner
B0M 1E0
(902) 686-3244

Bedford Institute of Oceanography
Post Office Box 1006
Dartmouth
B2Y 4A2
(902) 426-2373

Inspection
Post Office Box 1150
Digby
B0V 1A0
(902) 245-5354
(902) 245-6336

Post Office Box 1330
Digby
B0V 1A0
(902) 245-2544

Post Office Box 2
Glace Bay
B1A 5V1
Conservation and Protection:
(902) 564-2470
Inspection:
(902) 564-2420

Conservation and Protection
Post Office Box 119
Guysborough
B0H 1N0
(902) 533-3408

Scotia/Fundy Region
1649 Hollis Street
Post Office Box 550
Halifax
B3J 2S7
(902) 426-2373
Communications Division:
(902) 426-3555

Conservation and Protection
Post Office Box 1626
Halifax
B3J 3B7
(902) 426-3631

Inspection
Post Office Box 2083
Halifax
B3J 3B7
(902) 426-3828

Conservation and Protection
Post Office Box 81
Ingonish Beach
B0C 1L0
(902) 285-2408

Conservation and Protection
33 Webster Street
Post Office Box 755
Kentville
B4N 3X9
(902) 678-2526

Conservation and Protection,
Inspection
Post Office Box 190
Liverpool
B0T 1K0
(902) 354-5766

Post Office Building
Beech Street
Lockeport
B0T 1L0
Biological Science:
(902) 656-3279
Conservation and Protection:
(902) 656-2314
Inspection:
(902) 656-3041

Post Office Box 157
Louisbourg
B0A 1M0
Conservation and Protection:
(902) 733-2121
Fishing Vessel Insurance Plan:
(902) 733-2255
Inspection:
(902) 733-2115

Federal Building
King Street
Post Office Box 460
Lunenburg
B0J 2C0
Biological Science:
(902) 634-4346
Conservation and Protection:
(902) 634-8833
Fishing Vessel Insurance Plan:
(902) 634-4064
Inspection:
(902) 634-8835
Statistics:
(902) 634-3920

Conservation and Protection
Post Office Box 147
Meteghan
B0W 2J0
(902) 645-2045

Inspection
Post Office Box 148
Meteghan
B0W 2J0
(902) 645-3432

Mersey Fish Hatchery
Milton
B0T 1P0
(902) 354-5443

Conservation and Protection
Moser River
B0J 2K0
(902) 347-2621

Post Office Box 24
Musquodoboit Harbour
B0J 2L0
Conservation and Protection:
(902) 889-2844
Inspection:
(902) 889-3292

Post Office Box 186
North Sydney
B2A 3M3
Conservation and Protection:
(902) 564-3572
Inspection:
(902) 564-3570

Conservation and Protection
Post Office Box 427
Parrsboro
B0M 1S0
(902) 254-3368

Conservation and Protection
Port Hawkesbury, Nova Scotia
Mail: Post Office Box 249
Arichat, Nova Scotia
B0E 1A0
(902) 625-3925

Inspection
Post Office Box 68
Pubnico
B0W 3S0
(902) 762-2414

Conservation and Protection
Post Office Box 72
Sheet Harbour
B0J 3B0
(902) 885-2660

Post Office Building
Mowatt Street
Post Office Box 490
Shelburne
B0T 1W0
Conservation and Protection,
Inspection:
(902) 875-2360
Small Craft Harbours:
(902) 875-3391

Post Office Box 274
Sherbrooke
B0J 3C0
Conservation and Protection:
(902) 522-2666
Inspection:
(902) 522-2181

For Telephone Services *see* pages 3 to 35

Conservation and Protection
Post Office Box 212
Shubenacadie
B0N 2H0
(902) 758-2847

Yarmouth Fish Hatchery
Rural Route 1
South Ohio
B0W 3E0
(902) 649-2370

90 Esplanade Avenue
Post Office Box 1085
Sydney
B1P 6J7
(902) 564-7362

Post Office Box 5, Site 8
Rural Route 2
Tantallon
B0J 3J0
Conservation and Protection:
(902) 826-2733
Inspection:
(902) 857-9395

Conservation and Protection,
Inspection
Post Office Box 688
Tiverton
B0V 1G0
(902) 839-2493

Conservation and Protection
Post Office Box 886
Truro
B2N 5G6
(902) 895-5456

Conservation and Protection
Post Office Building
Wedgeport
B0W 2P0
(902) 663-2550

Post Office Box 68
West Pubnico
B0W 3S0
Conservation and Protection:
(902) 762-2978
Inspection:
(902) 762-2414

215 Main Street
Yarmouth
B5A 1C6
(902) 742-1100

Ontario

Bayfield Institute for Marine Science
and Surveys
867 Lakeshore Road
Post Office Box 5050
Burlington
L7R 4A6
(416) 336-4811

Fort Erie Station
55 Jarvis Street
Post Office Box 336
Fort Erie
L2A 5N1
(416) 871-4220

Kingston Station
35 Terry Fox Drive, Unit 302
Kingston
K7M 7K5
(613) 545-8358

Head Office
Centennial Towers
200 Kent Street
Ottawa
K1A 0E6
(613) 993-0999

Owen Sound Field Office
1180 20th Street East
Post Office Box 969
Owen Sound
N4K 6H6
(519) 371-0040

Sea Lamprey Control Centre
Canal Drive
Sault Ste Marie
P6A 1P0
(705) 949-1102

285 Wilson Street
Sault Ste Marie
P6B 2K6
(705) 942-2210

307 Euclid Avenue
Thunder Bay
P7E 6G6
(807) 474-4881

District Office
590 Keele Street, Room 410
Toronto
M6N 3E3
(416) 763-1161

1714 Huron Church Road
Post Office Box 7252
Windsor
N9C 3Z1
(519) 252-7844

Prince Edward Island

Conservation and Protection
Post Office Box 190
Alberton
C0B 1B0
(902) 853-2297

Area Office
Gulf Region
Riverside Drive
Post Office Box 1236
Charlottetown
C1A 7M8
(902) 566-7800
Administration:
(902) 566-7808
Conservation and Protection:
(902) 566-7812
Fishing Vessel Insurance Plan:
(902) 566-7827
Inspection:
(902) 566-7807
Statistics:
(902) 566-7818

Ellerslie Fisheries Station
Ellerslie
C0B 1J0
(902) 831-2234

Post Office Box 340
Montague
C0A 1R0
Conservation & Protection:
(902) 838-2422
Inspection:
(902) 838-4025

Conservation and Protection
Post Office Box 31
Morell
C0A 1S0
(902) 961-2251

Post Office Box 448
Souris
C0A 2B0
Conservation and Protection:
(902) 687-2019
Inspection:
(902) 687-3583

Conservation and Protection,
Inspection
Post Office Box 1385
Summerside
C1N 4K2
(902) 436-2238

Inspection
Post Office Box 117
Tignish
C1A 7M8
(902) 882-3585

Quebec

9 Marquette Street, 2nd Floor
Baie-Comeau
G4Z 1K4
(418) 296-5949

Du Quai Road
Blanc-Sablon
G0C 1C0
(418) 461-2417

For Telephone Services *see* pages 3 to 35

Fisheries and Oceans
(continued)

QUEBEC *(continued)*

Port Royal Street
Post Office Box 879
Bonaventure
G0C 1E0
(418) 534-4056

Gros-Cap Road
Post Office Box 1058
Cap-aux-Meules
G0B 1B0
(418) 986-2095

Du Roi Building
118 De La Reine Street
Post Office Box 516
Gaspé
G0C 1R0
(418) 368-5559

Municipal Building, 2nd Floor
Post Office Box 148
Grande-Entrée
G0B 1H0
(418) 985-2942

84 Carrefour Street
Post Office Box 698
Grande-Rivière
G0C 1V0
(418) 385-3979

789 Roland Therrien Boulevard
Longueuil
J4H 4A6
(514) 928-4300

Maurice Lamontagne Institute
850 De La Mer
Post Office Box 1000
Mont-Joli
G5H 3Z4
(418) 775-6500

Québec Regional Office
Champlain Harbour Station
901 Du Cap Diamant Street, 3rd Floor
Post Office Box 15500
Quebec
G1K 7Y7
(418) 648-2519

78 Renard Boulevard
Post Office Box 307
Rivière-au-Renard
G0E 2A0
(418) 269-7704

Arctic Biological Station
555 St-Pierre Boulevard
Sainte-Anne-de-Bellevue
H9X 3R4
(514) 457-3660

42 Parc Road
Post Office Box 640
Sainte-Anne-des-Monts
G0E 2G0
(418) 763-7751

25 Napoleon Street
Sept-Îles
G4R 3K7
(418) 962-6314

SASKATCHEWAN

La Ronge Station
Post Office Box 348
La Ronge
S0J 1L0
(306) 425-2412

Meadow Lake Station
Federal Building
Post Office Box 928
Meadow Lake
S0M 1V0
(306) 236-5828

Immigration Building
94 15th Street East
Prince Albert
S6V 1E8
(306) 764-6424

YUKON

Fisheries Branch
Whitehorse District Office
122 Industrial Road
Whitehorse
Y1A 2T9
(403) 667-2235

Fitness and Amateur Sport Canada (FASC)

ONTARIO

Journal Tower South, 10th Floor
365 Laurier Avenue West
Ottawa
K1A 0X6
(613) 992-8941

Federal Business Development Bank (FBDB)

ALBERTA

Branch and CASE Office
Suncor Tower, Suite 1900
500 4th Avenue Southwest
Calgary
T2P 2V6
(403) 292-5000
Fax:
(403) 292-6616

Branch and CASE Office
Metropolitan Place, Suite 606
10303 Jasper Avenue
Edmonton
T5J 3N6
(403) 495-2277
Fax:
(403) 495-6616

Windsor Court, Suite 305
9835 101st Avenue
Grande Prairie
T8V 5V4
(403) 532-8875
Fax:
(403) 539-5130

Branch and CASE Office
Professional Building, Room 500
740 4th Avenue South
Lethbridge
T1J 0N9
(403) 328-9681
Fax:
(403) 382-3162

Riverside Office Plaza, Room 100
4919 59th Street
Red Deer
T4N 6C9
(403) 340-4203
Fax:
(403) 340-4243

BRITISH COLUMBIA

1260 Island Highway
Campbell River
V9W 2C8
(604) 287-9236
Fax:
(604) 287-2887

Branch and CASE Office
30 11th Avenue South
Cranbrook
V1C 2P1
(604) 426-7241
Fax:
(604) 426-2462

10230 100th Avenue
Fort St John
V1J 3Y9
(604) 787-0622
Fax:
(604) 787-9423

Branch and CASE Office
63 West Victoria Street, Room 100
Kamloops
V2C 6L3
(604) 374-2121
Fax:
(604) 374-5841

Branch and CASE Office
260 Harvey Avenue
Kelowna
V1Y 7S5
(604) 861-6032
Fax:
(604) 861-8023

Branch and CASE Office
20316 56th Avenue, Room 101
Langley
V3A 3Y7
(604) 533-1221
Fax:
(604) 533-8318

For Telephone Services *see* pages 3 to 35

Branch and CASE Office
111 Wallace Street
Nanaimo
V9R 5B2
(604) 754-0250
Duncan Office:
(604) 748-5202
Fax:
(604) 754-0256

Branch and CASE Office
The Permanent Tower, Room 200
299 Victoria Street
Prince George
V2L 5B8
(604) 561-5323
Fax:
(604) 561-5512

4641 Lazelle Avenue
Terrace
V8G 1S8
(604) 635-4951
Fax:
(604) 635-7468

British Columbia Regional Office
601 West Hastings Street, Room 700
Vancouver
V6B 5G9
(604) 666-7800
Fax:
(604) 666-4703

New Westminster Branch and CASE Office
Pacific and Yukon Regional Office
First Capital Place, Suite 201
960 Quayside Drive
Vancouver
V3M 3G2
(604) 525-1011
Fax:
(604) 666-1956

Branch and CASE Office
601 West Hastings Street, Suite 600
Vancouver
V6B 5G8
(604) 666-7850
Fax:
(604) 666-7859

North Vancouver Branch and CASE Office
221 West Esplanade, Room 6
Vancouver
V7M 3J3
(604) 666-7703
Fax:
(604) 666-1957

3700 33rd Street
Vernon
V1T 5T6
(604) 545-7215
Fax:
(604) 545-7205

Branch and CASE Office
990 Fort Street
Victoria
V8V 3K2
(604) 363-0161
Fax:
(604) 363-1400

94 North 1st Avenue
Williams Lake
V2G 1Y6
(604) 398-8233
Fax:
(604) 398-8323

Manitoba

Branch and CASE Office
940 Princess Avenue
Post Office Box 6
Brandon
R7A 5Y6
(204) 726-7570
Fax:
(204) 726-7555

Prairie and Northern Regional Office
155 Carlton Street, Suite 1200
Winnipeg
R3C 3H8
(204) 983-7811

Branch and CASE Office
155 Carlton Street, Suite 1100
Winnipeg
R3C 3H8
(204) 983-7900

New Brunswick

Keystone Place, 5th Floor
270 Douglas Avenue
Post Office Box 780
Bathurst
E2A 4A5
(506) 548-7360
Fax:
(506) 548-7381

121 De l'Église Street, Suite 405
Post Office Box 610
Edmundston
E3V 3L2
(506) 739-8311
Fax:
(506) 735-0019

Branch and CASE Office
Barker House, Suite 204
570 Queen Street
Post Office Box 754
Fredericton
E3B 5B4
(506) 452-3030
Fax:
(506) 452-2416

Branch and CASE Office
860 Main Street, 7th Floor
Moncton
E1C 1G2
(506) 851-6120
CASE Office:
(506) 851-6000
Fax:
(506) 851-6033

75 Prince William Street
Post Office Box 7173, Station A
Saint John
E2L 4S6
(506) 636-4751
CASE Office:
(506) 636-4751
Fax:
(506) 636-3892

Newfoundland

Herald Towers
4A Herald Avenue
Post Office Box 790
Corner Brook
A2H 6G7
(709) 637-4515
CASE Office:
(709) 637-4513
Fax:
(709) 634-9490

42 High Street
Post Office Box 744
Grand Falls
A2A 2M4
(709) 489-2181
Fax:
(709) 489-6569

Branch and CASE Office
Atlantic Place, 4th Floor
Post Office Box 520, Station C
St John's
A1C 5K4
(709) 772-5505
CASE Office:
(709) 772-5515
Fax:
(709) 772-2516

Northwest Territories

Scotia Centre, Suite 203
5102 Franklin Avenue
Post Office Box 70
Yellowknife
X1A 2N1
(403) 873-3565

Nova Scotia

129 Aberdeen Road, Suite 202
Post Office Box 540
Bridgewater
B4V 2X6
(902) 543-7821
Fax:
(902) 543-1409

For Telephone Services *see* pages 3 to 35

Federal Business Development Bank *(continued)*
NOVA SCOTIA *(continued)*

Atlantic Regional Office
Cogswell Tower, Suite 1400
Scotia Square
Post Office Box 1656
Halifax
B3J 2Z7
(902) 426-7860
Fax:
(902) 426-9033

Branch and CASE Office
Cogswell Tower, Suite 1400
Halifax
B3J 2Z7
(902) 426-7860
CASE Office:
(902) 426-2474
Fax:
(902) 426-9033

Branch and CASE Office
295 George Street
Post Office Box 726
Sydney
B1P 6H7
(902) 564-7700
Fax:
(902) 564-3975

622 Prince Street
Post Office Box 1378
Truro
B2N 5N2
(902) 895-6377
Fax:
(902) 893-7957

ONTARIO

152 Bayfield Street
Post Office Box 876
Barrie
L4M 4Y6
(705) 728-6072

Branch and CASE Office
4 Hughson Street South, 9th Floor
Hamilton
L8N 3Z1
(416) 572-2954

301 First Avenue South
Post Office Box 259
Kenora
P9N 3X3
(807) 468-5575

Plaza 16
16 Bath Road
Post Office Box 265
Kingston
K7L 4V8
(613) 545-8636
Fax:
(613) 545-3529

Kitchener-Waterloo Branch and CASE Office
Commerce House, 4th Floor
50 Queen Street North
Kitchener
N2H 6P4
(519) 744-4186

Branch and CASE Office
197 York Street, Suite 1000
London
N6A 1B2
(519) 434-2144

Branch and CASE Office
3660 Hurontario Street, 8th Floor
Mississauga
L5B 3C4
(416) 566-6417

Branch and CASE Office
205 Main Street East
Post Office Box 925
North Bay
P1B 8K1
(705) 476-4123
Fax:
(705) 476-5829

Branch and CASE Office
17 King Street East, 3rd Floor
Oshawa
L1H 1A8
(416) 576-6800
Fax:
(416) 576-3302

Branch and CASE Office
280 Albert Street, 3rd Floor
Ottawa
K1P 5G8
(613) 995-0234
Fax:
(613) 995-9045

340 George Street North
Post Office Box 1419
Peterborough
K9J 7H6
(705) 748-3241
Fax:
(705) 748-3243

43 Church Street, Suite 504
Post Office Box 1193
St Catharines
L2R 7A7
(416) 685-4804
Fax:
(416) 641-3171

153 Great Northern Road
Sault Ste Marie
P6B 4Y9
(705) 949-3680

516 Huron Street
Stratford
N5A 5T7
(519) 271-5650

75 Elm Street
Post Office Box 820
Sudbury
P3C 1R6
(705) 674-8347

Branch and CASE Office
905 East Victoria Avenue
Post Office Box 878
Thunder Bay
P7C 4X7
(807) 623-2745
Fax:
(807) 623-9528

83 Algonquin Boulevard West
Post Office Box 1240
Timmins
P4N 7J5
(705) 267-6416

Ontario Regional Office
777 Bay Street, 29th Floor
Toronto
M5G 2C8
(416) 973-0341
CASE Office:
(416) 973-0075
Fax:
(416) 973-0032

Toronto North Branch and CASE Office
4576 Yonge Street, Suite 508
Toronto
M2N 5L6
(416) 250-9009

Scarborough Branch
55 Town Centre Court, Suite 516
Scarborough
Toronto
M1P 4X4
(416) 431-4443

Branch and CASE Office
500 Ouellette Avenue
Windsor
N9A 1B3
(519) 254-8626

PRINCE EDWARD ISLAND

Branch and CASE Office
51 University Avenue, 2nd Floor
Post Office Box 488
Charlottetown
C1A 4K8
(902) 566-7454
Fax:
(902) 566-7459

QUEBEC

Branch and CASE Office
475 Des Champs-Elysées Street
Chicoutimi
G7H 5V7
(418) 545-1580
Fax:
(418) 545-6434

1010 René Lévesque Boulevard
Drummondville
J2C 5W4
(819) 478-4951
Fax:
(819) 478-5864

33 Dufferin Street
Granby
J2G 4W5
(514) 372-5202
Fax:
(514) 372-2423

259 St-Joseph Boulevard, Suite 104
Hull
J8Y 6T1
(819) 997-4434
Fax:
(819) 997-4435

Branch and CASE Office
3090 Le Carrefour Boulevard, Suite 700
Laval
H7T 2J7
(514) 687-4121
Fax:
(514) 687-6889

Head Office
800 Place Victoria
Post Office Box 335
Montreal
H4Z 1L4
(514) 283-5904

Place Victoria Branch and CASE Office
800 Place Victoria, Main Floor
Post Office Box 187
Montreal
H4Z 1C8
(514) 878-9571
Fax:
(514) 878-4537

Saint-Laurent Branch and CASE Office
3100 Côte Vertu Road, Room 160
Montreal
H4R 2J8
(514) 334-6560
Fax:
(514) 334-8021

Branch and CASE Office
550 Chambly Road, Suite 100
Montreal
J4H 3L8
Longueuil
(514) 928-4120
Fax:
(514) 928-4127

Branch and CASE Office
6068 Sherbrooke Street East
Montreal
H1N 1C1
(514) 255-2311
Fax:
(514) 255-7097

Branch and CASE Office
871 Saint-Louis Road
Quebec
G1S 1C1
(418) 648-3972
Fax:
(418) 648-5528

Branch and CASE Office
391 Jessop Boulevard
Rimouski
G5L 1M9
(418) 722-3300
CASE Office:
(418) 722-3315
Fax:
(418) 722-3362

139 Quebec Boulevard, Room 301
Rouyn-Noranda
J9X 6M8
(819) 764-6701
Fax:
(819) 764-5472

Galeries des Laurentides, Room 230
500 Des Laurentides Boulevard
Saint-Antoine-des-Laurentides
Saint-Jérôme
J7Z 4M2
(514) 432-7111
Fax:
(514) 432-8366

106 Napoléon Street, Room 305
Sept-Îles
G4R 3L7
(418) 968-1420
Fax:
(418) 962-2956

Branch and CASE Office
2532 King Street West
Sherbrooke
J1J 2E8
(819) 564-5700
Fax:
(819) 564-4276

Branch and CASE Office
1660 Royal Street
Trois-Rivières
G9A 4K3
(819) 375-1621
Fax:
(819) 375-0590

Saskatchewan

1100 1st Avenue East
Post Office 520
Prince Albert
S6V 5R8
(306) 953-8580

Branch and CASE Office
Bank of Canada Building, Room 320
2220 12th Avenue
Regina
S4P 0M8
(306) 780-6478
Fax:
(306) 780-7516

Branch and CASE Office
Canada Building, 8th Floor
105 21st Street East
Saskatoon
S7K 0B3
(306) 975-4822
Fax:
(306) 975-5955

Yukon

2090A 2nd Avenue
Whitehorse
Y1A 1B6
(403) 668-4030
Fax:
(403) 667-4058

Finance Canada, Department of (FC)

Ontario

Head Office
L'Esplanade Laurier, East Tower
140 O'Connor Street
Ottawa
K1A 0G5
(613) 992-1573

Farm Credit Corporation Canada (FCC)

Alberta

County of Barrhead Building
5304 49th Street
Post Office Box 498
Barrhead
T0G 0E0
(403) 674-4744

408 1st Street West
Post Office Box 579
Brooks
T0J 0J0
(403) 362-3181

2116 27th Avenue North East, Suite 317
Calgary
T2E 7A6
(403) 292-6100

4923 51st Street
Camrose
T4V 1S4
(403) 672-2486

For Telephone Services *see* pages 3 to 35

Farm Credit Corporation Canada *(continued)*
ALBERTA *(continued)*

Greentree Co-op Centre, 2nd Floor
Post Office Box 849
Drumheller
T0J 0Y0
(403) 823-4111

Alberta Regional Office
First Street Building, Room 1550
10250 101st Street
Edmonton
T5J 3P4
(403) 495-4488

10922 104th Avenue
Post Office Box 429
Fairview
T0H 1L0
(403) 835-4020

Notre-Dame College
Post Office Box 29
Falher
T0H 1M0
(403) 837-2333

10712 100th Street, Suite 102
Grande Prairie
T8V 3X8
(403) 532-4790

Commercial Building, Suite 1
219 2nd Avenue West
Post Office Box 40
Hanna
T0J 1P0
(403) 854-3612

Parkland Place, 2nd Floor
5033 52nd Street
Post Office Box 760
Lacombe
T0C 1S0
(403) 782-6678

Chancery Court, Suite 290
220 4th Street South
Lethbridge
T1J 4J7
(403) 329-3009

River Centre
378 1st Street South East
Medicine Hat
T1A 0A6
(403) 526-3747

5221 46th Street, Bay 5
Post Office Box 3310
Olds
T0M 1P0
(403) 556-8177

10010 98th Street
Post Office Box 6449
Peace River
T8S 1S3
(403) 624-2716

4432 50th Avenue
Post Office Box 2859
St Paul
T0A 3A0
(403) 645-3953

Federal Building
Corner of 50th Avenue and 51st Street
Post Office Box 1719
Stettler
T0C 2L0
(403) 742-3165

New Town Hall
4829 50th Street
Post Office Box 340
Vegreville
T0B 4L0
(403) 632-2858

Steward Building
5102 50th Avenue
Post Office Box 1408
Vermilion
T0B 4M0
(403) 853-5738

405 4th Avenue
Post Office Box 1208
Wainwright
T0B 4P0
(403) 842-3530

10030 106th Street, Suite 19
Post Office Box 370
Westlock
T0G 2L0
(403) 349-3202
Direct line to Edmonton:
(403) 421-0649

Wetaskiwin Credit Union Building
5111 50th Avenue
Post Office Box 6506
Wetaskiwin
T9A 0S5
(403) 352-3636

BRITISH COLUMBIA

2760 Trethewey Street, Suite 206
Abbotsford
V2T 3R1
(604) 859-7761

1136 103rd Avenue, Suite 100
Dawson Creek
V1G 2G7
(604) 782-1346

District Office
595 KLO Road, Suite 200
Kelowna
V1Y 8E7
(604) 861-6018

MANITOBA

Interlake Mall
Main Street South
Post Office Box 460
Arborg
R0C 0A0
(204) 376-5291

Thomas Mall
724 18th Street
Brandon
R7A 5B5
(204) 726-7595

Dufferin Credit Union Building
7 1st Avenue South West
Post Office Box 697
Carman
R0G 0J0
(204) 745-6759

Post Office Building, Suite 203
317 Main Street North
Post Office Box 160
Dauphin
R7N 2V1
(204) 638-6816

317 South Railway Street, Suite 1
Post Office Box 399
Killarney
R0K 1G0
(204) 523-7551

The Market Place
108 8th Street
Post Office Box 998
Morden
R0G 1J0
(204) 822-4461

Neepawa Building
341 Mountain Avenue
Post Office Box 236
Neepawa
R0J 1H0
(204) 476-3427

Co-op Town and Country Mall
Highway 1A West
Post Office Box 1058
Portage la Prairie
R1N 3C5
(204) 857-8729

Virden Credit Union Building
Lower Level
291 Nelson Street West
Post Office Box 760
Virden
R0M 2C0
(204) 748-1306

Regional Office
5 Donald Street, Room 400
Winnipeg
R3L 2T4
(204) 983-4039

For Telephone Services *see* pages 3 to 35

District Office
Newdale Plaza, Suite 202
2989 Pembina Highway
Winnipeg
R3T 2H5
(204) 983-0121

New Brunswick

377 Broadway Street
Post Office Box 1890
Grand Falls
E0J 1M0
(506) 473-3853

Regional and District Office
Boulevard Plaza
Phase I, Suite 230
1133 St George Boulevard
Moncton
E1E 4E1
(506) 851-6595

New Brunswick Milk Marketing Board Building
Roachville
Post Office Box 751
Sussex
E0E 1P0
(506) 432-9135

Newfoundland

c/o Mount Pearl Research Station
Brookdale Road
Post Office Box 7098
St John's
A1E 3Y3
(709) 772-4635

Ontario

Barridale Executive Centre
20 Anne Street South, Suite 4
Barrie
L4N 2C6
(705) 728-2235

71 Front Street North
Post Office Box 60
Campbellford
K0L 1L0
(705) 653-1760

435 Grand Avenue West
Post Office Box 787
Chatham
N7M 5L1
(519) 352-1220

20 Montreal Road
Cornwall
K6H 1B1
(613) 932-0442
(613) 938-7385

360 Fairview Avenue West
Essex
N8M 1Y3
(519) 776-4219

55 South Street
Goderich
N7A 3L5
(519) 524-5366

Ontario Regional Office
450 Speedvale Avenue West, Suite 201
Guelph
N1H 7G7
(519) 821-1330

Frontenac Mall
300 Bath Road, Suite 2
Kingston
K7M 4X4
(613) 545-8357

5 Talbot Road South
Post Office Box 668
Lambeth
N0L 1S0
(519) 652-3259

130 William Street North
Lindsay
K9V 4A8
(705) 324-5773

242 Inkerman Street East
Post Office Box 39
Listowel
N4W 3H2
(519) 291-3450

8 Whitewood Avenue
Post Office Box 458
New Liskeard
P0J 1P0
(705) 647-6050

593 Main Street East, Suite 5
North Bay
P1B 1B7
(705) 474-4240

Head Office
434 Queen Street
Post Office Box 2314, Postal Station D
Ottawa
K1P 6J9
(613) 996-6606

District Office
120 Robertson Road, Room 209
Nepean
Ottawa
K2H 5Z1
(613) 995-1291

Federal Building
901 3rd Avenue East, Suite 203
Owen Sound
N4K 2K7
(519) 376-6338

65 Queensway East
Post Office Box 401
Simcoe
N3Y 4M5
(519) 426-3312

Federal Building
Corner of Albert and Waterloo Streets
Post Office Box 26
Stratford
N5A 6S8
(519) 271-0460

Inspection Services Building
4890 Victoria Avenue North
Vineland Station
L0R 2E0
(416) 562-7355

1315 Yonge Street
Post Office Box 428
Walkerton
N0G 2V0
(519) 881-1490

Courtview Building
69 Light Street
Post Office Box 455
Woodstock
N4S 7Y5
(519) 539-9839

Rural Route 1
Reece's Corners
Wyoming
N0N 1T0
(519) 845-3309

Prince Edward Island

281 University Avenue, 2nd Floor
Charlottetown
C1A 4M3
(902) 566-7067

FIDA Building
216 Water Street
Post Office Box 160
Summerside
C1N 4Y8
(902) 436-6951

Quebec

Jacques Gagnon Complex
100 St. Joseph Street South, Suite 206
Alma
G8B 7A6
(418) 668-2411

702 Bois-Francs Boulevard South
Arthabaska
G6P 5W6
(819) 357-9294

1001 Bernier Street
Drummondville
J2C 6T5
(819) 478-2561

District Office
Place Picadilly
174 Greber Boulevard, Suite 204
Gatineau
J8T 6Z5
(819) 243-8393

For Telephone Services *see* pages 3 to 35

Farm Credit Corporation Canada *(continued)*

QUEBEC *(continued)*

391 Principale Street, Room 109
Granby
J2G 2W7
(514) 378-4050

400 Notre-Dame Street
Joliette
J6E 3H4
(514) 753-7855

Regional Office
Champlain Building, Suite 2000
2700 Laurier Boulevard
Post Office Box 3600
Sainte-Foy
Quebec
G1V 4C7
(418) 648-3993

District Office
Centre Commercial
Place des Quatre-Bourgeois, 2nd Floor
999 De Bourgogne Street
Sainte-Foy
Quebec
G1W 4S6
(418) 648-5133

320 Saint-Germain Street East
Post Office Box 1025
Rimouski
G5L 7E1
(418) 723-0705

Multipro Building, Suite 103
962 Paradis Street
Roberval
G8H 2K1
(819) 275-0822

4300 Bourque Boulevard, Room 203
Rock Forest
J1N 1E6
(819) 564-5512

1275 6th Avenue
Saint-Georges West
Saint-Georges
G5Y 3V4
(418) 228-2073

Galeries St. Hyacinthe
1050 Casavant Boulevard West, Suite 2003
Saint-Hyacinthe
J2S 8B9
(514) 773-2519

921 Du Séminaire Boulevard, Suite 115
Saint-Jean-sur-Richelieu
J3A 1B6
(514) 348-3849

249A Des Laurentides Boulevard
Saint-Antoine-des-Laurentides
Saint-Jérôme
J7Z 4L6
(514) 438-2119

Place Jean XXIII
5365 Jean XXIII Boulevard, Suite 210
Trois-Rivières
G8Z 4A6
(819) 374-2418

87 Sainte-Cécile Street
Valleyfield
J6T 1L9
(514) 371-1772

SASKATCHEWAN

131 3rd Avenue West
Post Office Box 1060
Assiniboia
S0H 0B0
(306) 642-5282

205 Main Street
Post Office Box 430
Carlyle
S0C 0R0
(306) 453-2595

640 10th Street
Post Office Box 937
Humboldt
S0K 2A0
(306) 682-3902

125 1st Avenue East
Post Office Box 310
Kindersley
S0L 1S0
(306) 463-3822

201 2nd Street West
Meadow Lake
S0M 1V0
(306) 236-5850

15 Thatcher Drive East
Mail: Post Office Box 1690
Moose Jaw
S6H 7K7
(306) 693-4077

1301 101st Street, Room 201
North Battleford
S9A 0Z9
(306) 445-6222

118 11th Street East, Suite 200
Prince Albert
S6V 1A1
(306) 953-8562

Saskatchewan Regional Office
2401 Saskatchewan Drive, Suite 110
Regina
S4P 4H9
(306) 780-5610

District Office
4303 Albert Street, Suite 303
Regina
S4S 3R6
(306) 780-5616

Highway 4 North
Post Office Box 1118
Rosetown
S0L 2V0
(306) 882-2231

2100 8th Street East, Suite 301
Saskatoon
S7H 0V1
(306) 975-4248

1061 Central Avenue North, Suite 6
Swift Current
S9H 4Y9
(306) 773-2991

803 100th Street
Post Office Box 820
Tisdale
S0E 1T0
(306) 873-4511

Federal Building
76 3rd Street North East, Suite 200
Post Office Box 1177
Weyburn
S4H 2L5
(306) 842-3559

119 1st Street East
Post Office Box 249
Wynyard
S0A 4T0
(306) 554-2344

Broadcast Place, 2nd Floor
120 Smith Street East
Yorkton
S3N 3V3
(306) 783-9431

Federal Court of Canada (FCTC)

ALBERTA

Local Office
Canadian Occidental Tower, 3rd Floor
635 8th Avenue South West
Post Office Box 16
Calgary
T2P 3M3
(403) 292-5920

Local Office
Scotia Place, Tower I, 5th Floor
10060 Jasper Avenue
Post Office Box 51
Edmonton
T5J 3R8
(403) 495-4651

For Telephone Services *see* pages 3 to 35

BRITISH COLUMBIA

Local Office
Pacific Centre, 16th Floor
700 West Georgia Street
Post Office Box 10065
Vancouver
V7Y 1B6
(604) 666-3232

MANITOBA

Local Office
Imperial Broadway Tower
363 Broadway Street, 4th Floor
Winnipeg
R3C 3N9
(204) 983-2509

NEW BRUNSWICK

Local Office
Westmorland Place
82 Westmorland Street
Fredericton
E3B 3L3
(506) 452-3016

Local Office
Provincial Building, Room 413
110 Charlotte Street
Saint John
E2L 2J3
(506) 636-4990

NEWFOUNDLAND

Local Office
The Court House
Duckworth Street
Post Office Box 937
St John's
A1C 5M3
(709) 722-2884

NORTHWEST TERRITORIES

Local Office
The Court House
4905 49th Street
Post Office Box 1320
Yellowknife
X1A 2L9
(403) 873-2044

NOVA SCOTIA

Halifax Ferry Terminal
5077 George Street
Halifax
B3J 1M3
(902) 426-3282

ONTARIO

Principal Office
Federal Court of Canada Annex
Corner of Kent and Wellington Streets
Ottawa
K1A 0H9
(613) 996-6719

Local Office
Canada Life Building, 8th Floor
330 University Avenue
Toronto
M5G 1R7
(416) 973-3356

PRINCE EDWARD ISLAND

Law Courts
42 Water Street
Post Office Box 2000
Charlottetown
C1A 7N8
(902) 892-9900

QUEBEC

Court House, Room 11.10
1 Notre-Dame Street East
Montreal
H2Y 1B6
(514) 283-4820

Quebec Local Office
Court House
300 Jean-Lesage Boulevard, 5th Floor
Quebec
G1K 8K6
(418) 648-4920

SASKATCHEWAN

Local Office
Court House
2425 Victoria Avenue
Regina
S4P 3V7
(306) 780-5268

Local Office
Provincial Court House
520 Spadina Crescent East
Saskatoon
S7K 2H6
(306) 975-4509

YUKON

Local Office
Andrew A. Phillipsen Law Centre
2134 2nd Avenue
Whitehorse
Y1A 5H6
(403) 667-5441

Freshwater Fish Marketing Corporation (FFMC)

ALBERTA

11635 145th Street
Edmonton
T5M 1V9
(403) 495-5103

MANITOBA

Head Office
1199 Plessis Road
Winnipeg
R2C 3L4
(204) 983-6600

Federal Judicial Affairs (Office of the Commissioner for) (FJA)

ONTARIO

110 O'Connor Street, 11th Floor
Ottawa
K1A 1E3
(613) 992-3107

Foreign Claims Commission (FNCC)

ONTARIO

Lester B Pearson Building
125 Sussex Drive
Post Office Box 432
Ottawa
K1N 8V5
(613) 995-2064

Forestry Canada (FORC)

ALBERTA

Northwest Region
5320 122nd Street
Edmonton
T6H 3S5
(403) 435-7210

BRITISH COLUMBIA

District Office
Rural Route 8
Site 25, Compartment 10
Prince George
V2N 4M6
(604) 963-7519

Pacific and Yukon Region
506 West Burnside Road
Victoria
V8Z 1M5
(604) 363-0600

MANITOBA

District Office
Northern Forestry Centre
180 Main Street, Room 104
Winnipeg
R3C 1A6
(204) 983-4817

For Telephone Services *see* pages 3 to 35

Forestry Canada *(continued)*

New Brunswick

Maritime Region
Regent Street
Post Office Box 4000
Fredericton
E3B 5P7
(506) 452-3500

Newfoundland

Newfoundland and Labrador Region
Buildings 303-304
Mail: Post Office Box 6028
Pleasantville
St John's
A1C 5X8
(709) 772-6019

Nova Scotia

Truro Sub-Office
664 Prince Street, Room 203
Post Office Box 667
Truro
B2N 5E5
(902) 893-0098

Ontario

Petawawa National Forestry Institute
Post Office Box 2000
Chalk River
K0J 1J0
(613) 589-2880

Ontario Region
Forest Pest Management Institute
Great Lakes Forestry Centre
1219 Queen Street East
Post Office Box 490
Sault Ste Marie
P6A 5M7
(705) 949-9461

Prince Edward Island

District Office
Upton Road
Post Office Box 190
Charlottetown
C1A 7K4
(902) 566-7061

Quebec

Headquarters
Place Vincent Massey, 3rd Floor
351 Saint-Joseph Boulevard
Hull, Quebec
Mail: Ottawa, Ontario K1A 1G5
(819) 997-1107

Quebec Region
1055 Du P.E.P.S. Street
Post Office Box 3800
Sainte-Foy
Quebec
G1V 4C7
(418) 648-5850

District Office
212 Belzile Street
Rimouski
G5L 3C3
(418) 722-3144

District Office
1574 Sullivan Road
Val-d'Or
J9P 1M3
(819) 825-2622

Saskatchewan

District Office
1288 Central Avenue
Prince Albert
S6V 4V8
(306) 953-8544

Federal-Provincial Relations Office (FPRO)

Ontario

59 Sparks Street, Room 309
Ottawa
K1A 0A3
(613) 957-5302

Governor General (GG)

Ontario

Government House
1 Sussex Drive
Ottawa
K1A 0A1
(613) 993-8200

House of Commons (HOC)

Ontario

Wellington Street
Ottawa
K1A 0A6
(613) 992-4793

Health and Welfare Canada (HWC)

Alberta

Medical Services
Atikameg Health Centre
General Delivery
Atikameg
T0G 0C0
(403) 767-3941

Health Protection Branch
Calgary District Office
220 4th Avenue South East, Room 282
Post Office Box 2958, Station M
Calgary
T2P 3C3
(403) 292-4650

Income Security Programs
220 4th Avenue South East, Room 278
Post Office Box 2678, Station M
Calgary
T2P 3C1
Inquiries:
(403) 292-5559
(403) 292-5877 (Service in French)

Medical Services
Harry Hays Building, Room 622
Post Office Box 2997, Station M
Calgary
T2P 3C1
(403) 292-5525
Southern Alberta Zone Headquarters:
(403) 292-6441

Health Protection Branch
Canada Place, Suite 840
9700 Jasper Avenue
Edmonton
T5K 1C5
(403) 495-2626

Income Security Programs
Regional Office
Canada Place, Suite 155
9700 Jasper Avenue
Edmonton
T5J 4C2
Inquiries:
(403) 420-2630
(403) 495-2735 (service in French)

Medical Services
Regional Office
Canada Place, 7th Floor
9700 Jasper Avenue
Edmonton
T5J 4C3
(403) 495-2713
Central Alberta Zone Headquarters:
(403) 495-5406
Northern Alberta Zone Headquarters:
(403) 495-5415

Social Service Programs
Alberta, Yukon and Northwest Territories
Regional Office
Canada Place, Room 850
9700 Jasper Avenue
Edmonton
T5J 4C3
(403) 495-2754

Income Security Programs
5233 49th Avenue
Red Deer
T4N 6G5
(403) 340-4222

For Telephone Services *see* pages 3 to 35

British Columbia

Public Affairs
757 West Hastings Street, Room 245
Vancouver
V6C 1A1
(604) 666-2083

1525 West 8th Avenue
Vancouver
V6J 1T5
(604) 666-2310

Health Protection Branch
Western Regional Office
3155 Willingdon Green
Burnaby
Vancouver
V5G 4P2
(604) 666-3350

Health Services and Promotion Branch
Health Promotion Directorate
Pacific Regional Office
750 Cambie Street, 4th Floor
Vancouver
V6B 4V5
(604) 666-6061

Income Security Programs
Client Service Centre
5625 Imperial Street, Room 101
Burnaby
Vancouver
V5J 1E9
(604) 666-3040

Income Security Programs
Sinclair Centre
757 West Hastings Street, Room W410
Vancouver
V6C 1A1
(604) 666-3040

Income Security Programs
221 West Esplanade Avenue, Room 113
North Vancouver
Vancouver
V7M 3G7
(604) 666-3040

Medical Services
Pacific Region
757 West Hastings Street, Suite 540
Vancouver
V6C 3E6
(604) 666-0921
South Mainland Zone:
(604) 666-3331

Medical Services
Civil Aviation Medicine
800 Burrard Street
Post Office Box 220
Vancouver
V6Z 2J8
(604) 666-0921

Social Service Programs
New Horizons Program
Regional Office
2150 West Broadway, Suite 308
Vancouver
V6K 4L9
(604) 666-2729

Health Protection Branch
Canada Custom House, Room 231
816 Government Street
Victoria
V8W 1W9
(604) 363-3166

Income Security Programs
Federal Building, Room 102
1230 Government Street
Victoria
V8W 2Y1
(604) 363-5355

Medical Services
Vancouver Island Zone
Federal Building, Room 510
1230 Government Street
Victoria
V8W 3G7
(604) 363-3387

Social Services Programs
Canada Custom House, Room 239
816 Government Street
Victoria
V8W 1W9
(604) 363-3284

Manitoba

Health Protection Branch
Federal Building, Room 227
153 11th Street
Brandon
R7A 1A8
(204) 726-7565

Income Security Programs
153 11th Street, Suite B
Brandon
R7A 4J5
(204) 726-7560

Medical Services
Brandon Health Centre
136 11th Street
Post Office Box 1037
Brandon
R7A 6A3
(204) 726-7582

Communications Directorate
Prairie Region
Eaton Place, Room 505
330 Graham Avenue
Winnipeg
R3C 4C8
(204) 983-3028

Health Protection Branch
Central Regional Office
510 Lagimodière Boulevard
Winnipeg
R2J 3Y1
Information:
(204) 983-5490
Complaints:
(204) 983-5450

Health Services and Promotion Branch
Health Promotion Directorate
Prairie Regional Office
213 Notre Dame Avenue, Room 603
Winnipeg
R3B 1N3
(204) 983-2554

Income Security Programs
Client Service Centre
Eaton Place, Main Floor
330 Graham Avenue
Winnipeg
R3C 4C8
(204) 983-3640
(204) 983-4974 (service in French)

Medical Services
Manitoba Region
303 Main Street, Suite 500
Winnipeg
R3C 0H4
Indian Health Services:
(204) 983-4199
National Native Alcohol and Drug Abuse Program:
(204) 983-2984
Public Service Health and Immigration Services:
(204) 983-4194

Medical Services
South Zone
275 Portage Avenue, Room 600
Winnipeg
R3B 2B3
(204) 983-3172

Social Service Programs
330 Graham Avenue, Suite 615
Winnipeg
R3C 4A5
(204) 983-6178

Social Service Programs
New Horizons Program
Regional Office
Eaton Place
340 Graham Avenue
Winnipeg
R3C 4C2
(204) 983-2833

For Telephone Services *see* pages 3 to 35

Health and Welfare Canada
(continued)

New Brunswick

Income Security Programs
New Brunswick Regional Office
Federal Building
633 Queen Street
Post Office Box 250
Fredericton
E3B 4Z6
(506) 452-3300

Medical Services
New Brunswick and Prince Edward Island Zone
Chestnut Complex
500 Beaverbrook Court
Fredericton
E3B 5X4
(506) 452-3017

Social Service Programs
c/o Department of Income Assistance
Carleton Place, 6th Floor
520 King Street
Post Office Box 6000
Fredericton
E3B 5H1
(506) 452-3344

Income Security Programs
Client Service Centre
Terminal Plaza Building, 3rd Floor
1222 Main Street
Moncton
E1C 1H6
(506) 851-7000

Social Service Programs
New Horizons Program
Regional Office
Terminal Plaza Building, 3rd Floor
1222 Main Street
Moncton
E1C 1H6
(506) 851-7007

Health Protection Branch
District Office
New Customs Building
189 Prince William Street, Room 517
Saint John
E2L 2B9
(506) 636-4044

Income Security Programs
Client Service Centre
400 Main Street, Suite 1040
Saint John
E2K 4N5
(506) 636-4527

Newfoundland

Health Protection Branch
Cormack Building, Suite 304
2 Steers Cove
Mail: Post Office Box 2036
St John's
A1C 5R6
(709) 772-5536

Income Security Programs
Regional Office and Client Service Centre
310 Pleasantville
Post Office Box 9430
St John's
A1A 2Y5
(709) 772-5501

Medical Services Branch
Cormack Building, Suite 303
Post Office Box 667, Station C
St John's
A1C 5L4
(709) 772-5571

Social Service Programs
c/o Department of Social Services
Confederation Building Annex
Post Office Box 8700
St John's
A1B 4J6
(709) 576-3606

Social Service Programs
New Horizons Program
Regional Office
Cormack Building, 3rd Floor
2 Steers Cove
Post Office Box 1752, Station C
St John's
A1C 5P5
(709) 772-2279

Nova Scotia

Communications Directorate
1496 Water Street
Halifax
B3J 1R9
(902) 426-2668

Health Protection Branch
Atlantic Regional Office
Parklane Terrace, Suite 601
5657 Spring Garden Road
Mail: Post Office Box 3250
Halifax South
Halifax
B3J 3H5
Regional Office:
(902) 426-2160
District Office:
(902) 426-5773

Health Services and Promotion Branch
Atlantic Regional Office
Duke Tower, Suite 1110
5251 Duke Street
Halifax
B3J 1P4
(902) 426-2700

Income Security Programs
Client Service Centre
West End Mall, Suite 111
6960 Mumford Road
Halifax
B3L 4P1
(902) 426-3711
(902) 426-1882 (service in French)

Medical Services
Atlantic Region
Parklane Terrace, Suite 301
5657 Spring Garden Road
Halifax
B3J 1V6
(902) 426-3608
Public Service Health Unit:
(902) 426-5023

Social Service Programs
c/o Department of Social Services
Johnstone Building, 3rd Floor
5182 Prince Street
Post Office Box 696
Halifax
B3J 2T7
(902) 424-6763

Social Service Programs
New Horizons Program
Regional Office
Halifax Insurance Building, 4th Floor
5670 Spring Garden Road
Halifax
B3J 1H6
(902) 426-2741

Income Security Programs
c/o Employment and Immigration Canada Office
116 King Street
North Sydney
B2A 3R7
(902) 564-7350

Income Security Programs
196 George Street
Sydney
B1P 1J3
(902) 564-7350

Medical Services
Sydney Health Centre
63 Charlotte Street
Sydney
B1P 1B8
(902) 564-7290

Medical Services
Eskasoni Health Centre
c/o 63 Charlotte Street
Sydney
B1P 1B8

Ontario

Income Security Programs
Client Service Centre
Judy LaMarsh Building
65 William Street South
Post Office Box 2020
Chatham
N7M 4S2
(519) 436-3000

For Telephone Services *see* pages 3 to 35

Head Office
Brooke Claxton Building
De la Colombine Boulevard
Tunney's Pasture
Ottawa
K1A 0K9
(613) 957-2991

Health Protection Branch
Head Office
Health Protection Building
Holland Avenue
Tunney's Pasture
Ottawa
K1A 0L2
(613) 957-2991

Health Protection Branch
Bureau of Dangerous Drugs
Jackson Building, 3rd Floor
122 Bank Street
Ottawa
K1A 1B9
(613) 954-6522

Health Protection Branch
Federal Centre for AIDS
301 Elgin Street, 2nd Floor
Ottawa
K1A 0L2
(613) 957-1772

Health Protection Branch
Food and Drug Inspection
District Office
SBI Building, 11th Floor
2323 Riverside Drive
Ottawa
K1A 0L2
(613) 954-6807

Health Services and Promotion Branch
Head Office
Jeanne Mance Building, 5th Floor
Tunney's Pasture
Ottawa
K1A 1B4
(613) 954-8525

Income Security Programs
Head Office
Vanier Place, Tower B, 9th Floor
355 River Road
Vanier
Ottawa
K1L 8C1
(613) 957-2612

Income Security Programs
414 Cooper Street, 1st Floor
Ottawa
K1A 0L4
(613) 990-1500

Medical Services
Head Office
Jeanne Mance Building
De l'Églantine Street
Tunney's Pasture
Ottawa
K1A 0L3
(613) 957-7701

Medical Services
Ontario Region
1547 Merivale Road
Nepean
Ottawa
K1A 0L3
(613) 952-0086

Medical Services
District Health Unit
301 Elgin Street
Ottawa
K1A 0L3
Immigration Medicals:
(613) 954-6599
Immunization:
(613) 954-6594
Public Service Medical Centre:
(613) 954-6594

Medical Services
National Capital Region
Bonaventure Building
301 Elgin Street
Ottawa
K1A 0L3
(613) 954-6542
Overseas:
(613) 954-6544

Social Service Programs
Head Office
Brooke Claxton Building
Tunney's Pasture
Ottawa
K1A 1B5
(613) 957-2953

Social Service Programs
New Horizons Program
National Office
Brooke Claxton Building
De la Colombine Boulevard
Tunney's Pasture
Ottawa
K1A 1B5
(613) 957-2880

Communications
Regional Office
200 Town Centre Court, Suite 1110
Scarborough
Toronto
M1P 4X8

Health Protection Branch
Ontario Regional Office
2301 Midland Avenue
Scarborough
Toronto
M1P 4R7
(416) 973-1600

Health Services and Promotion Branch
Health Promotion Directorate
Ontario Regional Office
2221 Yonge Street, Suite 605
Toronto
M4S 2B4
(416) 973-6484

Income Security Programs
Regional Office and Scarborough Client Service Office
Scarborough Town Centre
200 Town Centre Court
Post Office Box 5100, Station D
Scarborough
Toronto
M1R 5C8
(416) 296-0311

Income Security Programs
Toronto Mid-Town Client Service Centre
118 Eglinton Avenue West, 2nd Floor
Toronto
M4R 2G4
(416) 296-0311

Income Security Programs
Etobicoke Client Service Office
2100 Bloor Street West
Etobicoke
Toronto
M4R 2G4
(416) 296-0311

Income Security Programs
North York Client Service Centre
Federal Building, Level 1
4900 Yonge Street
Willowdale
Toronto
M2N 6B1
(416) 296-0311

Medical Services
Southern Ontario Zone
55 Saint Clair Avenue East, 3rd Floor
Toronto
M4T 1M2
(416) 973-6241
Quarantine Program Inquiries:
(416) 973-6242

Social Service Programs
c/o Ministry of Community and Social Services
Hepburn Building, 3rd Floor
80 Grosvenor Street
Toronto
M7A 1E9
(416) 965-1083

Social Service Programs
New Horizons Program
Regional Office
2300 Yonge Street, Room 1104
Toronto
M4P 1E4
(416) 973-1999

Health Protection Branch
185 Ouellette Avenue, Room 616
Windsor
N9A 1C7
(519) 252-5765

For Telephone Services *see* pages 3 to 35

Health and Welfare Canada
(continued)

Prince Edward Island

Health Protection Branch
Kelly Building, Room 101
3 Harbourside Road
Charlottetown
C1A 8R4
(902) 566-7871

Income Security Programs
Kelly Building, Room 101
3 Harbourside Road
Mail: Post Office Box 1238
Charlottetown
C1A 7M9
(902) 566-7850

Medical Services Branch
Kelly Building, Room 101
3 Harbourside Road
Charlottetown
C1A 8R4
(902) 566-7871

Social Service Programs
New Horizons Program
Kelly Building, Room 101
3 Harbourside Road
Mail: Post Office Box 1238
Charlottetown
C1A 7M9
(902) 566-7857

Quebec

Income Security Programs
Client Service Centre
Promenades de l'Outaouais
1100 Maloney Boulevard West
Gatineau
J8T 6G3
(819) 994-1004

Income Security Programs
Place du Carrefour, Room 175
2525 Daniel-Johnson Boulevard
Laval
H7T 1S9
(514) 687-1324

Marie-Paul Sioui Vincent Health Centre
255 Place Chef Michel Laveau
Village Huron
Loretteville
G0A 4V0
(418) 842-6255

Communications
Regional Office
Guy Favreau Complex
East Tower, Suite 206
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-5809

Health Protection Branch
Regional Office
1001 Saint-Laurent Street West
Longueuil
Montreal
J4K 1C7
(514) 283-5488

Health Services and Promotion Branch
Health Promotion Directorate
Quebec Regional Office
Guy Favreau Complex
East Tower, Suite 210
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-4589

Income Security Programs
Guy Favreau Complex
East Tower, Level 00, Room 10
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-5750

Income Security Programs
Port-de-Mer Building, Room 217
101 Place Charles Lemoyne
Longueuil
Montreal
J4K 4Z1
(514) 283-5750

Income Security Programs
4660 Jarry Street East
Saint-Léonard
Montreal
H1R 1X3
(514) 376-1533

Medical Services
Regional Office
Guy Favreau Complex
East Tower, Room 202
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-4774

Social Service Programs
New Horizons Program
Regional Office
Guy Favreau Complex
East Tower, Suite 212
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-7306

Health Protection Branch
Maritime Champlain Station, Room 267
901 Du Cap Diamant Street
Quebec
G1K 4K1
(418) 648-3670

Income Security Programs
330 De La Gare du Palais Street
Post Office Box 1816
Quebec
G1K 7L5
(418) 648-3332

Social Service Programs
Canada Assistance Plan
1005 Sainte-Foy Road, 4th Floor
Quebec
G1S 4N4
(418) 643-3329

Social Service Programs
New Horizons Program
Regional Sub-Office
330 De La Gare du Palais Street, 7th Floor
Quebec
G1K 2X2
(418) 648-4314

Medical Services
Obedjiwan Clinic
Mail: Rural Route 1
Via Air Roberval Ltée
Roberval Airport
Roberval
G8H 2M9
(819) 974-8822

Medical Services
Sept-Îles Health Centre
1048 Brochu Avenue
Post Office Box 547
Sept-Îles
G4R 4K7
(418) 968-4595

Health Protection Branch
50, Place de la Cité, Room 319
Post Office Box 1120
Sherbrooke
J1H 5L5
(819) 564-5550

Income Security Programs
Old Age Security
Place Jacques-Cartier
30 Marchant Street
Sherbrooke
J1J 3E3
(819) 564-5545

Saskatchewan

Medical Services
Zone Office
Post Office Box 220
Fort Qu'Appelle
S0G 1S0
(306) 332-6277

Medical Services
Fort Qu'Appelle Health Centre
Fort Qu'Appelle
S0G 1S0
(306) 332-4566

For Telephone Services *see* pages 3 to 35

Medical Services
Zone Office
3601 5th Avenue East
Post Office Box 5000
Prince Albert
S6V 7V6
(306) 953-8600

Health Protection Branch
1855 Smith Street, Room 103
Regina
S4P 2N5
(306) 780-5407

Income Security Programs
Dominion Government Building, 1st Floor
1975 Scarth Street
Regina
S4P 3K4
(306) 780-5631

Medical Services
Regional Office
1855 Smith Street
Regina
S4P 2N5
(306) 780-5449

Social Service Programs
Château Tower, Room 920
1920 Broad Street
Regina
S4P 3V6
(306) 787-3595

Social Service Programs
New Horizons Program
Regional Office
Dominion Government Building, 4th Floor
1975 Scarth Street,
Regina
S4P 3K4
(306) 780-5356

Health Protection Branch
Federal Building, Room 412
101 22nd Street East
Saskatoon
S7K 0E1
(306) 975-4502

Income Security Programs
107 4th Avenue South
Saskatoon
S7K 5X2
(306) 975-4222

Medical Services
Moose Woods Health Centre
c/o Moose Woods Band Office
Rural Route 5
Post Office Box 149
Saskatoon
S7K 3J8
(306) 477-0908

YUKON

Medical Services
Nursing Station
Dawson
Y0B 1G0

Medical Services
Regional Office
Yukon Manor
2 Hospital Road
Whitehorse
Y1A 3H8
(403) 668-6461

Investment Canada (IC)

ONTARIO

C D Howe Building, 5th Floor West
240 Sparks Street
Post Office Box 2800, Station D
Ottawa
K1P 6A5
(613) 995-0465

Information Commissioner of Canada, Office of the (ICC)

ONTARIO

Place de Ville
Tower B, 3rd Floor
112 Kent Street
Ottawa
K1A 1H3
(613) 995-2410

International Centre for Ocean Development (ICOD)

NOVA SCOTIA

5670 Spring Garden Road, 9th Floor
Halifax
B3J 1H6
(902) 426-1512

ONTARIO

Ottawa Bureau
176 Gloucester Street, Suite 400
Ottawa
K2P 0A6
(613) 954-1920

International Development Research Centre (IDRC)

ONTARIO

Head Office
250 Albert Street
Post Office Box 8500
Ottawa
K1G 3H9
(613) 236-6163

International Joint Commission (IJC)

ONTARIO

Canadian Section
Berger Building, 18th Floor
100 Metcalfe Street
Ottawa
K1P 5M1
(613) 995-2984

Great Lakes Regional Office
100 Ouellette Avenue, 8th Floor
Windsor
N9A 6T3
Calls from within Canada:
(519) 256-7821
Calls from within the USA:
(313) 226-2170

Indian and Northern Affairs Canada (INAC)

ALBERTA

Indian Oil and Gas Canada
Harry Hays Building, Room 654
220 4th Avenue South East
Post Office Box 2924, Station M
Calgary
T2P 2M7
(403) 292-5625

Southern Alberta District
Harry Hays Building, Room 454
220 4th Avenue South East
Post Office Box 2559, Station M
Calgary
T2P 3K3
(403) 292-5901

Alberta Regional Office
Canada Place, 6th Floor
9700 Jasper Avenue
Edmonton
T5J 4G2
(403) 495-2773
Social Development Division:
(403) 495-2777

Fort McMurray Service Centre
9913 Biggs Avenue, Room 200
Fort McMurray
T9H 1S2
(403) 743-0072

For Telephone Services *see* pages 3 to 35

Indian and Northern Affairs Canada *(continued)*

ALBERTA *(continued)*

Fort Vermilion Service Centre
Post Office Box 720
High Level
T0H 1Z0
(403) 926-3741

St Paul Service Centre
4916 51st Avenue
Post Office Box 850
St Paul
T0A 3A0
(403) 645-3313

BRITISH COLUMBIA

Vancouver Island Field Office
Federal Building, Room 401
60 Front Street
Nanaimo
V9R 5H7
(604) 754-0355

Prince George Field Office
Oxford Building, Room 209
280 Victoria Street
Prince George
V2L 4X3
(604) 561-5121

North West Field Office
3219 Eby Street
Terrace
V8G 4R3
(604) 638-4110

British Columbia Regional Office
1550 Alberni Street, Suite 300
Vancouver
V6G 3C5
(604) 666-5121

Vancouver Field Office
1550 Alberni Street, Suite 300
Vancouver
V6G 3C5
(604) 666-0008

Comprehensive Claims Branch
580 Hornby Street, Suite 650
Vancouver
V6C 3B6
(604) 666-7027

Specific Claims Branch
1550 Alberni Street, Suite 810
Vancouver
V6G 3C5
(604) 666-8711

MANITOBA

Thompson Area Advisory Centre
83 Churchill Drive, Suite 306
Thompson
R8N 0L6
(204) 778-8324

Manitoba Regional Office
275 Portage Avenue, Room 1100
Winnipeg
R3B 3A3
(204) 983-2843

NORTHWEST TERRITORIES

Northern Affairs
District Office
Post Office Box 150
Fort Simpson
X0E 0N0
(403) 695-2626

Northern Affairs
District Office
130 Simpson Street
Post Office Box 658
Fort Smith
X0E 0P0
(403) 872-2558

Northern Affairs
District Office
Post Office Box 2100
Inuvik
X0E 0T0
(403) 979-3361

Northern Affairs
Baffin District Office
Post Office Box 100
Iqaluit
X0A 0H0
(819) 979-4405

Northern Affairs
District Office
Post Office Box 129
Rankin Inlet
X0C 0G0
(819) 645-2831

Indian and Inuit Affairs
Northwest Territories Regional Office
4914 50th Street
Post Office Box 2760
Yellowknife
X1A 1R6
(403) 920-8283

Northern Affairs
Regional Office
Post Office Box 1500
Yellowknife
X1A 2R3
(403) 920-8110

Northern Affairs
District Office
Post Office Box 2550
Yellowknife
X1A 2P8
(403) 920-8256

NOVA SCOTIA

Atlantic Regional Office
40 Havelock Street
Post Office Box 160
Amherst
B4H 3Z3
(902) 667-3818

ONTARIO

Southern District
188 Mohawk Street
Post Office Box 1960
Brantford
N3T 5W5
(519) 754-0323

Sioux Lookout District
45 Prince Street
Post Office Box 369
Sioux Lookout
P0V 2T0
(807) 737-2800

Bruce District
Post Office Box 640
Southampton
N0H 2L0
(519) 797-2018

Sudbury District
1760 Regent Street South
Sudbury
P3E 3Z8
(705) 522-5100

Western District
905 East Victoria Avenue
Thunder Bay
P7C 1B3
(807) 623-3534
Technical Services:
(807) 623-9533

Ontario Regional Office
25 Saint Clair Avenue East, 5th Floor
Toronto
M4T 1M2
(416) 973-6234

QUEBEC

Head Office
Terrasses de la Chaudière
North Tower
10 Wellington Street
Mail: Ottawa, Ontario K1A 0H4
Media Inquiries:
(819) 997-8404
Publications:
(819) 997-0380

Quebec Regional Office
320 Saint-Joseph Street East
Post Office Box 3725
Saint-Roch Postal Station
Quebec
G1K 7Y2
(418) 648-3270

For Telephone Services *see* pages 3 to 35

Saskatchewan

South District
Post Office Box 760
Fort Qu'Appelle
S0G 1S0
(306) 332-5643

Northwest District
Post Office Box 280
Meadow Lake
S0M 1V0
(306) 236-4472

North Central District
3601 5th Avenue East
Post Office Box 5500
Prince Albert
S6V 7V6
(306) 953-8522

Saskatchewan Regional Office
Albert Plaza
4211 Albert Street
Regina
S4S 3R6
(306) 780-5945

Saskatoon Counselling Centre
101 22nd Street East, Room 201
Saskatoon
S7K 0E1
(306) 975-4800

Yukon

Yukon Regional Office
Federal Building, Room 305
Post Office Box 4100
Whitehorse
Y1A 3S9
Indian and Inuit Affairs:
(403) 668-6474
Inquiries:
(403) 667-3100

Immigration and Refugee Board (IRB)

Alberta

Natural Resource Building
205 9th Avenue South East, 9th Floor
Calgary
T2G 0R3
(403) 292-6134

British Columbia

800 Burrard Street, Suite 1600
Vancouver
V6Z 2J9
(604) 666-5946

Manitoba

185 Carlton Street, 3rd Floor
Winnipeg
R3C 3J1
(204) 983-3553

Ontario

Head Office
240 Bank Street
Ottawa
K1A 0K1
(613) 995-6486

1 Front Street West, 5th Floor
Toronto
M5J 1A5
(416) 973-6035

70 University Avenue, 7th Floor
Toronto
M5J 2M5
(416) 954-1000

Quebec

Guy Favreau Complex
East Tower, Suite 102
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-7733

Industry, Science and Technology Canada (ISTC)

Alberta

Local Office
510 5th Street South West, Room 7100
Calgary
T2P 3S2
(403) 292-4575

Regional Office
Canada Place, 5th Floor
9700 Jasper Avenue
Edmonton
T5J 4C3
(403) 495-4782
Fax:
(403) 495-4507
Aboriginal Economic Programs:
(403) 495-2954

British Columbia

Regional Office
650 West Georgia Street, Suite 900
Post Office Box 11610
Vancouver
V6B 5H8
(604) 666-0434
Fax:
(604) 666-8330
Aboriginal Economic Programs:
(604) 666-3871

Manitoba

Regional Office
330 Portage Avenue, 9th Floor
Post Office Box 981
Winnipeg
R3C 2V2
(204) 983-4090

Aboriginal Economic Programs
330 Portage Avenue, 11th Floor
Post Office Box 3130
Winnipeg
R3C 4E6
(204) 983-7316

New Brunswick

Regional Office
Assumption Place
770 Main Street
Post Office Box 1210
Moncton
E1C 8P9
(506) 851-6400

Newfoundland

Regional Office
Atlantic Place, Suite 504
215 Water St.
Post Office Box 8950
St John's
A1B 3R9
(709) 772-4782

Northwest Territories

Regional Office
Precambrian Building, 10th Floor
Postal Bag 6100
Yellowknife
X1A 2R3
(403) 920-8568
(403) 920-8569
Aboriginal Economic Programs:
(403) 920-8572

Nova Scotia

Regional Office
Central Trust Tower, 5th Floor
1801 Hollis Street
Post Office Box 940, Station M
Halifax
B3J 2V9
(902) 426-4782
Fax:
(902) 426-2624
Aboriginal Economic Programs:
(902) 426-4782

Ontario

Head Office
C D Howe Building
235 Queen Street
Ottawa
K1A 0H5
(613) 995-5771

For Telephone Services *see* pages 3 to 35

Industry, Science and Technology Canada *(continued)*

ONTARIO *(continued)*

District Office
30 Cedar Street, Suite 407
Sudbury
P3E 1A4
FedNor:
(705) 671-0711
Aboriginal Economic Programs:
(705) 671-0746

District Office
710 Victoria Avenue East, Suite 209
Thunder Bay
P7C 5P7
FedNor:
(807) 623-4436

Regional Office
Dominion Public Building, 4th Floor
1 Front Street West
Toronto
M5J 1A4
(416) 973-4782
Aboriginal Economic Programs:
(416) 973-5000
(416) 973-6987

PRINCE EDWARD ISLAND

Regional Office
Confederation Court Mall, Suite 400
134 Kent Street
Post Office Box 1115
Charlottetown
C1A 7M8
(902) 566-7400

QUEBEC

Regional Office
Tour de la Bourse, Suite 3800
800 Place Victoria
Post Office Box 247
Montreal
H4Z 1E8
(514) 283-8185

SASKATCHEWAN

Regional Office
105 21st Street East, 6th Floor
Saskatoon
S7K 0B3
(306) 975-4400
Aboriginal Economic Programs:
(306) 975-4329

YUKON

Regional Office
108 Lambert Street, Suite 301
Whitehorse
Y1A 1Z2
(403) 668-4655
Aboriginal Economic Programs:
(403) 668-4655

Justice Canada, Department of (JUST)

ALBERTA

Edmonton Regional Office
Edmonton Centre
Royal Trust Tower, Room 928
Edmonton
T5J 2Z2
(403) 495-2983

BRITISH COLUMBIA

Regional Office
Royal Centre, 28th Floor
1055 West Georgia Street
Post Office Box 11118
Vancouver
V6E 3P9
(604) 666-2061

MANITOBA

Regional Office
Centennial House, Room 301
310 Broadway Avenue
Winnipeg
R3C 0S6
(204) 983-2391

NORTHWEST TERRITORIES

Sub-Office
Building 163
Post Office Box 1030
Iqaluit
X0A 0H0
(403) 979-5324

Yellowknife Regional Office
Precambrian Building, 11th Floor
Post Office Box 8
Yellowknife
X1A 2N1
(403) 920-8564

NOVA SCOTIA

Atlantic Regional Office
Royal Bank Building, 4th Floor
5161 George Street
Halifax
B3J 1M7
(902) 426-3260

ONTARIO

Head Office
Justice Building
Wellington Street
Ottawa
K1A 0H8
(613) 957-4222

Statute Revision Commission
West Memorial Building, Room 2078
344 Wellington Street
Ottawa
K1A 0H8
(613) 957-0056

Regional Office
2 First Canadian Place
Exchange Tower, Suite 3400
Post Office Box 36
Toronto
M5X 1K6
(416) 973-9241

QUEBEC

Regional Office
Guy Favreau Complex
East Tower, 9th Floor
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-4934

SASKATCHEWAN

Sub-Office
Motherwell Building, 8th Floor
1901 Victoria Avenue
Regina
S4P 0R5
(306) 780-5080

Regional Office
229 4th Avenue South, Room 301
Saskatoon
S7K 4K3
(306) 975-4756
(306) 975-5304

YUKON

Regional Office
Financial Plaza, Main Floor
204 Lambert Street
Whitehorse
Y1A 1Z4
(403) 668-7171

Labour Canada (LC)

ALBERTA

District Office
Harry Hays Building, Room 266
220 4th Avenue South East
Post Office Box 2800, Station M
Calgary
T2P 3C2
(403) 292-4566

District Office
Energy Square, Room 302
10109 106th Street
Edmonton
T5J 3L7
(403) 495-2989

BRITISH COLUMBIA

478 Bernard Avenue, Room 301
Kelowna
V1Y 6N7
(604) 861-6043

280 Victoria Street, Room 309
Prince George
V2L 4X3
(604) 561-5399

Regional Office and
District Office
Centennial Building, 7th Floor
750 Cambie Street
Vancouver
V6B 2P2
(604) 666-0656
Federal Mediation and Conciliation Service:
(604) 666-0241

Manitoba

Central Regional Office
Canadian Grain Commission Building
Room 400
303 Main Street
Winnipeg
R3C 3G7
(204) 983-6375
Federal Mediation and Conciliation Service:
(204) 983-2418

Winnipeg District Office
1 Wesley Avenue, Room 304
Winnipeg
R3C 4C6
(204) 983-2409

New Brunswick

Atlantic Regional Office
Heritage Court, 2nd Floor
95 Foundry Street
Post Office Box 2967, Station A
Moncton
E1C 8T8
(506) 851-6640

District Office
Terminal Plaza Building, Suite 604
1222 Main Street
Moncton
E1C 1H6
(506) 851-7424

Newfoundland

District Office and
Federal Mediation and Concilation Service
Cormack Building, 3rd Floor
2 Steers Cove
Post Office Box 5278
St John's
A1C 5W1
(709) 772-5022

Nova Scotia

District Office and
Federal Mediation and Conciliation Service
Willowtree Tower
6009 Quinpool Road
Post Office Box 8628
Halifax
B3K 5M3
(902) 426-3833

District Office
Federal Building
308 George Street
Sydney
B1P 1J8
(902) 564-7130

Ontario

District Office
457 Richmond Street, 5th Floor
London
N6A 3E3
(519) 645-4047

Toronto West District Office
6711 Mississauga Road, Suite 708
Mississauga
L5N 2W3
(416) 858-8615

Regional Office
Billings Bridge Plaza
SBI Building, 7th Floor
2323 Riverside Drive
Ottawa
K1H 8L5
(613) 998-9083

District Office
33 South Court Street, Room 337
Thunder Bay
P7B 2W6
(807) 345-5474

Great Lakes Regional Office
4211 Yonge Street, Suite 325
Willowdale
Toronto
M2P 2A9
(416) 224-3850

Toronto East District Office
Canada Centre
200 Town Centre Court, 8th Floor
Scarborough
Toronto
M1P 4X8
(416) 973-4500

Toronto North and Sudbury District Office
4211 Yonge Street, Room 325
Willowdale
Toronto
M2P 2A9
(416) 224-3850
Federal Mediation and Conciliation Service:
(416) 224-3845

Prince Edward Island

Sub-office
75 Fitzroy Street, 2nd Floor
Charlottetown
C1A 1R6
(902) 566-7171

Quebec

Head Office
Place du Portage, Phase II
165 Hôtel-de-Ville Street
Hull, Quebec
Mail: Ottawa, Ontario K1A 0J2
(819) 997-2617

Laurentain District Office
Chomedy Tower, Suite 420
3400 Du Souvenir Boulevard
Laval
H7V 3Z2
(514) 686-7575

Regional Office
Guy Favreau Complex
West Tower, 1st Floor
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-2808
Federal Mediation and Conciliation Service:
(514) 283-5731

Montreal-Richelieu District Office
1055 Galt Street, 2nd Floor
Verdun
Montreal
H4G 2R1
(514) 283-6251

District Office
400 Jean Lesage Boulevard, Suite 305
Quebec
G1K 8W1
(418) 648-7707

Saskatchewan

District Office
1955 Smith Street, 4th Floor
Regina
S4P 2N8
(306) 780-5408

District Office
Federal Building, Room 306
101 22nd Street East
Saskatoon
S7K 0E1
(306) 975-4303

Yukon

District Sub-Office
Postal Bag 2737
Whitehorse
Y1A 3V5
(403) 668-4346

For Telephone Services *see* pages 3 to 35

Livestock Feed Board of Canada (LFBC)

British Columbia

17655 57th Avenue
Surrey
V3S 1H1
(604) 585-5757

Nova Scotia

11 Princess Street
Mail: Post Office Box 1150
Amherst
B4H 4L2
(902) 667-0911

Quebec

Head Office
5180 Queen Mary Road, Room 400
Mail: Post Office Box 177
Snowdon Station
Montreal
H3X 3T4
(514) 283-7505

Library of Parliament (LP)

Ontario

Parliament Buildings
Wellington Street
Ottawa
K1A 0A9
Reference Inquiries:
(613) 995-1166

Law Reform Commission of Canada (LRC)

Ontario

Head Office
Varette Building, 8th Floor
130 Albert Street
Ottawa
K1A 0L6
(613) 996-7844

Quebec

Place du Canada, Suite 310
1010 De la Gauchetière Street West
Montreal
H3B 2N2
(514) 283-4283

Marine Atlantic Inc (MA)

New Brunswick

100 Cameron Street
Moncton
E1C 5Y6
(506) 851-3600

Reservations Bureau
Saint John, New Brunswick
Mail: Post Office Box 250
North Sydney, Nova Scotia B2A 3M3
(506) 636-4048

Newfoundland

Reservations Bureau
St John's, Newfoundland
Mail: Post Office Box 250
North Sydney, Nova Scotia B2A 3M3
(709) 722-5700
(709) 722-5701

Nova Scotia

Reservations Bureau
Digby, Nova Scotia
Mail: Post Office Box 250
North Sydney B2A 3M3
(902) 245-2116

1791 Barrington Street, Suite 1400
Halifax
B3J 3L1
(902) 426-1869

Reservations Bureau
Post Office Box 250
North Sydney
B2A 3M3
(902) 562-9470

Reservations Bureau
52 Water Street
Yarmouth, Nova Scotia
Mail: Post Office Box 250
North Sydney B2A 3M3
(902) 742-3513

Prince Edward Island

Reservations Bureau
Mail: Post Office Box 250
North Sydney, Nova Scotia B2A 3M3
Terminal:
Post Office Box 160
Borden
C0B 1X0
(902) 855-2030 (Recording)
(902) 855-2010

Regional Office
180 Kent Street
Charlottetown
C1A 1N9
(902) 566-7059 (recording)
Reservations Bureau
Mail: Post Office Box 250
North Sydney, Nova Scotia B2A 3M3

Medical Research Council of Canada (MRC)

Ontario

Jeanne Mance Building, 20th Floor
Tunney's Pasture
Ottawa
K1A 0W9
(613) 954-1958

National Arts Centre (NAC)

Ontario

Confederation Square
Post Office Box 1534, Station B
Ottawa
K1P 5W1
(613) 996-5051

National Advisory Council on Aging (NACA)

Ontario

Trebla Building, Room 355
473 Albert Street
Ottawa
K1A 0K9
(613) 957-1968

National Aviation Museum (NAM)

Ontario

Rockcliffe Airport
Post Office Box 9724
Ottawa Terminal
Ottawa
K1G 5A3
(613) 993-2010

National Archives of Canada (NARC)

Alberta

Edmonton Federal Records Centre
8707 51st Avenue
Edmonton
T6E 5H1
(403) 495-3120

British Columbia

Vancouver Records Centre
2751 Production Way
Burnaby
Vancouver
V5A 3G7
(604) 666-8243

For Telephone Services *see* pages 3 to 35

Manitoba

Winnipeg Federal Records Centre
201 Weston Street
Winnipeg
R3E 3H4
(204) 983-4492

Ontario

Head Office
395 Wellington Street
Ottawa
K1A 0N3
(613) 953-5716
Interlibrary Loans:
(613) 996-8410
Reference and Research:
(613) 995-5168

Federal Records Centre
Tunneys Pasture
Mail: 395 Wellington Street
Ottawa
K1A 0N3
(613) 954-4175
Personnel Records Centre:
(613) 954-4160

Toronto Records Centre
190 Carrier Drive
Rexdale
Toronto
M9W 5R1
(416) 675-2546

Quebec

Montreal Federal Records Centre
655A Montée de Liesse
Saint-Laurent
Montreal
H4T 1P5
(514) 283-4044

National Battlefields Commission, The (NBC)

Quebec

390 De Bernières Avenue
Quebec
G1R 2L7
(418) 648-3506

National Capital Commission (NCC)

Ontario

Head Office
161 Laurier Avenue West
Ottawa
K1P 6J6
(613) 239-5555
Recorded message:
(613) 232-1234

Visitor Centre
14 Metcalfe Street
Ottawa
K1P 5L1
(613) 239-5000

Quebec

Visitor Centre
Maison du Citoyen
25 Laurier Street
Hull
J8X 4C8
(819) 778-2229

Visitor Centre
Gatineau Park
Meech Lake Road
Old-Chelsea
J0X 1N0
(819) 827-2020

Visitor Centre
Lac Philippe
(open daily June to September, and weekends rest of year)
(819) 827-2020

National Council of Welfare (NCW)

Ontario

Jeanne Mance Building, Room 1876
Tunney's Pasture
Ottawa
K1A 0K9
(613) 957-2961

National Energy Board (NEB)

Alberta

Reserves Office
4500 16th Avenue North West, Room 200
Calgary
T3B 0M6
(403) 292-6700

Ontario

Head Office
Trebla Building
473 Albert Street
Ottawa
K1A 0E5
(613) 998-7204

National Film Board (NFB)

Alberta

Marketing Office
616 MacLeod Trail South East
Calgary
T2T 2M3
(403) 292-5338

Marketing Office
Canada Place, Room 120
9700 Jasper Avenue
Edmonton
T5J 4C3
(403) 495-3013
Film Library:
(403) 495-3010

British Columbia

Marketing Office
1045 Howe Street, Suite 300
Vancouver
V6Z 2B1
(604) 666-3838
Film Library:
(604) 666-0716
English Program/Production and Marketing:
(604) 666-3838

Film and Video Service
1412 Douglas Street
Victoria
V8W 2G1
(604) 363-3868

Manitoba

Regional Office
245 Main Street
Winnipeg
R3C 1A7
English Program:
(204) 983-0140
French Program:
(204) 983-3194
Marketing Office:
(204) 983-3160
Film and Video Service:
(204) 983-4131

New Brunswick

Terminal Plaza Building
1222 Main Street
Moncton
E1C 1H6
Information:
(506) 851-6104
Film Library:
(506) 851-6101
French Program:
(506) 851-6105

National Film Board *(continued)*

Newfoundland

Marketing Office
Building 205
Pleasantville
St John's
A1A 1S8
Information:
(709) 772-6210
Film Library:
(709) 772-5005

Nova Scotia

English Programs/Production and Marketing
1571 Argyle Street
Halifax
B3J 2B2
(902) 426-6000

Film and Video Library
1572 Barrington Street
Halifax
B3J 1Z6
(902) 426-6001

Ontario

New Federal Building, Room 277
Clarence Street
Kingston
K4L 1X0
Film Library:
(613) 545-8056

195 First Avenue West
North Bay
P1B 3B8
Film and Video Library:
(705) 472-4740

Head Office
150 Kent Street
Ottawa
K1A 0M9
(613) 996-4259
English Program/Marketing:
(613) 996-4863
Film Library:
(613) 996-4861
French Program/Marketing:
(613) 992-7542

MacKenzie Building
1 Lombard Street
Toronto
M5C 1J6
English Program:
(416) 973-7929
Film Library:
(416) 973-9093
French Program:
(416) 973-2225

Prince Edward Island

Film and Video Library
202 Richmond Street
Charlottetown
C1A 1J2
(902) 368-4641

Quebec

530 Jacques-Cartier Street East
Chicoutimi
G7H 1Z5
(418) 543-0711

Operational Headquarters
3155 Côte de Liesse Road
Saint-Laurent
Post Office Box 6100, Station A
Montreal
H3C 3H5
(514) 283-9000

Regional Office
Guy Favreau Complex, Room 005
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
English Program/Marketing:
(514) 283-3566
Film and Video Library:
(514) 283-4823
French Program/Marketing:
(514) 283-1678

Marketing Office
350 St Joseph Street East
Quebec
G1K 3B2
Information:
(418) 648-3945
Film Library:
(418) 648-3852
French Program/Marketing:
(418) 648-3176

Film and Video Library
207 De la Cathédrale Avenue
Rimouski
G5L 5J1
(418) 722-3086

Film and Video Library
Abitibi-Temiscamingue College
425 College Boulevard
Post Office Box 1500
Rouyn-Noranda
J9X 5E5
(819) 762-6051

Saskatchewan

Film and Video Library
424 21st Street East
Saskatoon
S7K 0C2
(306) 975-4245
English Program/Marketing:
(306) 975-4247
Film and Video Library:
(306) 975-5867

National Farm Products Marketing Council (NFPMC)

Ontario

Martel Building, 13th Floor
270 Albert Street
Post Office Box 3430, Station D
Ottawa
K1P 6L4
(613) 995-2297

National Gallery of Canada (NGC)

Ontario

380 Sussex Drive
Post Office Box 427, Station A
Ottawa
K1N 9N4
(613) 990-1985

National Library of Canada (NLC)

Ontario

395 Wellington Street
Ottawa
K1A 0N4
(613) 995-7969

National Museum of Science and Technology (NMST)

Ontario

1867 St Laurent Boulevard
Post Office Box 9724
Ottawa Terminal
Ottawa
K1G 5A3
(613) 991-3044

Agriculture Museum
Central Experimental Farm
Post Office Box 9724
Ottawa Terminal
Ottawa
K1G 5A3
(613) 993-4802

Northern Pipeline Agency Canada (NPAC)

Ontario

Lester B Pearson Building
125 Sussex Drive
Ottawa
K1A 0G2
(613) 993-7466

For Telephone Services *see* pages 3 to 35

National Parole Board (NPB)

British Columbia

Pacific Regional Office
32315 South Fraser Way
Suite 600
Abbotsford
V2T 1W6
(604) 854-2468

New Brunswick

Atlantic Regional Office
1222 Main Street, 4th Floor
Moncton
E1C 1H6
(506) 851-6345

Ontario

Ontario Regional Office
86 Clarence Street
Post Office Box 620
Kingston
K7L 4X1
(613) 545-8351

Headquarters
Sir Wilfrid Laurier Building
340 Laurier Avenue West
Ottawa
K1A 0R1
(613) 995-1308

Quebec

Quebec Regional Office
Guy Favreau Complex
West Tower, 2nd Floor
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-4584

Saskatchewan

Prairies Regional Office
Churchill Building, 6th Floor
229 4th Avenue South
Post Office Box 9210
Saskatoon
S7K 3X5
(306) 975-4228

National Research Council Canada (NRC)

Alberta

Industrial Research Assistance Program
Field Advisory Service
Alberta Research Council
6815 8th Street North East
Calgary
T2E 7H7
(403) 297-2600
Institute for Research in Construction
Advanced Construction Technology Laboratory:
(613) 993-2480 (information, Ottawa)

Industrial Research Assistance Program
Field Advisory Service
Alberta Research Council
250 Karl Clark Road
Mail: Post Office Box 8330, Station F
Edmonton
T6H 5X2
(403) 495-6509

British Columbia

Herzberg Institute of Astrophysics
Dominion Radio Astrophysical Observatory
Post Office Box 248
Penticton
V2A 6K3
(604) 497-5321

Institute for Research in Construction
Avalanche Research Station
301 West 3rd Street
Revelstoke
V0E 2S0
(604) 837-2435

Division of Mechanical Engineering
Western Laboratories
3650 Wesbrook Mall
Vancouver
V6S 2L2
(604) 666-2623

Industrial Research Assistance Program
Field Advisory Service
Simon Fraser University
Burnaby
Vancouver
V5A 1S6
(604) 666-8280

Industrial Research Assistance Program
Field Advisory Service
University of British Columbia Campus
3650 Wesbrook Mall
Vancouver
V6S 2L2
(604) 666-7244

Institute for Research in Construction
3650 Wesbrook Mall
Vancouver
V6S 2L2
Construction:
(604) 666-6735
(604) 666-8899
Avalanche Research:
(604) 666-6741

Tri-University Meson Facility (TRIUMF)
4004 Wesbrook Mall
University of British Columbia Campus
Vancouver
V6T 2A3
(604) 228-4711
(604) 222-1047

Herzberg Institute of Astrophysics
Dominion Astrophysical Observatory
5071 West Saanich Road
Victoria
V8X 4M6
(604) 363-0001

Industrial Research Assistance Program
Field Advisory Service
University of Victoria
Post Office Box 1700
Victoria
V8W 2Y2
(604) 721-1242

Manitoba

Canadian Institute of Industrial Technology
435 Ellice Avenue
Winnipeg
R3B 1Y6
(204) 983-7692
Industrial Research Assistance Program
Field Advisory Service:
(204) 983-8966

Industrial Research Assistance Program
c/o Industrial Technology Centre
1329 Niakwa Road
Winnipeg
R2J 3T4
(204) 945-6619

New Brunswick

Industrial Research Assistance Program
Field Advisory Service
921 College Hill Road
Fredericton
E3B 5H1
(506) 452-3831

For Telephone Services *see* pages 3 to 35

National Research Council Canada *(continued)*
New Brunswick *(continued)*

Industrial Research Assistance Program
Field Advisory Service
University of Moncton, Science and Engineering
Moncton
E1A 3E9
(506) 857-6147

Industrial Research Assistance Program
Field Advisory Service
University of New Brunswick
Post Office Box 5050
Saint John
E2L 4L5
(506) 648-4513

Newfoundland

Industrial Research Assistance Program
Field Advisory Office
Viking Building
136 Crosbie Road
St John's
A1B 3K3
(709) 772-5228

Institute for Marine Dynamics
Memorial University Campus
Post Office Box 12093, Station A
St John's
A1B 3T5
(709) 772-2479

Nova Scotia

Institute for Marine Bioscience
1411 Oxford Street
Halifax
B3H 3Z1
(902) 426-8332

Industrial Research Assistance Program
Field Advisory Service
c/o Technical University of Nova Scotia
Mail: Post Office Box 1000
Halifax
B3J 2X4
(902) 426-3138

Industrial Research Assistance Program
Field Advisory Service
Acadia University
Post Office Box 220
Wolfville
B0P 1X0
(902) 542-2201, ext 168

Ontario

Industrial Research Assistance Program
Field Advisory Service
Needles Hall
University of Waterloo
Waterloo
Kitchener
N2L 3G1
(519) 888-4049

Industrial Research Assistance Program
Field Advisory Office
c/o University of Western Ontario
Faculty of Engineering and Science
Room 2084
London
N6A 5B9
(519) 645-5279

Industrial Research Assistance Program
Field Advisory Service
ORTECH International
2395 Speakman Drive
Sheraton Park Research Community
Mississauga
L5K 1B3
(416) 822-4111, ext 291

Head Office
Montreal Road
Ottawa
K1A 0R6
(613) 993-9101
Industrial Research Assistance Program:
(613) 993-2012
Institute for Research in Construction:
(613) 993-2480
IRAP Laboratory Network:
(613) 993-0695

Herzberg Institute of Astrophysics
Ottawa River Solar Observatory
Shirley's Bay
Mail: Herzberg Institute of Astrophysics
100 Sussex Drive
Ottawa K1A 0R6
(613) 592-0993
On cloudy days:
(613) 993-7395

Industrial Research Assistance Program
Ontario Regional Office
200 Town Centre Court
Suite 1101
Scarborough
Toronto
M1P 4X8
(416) 973-4484

Industrial Research Assistance Program
Field Advisory Service
Niagara College
Woodlawn Road
Welland
L3B 5S2
(416) 735-2211, ext 613

Industrial Research Assistance Program
Field Advisory Service
c/o Innovations House
Sunset Avenue, Suite 200
University of Windsor
Windsor
N9B 3P4
(519) 252-3380

Prince Edward Island

Industrial Research Assistance Program
Field Advisory Service
Holland College Technical Centre
35 First Street
West Royalty
Charlottetown
C1E 1B0
(902) 566-7640

Quebec

Industrial Research Assistance Program
Field Advisory Service
Automated Production Centre
2505 Saint-Hubert Street
Mail: Post Office Box 340
Jonquière
G7X 7W2
(418) 542-4668

Biotechnology Research Institute
6100 Royalmount Avenue
Montreal
H4P 2R2
(514) 496-6100

Industrial Materials Institute
75 De Mortagne Boulevard
Boucherville
Montreal
J4B 6Y4
(514) 641-2280

Industrial Research Assistance Program
Field Advisory Service
Concordia University
1257 Guy Street
Montreal
H3G 1M8
(514) 283-0346

For Telephone Services *see* pages 3 to 35

Industrial Research Assistance Program
Field Advisory Service
CRIQ Building
8475 Christophe-Colomb Avenue
Montreal
H2M 2N9
(514) 283-8231

Industrial Research Assistance Program
Field Advisory Service
Montreal Research Information Centre
1550 De Maisonneuve Boulevard West
Montreal
H3G 1N2
(514) 340-5700

Industrial Research Assistance Program
Field Advisory Service
McGill University
817 Sherbrooke Street West
Montreal
H3A 2K6
(514) 283-0342

Industrial Research Assistance Program
Field Advisory Service
University of Montreal
Post Office Box 6128, Station A
Montreal
H3C 3J7
(514) 283-0345

Industrial Research Assistance Program
Field Advisory Service
École Polytechnique
University of Montreal
Post Office Box 6079
Station A
Montreal
H3C 3A79
(514) 283-0639

Industrial Research Assistance Program
Field Advisory Service
333 Franquet Street
Sainte-Foy
Quebec
G1V 4C7
(418) 648-3419

Industrial Research Assistance Program
Laval University
Cité Universitaire
Quebec
G1K 7P4
(418) 648-3520

Industrial Research Assistance Program
Field Advisory Service
University of Quebec (Rimouski)
300 Des Ursulines Avenue
Rimouski
G5L 3A1
(418) 724-1524

Industrial Research Assistance Program
Field Advisory Service
University of Sherbrooke
2500 Université Boulevard
Sherbrooke
J1K 2R1
(819) 564-5642

Industrial Research Assistance Program
Field Advisory Service
3351 Des Forges Boulevard, Room 2063-G
Trois-Rivières
G9A 5H7
(819) 376-5442

Saskatchewan

Industrial Research Assistance Program
Field Advisory Service
515 Henderson Drive
Regina
S4N 5X1
(306) 780-6964

Industrial Research Assistance Program
Field Advisory Service
15 Innovation Boulevard
Saskatoon
S7N 2X8
(306) 975-4714

Plant Biotechnology Institute
110 Gymnasium Place
Saskatoon
S7N 0W9
(306) 975-4191

Institute for Research in Construction
Prairie Regional Station
University Campus
110 Gymnasium Place
Saskatoon
S7N 0W9
(306) 975-4203

Natural Sciences and Engineering Research Council (NSERC)

Ontario

Centennial Towers
200 Kent Street
Ottawa
K1A 1H5
(613) 995-6295

National Search and Rescue Secretariat (NSS)

Ontario

Journal Tower South, 17th Floor
365 Laurier Avenue West
Ottawa
K1A 0K2
(613) 992-0663

National Transportation Agency (NTA)

British Columbia

Pacific Regional Office
800 Burrard Street, Suite 1310
Vancouver
V6Z 2G7
(604) 666-2050
Fax: 666-1982
Market Entry and Analysis Branch
Field Investigations Directorate:
(604) 666-2050

New Brunswick

Atlantic Regional Office
Assumption Place
770 Main Street
Mail: Post Office Box 6080
Moncton
E1C 9L5
(506) 851-7444
Fax:
(506) 851-7105

Ontario

Market Entry and Analysis Branch
Field Investigations Directorate
28 North Cumberland Street
Thunder Bay
P7A 4K9
(807) 345-0025
Fax:
(807) 345-8045

National Transportation Agency *(continued)*

ONTARIO *(continued)*

Market Entry and Analysis Branch
Field Investgations Directorate
Government of Canada Building, Suite 218
200 Town Centre Court
Scarborough
Toronto
M1P 4X8
(416) 973-4595
Fax:
(416) 973-6790

QUEBEC

Head Office
Les Terrasses de la Chaudière
15 Eddy Street
Mail: Ottawa, Ontario K1A 0N9
General Inquiries:
(819) 997-0344
Fax:
(819) 953-8353

Quebec Regional Office
606 Cathcart Street, Suite 605
Montreal
H3B 1K7
(514) 283-7620
Fax:
(514) 283-9702

SASKATCHEWAN

Western Regional Office
350 3rd Avenue North, 3rd Floor
Saskatoon
S7K 6G7
(306) 975-5201
Fax:
(306) 955-5206

YUKON

Northern Regional Office
Air Terminal Building
Mezzanine Level, Suite 304
Whitehorse Airport
Whitehorse
Y1A 3E4
(403) 668-4564
Fax:
(403) 668-7954

Office of the Auditor General of Canada (OAG)

ALBERTA

Regional Office
Manulife Place, Suite 2460
10180 101st Street
Edmonton
T5J 3S4
(403) 495-2028

BRITISH COLUMBIA

Regional Office
Sinclair Centre, Suite 250
757 West Hastings Street
Vancouver
V6C 1A1
(604) 666-3596

MANITOBA

Regional Office
180 Main Street, 2nd Floor, Room 203
Winnipeg
R3C 1A6
(204) 983-2426

NOVA SCOTIA

Regional Office
Centennial Building, Suite 414
1660 Hollis Street
Halifax
B3J 1V7
(902) 426-7721

ONTARIO

Head Office
CD Howe Building
240 Sparks Street
4th Floor West
Ottawa
K1A 0G6
(613) 995-3766

QUEBEC

Regional Office
685 Cathcart Street, 10th Floor
Montreal
H3B 1M7
(514) 283-6086

Office of the Commissioner of Official Languages (OCOL)

ALBERTA

Western Office
Liberty Building, Room 1100-A
10506 Jasper Avenue
Edmonton
T5J 2W9
(403) 495-3111

MANITOBA

Prairie Office
Centre-Ville Building
131 Provencher Boulevard, Room 200
St Boniface
Winnipeg
R2H 0G2
(204) 983-2111

NEW BRUNSWICK

Atlantic Office
Heritage Court, Suite 303
95 Foundry Street
Moncton
E1C 5H7
(506) 851-7047

ONTARIO

Head Office
110 O'Connor Street
Ottawa
K1A 0T8
(613) 992-5264

Ontario Office
1 Dundas Street West, Suite 2410
Post Office Box 24
Toronto
M5G 1Z3
(416) 973-1903

QUEBEC

Quebec Office
1179 Bleury Street, 4th Floor, Room 401
Montreal
H3B 3H9
(514) 283-4996

Office of Privatization and Regulatory Affairs (OPRA)

ONTARIO

155 Queen Street
Ottawa
K1A 1J2
(613) 952-3450

Office of the Superintendent of Financial Institutions Canada (OSFI)

BRITISH COLUMBIA

800 Burrard Street, Room 904
Vancouver
V6Z 2G7
(604) 666-5335

MANITOBA

One Lakeview Square, Suite 307
155 Carlton Street
Winnipeg
R3C 3H8
(204) 983-4140

For Telephone Services *see* pages 3 to 35

ONTARIO

Head Office
Kent Square
255 Albert Street
Ottawa
K1A 0H2
(613) 990-7788

1 Front Street West
Toronto
M5W 1A3
(416) 973-9280

QUEBEC

Guy Favreau Complex
West Tower, Room 903
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-4836

Pension Appeals Board (PAB)

ONTARIO

381 Kent Street, Room 327
Post Office Box 8567
Postal Terminal
Ottawa
K1G 3H9
(613) 995-0612

Petro-Canada (PC)

ALBERTA

Petro-Canada Products
Petro-Canada Resources
Petro-Canada Centre
Post Office Box 2844
Calgary
T2P 3E3
(403) 296-8000
Fax:
(403) 296-3030
Public Affairs:
(403) 296-5850

NOVA SCOTIA

Petro-Canada Resources
East Coast Office
Scotia Square
Cogswell Tower, Suite 1300
2000 Barrington Street
Halifax
B3J 3K1
(902) 420-6400

ONTARIO

360 Albert Street, Suite 1600
Ottawa
K1R 7X7
(613) 238-8951
Fax:
(613) 563-9461
Petro-Canada International Assistance Corporation:
(613) 990-6000

Petro-Canada Products
Central Region Office
5140 Yonge Street, Suite 200
Toronto
M2N 6L6
(416) 730-2000
Public Affairs:
(416) 730-2893

QUEBEC

Petro-Canada Products
Eastern Region Office
1 Place Ville-Marie, 18th Floor
Montreal
H3B 4A9
(514) 878-7200
Fax:
(514) 878-7041
Public Affairs:
(514) 878-7228

Privacy Commissioner of Canada, Office of the (PCC)

ONTARIO

Place de Ville
Tower B, 3rd Floor
112 Kent Street
Ottawa
K1A 1H3
(613) 995-2410
1-800-267-0441
(Toll-free throughout Canada)

Privy Council Office (PCO)

ONTARIO

Langevin Block
80 Wellington Street
Ottawa
K1A 0A3
(613) 992-4211

Prime Minister's Office (PMO)

ONTARIO

Langevin Block
80 Wellington Street
Ottawa
K1A 0A3
(613) 992-4211

Patented Medicine Prices Review Board (PMPRB)

ONTARIO

Legion Building
359 Kent Street
Ottawa
K1A 0C9
(613) 952-7630

Ports Canada (PRC)

BRITISH COLUMBIA

Prince Rupert Port Corporation
110 3rd Avenue West
Prince Rupert
V8J 1K8
(604) 627-7545

Vancouver Port Corporation
200 Granville Street
Suite 1900
Vancouver
V6C 2P9
(604) 666-3226

MANITOBA

Canada Ports Corporation
Port of Churchill
Post Office Box 217
Churchill
R0B 0E0
(204) 675-8823

NEW BRUNSWICK

Canada Ports Corporation
Port of Belledune
c/o National Office
99 Metcalfe Street
Ottawa, Ontario K1A 0N6
(613) 957-6787 (Ottawa)

Saint John Port Corporation
133 Prince William Street
Post Office Box 6429, Station A
Saint John
E2L 4R8
(506) 636-4869

For Telephone Services *see* pages 3 to 35

Ports Canada *(continued)*

Newfoundland

St John's Port Corporation
3 Water Street
Post Office Box 6178
St John's
A1C 5X8
(709) 772-4664

Nova Scotia

Halifax Port Corporation
Ocean Terminals
Post Office Box 336
Halifax
B3J 2P6
(902) 426-3643

Ontario

Canada Ports Corporation
National Office
99 Metcalfe Street, 8th Floor
Ottawa
K1A 0N6
(613) 957-6787

Canada Ports Corporation
Port of Port Colborne
c/o National Office
99 Metcalfe Street
Ottawa, Ontario K1A 0N6
(613) 957-6787 (Ottawa)

Canada Ports Corporation
Port of Prescott
c/o National Office
99 Metcalfe Street
Ottawa, Ontario K1A 0N6
(613) 957-6787 (Ottawa)

Quebec

Canada Ports Corporation
Port of Chicoutimi/Baie des Ha! Ha!
Lafontaine Street
Post Office Box 760
Chicoutimi
G7H 5E1
(418) 543-0263

Montreal Port Corporation
Port of Montreal Building
Cité du Havre, Wing 1
Montreal
H3C 3R5
(514) 283-7042

Port of Quebec Corporation
150 Dalhousie Street
Post Office Box 2268
Quebec
G1K 7P7
(418) 648-3558

Canada Ports Corporation
Port of Sept-Îles
421 Arnaud Street, Room 202
Sept-Îles
G4R 3B3
(418) 968-1231

Canada Ports Corporation
Port of Trois-Rivières
1545 Du Fleuve Street
Post Office Box 999
Trois-Rivières
G9A 5K2
(819) 378-3939

Public Service Commission (PSC)

Alberta

Regional Office
Canada Place, Suite 830
9700 Jasper Avenue
Edmonton
T5J 4G3
(403) 495-3144
Language Training Canada:
(403) 495-4839 (Fax)
Training and Development Canada:
(403) 495-6132

British Columbia

757 West Hastings Street, 5th Floor
Vancouver
V6C 3G4
(604) 666-0350
Language Training Canada:
(604) 666-6808 (Fax)
Training and Development Canada:
(604) 666-3746

Training and Development Canada
1230 Government Street, Room 403
Victoria
V8W 1Y3
(604) 388-0575

Manitoba

Revenue Canada Building, Suite 400
391 York Avenue
Winnipeg
R3C 4G8
(204) 983-2486
Training and Development Canada:
(204) 983-2635

Language Training Canada
Canadian Grain Commission Building
303 Main Street, Room 302
Winnipeg
R3C 3G7
(204) 983-3766 (Fax)

New Brunswick

Central Guarantee Building
Suite 603
860 Main Street
Moncton
E1C 1G2
(506) 851-6616

Newfoundland

Cormack Building, Suite 302
2 Steers Cove
Post Office Box 6086
St John's
A1C 5X8
(709) 772-4812

Northwest Territories

Northern Careers Program
161 Iqaluit Street
Post Office Box 1119
Iqaluit
X0A 0H0
(819) 979-6268

Precambrian Building, 9th Floor
4922 52nd Street
Post Office Box 2730
Yellowknife
X1A 2R1
(403) 873-3525
Northern Careers Program:
(403) 873-3525

Nova Scotia

Brunswick Building, 7th Floor
1888 Brunswick Street
Halifax
B3J 1M8
(902) 426-2990
Language Training Canada:
(902) 426-7455 (Fax)
Training and Development Canada:
(902) 426-7550

Ontario

Head Office
Esplanade Laurier
West Tower, 22nd Floor
300 Laurier Avenue West
Ottawa
K1A 0M7
Language Training Canada:
(613) 995-2775 (Fax)
Training and Development Canada:
(613) 995-2775 (Fax)

800 Carson Road
Ottawa
K1A 0M7
Language Training Canada:
Pavilion A - 954-2397 (Fax)
Pavilion B - 998-7859 (Fax)
Training and Development Canada:
(613) 998-7859 (Fax)

Vanguard Building, 2nd Floor
171 Slater Street
Ottawa
K1A 0M7
(613) 996-8436

For Telephone Services *see* pages 3 to 35

Dominion Public Building, 3rd Floor
1 Front Street West
Toronto
M5J 2R5
(416) 973-3131
Language Training Canada:
(416) 973-6061 (Fax)
Training and Development Canada:
(416) 973-3007

Prince Edward Island

Confederation Court Mall, Suite 302
134 Kent Street
Charlottetown
C1A 8R8
(902) 566-7030

Language Training Canada
159 Kent Street, 4th Floor
Charlottetown
C1A 8M9
(902) 566-7036 (Fax)

Quebec

Language Training Canada
15 Bisson Street
Hull
K1A 0M7
(819) 994-7868 (FAX)

Guy Favreau Complex, 8th Floor
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-5776
Language Training Canada:
(514) 283-6380 (Fax)
Training and Development Canada:
(514) 283-2722

Place Sillery, Room 205
1126 St-Louis Road
Sillery
Quebec
G1S 1E5
(418) 648-3230

Language Training Canada
1122 St-Louis Road, Room 305
Quebec
G1S 1E6
(418) 648-4575 (Fax)

Training and Development Canada
1126 St-Louis Road, 8th Floor
Quebec
G1K 5V6
(418) 648-1483

Saskatchewan

Dominion Building
1975 Scarth Street, Room 400
Regina
S4P 3K4
(306) 780-5720

Yukon

Yukon Centre, Suite 200
4114 4th Avenue
Whitehorse
Y1A 4N7
(403) 668-4487
Northern Careers Program:
(403) 667-2327

Public Service Staff Relations Board (PSSRB)

Ontario

CD Howe Building
West Tower, 6th Floor
240 Sparks Street
Post Office Box 1525, Station B
Ottawa
K1P 5V2
(613) 990-1800

Public Works Canada (PWC)

Alberta

District Office
Harry Hays Building, Room 632
220 4th Avenue South East
Post Office Box 2938, Station M
Calgary
T2P 3C3
(403) 292-5898

Western Regional Office
Canada Place, Suite 1000
9700 Jasper Avenue
Edmonton
T5J 4E2
(403) 495-3204

Alberta and Northwest Territories
District Office
Oliver Building, 2nd Floor
10225 100th Avenue
Edmonton
T5J 1J9
(403) 495-3262

British Columbia

4804 51st Avenue West
Post Office Box 510
Fort Nelson
V0C 1B0
Architectural and Engineering
Services:
(604) 774-6956

60 Front Street
Nanaimo
V9R 5H7
Realty Services:
(604) 754-0202

100 Annacis Parkway
New Westminster
V3M 6A2
Architectural and Engineering
Services:
(604) 666-6209

280 Victoria Street, Room 209
Prince George
V2L 4X3
Architectural and Engineering
Services:
(604) 561-5130
Realty Services:
(604) 561-5353

Pacific Regional Office
1166 Alberni Street
Vancouver
V6E 3W5
(604) 666-3103

1230 Government Street
Victoria
V8N 1Y3
Realty Services:
(604) 363-3546

Esquimalt Graving dock
825 Admirals Road
Victoria
V9A 2P1
Architectural and Engineering
Services:
(604) 380-4021

Manitoba

Manitoba District Office
Federal Building, Room 201
269 Main Street
Post Office Box 1408
Winnipeg
R3C 2Z1
(204) 983-3731

New Brunswick

District Office
Customs Building
189 Prince William Street
Post Office Box 7350, Station A
Saint John
E2L 4J4
(506) 636-4523
(506) 648-4662

Newfoundland

Building 301, Pleasantville
Post Office Box 4600
St John's
A1C 5T2
(709) 772-4361

Public Works Canada
(continued)

Nova Scotia

Atlantic Regional Office and
Nova Scotia District Office
Maritime Centre
1505 Barrington Street
Post Office Box 2247
Halifax
B3J 3C9
(902) 426-2331

Ontario

Post Office Box 2900
Kingston
K7L 5P1
(613) 545-8025

Southwestern Ontario Region
451 Talbot Street
Post Office Box 668, Station B
London
N6A 4Y4
(519) 645-4317

101 Worthington Street East
Post Office Box 658
North Bay
P1B 8J5
(705) 472-8400

Head Office
Sir Charles Tupper Building
Riverside Drive
Ottawa
K1A 0M2
(613) 736-2400

Local Office
205 McNabb Street
Sault Ste Marie
P6B 1Y3
(705) 949-1511

Local Office
221 North Archibald Street, Room 110
Thunder Bay
P7C 3Y3
(807) 625-7100

Ontario Regional Office
Government of Canada Building
4900 Yonge Street
Willowdale
Toronto
M2N 6A6
(416) 224-4244

Prince Edward Island

District Office
Dominion Building, 6th Floor
97 Queen Street
Post Office Box 1268
Charlottetown
C1A 7M8
(902) 566-7536

Quebec

National Capital Region
Place du Portage, Phase IV
140 Promenade du Portage
Hull, Quebec
Mail: Ottawa, Ontario K1A 0M3
(819) 997-7525
Plans and Specifications Distribution:
(819) 997-5667
Tenders and Contracts:
(819) 997-5673

Quebec Regional Office
Guy Favreau Complex
West Tower, Suite 702-14
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-1193

District Office
Champlain Harbour Station
901 Cap Diamant
Wolfe's Cove
Quebec
G1K 4K1
(418) 648-3815

Local Office
180 De la Cathédrale Avenue
Rimouski
G5L 5H9
(418) 722-3000

Saskatchewan

Saskatchewan District Office
2221 Hanselman Court
Saskatoon
S7L 6A8
(306) 975-4660

Yukon

District Office
201 Range Road
Whitehorse
Y1A 3A4
Architectural and Engineering Services:
(403) 668-2181

Revenue Canada, Customs and Excise (RCCE)

Alberta

General Delivery
Aden
T0K 0A0
(403) 344-2244

Regional Office
Harry Hays Building
220 4th Avenue South East
Calgary
T2G 4X3
Customs:
(403) 292-4660
Excise:
(403) 292-5678
District Office:
(403) 292-4620

Carway Customs Office
Mail: Post Office Box 699
Cardston, Alberta
T0K 0K0
(403) 653-3009

Post Office Box 96
Via Waterton
Chief Mountain
T0K 2M0
(403) 653-3009

Post Office Box 220
Coutts
T0K 0N0
(403) 344-3770

General Delivery
Del Bonita
T0K 0S0
(403) 653-2567
(403) 758-3618

Customs
105th Street Building, Room 800
10242 105th Street
Edmonton
T5J 4H8
(403) 495-3400
Customs Mail Centre:
(403) 495-5629

Excise
District Office
Canada Place, Suite 930
9700 Jasper Avenue
Edmonton
T5J 4G7
(403) 495-3420

Federal Building, Room 204
4th Avenue and 7th Street
Mail: General Delivery
Lethbridge
T1J 3Y2
(403) 382-3119

406 2nd Street South East
Medicine Hat
T1A 0C3
(403) 526-2567

4711 51st Avenue
Red Deer
T4N 6H8
(403) 340-4200

For Telephone Services *see* pages 3 to 35

Mail: Rural Route 1
(via Manyberries)
Wild Horse
T0K 1L0
(403) 868-2222

British Columbia

Customs
Aldergrove Border Crossing
10 Highway 13
Rural Route 1
Aldergrove
V0X 1A0
(604) 856-2791

Customs
United Terminal
7867 Express Street
Burnaby
V5A 1S7
(604) 420-5812

Excise
Pacific Regional Office
4664 Lougheed Highway, Room 201
Burnaby
V5C 6C2
(604) 666-4664

Customs
Federal Building, Room 115
950 Alder Street
Campbell River
V9W 2P8
(604) 287-3761

Customs
Carson Border Crossing
Mail: Rural Route 1
Grand Forks
Carson
V0H 1H0
(604) 442-5551

Customs
Cascade Border Crossing
Mail: Post Office Box 210
Christina Lake
Cascade
V0H 1E0
(604) 447-9418

Customs
Chopaka
Mail: Rural Route 1
Cawston, British Columbia
V0X 1C0
(604) 499-2755

Customs
375 Cliffe Avenue
Courtenay
V9N 5N9
(604) 334-3424

Customs
101 10th Avenue South
Cranbrook
V1C 2N1
(604) 426-2161

Customs
Federal Building, Room 101
1005 104th Avenue
Dawson Creek
V1G 2H9
(604) 782-7373

Boundary Bay Customs Office
4 56th Street
Delta
V4L 1Z2
(604) 943-2722

Customs
Douglas Border Crossing
Mail: 28 176th Street
Rural Route 8
Surrey
Douglas
V3S 5J9
(604) 538-3600

Fraser Customs Office
c/o Post Office Box 4520
Whitehorse, Yukon
Y1A 2R8
(403) 821-4111

Customs
Sumas Border Crossing
Huntingdon
V0X 1M0
(604) 853-3377

Customs
3035 Airport Drive, Room 130
Kamloops
V2B 7X1
(604) 376-4758

Customs
Federal Building, Room 103
251 Lawrence Avenue
Kelowna
V1Y 6L2
(604) 861-8016

Customs
Kingsgate
V0B 1V0
(604) 424-5391

Customs
Federal Building, Room 307
450 City Centre
Kitimat
V8C 1T6
(604) 632-7611

Customs
Midway Border Crossing
Post Office Box 97
Midway
V0H 1M0
(604) 449-2331

Customs
Federal Building
60 Front Street
Nanaimo
V9R 5H7
(604) 754-0341

Customs
Nelway Border Crossing
Mail: Post Office Box 340
Salmo, British Columbia
V0G 1Z0
(604) 357-9940

Customs
Federal Building
549 Columbia Street, Room 300
New Westminster
V3L 1B3
(604) 666-6106

Excise
District Office
549 Columbia Street, Suite 309
Post Office Box 787
New Westminster
V3L 4Z8
(604) 666-3035

Customs
Osoyoos Border Crossing
Rural Route 1
Osoyoos
V0H 1V0
(604) 495-6531

Customs
Paterson Border Crossing
Mail: Post Office Box 1030
Rossland, British Columbia
V0G 1Y0
(604) 362-7341

Customs
Site 30, Compartment 14
Rural Route 2
Penticton
V2A 6J7
(604) 492-3095

Customs
Mail: Post Office Box 4520
Whitehorse, Yukon
Pleasant Camp
Y1A 2R8
(907) 767-5540 (Alaska Area Code)

Customs
Federal Building, Room 204
4877 Argyle Street
Port Alberni
V8Y 1V9
(604) 723-6612

Customs
Federal Building
4812 Joyce Avenue
Powell River
V8A 3B8
(604) 485-2243

Customs
Revenue Building
1323 5th Avenue
Prince George
V2L 3L6
(604) 561-5281

For Telephone Services *see* pages 3 to 35

Revenue Canada, Customs and Excise *(continued)*

BRITISH COLUMBIA *(continued)*

Customs
Federal Building, Room 105
417 2nd Avenue West
Prince Rupert
V8J 1G8
(604) 627-3003
(604) 627-3004

Customs
Roosville Border Crossing
Mail: Post Office Box 72
Grasmere, British Columbia
V0B 1R0
(604) 887-3421

Customs
Post Office Box 1340
Creston
Rykerts
V0B 1G0
(604) 428-2575

Customs
Post Office Box 2548
Sidney
V8L 4B9
(604) 356-6645

Customs
Pacific Highway District
28 176th Street
Surrey
V3S 5J9
(604) 538-3600

Customs
835 Spokane Street
Trail
V1R 3W4
(604) 364-2534

Customs Regional Office
Customs Building
1001 West Pender Street
Vancouver
V6E 2M8
(604) 666-0545
Vancouver International Airport:
(604) 666-1802

Customs
International Mail Clearance
685 Hamilton Street
Vancouver
V6B 2R4
(604) 666-3392

Customs
3101 32nd Avenue
Vernon
V1T 2M2
(604) 542-3194

Customs
Custom House, Room 107
816 Government Street
Victoria
V8W 1X1
(604) 363-3339

Excise
Sub-district Office
1230 Government Street, Room 404
Victoria
V8W 1Y3
(604) 363-3377

Customs
Waneta Border Crossing
Mail: 835 Spokane Street
Trail, British Columbia
V1R 3W4
(604) 367-9656

MANITOBA

Post Office Box 1150
Boissevain
R0K 0E0
(204) 534-6336

Federal Building, Room 231
11th and Princess Streets
Brandon
R7A 4J5
(204) 726-7569

Cartwright
R0K 0L0
(204) 529-2437

General Delivery
Churchill
R0B 0E0
(204) 675-2940
(navigation season)

Coulter Customs Office
Post Office Box 369
Coulter
R0M 0G0
(204) 649-2355

General Delivery
Crystal City
R0K 0N0
(204) 873-2250

Highway 75
Emerson
R0A 0L0
Emerson West - traffic from North Dakota (Interstate 29):
(204) 373-2524
Emerson East - traffic from Minnesota (Highway 75):
(204) 373-2210

Goodlands
R0M 0R0
(204) 658-3516

Post Office Box 427
Gretna
R0G 0V0
(204) 327-5370

Lena Customs Office
Via Killarney, Manitoba
R0K 1G0
(204) 523-4525

Post Office Box 130
Lyleton
R0M 1G0
(204) 649-2255

Piney
R0A 1K0
(204) 423-2153

Snowflake
R0G 2K0
(204) 876-4705

South Junction
R0A 1Y0
(204) 437-2266

Post Office Box 20
Sprague
R0A 1Z0
(204) 437-2361

Tolstoi
R0A 2E0
(204) 427-2076

Windygates Customs Office
Mail: Rural Route 1
Darlingford, Manitoba
R0G 0L0
(204) 246-2201

Rural Route 1
Winkler
R6W 4A1
(204) 325-8503

Customs
Central Regional Office
Winnipeg Airport
2000 Wellington Avenue
Winnipeg
R2R 0S6
(204) 983-6004

Customs
269 Main Street
Winnipeg
R3C 1B3
(204) 983-3759

Excise
Central Regional Office
Revenue Canada Building, Room 410
391 York Avenue
Post Office Box 1022
Winnipeg
R3C 2W2
(204) 983-4016

NEW BRUNSWICK

475 King Avenue
Bathurst
E2A 1P6
(506) 548-7461

Bloomfield Customs Office
Rural Route 2
Lakeville, New Brunswick
E0J 1S0
(506) 328-3872

For Telephone Services *see* pages 3 to 35

Welshpool Post Office
Campobello
E0G 3H0
(506) 752-2091

Post Office Box 148
Caraquet
E0B 1K0
(506) 727-3184

Customs
Rural Route 5
Centreville
E0J 1H0
(506) 276-3519

Customs
356 Main Street
Clair
E0L 1B0
(506) 992-2124

Customs
Adelaide Street
Post Office Box 809
Dalhousie
E0K 1B0
(506) 684-2296

Lord's Cove Post Office
Deer Island
E0G 2J0
September 16 to June 30:
(506) 747-2954
July 1 to September 15:
(506) 747-2190

Northern New Brunswick District
121 Church Street, Room 403
Edmundston
E3V 1J9
(506) 735-3339

Customs
12 Bridge Street
Edmundston
E3V 1K5
(506) 735-7114

Forest City Customs Office
Rural Route 1
Canterbury, New Brunswick
E0H 1C0
(506) 894-2452

Fosterville Customs Office
Rural Route 1
Canterbury, New Brunswick
E0H 1C0
(506) 894-2281

633 Queen Street
Post Office Box 190
Fredericton
E3B 4Y9
Customs information:
(506) 452-3274
Excise information:
(506) 452-3000

Hamilin Road
Post Office Box 1300
Grand Falls
E0J 1M0
(506) 473-3553
Gillespie Portage:
(506) 473-3536

Customs
Post Office Box 70
North Head
Grand Manan
E0G 2M0
(506) 662-3232

Customs
Rural Route 1
St Croix
McAdam
E0H 1K0
(506) 784-2225

Northumberland District
1133 St George Boulevard
Moncton
E1E 4E1
Customs:
(506) 851-6017
Excise:
(506) 851-7015

Customs
1133 St George Boulevard
Moncton
E1E 4E1
(506) 851-7020

Excise
District Office
West Main Plaza, 1st Floor
1600 Main Street
Post Office Box 1070
Moncton
E1C 8P2
(506) 851-7015
GST:
(506) 851-3727

305 Pleasant Street
Post Office Box 336
Newcastle
E1V 1Y8
(506) 622-0275

Customs
Rural Route 5
Perth-Andover
E0J 1V0
(506) 273-2073

River de Chute Customs Office
Rural Route 2
Florenceville, New Brunswick
E0J 1K0
(506) 276-4784

Federal Building
St Andrews
E0G 2X0
(506) 529-3198

Customs
Southern New Brunswick District
Customs Building
189 Prince William Street
Post Office Box 6640, Station A
Saint John
E2L 4G3
(506) 636-4501
Port Office:
(506) 636-4904

Excise
District Office
Hilliard Place, Building B
580 Main Street
Post Office Box 6865, Station A
Saint John
E2L 4S5
(506) 636-4909

Customs
Bridge Street
Post Office Box 420
St-Léonard
E0L 1M0
(506) 423-6282

204 Milltown Boulevard
Post Office Box 160
St Stephen
E3L 2X1
(506) 466-2363

Central New Brunswick District
200 King Street
Post Office Box 1989
Woodstock
E0J 2B0
(506) 328-4734

Woodstock Road
Rural Route 3
Woodstock
E0J 2B0
(506) 328-9211

NEWFOUNDLAND

Dalfens Mall
Placentia
Argentia
A0B 1W0
(709) 227-2691

Federal Building
Post Office Box 119
Burgeo
A0M 1A0
(709) 886-3330

Federal Building
Post Office Box 277
Burin
A0E 1E0
(709) 891-1210

Main Street
Post Office Box 70
Catalina
A0C 1J0
(709) 469-2202

For Telephone Services *see* pages 3 to 35

Revenue Canada, Customs and Excise *(continued)*

NEWFOUNDLAND *(continued)*

Customs
Federal Building, Room 201
Main Street
Mail: General Delivery
Corner Brook
A2H 6C2
(709) 637-4494

Excise
Information only:
(709) 637-4490

Bayview Street
Post Office Box 189
Fortune
A0E 1P0
(709) 832-2000

Gander International Airport
320 Elizabeth Drive
Post Office Box 350
Gander
A1V 1W7
(709) 256-6582
Airport Operations:
(709) 256-6580

Federal Building
16 High Street
Post Office Box 217
Grand Falls
A2A 2J7
(709) 489-2166

Building 412
Post Office Box 790, Station A
Happy Valley-Goose Bay
Labrador
A0P 1S0
(709) 896-3290

Customs House
Post Office Box 8
Harbour Breton
A0H 1P0
(709) 885-2353

Federal Building
Water Street
Post Office Box 40
Harbour Grace
A0A 2M0
(709) 596-3481

Customs
Newfoundland and Labrador District Office
Atlantic Place, 6th Floor
215 Water Street
Post Office Box 77
St John's
A1C 6C9
(709) 772-4535

Excise
District Office
Cormack Building, Suite 302
2 Steers Cove
Post Office Box 5500
St John's
A1C 5W4
(709) 772-5333

Federal Building
Main Street
Post Office Box 155
Stephenville
A2N 2Y9
(709) 643-2833

NORTHWEST TERRITORIES

Inuvik
X0E 0T0
(403) 979-2761

Iqaluit
X0A 0H0
(819) 979-6714

Customs
Post Office Building, 2nd Floor
Yellowknife
X1A 1M4
(403) 920-2446

Excise
Precambrian Building, Suite 902
4922 52nd Street
Yellowknife
X1A 3A3
(403) 920-6650

NOVA SCOTIA

40 Prince Arthur Street
Amherst
B4H 1V9
(902) 667-8655

79 Water Street
Post Office Box 458
Digby
B0V 1A0
(902) 245-4039

Atlantic Regional Office
6169 Quinpool Road
Post Office Box 3080, Halifax South Postal Station
Halifax
B3J 3G6
(902) 426-2661
Customs:
(902) 426-2911
Excise:
(902) 426-3758
International Mail:
(902) 426-7189
Regional Collector's Office:
(902) 426-2914

35 Webster Street
Post Office Box 606
Kentville
B4N 3X7
(902) 678-3410

18 Market Street
Post Office Box 1226
Liverpool
B0T 1K0
(902) 354-3268

Halifax International Airport
Post Office Box 658
Lower Sackville
B4C 3J1
(902) 426-1335

Federal Building
Post Office Box 519
Lunenburg
B0J 2C0
(902) 634-4401

Federal Building, Room 209
East River Road
Post Office Box 94
New Glasgow
B2H 5E1
(902) 752-3153

Federal Building
Granville Street
Post Office Box 350
Port Hawkesbury
B0E 2V0
(902) 625-2850

Post Office Building
King and Mowatt Streets
Shelburne
B0T 1W0
(902) 875-2324

66 Wentworth Street
Sydney
B1P 6T4
Customs:
(902) 564-7012
Excise (Information Only):
(902) 564-7050

Federal Building, Room 203
664 Prince Street
Post Office Box 445
Truro
B2N 5C5
(902) 895-4639

Bluenose Ferry Terminal
Water Street
Post Office Box 430
Yarmouth
B5A 4B3
(902) 742-7131

For Telephone Services *see* pages 3 to 35

ONTARIO

Customs
Federal Building
90 Madawaska Street
Arnprior
K7S 1S3
(613) 623-2921

Customs
370 Dunlop Street West, Unit 805
Barrie
L4N 5R7
(705) 728-5450

Excise
Sub-District Office
99 Ferris Lane
Barrie
L4M 2Y2
(705) 739-6002

Customs
Federal Building
11 Station Street
Belleville
K8N 2S2
(613) 969-3627

Customs
98 Manitoba Street
Bracebridge
P1L 1X6
(705) 645-4642

Customs
350 Rutherford Road South
Plaza 2, Suite 204
Brampton
L6W 3P6
(416) 454-0023

58 Dalhousie Street, Room 207
Brantford
N3T 2J2
(519) 753-1719

Federal Building, Room 202
36 George Street
Brockville
K6V 3V5
(613) 342-3323

Customs
6 Dickson Street
Cambridge
N1R 1T4
(519) 621-0331

Port of Carleton Place
Federal Building
42 Bridge Street
Carleton Place
K0A 1J0
(613) 257-3470

Judy Lamarsh Building
65 William Street South
Chatham
N7M 4S2
(519) 352-3990

Customs
39 Queen Street
Cobourg
K9A 1M8
(416) 372-7111

Customs
Federal Building
44 Hurontario Street
Collingwood
L9Y 3Z3
(705) 445-3511

Customs
45 2nd Street East
Post Office Box 1056
Cornwall
K6H 5V2
(613) 938-4752

Customs
Peace Bridge Plaza
60 Walnut Street
Fort Erie
L2A 5N7
(416) 871-3131

Customs
301 Scott Street
Post Office Box 638
Fort Frances
P9A 3M9
(807) 274-3655

232 A Guelph Street, Unit 4
Georgetown
L7G 4B1
(416) 877-3411

Federal Building
35 East Street
Goderich
N7A 3Y4
(519) 524-8461

Customs
71 Dawson Road
Guelph
N1H 1B1
(519) 824-7030
(519) 822-5181

Regional Office
10 John Street South
Post Office Box 2989
Hamilton
L8N 3V8
Customs:
(416) 572-2891
Excise:
(416) 572-2321
Regional Collector's Office:
(416) 572-2811

Customs
Federal Building
501 9th Avenue
Hanover
N4N 2M4
(519) 364-2570

Federal Building
100 Park Street
Post Office Box 2020
Kenora
P9N 3X8
(807) 468-7342

Customs
Customs House
294 King Street East, Main Floor
Kingston
K7L 3B2
(613) 545-8049

Excise
District Office
780 Midpark Drive, 2nd Floor
Kingston
K7M 7G3
(613) 545-8151

Customs
District Office
Government of Canada Building
29 Duke Street East
Post Office Box 2157, Station B
Kitchener
N2H 6M1
(519) 743-6141

Excise
District Office
470 Weber Street
Waterloo
Kitchener
N2L 4E7
(519) 886-3030

Customs
Saint Lawrence East
Thousand Islands Bridge
Mail: General Delivery
Lansdowne
K0E 1L0
(613) 659-2444

Customs
215 Talbot Street East
Leamington
N8H 3X5
(519) 326-9522

Customs
Federal Building
34 Cambridge Street South
Mail: General Delivery
Lindsay
K9V 4R7
(705) 324-4851

Customs
Government of Canada Building
210 Main Street East
Listowel
N4W 2B7
(519) 291-2700

Revenue Canada, Customs and Excise *(continued)*
ONTARIO *(continued)*

Customs
Dominion Public Building
457 Richmond Street
Post Office Box 665, Station B
London
N6A 4Y4
(519) 645-4165
(519) 645-5174

Excise
Southwestern Ontario Regional Office
Dominion Public Building, 3rd Floor
457 Richmond Street
Post Office Box 5548
London
N6A 4R3
(519) 645-4145

Excise
District Office
148 Fullarton Street
Post Office Box 638, Station B
London
N6A 4Y4
(519) 645-4154

Customs
525 Dominion Avenue
Midland
L4R 1P7
(705) 526-5221

Customs
180 Main Street South
Newmarket
L3Y 3Z2
(416) 895-9112

Customs
Niagara Main Office
4551 Zimmerman Avenue
Post Office Box 126
Niagara Falls
L2E 6T1
(416) 354-2745

Customs
101 Worthington Street East, Room 433
Post Office Box 927
North Bay
P1B 8K1
(705) 472-9930

Excise
District Office
101 Worthington Street East, Room 425
Post Office Box 477
North Bay
P1B 8J2
(705) 472-9270

Customs
197 Church Street
Oakville
L6J 1N3
(416) 845-4501

Customs
71 Broadway Avenue
Orangeville
L9W 1K1
(519) 941-3940

Customs
25 Peter Street North
Orillia
L3V 6H8
(705) 325-5151

Customs
310 Simcoe Street South
Oshawa
L1H 4H7
(416) 725-6515

Head Office, Public Relations Branch
Connaught Building, 2nd Floor
Mackenzie Avenue
K1A OL5
(613) 957-0275

Regional Office
360 Coventry Road
Ottawa
K1K 2C6
Customs:
(613) 993-0534
Excise:
(613) 990-9909
Regional Collector's Office:
(613) 991-0566

Customs
Federal Building, Room 207
901 3rd Avenue East
Owen Sound
N4K 2K7
(519) 376-0684

Pelee Island
N0R 1M0
(519) 724-2933

Customs
162 Pembroke Street East
Pembroke
K8A 3J7
(613) 732-7421

Customs
Federal Building
13 Herriott Street
Perth
K7H 1S8
(613) 267-2592

Customs
201 Charlotte Street
Post Office Box 598
Peterborough
K9J 6Z6
(705) 745-0528

Rural Route 7
Thunder Bay
Pigeon River
P7C 5V5
(807) 964-2093

Customs
184 Elm Street
Port Colborne
L3K 4N8
(416) 834-3513

Customs
Post Office Box 400
Prescott
K0E 1T0
(613) 925-3378
Travellers' Service:
(613) 925-4225
Merchandise Service:
(613) 925-2933

Rainy River
P0W 1L0
(807) 852-3341

Customs
249 Raglan Street South
Renfrew
K7V 1R3
(613) 432-3293

Customs
55 King Street, Suite 606
Post Office Box 68
St Catharines
L2R 6R4
(416) 682-2643

Excise
Sub-district Office
Canada Trust House
60 James Street
Post Office Box 697
St Catharines
L2R 6Y3
(416) 685-1347

Customs
Dominion Public Building
403 Talbot Street
St Thomas
N5P 1B7
(519) 631-1630

Customs
St Clair District
105 Christina Street South
Post Office Box 640
Sarnia
N7T 7J7
(519) 344-7351
Blue Water Bridge:
(519) 336-3096 (24-hour service)

Customs
125 Huron Street
Sault Ste Marie
P6A 1R3
(705) 949-2316
Bridge Plaza:
(705) 256-6721 (24 hour service)

Customs
124 Norfolk Street North
Mail: General Delivery
Simcoe
N3Y 4K7
(519) 426-0871

For Telephone Services *see* pages 3 to 35

Federal Building
17 Church Street East
Smiths Falls
K7A 4S8
(613) 283-0548

General Delivery
Sombra
N0P 2H0
(519) 892-3461

Customs
782 Downie Street
Post Office Box 950
Stratford
N5A 7M3
(519) 271-2040

1855 LaSalle Boulevard
Post Office Box 2275
Sudbury
P3A 4S1
(705) 560-1486

Customs
33 South Court Street, Room 210
Thunder Bay
P7B 2W6
(807) 345-5421

Excise
District Office
214 Red River Road, Room 300
Thunder Bay
P7B 1A6
(807) 343-2800

Customs
Federal Building, Suite 203 A
200 Broadway Street
Tillsonburg
N4G 5A7
(519) 842-5561

Federal Building
120 Cedar Street South
Timmins
P4N 2G8
(705) 264-8503

Customs
1 Front Street West
Post Office Box 10, Station A
Toronto
M5W 1A3
Information Services:
(416) 973-8022
Regional Collector's Office:
(416) 973-8258

Customs
Pearson International Airport
Post Office Box 40
Toronto AMF
Toronto
L5P 1A2
General Inquiries:
(416) 676-3643
Travellers' Service:
(416) 676-4830 (Terminal One)
(416) 676-2883 (Terminal Two)
Merchandise Service:
(416) 676-3626

Excise
Regional Office
25 Saint Clair Avenue East
Post Office Box 100, Station Q
Toronto
M4T 2L7
Information Services:
(416) 973-6561
Toronto Centre District Office:
(416) 973-6303

Excise
Toronto East District Office
200 Town Centre Court, Suite 800
Scarborough
Toronto
M1P 4X8
(416) 973-4620

Excise
Toronto West District Office
Sussex Centre, Suite 702
50 Burnhamthorpe Road West
Mississauga
Toronto
L5B 3C2
(416) 566-6400
(416) 897-8400

Customs
70 Front Street
Trenton
K8V 4N4
(613) 392-2770

Customs
Federal Building
602 Wellington Street
Wallaceburg
N8A 4L4
(519) 627-2131

Customs
Rural Route 3
Wallaceburg
Walpole Island
N8A 4K9
(519) 627-4242

Customs
26 Division Street
Welland
L3B 3Z6
(416) 735-5732

Customs
South West Ontario Regional Office
185 Ouellette Avenue
Post Office Box 2280
Walkerville Postal Station
Windsor
N8Y 4R8
(519) 973-8500
Information:
(519) 973-8522

Excise
Sub-District Office
Federal Building, 6th Floor
185 Ouellette Avenue
Post Office Box 360
Windsor
N9A 6L7
(519) 252-5785

Customs
430 Springbank Avenue South
Woodstock
N4V 1B2
(519) 537-8241

Prince Edward Island

Customs
Dominion Building, Room 319
97 Queen Street
Post Office Box 1266
Charlottetown
C1A 7M8
(902) 566-7277

Excise
Information only:
(902) 566-7272 (calls forwarded to Halifax)

Customs
FIDA Building
216 Water Street
Summerside
C1N 1B3
(902) 436-3231

Quebec

East Pinnacle Customs Office
Abercorn
J0E 1B0
(514) 538-2334

Trout-River Customs Office
980 Highway 138
Athelstan
J0S 1A0
(514) 264-2070

164 Lasalle Boulevard
Baie-Comeau
G4Z 1S4
(418) 296-2548

Beebe-Plain
J0B 1E0
(819) 876-2119

Post Office Box 1135
Cap-aux-Meules
G0B 1B0
(418) 986-3480

Chartierville
J0B 1K0
(819) 656-2262

222 East Racine Street
Post Office Box 1236
Chicoutimi
G7H 5C2
(418) 543-7988

For Telephone Services *see* pages 3 to 35

Revenue Canada, Customs and Excise *(continued)*
QUEBEC *(continued)*

Clarenceville
J0J 1B0
(514) 294-2288

Covey Hill
J0L 1H0
(514) 247-2914

224 South Street, 2nd Floor
Cowansville
J2K 2X4
(514) 263-2282

3025 Power Street
Drummondville
J2B 5L1
(819) 478-1424
(819) 478-1425

26 Highway 253
East-Hereford
J0B 1S0
(819) 844-2243

120 Principale Street East
Farnham
J2N 1L4
(514) 293-4443

Highway 209
Franklin Centre
J0S 1E0
(514) 827-2323

Frelighsburg
J0J 1C0
(514) 298-5050

Federal Building
98 De La Reine Street
Gaspé
G0C 1R0
(418) 368-3204

Glen-Sutton Customs Office
Rural Route 4
Mansonville, Quebec
J0E 1X0
(514) 538-3234

297 Principale Street
Granby
J2G 2W0
(514) 372-6692

Highway 219
Hemmingford
J0L 1H0
(514) 247-2090

Herdman Customs Office
Mail: Athelstan, Quebec
J0S 1A0
(514) 264-5600

Highwater Customs Office
Rural Route 4
Mansonville, Quebec
J0E 1X0
(514) 292-5995

Jamieson's Line Customs Office
Athelstan, Quebec
J0S 1A0
(514) 264-5698

899 Papineau Street
Joliette
J6E 2L6
(514) 756-4747

Federal Building
580 Principale Street
Lachute
J8H 1Y7
(514) 562-5995

5227 Frontenac Street, 2nd Floor
Lac-Mégantic
G6B 1H2
(819) 583-1826

Highway 15 South
Lacolle
J0J 1J0
(514) 246-3833
Highway 15:
(514) 246-3833
Highway 221:
(514) 246-2121
Highway 223:
(514) 246-3510
Richelieu Wharf:
(514) 246-3871
Cantic Station:
(514) 246-3609
Napierville Junction Station:
(514) 246-3847

999 Kennedy Road
Armstrong-Linière
Beauce County
Linière
G0M 1J0
(418) 597-3395

1345 Du Pont Street
Marieville
J0L 1J0
(514) 460-7411

200 Saint-Jérôme Street, Room 202
Matane
G4W 3A2
(418) 562-1189

Mirabel International Airport
Post Office Box 28
Mirabel
J7N 1A5
(514) 476-2963

1 Place de l'Église, Room 354
Montmagny
G5V 2L9
(418) 248-2708

10765 Côte de Liesse Road
Pointe Claire - Dorval
Montreal
H9P 2R9
(514) 631-4329

Dorval International Airport
Pointe Claire - Dorval
Montreal
H4Y 1A1
(514) 636-3970
Travellers' Service:
(514) 636-3971
Merchandise Service:
(514) 636-3854

Regional Office
400 Place d'Youville
Montreal
H2Y 2C2
(514) 283-2953
Customs:
(514) 283-9900
Excise:
(514) 283-6200

Excise
Centre Bois de Boulogne, Suite 255
1575 Henri Bourassa Road West
Montreal
H3M 3A9
(514) 283-5153
(514) 382-2700

10 Highway 235
Morse's-Line
J0J 1T0
(514) 248-2757

Noyan
J0J 1B0
(514) 294-2851

Federal Building
Paspébiac
G0C 2K0
(418) 752-3266

Customs
Federal Building
Highway 133
Philipsburg
J0J 1N0
(514) 248-4313

1187 de la Frontière Street
Pohénégamook
G0L 1J0
(418) 859-2201

Post Office Box 3
Port-Cartier
G5B 2G7
(418) 766-6866

Regional Office
130 Dalhousie Street
Post Office Box 2267
Quebec
G1K 7P6
Customs:
(418) 648-4445
Excise:
(418) 648-3853

For Telephone Services *see* pages 3 to 35

St Laurent District
1275 De la Jonquière Street
Quebec
G1N 3X2
(418) 648-3881

Excise
Quebec Regional Office
410 Charest Boulevard East, 7th Floor
Post Office Box 2117
Postal Terminal
Quebec
G1K 7M9
(418) 648-3483

15 Carpenter Street
Richmond
J0B 2H0
(819) 826-2686

180 De la Cathédrale Avenue
Rimouski
G5L 5H9
(418) 722-3034

Federal Building
75 Hôtel-de-Ville Street
Post Office Box 1537
Rivière-du-Loup
G5R 4M1
(418) 862-4922

Customs
Highway 55
Rock-Island
J0B 2K0
(819) 876-7821

40 Du Lac Avenue
Rouyn-Noranda
J9X 4N3
(819) 762-4886

Dundee Customs Office
8750 Highway 132
Sainte-Agnes-de-Dundee
J0S 1L0
(514) 264-5709

468 St-Joseph Line
Sainte-Aurélie
G0M 1M0
(418) 593-3971

12880 1st Avenue East
Saint-Georges
G5Y 2E6
(418) 228-7111

Hereford Road
1871 Highway 141
Saint-Herménégilde
J0B 2W0
(819) 844-2242

Federal Building
2050 Girouard Street West
Saint-Hyacinthe
J2S 3A6
(514) 774-5818

109 Richelieu Street
Saint-Jean-sur-Richelieu
J3B 6X2
(514) 346-5590

380 Labelle Street, Suite 202
Saint-Jérôme
J7Z 5L3
(514) 438-3646

Daaquam Customs Office
Saint-Just-de-Bretenières
G0R 3H0
(418) 244-3653

Saint-Pamphile
G0R 3X0
(418) 356-3151

701 Laure Boulevard
Sept-Îles
G4R 1X8
(418) 962-2632

Federal Building
395 De la Station Avenue, Room 206
Shawinigan
G9N 1V8
(819) 536-3331

Customs
50 Place de la Cité, Room 317
Post Office Box 127
Sherbrooke
J1H 5H8
(819) 564-5594

Excise
2665 King Street West, 7th Floor
Post Office Box 1177
Sherbrooke
J1H 5L5
(819) 564-5577

80 Georges Street
Post Office Box 246
Sorel
J3P 5N7
(514) 743-0026

10 Highway 147
Post Office Box 60
Stanhope
J1A 2S2
(819) 849-9135

12 Notre-Dame Street North
Thetford-Mines
G6G 2J7
(418) 335-6600

Des Postes Building
1285 Notre-Dame Street
Post Office Box 998
Trois-Rivières
G9A 5K2
(819) 374-8924

Excise
225 Des Forges Street, Suite 400
Trois-Rivières
G9A 2G4
(819) 371-5100

1100 6th Street
Val-d'Or
J9P 3W6
(819) 824-4043

157 Victoria Street, Room 101
Valleyfield
J6T 1A5
(514) 373-3113

112 Bois-Franc Boulevard North
Victoriaville
G6P 1E7
(819) 752-2050

1120 Des Lignes Road
Woburn
G0Y 1R0
(819) 544-4051

Saskatchewan

Big Beaver
S0H 0G0
(306) 267-2276

Post Office Box 220
Carievale
S0C 0P0
(306) 928-2055

Monchy Customs Office
Post Office Box 330
Climax
S0N 0N0
(306) 293-2232

Coronach
S0H 0Z0
(306) 267-2177

Provincial Highway 47
Post Office Box 130
Estevan
S4A 2A1
(306) 634-4227

Federal Building
63 Ross Street West
Moose Jaw
S6H 4N6
(306) 692-4127

North Portal
S0C 1W0
Traveller's Service:
(306) 927-2455
Commercial Sector:
(306) 927-5511

Oungre
S0C 1Z0
(306) 456-2230

1288 Central Avenue
Prince Albert
S6V 4V8
(306) 953-8615

For Telephone Services *see* pages 3 to 35

Revenue Canada, Customs and Excise *(continued)*

SASKATCHEWAN *(continued)*

Customs
1775 Smith Street
Regina
S4P 4C4
(306) 780-6220
International Mail Clearance:
(306) 780-6218

Excise
District Office
2002 Victoria Avenue, 5th Floor
Post Office Box 557
Regina
S4P 3A4
(306) 780-7279

Regway Customs Office
Mail: via Minton
Regway
S0C 1T0
(306) 969-2249

Federal Building, Room 301
123 2nd Avenue South
Saskatoon
S7K 7E6
Customs:
(306) 975-4755
Excise District Office:
(306) 975-4211

Federal Building
275 Central Avenue North
Swift Current
S9H 3V4
(306) 773-6015

Post Office Box 90
Torquay
S0C 2L0
(306) 923-2044

Rock Glen
West Poplar River
S0H 3R0
(306) 476-2320

Post Office Box 229
Consul
Willow Creek
S0N 0P0
(406) 398-5522 (Montana area code)

YUKON

Customs
Mile 1202, Alaska Highway
Beaver Creek
Y0B 1A0
(403) 862-7230

Postal Bag 313
Dawson
Y0B 1G0
(403) 993-5455

Customs
60 B Range Road
Post Office Box 4520
Whitehorse
Y1A 2R8
(403) 667-6471

Royal Canadian Mint (RCM)

MANITOBA

Winnipeg Plant
520 Lagimodière Boulevard
Winnipeg
R2J 3E7
(204) 983-6400
Tours:
(204) 257-3359

ONTARIO

Head Office
320 Sussex Drive
Ottawa
K1A 0G8
(613) 993-3500
Tours:
(613) 993-5700

Royal Canadian Mounted Police (RCMP)

ALBERTA

NCO i/c
905 Edmonton Trail South
Post Office Box 3460
Airdrie
T4B 4B7
(403) 948-5911

NCO i/c
5101 54th Avenue
Post Office Box 8
Andrew
T0B 0C0
(403) 365-3533

NCO i/c
4806 46th Avenue
Post Office Box 1586
Athabasca
T0G 0B0
(403) 675-4252

NCO i/c
Post Office Box 959
Banff
T0L 0C0
(403) 762-2226

NCO i/c
4729 61st Avenue
Post Office Box 1148
Barrhead
T0G 0E0
(403) 674-2696

NCO i/c
Post Office Box 248
Bashaw
T0B 0H0
(403) 372-3793

NCO i/c
Post Office Box 337
Bassano
T0J 0B0
(403) 641-3677

NCO i/c
Post Office Box 1140
Beaverlodge
T0H 0C0
(403) 354-2485

NCO i/c
75 North Road
Post Office Box 570
Beiseker
T0M 0G0
(403) 947-3496

NCO i/c
Crowsnest Pass Detachment
Post Office Box 1200
Blairmore
T0K 0E0
(403) 562-2866

NCO i/c
5408 50th Street
Bonnyville
T9N 1Y8
Administration:
(403) 826-3350
Emergencies:
(403) 826-3358

NCO i/c
401 2nd Avenue East
Post Office Box 779
Bow Island
T0K 0G0
(403) 545-2100

NCO i/c
Post Office Box 58
Boyle
T0A 0M0
(403) 689-3622

NCO i/c
Post Office Box 117
Breton
T0C 0P0
(403) 696-3502

NCO i/c
310 4th Street West
Post Office Box 279
Brooks
T0J 0J0
(403) 362-5535

For Telephone Services *see* pages 3 to 35

NCO i/c
920 16th Avenue North East
Calgary
T2E 1K9
(403) 230-6483
Airport Detachment:
(403) 292-8700

NCO i/c
5401 48th Avenue
Camrose
T4V 0J6
(403) 672-3341

NCO i/c
Post Office Box 370
Canmore
T0L 0M0
(403) 678-5516

NCO i/c
Post Office Box 669
Cardston
T0K 0K0
(403) 653-4931

NCO i/c
Post Office Box 1209
Claresholm
T0L 0T0
(403) 625-4444

NCO i/c
Post Office Box 160
Cochrane
T0L 0W0
(403) 932-2211

NCO i/c
Post Office Box 458
Consort
T0C 1B0
(403) 577-3000

NCO i/c
Post Office Box 579
Coronation
T0C 1C0
(403) 578-3622

NCO i/c
General Delivery
Desmarais
T0G 0T0
(403) 891-3765

NCO i/c
Municipal Detachment
Post Office Box 569
Devon
T0C 1E0
(403) 987-3413

NCO i/c
Post Office Box 1270
Didsbury
T0M 0W0
(403) 335-3381

NCO i/c
Post Office Box 6060
Drayton Valley
T0E 0M0
(403) 542-4456

NCO i/c
Post Office Box 1030
Drumheller
T0J 0Y0
(403) 823-2630

Edmonton Detachment
11140 109th Street
Post Office Box 1320
Edmonton
T5J 2N1
(403) 471-9335
General Investigations (GIS):
(403) 471-9500
Airport Detachment:
(403) 890-4333

NCO i/c
Post Office Box 6900
Edson
T7E 1V2
(403) 723-4406

NCO i/c
Post Office Box 218
Elk Point
T0A 1A0
(403) 724-3829

NCO i/c
Post Office Box 215
Evansburg
T0E 0T0
(403) 727-3654

NCO i/c
Post Office Box 610
Fairview
T0H 1L0
(403) 835-2211

NCO i/c
Post Office Box 40
Faust
T0G 0X0
(403) 355-3609

NCO i/c
Post Office Box 457
Foremost
T0K 0X0
(403) 867-3545

NCO i/c
Post Office Box 482
Forestburg
T0B 1N0
(403) 582-3767

NCO i/c
Post Office Box 328
Fort Chipewyan
T0P 1B0
(403) 697-3665

NCO i/c
562 21st Street
Post Office Box 1088
Fort Macleod
T0L 0Z0
(403) 553-4406

NCO i/c
425 Gregoire Drive
Fort McMurray
T9H 4K7
(403) 743-2286

NCO i/c
9901 90th Street
Fort Saskatchewan
T8L 3T1
(403) 998-3737

NCO i/c
Post Office Box 94
Fort Vermilion
T0H 1N0
(403) 927-3255

NCO i/c
Post Office Box 670
Fox Creek
T0H 1P0
(403) 622-3740

NCO i/c
Post Office Box 340
Gleichen
T0J 1N0
(403) 734-3923

NCO i/c
5710 48th Avenue
Grand Centre
T0A 1T0
(403) 594-3301

NCO i/c
Post Office Box 270
Grande Cache
T0E 0Y0
(403) 827-3344

NCO i/c
Post Office Box 665
Grande Prairie
T8V 3A8
(403) 538-5700

NCO i/c
5002 Wilcox Road
Post Office Box 527
Grimshaw
T0H 1W0
(403) 332-4666

NCO i/c
Post Office Box 1209
Hanna
T0J 1P0
(403) 854-3391

NCO i/c
Post Office Box 30
High Level
T0H 1Z0
(403) 926-2226

For Telephone Services *see* pages 3 to 35

Royal Canadian Mounted Police
(continued)
ALBERTA *(continued)*

NCO i/c
Post Office Box 1230
High Prairie
T0G 1E0
(403) 523-3378

NCO i/c
Post Office Box 310
High River
T0L 1B0
(403) 652-2356

NCO i/c
821 Switzer Drive
Hinton
T7V 1T8
(403) 865-2455

NCO i/c
Post Office Box 160
Innisfail
T0M 1A0
(403) 227-3341
Police Dog Services:
(403) 227-3346

NCO i/c
Post Office Box 1800
Jasper
T0E 1E0
(403) 852-4421

NCO i/c
Box 36
Kananaskis Village
T0L 2H0
(403) 591-7707

NCO i/c
Post Office Box 239
Killam
T0B 2L0
(403) 385-3509

NCO i/c
Post Office Box 239
Kitscoty
T0B 2P0
(403) 846-2897

NCO i/c
Post Office Box 810
Lac la Biche
T0A 2C0
(403) 623-4380

NCO i/c
Post Office Box 10
Lake Louise
T0L 1E0
(403) 522-3811

NCO i/c
5105 50th Avenue
Leduc
T9E 6L3
(403) 986-2258

NCO i/c
427 Stafford Drive South
Lethbridge
T1J 4G2
(403) 329-5010

NCO i/c
General Delivery
Magrath
T0K 1J0
(403) 758-3525

NCO i/c
Post Office Box 123
Manning
T0H 2M0
(403) 836-3007

NCO i/c
Post Office Box 150
Mannville
T0B 2W0
(403) 763-3790

NCO i/c
Post Office Box 359
Mayerthorpe
T0E 1N0
(403) 786-2291

NCO i/c
4th Street and 5th Avenue
Post Office Box 419
McLennan
T0H 2L0
(403) 324-3061

NCO i/c
720 6th Street South West
Medicine Hat
T1A 4J5
(403) 527-8181

NCO i/c
Post Office Box 537
Milk River
T0K 1M0
(403) 647-3955

NCO i/c
Postal Bag 3
Morinville
T0G 1P0
(403) 939-4520

NCO i/c
2501 21st Street
Post Office Box 340
Nanton
T0L 1R0
(403) 646-2444

NCO i/c
59 Wilson Street
Okotoks
T0L 1T2
(403) 938-4202

NCO i/c
Post Office Box 548
Olds
T0M 1P0
(403) 556-3323

NCO i/c
Post Office Box 539
Oyen
T0J 2J0
(403) 664-3883

NCO i/c
7701 98th Street
Postal Bag 500
Peace River
T8S 1C7
(403) 624-6611

NCO i/c
Post Office Box 299
Picture Butte
T0K 1V0
(403) 732-4429

NCO i/c
Post Office Box 1118
Pincher Creek
T0K 1W0
(403) 627-4424

NCO i/c
Post Office Box 1800
Ponoka
T0C 2H0
(403) 783-4471

NCO i/c
Post Office Box 567
Provost
T0B 3S0
(403) 753-2214

NCO i/c
Assumption Detachment
Post Office Box 360
Rainbow Lake
T0H 2Y0
(403) 321-3753

NCO i/c
Post Office Box 1130
Raymond
T0K 2S0
(403) 752-3351

Officer i/c
Postal Bag 5033
Red Deer
T4N 6A1
(403) 343-1161

NCO i/c
General Delivery
Red Earth Creek
T0G 1X0
(403) 649-3990

NCO i/c
Post Office Box 399
Redwater
T0A 2W0
(403) 942-3600

NCO i/c
Post Office Box 919
Rimbey
T0C 2J0
(403) 843-2223

For Telephone Services *see* pages 3 to 35

NCO i/c
Postal Bag 5000
Rocky Mountain House
T0M 1T0
(403) 845-2881

NCO i/c
Post Office Box 234
St Albert
T8N 1N3
(403) 458-7700

NCO i/c
Post Office Box 1720
St Paul
T0A 3A0
(403) 645-4431

Officer i/c
913 Ash Street
Sherwood Park
T8A 2G3
(403) 467-7741

NCO i/c
1005 6th Avenue South East
Slave Lake
T0G 2A3
(403) 849-3045

NCO i/c
Post Office Box 239
Smoky Lake
T0A 3C0
(403) 656-3691

NCO i/c
Post Office Box 420
Spirit River
T0H 3G0
(403) 864-3533

NCO i/c
410 King Street
Spruce Grove
T7X 1X7
(403) 962-2222

NCO i/c
Post Office Box 1298
Stettler
T0C 2L0
(403) 742-3381

NCO i/c
Post Office Box 1230
Stony Plain
T0E 2G0
(403) 963-2217

NCO i/c
Post Office Box 879
Strathmore
T0J 3H0
(403) 934-3535

NCO i/c
Post Office Box 900
Sundre
T0M 1X0
(403) 638-3655

NCO i/c
Post Office Box 237
Swan Hills
T0G 2C0
(403) 333-4450

NCO i/c
Post Office Box 220
Sylvan Lake
T0M 1Z0
(403) 887-3333

NCO i/c
Post Office Box 2185
Taber
T0K 2G0
(403) 223-4446

NCO i/c
Post Office Box 499
Thorsby
T0C 2P0
(403) 789-3950

NCO i/c
Post Office Box 520
Three Hills
T0M 2A0
(403) 443-5538

NCO i/c
Post Office Box 247
Tofield
T0B 4J0
(403) 662-3352

NCO i/c
Post Office Box 389
Turner Valley
T0L 2A0
(403) 933-4262

NCO i/c
Post Office Box 100
Two Hills
T0B 4K0
(403) 657-2760

NCO i/c
4802 51st Street
Post Office Box 1050
Valleyview
T0H 3N0
(403) 524-3343

NCO i/c
Post Office Box 429
Vauxhall
T0K 2K0
(403) 654-2411

NCO i/c
4945 49th Avenue
Post Office Box 730
Vegreville
T0B 4L0
(403) 632-2155

NCO i/c
Post Office Box 1199
Vermilion
T0B 4M0
(403) 853-4441

NCO i/c
Post Office Box 209
Viking
T0B 4N0
(403) 336-3434

NCO i/c
Post Office Box 776
Vulcan
T0L 2B0
(403) 485-2266

NCO i/c
Post Office Box 1178
Wainwright
T0B 4P0
(403) 842-4461

NCO i/c
General Delivery
Waterton Park
T0K 2M0
(403) 859-2244

NCO i/c
Post Office Box 1170
Westlock
T0G 2L0
(403) 349-4491

NCO i/c
5002 48th Avenue
Wetaskiwin
T9A 0M9
Municipal Detachment:
(403) 352-3383
Rural Detachment:
(403) 352-2218

NCO i/c
Post Office Box 537
Whitecourt
T0E 2L0
(403) 778-2238

British Columbia

NCO i/c
34186 Marshall Road
Abbotsford
V2S 1L9
(604) 859-6644

NCO i/c
2070 McCaffrey Road
Post Office Box 349
Agassiz
V0M 1A0
(604) 796-2211

NCO i/c
New Aiyansh Detachment
General Delivery
Aiyansh
V0J 1A0
(604) 633-2222

NCO i/c
Post Office Box 370
Alert Bay
V0N 1A0
(604) 974-5544

For Telephone Services *see* pages 3 to 35

Royal Canadian Mounted Police
(continued)
BRITISH COLUMBIA *(continued)*

NCO i/c
Post Office Box 40
Alexis Creek
V0L 1A0
(604) 394-4211

NCO i/c
General Delivery
Anahim Lake
V0L 1C0
(604) 742-3211

NCO i/c
Post Office Box 558
Armstrong
V0E 1B0
(604) 546-3028

NCO i/c
720 Elm Street
Post Office Box 100
Ashcroft
V0K 1A0
(604) 453-2216

NCO i/c
Post Office Box 10
Atlin
V0W 1A0
(604) 651-7511

NCO i/c
Post Office Box 360
Barrière
V0E 1E0
(604) 672-9918

NCO i/c
General Delivery
Waglisla
Bella Bella
V0T 1Z0
(604) 957-2388

NCO i/c
Post Office Box 123
Bella Coola
V0T 1C0
(604) 799-5363

NCO i/c
Post Office Box 340
Boston Bar
V0K 1C0
(604) 867-9333

Officer i/c
6355 Deer Lake Avenue
Burnaby
V5G 2J2
(604) 294-7922

NCO i/c
Port Mann Freeway Patrol
9060 Stormont Avenue
Burnaby
V3N 4G6
(604) 526-9744

NCO i/c
8 4th Avenue
Post Office Box 759
Burns Lake
V0J 1E0
(604) 692-7171

NCO i/c
908 Alder Street
Campbell River
V9W 2P6
(604) 286-6221

NCO i/c
Post Office Box 130
Cassiar
V0C 1E0
(604) 778-7200

NCO i/c
875 Columbia Avenue
Castlegar
V1N 1H3
(604) 365-7721

NCO i/c
226 Shuswap Avenue
Post Office Box 960
Chase
V0E 1M0
(604) 679-3221

NCO i/c
9796 Willow Street
Post Office Box 10
Chemainus
V0R 1K0
(604) 246-3254

NCO i/c
Post Office Box 117
Chetwynd
V0C 1J0
(604) 788-9221

Officer i/c
Municipal Detachment and
Sub-Division
45924 Airport Road, Suite 1
Chilliwack
V2P 1A2
(604) 792-4611
Sumas Freeway Patrol:
(604) 792-4611

NCO i/c
Post Office Box 338
Clearwater
V0E 1N0
(604) 674-2237

NCO i/c
1204 Kelly Lake Road
Post Office Box 429
Clinton
V0K 1K0
(604) 459-2221

NCO i/c
800 Ryan Road
Courtenay
V9N 7T1
(604) 338-1321
Sub-Division HQ:
(604) 338-7421

Officer i/c
31 11th Avenue South
Cranbrook
V1C 2N9
(604) 489-3471

NCO i/c
915 Pine Street
Post Office Box 400
Creston
V0B 1G0
(604) 428-9313

NCO i/c
1230 102nd Avenue
Dawson Creek
V1G 4V3
(604) 782-5264

NCO i/c
General Delivery
Dease Lake
V0C 1L0
(604) 771-4111

NCO i/c
Dease Island Freeway Patrol
Post Office Box 159
Delta
V4K 3N6
(604) 590-8483

NCO i/c
Cowichan Duncan Detachment
6060 Canada Avenue
Duncan
V9L 1V3
(604) 746-4125

NCO i/c
2000 Balmer Drive
Post Office Box 1319
Elkford
V0B 1H0
(604) 865-2232

NCO i/c
Post Office Box 460
Enderby
V0E 1V0
(604) 838-6818

NCO i/c
Post Office Box 129
Falkland
V0E 1W0
(604) 379-2311

NCO i/c
496 13th Avenue
Post Office Box 430
Fernie
V0B 1M0
(604) 423-4404

For Telephone Services *see* pages 3 to 35

NCO i/c
General Delivery
Field
V0A 1G0
(604) 343-6316

NCO i/c
Post Office Box 900
Fort Nelson
V0C 1R0
(604) 774-2777

NCO i/c
Post Office Box 1510
Fort St James
V0J 1P0
(604) 996-8269

NCO i/c
10648 100th Street
Fort St John
V1J 3Z6
(604) 785-6617

NCO i/c
Post Office Box 70
Fraser Lake
V0J 1S0
(604) 699-7777

NCO i/c
Post Office Box 250
Fruitvale
V0G 1L0
(604) 367-7544

NCO i/c
Post Office Box 100
Gabriola
V0R 1X0
(604) 247-8333

NCO i/c
Post Office Box 160
Ganges
V0S 1E0
(604) 537-5555

NCO i/c
Post Office Box 800
Gibsons
V0N 1V0
(604) 886-2245

NCO i/c
Texada Island Detachment
Post Office Box 235
Gillies Bay
V0N 1W0
(604) 486-7717

NCO i/c
902 9th Street
Post Office Box 810
Golden
V0A 1H0
(604) 344-2221

NCO i/c
Post Office Box 699
Gold River
V0P 1G0
(604) 283-2227

NCO i/c
2140 Central Avenue
Post Office Box 370
Grand Forks
V0H 1H0
(604) 442-8288

NCO i/c
22 McDonald Road
Post Office Box 370
Granisle
V0J 1W0
(604) 697-2333

NCO i/c
690 Old Hope-Princeton Way
Post Office Box 40
Hope
V0X 1L0
(604) 869-5644
Hope Freeway Patrol:
(604) 869-2432

NCO i/c
3384 11th Street
Post Office Box 490
Houston
V0J 1Z0
(604) 845-2204

NCO i/c
Post Office Box 240
Hudson's Hope
V0C 1V0
(604) 783-5241

NCO i/c
201 7th Avenue
Post Office Box 2220
Invermere
V0A 1K0
(604) 342-9292

Officer i/c
Municipal Detachment
6 West Seymour Street
Kamloops
V2C 1E1
(604) 372-5511
Rural Detachment:
(604) 828-3111

NCO i/c
Post Office Box 632
Kaslo
V0G 1M0
(604) 353-2225

NCO i/c
350 Doyle Avenue
Kelowna
V1Y 6V7
(604) 762-3300

NCO i/c
Post Office Box 340
Keremeos
V0X 1N0
(604) 499-5511

NCO i/c
436 Archibald Street
Kimberley
V1A 1N1
(604) 427-4811

NCO i/c
888 Lahakas Boulevard
Kitimat
V8C 2H9
(604) 632-7111

NCO i/c
336 Belaire Street
Post Office Box 280
Ladysmith
V0R 2E0
(604) 245-2215

NCO i/c
70 Stanley Street
Post Office Box 1290
Lake Cowichan
V0R 2G0
(604) 749-6668

Officer i/c
4914 222nd Street
Langley
V3A 2P4
(604) 534-4184

NCO i/c
317 Main Street
Post Office Box 710
Lillooet
V0K 1V0
(604) 256-4244

NCO i/c
Post Office Box 160
Logan Lake
V0K 1W0
(604) 523-6222

NCO i/c
Post Office Box 1050
Lumby
V0E 2G0
(604) 547-2151

NCO i/c
655 Main Street
Post Office Box 69
Lytton
V0K 1Z0
(604) 455-2225

NCO i/c
64 Centennial Drive
Post Office Box 280
Mackenzie
V0J 2C0
(604) 997-3288

Officer i/c
11990 Haney Place
Maple Ridge
V2X 9B8
(604) 463-6251

For Telephone Services *see* pages 3 to 35

Royal Canadian Mounted Police
(continued)
BRITISH COLUMBIA *(continued)*

NCO i/c
Post Office Box 39
Masset
V0T 1M0
(604) 626-3991

NCO i/c
Corner of 3rd Avenue and King Street
Post Office Box 497
McBride
V0J 2E0
(604) 569-2626

NCO i/c
Rural Route 1
Merritt
V0K 2B0
(604) 378-4262

NCO i/c
Post Office Box 10
Midway
V0H 1M0
(604) 449-2244

NCO i/c
7171 Oliver Street
Mission
V2V 6H2
(604) 826-7161

NCO i/c
211 6th Avenue
Post Office Box 247
Nakusp
V0G 1R0
(604) 265-3677

Officer i/c
303 Prideaux Street
Nanaimo
V9R 2N3
(604) 754-2345

NCO i/c
101 2nd Street
Nelson
V1L 6B6
(604) 354-2156

NCO i/c
Post Office Box 100
New Denver
V0G 1S0
(604) 358-2222

NCO i/c
Corner of McLeod Street and 11th Avenue
Post Office Box 279
New Hazelton
V0J 2J0
(604) 842-5244

Officer i/c
160 East 13th Avenue
Post Office Box 86427
North Vancouver
V7L 4K8
(604) 985-1311

NCO i/c
Post Office Box 429
Oliver
V0H 1T0
(604) 498-3422

NCO i/c
726 Alpine Road
Post Office Box 37
100 Mile House
V0K 2E0
(604) 395-2456

NCO i/c
9501 78th Avenue
Post Office Box 960
Osoyoos
V0H 1V0
(604) 495-7236

NCO i/c
727 Island Highway
Parksville
V9P 1B9
(604) 248-6111

NCO i/c
Post Office Box 65
Pemberton
V0N 2L0
(604) 894-6126

NCO i/c
Post Office Box 122
Pender Island
V0N 2M0
(604) 629-6171

Officer i/c
1101 Main Street
Penticton
V2A 5E6
(604) 492-4300

Officer i/c
4110 6th Avenue
Port Alberni
V9Y 4M9
(604) 723-2428

NCO i/c
1092 Maquinna Avenue
Post Office Box 99
Port Alice
V0N 2N0
(604) 284-3353

Officer in Charge
Coquitlam Detachment
3000 Christmas Way
Coquitlam
Port Coquitlam
V3C 2M3
(604) 464-3461

NCO i/c
7355 Columbia Street
Post Office Box 86
Port Hardy
V0N 2P0
(604) 949-6335

NCO i/c
Post Office Box 730
Port McNeill
V0N 2R0
(604) 956-4441

NCO i/c
4690 Marine Avenue
Powell River
V8A 2L1
(604) 485-6255

Officer i/c
999 Brunswick Street
Prince George
V2L 2C3
(604) 562-3371

Officer i/c Municipal Detachment
100 West 6th Avenue
Prince Rupert
V8J 3Z3
(604) 624-2136

NCO i/c Sub-Division
800 2nd Avenue West
Prince Rupert
V8J 3Y8
(604) 627-3160

NCO i/c
Post Office Box 490
Princeton
V0X 1W0
(604) 295-6911

NCO i/c
Post Office Box 399
Quathiaski Cove
Quadra Island
V0P 1N0
(604) 285-3631

NCO i/c
Post Office Box 130
Queen Charlotte
V0T 1S0
(604) 559-4421

NCO i/c
348 Reid Street
Quesnel
V2J 2M4
(604) 992-9211

NCO i/c
Post Office Box 460
Radium Hot Springs
V0A 1M0
(604) 347-9393

For Telephone Services *see* pages 3 to 35

NCO i/c
320 Wilson Street
Post Office Box 1480
Revelstoke
V0E 2S0
(604) 837-5255

NCO i/c
2096 2nd Avenue
Post Office Box 880
Rossland
V0G 1Y0
(604) 362-7353

NCO i/c
Corner of Main and Baker Streets
Post Office Box 550
Salmo
V0G 1Z0
(604) 357-2212

NCO i/c
510 2nd Avenue North East
Post Office Box 369
Salmon Arm
V1E 4N5
(604) 832-6044

NCO i/c
Post Office Box 100
Sayward
V0P 1R0
(604) 282-5522

NCO i/c
Post Office Box 188
Sechelt
V0N 3A0
(604) 885-2266

NCO i/c
Post Office Box 95
Shawnigan Lake
V0R 2W0
(604) 743-5514

NCO i/c
Post Office Box 340
Sicamous
V0E 2V0
(604) 836-2878

NCO i/c
2440B Sidney Avenue
Sidney
V8L 1Y7
(604) 656-3931
Victoria Airport Security:
(604) 356-6611

NCO i/c
3351 Yellowhead Highway 16
Post Office Box 2020
Smithers
V0J 2N0
(604) 847-3233

NCO i/c
2050 Drennan Street
Post Office Box 40
Sooke
V0S 1N0
(604) 642-5241

NCO i/c
Post Office Box 1450
Sparwood
V0B 2G0
(604) 425-6233

NCO i/c
Post Office Box 9
Spences Bridge
V0K 2L0
(604) 458-2233

NCO i/c
40439 Tantalus Road
Post Office Box 1880
Squamish
V0N 3G0
(604) 898-9611

NCO i/c
Post Office Box 158
Stewart
V0T 1W0
(604) 636-2233

NCO i/c
8709 Jubilee Road
Post Office Box 17
Summerland
V0H 1Z0
(604) 494-7416

Officer i/c
14355 57th Avenue
Surrey
V3W 0V3
(604) 574-4122

NCO i/c
166 Harbour View Road
Post Office Box 490
Tahsis
V0P 1X0
(604) 934-6363

Officer i/c
3205 Eby Street
Terrace
V8G 2X7
(604) 638-0333

NCO i/c
400 Campbell Street
Tofino
V0R 2Z0
(604) 725-3242

NCO i/c
1418 Pine Avenue
Trail
V1R 4E8
(604) 364-2566

NCO i/c
315 Founders Street
Post Office Box 710
Tumbler Ridge
V0C 2W0
(604) 242-5252

NCO i/c
1712 Cedar Street
Post Office Box 969
Ucluelet
V0R 3A0
(604) 726-7773

NCO i/c
1433 6th Avenue
Post Office Box 159
Valemount
V0E 2Z0
(604) 566-4466

Officer Commanding Sub-Division
657 West 37th Avenue
Vancouver
V5Z 1K6
(604) 264-2854
Community Policing Crime Prevention:
(604) 264-2233
Information Division:
(604) 264-2466
Native Policing Liaison:
(604) 264-2227

NCO i/c
Airport Detachment
Vancouver AMF
Post Office Box 23840
Richmond
Vancouver
V7B 1X9
(604) 276-5700

NCO i/c
Fairmont Academy
4949 Heather Street
Vancouver
V5Z 1K6
(604) 666-2901

Officer i/c
Richmond Township Detachment
6900 Minoru Boulevard
Richmond
Vancouver
V6Y 1Y3
(604) 278-1212

NCO i/c
University Detachment
2990 Wesbrook Mall
Vancouver
V6T 2B7
(604) 224-1322

NCO i/c
Post Office Box 650
Vanderhoof
V0J 3A0
(604) 567-2222

NCO i/c
3402 30th Street
Vernon
V1T 5E5
(604) 545-7171

For Telephone Services *see* pages 3 to 35

Royal Canadian Mounted Police
(continued)
BRITISH COLUMBIA *(continued)*

Officer Commanding
Victoria Sub-Division Headquarters
2881 Nanaimo Street
Victoria
V8T 4Z8
(604) 380-6242

NCO i/c
Colwood Detachment
2785 Millstream Road
Victoria
V9B 3S5
(604) 474-2264

NCO i/c
Post Office Box 70
Wells
V0K 2R0
(604) 994-3314

NCO i/c
Post Office Box 38
Whistler
V0N 1B0
(604) 932-3044

NCO i/c
15299 Pacific Avenue
White Rock
V4B 1R1
(604) 531-5527

NCO i/c
575 Borland Street
Williams Lake
V2G 1R9
(604) 392-6211

MANITOBA

NCO i/c
Post Office Box 450
Altona
R0G 0B0
(204) 324-6970

NCO i/c
Post Office Box 118
Amaranth
R0H 0B0
(204) 843-2691

NCO i/c
Post Office Box 280
Arborg
R0C 0A0
(204) 376-5251

NCO i/c
Post Office Box 400
Ashern
R0C 0E0
(204) 768-2324

NCO i/c
Post Office Box 1770
Beausejour
R0E 0C0
(204) 268-1234

NCO i/c
Post Office Box 25
R0K OE0
(204) 534-7261

NCO i/c
Post Office Box 1040
Brandon
R7A 6A3
(204) 726-7500

NCO i/c
Post Office Box 40
Carberry
R0K 0H0
(204) 834-2131

NCO i/c
Post Office Box 310
Carman
R0G 0J0
(204) 745-6773

NCO i/c
Post Office Box 40
Churchill
R0B 0E0
(204) 675-8821

NCO i/c
Post Office Box 69
Cranberry Portage
R0B 0H0
(204) 472-3611

NCO i/c
Post Office Box 68
Cross Lake
R0B 0J0
(204) 676-2345

NCO i/c
Post Office Box 430
Crystal City
R0K 0N0
(204) 873-2413

NCO i/c
Dauphin Detachment
Post Office Box 550
Dauphin
R7N 2V4
(204) 638-4501

NCO i/c
Post Office Box 403
Deloraine
R0M 0M0
(204) 747-2575

NCO i/c
Post Office Box 70
Elphinstone
R0J 0N0
(204) 625-2138

NCO i/c
Post Office Box 421
Emerson
R0A 0L0
(204) 373-2428

NCO i/c
Post Office Box 242
Ethelbert
R0L 0T0
(204) 742-3371

NCO i/c
General Delivery
Falcon Beach Detachment
Falcon Beach
R0E 0N0
(204) 349-2588

NCO i/c
Post Office Box 400
Fisher Branch
R0C 0Z0
(204) 372-6240

NCO i/c
96 Hapnot Street
Flin Flon
R8A 1L6
(204) 687-3491

NCO i/c
Post Office Box 309
Gillam
R0B 0L0
(204) 652-2200

NCO i/c
Post Office Box 1500
Gimli
R0C 1B0
(204) 642-5104

NCO i/c
Post Office Box 230
Gladstone
R0J 0T0
(204) 385-2142

NCO i/c
God's Lake Narrows
R0B 0M0
(204) 335-2464

NCO i/c
General Delivery
Grand Marais
R0E 0T0
(204) 754-2300

NCO i/c
General Delivery
Grand Rapids
R0C 1E0
(204) 639-2467

NCO i/c
Post Office Box 280
Grandview
R0L 0Y0
(204) 546-2217

Post Office Box 179
Gypsumville
R0C 1J0
(204) 659-2682

NCO i/c
Post Office Box 428
Hamiota
R0M 0T0
(204) 764-2345

NCO i/c
McIntosh Street
General Delivery
Headingley
R0H 0J0
(204) 888-8620

NCO i/c
General Delivery
Island Lake
R0B 0T0
(204) 456-2626

NCO i/c
Post Office Box 490
Killarney
R0K 1G0
(204) 523-7255

NCO i/c
5th Street
Post Office Box 280
Lac du Bonnet
R0E 1A0
(204) 345-8685
(204) 345-6307

NCO i/c
Muhekan Street
Leaf Rapids
R0B 1W0
(204) 473-2900

NCO i/c
Post Office Box 220
Lundar
R0C 1Y0
(204) 762-5678

NCO i/c
Post Office Box 1120
Lynn Lake
R0B 0W0
(204) 356-2494

NCO i/c
Post Office Box 159
Manitou
R0G 1G0
(204) 242-2121

NCO i/c
Post Office Box 399
McCreary
R0J 1B0
(204) 835-2461

NCO i/c
Post Office Box 327
Melita
R0M 1L0
(204) 522-3213

NCO i/c
Post Office Box 1319
Minnedosa
R0J 1E0
(204) 867-2751

NCO i/c
Post Office Box 1388
Morden
R0G 1J0
(204) 822-5469

NCO i/c
Post Office Box 579
Morris
R0G 1K0
(204) 746-2323

NCO i/c
Post Office Box 549
Neepawa
R0J 1H0
(204) 476-3315

NCO i/c
General Delivery
Norway House
R0B 1B0
(204) 359-6715

NCO i/c
Post Office Box 309
Oakbank
R0E 1J0
(204) 444-3391

NCO i/c
Post Office Box 238
Pinawa
R0E 1L0
(204) 753-2919

NCO i/c
340 Lorne Avenue East
Portage la Prairie
R1N 3M8
(204) 857-8767

NCO i/c
General Delivery
Powerview
R0E 1P0
(204) 367-2222

NCO i/c
General Delivery
Pukatawagan
R0B 1G0
(204) 553-2045

NCO i/c
Post Office Box 1024
Roblin
R0L 1P0
(204) 937-2164

NCO i/c
Post Office Box 280
Rossburn
R0J 1V0
(204) 859-2132

NCO i/c
Post Office Box 40
Russell
R0J 1W0
(204) 773-2105

Post Office Box 419
Ste Rose du Lac
R0L 1S0
(204) 447-2513

NCO i/c
Post Office Box 430
St Pierre-Jolys
R0A 1V0
(204) 433-7433

NCO i/c
66 Eveline Street
Selkirk
R1A 1K6
(204) 482-8114
Municipal Detachment:
(204) 482-3322

NCO i/c
General Delivery
Shamattawa
R0B 1K0
(204) 565-2350

NCO i/c
Post Office Box 298
Shoal Lake
R0J 1Z0
(204) 759-2344

NCO i/c
505 Lakeshore Drive
Post Office Box 280
Snow Lake
R0B 1M0
(204) 358-7722

NCO i/c
Post Office Box 880
Souris
R0K 2C0
(204) 483-2123

NCO i/c
Post Office Box 29
Sprague
R0A 1Z0
(204) 437-2135

NCO i/c
Municipal Detachment
Post Office Box 2018
Steinbach
R0A 2A0
(204) 326-1234
OIC S/D
(204) 326-9751

NCO i/c
413 Main Street
Post Office Box 903
Stonewall
R0C 2Z0
(204) 467-5591

For Telephone Services *see* pages 3 to 35

Royal Canadian Mounted Police
(continued)
MANITOBA *(continued)*

NCO i/c
General Delivery
Sundance
R0B 2A0
(204) 486-2244

NCO i/c
Post Office Box 1840
Swan River
R0L 1Z0
(204) 734-3454

NCO i/c
Post Office Box 559
Teulon
R0C 3B0
(204) 886-2244

NCO i/c
Post Office Box 1708
The Pas
R9A 1K7
(204) 623-6491

NCO i/c
122 Selkirk Avenue
Thompson
R8N 0M9
(204) 677-2347
Sub-Division, Comcentre:
(204) 677-2391

Officer i/c Sub-division
15 Nelson Road
Thompson
R8N 0B3
(204) 778-8358

NCO i/c
Post Office Box 150
Treherne
R0G 2V0
(204) 723-2345

NCO i/c
Post Office Box 130
Virden
R0M 2C0
(204) 748-2135

NCO i/c
Post Office Box 250
Wabowden
R0B 1S0
(204) 689-2152

NCO i/c
Fox Street
General Delivery
Wasagaming
R0J 1N0
(204) 848-2442

NCO i/c
Post Office Box 249
Whitemouth
R0E 2G0
(204) 348-7177

Winnipeg Headquarters
1091 Portage Avenue
Post Office Box 5650
Winnipeg
R3C 3K2
(204) 983-5461

NCO i/c
Airport Detachment
Administration Building 604
2000 Wellington Avenue
Winnipeg
R2R 0S6
(204) 983-8406

NCO i/c
Post Office Box 369
Winnipegosis
R0L 2G0
(204) 656-4421

NEW BRUNSWICK

NCO i/c
General Delivery
Baie Ste Anne
E0C 1A0
(506) 228-3335
(summer service only)

NCO i/c
900 Vanier Boulevard
Bathurst
E2A 3N2
(506) 548-7771

NCO i/c
Post Office Box 219
Buctouche
E0A 1G0
(506) 743-2488

NCO i/c
31 Roseberry Street
Campbellton
E3N 2G3
(506) 753-7718

NCO i/c
County Detachment
53 Arran Street
Campbellton
E3N 1L3
(506) 753-7656

NCO i/c
General Delivery
Cap-Pelé
E0A 1J0
(506) 577-4343

NCO i/c
Post Office Box 390
Caraquet
E0B 1K0
(506) 727-3439

NCO i/c
Post Office Box 218
Chipman
E0E 1C0
(506) 339-6649

NCO i/c
General Delivery
Doaktown
E0C 1G0
(506) 365-7953

NCO i/c
135 Martin Street
Edmundston
E3V 2N3
(506) 735-5581

NCO i/c
Post Office Box 24
Florenceville
E0J 1K0
(506) 392-5513

NCO i/c
1445 Regent Street
Post Office Box 3900
Fredericton
E3B 4Z8
Information:
(506) 452-3456

NCO i/c
Post Office Box 100
Gagetown
E0G 1V0
(506) 488-2273

NCO i/c
Everard H. Daigle Boulevard
Post Office Box 3500
Grand Falls
E0J 1M0
(506) 473-3137

NCO i/c
General Delivery
Grand Harbour
E0G 1X0
(506) 662-8484

NCO i/c
Post Office Box 180
Hampton
E0G 1Z0
(506) 832-5566

NCO i/c
Post Office Box 140
Hillsborough
E0A 1X0
(506) 734-2310

NCO i/c
Post Office Box 100
Jacquet River
E0B 1T0
(506) 237-2816

NCO i/c
Lameque Detachment
Post Office Box 750
Lameque
E0B 1V0
(506) 344-2254

For Telephone Services *see* pages 3 to 35

NCO i/c
Post Office Box 231
McAdam
E0H 1K0
(506) 784-2295

NCO i/c
Post Office Box 159
Minto
E0E 1J0
(506) 327-3351

NCO i/c
161 MacBeath Avenue
Post Office Box 5800
Moncton
E1C 8R2
(506) 857-6155

Moncton Airport Detachment
NCO i/c
Post Office Box 4511
Moncton
E1A 6G1
(506) 857-7121

NCO i/c
Riverview Municipal Detachment
391 Coverdale Road
Riverview
Moncton
E1B 3J6
(506) 387-4888

NCO i/c
General Delivery
Neguac
E0C 1S0
(506) 776-8338

NCO i/c
626 Chaplin Island Road
Post Office Box 454
Newcastle
E1V 3M6
(506) 622-3460

NCO i/c
Post Office Box 175
Oromocto
E2V 2G4
(506) 357-8471

NCO i/c
Post Office Box 279
Perth-Andover
E0J 1V0
(506) 273-6849

NCO i/c
General Delivery
Petitcodiac
E0A 2H0
(506) 756-3378

NCO i/c
Post Office Box 510
Plaster Rock
E0J 1W0
(506) 356-2632

NCO i/c
Post Office Box 89
Port Elgin
E0A 2K0
(506) 538-2311

NCO i/c
Post Office Box 130
Richibucto
E0A 2M0
(506) 523-4411

NCO i/c
Post Office Box 300
Rogersville
E0A 2T0
(506) 775-6542

NCO i/c
Post Office Box 1020
Sackville
E0A 3C0
(506) 536-0681

NCO i/c
49 King Street
Post Office Box 456
St Andrews
E0G 2X0
(506) 529-3638

NCO i/c
Post Office Box 390
St George
E0G 2Y0
(506) 755-3308

NCO i/c
General Delivery, Station B
Saint John
E2M 4X6
(506) 648-4914

NCO i/c
Post Office Box 418
St-Léonard
E0L 1M0
(506) 423-6347

NCO i/c
Post Office Box 760
Saint-Quentin
E0K 1J0
(506) 235-2149

NCO i/c
41 Lisgar Street
St Stephen
E3L 2T6
(506) 466-2477

NCO i/c
Post Office Box 458
Shediac
E0A 3G0
(506) 532-2496

NCO i/c
Post Office Box 980
Shippagan
E0B 2P0
(506) 336-9701

NCO i/c
Post Office Box 370
Sussex
E0E 1P0
(506) 433-2571

NCO i/c
Post Office Box 788
Tracadie
E0C 2B0
(506) 395-4322

NCO i/c
Rural Route 2
Westfield
E0G 3J0
(506) 757-8501

NCO i/c
113 Stiles Street
Post Office Box 1198
Woodstock
E0J 2B0
(506) 328-9911

NEWFOUNDLAND

NCO i/c
Post Office Box 69
Baie Verte
A0K 1B0
(709) 532-4221

NCO i/c
General Delivery
Barachois Brook
A0N 1B0
(709) 646-2691

NCO i/c
Post Office Box 99
Milltown
Bay d'Espoir
A0H 1W0
(709) 882-2230

NCO i/c
Post Office Box 100
Bay Roberts
A0A 1G0
(709) 786-2118

NCO i/c
Post Office Box 1179
Bell Island
A0A 4H0
(709) 488-3312

NCO i/c
Post Office Box 850
Bonavista
A0C 1B0
(709) 468-7333

NCO i/c
Post Office Box 179
Botwood
A0H 1E0
(709) 257-2312

For Telephone Services *see* pages 3 to 35

Royal Canadian Mounted Police
(continued)
NEWFOUNDLAND *(continued)*

NCO i/c
Post Office Box 249
Buchans
A0H 1G0
(709) 672-3944

NCO i/c
Post Office Box 219
Burgeo
A0M 1A0
(709) 886-2241

NCO i/c
Post Office Box 368
Burin
A0E 1E0
(709) 891-1653

NCO i/c
Post Office Box 190
Carmanville
A0G 1N0
(709) 534-2686

NCO i/c
Post Office Box 122
Cartwright
Labrador
A0K 1V0
(709) 938-7218

NCO i/c
Post Office Box 820
Channel — Port-aux-Basques
A0M 1C0
(709) 695-2149

NCO i/c
Post Office Box 400
Clarenville
A0E 1J0
(709) 466-3211

NCO i/c
Post Office Box 960
Corner Brook
A2H 6J3
(709) 637-4433

NCO i/c
Post Office Box 239
Deer Lake
A0K 2E0
(709) 637-4442

NCO i/c
Post Office Box 70
Ferryland
A0A 2H0
(709) 432-2518

NCO i/c
Post Office Box 130
Flower's Cove
A0K 2N0
(709) 456-2500

NCO i/c
Post Office Box 208
Fogo
A0G 2B0
(709) 266-2251

NCO i/c
Post Office Box 10
Forteau
Labrador
A0K 2P0
(709) 931-2790

NCO i/c
34 Elizabeth Drive
Gander
A1V 1G6
(709) 256-6841

Gander Airport Detail
Post Office Box 415
Gander
A1V 1W8
(709) 256-6720

NCO i/c
Post Office Box 269
Glovertown
A0G 2L0
(709) 533-2828

NCO i/c
Post Office Box 40
Grand Bank
A0E 1W0
(709) 832-1260

NCO i/c
Post Office Box 420
Grand Falls
A2A 2J8
(709) 489-2121

NCO i/c
Post Office Box 3005, Station C
Happy Valley-Goose Bay
Labrador
A0P 1C0
(709) 896-3383

NCO i/c
Post Office Box 119
Harbour Breton
A0H 1P0
(709) 885-2320

NCO i/c
Post Office Box 550
Harbour Grace
A0A 2M0
(709) 772-0315

NCO i/c
General Delivery
Post Office Box 119
Holyrood
A0A 2R0
(709) 229-3392

NCO i/c
General Delivery
Hopedale
Labrador
A0P 1G0
(709) 933-3820

NCO i/c
Post Office Box 543
Labrador City
Labrador
A2V 2L3
(709) 944-6825

NCO i/c
Post Office Box 310
Lewisporte
A0G 3A0
(709) 535-8637

NCO i/c
General Delivery
Mary's Harbour
Labrador
A0K 3P0
(709) 921-6229

NCO i/c
Post Office Box 1240
Marystown
A0E 2M0
(709) 279-3001

NCO i/c
General Delivery
Nain
Labrador
A0P 1L0
(709) 922-2862

NCO i/c
Post Office Box 160
Lourdes
Piccadilly
A0N 1R0
(709) 637-4441

NCO i/c
Post Office Box 160
Placentia
A0B 2Y0
(709) 227-3131

NCO i/c
General Delivery
Port Saunders
A0K 4H0
(709) 861-3555

NCO i/c
Post Office Box 70
Rocky Harbour
A0K 4N0
(709) 458-2222

NCO i/c
Post Office Box 159
Roddickton
A0K 4P0
(709) 457-2468
(709) 457-2469

For Telephone Services *see* pages 3 to 35

NCO i/c
Post Office Box 117
St Anthony
A0K 4S0
(709) 454-3543

NCO i/c
Post Office Box 9700, Station B
St John's
A1A 3T5
(709) 772-4636

NCO i/c
Airport Detachment
Post Office Box 9700, Station B
St John's
A1A 3T5
(709) 772-5470

NCO i/c
Post Office Box 218
St Lawrence
A0E 2V0
(709) 873-2450

NCO i/c
Post Office Box 128
Springdale
A0J 1T0
(709) 673-3864

NCO i/c
Post Office Box 179
Stephenville
A2N 2Y9
(709) 643-2118

NCO i/c
Post Office Box 29
Trepassey
A0A 4B0
(709) 438-2700

NCO i/c
Post Office Box 400
Twillingate
A0G 4M0
(709) 884-2811

NCO i/c
Post Office Box 129
Wesleyville
A0G 4R0
(709) 536-2419

NCO i/c
Post Office Box 130
Whitbourne
A0B 3K0
(709) 759-2600

Northwest Territories

NCO i/c
Post Office Box 115
Aklavik
X0E 0A0
(403) 978-2296

NCO i/c
Post Office Box 149
Arviat
X0C 0E0
(819) 857-2822

NCO i/c
General Delivery
Baker Lake
X0C 0A0
(819) 793-2922
Satellite call (ask Operator to place call)

NCO i/c
General Delivery
Broughton Island
X0A 0B0
(819) 927-8967

NCO i/c
Postal Bag 700
Cambridge Bay
X0E 0C0
(403) 983-2111

NCO i/c
General Delivery
Cape Dorset
X0A 0C0
(819) 897-8855

NCO i/c
General Delivery
Clyde River
X0A 0E0
(819) 924-6200

NCO i/c
Post Office Box 10
Coppermine
X0E 0E0
(403) 982-4111

NCO i/c
General Delivery
Coral Harbour
X0C 0C0
(819) 925-9954

NCO i/c
Franklin Detachment
General Delivery
Fort Franklin
X0E 0G0
(403) 589-3431

NCO i/c
Good Hope Detachment
General Delivery
Fort Good Hope
X0E 0H0
(403) 598-2411

NCO i/c
Liard Detachment
General Delivery
Fort Liard
X0G 0A0
(403) 770-4221

NCO i/c
McPherson Detachment
Post Office Box 88
Fort McPherson
X0E 0J0
(403) 952-2551
Emergency:
(403) 952-2010

NCO i/c
Norman Detachment
General Delivery
Fort Norman
X0E 0K0
(403) 588-4211

NCO i/c
General Delivery
Fort Providence
X0E 0L0
(403) 699-3291

NCO i/c
General Delivery
Fort Resolution
X0E 0M0
(403) 394-4111

NCO i/c
Simpson Detachment
Post Office Box 210
Fort Simpson
X0E 0N0
(403) 695-3111

NCO i/c
Post Office Box 26
Fort Smith
X0E 0P0
(403) 872-2107

NCO i/c
General Delivery
Gjoa Haven
X0E 1J0
(403) 360-6201

NCO i/c
General Delivery
Grise Fiord
X0A 0J0
(819) 980-9912

NCO i/c
General Delivery
Hall Beach
X0A 0K0
(819) 928-8930

NCO i/c
Post Office Box 1006
Hay River
X0E 0R0
(403) 874-6555

NCO i/c
General Delivery
Igloolik
X0A 0L0
(819) 934-8828

Royal Canadian Mounted Police
(continued)
NORTHWEST TERRITORIES
(continued)

NCO i/c
Post Office Box 1300
Inuvik
X0E 0T0
(403) 979-2935

NCO i/c
Post Office Box 500
Iqaluit
X0A 0H0
(819) 979-5211

NCO i/c
General Delivery
Lake Harbour
X0A 0N0
(819) 939-2333

NCO i/c
General Delivery
Nanisivik
X0A 0X0
(819) 436-7474

NCO i/c
General Delivery
Norman Wells
X0E 0V0
(403) 587-2444

NCO i/c
Post Office Box 103
Pangnirtung
X0A 0R0
(819) 473-8833

NCO i/c
General Delivery
Pond Inlet
X0A 0S0
(819) 899-8822

NCO i/c
Post Office Box 7
Rae
X0E 0Y0
(403) 392-6181

NCO i/c
Post Office Box 100
Rankin Inlet
X0C 0G0
(819) 645-2822

NCO i/c
Resolute Bay Detachment
Post Office Box 230
Resolute
X0A 0V0
(819) 252-3817

NCO i/c
General Delivery
Sachs Harbour
X0E 0Z0
(403) 690-4456

NCO i/c
General Delivery
Sanikiluaq
X0A 0W0
(819) 266-8812

NCO i/c
General Delivery
Snowdrift
X0E 1A0
(403) 370-3311

NCO i/c
General Delivery
Spence Bay
X0E 1B0
(403) 561-5201

NCO i/c
Post Office Box 58
Tuktoyaktuk
X0E 1C0
(403) 977-2351

NCO i/c
Postal Bag 5000
Yellowknife
X1A 2R3
(403) 920-8314

NOVA SCOTIA

NCO i/c
217 Victoria Street East
Amherst
B4H 1Y8
(902) 667-3859

NCO i/c
4 Fairview Street
Antigonish
B2G 1R3
(902) 863-6500

NCO i/c
Post Office Box 9
Arichat
B0E 1A0
(902) 226-2533

NCO i/c
Post Office Box 400
Baddeck
B0E 1B0
(902) 295-2350

NCO i/c
Post Office Box 38
Barrington
B0W 1E0
(902) 637-2325

NCO i/c
Granville Street East
Post Office Box 340
Bridgetown
B0S 1C0
(902) 665-4481

NCO i/c
130 Dominion Street
Bridgewater
B4V 2K5
(902) 543-7841

NCO i/c
Post Office Box 187
Canso
B0H 1H0
(902) 366-2440

NCO i/c
Post Office Box 269
Chester
B0J 1J0
(902) 275-3583

NCO i/c
Post Office Box 45
Chéticamp
B0E 1H0
(902) 224-2050

NCO i/c
1216 Cole Harbour Road
Cole Harbour
B2V 1E9
(902) 426-8130

NCO i/c
Post Office Box 1149
Digby
B0V 1A0
(902) 245-2579

NCO i/c
Halifax Airport Detachment
Post Office Box 640
Elmsdale
B0N 1M0
(902) 426-1300

NCO i/c
Post Office Box 85
Guysborough
B0H 1N0
(902) 533-3801

NCO i/c
Post Office Box 2286
Halifax
B3J 3E1
(902) 426-3611

NCO i/c
Post Office Box 40
Ingonish Beach
B0C 1L0
(902) 285-2021

NCO i/c
General Delivery
Inverness
B0E 1N0
(902) 258-2213

NCO i/c
Post Office Box 280
Kingston
B0P 1R0
(902) 765-3317

For Telephone Services *see* pages 3 to 35

NCO i/c
Post Office Box 1570
Liverpool
B0T 1K0
(902) 354-5721

Officer i/c
Post Office Box 446
Lower Sackville
B4C 3G4
(902) 865-6080

NCO i/c
Post Office Box 397
Lunenburg
B0J 2C0
(902) 634-8674

NCO i/c
Post Office Box 178
Meteghan
B0W 2J0
(902) 645-2326

NCO i/c
Post Office Box 280
Musquodoboit Harbour
B0J 2L0
(902) 889-3300

NCO i/c
1004 Jones Road
New Minas
B4N 3N1
(902) 678-3213

NCO i/c
Post Office Box 8
Oxford
B0M 1P0
(902) 447-2525

NCO i/c
Post Office Box 399
Parrsboro
B0M 1S0
(902) 254-2424

NCO i/c
Post Office Box 100
Pictou
B0K 1H0
(902) 485-4333

NCO i/c
Post Office Box 758
Port Hawkesbury
B0E 2V0
(902) 625-2220

NCO i/c
Post Office Box 40
Pugwash
B0K 1L0
(902) 243-2181

NCO i/c
Reserve Mines Detachment
Post Office Box 191
Reserve Mines
B0A 1V0
(902) 564-2922

NCO i/c
Post Office Box 188
St Peter's
B0E 3B0
(902) 535-2002

NCO i/c
Post Office Box 241
Sheet Harbour
B0J 3B0
(902) 885-2510

NCO i/c
Post Office Box 339
Shelburne
B0T 1W0
(902) 875-2490

NCO i/c
Post Office Box 272
Sherbrooke
B0J 3C0
(902) 522-2200

NCO i/c
177 North Foord Street
Stellarton
B0K 1S0
(902) 755-4141

NCO i/c
Post Office Box 10
Stewiacke
B0N 2J0
(902) 639-2366

NCO i/c
Post Office Box 1280
Sydney
B1P 6J9
(902) 564-7171

NCO i/c
Post Office Box 39
Sydney Mines
B1V 2Y4
(902) 564-7375

NCO i/c
Post Office Box 51
Tatamagouche
B0K 1V0
(902) 657-2040

NCO i/c
379 Prince Street
Post Office Box 748
Truro
B2N 5E8
(902) 895-1526

NCO i/c
Windsor Detachment
Post Office Box 2290
Windsor
B0N 2T0
(902) 798-2207

NCO i/c
Windsor Municipal Detachment
Post Office Box 910
Windsor
B0N 2T0
(902) 798-8366

NCO i/c
Post Office Box 5050
Yarmouth
B5A 4K6
(902) 742-9106

NCO i/c
Municipal Detachment
703 Main Street
Yarmouth
B5A 1K7
(902) 742-9111

Ontario

NCO i/c
48 Owen Street, Suite 312
Barrie
L4M 3H1
(705) 737-0671

NCO i/c
General Delivery
Belleville
K8N 4Z8
(613) 969-3660

NCO i/c
Post Office Box 127
Brockville
K6V 5V2
(613) 342-3737

NCO i/c
General Delivery
Chatham
N7M 5J9
(519) 354-1630

NCO i/c
990 Scott Street
Fort Frances
P9A 1J4
(807) 274-3278

NCO i/c
Post Office Box 487
Hamilton
L8N 3H8
(416) 572-2401

NCO i/c
41 Kimberley Drive
Kapuskasing
P5N 1L7
(705) 335-2253

NCO i/c
Post Office Box 1210
Kenora
P9N 3X7
(807) 468-9855

For Telephone Services *see* pages 3 to 35

Royal Canadian Mounted Police
(continued)
ONTARIO *(continued)*

Officer i/c Sub-division
780 Midpark Drive
Kingston
K7M 7P6
(613) 384-7205

NCO i/c
1061 Johnson Street
Kingston
K7M 2N3
(613) 545-8222

NCO i/c
54 Fourth Street
Kirkland Lake
P2N 1S9
(705) 567-3757

NCO i/c
44 Gaukel Street
Postal Station C
Kitchener
N2G 3W8
(519) 579-0010

NCO i/c
451 Talbot Street, 8th Floor
London
N6A 5C9
(519) 645-4329

NCO i/c
Airport Detachment
750 Crumlin road
London
N5B 3B6
(519) 452-4003

NCO i/c
Post Office Box 580
Streetsville Postal Station
Mississauga
L5M 2C1
(416) 821-3821

NCO i/c
Pearson International Airport Detachment
Airway Centre, 2nd Floor, East Wing, Suite 290
5945 Airport Road
Mississauga
L5P 1B2
(416) 676-3057

NCO i/c
679 Davis Drive, Room 322-North
Newmarket
L3Y 5G8
(416) 898-2421

NCO i/c
General Delivery
St Davids
Niagara-on-the-Lake
L0S 1P0
(416) 641-1540
(Niagara Detachment)

NCO i/c
101 Worthington Street East
North Bay
P1B 8G6
(705) 472-1460

NCO i/c
Post Office Box 608
Oakville
L6J 5B4
(416) 827-9805

NCO i/c
100 Coldwater Street East
Orillia
L3V 1W7
(705) 325-7419

NCO i/c
Post Office Box 355
Oshawa
L1H 7L3
(416) 576-5766

Head Office
Headquarters Building
1200 Vanier Parkway
Ottawa
K1A 0R2
(613) 993-7267
Public Relations:
(613) 993-1085

A Division
400 Cooper Street
Ottawa
K1A 0R4
(613) 993-8887

Canadian Police College
C Building
Corner of St Laurent Boulevard and Sandridge Road
Post Office Box 8900
Ottawa
K1G 3J2
(613) 993-0047

NCO i/c
Post Office Box 1059
Owen Sound
N4K 6K6
(519) 376-4358

NCO i/c
679 Mackay Street
Pembroke
K8A 1G5
(613) 732-4022

NCO i/c
953 Clonsilla Avenue
Post Office Box 2410
Peterborough
K9J 7Y8
(705) 742-8805

NCO i/c
105 Christina Street South
Post Office Box 2748
Sarnia
N7T 7V9
(519) 337-7541

NCO i/c
451 Queen Street East
Sault Ste Marie
P6A 5L1
(705) 949-4650

Officier i/c Sub-division
369 Queen Street East, Suite 200
Sault Ste Marie
P6A 1Z4
(705) 759-7640

NCO i/c
124 Norfolk Street North
Post Office Box 829
Simcoe
N3Y 5B3
(519) 426-7730

NCO i/c
75 Waterloo Street South
Stratford
N5A 7B2
(519) 271-0444

NCO i/c
1310 Sparks Street
Post Office Box 2278, Station A
Sudbury
P3A 4S1
(705) 671-0645

NCO i/c
Thunder Bay Detachment
430 South Waterloo Street
Thunder Bay
P7E 6E4
(807) 623-2791

NCO i/c
339 Spruce Street North
Post Office Box 1458
Timmins
P4N 7N2
(705) 264-4381

NCO i/c, O Division
Post Office Box 519
Adelaide Post Office
Toronto
M5C 2M3
(416) 973-9513

NCO i/c
Airport Detachement
Rural Route 1
Windsor
N9A 6J3
(519) 969-6969

NCO i/c
General Delivery
Walkerville Post Office
Windsor
N8Y 4R4
(519) 948-5287

For Telephone Services *see* pages 3 to 35

Prince Edward Island

NCO i/c
Church Street
Post Office Box 220
Alberton
C0B 1B0
(902) 853-2255

NCO i/c
General Delivery
Borden
C0B 1X0
(902) 855-2222

NCO i/c
Charlottetown Detachment
450 University Avenue
Post Office Box 1360
Charlottetown
C1A 7N1
(902) 566-7100

NCO i/c
Post Office Box 550
Montague
C0A 1R0
(902) 838-2352

Sherwood Parkdale Municipal Detachment
152 Saint Peters Road
Sherwood
C1A 5P8
(902) 894-7383

NCO i/c
Post Office Box 610
Souris
C0A 2B0
(902) 687-2027

NCO i/c
337 Central Street
Summerside
C1N 4K4
(902) 436-9244

Quebec

NCO i/c
Post Office Box 156
Amos
J9T 3A6
(819) 732-5223

NCO i/c
Post Office Box 405
Baie-Comeau
G4Z 2H2
(418) 296-2243

NCO i/c
Post Office Box 1242
Bedford
J0J 1A0
(514) 248-3369

NCO i/c
Îles-de-la-Madeleine Detachment
Post Office Box 386
Cap-aux-Meules
G0B 1B0
(418) 986-4124

NCO i/c
Post Office Box 336
Carleton
G0C 1J0
(418) 364-7046

NCO i/c
429 Newton Street
Post Office Box 398
Chicoutimi
G7H 5C2
(418) 693-8663

NCO i/c
Post Office Box 165
Coaticook
J1A 2S9
(819) 849-6369

NCO i/c
4 Newton Street
Post Office Box 904
Drummondville
J2B 6X1
(819) 474-4554

NCO i/c
Post Office Box 1339
Gaspé
G0C 1R0
(418) 368-1611

NCO i/c
35 Dufferin Street
Post Office Box 10
Granby
J2G 8E2
(514) 375-5442

NCO i/c
9 De l'Église Street North
Post Office Box 370
Lacolle
Hemmingford
J0J 1J0
(514) 246-3822

NCO i/c
152 Bernard Street
Post Office Box 9
Joliette
J6E 2C5
(514) 759-1645

NCO i/c
3563 Bernier Street
Post Office Box 7
Lac-Mégantic
G6B 2S5
(819) 583-0533

Officer i/c
Mirabel International Airport Detachment
Post Office Box 264
Mirabel
J7N 1A3
(514) 476-3131

NCO i/c
295 Laviolette Street
Post Office Box 146
Mont-Laurier
J9L 3G9
(819) 623-1100

NCO i/c
4225 Dorchester Boulevard West
Westmount
Montreal
H3Z 1V5
(514) 939-8300

NCO i/c
Dorval International Airport
975 Romeo Vachon Boulevard
Suite M-102
Montreal
H4Y 1H1
(514) 633-3359

NCO i/c
Quebec Sub-Division
870 Ernest Gagnon Street
Post Office Box 340
Sillery
Quebec
G1T 2R5
(418) 648-3733

NCO i/c
Post Office Box 626
Rimouski
G5L 7C5
(418) 722-3090

NCO i/c
Post Office Box 68
Rivière-du-Loup
G5R 3Y7
(418) 862-2359

NCO i/c
Post Office Box 276
Roberval
G8H 2N7
(418) 275-2951

NCO i/c
243 Murdoch Street
Post Office Box 2519
Rouyn-Noranda
J9X 5B1
(819) 797-2120

NCO i/c
11725 1st Avenue East
Post Office Box 101
Beauce County
Saint-Georges
G5Y 5C4
(418) 228-2332

For Telephone Services *see* pages 3 to 35

Royal Canadian Mounted Police
(continued)
QUEBEC *(continued)*

NCO i/c
670 Chambly Street
Post Office Box 216
Saint-Hyacinthe
J2S 7B4
(514) 771-7346

NCO i/c
550 Dorchester Street
Saint-Jean-sur-Richelieu
J3B 4Z8
(514) 359-4581

NCO i/c
444 Monseigneur Dubois Street
Saint-Jérôme
J7Y 3L8
(514) 431-1331

NCO i/c
Post Office Box 144
Sept-Îles
G4R 4K3
(418) 962-2061

NCO i/c
50 Place de la Cité
Post Office Box 1505
Sherbrooke
J1H 5M4
(819) 564-5770

NCO i/c
12 Notre-Dame Street North
Post Office Box 655
Thetford-Mines
G6G 5T6
(418) 338-6171

NCO i/c
3110 Anjou Street
Post Office Box 334
Trois-Rivières
G9A 5G4
(819) 371-3291

NCO i/c
913 Bérard Avenue
Post Office Box 615
Val-d'Or
J9P 4P6
(819) 824-9629

Officer i/c
2003 Sainte Marie Boulevard
Valleyfield
J6T 3B5
(514) 377-3223

SASKATCHEWAN

NCO i/c
Post Office Box 1358
Assiniboia
S0H 0B0
(306) 642-5922

NCO i/c
Post Office Box 8
Avonlea
S0H 0C0
(306) 868-2144

NCO i/c
120 Johnston Avenue
Post Office Box 70
Balcarres
S0G 0C0
(306) 334-2602

NCO i/c
Post Office Box 9
Beauval
S0M 0G0
(306) 288-2097

NCO i/c
Post Office Box 549
Bengough
S0C 0K0
(306) 268-2144

NCO i/c
Post Office Box 640
Biggar
S0K 0M0
(306) 948-3369

NCO i/c
Post Office Box 187
Big River
S0J 0E0
(306) 469-2010

NCO i/c
Post Office Box 700
Birch Hills
S0J 0G0
(306) 749-2200

NCO i/c
Post Office Box 250
Blaine Lake
S0J 0J0
(306) 497-2644

NCO i/c
Post Office Box 280
Broadview
S0G 0K0
(306) 696-2437

NCO i/c
Post Office Box 9
Buffalo Narrows
S0M 0J0
(306) 235-4311

NCO i/c
Post Office Box 198
Cabri
S0N 0J0
(306) 587-2266

NCO i/c
Post Office Box 176
Canora
S0A 0L0
(306) 563-5673

NCO i/c
502 Railway Avenue West
Post Office Box 610
Carlyle
S0C 0R0
(306) 453-6707

NCO i/c
Post Office Box 310
Carnduff
S0C 0S0
(306) 482-3608

NCO i/c
Post Office Box 127
Carrot River
S0E 0L0
(306) 768-2713

NCO i/c
Post Office Box 220
Colonsay
S0K 0Z0
(306) 255-2211

NCO i/c
Post Office Box 268
Coronach
S0H 0Z0
(306) 267-2199

NCO i/c
Post Office Box 480
Craik
S0G 0V0
(306) 734-2666

NCO i/c
Post Office Box 40
Creighton
S0P 0A0
(306) 688-5588

NCO i/c
Post Office Box 160
Cumberland House
S0E 0S0
(306) 888-2122

NCO i/c
Post Office Box 339
Cut Knife
S0M 0N0
(306) 398-4933

NCO i/c
Post Office Box 26
Eastend
S0N 0T0
(306) 295-3603

NCO i/c
Post Office Box 177
Elbow
S0H 1J0
(306) 854-2234

NCO i/c
Post Office Box 160
Esterhazy
S0A 0X0
(306) 745-6606

For Telephone Services *see* pages 3 to 35

NCO i/c
Post Office Box 9
Estevan
S4A 2A2
(306) 634-4737

NCO i/c
218 4th Avenue South East
Eston
S0L 1A0
(306) 962-3677

NCO i/c
Post Office Box 117
Fillmore
S0G 1N0
(306) 722-3341

NCO i/c
Post Office Box 580
Foam Lake
S0A 1A0
(306) 272-3383

NCO i/c
General Delivery
Fond du lac
S0J 0W0
(306) 686-2060

NCO i/c
Post Office Box 910
Fort Qu'Appelle
S0G 1S0
(306) 332-5641

NCO i/c
Post Office Box 39
Glaslyn
S0M 0Y0
(306) 342-2005

NCO i/c
Post Office Box 747
Gravelbourg
S0H 1X0
(306) 648-3151

NCO i/c
Post Office Box 127
Green Lake
S0M 1B0
(306) 832-2112

NCO i/c
Post Office Box 605
Gull Lake
S0N 1A0
(306) 672-4138

NCO i/c
Post Office Box 205
Hafford
S0J 1A0
(306) 549-2344

NCO i/c
Post Office Box 120
Hanley
S0G 2E0
(306) 544-2411

NCO i/c
Post Office Box 96
Hudson Bay
S0E 0Y0
(306) 865-2221

NCO i/c
Post Office Box 1480
Humboldt
S0K 2A0
(306) 682-2535

NCO i/c
Post Office Box 40
Île-à-la-Crosse
S0M 1C0
(306) 833-2063

NCO i/c
Post Office Box 910
Indian Head
S0G 2K0
(306) 695-2268

NCO i/c
Post Office Box 728
Ituna
S0A 1N0
(306) 795-2618

NCO i/c
Post Office Box 369
Kamsack
S0A 1S0
(306) 542-2555

NCO i/c
Post Office Box 266
Kelvington
S0A 1W0
(306) 327-4747

NCO i/c
Post Office Box 139
Kerrobert
S0L 1R0
(306) 834-2678

NCO i/c
Post Office Box 1538
Kindersley
S0L 1S0
(306) 463-4642

NCO i/c
Post Office Box 610
Kipling
S0G 2S0
(306) 736-2538

NCO i/c
Post Office Box 400
Kyle
S0L 1T0
(306) 375-2341

NCO i/c
Post Office Box 130
La Loche
S0M 1G0
(306) 822-2010

NCO i/c
Post Office Box 970
Langenburg
S0A 2A0
(306) 743-2648

NCO i/c
Post Office Box 10
Lanigan
S0K 2M0
(306) 365-2135

NCO i/c
Post Office Box 690
La Ronge
S0J 1L0
(306) 425-2166

NCO i/c
Post Office Box 277
Leader
S0N 1H0
(306) 628-3808

NCO i/c
4201 47th Avenue
Post Office Box 960
Lloydminster
S9V 0Y9
(403) 825-2005

NCO i/c
Post Office Box 250
Loon Lake
S0M 1L0
(306) 837-2065

NCO i/c
Post Office Box 478
Lumsden
S0G 3C0
(306) 731-3371

NCO i/c
Post Office Box 128
Maidstone
S0M 1M0
(306) 893-2641

NCO i/c
Post Office Box 358
Mankota
S0H 2W0
(306) 478-2324

NCO i/c
110 Maple Street
Post Office Box 337
Maple Creek
S0N 1N0
(306) 662-2661

NCO i/c
Post Office Box 1209
Meadow Lake
S0M 1V0
(306) 236-5612

NCO i/c
Post Office Box 1330
Melfort
S0E 1A0
(306) 752-2848

For Telephone Services *see* pages 3 to 35

Royal Canadian Mounted Police
(continued)
SASKATCHEWAN *(continued)*

NCO i/c
Post Office Box 880
Melville
S0A 2P0
(306) 728-5401

NCO i/c
Post Office Box 89
Milestone
S0G 3L0
(306) 436-2155

NCO i/c
Post Office Box 6
Montmartre
S0G 3M0
(306) 424-2142

NCO i/c
240 Saskatchewan Street East
Moose Jaw
S6H 6E8
(306) 693-4545

NCO i/c
Post Office Box 990
Moosomin
S0G 3N0
(306) 435-3361

NCO i/c
Post Office Box 400
Morse
S0H 3C0
(306) 629-3333

NCO i/c
Post Office Box 88
Naicam
S0K 2Z0
(306) 874-2142

NCO i/c
Post Office Box 2259
Nipawin
S0E 1E0
(306) 862-4647

Officer in Charge
Battleford Detachment
1992 100th Street
North Battleford
S9A 2X7
(306) 446-5575

NCO i/c
General Delivery
Onion Lake
S0M 2E0
(306) 344-4716

NCO i/c
Post Office Box 326
Outlook
S0L 2N0
(306) 867-8616

NCO i/c
Post Office Box 40
Pelican Narrows
S0P 0E0
(306) 632-2112

NCO i/c
Post Office Box 85
Pelly
S0A 2Z0
(306) 595-2021

NCO i/c
Post Office Box 220
Pierceland
S0M 2K0
(306) 839-2100

NCO i/c
General Delivery
Pine House
S0J 2B0
(306) 884-2122

NCO i/c
Post Office Box 621
Ponteix
S0N 1Z0
(306) 625-3342

NCO i/c
Post Office Box 28
Porcupine Plain
S0E 1H0
(306) 278-2383

NCO i/c
2020 9th Avenue West
Post Office Box 1750
Prince Albert
S6V 5T3
(306) 953-8700

NCO i/c
Post Office Box 10
Punnichy
S0A 3C0
(306) 835-2282

NCO i/c
Post Office Box 39
Radisson
S0K 3L0
(306) 827-2344

NCO i/c
Post Office Box 518
Radville
S0C 2G0
(306) 869-2292

NCO i/c
6101 Dewdney Avenue
Postal Bag Service 2500
Regina
S4P 3K7
(306) 780-5560

NCO i/c
Post Office Box 668
Rosetown
S0L 2V0
(306) 882-2621

NCO i/c
Post Office Box 70
Rose Valley
S0E 1M0
(306) 322-2244

NCO i/c
721 5th Avenue
Rosthern
S0K 3R0
(306) 232-4844

NCO i/c
Post Office Box 428
St Walburg
S0M 2T0
(306) 248-3614

NCO i/c
Post Office Box 100
Sandy Bay
S0P 0G0
(306) 754-2070

NCO i/c
1721 8th Street East
Saskatoon
S7H 0T4
(306) 975-5173

NCO i/c
Post Office Box 1630
Shaunavon
S0N 2M0
(306) 297-2677

NCO i/c
Post Office Box 939
Shellbrook
S0J 2E0
(306) 747-2606

NCO i/c
Post Office Box 69
Smeaton
S0J 2J0
(306) 426-2141

NCO i/c
General Delivery
Southend
S0J 2L0
(306) 758-2122

NCO i/c
Post Office Box 278
Southey
S0G 4P0
(306) 726-2911

NCO i/c
Post Office Box 904
Spiritwood
S0J 2M0
(306) 883-2026

NCO i/c
General Delivery
Stony Rapids
S0J 2R0
(306) 439-2185

For Telephone Services *see* pages 3 to 35

NCO i/c
Post Office Box 220
Strasbourg
S0G 4V0
(306) 725-3222

NCO i/c
Post Office Box 370
Sturgis
S0A 4A0
(306) 548-2015

NCO i/c
Municipal Detachment
Post Office Box 998
Swift Current
S9H 3X1
(306) 778-9250

NCO i/c
Post Office Box 99
Tisdale
S0E 1T0
(306) 873-2661

NCO i/c
General Delivery
Turtleford
S0M 2Y0
(306) 845-2152

NCO i/c
300 2nd Street East
Post Office Box 250
Unity
S0K 4L0
(306) 228-2659

NCO i/c
Post Office Box 119
Val Marie
S0N 2T0
(306) 298-2033

NCO i/c
Post Office Box 66
Vonda
S0K 4N0
(306) 258-2266

NCO i/c
Post Office Box 70
Wadena
S0A 4J0
(306) 338-2584

NCO i/c
Post Office Box 100
Wakaw
S0K 4P0
(306) 233-4633

NCO i/c
103 6th Avenue South
Post Office Box 670
Warman
S0K 4S0
(306) 933-1231

NCO i/c
Post Office Box 8
Waskesiu Lake
S0J 2Y0
(306) 663-5444

NCO i/c
Post Office Box 1000
Watrous
S0K 4T0
(306) 946-3316

NCO i/c
540 11th Street North East
Weyburn
S4H 1J8
(306) 842-4651

NCO i/c
Post Office Box 183
Wilkie
S0K 4W0
(306) 843-2606

NCO i/c
General Delivery
Wollaston Lake
S0J 3C0
(306) 633-2101

NCO i/c
Post Office Box 506
Wynyard
S0A 4T0
(306) 554-2563

NCO i/c
15 Pallister Way
Post Office Box 340
Yorkton
S3N 2W2
(306) 782-8600

Yukon

NCO i/c
General Delivery
Beaver Creek
Y0B 1A0
(403) 862-7300

NCO i/c
General Delivery
Carcross
Y0B 1B0
(403) 821-4441

NCO i/c
General Delivery
Carmacks
Y0B 1C0
(403) 863-5251

NCO i/c
Post Office Box 159
Dawson
Y0B 1G0
(403) 993-5444

NCO i/c
Post Office Box 310
Faro
Y0B 1K0
(403) 994-2444

NCO i/c
Post Office Box 5340
Haines Junction
Y0B 1L0
(403) 634-2221

NCO i/c
General Delivery
Mayo
Y0B 1M0
(403) 996-2322

NCO i/c
General Delivery
Old Crow
Y0B 1N0
(403) 966-3211

NCO i/c
General Delivery
Pelly Crossing
Y0B 1P0
(403) 537-3311

NCO i/c
General Delivery
Ross River
Y0B 1S0
(403) 969-2227

NCO i/c
General Delivery
Teslin
Y0A 1B0
(403) 390-2500

NCO i/c
Post Office Box 40
Watson Lake
Y0A 1C0
(403) 536-7443

M Division Headquarters
4100 4th Avenue
Whitehorse
Y1A 1H5
(403) 667-5569

NCO i/c
4100 4th Avenue
Whitehorse
Y1A 1H5
Whitehorse Detachment:
(403) 667-5555

For Telephone Services *see* pages 3 to 35

Royal Canadian Mounted Police Public Complaints Commission (RCMPC)

Alberta

Prairie Regional Office
10060 Jasper Avenue, Suite 1909
Edmonton
T5J 3V4
(403) 495-4201

British Columbia

British Columbia and Yukon Regional Office
840 Howe Street, Suite 970
Vancouver
V6Z 2L2
(604) 666-7363

Ontario

60 Queen Street, 3rd Floor
Post Office Box 3423, Station D
Ottawa
K1P 6L4
(613) 952-1471

Royal Canadian Mounted Police External Review Committee (RCMPR)

Ontario

Post Office Box 1159, Station B
Ottawa
K1P 5R2
(613) 990-1860

Revenue Canada, Taxation (RCT)

Alberta

District Office
Harry Hays Building, Room 250
220 4th Avenue South East
Post Office Box 2919, Station M
Calgary
T2G 0L1
General Inquiries:
(403) 292-4101
Requests for Forms:
(403) 292-4225
Refund Inquiries:
(403) 292-4147

District Office
Canada Place, Main Floor
9700 Jasper Avenue
Edmonton
T5J 4C8
General Inquiries:
(403) 420-3510
Inquiries in French:
(403) 495-3577
Requests for Forms:
(403) 420-3544
Refund Inquiries:
(403) 420-3500

British Columbia

District Office
Federal Building, Room 200
277 Winnipeg Street
Penticton
V2A 1N6
General Inquiries:
(604) 492-9200
Inquiries in French:
(604) 492-9409

Surrey Taxation Centre
9755 King George Highway
Surrey
V3T 5E1

District Office
Taxation Building
1166 West Pender Street
Vancouver
V6E 3H8
General Inquiries:
(604) 689-5411
Inquiries in French:
(604) 666-6236
Requests for Forms:
(604) 666-0337
Refund Inquiries:
(604) 689-8671

District Office
1415 Vancouver Street
Victoria
V8V 3W4
General Inquiries:
(604) 363-0121
Requests for Forms and Refund Inquiries:
(604) 363-3291

Manitoba

Winnipeg Taxation Centre
66 Stapon Road
Winnipeg
R3C 3M2

District Office
391 York Avenue
Winnipeg
R3C 0P5
General Inquiries:
(204) 983-6350
Inquiries in French:
(204) 983-6188
Requests for Forms:
(204) 983-3942
Refund Inquiries:
(204) 983-3933
Telerefund:
(204) 983-3872

New Brunswick

125 Harbourview Boulevard,
4th Floor
Post Office Box 8888
Bathurst
E2A 4L8
(506) 548-7100

District Office
65 Canterbury Street
Saint John
E2L 4H9
General Inquiries:
(506) 636-4600
Requests for Forms:
(506) 636-4618

Newfoundland

St John's Taxation Centre
Empire Avenue and Freshwater Road
St John's
A1B 3Z1

District Office
Atlantic Place
215 Water Street
Post Office Box 5968
St John's
A1C 5X6
General Inquiries:
(709) 772-2610
Inquiries in French:
(709) 772-4572
Requests for Forms:
(709) 772-5088
Refund Inquiries:
(709) 772-2660
Telerfund:
(709) 772-5921

Nova Scotia

Atlantic Regional Office
Cogswell Tower, Suite 800
2000 Barrington Street
Halifax
B3J 3K1
(902) 426-7994

For Telephone Services *see* pages 3 to 35

District Office
Sir John Thompson Building
1256 Barrington
Post Office Box 638
Halifax
B3J 2T5
General Inquiries:
(902) 426-2210
Inquiries in French:
(902) 426-9310
Requests for Forms:
(902) 426-2151
Refund Inquiries:
(902) 451-1370

Federal Building
136 Charlotte Street
Post Office Box 1300
Sydney
B1P 6K3
General Inquiries:
(902) 564-7080
Inquiries in French:
(902) 564-7359
Requests for Forms:
(902) 564-7120
Refund Inquiries:
(902) 564-7085

Ontario

District Office
11 Station Street
Belleville
K8N 2S3
General Inquiries:
(613) 969-3706
Requests for Forms:
(613) 969-3707
Refund Inquiries:
(613) 969-3708

District Office
National Revenue Building
150 Main Street West
Hamilton
L8N 3E1
General Inquiries:
(416) 522-8671
Requests for Forms:
(416) 572-2609
Refund Inquiries:
(416) 522-7902

385 Princess Street
Kingston
K7L 1C1
General Inquiries:
(613) 545-8371
Inquiries in French:
(613) 545-8904
Refund Inquiries:
(613) 545-8385

District Office
166 Frederick Street
Kitchener
N2G 4N1
General Inquiries:
(519) 579-2230
Request for Forms:
(519) 579-8951
Refund Inquiries:
(519) 745-6868

District Office
Federal Building
451 Talbot Street
London
N6A 5E5
General Inquiries:
(519) 645-4211
Requests for Forms:
(519) 645-4244
Refund Inquiries:
(519) 645-4273

Head Office
875 Heron Road
Ottawa
K1A 0L8

District Office
360 Lisgar Street
Ottawa
K1A 0L9
General Inquiries:
(613) 598-2275
Inquiries in French:
(613) 598-2298
Requests for Forms:
(613) 598-2300
Refund Inquiries:
(613) 598-2290

District Office
32 Church Street
St Catharines
L2R 3B9
General Inquiries, Requests for Forms:
(416) 688-4000
Refund Inquiries:
(416) 688-4006

District Office
Federal Building
19 Lisgar Street South
Sudbury
P3E 3L5
Remittance to Sudbury Taxation Centre:
Use Post Code P3A 5C1
General Inquiries:
(705) 671-0581
Inquiries in French:
(705) 671-0582
Requests for Forms:
(705) 671-0596
Refund Inquiries:
(705) 671-0500

District Office
201 North May Street
Thunder Bay
P7C 3P5
General Inquiries:
(807) 623-3443
Requests for Forms:
(807) 623-2751
Refund Inquiries:
(807) 623-2346

Toronto District Office
36 Adelaide Street East
Toronto
M5C 1J7
General Inquiries:
(416) 869-1500
Inquiries in French:
(416) 973-3704
Requests for Forms:
(416) 865-9469
Refund Inquiries:
(416) 368-7431

Scarborough District Office
200 Town Centre Court
Suite 900
Toronto
M1P 4Y3
General Inquiries:
(416) 296-1950
Inquiries in French:
(416) 290-2003
Requests for Forms:
(416) 296-0104
Refund Inquiries:
(416) 296-0218

District Office
185 Ouellette Avenue
Windsor
N9A 5S8
General Inquiries:
(519) 258-8302
Requests for Forms:
(519) 252-3611
Refund Inquiries:
(519) 258-8080

Prince Edward Island

District Office
Dominion Building
94 Euston Street
Charlottetown
C1A 1W4

Quebec

100 Lafontaine Avenue, Room 211
Chicoutimi
G7H 6X2
(418) 545-8026

Jonquière Taxation Centre
2251 De la Centrale Boulevard
Jonquière
G7S 5J1

Revenue Canada, Taxation
(continued)
QUEBEC *(continued)*

District Office
3131 Saint-Martin Boulevard West
Laval
H7T 2A7
General Inquiries:
(514) 686-9694
Requests for Forms:
(514) 686-9722
Telerefund:
(514) 283-4714

District Office
305 René Lévesque Boulevard West
Montreal
H2Z 1A6
General Inquiries:
(514) 283-5300
Requests for Forms:
(514) 283-5623
Telerefund:
(514) 283-4714

District Office
165 De la Pointe-aux-Lièvres Street South
Post Office Box 1787
Postal Terminal
Quebec
G1K 7L3
General Inquiries and Refund Inquiries:
(418) 648-3180
Request for Forms:
(418) 648-4083

320 Saint-Germain Street East
4th Floor
Rimouski
G5L 1C2
(418) 722-3111

District Office
11 Du Terminus Street East
Rouyn-Noranda
J9X 3B5
General Inquiries:
(819) 764-5171
Requests for Forms:
(819) 797-4299

District Office
5245 Cousineau Boulevard, Room 200
Saint-Hubert
J3Y 7Z7
General Inquiries:
(514) 283-5300
Requests for Forms:
(514) 445-5264
Telerefund:
(514) 283-4714

Shawinigan South Taxation Centre
4695 12th Avenue
Shawinigan
G9P 7S6

District Office
50 De la Cité Place
Post Office Box 1300
Sherbrooke
J1H 5L8
General Inquiries:
(819) 564-5888
Requests for Forms:
(819) 821-8565
Refund Inquiries:
(819) 564-4225

25 Des Forges Street, Suite 411
Trois-Rivières
G9A 2G4
(819) 373-2723

SASKATCHEWAN

District Office
1955 Smith Street
Regina
S4P 2N9
General Inquiries:
(306) 780-6015
Inquiries in French:
(306) 780-6724
Requests for Forms:
(306) 780-6079
Refund Inquiries:
(306) 780-5944

District Office
201 21st Street East
Saskatoon
S7K 0A8
General Inquiries:
(306) 975-4595
Inquiries in French:
(306) 975-4627
Requests for Forms:
(306) 975-4577
Refund Inquiries:
(306) 975-4580

Statistics Canada (SC)

ALBERTA

Regional Office
First Street Plaza, Room 401
138 4th Avenue South East
Calgary
T2G 4Z6
(403) 292-6717

Regional Office
Park Square, 8th Floor
10001 Bellamy Hill
Edmonton
T5J 3B6
(403) 495-3027

BRITISH COLUMBIA

Regional Office
Sinclair Centre
757 Hastings Street West, Suite 440F
Vancouver
V6C 3C9
(604) 666-3691

MANITOBA

Regional Office
General Post Office Building, Suite 500
266 Graham Avenue
Winnipeg
R3C 0K4
(204) 983-4020

NEWFOUNDLAND

Regional Office
Viking Building, 3rd Floor
Crosbie Road
Post Office Box 8556
St John's
A1B 3P2
(709) 772-4073

NOVA SCOTIA

Regional Office
North American Life Centre
1770 Market Street, 3rd Floor
Halifax
B3J 3M3
(902) 426-5331

ONTARIO

Statistical Research Centre
R H Coats Building, Lobby
Tunney's Pasture
Ottawa
K1A 0T6
Consumer Price Index Information (recorded):
(613) 951-7431(English)
(613) 951-7432(French)
Statistical Information:
(613) 951-8116

Regional Office
Arthur Meighen Building, 10th Floor
25 Saint Clair Avenue East
Toronto
M4T 1M4
(416) 973-6586
Consumer Price Index Information (recorded):
(416) 973-8302 (English)
(416) 973-5690 (French)
Labour Force Survey (recorded):
(416) 973-6359(English)
(416) 973-6353(French)
Publications Sales (no statistical inquiries):
(416) 973-8018
Teledaily (recorded):
(416) 973-6340

For Telephone Services *see* pages 3 to 35

QUEBEC

Regional Office
Guy Favreau Complex
East Tower, Suite 408
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
Statistical Information:
(514) 283-5725
Consumer Price Index Information (recorded):
(514) 283-4498 (English)
(514) 283-4463 (French)
Demographic Statistics (recorded):
(514) 973-2802 (English)
(514) 973-2647 (French)

SASKATCHEWAN

Regional Office
Avord Tower, 9th Floor
2002 Victoria Avenue
Regina
S4P 0R7
Statistical Information:
(306) 780-5405

Science Council of Canada (SCC)

ONTARIO

Berger Building, 17th Floor
100 Metcalfe Street
Ottawa
K1P 5M1
(613) 996-1729

Senate, The (SEN)

ONTARIO

Parliament Buildings
Wellington Street
Ottawa
K1A 0A4
(613) 995-1900

Solicitor General Canada (SGC)

BRITISH COLUMBIA

Pacific Regional Office
800 Burrard Street, Suite 1320
Vancouver
V6Z 2J5
(604) 666-5307

Canadian Security Intelligence Service

1177 West Broadway Avenue, 4th Floor
Post Office Box 34240, Station D
Vancouver
V6J 4Y5
(604) 666-2988

NEW BRUNSWICK

Atlantic Regional Office
Terminal Plaza Building
1222 Main Street, 4th Floor
Moncton
E1C 1H6
(506) 857-6368

ONTARIO

Ministry Secretariat
Sir Wilfrid Laurier Building
340 Laurier Avenue West
Ottawa
K1A 0P8
(613) 991-3283

Ontario Regional Office
60 Saint Clair Avenue East, Suite 600
Toronto
M4T 1N5
(416) 973-8107

QUEBEC

Quebec Regional Office
606 Cathcart Street, 2nd Floor
Montreal
H3B 1K9
(514) 283-7362

SASKATCHEWAN

Prairie Regional Office
Cumberland Square, Unit 28
1501 8th Street East
Saskatoon
S7H 5J6
(306) 975-4262

Security Intelligence Review Committee (SIRC)

ONTARIO

365 Laurier Avenue West, 14th Floor
Post Office Box 2430, Station D
Ottawa
K1P 5K2
(613) 990-8441

St Lawrence Seaway Authority, The (SLSA)

ONTARIO

202 Pitt Street
Cornwall
K6J 3P7
(613) 932-5170

The Seaway International Bridge Corporation, Limited
Cornwall Island
Post Office Box 836
Cornwall
K6H 5T7
(613) 932-6601

Head Office
Constitution Square, Suite 1400
360 Albert Street
Ottawa
K1R 7X7
(613) 598-4614

Western Regional Office
508 Glendale Avenue
Post Office Box 370
St Catharines
L2R 6V8
(416) 641-1932

QUEBEC

The Jacques Cartier and Champlain Bridges Incorporated
Le Bienville, Room 630
1000 De Serigny Street
Longueuil
J4K 5B1
(514) 651-8771

Eastern Regional Office
Saint-Lambert Lock
Post Office 97
Saint-Lambert
Montreal
J4P 3N7
(514) 672-4110

Secretary of State (SS)

ALBERTA

District Office Southern Alberta
Harry Hays Building, Room 260
220 4th Avenue South East
Post Office Box 2498, Station M
Calgary
T2G 4X3
(403) 292-5541
Court of Canadian Citizenship:
(403) 292-5539

For Telephone Services *see* pages 3 to 35

Secretary of State *(continued)*
ALBERTA *(continued)*

Alberta and Northwest Territories
Regional Office and District Office
Northern Alberta
Canada Place, 2nd Floor
9700 Jasper Avenue
Edmonton
T5J 4C3
(403) 495-3350
Court of Canadian Citizenship:
(403) 495-3355

BRITISH COLUMBIA

Local Office and
Court of Canadian Citizenship
1433 St Paul Street, Room 102
Kelowna
V1Y 2E4
(604) 861-3317

Multiculturalism and Citizenship Canada
Court of Canadian Citizenship
Royal Bank Building, Room 400A
550 Victoria Street
Prince George
V2L 2K1
(604) 561-5303

Multiculturalism and Citizenship Canada
Court of Canadian Citizenship
7093 King George Highway, Room 240
Surrey
V3W 5A2
(604) 585-5730

Pacific Regional Office
800 Burrard Street, 12th Floor
Vancouver
V6Z 2N5
(604) 666-0176

Court of Canadian Citizenship
757 West Hastings Street, Suite 200
Vancouver
V6C 1A1
(604) 666-3971

Multiculturalism and Citizenship Canada
Local Office and
Court of Canadian Citizenship
Custom House, Room 105
816 Government Street
Victoria
V8W 1W9
(604) 363-3464

MANITOBA

Manitoba Regional Office
Canadian Grain Commission Building, 2nd Floor
303 Main Street
Winnipeg
R3C 3G7
(204) 983-3601
Court of Canadian Citizenship:
(204) 983-3792

Translation Bureau
Revenue Building, Room 407
391 York Avenue
Winnipeg
R3C 0P4
(204) 983-3195

NEW BRUNSWICK

New Brunswick and Prince Edward Island
Regional Office
860 Main Street, Room 504
Moncton
E1C 1G2
(506) 851-7066
Court of Canadian Citizenship:
(506) 851-7050

Translation Bureau
Commerce House, Room 100
236 St George Street
Moncton
E1C 1W1
(506) 851-7055

NEWFOUNDLAND

Regional Office
Atlantic Place
215 Water Street
Post Office Box 75
St John's
A1C 6C9
(709) 772-5566
Court of Canadian Citizenship:
(709) 772-5521
Translation Bureau:
(709) 772-2283

NORTHWEST TERRITORIES

District Office
Scotia Centre, Room 202
5102 Franklin Avenue
Post Office Box 610
Yellowknife
X1A 2N2
(403) 920-8270

NOVA SCOTIA

Multiculturalism and Citizenship Canada
Nova Scotia Regional Office
5281 Duke Street
Halifax
B3J 3M1
(902) 426-6227
Court of Canadian Citizenship:
(902) 426-2148
Translation Bureau:
(902) 426-5520

Multiculturalism and Citizenship Canada
278 Charlotte Street
Post Office Box 7000
Sydney
B1P 6V6
(902) 564-7800

ONTARIO

District Office
150 Main Street West, 4th Floor
Hamilton
L8P 1H8
(416) 572-2355
Court of Canadian Citizenship:
(416) 572-2361

Court of Canadian Citizenship
106 Clarence Street, Room 210
Kingston
K7L 1X3
(613) 545-8015

Court of Canadian Citizenship
70 King Street North
Waterloo
Kitchener
N2J 2X0
(519) 886-3120

District Sub-Office
Federal Building
451 Talbot Street
London
N6A 0M5
(519) 645-4314
Court of Canadian Citizenship:
(519) 645-4334

Court of Canadian Citizenship
Confederation Place
90 Dundas Street West
Mississauga
L5B 2T5
(416) 848-1900

Court of Canadian Citizenship
310 Simcoe Street South
Oshawa
L1H 4H7
(416) 723-1216

For Telephone Services *see* pages 3 to 35

District Office
150 Kent Street, 9th Floor
Ottawa
K1A 0M5
(613) 996-5978
Court of Canadian Citizenship:
(613) 992-7787

District Office and
Court of Canadian Citizenship
Federal Building, Room 326
19 Lisgar Street
Sudbury
P3E 3L4
(705) 675-0621

District Office and
Court of Canadian Citizenship
Federal Building, Room 234
33 South Court Street
Thunder Bay
P7B 2W6
(807) 345-2316

Ontario Regional Office
25 Saint Clair Avenue East, Suite 200
Toronto
M4T 1M2
(416) 973-7541

Multiculturalism and Citizenship Canada
District Office
720 Spadina Avenue, Room 100
Toronto
M5S 2T9
(416) 973-5400

Court of Canadian Citizenship
200 Town Centre Court, Room 217
Scarborough
Toronto
M1P 4X8
(416) 973-4510

Citizenship Registration Centre
1541 Bloor Street West, Main Floor
Toronto
M6P 1A5
(416) 537-3135

Court of Canadian Citizenship
4580 Dufferin Street, Suite 300
Toronto
M3H 5Y2
(416) 665-4007

Court of Canadian Citizenship and Citizen Application Centre
55 Saint Clair Avenue East, 8th Floor
Toronto
M4T 1M2
(416) 973-6424

Court of Canadian Citizenship
467 University Avenue, Room 201
Windsor
N9A 5R2
(519) 252-7852

Prince Edward Island

Multiculturalism and Citizenship Canada
Provincial Office
Dominion Building, Room 316
97 Queen Street
Charlottetown
C1A 4A9
(902) 566-7188

Quebec

Head Office
Jules Léger Building
25 Eddy Street, 10th floor
Hull, Quebec
Mail: Ottawa, Ontario K1A 0M5
(819) 997-0055
Status of Disabled Persons Secretariat:
(819) 997-2412

Regional Office
Guy Favreau Complex
West Tower, 10th Floor
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-3150
Court of Canadian Citizenship:
(514) 283-6679

Court of Canadian Citizenship
5167 Jean-Talon Street East, Room 100
Montreal
H1S 1K8
(514) 283-2816

Court of Canadian Citizenship
6420 Saint-Denis Street
Montreal
H2S 2R7
(514) 283-4675

District Office
333 St-Amable Street, 1st Floor
Quebec
G1R 5G2
(418) 648-5610
Court of Canadian Citizenship:
(418) 648-3831

Saskatchewan

Saskatchewan Regional Office
2101 Scarth Street, Room 200
Regina
S4P 2H9
(306) 780-5540
Court of Canadian Citizenship:
(306) 780-5535

District Office
Financial Building, Room 505
230 22nd Street East
Saskatoon
S7K 0E9
(306) 975-4146
Court of Canadian Citizenship:
(306) 975-4115

Yukon

District Office
4114 4th Avenue, Room 304
Whitehorse
Y1A 4N7
(403) 668-2721

Supply and Services Canada (SSC)

Alberta

Calgary District Office
620, 220 - 4th Avenue S.E.
Calgary
T2P 3C3
(403) 292-5757

Calgary District Office
220 4th Avenue South East, Room 620
Calgary
T2P 3C3
(403) 292-5757

Services Centre
Alberta/Northwest Territories Region
10704 102nd Avenue
Edmonton
T5J 4H9
(403) 495-4003

Supply Centre
Alberta/Northwest Territories Region
15508 114th Avenue
Edmonton
T5M 3S8
(403) 495-3704

British Columbia

Abbotsford Purchasing Office
33344 King Road
Post Office Box 7000
Abbotsford
V2S 6E3
(604) 854-2516
(604) 666-7017 (to Vancouver)

British Columbia/Yukon Region
12171 Horseshoe Way
Richmond
Vancouver
V7A 4Z6
Crown Assets Distribution Centre:
(604) 272-9000
(604) 272-9070 (Recorded information)

Payment Office
British Columbia Mainland/Yukon Region
1133 Melville Street, 8th Floor
Vancouver
V6E 4E5
(604) 666-3995

For Telephone Services *see* pages 3 to 35

Supply and Services Canada
(continued)

BRITISH COLUMBIA *(continued)*

Vancouver Printing Office
1001 West Pender Street, Room 806
Vancouver
V6E 2M7
(604) 666-7379

B.C. Islands Regional Office
1175 Douglas Street, Suite 912
(604) 363-3522
Victoria
V8W 2E1

B.C. Islands Payments
775 Topaz Avenue
Victoria
V8T 4Z7
(604) 363-3257
Compensation:
(604) 363-3257
Production:
(604) 363-3540

Sciences and Professional Services
Procurement Office
Canada Custom House, Room 222
816 Government Street
Victoria
V8W 1W9
(604) 363-3773

Esquimalt Printing Plant
Building 63, CFB Esquimalt
FMO Victoria
Victoria
V0S 1B0
(604) 380-2881

MANITOBA

Shilo Purchasing Office
Post Office Box 160
Shilo
R0K 2A0
(204) 765-4779

Manitoba Regional Office
1410 Mountain Avenue
Winnipeg
R2X 3B4
(204) 983-6100

NEW BRUNSWICK

New Brunswick Region
Regional Services Office
King's Place, 5th Floor
440 King Street
Post Office Box 5000
Fredericton
E3B 5G6
(506) 452-3280
Fax:
(506) 452-4025

New Brunswick Regional Office
Toronto Dominion Building, 2nd Floor
777 Main Street
Post Office Box 746
Moncton
E1C 8M9
(506) 851-6064
Fax:
(506) 851-6759

Supply Centre
New Brunswick Region
Customs Building, Room 229
189 Prince William Street
Saint John
E2L 2B9
(506) 636-4400
Fax:
(506) 636-4376

Superannuation Branch
10 Weldon Street
Mail: Post Office Box 5010
Moncton
Shediac
E1C 8Z5
General Inquiries:
(506) 532-1982
Customer Relations and Superannuation:
(506) 532-1700
Insurance:
(506) 532-1800

NEWFOUNDLAND

Goose Bay Purchasing Office
Post Office Box 7001, Station A
Happy Valley-Goose Bay
Labrador
A0P 1S0
(709) 896-2191
Fax:
(709) 896-2312

Newfoundland Regional Office
Mitchell Place
Building 302, Churchill Avenue
Pleasantville
St John's
A1A 1N4
(709) 772-5528

NOVA SCOTIA

Burnside Industrial Park
2 Morris Drive
Dartmouth
B3B 1S6
(902) 426-3881

Nova Scotia Region
City of Lakes Business Park
236 Brownpow Avenue
Dartmouth
B3B 1V5
(902) 426-2196

Atlantic Directorate
Maritime Centre, Suite 1905
1505 Barrington Street
Post Office Box 937, Station M
Halifax
B3J 3K5
(902) 426-6971

Canadian Government Printing Services
2740 Barrington Street
Halifax
B3K 2X3
(902) 426-3885

ONTARIO

Burlington Procurement
867 Lakeshore Road
Burlington
L7R 3Y7
(416) 336-4974

Kingston Procurement
310 Steve Fonyo Drive
Postal Bag 6400
Kingston
K7L 5J5
(613) 545-8058

London District Office
457 Richmond Street
London
N6A 3E3
(519) 645-4414
Purchasing Office:
(519) 645-4035

Procurement and Distribution Centre
6205 Kestrel Road
Mississauga
L5T 2A1
(416) 670-6200

North Bay District Office
1180 Cassels Street
North Bay
P1B 4B6
(705) 474-6613

Canadian Government Expositions Centre
440 Coventry Road
Ottawa
K1A 0T1
(613) 993-9566

Communications
Ottawa
K1A 0S5
Canada Communications Group, Professional Services:
(613) 990-2943
Consulting and Audit Canada:
(613) 996-0231

Crown Assets Distribution Centre
Capital Region Supply Centre
933 Gladstone Avenue
Ottawa
K1A 0T4
(613) 952-7960

For Telephone Services *see* pages 3 to 35

General Accounts Payments Office
Place Vanier
Tower A, 6th Floor
333 River Road
Ottawa
K1L 8B9
(613) 954-8399

House of Commons Specialized Services Office
Wellington Building, Room 300
180 Wellington Street
Ottawa
K1A 0S5
(613) 957-2207

National Capital Region Pay Operations
Jeanne Mance Building, 17th Floor
Tunney's Pasture
Ottawa
K1A 1G7
(613) 952-0490

National Capital Region Services Office
350 King Edward Avenue
Ottawa
K1A 0X1
(613) 954-8889

Capital Region Supply Centre
1010 Somerset Street West
Ottawa
K1A 0T4
(613) 957-9982

RCMP Specialized Services Office
RCMP Headquarters, Room G-202
1200 Vanier Parkway
Ottawa
K1A 0R2
(613) 993-1057

Pembroke Procurement
Peter White Building
215 Pembroke Street East
Pembroke
K8A 3J8
(613) 735-4158

Thunder Bay Procurement
Government of Canada Building, Room 322
33 South Court Street
Thunder Bay
P7B 2W6
(807) 345-8252

Ontario Region
200 Town Centre Court
Scarborough
Post Office Box 5555, Station D
Toronto
M1P 4X8
(416) 973-4572

Downsview Procurement
Building 151, 2nd Floor
c/o CFB Toronto
Downsview
Toronto
M3K 1Y7
(416) 635-4731

North York Procurement
c/o Atmospheric Environment Services
4905 Dufferin Street
Downsview
Toronto
M3H 5T4
(416) 739-4529

Prince Edward Island

Dominion Building, 2nd Floor
97 Queen Street
Post Office Box 5000
Charlottetown
C1A 7V6
(902) 566-7551
Fax:
(902) 566-7554
Purchasing Office:
(902) 566-7386

Quebec

170 St-Joseph Street South, Suite 201
Alma
G8B 3E8
(418) 662-6613

Valcartier Printing Office
c/o CFB Valcartier, Building 503
Courcelette
G0A 1R0
(418) 844-5238

Head Office
Place du Portage, Phase III, 16A1
11 Laurier Street
Hull, Quebec
Mail: Ottawa, Ontario
K1A 0S5
(819) 997-6363

Canadian General Standards Board
Place du Portage, Phase III, 9C1
11 Laurier Street
Hull, Quebec
Mail: Ottawa, Ontario K1A 1G6
(819) 994-5373

Canadian Government Publishing Centre
Printing Bureau Building
45 Sacré-Coeur Boulevard
Hull, Quebec
Mail: Ottawa, Ontario K1A 0S9
Documentation Section:
(819) 997-5365
Reference Services:
(819) 997-2560

Science and Professional Services Directorate
Science Program Branch
Science Culture Canada Program
Place du Portage, Phase III, 12C1
11 Laurier Street
Hull, Quebec
Mail: Ottawa, Ontario
K1A 0S5
(819) 956-1772

Laval Purchasing Office
Building F32, 2nd Floor
250 Montée Saint-François
Laval
H7C 1S5
(514) 661-5987

Quebec Directorate
Guy Favreau Complex
East Tower, 3rd floor
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-1310

Western Quebec Region
800 Golf Road
Île des Soeurs
Montreal
H3E 1G9
(514) 283-5721
Crown Assets Distribution Centre:
(514) 283-6297

Compensation and General Payments
Guy Favreau Complex
East Tower, 3rd Floor
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-6156

Longue-Pointe Purchasing Office
6769 Notre-Dame Street East
Post Office Box 4000, Station K
Montreal
H1N 3R9
(514) 283-8097

Eastern Quebec Region
1040 Belvédère Avenue
Post Office Box 5000
Quebec
G1K 7S7
(418) 648-4547

140 St-Germain Street West, Suite 205
Rimouski
G5L 4B5
(418) 722-3349

For Telephone Services *see* pages 3 to 35

Supply and Services Canada *(continued)*

SASKATCHEWAN

Saskatchewan Region
1783 Hamilton Street, Room 700
Regina
S4P 4H3
(306) 780-7332
Procurement Assets and Distribution:
(306) 780-7278

Services Centre
Saskatchewan Region
Chestemere Plaza
2500 Victoria Avenue, Room 1406
Regina
S4P 3X2
(306) 780-5587

Saskatoon Payments Office
Federal Building, Room 602
101 22nd Street East
Saskatoon
S7K 0E5
(306) 975-4315

Social Sciences and Humanities Research Council of Canada (SSHRC)

ONTARIO

255 Albert Street
Post Office Box 1610
Ottawa
K1P 6G4
(613) 992-0682

Standards Council of Canada (STCC)

ONTARIO

350 Sparks Street, Suite 1200
Ottawa
K1P 6N7
(613) 238-3222

Supreme Court of Canada (SUPC)

ONTARIO

Supreme Court of Canada Building
Wellington Street
Ottawa
K1A 0J1
(613) 995-4330

Status of Women Canada (SWC)

ONTARIO

151 Sparks Street, Room 1005
Ottawa
K1A 1C3
(613) 995-7835

Treasury Board of Canada (TB)

ONTARIO

Secretariat
L'Esplanade Laurier
140 O'Connor Street
Ottawa
K1A 0R5
(613) 957-2400

Comptroller General of Canada
West Tower, 9th Floor
300 Laurier Avenue West
Ottawa
K1A 1E4
(613) 957-7070

Transport Canada (TC)

ALBERTA

Airports Group
Calgary International Airport
2000 Airport Road North East
Calgary
T2E 6W5
Airport Management:
(403) 292-8400

Airports Group
680 Palmer Road North East, Suite 200
Calgary
T2E 7G4
Airworthiness:
(403) 292-5007
Air Regulations (Pilots):
(403) 292-5227

Airports Group
Springbank Airport
Rural Route 2, Site 16
Post Office Box 1
Calgary
T2P 2G5
Airport Management:
(403) 292-8601

Aviation Group
Air Traffic Services
Calgary International Airport
Air Operations Building
1500 Aero Road North East
Calgary
T2E 8E5
(403) 292-8555

Aviation Group
Air Traffic Services
Springbank Airport
Rural Route 2, Site 16
Post Office Box 2
Calgary
T2P 2G5
(403) 292-8652
Air Traffic Control Tower:
(403) 292-8653

Regional Office
Public Affairs
Canada Place, Suite 1100
9700 Jasper Avenue
Edmonton
T5J 4E6
(403) 495-3810

Airports Group and Aviation Group
Western Regional Headquarters
Canada Place, Suite 1100
9700 Jasper Avenue
Edmonton
T5J 4E6
(403) 495-3831
Air Navigation System:
(403) 495-5193
Aviation Regulation:
(403) 495-3863
Aviation Safety Programs:
(403) 495-3861

Airports Group and Aviation Group
Edmonton International Airport
Post Office Box 9860
Edmonton
T5J 2T2
(403) 890-8382
Aviation Group
Flight Service Station:
(403) 890-8386
Region Air Traffic Services School:
(403) 890-8302
Search and Rescue:
(403) 973-4402

Aviation Group
Air Traffic Control Centre
Edmonton International Airport
Post Office Box 9860
Edmonton
T5J 2T2
Air Traffic Services:
(403) 890-8301
Flight Data:
(403) 890-8305

Aviation Group
Air Traffic Services
Edmonton Municipal Airport
31 Airport Road
Edmonton
T5G 0W6
Air Traffic Control Tower:
(403) 495-4901
Unit Manager:
(403) 495-4901

For Telephone Services *see* pages 3 to 35

Policy and Co-ordination
Canada Place, 12th Floor
9700 Jasper Avenue
Edmonton
T5J 4E6
(403) 495-3816

Airports Group
Fort McMurray Airport
Post Office Box 5450
Fort McMurray
T9H 3G4
Airport Management:
(403) 743-2519
Aviation Group
Air Traffic Services:
(403) 791-3212
Flight Service Station:
(403) 743-3807

Airports Group
Grande Prairie Airport
Rural Route 2
Grande Prairie
T8V 2Z9
Airport Management:
(403) 539-5270
Aviation Group
Air Traffic Services:
(403) 532-1717
Flight Service Station:
(403) 539-5185

Aviation Group
Technical Services
Rural Route 2
Grande Prairie
T8V 2Z9
(403) 539-5246

Aviation Group
Flight Service Station
Post Office Box 273
High Level
T0H 1Z0
(403) 926-3606

Airports Group
Lethbridge Airport
Post Office Box 790
Lethbridge
T1J 3Z6
Airport Management:
(403) 382-3179
Aviation Group
Flight Service Station:
(403) 382-3180

Aviation Group
Air Traffic Control Tower
Lethbridge Airport
Post Office Box 1190
Raymond, Ablerta
T0K 2S0
(403) 382-3182
Control Tower:
(403) 382-3183

Aviation Group
Flight Service Station
49 Viscount Avenue South West
Medicine Hat
T1A 5G4
(403) 526-3040

Aviation Group
Flight Service Station
Post Office Box 6117
Peace River
T8S 1S1
(403) 624-5142

Aviation Group
Flight Service Station
CFB Mynarski Park
Post Office Box 48
Red Deer
T0M 1N0
(403) 886-4547

Airports Group
Villeneuve Airport
Rural Route 1, Site 2
St Albert
T8N 1M8
Airport Management:
(403) 458-4841
Aviation Group
Air Traffic Control Tower:
(403) 458-5828

Aviation Group
Flight Service Station
Post Office Box 119
Whitecourt
T0E 2L0
(403) 778-5333

British Columbia

Airports Group
Post Office Box 9
Abbotsford
V2S 4N7
(604) 853-1831
Aviation Group
Air Traffic Control Tower:
(604) 853-9092
Flight Service Station:
(604) 852-2781

Canadian Coast Guard
Radio Station
Post Office Box 120
Alert Bay
V0N 1A0
(604) 974-5413

Canadian Coast Guard
Search and Rescue
Bamfield
V0R 1B0
(604) 728-3322

Aviation Group
Air Traffic Control Tower
Boundary Bay Airport
Rural Route 1
Delta, British Columbia
V4K 3N2
(604) 946-0710

Aviation Group
Flight Service Station
Post Office Box 190
Campbell River
V9W 5A7
(604) 923-3942

Canadian Coast Guard
Search and Rescue
Post Office Box 250
Campbell River
V9W 5B1
(604) 287-8612

Airports Group
Castlegar Airport
Site 2, Compartment 2
Suburban Service 1
Castlegar
V1N 3H7
(604) 365-5151
Aviation Group
Flight Service Station:
(604) 365-3013

Canadian Coast Guard
Radio Station
Post Office Box 220
Lazo
Comox
V0R 2K0
(604) 339-3613

Aviation Group
Flight Service Station
Cranbrook Airport
Post Office Box 130
Cranbrook
V1C 4H7
(604) 426-6312

Aviation Group
Flight Service Station
Dawson Creek Municipal Airport
Post Office Box 690
Dawson Creek
V1G 4H7
(604) 782-5375

Airports Group
Fort Nelson Airport
Post Office Box 1
Rural Route 1
Fort Nelson
V0C 1R4
Airport Management:
(604) 774-6924
Aviation Group
Flight Service Station:
(604) 774-3124

For Telephone Services *see* pages 3 to 35

Transport Canada *(continued)*
BRITISH COLUMBIA *(continued)*

Airports Group
Fort St John Airport
Post Office Box 6490
Fort St John
V1J 4H9
Airport Management:
(604) 787-0427
Aviation Group
Air Traffic Control Tower:
(604) 785-3111
Air Traffic Services:
(604) 785-4949
Flight Service Station:
(604) 787-0434

Canadian Coast Guard
Search and Rescue
Post Office Box 539
Ganges
V0S 1E0
(604) 537-5813

Airports Group
Kamloops Airport
3035 Airport Drive
Kamloops
V2B 7X1
(604) 376-3613
Aviation Group
Air Traffic Control Tower:
(604) 376-2745
Flight Service Station:
(604) 376-7941

Aviation Group
Kelowna Municipal Airport
Highway 97 North
Mail: Rural Route 2, Site 11, Compartment 8
Kelowna
V1Y 7R1
(604) 765-5125
Air Traffic Control Tower:
(604) 765-8389

Aviation Group
Flight Service Station
Nanaimo Municipal Airport
Cassidy
Nanaimo
V0R 1H0
(604) 245-4032

Canadian Coast Guard
Ship Safety
Federal Building
60 Front Street
Nanaimo
V9R 5H7
(604) 754-0244

Canadian Coast Guard
Ship Safety
Federal Building, Room 302
549 Columbia Street
New Westminster
V3L 1B3
(604) 666-0445

Transport of Dangerous Goods
Pacific Region
549 Columbia Street, Suite 201
New Westminster
V3L 1B3
(604) 666-6740
(604) 666-2955

Canadian Coast Guard
Search and Rescue
Post Office Box 2410
Parksville
V0R 2S0
(604) 248-2724

Airports Group
Penticton Airport
Mail: Site 30, Compartment 2
Rural Route 2
Penticton
V2A 6J7
(604) 492-6042
Aviation Group
Flight Service Station:
(604) 492-3001

Airports Group
Pitt Meadows Airport
11465 Baynes Road South, Unit 11
Pitt Meadows
V3Y 2B4
(604) 465-8977
Aviation Group
Air Traffic Control Tower:
(604) 465-6255

Airports Group
Port Hardy Airport
Post Office Box 460
Port Hardy
V0N 2P0
(604) 949-6424
Aviation Group
Flight Service Station:
(604) 949-6331

Canadian Coast Guard
Search and Rescue
Post Office Box 2700
Bull Harbour
Port Hardy
V0N 2P0
(604) 949-4963

Canadian Coast Guard
Radio Station
Post Office Box 1180
Port McNeill
V0N 2R0
(604) 956-3244

Canadian Coast Guard
Search and Rescue
3330 Hernando Avenue
Powell River
V8A 1B8
(604) 485-7511

Airports Group
Prince George Airport
Rural Route 8, Site 10, Compartment 20
Prince George
V2N 4M6
(604) 963-8461
Aviation Group
Air Traffic Control Tower:
(604) 963-7770
Flight Service Station:
(604) 963-9621

Airports Group
Prince Rupert Airport
Postal Bag 4000
Prince Rupert
V8J 3S3
(604) 627-3020
Aviation Group
Flight Service Station:
(604) 627-3029

Canadian Coast Guard
Radio Station
Postal Bag 1900
Prince Rupert
V8J 4C2
(604) 627-3079

Canadian Coast Guard
Search and Rescue
Postal Bag 3670
Seal Cove Base
Prince Rupert
V8J 3R1
(604) 627-3063

Canadian Coast Guard
Ship Safety
Postal Bag 3670
Prince Rupert
V8J 3R1
(604) 627-0340

Pacific Pilotage Authority
335 3rd Avenue West
Post Office Box 373
Prince Rupert
V8J 1L3
(604) 627-3015

Airports Group
Quesnel Airport
Post Office Box 4100
Quesnel
V2J 3J2
(604) 992-2208
Aviation Group
Flight Service Station:
(604) 992-6722

Aviation Group
Post Office Box 439
Sandspit
V0T 1T0
(604) 637-5313
Flight Service Station and Coast Guard Radio Station:
(604) 637-5311

For Telephone Services *see* pages 3 to 35

Airports Group
Smithers Airport
Post Office Box 507
Smithers
V0J 2N0
(604) 847-3664
Aviation Group
Flight Service Station:
(604) 847-2035

Airports Group
Terrace Airport
Rural Route 4
Terrace
V8G 4V2
(604) 635-2659
Aviation Group
Flight Service Station:
(604) 635-2110

Aviation Group
Flight Service Station
(Seaplane Base)
Tofino Municipal Airport
Post Office Box 1119
Ucluelet
Tofino
V0R 3A0
(604) 725-3384

Canadian Coast Guard
Radio Station
Post Office Box 345
Ucluelet
V0R 3A0
(604) 726-7716

Canadian Coast Guard
Traffic Centre
Post Office Box 190
Ucluelet
V0R 3A0
(604) 726-7312
Ship-to-Shore:
(604) 726-7777

Regional Office
Public Affairs
800 Burrard Street, 6th Floor
Vancouver
V6Z 2J8
(604) 666-7593

Airports Group and Aviation
Pacific Regional Office
800 Burrard Street, Room 220
Vancouver
V6Z 2J8
(604) 666-5551
Air Navigation System:
(604) 666-5330
Aviation Regulation:
(604) 666-5851
Licensing:
(604) 666-5571

Airports Group
Vancouver International Airport
Vancouver
V7B 1T6
(604) 276-6208
Aviation Group
Air Traffic Control Tower:
(604) 666-9610
Flight Service Station:
(604) 666-9602
Vancouver Area Control Centre:
(604) 666-9602 (VFR Flight planning)
(604) 666-9601 (IFR Flight planning)

Aviation Group
Vancouver Harbour Control Tower
200 Granville Street
Post Office Box 18
Vancouver
V6C 1S4
(604) 688-9254

Canadian Coast Guard
Western Regional Office
800 Burrard Street
Post Office Box 220
Vancouver
V6Z 2J8
(604) 631-3700
Harbours and Ports:
(604) 631-3800
Ship Safety:
(604) 631-3841

Canadian Coast Guard
100 Park Royal
West Vancouver
Vancouver
V7T 1A2
Emergency Centre:
(604) 666-1388

Canadian Coast Guard
Radio Station
Vancouver International Airport
4611 Cowley Crescent, Room 109
Richmond
Vancouver
V7B 1B9
(604) 666-2066

Canadian Coast Guard
Search and Rescue
1661 Whyte Avenue
Vancouver
V6J 1A9
(604) 666-1840

Canadian Coast Guard
Search and Rescue
Post Office Box 23068
Vancouver
V7B 1T9
(604) 278-7717

Pacific Pilotage Authority
Regional Office
1199 West Hastings Street, Suite 300
Vancouver
V6E 4G9
(604) 666-6771

Policy and Co-ordination Group
800 Burrard Street, 6th Floor
Vancouver
V6C 2G7
(604) 666-5859

Airports Group
Victoria International Airport
9600 Canora Road, Unit 12
Sidney
Victoria
V8L 4R1
(604) 356-6600
Aviation Group
Air Traffic Control Tower:
(604) 656-6621

Aviation Group
Flight Service Station
25 Huron Street
Victoria
V8V 4V9
(604) 388-0192

Canadian Coast Guard
District Office
25 Huron Street
Victoria
V8V 4V9
(604) 363-3303
Ship Safety:
(604) 363-3646

Canadian Coast Guard
Rescue Co-ordination Centre
Building 77, FMO
Victoria
V0S 1B0
(604) 363-2987

Canadian Coast Guard
Radio Station
7316 McMillan Road
Post Office Box 490
Sooke
Victoria
V0S 1N0
(604) 642-3431

Pacific Pilotage Authority
211 Dallas Road
Victoria
V8V 1A1
(604) 388-3873

Airports Group
Williams Lake Airport
Post Office Box 4690
Williams Lake
V2G 2V7
(604) 989-4713
Aviation Group
Flight Service Station:
(604) 989-4415

Canadian Coast Guard
Loran-C Station
Post Office Box 4568
Williams Lake
V2G 2V8
(604) 659-5611

For Telephone Services *see* pages 3 to 35

Transport Canada *(continued)*

MANITOBA

Aviation Group
Brandon Airport
Post Office Box 505
Brandon
R7A 5Z4
(204) 728-7867

Airports Group
Churchill Airport
Post Office Box 1059
Churchill
R0B 0E0
(204) 675-8868

Aviation Group
Lynn Lake Airport
Post Office Box 100
Lynn Lake
R0B 0W0
(204) 356-8540

Canadian Coast Guard
Search and Rescue
North Marine Street
Post Office Box 216
Selkirk
R1A 2B2
(204) 482-5813

Airports Group
The Pas Airport
Post Office Box 4200
The Pas
R9A 1R2
(204) 624-5233

Aviation Group
Air Traffic Control Tower
Thompson Airport
Post Office Box 1047
Thompson
R8N 1N7
(204) 778-5212

Aviation Group
Flight Service Station
Thompson Airport
Post Office Box 369
Thompson
R8N 1N2
(204) 677-4043

Manitoba Regional Headquarters
333 Main Street, 22nd Floor
Post Office Box 8550
Winnipeg
R3C 0P6
Public Affairs:
(204) 983-3152
(204) 983-6315
Policy and Co-ordination:
(204) 983-7495

Airports Group and Aviation Group
Regional Office
333 Main Street
Post Office Box 8550
Winnipeg
R3C 0P6
(204) 983-3076
Air Navigation System:
(204) 983-7662
Aviation Regulation:
(204) 983-4336
Aviation Safety Programs:
(204) 983-2926
Licensing and Inspection:
(204) 983-4341
Public Affairs:
(204) 983-5152
Technical Services:
(204) 983-5556

Airports Group
Winnipeg International Airport
2000 Wellington Avenue, Room 127
Winnipeg
R2R 0S7
(204) 983-8410

Airports Group
St Andrews Airport
Post Office Box 1, Group 6A
Rural Route 1B
Winnipeg
R3C 2E4
(204) 338-8260

Grain Transportation Agency
200 Graham Avenue, Room 300
Winnipeg
R3C 4L5
(204) 983-3212

Transport of Dangerous Goods
Prairies Region
391 York Avenue, Room 305
Winnipeg
R3C 0P4
(204) 983-5969

NEW BRUNSWICK

Canadian Coast Guard
Ship Safety
Post Office Box 1207
Bathurst
E2A 4J1
(506) 548-7491

Aviation Group
Flight Service Station
Charlo Airport
Postal Bag 1001
Charlo
E0B 1M0
(506) 684-5405

Airports Group
Airports and Properties
Fredericton Airport
Rural Route 1
Box 1, Site 15
Fredericton
E3B 4X2
(506) 446-6200

Aviation Group
Flight Service Station
Fredericton Airport
Rural Route 1
Box 19, Site 15
Fredericton
E3B 4X2
(506) 446-6232

New Brunswick Regional Office
95 Foundry Street
Post Office Box 42
Moncton
E1C 8K6
(506) 851-7200
Public Affairs:
(506) 851-7314
Policy and Co-ordination:
(506) 851-7570

Airports Group and Aviation Group
Atlantic Regional Office
95 Foundry Street
Post Office Box 42
Moncton
E1C 8K6
General Inquiries:
(506) 851-7200
Personnel Administration:
(506) 851-7337
Public Affairs:
(506) 851-7314
Airports Group:
(506) 851-7315
Aviation Group
Air Navigation System:
(506) 851-7252
Aviation Regulation:
(506) 851-7131
Aviation Safety Programs:
(506) 851-7110
Air Traffic Services:
(506) 851-7180

Airports Group
Moncton Airport
Postal Bag 5006
Moncton
E1C 8R2
(506) 858-2200
Aviation Group
Flight Service Station:
(506) 851-2250

Aviation Group
Air Traffic Control Centre
222 Old Coach Road
Riverview
Moncton
E1B 4G2
(506) 851-7520

For Telephone Services *see* pages 3 to 35

Canadian Coast Guard
Harbours and Ports
Public Warehouse
Newcastle Wharf
Post Office Box 32
Newcastle
E1V 3M2
(506) 622-0918

Airports Group
Saint John Airport
4180 Loch Lomond Road
Saint John
E2N 1L7
(506) 636-3950
Aviation Group
Flight Service Station and Radio Station:
(506) 636-3992

Atlantic Pilotage Authority
Saint John District Office
Post Office Box 6515, Station A
Saint John
E2L 4R9
(506) 636-4864

Canadian Coast Guard
District Office
Ward Street
Post Office Box 7730, Station A
Saint John
E2L 4X6
Ship Safety:
(506) 636-4748
(506) 636-4733 (24 hours)
Vessel Traffic Centre (Fundy):
(506) 636-4269
(506) 636-4696 (24 hours)

Airports Group
St-Léonard Airport
Post Office Box 518
St-Léonard
E0L 1M0
(506) 423-7571

Canadian Coast Guard
Inshore Rescue Boat Unit
General Delivery
Pointe-du-Chêne
Shediac
E0A 2J0
(506) 532-6414
(summer service only)

Canadian Coast Guard
CCGC Shippagan
Post Office Box 680
Shippagan
E0B 2P0
(506) 336-2296

Canadian Coast Guard
Search and Rescue
Post Office Box 680
Shippagan
E0B 2P0
(506) 336-2296

Canadian Coast Guard
Inshore Rescue Boat Unit
Westfield Marina
Hardings Point
Westfield
E0G 3J6
(506) 763-3216

NEWFOUNDLAND

Canadian Coast Guard
Search and Rescue
Post Office Box 154
Burgeo
A0M 1A0
(709) 886-2728

Canadian Coast Guard
Search and Rescue
Post Office Box 427
Burin
A0E 1E0
(709) 891-2290

Canadian Coast Guard
Vessel Traffic Centre
Port-aux-Basques Centre
Post Office Box 99
Channel — Port-aux-Basques
A0M 1C0
(709) 695-2167

Canadian Coast Guard
Ship Safety
Millbrook Mall, 3rd Floor
Post Office Box 22
Corner Brook
A2H 6C3
(709) 637-4390

Airports Group
Deer Lake Airport
Post Office Box 490
Deer Lake
A0K 2E0
(709) 635-3601

Aviation Group
Deer Lake Airport
Flight Service Station
Post Office Box 520
Deer Lake
A0K 2E0
(709) 635-5251

Airports Group
Gander International Airport
Post Office Box 400
Gander
A1V 1W8
(709) 256-6667
Gander Area Control Centre:
(709) 256-6750
Aviation Group
International Flight Service Station:
(709) 256-6755

Airports Group
Goose Bay Airport
Post Office Box 901, Station A
Happy Valley-Goose Bay
Labrador
A0P 1S0
(709) 896-2902

Aviation Group
Flight Service Station
Post Office Box 250
Happy Valley-Goose Bay
Labrador
A0P 1C0
(709) 896-2505

Canadian Coast Guard
District Office
Post Office Box 28, Station C
Happy Valley-Goose Bay
Labrador
A0P 1C0
(709) 896-2569

Canadian Coast Guard
Radio Station
Post Office Box 610, Station A
Happy Valley-Goose Bay
Labrador
A0P 1S0
(709) 896-2252

Airports Group and Aviation Group
Wabush Airport
Post Office Box 880
Wabush
Labrador City
Labrador
A0R 1B0
(709) 282-5412
Flight Service Station:
(709) 282-5592

Canadian Coast Guard
Ship Safety
District Office
Post Office Box 237
Lewisporte
A0G 3A0
(709) 535-2503

Canadian Coast Guard
Ship Safety
District Office
Post Office Box 476
Marystown
A0E 2M0
(709) 279-2201

Canadian Coast Guard
Vessel Traffic Centre
Post Office Box 389
Placentia
A0B 2Y0
(709) 227-2181

Transport Canada *(continued)*
NEWFOUNDLAND *(continued)*

Airports Group
St Anthony Airport
Post Office Box 40
St Anthony
St Anthony
A0K 4T0
(709) 454-3192
Flight Service Station:
(709) 454-3222

Canadian Coast Guard
Radio Station
Post Office Box 693
St Anthony
A0K 4S0
(709) 454-3852

Canadian Coast Guard
Search and Rescue
St Anthony
A0K 4S0
(709) 454-3600
(709) 454-3436

Regional Office
Public Affairs
Atlantic Place, Suite 608
215 Water Street
Post Office Box 69
St John's
A1C 6C9
(709) 772-4328

Airports Group
St John's Airport
Post Office Box 5670
St John's
A1C 5W8
(709) 772-5588

Aviation Group
Aviation Regulation
District Office
Post Office Box 6143
St John's
A1C 5X8
(709) 772-4136

Canadian Coast Guard
Newfoundland Regional Headquarters
Post Office Box 1300
St John's
A1C 6H8
General Inquiries:
(709) 772-5146
Regional Office:
(709) 772-5150
District Office:
(709) 772-5167
Emergency Operations (oil spills):
(709) 772-5171
Harbour and Ports:
(709) 772-5154
Marine Rescue Sub-centre (24-hour service):
(709) 772-5151
Radio Station:
(709) 772-2106
Search and Rescue:
(709) 772-5119
Ship Safety:
(709) 772-5165
(709) 772-5166
Vessel Traffic Service Centre (24-hour service):
(709) 772-2083

Policy and Co-ordination
Atlantic Place, Suite 608
215 Water Street
Post Office Box 69
St John's
A1C 1C9
(709) 772-2586

Canadian Coast Guard
Radio Station
Post Office Box 190
St Lawrence
A0E 2V0
(709) 873-2931

Airports Group
Stephenville Airport
13 Tennessee Drive
Stephenville
A2N 2Y3
(709) 643-3023
Aviation Group
Flight Service Station:
(709) 643-4792

Canadian Coast Guard
Harbours and Ports
District Office
Post Office Box 568
Stephenville
A2N 3B4
(709) 643-3632

Canadian Coast Guard
Radio Station
Post Office Box 630
Stephenville
A2N 3B5
(709) 643-5516

Canadian Coast Guard
Search and Rescue
Twillingate
A0G 4M0
(709) 884-2781
(709) 884-2552

NORTHWEST TERRITORIES

Airports Group
Baker Lake Airport
Baker Lake
X0C 0A0
(819) 793-2927
Aviation Group
Flight Service Station:
(819) 793-2931

Airports Group
Post Office Box 80
Cambridge Bay
X0E 0C0
(403) 983-2511
Aviation Group
Postal Bag 500
Flight Service Station:
(403) 983-2501

Airports Group
Coral Harbour Airport
Coral Harbour
X0C 0C0
(819) 925-9712
Aviation Group
Flight Service Station:
(819) 925-9711

Airports Group
Post Office Box 530
Fort Simpson
X0E 0N0
(403) 695-2471
Aviation Group
Flight Service Station:
(403) 695-2491

Airports Group
Post Office Box 65
Fort Smith
X0E 0P0
Airport Management:
(403) 872-2007
Aviation Group
Flight Service Station:
(403) 872-2376

Airports Group
Hall Beach Airport
Hall Beach
X0A 0K0
(819) 928-8919

Airports Group
Postal Bag 4000
Hay River
X0E 0R0
Airport Management:
(403) 874-2353
Aviation Group
Flight Service Station:
(403) 874-2441

For Telephone Services *see* pages 3 to 35

Canadian Coast Guard
Aids and Waterways
Post Office Box 5002
Hay River
X0E 0R0
(403) 874-5500

Canadian Coast Guard
Radio Station
Post Office Box 110
Cambridge Bay
Ikaluktutiak
X0E 0C0
(403) 983-2710
(July to September)

Airports Group
Postal Bag 11
Inuvik
X0E 0T0
Airport Management:
(403) 979-2467
Aviation Group
Flight Service Station:
(403) 979-2522

Canadian Coast Guard
Radio Station
Postal Bag 2659
Inuvik
X0E 0T0
(403) 979-2667
(May to October)

Airports Group
Post Office Box 550
Iqaluit
X0A 0H0
(819) 979-5224

Aviation Group
Flight Service Station
Post Office Box 280
Iqaluit
X0A 0H0
(819) 979-5865

Canadian Coast Guard
Radio Station
Post Office Box 189
Iqaluit
X0A 0H0
(819) 979-5269
(July to September)

Aviation Group
Flight Service Station
Post Office Box 130
Coppermine
Kugluktuk
X0E 0E0
(403) 982-4131

Airports Group
Postal Bag 1000
Norman Wells
X0E 0V0
(403) 587-2451
Aviation Group
Flight Service Station:
(403) 587-2555

Airports Group
Rankin Inlet Airport
Rankin Inlet
X0C 0G0
(819) 645-2682
Aviation Group
Flight Service Station:
(819) 645-2672

Airports Group
Post Office Box 30
Resolute
X0A 0V0
(819) 252-3923

Aviation Group
Flight Service Station
Resolute
X0A 0V0
(819) 252-3840

Canadian Coast Guard
Radio Station
Post Office Box 148
Resolute
X0A 0V0
(819) 252-3656
(June to November)

Airports Group
Post Office Box 90
Tuktoyaktuk
X0E 1C0
Airport Management:
(403) 977-2477
Aviation Group
Flight Service Station:
(403) 977-2469

Airports Group
Post Office Box 548
Yellowknife
X1A 2N4
(403) 873-4680

Aviation Group
Air Traffic Services
Post Office Box 1499
Yellowknife
X1A 2P1
(403) 873-4973

Aviation Group
Aviation Regulation District Office
Post Office Box 998
Yellowknife
X1A 2N7
Airworthiness:
(403) 873-3066

Aviation Group
Flight Service Station
Post Office Box 1949
Yellowknife
X1A 2P5
(403) 873-4049

NOVA SCOTIA

Canadian Coast Guard
Search and Rescue
Post Office Box 70
Bickerton West
B0J 1A0
(902) 364-2555

Canadian Coast Guard
Search and Rescue
Post Office Box 300
Clark's Harbour
B0W 1P0
(902) 745-2433

Regional Office
Public Affairs
Royal Bank Building, 7th Floor
46 Portland Street
Post Office Box 1013
Dartmouth
B2Y 4K2
(902) 426-3589

Canadian Coast Guard
Maritime Regional Office
Royal Bank Building
46 Portland Street
Post Office Box 1013
Dartmouth
B2Y 1H4
Aids and Waterways:
(902) 426-3939
Fleet Information:
(902) 426-6146
Harbours and Ports:
(902) 426-2588
Search and Rescue - Information:
(902) 426-2292
Search and Rescue - Emergency Calls:
(902) 427-2102
(902) 427-8200
(Collect calls accepted)
Ship Safety:
(902) 426-7722
Telecommunications and Electronics:
(902) 426-3668

Canadian Coast Guard
District Office
Parker Street
Post Office Box 1000
Dartmouth
B2Y 3Z8
(902) 426-3800

Canadian Coast Guard
Marine Traffic Centre Halifax
Post Office Box 1013
Dartmouth
B2Y 4K2
(902) 426-9750

For Telephone Services *see* pages 3 to 35

Transport Canada *(continued)*
NOVA SCOTIA *(continued)*

Airports Group
Halifax International Airport
Post Office Box 40
Elmsdale
B0N 1M0
(902) 426-1200
Duty Manager:
(902) 426-1234
Information Booth:
(902) 426-1223
Aviation Group
Air Traffic Services:
(902) 426-1363
(902) 426-1360
Flight Service Station:
(902) 426-1365

Atlantic Pilotage Authority
Head Office
Bank of Montreal Tower, Suite 1203
5151 George Street
Halifax
B3J 1M5
(902) 426-2550

Canadian Coast Guard
Inshore Rescue Boat Unit
Post Office Box 1000
Dartmouth
Halifax
B2Y 3Z8
(902) 426-7597

Canadian Coast Guard
Radio Station
Ketch Harbour
Halifax
B0J 1X0
(902) 868-2345

Canadian Coast Guard
Rescue Co-ordination Centre
Building D-201, Room 254
FMO Halifax
MARCOM HQ Dockyard
Halifax
B3K 2X0
(902) 427-8200
(902) 427-2102

Transport of Dangerous Goods
Atlantic Region
Halifax Insurance Building, 3rd Floor
5670 Spring Garden Road
Halifax
B3J 1H6
(902) 426-9461

Canadian Coast Guard
Search and Rescue
Post Office Box 415
Louisbourg
B0A 1M0
(902) 733-2128

Canadian Coast Guard
Inshore Rescue Boat Unit
Western Post Office
Mahone Bay
B0J 2E0
(902) 627-2755

Canadian Coast Guard
Emergency Services Centre
Post Office Box 69
Mulgrave
B0E 2G0
(902) 747-3430

Canadian Coast Guard
Harbours and Ports
Post Office Box 58
Mulgrave
B0E 2G0
(902) 747-3143

Canadian Coast Guard
Inshore Rescue Boat Unit
General Delivery
Pictou
B0K 1H0
(902) 485-6556

Canadian Coast Guard
Ship Safety
District Office
Reeves Street
Post Office Box 2012
Port Hawkesbury
B0E 2V0
(902) 625-0803

Canadian Coast Guard
Search and Rescue
Rural Route 1
Port Mouton
B0T 1T0
(902) 683-2091

Canadian Coast Guard
Search and Rescue
Sambro Post Office
Sambro
B0J 2Y0
(902) 868-2444

Aviation Group
Sydney Airport
Post Office Box 670
Sydney
B1P 6H7
(902) 564-7720
Flight Service Station
(902) 564-7730

Canadian Coast Guard
Canadian Coast Guard College
1190 Westmount Road
Post Office Box 4500
Sydney
B1P 6L1
(902) 564-3660

Canadian Coast Guard
Radio Station
Post Office Box 863
Sydney
B1P 6J1
(902) 564-7751

Canadian Coast Guard
Ship Safety
Federal Arts Building, 2nd Floor
196 George Street
Sydney
B1P 1J3
(902) 564-7006

Canadian Coast Guard
Search and Rescue
Post Office Box 1266
Westport
B0V 1H0
(902) 839-2270

Airports Group
Yarmouth Airport
Post Office Box 266
Yarmouth
B5A 4B2
(902) 742-4235

Aviation Group
Flight Service Station
Yarmouth Airport
Post Office Box 821
Yarmouth
B5A 4K4
(902) 742-6469
Weather Information:
(902) 742-6466

Canadian Coast Guard
Harbours and Ports
Government Wharf
Water Street
Post Office Box 671
Yarmouth
B5A 4B6
(902) 742-3631

Canadian Coast Guard
Radio Station
Post Office Box 37
Yarmouth
B5A 4B1
(902) 742-9437

Canadian Coast Guard
Ship Safety
Federal Building
15 Willow Street
Post Office Box 850
Yarmouth
B5A 4K5
(902) 742-9161

ONTARIO

Canadian Coast Guard
370 Dalhousie Street
Amherstburg
N9V 1X3
(519) 736-5449
Search and Rescue:
(519) 736-6533

For Telephone Services *see* pages 3 to 35

Aviation Group
Flight Service Station
Muskoka Airport
Post Office Box 1170
Bracebridge
P0B 1C0
(705) 687-6214

Canadian Coast Guard
Inshore Rescue Boat Unit
Gereaux Island Light Station
Britt
P0G 1A0
(705) 383-2241 (Summer only)
(416) 831-2300

Canadian Coast Guard
Inshore Rescue Boat Unit
Bruce Mines Marina
Highway 17
Bruce Mines
P0R 1C0
(705) 785-3294 (Summer only)
(416) 831-2300

Canadian Coast Guard
Navigational Aids Test Establishment
Blair Road, Rural Route 1
(613) 657-3354
Cardinal
K0E 1E0

Canadian Coast Guard
Radio Station
Rural Route 2
Iroquois
Cardinal
K0E 1K0
(613) 657-3147

Canadian Coast Guard
Search and Rescue
114 Division Street South
Cobourg
K9A 3P3
(416) 372-6297

Canadian Coast Guard
Search and Rescue
Portsmouth Olympic Harbour
53 Yonge Street
Cobourg
K7M 1E5
(613) 546-3527

Canadian Coast Guard
Ship Safety
44 Hurontario Street, 2nd Floor
Post Office Box 247
Collingwood
L9Y 3Z5
(705) 445-3320

Great Lakes Pilotage Authority Limited
132 2nd Street East, 4th Floor
Post Office Box 95
Cornwall
K6H 5R9
(613) 933-2991

Airports Group
Earlton Airport
Post Office Box 99
Earlton
P0J 1E0
(705) 563-2215
Aviation Group
Flight Service Station:
(705) 563-2211

Aviation Group
Sudbury Airport
Rural Route 1
Garson
Garson
P0M 1V0
Air Traffic Control Tower:
(705) 693-3200
Flight Service Station:
(705) 693-2321

Canadian Coast Guard
Search and Rescue
Post Office Box 279
Goderich
N7A 3Z2
(519) 524-9336

Airports Group
Gore Bay - Manitoulin Airport
Post Office Box 236
Gore Bay
P0P 1H0
Airport Management:
(705) 282-2101
Weather information for pilots:
(705) 282-2083

Airports Group
Muskoka Airport
Post Office Box 2430
Gravenhurst
P0C 1G0
(705) 687-2194
Flight Services Station:
(705) 687-3103

Aviation Group
Air Traffic Control Tower
Hamilton Municipal Airport
Post Office Box 333
Mount Hope
Hamilton
L0R 1W0
(416) 679-3220

Airports Group
Kapuskasing Airport
Post Office Box 280
Kapuskasing
P5N 2Y4
(705) 335-2611
Aviation Group
Flight Service Station:
(705) 335-2615

Aviation Group
Kenora Airport
Post Office Box 1260
Kenora
P9N 3X7
Flight Service Station:
(807) 548-4111

Canadian Coast Guard
Lakeside Beach
Post Office Box 649
Kenora
P9N 3X6
(807) 468-6441

Aviation Group
Flight Service Station
Norman Rodgers Airport
Transport Canada Building
Kingston
K7M 4M2
(613) 389-8375

Canadian Coast Guard
Ship Safety
Federal Building, Room 235
106 Clarence Street
Kingston
K7L 1X4
(613) 548-4451

Aviation Group
Waterloo-Guelph Airport
Post Office Box 23
Breslau
Kitchener
N0B 1M0
Air Traffic Control Tower:
(519) 648-3055
Airport Management:
(519) 648-2881

Airports Group
London Airport
750 Crumlin Road
London
N5V 3B6
(519) 452-4015
Aviation Group
District Airworthiness Office:
(519) 452-4032
Flight Service Station:
(519) 451-9410
Air Traffic Control Tower:
(519) 452-4004

Canadian Coast Guard
Inshore Rescue Boat Unit
Booth Harbour Marine
St. Williams
Long Point Beach
N0P 1P0
(519) 586-2305 (Summer only)
(416) 831-2300

Aviation Group
Air Traffic Control Tower
Buttonville Airport
Markham
L3P 3J9
(416) 477-6576

For Telephone Services *see* pages 3 to 35

Transport Canada *(continued)*
ONTARIO *(continued)*

Canadian Coast Guard
Search and Rescue
Post Office Box 1178
Meaford
N0H 1Y0
(519) 538-3771

Aviation Group
Air Traffic Control Centre
2490 Britannia Road East
Mississauga
L4W 2P7
(416) 676-5041
(416) 676-5045

Airports Group
North Bay Airport
Post Office Box 68
North Bay
P1B 8G8
(705) 474-3020
Flight Service Station:
(705) 474-8332

Aviation Group
Air Traffic Control Unit (TCU)
North Bay Airport
Post Office Box 506
North Bay
P1B 8J1
(705) 472-6415

Aviation Group
Flight Service Station
North Bay Airport
Post Office Box 1225
North Bay
P1B 8K4
(705) 474-5830

Aviation Group
Air Traffic Control Tower
Oshawa Municipal Airport
1000 Stevenson Road North
Post Office Box 8
Oshawa
L1H 7K8
(416) 576-1795

Head Office
Place de Ville
Transport Canada Building
Tower C, 21st Floor
330 Sparks Street
Ottawa
K1A 0N5
Public Affairs:
(613) 990-6663

Airports Group
Ottawa International Airport
Terminal Building, Room 2338
50 Airport Road
Gloucester
Ottawa
K1V 9B4
(613) 998-8819
Aviation Group
Air Traffic Control Unit (TCU):
(613) 998-3032
Airworthiness:
(613) 998-3569

Aviation Group
Aeornautical Information Services
AIS Publications
Place de Ville, Tower C
Ottawa
K1A 0N8
(613) 991-9970

Transport of Dangerous Goods
344 Slater Street, 14th Floor
Ottawa
K1A 0W5
(613) 998-6540

Canadian Coast Guard
Harbours and Ports
28 Waubeek Street
Post Office Box 310
Parry Sound
P2A 2X4
(705) 746-2196

Canadian Coast Guard
Search and Rescue
1080 Brock Road South, Unit 15-16
Pickering
L1W 3H3
(416) 831-2300

Canadian Coast Guard
Search and Rescue
Post Office Box 699
Port Dover
N0A 1N0
(519) 583-1030

Canadian Coast Guard
Inshore Rescue Boat Unit
General Delivery
Port Lambton
L0P 2B0
(519) 677-5981 (Summer only)
(416) 831-2300

Canadian Coast Guard
Inshore Rescue Boat Unit
Allcove Motel and Resort
Post Office Box 76
Port Severn
L0K 1S0
(705) 538-2000 (Summer only)
(416) 831-2300

Canadian Coast Guard
Search and Rescue
St. Lawrence Seaway Authority
508 Glendale Avenue
Post Office Box 370
St. Catharines
Port Weller
L2R 6V8
(416) 934-9223

Canadian Coast Guard
District Office
401 King Street West
Post Office Box 1000
Prescott
K0E 1T0
(613) 925-2865

Aviation Group
Post Office Box 190
Balmertown
Red Lake
P0V 1C0
(807) 662-2581

Aviation Group
Air Traffic Control Centre
Niagara District Airport Commission
Post Office Box 640
Virgil
St Catharines
L0S 1T0
(416) 688-4852

Canadian Coast Guard
Ship Safety
43 Church Street, Room 707
St Catharines
L2R 7E1
(416) 688-4360

Canadian Coast Guard
Radio Station
Federal Building, Room 222
105 Christina Street South
Post Office Box 2839
Sarnia
N7T 7W1
(519) 336-4003

Canadian Coast Guard
Ship Safety
Federal Building, 2nd Floor
105 Christina Street South
Post Office Box 2928
Sarnia
N7T 7W2
(519) 336-8130

Airports Group
Sault Ste Marie Airport
Post Office Box 6
Rural Route 1
Sault Ste Marie
P6A 5K6
(705) 779-3031
Aviation Group
Air Traffic Control Centre:
(705) 779-3707
Flight Service Station:
(705) 779-3382

For Telephone Services *see* pages 3 to 35

Canadian Coast Guard
Radio Station
116 Industrial Park Crescent
Sault Ste Marie
P6B 5P2
(705) 942-1842

Canadian Coast Guard
Soo Ship Canal Post Office
Sault Ste Marie
P6A 1P0
(705) 942-0466

Aviation Group
Flight Service Station
Sioux Lookout Airport
Post Office Box 8
Sioux Lookout
P0V 2T0
(807) 737-2819

Canadian Coast Guard
Inshore Rescue Boat Unit
Snug Harbour Marina
Rural Route 1
Nobel
Snug Harbour
P0G 1G0
(705) 342-5298 (Summer only)
(416) 831-2300

Airports Group
Thunder Bay Airport
Princess Street
Thunder Bay
P7E 6N1
(807) 577-3143
Aviation Group
Air Traffic Control Tower:
(807) 475-5823
Flight Service Station:
(807) 577-3343
(807) 577-1313

Canadian Coast Guard
Federal Postal Building, Room M-11
244 Lincoln Street
Thunder Bay
P7B 5L2
(807) 345-3147
Radio Station:
(807) 345-5190

Canadian Coast Guard
Search and Rescue
Post Office Box 2746, Station P
Thunder Bay
P7B 5G2
(807) 345-1798
(807) 345-3147

Canadian Coast Guard
Ship Safety
33 South Court Street, Room 315
Thunder Bay
P7B 2W6
(807) 345-6953

Canadian Coast Guard
Keefer Terminal
Post Office Box 2746
Thunder Bay
P7B 5G2
(807) 345-6311

Grain Transportation Agency
33 South Court Street, Room 311
Post Office Box 2174, Station P
Thunder Bay
P7B 5E8
(807) 345-0222

Canadian Coast Guard
Inshore Rescue Boat Unit
Lighthouse Cove
Tilbury
N0P 2L0
(519) 682-3155 (Summer only)
(416) 831-2300

Airports Group
Timmins Airport
Rural Route 2
Timmins
P4N 7C3
(705) 264-5805
Aviation Group
Airworthiness:
(705) 264-6703
Flight Service Station:
(705) 264-6006

Canadian Coast Guard
Search and Rescue
Post Office Box 219
Tobermory
N0H 2R0
(519) 596-2710

Regional Office
Public Affairs
Federal Building, Suite 300
4900 Yonge Street
Willowdale
Toronto
M2N 6A5
(416) 224-3487

Airports Group and Aviation Group
Ontario Regional Office
Federal Building, Suite 300
4900 Yonge Street
Willowdale
Toronto
M2N 6A5
(416) 224-3197
Air Navigation System:
(416) 224-3472
Aviation Regulations:
(416) 224-3200
Aviation Safety Program:
(416) 224-3193

Airports Group
Lester B Pearson International Airport
Post Office Box 6003
Toronto AMF
Toronto
L5P 1B5
(416) 676-3010
Public Affairs:
(416) 676-3096

Aviation Group
Air Traffic Control Tower
Toronto Island Airport
Toronto Island
Toronto
M5V 1A1
(416) 973-9240

Canadian Coast Guard
Central Regional Headquarters
Toronto Star Building, 20th Floor
1 Yonge Street
Toronto
M5E 1E5
(416) 973-2162
Aids and Waterways:
(416) 973-2130
Harbours and Ports:
(416) 973-6709
Radio Station:
(416) 973-1343
Search and Rescue:
(416) 973-9849
Ship Safety:
(416) 973-3056
Telecommunications and Electronics:
(416) 973-2301

Policy and Co-ordination Group
Regional Office
Federal Building, Suite 300
4900 Yonge Street
Willowdale
Toronto
M2N 6A5
(416) 224-3217

Transport of Dangerous Goods
Central Region
Canada Centre, Room 830
200 Town Centre Court
Scarborough
Toronto
M1P 4X8
(416) 973-1867

Transport of Dangerous Goods
Air Carrier Operations Division
Federal Building, Suite 300
4900 Yonge Street
Willowdale
Toronto
M2N 6A5
(416) 224-3282
Emergencies:
(613) 996-6666 (to Ottawa)

For Telephone Services *see* pages 3 to 35

Transport Canada *(continued)*
ONTARIO *(continued)*

Canadian Coast Guard
Rescue Co-ordination Centre
CFB Trenton
Post Office Box 810
Trenton
K8V 5R8
Search and Rescue:
(613) 965-3681

Aviation Group
Wiarton Airport
Post Office Box 280
Wiarton
N0H 2T0
(519) 534-0140
Flight Service Station
(519) 534-0290
(519) 534-1849

Canadian Coast Guard
Radio Station
Wiarton Airport
Post Office Box 550
Wiarton
N0H 2T0
(519) 534-2760

Airports Group
Windsor Airport
Rural Route 1
Windsor
N9A 6J3
(519) 969-2430
Aviation Group
Air Traffic Control Centre:
(519) 969-3416 (Office)
(519) 969-3751 (Tower)
Flight Service Station:
(519) 969-2510

PRINCE EDWARD ISLAND

Airports Group
Charlottetown Airport
Post Office Box 69
Charlottetown
C1A 7K2
(902) 566-7997
Airport Management:
(902) 566-7997
Crash, Fire, and Rescue Services:
(902) 566-7911
Aviation Group
Air Traffice Control Tower:
(902) 566-7919
Air Traffic Services Chief:
(902) 566-7909
Flight Service Station:
(902) 566-7900

Canadian Coast Guard
Post Office Box 1270
Charlottetown
C1A 7M8
District Aids Superintendent:
(902) 566-7935
District Manager:
(902) 566-7930
Harbours and Ports:
(902) 566-7973
Inshore Rescue Boat Unit:
(902) 566-8803 (Summer only)
Ship Safety:
(902) 566-7987

Canadian Coast Guard
Radio Station
Rural Route 5
Montague
C0A 1R0
(902) 838-3722

Canadian Coast Guard
Search and Rescue
Post Office Box 340
Souris
C0A 2B0
(902) 687-3279

QUEBEC

Airports Group
Baie-Comeau Airport
Pointe Lebel
Baie-Comeau
G5C 2S6
(418) 589-8285

Aviation Group
Baie-Comeau Airport
Air Traffic Control Tower
Pointe-Lebel
Baie-Comeau
G5C 2S6
(418) 589-2030

Canadian Coast Guard
Ship Safety
9 Marquette Street
Post Office Box 204
Baie-Comeau
G4Z 2G9
(418) 296-3524

Airports Group and Aviation Group
Regional Office
Montreal International Airport (Dorval)
Post Office Box 500
Dorval
H9R 5P8
(514) 633-3254
Air Navigation System:
(514) 633-3030
Aviation Regulation:
(514) 633-3262
Aviation Safety Programs:
(514) 633-3535
Public Affairs:
(514) 633-3404

Airports Group
Montreal International Airport (Dorval)
975 Romeo Vachon Boulevard North,
Room 387
Dorval
Dorval
H4Y 1H1
(514) 633-3221

Aviation Group
Montreal International Airport (Dorval)
Air Traffic Control Tower
975 Romeo Vachon Boulevard North,
Suite 281
Dorval
H4Y 1H1
(514) 636-3310

Aviation Group
Montreal International Airport (Dorval)
Flight Service Station
Terminal, Room 416
Post Office Box 500
Dorval
H9R 5P8
(514) 633-3345

Canadian Coast Guard
Radio Station
Montreal International Airport (Dorval)
975 Romeo Vachon Boulevard North,
Room 420
Dorval
H4Y 1H1
(514) 636-3189

Policy and Co-ordination
Montreal International Airport (Dorval)
Post Office Box 500
Dorval
H9R 5P8
(514) 633-3266

Aviation Group
Flight Service Station
Gaspesie Airport
Post Office Box 2
Gaspé
G0C 1R0
(418) 368-5661

Canadian Coast Guard
Ship Safety
Post Office Box 1519
Gaspé
G0C 1R0
(418) 368-2444

Aviation Group
Gatineau Airport
Flight Service Station
Post Office Box 3052
Gatineau
J8P 7G7
(819) 643-2026

For Telephone Services *see* pages 3 to 35

Airports Group
Îles-de-la-Madeleine Airport
Post Office Box 1
Rural Route 2
Cap-aux-Meules
Îles-de-la-Madeleine
G0B 1B0
(418) 969-4337

Aviation Group
Îles-de-la-Madeleine Airport
Flight Service Station
Post Office Box 9
Rural Route 2
Cap-aux-Meules
Îles-de-la-Madeleine
G0B 1B0
(418) 969-4332

Canadian Coast Guard
Bird Rocks Light Station
Bird Rocks
Îles-de-la-Madeleine
G0B 1B0
(418) 986-2740

Canadian Coast Guard
Harbours and Ports
Post Office Box 250
Cap-aux-Meules
Îles-de-la-Madeleine
G0B 1B0
(418) 986-3785

Canadian Coast Guard
Radio Station
Post Office Box 234
Cap-aux-Meules
Îles-de-la-Madeleine
G0B 1B0
(418) 986-2740

Canadian Coast Guard
Search and Rescue
Post Office Box 250
Cap-aux-Meules
Îles-de-la-Madeleine
G0B 1B0
(418) 986-5333

Airports Group
Kuujjuaq Airport
Post Office Box 90
Kuujjuaq
J0M 1C0
(819) 964-2968

Aviation Group
Flight Service Station
Post Office Box 120
Kuujjuaq
J0M 1C0
(819) 964-2841

Aviation Group
Flight Service Station and
Coast Guard Radio Station
Post Office Box 210
Kuujjuaraapik
J0M 1G0
(819) 929-3246

Airports Group
Bagotville Airport
c/o Lavalin Inc
100 De l'Aéroport Road
La Baie
G7B 3N8
(418) 677-2321

Aviation Group
Flight Service Station
Post Office Box 480
Radisson
La Grande
J0Y 2X0
(819) 638-8513

Canadian Coast Guard
Post Office Box 370
Les Escoumins
G0T 1K0
Marine Traffic Control Centre:
(418) 233-2194
Telecom Maintenance:
(418) 233-2352

Transport of Dangerous Goods
Eastern Region
101 Roland Thérrien Boulevard,
Room 807
Longueuil
J4H 4B9
(514) 928-4400

Aviation Group
Flight Service Station
Post Office Box 430
Matagami
J0Y 2A0
(819) 739-2922

Airports Group and Aviation Group
Administration Building
Montreal International Airport
(Mirabel)
Post Office Box 1000
Mirabel
J7N 1A4
(514) 476-2875

Airports Group
Mont-Joli Airport
Post Office Box 250
Mont-Joli
G5H 3L1
(418) 775-7862

Aviation Group
Flight Service Station
Post Office Box 250
Mont-Joli
G5H 3L1
(418) 775-2261
(418) 775-7862

Canadian Coast Guard
Radio Station
1534 Jacques Cartier Boulevard,
Suite 200
Mont-Joli
G5H 2V8
(418) 775-5392

Canadian Coast Guard
Telecommunications and Electronics
Mont-Joli Airport
1534 Jacques Cartier Boulevard,
Suite 200
Mont-Joli
G5H 2V8
(418) 775-5392

Regional Office
Public Affairs
Guy Favreau Complex
West Tower, 6th Floor
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
(514) 283-4659

Canadian Coast Guard
Montreal District
Port of Montreal Building, Room 306
Cité du Havre
Montreal
H3C 3R5
(514) 283-4814

Laurentian Pilotage Authority
Commerce House, Room 1402
1080 Beaver Hall Hill
Montreal
H2Z 1S8
(514) 283-6320

Transportation Development Centre
Guy Favreau Complex
West Tower, Suite 601
200 René Lévesque Boulevard West
Montreal
H2Z 1X4
283-0000

Canadian Coast Guard
Ship Safety
Post Office Box 8
Port-Cartier
G5B 2G7
(418) 766-2758

Regional Office
Public Affairs
104 Dalhousie Street
Quebec
G1K 4B8
(418) 648-7060

Airports Group
Quebec Airport
500 Principal Street
Sainte-Foy
Quebec
G2E 5W1
(418) 874-8315
Aviation Group
Air Traffic Control Tower:
(418) 874-8387
Airworthiness:
(418) 872-8381
Flight Service Station:
(418) 874-8379
Telecommunications and Electronics:
(418) 874-8368

For Telephone Services *see* pages 3 to 35

Transport Canada *(continued)*

QUEBEC *(continued)*

Canadian Coast Guard
Laurentian Regional Office
104 Dalhousie Street
Quebec
G1K 4B8
(418) 648-7060
(418) 648-7069
Harbours and Ports:
(418) 648-4101
Search and Rescue:
(418) 648-7235
Telecommunications and Electronics:
(418) 648-3825

Canadian Coast Guard
Quebec District Office
Administration Building
101 Champlain Boulevard
Quebec
G1K 4H9
(418) 648-3536

Canadian Coast Guard
Ship Safety
70 Saint-Germain Street East, Suite 100
Rimouski
G5L 7J9
(418) 722-3040

Canadian Coast Guard
Radio Station
Post Office Box 100
Rivière-au-Renard
G0E 2A0
(418) 269-5686

Aviation Group
Flight Service Station
Roberval Airport
Rural Route 1
Roberval
G8H 2M9
(418) 275-2383

Aviation Group
Flight Service Station
Rouyn Airport
Rural Route 1
Rouyn-Noranda
J9X 5B7
(819) 764-4664

Surface Group
Motor Vehicle Test Centre
Post Office Box 285
Blainville
Sainte-Thérèse
J7E 4J2
(514) 430-7981

Aviation Group
Air Traffic Control Tower
Post Office Box 129
Martel Postal Station
Saint-Honoré
G0V 1L0
(418) 673-4353

Airports Group
Saint-Hubert Airport
5700 De l'Aéroport Highway
Saint-Hubert
J3Y 5K2
(514) 678-6030
Aviation Group
Air Traffic Control Tower:
(514) 656-4344

Aviation Group
Air Traffic Control Tower
Saint-Jean Airport
Saint-Jean-sur-Richelieu
J3B 9Z7
(514) 347-4233

Airports Group
c/o Transport Bravo Inc
Schefferville Airport
Post Office Box 1510
Schefferville
G0G 2T0
(418) 585-3544

Aviation Group
Flight Service Station
Post Office Box 1360
Schefferville
G0G 2T0
(418) 585-2621

Airports Group
Sept-Îles Airport
Post Office Box 2001
Sept-Îles
G4R 4K2
(418) 962-8211
Aviation Group
Air Traffic Control Tower:
(418) 962-8244
Flight Service Station:
(418) 962-8215
Technical Services:
(418) 962-8234

Canadian Coast Guard
Ship Safety
Post Office Box 596
Sept-Îles
G4R 4K7
(418) 968-4991

Canadian Coast Guard
Radio Station
402 Brochu Avenue
Sept-Îles
G4R 2W8
(418) 968-3118

Aviation Group
Flight Service Station
Sherbrooke Airport
Rural Route 4
Cookshire
Sherbrooke
J0B 1M0
(819) 832-2560

Canadian Coast Guard
Inshore Rescue Boat Co-ordination Centre
15 Prince Street
Sorel
J3P 4J4
(514) 743-7931

Airports Group
Val-d'Or Airport
Post Office Box 2000
Val-d'Or
J9P 5C3
(819) 825-6963
Airworthiness:
(819) 825-9250
Aviation Group
Air Traffic Control Tower:
(819) 825-7211

SASKATCHEWAN

Aviation Group
Flight Service Station
La Ronge Airport
Post Office Box 479
La Ronge
S0J 1L0
(306) 425-2368

Aviation Group
Flight Service Station
Mail: Post Office Box 1770
Lloydminster
S9V 1M6
(403) 875-3318

Aviation Group
North Battleford Airport
Post Office Box 248
North Battleford
S9A 2Y1
(306) 445-6606
Flight Service Station:
(306) 445-3753

Aviation Group
Post Office Box 2046
Prince Albert
S6V 6K1
Flight Service Station:
(306) 953-8625

Airports Group
Regina Airport
Post Office Box 4080
Regina
S4P 3W5
(306) 780-5750
Aviation Group
Air Traffic Control Tower:
(306) 780-5017
Flight Service Station:
(306) 780-6960
Technical Services:
(306) 780-5735

For Telephone Services *see* pages 3 to 35

Airports Group
Saskatoon Airport
2625 Airport Drive
Saskatoon
S7L 7L1
(306) 975-4274
Aviation Group
Air Traffic Control Tower:
(306) 975-4113
Aviation Regulation:
(306) 975-4287
Flight Service Station:
(306) 975-4268

Transport of Dangerous Goods
Western Region
Federal Building, Room 305
101 22nd Street East
Saskatoon
S7K 0E1
(306) 975-5059

Airports Group
Post Office Box 458
Swift Current
S9H 3W3
Airport Management:
(306) 773-9349

Aviation Group
Flight Service Station
Post Office Box 970
Swift Current
S9H 3X1
(306) 773-6621

Airports Group
Post Office Box 1329
Yorkton
S3N 3G2
(306) 783-5504
Aviation Group
Flight Service Station:
(306) 782-2364
Technical Services:
(306) 783-3433

Yukon

Airports Group
Watson Lake Airport
Post Office Box 310
Watson Lake
Y0A 1C0
Airport Management:
(403) 536-7701
Aviation Group
Flight Service Station:
(403) 536-7703

Airports Group
Whitehorse Air Terminal Building
Mezzanine, Room 03-16
Whitehorse
Y1A 3E4
Airport Management:
(403) 668-2300
Aviation Group
Air Traffic Services:
(403) 668-2295
(403) 668-2393
Flight Service Station:
(403) 668-2290
(403) 688-7327

Tax Court of Canada (TCC)

British Columbia

700 West Georgia Street
17th Floor
Post Office Box 10091
Vancouver
V7Y 1A1
(604) 666-7987

Ontario

Head Office
Centennial Towers
200 Kent Street
Ottawa
K1A 0M1
(613) 992-0901

Sun Life Centre
Merrill Lynch Canada Tower
200 King Street West, Suite 902
Post Office Box 10
Toronto
M5H 3T4
(416) 973-9181

Quebec

La Maison du Barreau, 3rd Floor
445 St-Laurent Boulevard
Post Office Box 1314
Place d'Armes Postal Station
Montreal
H2Y 3K5
(514) 283-9912

Telefilm Canada (TFC)

British Columbia

Regional Office
375 Water Street
Vancouver
V6B 5C5
(604) 666-1566
Fax:
(604) 666-7754

Nova Scotia

Regional Office
5525 Artillery Place, Suite 220
Halifax
B3J 1J2
(902) 426-8425
Fax:
(902) 426-4445

Ontario

Regional Office
2 Bloor Street West, 22nd Floor
Toronto
M4W 3E2
(416) 973-6436
Fax:
(416) 973-8606

Quebec

Head Office
National Bank of Canada Tower
14th Floor
600 De la Gauchetière Street West
Montreal
H3B 4L2
Program Information:
(514) 283-6363
Fax:
(514) 283-8212

Transportation Safety Board of Canada (TSBC)

Alberta

Railway/Pipeline
Sam Livingston Building, Room 210
510 12th Avenue South West
Calgary
T2R 0X5
(403) 299-3911

Air, Railway/Pipeline
14220 Yellowhead Trail, Suite 12
Edmonton
T5L 3C2
Air:
(403) 495-3865
Railway/Pipeline:
(403) 495-6715
(403) 495-3999 (24-hour service)

British Columbia

Air
3071 Number 5 Road, Room 8
Richmond
Richmond
V6X 2T4
(604) 666-5826 (24-hour service)

Railway/Pipeline
800 Burrard Street, Suite 1310
Vancouver
V3X 1Z5
(604) 666-1998
(604) 666-8297

For Telephone Services *see* pages 3 to 35

Transportation Safety Board of Canada *(continued)*

British Columbia *(continued)*

Marine
Kapilano 100, Room 409
100 Park Royal South
(604) 666-4956

Manitoba

Air
550 Century Street, Room 355
Winnipeg
R3H 0Y1
(204) 983-5548
(204) 983-8338 (24-hour service)

Railway/Pipeline
433 Main Street, Suite 702
Winnipeg
R3B 1B3
(204) 983-7293
(204) 983-7294

New Brunswick

Air
175 Edinburgh Drive
Moncton
E1E 2K9
(506) 857-7141
(506) 857-7381 (24-hour service)

Railway/Pipeline
Assumption Place, Room 1018
770 Main Street
Moncton
E1C 9L5
(506) 851-2361
(506) 851-7179

Newfoundland

Marine
Bally Rou Place, Ground Floor
280 Torbay Road
St John's
A1A 3W8
(709) 772-4008

Nova Scotia

Marine
Park Lane Terraces, Suite 405
5657 Spring Garden Road
Halifax
B3J 3R4
(902) 426-2348

Ontario

Engineering
Building U-100
NRC Compound, Uplands
Mail: Post office box 9120
Alta Vista Terminal
Ottawa
K1G 3T8
(613) 998-8230

Marine
110 O'Connor Street, Room 800
Mail: Post Office box 9120
Alta Vista Terminal
Ottawa
K1G 3T8
(613) 990-3915

Railway/Pipeline
4163 Petrolia Street
Post Office Box 1599
Petrolia
N0N 1R0
(519) 882-3703

Air
5075 Yonge Street, 8th Floor
Willowdale
Toronto
M2N 6C6
(416) 224-3445
(416) 224-3459 (Service in French)
(416) 676-4509 (24-hour service)

Marine
25 Saint Clair Avenue East, Room 624
Mail: Post Office Box 66, Station Q
Toronto
M4T 2L7
(416) 973-1518

Railway/Pipeline
Government of Canada Building, Suite 218
200 Town Centre court
Scarborough
Toronto
M1P 4X8
(416) 973-6791

Quebec

Air
185 Dorval Avenue, Suite 403
Dorval
H9S 5J9
(514) 633-3246 (24-hour service)

Air
Place du Centre, 4th Floor
Hull, Quebec
Mail: Post Office Box 9120
Alta Vista Terminal
Ottawa, Ontario K1G 3T8
(819) 994-3741
(819) 994-4359 (24-hour service)

Railway/Pipeline
Terrasses de la Chaudière, 14th Floor
15 Eddy Street
Mail: Post Office Box 9120
Alta Vista Terminal
Ottawa, Ontario
Hull
K1G 3T8
(819) 997-6030

Marine and Rail
112 Dalhousie Street, Suite 003
Quebec
G1K 4C1
Marine:
(418) 648-3576
Rail:
(418) 648-4408

Veterans Affairs (VA)

Alberta

District Office
Sam Livingston Building, 1st Floor
510 12th Avenue South West
Calgary
T2R 0X5
Bureau of Pensions Advocates:
(403) 292-4817
Department of Veterans Affairs:
(403) 292-4048
(Collect calls accepted.)

Bureau of Pensions Advocates
District Office
Canada Place, 9th Floor
9700 Jasper Avenue
Edmonton
T5J 4C3
(403) 495-3750

Department of Veterans Affairs
District Office
Canada Place, 9th Floor
9700 Jasper Avenue
Edmonton
T5J 4C3
Programs Branch:
(403) 495-3762
(Collect calls accepted.)
Veterans Land Administration:
(403) 495-3756

British Columbia

District Office
246 Martin Street, Room 210
Penticton
V2A 5K3
Department of Veterans Affairs:
(604) 492-9494
Bureau of Pensions Advocates:
(604) 492-9471

Department of Veterans Affairs
District Office
280 Victoria Street, Room 305
Prince George
V2L 4X3
(604) 561-5296

Department of Veterans Affairs
District Office
750 Cambie Street, Suite 640
Vancouver
V6B 5E5
(604) 666-3776
Bureau of Pensions Advocates:
(604) 666-0937

For Telephone Services *see* pages 3 to 35

District Office
Canada Customs House, Room 232
816 Government Street
Victoria
V8W 1W9
Bureau of Pensions Advocates:
(604) 363-3691
Department of Veterans Affairs:
(604) 363-3836

Manitoba

Department of Veterans Affairs
District Office
Federal Public Building, Room 242
153 11th Street, Room 242
Post Office Box 1567
Brandon
R7A 6N3
(204) 726-7532

District Office
180 Main Street, 1st Floor
Winnipeg
R3C 1A6

Department of Veterans Affairs
Prairie Regional Office
330 Graham Avenue, Room 610
Post Office Box 6050
Winnipeg
R3C 4G5
(204) 983-8971

New Brunswick

Department of Veterans Affairs
District Office
City Centre, Room 501
157 Water Street
Post Office Box 310
Campbellton
E3N 3G7
(506) 753-6777

District Office
Place 400, 3rd Floor
400 Main Street
Post Office Box 1406
Saint John
E2L 4J7
(506) 636-4815
Bureau of Pensions Advocates:
(506) 636-4994

Department of Veterans Affairs
Veterans Land Administration
Atlantic Division Office
Place 400, 3rd Floor
400 Main Street
Post Office Box 6907, Station A
Saint John
E2L 4S3
(506) 636-4854

Newfoundland

Department of Veterans Affairs
District Office
Herald Towers, Suite 405
4 Herald Avenue
Corner Brook
A2H 4B4
(709) 637-4377
(709) 637-4374

Department of Veterans Affairs
Newfoundland Sub-regional Office
Paramount Place, 5th Floor
34 Harvey Road
Post Office Box 5068
St John's
A1C 5V4
(709) 772-4716
(Collect calls accepted.)

Bureau of Pensions Advocates
District Office
Paramount Place, 4th Floor
34 Harvey Road
Post Office Box 5068
St John's
A1C 5V4
(709) 772-4886
(Collect calls accepted.)

Nova Scotia

Department of Veterans Affairs
Atlantic Regional Office
Queen Square
45 Alderney Drive
Post Office Box 1002
Dartmouth
B2Y 3Z7
(902) 426-8936
(902) 426-8199

District Office
Young Tower, 10th Floor
6080 Young Street
Post Office Box 8063
Halifax
B3K 5L8
(902) 426-7931
Bureau of Pensions Advocates:
(902) 426-7400

Department of Veterans Affairs
District Office
Federal Building
308 George Street
Sydney
B1P 1J8
(902) 564-7043

Ontario

Department of Veterans Affairs
District Office
37 George Street North, Suite 100
Brampton
L6X 1R5
(416) 451-4630

District Office
First Place Building, 2nd Floor
350 King Street East
Mail: Post Office Box 2490
Hamilton
L8N 3J9
Bureau of Pensions Advocates:
(416) 572-2541
Department of Veterans Affairs:
(416) 572-2531

District Office
Federal Building
106 Clarence Street
Post Office Box 7
Kingston
K7L 4V6
Bureau of Pensions Advocates:
(613) 545-8011
Department of Veterans Affairs:
(613) 545-8111

District Office
Victoria Hospital
Westminster Campus
777 Baseline Road East
Post Office Box 5337, Station A
London
N6A 4N9
(519) 686-7975

Bureau of Pensions Advocates
District Office
Federal Building, 7th Floor
451 Talbot Street
Post Office Box 249, Station B
London
N6A 4V8
(519) 645-4390

District Office
Federal Building
101 Worthington Street East
Post Office Box 540
North Bay
P1B 8J4
(705) 472-2000
Bureau of Pensions Advocates:
(705) 497-9130

District Office
Billings Bridge Plaza
SBI Building, 10th Floor
2323 Riverside Drive
Mail: Post Office Box 8476
Ottawa
K1G 3H9
(613) 998-9460
Bureau of Pensions Advocates:
(613) 998-8801

Commonwealth War Graves Commission
Canadian Agency
East Memorial Building, Room 1008
284 Wellington Street
Ottawa
K1A 0P4
(613) 992-3224

For Telephone Services *see* pages 3 to 35

Veterans Affairs *(continued)*

ONTARIO *(continued)*

Department of Veterans Affairs
Operations Branch
East Memorial Building, 5th Floor
284 Wellington Street
Ottawa
K1A 0P4
(613) 995-6467

District Office
201 Charlotte Street, 2nd Floor
Post Office Box 1867
Peterborough
K9J 7X7
(705) 748-6381

Veterans Land Administration
Federal Building
Post Office Box 388
Peterborough
K9J 6Z3
(705) 742-8031

Sub-office
Public Building, Room 201
33 South Court Street
Thunder Bay
P7B 2W6
(807) 345-7552

Ontario Regional Office
4900 Yonge Street, 5th Floor
Willowdale
Toronto
M2N 6B2
Department of Veterans Affairs:
(416) 224-4427

Department of Veterans Affairs
Toronto North District Office
Sunnybrook Medical Centre, K Wing
2075 Bayview Avenue
Post Office Box 750, Station K
Toronto
M4P 2H3
(416) 480-4879
Bureau of Pensions Advocates:
(416) 973-2041

Department of Veterans Affairs
Toronto South District Office
1235 Bay Street, 7th Floor
Toronto
M5R 3K4
(416) 973-3971
Bureau of Pensions Advocates:
(416) 973-9348

Department of Veterans Affairs
District Office
185 Ouellette Avenue, 6th Floor
Windsor
N9A 4H7
(519) 254-6478

PRINCE EDWARD ISLAND

Head Office
Daniel J MacDonald Building
161 Grafton Street
Post Office Box 7700
Charlottetown
C1A 8M9
(902) 566-8888
Department of Veterans Affairs:
(902) 566-8089
Public Affairs:
(902) 566-8457

Bureau of Pensions Advocates
Head Office
Daniel J MacDonald Building, 2nd Floor
161 Grafton Street
Post Office Box 7700
Charlottetown
C1A 8M9
(902) 566-8641

Bureau of Pensions Advocates
District Office
Confederation Court Tower, 4th Floor
134 Kent Street
Post Office Box 1300
Charlottetown
C1A 7M8
(902) 566-8687

Canadian Pension Commission
Head Office
Daniel J MacDonald Building, 2nd Floor
161 Grafton Street
Post Office Box 9900
Charlottetown
C1A 8V6
(902) 566-8869

Department of Veterans Affairs
District Office
Confederation Court Tower, 4th Floor
134 Kent Street
Post Office Box 1300
Charlottetown
C1A 7M8
(902) 566-8677

Veterans Appeal Board
Head Office
Daniel J MacDonald Building
161 Grafton Street
Post Office Box 7700
Charlottetown
C1A 8M9
(902) 566-8620

Department of Veterans Affairs
Veterans Land Administration
Head Office
Dominion Building, 5th Floor
97 Queen Street
Post Office Box 7700
Charlottetown
C1A 8M9
(902) 566-8433

Department of Veterans Affairs
Veterans Land Administration
District Office
Confederation Court Tower, 4th Floor
134 Kent Street
Post Office Box 1296
Charlottetown
C1A 7M8
(902) 566-8677

QUEBEC

Department of Veterans Affairs
District Office
460 Greber Boulevard, Room 220
Gatineau
J8T 5R5
(819) 953-6133

Quebec Regional Office
4545 Queen Mary Road
Montreal
H3W 1W4
Bureau of Pensions Advocates:
(514) 496-1245
Department of Veterans Affairs:
(514) 496-2211

District Office
Place Laurier
Champlain Tower, 6th Floor
2700 Laurier Boulevard
Sainte-Foy
Quebec
G1V 4K5
(418) 648-3102
Bureau of Pensions Advocates:
(418) 648-3091

Department of Veterans Affairs
District Office
1650 King Street West, Room 201
Sherbrooke
J1J 2C3
(819) 564-5525

SASKATCHEWAN

District Office
Credit Union Central Building
2055 Albert Street
Regina
S4P 2T8
Bureau of Pensions Advocates:
(306) 780-5231
Department of Veterans Affairs:
(306) 780-5240
Veterans Land Administration:
(306) 780-5223

District Office
Federal Building
101 22nd Street East
Saskatoon
S7K 0E6
Bureau of Pensions Advocates:
(306) 975-4961
Department of Veterans Affairs:
(306) 975-4975
Veterans Land Administration:
(306) 975-5001

For Telephone Services *see* pages 3 to 35

VIA Rail Canada Inc (VIA)

British Columbia

1150 Station Street, Room 300
Vancouver
V6H 2X7
Baggage Information:
(604) 640-3756

Manitoba

VIA West
Wawanesa Building, 7th Floor
123 Main Street, Room 104
Winnipeg
R3C 3T8
(204) 949-7400

New Brunswick

1240 Main Street
Post Office Box 989
Moncton
E1C 1E9
Reservations:
(506) 857-9830
Administration:
(506) 853-6300

125 Station Street
Saint John
E2L 4X4
(506) 648-9109
Reservations:
(506) 642-2916

Nova Scotia

1161 Hollis Street
Halifax
B3H 2P6
(902) 422-8700
Reservations:
(902) 429-8421

Ontario

VIA Ontario Regional Office
55 York Street
Toronto
M5J 1R7
(416) 868-7211
Reservations:
(416) 366-8411

Quebec

Head Office
2 Place Ville Marie, Lobby
Montreal
H3B 2G6
(514) 871-6000
Reservations:
(514) 871-1331

Western Economic Diversification (WED)

Alberta

Head Office
Canada Place, Suite 1500
9700 Jasper Avenue
Edmonton
T5J 4H7
(403) 495-4164

British Columbia

Bentall Tower 4
1055 Dunsmuir Street, Suite 1200
Post Office Box 49276
Vancouver
V7X 1L3
(604) 666-6256

Manitoba

The Cargill Building
240 Graham Avenue, Suite 712
Post Office Box 777
Winnipeg
R3C 2L4
(204) 983-4472

Ontario

Ottawa Liaison Office
Centennial Towers, 8th Floor
200 Kent Street
Post Office Box 2128, Station D
Ottawa
K1P 5W3
(613) 952-9378

Saskatchewan

S J Cohen Building, Suite 601
119 4th Avenue South
Post Office Box 2025
Saskatoon
S7K 3S7
(306) 975-4373

For Telephone Services *see* pages 3 to 35

Associated Bookstores Depository Libraries





Associated Bookstore Agents for the Sale of Canadian Government Publications

Government publications are available from the following bookstores associated with the Canadian Government Publishing Centre (Supply and Services Canada, Ottawa, Ontario K1A 0S9).

Alberta

Banff

Banff Book & Art Den
110 Banff Avenue
T0L 0C0
(403) 762-3919

Calgary

Sandpiper Books Ltd
1587 7th Street South West
T2R 1N5
(403) 228-0272

De Mille Technical Books Ltd
805 8th Avenue South West
T2P 1H7
(403) 264-7740

Mount Royal College Bookstore
4825 Richard Road South West
T3E 6K6
(403) 240-6301

University of Calgary Bookstore
2920 24th Avenue North West
T2N 1N4
(403) 220-5937

Edmonton

Audrey's Books Ltd
10702 Jasper Avenue
T5J 3J5
(403) 423-3487

University of Alberta Bookstore
The New Student Union Building
University of Alberta
T6G 2J7
(403) 492-4215

Jasper

Jasper Camera & Gifts Ltd
Post Office Box 70
T0E 1E0
(403) 852-3165

Lethbridge

University of Lethbridge Bookstore
4401 University Drive
T1K 3M4
(403) 329-2611

Medicine Hat

The Bookshop
Arcade Building
419 3rd Street South East
T1A 0G9
(403) 527-7055

Red Deer

Severna Nash Books Ltd
4929 Ross Street
T4N 1X8
(403) 347-6744

St Albert

Le Bookstore
Book Order Service of Canada
(Mail Order Bookstore)
7 Perron Street
T8N 1E3
(403) 458-3155

British Columbia

Burnaby

Simon Fraser University Bookstore
Simon Fraser University
V5A 1S6
(604) 291-3656

Cranbrook

The Book Shoppe
33 10th Avenue South
V1C 2M9
(604) 426-3415

Duncan

Volume 1 Bookstore
149 Kenneth Street
V9L 1N5
(604) 748-1533

Kamloops

Book 221
221 Victoria Street
V2C 2A1
(604) 372-5221

Kelowna

Mosaic Books
1420 St Paul Street
V1Y 2E6
(604) 763-4418

Nanaimo

Bookstore on Bastion Street
76 Bastion Street
V9R 3A1
(604) 753-3011

Nanaimo News, Charts and Maps
8 Church Street
V9R 5H4
(604) 754-2513

Powell River

Windflower Books & Stationery
4539 Marine Avenue
V8A 2K5
(604) 485-2728

Richmond

Bomber Joe's Bookstores Ltd
South Terminal Building
Vancouver International Airport
Post Office Box 23440
Vancouver AMF
V7B 1W1
(604) 278-8021

Sechelt

Tailwind Bookstore
Cowrie Street
Post Office Box 919
V0N 3A0
(604) 885-2527

Sidney

Tanners Books and Gifts
2436 Beacon Avenue
V8L 1X6
(604) 656-2345

Vancouver

Duthie Technical Books Ltd
1701 West 3rd Avenue
V6J 1K7
(604) 732-1448

University of British Columbia
Bookstore
6200 University Boulevard
V6T 1Y5
(604) 228-4741

World Wide Books and Maps
736 Granville Street
V6Z 1G3
(604) 687-3320

Vernon

Bookland
3401A 30th Street
V1T 2E3
(604) 545-1885

Victoria

Bains' Books and Militaria
1111 Blanshard Street, Room 1
V8W 2H7
(604) 380-9880

Camosun College Bookstore
1950 Landsdowne Road
V8P 5J2
(604) 592-1281

Crown Publications Inc
546 Yates Street
V8W 1K8
(604) 386-4636

University of Victoria Bookstore
University of Victoria
Post Office Box 2200
V8W 3H6
(604) 721-7211

Manitoba

Brandon

Black Bond Books
635 Rosser Avenue
R7A 0K6
(204) 727-1007

Winnipeg

McNally Robinson Booksellers
100 Osborne Street
R3L 1Y5
(204) 453-2644

University of Manitoba Bookstore
Fort Garry Campus
University of Manitoba
R3T 2N2
(204) 474-8321

New Brunswick

Bathurst

Book Village du Livre Ltée
K-Mart Plaza
700 St Peter Avenue
E2A 4H7
(506) 548-8359

Fredericton

University Bookstore
University of New Brunswick
Post Office Box 4400
E3B 5A3
(506) 453-4664

Westminster Books
445 King Street
E3B 1E5
(506) 454-1442

Moncton

Librairie Acadienne
Université de Moncton
Taillon Hall
E1A 3E9
(506) 858-4140

Sackville

The Bookstore
Mount Allison University
E0A 3C0
(506) 364-2225

Saint John

The Book Store
University of New Brunswick
Post Office Box 5050
E2L 4L5
(506) 648-5540

Newfoundland

St John's

Dicks & Co Ltd
320 Water Street
A1C 5K6
(709) 579-3308

Memorial University of Newfoundland Bookstore
Memorial University of Newfoundland
A1C 5S7
(709) 737-7400

Northwest Territories

Fort Smith

North of 60 Degrees Books
66 Portage Avenue
X0E 0P0
(403) 872-2606

Inuvik

Mac's News
Post Office Box 2720
X0E 0T0
(403) 979-2104

Yellowknife

The Yellowknife Book Cellar
Scotia Centre
Post Office Box 1256
X1A 2N9
(403) 920-2220

Nova Scotia

Halifax

The Book Room Ltd
1666 Granville Street, Room 1664
B3J 1X4
(902) 423-8271

Wolfville

The Box of Delights
328 Main Street
Post Office Box 899
B0P 1X0
(902) 542-9511

Ontario

Barrie

Georgian College Bookstore
1 Georgian Drive
L4M 3X9
(705) 722-1578

Brockville

Leeds County Books
41 King Street West
K6V 3R6
(613) 342-5728

Cobalt

Highway Bookshop
Rural Route 1
P0J 1C0
(705) 679-8375

Dryden

The Bookcase
25 King Street
P8N 1B4
(807) 223-3479

Guelph

Guelph Campus Co-operative
Campus Bookstore Division
Physical Science Complex
University of Guelph
N1G 2W1
(519) 821-2050

Hamilton

McMaster University Bookstore
1280 Main Street West
L8S 4L8
(416) 525-9140, ext 4751

Huntsville

The Bookcase
93 Main Street East
Post Office Box 250
P0A 1K0
(705) 789-9111

Kenora

Scott's Books
Kenora Shoppers Mall
130 Main Street South
P9N 1S9
(807) 468-7700

Kingston

The Book Shop
251 Princess Street
K7L 1B4
(613) 546-0734

Campus Bookstore
Queen's University
K7L 3N6
(613) 545-2955

London

The Bookstore
Fanshawe College
Post Office Box 4005
N5W 5H1
(519) 452-4260

The Bookstore
University of Western Ontario
N6A 3K7
(519) 661-3520

Oxford Bookshops Ltd
740 Richmond Street
N6A 1L6
(519) 438-8336

Wendell Holmes Bookstore Ltd
629 Dundas Street
N5W 2Z1
(519) 432-9191

North Bay

Campus Shop
Canadore College
Post Office Box 5001
P1B 8K9
(705) 474-7600

Fosdick's
150 Main Street West
Post Office Box 507
P1B 8J1
(705) 472-7380

Oshawa

Civic Books Ltd
Midtown Mall
200 John Street West
L1J 2B4
(416) 728-8011



Ontario *(continued)*

Ottawa

Canadian Public Health Association
1335 Carling Avenue, Suite 210
K1Z 8N8
(613) 725-3769

Carleton University Bookstore
Southam Hall Courtyard
Colonel By Drive
K1S 5B6
(613) 788-3832

Food for Thought Books
11 William Street
K1N 9C7
(613) 236-3361

Le Coin Du Livre (Central) Ltée
263 Dalhousie Street
K1N 7E3
(613) 235-9065

Capital Bookstore
75 Elgin Street
K1P 5B8
(613) 236-7287

University of Ottawa Bookstore
85 Hastey Street
K1N 9A6
(613) 564-7070

Librairie Trillium Inc
321 Dalhousie Street
K1N 7G1
(613) 236-2331

Renouf Publishing Co Ltd
(Mail Order Bookstore)
61 Sparks Street
K1P 5R1
(613) 238-8985

Parry Sound

The Book Worm Shoppe
33 James Street
P2A 1T6
(705) 746-8813

Pembroke

McCann's Books & Records Ltd
Pembroke Mall
1100 Pembroke Street East
K8A 6Y7
(613) 732-9726

Perth

Valley Bookshop
53 Gore Street East
K7H 1H6
(613) 267-5532

Peterborough

Trent University Bookstore
224 Charlotte Street
K9J 2T8
(705) 748-1700

Port Elgin

Broad Horizons Books
556A Goderich Street
Post Office Box 2259
N0H 2C0
(519) 832-6025

St Catharines

Beattie Stationery
14 Queen Street
L2R 6R4
(519) 688-4040

Sarnia

Lambton College Bookstore
Lambton College of Applied Arts and Technology
1457 London Road
Post Office Box 969
N7T 7K4
(519) 542-7751

Sault Ste Marie

Pickwick Book Store
614 Queen Street East
P6A 2A4
(705) 942-2272

Smiths Falls

R & R Books Ltd
County Fair Mall
K7A 3Z5
(613) 283-5738

Sturgeon Falls

Mac's Bookstore and Office Supplies
184 King Street
P0H 2G0
(705) 753-1732

Shorty's Convenience Store
162 Front Street
P0H 2G0
(705) 753-1811

Sudbury

Laurentian University Bookstore
Ramsey Lake Road
P3E 2C6
(705) 675-1151

Thunder Bay

Lakehead University Bookstore
955 Oliver Road
P7B 5E1
(807) 343-8110, ext 8335

Ontario *(continued)*

Toronto

Albert Britnell Book Shop Ltd
765 Yonge Street
M4W 2G6
(416) 924-3221

Federal Publications Inc
(Mail Order Bookstore)
397 King Street West, Suite 103
M5V 1K2
(416) 581-1552

Federal Publications Inc
(Mail Order Bookstore)
165 University Avenue
M5H 3B8
(416) 581-1552

Librairie Champlain
107 Church Street
M5C 2G5
(416) 364-4345

Micromedia Ltd
(Mail Order Bookstore)
144 Front Street West
M5J 2L7
(416) 593-5211

Renouf Publishing Co Ltd
(Mail Order Bookstore)
211 Yonge Street
M5B 1M4
(416) 363-3171

University of Toronto Bookstore
214 College Street
M5T 3A1
(416) 978-7916

Waterloo

University of Waterloo Bookstore
University of Waterloo
N2L 3G1
(519) 885-1211, ext 2049

Wilfred Laurier University Bookstore
75 University Avenue
N2L 3C5
(519) 884-1970, ext 2209

Welland

A M Smith Stationery and Office Supply
46 Division Street
L3B 3Z6
(416) 732-2405

Willowdale

International Press Publications
(Mail Order Bookstore)
Post Office Box 3185, Station D
M2R 3G6
(416) 731-5139

Windsor

The Bookstore, Public Library
850 Ouellette Avenue
N9A 4M9
(519) 255-6765

St Clair College Campus Bookstore
2000 Talbot Road West
N9A 6S4
(519) 972-2722, ext 722

Woodstock

Merrifield Book Shop
423 Dundas Street
N4S 1B8
(519) 539-4220

Prince Edward Island

Charlottetown

The Bookmark
Confederation Court Mall
172 Queen Street
C1A 4B5
(902) 566-4888

Quebec

Amos

Librairie Querbes
241 1st Avenue East
J9T 1H5
(819) 732-5201

Chicoutimi

Librairie Régionale (1982) Inc
461 Racine Street East
G7H 1T6
(418) 549-7135

Dolbeau

Librairie Centrale Ltée
1245 Wallberg Boulevard
G8L 1H3
(418) 276-3455

Drummondville

Librairie du Centre du Québec Inc
212 Hériot Street
J2C 1J8
(819) 478-1395

Quebec *(continued)*

Granby

Librairie G.G.C. Inc
152 Principale Street
J2G 2V6
(514) 375-1569

Hauterive

Librairie Manicouagan Inc
836 De Puyjalon Street
G5C 1N1
(418) 589-5204

Hull

Librairie du Soleil
Carré Verchères
207 Mont-Bleu Boulevard
J8Z 3G3
(819) 595-2414

Librairie Guy Lecavalier
400 Taché Boulevard
J9A 1M0
(819) 770-1102

Joliette

Librairie René Martin Inc
598 Saint-Viateur Street
J6E 3B7
(514) 759-2822

Laval-des-Rapides

Librairie Le Bouquin
395 Cartier Boulevard
H7N 2K8
(514) 689-6036

Lennoxville

Bishop's University Bookstore
Bishop's University
J1M 1Z7
(819) 569-9551, ext 294

Montreal

Concordia University Bookstore
Loyola Campus
7141 Sherbrooke Street West
H4B 1R6
(514) 848-3636

Concordia University Bookstore
Sir George Williams Campus
1455 De Maisonneuve Boulevard West
H3G 1M8
(514) 848-3636

Librairie Champigny Inc
4474 Saint-Denis Street
H2J 2L1
(514) 844-2587

Librairie COOP-UQAM
Université du Québec à Montréal
Judith-Jasmin Hall
Room JM-205
1200 Berri Street
Post Office Box 8888, Station A
H3C 3P8
(514) 987-3103

Librairie Demarc Inc
Fleury Branch
1691 Fleury Street East
H2C 1T1
(514) 384-9920

Librairie Demarc Inc
Desjardins Branch
Desjardins Complex
Post Office Box 393
H5B 1B5
(514) 288-4844

Institut de Recherches Psychologiques Inc
34 Fleury Street West
H3L 1S9
(514) 382-3000

Librairie Renaud-Bray Enrg.
5219 Côte-des-Neiges Road
H3T 1Y1
(514) 342-1515

Librairie scientifique et technique de Montréal
Store 304
425 De Maisonneuve Boulevard West
H3A 3G5
(514) 849-3569

Librairie de l'Université de Montréal
3200 Jean-Brillant Street
Room 1315
H3T 1N8
(514) 343-7362

McGill University Bookstore
Samuel Bronfman Building
1001 Sherbrooke Street West
H3A 1G5
(514) 398-3654

Publications du Québec
Desjardins Complex
Post Office Box 669
Promenade Level, North Tower
H5B 1B8
(514) 873-6101

Publications Fédérales
1185 University Street
H3B 3A7
(514) 954-1633

Wilson-Lafleur Ltée
39 Notre-Dame Street West
H2Y 1S5
(514) 288-7153

Quebec *(continued)*

New-Richmond

LIBER (librarie générale)
Baie des Chaleurs Square
120 Perron Street West
Post Office Box 669
G0C 2B0
(418) 392-4828

Quebec

Librairie Garneau Québec (1982) Ltée
24 Côte De La Fabrique
G1R 3V7
(418) 692-4262

Librairie Laliberté Inc
Innovation Shopping Centre
2360 Saint-Foy Road
Sainte-Foy
G1V 4H2
(418) 658-3640

Librairie Vaugeois
1300 Maguire Avenue
Sillery
G1T 1Z3
(418) 681-0254

Publications du Québec
2575 Watt Street
G1P 3T2
(418) 644-7831

Rimouski

Librairie Comptoirs Horizon Inc
214 De La Cathédrale Avenue
G5L 5J2
(418) 723-6560

Librairie l'Alphabet Inc
Head Office
120 Saint-Germain Street West
G5L 4B5
(418) 723-8521

Rivière-du-Loup

Librairie du Portage
298 Thériault Boulevard
G5R 4C2
(418) 862-3561

Roberval

Librairie Leclerc Ltée
707 Saint-Joseph Boulevard
G8H 2L3
(418) 275-0652

Rouyn

Au Boulon d'ancrage
100 Terminus Street West
J9X 6H7
(819) 764-9574

Le Service Scolaire
150 Perreault Street East
J9X 3C4
(819) 764-5166

Sainte-Foy

see under Quebec

Saint-Georges

La Librairie de la Chaudière Inc
Centre Ville Place
11400 1st Avenue
G5Y 5S4
(418) 227-1303

Saint-Hyacinthe

Librairie Daigneault
548 Mondor Street
J2S 5A9
(514) 467-3072

Saint-Lambert

Éditions Le Fureteur Inc
615 Victoria Avenue
J4P 3R4
(514) 465-5597

Sept-Îles

Librairie Côte-Nord Enrg.
Place de Ville Building
Suite 220
770 Laure Boulevard
G4R 1Y5
(418) 968-8881

Shawville

Librairie Pontiac
133 Centre Street
J0X 2Y0
(819) 647-2204

Sherbrooke

Librairie Demarc Inc
Estrie Square
3050 Portland Boulevard
J1K 1K1
(819) 569-9957

Librairie des Éditions Paulines
250 Saint-François Boulevard North
J1E 2B9
(819) 569-5535

Biblairie G.G.C. Ltée
(Sherbrooke CEGEP)
475 Parc Street
J1E 3X7
(819) 566-0344

Biblairie G.G.C. Ltée
65 Belvédère Street South
J1H 4B3
(819) 566-0344

Biblairie G.G.C. Ltée
Librairie Universitaire
Albert Leblanc Hall
2500 Université Boulevard
J1K 2R1
(819) 566-0344

Quebec *(continued)*

Sillery

see under Quebec

Trois-Rivières

Clément Morin & Fils Ltée
4125 Des Forges Boulevard
G8Y 1W1
(819) 379-4153

Librairie Poirier Inc
1545 Royale Street
G9A 4J9
(819) 379-1535

Val d'Or

La Galerie du Livre Val d'Or Inc
769 3rd Avenue
J9P 1S8
(819) 824-3808

Valleyfield

Librairie Boyer Ltée
10 Nicholson Street
J6T 4M2
(514) 373-6211

Saskatchewan

Moose Jaw

The Country Bookstore
351 Main Street North
S6H 0W2
(306) 693-6766

Regina

Canada Book Company Ltd
1861 Scarth Street
S4P 2G9
(306) 522-3243

University of Regina Bookstore
University of Regina
S4S 0A2
(306) 585-4755

Saskatoon

University of Saskatchewan
Bookstore
Marquis Hall
University of Saskatchewan
S7N 0W0
(306) 996-4468

Yukon

Whitehorse

Kee-Bird Books and Gifts Ltd
203 Main Street
Y1A 2B2
(403) 668-2434

Maximillian Goldrush Emporium Inc
305B Main Street
Y1A 2B4
(403) 667-2358



Depository Libraries

The following is a list of depository libraries which are entitled to receive one free copy of all federal government publications distributed by the Canada Communication Group - Publishing. Full depository libraries (indicated by an *) receive the publications automatically; selective depository libraries receive copies on request. (See also Supply and Services Canada Section, SSC 6)

Alberta

Airdrie

Airdrie Municipal Library

Athabasca

Athabasca University, Library

Banff

Banff Library

Beaverlodge

RCMP Century Library

Bonnyville

Bonnyville Municipal Library

Calgary

Calgary Public Library

Mount Royal College, Library

Southern Alberta Institute of Technology, Library

University of Calgary
*Main Library
Medical Library

Camrose

Camrose Lutheran College, Library

Camrose Public Library

Cardston

Cardston Public Library

Cold Lake

Cold Lake Public Library

Edmonton

Concordia College, Library

Edmonton Public Library
-Calder Branch
-Capilano Branch
-*Central Branch
-Highlands Branch
-Idylwylde Branch
-Jasper Place Branch
Londonderry Mall Branch
-Southgate Branch
-Woodcraft Branch

Grant MacEwan Community College, Library

Northern Alberta Institute of Technology, Library

University of Alberta
-Faculté St Jean, Bibliothèque
-Faculty of Law, Library
-*Main Library
-Winspear Library

Edson

Edson Public Library

Fort McMurray

Fort McMurray Public Library

Keyano College, Learning Resource Centre

Grand Centre

Grand Centre and District Public Library

Grande Prairie

Grande Prairie Public Library

Grande Prairie Regional College, Library

Alberta *(continued)*

High River

High River Centennial Library

Lacombe

Parkland Regional Library
-Lacombe Branch

Leduc

Leduc Public Library

Lethbridge

Lethbridge Community College, Library

Lethbridge Public Library

University of Lethbridge, Library

Medicine Hat

Medicine Hat College, Library

Medicine Hat Public Library

Olds

Olds College, Library

Red Deer

Red Deer Community College, Learning Resource Centre

Red Deer Public Library

St Albert

St Albert Public Library

Spruce Grove

Yellowhead Regional Library
-Spruce Grove Branch

Vegreville

Vegreville Public Library

Vermilion

Lakeland College
-Vermilion Campus, Library

Wetaskiwin

Wetaskiwin Public Library

British Columbia

Alert Bay

Alert Bay Public Library

Burnaby

British Columbia Institute of Technology, Library

Burnaby Public Library
-Kingsway Branch

Pacific Vocational Institute
-Burnaby Campus, Library

*Simon Fraser University, Library

Burns Lake

Burns Lake Public Library

Castlegar

Castlegar and District Public Library

Selkirk College, Library

Chilliwack

Chilliwack Public Library

Fraser Valley College, Learning Resource Centre

Clearbrook

Fraser Valley Regional Library
-Clearbrook Branch

Coquitlam

Coquitlam Public Library

Cranbrook

Cranbrook Public Library

East Kootenay Community College, Library

Dawson Creek

Dawson Creek Municipal Library

Northern Lights College, Library

Delta

Delta Pioneer Ladner Library

George Mackie Library

South Delta Kiwanis Library

Elkford

Elkford Public Library

Fernie

Fernie Public Library

Fort St James

Fort St James Public Library

Fort St John

Fort St John Public Library

Grand Forks

Grand Forks Public Library



British Columbia *(continued)*

Houston

Houston Public Libary

Kamloops

Cariboo College, Library

Cariboo-Thompson-Nicola Library
-Kamloops Branch

Kelowna

Okanagan College
-Muriel Ffoulkes Learning Centre

Okanagan Regional Library
-Kelowna Branch

Kimberley

Kimberley Public Library

Kitimat

Kitimat Public Library

Langley

Langley Centennial Library

Mackenzie

Mackenzie Public Library

Maple Ridge

Maple Ridge Public Library

Merritt

Merritt Public Library

Mission

Mission Centennial Library

Nanaimo

Malaspina College, Learning Resource Centre

Vancouver Island Regional Library

Nelson

Nelson Municipal Library

New Westminster

Douglas College, Library

New Westminster Public Library

North Vancouver

Capilano College, Media Centre

North Vancouver City Library

North Vancouver District Library

Penticton

Penticton Public Library

Port Coquitlam

Terry Fox Library

Port Moody

Port Moody Public Library

Powell River

Powell River District Public Library

Prince George

College of New Caledonia, Library

Prince George Public Library

Prince Rupert

Prince Rupert Library

Quesnel

Quesnel Library

Richmond

Richmond Public Library

Sparwood

Sparwood Public Library Association

Surrey

Kwantlen College, Libraries

Surrey Guildford Library

Terrace

Northwest Community College, Learning Resource Centre

Terrace Public Library

Trail

Trail Public Library

Vancouver

University of British Columbia
-David Lam Management Research Library
-Faculty of Law Library
-*Main Library

Vancouver Community College, Library

*Vancouver Public Library

Vanderhoof

Vanderhoof Public Library

Vernon

Okanagan Regional Library
-Vernon Branch

British Columbia *(continued)*

Victoria

Camosun College, Media Centre

Greater Victoria Public Library

Royal Roads Military College
-Coronel Memorial Library

University of Victoria
Faculty of Law, Library
-*McPherson Library

West Vancouver

West Vancouver Memorial Library

White Rock

White Rock Library

Williams Lake

Williams Lake Library

Manitoba

Boissevain

Boissevain and Morton Regional Library

Brandon

Assiniboine Community College, Library

Brandon University
-John E Robbins Library

Western Manitoba Regional Library
-Brandon Branch

Carberry

Western Manitoba Regional Library
North Cypress Branch

Carman

Boyne Regional Library

Flin Flon

Flin Flon Public Library

Gimli

Evergreen Regional Library
-Gimli Branch

Killarney

Lakeland Regional Library

Melita

Southwestern Manitoba Regional Library

Morden

South Central Regional Library
-Morden Branch

Neepawa

Western Manitoba Regional Library
-Neepawa Branch

St Boniface

Bibliothèque publique de St-Boniface

St Pierre Jolys

Jolys Regional Library

Selkirk

Selkirk Community Library

Steinback

Steinback Public Library

Stonewall

South Interlake Regional Library

The Pas

Keewatin Community College, Library

The Pas Public Library

Winkler

South Central Regional Library
Winkler Branch

Winnipeg

Red River Community College, Learning Resource Centre

St Paul's College, Library

University of Manitoba
-*Elizabeth Dafoe Library
-Faculty of Law Library

University of Winnipeg, Library

Winnipeg Public Library
-Fort Garry Branch
-Henderson Branch
-Main Branch
-St James Assiniboia Westwood Branch
-St Vital Branch
-West Kildonan Branch

New Brunswick

Bathurst

Bibliothèque Régional Chaleur
-Bibliothèque Nepisiquit

Collège Communautaire du Nouveau-Brunswick
Campus de Bathurst, Bibliothèque

Campbellton

Chaleur Regional Library

Edmundston

Bibliothèque régionale du Haut Saint Jean

Centre universitaire Saint Louis-Maillet, Bibliothèque

Collège Communautaire du Nouveau-Brunswick
Campus d'Edmundston, Bibliothèque

Fredericton

University of New Brunswick
-Faculty of Law Library
-*Main Library

York Region Library

Moncton

Collège Communautaire du Nouveau-Brunswick
Campus de Moncton, Bibliothèque

Moncton Public Library

Université de Moncton
-*Bibliothèque Champlain

Richbucto

Albert-Westmorland-Kent Regional Library

Rothesay-Quispamsis

Kennebecasis Public Library

Sackville

Mount Allison University
-*Ralph Pickard Bell Library

Saint John

Saint John Regional Library
-Bibliothèque Le Cormoran Centre Samuel de Champlain
-Main Branch

University of New Brunswick
-Ward Chipman Library

St Stephen

St Croix Public Library

Shippagan

Centre universitaire de Shippagan, Bibliothèque

Woodstock

L P Fisher Public Library

Newfoundland

Corner Brook

Memorial University
-Sir Wilfrid Grenfell College, Library
Western Region Library

Gander

Gander Public Library

Grand Falls

Central Region Libraries

Labrador City

Newfoundland Public Library Service
-Labrador and Northern Region

St John's

Cabot Institute of Applied Arts and Technology, Library

Marine Institute, Library

*Memorial University of Newfoundland, Library

Public Library Services (Arts and Culture Centre)

Stephenville

Western Community College Library

Northwest Territories

Fort Smith

Arctic College
-Thebacha Campus, Library

Hay River

Northwest Territories Public Library Services

Inuvik

Inuvik Centennial Library

Samuel Hearne Secondary School

Iqaluit

Arctic College
-Iqaluit Campus, Library

Yellowknife

*Northwest Territories Government Library

Nova Scotia

Annapolis Royal

Annapolis Valley Regional Library

Antigonish

St Francis Xavier University
-Angus L. MacDonald Library

Bridgewater

South Shore Regional Library

Church Point

Université Sainte Anne
-Bibliothèque Louis Comeau

Dartmouth

Dartmouth Regional Library

Halifax

Dalhousie University
-Faculty of Law, Library
-*Killam Memorial Library

Halifax City Regional Library

Mount St Vincent University, Library

Nova Scotia College of Art and Design, Library

Nova Scotia Provincial Library

St Mary's University
-Patrick Power Library

Technical University of Nova Scotia Library

Lower Sackville

Halifax County Regional Library

Mulgrave

Eastern County Regional Library

New Glasgow

Pictou-Antigonish Regional Library

Shelburne

Western County Regional Library
-Shelburne Branch

Sydney

Cape Breton Regional Library

College of Cape Breton, Library

Truro

Colchester — East Hants Regional Library

Nova Scotia Agricultural College, Library

Nova Scotia Teachers College
-Learning Resources Centre

Wolfville

*Acadia University, Library

Yarmouth

Western Counties Regional Library
-Yarmouth Branch

Ontario

Acton

Halton Hills Public Libraries

Ailsa Craig

Middlesex County Library
-Alisa Craig Branch

Ajax

Ajax Public Library

Alliston

Alliston Public Library

Ancaster

Ancaster Public Library

Arnprior

Arnprior Public Library

Ontario *(continued)*

Arva

Middlesex County Library
-Arva Branch

Atikokan

Atikokan Public Library

Aurora

Aurora Public Library

Avonmore

Stormont Dundas County Library

Bancroft

Bancroft Public Library

Barrie

Barrie Public Library

Georgian College of Applied Arts and Technology, Library

Beamsville

Lincoln Public Library

Belleville

Belleville Public Library

Loyalist College, Anderson Resource Centre

Bolton

Town of Caledon Library
-Albion Bolton Branch

Borden

Base Borden Public and Military Library

Bourget

Bibliothèque publique de Bourget

Bowmanville

Newcastle Public Library
-Bowmanville Branch

Bracebridge

Bracebridge Public Library

Bradford

Bradford Public Library

Brampton

Brampton Public Library
-Central Branch
-Cyril Clark Branch
-Four Corners Branch

Sheridan College of Applied Arts and Technology
-Brampton Campus, Library

Brantford

Brantford Public Library

Mohawk College of Applied Arts and Technology
-Brant-Elgin Campus, Resource Centre

Brockville

Brockville Public Library

St Lawrence College
-Brockville Campus, Learning Resource Centre

Burlington

Burlington Public Library
-Central Branch

Caledonia

Town of Haldimand Public Libraries

Cambridge

Cambridge Public Library
-Central Branch
-Hespeler Branch
-Preston Branch

Carleton Place

Carleton Place Public Library

Chapleau

Chapleau Public Library

Chatham

Chatham Public Library

Chelmsford

Rayside Balfour Public Library

Chesley

Bruce County Public Library
-Chesley Branch

Cobourg

Cobourg Public Library

Cochrane

Cochrane Public Library

Ontario *(continued)*

Collingwood

Collingwood Public Library

Coniston

Nickel Centre Public Library
Coniston Branch

Cornwall

St Lawrence College, Library

Simon Fraser Centennial Library

Delhi

Township of Delhi Public Library

Dorchester

Middlesex County Library
-Dorchester Branch

Dundas

Dundas Public Library

Dunnville

Dunnville Public Library

Durham

Durham Public Library

Ear Falls

Ear Falls Public Library

Englehart

Englehart Public Library

Espanola

Espanola Public Library

Essex

Essex County Public Library

Etobicoke

Etobicoke Public Library
-Albion Branch
-Brentwood Branch
-Eatonville Branch
-Long Branch Branch
-New Toronto Branch
-Richview Branch

Humber College
-North Campus, Library

Falconbridge

Nickel Centre Public Library
-Falconbridge Branch

Fergus

Wellington County Public Library

Fonthill

Town of Pelham Public Library

Fort Erie

Fort Erie Public Library
-Centennial Branch

Fort Frances

Fort Frances Public Library

Gananoque

Gananoque Public Library

Garson

Nickel Centre Public Library
Garson Branch

Georgetown

Halton Hills Public Libraries

Glencoe

Middlesex County Library
-Glencoe Branch

Gloucester

Gloucester Public Library
-Bériault Branch
-Edward D Jones Branch
-City Hall Branch

Goderich

Huron County Library

Gravenhurst

Gravenhurst Public Library

Greely

Greely Public Library

Guelph

Guelph Public Library

*University of Guelph, Library

Haileybury

Haileybury Public Library

Haliburton

Haliburton County Public Library

Hamilton

*Hamilton Public Library

McMaster University
-*Mills Memorial Library

Mohawk College, Library

Wentworth Library

Hanover

Hanover Public Library

Hawkesbury

Hawkesbury Public Library

Ontario *(continued)*

Hearst

Collège de Hearst, Bibliothèque

Holland Landing

East Gwillimbury Public Library

Huntsville

Huntsville Public Library

Ingersoll

Ingersoll Public Library

Kanata

Kanata Public Library
-Hazeldean Branch

Keswick

Georgina Township Public Library

Kincardine

Bruce County Public Library
-Kincardine Branch

King City

King Township Public Library

Kingston

Frontenac County Public Library

Kingston Public Library

Queen's University
-*Douglas Library
-Faculty of Law, Library

Royal Military College, Library

St Lawrence College of Applied Arts and Technology, Library

Kirkland Lake

Northern College, Resource Centre

Teck Centennial Library

Kitchener

Kitchener Public Library

Lakefield

Lakefield Public Library

Lambeth

Middlesex County Library
-Lambeth Branch

Leamington

Leamington Public Library

Lindsay

Lindsay Public Library

Sir Sandford Fleming College
-Frost Campus, Library

Victoria County Public Library

Lively

Walden Public Library
-Creighton Branch

London

Fanshawe College, Library

Huron College, Library

King's College
-Lester A Wemple Library

London Public Library

University of Western Ontario
-Faculty of Law, Library
-*Main Library
-School of Business Administration, Library

Lucan

Middlesex County Library
-Lucan Branch

Manitouwadge

Manitouwadge Public Library

Maple

Vaughan Public Libraries

Markham

Town of Markham Public Library
-Markham Community Centre Branch
-Thornhill Community Centre Branch

Midhurst

County of Simcoe Library

Midland

Midland Public Library

Milton

Milton Public Library

Ontario *(continued)*

Mississauga

Erindale College, Library

Mississauga Library System
-Burnhamthorpe Branch
-Central Branch
-Clarkson — Lorne Park Branch
-Erin Mills Branch
-Lakeview Branch
-Malton District Branch
-Meadowvale West Branch
-Mississauga Valley Branch
-Port Credit Branch
-Streetsville Branch
-Woodlands Branch

Napanee

Lennox and Addington County Public Library

Nepean

Algonquin College
-Woodroffe Campus, Library

Nepean Public Library
-Nepean Civil Square Building
-Centennial Branch
-Ruth E Dickinson Branch

Newmarket

Newmarket Public Library

Niagara Falls

Niagara Falls Public Library
-Chippawa Branch
-Victoria Avenue Branch

Niagara-on-the-Lake

Niagara-on-the-Lake Public Library

Nipigon

Nipigon Public Library

North Bay

Canadore College, Education Centre

North Bay Public Library

North York

Glendon College
-Leslie Frost Library

North York Public Library
-Bathurst Heights Branch
-Central Branch
-Don Mills Branch
-Downsview Branch
-Fairview Branch
-Yorkwood Branch

Seneca College, Library
-Newnham Campus

Sunny Brook Medical Centre
-Health Science Library

York University
-Faculty of Law, Library
-*Scott Library
-Steacie Science Library

Oakville

Oakville Public Library

Sheridan College, Learning Centre Library

Orangeville

Orangeville Public Library

Orillia

Orillia Public Library

Orono

Town of Newcastle Public Library
-Clarke Branch

Oshawa

Durham College, Library

Oshawa Public Library
-Bagot Street Branch
-Beatrice Street Branch

Ottawa

Algonquin College
-Colonel By, Resource Centre
-Heron Park, Resource Centre
-Rideau Campus, Resource Centre

Carleton University
-MacOdrum Library

La Cité Collègiale
Centre de documentation

*National Library of Canada

Ottawa Public Library
-Alta Vista Branch
-Carlingwood Branch
-Central Branch
-Elmvale Acres Branch
-Rideau Branch
-St Laurent Branch
-South Branch
-West Branch

University of Ottawa
-Common Law Library
-Formation des enseignants, Bibliothèque
-*Morisset Library

Owen Sound

Owen Sound Public Library

Paris

Paris Public Library

Parkhill

Parkhill Public Library

Ontario *(continued)*

Parry Sound

Parry Sound Public Library

Pembroke

Algonquin College
-Upper Ottawa Valley Campus, Library

Pembroke Public Library

Penetanguishene

Penetanguishene Public Library

Perth

Algonquin College
-Lanark Resource Centre

Perth Public Library

Peterborough

Peterborough Public Library

Sir Sandford Fleming College of Applied Arts and Technology, Library

Trent University
-Thomas J Bata Library

Pickering

Town of Pickering Public Library

Picton

Picton Public Library

Port Colborne

Port Colborne Public Library

Port Elgin

Bruce County Public Library
-Port Elgin Branch

Port Perry

Scugog Public Library

Powassan

Powassan and District Union Public Library

Prescott

Prescott Public Library

Red Lake

Red Lake Public Library

Richmond Hill

Richmond Hill Public Library
-Main Branch

Ridgetown

Ridgetown College
Agricultural Technology Library

St Catharines

Brock University, Library

St Catharines Centennial Public Library
-Grantham Branch
-54 Church Street Branch
-William Hamilton Merritt Branch

St Thomas

St Thomas Public Library

Sarnia

Lambton College of Applied Arts and Technology, Library

Sarnia Public Library and Art Gallery

Sault Ste Marie

Algoma University College
Wishart Library

Sault Ste Marie College of Applied Arts and Technology, Library

Sault Ste Marie Public Library

Scarborough

Centennial College
-Ashtonbee Campus, Library
-Main Campus, Library
-Warden Woods Campus, Library

Scarborough Public Library
-Agincourt Branch
-Albert Campbell District Branch
-Bendale Branch
-Cedarbrae District Branch
-Eglinton Square Branch
-Morningside Branch

University of Toronto
-Scarborough Campus, Library

Selkirk

City of Nanticoke Public Library
-Selkirk Branch

Shelburne

Shelburne Public Library

Simcoe

Simcoe Public Library

Sioux Lookout

Sarah Vaughan Public Library

Smiths Falls

Smiths Falls Public Library

Southampton

Bruce County Public Library
-Southampton Branch

Ontario *(continued)*

South Porcupine

Northern College of Applied Arts and Technology, Library

South River

South River Machar Union Library

Stayner

Stayner Public Library

Stirling

Stirling Public Library

Stittsville

Goulbourn Township Public Library

Stoney Creek

Stoney Creek Public Library

Stouffville

Whitchurch-Stouffville Public Library

Stratford

Stratford Public Library

Strathroy

Strathroy Public Library

Sudbury

Cambrian College of Applied Arts and Technology, Library

*Laurentian University, Library

Sudbury Public Library

Thorneloe University, Library

Thorold

Thorold Public Library

Thunder Bay

Confederation College of Applied Arts and Technology
-Challes Resource Centre

Lakehead University
-*Chancellor Paterson Library
-Faculty of Education, Library

Thunder Bay Public Library
-*Central Branch
-Red River Road Branch

Tilbury

Kent County Public Library
-Tilbury Branch

Tillsonburg

Tillsonburg Public Library

Timmins

Timmins Public Library

Toronto

Advocacy Resource Centre for the Handicapped

East York Library
-Dawes Road Branch
-Leaside Branch
-Sir Walter Stewart Branch
-Thorncliffe Branch

*Metropolitan Toronto Central Library
-Business Department
-Municipal Reference Library

Ontario Institute for Studies in Education, Library

Ryerson Polytechnical Institute, Library

Toronto Public Library
-Annette Street Branch
-Beaches Branch
-Bloor and Gladstone Branch
-Charles R Sanderson Branch
-City Hall Branch
-Danforth Branch
-Deer Park Branch
-Dufferin — St Clair Branch
-Forest Hill Branch
-George H Locke Branch
-Gerrard Branch
-High Park Branch
-Jones Branch
-Main Branch
-Northern District Branch
-Palmerston Branch
-Parkdale Branch
-Parliament Street Branch
-Queen Saulter Branch
-Riverdale Branch
-Runnymede Branch
-Swansea Branch
-Spadina Road Branch
-St Clair — Silverthorn Branch
-St George Branch
-St Lawrence/Low Branch
-Wychwood Branch
-Yorkville Branch

Trinity College, Library

*University of Toronto
-Faculty of Law, Library
-Faculty of Library and Information Sciences, Library
-Faculty of Management Studies, Library
*Robarts Library

Victoria University, Library

Trenton

Trenton Memorial Public Library



Ontario *(continued)*

Uxbridge

Township of Uxbridge Public Library

Val Caron

Valley East Public Library

Vanier

Bibliothèque municipale

Wainfleet

Wainfleet Township Public Library

Walkerton

Bruce County Public Library
-Walkerton Branch

Wallaceburg

Kent County Public Library
-Wallaceburg Branch

Waterford

City of Nanticoke Public Library
-Waterford Branch

Waterloo

University of Waterloo
-*Dana Porter Arts Library

Waterloo Public Library

Waterloo Regional Library

Wilfrid Laurier University, Library

Welland

Niagara College of Applied Arts and Technology, Resource Centre Library

Welland Public Library

Whitby

Whitby Public Library

Wiarton

Bruce County Public Library
-Wiarton Branch

Windsor

St Clair College, Resource Centre Library

University of Windsor
-Faculty of Education, Library
-Leddy Library
-Paul Martin Law Library

*Windsor Public Library

Woodstock

Oxford County Library

Woodstock Public Library

Wyoming

Lambton County Library

York

York Public Library
-Evelyn Gregory Branch
-Jane-Dundas Branch
-Main Branch (Eglinton Avenue)
-Mount Dennis Branch
-Weston Branch

Prince Edward Island

Charlottetown

Confederation Centre Library

Holland College, Library

Provincial Library

University of Prince Edward Island
-Robertson Library

Summerside

Summerside Public Library

Quebec

Alma

Bibliothèque municipale

CÉGEP d'Alma, Bibliothèque

Amos

Bibliothèque municipale

Anjou

Bibliothèque municipale

Asbestos

Bibliothèque publique d'Asbestos

L'Assomption

Collège de l'Assomption, Bibliothèque

Baie-Comeau

Bibliothèque municipale de Baie-Comeau

Quebec *(continued)*

Beaconsfield

Beaconsfield Public Library

Beauport

Bibliothèque publique de Beauport

Beloeil

Bibliothèque municipale Durocher

Candiac

Bibliothèque municipale

Cap-Chat

Bibliothèque centrale de prêt du bas St-Laurent Gaspésie

Cap-de-la-Madeleine

Bibliothèque municipale

Charlesbourg

Bibliothèque municipale

Charny

Bibliothèque centrale de prêt de la région de Québec

Chicoutimi

Bibliothèque municipale

CÉGEP de Chicoutimi, Bibliothèque

Université du Québec à Chicoutimi, Bibliothèque

Coaticook

Bibliothèque municipale

Côte St-Luc

Côte St-Luc Public Library

Dorval

Dorval Civil Library

Drummondville

Bibliothèque municipale

CÉGEP de Drummondville, Bibliothèque

Gaspé

CÉGEP de la Gaspésie, Bibliothèque

Gatineau

Bibliothèque municipale

Granby

Bibliothèque municipale

CÉGEP de Granby, Bibliothèque

Greenfield Park

Bibliothèque municipale

Hauterive

CÉGEP de Hauterive
-Campus Manicouagan, Bibliothèque

Hull

Bibliothèque centrale de prêt de l'Outaouais

Bibliothèque municipale

CÉGEP de l'Outaouais
-Campus Gabrielle Roy, Bibliothèque
-Campus Héritage, Library

Université du Québec à Hull
-Centre d'études universitaires, Bibliothèque

Îles-de-la-Madeleine

CÉGEP de la Gaspésie et des les
Bibliothèque du Centre des les

Joliette

CÉGEP de Joliette de Lanaudière, Bibliothèque

Jonquière

Bibliothèque municipale

Collège de Jonquière, Centre de documentation

Lac Brôme

Bibliothèque Commémorative Pettes

Lachine

Bibliothèque municipale

Lachute

Bibliothèque municipale

Laprairie

Bibliothèque centrale de prêt
-Région Sud Montréal

La Pocatière

CÉGEP de La Pocatière, Bibliothèque

Institut technologique agricole, Bibliothèque

Collège Ste-Anne, Bibliothèque

Lasalle

Bibliothèque municipale

CÉGEP André-Laurendeau, Bibliothèque

Quebec *(continued)*

La Tuque

Bibliothèque municipale

Lauzon

Cégep de Lévis-Lauzon, Centre des média

Laval

Collège Montmorency, Bibliothèque

Service de la bibliothèque de la Ville de Laval

Lennoxville

Bishop's University, Library

Lévis

Collège de Lévis, Bibliothèque

Longueuil

Bibliothèque municipale

Bibliothèque publique

Institut Nazareth et Louis-Braille

Collège Édouard-Montpetit, Bibliothèque

Loretteville

Bibliothèque municipale

Malartic

Bibliothèque municipale

Marieville

Bibliothèque Commémorative Desautels

Mascouche

Bibliothèque municipale

Matane

Bibliothèque municipale

CÉGEP de Matane, Bibliothèque

Mont-Laurier

Bibliothèque municipale

Montreal

Atwater Library

Bibliothèque nationale du Québec

*Bibliothèque de la Ville de Montréal

CÉGEP Bois-de-Boulogne, Bibliothèque

CÉGEP de Maisonneuve, Bibliothèque

CÉGEP de Rosemont, Bibliothèque

CÉGEP du Vieux-Montréal, Bibliothèque

Collège Ahuntsic, Bibliothèque

Collège André-Grasset, Bibliothèque

Collège Jean-de-Brébeuf
-Bibliothèque du Pavillon Lalemant

Collège Marie-Victorin, Bibliothèque

Concordia University
-Loyola Campus Library
*Main Library

École des hautes études commerciales, Bibliothèque

École nationale d'administration publique, Centre de documentation

École polytechnique, Bibliothèque

Fraser-Hickson Institute Library

Jewish Public Library

Marianopolis College, Library

McGill University
-Faculty of Law, Library
-Howard Ross Library of Management
-Social Work Library
*McLennon Library

*Service documentaires multimédia

Université de Montréal
-*Bibliothèque des sciences humaines et sociales
-Bibliothèque Para-Médicale
-Faculté de droit, Bibliothèque

*Université du Québec à Montréal, Bibliothèque

Montréal-Est

Bibliothèque municipale

Montréal-Nord

Bibliothèque municipale

Mount-Royal

Reginald J P Dawson Library

Murdochville

Bibliothèque municipale

Pierrefonds

Bibliothèque intermunicipale

Pincourt

Bibliothèque municipale

Pointe Claire

Pointe Claire Public Library
-Central Branch

Quebec *(continued)*

Port-Cartier

Bibliothèque municipale

Quebec

Bibliothèque municipale de Québec

CÉGEP François-Xavier-Garneau, Bibliothèque

Collège Jésus-Marie de Sillery, Bibliothèque

Collège de Limoilou, Bibliothèque

Repentigny

Bibliothèque municipale

Rigaud

Collège Bourget, Bibliothèque

Rimouski

CÉGEP de Rimouski, Bibliothèque

Université du Québec à Rimouski, Bibliothèque

Rivière-du-Loup

Bibliothèque municipale

CÉGEP de Rivière-du-Loup, Bibliothèque

Roxboro

Bibliothèque municipale

Rouyn

Bibliothèque municipale de Rouyn-Noranda

Collège de l'Abitibi-Témiscaming, Bibliothèque

Université du Québec d'Abitibi-Témiscaming
-Centre d'études universitaires, Bibliothèque

Saint-Augustin-de-Québec

Campus Notre Dame de Foy, Bibliothèque

Saint-Basile-le-Grand

Bibliothèque municipale

Saint-Bruno-de-Montarville

Bibliothèque municipale

Saint-Eustache

Bibliothèque municipale

Saint-Félicien

Bibliothèque municipale

Saint-Georges

CÉGEP Beauce-Appalaches, Bibliothèque

Saint-Hubert

Bibliothèque municipale

Saint-Hyacinthe

Bibliothèque T A St Germain

CÉGEP de Saint-Hyacinthe, Bibliothèque

École de médecine vétérinaire de l'Université de Montréal, Bibliothèque

Saint-Jean-sur-Richelieu

Bibliothèque municipale Adelard-Berger

Collège Militaire Royal de Saint-Jean, Bibliothèque

Collège de Saint-Jean-sur-Richelieu, Bibliothèque

Saint-Jérôme

Bibliothèque municipale

CÉGEP de Saint-Jérôme, Bibliothèque

Saint-Lambert

Bibliothèque municipale

Champlain Regional College
-Saint Lambert Campus Library

Saint-Laurent

Bibliothèque municipale

CÉGEP de Saint-Laurent, Bibliothèque

Vanier College
-Saint Croix Campus, Media Resource Centre

St-Léonard

Bibliothèque municipale

Saint-Luc

Bibliothèque municipale de Saint-Luc

Sainte-Anne-de-Bellevue

John Abbot College, Library

MacDonald College, Library

Sainte-Anne-de-la-Pocatière

Collège de Sainte-Anne, Bibliothèque

Institut technologique agricole, Bibliothèque

Quebec *(continued)*

Sainte-Foy

Bibliothèque municipale

Champlain Regional College
-St Lawrence Campus, Library

CÉGEP de Sainte-Foy, Centre de média

École nationale d'administration publique, Bibliothèque

Université Laval
-*Bibliothèque générale
-Faculté de droit, Bibliothèque

Université du Québec
-Médiathèque

Sainte-Thérèse

Bibliothèque municipale

Collège Lionel-Groulx, Bibliothèque

Sept-Iles

Bibliothèque centrale de prêt, Côte-Nord

Bibliothèque municipale de Sept-Iles

CÉGEP de Sept-Iles
-Campus Mingan, Bibliothèque

Shawinigan

Bibliothèque municipale

CÉGEP de Shawinigan, Bibliothèque

Sherbrooke

Bibliothèque centrale de prêt de l'Estrie

Bibliothèque municipale

Collège de Sherbrooke, Centre de média

Séminaire de Sherbrooke, Bibliothèque

Université de Sherbrooke
-Faculté de droit, Bibliothèque
-*Bibliothèque Générale

Sorel

Bibliothèque municipale

Terrebonne

Bibliothèque municipale

Thetford-Mines

CÉGEP de la région-l'amiante, Bibliothèque

Tracy

Bibliothèque municipale

CÉGEP de Sorel-Tracy, Bibliothèque

Trois-Rivières

Bibliothèque centrale de prêt de la Mauricie

Bibliothèque de Trois-Rivières

Université du Québec à Trois-Rivières, Bibliothèque

Val d'Or

Bibliothèque municipale

Valleyfield

Collège de Valleyfield, Bibliothèque

Varennes

Bibliothèque municipale

Verdun

Bibliothèque municipale

Victoriaville

CÉGEP de Victoriaville, Bibliothèque

Ville de la Baie

Bibliothèque municipale

Westmount

Dawson College, Library

Westmount Public Library

Saskatchewan

Estevan

Estevan Public Library

Gravelbourg

Collège Mathieu, Bibliothèque

Hudson Bay

Wapiti Regional Library
Hudson Bay Branch

Humboldt

Wapiti Regional Library
-Humboldt Branch

Langenburg

Parkland Regional Library
-Langenburg Branch

Lloydminster

Lloydminster Public Library

Quebec *(continued)*

Melfort

Wapiti Regional Library -Melfort Branch

Melville

Parkland Regional Library -Melville Branch

Moose Jaw

Moose Jaw Public Library

Palliser Regional Library

Saskatchewan Institute of Applied Science and Technology Palliser Campus, Library

Muenster

St Peter's Abbey College, Library

Nipawin

Wapiti Regional Library -Nipawin Branch

North Battleford

Lakeland Regional Library -North Battleford Branch

Prince Albert

John M Cuelenaere Library

Regina

Regina Public Library

Saskatchewan Institute of Applied Science and Technology Wascana Campus, Resource Information Centre

Saskatchewan Library

University of Regina, Library

Saskatoon

Saskatoon Public Library

*University of Saskatchewan, Library

Spalding

Parkland Regional Library -Spalding Branch

Swift Current

Chinook Regional Library -Main Branch -Swift Current Branch

Tisdale

Wapiti Regional Library -Tisdale Branch

Weyburn

Southeast Regional Library

Weyburn Public Library

Wilcox

Athol Murray College of Notre-Dame -Lane Hall Memorial Library

Wynyard

Parkland Regional Library -Wynyard Branch

Yorkton

Parkland Regional Library -Yorkton Branch

Yukon

Whitehorse

Government of Yukon Territory -Library Services Branch

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